



Survey of Social Security Partners

Demographics

1. What type of organization do you work/volunteer for?

- Government
- Business
- Nonprofit
- College/University
- Faith-based
- Military
- Other
- Other (please specify)

2. What type of position do you hold in your organization?

- Management
- Staff
- Volunteer

3. Are you a spokesperson for your organization?

- Always
- Never
- Sometimes



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Audiences

4. Please identify the types of constituent audiences your organization serves. Choose all that apply.

- | | |
|--|--|
| <input type="checkbox"/> African Americans | <input type="checkbox"/> Government |
| <input type="checkbox"/> American Indians and Alaska Natives | <input type="checkbox"/> Lesbian, Gay, Bisexual, and Transgender |
| <input type="checkbox"/> Asian Americans and Pacific Islanders | <input type="checkbox"/> Military |
| <input type="checkbox"/> Colleges and Universities | <input type="checkbox"/> People with Disabilities |
| <input type="checkbox"/> Faith-Based | <input type="checkbox"/> Representative Payees |
| <input type="checkbox"/> Financial Planners | <input type="checkbox"/> Retirees |
| <input type="checkbox"/> Health IT Professionals | <input type="checkbox"/> School Professionals |
| <input type="checkbox"/> Hispanics | <input type="checkbox"/> Veterans |
| <input type="checkbox"/> Homeless | <input type="checkbox"/> Women |
| <input type="checkbox"/> Human Resource Professionals | <input type="checkbox"/> Youth |
| <input type="checkbox"/> Immigrants | <input type="checkbox"/> Union |
| <input type="checkbox"/> Other (please specify) | |



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Social Security Website

www.socialsecurity.gov



5. Have you ever visited Social Security's website, www.socialsecurity.gov?

Yes

No



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Information for Groups and Organizations

Information for Groups and Organizations Web Page

The screenshot shows the top portion of the Social Security Administration website. At the top left is the SSA logo with the text '80 Social Security Official Social Security Website'. To the right is a search bar. Below this is a navigation menu with links: Home, Numbers & Cards, Benefits, Information for..., Business & Government, and Our Agency. The main heading is 'Information For Groups And Organizations'. Below this are six content tiles: 1. 'PLAN for a secure RETIREMENT Are you Ready? The Campaign for a Secure Retirement'. 2. 'Disability Materials For Groups And Organizations' with an image of people. 3. 'Have you helped someone plan their Someday? Help someone sign up for a my Social Security account today. My Social Security' with an image of a person on a horse. 4. 'What's New' with an image of a newspaper. 5. 'Medicare Extra Help Information For Caregivers And Organizations' with an image of a smiling couple. 6. 'Information about Same-Sex Couples' with an image of glasses on a desk. At the bottom of the page are links for FOIA, Glossary, Privacy, Report Fraud, Waste or Abuse, Site Map, and Website Policies, along with social media icons for Twitter, Facebook, YouTube, and LinkedIn.

6. Have you visited Social Security's web page "Information for Groups and Organizations?"

Yes

No (why not?) _____



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Other Social Security Web pages

7. Please tell us how helpful you found the information on the following web pages.

	Not at all helpful	Somewhat helpful	Very helpful	Never used
Campaign for a Secure Retirement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>my</i> Social Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What's New	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medicare Extra Help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Same-Sex Couples	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. If you said a web page was not at all helpful, please explain why.

9. Have you signed up for emails or text messages of Social Security web page updates?

Yes

No



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Social Media

10. Does your organization use any of the following social media?

	Yes	No	Don't know
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Does your organization follow Social Security on any of the following sites?

	Yes	No	Not sure
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Do you follow Social Security on any of the following sites?

	Yes	No	Not sure
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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Communication Tools

13. How satisfied are you that the following Social Security website tools meet your organization's needs?

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	I have not used this tool
Social Media messages (Facebook, Twitter, Google+)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website icons or logos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Posters/Flyers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newsletter articles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Print publications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. What additional tools can Social Security provide to make your job easier? Please specify up to three tools.

Tool 1

Tool 2

Tool 3



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Dear Colleague Letters

15. How often do you read the "Dear Colleague" emails you receive from Social Security?

- Always
- Most of the Time
- Occasionally
- Rarely
- Never

16. If you don't regularly read the "Dear Colleague" emails you receive from Social Security, please tell us why.

17. What would make you more likely to read the "Dear Colleague" emails you receive from Social Security?

18. Do you share the "Dear Colleague" emails with anyone?

- Yes
- No



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Advocate Meetings/Conference Calls/Webinars

19. Have you attended advocate meetings, conference calls, or webinars hosted by Social Security?

	Yes	No	Not sure
Advocate Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference Calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. If you have not attended advocate meetings, conference calls, or webinars, please tell us why for each.

Advocate Meetings	<input type="text"/>
Conference Calls	<input type="text"/>
Webinars	<input type="text"/>

21. Are advocate meetings, conference calls, and webinars scheduled too frequently, too infrequently, or about right?

	Too frequently	About right	Too infrequently	Never attended
Advocate meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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Social Security Services

22. Are you aware of speaker services provided by Social Security?

Yes

No

23. What additional services can Social Security provide to help you do your job better? Please specify up to three services.

Service 1

Service 2

Service 3