

MAX Survey

BPA Entrance Exam Scheduling Survey

OMB No. 1651-0136

Expiration: 11/30/2017

You are being asked to complete this survey because you applied for a Border Patrol Agent job with U.S. Customs and Border Protection (CBP) and did not continue the application process. We would like to understand your reasons for choosing to discontinue your application. The information collected from this survey will help CBP improve the Border Patrol Agent hiring process.

This survey will take 3 minutes to complete. All responses are anonymous.

Thank you in advance for your participation.

When you submitted your application, your interest in becoming a Border Patrol Agent was

- Very high
- High
- Neither high nor low
- Low
- Very Low

At the time you applied, did you know there would be an Entrance Examination for this position?

- Yes

- No
- I don't remember

Did you receive an email to schedule the Entrance Examination?

- Yes
- No
- I don't remember

Why did you choose not to schedule the Entrance Examination? Please choose all that apply.

- I was no longer interested in the position.
- I could not find a test location near me.
- I could not find a convenient appointment time.
- I experienced technical difficulties and could not schedule.
- I reviewed the test preparation material and decided the Entrance Examination was too long.
- I reviewed the test preparation material and decided the Entrance Examination was too difficult.
- I did not know I had to schedule the Entrance Examination.
- I realized I did not want to complete the structured interview.
- I realized I did not want to take the polygraph examination.
- I realized I did not want to take the physical fitness test.
- I realized I did not want to complete the medical examination.
- I realized I did not want to complete the drug test.
- The scheduling process was taking too long.
- The hiring process would take too long.
- Other:

How can CBP improve the Entrance Examination scheduling process? Please choose all that apply.

- Send more frequent reminders to schedule via email
- Send reminders to schedule via text

- Make the scheduling information easier to find
- Make it more clear that I need to schedule an appointment to take the Entrance Examination
- Provide more convenient testing locations
- Provide more convenient appointment times (such as evening hours)
- I have no suggestion
- Other:

Please provide any feedback you have about the Border Patrol Agent hiring process.

Do not provide your name or any other identifying information in this survey. If you would like to speak to someone about the Border Patrol Agent hiring process, please use the email address provided at the end of this survey.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0136. This collection is voluntary. The estimated average time to complete this application is 3 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 90 K St, NE., Washington DC 20229.

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This survey is currently not active. You will not be able to save your responses.

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