

MAX Survey

Border Patrol Agent Applicant Survey

OMB No. 1651-0136

Expiration: 11/30/2017

You are being asked to complete this survey because you applied for a Border Patrol Agent job with U.S. Customs and Border Protection (CBP) and did not continue the application process. We would like to understand your reasons for choosing to schedule, but not take, the Border Patrol Agent Entrance Examination. The information collected from this survey will help CBP improve the Border Patrol Agent hiring process.

This survey will take 3 minutes to complete. All responses are anonymous.

Thank you in advance for your participation.

When you submitted your application, your interest in becoming a Border Patrol Agent was

- Very high
- High
- Neither high nor low
- Low
- Very low

At the time you applied, did you know there would be an Entrance Examination for this position?

- Yes

- No
- I don't remember

**Why did you choose not to take the Entrance Examination?
Please choose all that apply.**

- I was no longer interested in the position.
- I found another job.
- I did not feel I was prepared for the Entrance Examination.
- I forgot about my Entrance Examination appointment.
- I forgot to cancel my Entrance Examination appointment.
- I was unable to make it to my Entrance Examination appointment due to unforeseen circumstances.
- I was unable to make it to my Entrance Examination appointment because I had to work.
- Other:

How can CBP improve the Entrance Examination scheduling process? Please choose all that apply.

- Send more frequent reminders to schedule via email
- Send reminders to schedule via text
- Send more frequent reminders of my Entrance Examination appointment via email
- Send reminders of my Entrance Examination appointment via text
- Make the Entrance Examination appointment cancellation and rescheduling information easier to find
- I have no suggestion
- Other:

Please provide any feedback you have about the Border Patrol Agent hiring process.

Do not provide your name or any other identifying information in this survey. If you would like to speak to someone about the Border Patrol Agent hiring process, please use the email address provided at the end of this survey.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1651-0136. This collection is voluntary. The estimated average time to complete this application is 3 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 90 K St, NE., Washington DC 20229.

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This survey is currently not active. You will not be able to save your responses.

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