

(Available for use 2)

There are 22 questions in this survey

Website Experience Survey

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OMB Control No: 1651-0136

Expiration: 11/30/2017

This survey seeks your views regarding the CBP Careers Website. We are interested in your feedback regarding the usefulness of the website.

This survey will take 3 minutes to complete.

All responses are anonymous. Thank you in advance for your participation.

[] Are you 18 years of age or older? *

Please choose **only one** of the following:

- Yes
- No

[] What made you want to visit the CBP.gov/Careers website?

Please choose **only one** of the following:

- Recommendation from a CBP Recruiter
- Recommendation from a Friend
- Referral from a Current CBP Employee, Agent, or Officer
- CBP Sponsored Event (i.e. Spartan Race)
- Other (Please Specify)

[] While visiting the CBP.gov/Careers site, how informative did you find the career information provided?

Please choose **only one** of the following:

- Very informative
- Somewhat Informative
- Neutural
- Somewhat Uninformative
- Very Uninformative

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How easy was it to find the information that you were looking for on the CBP.gov/careers site

Please choose **only one** of the following:

- Very Easy
- Somewhat Easy
- Neutral
- Somewhat Difficult
- Very Difficult

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What information were you looking for on the CBP Careers Website?

Only answer this question if the following conditions are met:

Answer was 'Somewhat Difficult' or 'Very Difficult' at question '5 [WE3]' (How easy was it to find the information that you were looking for on the CBP.gov/careers site)

Please write your answer here:

[]

After visiting the website, are you still planning on applying for a CBP Position?

Please choose **only one** of the following:

- Yes
- No
- Maybe

[] Why are you no longer planning on applying for a career in CBP?

Only answer this question if the following conditions are met:

Answer was 'No' at question '7 [WE4]' (After visiting the website, are you still planning on applying for a CBP Position?)

Please write your answer here:

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What was your interest in joining CBP before visiting the CBP Careers Website?

Please choose **only one** of the following:

- Very High
- High
- Neither High nor Low
- Low
- Very Low

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Since visiting the CBP.gov/Careers site, how has your interest in joining CBP been affected?

Please choose **only one** of the following:

- I am **much more** interested
- I am **more** interested
- My interest has not changed
- I am **less** interested
- I am **much less** interested

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What is your opinion on the pictures and videos on the career site?

Please choose **only one** of the following:

- Great Value
- Some Value
- Minimal Value

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Overall how would you rate your experience on the careers website today?

Please choose **only one** of the following:

- Very Favorable
- Somewhat Favorable
- Neutral
- Somewhat Unfavorable
- Very Unfavorable

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Please use this area to enter any additional comments or suggestions regarding the CBP.gov/Careers site

Please write your answer here:

Demographic Questions

[] What is your gender?

Please choose **only one** of the following:

- Male
- Female
- Prefer not to Specify

[] What is your age?

Please choose **only one** of the following:

- 18-21 years old
- 22-24 years old
- 25-27 years old
- 28-30 years old
- 30-40 years old
- 41 years or older

[]

Are you of Hispanic, Latino, or Spanish origin?

Please choose **only one** of the following:

- Yes
- No

[] What is your race?

Please choose **all** that apply:

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

[]What is the highest level of school you have completed?

Please choose **only one** of the following:

- Some High School
- High School Diploma
- Some College, no degree
- Associate Degree
- Bachelor's Degree
- Post-Bachelor's Education

[]What is your marital status?

Please choose **only one** of the following:

- Single, never married
- Married or Domestic Partnership
- Widowed
- Divorced
- Separated

[]What is your current employment status?

Please choose **only one** of the following:

- Employed
- Self Employed
- Homemaker
- Student
- Military
- Unemployed

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Thank you for your interest in CBP. To complete this survey, you must be 18 years of age or older.

Only answer this question if the following conditions are met:

Answer was 'No' at question '2 [AGE]' (Are you 18 years of age or older?)

Submit your survey.
Thank you for completing this survey.