

(Available for use 3)

There are 23 questions in this survey

Entrance Exam Preparation Guide Survey

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OMB No. 1651-0136

Expiration: 11/30/2017

This survey seeks your views regarding CBP Officer test preparation materials provided by Customs and Border Protection. We are interested in your feedback regarding the usefulness and presentation of the test preparation materials and specifically how effective the preparation manual is in preparing you to successfully pass the CBP Officer Entrance Exam.

This survey will take 3 minutes to complete. All responses are anonymous.

Thank you in advance for your participation.

[]Are you 18 years of age or older?

Please choose **only one** of the following:

- Yes
- No

[]What is your level of interest in joining Customs and Border Protection?

Please choose **only one** of the following:

- Very High
- High
- Neither High nor Low
- Low
- Very Low

[] At the time you applied, did you know there would be an Entrance Exam for this position?

Please choose **only one** of the following:

- Yes
- No
- I don't remember

[] Overall, how long do you believe you have spent preparing for the Entrance Exam?

Please choose **only one** of the following:

- Less than 1 Hour
- 1-2 Hours
- 3-5 Hours
- 5-8 Hours
- 8 Hours or More

[] Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?

Please choose **only one** of the following:

- Yes
- No

[] Why did you choose to not use the preparation guide?

Only answer this question if the following conditions are met:

Answer was 'No' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please write your answer here:

[] How easy was it to find the information that you were looking for in the preparation guide?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please choose **only one** of the following:

- Very Easy
- Somewhat Easy
- Neutral
- Somewhat Difficult
- Very Difficult

[] What information were you looking for in the preparation guide?

Only answer this question if the following conditions are met:

Answer was 'Somewhat Difficult' or 'Very Difficult' at question '8 [CBPY6]' (How easy was it to find the information that you were looking for in the preparation guide?)

Please write your answer here:

[]

Overall how effective was the preparation guide in preparing you for the Entrance Exam?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please choose **only one** of the following:

- Very Effective
- Somewhat Effective
- Neutral
- Somewhat Ineffective
- Very Ineffective

[]

How effective were the explanations in the preparation manual in helping you study for exam questions?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please choose **only one** of the following:

- Very Effective
- Somewhat Effective
- Neutral
- Somewhat Ineffective
- Very Ineffective

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What is your impression of the pictures and graphics in the preparation manual?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please choose **only one** of the following:

- Very Favorable
- Somewhat Favorable
- Neutral
- Somewhat Unfavorable
- Very Unfavorable

[]

Overall how would you rate your experience using the preparation manual?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '6 [CBP4]' (Have you used the CBP Officer Entrance Exam Preparation Guide provided by Customs and Border Protection to prepare for the Entrance Exam?)

Please choose **only one** of the following:

- Very Favorable
- Somewhat Favorable
- Neutral
- Somewhat Unfavorable
- Very Unfavorable

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What is your preferred format for study guide materials?

Please choose **only one** of the following:

- Digital Downloadable Book
- Printed Book
- Interactive Online Study Guide
- Interactive Smartphone Application
- Other

□

Please use this area to enter any additional comments or suggestions regarding the entrance exam preparation materials.

Please write your answer here:

Demographic Questions

[]What is your gender?

Please choose **only one** of the following:

- Male
- Female
- Prefer not to Specify

[]What is your age?

Please choose **only one** of the following:

- 18-21 years old
- 22-24 years old
- 25-27 years old
- 28-30 years old
- 30-40 years old
- 41 years or older

[]Are you of Hispanic, Latino, or Spanish origin?

Please choose **only one** of the following:

- Yes
- No

[]What is your race?

Please choose **all** that apply:

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

[]What is the highest level of school you have completed?

Please choose **only one** of the following:

- Some High School
- High School Diploma
- Some College, no degree
- Associate Degree
- Bachelor's Degree
- Post-Bachelor's Education

[]What is your current employment status?

Please choose **only one** of the following:

- Employed
- Self Employed
- Homemaker
- Student
- Military
- Unemployed

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[]Thank you for your interest in CBP. To complete this survey, you must be 18 years of age or older.

Only answer this question if the following conditions are met:
Answer was 'No' at question '2 [AGEQ]' (Are you 18 years of age or older?)

Submit your survey.
Thank you for completing this survey.