### CSEPP Public Affairs IPT Questionnaire

OMB Control Number: 1660-0057

Expiration Date: 06/30/2011

UMATILLA SITE SURVEY

**General Introduction**

S1. Hello, this is (FIRST AND LAST NAME) of CR Dynamics, working with your local CSEPP program. We are not selling anything. We are conducting a survey among people living near the Umatilla Chemical Depot. This survey has been approved by the Office of Management and Budget (OMB) under FEMA Information Collection 1660-0057 and has an estimated response time of 10 to 15 minutes.  Your participation is strictly voluntary and FEMA is not maintaining any personally identifiable information about you for this survey. Do you have a few minutes to answer a few questions?

S2. IF YES: Are you 18 years of age or older?

S3. IF YES: Start Survey.

IF NOT: Is there someone else I can talk to who is 18 years of age or older? If unavailable schedule callback and terminate.

1. Are you aware of the chemical agents at the Umatilla Chemical Depot?

1. Yes

2. No

1. How would you know if there were a chemical emergency at the Umatilla Chemical Depot? (DON’T READ, CATEGORIZE RESPONSE AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
2. Tone alert radio (TAR)
3. Siren/Loudspeaker
4. AM/FM radio
5. TV
6. Family/Friend
7. Highway Message Reader Boards

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1. Other (PLEASE SPECIFY)

 99. Don’t know

1. Please tell me if you agree or disagree with the following statement:

“I know what to do if I am warned of a chemical emergency at the Umatilla Chemical Depot.”

WAIT AND ASK: Is that strongly agree/disagree or somewhat agree/disagree?

1. Agree strongly

2. Agree somewhat

3. Disagree somewhat

4. Disagree strongly

1. What action would you take if you found out there was a chemical emergency at the Umatilla Chemical Depot? (DON’T READ, CATEGORIZE RESPONSE AS FOLLOWS)
2. Await instructions to shelter-in-place or evacuate from local government officials
3. Contact family/friends
4. Depends
5. Evacuate
6. Follow instructions given on TV, radio, or tone alert radio
7. Go to work (depot, hospital, fire dept, police)
8. Listen to tone alert radio
9. Shelter-in-place
10. Turn on/Listen to AM/FM radio
11. Turn on/Watch television

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97. Other (PLEASE SPECIFY)

98. Nothing

 99. Don’t know

1. If you were instructed to shelter-in-place, what actions would you take? (DON’T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to shelter-in-place?

1. Close doors and windows
2. Close heating/air conditioning vents
3. Contact, find, or gather family
4. Depends
5. Emergency plan
6. Evacuate
7. Family emergency plan
8. Follow instructions/Do what told
9. Get food/water supply
10. Get supplies (clothes/cell phone/book/candles/games/medicine/flashlight,ect)
11. Go into shelter room of your home/workplace
12. Go to work (depot, hospital, fire dept, police)
13. Go/Stay inside
14. Hysterical/Panic/Die
15. Kneel/Pray
16. Listen to radio/TV for further instructions
17. Listen to tone alert radio
18. Locate/collect pets
19. Seal doors and windows of shelter room
20. Shelter-in-place
21. Take radio/TV into shelter room
22. Turn off heating/air conditioning systems
23. Use emergency kit
24. Use shelter-in-place kit

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 97. Other (PLEASE SPECIFY VERBATIM ANSWER)

98. Nothing

99. Don’t know

1. If you were instructed to evacuate, what actions would you take? (DON’T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to evacuate?

1. Await instructions/Listen for help
2. Check wind direction
3. Depends on the circumstances
4. Depends on wind direction/Will drive according to wind direction
5. Evacuate toward a pre-planned destination
6. Follow a pre-planned direction to evacuate
7. Follow a pre-planned route to evacuate
8. Follow instructions/Do what told
9. Get kids/Go to school for kids
10. Get personal items (pack clothes, food, water, gas)
11. Get/Check calendar
12. Get/Check preparedness kit/packet/pamphlet
13. Go to work (depot, hospital, fire dept, police)
14. Leave home or workplace/Get out of town/Get in car and go
15. Listen to TV/radio/Tone Alert Radio for correct evacuation route
16. Listen to TV/radio/Tone Alert Radio for location of reception/assistance center
17. Listen to TV/radio/Tone Alert Radio/Emergency Alert System (general)
18. Locate/collect pets
19. Tell neighbors and others to evacuate
20. Turn off heating/air conditioning systems
21. Turn on TV/radio/Tone Alert Radio/Emergency Alert System (general)
22. Wait for /Contact family members before leaving
23. Would not evacuate

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97. Other (PLEASE SPECIFY VERBATIM ANSWER)

98. Nothing

99. Don’t know

1. In the event of an evacuation, do you have a pre-planned direction, route or destination? (ACCEPT MULTIPLE RESPONSES)
2. Yes, direction (North, South, East, West)
	1. East
	2. North
	3. Northeast
	4. Northwest
	5. South
	6. Southeast
	7. Southwest
	8. West
3. Other (PLEASE SPECIFY)
4. Yes, route (road, highway, freeway)
5. Highway 14
6. Highway 30
7. Highway 37
8. Highway 207, Northbound
9. Highway 207, Southbound
10. Highway 221
11. Highway 395, Northbound
12. Highway 395, Southbound
13. Highway 730, Westbound
14. Highway 730, Eastbound
15. I-82, Northbound
16. I-82, Southbound
17. I-84, Eastbound
18. I-84, Westbound
19. Other (PLEASE SPECIFY)
20. Yes, destination (city, state, reception center)
21. Arlington
22. Baker City
23. Boardman
24. Enterprise
25. Heppner
26. Idaho/Boise, Idaho
27. La Grande
28. Mountains/Higher ground
29. Pendleton
30. Pilot Rock
31. Portland
32. Seattle
33. Spokane
34. The Dalles
35. To a family member's home
36. Tri-Cities/Kennewick/Pasco/Richland
37. Walla Walla
38. Washington State
39. Other (PLEASE SPECIFY)
40. No, none
41. Depends on the wind direction

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1. Other (PLEASE SPECIFY)
2. In the event of an evacuation, do you know which reception or assistance center you should go to?

1. Yes

2. No

1. How would you know it would be safe to stop sheltering in place?

 (ACCEPT MULTIPLE RESPONSES)

1. AM/FM radio
2. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
3. Family/Relative
4. Fire department
5. Friend/Neighbor
6. Local emergency management agency (EMA)
7. Police
8. Sheriff's department
9. Siren, loudspeaker, or all-clear signal
10. Tone alert radio (TAR)
11. Television
12. Work

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97. Other (PLEASE SPECIFY VERBATIM ANSWER)

99. Don't know

1. How would you know it would be safe to return to your home after an evacuation? (ACCEPT MULTIPLE RESPONSES)
2. AM/FM radio
3. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
4. Family/Relative
5. Fire department
6. Friend/Neighbor
7. Local emergency management agency (EMA)
8. Police
9. Sheriff's department
10. Tone alert radio (TAR)
11. Television
12. Work

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97. Other (PLEASE SPECIFY VERBATIM ANSWER)

99. Don't know

1. If a chemical accident occurred at the Umatilla Chemical Depot, where do you think you would get instructions on how to protect yourself and your family when you hear the warning signals? (DON’T READ, CATEGORIZE RESPONSE AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
2. 911
3. AM/FM radio
4. Army depot/Umatilla Chemical Depot
5. Billboards on highway
6. Calendar
7. City hall
8. Community center
9. County sheriff
10. Emergency Alert System (EAS)
11. Family/Friends
12. Fire department
13. High school
14. Highway Message Reader Boards
15. Hospital
16. Local emergency management agency (EMA)
17. Newspaper
18. Package/kit on preparedness
19. Pamphlet
20. Police, local or state
21. Siren/Loudspeaker
22. Television
23. Tone alert radio (TAR)
24. Video

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97. Other (PLEASE SPECIFY)

98. None

99. Don’t know

1. Do you or your family have an emergency plan?

1. Yes

2. No

1. Does your home or business have a shelter-in-place kit?

1. Yes, home

2. Yes, business

3. Yes, both

4. No, neither

1. How confident are you that you know how to shelter-in-place, and make a room safe from chemical vapors in the event of a chemical emergency? (READ 1-4, 4-1)

1. Very confident

2. Somewhat confident

3. Not very confident

4. Not confident at all

1. Do you have children in a local school in grades K-12?

1. Yes GO TO 16

2. No GO TO 19

3. NA/refused GO TO 19

### **Respondents with children answer question 16**

1. What school(s) do they attend? (RECORD CATEGORY, ACCEPT MULTIPLE RESPONSES)

OVERPRESSURIZED SCHOOLS……….. ALL GO TO 18

 1. A.C. Houghton Elementary

 2. Armand Larive Middle School

 3. Clara Brownell Middle School

 4. Columbia Middle School

 5. Desert View Elementary

 6. Hermiston Center Head Start / 4th Street

 7. Hermiston High School

 8. Hermiston Junior Academy

 9. Highland Head Start

 10. Highland Hills Elementary

 11. Irrigon Elementary School

 12. Irrigon Junior-Senior High School

 13. Irrigon Alternative School

 14. McNary Heights Elementary

 15. Migrant Head Start (also called Oregon Child Development Center)

 16. Pine Tree Center Head Start

 17. Rocky Heights Elementary

 18. Sandstone Middle School

 19. Sunset Elementary

 20. Umatilla Head Start

 21. Umatilla High School

 22. West Park Elementary

NON-OVERPRESSURIZED ………………ALL GO TO 17

23. Echo Elementary

24. Echo High School

25.. Hermiston Christian School

26. Paterson Elementary

27. Riverside Junior-Senior High School (also called Riverside Middle School)

28. Sam Boardman Elementary

29. Stanfield Elementary

30. Stanfield High School

31. Stanfield Middle School

32. Windy River Elementary

33. NA/refused………………………….GO TO 19

34. home school GO TO 19

97. Other (PLEASE SPECIFY) GO TO 19 (if “other” response only)

99. Don’t know GO TO 19

**Q17 only if child attends a non-overpressurized school**

1. In the event of a chemical accident, students in non-overpressurized schools will be bussed to a safe location, where parents can pick up their children. Do you know the location where your child will be bussed to safety?

1. Yes

1. No

**Respondents with children and responses to Q16 other than only “home school,” “don’t know” or “other” answer question 18.**

1. In the event of a chemical emergency at the the Umatilla Chemical Depot, are you likely or unlikely to go to the school to get your child/children?

WAIT AND ASK: Is that very likely/unlikely or somewhat likely/unlikely?

1. Very likely

2. Somewhat likely

3. Somewhat unlikely

4. Very unlikely

**All respondents**

1. How confident are you that the public will be notified quickly in case of a chemical emergency at the Umatilla Chemical Depot? (READ 1-4, 4-1)

1. Very confident

2. Somewhat confident

3. Not very confident

4. Not confident at all

1. In the event of a chemical emergency at the Depot, sirens will alert residents that an accident has occurred. Sirens make a different sound when they are being tested. Do you know the difference between the two siren sounds?

 1. Yes

 2. No

1. Please tell me if you agree or disagree with the following statement:

 “I am able to protect myself and my family in the event of a chemical emergency?”

WAIT AND ASK: Is that strongly agree/disagree or somewhat agree/disagree?

1. Agree strongly

2. Agree somewhat

3. Disagree somewhat

4. Disagree strongly

**To conclude, I have a few questions for statistical purposes.**

1. Which newpaper to you read the most?
2. Confederated Umatilla Journal
3. East Oregonain
4. La Connecion
5. Hermiston Herald
6. Irrigon Irrigator
7. La Voz
8. North Morrow County Times
9. Oregonian
10. Seattle Times
11. The Nickel
12. Tri City Herald
13. Wall Street Journal

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1. Other (PLEASE SPECIFY)
2. (DON’T READ) Don’t get or read the newspaper
3. Which radio station do you listen to the most? (VERIFY frequency, call letters, and nickname)

|  |  |  |  |
| --- | --- | --- | --- |
|   | frequency | call letters | nickname |
| 1 | 89.1 | OPB / KFAE |   |
| 2 | 90.9 | OPB / KRBM |   |
| 3 | 91.9 | KDNA | (Spanish) |
| 4 | 92.5 | KZHR |   |
| 5 | 93.3 | KWAY |   |
| 6 | 94.5 | KATS |   |
| 7 | 94.9 | KIOK | Thunder County |
| 8 | 95.7 | KNLT | Cherry FM Oldies |
| 9 | 96.3 | KRCW | La Campesina |
| 10 | 97.1 | KXRX | 97 Rock |
| 11 | 97.9 | KTHK | The Hawk |
| 12 | 98.3 | KEYW | The Key |
| 13 | 99.1 | KUJ | Power |
| 14 | 100.5 | KQFM |   |
| 15 | 101.7 | KMNA / KZXR | La Maquina Musical |
| 16 | 101.9 | KZZM |   |
| 17 | 102.7 | KORD | KORD Country |
| 18 | 103.5 | KWHT |   |
| 19 | 105.3 | KONA | KONA FM |
| 20 | 106.5 | KEGX | The Eagle |
| 21 | 107.3 | KFFM |   |
| 22 | 107.7 | KUMA |   |
| 23 | 610 | KONA | KONA AM |
| 24 | 870 | KFLD |   |
| 25 | 920 | KXLY |   |
| 26 | 1090 | KLWJ | Christian |
| 27 | 1240 | KTIX |   |
| 28 | 1290 | KUMA |   |
| 29 | 1330 | KMBI |   |
| 30 | 1340 | KTCR |   |
| 31 | 1360 | KOHU |   |
| 32 | 1420 | KUJ |   |
| 97 | Other (PLEASE SPECIFY): |
| 98 | (DON’T READ) Don’t listen to the radio |

1. Which television station do you watch the most? (VERIFY channel number, call letters, name/nickname)

|  |  |  |  |
| --- | --- | --- | --- |
|   | channel number | call letters | name |
| 1 | 2 | KATU TV Channel 2 | ABC (Portland) |
| 2 | 3 or 19 | KEPR | CBS (Tri Cities) |
| 3 | 6 | KOIN TV Channel 6 | CBS (Portland) |
| 4 | 8 | KGW TV Channel 8 | NBC (Portland) |
| 5 | 9 | OPB |   |
| 6 | 11 or 17 or 66 | KBW | FOX |
| 7 | 12 | KPTV Channel 12 | Channel 12 Portland |
| 8 | 25 | KNDU | NBC (Tri Cities) |
| 9 | 42 | KVEW / KAPP | ABC (Tri Cities) |
| 10 | 20 or 21 | Univision | Spanish language |
| 11 | Unknown | Azteca | Spanish language |
| 97 | Other (PLEASE SPECIFY): |
| 99 | (DON’T READ) Don’t watch television |

1. What is your approximate age, please? (READ 1-7)

1. 18-29

2. 30-34

3. 35-44

4. 45-54

5. 55-59

6. 60-64

7. 65+

9. (DON’T READ) Refused

1. Gender (BY OBSERVATION)

1. Male

2. Female

1. Are you of Hispanic or Latino origin?

1. Yes GO TO 28

2. No

99. Don’t know/Refused

27b. What is your race? Please select one or more. Are you…. (READ 1-5 of LIST ONLY; ACCEPT MULTIPLE RESPONSES)

1. White

2. Black or African American

3. Asian

4. Native Hawaiian or other Pacific Islander

5. American Indian or Alaska Native

*6. (Other (PLEASE SPECIFY))*

*99. DON’T READ*

1. How long have you lived in the vicinity of the Umatilla Chemical Depot? (READ 1-5)

1. 5 years or less

2. 6-10 years

3. 11-15 years

4. 16-20 years

5. More than 20 years

99. (DON’T READ) Don’t know/refused

1. Do you have access to the Internet?

 1. Yes

 2. No

1. Which of the following cities do you live in or closest to? (SINGLE RESPONSE)

**Oregon only**

1. Boardman
2. Echo
3. Hermiston
4. Irrigon
5. Stanfield
6. Umatilla

**Washington only**

1. Paterson
2. Plymouth
3. Zip Code (Don’t ask, included with database)

**Ending**

Thanks for your time--we really appreciate it.

**All respondents**

Thanks again!