CSEPP Public Affairs IPT Questionnaire

OMB Control Number: 1660-0057

Expiration Date: 06/30/2011

#### **UMATILLA SITE SURVEY**

#### **General Introduction**

- S1. Hello, this is (FIRST AND LAST NAME) of CR Dynamics, working with your local CSEPP program. We are not selling anything. We are conducting a survey among people living near the Umatilla Chemical Depot. This survey has been approved by the Office of Management and Budget (OMB) under FEMA Information Collection 1660-0057 and has an estimated response time of 10 to 15 minutes. Your participation is strictly voluntary and FEMA is not maintaining any personally identifiable information about you for this survey. Do you have a few minutes to answer a few questions?
- S2. IF YES: Are you 18 years of age or older?
- S3. IF YES: Start Survey.

  IF NOT: Is there someone else I can talk to who is 18 years of age or older? IF UNAVAILABLE SCHEDULE CALLBACK AND TERMINATE.
- 1. Are you aware of the chemical agents at the Umatilla Chemical Depot?
  - 1. Yes
  - 2. No
- 2. How would you know if there were a chemical emergency at the Umatilla Chemical Depot? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
  - 1. Tone alert radio (TAR)
  - 2. Siren/Loudspeaker
  - 3. AM/FM radio
  - 4. TV
  - 5. Family/Friend
  - 6. Highway Message Reader Boards

- 97. Other (PLEASE SPECIFY)
  - 99. Don't know

3. Please tell me if you agree or disagree with the following statement:

"I know what to do if I am warned of a chemical emergency at the Umatilla Chemical Depot."

WAIT AND ASK: Is that strongly agree/disagree or somewhat agree/disagree?

- 1. Agree strongly
- 2. Agree somewhat
- 3. Disagree somewhat
- 4. Disagree strongly
- 4. What action would you take if you found out there was a chemical emergency at the Umatilla Chemical Depot? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS)
  - 1. Await instructions to shelter-in-place or evacuate from local government officials
  - 2. Contact family/friends
  - 3. Depends
  - 4. Evacuate
  - 5. Follow instructions given on TV, radio, or tone alert radio
  - 6. Go to work (depot, hospital, fire dept, police)
  - 7. Listen to tone alert radio
  - 8. Shelter-in-place
  - 9. Turn on/Listen to AM/FM radio
  - 10. Turn on/Watch television

- 97. Other (PLEASE SPECIFY)
- 98. Nothing
- 99. Don't know

## 5. If you were instructed to shelter-in-place, what actions would you take? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to shelter-in-place?

- 1. Close doors and windows
- 2. Close heating/air conditioning vents
- 3. Contact, find, or gather family
- 4. Depends
- 5. Emergency plan
- 6. Evacuate
- 7. Family emergency plan
- 8. Follow instructions/Do what told
- 9. Get food/water supply
- 10. Get supplies (clothes/cell phone/book/candles/games/medicine/flashlight,ect)
- 11. Go into shelter room of your home/workplace
- 12. Go to work (depot, hospital, fire dept, police)
- 13. Go/Stay inside
- 14. Hysterical/Panic/Die
- 15. Kneel/Pray
- 16. Listen to radio/TV for further instructions
- 17. Listen to tone alert radio
- 18. Locate/collect pets
- 19. Seal doors and windows of shelter room
- 20. Shelter-in-place
- 21. Take radio/TV into shelter room
- 22. Turn off heating/air conditioning systems
- 23. Use emergency kit
- 24. Use shelter-in-place kit

- 97. Other (PLEASE SPECIFY VERBATIM ANSWER)
- 98. Nothing
- 99. Don't know

## 6. If you were instructed to evacuate, what actions would you take? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to evacuate?

- 1. Await instructions/Listen for help
- 2. Check wind direction
- 3. Depends on the circumstances
- 4. Depends on wind direction/Will drive according to wind direction
- 5. Evacuate toward a pre-planned destination
- 6. Follow a pre-planned direction to evacuate
- 7. Follow a pre-planned route to evacuate
- 8. Follow instructions/Do what told
- 9. Get kids/Go to school for kids
- 10. Get personal items (pack clothes, food, water, gas)
- 11. Get/Check calendar
- 12. Get/Check preparedness kit/packet/pamphlet
- 13. Go to work (depot, hospital, fire dept, police)
- 14. Leave home or workplace/Get out of town/Get in car and go
- 15. Listen to TV/radio/Tone Alert Radio for correct evacuation route
- 16. Listen to TV/radio/Tone Alert Radio for location of reception/assistance center
- 17. Listen to TV/radio/Tone Alert Radio/Emergency Alert System (general)
- 18. Locate/collect pets
- 19. Tell neighbors and others to evacuate
- 20. Turn off heating/air conditioning systems
- 21. Turn on TV/radio/Tone Alert Radio/Emergency Alert System (general)
- 22. Wait for /Contact family members before leaving
- 23. Would not evacuate

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- 97. Other (PLEASE SPECIFY VERBATIM ANSWER)
- 98. Nothing
- 99. Don't know

- 7. In the event of an evacuation, do you have a pre-planned direction, route or destination? (ACCEPT MULTIPLE RESPONSES)
  - 1. Yes, direction (North, South, East, West)
    - a. East
    - b. North
    - c. Northeast
    - d. Northwest
    - e. South
    - f. Southeast
    - g. Southwest
    - h. West
    - z. Other (PLEASE SPECIFY)
  - 2. Yes, route (road, highway, freeway)
    - a. Highway 14
    - b. Highway 30
    - c. Highway 37
    - d. Highway 207, Northbound
    - e. Highway 207, Southbound
    - f. Highway 221
    - g. Highway 395, Northbound
    - h. Highway 395, Southbound
    - i. Highway 730, Westbound
    - j. Highway 730, Eastbound
    - k. I-82, Northbound
    - l. I-82, Southbound
    - m. I-84, Eastbound
    - n. I-84, Westbound
    - z. Other (PLEASE SPECIFY)
  - 3. Yes, destination (city, state, reception center)
    - a. Arlington
    - b. Baker City
    - c. Boardman
    - d. Enterprise
    - e. Heppner
    - f. Idaho/Boise, Idaho
    - g. La Grande
    - h. Mountains/Higher ground
    - i. Pendleton
    - j. Pilot Rock
    - k. Portland
    - l. Seattle
    - m. Spokane
    - n. The Dalles
    - o. To a family member's home
    - p. Tri-Cities/Kennewick/Pasco/Richland

- q. Walla Walla
- r. Washington State
- z. Other (PLEASE SPECIFY)
- 4. No, none
- 5. Depends on the wind direction

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- 97. Other (PLEASE SPECIFY)
- 8. In the event of an evacuation, do you know which reception or assistance center you should go to?
  - 1. Yes
  - 2. No
- 9. How would you know it would be safe to stop sheltering in place? (ACCEPT MULTIPLE RESPONSES)
  - 1. AM/FM radio
  - 2. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
  - 3. Family/Relative
  - 4. Fire department
  - 5. Friend/Neighbor
  - 6. Local emergency management agency (EMA)
  - 7. Police
  - 8. Sheriff's department
  - 9. Siren, loudspeaker, or all-clear signal
  - 10. Tone alert radio (TAR)
  - 11. Television
  - 12. Work

- 97. Other (PLEASE SPECIFY VERBATIM ANSWER)
- 99. Don't know

- 10. How would you know it would be safe to return to your home after an evacuation? (ACCEPT MULTIPLE RESPONSES)
  - 1. AM/FM radio
  - 2. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
  - 3. Family/Relative
  - 4. Fire department
  - 5. Friend/Neighbor
  - 6. Local emergency management agency (EMA)
  - 7. Police
  - 8. Sheriff's department
  - 9. Tone alert radio (TAR)
  - 10. Television
  - 11. Work

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- 97. Other (PLEASE SPECIFY VERBATIM ANSWER)
- 99. Don't know
- 11. If a chemical accident occurred at the Umatilla Chemical Depot, where do you think you would get instructions on how to protect yourself and your family when you hear the warning signals? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
  - 1. 911
  - 2. AM/FM radio
  - 3. Army depot/Umatilla Chemical Depot
  - 4. Billboards on highway
  - 5. Calendar
  - 6. City hall
  - 7. Community center
  - 8. County sheriff
  - 9. Emergency Alert System (EAS)
  - 10. Family/Friends
  - 11. Fire department
  - 12. High school
  - 13. Highway Message Reader Boards
  - 14. Hospital
  - 15. Local emergency management agency (EMA)
  - 16. Newspaper
  - 17. Package/kit on preparedness
  - 18. Pamphlet
  - 19. Police, local or state
  - 20. Siren/Loudspeaker
  - 21. Television
  - 22. Tone alert radio (TAR)
  - 23. Video

	97. 98. 99.	Other (PLEASE SPECIFY) None Don't know
12.	Do y	ou or your family have an emergency plan?
	1. 2.	Yes No

- 13. Does your home or business have a shelter-in-place kit?
  - 1. Yes, home
  - 2. Yes, business
  - 3. Yes, both
  - 4. No, neither
- 14. How confident are you that you know how to shelter-in-place, and make a room safe from chemical vapors in the event of a chemical emergency? (READ 1-4, 4-1)
  - 1. Very confident
  - 2. Somewhat confident
  - 3. Not very confident
  - 4. Not confident at all
- 15. Do you have children in a local school in grades K-12?
  - Yes GO TO 16
     No GO TO 19
     NA/refused GO TO 19

Respondents with children answer question 16

16. What school(s) do they attend? (RECORD CATEGORY, ACCEPT MULTIPLE

RES	SPONSE	Š)	
	OVE	RPRESSURIZED SCHOOLS	ALL GO TO 18
	1.	A.C. Houghton Elementary	
	2.	Armand Larive Middle School	
	3.	Clara Brownell Middle School	
	4.	Columbia Middle School	
	5.	Desert View Elementary	
	6.	Hermiston Center Head Start / 4 <sup>th</sup> S	Street
	7.	Hermiston High School	
	8.	Hermiston Junior Academy	
	9.	Highland Head Start	
	10.	Highland Hills Elementary	
	11.	Irrigon Elementary School	
	12.	Irrigon Junior-Senior High School	
	13.	Irrigon Alternative School	
	14.	McNary Heights Elementary	
	15.	Migrant Head Start (also called Or	regon Child Development Center)
	16.	Pine Tree Center Head Start	,
	17.	Rocky Heights Elementary	
	18.	Sandstone Middle School	
	19.	Sunset Elementary	
	20.	Umatilla Head Start	
	21.	Umatilla High School	
	22.	West Park Elementary	
	NON	I-OVERPRESSURIZED	ALL GO TO 17
	23.	Echo Elementary	
	24.	Echo High School	
	25	Hermiston Christian School	
	26.	Paterson Elementary	
	27.	Riverside Junior-Senior High School)	ool (also called Riverside Middle
	28.	Sam Boardman Elementary	
	29.	Stanfield Elementary	
	30.	Stanfield High School	
	31.	Stanfield Middle School	
	32.	Windy River Elementary	
	33.	NA/refused	GO TO 19
	34.	home school	GO TO 19
	97.	Other (PLEASE SPECIFY)	GO TO 19 (if "other" response only)
	99.	Don't know	GO TO 19

#### Q17 only if child attends a non-overpressurized school

- 17. In the event of a chemical accident, students in non-overpressurized schools will be bussed to a safe location, where parents can pick up their children. Do you know the location where your child will be bussed to safety?
  - 1. Yes
  - 2. No

## Respondents with children and responses to Q16 other than only "home school," "don't know" or "other" answer question 18.

18. In the event of a chemical emergency at the Umatilla Chemical Depot, are you likely or unlikely to go to the school to get your child/children?

WAIT AND ASK: Is that very likely/unlikely or somewhat likely/unlikely?

- 1. Very likely
- 2. Somewhat likely
- 3. Somewhat unlikely
- 4. Very unlikely

#### All respondents

- 19. How confident are you that the public will be notified quickly in case of a chemical emergency at the Umatilla Chemical Depot? (READ 1-4, 4-1)
  - 1. Very confident
  - 2. Somewhat confident
  - 3. Not very confident
  - 4. Not confident at all
- 20. In the event of a chemical emergency at the Depot, sirens will alert residents that an accident has occurred. Sirens make a different sound when they are being tested. Do you know the difference between the two siren sounds?
  - 1. Yes
  - 2. No

21. Please tell me if you agree or disagree with the following statement:

"I am able to protect myself and my family in the event of a chemical emergency?"

WAIT AND ASK: Is that strongly agree/disagree or somewhat agree/disagree?

- 1. Agree strongly
- 2. Agree somewhat
- 3. Disagree somewhat
- 4. Disagree strongly

### To conclude, I have a few questions for statistical purposes.

- 22. Which newpaper to you read the most?
  - 1. Confederated Umatilla Journal
  - 2. East Oregonain
  - 3. La Connecion
  - 4. Hermiston Herald
  - 5. Irrigon Irrigator
  - 6. La Voz
  - 7. North Morrow County Times
  - 8. Oregonian
  - 9. Seattle Times
  - 10. The Nickel
  - 11. Tri City Herald
  - 12. Wall Street Journal

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97. Other (PLEASE SPECIFY)

98. (DON'T READ) Don't get or read the newspaper

# 23. Which radio station do you listen to the most? (VERIFY frequency, call letters, and nickname)\_\_\_\_\_

	frequency	call letters	nickname
1	89.1	OPB / KFAE	
2	90.9	OPB / KRBM	
3	91.9	KDNA	(Spanish)
4	92.5	KZHR	
5	93.3	KWAY	
6	94.5	KATS	
7	94.9	KIOK	Thunder County
8	95.7	KNLT	Cherry FM Oldies
9	96.3	KRCW	La Campesina
1			
0	97.1	KXRX	97 Rock
1			
1	97.9	KTHK	The Hawk
1			
2	98.3	KEYW	The Key
1			
3	99.1	KUJ	Power
1			
4	100.5	KQFM	
1			
5	101.7	KMNA / KZXR	La Maquina Musical
1			
6	101.9	KZZM	
1	400 =	WODD	WODD C
7	102.7	KORD	KORD Country
1	100 5	17147117	
8	103.5	KWHT	
1	105.3	LONA	IZONIA EM
9	105.3	KONA	KONA FM
$\begin{vmatrix} 2 \\ 0 \end{vmatrix}$	106.5	KEGX	The Eagle
2	100.9	KLUA	THE Lagic
1	107.3	KFFM	
2	107.0	1411111	
2	107.7	KUMA	
2	10,11	1101/111	
3	610	KONA	KONA AM
2			2 - 1 - 2 - 1 - 1
4	870	KFLD	
2	-		
5	920	KXLY	
2			
6	1090	KLWJ	Christian

2			
7	1240	KTIX	
2			
8	1290	KUMA	
2			
9	1330	KMBI	
3			
0	1340	KTCR	
3			
1	1360	KOHU	
3			
2	1420	KUJ	
9			
7	Other (PLEASE SPECIFY):		
9			
8	(DON'T READ) Don't listen to the radio		

## 24. Which television station do you watch the most? (VERIFY channel number, call letters, name/nickname)

	channel number	call letters	name	
1	2	KATU TV Channel 2	ABC (Portland)	
2	3 or 19	KEPR	CBS (Tri Cities)	
3	6	KOIN TV Channel 6	CBS (Portland)	
4	8	KGW TV Channel 8	NBC (Portland)	
5	9	OPB		
6	11 or 17 or 66	KBW	FOX	
7	12	KPTV Channel 12	Channel 12 Portland	
8	25	KNDU	NBC (Tri Cities)	
9	42	KVEW / KAPP	ABC (Tri Cities)	
1				
0	20 or 21	Univision	Spanish language	
1				
1	Unknown	Azteca	Spanish language	
9				
7	Other (PLEASE SPECIFY):			
9				
9	(DON'T READ) Don't watch television			

- 25. What is your approximate age, please? (READ 1-7)
  - 1. 18-29
  - 2. 30-34
  - 3. 35-44
  - 4. 45-54
  - 5. 55-59
  - 6. 60-64
  - 7. 65+
  - 9. (DON'T READ) Refused
- 26. Gender (BY OBSERVATION)
  - 1. Male
  - 2. Female
- 27. Are you of Hispanic or Latino origin?
  - 1. Yes GO TO 28
  - 2. No
  - 99. Don't know/Refused

27b. What is your race? Please select one or more. Are you.... (READ 1-5 of LIST ONLY; ACCEPT MULTIPLE RESPONSES)

- 1. White
- 2. Black or African American
- 3. Asian
- 4. Native Hawaiian or other Pacific Islander
- 5. American Indian or Alaska Native
- 6. (Other (PLEASE SPECIFY))
- 99. DON'T READ
- 28. How long have you lived in the vicinity of the Umatilla Chemical Depot? (READ 1-5)
  - 1. 5 years or less
  - 2. 6-10 years
  - 3. 11-15 years
  - 4. 16-20 years
  - 5. More than 20 years
  - 99. (DON'T READ) Don't know/refused
- 29. Do you have access to the Internet?
  - 1. Yes
  - 2. No
- 30. Which of the following cities do you live in or closest to? (SINGLE RESPONSE)

#### **Oregon only**

- 1. Boardman
- 2. Echo
- 3. Hermiston
- 4. Irrigon
- 5. Stanfield
- 6. Umatilla

#### Washington only

- 7. Paterson
- 8. Plymouth
- 31. Zip Code (Don't ask, included with database)

#### **Ending**

Thanks for your time--we really appreciate it.

#### All respondents

Гhanks again!	