

Appendix I
CATI Telephone Questionnaire
(CATI Telephone Contact)

Survey of Community Attitudes

COMPLETE THE FOLLOWING ITEMS BEFORE BEGINNING THE INTERVIEW.

Q1. INTERVIEW ID _ _ _
 HOUSE PERSON

Q2. INTERVIEW DATE |_|_| / |_|_| / |_|_|_|_|
 MONTH DAY YEAR

Q3. INTERVIEWER ID
 _ _

Q4. TIME AT BEGINNING OF INTERVIEW
 |_|_| : |_|_|
 HOUR MINUTE

AM 1
 PM 2

Hello. My name is ___ and I'm calling about a neighborhood environment survey being conducted for the United States Department of Transportation. We recently sent you a letter about this survey and will provide you with ten dollars as a token of our appreciation upon completion of the interview. {DISPLAY D4}

Are you {DISPLAY D5} at least 18 years old? (If 'NO' ask for an adult household member.)

D4	<i>IF THIS IS A CELL PHONE (BASE.LANDCELL = 2)</i>	“If you are currently driving a car or doing any activity that requires your full attention, I need to call you back at a later time.”
i	<i>IF CELL OR LANDLINE STATUS IS UNKNOWN (BASE.LANDCELL = 3)</i>	“If I have reached you on a cell phone and you are currently driving a car or doing any activity that requires your full attention I need to call you back at a later time.”
	<i>ELSE</i>	BLANK
D5	<i>IF THIS IS A LANDLINE (BASE.LANDCELL = 1)</i>	“a member of this household and”
	<i>ELSE</i>	BLANK

PROGRAMMING NOTE: If probable business, continue to verify address (A3) to verify accuracy of phone match.

INTRO: This information is being collected as part of a neighborhood environment survey for the United States Department of Transportation which is being conducted by Westat, a social science research firm. The information will be used to measure residents' attitudes about their environment. The Paperwork Reduction Act requires approval of all federal government surveys by the Office of Management and Budget. This survey has been approved under this Act. The Office of Management and Budget control number and expiration date is available at your request. Additional information about this survey and its approval is available at your request.* The questions I would like to ask will only take about 20 minutes to complete. All of your answers are voluntary.

A3. Before I get started, I'd like to determine the eligibility of your household to participate in the survey. Is your home address {DISPLAY ADDRESS}

[VERIFY SPELLING. RECORD CHANGES OR PRESS ENTER IF NO CHANGE.]

PROGRAMMING NOTE: If address does not match, case is finalized, there is no need to ask A3_1.

A3_1. Is this address...
a business only,
a residence only, or
both?

PROGRAMMING NOTE: If business only, case becomes ineligible. This is after address has been verified and indicates that a business was sampled. This is for both the phone match and phone numbers collected by mail groups.

A4. How many adults at least 18 years old live in your household?

[Implement Rizzo respondent selection algorithm].

OBS. IS THE ORIGINAL RESPONDENT SELECTED TO DO THE SURVEY?

YES 1 (GO TO Short Intro)

NO2 (Continue)

A5.1 [NUMBER OF ADULTS = 2] Please tell me just the first name of the other adult in this household.

Is this person male or female?

MALE 1
FEMALE 2
REFUSED -7
DON'T KNOW -8

A5.2 [NUMBER OF ADULTS > 2] Please tell me just the first name of the adult in this household, **other than yourself**, who will have the next birthday.

Is this person male or female?

MALE	1
FEMALE	2
REFUSED	-7
DON'T KNOW	-8

A6. May I speak to [NAME/GENDER].

Full Introduction *[If interview is with person who did not answer above questions.]*

My name is ___ and I'm calling about the Neighborhood Environment Survey. We recently sent you a letter about this survey which is sponsored by the United States Department of Transportation. As noted in the letter we will provide you with ten dollars as a token of our appreciation upon completion of the interview.

Westat, a social science research firm, is contacting households around America to help the U.S. Department of Transportation learn more about the environmental conditions of neighborhoods like yours. This information will be used to update transportation-related policies.

Your household is one of a small number that has been selected from [CITY] area. Your participation will represent the views of many others in neighborhoods like yours. Participation in this survey is completely voluntary. You may skip any questions that you don't want to answer and you can stop at any time. The survey should take about 20 minutes.

May I continue with the survey?

CONTINUE..... 1
GO TO RESULT.....GT

Short Introduction

OK, it looks like you are eligible for the survey. As a reminder, we are contacting households in neighborhoods like yours around America to help the U.S. Department of Transportation learn more about the environmental conditions of neighborhoods like yours. Your household is one of a small number that has been selected from [CITY] area. Your participation will represent the views of many others in communities like yours.

Participation in this survey is completely voluntary. You may skip any questions that you don't want to answer and you can stop at any time. The survey should take about 20 minutes.

May I continue with the survey?

CONTINUE..... 1
GO TO RESULT.....GT

[IF SCREENER RESPONDENT IS SELECTED RESPONDENT]

A7.1 The following questions will ask you about things you may notice where you are "here at home". By here at home we mean the address that we confirmed with you.

[IF SCREENER RESPONDENT IS NOT THE SELECTED RESPONDENT]

A7.2 The following questions will ask you about things you may notice where you are "here at home". By here at home we mean the following address:

[DISPLAY ADDRESS CONFIRMED IN A3, CONTINUE TO QUESTION 1]

1. Thinking about the last 12 months or so, when you are here at home, how much does bother, disturb, or annoy you: not at all, slightly, moderately, very, or extremely?

	Not at all	Slightly	Moderately	Very	Extremely	Refused	Don't know
a. Noise from cars trucks or other road traffic	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
b. Smells or dirt from road traffic	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
c. Smoke, gas or bad smells from anything else	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
d. Litter or poorly kept up housing	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
e. Noise from aircraft	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
f. Your neighbors' noise or other activities	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
g. Are there any other noises you hear when you are here at home? 1= YES 2= NO [IF YES] What is that noise? [DESCRIBE IN BOX BELOW.] Thinking about <u>the last 12 months or so</u> , when you are here at home, how much does (DESCRIBED NOISE) bother, disturb, or annoy you: not at all, slightly, moderately, very, or extremely?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
Describe: _____							

h. Undesirable business, institutional or industrial property	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
i. A lack of parks or green spaces	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
j. Inadequate public transportation	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
k. The amount of neighborhood crime	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈
l. Poor city or county services	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₋₇	<input type="checkbox"/> ₋₈

	Not at all	Slightly	Moderately	Very	Extremely	Refused	Don't know
m. Are there any other problems that you notice when you are here at home? 1= YES 2 = NO [IF YES]: What is that problem? [DESCRIBE IN BOX BELOW.] Thinking about <u>the last 12 months or so</u> , when you are here at home, how much does (DESCRIBED PROBLEM) bother, disturb, or annoy you: not at all, slightly, moderately, very, or extremely?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -7	<input type="checkbox"/> -8
Describe: _____							

2. Now considering how you feel about everything in your neighborhood, how would you rate your neighborhood as a place to live on a scale from 0 to 10 where 0 is worst and 10 is best?

|_|_|

REFUSED..... -7
DON'T KNOW..... -8

3. Now please rate noise on a 0 to 10 opinion scale for how much the noise bothers, disturbs or annoys you when you are here at home. If you are not at all annoyed choose 0; if you are extremely annoyed choose 10; if you are somewhere in between, choose a number between 0 and 10.

First about noise in general.

Thinking about the last 12 months or so, what number from 0 to 10 best shows how much you are bothered, disturbed or annoyed by the noise in general when you are here at home?

|_|_|

REFUSED..... -7
DON'T KNOW..... -8

4. Thinking about the last 12 months or so, what number from 0 to 10 best shows how much you are bothered, disturbed or annoyed by the noise from cars or trucks or other road traffic?

|_|_|

REFUSED..... -7

DON'T KNOW..... -8

5. Thinking about the last 12 months or so, what number from 0 to 10 best shows how much you are bothered, disturbed or annoyed by the noise from aircraft?

|_|_|

REFUSED..... -7

DON'T KNOW..... -8

BOX 1

[IF RESPONDENT ANSWERS "NOT AT ALL ANNOYED"
BY AIRCRAFT IN BOTH THE PREVIOUS 5-POINT
VERBAL-SCALE AND 0-10 SCALE AIRCRAFT NOISE
QUESTIONS → GO TO Q6.

OTHERWISE GO TO Q7.

6. [ASK ONLY IF "NOT AT ALL ANNOYED" BY AIRCRAFT IN BOTH THE PREVIOUS 5-POINT VERBAL-SCALE AND 0-10 SCALE AIRCRAFT NOISE QUESTIONS]

Have you ever heard the sound from an aircraft when you were here at home?

YES..... 1 (GO TO 7)

NO..... 2 (BOX 2)

BOX 2

Even if the aircraft noise has not annoyed you during the last year, we still need your views on particular aspects of aircraft. If you don't notice them, please say so. If you do notice them, that's fine, too. Just tell us about your views and we can move right along.

7. Has an aircraft ever [waked you or kept you awake at night] when you are at home?

	Yes	No	Don't notice aircraft	Refused	Don't know
a. waked you up or kept you awake at night?.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ⁻⁶	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸
b. Startled or surprised you?.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ⁻⁶	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸
c. Frightened you?.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ⁻⁶	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸

The next questions ask whether or not aircraft actually bothered, disturbed, or annoyed you in different ways during the last 12 months when you have been here at home.

[ASK ONLY SPECIFIC TYPES OF DISTURBANCES WHICH WERE IDENTIFIED IN QUESTION 7]

8. Thinking about the last 12 months or so, when you are at home, have the aircraft bothered, disturbed or annoyed you by [READ FIRST ITEM THAT WAS NOTICED]

Would you say: extremely, very, moderately, slightly, or not at all?

	Extremely	Very	Moderately	Slightly	Not at all	Refused	Don't know
a. Waking you up or keeping you awake at night.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴	<input type="checkbox"/> ⁵	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸
b. Startling or surprising you.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴	<input type="checkbox"/> ⁵	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸
c. Frightening you.....	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴	<input type="checkbox"/> ⁵	<input type="checkbox"/> ⁻⁷	<input type="checkbox"/> ⁻⁸

To understand why aircraft noise may or may not affect you, we ask you to consider your situation here at home, your observations about aircraft flights here and the actions authorities have been taking.

Your next answers provide background for understanding your living situation in this area.

9. Which of the following best describes the building where you live?

- A mobile home?..... 1 (Go to 10)
- A one-family house detached from any other house?..... 2 (Go to 10)
- A one-family house attached to one or more houses?..... 3 (Go to 10)
- A building with two or more apartments?..... 4
- Some other type of place?

What type of building is that? (Describe) _____ 5 (Go to 10)
 REFUSED..... -7 (Go to 10)
 DON'T KNOW..... -8 (Go to 10)

9a. Approximately, how many apartments are there in your building??

2 APARTMENTS..... 1
 3 or 4 APARTMENTS..... 2
 5 TO 9 APARTMENTS..... 3
 10 TO 19 APARTMENTS..... 4
 20 TO 49 APARTMENTS..... 5
 50 OR MORE APARTMENTS..... 6

10. Do you own your home or are you renting?

OWN (INCLUDE OWING A MORTGAGE) 1
 RENTING..... 2
 REFUSED..... -7
 DON'T KNOW..... -8

11. How many of the five weekdays from Monday through Friday are you usually out away from home most of the day, that is 8 hours or more? Are you usually away, on all five weekdays, or fewer weekdays, or are you usually not away on any weekday?

[PROBE IF NUMBER OF WEEKDAYS NOT VOLUNTEERED]

How many weekdays are you usually away?]

0 NOT AWAY ON ANY WEEKDAY 0
 1 DAY..... 1
 2 DAYS..... 2
 3 DAYS..... 3
 4 DAYS..... 4
 5 AWAY ALL 5 WEEKDAYS..... 5
 REFUSED..... -7
 DON'T KNOW..... -8

12. Think about those weeks in the year when you spend the most time out-of-doors in your yard or on your porch, deck or balcony. At that time of year, how many hours a week would you say you are out-of-doors at home?

|_|_|
HOURS

REFUSED..... -7
DON'T KNOW..... -8

13. In what year and month did you move to your home here?

|_|_|_|_|_|_|_| |_|_|
YEAR MONTH

REFUSED..... -7
DON'T KNOW..... -8

14. Since you moved here, has the total amount of aircraft noise increased, decreased or stayed about the same?

INCREASED..... 1
STAYED ABOUT THE SAME..... 2
DECREASED..... 3
NEVER HEARD ANY AIRCRAFT (VOLUNTEERED).... -6
REFUSED..... -7
DON'T KNOW..... -8

15. What do you think aircraft noise will be like here in the next few years: Do you think the total amount of aircraft noise will increase, decrease or stay about the same here?

INCREASE..... 1
STAY ABOUT THE SAME..... 2
DECREASE..... 3
WILL CONTINUE TO NEVER HEAR ANY AIRCRAFT
(VOLUNTEERED)..... -6
REFUSED..... -7
DON'T KNOW..... -8

16. When you are at home, have you ever heard aircraft sitting on the ground or moving around on the ground on the airport property?

- YES 1
- NO 2
- REFUSED -7
- DON'T KNOW..... -8

17. [ASK IF "HEARD" IN PREVIOUS QUESTION] Thinking about the last 12 months or so, when you are at home, how much have the aircraft sitting on the ground or moving around on the ground on the airport property bothered, disturbed or annoyed you: extremely, very, moderately, slightly, or not at all?

- EXTREMELY..... 1
- VERY..... 2
- MODERATELY..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... 6
- DON'T KNOW..... 7

Next we ask you to provide some background about this area and the airport.

18. How knowledgeable are you about noise and other community environmental issues in the [CITY NAME] area: Are you extremely knowledgeable, very knowledgeable, moderately knowledgeable, slightly knowledgeable, or not at all knowledgeable?

- EXTREMELY KNOWLEDGEABLE..... 1
- VERY KNOWLEDGEABLE..... 2
- MODERATELY KNOWLEDGEABLE..... 3
- SLIGHTLY KNOWLEDGEABLE..... 4
- NOT AT ALL KNOWLEDGEABLE..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

19. About how many trips a year do you and other members of your household make from the [LOCAL AIRPORT]?

One trip is considered as round-trip travel and includes all family members traveling together. If any family members travel separately, please count those as separate trips as long as they use [LOCAL AIRPORT].

|_|_|
NUMBER OF TIMES

REFUSED..... -7

DON'T KNOW..... -8

20. Do you or anyone else in your household work at [LOCAL AIRPORT] or work for a company or organization that does business with [LOCAL AIRPORT]?

YES 1

NO 2

REFUSED..... -7

DON'T KNOW..... -8

21. How much have you learned about your community's aircraft noise issues from media reports in the newspaper or on radio or TV: a great deal, somewhat, a little or nothing at all?

A GREAT DEAL 1

SOMEWHAT, 2

A LITTLE..... 3

NOTHING AT ALL..... 4

REFUSED -7

DON'T KNOW..... -8

22. How about a more local information source? How much have you learned about your community's aircraft noise issues from a community newspaper or other more local organization, newsletter or local internet source: a great deal, somewhat, a little or nothing at all?

- A GREAT DEAL 1
- SOMEWHAT, 2
- A LITTLE..... 3
- NOTHING AT ALL..... 4
- REFUSED -7
- DON'T KNOW..... -8

23. How about your closest neighbors making their views known about aircraft noise: Have they clearly made their views known, have they revealed only a little about their views, or have they kept their views to themselves?

- MADE THEIR VIEWS CLEARLY KNOWN..... 1
- REVEALED A LITTLE,..... 2
- KEPT VIEWS TO THEMSELVES..... 3
- REFUSED..... -7
- DON'T KNOW..... -8

24. As far as you know, have there ever been disputes between airport authorities and community residents about aircraft noise around (...LOCAL AIRPORT...)?

- YES 1
- NO 2
- REFUSED..... -7
- DON'T KNOW..... -8

25. Are any community groups or other organizations trying to reduce aircraft noise or don't you know?

- GROUP IS..... 1
- GROUP IS NOT..... 2
- REFUSED -7
- DON'T KNOW..... -8

26. Have you or anyone in your household ever tried to get something done about aircraft noise such as telephoning the airport, sending a message, writing a letter, contacting an official, going to a meeting, joining a group or doing something else?

- YES..... 1 (GO TO 31a)
 - NO..... 2
 - DON'T NOTICE ANY AIRCRAFT (VOLUNTEERED).... -6
 - REFUSED..... -7
 - DON'T KNOW..... -8
- } (GO TO 32)

26a. Was the airport contacted directly?

- YES..... 1
- NO..... 2
- REFUSED -7
- DON'T KNOW..... -8

27. If someone wants to make a complaint about aircraft noise these days, do you know if there is a convenient way to contact (...LOCAL AIRPORT...)?

- YES..... 1
- NO..... 2
- REFUSED -7
- DON'T KNOW..... -8

28. How much do you think that residents' actions and views can influence (...LOCAL AIRPORT...) noise policy? Do you think that residents' views can very greatly influence policy, greatly influence policy, moderately influence, slightly influence, or not at all influence policy?

- VERY GREATLY INFLUENCE..... 1
- GREATLY INFLUENCE..... 2
- MODERATELY INFLUENCE..... 3
- SLIGHTLY INFLUENCE..... 4
- NOT AT ALL INFLUENCE..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

29. Has your home been sound insulated?

- YES..... 1
- NO..... 2
- REFUSED -7
- DON'T KNOW..... -8

Next we ask for your views about the local officials and managers at the airport who oversee aircraft operations in this area.

30. To what extent do you think [LOCAL AIRPORT] officials recognize the community residents' feelings about aircraft noise? Do you think the officials recognize the residents' feelings extremely well, very well, moderately well, slightly, or not at all?

- EXTREMELY WELL..... 1
- VERY WELL..... 2
- MODERATELY WELL..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

31. How fully do you feel the [LOCAL AIRPORT] officials keep community residents informed about the planning for airport changes? Do you think the officials keep communities extremely well informed, very well informed, moderately well informed, slightly informed, or not at all informed?

- EXTREMELY WELL..... 1
- VERY WELL..... 2
- MODERATELY WELL..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

32. How completely do you feel you can trust the [LOCAL AIRPORT] officials to work fairly with the community by following official, agreed-upon procedures and providing accurate information? Do you feel you can rely upon the [LOCAL AIRPORT] officials completely, considerably, moderately, slightly or not at all?

- COMPLETELY..... 1
- CONSIDERABLY..... 2
- MODERATELY..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

33. How much do you think (the officials who run [LOCAL AIRPORT] could reduce the aircraft noise around here: Could [the officials who run the airport] reduce the noise very greatly, greatly, moderately, slightly or not at all?

	Very greatly	Greatly	Moderately	Slightly	Not at all	Refused	Don't know
a. The officials who run [LOCAL AIRPORT].....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -7	<input type="checkbox"/> -8
b. Other government officials....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -7	<input type="checkbox"/> -8
c. The pilots flying the planes.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -7	<input type="checkbox"/> -8

34. As far as you know, have the authorities at [LOCAL AIRPORT] ever taken steps to try to reduce or control the amount of aircraft noise here?

- YES..... 1 (GO TO 40a)
 - NO..... 2
 - REFUSED..... -7
 - DON'T KNOW..... -8
- } (GO TO 41)

34a. What did they do?

35. How important do you think that [LOCAL AIRPORT] is for the [CITY NAME] area: Is [LOCAL AIRPORT] extremely important, very important, moderately important, slightly important or not at all important?

- EXTREMELY..... 1
- VERY..... 2
- MODERATELY..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

We just have a couple more opinion questions and then a little background information before we are finished.

36. How sensitive are you generally to noise of all kinds: extremely sensitive, very sensitive, moderately sensitive, slightly sensitive, or not at all sensitive?

- EXTREMELY SENSITIVE..... 1
- VERY SENSITIVE..... 2
- MODERATELY SENSITIVE..... 3
- SLIGHTLY SENSITIVE..... 4
- NOT AT ALL SENSITIVE..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

37. To summarize your opinion about aircraft noise in this neighborhood, please consider all we have discussed and use a zero to four opinion thermometer where zero is not at all annoyed, four is extremely annoyed and one to three are in between.

What number from zero to four shows how much you are bothered or annoyed by aircraft noise in this neighborhood?

|_ |

- REFUSED..... -7
- DON'T KNOW..... -8

Next we need to learn where the aircraft are flying in this area.

38. Are most of the aircraft that you notice from your home coming down for a landing at the airport, taking off from the airport, are about half landing and about half taking off, are they doing something else, or don't you know?

- LANDING..... 1
- ABOUT HALF AND HALF..... 2
- TAKING OFF..... 3
- DOING SOMETHING ELSE
(PROBE: **What are they doing?**)..... 4
- DON'T NOTICE ANY AIRCRAFT (VOLUNTEERED).... -6
- REFUSED..... -7
- DON'T KNOW..... -8

39. Thinking about all the aircraft you notice when you are at home, about what percent fly directly over your property?

|_|_|_|%

DON'T NOTICE ANY AIRCRAFT
 (VOLUNTEERED)..... -6
 REFUSED..... -7
 DON'T KNOW..... -8

40. When you are at home or around the neighbourhood, how fearful or concerned are you that aircraft might crash nearby: Are you extremely, very, moderately, slightly, or not at all concerned that an aircraft might crash?

EXTREMELY..... 1
 VERY..... 2
 MODERATELY..... 3
 SLIGHTLY..... 4
 NOT AT ALL..... 5
 REFUSED..... -7
 DON'T KNOW..... -8

41. When you are at home, how concerned are you that an aircraft crash might actually hurt you or your own property: Are you extremely, very, moderately, slightly, or not at all concerned that an aircraft might hurt you or your property?

EXTREMELY..... 1
 VERY..... 2
 MODERATELY..... 3
 SLIGHTLY..... 4
 NOT AT ALL..... 5
 REFUSED..... -7
 DON'T KNOW..... -8

Now consider your feelings about possible car or truck road traffic accidents or possible passenger or freight train railway derailments or crashes in this area.

42. When you are at home or around the neighborhood, how fearful or concerned are you that there might be car or truck road traffic accidents nearby: Are you extremely, moderately, slightly, or not at all concerned that there might be a road traffic crash?

- EXTREMELY..... 1
- VERY..... 2
- MODERATELY..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

43. When you are at home or around the neighborhood, how fearful or concerned are you that there might be a passenger train or freight train derailment or crash nearby? Are you extremely, moderately, slightly, or not at all concerned that there might be a train crash?

- EXTREMELY..... 1
- VERY..... 2
- MODERATELY..... 3
- SLIGHTLY..... 4
- NOT AT ALL..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

44. Which type of traffic, if any, do you feel is the most dangerous for you or your property when you are here at home: road traffic, railway trains or aircraft?

- ROAD TRAFFIC..... 1
- RAILWAY TRAINS..... 2
- AIRCRAFT..... 3
- NONE ARE DANGEROUS..... 5
- REFUSED..... -7
- DON'T KNOW (INCLUDES NOT ABLE TO CHOOSE THE MOST DANGEROUS)..... -8

45. In what month and year were you born

|_|_| / |_|_|_|_|
MONTH YEAR

- REFUSED..... -7
- DON'T KNOW..... -8

46. What is the highest level of school you have completed or the highest degree you have received?

LESS THAN 1ST GRADE	01
1ST, 2ND, 3RD OR 4TH GRADE	02
5TH OR 6TH GRADE	03
7TH OR 8TH GRADE	04
9TH GRADE	05
10TH GRADE	06
11TH GRADE	07
12TH GRADE, NO DIPLOMA	08
HIGH SCHOOL GRADUATE - HIGH SCHOOL DIPLOMA OR EQUIVALENT (FOR EXAMPLE: GED)	09
SOME COLLEGE BUT NO DEGREE.....	10
DIPLOMA OR CERTIFICATE FROM A VOCATIONAL, TECHNICAL, TRADE OR BUSINESS SCHOOL BEYOND THE HIGH SCHOOL LEVEL	11
ASSOCIATE DEGREE IN COLLEGE - OCCUPATIONAL/ VOCATIONAL PROGRAM	12
ASSOCIATE DEGREE IN COLLEGE - ACADEMIC PROGRAM.....	13
BACHELORS DEGREE (FOR EXAMPLE: BA, AB, BS)	14
MASTER'S DEGREE (FOR EXAMPLE: MA, MS, MENG, MED, MSW, MBA)	15
PROFESSIONAL SCHOOL DEGREE (FOR EXAMPLE: MD, DDS, DVM, LLB, JD)	16
DOCTORATE DEGREE (FOR EXAMPLE: PHD, EDD) ..	17
REFUSED.....	-97
DON'T KNOW.....	-98

47. [IF GENDER COLLECTED IN A5.1 OR A5.2 FROM THE SELECTED RESPONDENT (SELECTED RESPONDENT WAS SCREENER RESPONDENT) THEN SKIP 45 AND CONTINUE WITH 46, OTHERWISE ASK IF NOT SURE. OTHERWISE CODE AND CONTINUE WITH 46.]

Are you male or female?

MALE.....	1
FEMALE.....	2
REFUSED	-7
DON'T KNOW.....	-8

48. Are you Hispanic or Latino?

- YES 1
- NO 2
- REFUSED -7
- DON'T KNOW..... -8

49. What race or races do you consider yourself to be?

- WHITE..... 1
- BLACK OR AFRICAN AMERICAN 2
- AMERICAN INDIAN OR ALASKA NATIVE 3
- ASIAN 4
- NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER 5
- REFUSED..... -7
- DON'T KNOW..... -8

50. What is the approximate total income from everyone in this household including such things as wages, salary, interest, pensions, or government payments? Would you say [READ RESPONSES]:

[GO THROUGH LIST UNTIL RESPONDENT GIVES ANSWER]

Is it less than 25 thousand dollars a year, from 25 to 50 thousand, 50 to 100 thousand, 100 to 200 thousand, or over 200 thousand a year? [IF GIVE A BORDERLINE. PROBE "Would you say it was probably a bit more or a bit less than [BORDERLINE VALUE]?

- LESS THAN 25,000..... 1
- 25,000-50,000..... 2
- 50,000 -100,000 3
- 100,000 – 200,000..... 4
- Over 200,000..... 5
- REFUSED..... -7
- DON'T KNOW..... -8

51. Is there anything more you would like to tell me or are there any questions I can answer for you?

Thank you for participating in this very important survey. Your answers will help us understand.....

PHRASES TO USE IF COMPLAIN ABOUT REPETITIOUS QUESTIONS:

FOR SLIGHT COMPLAINT:

Even though all of the questions are slightly different, I know a few of them can seem similar for people in special circumstances like yourself. When any seem repetitious for you, just give me a quick answer and we will move on.

FOR MORE ELABORATE COMPLAINT:

I know a few of these questions may be a bit repetitious for you. However, they were all very carefully considered and are all somewhat different. Perhaps you would like to know why we need to ask all of them. There is one main reason.

To be sure your questionnaire answers are useful, we have to compare your answers to the answers that other people in others studies gave about their communities. The problem is that each of these other studies used slightly different questions. Some asked about day and some about night. Some showed people lists of words and some a thermometer.

We have to ask you each of those slightly different questions to be sure that your opinion will count in a comparison with each of the other studies. If any more of the questions seem repetitious to you, just give me a quick answer and I'll go right on.

***Additional Information Provided upon Request.**

OMB Approval number: (Not yet assigned)
Expiration Date: (Not yet assigned)

Person Collecting and Analyzing Information:

Eric Jodts
1600 Research Blvd
Rockville, MD 20850
301-610-8844

49 U.S.C. 47501 authorizes collection of this information. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. The permanent data will not have your telephone number recorded. You may direct comments on the number of minutes required to respond, or on any other aspect of this survey to: Rebecca Cointin, AEE-100, 800 Independence Ave. SW, Washington, DC 20591, or by email at NeighborhoodEnvSurvey@dot.gov.