

JUSTIFICATION FOR THE NON-SUBSTANTIVE CHANGE

COLLECTION 3060-0484

The Commission is requesting the approval for a non-substantive change request for collection 3060-0484, the Network Outage Reporting System (NORS) information collection from the Office of Management and Budget (OMB). The Commission wants to add detail in an existing drop-down menu. Therefore, the purpose of this modification is to help the NORS team track outages involving cybersecurity threats, as distinguished from those involving physical vandalism such as a cut cable. The system currently has a yes/no/unknown drop-down for whether an outage was malicious, with a free text box for an explanation. Service providers will almost always know whether a malicious outage was caused by a cyber event or physical damage, but they do not always specify that in the current text box since it does not prompt them to distinguish between the two causes. We therefore propose to split the “yes” drop-down into two choices for cyber and physical events, keeping everything else as-is. This change also will not impact the burden hours or cost burden for collection 3060-0484.

The proposed changes to the drop-down are as follows:

Description of the Cause(s) of the Outage

Direct Cause: The direct cause is the immediate event that results in an outage. Please scroll down to the appropriate entry.

Root Cause: The root cause is the underlying reason why the outage occurred. Please scroll down to the appropriate entry.

Contributing Factors. Please scroll down to the appropriate entry.

None

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None

Lack of Diversity Contributed to, or Caused, the Outage:

Malicious Activity:

If yes, please explain

Yes - Cyber event
Yes - Physical event
No
Unknown