

Interview Instrument – Corinne Porter

Intro Text – Hi, my name is Corinne and I work here at the National Archives Museum. I'm talking with visitors today about the Public Vaults exhibition, which you just came from [POINT TO EXIT]. May I ask you some questions about your experience to help us decide if we might improve the exhibit in the future? I'll just need five minutes of your time.

Is this your first visit to the National Archives museum?    YES                    NO

Before you came to the museum today, did you plan to visit the Public Vaults exhibit? YES    NO

IF NO, what made you decide to visit the exhibit?

What would you say the main purpose of the Public Vaults exhibit is?

In the Public Vaults exhibit did you do any of the following:

- Read a text panel
- Looked at an original record
- Looked at a copy of a record
- Watched a video recording
- Listened to an audio recordings
- Used a non-computer interactive
- Used a touch screen computer interactive

IF they used a computer interactive ask:

You said that you used a touch-screen computer. Did you find them enjoyable to use?

Why do you say that?

Can you tell me something you learned from using the computer interactive(s)?

How would you improve the computer interactive(s)?

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Would you say that your visit to the Public Vaults exhibit has changed your understanding about what the National Archives does?

YES How so?

NO Why not?

Was it easy to find your way around the Public Vaults exhibit? YES NO

Why/why not?

Do you find the appearance of the Public Vaults pleasing? YES NO

Why/why not?

Can you tell me something you liked in the Public Vaults exhibit?

Can you tell me something that you didn't like in the Public Vaults exhibit?

Did anything you see in the Public Vaults surprise you?

Why was that surprising?

Was there anything in the Public Vaults exhibit that you found confusing?

Why was that confusing?

Did you feel a personal connection to anything in the exhibit? YES NO

IF YES, What was it?

Would you recommend visiting the Public Vaults to a friend? YES NO

Why do you say that?

Date: Time: Weekday/Weekend Demographic: M F Est Age: