



## BENEFICIARIES & RR EMPLOY

### Benefit Online Services Login

The following services are intended for railroad employees who are not receiving annuities:

- Get Retirement Annuity Rate Estimate
- Apply for Unemployment Benefits
- Claim Unemployment Benefits
- Claim Sickness Benefits
- View RUIA Account Statement
- View Service & Compensation History

#### First Time Users

- |   |   |
|---|---|
| 1. Request Password Request Code (PRC) be mailed to your home address | 2. Establish your RRB Internet account <b>AFTER</b> PRC received. |
|---|---|

#### Login for established accounts only!

**PIN:**  (999999999)

**Password:**  [Forgot password?](#)

[More information about PIN/Password accounts](#)



<b>Beneficiaries &amp; RR Employees</b>
<a href="#">Benefit Forms &amp; Publications</a>
<a href="#">General Benefit Information</a>
<b><a href="#">Benefit Online Services</a></b>
<a href="#">Login Required</a>
<a href="#">No Login Required</a>

## PIN/Password (PPW) Services

### PPW Certification Statement

Any person who knowingly and willingly makes any representation that is false to obtain information from Railroad Retirement Board records and/or that is intended to deceive the Railroad Retirement Board as to the true identity of an individual could be punished by a fine or imprisonment, or both.

I have read the above statement and am the individual to whom the PIN/Password information applies.

#### Related Links

- ▶ [PIN Password \(PPW\) FAQ](#)
- ▶ [Security Information](#)

#### More Information

- ▶ [Call toll free with RRB National Telephone Service](#)
- ▶ [RRBvision Video Library](#)
- ▶ [Glossary of RRB Terms](#)
- ▶ [Railroad Retirement Handbook](#)



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## PIN/Password (PPW) Services

Password Request Code (PRC)  
Form Approved: OMB No. 3220-0198

The PRC is used to:

- Establish a RRB account under the railroad employee's Social Security Number (SSN)
- Validate the identity of the person making the request
- Provide the ability to request a PIN and Password

To request a PRC, you will be asked to provide the railroad employee's:

- Full name
- SSN
- Date of birth
- Mailing address

The information you provide is matched against the employee's records, which are stored by the Railroad Retirement Board (RRB). If the information matches, your request will be approved and you will receive your PRC in the mail within 10 business days from the date of the request.

If the information you provide does not match the information stored by the RRB, you will be advised to contact the nearest RRB field office to resolve any discrepancy.

The PRC, which is unique to each individual and may not be shared, must be used within 30 days from the date of the letter to establish a PIN/Password account. If the PRC is not used within the 30 day time frame, you must contact the [system administrator](#) to request a new PRC letter.

If you want to block password access to your account to ensure that your personal information cannot be accessed using this automated system, please contact the [system administrator](#).

**At this time only railroad employees can create an account.**

Please answer the following question.

Where does the railroad employee live?	<input checked="" type="radio"/> United States	<input type="radio"/> Canada	<input type="radio"/> Other
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### Related Links

- ▶ [PPW System Administrator](#)
- ▶ [Browser Requirements](#)
- ▶ [Security Information](#)

### More Information

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- ▶ [RRBvision Video Library](#)
- ▶ [Glossary of RRB Terms](#)
- ▶ [Railroad Retirement Handbook](#)





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<p>Home ⇒ Beneficiaries &amp; RR Employees ⇒ Benefit Online Services ⇒ Login Required ⇒ RRB PIN Password System Password Request Code</p>		
<p><b>Beneficiaries &amp; RR Employees</b></p> <p><a href="#">Benefit Forms &amp; Publications</a></p> <p><a href="#">General Benefit Information</a></p> <p><b><a href="#">Benefit Online Services</a></b></p> <p><a href="#">Login Required</a></p> <p><a href="#">No Login Required</a></p>	<h3>PIN/Password (PPW) Services</h3> <p>Password Request Code (PRC) Form Approved: OMB No. 3220-0198</p> <hr/> <p><b>Enter information for the railroad employee</b></p> <p>RR Employee Name:*      First      MI      Last</p> <p>SSN:*    <input type="text"/> - <input type="text"/> - <input type="text"/>      DOB:*    <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Street Address:*    <input type="text"/></p> <p>Province:*    <input type="text"/>      Country:*    <input type="text"/>      Postal Code:*    <input type="text"/></p> <p><small>* Field is required</small></p> <p><input type="button" value="Submit"/>    <input type="button" value="Clear"/>    <input type="button" value="Cancel"/></p>	<p><b>Related Links</b></p> <ul style="list-style-type: none"> <li>▶ <a href="#">PPW System Administrator</a></li> <li>▶ <a href="#">Browser Requirements</a></li> <li>▶ <a href="#">Security Information</a></li> <li>▶ <a href="#">Privacy Act Statement</a></li> <li>▶ <a href="#">Paperwork Reduction Act</a></li> </ul> <hr/> <p><b>More Information</b></p> <ul style="list-style-type: none"> <li>▶ <a href="#">Call toll free with RRB National Telephone Service</a></li> <li>▶ <a href="#">RRBvision Video Library</a></li> <li>▶ <a href="#">Glossary of RRB Terms</a></li> <li>▶ <a href="#">Railroad Retirement Handbook</a></li> </ul>

Canada



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## PIN/Password (PPW) Services

### PPW System Message Page

#### Password Request Code (PRC) Status

At this time, international addresses cannot request a PRC online.  
Your request must be processed at the field office.  
Please [contact](#) your local field office for more information.

#### Related Links

- ▶ [PPW System Administrator](#)
- ▶ [PIN Password \(PPW\) FAQ](#)
- ▶ [Security Information](#)

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Other (International)



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**Beneficiaries & RR Employees**

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**Privacy Act Statement**

The Railroad Retirement Board is allowed to collect these facts under Section 7(d)(6) of the Railroad Retirement Act. We need to quickly identify who you are and provide the information you requested. Providing us with this information is voluntary. However, without it, we may not be able to give you the information that you want. The Railroad Retirement Board will not use the information for any other purpose.

**Related Links**

- ▶ [PPW System Administrator](#)
- ▶ [Browser Requirements](#)
- ▶ [Security Information](#)
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**Paperwork Reduction Act Statement**

The information collection meets the clearance requirements of 44 U.S.C. 3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You are not required to answer these questions unless we display a valid Office of Management and Budget Control number. We estimate that it will take you about 5 minutes to read the instructions, gather the necessary facts, and answer the questions. If you wish, send comments regarding the accuracy of our estimate, or any other aspect of this form, including suggestions for reducing the completion time to:

**Charles Mierzwa**  
Bureau of Information Services  
U.S. Railroad Retirement Board  
844 North Rush Street, 4th floor  
Chicago, IL 60611-2092

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