



FSA-441C
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Farm Service Agency
Aerial Photography Field Office

APFO SERVICE QUALITY SURVEY

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Aerial Photography Field Office
2222 W 2300 S
Salt Lake City, Utah
USA
84119-2020
Phone: 801-844-2922
Fax: 855-415-2014
<http://www.apfo.usda.gov>

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. **Your opinion is extremely important to us.**

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, faxed to (801) 956-3653 (Attention: Customer Service Supervisor), or online at http://www.surveymonkey.com/s/fsa_441c_apfo_service_quality (preferred method). You may also complete, save, and email this form directly to apfo.sales@slc.usda.gov or by visiting <http://www.apfo.usda.gov> and then click the "Forms" tab then the survey link after opening the document.

Sincerely,

Customer Service Section Supervisor

COMPLETE SURVEY

| | | |
|---|--------------------------------|------------------|
| 1. The Aerial Imagery Specialist helping me was: | 2. Order Number (if available) | 3. Email Address |
| 4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner. | | |
| <input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom | | |
| 5. Information or Communications are clear, correct, timely and presented in an understandable manner. | | |
| <input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom | | |
| 6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions. | | |
| <input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom | | |
| 7. Comments | | |

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