

Survey for LTSAE Bulk Order Requesters
 Survey for LTSAE Materials Customization Requesters

[Customer Satisfaction Survey Items]

- Did you place a **bulk order** (a large order that required a special request) for any *Learn the Signs. Act Early.* materials, like the examples below?



- Yes
 - No [end survey]
- For which material(s) did you place a bulk order?

	English	Spanish
Brochure [image]		
Milestones Moments Booklet [image]		
Amazing Me!/Soy Maravilloso [image]		
Flyer [image]		
Growth Chart [image]		
Materials Disk [image]		
Parent Kit [image]		
Other (please specify: _____)		

- How did you find out about LTSAE materials (select that apply)?

	Yes	No
Conference exhibit (please describe, if applicable: _____)		
Conference session (please describe, if applicable: _____)		
Webinar (please describe, if applicable: _____)		
Email (please describe, if applicable: _____)		
Colleague		

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(please describe, if applicable: _____)		
Act Early Ambassador (please describe, if applicable: _____)		

4. How did you find out that these materials could be ordered in bulk? [open-ended]
5. How difficult or easy was it to order LTSAE materials in bulk?
 - a. Very difficult
 - b. Somewhat difficult
 - c. Somewhat easy
 - d. Very easy
6. We're sorry it was difficult to order LTSAE materials in bulk. May we contact you to learn more about the challenges and to offer assistance if needed?
 - a. No
 - b. Yes (email address: _____)
7. In which of the following ways were the materials used (select all that apply)?
 - a. Distributed at Health fairs or community events
 - b. Given directly to parents of young children
 - c. Distributed to early care and education providers
 - d. Distributed to healthcare providers
 - e. Used for teaching High School or post-secondary (e.g. given to students for a course on early child development)
 - f. Not yet used.
 - g. Used for trainings (who was the training audience? _____)
8. Did you use the materials in any way other than described above? [open-ended]
9. Did you get the number of materials that you initially requested?
 - a. Yes
 - b. I don't remember
 - c. No (why not? _____)
10. Did you distribute all of the materials?
 - a. Yes
 - b. No, but I think I will
 - c. No, and I don't think I will (why not? _____)
11. How useful, if at all, were the LTSAE materials that you ordered?
 - a. Not at all useful
 - b. Somewhat useful
 - c. Very useful
12. Do you plan to order more LTSAE materials in bulk (select all that apply)?
 - a. Yes, the same item(s)
 - b. Yes, different items(s)
 - c. No (why not? _____)
13. Why did you choose to order these materials instead of printing them?
 - a. Don't have the ability to print
 - b. Don't have the funds to print the quantities I need
 - c. Did not know that was an option
14. Is there anything else you'd like to tell us? [open-ended]
15. If you would like help in using CDC LTSAE materials please enter your email address:

[Demographic survey items]

We'd like to know a little bit more about you and your organization. This information is completely optional

1. Name of organization or agency where you work
 - a. [open-ended]
2. In which state or territory are you located?
 - a. [open-ended]
3. Current role or job title:
 - a. [open-ended]
4. What population(s) does your organization directly serve? (Select all that apply)
 - a. Parents of young children
 - b. Childcare/Early Education professionals
 - c. Healthcare professionals
 - d. Family service professionals
 - e. Parents of children with disabilities
 - f. Other (please specify:_____)
5. Which best describes the primary ethnicity or ethnicities of the populations that your organization serves? (check all that apply)
 - a. Hispanic or Latino
 - b. Not Hispanic or Latino
6. Which best describes the primary race(s) of the populations that your organization serves? (check all that apply)
 - a. American Indian or Alaska Native
 - b. Asian
 - c. Black or African American
 - d. Native Hawaiian or Other Pacific Islander
 - e. White
7. Which best describes the other primary demographics of the populations that your organization serves? (check all that apply)
 - a. Immigrants
 - b. Refugees
 - c. Low-income
 - d. Middle-income
 - e. High-income
 - f. Rural
 - g. Urban
 - h. Suburban
 - i. Mostly English Speakers
 - j. Mostly Spanish Speakers
 - k. Mostly Speakers of Other Languages