



## MAX Survey

Department of Homeland Security  
Office of Chief Procurement Officer

OMB Control Number: 1601-0014  
OMB Expiration Date: 04/30/2018

### Acquisition 360

Welcome to the voluntary and anonymous Acquisition 360 survey. Please do not enter any information which could identify you or any other individuals. Your time and feedback are greatly appreciated and will help us improve our procurement efforts.

*There are 19 questions in this survey.*

#### *A note on privacy*

*This survey is anonymous.*

*The record of your survey responses does not contain any identifying information about you, unless a specific survey question explicitly asked for it. If you used an identifying token to access this survey, please rest assured that this token will not be stored together with your responses. It is managed in a separate database and will only be updated to indicate whether you did (or did not) complete this survey. There is no way of matching identification tokens with survey responses.*

#### **Paperwork Reduction Act**

*The public reporting burden to complete this information collection is estimated at 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and the completing and reviewing the collected information. The collection of information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to Office of the Chief Procurement Officer, 245 Murray Lane SW, MGMT – Mailstop 0115, Washington, DC 20528-0115 ATTN: PRA [OMB Control No. 1601-0014].*



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#### Initial Page

Please provide the three (3) following pieces of information as supplied by award's Contracting Officer (CO):

\*What is the award number (PIID) for the procurement being surveyed?

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No dashes or spaces please. Please enter the award number (PIID) as provided to you by the contracting officer.

\*What is the predominate Product Service Code (PSC) associated with this award?

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Please enter the four (4) character PSC associated with this award in FPDS or as provided to you by the contracting officer.

\*What is the Activity Address Code (AAC or DoDAAC) for the office issuing this contract?

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•Q<sub>i</sub> Please enter the AAC (or DoDAAC) as provided to you without dashes or spaces.



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[Survey Page](#)

\*Which one of the following roles did you play in the acquisition?

*Choose one of the following answers*

0 Vendor Who Submitted A Proposal/Bid

O Government Contracting Office

O Government Program Office (Customer)



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#### Survey Page

\*Which one of the following roles did you play in the acquisition?

*Choose one of the following answers*

Vendor Who Submitted A Proposal/Bid

Government Contracting Office

Government Program Office (Customer)

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#### **Requirements Development Process**

##### **How satisfied were you:**

	Extremely	More	Neither	More	Extremely	Not
	Mely	Rately	Satisfied	Rately	Mely	App Li
	Satisfied	Satisfied	nor	Dissatisfied	Dissatisfied	cable
With the agency's vendor engagement methods (e.g., RFIs, draft RFP, pre- award conferences) in fostering early communication and exchange before	0	0	0	0	0	0



	Extre mely Satisf ied	Mode rately Satisf ied	er Satisf ied	Neith er Satisf ied	Mode rately Dissa tisfied	Extre mely Dissa nor tisfied	Not App li cable
That the exchange offered by any industry day(s) offered valuable information that improved your understanding of the agency's requirements?	0	0	0	0	0	0	0
With the agency's understanding of your firm's marketplace?	0	0	0	0	0	0	0
With the clarity of the final requirements?	0	0	0	0	0	0	0

\*

### Solicitation Phase

#### How satisfied were you:

	Extre mely Satisf ied	Mode rately Satisf ied	er Satisf ied	Neith er Satisf ied	Mode rately Dissa tisfied	Extre mely Dissa nor tisfied	Not App li cable
That the agency kept vendors informed about any delays in the solicitation process (considering both the initial release and any subsequent delays)?	0	0	0	0	0	0	0
That the solicitation included clear proposal submission instructions that sufficiently guided offerors or	0	0	0	0	0	0	0

	Extre mely Satisf ied	Mode rately Satisf ied	Satisf ied nor Dissa tisfied	Mode rately Dissa tisfied	Extre mely Dissa tisfied	Neith er Satisf ied Dissa tisfied	Not Appli cable
respondents in preparing proposals or responses to requests for information?							
That the government chose an appropriate contract type?	O	O	O	O	O	O	
That the government chose an appropriate source selection methodology?	O	O	O	O	O	O	
That the agency answered questions regarding the solicitation in such a way that it helped you to prepare the proposal?	O	O	O	O	O	O	
With the opportunity to propose unique and innovative solutions (i.e., the solicitation promoted innovation)?	O	O	O	O	O	O	
With the clarity of the solicitation's evaluation criteria?	O	O	O	O	O	O	
With the amount of time the agency gave to submit a proposal?	O	O	O	O	O	O	
That the solicitation's evaluation criteria allowed for the best selection among competing proposals?	O	O	O	O	O	O	



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Final Page

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### Award Execution and Debriefings

**How satisfied were you:**

	Extre mely	Mode rately	er Satisf ied	Mode rately	Extre mely	Not App li cable
	Satisf ied	Satisf ied	Satisf ied nor Dissa tisfied	Dissa tisfied	Dissa tisfied	
With the agency's resolution of issues/concerns related to the contracting process?	0	0	0	0	0	0
With the robustness of the agency's debriefing (i.e., it allowed you to understand how to improve on similar efforts in the future)?	0	0	0	0	0	0

### **Overall Satisfaction**

Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied

	Extremely Satisfied	Moderately Satisfied	Neither Satisfied nor Dissatisfied	Moderately Dissatisfied	Extremely Dissatisfied
How satisfied were you with your overall experience on this acquisition?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments:

\*Are you a small business?

Yes

No