

Attachment D

Letter of Support from American Airlines

AmericanAirlines®

February 3, 2011

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Jack,

This letter serves as our commitment to the NIOSH NORA project titled "Evaluating interventions for airplane cargo baggage handling". American Airlines and its employees represented by the Transport Workers Union (TWU) look forward to working with NIOSH to assess the impact of safety and health investments on the incidence rates and costs of work-related musculoskeletal disorders in airline baggage handlers.



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