Peace Corps Website Customer Service Satisfaction Survey
(iPerceptions website intercept survey questions)

Basic Questionnaire:

Welcome Page
Welcome to the Peace Corps visitor satisfaction survey.
This survey will only take a few minutes to complete.

Reporting Text: Overall Experience										Single-select with score, horizontal display	
Q1 Based on today's visit, how would you rate your overall experience on the website? (ID-1)											
Text	Very bad Reporting Text: Very bad		Bad Reporting Text: Bad		Fair Reporting Text: Fair		Good Reporting Text: Good		Very good Reporting Text: Very good		Outstanding Reporting Text: Outstanding	
Score	0	1	2	3	4	5	6	7	8	9	10

Reporting Text: Task Completion	Single-select, # of column = 1
Q2 Were you able to accomplish everything you wanted to do on the site today? (ID-3)	
1. Yes Reporting Text: Yes	
2. No Reporting Text: No	

Reporting Text: Task Completion	Single-select, # of column = 1
Q3 Was the content presented to you easy to read and understand? (ID-111)	
1. Yes Reporting Text: Yes	
2. No Reporting Text: No	

Reporting Text: Return											Single-select with score, horizontal display
Q4 How likely are you to return to this website? (ID-22654)											
Text	Not at all likely Reporting Text: 0-Not at all likely	1 Reporting Text: 1	2 Reporting Text: 2	3 Reporting Text: 3	4 Reporting Text: 4	5 Reporting Text: 5	6 Reporting Text: 6	7 Reporting Text: 7	8 Reporting Text: 8	9 Reporting Text: 9	Extremely likely Reporting Text: 10-Extremely likely
Score	0	1	2	3	4	5	6	7	8	9	10

Reporting Text: Referral	Single-select with score, horizontal display

Q5 How likely are you to recommend this website to someone else? (ID-9743)											
Text	Not at all likely Reporting Text: 0-Not at all likely	1 Reporting Text: 1	2 Reporting Text: 2	3 Reporting Text: 3	4 Reporting Text: 4	5 Reporting Text: 5	6 Reporting Text: 6	7 Reporting Text: 7	8 Reporting Text: 8	9 Reporting Text: 9	Extremely likely Reporting Text: 10-Extremely likely
Score	0	1	2	3	4	5	6	7	8	9	10

Reporting Text: Primary purpose of visit	Single-select, # of column = 1
Q6 What is the primary purpose of your visit? (ID-2)	
1. Find volunteer opportunities Reporting Text: Career	
2. Learn about the Peace Corps Reporting Text: Learn about agency	
3. Learn about a specific topic Reporting Text: Specific topic	
4. Contact or ask a question about the site Reporting Text: Contact	
5. Use site tool Reporting Text: Use site tool	
6. Other Reporting Text: Other POV Category: Other	

Thank you Page

Thank you for participating in this Peace Corps web survey.