

DHA Patient Centered Medical Home Staff Satisfaction Survey

Email Invitation to PCMH Staff

From: [Insert MTF Commander]

Sent: [Insert date]

To: PCMH Staff

Subject: Primary Care Staff Satisfaction Survey (Suspense 6 September 2014)

Colleagues,

The DHA Strategy Review and Analysis (DHA R&A) Group directed a primary care staff satisfaction survey be conducted on behalf of the DHA PMCH Advisory Board. All active duty, government and contract primary care staff members (all team members including Physicians, Extenders, Pharmacists, Disease Managers, Dieticians, Case Managers, Consultants, Nurses, Corpsmen, Medical Assistants, administrative support personnel, etc. are encouraged to participate.

The information collected by this survey will be used to measure staff satisfaction with clinic practices and procedures specific to teamwork among staff, the overall clinic environment, and what available resources are assisting them in the provision of quality patient-centered care.

The survey has 21 questions, selected by DHA PMCH leads and is designed to take less than ten minutes to complete.

Please remember that results will be completely anonymous and reported in an aggregate manner. To ensure that this email is authentic, it has been digitally signed.

Please access the survey at:

[Insert Survey Link]

Very respectfully,

[Insert MTF Commander Electronic Signature]

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