Form Approved OMB No. 0935-0118 Exp. Date 01/31/2013

MEDICAL EXPENDITURE PANEL SURVEY MEDICAL PROVIDER COMPONENT

MEDICAL EVENT FORM

FOR

HOSPITAL PROVIDERS

FOR

REFERENCE YEAR 2010

VERSION 1.0

Revision History

Version	Author/Title	Date	Comments
1.0	Multiple RTI and SSS authors	04/01/10	Changes from final 2009 version made via track changes

HOSPITAL EVENT FORM

1. VERIFY ALL PATIENT(S)

First, I'd like to review the patient(s) in our study who reported receiving care from your practice or facility during 2010. I'm going to read their names to you, and for each one please confirm whether the patient received health care services from you during the calendar year 2010.

For each of the patient(s) you confirm as receiving care during the calendar year 2010, I'll need to ask about services you provided and charges for those services. I will ask about each confirmed patient individually.

READ EACH PATIENT NAME FROM THE LIST. IF THE PERSON ON THE PHONE SAYS "NO", ASK: Did the patient receive services in some year other than 2010, or do you have no records at all?

FOR EACH LISTED PATIENT, CHOOSE A RESPONSE FROM THE DROP-DOWN LIST IN THE PATIENT CONFIRMATION COLUMN BELOW.

ONCE YOU CONFIRM A PATIENT FOR 2010, CLICK ON THE NAME OF THAT PATIENT AND COMPLETE THE EVENT FORM(S) FOR THAT PATIENT.

2. PATIENT DISAVOWAL

Finally, I need to review with you the patient(s) in the list who you indicated did not receive care during the calendar year 2010.

3. CLOSE OUT THE CALL

Thank you for your time.

Do you have any (more) medical events for (PATIENT NAME) for 2010?

OMB SECTION

DCS: READ THIS ALOUD ONLY IF REQUESTED BY RESPONDENT.

PRESS NEXT TO CONTINUE IN THIS EVENT FORM

PRESS BREAKOFF TO DISCONTINUE

(Public reporting burden for this collection of information is estimated to average 5 minutes per response, the estimated time required to complete the survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer Attention: PRA, Paperwork Reduction Project (0935-0118) AHRQ, 540 Gaither Road, Room # 5036, Rockville, MD 20850.) OMB No. 0935-0118; Exp. Date 1/31/2013

	MEDICAL RECORDS	
A1. The (first/next) time (PATIENT NAME) received services during calendar year 2010, were the services received:	As an Inpatient;	(GO TO A2c)
CODE ONLY ONE	In a Long Term Care Unit such as skilled nursing facility5	(GO TO A2a)
	Somewhere else?	(GO TO A2c)
A2a. What were the admit and discharge dates of the (event/inpatient stay)? REFERENCE PERIOD – CALENDAR YEAR 2010	MO DAY YR ADMIT:// DISCHARGE:// NOT YET DISCHARGED1	
A2b. Was (PATIENT NAME) admitted from the emergency room or outpatient department?	YES	EVENT
A2c. What was the date of this visit?	MO DAY YR	
REFERENCE PERIOD – CALENDAR YEAR 2010	//	

A3. I need to record the name and specialty of each physician who provided services during the (TYPE SEPARATELY BILLING DOCTORS FOR THIS EVENT...1 (GO TO EF1) OF EVENT) on (DATE(S)) and whose NO SEPARATELY BILLING DOCTORS FOR THIS EVENT2 (GO TO A4A) charges might not be included in the hospital bill. We want to include such doctors as radiologists, anesthesiologists, pathologists, and consulting specialists, but not residents, interns, or other doctors-intraining whose charges are included in the hospital bill. PROBE FOR MORE THAN ONE RADIOLOGIST, ANETHESIOLOGIST, ETC OR OTHER SEPARATE BILLING MEDICAL PROFESSIONAL IF RESPONDENT IS NOT SURE WHETHER A PARTICULAR DOCTOR'S CHARGES ARE INCLUDED IN THE HOSPITAL BILL, ANSWER YES HERE. **EF1** What is the name of the doctor **Prefix** providing services for this event whose First charges might not be included in the Middle hospital bill? Last **Group Name EF3** What is this physician's specialty? Specialty: If other, please specify:_ EF2 Did this doctor provide any of the following services for this event: radiology, anesthesiology, pathology, 1 Radiology or surgery? 2 Anesthesiology 3 Pathology 4 Surgery 5 None of the above 6 DON'T KNOW **EF5** How would you describe the role of this doctor for this medical event Active Physician/Providing Direct Care 1 Referring Physician 2 Copied Physician 3 Follow-up Physician 4 Department Head 5 Primary Care Physician 6 Some Other Physician 7 None of the above 8 DON'T KNOW 9 If other, please describe: _ **EF6** ENTER ANY COMMENTS ABOUT THIS SBD, INCLUDING ADDITIONAL SERVICE(S) TO THE ONE SELECTED IN EF2. A4a. I need the diagnoses for (this stay/this CODE **DESCRIPTION** visit). I would prefer the ICD-9 codes or DSM-4 codes, if they are available. IF CODES ARE NOT USED, RECORD DESCRIPTIONS. [SYSTEM WILL ALLOW FOR A CLICK HERE IF THIS IS AN ICD-10 CODE MAXIMUM OF 5 ICD-9 CODES TO BE COLLECTED] YES, ALL EVENTS COVERED...... 1 A4c. Do you have any medical events for (GO TO A4d) NO, NEED TO COVER ADDITIONAL [PATIENT] in 2010? EVENTS...... 2 (GO TO A1-NEXT EVENT FORM)

A4d. IF ALL EVENTS ARE RECORDED FOR THIS PATIENT, REVIEW NUMBER OF EVENTS REPORTED BY HOUSEHOLD.	NO DIFFERENCE OR FACILITY REPORTED MORE EVENTS THAN HOUSEHOLD		
	RECONCILIATION SCREEN: [DCS ONLY] PROBE: (PATIENT NAME) reported (NUMBER) events at (FACILITY) during 2010, but I have only recorded (NUMBER) visits. Do you have any information in your records that would explain this discrepancy?		
	DON'T KNOW		
	OTHER (SPECIFY):4		
	(GO TO ENDING FOR MEDICAL RECORDS)		
ENDING FOR MEDICAL RECORDS: GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END. THEN ATTEMPT CONTACT WITH PATIENT ACCOUNTS OR ADMINISTRATIVE OFFICE.			

QUESTIONS A5a THROUGH END: TO BE COMPLETED WITH PATIENT ACCOUNTS.

I have information from Medical Records that (PATIENT NAME) received health care services on (DATE OF FIRST/NEXT VISIT AND/OR INPATIENT STAY REPORTED BY MEDICAL RECORDS).

NOTE: IF THE ONLY EVENT OF THIS TYPE KNOWN BY PATIENT ACCOUNTS IS A DAY OR TWO LATER THAN WHAT WAS REPORTED BY MEDICAL RECORDS, ANSWER YES BELOW.

- 1 CONFIRM PATIENT RECEIVED SERVICES (GO TO BOX 1)
- 2 FACILITY KNOWS PATIENT BUT NO EVENTS RECORDED FOR 2010 (GO TO NEXT PATIENT, RETURN TO DISAVOWAL QUESTIONS FOR THIS PATIENT AFTER COLLECTING MEDICAL EVENTS FOR ALL PATIENTS.)
- 3 FACILITY DOES NOT KNOW PATIENT (GO TO NEXT PATIENT, RETURN TO DISAVOWAL QUESTIONS FOR THIS PATIENT AFTER COLLECTING MEDICAL EVENTS FOR ALL PATIENTS.)

BOX 1

IF EVENT IS AN OUTPATIENT VISIT OR EMERGENCY ROOM VISIT OR SOMEWHERE ELSE (A1=2, 3, or 4)), CONTINUE WITH A5a. IF EVENT IS AN INPATIENT STAY OR LONG-TERM CARE UNIT (A1=1 or 5), GO TO A8.

	GLOBAL FEE				
A5a.	Was the visit on that date covered by a global fee, that is, was it included in a charge that covered services received on other dates as well?	YES			
	EXPLAIN IF NECESSARY: An example would be a patient who received a series of treatments, such as chemotherapy, that was covered by a single charge.				
A5b.	Did the global fee for this date cover any services received while the patient was an inpatient?	YES			
A5c.	What were the admit and discharge dates of that stay?	MO DAY YR ADMIT:/ DISCHARGE:/ NOT YET DISCHARGED1			
A5c1	. Were there any other dates on which services were covered by this global fee?	YES			
A5d.	What were the other dates on which services covered by this global fee were provided? Please include dates before or after 2010 if they were included in the global fee.	MO DAY YR TYPE IF TYPE 96, SPECIFY:			
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT ON NUMBER OF DATES REQUIRED]				
	Did (PATIENT NAME) receive services on (DATE) in an:				
	Outpatient Department (TYPE=OP); Emergency Room (TYPE=ER); or Somewhere else (TYPE=96)?				
A5e.	Do you expect (PATIENT NAME) will receive any future services that will be covered by this same global fee?	YES			

(ti if IF D IF D (S O A6b. A W be	need to know what services were provided during his visit/these visits). I would prefer the CPT-4 codes, they are available. CCPT-4 CODES ARE NOT USED, RECORD ESCRIPTION OF SERVICES AND PROCEDURES ROVIDED. CODE BEGINS WITH W, X, Y, OR Z, ENTER A ESCRIPTION INSTEAD. SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT N CPT-4 CODES REQUIRED] SK FOR EACH CPT-4 CODE OR DESCRIPTION: That was the full established charge for this service, efore any adjustments or discounts? XPLAIN IF NECESSARY: The full established harge is the charge maintained in the hospital's	a b c f g h i	\$\$ \$\$ \$\$ \$\$ \$
m M se	aster fee schedule for billing insurance carriers and edicare or Medicaid. It is the "list price" for the ervice, before consideration of any discounts or djustments resulting from contractual arrangements agreements with insurance plans.	j k	\$ \$
ea w aı ea	NO CHARGE: Some facilities that don't charge for ach individual service do associate dollar amounts ith services for purposes of budgeting or cost nalysis. This is sometimes called a "charge quivalent." Could you give me the charge quivalent(s) for (this/these) procedure(s)?		
IF S IF	OTE: WE NEVER ENTER \$0 FOR A CHARGE SPECIFIC CHARGE WAS APPLIED TO ANOTHER ERVICE, ENTER -4 CHARGES ARE APPLIED TO ANOTHER LINKED VENT, ENTER -5		
		CHARGES Service charge: CPT4 code: Charges	Charge=\$ Total amount\$
C2.	I show the total charge as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct? IF INCORRECT, CORRECT ENTRIES ABOVE AS NEEDED.	(IF A6b=5, GO TO LC2; OTHERWISE, GO TO C3.] NO2 (GO BACK TO B5a)	
LC2	You reported just now that the charges are linked to another event. What was the date of that other event where the charges appear?	MO DAY YR// Inpatient Hospital Outpatient	1 2 3 4 5
LC3	And what kind of event was that, was it	Department. Hospital Emergency Room Long term care unit such as skilled nursing facility Somewhere else?	

Full established charge at

PATIENT ACCOUNTS QUESTIONS FOR INPATIENT.

A8.	According to Medical Records, (PATIENT NAME)	DRG:	(GO TO C2a)
	was an inpatient during the period from [ADMIT DATE] to [DISCHARGE DATE]. What was the DRG for this stay?	DRG NOT RECORDED	1 (GO TO A9)
	DRG IS A CODE USED TO CLASSIFY INPATIENT STAYS AND IT IS USUALLY ONE TO THREE DIGITS LONG.		
	[SYSTEM WILL COLLECT A RANGE OF 1 TO 989 FOR THE DRG]		
A9.	Did the patient have any surgical procedures during this stay?	YES	
A10a	a. What surgical procedures were performed during this stay? Please give me the procedure codes, that is the CPT-4 codes, if they are available.	CODE DESCRIPTION	
	IF CPT-4 CODES ARE NOT USED, RECORD DESCRIPTION OF SERVICES AND PROCEDURES PROVIDED.		
	IF CODE BEGINS WITH W, X, Y, OR Z ENTER DESCRIPTION INSTEAD.		
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT ON CPT-4 CODES REQUIRED]		
	What was the full established charge for this inpatient stay, before any adjustments or discounts?	FULL ESTABLISHED CHARGE OR CHAI	RGE EQUIVALENT:
	IF PATIENT WAS ADMITTED FROM ER OR OP (A2b=YES) READ: Please do <u>not</u> include any emergency room or outpatient charges. EXPLAIN IF NECESSARY: The full established charge is the charge maintained in the hospital's master fee schedule for billing insurance carriers and Medicare or Medicaid. It	C2b: IF HS EVENT (IF A1=1 OR 5): EMERGENCY ROOM OR OUTPATIENT INCLUDED EMERGENCY ROOM OR OUTPATIENT INCLUDED OR NOT APPLICABLE C2c: IF IC EVENT (IF A1=5): ANCILLARY CHARGES INCLUDED	. 1 Γ CHARGES NOT 2
	is the "list price" for the service, before consideration of any discounts or adjustments resulting from contractual arrangements or agreements with insurance plans.	ANCILLARY CHARGES NOT INCLUDED OR NOT APPLICABLE	2
	IF NO CHARGE: Some facilities that don't charge for each individual service do associate dollar amounts with services for purposes of budgeting or cost analysis. This is sometimes called a "charge equivalent." Could you give me the charge equivalent for this inpatient stay?		
	IF POSSIBLE, RECORD ONLY INPATIENT CHARGE HERE. IF YOU CANNOT SEPARATE THE INPATIENT CHARGE FROM THE EMERGENCY ROOM OR OUTPATIENT CHARGE, YOU MAY REPORT THE COMBINDED TOTAL.		

C2b. Were the emergency room or outpatient charges included with the full established charge?

NOTE: WE NEVER ENTER \$0 FOR A CHARGE

C3.	on a fee-for-service basis or capitated basis? EXPLAIN IF NECESSARY: Fee-for-service means that the facility was	FEE-FOR-SERVICE BASIS	
	reimbursed on the basis of the services provided.		
	Capitated basis means that the patient was enrolled in a prepaid managed care plan where reimbursement is not tied to specific visits.		
	IF IN DOUBT, CODE FEE-FOR-SERVICE.		
	From which of the following sources has the facility received payment for (this visit/these visits) and how	a. Patient or Patient's Family;	\$
	much was paid by each source? Please include all payments that have taken place between (VISIT DATE)	b. Medicare;	\$
	and now for this visit. RECORD PAYMENTS FROM ALL THAT APPLY	c. Medicaid;	\$
	[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO,	d. Private Insurance;	
	PROBE: And is that Medicare, Medicaid, or private insurance?	e. VA/Champva;	\$
	SYSTEM WILL SET UP "SOMETHING ELSE" AS A	f. Tricare;	\$
	LOOP, SO NO LIMIT REQUIRED]	g. Worker's Comp; or	\$
	IF PROVIDER VOLUNTEERS THAT PATIENT PAYS A	h. Something else? (IF SOMETHING ELSE:	
	MONTHLY PREMIUM, VERIFY: So, you receive a monthly payment rather than payment for the specific service? IF YES: GO BACK TO C3 AND CODE AS CAPITATED BASIS.	What was that?)	\$
	I show the total payment as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct?		
	IF NO, CORRECT ENTRIES ABOVE AS NEEDED.		
	IF THE ONLY PAYMENT FOR THIS EVENT WAS A LUMP SUM, PAYMENT SHOULD BE "ZERO."		
		BOX 2 DO TOTAL PAYMENTS EQUAL	TOTAL CHARGES?
		YES, AND ALL PAID BY PATIEN FAMILY (IF A1=2, 3, OR 4)	
		YES, AND ALL PAID BY PATIEN FAMILY (IF A1=1 OR 5)(GO	
		YES, OTHER PAYERS (GC	TO C5a)
		NO	HAN CHARGES; GO

C5a. I recorded that the payment(s) you received equal the charge(s). I would like to make sure that I have this recorded correctly. I recorded that the total payment is [SYSTEM WILL DISPLAY TOTAL PAYMENT FROM C5]. Does this total payment include any other amounts such as adjustments or discounts, or is this the final payment?

IF NECESSARY, READ BACK AMOUNT(S) RECORDED IN C4.

UNDERPAYMENT

PLC1. It appears that the total payments were less than the total charge. Is that because ...

a. There were adjustments or discounts	YES=1 NO=2
b. You are expecting additional payment	YES=1 NO=2
c. This was charity care or sliding scale	YES=1 NO=2
d. This was bad debt	YES=1 NO=2

[IF a=1 GO TO C6_ADJUSTMENTS.

IF b=1 GO TO C6_ADDITIONAL.

IF a=1 AND b=1 GO TO BOTH C6_ADJUSTMENTS AND C6_ADDITIONAL.

IF (a=2 AND b=2 AND c=2 AND D=2) GO TO C6_ADJUSTMENTS, C6_ADDITIONAL, AND C6 EXCEEDED.

IF BOTH c=1 and d=1 WITH NO OTHER SELECTION, GO TO LSPCHECK.

IF BOTH c=1 OR d=1 WITH NO OTHER SELECTION, GO TO LSPCHECK.]

C6. It appears that the total payments were (less than/more than) the total charges. What is the reason for that difference? Please include all adjustment activity that has taken place between (VISIT DATE) and now for (this visit/these visits). Was it a

CODE 1 (YES) FOR ALL REASONS MENTIONED.

C6 ADJUSTMENTS

Adj	ustment or discount		
a. N	Medicare limit or adjustment;	1	2
b. N	Medicaid limit or adjustment;	1	2
c. (Contractual arrangement with insurer		
	or managed care organization;	1	2
d. (Courtesy discount;	1	2
	nsurance write-off;	1	2
f. \	Worker's Comp limit or adjustment;	1	2
	Eligible veteran; or	1	2
	Something else?	1	2
	IF SOMETHING ELSE: What was that?)	_	_
(ii Gowe ii ii vo Elge. What was that.)		
-			
C6 /	ADDITIONAL		
Are	you expecting additional payment from:		
	Patient or Patient's Family;	1	2
	Medicare;	1	2
	Medicaid;	1	2
	Private Insurance;	1	2
	/A/Champva;	1	2 2 2 2
	Fricare;	_ 1	2
	Worker's Comp; or	_ 1	2
	Something else?	1	2
p. (IF SOMETHING ELSE: What was that?)	_	_
(.	iii eeiii ii ii eeii eeii eeii eeii ee		
_			
	EXCEEDED (Note: this is displayed only if	all	
	oonses to PLC1 are "No.")		
	Charity care or sliding scale;	1	2
r. E	Bad debt;	1	2
	OVERPAYMENT		
	MENTS MORE THAN CHARGES:		
	Medicare adjustment;	1	2
	Medicaid adjustment;	1	2
	Private insurance adjustment; or	1	
	Something else?	1	2
	(IF SOMETHING ELSE: What was that?)		

YES NO

(GO TO LSPCHECK)

LSPCHECK

WAS THIS EVENT COVERED BY A LUMP SUM?

YES 1 (GO TO LSPREVIEW)

NO 2 (GO TO BOX 3 IF A1= 2, 3, OR 4)

(GO TO FINISH SCREEN IF A1= 1 OR 5)

LSPREVIEW

WAS CURRENT MEDICAL EVENT COVERED BY A PAYMENT NOT ALREADY DEPICTED HERE?

YES, I NEED TO RECORD A NEW PAYMENT 1 (GO TO LSP DETAIL)

NO, PAYMENT ALREADY SHOWN ABOVE 2 (GO TO BOX 3 F A1= 2, 3, OR 4)

(GO TO FINISH SCREEN IF A1= 1 OR 5)

[PREVIOUSLY REPORTED LUMP PAYMENTS, PAYER, AND AMOUNT WILL LIST ABOVE RESPONSE OPTIONS.]

LSP DETAIL

LSP1. How much was that payment? Amount_____

LSP2. Who made the payment?

- a. Patient or Patient's Family;
- b. Medicare;
- c. Medicaid;
- d. Private Insurance;
- e. VA/Champva;
- f. Tricare;
- g. Worker's Comp; or
- h. Something else? (IF SOMETHING ELSE: PLEASE SPECIFY)

LSP3. Where else was the payment applied? I will record the date and total charge of those other events where payment was applied.

Month:
Day:
Year:
Charge:

Were there any other events where this payment was applied?

YES 1 (GO BACK TO LSP3) NO 2 (GO TO LSPANYMORE)

LSP ANYMORE

Were there any other events where this payment was applied?

YES 1 (GO BACK TO LSP1)

NO 2 (GO TO BOX 3 IF A1= 2, 3, OR 4)

(GO TO FINISH SCREEN IF A1= 1 OR 5)

	CAPITAT	ED BASIS
C7a.	What kind of insurance plan covered the patient for (this visit/these visits)? Was it: [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance? OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	YES NO a. Medicare;
C7b.	Was there a co-payment for (this visit/these visits/any part of this stay)?	YES
C7c.	How much was the co-payment?	\$
C7d.	Who paid the co-payment? Was it:	YES NO
	[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?	a. Patient or Patient's Family; 1 2 b. Medicare; 1 2 c. Medicaid; 1 2 d. Private Insurance; or 1 2 e. Something else? 1 2 (IF SOMETHING ELSE: What was that?) 1 2
C7e.	Do your records show any other payments for (this visit/these visits/this stay)?	YES
C7f.	From which of the following other sources has the facility received payment for (this visit/these visits/this stay) and how much was paid by each source? Please include all payments that have taken place between (VISIT DATE) and now for this visit. RECORD PAYMENTS FROM ALL APPLICABLE PAYERS [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?	a. Patient or Patient's Family;\$ b. Medicare;\$ c. Medicaid;\$ d. Private Insurance;\$ e. VA/Champva;\$ f. Tricare; g. Worker's Comp; or\$ h. Something else? (IF SOMETHING ELSE: What was that?)
		\$

BOX 3 GLOBAL FEE SITUATION	(0.0 = 0 = 0.00.1
(A5a=YES)1 RECORDED 5 OR	(GO TO FINISH SCREEN)
FEWER EVENTS2	(GO TO FINISH SCREEN)
RECORDED 6 OR MORE EVENTS3	(GO TO A7a)

REPEATING IDENTICAL VISITS									
	Were there any other visits for this patient during 2010 for which the services and charges were identical to the services and charges for the visit on (DATE OF THIS EVENT)?		YES NO FINISH SCREEN)						
	EXPLAIN, IF NECESSARY: We are referring here to repeating identical visits . These usually occur when the patient has a condition that requires very frequent visits, such as once- or twice-a-week physical therapy.								
A7b. During 2010 how many other visits were there for which the services and charges were identical to those on (DATE OF THIS EVENT)?			/ISITS						
A7c.	Please tell me the dates of those other visits.	MO/DAY/YR M		MO/DA	MO/DAY/YR		Y/YR		
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT ON NUMBER OF DATES REQUIRED]	/_	_20	/	_ 20	/_	_ 20		
		/_	_20	/	_20	/	_ 20		
		/_	_20	/	_ 20	/_	_ 20		
		/_	_20	/	_ 20	/_	_ 20		
		/_	_ 20	/	_ 20	/	_ 20		
		/_	_ 20	/	_ 20	/	_ 20		
		/_	_ 20	/	_ 20	/	_ 20		
		/_	_ 20	/	_ 20	/	_ 20		
		/_	_ 20	/	_ 20	/	_ 20		
		/	_ 20	/	_ 20	/	_ 20		
	(GO TO A11)								

RECONCILIATION SCREEN:
[DCS ONLY] PROBE: (Patient Name) reported
(NUMBER) events at (FACILITY) during 2010, but I have
only recorded (NUMBER) visits. Do you have any
information in your records that would explain this discrepancy?

DON'T KNOW1	
UNACCESSIBLE ARCHIVED RECORDS2	
ACCESSIBLE ARCHIVED RECORDS 3	
COLLECT CONTACT INFORMATION FOR	
PERSON WITH RECORDS	
OTHER (SPECIFY):4	

(GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END.)