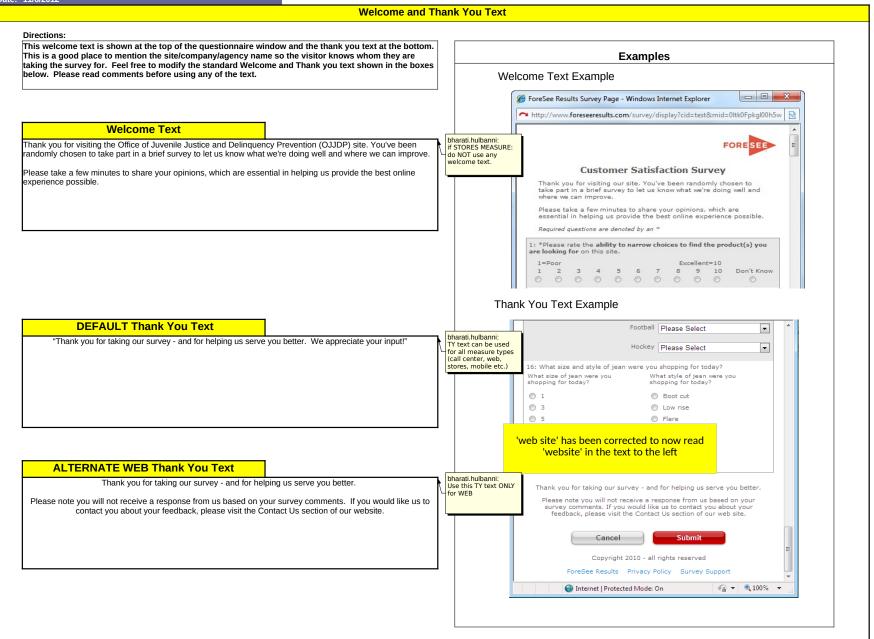
MID: p0Q8dlloYEtc9QZUVItY8g==

Date: 11/6/2012





Model Instance Name: OJJDP (OJP Program) MID: p00

p0Q8dlloYEtc9QZUVItY8g==

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date: 11/6/2012



		011	DP (OJP Program)		
		s utilize the ACS	I methodology to determine scores and imp	acts	
MQ Label	ELEMENTS (drivers of satisfaction)	MQ Label	CUSTOMER SATISFACTION	MQ Label	FUTURE BEHAVIORS
	Content (1=Poor, 10=Excellent, Don't Know)	1 '	Satisfaction		Primary Resource (1=Very Unlikely, 10=Very Likely)
Content - Accuracy	Please rate your perception of the accuracy of information on this site.	17 Satisfaction - Overall	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)		How likely are you to use this site as your primary resource for obtaining information about juvenile justice?
Content - Quality	Please rate the quality of information on this site.		How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
Content - Freshness	Please rate the freshness of content on this site.	Ideal	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21 Recommend	How likely are you to recommend this site to someone els
	Functionality (1=Poor, 10=Excellent, Don't Know)				Return (1=Very Unlikely, 10=Very Likely)
Functionality - Usefulness	Please rate the usefulness of the website tools provided on this site.			22 Return	How likely are you to return to this site ?
Functionality - Convenient	Please rate the convenient placement of the website tools on this site.				
Functionality - Variety	Please rate the variety of website tools on this site.				
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
Look and Feel - Appeal	Please rate the visual appeal of this site.				
Look and Feel - Balance	Please rate the balance of graphics and text on this site.				
Look and Feel - Readability	Please rate the readability of the pages on this site.				
	Navigation (1=Poor, 10=Excellent, Don't Know)				
Navigation - Organized	Please rate how well the site is organized.				
1 Navigation - Options	Please rate the options available for navigating this site.				
Navigation - Layout	Please rate how well the site layout helps you find what you are looking for.				
Navigation - Clicks	Please rate the number of clicks to get where you want on this site.				
1.	Site Performance (1=Poor, 10=Excellent, Don't Know)				
4Site Performance - Loading	Please rate how quickly pages load on this site.				
Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.				
6 Site Performance - Errors	Please rate the ability to load pages without getting error messages on this site.				

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pink: ADDITION blue + -->: REWORDING

blue + -->:

Date:	11/6/2012	

				OJJDP (OJP Program) CUSTOM QUESTION LIST						
	Skip									
	Logic			Answer Choices			Single or	Required		
QID	Label	Question Text	AnswerIDs (DOT)	(limited to 50 characters) This is my first visit	Skip to		Multi	Y/N	Special Instructions	CQ Label
CJI5347		How frequently do you visit this site?	CJI5347A01		-	Radio button, one-up vertical	Single	Y		Visit Frequency
			CJI5347A02 CJI5347A03	Daily/more than once a day At least once a week	_					
			CJI5347A03 CJI5347A04	At least once a week At least once a month	-					
			CJI5347A04 CJI5347A05	Every few months	-					
			CJI5347A05 CJI5347A06	Once every six months or less often	-					
CJI5348			CJI5347A06 CJI5348A01	Once every six months or less often		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Org.Affiliation
CJ15546		What best describes your organizational affiliation?		State government		Radio buttori, orie-up vertical	Siligle	'	Skip Logic Group	Org.Annation
			CJI5348A02	County government	_					
			CJI5348A03	Municipal government	_					
			CJI5348A04 CJI5348A05	Indian Tribal government	-					
			CJI5348A05 CJI5348A06	Federal government or agency University/college/school faculty or staff	-					
			CJI5348A06 CJI5348A07	Private sector	-					
			CJI5348A08	Non-profit	-					
			CJI5348A09	Student	-					
			CJI5348A10	Media	-					
			CJI5348A11	Other	- A					
CJI5349	Α	Please briefly describe your other affiliation:	COIOCHONII			Text field, <100 char		N	Skip Logic Group*	OE Affiliation
CJI5359 CJI5350	^	Which category best describes your professional	CJI5350A01			Radio button, one-up vertical	Single	Y	Skip Logic Group*	Role
20.000		field?	55.55507101	Law Enforcement		radio suttori, one up vertical	Single		S.up Logic Group	TOIC
			CJI5350A02	Corrections or Detention						
			CJI5350A02	Courts/judicial system	-					
			CJI5350A04	Child Protection	-					
			CJI5350A05	Delinquency Prevention	-					
			CJI5350A06	Trainer	-					
			CJI5350A07	Academic Researcher	_					
			CJI5350A08	Education	-					
			CJI5350A09	Student	_					
			CJI5350A10	Elected Official	_					
			CJI5350A11	Federal Government or Agency	7					
			CJI5350A12	Community or faith-based organization associate	-					
			CJI5350A13	Media	_					
			CJI5350A14	General public/non-professional	7					
			CJI5350A15	Other	R					
CJI5351	R	Please briefly describe your other professional category:				Text field, <100 char		N	Skip Logic Group*	Other role
CJI5352		What is your primary reason for visiting this site today?	CJI5352A01	Apply for or find information about grants or funding		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	Primary Reason
			CJI5352A02	Find training or technical assistance	Т		_			
			CJI5352A03	Learn about program information	Т Т					
			CJI5352A04	Find conferences or other events						
			CJI5352A05	Research a topic	Т					
			CJI5352A06	Obtain specific facts or statistics	S					
			CJI5352A07	Access or order publications						
			CJI5352A08	Access JUVJUST, OJJDP News @ a Glance, or other recent press releases						
			CJI5352A09	Get the latest information on juvenile justice	T					
			CJI5352A10	Obtain contact information						
			CJI5352A11	I was just browsing, not looking for anything in particular						
			CJI5352A12	Other	С					
CJI5353	С	Please briefly describe your primary reason for today's site visit:				Text field, <100 char		N	Skip Logic Group*	Other reason
CJI5354	S	In general, which of these categories best matches your	CJI5354A01			Radio button, one-up vertical		Y	Skip Logic Group*	Statistics
		primary statistical area of interest?		Juvenile population characteristics			Single			
			CJI5354A02	Juveniles as victims	_					
			CJI5354A03	Juveniles as offenders	_					
			CJI5354A04	Law enforcement and juvenile crime	_					
			CJI5354A05	Juveniles in court	4					
			CJI5354A06	Juveniles in corrections	_					
			CJI5354A07	Juveniles on probation	-					
			CJI5354A08 CJI5354A09	Juvenile reentry and aftercare Other	U					
		Please briefly describe your other statistical area of	CJ15354AU9	Outer	- 0	Text field, <100 char		N	Skip Logic Group*	OE_Statistics
CJI5355 CJI5356	U T	interest:	C 115256A01			Checkbox, one-up vertical		Y	Skip Logic Group*	Topic of Interest
C313330	,	In general, which of these topics best match your main topic(s) of interest? (Please select all that apply)	CUISCOMUI	Child Protection		Checkbox, one-up vertical	Multi	'	Skip Logic Group"	Topic of interest
		(i lease select all that apply)	CJI5356A02	Juvenile Corrections and Detention			William			
			CJI5356A02 CJI5356A03	Courts						
			CJI5356A04	Delinquency Prevention	_					
			122.2000.10 /	1. 1						

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				OJJDP (OJP Program) CUSTOM QUESTION LIST						
	Skip									
OID	Logic	Ougation Tout	Americani De (DOT)	Answer Choices	Chin to	Time (select from list)	Single or	Required	Cussial Instructions	COLebel
QID	Label	Question Text	AnswerIDs (DOT) CJI5356A05	(limited to 50 characters) Risk and Protective Factors	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
					-					
			CJI5356A06 CJI5356A07	Gender/gender specific programs Health and Underage Drinking	-					
			CJI5356A07	Law Enforcement	+					
			CJI5356A09	Offenses/Offenders	+					
			CJI5356A10	School Safety	+					
			CJI5356A11	Statistics	+					
			CJI5356A12	Victims	+					
			CJI5356A13	Internet Safety	+					
			CJI5356A14	Gangs	†					
			CJI5356A15	Ethnic or race-specific programs and information	1					
			CJI5356A16	Bullying	1					
			CJI5356A17	Mentoring	1					
			CJI5356A18	Tribal Youth	†					
			CJI5356A19	I was just browsing or was interested in very general information	1					
			CJI5356A20	Other	v					
CJI5357	V	Please briefly describe your other area of interest:				Text field, <100 char		N	Skip Logic Group*	OE Topic
JI5358		What is the primary method you first used to locate	CJI5358A01	I clicked on Search at the top of the home page		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Method of Looki
		information on this site?								
			CJI5358A02	I accessed links in the center of the home page (Spotlight, In Focus, JUVJUST, etc.)						
				,						
			CJI5358A03	I used the left side Topics link to drill down to my area of interest						
			CJI5358A04	I used one of the other left side links (Funding, Programs, Statistics, etc.)	1					
			CJI5358A05	I used the FAQs or Contact Us links at the top of the home page	1					
			CJI5358A06	Already knew area to land on or had specific page bookmarked	1					
			CJI5358A07	Not sure	1					
			CJI5358A08	Other	T c					
:JI5359	С	What other method did you use to look for the information				Text area, no char limit		N	Skip Logic Group*	Other Method
		you wanted / needed?								
JI5360		Were you able to find what you were looking for on this	CJI5360A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Able to Accompli
		site today?								
			CJI5360A02	No	X, Y					
			CJI5360A03	Partially	X, Y					
			CJI5360A04	I wasn't looking for anything in particular						
JI5361	Х	Please tell us specifically what were you unable to find or				Text area, no char limit		N	Skip Logic Group*	Inable to Accomp
		accomplish?								
JI5362	Υ	What will you do next?	CJI5362A01	Continue looking on this site or try again later		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	Do Next
			CJI5362A02	Contact OJJDP by telephone						
			CJI5362A03	Use the Contact OJJDP online request tool						
			CJI5362A04	Use the OJJDP staff directory contact list						
			CJI5362A05	Contact OJJDP through regular mail						
			CJI5362A06	Try another website or other resource						
			CJI5362A07	Nothing, although I did not find what I was looking for						
			CJI5362A08	Other	Z					
JI5363	Z	Please describe what you will do next:				Text area, no char limit		N	Skip Logic Group*	OE_Do Next
CJI5364		How would you describe your navigation experience on	CJI5364A01	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Skip Logic Group*	Navigation
		this site today? (Please select all that apply)								
			CJI5364A02	Links often did not take me where I expected						
			CJI5364A03	Had difficulty finding relevant information	-					
			CJI5364A04	Links/labels are difficult to understand	1					
			CJI5364A05	Too many links/navigational options to choose from	-					
			CJI5364A06	Had technical difficulties (error messages, broken links, etc.)	E					
			CJI5364A07	Could not navigate back to previous information						
			CJI5364A08	I had a navigation difficulty not listed above:	F					
CJI5365	E	Please describe which links were broken or had error				Text area, no char limit		N	Skip Logic Group*	OE_Nav Link
		messages:								
JI5366	F	Please briefly describe your additional navigation	0.115007.404			Text area, no char limit	0: 1	N	Skip Logic Group*	OE_Navigate
JI5367		Did you use any search features on this site today?	CJI5367A01	Yes	G	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Search Usage
115000		Discount of the state of the st	CJI5367A02	No		Dadia haman ara	0:- 1		Olde Lee' C	0
CJI5368	G	Please tell us about your experience with the site's	CJI5368A01	Search results were helpful		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Search Experien
		search features today. (Please select the best description)								
		uescripuUII)	0.115000.400		-					
			CJI5368A02	Results were not relevant/not what I wanted	-					
			CJI5368A03	Too many results/I needed to refine my search	1					
			0.115000404							
			CJI5368A04 CJI5368A05	Not enough results Returned NO results	н					

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			_	OJJDP (OJP Program) CUSTOM QUESTION LIST	11			1		
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
QID	Label	Question rext	CJI5368A06	Received error message(s)	Skip to	Type (select from list)	Mulu	17/19	Special ilistructions	CQ Laber
			CJI5368A07	Search speed was too slow						
			CJI5368A08	I experienced a different search issue (please explain):						
369	н	What search term(s) did you use?	00.00007.000	Topononoca a amoroni ocaron isoac (picaco explain).		Text area, no char limit		N	Skip Logic Group*	OE Search Te
5370	T	Please describe the issues and/or errors you experienced with the search feature:				Text area, no char limit		N	Skip Logic Group*	OE_Search Iss
CJI5371		If you could make one change/improvement to this website, what would it be?				Text area, no char limit		N		Improvement
5372		How did you learn about the OJJDP website?	CJI5372A01	Search engine (Google, Bing, etc.)		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	How Found
			CJI5372A02	Prior visit (or had bookmarked/saved as favorite)		·				
			CJI5372A03	Referred by another Dept. of Justice or OJP site						
			CJI5372A04	Referred by different website, other than DOJ or OJP sites						
			CJI5372A05	Social media (Twitter, Facebook, etc.)						
			CJI5372A06	Obtained link from an OJJDP publication						
			CJI5372A07	Referred by a professional or academic acquaintance						
			CJI5372A08	Learned about the site at a conference						
			CJI5372A10	Referred through JUVJUST						
			CJI5372A09	Other	D					
373	D	Please specify how you learned about this website:				Text area, no char limit		N	Skip Logic Group*	OE-Found
5374		Do you subscribe to JUVJUST or to OJJDP NEWS @ a Glance?	CJI5374A01	Landard to the bank NIN (NIGT and ONIND Name On Oleman		Radio button, one-up vertical		Υ		Subscribe
		Giance?	0.315074400	I subscribe to both JUVJUST and OJJDP News @ a Glance		, , , , , , , , , , , , , , , , , , , ,				
			CJI5374A02	I subscribe only to JUVJUST						
			CJI5374A03	I subscribe only to OJJDP News @ a Glance						
			CJI5374A04 CJI5374A05	No, but I plan to subscribe to at least one of these options in the future						
			CJI5374A05	No, I am not interested in subscribing						
	1						1	1	I	1

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				OJJDP (OJP Program) CUSTOM QUESTION LIST						
	Skip									
	Logic			Answer Choices			Single or	Required		
QID	Label	Question Text	AnswerIDs (DOT)	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
CJI5347		How frequently do you visit this site?	CJI5347A01	This is my first visit	_	Radio button, one-up vertical	Single	Y		Visit Frequency
			CJI5347A02	Daily/more than once a day	_					
			CJI5347A03	At least once a week	_					
			CJI5347A04	At least once a month	_					
			CJI5347A05 CJI5347A06	Every few months Once every six months or less often	-					
CJI5348			CJI5348A01	Once every six months of less often		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Org.Affiliation
C313340		What best describes your organizational affiliation?	C313340A01	State government		radio buttori, orie-up vertical	Sirigie	'	Skip Logic Group	Org.Ailillation
		What best describes your organizational anniation:	CJI5348A02	County government	-					
			CJI5348A03	Municipal government	-					
			CJI5348A04	Indian Tribal government						
			CJI5348A05	Federal government or agency						
			CJI5348A06	University/college/school faculty or staff						
			CJI5348A07	Private sector						
			CJI5348A08	Non-profit						
			CJI5348A09	Student						
			CJI5348A10	Media						
			CJI5348A11	Other	Α					
CJI5349	Α	Please briefly describe your other affiliation:				Text field, <100 char		N	Skip Logic Group*	OE_Affiliation
CJI5350		Which category best describes your professional	CJI5350A01			Radio button, one-up vertical	Single	Y	Skip Logic Group*	Role
		field?		Law enforcement Law Enforcement						
			CJI5350A02	Corrections/detention Corrections or Detention						
			CJI5350A03	Courts/judicial system						
			CJI5350A04	Substance abuse treatment/prevention Child Protection						
			CJI5350A05	Mental health professional Delinquency Prevention						
			CJI5350A06	Social worker or counselor Trainer						
			CJI5350A07	Academic researcher Academic Researcher						
			CJI5350A08	Educator or trainer Education						
			CJI5350A09	Student Student	_					
			CJI5350A10 CJI5350A11	Local or State Government (elected, appointed or staff member) Elected Official	_					
			CJI5350A11 CJI5350A12	Federal Government or Agency	_					
			CJI5350A12 CJI5350A13	Community or faith-based organization associate Media	_					
			CJI5350A13 CJI5350A14	General public/non-professional	-					
			CJI5350A14 CJI5350A15	Other	R					
CJI5351	R	Please briefly describe your other professional category:		Other	- K	Text field, <100 char		N	Skip Logic Group*	Other role
CJI5351	K	What is your primary reason for visiting this site today?	CJI5352A01	Apply for or find information about grants or funding		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Primary Reason
C313332		What is your primary reason for visiting this site today :	CJI5352A01 CJI5352A02	Find training or technical assistance	⊣ т	radio buttori, orie-up vertical	Sirigie	'	Skip Logic Group	Filliary Reason
			CJI5352A03	Learn about program information	⊢ ÷					
			CJI5352A04	Find conferences or other events	∃ '					
			CJI5352A05	Research a topic	∃ т					
			CJI5352A06	Obtain specific facts or statistics	s					
			CJI5352A07	Access or order publications						
			CJI5352A08	Access JUVJUST, OJJDP News @ a Glance, or other recent press releases						
			CJI5352A09	Get the latest information on juvenile justice	Т					
			CJI5352A10	Obtain contact information						
			CJI5352A11	I was just browsing, not looking for anything in particular						
			CJI5352A12	Other	С					
		Please briefly describe your primary reason for today's				Text field, <100 char		N	Skip Logic Group*	Other reason
CJI5353	С	site visit:								
CJI5354	S	In general, which of these categories best matches your	CJI5354A01			Radio button, one-up vertical		Y	Skip Logic Group*	Statistics
				Juvenile population characteristics						
		primary statistical area of interest?					Single			
		primary statistical area of interest?	CJI5354A02	Juveniles as victims			Single			
		primary statistical area of interest?	CJI5354A03	Juveniles as victims Juveniles as offenders			Single			
		primary statistical area of interest?	CJI5354A03 CJI5354A04	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime			Single			
		primary statistical area of interest?	CJI5354A03 CJI5354A04 CJI5354A05	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court			Single			
		primary statistical area of interest?	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections			Single			
		primary statistical area of interest?	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A07	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation			Single			
		primary statistical area of interest?	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A08	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare			Single			
			CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A07	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation	U		Single		Ship Lastin Compa	
CHESEF		Please briefly describe your other statistical area of	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A08	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare	U	Text field, <100 char	Single	N	Skip Logic Group*	OE_Statistics
CJI5355	U	Please briefly describe your other statistical area of interest:	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A06 CJI5354A07 CJI5354A08 CJI5354A09	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare	U		Single			
CJI5355 CJI5356	U T	Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A06 CJI5354A07 CJI5354A08 CJI5354A09	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare	U	Text field, <100 char Checkbox, one-up vertical		N Y	Skip Logic Group* Skip Logic Group*	OE_Statistics Topic of Interest
		Please briefly describe your other statistical area of interest:	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A08 CJI5354A09	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests	U		Single			
		Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A08 CJI5354A08 CJI5356A01 CJI5356A01 CJI5356A02	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests Adjudication policy and court programs	U					
		Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A04 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A07 CJI5355A00 CJI5356A01 CJI5356A02 CJI5356A02 CJI5356A02 CJI5356A03	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests	U					
		Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A05 CJI5354A07 CJI5354A07 CJI5354A08 CJI5356A01 CJI5356A02 CJI5356A02 CJI5356A04	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in corrections Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests Adjudication policy and court programs Specific crime type or crime category Corrections/detention	U					
		Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A05 CJI5354A06 CJI5354A07 CJI5354A08 CJI5356A01 CJI5356A02 CJI5356A02 CJI5356A04 CJI5356A04 CJI5366A04 CJI5366A06	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in court Juveniles in court Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests Adjudication policy and court programs Specific crime type or crime category Corrections/detention Probation or reentry programs	U					
		Please briefly describe your other statistical area of interest: In general, which of these topics best match your main	CJI5354A03 CJI5354A04 CJI5354A05 CJI5354A05 CJI5354A07 CJI5354A07 CJI5354A08 CJI5356A01 CJI5356A02 CJI5356A02 CJI5356A04	Juveniles as victims Juveniles as offenders Law enforcement and juvenile crime Juveniles in corrections Juveniles in corrections Juveniles on probation Juvenile reentry and aftercare Other Law enforcement/policing/arrests Adjudication policy and court programs Specific crime type or crime category Corrections/detention	U					

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				OJJDP (OJP Program) CUSTOM QUESTION LIST						
	Skip									
OID	Logic	Oversten Tout	Americani De (DOT)	Answer Choices	Skip to	Towns (as least from liet)	Single or	Required Y/N	Consist Instructions	CO Label
QID	Label	Question Text	AnswerIDs (DOT)	(limited to 50 characters) Substance abuse and underage drinking	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	CQ Label
			C.115356A09	Mental health	1					
			CJI5356A10	Internet safety	1					
			CJI5356A11	Gender specific programs						
			CJI5356A12	Gangs						
			CJI5356A13	Ethnic or race-specific programs and information						
			CJI5356A14	School safety or bullying						
			CJI5356A15	Child abuse and neglect						
			CJI5356A16 CJI5356A17	Victims of crime and related services/programs I was just browsing or was interested in very general information	-					
			CJI5356A18	Other	v					
JI5356	т	In general, which of these topics best match your main	COICCOALG	Child Protection	<u> </u>	Checkbox, one-up vertical	B. d dei	Y	Skip Logic Group*	Topic of Interes
		topic(s) of interest? (Please select all that apply)		Child Protection	-		Multi			
				Juvenile Corrections and Detention	-					
				Delinguency Prevention	+					
				Risk and Protective Factors	-					
				Gender/gender specific programs	1					
				Health and Underage Drinking	1					
				Law Enforcement						
				Offenses/Offenders						
				School Safety						
				Statistics						
				Victims						
				Internet Safety						
				Gangs						
				Ethnic or race-specific programs and information						
				Bullying						
				Mentoring Telbal Varida	-					
				I was just browsing or was interested in very general information	-					
				Other	v					
CJI5357	V	Please briefly describe your other area of interest:		Culci		Text field, <100 char		N	Skip Logic Group*	OE_Topic
JI5358		What is the primary method you first used to locate	CJI5358A01	I clicked on Search at the top of the home page		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Method of Lookin
		information on this site?				, , , , , , , , , , , , , , , , , , , ,				
			CJI5358A02	I accessed links in the center of the home page (Spotlight, In Focus, JUVJUST, etc.)						
			CJI5358A03	I used the left side Topics link to drill down to my area of interest						
			CJI5358A04	I used one of the other left side links (Funding, Programs, Statistics, etc.)						
			CJI5358A05	I used the FAQs or Contact Us links at the top of the home page						
			CJI5358A06	Already knew area to land on or had specific page bookmarked						
			CJI5358A07	Not sure						
			CJI5358A08	Other	С					
:JI5359	С	What other method did you use to look for the information you wanted / needed?				Text area, no char limit		N	Skip Logic Group*	Other Method
JI5360		Were you able to find what you were looking for on this	CJI5360A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Able to Accompli
		site today?								
			CJI5360A02	No Section is	X, Y					
			CJI5360A03	Partially I went leaking for anything in particular	X, Y					
JI5361	V	Places tell us specifically what were you usely to find as	CJI5360A04	I wasn't looking for anything in particular		Toyt area no shor limit		N	Ckin Logio Crount	Inable to Assess
11030T	X	Please tell us specifically what were you unable to find or accomplish?				Text area, no char limit		N	Skip Logic Group*	Inable to Accomp
JI5362	Y	What will you do next?	CJI5362A01	Continue looking on this site or try again later		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Do Next
0.0002		The trial you do next:	CJI5362A02	Contact OJJDP by telephone		Table button, one up vertical	Single	'	Skip Eogle Group	DOTACK
			CJI5362A03	Use the Contact OJJDP online request tool						
			CJI5362A04	Use the OJJDP staff directory contact list	1					
			CJI5362A05	Contact OJJDP through regular mail						
			CJI5362A06	Try another website or other resource						
			CJI5362A07	Nothing, although I did not find what I was looking for						
			CJI5362A08	Other	Z					
JI5363	Z	Please describe what you will do next:				Text area, no char limit		N	Skip Logic Group*	OE_Do Next
JI5364		How would you describe your navigation experience on this site today? (Please select all that apply)	CJI5364A01	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Skip Logic Group*	Navigation
			0.115204402	Links often did not take me where I amounted	1					
			CJI5364A02	Links often did not take me where I expected						
			CJI5364A03	Had difficulty finding relevant information						
			CJI5364A04	Links/labels are difficult to understand						
			C 11E364A0E	Too many links/navigational ontions to choose from						
			CJI5364A05 CJI5364A06	Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.)	E					
			CJI5364A05 CJI5364A06 CJI5364A07	Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	E					

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				OJJDP (OJP Program) CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		,	CJI5364A08	I had a navigation difficulty not listed above:	F					,
115365	E	Please describe which links were broken or had error messages:				Text area, no char limit		N	Skip Logic Group*	OE_Nav Link
15366	F	Please briefly describe your additional navigation				Text area, no char limit		N	Skip Logic Group*	OE_Navigate
15367		Did you use any search features on this site today?	CJI5367A01	Yes	G	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Search Usage
			CJI5367A02	No						
15368	G	Please tell us about your experience with the site's search features today. (Please select the best description)	CJI5368A01	Search results were helpful		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Search Experier
			CJI5368A02	Results were not relevant/not what I wanted						
			CJI5368A03	Too many results/I needed to refine my search						
			CJI5368A04	Not enough results						
			CJI5368A05	Returned NO results	H					
			CJI5368A06	Received error message(s)						
			CJI5368A07	Search speed was too slow						
			CJI5368A08	I experienced a different search issue (please explain):	1					
115369	н	What search term(s) did you use?				Text area, no char limit		N	Skip Logic Group*	OE_Search Ten
115370	I	Please describe the issues and/or errors you experienced with the search feature:				Text area, no char limit		N	Skip Logic Group*	OE_Search Issu
CJI5371		If you could make one change/improvement to this website, what would it be?				Text area, no char limit		N		Improvements
15372		How did you learn about the OJJDP website?	CJI5372A01	Search engine (Google, Bing, etc.)		Radio button, one-up vertical	Single	Y	Skip Logic Group*	How Found
			CJI5372A02	Prior visit (or had bookmarked/saved as favorite)			J			
			CJI5372A03	Referred by another Dept. of Justice or OJP site						
			CJI5372A04	Referred by different website, other than DOJ or OJP sites						
			CJI5372A05	Social media (Twitter, Facebook, etc.)						
			CJI5372A06	News-source (magazine/newspaper/radio/television) Obtained link from an OJJDP						
				publication						
			CJI5372A07	Referred by a professional or academic acquaintance						
			CJI5372A08	Referred by a friend or family member Learned about the site at a conference						
				Referred through JUVJUST						
			CJI5372A09	Other	D					
115373	D	Please specify how you learned about this website:				Text area, no char limit		N	Skip Logic Group*	OE-Found
115374		Do you subscribe to JUVJUST or to OJJDP NEWS @ a Glance?	CJI5374A01			Radio button, one-up vertical		Y		Subscribe
		Glance?	CJI5374A02	I subscribe to both JUVJUST and OJJDP News @ a Glance	_	, , , , , , , , , , , , , , , , , , , ,				
			CJI5374A02 CJI5374A03	I subscribe only to JUVJUST	_					
			CJI5374A03 CJI5374A04	I subscribe only to OJJDP News @ a Glance	_					
			CJI5374A04 CJI5374A05	No, but I plan to subscribe to at least one of these options in the future No, I am not interested in subscribing	_					
	_		CJI5574A05	No, 1 am not interested in subscribing	_		_			
					-					
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Holiday 2010 Custom Question Setup

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YOU MUST KEEP THE CQ LABELS AS THEY ARE LABELED B

underlined & italicized: RE-ORDER

oink: ADDITION

			CUSTOM QUESTION LIST				
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
eneric ipend" tention for enchmarking nd to ompare to 008, 2009 nd 2010		Do you expect to spend more or less online during the 2010 holiday season compared to 2009?	Please use the following guidelines: - DO NOT MODIFY THE WORDING of the AI - DO NOT ADD ANSWER CHOICES OR DELET - DO NOT CHANGE ORDER OF ANSWER CHO order changed, please request randomization - DO NOT change the CQ LABELS - You may change your company name in the	E ANSWER DICES, if yo on	R CHOICES u would like answei		Y
			- Tou may change your company name in th	ie questior	i which is nighlighte	u III bloc	
end ention with is retailer		Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009?	- Tou may change your company name in the	ie questior	i wnich is nignlighte	d III BLOE	Y
ntion with		Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009?	A little more	e question	i which is highlighte	d III BLOE	
ntion with		Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009?	A little more I expect to spend about the same amount as last year	R	i which is highlighte	d III BLOE	
ntion with		Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009?	A little more I expect to spend about the same amount as last year A little less	R S	i which is nighlighte	d III BLOE	
ntion with		Do you expect to spend more or less online during the 2010 holiday season with <i>retailer.com</i> compared to 2009?	A little more I expect to spend about the same amount as last year A little less A lot less	R	i which is nighlighte	WIII BLOE	
ntion with		holiday season with retailer.com compared to 2009?	A little more I expect to spend about the same amount as last year A little less A lot less Not sure	R S	i which is nighlighte		Y
ntion with	R	Do you expect to spend more or less online during the 2010 holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this holiday season? (please select all that apply)	A little more I expect to spend about the same amount as last year A little less A lot less	R S	Checkbox, one-up vertical	Multi	
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers)	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise Merchandise selection	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise Merchandise selection Good return policy	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise Merchandise selection Good return policy Online product prices Shipping costs Availability of merchandise	R S			Y
ntion with	R	holiday season with retailer.com compared to 2009? Why do you expect to spend more online with retailer.com this	A little more I expect to spend about the same amount as last year A little less A lot less Not sure Promotions (\$ or % off offers) Quality of merchandise Merchandise selection Good return policy Online product prices Shipping costs	R S			Y



Special Instructions
Skip Logic Group
Skip Logic Group

Holiday 2011 Custom Question Setup

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			сиѕтом QUE	STION LIST							
	Skip Logic		Answer Choices		1			Required			
QID	Label	Question Text Do you expect to spend more or less online during the holiday season compared to 2010?	(limited to 50 characters) 2 2011 A lot more	Skip to	Drop down,	elect from list) select one	Single or Multi Single	Y/N Y	Special Instructions	CQ Label H2011-Spend general	Application Notes Benchmarking question fro 20
		noiday season compared to 20107									Benchmarking question fro 20 should be a part of all Holida questions
			A little more I expect to spend about the same amount as last year								
			A little less A lot less	_							
			Not sure								
		Do you expect to spend more or less online during the holiday season with retailer.com compared to 2010?	a 2011 II didn't purchase anything from retailer.com last year		Drop down,	select one	Single	, Y	Skip Logic Group	H2011-Spend retailer	Added in 2009, relates directly the retailer and should be a par the holiday battery
			A lot more	A							the holiday battery
			A little more expect to spend about the same amount as last year	A							
			A little less A lot less	B B							
	Δ	Why do you expect to spend more online with retaile	Not sure Framitis Promotions (\$ or % off offers)		Checkhox c	ne-un vertical	Multi	+	Skip Logic Group	H2011-Spend more	
		holiday season? (please select all that apply)	Tomound (4 of 70 on oncid)		CIRCUIDOX, C	ne up veneus			Disp Edgit Croup	12022 Openo more	
			Quality of merchandise	Щ.,					Randomize		
			Merchandise selection						Randonize		
			Good return policy Online product prices								
			Shipping costs Availability of merchandise								
			Better personal economic circumstances this year Other (please specify):	С					Anchor Answer Choice		
	C B		r.com this Promotions were not appealing (\$ or % off offers)		Text area, n Checkbox. c	char limit ne-up vertical	Multi	N Y	Skip Logic Group	H2011-Spend more other H2011-Spend less	
		holiday season? (please select all that apply)							, g. 2.11.1		
			Quality of merchandise						Randomize		
			Poor merchandise selection Return policy								
			I'm trying to save more and spend less								
			Shipping costs Poor availability of merchandise								
			Worse personal economic circumstances this year	CC							
	CC	Other reason to spend less online:	Other (please specify):	CC	Text area, n	char limit		N	Anchor Answer Choice	H2011-Spend less other	i e
		Please tell us what you did on retailer.com today.	I made a purchase for myself today		Radio button	one-up vertical	Single	Y	Skip Logic Group	H2011-task accomp	Only ask if you do not have a "What did you do?" guestion.
											"What did you do?" question. not replace what you have you lose trending.
			I bought a gift for someone else today I was browsing today to purchase online later						Randomize		
			I was browsing today to purchase at one of the store locations I was browsing today to see what you have	=					1		
			Other (please specify):	Α.				N	Anchor Answer Choice		
	Α	What else did you do on retailer.com today?	Yes	Δ.	Text area, n Radio button	one-up vertical	Single	Y	Skip Logic Group Skip Logic Group	H2011-task accomp other H2011-access mobile	
		Did you access (insert retailer's name here) mo or mobile shopping app while holiday shopping	bile website, this year?	A							Should be used if retailer has mobile app
	A	Why did you do so? (please select all that apply)	No To compare different products	=	Checkbox, c	ne-up vertical	Multi-select	Y	Skip Logic Group Randomize	H2011-why access mobile	
			To compare different products To look up price information about a product To look up product specifications						Randomize		
			To view product reviews To make a purchase	= .							
			To find a store location Another reason:						Anchor Answer Choice	H2011-access other	
	В	Please specify the other reason you accessed the website or app from a mobile device:	company's		Text area, n	char limit		N	Skip Logic Group	H2011-access other	
		wedsite or app from a mobile device:	Yes		Radio butto	n, one-up vertical	Single	Y		H2011-mobile any	
				_							Should be asked of all regardles they have a mobile device app
		Have you ever used a mobile device to retailer's website, mobile website, or mo	e use the following guidelines:								they have a mobile device app not. It is a global question gett a read on visitors.
			NOT MODIFY THE WORDING of the ANSWER CHOICES NOT ADD ANSWER CHOICES OR DELETE ANSWER CHOICES								
			NOT ADD ANSWER CHOICES OR DELETE ANSWER CHOICES NOT CHANGE ORDER OF ANSWER CHOICES, if you would lik	e answer c'	hoice	e-up vertical	Multi		Chia Lagia Croup	H2011-mobile use	
	AA		changed, please request randomization	c answer cr	iloicc	e-up vertical	Muss	'	Skip Logic Group	H2011-mobile use	Global use of mobile app, can
		- 00	NOT change the CQ LABELS								asked of all
		- You	may change your company name in the question which is h	ighlighted i	in BLUE						
									Exclusive Answer Choice		
	Α					e-up vertical	Multi	Y	Skip Logic Group	H2011-mobile use store	
		How did you use your mobile device whi holiday season? (please select all that apply)									
			l accessed a competitor's website								
			I accessed a shonning comparison website (Shonzilla com, Shonning com)								
			I accessed the store's mobile shopping app								
		The second secon	l accessed a competitor's mobile shopping app None of the above		Darke burn		Circula		Exclusive Answer Choice	10044 -1	
		Please think about your shopping preferences. In general, which of the following is your preferred was	Research and buy online, have product delivered		Radio button	, one-up vertical	Single	Y	Randomize	H2011-shop preference	Should be a part of the Holid battery of questions. Gets a shopping preference and will left on after January.
		In general, which of the following is your preferred way the type of product you researched or purchased to									shopping preference and will left on after January.
			Research and buy online, pick up in store Research in a catalog and call to order								
			Research online, call to order Research in a catalog and buy online								
		I	Research in a catalog and buy online Research online, buy in store		1			1			
		1	Research online, buy in store								
			Research online, buy in store Research and buy in store None of the above				Exclusive Answer Choice		Anchor Answer Choice		

Festive Season 2011 Custom Question Setup

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			CUSTOM QUESTION	ON LIST						
QID	Skip Logic Label	Question Text Question Text To you expect in spend more or less notine duron the 2011 festive	Answer Choices (limited to 50 characters) A lot more	Skip to	Type (select from list) Drop down, select one	Single or Multi Single	Required Y/N	Special Instructions	CQ Label H2011-Spend general	Application Notes
		Do you expect to spend more or less online during the 2011 festive season compared to 2010?	A little more expect to spend about the same amount as last year A little less A lot tess		prop down, succession	Single			112022-openia general	Benchmarking question fro should be a part of all Holio questions
		Do you expect to spend more or le season with retailer.co.uk compan	Not sure		Jown, selectione	Single	Y	Skip Logic Group	H2011-Spend retailer	Added in 2009, relates direct
		- DO NOT MODIFY - DO NOT ADD ANS - DO NOT CHANGE order changed, ple	wing guidelines FOR A UK survey: THE WORDING of the ANSWER CHOICES WER CHOICES OR DELETE ANSWER CHOICES ORDER OF ANSWER CHOICES, if you would like answer of the survey of	choice						the holiday battery
	A	Why do you expect to spend more estable season? (please select all n - You may change th - You may change y	ne CQ LABELS our company name in the question which is highlighted	in BLUE	box, one-up vertical	Multi	Υ	Skip Logic Group Randomize	H2011-Spend more	
			Availability of merchandise Better personal economic circumstances this year Other (please specify;	cc				Anchor Answer Choice		
	CC B	Other reason to spend more online: Why do you expect to spend less online with retailer.co.uk this festive season? (please select all that apply)	Promotions were not appealing (ε or % off offers)		Text area, no char limit Checkbox, one-up vertical	Multi	N Y	Skip Logic Group	H2011-Spend more other H2011-Spend less	
		очения запедали с органия за выполнярую	Quality of menhandrise four menhandrise selection Final more properties of the prope					Randomize		
	С	Other reason to spend less online: Please tell us what you did on retailer.co.uk today.	Other (please specify): I made a purchase for myself today	С	Text area, no char limit Radio button, one-up vertical	Single	N Y	Anchor Answer Choice Skip Logic Group	H2011-Spend less other H2011-task accomp	Only ask if you do not have
			bought a gift for someone else today was browing today to purchase ornine later was browing today to purchase at one of the store locations was browing today to purchase at one of the store locations was browing today to see what you have Other (piezes specify):	A				Randomize Anchor Answer Choice		"What did you do?" question not replace what you have yo lose trending.
	A	What else did you do on retailer.co.uk today? Did you access (insert retailer's name here) mobile website, or mobile shopping app while Christmas shopping this	Yes		Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group Skip Logic Group	H2011-task accomp other H2011-access mobile	
		or mobile shopping app while Christmas shopping this year?	No.	A						Should be used if retailer hambile app
	A	Why did you do so? (please select all that apply)	To compare different products To look up price information about a product To look up product specification To look up product specification To look up roduct reviews To make a purchase To make a purchase To find a store location		Checkbox, one-up vertical	Multi	Y	Skip Logic Group Randomize	H2011-why access mobile	
	В	Please specify the other reason you accessed the company's	Another reason:	В	Text area, no char limit		N	Anchor Answer Choice Skip Logic Group	H2011-access other H2011-why access other	
		website or app from a mobile device: Have you ever used a mobile device to access any retailer's website, mobile website, or mobile shopping app?	Yes	AA	Radio button, one-up vertical	Single	Y		H2011-mobile any	Should be asked of all regard they have a mobile device a not. It is a global question gr a read on visitors.
		retailer's website, mobile website, or mobile shopping app?	No, and I don't plan to No, but I might in the future							a read on visitors.
	AA	Which of the following ways did you use your mobile device during the festive season? (please select all that apply)	years star yr mobile device to access the internet to research products (compare product details, look up prices, find store locations, etc.) Finade purchases online from my mobile device Lused my mobile device to compare products or prices whilst shopping in person in a store	A A A	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	H2011-mobile use	Global use of mobile app, ca asked of all
	A		Lused retailer-developed mobile shopping apps None of the above I accessed the store's website	Α	Checkbox, one-up vertical	Multi	Y	Exclusive Answer Choice Skip Logic Group	H2011-mobile use store	
		Now did you use your mobile device while in retail stores during the festive season? (please select all that apply)	accessed a compelior's website accessed a shopping comparison website (e.g. Shopzilla.co.uk, Shopping.com UK) accessed the store's mobile shopping.app							
			Laccessed a competer's mobile shopping app None of the above Research and buy online, have product delivered		Radio button, one-up vertical	Single	Y	Exclusive Answer Choice Randomize	H2011-shop preference	
		Please think about your shopping preferences. In general, which of the billowing is your preferred way to shop for the type of product you researched or purchased today?	Research and buy online, pick up in store Research online, call to order Research custogue buy online				•			Should be a part of the Hol battery of questions. Get- shopping preference and w left on after January.
			Research online, buy in store Research in store, buy online	1						

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