MID: Vkcl08QEAEts1JR85MBkhw==

Date: 1/25/2010

ELEMENTS (drivers of satisfaction)	e the ACSI methodology to determine scores and CUSTOMER SATISFACTION	FUTURE BEHAVIORS
,		
Navigation (1=Poor, 10=Excellent, Don't Know)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)
Please rate how well the site is organized.	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	How likely are you to return to this site ?
Please rate the options available for navigating this site.	How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)
Please rate how well the site layout helps you find what you are looking for.	How does this site compare to your idea of an ideal website ? (1=Not Very Close, 10=Very Close)	How likely are you to recommend this site to someone else?
Please rate the number of clicks to get where you want on this site.		Apply for Job (1=Very Unlikely, 10=Very Likely)
Look and Feel (1=Poor, 10=Excellent, Don't Know)		How likely are you to use this site to apply for a specific job wi the next month?
Please rate the visual appeal of this site.		
Please rate the balance of graphics and text on this site.		
Please rate the readability of the pages on this site.		
Site Performance (1=Poor, 10=Excellent, Don't Know)		
Please rate how quickly pages load on this site. Please rate the consistency of speed from page to page on this site.		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know)		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site.		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site.		
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Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site.		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Job Descriptions (1=Poor, 10=Excellent, Don't Know)		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Dob Descriptions (1=Poor, 10=Excellent, Don't Know) Please rate how understandable job descriptions are on this site.		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Job Descriptions (1=Poor, 10=Excellent, Don't Know) Please rate how understandable job descriptions are on this site. Please rate the level of detail of job descriptions on this site. Please rate how well the job descriptions provide answers to your questions. Job Search (1=Poor, 10=Excellent, Don't Know)		
Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Job Descriptions (1=Poor, 10=Excellent, Don't Know) Please rate how understandable job descriptions are on this site. Please rate the level of detail of job descriptions on this site. Please rate how well the job descriptions provide answers to your questions. Job Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of job search results on this site.		
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Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this s Functionality (1=Poor, 10=Excellent, Don't Know) Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Job Descriptions (1=Poor, 10=Excellent, Don't Know) Please rate how understandable job descriptions are on this site. Please rate the level of detail of job descriptions on this site. Please rate how well the job descriptions provide answers to your questions. Job Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of job search results on this site.		
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Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Please rate the variety of features on this site. Please rate how understandable job descriptions are on this site. Please rate the level of detail of job descriptions on this site. Please rate how well the job descriptions provide answers to your questions. Dob Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of job search results on this site. Please rate the organization of job search results on this site. Please rate how well the job search results on this site. Please rate how well the job search results on this site. Please rate how well the job search results help you decide what job listings to select. Please rate how well the search feature helps you to narrow the results to find job listings you want.		
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Please rate the consistency of speed from page to page on this site. Please rate the ability to load pages without getting error messages on this site. Please rate the usefulness of the features provided on this site. Please rate the convenience of the features on this site. Please rate the variety of features on this site. Please rate the variety of features on this site. Please rate how understandable job descriptions are on this site. Please rate the level of detail of job descriptions on this site. Please rate how well the job descriptions provide answers to your questions. Job Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of job search results on this site. Please rate the organization of job search results on this site. Please rate how well the job search results help you decide what job listings to select. Please rate how well the search feature helps you to narrow the results to find job listings you want. Job Application Process (1=Poor, 10=Excellent, Don't Know) Please rate the instructions for applying for a job on this site.		

MID: Vkcl08QEAEts1JR85MBkhw== Date: 3/1/2008

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				CCCTCIII QCECTICITEICT				
	Skip							
QID	Logic	Overting Tout		Answer Choices	Oldin to	Towns (asless from Est)	Single or	Required
(Group ID) EDO0480	Label	Question Text How frequently do you visit this site?	EDO0480A001	(limited to 50 characters) First time	Skip to	Type (select from list) Drop down, select one	Multi Single	Y/N Y
ED00480		How trequently do you visit this site?	EDO0480A001 EDO0480A002	More than once a day		Drop down, select one	Sirigie	, Y
			EDO0480A002 EDO0480A003	Daily				
			EDO0480A004	About once a week				
			EDO0480A005	About once a month				
			EDO0480A006	Every 6 months or less				
EDO0481		What is your primary purpose in coming to the site today?	EDO0481A001	Submit resume for employment		Radio button, one-up	Single	Υ
		,,,,,,,, .	EDO0481A002	Research employment opportunities		vertical		
			EDO0481A006	Research internship opportunities				
			EDO0481A003	Research CIA in general				
			EDO0481A004	Just browsing				
			EDO0481A005	Other, please specify:	Α			
EDO0482	Α	Other primary reason				Text area, no char limit		
EDO0483		Which sections of the site did you visit today? (select all	EDO0483A001	Life at CIA		Checkbox, one-up vertical	Multi	Y
		that apply)	EDO0483A002	Diversity				
			EDO0483A003	Careers				
			EDO0483A004	Student Opportunities				
			EDO0483A005	Military Transition				
			EDO0483A006	FAQs				
			EDO0483A007	Other				
LON0032036		Did you notice any changes to the CIA Careers home			A,B,C,D		S	Y
	page during your visit today?		Yes		vertical			
				No			_	
LON0032037	Α	Please tell us whether you agree or disagree with the					S	Y
		following statements about the new home page:						
		The new home page look and feel is visually pleasing.						
		The new name page rook and rook to riousing processing.		Chromothy Discours		D d14		
				Strongly Disagree		Drop down, select one		
				Disagree Neutral				
				Agree				
				Strongly Agree				
				Don't know				
LON0032038	В	The new home page made it easier to determine which		DOTT KNOW			S	Y
_UNUU32U30	P	section I needed to navigate to.		Strongly Disagree		Drop down, select one	3	'
		Section i necueu to navigate to:		Disagree		brop down, select one		
				Neutral				
				Agree				
				Strongly Agree				
				Don't know				
LON0032039	С	The new layout on the home page made it easier to find		5011111011			S	Y
20110002000		the information I was looking for.		Strongly Disagree		Drop down, select one		
		_	Disagree	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
				Neutral				
				Agree				
				Strongly Agree				
				Don't know				
LON0032040	D	The new home page design is an improvement over the					S	Y
		previous design.		Strongly Disagree		Drop down, select one		
				Disagree				
				Neutral				
				Agree				
				Agree Strongly Agree				

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CIA	Care	ers site	e V2
CUSTO	M QL	JESTIC	ON LIST

	COSTON QUESTION LIST							
QID (Group ID)	Skip Logic Label	Ouestion Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO0484		Are you actively searching for a job?	EDO0484A001	Yes	E	Radio button, one-up	Single	Υ
			EDO0484A002	No		vertical		
ACQCol0009864	E	Are you mainly looking for full-time or part-time work?	ACQCol0009864A01	Full-time		Radio button, one-up vertical	Single	Y
			ACQCol0009864A02	Part-time		Vertical		

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QID	Skip Logic			Answer Choices			Single or	Required
(Group ID)	Label	Question Text		(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
EDO0485		What type of career are you pursuing?	EDO0485A001	Science, Engineering, and Technology		vertical	Single	Y
			EDO0485A004	Clandestine Service (e.g. operations officer)				
			EDO0485A005	Language Position				
			EDO0485A006	Analytical Position				
			EDO0485A009	Business, IT, and Security				
			EDO0485A008	Other, please specify:	В			
EDO0486	В	Other type of career				Text area, no char limit		
EDO0487		Did you find the information you were looking for on the site	EDO0487A001	Yes		Drop down, select one	Single	Y
		today?	EDO0487A002	No	С			
			EDO0487A003	Not Yet	С			
EDO0488	С	Please specify what you could not find:				Text area, no char limit		N
ACQwil0011133		Did you experience any technical difficulties on the site today?		Yes, I had technical difficulties with the application		Checkbox, one-up vertical	Multi	Y
				Yes, I experienced broken links or error messages (please specify)	Α			
				Yes, I experienced another kind of technical difficulty (please describe)	В			
				No	8889			
ACQwil0011134	A	Where specifically did you encounter broken links or error messages?				Text area, no char limit	Single	N
ACQwil0011135	В	Please describe the technical difficulty you experienced.				Text area, no char limit	Single	N
DO0491		What is one improvement you would make to the CIA Careers site?				Text area, no char limit		N
DO0492		How did you hear about the site?	EDO0492A001	Assumed CIA has a career website				
		, and the second	EDO0492A002	From the CIA.gov main site				
			EDO0492A003	Search Engine				
			EDO0492A004	Other Internet Site				
			EDO0492A005	Friend/Family				
			EDO0492A006	From Intelligence.gov site				
			EDO0492A007	Television/Radio				
			EDO0492A008	Newspaper/Magazine				
			EDO0492A009	Facebook				
			EDO0492A010	LinkedIn				
			EDO0492A011	Received a text message				
			EDO0492A012	Other, please specify:	Α			
DO0492a	Α	Please specify how you heard about the CIA Careers site:				Text area, no char limit		N
DO0493		What is your gender?	EDO0493A001	Male		Drop down, select one	Single	N
			EDO0493A002	Female				
			EDO0493A003	Prefer not to respond				
OO0494		What is your age?	EDO0494A001	<18		Drop down, select one	Single	N
			EDO0494A002	18 - 30				
			EDO0494A003	31 - 40				
			EDO0494A004	41 - 50				
			EDO0494A005	51 - 60				
			EDO0494A006	61+				
			EDO0494A007	Prefer not to respond				
		Which of the following best describes the highest level of	EDO0495A001	Have not graduated high school		Drop Down, Select once	Single	N
DO0495					1	1		1
DO0495		education you have attained?	EDO0495A002	High school graduate				
DO0495		education you have attained?	EDO0495A002 EDO0495A003	Some college, trade, technical or vocational training	-			
EDO0495		education you have attained?			_			

Model Instance Name:

CIA Careers site V2

MID: Vkcl08QEAEts1JR85MBkhw==

Date: 3/1/2008

CIA Careers site V2

CIA Careers site V2

CIA Careers site V2

CUSTOM QUESTION LIST

	CIA Careers site V2 CUSTOM QUESTION LIST								
QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	1
1			EDO0495A006	Prefer not to answer					ı

Special Instructions	CQ Label Frequency of Visit
OPS Group	Purpose of Vist
	Other Purpose Sections Visited
Skip Group	HP-Homepage change
Skip Group	HP-Look & Feel
Skip Group	HP-Nav
Skip Group	HP-Find Info
Skip Group	HP-Improvement from prev

Special Instructions	CQ Label
Skip Logic Group	Job Search
Skip Logic Group	Job Hours

Special Instructions	CQ Label
OPS Group	Career Type
	Other Career Type
Skip Logic Group	Accomplished Task
	Looking For
Skip Logic Group	
Skip Logic Group	OE Tech Application Links Errors
Skip Logic Group	OE Tech Other
	OE_Improvement
OPS Group	Hear About Site
ОРЗ ОТОПР	Gender
	Age
	Education

CQ Label

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	Skip							
QID	Logic			Answer Choices			Single or	Require
(Group ID)	Label	Question Text		(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
EDO0480	Laber	How frequently do you visit this site?	EDO0480A001	First time	Skip to	Drop down, select one	Single	Y
LD00400		l low il equently do you visit this site?	EDO0480A001	More than once a day	_	Drop down, sciect one	Sirigic	
			EDO0480A002 EDO0480A003	Daily	-			
			EDO0480A003 EDO0480A004		_			
				About once a week	_			
			EDO0480A005	About once a month	_			
			EDO0480A006	Every 6 months or less				
DO0481		What is your primary purpose in coming to the site today?	EDO0481A001	Submit resume for employment		Radio button, one-up	Single	Y
			EDO0481A002	Research employment opportunities		vertical		
			EDO0481A006	Research internship opportunities	_			
			EDO0481A003	Research CIA in general				
			EDO0481A004	Just browsing				l .
			EDO0481A005	Other, please specify:	Α			
DO0482	Α	Other primary reason				Text area, no char limit		
DO0483		Which sections of the site did you visit today? (select all	EDO0483A001	Life at CIA		Checkbox, one-up vertical	Multi	Y
		that apply)	EDO0483A002	Diversity				
		1	EDO0483A003	Careers				
			EDO0483A004	Student Opportunities				
			EDO0483A005	Military Transition	_			
			EDO0483A006	FAQs				
			EDO0483A007	Other	_			
IEW		Did you notice any changes to the CIA Careers home	ED00403A001	Other	A,B,C,D	Badia badan ana an	S	Υ
I⊏VV		page during your visit today?		Van	A,B,C,D	Radio button, one-up vertical	3	1
page during your visit today?	page during your visit today:		No.	-	vertical			
		Diamondali con cheden con conserva di cons		IVU	_		_	
IEW	Α	Please tell us whether you agree or disagree with the					S	Y
		following statements about the new home page:						
		The new home page look and feel is visually pleasing.						
		The new home page look and reer is visually picusing.						
				Strongly Disagree		Drop down, select one		
				Disagree				
				Neutral				
				Agree				
				Strongly Agree				
				Don't know				
IEW	В	The new home page made it easier to determine which					S	Υ
		section I needed to navigate to.		Strongly Disagree		Drop down, select one		
				Disagree				
				Neutral				
				Agree				
				Strongly Agree				
				Don't know				
IEW	С	The new layout on the home page made it easier to find					S	Y
,,		the information I was looking for.		Strongly Disagree		Drop down, select one	3	
		and the state of t		Disagree Disagree		Drop down, select one		
				Neutral				
					_			
				Agree				
				Strongly Agree	_			
				Don't know				
		The new home page design is an improvement over the					S	Y
IEW		previous design.		Strongly Disagree		Drop down, select one		
IEW		previous design.						
IEW		previous design.		Disagree				
EW		previous design.		Disagree Neutral				
EW		previous design.						
EW		previous design.		Neutral				

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				COSTONI QUESTION LIST				
QID (Group ID)	Skip Logic Label	Ouestion Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO0484		Are you actively searching for a job?	EDO0484A001	Yes	E	Radio button, one-up	Single	Υ
			EDO0484A002	No		vertical		
ACQCol0009864	E	Are you mainly looking for full-time or part-time work?	ACQCol0009864A01	Full-time		Radio button, one-up vertical	Single	Y
			ACQCol0009864A02	Part-time		Vertical		

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QID	Skip Logic			Answer Choices			Single or	Required
(Group ID)	Label	Question Text		(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
EDO0485		What type of career are you pursuing?	EDO0485A001	Science, Engineering, and Technology		vertical	Single	Y
			EDO0485A004	Clandestine Service (e.g. operations officer)				
			EDO0485A005	Language Position				
			EDO0485A006	Analytical Position				
			EDO0485A009	Business, IT, and Security				
			EDO0485A008	Other, please specify:	В			
EDO0486	В	Other type of career				Text area, no char limit		
EDO0487		Did you find the information you were looking for on the site	EDO0487A001	Yes		Drop down, select one	Single	Y
		today?	EDO0487A002	No	С			
			EDO0487A003	Not Yet	С			
EDO0488	С	Please specify what you could not find:				Text area, no char limit		N
ACQwil0011133		Did you experience any technical difficulties on the site today?		Yes, I had technical difficulties with the application		Checkbox, one-up vertical	Multi	Y
				Yes, I experienced broken links or error messages (please specify)	Α			
				Yes, I experienced another kind of technical difficulty (please describe)	В			
				No	8889			
ACQwil0011134	A	Where specifically did you encounter broken links or error messages?				Text area, no char limit	Single	N
ACQwil0011135	В	Please describe the technical difficulty you experienced.				Text area, no char limit	Single	N
DO0491		What is one improvement you would make to the CIA Careers site?				Text area, no char limit		N
DO0492		How did you hear about the site?	EDO0492A001	Assumed CIA has a career website				
		, and the second	EDO0492A002	From the CIA.gov main site				
			EDO0492A003	Search Engine				
			EDO0492A004	Other Internet Site				
			EDO0492A005	Friend/Family				
			EDO0492A006	From Intelligence.gov site				
			EDO0492A007	Television/Radio				
			EDO0492A008	Newspaper/Magazine				
			EDO0492A009	Facebook				
			EDO0492A010	LinkedIn				
			EDO0492A011	Received a text message				
			EDO0492A012	Other, please specify:	Α			
DO0492a	Α	Please specify how you heard about the CIA Careers site:				Text area, no char limit		N
DO0493		What is your gender?	EDO0493A001	Male		Drop down, select one	Single	N
			EDO0493A002	Female				
			EDO0493A003	Prefer not to respond				
OO0494		What is your age?	EDO0494A001	<18		Drop down, select one	Single	N
			EDO0494A002	18 - 30				
			EDO0494A003	31 - 40				
			EDO0494A004	41 - 50				
			EDO0494A005	51 - 60				
			EDO0494A006	61+				
			EDO0494A007	Prefer not to respond				
		Which of the following best describes the highest level of	EDO0495A001	Have not graduated high school		Drop Down, Select once	Single	N
DO0495					1	1		1
DO0495		education you have attained?	EDO0495A002	High school graduate				
DO0495		education you have attained?	EDO0495A002 EDO0495A003	Some college, trade, technical or vocational training	-			
EDO0495		education you have attained?			_			

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CUSTOM QUESTION LIST

				CIA Careers site V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	1
1			EDO0495A006	Prefer not to answer					ı

Special Instructions	CQ Label Frequency of Visit
OPS Group	Purpose of Vist
	Other Purpose Sections Visited
Skip Group	HP-Homepage change
Skip Group	HP-Look & Feel
Skip Group	HP-Nav
Skip Group	HP-Find Info
Skip Group	HP-Improvement from prev

Special Instructions	CQ Label
Skip Logic Group	Job Search

Special Instructions	CQ Label
OPS Group	Career Type
Skip Logic Group	Other Career Type Accomplished Task
	Looking For Technical Problems
Skip Logic Group	OE Tech Application Links Errors
Skip Logic Group	OE Tech Other
	OE_Improvement
OPS Group	Hear About Site
OPS Group	Hear About Other
	Gender
	Age
	Education

CQ Label

MID: Vkcl08QEAEts1JR85MBkhw== Date: 3/1/2008

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QID (Group ID)	Skip Logic Label	Ouestion Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO0480		How frequently do you visit this site?	EDO0480A001	First time		Drop down, select one	Single	Y
		list in equation you visit also site.	EDO0480A002	More than once a day	1		Jg.	'
			EDO0480A003	Daily	1			
			EDO0480A004	About once a week	1			
			EDO0480A005	About once a month				
			EDO0480A006	Every 6 months or less				
EDO0481		What is your primary purpose in coming to the site today?	EDO0481A001	Submit resume for employment		Radio button, one-up	Single	Y
			EDO0481A002	Research employment opportunities		vertical		
			EDO0481A006	Research internship opportunities				
			EDO0481A003	Research CIA in general	1			
			EDO0481A004	Just browsing				
			EDO0481A005	Other, please specify:	Α			
EDO0482	Α	Other primary reason				Text area, no char limit		
EDO0483		Which sections of the site did you visit today? (select all	EDO0483A001	Life at CIA		Checkbox, one-up vertical	Multi	Y
		that apply)	EDO0483A002	Diversity				
			EDO0483A003	Careers				
			EDO0483A004	Student Opportunities				
			EDO0483A005	Military Transition				
			EDO0483A006	FAQs				
			EDO0483A007	Other				
EDO0484		Are you actively searching for a job?	EDO0484A001	Yes	E	Radio button, one-up	Single	Υ
			EDO0484A002	No		vertical		
ACQCol0009864	E	Are you mainly looking for full-time or part-time work?	ACQCol0009864A01	Full-time		Radio button, one-up vertical	Single	Y
			ACQCol0009864A02	Part-time				

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				COSTONI QUESTION LIST				
QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
EDO0485		What type of career are you pursuing?	EDO0485A001	Science, Engineering, and Technology	•	vertical	Single	Y
		3,	EDO0485A004	Clandestine Service (e.g. operations officer)			3 -	
			EDO0485A005	Language Position				
			EDO0485A006	Analytical Position				
			EDO0485A009	Business, IT, and Security				
			EDO0485A008	Other, please specify:	В			
EDO0486	В	Other type of career	220010071000	Caron, product specing.		Text area, no char limit		
EDO0487		Did you find the information you were looking for on the site	FD00487A001	Yes		Drop down, select one	Single	Y
2500.0.		today?	EDO0487A002	No	С		O.i.igio	
		loday.	EDO0487A003	Not Yet	č			
EDO0488	С	Please specify what you could not find:	LD0040171000	1400 1 00		Text area, no char limit		N
NEW		Did you experience any technical difficulties on the site				rext area, no char innit	Multi	Y
		today?		Yes, I had technical difficulties with the application		Checkbox, one-up vertical	did	
				Yes, I experienced broken links or error messages (please specify)	A	Checkbox, one up vertical		
				Yes, I experienced another kind of technical difficulty (please describe)	В			
				No	8889			
NEW	Α	Where specifically did you encounter broken links or error		110			Single	N
		messages?				Text area, no char limit	Cirigic	
NEW	В	Please describe the technical difficulty you experienced.				rext area, no char innit	Single	N
INCVV		riease describe the technical difficulty you experienced.				Text area, no char limit	Siligie	IN.
EDO0491		What is one improvement you would make to the CIA Careers site?				Text area, no char limit		N
EDO0492		How did you hear about the site?	EDO0492A001	Assumed CIA has a career website				
			EDO0492A002	From the CIA.gov main site				
			EDO0492A003	Search Engine				
			EDO0492A004	Other Internet Site				
			EDO0492A005	Friend/Family				
			EDO0492A006	From Intelligence.gov site				
			EDO0492A007	Television/Radio				
			EDO0492A008	Newspaper/Magazine				
			EDO0492A009	Facebook				
			EDO0492A010	LinkedIn				
			EDO0492A011	Received a text message				
			EDO0492A012	Other, please specify:	Α			
EDO0492a	Α	Please specify how you heard about the CIA Careers site:				Text area, no char limit		N
EDO0493		What is your gender?	EDO0493A001	Male		Drop down, select one	Single	N
			EDO0493A002	Female		<i>'</i>	3 -	
			EDO0493A003	Prefer not to respond	1			
EDO0494		What is your age?	EDO0494A001	<18		Drop down, select one	Single	N
		, ,	EDO0494A002	18 - 30			- 3-	
			EDO0494A003	31 - 40	1			
			EDO0494A004	41 - 50				
			EDO0494A005	51 - 60				
			EDO0494A006	61+				
			EDO0494A007	Prefer not to respond	1			
EDO0495		Which of the following best describes the highest level of	EDO0495A001	Have not graduated high school		Drop Down, Select once	Single	N
		education you have attained?	EDO0495A001 EDO0495A002	High school graduate	+	2.55 20111, 20.000 01100	Jg.0	''
		,			-			
	1		EDO0495A003	Some college, trade, technical or vocational training	┙	1		

Model Instance Name:

CIA Careers site V2

MID: Vkcl08QEAEts1JR85MBkhw==

Date: 3/1/2008

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				CIA Careers site V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	
			EDO0495A004	College graduate					
			EDO0495A005	Post graduate degree					
			EDO0495A006	Prefer not to answer					

Special Instructions	CQ Label Frequency of Visit
OPS Group	Purpose of Vist
	Other Purpose
	Sections Visited
Skip Logic Group	Job Search
Skip Logic Group	Job Hours

Special Instructions	CQ Label
OPS Group	Career Type
	Other Career Type
Skip Logic Group	Accomplished Task
	·
Chin Logic Croup	Looking For Technical Problems
Skip Logic Group	OE Tech Application Links Errors
Skip Logic Group	OE Tech Other
	OE_Improvement
OPS Group	Hear About Site
OPS Group	Hear About Other
	Gender
	Age
	3.
	Education

Special Instructions	CQ Label

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			CIA Careers site V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO0480		, , , , , , , , , , , , , , , , , , , ,	First time More than once a day Daily About once a week About once a month Every 6 months or less	-	Drop down, select one	Single	Y	
EDO0481	Researci Researci Researci Just brov		Submit resume for employment Research employment opportunities Research internship opportunities Research CIA in general Just browsing Other, please specify:	A	Radio button, one-up vertical	Single	Y	OPS Group
EDO0482	Α	Other primary reason			Text area, no char limit			
EDO0483		Which sections of the site did you visit today? (select all that apply)	Life at CIA Diversity Careers Student Opportunities Military Transition FAQs Other		Checkbox, one-up vertical	Multi	Y	
EDO0484		Are you actively searching for a job?	Yes No	E	Radio button, one-up vertical	Single	Y	Skip Logic Group
ACQCol0009864	E	Are you mainly looking for full-time or part-time work?	Full-time Part-time		Radio button, one-up vertical	Single	Y	Skip Logic Group

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			CIA Careers site V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO0485		What type of career are you pursuing?	Science, Engineering, and Technology Clandestine Service (e.g. operations officer) Language Position Analytical Position Business, IT, and Security Other, please specify:	В	vertical	Single	Y	OPS Group
EDO0486	В	Other type of career			Text area, no char limit			
ACQCol0009875		Which-best-describes-you?	Employed Unemployed Student Other, please specify	F	Radio button, one-up vertical	Single	¥	OPS Group
ACQCol0009876	F	Other role			Text area <100 char	open	n	OPS Group
EDO0487		Did you find the information you were looking for on the site today?	Yes No Not Yet	C	Drop down, select one	Single	Y	Skip Logic Group
EDO0488	С	Please specify what you could not find:			Text area, no char limit		N	
EDO0491		What is one improvement you would make to the CIA Careers site?			Text area, no char limit		N	
EDO0492		How did you hear about the site?	Assumed CIA has a career website From the CIA.gov main site Search Engine Other Internet Site Friend/Family From Intelligence.gov site Television/Radio Newspaper/Magazine Facebook LinkedIn Received a text message Other, please specify:	A				OPS Group
EDO0492a	Α	Please specify how you heard about the CIA Careers site:			Text area, no char limit		N	OPS Group
EDO0493		What is your gender?	Male Female Prefer not to respond		Drop down, select one	Single	N	
EDO0494		What is your age?	<18 18 - 30 31 - 40 41 - 50 51 - 60 61+ Prefer not to respond		Drop down, select one	Single	N	
EDO0495		Which of the following best describes the highest level of education you have attained?	Have not graduated high school High school graduate Some college, trade, technical or vocational training College graduate Post graduate degree Prefer not to answer		Drop Down, Select once	Single	N	



CQ Label Frequency of Visit

Purpose of Vist

Other Purpose Sections Visited

Job Search Job Hours



Model Instance Name: CIA Careers site V2 MID: Vkcl08QEAEts1JR85MBkhw== Date: 3/1/2008

Are you mainly looking for full-time or part-time work?

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CIA Careers site V2 CUSTOM QUESTION LIST Skip QID **Answer Choices** Single or Required Special Logic (Group ID) Label **Question Text** (limited to 50 characters) Skip to Type (select from list) Multi Y/N Instructions Drop down, select one EDO0480 How frequently do you visit this site? EDO0480A001 First time Single EDO0480A002 More than once a day EDO0480A003 Daily EDO0480A004 About once a week EDO0480A005 About once a month EDO0480A006 Every 6 months or less EDO0481 What is your **primary purpose** in coming to the site today? EDO0481A001 Submit resume for employment Radio button, one-up Single OPS Group EDO0481A002 Research employment opportunities vertical EDO0481A003 Research CIA in general EDO0481A004 Just browsing EDO0481A005 Other, please specify: EDO0482 Other primary reason Text area, no char limit EDO0483 EDO0483A001 Life at CIA Multi Which sections of the site did you visit today? (select all Checkbox, one-up vertical that apply) EDO0483A002 Diversity EDO0483A003 Careers EDO0483A004 Student Opportunities EDO0483A005 Military Transition EDO0483A006 FAQs EDO0483A007 Other EDO0484 Are you actively searching for a job? EDO0484A001 Single Yes Radio button, one-up Skip Logic Group EDO0484A002 No vertical

Single

adio button, one-up

Skip Logic Group

Model Instance Name: CIA Careers site V2 MID: Vkcl08QEAEts1JR85MBkhw== Date: 3/1/2008

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			CIA	Careers site V2 CUSTOM QUESTION LIST					
QID (Croup ID)	Skip Logic	Question Toys		Answer Choices	Skin to	Type (color) from list)	Single or	Required	Special
(Group ID)	Label	Question Text	FB 00 405 4004	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Instructions
EDO0485		What type of career are you pursuing?	EDO0485A001	Science, Engineering, and Technology Scientist		Radio button, one-up	Single	Y	OPS Group
			EDO0485A002	Engineer		vertical			
			EDO0485A003	Information Technology					
			EDO0485A004 EDO0485A005	Clandestine Service (e.g. operations officer)					
			EDO0485A005 EDO0485A006	Language Position Analytical Position					
			ED00465A000	*					
				Business, IT, and Security					
			EDO0485A007	Support & Professional Services (e.g. administrative, finance, graphic designer, HR, legal, medical, etc.)					
			EDO0485A008	Other, please specify:	В				
EDO0486	В	Other type of career	LDC0463A006	Other, please specify.	ь	Text area, no char limit			
NEW	В	Which best describes you?	1	Employed			Single	Y	OPS Group
INTAN		withou peat describes you?		Employed		Radio button, one-up vertical	Sirigie	'	Or 3 Group
				Unemployed		VOTRIOUI			
				Student					
				Other, please specify	F				
NEW	F	Other role		Other, please specify		Text area <100 char	open	n	OPS Group
EDO0487		Did you find the information you were looking for on the site	ED004874001	Yes		Drop down, select one	Single	Y	Skip Logic Group
LD00-01		today?	EDO0487A002	No	С	Brop down, Scient one	Olligic		OKIP LOGIC CIOUP
		local .	EDO0487A003	Not Yet	C				
EDO0488	С	Please specify what you could not find:	1	I VOLT TOL		Text area, no char limit		N	
EDO0489		What best describes you?	EDO0489A001	Employed, looking for full-time work		Radio button, one-up	Single	¥	OPS Group
LD00403		Trinat Boot docomboo you.	ED00489A002	Employed, looking for part-time work		vertical	Olligic		Or O Croup
			EDO0489A003	Unemployed, looking for full-time work		Vertical			
			ED00489A004	Unemployed, looking for part-time work					
			EDO0489A005	Just browsing job openings to see what types of jobs are available					
			EDO0489A006	Other, please specify	Đ				
EDO0490	D	Other role	_			Text area, no char limit			
EDO0491		What is one improvement you would make to the CIA Careers site?				Text area, no char limit		N	
EDO0492		How did you hear about the site?	EDO0492A001	Assumed CIA has a career website					OPS Group
			EDO0492A002	From the CIA.gov main site					
			EDO0492A003	Search Engine					
			EDO0492A004	Other Internet Site					
			EDO0492A005	Friend/Family					
			EDO0492A006	From Intelligence.gov site					
			EDO0492A007	Television/Radio					
			EDO0492A008	Newspaper/Magazine					
			EDO0492A009	Facebook					
			EDO0492A010	LinkedIn					
			EDO0492A011	Received a text message					
			EDO0492A012	Other, please specify:	Α				
EDO0492a	Α	Please specify how you heard about the CIA Careers site:				Text area, no char limit		N	OPS Group
EDO0493		What is your gender?	EDO0493A001	Male		Drop down, select one	Single	N	
			EDO0493A002	Female					
			EDO0493A003	Prefer not to respond					
EDO0494		What is your age?	EDO0494A001	<18		Drop down, select one	Single	N	
			EDO0494A002	18 - 30					
			EDO0494A003	31 - 40					
			EDO0494A004	41 - 50					
			EDO0494A005	51 - 60					
			EDO0494A006	61+					
L			EDO0494A007	Prefer not to respond			L		
EDO0495	1	Which of the following best describes the highest level of	EDO0495A001	Have not graduated high school		Drop Down, Select once	Single	N	tial and Drawinter

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	CIA Careers site V2 CUSTOM QUESTION LIST								
QID (Group ID)	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
		education you have attained?		High school graduate					
			EDO0495A003	Some college, trade, technical or vocational training					
			EDO0495A004	College graduate					
			EDO0495A005	Post graduate degree					
			EDO0495A006	Prefer not to answer					



CQ Label Frequency of Visit

Purpose of Vist

Other Purpose Sections Visited

Job Search

Job Hours



