## **Questionnaire Management Guidelines**

## Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

## **Questionnaire Resources:**

- 1 Questionnaire Design and Approval Process
- 2 Question Grouping Rules
- 3 OPS vs. Skip Logic Decision for "Other, Please Specify"
- 4 Model and Custom Question Checks\_SRA
- 5 Model and Custom Question Checks\_Team LeadManager
- 6 Model and Custom Question Checks\_DOT
- 7 Foreign Language Survey Instructions

Client Na	ame:
Measure	Name

Custom Qualifier Page	Please Select
Custom Invitation Text?	Please Select
Custom Tracker Text?	Please Select
Custom Welcome/ Thank You Text?	Please Select

Language(s)	If other language not listed, please specify.	Website URL	MID(s) (DOT FILL THIS IN)	Measure Name(s) (DOT WIII FILL THIS IN)
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CVC Tour

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Date: 2/21/2012



#### Welcome and Thank You Text

#### Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.

#### **Welcome Text**

Thank you for your willingness to provide feedback to the U.S. Capitol Visitor Center!

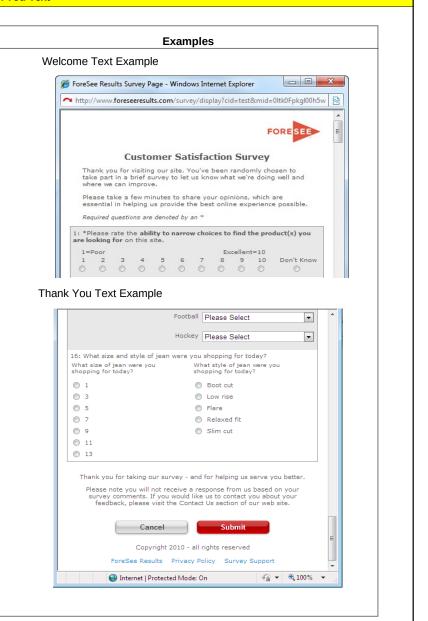
You have been selected to take a survey about the **Tour of the U.S. Capitol**. The survey will include very specific questions about the tour, as well as general questions about you and your entire Capitol Visitor Center experience.

This survey will let us know what we're doing well and where we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best experience possible while at the U.S. Capitol.

#### **Thank You Text**

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our website.



CVC Tour

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		CVC Tour		
Model questions utilize	the	ACSI methodology to determine scores and	d in	mpacts
ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS
US Government (1=Poor, 10=Excellent)		Satisfaction		Return (1=Very Unlikely, 10=Very Likely)
1 U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour  Foster connections between citizens and their government.		What is your <b>overall satisfaction</b> with the U.S. Capitol Tour? (1=Very Dissatisfied, 10=Very	2	25 How likely are you to return to the U.S. Capitol Visitor Center?
Enhance understanding of the legislative branch of government.	23	Satisfied) How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
Explain the different roles and responsibilities of the House and Senate.	24	How does this <b>tour compare to your idea of an ideal</b> <b>tour?</b> (1=Not Very Close, 10=Very Close)	2	26 How likely are you to recommend the U.S. Capitol Tour to someonelse?
Capitol History (1=Poor, 10=Excellent)				Perception (1=Very Unlikely, 10=Very Likely)
4 <u>U.S. History and the U.S. Capitol Tour</u> - How well did the presented information Arouse curiosity in the history of the United States, Congress and the Capitol.			2	How likely are you to improve your perception of the U.S. Capitol Visitor Center as a result of taking the tour?
Develop context about important people, places, and events in U.S. history.				Future Participation (1=Very Unlikely, 10=Very Likely)
Increase understanding of the role of citizen involvement to develop the United States.			2	How likely are you to express your thoughts about the U.S. Capito Visitor Center in the next 90 days?
Tour Content (1=Strongly Disagree, 10=Strongly Agree)				Community Service (1=Very Unlikely, 10=Very Likely)
7 Please rate your level of agreement with the following statements: The tour advanced my knowledge and understanding of the U.S. government.			2	29 How likely are you to donate time and effort to community service your local area?
The tour is a helpful experience toward understanding U.S. history.				
The tour covers its objectives.				
Communication (1=Poor, 10=Excellent)				
Thinking about your tour guide, please rate how well the guide performed in the following areas:  Communication  Tour guide's understanding of your questions during the tour.				
Accuracy of information provided about things viewed at the Capitol.				
2 Ability to clearly communicate content and information throughout the tour.  Engagement (1=Poor, 10=Excellent)				
Engagement Friendliness when speaking.				
Promptness to acknowledge questions and comments.				
Respect for traditions, cultures, and needs of visitors and guests.				
Interactivity (1=Poor, 10=Excellent)				
Interactivity The ability of the guide to engage in discussions.				
The capacity to connect content with questions and discussions during the tour.				
The skill of the guide to create involvement among members of the tour group.				

	CVC Tour	
Model questions utilize the A	ACSI methodology to determine scores and	impac*s
ELEMENTS (drivers of satisfaction)  19 Please rate your level of agreement with the following statements: The tour guide demonstrated professionalism throughout the tour.	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
The tour guide was responsive to the questions and needs arising during the tour.  21 The tour guide was enthusiastic about my participation at the U.S. Capitol.		

CVC Tour

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	CVC Tour V1				
Model questions utilize the ACSI methodology to determine scores and impacts					
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS			
US Government (1=Poor, 10=Excellent)  1 U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour Foster connections between citizens and their government.	Satisfaction  22 What is your overall satisfaction with the U.S. Capitol Tour?  (1=Very Dissatisfied, 10=Very	Return (1=Very Unlikely, 10=Very Likely)  25 How likely are you to return to the U.S. Capitol Visitor Center?			
2 Enhance understanding of the legislative branch of government.	Satisfied) How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)			
Capitol History (1=Poor, 10=Excellent)	24 How does this tour compare to your idea of an ideal tour? (1=Not Very Close, 10=Very Close)	26 How likely are you to recommend the U.S. Capitol Tour to someone else?			
4 <u>U.S. History and the U.S. Capitol Tour</u> - How well did the presented information Arouse curiosity in the history of the United States, Congress and the Capitol.		Perception (1=Very Unlikely, 10=Very Likely)			
5 Develop context about important people, places, and events in U.S. history.		27 How likely are you to improve your perception of the U.S. Capitol Visitor Center as a result of taking the tour?			
Tour Content (1=Strongly Disagree, 10=Strongly Agree)		Future Participation (1=Very Unlikely, 10=Very Likely)			
7 Please rate your level of agreement with the following statements: The tour advanced my knowledge and understanding of the U.S. government.		How likely are you to express your thoughts about the U.S. Capitol Visitor Center in the next 90 days?			
8 The tour is a helpful experience toward understanding U.S. history.  Communication (1=Poor, 10=Excellent)		Community Service (1=Very Unlikely, 10=Very Likely)  29 How likely are you to donate time and effort to community service in your local area?			
10 Thinking about your tour guide, please rate how well the guide performed in the following areas:  Communication Tour guide's understanding of your questions during the tour.					
11 Accuracy of information provided about things viewed at the Capitol.  Engagement (1=Poor, 10=Excellent)					
13 Engagement Friendliness when speaking.					
Promptness to acknowledge questions and comments.					
Interactivity (1=Poor, 10=Excellent)  16 Interactivity The ability of the guide to engage in discussions.					
17 The capacity to connect content with questions and discussions during the tour.					
Tour Guide (1=Strongly Disagree, 10=Strongly Agree)  19 Please rate your level of agreement with the following statements: The tour guide demonstrated professionalism throughout the tour.					
<b>20</b> The tour guide was responsive to the questions and needs arising during the tour.					

CVC Tour V1  Model questions utilize the ACSI methodology to determine scores ar	nd impacts
ELEMENTS (drivers of satisfaction)  CUSTOMER SATISFACTION	FUTURE BEHAVIORS

CVC Tour

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	CVC Tour V2
Model questions utilize	the ACSI methodology to determine scores and impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION FUTURE BEHAVIORS
US Government (1=Poor, 10=Excellent)	Satisfaction Return (1=Very Unlikely, 10=Very Likely)
Loss Capitol Tour and Government - How well did the U.S. Capitol Tour  Foster connections between citizens and their government.	22 What is your overall satisfaction with the U.S. Capitol Tour?  (1=Very Dissatisfied, 10=Very)  25 How likely are you to return to the U.S. Capitol Visitor Center?
Explain the different roles and responsibilities of the House and Senate.	Satisfied) How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)  Recommend (1=Very Unlikely, 10=Very Likely)
Capitol History (1=Poor, 10=Excellent)	24 How does this tour compare to your idea of an ideal tour? (1=Not Very Close, 10=Very Close)  26 How likely are you to recommend the U.S. Capitol Tour to someouslese?
4 <u>U.S. History and the U.S. Capitol Tour</u> - How well did the presented information Arouse curiosity in the history of the United States, Congress and the Capitol.	Perception (1=Very Unlikely, 10=Very Likely)
6 Increase understanding of the role of citizen involvement to develop the United States.	27 How likely are you to improve your perception of the U.S. Capito Visitor Center as a result of taking the tour?
Tour Content (1=Strongly Disagree, 10=Strongly Agree)	Future Participation (1=Very Unlikely, 10=Very Likely)
Please rate your level of agreement with the following statements: The tour advanced my knowledge and understanding of the U.S. government.	28 How likely are you to <b>express your thoughts about the U.S. Capit</b> Visitor Center in the next 90 days?
The tour covers its objectives.	Community Service (1=Very Unlikely, 10=Very Likely)
Communication (1=Poor, 10=Excellent)  Thinking about your tour guide, please rate how well the guide performed in the following areas:  Communication Tour guide's understanding of your questions during the tour.	29 How likely are you to donate time and effort to community servic your local area?
Ability to clearly communicate content and information throughout the tour.	
Engagement (1=Poor, 10=Excellent)	
Engagement Friendliness when speaking.	
Respect for traditions, cultures, and needs of visitors and guests.  Interactivity (1=Poor, 10=Excellent)	
Interactivity The ability of the guide to engage in discussions.	
The skill of the guide to create involvement among members of the tour group.	
Tour Guide (1=Strongly Disagree, 10=Strongly Agree) Please rate your level of agreement with the following statements: The tour guide demonstrated professionalism throughout the tour.	
The tour guide was enthusiastic about my participation at the U.S. Capitol.	

Model questions utilize the	CVC Tour V2 ACSI methodology to determine scores	and impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS

CVC Tour

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	CVC Tour V3	
Model questions utilize	e the ACSI methodology to determine scores an	d impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
US Government (1=Poor, 10=Excellent)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)
2 <u>U.S. Capitol Tour and Government</u> - How well did the U.S. Capitol Tour Enhance understanding of the legislative branch of government.	22 What is your overall satisfaction with the U.S. Capitol Tour?  (1=Very Dissatisfied, 10=Very	25 How likely are you to return to the U.S. Capitol Visitor Center?
Explain the different roles and responsibilities of the House and Senate.	23 Satisfied) How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)
Capitol History (1=Poor, 10=Excellent)	24 How does this tour compare to your idea of an ideal tour? (1=Not Very Close, 10=Very Close)	26 How likely are you to recommend the U.S. Capitol Tour to someone else?
5 <u>U.S. History and the U.S. Capitol Tour</u> - How well did the presented information Develop context about important people, places, and events in U.S. history.	1	Perception (1=Very Unlikely, 10=Very Likely)
6 Increase understanding of the role of citizen involvement to develop the United States.		27 How likely are you to improve your perception of the U.S. Capitol Visitor Center as a result of taking the tour?
Tour Content (1=Strongly Disagree, 10=Strongly Agree)		Future Participation (1=Very Unlikely, 10=Very Likely)
8 Please rate your level of agreement with the following statements: The tour is a helpful experience toward understanding U.S. history.		How likely are you to express your thoughts about the U.S. Capitol Visitor Center in the next 90 days?
The tour covers its objectives.		Community Service (1=Very Unlikely, 10=Very Likely)
Communication (1=Poor, 10=Excellent)  1 Thinking about your tour guide, please rate how well the guide performed in the following areas:		29 How likely are you to donate time and effort to community service i your local area?
Communication - Accuracy of information provided about things viewed at the Capitol.		
Ability to clearly communicate content and information throughout the tour.  Engagement (1=Poor, 10=Excellent)		
Engagement - Promptness to acknowledge questions and comments.		
Respect for traditions, cultures, and needs of visitors and guests.		
Interactivity (1=Poor, 10=Excellent)		
7 Interactivity - The capacity to connect content with questions and discussions during the tour.		
The skill of the guide to create involvement among members of the tour group.	1	
Tour Guide (1=Strongly Disagree, 10=Strongly Agree)		
Please rate your level of agreement with the following statements:     The tour guide was responsive to the questions and needs arising during the tour.		
The tour guide was enthusiastic about my participation at the U.S. Capitol.		
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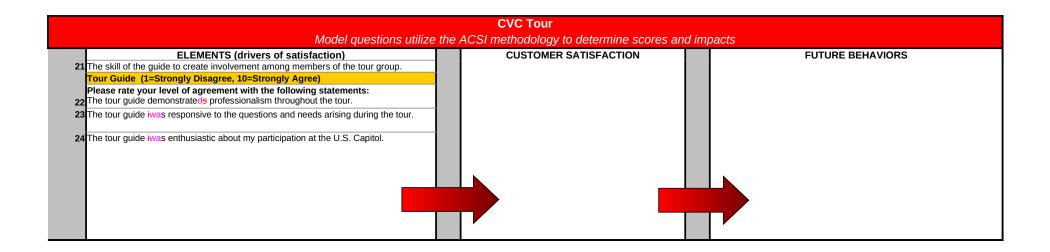
Model questions utilize the A	CVC Tour V3  ACSI methodology to determine score	es and impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS

CVC Tour

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	CVC Tour	
Model questions utilize	the ACSI methodology to determine scores an	d impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Atmosphere (1=Poor, 10=Excellent)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)
Thinking about the content of the tour, please rate the U.S. Capitol Tour performance in the following areas:  Displays - How well did the	27 What is your overall satisfaction with the U.S. Capitol Tour?  (1=Very Dissatisfied, 10=Very	30 How likely are you to return to the U.S. Capitol Visitor Center?
Layout of rooms and displays promote a desire to explore and learn.	Satisfied)	
Lighting illuminate details of displayed items and tour exhibits.	28 How well does this tour meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)
Display signs encourage dialogue with the tour guide.	29 How does this tour compare to your idea of an ideal tour? (1=Not Very Close, 10=Very Close)	31 How likely are you to recommend the U.S. Capitol Tour to some else?
US Government (1=Poor, 10=Excellent)		Perception (1=Very Unlikely, 10=Very Likely)
U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour Foster connections between citizens and their government.		32 How likely are you to improve your perception of the U.S. Capit Visitor Center as a result of taking the tour today?
Enhance understanding of the legislative branch of government.		Future Participation (1=Very Unlikely, 10=Very Likely)
Explain the different roles and responsibilities of the House and Senate.		How likely are you to express your thoughts about the U.S. Cap Visitor Center in the next 90 days?
Capitol History (1=Poor, 10=Excellent)		Community Service (1=Very Unlikely, 10=Very Likely)
US History and the U.S. Capitol Tour - How well did the presented information  Arouse curiosity in the history of the United States, Congress and the Capitol.		34 How likely are you to donate time and effort to community serv your local area?
Develop context about important people, places, and events in US history.		
Increase understanding of the role of citizen involvement shared sacrifice to develop create the United States.		
Tour Content (1=Strongly Disagree, 10=Strongly Agree)		
Please rate your level of agreement with the following statements:  The tour advanced my knowledge and understanding of the US government.		
The tour is a helpful experience toward understanding US history.		
The tour completely covers its objectives.		
Communication (1=Poor, 10=Excellent) Thinking about your tour guide, please rate how well your-the guide performed in the following areas: Communication Tour guide's understanding of your questions during the tour.		
4 Accuracy of information provided about things viewed at the Capitol.		
Ability to clearly communicate content and information throughout the tour.		
Engagement (1=Poor, 10=Excellent)		
Engagement 6 Friendliness when speaking.		
Promptness to acknowledge questions and comments.		
Respect for traditions, cultures, and needs of visitors and guests.		
Interactivity (1=Poor, 10=Excellent) Interactivity		
The ability of the guide to engage in discussions.		
The capacity to connect content with questions and discussions during the tour.		

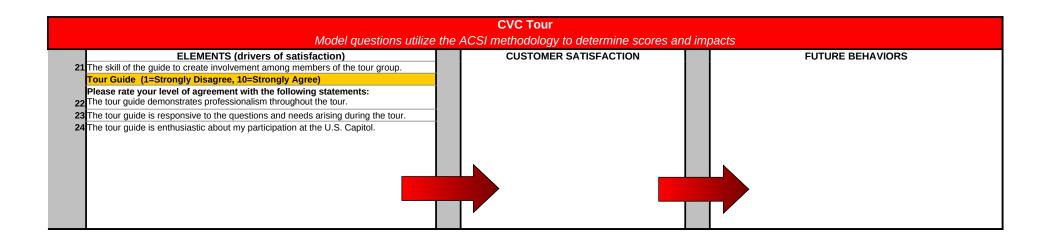


CVC Tour

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	CVC Tour	
Model questions utilize	the ACSI methodology to determine scores and	d impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
Atmosphere (1=Poor, 10=Excellent)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)
Thinking about the content of the tour, please rate the U.S. Capitol Tour	27 What is your <b>overall satisfaction</b> with the U.S. Capitol	30 How likely are you to return to the U.S. Capitol Visitor Center?
performance in the following areas: Displays - How well did the	Tour? (1=Very Dissatisfied, 10=Very	
Layout of rooms and displays promote a desire to explore and learn.	Satisfied)	
Lighting illuminate details of displayed items and tour exhibits.	28 How well does this tour meet your expectations?	Recommend (1=Very Unlikely, 10=Very Likely)
	(1=Falls Short, 10=Exceeds)	
3 Display signs encourage dialogue with the tour guide.	29 How does this tour compare to your idea of an ideal tour?	31 How likely are you to recommend the U.S. Capitol Tour to someone else?
	(1=Not Very Close, 10=Very Close)	eise.
US Government (1=Poor, 10=Excellent)		Perception (1=Very Unlikely, 10=Very Likely)
U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour  4 Foster connections between citizens and their government.		32 How likely are you to improve your perception of the U.S. Capitol Visitor Center as a result of taking the tour today?
5 Enhance understanding of the legislative branch of government.		Future Participation (1=Very Unlikely, 10=Very Likely)
<b>6</b> Explain the different roles and responsibilities of the House and Senate.		How likely are you to express your thoughts about the U.S. Capitol Visitor Center in the next 90 days?
Capitol History (1=Poor, 10=Excellent)		Community Service (1=Very Unlikely, 10=Very Likely)
US History and the U.S. Capitol Tour - How well did the presented information  Arouse curiosity in the history of the United States.		34 How likely are you to donate time and effort to community service in your local area?
8 Develop context about important people, places, and events in US history.		
9 Increase understanding of the role of shared sacrifice to create the United States.		
Tour Content (1=Strongly Disagree, 10=Strongly Agree)		
Please rate your level of agreement with the following statements:  10 The tour completely covers its objectives.		
11 The tour advanced my knowledge and understanding of the US government.		
12 The tour is a helpful experience toward understanding US history.		
Communication (1=Poor, 10=Excellent)		
Thinking about your tour guide, please rate how well your the guide performed in the following areas:		
Communication Tour guide's understanding of your questions during the tour.		
14 Accuracy of information provided about things viewed at the Capitol.		
15 Ability to clearly communicate content and information throughout the tour.		
Engagement (1=Poor, 10=Excellent)		
Engagement  16 Friendliness when speaking.		
17 Promptness to acknowledge questions and comments.		
18 Respect for traditions, cultures, and needs of visitors and guests.		
Interactivity (1=Poor, 10=Excellent)		
Interactivity  19 The ability of the guide to engage in discussions.		
20 The capacity to connect content with questions and discussions during the tour.		



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underlined & italicized: RE-ORDER pink: ADDITION

blue + -->: REWORDING

			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Instructions	CQ Label	CQ TYPE
		How did you <b>obtain your tour passes</b> ?	Booked reservation online  Booked reservation through a Congressional office Booked reservation through a tour group organizer Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes	I, J I, J I, J	Radio button, one-up vertical	Single	Y	Skip Logic Group	Obtain Passes	TOUR
	F	What other way did you obtain your tour passes?	Other (please specify)	F	Text area, no char limit		N	Skip Logic Group	Other Obtain Passes	TOUR
	I	I was satisfied with the overall experience of booking a reservation.	Strongly agree  Agree Disagree Strongly disagree Not sure	-	Drop down, select one	Single	Y	Skip Logic Group	Booking Sat	TOUR
	J	Please tell us of any issue you may have had while booking your reservation or obtaining tour passes.			Text area, no char limit		N	Skip Logic Group	OE_Reservatio n	TOUR
		What <b>areas of the U.S. Capitol Visitor Center</b> did you visit? (Please select all that apply.)	Exhibition Hall  Emancipation Hall  Gift Shops  Restaurant  Other (please specify)	В	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	Areas	TOUR
	В	What other areas did you visit?			Text area, no char limit		N	Skip Logic Group	Other_Areas	TOUR
		Did you take a <del>n alternate</del> special tour while at the U.S. Capitol? (Please select all that apply.)	Brumidi Corridors ŧTour  Civil War ŧTour  Outdoor Walking tour Capitol Grounds Tour  Other (please specify)  I did not take a special tour.	D	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Alt Special Tour	TOUR
	D	What other alternate special tour did you take at the U.S. Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Alt Special Tour	TOUR
		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office  A staff member of a Senator's office  A U.S. Capitol Visitor Center Guide	X	Drop down, select one	Single	Y	Skip Logic Group	Tour Type	TOUR
	X	I was <b>satisfied</b> with the experience provided by my <b>U.S. Capitol <del>Tour</del> Visitor Guide</b> .	Strongly agree  Agree Disagree Strongly disagree Not sure	U T T	Drop down, select one	Single	Y	Skip Logic Group	TG Sat	TOUR

MID: New Measure - DOT will fill in

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underlined <u>& italicized</u>: RE-ORDER pink: ADDITION

blue + -->: REWORDING

			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
	U	Please provide any additional comments about your tour experience.			Text area, no char limit		N	Skip Logic Group	OE TG Sat High	TOUR
	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit		N	Skip Logic Group	OE TG Sat Low	TOUR
		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improveme nt	TOUR
		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size	TOUR
			10-20 20-30							
			30-40							
			40-50 More than 50	1						
		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour	TOUR
			15 - 30 minutes	]						
			30 - 45 minutes More than 45 minutes	1						
		How did you learn about tours of the U.S. Capitol?	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn About Tour	TOUR
			While researching online information about Congress							
			From the Office of my Senator and/or Representative From previous experience of being on a tour	-						
			From a friend/coworker	-						
			From a teacher/instructor/professor							
			From another organization's website	G						
			From a social networking site (Twitter, Facebook, etc.)	Н						
	_		Other (please specify)	- 1						
	G	Through which other organization's website did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Org Website	TOUR
	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network	TOUR
	I	Where did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	Other_Learn About	TOUR
		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center/ the U.S. Capitol?			Text area, no char limit		N		Prepare for Tour	TOUR
		Where do you currently live?	I live outside of the United States (50 States, District of Columbia, and U.S. Territories and Associated States).	Α	Drop down, select one	Single	Υ	Skip Logic Group	CVC State	CVC
			Alabama							
			Alaska							
			Arizona							
			Arkansas  California	-						
			Colorado							
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blue + -->: REWORDING

			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	C TY
		Quotion Fox	Connecticut	Jp 15		o. maic	.,,,	ou doublio	<b>GQ _000</b> .	
			Delaware							
			District of Columbia							
			Florida							
			Georgia							
			Hawaii							
			Idaho							
			Illinois							
			Indiana							
			Iowa							
			Kansas							
			Kentucky							
			Louisiana							
			Maine							
			Maryland							
			Massachusetts							
			Michigan							
			Minnesota							
			Mississippi							
			Missouri							
			Montana							
			Nebraska							
			Nevada							
			New Hampshire							
			New Jersey							
			New Mexico							
			New York							
			North Carolina							
			North Dakota							
			Ohio							
			Oklahoma	1						
			Oregon	1						
			Pennsylvania	1						
			Rhode Island	1						
			South Carolina	1						
			South Dakota							
			Tennessee							
			Texas							
			Utah							
			Vermont	1						
			Virginia							
			Washington	1						
			West Virginia	1						
			Wisconsin							
			Wyoming	1						
			American Samoa	1						
			Federated States of Micronesia	1						
			Guam	+						
			Cuain							

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			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
QID	Lubei	Question Text	Midway Islands	OKIP to	Hom not)	Oi Wuiti	1714	III Sti uctions	OQ Lubei	
			Northern Mariana Islands							
			Puerto Rico							
			Republic of Palau	-						
			Republic of the Marshall Islands	-						
			U.S. Virgin Islands							
			Prefer not to answer	-						
	Α	What <b>country</b> do you live in?	Afghanistan		Drop down,	Single	Υ	Skip Logic	CVC Country	CVC
	,	what country ac you we m.			select one	Cirigic	·	Group	ove country	
			Albania							
			Algeria							
			Andorra							
			Angola							
			Antigua and Barbuda							
			Argentina							
			Armenia							
			Australia							
			Austria							
			Azerbaijan							
			Bahamas, The							
			Bahrain							
			Bangladesh							
			Barbados							
			Belarus							
			Belgium							
			Belize							
			Benin							
			Bhutan							
			Bolivia							
			Bosnia and Herzegovina							
			Botswana							
			Brazil Brunei							
			Bulgaria							
			Burkina Faso							
			Burma Burundi							
			Cambodia							
			Cameroon							
			Canada Cana Vorda							
			Cape Verde							
			Central African Republic	-						
			Chile	-						
			Chile							
			China							
			Colombia							
			Comoros							

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Congo (Brazzaville)	Skip Logic		Answer Choices		Type (select	Single	Dequired	Special		
Corgo (Cirazzavilla) Corgo (Kriszavilla) Costa Rea Cute d'Ivoire Croutia Cutia Cutia Cypus Cach Ropublic Demnaix Dijouni Dominican Republic East Timp Estudio	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Y/N	Instructions	CQ Label	Т
Congo (Kinshasa) Costa Rica Costa Rica Cotta Worre Croatia Cuba Cyptus Czech Republic Demmark Dibouti Dominican Republic East Timor Ecuador Egypt El Subador Equatorial Guinea Entrea Estoria Ethropia Fill Finland Fi		·	Congo (Brazzaville)							
Costa Rica Cote d'Ivoire Croatia Cuba Cyprus Czech Republic Denmark Dijbout Dominican Republic East Timor Ecuador Egypt Ef Salvador Equatorial Guinea Efritrea Estonia Ethiopia Effina Effina Effica Estonia Ethiopia Fiji Finland France Gabon Gambia, The Genergia Germary Ghana Gerece Grenada Guatemala Guinea Bissul Guinea Fires Gerece Grenada Guatemala Guinea Guinea Fissoul Guinea Finace Gerece Firenada Guatemala Guinea Guinea Guinea Finace Gerece Grenodo Grenodo Guinea Finace Gerece Grenodo Guinea Finace Gionea Guinea			Congo (Kinshasa)							
Cote d'Noire Crotala Cuba Cupa Cyprus Czech Republic Denmark Dijbout Dominica Republic East Timor Ecuador Egypt El Salvador Equatorial Guinea Errirea Ethropa Fiji Filand France Gabon Gambia, The Coeruja, Cohana Greece G			Costa Rica							
Cuba Cyprus Czech Republic Demmark Djiboudi Dominica Dominican Republic East Timor Ecuador Egypt El Salvador Eguatorial Guinea Erirea Erirea Esonia Ednopia Fiji Pinland France Gambia, The Georgia Gemmary Ghanta Greece Greenada Guinea-Bissau Guinea Echinopia Fiji Pinland France Gambia, The Georgia Gemmary Ghanta Greece Greenada Guinea-Bissau Guinea Halii Holy-See Honduras Hong Kong Hungary icedand india indonesia iran			Cote d'Ivoire							
Cyprus Czech Republic Denmark Djibouti Dominica Popublic East Timor Ecuador Egyzt EI Salvador Equatorial Guinea Errea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Gireece Grenada Guinea Hadi Aloy See Honduras Hong Kong Hungany Iceland India Indonesia Iran										
Czech Republic Denmark Ojibouti Dominica Dominican Dominican East Timor Ecuador Egypt El Salvador Equatorial Cuinea Eritrea Estoria Estoria Estoria Estoria Estoria Estoria Fiji Finland Firance Gabon Gambia, The Georgia Germany Gaman Greece Gread Greece Grenada Guinea			Cuba							
Demark Djibouti Dominica Dominican Republic East Timor Ecuador Estyr Egypt El Salvador Equatoria Guinea Erirea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Chana Greece Grenada Guinea-Bissau Guinea Guinea Guinea Guinea Helti Holy See Honduras Hong Kong Hungary Iceland India Indoesia Iran Iran			Cyprus							
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Dominican Republic East Timor Ecuador Egypt El Salvador Equatorial Guinea Enfrea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guinea Busau Guinea Guinea Hait Holy See Honduras Hong Kong Hungary Iceland India India India Iran Iran			Denmark							
Dominican Republic East Timor Equador Egypt El Salvador Equatorial Guinea Entrea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germary Shana Greece Grenada Guinea-Bissau Guinea-Bissau Guinea-Bissau Haiti Holy See Honduras Hong Kong Hungary teland India Iraq			Djibouti							
East Timor Ecuador Egypt El Salvador Equatorial Guinea Entrea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guinea Guinea Guinea Guinea Haiti Holy See Honduras Hong Kong Hungapy Iceland India India India India India Iraq										
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EI Salvador Equatorial Guinea Eritrea Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guatemala Guineae Guinea-Bissau Guyana Hatti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran			Egypt							
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Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guinea Guinea Guinea Guinea Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran			Equatorial Guinea							
Estonia Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guinea-Bissau Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran										
Ethiopia Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea-Bissau Guyana Halti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq										
Fiji Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iran			Ethiopia							
Finland France Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea Guinea Haiti Holy See Honduras Hong Kong Hungary tceland india Indonesia Iran Iran Iran			Fiji							
Gabon Gambia, The Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran										
Gambia, The Georgia Germany Ghana Greece Grenada Guinea-Bissau Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran			France							
Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iran										
Georgia Germany Ghana Greece Grenada Guatemala Guinea Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iran			Gambia, The							
Germany Ghana Greece Grenada Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq			Georgia							
Greece Grenada Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq										
Greece Grenada Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq										
Grenada Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran										
Guatemala Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq										
Guinea Guinea Guinea-Bissau Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran										
Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran										
Guyana Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran			Guinea-Bissau							
Haiti Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran			Guyana							
Holy See Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq			Haiti							
Honduras Hong Kong Hungary Iceland India Indonesia Iran Iraq										
Hong Kong Hungary Iceland India Indonesia Iran Iraq			Honduras							
Hungary Iceland India Indonesia Iran Iraq			Hong Kong							
Iceland India Indonesia Iran Iraq			Hungary							
India Indonesia Iran Iraq			Iceland							
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Iran Iraq										
Iraq										
lireland			Ireland							
Israel										
Italy			Italy							

MID: New Measure - DOT will fill in

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			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
			Japan							
			Jordan							
			Kazakhstan							
			Kenya							
			Kiribati							
			Korea, North							
			Korea, South							
			Kosovo							
			Kuwait							
			Kyrgyzstan							
			Laos							
			Latvia							
			Lebanon							
			Lesotho							
			Liberia							
			Libya							
			Liechtenstein							
			Lithuania							
			Luxembourg							
			Macau							
			Macedonia							
			Madagascar							
			Malawi							
			Malaysia							
			Maldives							
			Mali							
			Malta							
			Marshall Islands							
			Mauritania							
			Mauritius							
			Mexico							
			Micronesia							
			Moldova							
			Monaco							
			Mongolia							
			Montenegro							
			Morocco							
			Mozambique							
			Namibia							
			Nauru							
			Nepal							
			Netherlands							
			Netherlands Antilles							
			New Zealand							
			Nicaragua							
			Niger							
			Nigeria							
			North Korea							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	C TY
	Laber	Question Text	Norway	Skip to	Holli listy	OI Multi	1/19	IIISU UCUOIIS	CQ Laber	
l			Oman	_						
l l			Pakistan							
į			Palau							
l l			Palestinian Territories							
l l			Panama							
			Papua New Guinea							
į			Paraguay Paraguay							
			Peru	7						
l l			Philippines							
l l			Poland							
			Portugal							
			Qatar							
			Romania							
į			Russia							
			Rwanda							
į			Saint Kitts and Nevis							
į			Saint Lucia							
į			Saint Vincent and the Grenadines	_						
			Samoa							
į			San Marino	7						
			Sao Tome and Principe							
			Saudi Arabia	_						
l			Senegal							
			Serbia Serbia							
l l			Seychelles							
l l			Sierra Leone							
į			Singapore							
l l			Slovakia							
į			Slovenia							
			Solomon Islands							
į			Somalia							
			South Africa							
			South Korea							
			South Sudan							
į			Spain							
į			Sri Lanka							
			Sudan							
			Suriname							
			Swaziland							
			Sweden							
			Switzerland							
			Syria							
			Taiwan							
			Tajikistan							
			Tanzania							
			Thailand							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CO
		Ì	Togo						•	
			Tonga							
			Trinidad and Tobago							
			Tunisia							
			Turkey							
			Turkmenistan							
			Tuvalu							
			Uganda							
			Ukraine							
			United Arab Emirates							
			United Kingdom							
			Uruguay							
			Uzbekistan							
			Vanuatu							
			Venezuela							
			Vietnam							
			Yemen							
			Zambia							
			Zimbabwe							
			Other (Please specify)	В						
			Prefer not to answer							
	В	Where do you live?	Telef flot to driswer		Text field,		N	Skip Logic	CVC	C
	5	Where do you live:			<100 char			Group	Other_Country	
		Which of the following best describes your <b>race</b> or <b>ethnic background</b> ? (Please select all that apply.)	African American or Black		Checkbox, two-up vertical	Multi	Υ	Skip Logic Group	CVC Race	C/
			American Indian or Alaska Native							
			Asian							
			Hispanic or Latino							
			Native Hawaiian or Other Pacific Islander							
			White or Caucasian (Not Hispanic or Latino)							
			Other (Please specify)	С						
			Prefer not to answer	~~						
	С	What is your race or ethnic background?	reletificto answer		Text field, <100 char		N	Skip Logic Group	CVC Other_Race	C
		What is your <b>gender</b> ?	Male		Radio button,	Single	Y	·	CVC Gender	C'
		what is your <b>gender</b> ?	iviale		one-up	Sirigle	ī		CVC Gerider	
			Female		vertical					
			Prefer not to answer							
		What is your <b>age</b> ?	Under 18		Radio button,	Single	Y		CVC Age	C'
		Timacio your <b>ago</b> :			one-up vertical	Jingle	'		O V O Age	
			18-24							
			25-34							
								1	i .	
			35-44							_ ^

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Date: 12/21/2011

- 1		 	CVC Tour CUSTOM QUESTION LIST	<u> </u>	ı			l		
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYP
			55-64							
			65 or older							
			Prefer not to answer							
		Which of the following best describes the <b>highest level of education</b> you have attained?	I have not graduated from high school		Radio button, one-up vertical	Single	Y		CVC Education	CV
			High school graduate							
			Some college, trade, technical or vocational training							
			College graduate							
			Post graduate degree							
			Prefer not to answer							
		the time of your visit?	Teacher / Professor	F	Radio button, one-up vertical	Single	Υ	Skip Logic Group	CVC Role	C/
			Student	-	Vertical					
				_						
			Adult accompanying a child/children (ex: parent or guardian)	_						
			Congressional staff member	_						
		Inter Inter	Tour organizer	_						
			Interested citizen (ex: tourist, family member, senior citizen, etc.)	_						
			International Visitor							
			Other (please specify)	D		0:1-				
	F	What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher	С
			Middle School							
			High School							
			College - Undergraduate							
			College - Post graduate							
			Prefer not to answer							
	D	What do you consider your role?			Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Other_Role	С
		Did you <b>arrive</b> at the U.S. Capitol as-a part of a group?	Yes, I was a-part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group	C
			No, I arrived alone (as an individual).							
	0	O What was the approximate size of the entire group that you arrived to the Capitol with?	Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size	C
			10-20 20-30							
			30-40							
			40-50							
			More than 50							
	Р		School group	Т	Radio button, one-up	Single	Y	Skip Logic Group	Tour Group - Type	C

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
		,	Family	Т						
			Senior citizen group							
			International visitor group							
			Other (please specify)	K						
		What were the <b>age(s) of the children/students</b> in your group? (Please select all that apply.)	Under 5 years old		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages	CVC
			5-7 years old							
			8-10 years old							
			11-13 years old							
			14-17 years old							
			Over 17 years old							
			Prefer not to answer							
	К	What other type of tour group were you a part of?			Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group	CVC
		What was the <b>reason(s) you decided to visit the</b> U.S. Capitol? (Please select all that apply.)	To learn about the history of the U.S. Capitol.		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	CVC Primary Reason	cvc
			To view the art and architecture of the U.S. Capitol building.							
			To learn about Congress and how it functions.							
			To visit the House or Senate Chambers in session.							
			To be able to ask questions to a knowledgeable person about the U.S. Capitol.							
			To simply be a tourist. I was curious and wanted to explore the U.S. Capitol.							
			I did not decide to visit the U.S. Capitol. It was part of my tour itinerary.							
			Other (please specify)	В						
		What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason	CV
		Did you <b>accomplish your goal</b> while at the U.S. Capitol Visitor Center?	Yes	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Accomplish Goal	CV
			No	F						
			Not applicable							
	F	What was the goal that you wanted to accomplish?	inot applicable		Text area, no		N	Skip Logic	CVC OE No	CV
	-	what was the goal that you wanted to accomplish:			char limit		IN	Group	Goal	
		Approximately <b>how much time</b> did you spend	Less than 1 hour		Radio button,	Single	Υ		CVC Time	CV
		overall at the U.S. Capitol Visitor Center?			one-up vertical					
			1 - 1 1/2 hours	ļ						
			1 1/2 - 2 hours	ļ						
			2 - 3 hours	]	[					
			More than 3 hours							
		How often do you visit the U.S. Capitol?	This is my first time		Radio button,	Single	Υ	Skip Logic	CVC Frequency	CV
					one-up			Group		

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			CVC Tour CUSTOM QUESTION LIST		ı					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
			Less than once a year	G, H						
			Once a year	G, H						
			Multiple times a year	G, H						
	G	Visitor Center?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour FT CVC	TOUR
			No							
	Н	Capitol?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour FT U.S. Tour	TOUR
			No		Charlena	N 4 IA:	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		C) (C) Time of	0)/0
		At what time of day did you visit the <b>U.S. Capitol</b> ? (Please select all that apply.)	Early morning		Checkbox, one-up vertical	Multi	Y		CVC Time of day	cvc
			Late morning	_				ļ		
			Early Afternoon	_				ļ		
			Mid- Late Afternoon							
		Which day of the week did you visit the U.S. Capitol?	Monday		Radio button, one-up vertical	Single	Y		CVC Day	CVC
			Tuesday							
			Wednesday							
			Thursday							
			Friday							
			Saturday		l l					
			<del>Sunday</del>							
		How recently did you visit the U.S. Capitol?	Within a week		Radio button, one-up vertical	Single	Y		CVC Timeframe	CVC
			Within a month Within the past 6 months							
			Within the past year							
		Questions up until now have been specifically about the your tour of the U.S. Capitol and you. The remaining questions for the survey are regarding the entire U.S. Capitol Visitor Center experience.  Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceeded your expectations?	Yes, the cleanliness level met or exceeded my expectations		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Cleanliness	cvc
		No	No, the cleanliness level did not meet my expectations	К						
	К	Visitor Center <b>fell below your expectations</b> ? (Please select all that apply.)	Entrance / Greeting Area		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Cleanliness - Short	CVC
			Exhibition Hall							
			Gift Shop							
			Restaurant							
			Restrooms							
			Other (Please specify)	L						

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			CVC Tour CUSTOM QUESTION LIST							_
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	C( TYF
	L	What other area fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Cleanlin ess	CV
		Would you like to provide <b>additional comments</b> about the <b>cleanliness</b> of the U.S. Capitol Visitor Center <b>building</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Cleanlines s	CV
		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?	Yes, the staff met or exceeded my expectations  No, the staff did not meet my expectations	М	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assistants	S C
	М	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	Entrance / Greeting Area Exhibition Hall Security Theater Other (Please specify)	N	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Assistants - Short	G C\
	N	What other area fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Assistant s	t C
		Would you like to provide <b>additional comments</b> about an interaction with a <b>Visitor-Services staff member</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assistants	C
		What is your <b>overall satisfaction</b> with the <b>entire U.S. Capitol</b> Visitor Center experience?	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction	C
			2 3 4 5 6 7 8							
			9 10=Very Satisfied	-		0: 1			21/2 2	
		How well did this visit to the U.S. Capitol Visitor Center <b>meet your expectations</b> ?	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction	С
			2							

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Date: 12/21/2011

			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
			5							
			6							
			7							
			8							
			9							
			10=Very Satisfied							
		If you could make <b>one suggestion to improve the</b>			Text area, no		N		CVC	CVC
		entire U.S. Capitol Visitor Center experience,			char limit				OE_Improveme	
		what would it be?							nt	

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			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		or Multi		Instructions	CQ Label	CQ TYPE
		How did you learn about tours of the U.S. Capitol?	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn About Tour	TOUR
			While researching online information about Congress							
			From the Office of my Senator and/or Representative							
			From previous experience of being on a tour							
			From a friend/coworker							
			From a teacher/instructor/professor							
			From another organization's website	G						
			From a social networking site (Twitter, Facebook, etc.)	Н						
			Other (please specify)	- 1						
	G	Through which other organization's website did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Org Website	TOUR
	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network	TOUR
	I	Where did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	Other_Learn About	TOUR
		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center/ the U.S. Capitol?			Text area, no char limit		N		Prepare for Tour	TOUR
		What was the <b>reason(s) you decided to visit the U.S. Capitol</b> ? (Please select all that apply.)	To learn about the history of the U.S. Capitol.		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	CVC Primary Reason	CVC
			To view the art and architecture of the U.S. Capitol building.							
			To learn about Congress and how it functions.							
			To visit the House or Senate Chambers in session.							
			To be able to ask questions to a knowledgeable person about the U.S. Capitol.							
			To simply be a tourist. I was curious and wanted to explore the U.S. Capitol.							
			I did not decide to visit the U.S. Capitol. It was part of my tour itinerary.							
			Other (please specify)	В						
	В	What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason	CVC
		Did you <b>accomplish your goal</b> while at the U.S. Capitol Visitor Center?	Yes	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Accomplish Goal	CVC
			No	F						
			Not applicable							
	F	What was the goal that you wanted to accomplish?			Text area, no char limit		N	Skip Logic Group	CVC OE No Goal	CVC
		How often do you visit the U.S. Capitol?	This is my first time		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Frequency	CVC
			Less than once a year	G, H						
			Once a year	G, H						
			Multiple times a year	G, H						
			imulapic unico a year	0, 11						

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	G	Was this your first time visiting the U.S. Capitol Visitor Center?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour FT CVC	TOUR
			No							
	Н	Was this your first time taking a tour of the U.S. Capitol?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour FT U.S. Tour	TOUR
			No							
		How did you obtain your tour passes?	Booked reservation online		Radio button, one-up vertical	Single	Y	Skip Logic Group	Obtain Passes	TOUR
			Booked reservation through a Congressional office							
			Booked reservation through a tour group organizer							
			Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes							
	F	What other way did you obtain your tour pages?	Other (please specify)	F	Tout organia		N	Skip Logic	Other Obtain	TOUR
	F	What other way did you obtain your tour passes?			Text area, no char limit		IN IN	Group	Passes	TOUR
		I was satisfied with the overall experience of booking a reservation.	Strongly agree		Drop down, select one	Single	Y	Skip Logic Group	Booking Sat	TOUR
			Agree							
			Disagree							
			Strongly disagree							
			Not sure							
		Please tell us of any issue you may have had while booking your reservation or obtaining tour passes.			Text area, no char limit		N	Skip Logic Group	OE_Reservatio n	TOUR
		Did you <b>arrive</b> at the U.S. Capitol as a <b>part of a group</b> ?	Yes, I was a part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group	CVC
			No, I arrived alone (as an individual).							
	0	What was the approximate size of the entire group that you arrived to the Capitol with?	Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size	cvc
			10-20							
			20-30							
			30-40							
			40-50							
			More than 50			0: /		01: 1		0110
	P	Which of the following best describes the <b>type of group</b> you arrived at the Capitol with?	School group	Т	Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour Group - Type	cvc
			Family	Т						
			Senior citizen group							
			International visitor group							
			Other (please specify)	K						
	Т	What were the <b>age(s) of the children</b> in your group? (Please select all that apply.)	Under 5 years old		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages	CVC
			5-7 years old	1						
			,							

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_		·	8-10 years old						•	
			11-13 years old							
			14-17 years old							
			Prefer not to answer							
	К	What other type of tour group were you a part of?			Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group	CVC
		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size	TOU
			10-20	1						
			20-30	1						
			30-40	1						
			40-50	1						
			More than 50	+						
		Which of the following roles best describes you at	Teacher / Professor	F	Radio button,	Single	Υ	Skip Logic	CVC Role	CVC
		the time of your visit?	Teacher 71 Tolessor	'	one-up vertical	Single		Group	eve role	
			Student							
			Adult accompanying a child/children (ex: parent or guardian)							
			Congressional staff member							
			Tour organizer							
			Interested citizen (ex: tourist, family member, senior citizen, etc.)							
			International Visitor	1						
			Other (please specify)	d d						
	F	What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher	CVC
			Middle School	-	10.0.0					
			High School	-						
			College - Undergraduate	-						
			College - Post graduate	-						
				-						
		What do you consider your role?	Prefer not to answer		Dadia buttan	Cinala	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Chin I ania	0)/0	6)/6
	D	what do you consider your role?			Radio button, one-up vertical	Single	Y	Skip Logic Group	Other_Role	CVC
		Where do you <b>currently live</b> ?	I live outside of the United States (50 States, District of Columbia, and U.S. Territories and Associated States).	A	Drop down, select one	Single	Y	Skip Logic Group	CVC State	cvc
			Alabama							
			Alaska							
			Arizona							
			Arkansas							
			California							
			Colorado							
			Connecticut							
			Delaware							
			District of Columbia							
			Florida							
			i ionaa							

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	Skip Logic		Answer Choices		Type (select	Single	Required Y/N	Special Instructions		C( TYI
ΣID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Ý/N	Instructions	CQ Label	TYI
			Georgia							
			Hawaii	-						
			Idaho	_						
			Illinois	-						
			Indiana	-						
			lowa							
			Kansas	_						
			Kentucky							
			Louisiana							
			Maine							
			Maryland	-						
			Massachusetts Michigan							
			Michigan							
			Minnesota							
			Mississippi	_						
			Missouri							
			Montana							
			Nebraska							
			Nevada							
			New Hampshire							
			New Jersey							
			New Mexico							
			New York							
			North Carolina							
			North Dakota							
			Ohio							
			Oklahoma							
			Oregon							
			Pennsylvania							
			Rhode Island							
			South Carolina							
			South Dakota							
			Tennessee							
			Texas							
			Utah							
			Vermont							
			Virginia							
			Washington							
			West Virginia							
			Wisconsin							
			Wyoming							
			American Samoa							
			Federated States of Micronesia							
			Guam							
			Midway Islands							
			Northern Mariana Islands							
			Puerto Rico							
			Republic of Palau							

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QID	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CÇ TYP
		·	Republic of the Marsh							•	
			U.S. Virgin Islands								
			Prefer not to answer								
	Α	What country do you live in?	Afghanistan			Drop down, select one	Single	Y	Skip Logic Group	CVC Country	CV
			Albania								
			Algeria								
			Andorra								
			Angola								
			Antigua and Barbuda								
			Argentina								
			Armenia								
			Australia								
			Austria								
			Azerbaijan								
			Bahamas, The								
			Bahrain								
			Bangladesh								
			Barbados								
			Belarus								
			Belgium								
			Belize								
			Benin								
			Bhutan		_						
			Bolivia								
				ina							
			Bosnia and Herzegov	ла Па							
			Botswana								
			Brazil								
			Brunei								
			Bulgaria								
			Burkina Faso								
			Burma								
			Burundi								
			Cambodia								
			Cameroon								
			Canada								
			Cape Verde								
			Central African Repu	blic							
			Chad								
			Chile								
			China								
			Colombia								
			Comoros								
			Congo (Brazzaville)								
			Congo (Kinshasa)								
			Costa Rica								
			Costa Rica Cote d'Ivoire								
			Cole a ivoire								

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4.5			Croatia (minitou to do difiaración)	Jp 10		a.ti			3 Q	
			Cuba							
			Cyprus							
			Czech Republic							
			Denmark							
			Djibouti							
			Dominica							
			Dominican Republic							
			East Timor							
			Ecuador							
			Egypt							
			El Salvador							
			Equatorial Guinea							
			Eritrea							
			Estonia							
			Ethiopia							
			Fiji							
			Finland							
			France							
			Gabon							
			Gambia, The							
			Georgia Germany							
			Ghana							
			Greece							
			Grenada							
			Guatemala	-						
			Guinea	-						
			Guinea-Bissau							
			Guyana							
			Haiti							
			Holy See							
			Honduras							
			Hong Kong							
			Hungary							
			Iceland							
			India							
			Indonesia							
			Iran							
			Iraq							
			Ireland							
			Israel							
			Italy							
			Jamaica							
			Japan							
			Jordan							
			Kazakhstan							
			Kenya							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	C TY
2.0	Lubei		Kiribati	On p to		Or Miditi	17.14	moti detions	OQ Laber	
			Korea, North							
			Korea, South							
			Kosovo							
			Kuwait							
			Kyrgyzstan							
			Laos							
			Latvia							
			Lebanon							
			Lesotho							
			Liberia							
			Libya							
			Liechtenstein							
			Lithuania							
			Luxembourg							
			Macau							
			Macedonia							
			Madagascar							
			Malawi							
			Malaysia							
			Maldives							
			Mali							
			Malta	_						
			Marshall Islands	-						
			Mauritania							
			Mauritius Mexico							
			Micronesia Moldova							
				-						
			Monaco Mongolia	-						
			Montenegro	-						
			Morocco							
			Mozambique							
			Namibia	-						
			Nauru	-						
			Nepal							
			Netherlands							
			Netherlands Antilles							
			New Zealand							
			Nicaragua Nicaragua							
			Niger							
			Nigeria							
			North Korea							
			Norway							
			Oman							
			Pakistan							

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	Skip Logic		Answer Choices		Type (select					
ID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	TY
			Palestinian Territories							
			Panama							
			Papua New Guinea							
			Paraguay							
			Peru							
			Philippines							
			Poland							
			Portugal							
			Qatar							
			Romania							
			Russia							
			Rwanda							
			Saint Kitts and Nevis							
			Saint Lucia							
			Saint Vincent and the Grenadines							
			Samoa							
			San Marino							
			Sao Tome and Principe							
			Saudi Arabia							
			Senegal							
			Serbia							
			Seychelles							
			Sierra Leone							
			Singapore							
			Slovakia							
			Slovenia							
			Solomon Islands							
			Somalia							
			South Africa							
			South Korea							
			South Sudan	_						
			Spain	-						
			Sri Lanka							
			Sudan							
			Suriname							
			Swaziland							
			Sweden							
			Switzerland							
			Syria Taiwan							
			Taiwan							
			Tajikistan Tanzania							
			Tanzania Thailand							
			Thailand Timor Locto							
			Timor-Leste							
			Togo							
			Tonga	-						
			Trinidad and Tobago							

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			Turkey							
			Turkmenistan							
			Tuvalu							
			Uganda							
			Ukraine							
			United Arab Emirates							
			United Kingdom							
			Uruguay							
			Uzbekistan							
			Vanuatu							
			Venezuela							
			Vietnam							
			Yemen							
			Zambia							
			Zimbabwe							
			Other (Please specify)	В						
			Prefer not to answer							
	В	Where do you live?			Text field, <100 char		N	Skip Logic Group	CVC Other_Country	CVC
		Which of the following best describes your <b>race</b> or <b>ethnic background?</b> (Please select all that apply.)	African American or Black		Checkbox, two-up vertical	Multi	Υ	Skip Logic Group	CVC Race	CVC
			American Indian or Alaska Native	1						
			Asian	1						
			Hispanic or Latino							
			Native Hawaiian or Other Pacific Islander	1						
			White or Caucasian (Not Hispanic or Latino)	1						
			Other (Please specify)	С						
			Prefer not to answer	† ĭ						
	С	What is your race or ethnic background?	. Total not to district		Text field, <100 char		N	Skip Logic Group	CVC Other_Race	CVC
		What is your <b>gender</b> ?	Male		Radio button, one-up vertical	Single	Y		CVC Gender	CVC
			Female	1						
			Prefer not to answer	1						
		What is your <b>age</b> ?	Under 18		Radio button,	Single	Υ		CVC Age	CVC
					one-up vertical	. 3				
			18-24							
			25-34							
			35-44							
			45-54							
			55-64							
			65 or older							
			Prefer not to answer							

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		Which of the following best describes the <b>highest level of education</b> you have attained?	I have not graduated from high school		Radio button, one-up vertical	Single	Y		CVC Education	CVC
			High school graduate							
			Some college, trade, technical or vocational training							
			College graduate							
			Post graduate degree							
			Prefer not to answer			0: 1				
		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down, select one	Single	Y		Tour Type	TOL
			A staff member of a Senator's office							
			A U.S. Capitol Visitor Center Guide							
		I was <b>satisfied</b> with the experience provided by my U.S. Capitol Tour <b>Guide</b> .	Strongly agree	U	Drop down, select one	Single	Y	Skip Logic Group	TG Sat	ТО
			Agree	U						
			Disagree	Т						
			Strongly disagree	T						
			Not sure							
	U	Please provide any additional comments about your tour experience.			Text area, no char limit		N	Skip Logic Group	OE TG Sat High	то
	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit		N	Skip Logic Group	OE TG Sat Low	TO
		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improveme nt	то
		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour	то
			15 - 30 minutes							
			30 - 45 minutes							
			More than 45 minutes							
		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	Less than 1 hour		Radio button, one-up vertical	Single	Y		CVC Time	C
			1 - 1 1/2 hours		İ	İ				
			1 1/2 - 2 hours			İ	İ			
			2 - 3 hours			İ	İ			
			More than 3 hours			İ	İ			
		What <b>areas of the U.S. Capitol Visitor Center</b> did you visit? (Please select all that apply.)	Exhibition Hall		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	Areas	ТС
			Emancipation Hall							
			Gift Shops							
			Restaurant							
	В	What other areas did you visit?	Other (please specify)	В	Text area, no		N	Skip Logic	Other_Areas	TC
					char limit			Group		
		Did you take an alternate tour while at the U.S. Capitol? (Please select all that apply.)	Brumidi Corridors tour		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Alt Tour	ТО

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			Civil War tour								
			Outdoor Walking tour								
	_		Other (please specify	<u>(</u>	D				01: 1 :		
	D	What other alternate tour did you take at the U.S. Capitol?				Text area, no char limit			Skip Logic Group	CVC Other_Alt Tour	TOUR
		Which day of the week did you visit the U.S. Capitol?	Monday Tuesday Wednesday Thursday			Radio button, one-up vertical	Single	Y		CVC Day	CVC
			Friday								
			Saturday		_]						
			Sunday								
		At what time of day did you visit the <b>U.S. Capitol</b> ? (Please select all that apply.)	Early morning			Checkbox, one-up vertical	Multi	Y		CVC Time of day	CVC
	ļ		Late morning		_					ļ	
	ļ		Afternoon							ļ	
			Mid-Afternoon								
		Questions up until now have been specifically about your tour of the U.S. Capitol. The remaining questions for the survey are regarding the entire U.S. Capitol Visitor Center experience. Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceeded your expectations?	Yes, the cleanliness I	evel met or exceeded my expectations		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Cleanliness	CVC
			No, the cleanliness le	evel did not meet my expectations	K						
	К	Which of the <b>following areas</b> of the U.S. Capitol Visitor Center <b>fell below your expectations</b> ? (Please select all that apply.)	Entrance / Greeting A  Exhibition Hall	, i		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Cleanliness - Short	CVC
			Gift Shop		_						
			Restaurant								
			Restrooms								
			Other (Please specify	Λ							
	L	What other area fell below your expectations?	eurer (Freder Speers)	,		Text area, no char limit		N	Skip Logic Group	CVC Other_Cleanlin ess	CVC
		Would you like to provide <b>additional comments</b> about the <b>cleanliness</b> of the U.S. Capitol Visitor Center <b>building</b> ? If so, please provide as much detail as possible here.				Text area, no char limit		N		CVC OE_Cleanlines s	CVC
		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?				Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assistants	CVC
			No, the staff did not n	neet my expectations	M						

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			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	CQ TYPE
	М	Which of the <b>following staff members at</b> the U.S. Capitol Visitor Center <b>fell below your expectations?</b> (Please select all that apply.)	Coat Check		Checkbox, two-up vertica	Multi I	Y	Skip Logic Group	CVC Assistants - Short	cvc
			Entrance / Greeting Area Exhibition Hall Security							
			Theater Other (Please specify)	N						
	N	What other area fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Assistant s	CVC
		Would you like to provide additional comments about an interaction with a Visitor Services staff member? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assistants	CVC
		What is your <b>overall satisfaction</b> with the <b>entire U.S. Capitol</b> Visitor Center experience?	1=Very Dissatisfied		Radio button, scale, no don't know		Y		CVC Overall Satisfaction	CVC
			2 3							
			5							
			7							
			9 10=Very Satisfied							
		How well did this visit to the U.S. Capitol Visitor Center meet your expectations?	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction	CVC
			2							
			3 4	-						
			5	1						
			6							
			7							
			8							
			10=Very Satisfied	+						
		If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience, what would it be?			Text area, no char limit		N		CVC OE_Improveme nt	CVC

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		or Multi	Required Y/N	Instructions	
		Tell us About: Your Decision to Visit the U.S. Capitol < <p>&gt; &lt;<p>&gt; How did you learn about tours of the U.S. Capitol?</p></p>	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn About Tour
			While researching online information about Congress						
			From the Office of my Senator and/or Representative						
			From previous experience of being on a tour From a friend/coworker						
			From a teacher/instructor/professor	_					
			From another organization's website	G					
			From a social networking site (Twitter, Facebook, etc.)	H					
			Other (please specify)	ï					
	G	Through which other organization's website did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Org Website
	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network
	I	Where did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	Other_Learn About
		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center/ the U.S. Capitol?			Text area, no char limit		N		Prepare for Tour
		Tell us About: Your Reservations Experience > > How did you obtain your tour passes?	Booked reservation online		Radio button, one-up vertical	Single	Y	Skip Logic Group	Obtain Passes
			Booked reservation through a Congressional office						
			Booked reservation through a tour group organizer						
			Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes						
			Other (please specify)	F				Obia Lasia	011 011 1
	F	What other way did you obtain your tour passes?			Text area, no char limit		N	Skip Logic Group	Other Obtain Passes
		I was satisfied with the overall experience of booking a reservation.	Strongly agree		Drop down, select one	Single	Y	Skip Logic Group	Booking Sat
			Agree						
			Disagree Street disagree						
			Strongly disagree Not sure	+					
		Please tell us of any issue you may have had while booking your reservation or obtaining tour passes.			Text area, no char limit		N	Skip Logic Group	OE_Reservation

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
•		Tell us About: Your Actual Tour Experience > > Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down, select one	Single	Y		Tour Type
			A staff member of a Senator's office  A U.S. Capitol Visitor Center Guide						
		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour
			15 - 30 minutes 30 - 45 minutes						
			More than 45 minutes						
		What areas of the U.S. Capitol Visitor Center did you visit? (Please select all that apply.)	Exhibition Hall		Checkbox, two-up vertical	Multi		Skip Logic Group	Areas
			Emancipation Hall						
			Gift Shops						
			Restaurant Other (please specify)	В					
	В	What other areas did you visit?	Other (piease specify)	В	Text area, no char limit Checkbox, two-up vertical			Skip Logic Group	Other_Areas
		Did you take an alternate tour while at the U.S. Capitol? (Please select all that apply.)	Brumidi Corridors tour			Multi	Y	Skip Logic Group	CVC Alt Tour
			Civil War tour						
			Outdoor Walking tour						
			Other (please specify)	D					
	D	What other alternate tour did you take at the U.S. Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Alt Tour
	S	Tell us About: Your Overall Tour Experience > > I was satisfied with the experience provided by my U.S. Capitol Tour Guide.	Strongly agree	U	Drop down, select one	Single	Y	Skip Logic Group	TG Sat
			Agree	U					
			Disagree	Т					
			Strongly disagree	т	Text area, no				
	U	Please provide any additional comments about your	Not sure				N	Skip Logic Group	OE TG Sat
	Т	tour experience.  Please tell us, in as much detail as possible, what			Text area, no			Skip Logic	High OE TG Sat Low
		you didn't like so that we can attempt to correct any concerns you may have had.			char limit			Group	
		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improveme nt

CVC Tour

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Partitioned (Y/N)? N Date: 2/27/2012



## **CVC Tour** Model questions utilize the ACSI methodology to determine scores and impacts **ELEMENTS (drivers of satisfaction)** CUSTOMER SATISFACTION **FUTURE BEHAVIORS** Return (1=Very Unlikely, 10=Very Likely) US Government (1=Poor, 10=Excellent) atisfaction 22 What is your **overall satisfaction** with the U.S. Capitol 1 U.S. Capitol Tour and Government - How well did the U.S. Capitol Tour... 25 How likely are you to return to the U.S. Capitol Visitor Center? Foster connections between citizens and their government. (1=Very Dissatisfied, 10=Very Satisfied) 23 How well does this tour meet your expectations? 2 Enhance understanding of the legislative branch of government. Recommend (1=Very Unlikely, 10=Very Likely) (1=Falls Short, 10=Exceeds) **3** Explain the different roles and responsibilities of the House and Senate. 24 How does this tour compare to your idea of an ideal 26 How likely are you to recommend the U.S. Capitol Tour to someone tour? else? (1=Not Very Close, 10=Very Close) Capitol History (1=Poor, 10=Excellent) Perception (1=Very Unlikely, 10=Very Likely) Denise.Philips: 27 How likely are you to improve your perception of the U.S. Capitol 4 U.S. History and the U.S. Capitol Tour - How well did the presented information ... For questions 4,5, 7, & Arouse curiosity in the history of the United States, Congress and the Capitol. Visitor Center as a result of taking the tour today? 8 Ladded periods between US. So all U.S. should have **5** Develop context about important people, places, and events in U.S. history. Future Participation (1=Very Unlikely, 10=Very Likely) periods in between. 6 Increase understanding of the role of citizen involvement to develop the United States How likely are you to express your thoughts about the U.S. Capitol Visitor Center in the next 90 days? Tour Content (1=Strongly Disagree, 10=Strongly Agree) Community Service (1=Very Unlikely, 10=Very Likely) 7 Please rate your level of agreement with the following statements: 29 How likely are you to donate time and effort to community service in The tour advanced my knowledge and understanding of the U.S. government. your local area? 8 The tour is a helpful experience toward understanding U.S. history. 9 The tour covers its objectives. Communication (1=Poor, 10=Excellent) 10 Thinking about your tour guide, please rate how well the guide performed in the following areas: Communication Tour guide's understanding of your questions during the tour. 11 Accuracy of information provided about things viewed at the Capitol. 12 Ability to clearly communicate content and information throughout the tour. Engagement (1=Poor, 10=Excellent) 13 Engagement Friendliness when speaking. 14 Promptness to acknowledge questions and comments. 15 Respect for traditions, cultures, and needs of visitors and guests. nteractivity (1=Poor, 10=Excellent) 16 Interactivity The ability of the guide to engage in discussions. 17 The capacity to connect content with questions and discussions during the tour. 18 The skill of the guide to create involvement among members of the tour group. Tour Guide (1=Strongly Disagree, 10=Strongly Agree)

	CVC Tour	
Model questions utilize the A	ACSI methodology to determine scores and	impac*s
ELEMENTS (drivers of satisfaction)  19 Please rate your level of agreement with the following statements: The tour guide demonstrated professionalism throughout the tour.	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
The tour guide was responsive to the questions and needs arising during the tour.  21 The tour guide was enthusiastic about my participation at the U.S. Capitol.		

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			CVC Tour CUSTOM QUESTION LIST													
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Instructions	CQ Label							
CJ10053		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down, select one	Single	Y	Skip Logic Group	Tour Type							
			A staff member of a Senator's office	1	Sciect one											
			A U.S. Capitol Visitor Guide	х												
CJI0054	Х	I was satisfied with the experience provided by my U.S. Capitol Visitor Guide.	Strongly agree	U	Drop down, select one	Single	Y	Skip Logic Group	TG Sat							
			Agree	U												
			Disagree	Т												
			Strongly disagree	Т												
0.110055		Diagram and the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the contr	Not sure		T4		N	Skip Logic	OE TG Sat							
CJI0055	U	Please provide any additional comments about your tour experience.			Text area, no char limit			Group	High							
CJ10056	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit		N	Skip Logic Group	OE TG Sat Low							
CJI0057		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improveme nt							
CJ10058		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size							
			10-20													
			20-30													
			30-40													
			40-50													
0.110050		A service state to the service of the service of	More than 50			Drop down	Drop down	Drop down	Drop down	Drop down	Drop down,	Dron down	Cinala	Y		T: T
CJI0059		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		select one	Single	Y		Time Tour							
			15 - 30 minutes	-												
			30 - 45 minutes More than 45 minutes	-												
CJI0073		Which of the following roles best describes you at	Teacher / Professor	F	Radio button,	Single	Υ	Skip Logic	CVC Role							
C310073		the time of your visit?	Teacher / Professor		one-up vertical	Sirigie	'	Group	CVC Role							
			Student													
			Adult accompanying a child/children (ex: parent or guardian)													
			Congressional staff member													
			Tour organizer													
			Interested citizen (ex: tourist, family member, senior citizen, etc.)													
			International Visitor	_												
0.11007.6	F	NA/least leavel of attackments de la lacella C	Other (please specify)	D	Dadia butta	Circl		Chin I	OVO Total							
CJI0074		What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher							
			Middle School	vertical												
			High School													
			College - Undergraduate		_											
			College - Post graduate													
			Prefer not to answer													

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**CVC Tour CUSTOM QUESTION LIST** 

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
CJI0075	D	What do you consider your role?				Single	Y	Skip Logic Group	CVC Other_Role
CJI0076		Did you <b>arrive</b> at the U.S. Capitol as <b>part of a group</b> ?	Yes, I was part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group
CJ10077	0	What was the approximate size of the entire group that you arrived to the Capitol with?	No, I arrived alone (as an individual). Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size
			10-20 20-30						
			30-40 40-50 More than 50						
CJI0078	P	Which of the following best describes the <b>type of group</b> you arrived at the Capitol with?	School group	Т	Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour Group - Type

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Family Senior citizen group International visitor group Other (please specify)	T K					
CJ10079	Т	What were the <b>age(s) of the children/students</b> in your group? (Please select all that apply.)	Under 5 years old 5-7 years old 8-10 years old 11-13 years old 14-17 years old Over 17 years old		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages
CJ10080	К	What other type of tour group were you part of?	Prefer not to answer		Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group
CJ10081		What was the reason(s) you decided to visit the U.S. Capitol? (Please select all that apply.)	To learn about the history of the U.S. Capitol.  To view the art and architecture of the U.S. Capitol building. To learn about Congress and how it functions. To visit the House or Senate Chambers in session. To be able to ask questions to a knowledgeable person about the U.S. Capitol. To simply be a tourist. I was curious and wanted to explore the U.S. Capitol. I did not decide to visit the U.S. Capitol. It was part of my tour itinerary. Other (please specify)	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	CVC Primary Reason
CJ10082	В	What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason
CJ10085		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	Less than 1 hour  1 - 1 1/2 hours  1 1/2 - 2 hours  2 - 3 hours  More than 3 hours		Radio button, one-up vertical	Single	Y		CVC Time
CJ10086		How <b>often do you visit</b> the U.S. Capitol?	This is my first time  Less than once a year  Once a year  Multiple times a year		Radio button, one-up vertical	Single	Y		CVC Frequency
CJ10089		At what <b>time of day</b> did you visit the U.S. Capitol? (Please select all that apply.)	Early morning		Checkbox, one-up vertical	Multi	Y		CVC Time of day

Model Instance Name: CVC Tour MID: MswE

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Late morning		,				
	ĺ		Early Afternoon	7		İ	İ	İ	İ
			Late Afternoon	7					
CJ10090		Which day of the week did you visit the U.S. Capitol?	Monday		Radio button, one-up vertical	Single	Y		CVC Day
			Tuesday	_					
			Wednesday	_					
			Thursday	_					
			Friday						
			Saturday						
CJI0091		How recently did you visit the U.S. Capitol?	Within a week		Radio button, one-up vertical	Single	Y		CVC Timefram
	ĺ		Within a month	7		İ	İ	İ	İ
	j		Within the past 6 months	7	İ	İ		İ	İ
ĺ	j		Within the past year	7	İ				İ
CJ10096		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?	Yes, the staff met or exceeded my expectations.		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assistants
			No, the staff did not meet my expectations.	М					
CJ10097	М	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	Coat Check		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Assistants - Short
			Entrance / Greeting Area						
			Exhibition Hall						
			Security						
			Theater						
			Other (Please specify)	N					
CJ10098	N	What other staff members fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Assistan s
CJ10099		Would you like to provide <b>additional comments</b> about an interaction with a <b>staff member</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assistants
CJI0102		What is your overall satisfaction with the entire U.S. Capitol Visitor Center experience?	1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction
			2	7					
			3	1					
			<u> </u>	$\dashv$					
			5	$\dashv$					
			6	$\dashv$					
			7	-1					

Model Instance Name: CVC Tour ed & strike-through: DELETE underlined & italicized: RE-ORDER MID: oink: ADDITION MswBBENZcR8FIZ4o1RFBIw== blue + -->: REWORDING **#VALUE! CVC Tour CUSTOM QUESTION LIST** Skip Logic Label **Answer Choices** Type (select from list) Single Required or Multi Y/N Special Instructions (limited to 50 characters) QID **Question Text** Skip to CQ Label 10=Very Satisfied If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience, what would it be? CJI0104 CVC Text area, no Ν OE\_Improveme char limit nt

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	Skip Logic		Answer Choices		Type (select	Single	Required	Special				
QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Ý/N	Instructions				
:J10045		How did you obtain your tour passes?	Booked reservation online	<del>I, J</del>	Radio button,	Single	¥	Skip Logic	Obtain Pass			
					<del>one-up</del>			<del>Group</del>				
					<del>vertical</del>							
			Booked reservation through a Congressional office	<del>I, J</del>								
			Booked reservation through a tour group organizer	<del>I, J</del>								
			Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes									
			Other (please specify)	<del> </del>								
:J10046	F	What other way did you obtain your tour passes?	Other (piedae apeeny)	F	Text area. no		N	Skip Logic	Other Obta			
5100-40		What other way and you obtain your tour passes:			char limit			<del>Group</del>	Passes			
CJ10047	1	I was satisfied with the overall experience of booking	Strongly agree		Drop down,	Single	¥	Skip Logic	Booking Sa			
		a reservation.			select one			<del>Group</del>				
			Agree									
			<del>Disagree</del>									
			Strongly disagree									
			Not sure									
J10048	J	Please tell us of any issue you may have had while			Text area, no		N	Skip Logic	OE_Reserve			
		booking your reservation or obtaining tour passes.			<del>char limit</del>			<del>Group</del>	n			
								01: 1 :				
<del>J10049</del>		What areas of the U.S. Capitol Visitor Center did	Exhibition Hall		Checkbox,	Multi	¥	Skip Logic Group	Areas			
		you visit? (Please select all that apply.)			two-up vertical			Croup				
			Emancipation Hall	-								
			Gift Shops	-								
			Restaurant									
			Other (please specify)	В								
CJ10050	В	What other areas did you visit?	Cartor (produce openity)		Text area, no		N	Skip Logic	Other_Area			
					<del>char limit</del>			Group				
<del>J10051</del>			Brumidi Corridors Tour		Checkbox,	Multi	¥	Skip Logic	CVC Specia			
		(Please select all that apply.)			two-up vertical			<del>Group</del>	<del>Tour</del>			
			<del>Civil War Tour</del>									
			Capitol Grounds Tour	4 _								
			Other (please specify)	Đ		0000						
110050		NA/In-at-other-up-propiel to-up-plied	I did not take a special tour.		Tout or a	8889	N N	Ckin Lasia	0) (0			
CJ10052	Đ	What other special tour did you take at the U.S. Capitol?			Text area, no char limit		14	<del>Skip Logic</del> <del>Group</del>	CVC Other Spec			
		σαριτοι:			Criai iiimt				Tour			
CJ10053		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down,	Single	Y	Skip Logic	Tour Type			
010000		galaca you on your old. Capitor rour:	, Cotan monisor of a representative of office		select one	25.0		Group	l our rype			
			A staff member of a Senator's office									
			A U.S. Capitol Visitor Guide	×								
J10054	Х		Strongly agree	U	Drop down,	Single	Y	Skip Logic	TG Sat			
		U.S. Capitol Visitor Guide.			select one			Group				
			Agree	U								
			Disagree	Т								
			Strongly disagree	- <del> </del>	_	-	_					
			Not sure									

CVC Tour

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Special Instructions	
CJ10055	U	Please provide any additional comments about your tour experience.			Text area, no char limit			Skip Logic Group	OE TG Sat High
CJ10056	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit			Skip Logic Group	OE TG Sat Lo
CJI0057		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improvem nt
CJI0058		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size
			10-20	_					
			20-30	-					
			30-40 40-50	4					
			More than 50	1					
CJI0059		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour
			15 - 30 minutes	1					
			30 - 45 minutes						
			More than 45 minutes						
CJ10060		How did you learn about tours of the U.S. Capitol?	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	¥	<del>Skip Logic</del> <del>Group</del>	Learn About Tour
			While researching online information about Congress	1					
			From the Office of my Senator and/or Representative	1					
			From previous experience of being on a tour						
			From a friend/coworker						
			From a teacher/instructor/professor						
			From another organization's website	G					
			From a social networking site (Twitter, Facebook, etc.)	н					
			Other (please specify)	+					
<del>CJI0061</del>	G	Through which other organization's website did you find out about the tour?			Text area, no char limit		N	<del>Skip Logic</del> <del>Group</del>	OE_Org Website
<del>CJ10062</del>	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network
CJ10063	+	Where did you find out about the tour?			Text area, no char limit		N	<del>Skip Logic</del> <del>Group</del>	Other_Learn About
		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center / the U.S. Capitol?			Text area, no char limit		<b>H</b>		Prepare for Tour
CJ10064				F	Radio button,	Single	Υ	Skip Logic	CVC Role
CJI0064  CJI0073		Which of the following roles best describes you at the time of your visit?	Teacher / Professor		one-up vertical	Cig.o		Group	
			Student		one-up	og.o		Group	
			Student Adult accompanying a child/children (ex: parent or guardian)		one-up	og.e		Group	
			Student Adult accompanying a child/children (ex: parent or guardian) Congressional staff member		one-up	og.e		Group	
			Student Adult accompanying a child/children (ex: parent or guardian)		one-up	Oig.io		Group	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Other (please specify)	D					
CJ10074	F	What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher
			Middle School						
			High School						
			College - Undergraduate						
			College - Post graduate	1					
			Prefer not to answer						
CJI0075	D	What do you consider your role?				Single	Y	Skip Logic Group	CVC Other_Role
CJI0076		Did you <b>arrive</b> at the U.S. Capitol as <b>part of a group?</b>	Yes, I was part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group
			No, I arrived alone (as an individual).	1					
CJ10077	0	What was the approximate size of the entire group that you arrived to the Capitol with?	Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size
			10-20						
			20-30						
			30-40						
			40-50						
			More than 50						
CJ10078	P	Which of the following best describes the <b>type of group</b> you arrived at the Capitol with?	School group	Т	Radio button, one-up vertical	Single	Y	Skip Logic Group	Tour Group - Type

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Special Instructions	CQ Label
			Family	Т					
			Senior citizen group						
			International visitor group						
			Other (please specify)	К					
CJI0079	Т	What were the <b>age(s) of the children/students</b> in your group? (Please select all that apply.)	Under 5 years old		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages
			5-7 years old						
			8-10 years old						
			11-13 years old						
			14-17 years old						
			Over 17 years old						
			Prefer not to answer		8889				
CJ10080	К	What other type of tour group were you part of?			Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group
CJI0081		What was the reason(s) you decided to visit the U.S. Capitol? (Please select all that apply.)	To learn about the history of the U.S. Capitol.		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	•
			To view the art and architecture of the U.S. Capitol building.						
			To learn about Congress and how it functions.						
			To visit the House or Senate Chambers in session.	1					
			To be able to ask questions to a knowledgeable person about the U.S. Capitol.	-					
			To simply be a tourist. I was curious and wanted to explore the U.S. Capitol.						
			I did not decide to visit the U.S. Capitol. It was part of my tour itinerary.						
			Other (please specify)	В					
CJ10082	В	What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason
CJ10083		Did you accomplish your goal while at the U.S. Capitol Visitor Center?	<del>Yes</del>	F	Radio button, one-up vertical	Single	¥	Skip Logic Group	CVC Accomplish Goal
			No	F					
			Not applicable	1 .					
CJ10084	F	What was the goal that you wanted to accomplish?	The approach		Text area, no char limit		N	Skip Logic Group	CVC OE No Goal
CJ10085		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	Less than 1 hour		Radio button, one-up vertical	Single	Y		CVC Time
			1 1 1 1 1	-	vertical				
			1 - 1 1/2 hours	-					
			1 1/2 - 2 hours	-					
			2 - 3 hours	-					
0.11000-			More than 3 hours		- P	0		01: -	0) (0 =
CJ10086		How often do you visit the U.S. Capitol?	This is my first time		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Frequency

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Less than once a year	G, H					
			Once a year	G, H					
			Multiple times a year	G, н					
			· ·	0,11					
<del>CJ10087</del>	G	Was this your first time visiting the U.S. Capitol Visitor Center?	<del>Yes</del>		Radio button, one-up vertical	Single	¥	Skip Logic Group	Tour FT CVC
			<del>No</del>						
<del>CJ10088</del>	н	Was this your first time taking a tour of the U.S. Capitol?	Yes		Radio button, one-up vertical	Single	¥	Skip Logic Group	Tour FT U.S. Tour
			No .						0) (0 == (
CJ10089		At what <b>time of day</b> did you visit the U.S. Capitol? (Please select all that apply.)	Early morning		Checkbox, one-up vertical	Multi	Y		CVC Time of day
			Late morning				ļ		
			Early Afternoon	_		ļ			
			Late Afternoon						
CJ10090		Which day of the week did you visit the U.S. Capitol?	Monday		Radio button, one-up vertical	Single	Y		CVC Day
			Tuesday		İ	İ	İ		
	İ		Wednesday	7		İ	İ		
			Thursday			ĺ			
			Friday						
			Saturday						
CJI0091		How recently did you visit the U.S. Capitol?	Within a week		Radio button, one-up vertical	Single	Y		CVC Timefram
			Within a month			İ	İ		
			Within the past 6 months						
			Within the past year						
<del>:J10092</del>		Questions up until now have been specifically about the tour of the U.S. Capitol and you. The remaining questions for the survey are regarding the entire U.S. Capitol Visitor Center experience. >p> Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceed your expectations?	Yes, the cleanliness level met or exceeded my expectations.		Radio button, one-up vertical	Single	¥	<del>Skip Logic</del> <del>Group</del>	CVC Cleanliness
			No, the cleanliness level did not meet my expectations.	- K					
CJ10093	K	Which of the following areas of the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	Entrance / Greeting Area		Checkbox, two-up vertical	Multi	¥	Skip Logic Group	CVC Cleanliness - Short
			Exhibition Hall						
			Gift Shop						
			Restaurant						
			Restrooms						
			Other (Please specify)	_ E					

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<b>QID</b> <del>CJ10094</del>	Skip Logic Label	Question Text What other area fell below your expectations?	Answer Choices (limited to 50 characters)	Skip to	<del>Text area, no</del>	Single or Multi	Required Y/N	Instructions Skip Logic	eve
<del>CJ10095</del>		Would you like to provide additional comments			char limit  Text area, no		N	Group	Other_Cleanlin ess
		about the <b>cleanliness</b> of the U.S. Capitol Visitor Center <b>building</b> ? If so, please provide as much detail as possible here.			<del>char limit</del>				OE_Cleanlines s
CJ10096		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?			Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assistants
CJ10097	М	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	No, the staff did not meet my expectations.  Coat Check  Entrance / Greeting Area Exhibition Hall Security Theater	M	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Assistants - Short
CJ10098	N	What other staff members fell below your expectations?	Other (Please specify)	N	Text area, no char limit		N	Skip Logic Group	CVC Other_Assistant s
CJ10099		Would you like to provide <b>additional comments</b> about an interaction with a <b>staff member</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assistants
<del>CJ10100</del>		Please rate how you feel about the following statement: "The U.S. Capitol was completely accessible."	Strongly Agree  Agree Neutral Disagree Strongly disagree I-don't know	<b>0</b>	Radio button, one-up vertical	Single	¥	Skip Logic Group	CVC Accessibility
CJI0101	Ө	What areas were not accessible?			Text area, no char limit		N	Skip Logic Group	CVC Accessibility- Low
CJI0102		What is your <b>overall satisfaction</b> with the <b>entire U.S. Capitol Visitor Center experience?</b>	1=Very Dissatisfied  2 3 4 5 6 7		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction

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			9 10=Very Satisfied						
<del>CJ10103</del>		How well did this visit to the U.S. Capitol Visitor Center meet your expectations?	2 3 4 5		Radio button, scale, no don't know		¥		CVC Overall Satisfaction
			6						
CJI0104		If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience, what would it be?			Text area, no char limit		N		CVC OE_Improveme nt

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QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Ý/N	Instructions			
:J10045		How did you obtain your tour passes?	Booked reservation online	<del>I, J</del>	Radio button,	Single	¥	Skip Logic	Obtain Pass		
					<del>one-up</del>			<del>Group</del>			
					<del>vertical</del>						
			Booked reservation through a Congressional office	<del>I, J</del>							
			Booked reservation through a tour group organizer	<del>I, J</del>							
			Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes								
			Other (please specify)	<del> </del>							
:J10046	F	What other way did you obtain your tour passes?	Other (piedae apeelity)	F	Text area. no		N	Skip Logic	Other Obta		
510040		What other way and you obtain your tour passes:			char limit			<del>Group</del>	Passes		
CJ10047	- 1	I was satisfied with the overall experience of booking	Strongly agree		Drop down,	Single	¥	Skip Logic	Booking Sa		
		a reservation.			select one			<del>Group</del>			
			Agree								
			<del>Disagree</del>								
			Strongly disagree								
			Not sure								
J10048	J	Please tell us of any issue you may have had while			Text area, no		N	Skip Logic	OE_Reserve		
		booking your reservation or obtaining tour passes.			<del>char limit</del>			<del>Group</del>	n		
								01: 1 :			
<del>J10049</del>		What areas of the U.S. Capitol Visitor Center did	Exhibition Hall		Checkbox,	Multi	¥	Skip Logic Group	Areas		
		you visit? (Please select all that apply.)			two-up vertical			Croup			
			Emancipation Hall	-							
			Gift Shops	-							
			Restaurant	-							
			Other (please specify)	В							
CJ10050	В	What other areas did you visit?	(product opens))		Text area, no		N	Skip Logic	Other_Area		
					<del>char limit</del>			Group			
CJ10051			Brumidi Corridors Tour		Checkbox,	Multi	¥	Skip Logic	CVC Speci		
		(Please select all that apply.)			two-up vertical			<del>Group</del>	<del>Tour</del>		
			Civil War Tour								
			Capitol Grounds Tour	4 _							
			Other (please specify)	Đ		8889					
110050		National address are a significant address ad the LLC	I did not take a special tour.		T4	8889	N	Skip Logic	6) (6		
<del>J10052</del>	Đ	What other special tour did you take at the U.S. Capitol?			Text area, no char limit		14	<del>Skip Logic</del> <del>Group</del>	Other Spec		
		- Cupitori			Criai mint				Tour		
CJ10053		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down,	Single	Y	Skip Logic	Tour Type		
		garage you on your oron outpitor roun!			select one			Group			
			A staff member of a Senator's office								
			A U.S. Capitol Visitor Guide	X							
J10054	Х	I was satisfied with the experience provided by my	Strongly agree	U	Drop down,	Single	Y	Skip Logic	TG Sat		
		U.S. Capitol Visitor Guide.			select one			Group			
			Agree	U							
			Disagree	Т							
			Strongly disagree	Т							
			Not sure								

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
CJ10055	U	Please provide any additional comments about your tour experience.			Text area, no char limit		N	Skip Logic Group	OE TG Sat High
CJI0056	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit		N	Skip Logic Group	OE TG Sat Lo
CJI0057		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improvem nt
CJI0058		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size
			10-20 20-30 30-40						
			40-50 More than 50	-					
CJ10059		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour
			15 - 30 minutes 30 - 45 minutes More than 45 minutes	-					
<del>CJ10060</del>		How did you learn about tours of the U.S. Capitol?	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	¥	Skip Logic Group	Learn About Tour
			While researching online information about Congress From the Office of my Senator and/or Representative						
			From previous experience of being on a tour From a friend/coworker From a teacher/instructor/professor	_					
			From another organization's website From a social networking site (Twitter, Facebook, etc.)	G H					
CJI0061	G	Through which other organization's website did you find out about the tour?	Other (please specify)	t	Text area, no char limit		N	Skip Logic Group	OE_Org Website
CJ10062	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network
CJ10063	- F	Where did you find out about the tour?			Text area, no char limit		N	<del>Skip Logic</del> <del>Group</del>	Other_Learn About
CJ10064		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center / the U.S. Capitol?			Text area, no char limit		N		Prepare for Tour
CJI0065		Where do you currently live?	I live outside of the United States.	Α	Drop down, select one	Single	Y	Skip Logic Group	CVC State
			Alabama Alaska						
			Arizona Arkansas						
			California Colorado						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
•			Connecticut		1				
			Delaware						
			District of Columbia						
			Florida						
			Georgia						
			Hawaii						
			Idaho						
			Illinois						
			Indiana						
			Iowa						
			Kansas	1					
			Kentucky						
			Louisiana						
			Maine						
			Maryland						
			Massachusetts						
			Michigan						
			Minnesota						
			Mississippi						
			Missouri						
			Montana						
			Nebraska						
			Nevada						
			New Hampshire						
			New Jersey						
			New Mexico						
			New York						
			North Carolina						
			North Dakota						
			Ohio						
			Oklahoma						
			Oregon						
			Pennsylvania						
			Rhode Island						
			South Carolina						
			South Dakota						
			Tennessee						
			Texas						
			Utah						
			Vermont						
			Virginia						
			Washington						
			West Virginia						
			Wisconsin						
			Wyoming						
			American Samoa						
			Federated States of Micronesia						
			Guam						
			Guain						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Labe
			Midway Islands						
			Northern Mariana Islands						
			Puerto Rico						
			Republic of Palau						
			Republic of the Marshall Islands						
			U.S. Virgin Islands						
			Prefer not to answer						
0066	A	What <b>country</b> do you live in?	Afghanistan		Drop down, select one	Single	Y	Skip Logic Group	CVC Cour
			Albania						
			Algeria						
			Andorra						
			Angola						
			Antigua and Barbuda						
			Argentina						
			Armenia						
			Australia						
			Austria						
			Azerbaijan						
			Bahamas, The						
			Bahrain						
			Bangladesh						
			Barbados						
			Belarus						
			Belgium						
			Belize						
			Benin						
			Bhutan						
			Bolivia						
			Bosnia and Herzegovina						
			Botswana						
			Brazil						
			Brunei						
			Bulgaria						
			Burkina Faso						
			Burma						
			Burundi						
			Cambodia						
			Cameroon						
			Canada						
			Cape Verde						
			Central African Republic						
			Chad						
			Chile						
			China						
			Colombia						
			Comoros						

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	Skip Logic		Answer Choices		Type (select from list)	Single	Required	Special	
QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Y/N	Special Instructions	CQ Label
			Congo (Brazzaville)						
			Congo (Kinshasa)						
			Costa Rica						
			Cote d'Ivoire						
			Croatia						
			Cuba						
			Cyprus						
			Czech Republic						
			Denmark						
			Djibouti						
			Dominica						
			Dominican Republic						
			East Timor						
			Ecuador						
			Egypt						
			El Salvador						
			Equatorial Guinea						
			Eritrea						
			Estonia						
			Ethiopia						
			Fiji						
			Finland						
			France						
			Gabon Gambia, The						
			Coordin						
			Georgia Germany						
			Ghana						
			Greece						
			Grenada						
			Guatemala						
			Guinea						
			Guinea-Bissau						
			Guyana						
			Haiti						
			Holy See						
			Honduras						
			Hong Kong						
			Hungary						
			Iceland						
			India						
			Indonesia						
			Iran						
			Iraq						
			Ireland						
			Israel						
			Italy						
			Jamaica						

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	Skip Logic		Answer Choices		Type (select from list)	Single	Required	Special Instructions	
QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Ý/N	Instructions	CQ Lab
			Japan						
			Jordan						
			Kazakhstan						
			Kenya						
			Kiribati						
			Korea, North						
			Korea, South						
			Kosovo						
			Kuwait						
			Kyrgyzstan						
			Laos						
			Latvia						
			Lebanon						
			Lesotho Liberia						
			Libya						
			Liechtenstein						
			Lithuania						
			Luxembourg						
			Macau						
			Macedonia						
			Madagascar Malawi						
			Malaysia						
			Maldives						
			Mali						
			Malta						
			Marshall Islands						
			Mauritania						
			Mauritius						
			Mexico						
			Micronesia						
			Moldova						
			Monaco						
			Mongolia						
			Montenegro						
			Morocco						
			Mozambique						
			Namibia						
			Nauru						
			Nepal						
			Netherlands						
			Netherlands Antilles						
			New Zealand						
			Nicaragua						
			Niger						
			Nigeria						
			North Korea						

CVC Tour

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			CVC Tour CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	СQ	Label
		·	Norway		,					
			Oman							
			Pakistan							
			Palau							
			Palestinian Territories							
			Panama							
			Papua New Guinea							
			Paraguay							
			Peru							
			Philippines							
			Poland							
			Portugal							
			Qatar							
			Romania							
			Russia							
			Rwanda							
			Saint Kitts and Nevis							
			Saint Lucia							
			Saint Vincent and the Grenadines							
			Samoa							
			San Marino							
			Sao Tome and Principe							
			Saudi Arabia							
			Senegal							
			Serbia							
			Seychelles							
			Sierra Leone							
			Singapore							
			Slovakia							
			Slovenia							
			Solomon Islands							
			Somalia							
			South Africa							
			South Korea							
			South Sudan							
			Spain							
			Sri Lanka							
			Sudan							
			Suriname							
			Swaziland							
			Sweden							
			Switzerland							
			Syria							
			Taiwan							
			Tajikistan							
			Tanzania							
			Thailand							
			Timor-Leste							
			Timor Loste							

CVC Tour

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
•		·	Togo		,				•
			Tonga						
			Trinidad and Tobago						
			Tunisia						
			Turkey						
			Turkmenistan						
			Tuvalu						
			Uganda						
			Ukraine						
			United Arab Emirates						
			United Kingdom						
			Uruguay						
			Uzbekistan						
			Vanuatu						
			Venezuela						
			Vietnam						
			Yemen						
			Zambia						
			Zimbabwe						
			Other (Please specify)	В					
			Prefer not to answer						
CJ10067	В	Where do you live?			Text field, <100 char		N	Skip Logic Group	CVC Other_Count
CJ10068		Which of the following best describes your <b>race</b> or <b>ethnic background?</b> (Please select all that apply.)	African American or Black		Checkbox, two-up vertical	Multi	Υ	Skip Logic Group	CVC Race
			American Indian or Alaska Native	-					
			Asian						
			Hispanic or Latino						
			Native Hawaiian or Other Pacific Islander						
			White or Caucasian (Not Hispanic or Latino)						
			Other (Please specify)	С					
			Prefer not to answer		8889				
CJ10069	С	What is your race or ethnic background?			Text field, <100 char		N	Skip Logic Group	CVC Other_Race
CJI0070		What is your <b>gender</b> ?	Male		Radio button,	Single	Y		CVC Gende
0010010		gender:			one-up	Jingle	'		S V O GING
					vertical				
			Female	1					
			Prefer not to answer	1					
CJI0071		What is your age?	Under 18		Radio button,	Single	Υ		CVC Age
					one-up vertical				
			18-24	1					
			25-34	1					
			35-44	1					

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			55-64						
			65 or older						
0.110070		NA/leigh of the fellowing book deposits on the bight of	Prefer not to answer		Dadia buttan	Cinala	Y		C) (C Ed
CJ10072		Which of the following best describes the <b>highest level of education</b> you have attained?	I have not graduated from high school.		Radio button, one-up vertical	Single	Y		CVC Education
			High school graduate						
			Some college, trade, technical or vocational training						
			College graduate						
			Post graduate degree						
			Prefer not to answer						
CJI0073		Which of the following roles best describes you at the time of your visit?	Teacher / Professor	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Role
			Student						
			Adult accompanying a child/children (ex: parent or guardian)						
			Congressional staff member						
			Tour organizer						
			Interested citizen (ex: tourist, family member, senior citizen, etc.)						
			International Visitor						
			Other (please specify)						
CJI0074	F	What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher
			Middle School						
			High School						
			College - Undergraduate						
			College - Post graduate						
			Prefer not to answer						
CJI0075	D	What do you consider your role?				Single	Y	Skip Logic Group	CVC Other_Role
CJI0076		Did you <b>arrive</b> at the U.S. Capitol as <b>part of a group</b> ?	Yes, I was part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group
			No, I arrived alone (as an individual).						
CJ10077	0	What was the approximate size of the entire group that you arrived to the Capitol with?	Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size
			10-20						
			20-30						
			30-40						
			40-50						
			More than 50						
CJI0078	Р	Which of the following best describes the <b>type of group</b> you arrived at the Capitol with?	School group	Т	Radio button, one-up	Single	Υ	Skip Logic Group	Tour Group - Type

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Special Instructions	CQ Label
			Family	Т					
			Senior citizen group						
			International visitor group						
			Other (please specify)	K					
CJI0079	Т	What were the <b>age(s) of the children/students</b> in your group? (Please select all that apply.)	Under 5 years old		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages
			5-7 years old						
			8-10 years old	1					
			11-13 years old						
			14-17 years old						
			Over 17 years old						
			Prefer not to answer		8889				
CJ10080	К	What other type of tour group were you part of?			Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group
CJI0081		What was the reason(s) you decided to visit the U.S. Capitol? (Please select all that apply.)	To learn about the history of the U.S. Capitol.		Checkbox, one-up vertical	Multi	Y	Skip Logic Group	•
			To view the art and architecture of the U.S. Capitol building.						
			To learn about Congress and how it functions.						
			To visit the House or Senate Chambers in session.						
			To be able to ask questions to a knowledgeable person about the U.S. Capitol.	-					
			To simply be a tourist. I was curious and wanted to explore the U.S. Capitol.	-					
			I did not decide to visit the U.S. Capitol. It was part of my tour itinerary.						
			Other (please specify)	В					
CJ10082	В	What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason
CJ10083		Did you accomplish your goal while at the U.S. Capitol Visitor Center?	Yes	F	Radio button, one-up vertical	Single	¥	Skip Logic Group	CVC Accomplish Goal
			No	F					
			Not applicable						
CJ10084	F	What was the goal that you wanted to accomplish?	The approach		Text area, no char limit		N	Skip Logic Group	CVC OE No Goal
CJ10085		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	Less than 1 hour		Radio button, one-up vertical	Single	Y		CVC Time
			1 1 1 /O haves	{	Vertical				
			1 - 1 1/2 hours	{					
			1 1/2 - 2 hours	{					
			2 - 3 hours	{					
0.110000			More than 3 hours		D. die t	0: 1		01::	0) (0 5
CJ10086		How often do you visit the U.S. Capitol?	This is my first time		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Frequency

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			Less than once a year	G, H					
			Once a year	G, H					
			Multiple times a year	G, H					
J10087	G	Was this your first time visiting the U.S. Capitol Visitor Center?	<del>Yes</del>		Radio button, one-up vertical	Single	¥	Skip Logic Group	Tour FT CV
			<del>No</del>						
<del>J10088</del>	н	Was this your first time taking a tour of the U.S. Capitol?	<del>Yes</del>		Radio button, one-up vertical	Single	¥	Skip Logic Group	Tour FT U.S
			<del>No</del>						
J10089		At what <b>time of day</b> did you visit the U.S. Capitol? (Please select all that apply.)	Early morning		Checkbox, one-up vertical	Multi	Y		CVC Time ( day
			Late morning	7					
			Early Afternoon						
			Late Afternoon						
J10090		Which day of the week did you visit the U.S. Capitol?	Monday		Radio button, one-up vertical	Single	Y		CVC Day
	İ		Tuesday	7			İ		
	İ		Wednesday	7	İ		İ		
	ĺ		Thursday		į į		l		
			Friday						
			Saturday						
:JI0091		How recently did you visit the U.S. Capitol?	Within a week		Radio button, one-up vertical	Single	Y		CVC Timefra
	j		Within a month	7	İ		i i		
	į		Within the past 6 months	7	İ		İ		
	ĺ		Within the past year	7			İ		
: <del>J10092</del>		Questions up until now have been specifically about the tour of the U.S. Capitol and you. The remaining questions for the survey are regarding the entire U.S. Capitol Visitor Center experience. >Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceed your expectations?	Yes, the cleanliness level met or exceeded my expectations.		Radio button, one up vertical	Single	¥	<del>Skip Logic</del> <del>Group</del>	CVC Cleanlines:
			No, the cleanliness level did not meet my expectations.	ĸ					
:J10093	K	Which of the following areas of the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	Entrance / Greeting Area		Checkbox, two-up vertical	Multi	¥	Skip Logic Group	CVC Cleanliness Short
			Exhibition Hall						
			Gift Shop						
			Restaurant						
			Restrooms						
			Other (Please specify)	E					

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QID CJ10094	Skip Logic Label	Question Text What other area fell below your expectations?	Answer Choices (limited to 50 characters)	Skip to	Type (select from list) Text area, no char limit	Single or Multi	Required Y/N	Special Instructions Skip Logic Group	CQ Label  CVC  Other_Cleanlin
CJ10095		Would you like to provide additional comments about the cleanliness of the U.S. Capitol Visitor Center building? If so, please provide as much detail as possible here:			Text area, no char limit		N		ess CVC OE_Cleanlines s
CJI0096		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?	Yes, the staff met or exceeded my expectations.  No, the staff did not meet my expectations.	M	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assistants
CJ10097	М	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	Entrance / Greeting Area Exhibition Hall Security Theater Other (Please specify)	N	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Assistants - Short
CJ10098	N	What other staff members fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Assistant s
CJ10099		Would you like to provide additional comments about an interaction with a staff member? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assistants
<del>CJI0100</del>		Please rate how you feel about the following statement: "The U.S. Capitol was completely accessible."	Strongly Agree  Agree  Neutral  Disagree Strongly disagree I-don't know	0 0	Radio button, one up vertical	Single	¥	Skip Logic Group	CVC Accessibility
<del>CJI0101</del>	Ө	What areas were not accessible?			Text area, no char limit		N	Skip Logic Group	CVC Accessibility - Low
CJI0102		What is your <b>overall satisfaction</b> with the <b>entire</b> U.S. Capitol Visitor Center experience?	1=Very Dissatisfied  2 3 4 5 6 7		Radio button, scale, no don't know	Single	Y		CVC Overall Satisfaction

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			9 10=Very Satisfied						
<del>CJI0103</del>		How well did this visit to the U.S. Capitol Visitor Center meet your expectations?	2 3 4 5		Radio button, scale, no don't know		¥		CVC Overall Satisfaction
			6 7 8 9 <del>10=Very Satisfied</del>						
CJI0104		If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience, what would it be?			Text area, no char limit		N		CVC OE_Improveme nt

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
CJI0045		How did you obtain your tour passes?	Booked reservation online	I, J	Radio button,	Single	Υ	Skip Logic	Obtain Passe
					one-up			Group	
					vertical				
			Booked reservation through a Congressional office	I, J					
			Booked reservation through a tour group organizer	I, J					
			Arrived to the U.S. Capitol Visitor Center and received "same day" walk up passes						
			Other (please specify)	F					
CJI0046	F	What other way did you obtain your tour passes?	Other (please specify)	F	Text area, no		N	Skip Logic	Other Obtain
C310040	- T	what other way did you obtain your tour passes?			char limit		.,	Group	Passes
CJI0047	I	I was satisfied with the overall experience of booking a reservation.	Strongly agree		Drop down, select one	Single	Y	Skip Logic Group	Booking Sat
			Agree						
			Disagree						
			Strongly disagree						
			Not sure						
CJI0048	J	Please tell us of any issue you may have had while			Text area, no		N	Skip Logic	OE_Reservat
		booking your reservation or obtaining tour passes.			char limit			Group	n
CJI0049		What areas of the U.S. Capitol Visitor Center did you visit? (Please select all that apply.)	Exhibition Hall		Checkbox, two-up vertica	Multi	Y	Skip Logic Group	Areas
			Emancipation Hall						
			Gift Shops						
			Restaurant	4 _					
0.110050			Other (please specify)	В				Older I anda	0.1
CJ10050	В	What other areas did you visit?			Text area, no char limit		N	Skip Logic Group	Other_Areas
CJI0051		Did you take a special tour while at the U.S. Capitol? (Please select all that apply.)	Brumidi Corridors Tour		Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Specia Tour
			Civil War Tour						
			Capitol Grounds Tour						
			Other (please specify)	D					
			I did not take a special tour.			8889			
CJI0052	D	What other special tour did you take at the U.S. Capitol?			Text area, no char limit			Skip Logic Group	CVC Other_Specia Tour
CJ10053		Who guided you on your U.S. Capitol Tour?	A staff member of a Representative's office		Drop down, select one	Single	Y	Skip Logic Group	Tour Type
			A staff member of a Senator's office						
			A U.S. Capitol Visitor Guide	Х					
	X		Strongly agree	U	Drop down, select one	Single	Y	Skip Logic Group	TG Sat
CJ10054		U.S. Capitol Visitor Guide.		_					
CJI0054		·	Agree	U					
CJ10054		·	Agree Disagree Strongly disagree	U T T					

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
CJ10055	U	Please provide any additional comments about your tour experience.			Text area, no char limit			Skip Logic Group	OE TG Sat High
CJI0056	Т	Please tell us, in as much detail as possible, what you didn't like so that we can attempt to correct any concerns you may have had.			Text area, no char limit		N	Skip Logic Group	OE TG Sat Lov
CJ10057		If you could make <b>one suggestion to improve your tour experience</b> , what would it be?			Text area, no char limit		N		OE_Improvement
CJI0058		What was the <b>approximate size</b> of the entire group that was led by your tour guide?	Under 10		Radio button, one-up vertical	Single	Y		CVC Group - Size
			10-20 20-30 30-40						
			40-50 More than 50						
CJ10059		Approximately <b>how much time</b> did you spend touring the <b>U.S. Capitol</b> ?	Less than 15 minutes		Drop down, select one	Single	Y		Time Tour
			15 - 30 minutes 30 - 45 minutes More than 45 minutes						
CJ10060		How did you learn about tours of the U.S. Capitol?	While researching online for information about visiting the U.S. Capitol or the Washington DC area		Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn About Tour
			While researching online information about Congress From the Office of my Senator and/or Representative From previous experience of being on a tour						
			From a friend/coworker From a teacher/instructor/professor	-					
			From another organization's website From a social networking site (Twitter, Facebook, etc.) Other (please specify)	G H I					
CJI0061	G	Through which other organization's website did you find out about the tour?	Cate (product option))		Text area, no char limit		N	Skip Logic Group	OE_Org Website
CJ10062	Н	Through which social networking site did you find out about the tour?			Text area, no char limit		N	Skip Logic Group	OE_Social Network
CJ10063	I	Where did you find out about the tour?	Denise.Philips:		Text area, no char limit		N	Skip Logic Group	Other_Learn About
CJI0064		What, if anything, did you do to prepare for your visit to the U.S. Capitol Visitor Center / the U.S. Capitol?	Add a space before the /.		Text area, no char limit		N		Prepare for Tour
CJ10065		Where do you currently live?	I live outside of the United States.	A	Drop down, select one	Single	Y	Skip Logic Group	CVC State
			Alabama Alaska						
			Arizona Arkansas						
			California Colorado	-					

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•		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Connecticut		,				
			Delaware	1					
			District of Columbia	1					
			Florida						
			Georgia	1					
			Hawaii	1					
			Idaho	1					
			Illinois						
			Indiana	1					
			Iowa	1					
			Kansas	1					
			Kentucky						
			Louisiana	1					
			Maine	1					
			Maryland	1					
			Massachusetts	1					
			Michigan	1					
			Minnesota	1					
			Mississippi	1					
			Missouri	1					
			Montana	1					
			Nebraska	1					
			Nevada	1					
			New Hampshire	1					
			New Jersey	1					
			New Mexico	1					
			New York	1					
			North Carolina	1					
			North Dakota	1					
			Ohio	1					
			Oklahoma	1					
			Oregon	1					
			Pennsylvania	1					
			Rhode Island	1					
			South Carolina	1					
			South Dakota	1					
			Tennessee	1					
			Texas	1					
			Utah	1					
			Vermont	1					
			Virginia	1					
			Washington	1					
			West Virginia	1					
			Wisconsin	1					
			Wyoming	1					
			American Samoa	1					
			Federated States of Micronesia	1					
			Guam	1					
			Ouam						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Labe
			Midway Islands						
			Northern Mariana Islands						
			Puerto Rico						
			Republic of Palau						
			Republic of the Marshall Islands						
			U.S. Virgin Islands						
			Prefer not to answer						
CJI0066 A	A	What <b>country</b> do you live in?	Afghanistan		Drop down, select one	Single	Y	Skip Logic Group	CVC Cour
			Albania						
			Algeria						
			Andorra						
			Angola						
			Antigua and Barbuda						
			Argentina						
			Armenia						
			Australia						
			Austria						
			Azerbaijan						
			Bahamas, The						
			Bahrain						
			Bangladesh						
			Barbados						
			Belarus						
			Belgium						
			Belize						
			Benin						
			Bhutan						
			Bolivia						
			Bosnia and Herzegovina						
			Botswana						
			Brazil						
			Brunei						
			Bulgaria						
			Burkina Faso						
			Burma						
			Burundi						
			Cambodia						
			Cameroon						
			Canada						
			Cape Verde						
			Central African Republic						
			Chad						
			Chile						
			China						
			Colombia						
			Comoros						

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			CVC Tour CUSTOM QUESTION LIST						
	Skip Logic		Answer Choices		Type (select from list)	Single	Required	Special	·
QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Y/N	Special Instructions	CQ Label
			Congo (Brazzaville)						
			Congo (Kinshasa)						
			Costa Rica						
			Cote d'Ivoire						
			Croatia						
			Cuba						
			Cyprus						
			Czech Republic						
			Denmark						
			Djibouti						
			Dominica						
			Dominican Republic						
			East Timor						
			Ecuador						
			Egypt						
			El Salvador						
			Equatorial Guinea						
			Eritrea						
			Estonia						
			Ethiopia						
			Fiji						
			Finland						
			France						
			Gabon						
			Gambia, The						
			Georgia						
			Germany						
			Ghana						
			Greece						
			Grenada						
			Guatemala						
			Guinea Guinea-Bissau						
			Guyana Haiti						
			Holy See						
			Honduras						
			Hong Kong						
			Hungary						
			Hungary Iceland						
			India						
			Indonesia						
			Iran						
			Iraq						
			Ireland						
			Israel						
			Italy						
			Jamaica						
			pamaica						

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			CVC Tour CUSTOM QUESTION LIST						
	Skip Logic		Answer Choices		Type (select from list)	Single	Required	Special Instructions	
QID	Label	Question Text	(limited to 50 characters)	Skip to	from list)	or Multi	Ý/N	Instructions	CQ Lab
			Japan						
			Jordan						
			Kazakhstan						
			Kenya						
			Kiribati						
			Korea, North						
			Korea, South						
			Kosovo						
			Kuwait						
			Kyrgyzstan						
			Laos						
			Latvia						
			Lebanon						
			Lesotho Liberia						
			Libya						
			Liechtenstein						
			Lithuania						
			Luxembourg						
			Macau						
			Macedonia						
			Madagascar Malawi						
			Malaysia						
			Maldives						
			Mali						
			Malta						
			Marshall Islands						
			Mauritania						
			Mauritius						
			Mexico						
			Micronesia						
			Moldova						
			Monaco						
			Mongolia						
			Montenegro						
			Morocco						
			Mozambique						
			Namibia						
			Nauru						
			Nepal						
			Netherlands						
			Netherlands Antilles						
			New Zealand						
			Nicaragua						
			Niger						
			Nigeria						
			North Korea						

Model Instance Name: CVC Tour

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CVC Tour CUSTOM QUESTION LIST											
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label		
<u> </u>		•	Norway								
			Oman								
			Pakistan								
			Palau								
			Palestinian Territories								
			Panama								
			Papua New Guinea								
			Paraguay								
			Peru								
			Philippines								
			Poland								
			Portugal								
			Qatar								
			Romania								
			Russia								
			Rwanda								
			Saint Kitts and Nevis								
			Saint Lucia								
			Saint Vincent and the Grenadines								
			Samoa								
			San Marino								
			Sao Tome and Principe								
			Saudi Arabia								
			Senegal								
			Serbia								
			Seychelles								
			Sierra Leone								
			Singapore								
			Slovakia								
			Slovenia								
			Solomon Islands								
			Somalia								
			South Africa								
			South Korea								
			South Sudan								
			Spain								
			Sri Lanka								
			Sudan								
			Suriname								
			Swaziland								
			Sweden								
			Switzerland								
			Syria								
			Taiwan								
			Tajikistan								
			Tanzania								
			Thailand								
			Timor-Leste								

CVC Tour

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
•		· ·	Togo		,				•
			Tonga						
			Trinidad and Tobago						
			Tunisia						
			Turkey						
			Turkmenistan						
			Tuvalu						
			Uganda						
			Ukraine						
			United Arab Emirates						
			United Kingdom						
			Uruguay						
			Uzbekistan						
			Vanuatu						
			Venezuela						
			Vietnam						
			Yemen						
			Zambia						
			Zimbabwe						
			Other (Please specify)	В					
			Prefer not to answer						
CJ10067	В	Where do you live?			Text field, <100 char		N	Skip Logic Group	CVC Other_Count
CJ10068		Which of the following best describes your <b>race</b> or <b>ethnic background</b> ? (Please select all that apply.)	African American or Black		Checkbox, two-up vertica	Multi	Υ	Skip Logic Group	CVC Race
			American Indian or Alaska Native	+					
			Asian	-					
			Hispanic or Latino						
			Native Hawaiian or Other Pacific Islander						
			White or Caucasian (Not Hispanic or Latino)						
			Other (Please specify)	С					
			Prefer not to answer		8889				
CJ10069	С	What is your race or ethnic background?			Text field,		N	Skip Logic	CVC
					<100 char			Group	Other_Race
CJI0070		What is your <b>gender</b> ?	Male		Radio button,	Single	Υ		CVC Gende
					one-up				
				4	vertical				
			Female	4					
			Prefer not to answer			L			
CJ10071		What is your age?	Under 18		Radio button, one-up vertical	Single	Y		CVC Age
			18-24	$\dashv$					
		18	1±U=€→	1	I .	1			
			25-34	-					
			25-34 35-44						

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
-			55-64 65 or older						
			Prefer not to answer	-					
CJI0072		Which of the following best describes the <b>highest level of education</b> you have attained?	I have not graduated from high school.  Denise.Philips: Added period.		Radio button, one-up	Single	Y		CVC Education
			Lligh spheel graduate	-	vertical				
			High school graduate Some college, trade, technical or vocational training	-					
			College graduate	1					
			Post graduate degree	1					
			Prefer not to answer	1					
CJI0073		Which of the following roles best describes you at	Teacher / Professor	F	Radio button.	Single	Υ	Skip Logic	CVC Role
C310073		the time of your visit?	Teacher / Troiceson		one-up vertical	Sirigic		Group	CVC Role
			Student	1					
			Adult accompanying a child/children (ex: parent or guardian)						
			Congressional staff member						
			Tour organizer						
			Interested citizen (ex: tourist, family member, senior citizen, etc.)						
			International Visitor	1					
			Other (please specify)	d b					
CJI0074	F	What level of students do you teach?	Elementary School		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Teacher
			Middle School		Torusa:				
			High School						
			College - Undergraduate						
			College - Post graduate						
			Prefer not to answer	1					
CJI0075	D	What do you consider your role?				Single	Y	Skip Logic Group	CVC Other_Role
CJI0076		Did you <b>arrive</b> at the U.S. Capitol as <b>part of a group</b> ?	Yes, I was part of a group (school, family, tourist group, etc.).	O, P	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Tour Group
			No, I arrived alone (as an individual).						
CJ10077	0	What was the approximate size of the entire group that you arrived to the Capitol with?	Under 10		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Group - Size
			10-20						
			20-30						
			30-40						
			40-50						
			More than 50						
CJI0078	Р	Which of the following best describes the <b>type of group</b> you arrived at the Capitol with?	School group	Т	Radio button, one-up	Single	Υ	Skip Logic Group	Tour Group - Type

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Special Instructions	CQ Label
			Family Senior citizen group International visitor group Other (please specify)	K					
CJ10079	Т	What were the <b>age(s) of the children/students</b> in your group? (Please select all that apply.)	Under 5 years old  5-7 years old  8-10 years old  11-13 years old  14-17 years old  Over 17 years old  Prefer not to answer	-	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Children's Ages
CJ10080	К	What other type of tour group were you a part of?			Text area, no char limit		N	Skip Logic Group	CVC Other_Tour Group
CJ10081		What was the reason(s) you decided to visit the U.S. Capitol? (Please select all that apply.)	To learn about -the history of the U.S. Capitol Denise.Philips: Remove extra space.  To view the art and architecture of the U.S. Capitol building. To learn about Congress and how it functions. To visit the House or Senate Chambers in session. To be able to ask questions to a knowledgeable person about the U.S. Capitol. To simply be a tourist. I was curious and wanted to explore the U.S. Capitol. I did not decide to visit the U.S. Capitol. It was part of my tour itinerary. Other (please specify)	В	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	CVC Primary Reason
CJI0082	В	What was the <b>other reason</b> you decided to visit the Capitol?			Text area, no char limit		N	Skip Logic Group	CVC Other_Reason
CJ10083		Did you <b>accomplish your goal</b> while at the U.S. Capitol Visitor Center?	Yes No Not applicable	F	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Accomplish Goal
CJI0084	F	What was the goal that you wanted to accomplish?			Text area, no char limit		N	Skip Logic Group	CVC OE No Goal
CJI0085		Approximately how much time did you spend overall at the U.S. Capitol Visitor Center?	Less than 1 hour  1 - 1 1/2 hours  1 1/2 - 2 hours  2 - 3 hours  More than 3 hours		Radio button, one-up vertical	Single	Y		CVC Time
CJ10086		How <b>often do you visit</b> the U.S. Capitol?	This is my first time		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Frequency

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**CVC Tour CUSTOM QUESTION LIST** Type (select | Single Skip Logic **Answer Choices** Required Special QID Label **Question Text** (limited to 50 characters) Skip to from list) or Multi Y/N Instructions CO Label G, H Less than once a year G, H Once a year Multiple times a year G. H CJ10087 G Skip Logic | Tour FT CVC Was this your first time visiting the I Single Yes Radio button, Denise.Philips: one-up Group Bold the U.S. Capitol vertical Visitor Center. No Skip Logic Tour FT U.S. CJ10088 н Was this your first time taking a tour of the U.S. Yes Radio button, Single Υ Capitol? one-up Group Tour vertical CJ10089 At what **time of day** did you visit the U.S. Capitol? CVC Time of Early morning Checkbox, Multi (Please select all that apply.) one-up day vertical Late morning Early Afternoon \_ate Afternoon Which day of the week did you visit the U.S. CJ10090 Monday Radio button, Single Υ CVC Day Capitol? one-up vertical Tuesday Wednesday Thursday Friday Saturday CJI0091 **How recently** did you visit the U.S. Capitol? Within a week Single Υ CVC Timeframe Radio button, one-up vertical Within a month Within the past 6 months Within the past year CJ10092 Questions up until now have been specifically about Yes, the cleanliness level met or exceeded my expectations Radio button. Single Skip Logic CVC the tour of the U.S. Capitol and you. The remaining one-up Group Cleanliness **questions** for the survey are regarding the **entire** Denise.Philips: vertical U.S. Capitol Visitor Center experience. Added periods to lines 435 & 436. Did the cleanliness level of the U.S. Capitol Visitor Center meet or exceed your expectations? No, the cleanliness level did not meet my expectations. CJ10093 Κ Which of the following areas of the U.S. Capitol Entrance / Greeting Area Checkbox. Multi Skip Logic CVC Visitor Center fell below your expectations? two-up vertical Group Cleanliness -(Please select all that apply.) Short **Exhibition Hall** Gift Shop Restaurant Restrooms Other (Please specify)

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Ý/N	Special Instructions	
CJ10094	L	What other area fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Clear ess
CJ10095		Would you like to provide <b>additional comments</b> about the <b>cleanliness</b> of the U.S. Capitol Visitor Center <b>building</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Cleanlir s
CJ10096		Did the U.S. Capitol Visitor Center staff (excluding tour guides - ex: workers at the coat check, entrance, etc.) meet or exceed your expectations?	Denise.Philips: Added periods to lines 445 & 446.		Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Assista
CJ10097	M	Which of the following staff members at the U.S. Capitol Visitor Center fell below your expectations? (Please select all that apply.)	No, the staff did not meet my expectations  Coat Check  Entrance / Greeting Area  Exhibition Hall  Security  Theater  Other (Please specify)	N	Checkbox, two-up vertical	Multi	Y	Skip Logic Group	CVC Assista - Short
CJ10098	N	What other staff members area fell below your expectations?			Text area, no char limit		N	Skip Logic Group	CVC Other_Assis s
CJ10099		Would you like to provide <b>additional comments</b> about an interaction with a <b>staff member</b> ? If so, please provide as much detail as possible here.			Text area, no char limit		N		CVC OE_Assista
CJI0100		statement: "The Ú.S. Capitol was completely accessible."	Strongly Agree  Agree Neutral Disagree Strongly disagree I don't know	0	Radio button, one-up vertical	Single	Y	Skip Logic Group	CVC Accessibili
CJI0101	0	What areas were not accessible?			Text area, no char limit		N	Skip Logic Group	CVC Accessibilit Low
CJI0102		U.S. Capitol Visitor Center experience?    Denise Philips:   Would just like to bold the last three	1=Very Dissatisfied  2 3 4 5 6 7	-	Radio button, scale, no don't know	Single	Y		CVC Overa Satisfactio

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			CVC Tour CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
			9 10=Very Satisfied						
CJI0103		How well did this visit to the U.S. Capitol Visitor Center <b>meet your expectations</b> ?	1=Very Dissatisfied  2 3 4 5 6 7 8 9 10=Very Satisfied		Radio button, scale, no don't know		Y		CVC Overall Satisfaction
CJI0104		If you could make one suggestion to improve the entire U.S. Capitol Visitor Center experience, what would it be?			Text area, no char limit		N		CVC OE_Improveme nt

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