MID: Uws5sgEoxk9RZlhl5ZZkYA== Date: 12/16/2010

Model questions utilize ti	he ACSI methodology to determine scores and impacts
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION FUTURE BEHAVIORS
Content (1=Poor, 10=Excellent, Don't Know)	Satisfaction Return (1=Very Unlikely, 10=Very Likely)
1 Please rate the accuracy of information on this site.	21 What is your overall satisfaction with this site? 24 How likely are you to return to this site?
	(1=Very Dissatisfied, 10=Very Satisfied)
2 Discon rate the quality of information on this site	22[How well does this site meet your expectations?] Recommend (1=Very Unlikely, 10=Very Likely)
2 Please rate the quality of information on this site.	ZZ How well does this site meet your expectations? Recommend (1-very oninery, 10-very Likely)
	(1=Falls Short, 10=Exceeds)
3 Please rate the freshness of content on this site.	23 How does this site compare to your idea of an ideal website?
	(1=Not Very Close, 10=Very Close)
Look and Feel (1=Poor, 10=Excellent, Don't Know)	
4 Please rate the visual appeal of this site.	
5 Please rate the balance of graphics and text on this site.	
6 Please rate the readability of the pages on this site.	
Navigation (1=Poor, 10=Excellent, Don't Know)	
7 Please rate how well the site is organized.	
8 Please rate the options available for navigating this site.	
9 Please rate how well the site layout helps you find what you are looking for.	
10 Please rate the number of clicks to get where you want on this site.	
Online Transparency (1=Poor, 10=Excellent, Don't Know)	
11 Please rate how thoroughly this site discloses information about what this	
agency is doing.	
Please rate how quickly agency information is made available on this site.	
13 Please rate how well information about this agency's actions can be accessed	
by the public on this site.	
Search (1=Poor, 10=Excellent, Don't Know) 14 Please rate the relevance of search results on this site.	
15 Please rate the organization of search results on this site.	
16 Please rate how well the search results help you decide what to select.	
17 Please rate how well the search feature helps you to narrow the results to find what you want.	
Site Performance (1=Poor, 10=Excellent, Don't Know)	
18 Please rate how quickly pages load on this site.	
19 Please rate the consistency of speed from page to page on this site.20 Please rate the ability to load pages without getting error messages on this	
site.	

Circup (0) Lais Question Text (Initial Surger/Injects) (Initial Surger/Injects) Ship (Signer) Type (select from its) Muit (Nite) Name (Nite)	Model Instance NGS NOAA Cus MID: Uws5sgEo Date:	stomer Sa		red & strike-through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING					
Qite (applity) Logic (applity) Logic (applity) Logic (applity) Consisting of example (applity) Consisting of example (applity) Consisting of example (applity) State (applity)			NG	S NOAA Customer Satisfaction Survey V2 CUSTOM QUESTION	LIST		_		
kit Rescuency if ductant/Student Rescuency if ductant/Student Kit Kit <td< th=""><th>QID (Group ID)</th><th>Logic</th><th>Question Text</th><th></th><th>Skip to</th><th>Type (select from list)</th><th></th><th></th><th>Special Instructions</th></td<>	QID (Group ID)	Logic	Question Text		Skip to	Type (select from list)			Special Instructions
EDD08976 What were you primarily looking for on this visit to the NGS site? Wate were you primarily looking for on this visit to the NGS site? Toolkit software Toolkit software Toolkit software Single Y Single<	EDO08974		Which term best describes your role?	Researcher/Educator/Student Geodesist/Cartographer GIS/Mapping User General Public Geocacher News Media	A	Radio button, one-up vertical	Single	Y	Skip Logic
EDD08976 What were you primarily looking for on this visit to the NGS site? Wate were you primarily looking for on this visit to the NGS site? Toolkit software Toolkit software Toolkit software Single Y Single<	EDO08975	A	Please specify your role in visiting this site.			Text field, <100 char	Single	N	Skip Logic
ED0009979 B Please specify what you were primarily looking for dody. Image: Comparising the primary problem of the primary p	EDO08976			Guidelines or specifications News CORS/OPUS Datasheets Aeronautical Data or imagery		Radio button, one-up vertical	Single	Y	Skip Logic
ED008980 Did you accomplish what you wanted to on the site today? Yes Parially A Parially No No No No No No ED008981 A Please explain why you were not able to fully accomplish your task today. want planning to accomplish anything in particular Text area, No Limit N Skip Logic ACQinh0014042 What is the primary reason passive survey control work? Using these marks is included in contract terms Learnt depend on statilite systems being available in the areas where I work Not applicable - 1 am visiting this site for other reasons A Radio button, one-up vertical Single Y Skip Logic ACQinh0014043 A Please specify why passive survey control marks are important to your work. Using these marks is included in contract terms Learnt depend on statulitie systems being available in the areas where I work Not applicable - 1 am visiting this site for other reasons Other, please specify A Text area, No Limit Single N N AD00041242 Which geospatial data types do you use? (select all that apply) GPS or GNSS A Checkbox, one-up vertical Multi Y Skip Logic Leveling Optical total station Lidar Leveling Coptical total station Laser scanners (terrestrial lidar) Aerial/ orthoptotography Other (please specify) A	EDO08979	В		Other, please specify	B	Text area, No Limit	Single	N	Skip Logic
ED008981 A Please explain why you were not able to fully accomplish your task today. N Skip Logic ACQinh001402 What is the primary rescon passive survey control marks (e.g., bench marks) are important to your work? Using these marks is required by federal, state, or local requirements Radio button, one-up vertical Single Y Skip Logic ACQinh0014042 A Please expedim why passive survey control marks (e.g., bench marks) are important to your work. Using these marks is included in contract terms Loant depend on satellite systems being available in the areas where I work Not applicable - I am visiting this site for other reasons Radio button, one-up vertical Single Y Skip Logic ACQinh001403 A Please specify why passive survey control marks are important to your work. GPS or GNSS Leveling Text area, No Limit Single N Skip Logic MAD0041242 Which geospatial data types do you use? (select all that apply) GPS or GNSS Leveling Optical total station Lidar Laser scanners (terrestrial lidar) Aerial / Optiophotography Other (please specify) A Multially Exculsive Multially Exculsive A Which geospatial data types do you use? (select all that apply) GPS or GNSS Leveling Optical total station Lidar Laser scanners (terrestrial lidar) Aerial / Opticol graphy Other (please specify) A	EDO08980		Did you accomplish what you wanted to on the site	Partially No		Radio button, one-up vertical	Single	Y	Skip Logic
marks (e.g., bench marks) are important to your work? using these marks is included in contract terms h	EDO08981	A	Please explain why you were not able to fully accomplish your task today.			Text area, No Limit		N	Skip Logic
ACQinh001403 A Please specify why passive survey control marks are important to your work. Single N MAD0041242 Which geospatial data types do you use? (select all that apply) GPS or GNSS Eveling Multi Y Skip Logic Diptical total station Laser scanners (terrestrial lidar) Eveling Diptical total station Eveling Image: State specify why passive survey control marks are important to your work. Nulti Y Skip Logic MAD0041242 Visit apply) Eveling Diptical total station Eveling Image: State specify why passive survey control marks are important to your work. Multi Y Skip Logic Mark apply) Diptical total station Eveling Image: State specify why passive survey control marks are specinfy why passive survey control marks are s	ACQinh0014042		marks (e.g., bench marks) are important to your	Using these marks is included in contract terms I can't depend on satellite systems being available in the areas where I work Not applicable – I am visiting this site for other reasons		Radio button, one-up vertical	Single	Y	Skip Logic
that apply) that apply) that apply) Leveling Optical total station Lidar Laser scanners (terrestrial lidar) Aerial/ orthophotography Other (please specify) Not applicable - I am visiting this site for other reasons Mutually Exculsive	ACQinh0014043	A		Oner, please speciny		Text area, No Limit	Single	N	
	MAD0041242		Which geospatial data types do you use? (select all	Leveling Optical total station Lidar Laser scanners (terrestrial lidar) Aerial/ orthophotography Other (please specify)	A		Multi	Y	Skip Logic
	MAD0041262	A	Please specify the geospatial data types you use	יישטי עראיז איז איז איז איז איז איז איז איז איז			Single	N	Skip Logic

NGS NOAA Customer Satisfaction Survey V2 MID: Uws5sgEoxk9RZlhI5ZZkYA== Date: 1/3/2011 red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

NGS NOAA Customer Satisfaction Survey V2 CUSTOM QUESTION LIST

	Skip							
QID	Logic		Answer Choices				Required	Special
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Instructions
MAD0041263		If you regularly have trouble getting geodetic control in the field, what is the primary issue?	I generally do not have trouble getting geodetic control		Dadia buttan, ana un vartiaal	Single	Y	Skip Logic
		In the field, what is the primary issue?	No control marks are nearby, regardless of quality		Radio button, one-up vertical			
			Nearby control marks do not have reliable positions or elevations (e.g., marks are					
			unstable, marks are too old, marks are in an area of known subsidence or uplift)					
			No internet access to get tools/data (e.g., NGS CORS, OPUS, datasheets) in the field					
			Other (please specify)	A				
			Not applicable - I am visiting this site for other reasons					
MAD0041264	A	Please specify the trouble you have getting geodetic control in the field.			Text area, No Limit	Single	N	Skip Logic
MAD0041265		Do you think NGS should include user-provided data in publically available products like "datasheets?" (Please select the answer you most agree with.)	NGS should NOT include user-provided data in publicly available products		Radio button, one-up vertical	Single	Y	Skip Logic
			NGS should include user-provided data because I am required to have my data included in NGS products (e.g., datasheets).					
			NGS should include user-provided data because it provides helpful archiving and distribution services.					
			NGS should include user-provided data because it adds an implicit 'stamp of approval' to my work.					
			I have no opinion					
			Other (please specify)	Α				
			Not applicable - I am visiting this site for other reasons					
MAD0041266	A	Please specify your thoughts on if NGS should include user-provided data in available products like "datasheets".			Text area, No Limit	Single	N	Skip Logic
MAD0041267		Are you aware that NGS will replace NAD 83 and NAVD 88 with new geometric and vertical datums?	Very aware			S	Y	
		I am						
					Dropdown select one			
			Somewhat aware		Diopuowii select one			
			Not at all aware					
			Not applicable - I am visiting this site for other reasons					
MAD0041268		What kind of training formats do you prefer?	Web accessible videos, slide shows (no interaction with instructor)		Radio Button, one-up vertical	S	Y	Skip Logic
			Live Web conference (interactive with instructor)					
			Workshops and conferences					
			NGS's training center in Corbin, VA					
			Guidelines, user manuals, and published articles					
			Other (please specify)	A				
MAD0041269	A	Please specify the other training formats you prefer.			Text area, No Limit		N	Skip Logic
LON0030184		What is most important to you in how NGS responds to your information request?			Text area, No Limit		N	
LON0045042		If this website had a mobile version would you access it from your mobile device?	Yes	А	Radio Button, one-up vertical	S	Y	Skip Logic
			No, I don't have a mobile device that allows me to access the web No, I would not use my mobile device to access this website Not Sure					
LON0045043	A	What information would you like to see on the mobile website?	INDESCRE		Text area, No Limit		N	Skip Logic
EDO08969		What is one improvement you would make to the			Text area, No Limit		N	
		site?						

NGS NOAA Customer Satisfaction Survey V2 MID: Uws5sgEoxk9RZlhI5ZZkYA== Date: 1/3/2011 red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

			NGS NOAA Cu	Istomer Satisfaction Survey V2 CUSTOM QUESTION LIST																				
QID Group ID)	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction															
EDO08974	Laber	Which term best describes your role?	Allower ibs (bor oner)	Land Surveyor/Engineer		Radio button, one-up vertical	Single	Y	Skip Logic															
		Which term best describes your role.		Researcher/Educator/Student	-		Gingie	· ·	Chip Logic															
				Geodesist/Cartographer	-																			
				GIS/Mapping User	-																			
				General Public	-																			
				Geocacher																				
				News Media	_																			
				Other, please specify	A																			
DO08975	A	Please specify your role in visiting this site.				Text field, <100 char	Single	N	Skip Logic															
DO08976		What were you primarily looking for on this visit to the NGS site?		Toolkit software		Radio button, one-up vertical	Single	Y	Skip Logic															
				Guidelines or specifications																				
				News																				
				CORS/OPUS																				
				Datasheets																				
				Aeronautical Data or imagery																				
				Other, please specify	В																			
DO08979	В	Please specify what you were primarily looking for today.				Text area, No Limit	Single	N	Skip Logic															
DO08980		Did you accomplish what you wanted to on the site today?		Yes		Radio button, one-up vertical	Single	Y	Skip Logic															
				Partially	A																			
				No	A					A	A													
				I wasn't planning to accomplish anything in particular																				
DO08981	A	Please explain why you were not able to fully accomplish your task today.				Text area, No Limit		N	Skip Logic															
CQinh0014042		What is the primary reason passive survey control marks (e.g., bench marks) are important to your work?		Using these marks is required by federal, state, or local requirements		Radio button, one-up vertical	Single	Y	Skip Logic															
				Using these marks is included in contract terms	-																			
				I can't depend on satellite systems being available in the areas where I work																				
				Not applicable – I am visiting this site for other reasons																				
				Other, please specify	A																			
CQinh0014043	A	Please specify why passive survey control marks are important to your work.				Text area, No Limit	Single	N																
AD0041242		Which geospatial data types do you use? (select all that apply)	MAD0041242A001	GPS or GNSS		Checkbox, one-up vertical	Multi	Y	Skip Logic															
			MAD0041242A002	Leveling																				
			MAD0041242A003	Optical total station																				
			MAD0041242A004	Lidar																				
			MAD0041242A005	Laser scanners (terrestrial lidar)																				
			MAD0041242A006	Aerial/ orthophotography																				
			MAD0041242A007	Other (please specify)	A																			
			MAD0041242A008	Not applicable - I am visiting this site for other reasons		Mutually Exculsive																		
AD0041262	A	Please specify the geospatial data types you use.				Text area, No Limit	Single	N	Skip Logic															
IAD0041263		If you regularly have trouble getting geodetic control in the field, what is the primary issue?	MAD0041263A001	I generally do not have trouble getting geodetic control		Radio button, one-up vertical	Single	Y	Skip Logic															
			MAD0041263A002	No control marks are nearby, regardless of guality																				

NGS NOAA Customer Satisfaction Survey V2 MID: Uws5sgEoxk9RZlhI5ZZkYA== Date: 1/3/2011

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			NGS NOAA Cu	istomer Satisfaction Survey V2 CUSTOM QUESTION LIST					
	Skip								
QID (Group ID)	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instruction
(oroup ib)	Laber	Question Text	MAD0041263A003	Nearby control marks do not have reliable positions or elevations (e.g., marks are	omp to		marci		Instruction
				unstable, marks are too old, marks are in an area of known subsidence or uplift)					
			MAD0041263A004	No internet access to get tools/data (e.g., NGS CORS, OPUS, datasheets) in the field					
			MAD0041263A005	Other (please specify)	A				
	<u> </u>		MAD0041263A006	Not applicable - I am visiting this site for other reasons			0.1		
MAD0041264	A	Please specify the trouble you have getting geodetic control in the field.				Text area, No Limit	Single	N	Skip Logic
MAD0041265		Do you think NGS should include user-provided data in publically available products like "datasheets?" (Please select the answer you most agree with.)	MAD0041265A001	NGS should NOT include user-provided data in publicly available products		Radio button, one-up vertical	Single	Y	Skip Logic
			MAD0041265A002	NGS should include user-provided data because I am required to have my data included in NGS products (e.g., datasheets).		Radio button, one-up vertical			
			MAD0041265A003	NGS should include user-provided data because it provides helpful archiving and distribution services.					
			MAD0041265A004	NGS should include user-provided data because it adds an implicit 'stamp of approval' to my work.					
			MAD0041265A005	I have no opinion					
			MAD0041265A006 MAD0041265A007	Other (please specify) Not applicable - I am visiting this site for other reasons	A				
MAD0041266	A	Please specify your thoughts on if NGS should	WAD0041205A007				Single	N	Skip Logic
		include user-provided data in available products like "datasheets".				Text area, No Limit			p ===9.5
MAD0041267		Are you aware that NGS will replace NAD 83 and NAVD 88 with new geometric and vertical datums?	MAD0041267A001	Very aware			S	Y	
		I am				Dropdown select one			
			MAD0041267A002	Somewhat aware	1	bropuowin select one			
			MAD0041267A003	Not at all aware	1				
			MAD0041267A005	Not applicable - I am visiting this site for other reasons					
MAD0041268			MAD0041268A001	Web accessible videos, slide shows (no interaction with instructor)	-	Radio Button, one-up vertical	S	Y	Skip Logic
			MAD0041268A002 MAD0041268A003	Live Web conference (interactive with instructor) Workshops and conferences					
			MAD0041268A003	NGS's training center in Corbin, VA	-				
			MAD0041268A005	Guidelines, user manuals, and published articles	1				
			MAD0041268A006	Other (please specify)	A				
MAD0041269	A	Please specify the other training formats you prefer.				Text area, No Limit		N	Skip Logic
LON0030184		What is most important to you in how NGS responds to your information request?				Text area, No Limit		N	
NEW		If this website had a mobile version would you access it from your mobile device?		Yes	А	Radio Button, one-up vertical	S	Y	Skip Logic
				No, I don't have a mobile device that allows me to access the web		Radio Button, one-up ventical			
				No, I would not use my mobile device to access this website Not Sure					
NEW	A	What information would you like to see on the mobile website?				Text area, No Limit		N	Skip Logic
EDO08969		What is one improvement you would make to the site?				Text area, No Limit		N	

Model Instance	Name:	red & strike through: DELETE
NGS NOAA Cus	stomer Satisfaction Survey V2	underlined & italicized: RE-ORDER
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Date:	1/3/2011	blue +>: REWORDING

		NGS NOA	A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST	1				
QID Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Specia Instructio
EDO08974		Which term best describes your role?	Land Surveyor/Engineer		Radio button, one-up vertical	Single	Y	Skip Logic
		· · · · · · · · · · · · · · · · · · ·	Researcher/Educator/Student	1				1 1 1 3 1
			Geodesist/Cartographer	1				
			GIS/Mapping User	1				
			General Public					
			Geocacher					
			News Media					
			Other, please specify	A				
DO08975	A	Please specify your role in visiting this site.			Text field, <100 char	Single	N	Skip Logic
DO08976		What were you primarily looking for on this visit to the NGS site?	Toolkit software		Radio button, one-up vertical	Single	Y	Skip Logic
				-				
			Guidelines or specifications	-				
			News	-				
			CORS/OPUS	-				
			Datasheets Aeronautical Data or imagery	-				
			Other, please specify	в				
DO08979	В	Please specify what you were primarily looking for today.	Outer, please specify	В	Text area, No Limit	Single	N	Skip Logi
		incluse speeing white you were primarily looking for tolday.			Link alou, NO Ellink	Single		Chip Logi
CQinh0014040		Regarding accurate positioning, what is the most important issue or	Obtaining geodetic control in the field		Radio button, one up vertical	Single	¥	Skip Logi
		challenge in your profession?		-				
			Identifying land subsidence or uplift Identifying shoreline or sea level changes	-				
			Defining the relationship between land elevations and water levels	-				
			Not applicable – I am visiting this site for other reasons	-				
			Other, please specify					
CQinh0014041	A	Please specify the most important accurate positioning issue or			Text area, No Limit	Single	N	
		challenge in your profession.						
DO08980		Did you accomplish what you wanted to on the site today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logi
			Partially No	A				
			I wasn't planning to accomplish anything in particular	- ^				
DO08981	A	Please explain why you were not able to fully accomplish your task	r wash t planning to accomplish anything in particular		Text area, No Limit		N	Skip Logio
2000001		today.			roxtaroa, no Enne			Chip Logi
CQinh0014042		What is the primary reason passive survey control marks (e.g., bench marks) are important to your work?	Using these marks is required by federal, state, or local requirements		Radio button, one-up vertical	Single	Y	Skip Logi
			Using these marks is included in contract terms	-				
			I can't depend on satellite systems being available in the areas where I work Not applicable – I am visiting this site for other reasons	-				
			Other, please specify	A				
CQinh0014043	A	Please specify why passive survey control marks are important to	Other, please specify		Text area, No Limit	Single	N	
EW		your work.	CDS or CNSS			N. du altri	V	Ckin Log
		Which geospatial data types do you use? (select all that apply)	GPS or GNSS		Checkbox, one-up vertical	Wulu		Skip Log
			Leveling					
			Optical total station					
			Lidar	-				
			Laser scanners (terrestrial lidar)	-				
			Aerial/ orthophotography	- · ·				
			Other (please specify)	A				
EW	A	Please specify the geospatial data types you use.	not approade - Fam visiting this site for other reasons		Text area, No Limit	Single	N	Skip Logi
EW		If you regularly have trouble getting geodetic control in the field, what	I generally do not have trouble getting geodetic control		rescarea, no Limit	Single	v	Skip Logi
		If you regularly have trouble getting geodetic control in the field, what is the primary issue?	r generally do not have a buble getting geodetic control		Radio button, one-up vertical	Single		Skip Logi
			No control marks are nearby, regardless of quality					
			Nearby control marks do not have reliable positions or elevations (e.g., marks are					
			unstable, marks are too old, marks are in an area of known subsidence or uplift)					
			No internet access to get tools/data (e.g., NGS CORS, OPUS, datasheets) in the	1				
			Other (please specify)	A				
EW		Please specify the trouble you have gatting goodatic control in the	Not applicable - I am visiting this site for other reasons			Single	N	Skiples
	A	Please specify the trouble you have getting geodetic control in the field.			Text area, No Limit	Single	N	Skip Log
DO08970		How did you look for information on the site today? (Please select all	Search feature	A	Checkbox, one-up-vertical	Multi	¥	Skip Log
		that apply.)						
			Top navigation bar					

Model Instance NGS NOAA Cu MID: Uws5sgEc Date:	istomer Sa		red & strike through : DELETE <u>underlined & italicized</u> : RE-ORDER pink: ADDITION blue +>: REWORDING					
		NGS NOA	A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
			Left navigation bar Links-in the center of the page Other, please specify	B				
ED008971	в	Other way Hooked for information:			Text field, <100 char		N	Skip Logic
	-	Please select your primary experience with the site's search feature	The search feature met my needs today.		Radio button, one up vertical	Single	¥	Skip Logic
EDO08972	A	teday.	Had issues with the search process (how to use it, terms to enter). Had issues with the search results Freeelved: Other, please specify	e				
ED008973 LON0030178	e	Please specify your experience with the search feature today. When looking for information which of the following do you primarily	Frequently Asked Questions		Text area, No Limit Radio button, one-up vertical	Single	N ¥	Skip Logic Skip Logic
		prefer?	Glossary Community-of-users-message-board- Technical-reference-documents/publications Instructional-video Social-media Other-(please-specify)					
LON0030179	A	Please specify how you primarily prefer to look for information.	Other (piease specify)	A	Text area, No Limit		N	Skip Logic
LON0030180		What is your preferred method of contacting NGS?	Email		Radio button, one-up vertical	Single	¥	Skip Logic
			Online chat In person (e.g., at a meeting) Phone Fax Other (please specify)	A				
LON0030181	A	Please specify your preferred method of contacting NGS.			Text area, No Limit		N	Skip Logic
LON0030182		Typically, how often do you send an inquiry to an NGS employee?	Less than once per year 1 - 3 times per year 4 - 10 times per year Greater than 10 times per year Other (please specify) Differ (please specify)	A	Radio button, one up vertical	Single	¥	Skip Logic
LON0030183	A	Please specify how often you send an inquiry to an NGS employee.			Text area, No Limit		N	Skip Logic
NEW		Do you think NGS should include user-provided data in publically available products like "datasheets?" (Please select the answer you most agree with.)	NGS should NOT include user-provided data in publicly available products NGS should include user-provided data because I am required to have my data included in NGS products (e.g., datasheets). NGS should include user-provided data because it provides helpful archiving and distribution services. NGS should include user-provided data because it adds an implicit 'stamp of approval' to my work. I have no opinion Other (please specify) NG applicable -1 am visiting this site for other reasons	A	Radio button, one-up vertical	Single	Y	Skip Logic
NEW	A	Please specify your thoughts on if NGS should include user-provided data in available products like "datasheets".			Text area, No Limit	Single	N	Skip Logic
NEW		Are you aware that NGS will replace NAD 83 and NAVD 88 with new geometric and vertical datums?	Very aware Somewhat aware Not at all aware Other (please specify) Did andicibile. Lam visiting this site for other response		Dropdown select one	S	Y	
NEW		What kind of training formats do you prefer?	Not applicable - I am visiting this site for other reasons Web accessible videos, slide shows (no interaction with instructor) Live Web conference (interactive with instructor) Workshops and conferences NGS's training center in Corbin, VA Guidelines, user manuals, and published articles Other (please specify)	A	Radio Button, one-up vertical	S	Y	Skip Logic
NEW	A	Please specify the other training formats you prefer.			Text area, No Limit	Single	N	Skip Logic
LON0030184		What is most important to you in how NGS responds to your information request?			Text area, No Limit		N	
EDO08969		What is one improvement you would make to the site?			Text area, No Limit		N	

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			A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require d Y/N	Special
EDO08974	Laber	Which term best describes your role?	Land Surveyor/Engineer	Onip to	Radio button, one-up vertical	Single	Y	Skip Logic
0000014		Which term best describes your role.	Researcher/Educator/Student	1	radio batton, one up venteur	Olingic		Ship Logic
			Geodesist/Cartographer	1				
			GIS/Mapping User	1				
			General Public	1				
			Geocacher	1				
			News Media	1				
			Other, please specify	A				
DO08975	A	Please specify your role in visiting this site.			Text field, <100 char	Single	N	Skip Logic
0008976		What were you primarily looking for on this visit to the NGS site?	Toolkit software		Radio button, one-up vertical	Single	Y	Skip Logic
			Guidelines or specifications News	1				
			CORS/OPUS	1				
			Datasheets	1				
			Aeronautical Data or imagery	1				
			Other, please specify	в				
DO08979	В	Please specify what you were primarily looking for today.			Text area, No Limit	Single	N	Skip Logic
CQinh0014036		Which of the following professional groups should NGS engage with, in addition to the surveying community?			Radio button, one-up vertical	Single	¥	Skip Logic
			Energy producers					
			Agriculture	-				
			Coastal management					
CQinh0014037	A	Disease encode any other preference around NCC should approace	Other, please specify	A	Text area, No Limit	Cingle	N	
CQinh0014037	*	Please specify any other professional groups NGS should engage with.				Single		Chin Levie
CQIIIII0014030		Which geodesy / remote sensing topics should NGS explain better, or provide tutorials on?	Shoreline; the role of geodesy and remote sensing in ensuring safe navigation	-	Radio button, one-up vertical	Single	¥	Skip Logic
			Crustal and land movement; the role of geodesy and remote sensing in updating positions where significant crustal and land movement occurs					
			Geographic Information Systems (GIS); the role of geodetic control in GIS					
			Other, please specify	A				
CQinh0014039	A	Please specify the topics NGS should explain better.			Text area, No Limit	Single	N	
CQinh0014040		Regarding accurate positioning, what is the most important issue or challenge in your profession?	Obtaining geodetic control in the field		Radio button, one-up vertical	Single	Y	Skip Logio
			Identifying land subsidence or uplift					
			Identifying shoreline or sea-level changes					
			Defining the relationship between land elevations and water levels	-				
			Not applicable – I am visiting this site for other reasons					
COinh001 40 44		Diagon aposify the most important accurate accitization in	Other, please specify	A	Tout oron. No Limit	Circela		
CQinh0014041	A	Please specify the most important accurate positioning issue or challenge in your profession.			Text area, No Limit	Single	N	
CQinh0014042		What is the primary reason passive survey control marks (e.g., bench marks) are important to your work?	Using these marks is required by federal, state, or local requirements		Radio button, one-up vertical	Single	Y	Skip Logic
			Using these marks is included in contract terms					
			I can't depend on satellite systems being available in the areas where I work					
			Not applicable – I am visiting this site for other reasons					
CQinh0014043	A	Please specify why passive survey control marks are important to	Other, please specify	A	Text area, No Limit	Single	N	
CQinh0014044		your work. Which of the following primarily drives your accuracy needs?	Legal requirements		Radio button, one-up vertical	Single	¥	Skip Logic
Q1110014044		Thick of the tonowing primarity trives your accuracy needs?			Auto button, one-up ventedi	Gingle	+	Ship-Logic
			Scale of what I am measuring requires high accuracy					
			Scale of what I am measuring requires high accuracy I want the highest accuracy possible I don't have high accuracy requirements; within a few feet is good enough.					

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		NGS NOAA	Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other, please specify	Skip to	Type (select from list)	Single or Multi	Require d Y/N	Special Instruction
ACQinh0014045	A	Please specify what primarily drives your accuracy needs.	other, please specify		Text area, No Limit	Single	N	
ACQinh0014046		Whi ch of the following best describes the datum realization you are most likely to use?	Luse whatever datum realization my original dataset is in. Luse the most recent datum realization. Luse the datum realization I am most comfortable with. Leo not make a distinction between datum realizations. Not applicable — I am visiting this site for other reasons Other, please specify	A	Radio button, one up vertical	Single	¥	Skip Logi c
ACQinh0014047	A	Please specify the datum realization you are most likely to use.			Text area, No Limit	Single	N	
EDO08980			Yes Partially No I wasn't planning to accomplish anything in particular	AA	Radio button, one-up vertical	Single	Y	Skip Logic
EDO08981		Please explain why you were not able to fully accomplish your task today.			Text area, No Limit		N	Skip Logic
EDO08970		How did you look for information on the site today? (Please select all that apply.)	Search feature Top navigation bar Left navigation bar Links in the center of the page Other, please specify	А	Checkbox, one-up vertical	Multi	Y	Skip Logic
EDO08971	В	Other way I looked for information:	Gurer, preude apeeny		Text field, <100 char		N	Skip Logic
EDO08972	A		The search feature met my needs today. I had issues with the search process (how to use it, terms to enter). I had issues with the search results I received. Other, please specify	с	Radio button, one-up vertical	Single	Y	Skip Logic
EDO08973	С	Please specify your experience with the search feature today.		- Ŭ	Text area, No Limit		N	Skip Logic
NEW		When looking for information which of the following do you primarily prefer?	Frequently Asked Questions Glossary Community-of-users message board Technical reference documents/publications Instructional video Social media Other (please specify)	A	Radio button, one-up vertical	Single	Y	Skip Logic
NEW	A	Please specify how you primarily prefer to look for information.			Text area, No Limit		N	Skip Logic
NEW		What is your preferred method of contacting NGS?	Email Online chat In person (e.g., at a meeting) Phone Fax Other (dease specify)		Radio button, one-up vertical	Single	Y	Skip Logic
NEW	Α	Please specify your preferred method of contacting NGS.	end (hours shoul)		Text area, No Limit		N	Skip Logic
NEW		Typically, how often do you send an inquiry to an NGS employee?	Less than once per year 1 - 3 times per year 4 - 10 times per year Greater than 10 times per year Other (please specify)	A	Radio button, one-up vertical	Single	Y	Skip Logic
NEW	Α	Please specify how often you send an inquiry to an NGS employee.			Text area, No Limit		N	Skip Logic
NEW		What is most important to you in how NGS responds to your information request?			Text area, No Limit		N	
EDO08969		What is one improvement you would make to the site?			Text area, No Limit		N	

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			A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
)ID Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Y/N	Specia Instructio
DO08974			Land Surveyor/Engineer	-	Radio button, one-up vertical	Single	Y	Skip Logic
			Researcher/Educator/Student Geodesist/Cartographer	-				
			GIS/Mapping User					
			General Public					
			Geocacher	_				
			News Media Other, please specify	A				
DO08975	A	Please specify your role in visiting this site.			Text field, <100 char	Single	N	Skip Logic
DO08976		What were you primarily looking for on this visit to the NGS site?	Toolkit software		Radio button, one-up vertical	Single		Skip Logic
			Guidelines or specifications					
			News					
			CORS/OPUS	_				
			Datasheets Aeronautical Data or imagery	-				
			Other, please specify	в				
DO08979	В	Please specify what you were primarily looking for today.			Text area, No Limit	Single	N	Skip Logic
lew		Which of the following professional groups should NGS engage with, in addition to the surveying community?	Emergency responders		Radio button, one-up vertical	Single	Y	Skip Logic
			Enerav producers	-	Radio button, one-up vertical			
			Agriculture					
			Coastal management					
			Other, please specify	A		-		
ew	A	Please specify any other professional groups NGS should engage with.			Text area, No Limit	Single	N	
ew		Which geodesy / remote sensing topics should NGS explain better, or provide tutorials on?	Shoreline; the role of geodesy and remote sensing in ensuring safe navigation			Single	Y	Skip Logic
				_	Radio button, one-up vertical			
			Crustal and land movement; the role of geodesy and remote sensing in updating positions where significant crustal and land movement occurs					
			Geographic Information Systems (GIS); the role of geodetic control in GIS	-				
			Other, please specify	A				
lew	A	Please specify the topics NGS should explain better.			Text area. No Limit	Single	N	
lew		Regarding accurate positioning, what is the most important issue or challenge in your profession?	Obtaining geodetic control in the field			Single	Y	Skip Logic
		challenge in your profession?	Identifying land subsidence or unlift sea-level changes	-	Radio button, one-up vertical			
			identifying shoreline ore sea-level changes	-				
			Defining the relationship between land elevations and water levels					
	-		Other, please specify	A				
ew	A	Please specify the most important accurate positioning issue or challenge in your profession.			Text area. No Limit	Single	N	
lew		What is the primary reason passive survey control marks (e.g., bench marks) are important to your work?	Using these marks is required by federal, state, or local requirements		Radio button, one-up vertical	Single	Y	Skip Logic
			Using these marks is included in contract terms		inclusion, one up veriledi			
			I can't depend on satellite systems being available in the areas where I work					
lew	A	Please specify why passive survey control marks are important to	Other, please specify	A		Single	N	
ew		your work. Which of the following primarily drives your accuracy needs?	Legal requirements		Text area, No Limit	Single	Y	Skip Logic
					Radio button, one-up vertical			
			Scale of what I am measuring requires high accuracy	-	, see a second			
			I don't have high accuracy requirements; within a few feet is good enough.	-				
			not applicable – I am visiting this site for other reasons					
		Diagon aposifu ukat primorilu driver surger server se de	Other, please specify	Α		Circula	N.	
iew'	A	Please specify what primarily drives your accuracy needs.			Text area. No Limit	Single	N	
ew		Which of the following best describes the datum realization you are	I use whatever datum realization my original dataset is in.			Single	Y	Skip Logic
		most likely to use?		-	Radio button, one-up vertical			
			r use the most recent datum realization.	-				
			I do not make a distinction between datum realizations.	-				
			not applicable – I am visiting this site for other reasons					
			Other, please specify	Α				

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)ID Group ID)	Skip Logic Label	Question Text Please specify the datum realization you are most likely to use.	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require d Y/N	Specia Instructi
.cw	C				Text area, No Limit	Single		
\CQLiv000976		What-spatial-accuracy for-survey control-meets your-horizontal positioning-needs?	-1-cm (0.03-ft.) horizontal 1-2 cm (0.03-01.ft.) horizontal 2-5 cm (0.1-0.2.ft.) horizontal 5-15 cm (0.2-0.5.ft.) horizontal Other - picase specify Not surce Dord Horizontal	•	Radio button, one-up-vertical	Single	¥	Skip Logi
CQLiv000976	A	Please specify the spatial accuracy for survey control meeting your horizontal positioning needs.			Text area, No Limit		N	Skip Logi
19976		What vertical accuracy meets your needs for determining elevations (i.e., orthometric and/or dynamic heights)? -	<1 cm (0.03 ft.) vertical 1-3 cm (0.03-0.1 ft.) vertical 3-5 cm (0.1-0.2 ft.) vertical 5-10 cm (0.2-0.3 ft.) vertical 10-30 cm (0.3-1 ft.) vertical 04ber – pilease specify Not-sure/ Dorit know	A	Radio button, one up vertical	Single	¥	Skip Logi
CQLiv000976	A	Please specify the vertical accuracy to determine elevation.	HOLSOLD DUIT KNOW				N	Skip Logi
ACQLiv000978		How well aligned should passive survey control marks (e.g., bench marks) be with NGS Continuously Operating Reference Stations (CORS)? (Note: that the CORS network is the basis for latitude, longitude, and ellipsoid height in the National Spatial Reference System (NSRS).)	<1 cm (0.03 ft.) horizontal and/or <2 cm (0.07 ft.) ellipsoid height		Text-area, No Limit Radio button, one up vertical	Single	¥	Skip Logi
			1-3 cm (0.03-0.1 ft.) horizontal and/or 2-5 cm (0.07-0.2 ft.) ellipsoid height 3-5 cm (0.1-0.2 ft.) horizontal and/or 5-10 cm (0.2-0.3 ft.) ellipsoid height 5-15 cm (0.2-0.5 ft.) horizontal and/or 10-30 cm (0.3-1 ft.) ellipsoid height Other – please specify Not surc/ Dom't know	- - - -				
CQLiv000976	A	Please specify how well aligned passive survey control marks should be to NGS CORS.			Text area, No Limit		N	Skip Logi
KCQLiv000976		What minimum change should determine whether NGS updates published coordinates for passive survey-control marks (e.g., bench marks)?	Any change 1-3 cm (0.03-0.1 ft.) horizontal and/or 2-5 cm (0.07-0.2 ft.) vertically 2-5 cm (0.1-0.2 ft.) horizontal and/or 5-10 cm (0.2-0.3 ft.) vertically 5-15 cm (0.2-0.5 ft.) horizontal and/or 10-30 cm (0.3-1 ft.) vertically 0Hor - please specify Not surce / Dorit know	A	Radio button, one up vertical	Single	¥	Skip Logi
CQLiv000976	A	Please specify the minimum change required to determine when NGS updates published coordinates for passive survey control marks:			Text area, No Limit		N	Skip Log i
CQLiv000976		How often should NGS update published horizontal and/or vertical control coordinates?	As often as necessary; update of coordinates should be based on positional change rather than a schedule No more than once per year No more than once every 2-4 years No more than once every 5-10 year- Other – please specify Not sure? Dork thow	A	Radio button, one up vertical	Single	¥	Skip Log
CQLiv000976	A	Please specify how often NGS should update their published control			Toyt grog No Limit		N	Skip Log
DO08980		Did you accomplish what you wanted to on the site today?	Yes Partially No I wasn't planning to accomplish anything in particular	A	Text area, No Limit Radio button, one-up vertical	Single	Y	Skip Log
DO08981	A	Please explain why you were not able to fully accomplish your task					N	Skip Log
DO08970		today. How did you look for information on the site today? (Please select all	Search feature		Text area, No Limit	Multi	Y	Skip Log
500070		that apply.)	Top navigation bar Left navigation bar Links in the center of the page Other, please specify	B	Checkbox, one-up vertical		,	Ship Eug
	В	Other way I looked for information:			Text field, <100 char		N	Skip Log
DO08971		Please select your primary experience with the site's search feature	The search feature met my needs today.			Single	Y	Skip Log
DO08971	A	today.	I had issues with the search process (how to use it, terms to enter). I had issues with the search results I received. Other, please specify	с	Radio button, one-up vertical			

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		NGS NOA	A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID (Group ID) EDQ08974	Skip Logic Label	Question Text Which term best describes your role?	Answer Choices (limited to 50 characters) Land Surveyor/Engineer Researcher/Educator/Student Geodesist/Cartographer GiS/Mapping User General Public Geocacher News Media	Skip to	Type (select from list) Radio button, one-up vertical	Single or Multi <u>Single</u>	Require d Y/N <u>Y</u>	Special Instructions <u>Skip Logic</u>
			Other, please specify	<u>A</u>				
ED008975 ED008976	A	Please specify your role in visiting this site. What were you primarily looking for on this visit to the NGS site?	Data Geodetic Tool Kit/software Toolkit software Publications, Guidelines or specifications News CORS/OPUS - GPS Data Datasheets Aeronautical Data or imagery imagery Other, please specify	<u>A</u>	<u>Text field, <100 char</u> Radio button, one-up vertical	Single Single		<u>Skip Logic</u> Skip Logic
EDO08977	<u>A</u>	What type of data were you looking for?	A <u>eronautical Data</u> CORS/OPUS - CPS Data Datasheets Other, please specify	<u>C</u>	Radio button, one-up vertical	<u>Single</u>	¥	<u>Skip Logic</u>
ED008978	E	<u>Other data:</u>		_	Text field, <100 char	Single	₩	Skip Logic
ED008979	B	Please specify what you were primarily looking for today.				<u>Single</u>	<u>N</u>	<u>Skip Logic</u>
New		What spatial accuracy for survey control meets your horizontal positioning needs?	< 1 cm (0.03 ft.) horizontal 1–3 cm (0.03–0.1 ft.) horizontal 3–5 cm (0.1–0.2 ft.) horizontal 5–15 cm (0.2–0.5 ft.) horizontal Other – please specify Not sure/ Don't know	A	<u>Text area. No Limit</u> Radio button, one-up vertical	Single	Y	Skip Logic
New	A	Please specify the spatial accuracy for survey control meeting your horizontal positioning needs.			Text area, No Limit		N	Skip Logic
New		What vertical accuracy meets your needs for determining elevations (i.e., orthometric and/or dynamic heights)?	< 1 cm (0.03 ft.) vertical 1–3 cm (0.03–0.1 ft.) vertical 3–5 cm (0.1–0.2 ft.) vertical 5–10 cm (0.2–0.3 ft.) vertical 10–30 cm (0.3–1 ft.) vertical 00-30 cm (0.3–1 ft.) vertical Other – please specify Not sure/ Don't know	Α	Radio button, one-up vertical	Single	Y	Skip Logic
New	A	Please specify the vertical accuracy to determine elevation.			Text area, No Limit		N	Skip Logic
New		How well aligned should passive survey control marks (e.g., bench marks) be with NGS Continuously Operating Reference Stations (CORS)? (<i>Wote: that the CORS network is the basis for latitude,</i> <i>longitude, and ellipsoid height in the National Spatial Reference</i> <i>System (NSRS).</i>)	< 1 cm (0.03 fL) horizontal and/or < 2 cm (0.07 fL) ellipsoid height 1–3 cm (0.03–0.1 fL) horizontal and/or 2–5 cm (0.07–0.2 fL) ellipsoid height 3–5 cm (0.1–0.2 fL) horizontal and/or 5–10 cm (0.2–0.3 fL) ellipsoid height 5–15 cm (0.2–0.5 fL) horizontal and/or 10–30 cm (0.3–1 fL) ellipsoid height Other – please specify Not sure/ Don't know	A	Radio button, one-up vertical	Single	Y	Skip Loğic

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		NGS NOA	A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID	Skip Logic		Answer Choices		- /	Single or Multi	Require d	Special
(Group ID) New	Label	Question Text Please specify how well aligned passive survey control marks should	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N N	Instructions Skip Logic
New		be to NGS CORS.	Any shange		Text area, No Limit	Cingle	X	Chin Logia
New		what minimum charge should determine whener it us opposes published coordinates for passive survey control marks (e.g., bench marks)?	Any change 1–3 cm (0.03–0.1 ft) horizontal and/or 2–5 cm (0.07–0.2 ft.) vertically 3–5 cm (0.1–0.2 ft) horizontal and/or 5–10 cm (0.2–0.3 ft.) vertically 5–15 cm (0.2–0.5 ft) horizontal and/or 10–30 cm (0.3–1 ft.) vertically Other – please specify Not sure/ Don't know	Α	Radio button, one-up vertical	Single	T	Skip Logic
New	A	Please specify the minimum change required to determine when NGS updates published coordinates for passive survey control marks.			Text area, No Limit		N	Skip Logic
New		How often should NGS update published horizontal and/or vertical control coordinates?	As often as necessary; update of coordinates should be based on positional change rather than a schedule No more than once very 2-4 years No more than once every 2-4 years No more than once every 5-10 year Other – please specify Not sured posit know	Α	Radio button, one-up vertical	Single	Y	Skip Logic
New	A	Please specify how often NGS should update their published control			-		N	Skip Logic
EDO08980		Did you accomplish what you wanted to on the site today?	Yes		Text area, No Limit	Single	<u>Y</u>	Skip Logic
			Partially No I wasn't planning to accomplish anything in particular	A A	<u>Radio button, one-up vertical</u>			
<u>EDO08981</u>	A	Please explain why you were not able to fully accomplish your task today.					N	<u>Skip Logic</u>
<u>EDO08970</u>		How did you look for information on the site today? (Please select all that apply.)	Top navigation bar Left navigation bar	A	Text area, No Limit Checkbox, one-up vertical	Multi	Ϋ́	<u>Skip Logic</u>
ED008971	B	Other way I looked for information:	Links in the center of the page Other, please specify	B			N	<u>Skip Logic</u>
		Please select your primary experience with the site's search feature	The search feature met my needs today.		<u>Text field, <100 char</u>	Single		Skip Logic
<u>EDO08972</u>		<u>today.</u>	I had issues with the search process (how to use it, terms to enter). I had issues with the search results I received. Other, please specify	c	Radio button, one-up vertical			
EDO08973	<u>C</u>	Please specify your experience with the search feature today.			<u>Text area, No Limit</u>			<u>Skip Logic</u>
EDO08969		What is one improvement you would make to the site?			<u>Text area, No Limit</u>		N	
ED008982		Which positioning product should NGS emphasize?	High accuracy CPS data streamed via the Internet Expanded tools for processing positioning data online Enhanced standards and guidelines for various positioning uses None Other, please specify	A	Radio button, one-up vertical	Single	¥	OPS Group
EDO08983	A	Other - positioning product:			Text field, <100 char	Single	N	OPS Group
EDO08984		Which training workshop would be most useful to you?	Using CORS/OPUS Blue booking GPS processing Datum transformation Developing an accurate CIS/LIS Developments in height modernization		Hext Heid, - 4100 char Radio button, one-up vertical	Single	¥	OPS Group
			Not interested in a training workshop Other- please specify	A				

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		NGS NOA/	A Customer Satisfaction Survey V2 CUSTOM QUESTION LIST					
QID	Skip Logic		Answer Choices			Single or	Require d	Special
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Instructions
EDO08969		What is one improvement you would make to the site?		0.00 10	Text field unlimited characters		N	
22000000								
EDO08970		How did you look for information on the site today? (Please select all that apply.)	Search feature Top navigation bar	А	Checkbox, one-up vertical	Multi	Y	Skip Logic
			Left navigation bar	1				
			Links in the center of the page	1				
			Other, please specify	в				
EDO08971	В	Other way I looked for information:			Text field, <100 char			Skip Logic
EDO08972	A	Please select your [b] primary[/b] experience with the site's search feature today.	The search feature met my needs today.	-	Radio button, one-up vertical	Single	Y	Skip Logic
			I had issues with the search process (how to use it, terms to enter). I had issues with the search results I received. Other, please specify	с				
EDO08973	С	Please specify your experience with the search feature today.			Text field unlimited characters		N	Skip Logic
EDO08974		Which term best describes your role?	General Public		Radio button, one-up vertical	Single	Y	Skip Logic
			Geocacher					
			Geodesist/Cartographer					
			GIS/Mapping User					
			Land Surveyor/Engineer	4				
			News Media	-				
			Researcher/Educator/Student					
			Other, please specify	A	T + C + L + 400 - L	0.1		
EDO08975	A	Please specify your role in visiting this site.	Data		Text field, <100 char	Single		Skip Logic
EDO08976		What were you primarily looking for on this visit to the NGS site?		A	Radio button, one-up vertical	Single	Y	Skip Logic
			Geodetic Tool Kit/software	-				
			Imagery	-				
			News	-				
			Publications, Guidelines or specs	в				
EDO08977	A	What type of data were you looking for?	Other, please specify Aeronautical Data	D	Radio button, one-up vertical	Single	Y	Skip Logic
20008977	^	what type of uata were you looking for?	CORS/OPUS - GPS Data		Radio button, one-up vertical	Single	T	Skip Logic
			Datasheets					
			Other, please specify	с				
EDO08978	с	Other data:			Text field, <100 char	Single	N	Skip Logic
EDO08979	B	Please specify what you were primarily looking for today.			Text field unlimited characters	Single		Skip Logic
EDO08980		Did you accomplish what you wanted to on the site today?	Yes		Radio button, one-up vertical	Single	Y	Skip Logic
			Partially No	A A				

NGS NOAA Customer Satisfaction Survey V2 MID: Uws5sgEoxk9RZlhI5ZZkYA== Date: 1/3/2011 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

NGS NOAA Customer Satisfaction Survey V2 CUSTOM QUESTION LIST

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) I wasn't planning to accomplish anything in particular	Skip to	Type (select from list)	Single or Multi	Require d Y/N	Special Instructions
EDO08981	A	Please explain why you were not able to fully accomplish your task today.			Text field unlimited characters		N	Skip Logic
EDO08982		Which positioning product should NGS emphasize?	High-accuracy GPS data streamed via the Internet Expanded tools for processing positioning data online Enhanced standards and guidelines for various positioning uses None Other, please specify	A	Radio button, one-up vertical	Single	Y	OPS Group
EDO08983	A	Other - positioning product:			Text field, <100 char	Single	N	OPS Group
EDO08984		Which training workshop would be most useful to you?	Using CORS/OPUS Blue booking GPS processing Datum transformation Developing an accurate GIS/LIS Developments in height modernization Not interested in a training workshop Other, please specify	A	Radio button, one-up vertical	Single	Y	OPS Group
EDO08985	A	Other - training workshop:			Text field, <100 char	Single	N	OPS Group