

Welcome and Thank You Text

Welcome Text

Thank you for visiting [Company/Site/Agency]. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Welcome Text - Alternate

Thank you for visiting [Company/Site/Agency]. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the [Company/Site/Agency]. Please take a few minutes to give us your feedback. All results are strictly confidential.

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

Thank You Text - Alternate

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.



Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.



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ForeSee ForeSee Privacy Policy Survey Support

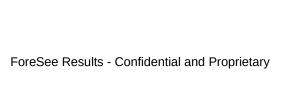
Model Name: F

Model ID

Partitioned: No Date: 5/30/2014



Label	Satisfaction Questions									
	CUSTOMER SATISFACTION									
MQ Label	Satisfaction									
Satisfaction - Overall	What is (1=Ver	N/A for this survey	nce?							
Satisfaction - Expectations	How w		ons?							
Satisfaction - Ideal	How do experion (1=Not		leal service							
	(2 / 101									



Model Name PSC Milestone Survey
Model ID (MID)
Partitioned NO
Date 5/30/2014

Red & Strike-Through: Delete Underlined & Italicized: Re-order

Pink: Addition

Blue: Reword



QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
	Thinking about your entire experience in acquiring this product/service from PSC, please answer the following:						•	
		How well did PSC provide adequate information on what to expect?	Extremely well		Y	Drop down, select one		Informed
			Quite well					
			Moderately well					
			Slightly well					
			Not well at all					
		How well did PSC communicate with you through the welcoming process?	Extremely well		Υ	Drop down, select one		Communication
			Quite well					
			Moderately well					
			Slightly well					
			Not well at all Extremely well		Y	Drop down, select one		Resources
			Quite well					
			Moderately well					
			Slightly well					
			Not well at all					
		How well did PSC provide answers to your questions related to the product or service you acquired.	Extremely well		Y	Drop down, select one		Answers
			Quite well					
			Moderately well					
			Slightly well					
			Not well at all					
		What could we have done to improve your experience with this process?			N	Text area, no char limit		OE_Improvement
		If we may contact you regarding your experience with this product or service, please provide your name, email address, and agency affiliation.			N	Text area, no char limit		OE_Follow Up YES