Model Instance Name: AHRQ Enterprise

MID: R8wAc4oxsEFxw15AZd8ghg==

Partitioned (Y/N)? YES

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.



|                                   | 9/7/2012  |                           |   |           |  |
|-----------------------------------|---|---------------------------|---|-----------|--|
|                                   |   | AHRÇ                      | Enterprise  |           |  |
|                                   | Model questions utiliz  | e the ACSI me             | thodology to determine scores and impacts   |           |  |
| MQ Label                          | ELEMENTS (drivers of satisfaction)  | MQ Label                  | CUSTOMER SATISFACTION   | MQ Label  | FUTURE BEHAVIORS   |
|                                   | Content (1=Poor, 10=Excellent, Don't Know)  |                           | Satisfaction  |           | Return (1=Very Unlikely, 10=Very Likely)                   |
| Content - Accuracy                | Please rate your perception of the accuracy of information on this site.  | Satisfaction -<br>Overall | What is your <b>overall satisfaction</b> with this site? (1=Very Dissatisfied, 10=Very Satisfied) | Return    | How likely are you to return to this site?                 |
| Content - Quality                 | Please rate the quality of information on this site.  | Satisfaction -            | How well does this site meet your expectations?   |           | Recommend (1=Very Unlikely, 10=Very Likely)                |
| Content - Freshness               | Please rate the <b>freshness of content</b> on this site.   | Satisfaction -<br>Ideal   | How does this site compare to your idea of an ideal website?                                      | Recommend | How likely are you to recommend this site to someone else? |
|                                   | Look and Feel (1=Poor, 10=Excellent, Don't Know)  |                           | A Nonvice Steel As Vernish  |           |  |
| Look and Feel - Appeal            | Please rate the visual appeal of this site.   |                           |   |           |  |
| l .                               | Please rate the balance of graphics and text on this site.  |                           |   |           |  |
| Look and Feel - Readability       | Please rate the <b>readability of the pages</b> on this site.   |                           |   |           |  |
|                                   | Navigation (1=Poor, 10=Excellent, Don't Know)   |                           |   |           |  |
| Navigation - Organized            | Please rate how well the site is organized.   |                           |   |           |  |
| Navigation - Options              | Please rate the options available for navigating this site.   |                           |   |           |  |
|                                   | Please rate how well the site layout helps you find what you are looki  |                           |   |           |  |
|                                   | Please rate the number of clicks to get where you want on this site.  |                           |   |           |  |
|                                   | Online Transparency (1=Poor, 10=Excellent, Don't Know)  |                           | 1   |           |  |
| Online Transparency -<br>Disclose | Please rate how <b>thoroughly</b> this site <b>discloses information</b> about what this agency is doing.                   |                           |   |           |  |
| Online Transparency -<br>Quick    | Please rate your perception of how <b>quickly agency information is made available</b> on this site.                        |                           |   |           |  |
| Online Transparency -<br>Access   | Please rate your perception of how well information about this agency's actions can be accessed by the public on this site. |                           |   |           |  |
|                                   | Search (1=Poor, 10=Excellent, Don't Know)   |                           |   |           |  |
| Search - Results Relevance        | Please rate the relevance of search results on this site.   |                           | 1   |           |  |
| Search - Results<br>Organization  | Please rate the <b>organization of search results</b> on this site.   |                           |   |           |  |
| Search - Results Help             | Please rate how well the search results help you decide what to select.   |                           |   |           |  |
| Search - Feature Narrow           | Please rate how well the search feature helps you to narrow the results to find what you want.                              |                           |   |           |  |
|                                   | Site Performance (1=Poor, 10=Excellent, Don't Know)   |                           |   |           |  |
| ľ                                 | Please rate how quickly pages load on this site.  |                           |   |           |  |
| Site Performance -                | Please rate the consistency of speed from page to page on this site.  |                           |   |           |  |
| Site Performance - Errors         | Please rate the ability to load pages without getting error messages on this site.  |                           |   |           |  |
|                                   |   |                           |   |           |  |
|                                   |   |                           |   |           |  |
|                                   |   |                           |   |           |  |

| Model Instance Name: AHRQ Enterprise |             | r <del>ed &amp; strike-through</del> : Delete | Main  |
|--------------------------------------|-------------|---|-------|
| R8wAc4oxsEFxw1                       | L5AZd8ghg== | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
| #REF!                                |             | pink: ADDITION                                | CAHPS |
|                                      |             |   | ePSS  |
| Date:                                | 9/6/2012    | blue +>: REWORDING                            | HIT   |
|                                      |             |   | PSMM  |
|                                      |             |   |       |
|                                      |             |   |       |

|            |                 |       |  | AHRQ Enterprise                                       |         |
|------------|-----------------|-------|--|---|---------|
|            |                 |       |  | Ankų Enterprise                                       |         |
|            | Website Main,   |       |  |   |         |
|            | EHC,            |       |  |   |         |
|            | CAHPS, HIT,     |       |  |   |         |
|            | epss, INNOV,    |       |  |   |         |
|            | USHIK, QI, NGC, |       |  |   |         |
|            | NQMC,           |       |  |   |         |
|            | PSMM, HCUP      | Skip  |  |   |         |
| QID        |                 | Logic |  | Answer Choices  |         |
| (Group ID) |                 | Label | Question Text  | (limited to 50 characters)                            | Skip to |
| ML002900   | ALL             |       | How frequently do you visit this site?   |   |         |
|            |                 |       |  | First time  |         |
|            |                 |       |  | Daily or almost daily                                 |         |
|            |                 |       |  | About once a week                                     |         |
|            |                 |       |  | About two or three times a month                      |         |
|            |                 |       |  | About once a month                                    |         |
|            |                 |       |  | Every few months or less often                        |         |
| ML002901   | ALL             |       | How did you learn about this site?   | E-mail  |         |
| *12002301  | ALL             |       | now and you rear it about this site:   | Print media   |         |
|            |                 |       | Radio or television  |   |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Previous knowledge of AHRQ                            |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Third-party search engine (Google, Bing, Yahoo, etc.) |         |
|            |                 |       |  | Link from another Web site                            |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Mobile application                                    |         |
|            |                 |       |  | Online social media                                   |         |
|            |                 |       |  | Word of mouth   |         |
|            |                 |       |  | Conference or meeting                                 |         |
|            |                 |       |  | Class or teacher                                      |         |
|            |                 |       |  | Other, please specify                                 | Α       |
| ML002902   | ALL             | Α     | Other, How did you learn about this site?  | Other, pieuse speeliy                                 |         |
| WIL002902  | ALL             | A     | Other, now did you learn about this site?  |   |         |
|            |                 |       |  |   |         |
| 41.000000  |                 |       | Addition of the fellowing to the state of the control of the control of the state of the |   |         |
| ML002903   | ALL             |       | Which of the following best describes your role in coming to the site                    |   |         |
|            |                 |       | today?   | Physician/Physician's Assistant                       |         |
|            |                 |       |  | Nurse/Nurse Practitioner                              |         |
|            |                 |       |  | Other Health Care Provider                            |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Health Care Administrator                             |         |
|            |                 |       |  | Social Services Intermediary                          |         |
|            |                 |       |  | Consumer, Patient, or General Public                  |         |
|            |                 |       |  | Government Policymaker                                |         |
|            |                 |       |  | Health Insurer  |         |
|            |                 |       |  | Employer  |         |
|            |                 |       |  | Researcher/Analyst                                    |         |
|            |                 |       |  | Media / Press   |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Librarian/Information Specialist                      |         |
|            |                 |       |  | Educator  |         |
|            |                 |       |  |   |         |
|            |                 |       |  | Student   |         |
|            |                 |       |  | Student System Administrator                          |         |

| Model Instance Name: AHR | Q Enterprise | r <del>ed &amp; strike-through</del> : Delete | lain  |
|--------------------------|--------------|---|-------|
| R8wAc4oxsEFxw15AZd8gl    | ng==         | underlined & italicized: RE-ORDER             | HC    |
| #REF!                    |              | pink: ADDITION                                | CAHPS |
|                          |              | e   | PSS   |
| Date:                    | 9/6/2012     | blue +>: REWORDING                            | IIT   |
|                          |              | P   | SMM   |
|                          |              |   |       |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
|                   |   | ı                      |   | ARKŲ EIILEI PIISE   | ı       |
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
| AML002904         | ALL   | Α                      | Other, best describes your situation or position                      |   |         |
|                   |   |                        |   |   |         |
| ACQLiv0016074     | ALL   |                        |   | Agency products or news release Career opportunities Comparative effectiveness of treatments Continuing education or training assistance Data and surveys Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities Social media/TV or radio ads Other, please specify |         |
| ACQLiv0016075     | ALL   | Α                      | Other, main area of interest  |   |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today?                | Yes<br>No   | А       |
| AML002908         | ALL   | Α                      | What were you unable to find?   |   |         |
| ACQhar0019250     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP           |                        | What is your main purpose for using information from this site today? | Improve or apply treatment for my patients  |         |

| terprise | <del>lea &amp; Sinke-through</del> . DELETE   | IVIAITI  |
|----------|---|--|
|          | <u>underlined &amp; italicized</u> : RE-ORDER | EHC  |
|          | pink: ADDITION                                | CAHPS  |
|          |   | ePSS   |
| 9/6/2012 | blue +>: REWORDING                            | HIT  |
|          |   | PSMM   |
|          |   |  |
|          | =<br>=  | y/6/2012  underlined & italicized: RE-ORDER pink: ADDITION  blue +>: REWORDING |

|                   |   |                        |   | ALIDO Enternaios   |         |
|-------------------|---|------------------------|---|--|---------|
|                   |   |                        |   | AHRQ Enterprise  |         |
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                   |   |                        |   | Make decision about my own health care or for family member  |         |
|                   |   |                        |   | Refer to a friend or colleague or share with a collaborative group   |         |
|                   |   |                        |   | Plan a research project  |         |
|                   |   |                        |   | Prepare report, article, research paper or presentation  |         |
|                   |   |                        |   | Get information to assist in making policy decisions   | 1       |
|                   |   |                        |   | Help with work assignment or job responsibilities  | 1       |
|                   |   |                        |   | General knowledge or better understanding of health care system  |         |
|                   |   |                        |   | Get information to teach others  | 1       |
|                   |   |                        |   | Complete school/class project  | 1       |
|                   |   |                        |   | Find training opportunities and support  | 1       |
|                   |   |                        |   | Meet continuing education requirements   | 1       |
|                   |   |                        |   | Get funding for programs or projects   | 1       |
|                   |   |                        |   | Review the latest research findings and statistics   | 1       |
|                   |   |                        |   | Submit comments, ask questions or complete other online transactions   | 1       |
|                   |   |                        |   | Support quality improvement efforts and innovation   | 1       |
|                   |   |                        |   | Other (please specify)   | 1       |
| ACQhar0019251     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP           | A                      | What other purpose do you have for using the information from the site today? |  |         |
| ACQLiv0016080     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss,USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP            |                        | What features on this site did you find most useful?                          | Browse Topics Category Labels and Links Contact Us E-mail Updates Frequently Asked Questions Buttons and Navigation Tabs |         |

| lodel Instance Name: AHRQ Enterprise |   |               | red & strike-through: DELETE                  | Main  |         |  |
|--------------------------------------|---|---------------|---|---|---------|--|
| R8wAc4oxsEFxv                        | v15AZd8ghg==  |               |   | <u>underlined &amp; italicized</u> : RE-ORDER                 | EHC     |  |
| #REF                                 | i.  |               |   | pink: ADDITION  | CAHPS   |  |
|                                      |   |               |   |   | ePSS    |  |
| Date:                                |   | 9/6/201       | 2   | blue +>: REWORDING  | HIT     |  |
|                                      |   |               |   |   | PSMM    |  |
|                                      |   |               |   |   |         |  |
|                                      |   |               |   |   |         |  |
|                                      | Website Main,   |               |   | AHRQ Enterprise   |         |  |
|                                      | EHC,  |               |   |   |         |  |
|                                      | Website Wain, EHC, CAHPS,HIT, epss, INNOV, USHIK, QI, NGC, NQMC, PSMM, HCUP |               |   |   |         |  |
|                                      | USHIK, QI, NGC,<br>NQMC,  |               |   |   |         |  |
| QID                                  | PSMM, HCUP  | Skip<br>Logic |   | Answer Choices  |         |  |
| (Group ID)                           |   | Label         | Question Text                                 | (limited to 50 characters)                                    | Skip to |  |
|                                      |   |               |   | Images<br>Search  |         |  |
|                                      |   |               |   | Site Map  |         |  |
|                                      |   |               |   | Social Media Icons  |         |  |
|                                      |   |               |   | What's New  |         |  |
| ACQLiv0016081                        | Main, EHC,  |               |   | Other (please specify)  | A       |  |
|                                      | Main, EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,                                |               |   |   |         |  |
|                                      | PSMM, HCUP  |               |   |   |         |  |
|                                      |   |               |   |   |         |  |
|                                      |   | A             | Other features                                |   |         |  |
| AML002913                            | Website Main,   |               | Did you encounter any technical difficulties? |   |         |  |
|                                      | CAHPS,HIT,  |               |   |   |         |  |
|                                      | EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP          |               |   |   |         |  |
|                                      | PSMM, HCUP  |               |   |   |         |  |
|                                      |   |               |   |   |         |  |
|                                      |   |               |   | No  | Α       |  |
|                                      |   |               |   | Yes, please describe the problem (be as specific as possible) | ^       |  |
| AML002914                            | Website Main,   | Α             | Please describe technical difficulties        |   |         |  |
|                                      | CAHPS,HIT,  |               |   |   |         |  |
|                                      | EHC,<br>CAHPS, HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP         |               |   |   |         |  |
|                                      | PSMM, HCUP  |               |   |   |         |  |
|                                      |   |               |   |   |         |  |
|                                      |   |               |   |   |         |  |

| Model Instance I  | Name: AHRQ Enter         | prise          |  | FEG & STAKE-THOUGH: DELETE                      | Iviairi |  |
|-------------------|--------------------------|----------------|--|---|---------|--|
| R8wAc4oxsEFxv     | w15AZd8aha==             |                |  | underlined & italicized: RE-ORDER               | EHC     |  |
|                   |                          |                |  | pink: ADDITION                                  | CAHPS   |  |
| #REF              | F!                       |                |  | pilit. ABBITION                                 | ePSS    |  |
|                   |                          |                |  |   |         |  |
| Date:             |                          | 9/6/201        | 2  | blue +>: REWORDING                              | HIT     |  |
|                   |                          |                |  |   | PSMM    |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  | AHRQ Enterprise                                 |         |  |
|                   | Website Main,            |                |  |   |         |  |
|                   | EHC,<br>CAHPS,HIT,       |                |  |   |         |  |
|                   | epss. INNOV.             |                |  |   |         |  |
|                   | USHIK, QI, NGC,<br>NQMC, |                |  |   |         |  |
|                   | PSMM, HCUP               | Skip           |  |   |         |  |
| QID<br>(Group ID) |                          | Logic<br>Label | Question Text  | Answer Choices (limited to 50 characters)       | Skip to |  |
| ON0045782         | Website Main,            | Labei          | How could this website be improved (please be specific, i.e., specific   | (infinited to 50 characters)                    | SKIP IO |  |
|                   | EHC,                     |                | new topic content, different data formats, future products, etc.)?   |   |         |  |
|                   | CAHPS,HIT,<br>USHIK, QI, |                |  |   |         |  |
|                   | PSMM, HCUP               |                |  |   |         |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  |   |         |  |
| ACQhar0020580     | INNOV                    |                | Please describe your experience with navigation on this site today. (Mark all that apply)  |   |         |  |
|                   |                          |                |  |   |         |  |
|                   |                          |                |  | I had no difficulty browsing on this site       |         |  |
|                   |                          |                |  | Could not navigate back to previous information | _       |  |
|                   |                          |                |  | Felt lost and unsure of where I was             |         |  |
|                   |                          |                |  | Links did not take me where I expected          |         |  |
|                   |                          |                |  | Links/labels were difficult to understand       |         |  |
|                   |                          |                |  | Too many links or navigational choices          |         |  |
|                   |                          |                |  | Had technical difficulties (e.g. broken link)   |         |  |
| 1001 0000504      | 13.10.17                 | _              |  | Other, please specify:                          | Α       |  |
| ACQhar0020581     | INNOV                    | A              | What other navigation experience did you have on the site today?   |   |         |  |
| ACQhar0020557     | INNOV                    |                |  |   |         |  |
|                   |                          |                | If you used the search/text box feature of the site today to find your information, what best describes your experience with the |   |         |  |
|                   |                          |                | search functionality?  | I did not use the search feature today          |         |  |
|                   |                          |                | 3  | I did not encounter any difficulties            |         |  |
|                   |                          |                |  | Search results were not helpful                 |         |  |
|                   |                          |                |  | Received too many results                       |         |  |
|                   |                          |                |  | Received not enough results                     |         |  |
|                   |                          |                |  | Received no results                             |         |  |
|                   |                          |                |  | Results were not relevant to my search          | A       |  |
| ACQhar0020558     | INNOV                    |                | What other experience did you have with the search   | Other, please specify:                          |         |  |
| Ę 2.12000         |                          |                | functionality today?   |   |         |  |
|                   |                          | ^              |  |   |         |  |

| rprise   | red & strike through: DELETE                  | Main  |
|----------|---|---|
|          | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
|          | pink: ADDITION                                | CAHPS   |
|          |   | ePSS  |
| 9/6/2012 | blue +>: REWORDING                            | HIT   |
|          |   | PSMM  |
|          |   |   |
|          | iprise  | y/6/2012  underlined & italicized: RE-ORDER  pink: ADDITION  blue +>: REWORDING |

|                                    |   |                        |  | AHRQ Enterprise  |         |
|------------------------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID)<br>ACQhar0020559 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | <b>Question Text</b> Do you have any other suggestions on how we might improve                     | Answer Choices<br>(limited to 50 characters)   | Skip to |
| ACQIIai0020559                     | INVO  |                        | tre innovations Exchange Web site (please be specific, i.e., new content, topics, features, etc.)? |  |         |
| ACQhar0020562                      | NGC   |                        |  | Nothing in particular (just browsing) Find a specific clinical practice guideline(s) Improve my practice/patient care Review the newest guidance to keep myself current Determine the guidance available on a specific topic Research and/or compare guidelines For personal health research Other, please specify | A       |
| ACQhar0020563                      | NGC   |                        | Specify your other reason for visiting the NGC site today.   |  |         |
| ACQhar0020582                      | NGC   |                        | Have you created a free My NGC account?  | Yes  | A, B    |

|              |  | ALIDO Enterprise                              |       |   |
|--------------|--|---|-------|---|
|              |  |   |       |   |
|              |  |   |       | ı |
|              |  |   | PSMM  | ı |
| Date:        | 9/6/2012   | blue +>: REWORDING                            | HIT   | ı |
|              |  |   | ePSS  | ı |
| #RE          | EF!  | pink: ADDITION                                | CAHPS | ı |
| R8wAc4oxsE   | Fxw15AZd8ghg==   | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   | ı |
| Model Instan | ce Name: AHRQ Enterprise   | red & strike through: DELETE                  | Main  | ı |
|              | and the second s | rod & ctrike through: DELETE                  | Main  |   |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
|                   | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC, |                        |  |  |         |
| QID<br>(Group ID) | PSMM, HCUP  | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)           | Skip to |
| AML002900         | ALL   |                        | How frequently do you visit this site?                                       | First time   |         |
|                   |   |                        |  | Daily or almost daily                                  |         |
|                   |   |                        |  | About once a week About two or three times a month     | -       |
|                   |   |                        |  | About once a month Every few months or less often      |         |
| AML002901         | ALL   |                        | How did you learn about this site?   | E-mail   |         |
|                   |   |                        |  | Print media Radio or television                        | _       |
|                   |   |                        |  | Previous knowledge of AHRQ                             |         |
|                   |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.)  |         |
|                   |   |                        | С  | Link from another Web site                             | _       |
|                   |   |                        |  | Mobile application Online social media                 |         |
|                   |   |                        |  | Word of mouth  |         |
|                   |   |                        |  | Conference or meeting Class or teacher                 | -       |
| AML002902         | ALL   | Α                      | Other, How did you learn about this site?                                    | Other, please specify                                  | Α       |
| AMILOUZ9UZ        | ALL   | ^                      | Offier, now did you learn about this site?                                   |  |         |
| AML002903         | ALL   |                        | Which of the following best describes your role in coming to the site today? |  |         |
|                   |   |                        | louay?   | Physician/Physician's Assistant                        |         |
|                   |   |                        |  | Nurse/Nurse Practitioner Other Health Care Provider    | _       |
|                   |   |                        |  | Health Care Administrator Social Services Intermediary |         |
|                   |   |                        |  | Consumer, Patient, or General Public                   |         |
|                   |   |                        |  | Government Policymaker Health Insurer                  | _       |
|                   |   |                        |  | Employer   |         |
|                   |   |                        |  | Researcher/Analyst<br>Media / Press                    |         |
|                   |   |                        |  | Librarian/Information Specialist Educator              |         |
|                   |   |                        |  | Student System Administrator                           |         |
|                   |   |                        |  |  |         |

| Model Instance N | ame: AHRQ Enterprise | red & strike-through: DELETE                  | Main  |
|------------------|----------------------|---|-------|
| R8wAc4oxsEFxw    | 15AZd8ghg==          | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
| #REF!            |                      | pink: ADDITION                                | CAHPS |
|                  |                      |   | ePSS  |
| Date:            | 9/6/2012             | blue +>: REWORDING                            | HIT   |
|                  |                      |   | PSMM  |
|                  |                      |   |       |
|                  |                      |   |       |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
| AML002904         | ALL   | Α                      | Other, best describes your situation or position                        |   |         |
| ACQLiv0016074     | ALL   |                        | Please select your main area of interest for using this web site today. | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Career opportunities Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities Social media/TV or radio ads |         |
| ACQLiv0016075     | ALL   | A                      | Other, main area of interest  | Other, please specify   |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today?                  | Yes<br>No   | A       |
| AML002908         | ALL   | Α                      | What were you unable to find?   |   |         |
| ACQhar0019250     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP           |                        | What is your main purpose for using information from this site today?   | Improve or apply treatment for my patients  |         |

| Model Inst | ance Name: AHRQ Enterprise | red & strike-through: DELETE                  | Main  |
|------------|----------------------------|---|-------|
| R8wAc4ox   | sEFxw15AZd8ghg==           | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
| #          | REF!                       | pink: ADDITION                                | CAHPS |
|            |                            |   | ePSS  |
| Date:      | 9/6/2012                   | blue +>: REWORDING                            | HIT   |
|            |                            |   | PSMM  |
|            |                            |   |       |
|            |                            |   |       |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
| ACOhar0019251     | Website Main,   | A                      | What other purpose do you have for using the information from the site        | Make decision about my own health care or for family member Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify) |         |
| ACQUAROU19231     | EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP                            | A                      | what other purpose do you have for using the information from the site today? |   |         |
| CQLiv0016080      | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss,USHIK, QI,<br>NGC, NQMC,<br>PSMM, HCUP            |                        | What features on this site did you find most useful?                          | Browse Topics Category Labels and Links Contact Us E-mail Updates Frequently Asked Questions Buttons and Navigation Tabs  |         |

| Model Instance   | Name: AHRQ En                            | terprise      |   | <del>red &amp; strike-through</del> : DELETE                  | Main    |  |
|------------------|--|---------------|---|---|---------|--|
| R8wAc4oxsEFx     | w15AZd8aha==                             |               |   | underlined <u>&amp; italicized</u> : RE-ORDER                 | EHC     |  |
| #REF!            |  |               |   | pink: ADDITION  | CAHPS   |  |
| #REF:            |  |               |   |   | ePSS    |  |
| Date:            |  | 9/6/201       | ,   | blue +>: REWORDING  | HIT     |  |
| Date.            |  | 3101201       | 2   |   |         |  |
|                  |  |               |   |   | PSMM    |  |
|                  |  |               |   |   |         |  |
|                  |  |               |   | AUDO Estambia   |         |  |
|                  | Website Main,                            |               |   | AHRQ Enterprise   |         |  |
|                  | EHC                                      |               |   |   |         |  |
|                  | CAHPS,HIT,                               |               |   |   |         |  |
|                  | epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC, |               |   |   |         |  |
|                  | NQMC,<br>PSMM, HCUP                      | Ckin          |   |   |         |  |
| QID              | 1 3000, 11001                            | Skip<br>Logic |   | Answer Choices  |         |  |
| (Group ID)       |  | Label         | Question Text                                 | (limited to 50 characters)                                    | Skip to |  |
|                  |  |               |   | Images  |         |  |
|                  |  |               |   | Search Site Map   |         |  |
|                  |  |               |   | Social Media Icons  |         |  |
|                  |  |               |   | What's New  |         |  |
|                  |  |               |   | Other (please specify)  | A       |  |
| ACQLiv0016081    | Main, EHC,                               |               |   |   |         |  |
|                  | CAHPS,HIT,<br>epss, USHIK, QI,           |               |   |   |         |  |
|                  | epss, USHIK, QI,<br>PSMM, HCUP           |               |   |   |         |  |
|                  |  |               |   |   |         |  |
|                  |  |               |   |   |         |  |
| A B A L 0000010  | Mala dia Main                            |               | Other features                                |   |         |  |
| AML002913        | Website Main,<br>EHC,                    |               | Did you encounter any technical difficulties? |   |         |  |
|                  | EHC,<br>CAHPS,HIT,<br>epss, USHIK, QI,   |               |   |   |         |  |
|                  | NGC, NQMC,                               |               |   |   |         |  |
|                  | PSMM, HCUP                               |               |   |   |         |  |
|                  |  |               |   |   |         |  |
|                  |  |               |   | No  |         |  |
|                  |  |               |   |   | Α       |  |
| A M A L 000001 4 | Mala site Maio                           |               |   | Yes, please describe the problem (be as specific as possible) |         |  |
| AML002914        | Website Main,<br>EHC,                    | Α             | Please describe technical difficulties        |   |         |  |
|                  | CAHPS HIT,                               |               |   |   |         |  |
|                  | epss, USHIK, QI,<br>NGC, NQMC,           |               |   |   |         |  |
|                  | PSMM, HCUP                               |               |   |   |         |  |
|                  |  |               |   |   |         |  |
|                  |  |               |   |   |         |  |

| <b>Model Instance</b> | <b>Name:</b> AHRQ Er        | nterprise |   | red & strike-through: DELETE                    | Main    |  |
|-----------------------|-----------------------------|-----------|---|---|---------|--|
| R8wAc4oxsEFx          |                             |           |   | <u>underlined &amp; italicized</u> : RE-ORDER   | EHC     |  |
|                       |                             |           |   | pink: ADDITION                                  | CAHPS   |  |
| #REF                  | •                           |           |   | pane, reprinci                                  | ePSS    |  |
|                       |                             |           |   |   |         |  |
| Date:                 |                             | 9/6/201   | 2   | blue +>: REWORDING                              | HIT     |  |
|                       |                             |           |   |   | PSMM    |  |
|                       |                             |           |   |   |         |  |
|                       |                             |           |   |   |         |  |
|                       |                             |           |   | AHRQ Enterprise                                 |         |  |
|                       | Website Main,               |           |   |   |         |  |
|                       | EHC,                        |           |   |   |         |  |
|                       | CAHPS, HIT,<br>epss, INNOV, |           |   |   |         |  |
|                       | USHIK, QI, NGC,             |           |   |   |         |  |
|                       | NQMC,<br>PSMM, HCUP         | Skip      |   |   |         |  |
| QID                   | 1 Simili, 11001             | Logic     |   | Answer Choices                                  |         |  |
| (Group ID)            |                             | Label     | Question Text   | (limited to 50 characters)                      | Skip to |  |
| LON0045782            | Website Main,               |           | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |  |
|                       | EHC,<br>CAHPS,HIT,          |           | topio soment, amerone data formato, future producto, etc.):   |   |         |  |
|                       | USHIK, QI,<br>PSMM, HCUP    |           |   |   |         |  |
|                       | PSIVIIVI, HCOP              |           |   |   |         |  |
|                       |                             |           |   |   |         |  |
|                       |                             |           |   |   |         |  |
|                       |                             |           |   |   |         |  |
| ACQhar0020580         | INNOV                       |           | Please describe your experience with navigation on this site today. (Mark   |   |         |  |
|                       |                             |           | all that apply)   |   |         |  |
|                       |                             |           |   |   |         |  |
|                       |                             |           |   | I had no difficulty browsing on this site       |         |  |
|                       |                             |           |   | Could not navigate back to previous information |         |  |
|                       |                             |           |   | Felt lost and unsure of where I was             |         |  |
|                       |                             |           |   | Links did not take me where I expected          |         |  |
|                       |                             |           |   | Links/labels were difficult to understand       |         |  |
|                       |                             |           |   | Too many links or navigational choices          |         |  |
|                       |                             |           |   | Had technical difficulties (e.g. broken link)   |         |  |
| ACQhar0020581         | INNOV                       | A         | What other navigation experience did you have on the site   | Other, please specify:                          | A       |  |
|                       |                             |           | today?  |   |         |  |
| ACQhar0020557         | INNOV                       |           | If you used the search/text box feature of the site today to find   |   |         |  |
|                       |                             |           | your information, what best describes your experience with the  |   |         |  |
|                       |                             |           | search functionality?   | I did not use the search feature today          |         |  |
|                       |                             |           | 3   | I did not encounter any difficulties            |         |  |
|                       |                             |           |   | Search results were not helpful                 |         |  |
|                       |                             |           |   | Received too many results                       |         |  |
|                       |                             |           |   | Received not enough results                     |         |  |
|                       |                             |           |   | Received no results                             |         |  |
|                       |                             |           |   | Results were not relevant to my search          | A       |  |
| ACQhar0020558         | INNOV                       |           | <b>■ 3</b><br>What other experience did you have with the search  | Other, please specify:                          | , ,     |  |
| J ( 1020003           |                             |           | functionality today?  |   |         |  |
|                       |                             |           |   |   |         |  |

| Model Instance    | • Name: AHRQ En   | terprise               |   | red & strike through: DELETE   | Main    |  |
|-------------------|---|------------------------|---|--|---------|--|
| R8wAc4oxsEF>      | xw15AZd8ghg==   |                        |   | <u>underlined &amp; italicized</u> : RE-ORDER  | EHC     |  |
| #REF              | !   |                        |   | pink: ADDITION   | CAHPS   |  |
|                   |   |                        |   |  | ePSS    |  |
| Date:             |   | 9/6/201                | 2   | blue +>: REWORDING   | HIT     |  |
|                   |   |                        |   |  | PSMM    |  |
|                   |   |                        |   |  |         |  |
|                   |   |                        |   | AHRQ Enterprise  |         |  |
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |  |
| ACQhar0020559     | INNOV   |                        | Do you have any other suggestions on how we might improve trys innovations Exchange Web site (please be specific, i.e., new content, topics, features, etc.)? |  |         |  |
| ACQhar0020562     | NGC   |                        |   | Nothing in particular (just browsing) Find a specific clinical practice guideline(s) |         |  |

Yes

ACQhar0020563

ACQhar0020582

NGC

NGC

Specify your other reason for visiting the NGC site today.

Have you created a free My NGC account?

Improve my practice/patient care Review the newest guidance to keep myself current Determine the guidance available on a specific topic

Research and/or compare guidelines For personal health research Other, please specify

A, B

| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  |
|----------------|-----------------------|-----------------------------------|-------|
| R8wAc4oxsEFx   | w15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   |
| #REF!          |                       | pink: ADDITION                    | CAHPS |
|                |                       |                                   | ePSS  |
| Date:          | 9/6/2012              | blue +>: REWORDING                | HIT   |
|                |                       |                                   | PSMM  |
|                |                       |                                   |       |
|                |                       |                                   |       |

|                   |  |                        |  | AHRQ Enterprise  |         |
|-------------------|--|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
| AML002900         | ALL  |                        | How frequently do you visit this site?                                       | First time   |         |
|                   |  |                        |  | Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often | -       |
| AML002901         | ALL  |                        | How did you learn about this site?   | E-mail   |         |
| , ww              | , ==   |                        |  | Print media Radio or television Previous knowledge of AHRQ   |         |
|                   |  |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site   | -       |
|                   |  |                        |  | Mobile application Online social media   |         |
|                   |  |                        |  | Word of mouth Conference or meeting  | 1       |
|                   |  |                        |  | Class or teacher Other, please specify   | _       |
| AML002902         | ALL  | Α                      | Other, How did you learn about this site?                                    | Other, please specify  | A       |
| AML002903         | ALL  |                        | Which of the following best describes your role in coming to the site today? | Dhysisian/Dhysisian/s Assistant  |         |
|                   |  |                        |  | Physician/Physician's Assistant Nurse/Nurse Practitioner   |         |
|                   |  |                        |  | Other Health Care Provider   |         |
|                   |  |                        |  | Health Care Administrator  |         |
|                   |  |                        |  | Social Services Intermediary   |         |
|                   |  |                        |  | Consumer, Patient, or General Public   |         |
|                   |  |                        |  | Government Policymaker   |         |
|                   |  |                        |  | Health Insurer   |         |
|                   |  |                        |  | Employer   |         |
|                   |  |                        |  | Researcher/Analyst   |         |
|                   |  |                        |  | Media / Press  |         |
|                   |  |                        |  | Librarian/Information Specialist   |         |
|                   |  |                        |  | Educator<br>Student  |         |
|                   |  |                        |  | System Administrator   |         |
|                   |  |                        |  | Other, please specify  |         |
|                   |  |                        |  | Other, please specify  |         |

| Model Instance Name: AHRQ Enterprise | red & strike-through: DELETE                  | Main  |
|--------------------------------------|---|-------|
| R8wAc4oxsEFxw15AZd8ghg==             | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
| #REF!                                | pink: ADDITION                                | CAHPS |
|                                      |   | ePSS  |
| Date: 9/6/2012                       | blue +>: REWORDING                            | HIT   |
|                                      |   | PSMM  |
|                                      |   |       |

|                         |  |                        |   | AHRQ Enterprise   |         |
|-------------------------|--|------------------------|---|---|---------|
| QID                     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Ouestion Text   | Answer Choices<br>(limited to 50 characters)  | Ckin to |
| (Group ID)<br>AML002904 | ALL  |                        | Other, best describes your situation or position                        | (limited to 50 characters)  | Skip to |
| AWE002504               | ALL  | ^                      | other, best describes your studitors of position                        |   |         |
| ACQLiv0016074           | ALL  |                        | Please select your main area of interest for using this web site today. | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Career opportunities Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities Social media/TV or radio ads Other, please specify |         |
| ACQLiv0016075           | ALL  | Α                      | Other, main area of interest  |   |         |
| AML002907               | ALL  |                        | Were you able to find what you were looking for today?                  | Yes<br>No   | A       |
| AML002908               | ALL  | A                      | What were you unable to find?   |   |         |
| ACQhar0019250           | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI,<br>NGC, NQMC,<br>PSMM, HCUP           |                        | What is your main purpose for using information from this site today?   |   |         |
|                         |  |                        |   | Improve or apply treatment for my patients  |         |

| Model In: | stance Name: AHRQ Enterprise | r <del>ed &amp; strike-through</del> : Delete | wam   |
|-----------|------------------------------|---|-------|
| R8wAc4d   | oxsEFxw15AZd8ghg==           | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
|           | #REF!                        | pink: ADDITION                                | CAHPS |
|           |                              |   | ePSS  |
| Date:     | 9/6/2012                     | blue +>: REWORDING                            | HIT   |
|           |                              |   | PSMM  |
|           |                              |   |       |
|           |                              |   |       |

|                   |  |                        |   | AHRQ Enterprise   |         |
|-------------------|--|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
| (Group ID)        |  | Labei                  | Question Text   | Make decision about my own health care or for family member   | Skip to |
|                   |  |                        |   | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactio Support quality improvement efforts and innovation Other (please specify) | ns      |
| ACQhar0019251     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI,<br>NGC, NQMC,<br>PSMM, HCUP           | A                      | What other purpose do you have for using the information from the site today? |   |         |
| ACQLiv0016080     | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss,MEPS, QI,<br>NGC, NQMC,<br>PSMM, HCUP            |                        |   |   |         |
|                   |  |                        | What features on this site did you find most useful?                          | A to Z Index Browse Topics Category Labels and Links Contact Us E-mail Updates Enlarge Text Size  |         |

| Model Instance Name: AHRQ Enterprise |  |                |   | <del>red &amp; strike-through</del> : DELETE                  | Main    |  |
|--------------------------------------|--|----------------|---|---|---------|--|
| R8wAc4oxsEFx                         | w15AZd8ghg==   |                |   | <u>underlined &amp; italicized</u> : RE-ORDER                 | EHC     |  |
| #REF!                                |  |                |   | pink: ADDITION  | CAHPS   |  |
|                                      |  |                |   |   | ePSS    |  |
| Date:                                |  | 9/6/201        | 2   | blue +>: REWORDING  | ніт     |  |
|                                      |  |                |   |   | PSMM    |  |
|                                      |  |                |   |   |         |  |
|                                      |  |                |   |   |         |  |
|                                      |  | ı              |   | AHRQ Enterprise   |         |  |
| QID                                  | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip           |   | Answer Choices  |         |  |
| (Group ID)                           |  | Logic<br>Label | Question Text                                 | (limited to 50 characters)                                    | Skip to |  |
|                                      |  |                |   | Frequently Asked Questions                                    |         |  |
|                                      |  |                |   | Buttons and Navigation Tabs                                   |         |  |
|                                      |  |                |   | Images  |         |  |
|                                      |  |                |   | Search<br>Site Mon  |         |  |
|                                      |  |                |   | Site Map Social Media Icons                                   |         |  |
|                                      |  |                |   | Spanish Translations  |         |  |
|                                      |  |                |   | What's New  |         |  |
|                                      |  |                |   | Other (please specify)  | А       |  |
| ACQLiv0016081                        | Main, EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI,<br>PSMM, HCUP                                    | A              | Other features                                |   |         |  |
| AML002913                            | Website Main,  |                | Did you encounter any technical difficulties? |   |         |  |
|                                      | EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI,<br>NGC, NQMC,<br>PSMM, HCUP                            |                |   |   |         |  |
|                                      |  |                |   | No  |         |  |
|                                      |  |                |   | Yes, please describe the problem (be as specific as possible) | Α       |  |
| AML002914                            | Website Main,  | Α              | Please describe technical difficulties        | res, piedse describe the problem (be as specific as possible) |         |  |
|                                      | EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI,<br>NGC, NQMC,<br>PSMM, HCUP                            |                |   |   |         |  |

| Model Instance           | Name: AHRQ En                  | terprise |   | red & strike-through: DELETE  | Main     |  |
|--------------------------|--------------------------------|----------|---|---|----------|--|
|                          | wAc4oxsEFxw15AZd8ghg==         |          |   | underlined <u>&amp; italicized</u> : RE-ORDER                                       | EHC      |  |
| #REF!                    | · · ·                          |          |   | pink: ADDITION  | CAHPS    |  |
| #KEF!                    | :                              |          |   | pine / BBITION  | ePSS     |  |
|                          |                                | 0101001  |   | LL DELUGDONIO   | HIT      |  |
| Date:                    |                                | 9/6/201  | 2   | blue +>: REWORDING  |          |  |
|                          |                                |          |   |   | PSMM     |  |
|                          |                                |          |   |   |          |  |
|                          |                                |          |   |   |          |  |
|                          |                                |          |   | AHRQ Enterprise   |          |  |
|                          | Website Main,                  |          |   |   |          |  |
|                          | EHC,<br>CAHPS,HIT,             |          |   |   |          |  |
|                          | epss, INNOV,<br>MEPS, QI, NGC, |          |   |   |          |  |
|                          | MEPS, QI, NGC,<br>NQMC,        |          |   |   |          |  |
|                          | PSMM, HCUP                     | Skip     |   |   |          |  |
| QID                      |                                | Logic    | Outpetion Tout  | Answer Choices  | Claim 45 |  |
| (Group ID)<br>LON0045782 | Website Main,                  | Label    | Question Text How could this website be improved (please be specific, i.e., specific      | (limited to 50 characters)  | Skip to  |  |
| 20110043702              | EHC.                           |          | new topic content, different data formats, future products, etc.)?                        |   |          |  |
|                          | CAHPS, HIT,<br>MEPS, QI,       |          |   |   |          |  |
|                          | PSMM, HCUP                     |          |   |   |          |  |
|                          |                                |          |   |   |          |  |
|                          |                                |          |   |   |          |  |
|                          |                                |          |   |   |          |  |
|                          |                                |          |   |   |          |  |
| ACQhar0020580            | INNOV                          |          | Please describe your experience with navigation on this site today. (Mark all that apply) |   |          |  |
|                          |                                |          | an and appry)   |   |          |  |
|                          |                                |          |   | I had no difficulty browning on this site   |          |  |
|                          |                                |          |   | I had no difficulty browsing on this site   |          |  |
|                          |                                |          |   | Could not navigate back to previous information Felt lost and unsure of where I was | 1        |  |
|                          |                                |          |   | Links did not take me where I expected  |          |  |
|                          |                                |          |   | Links/labels were difficult to understand   |          |  |
|                          |                                |          |   | Too many links or navigational choices  |          |  |
|                          |                                |          |   | Had technical difficulties (e.g. broken link)                                       |          |  |
|                          |                                |          |   | Other, please specify:  | A        |  |
| ACQhar0020581            | INNOV                          | A        | What other navigation experience did you have on the site                                 |   |          |  |
| ACQhar0020557            | INNOV                          |          | today?  |   |          |  |
|                          |                                |          | If you used the search/text box feature of the site today to find                         |   |          |  |
|                          |                                |          | your information, what best describes your experience with the search functionality?      | I did not use the search feature today  |          |  |
|                          |                                |          | Sea. C. Tariculoridity .  | I did not encounter any difficulties  |          |  |
|                          |                                |          |   | Search results were not helpful   |          |  |
|                          |                                |          |   | Received too many results   |          |  |
|                          |                                |          |   | Received not enough results   |          |  |
|                          |                                |          | 2   | Received no results   |          |  |
|                          |                                |          | 3   | Results were not relevant to my search  |          |  |
|                          |                                |          |   | Other, please specify:  | А        |  |
| ACQhar0020558            | INNOV                          |          | What other experience did you have with the search functionality today?                   |   |          |  |
|                          |                                |          | initionality today!   |   |          |  |

| Model Instance | Name: AHRQ Enterprise | r <mark>ed &amp; strike-through</mark> : DELETE | Main  |
|----------------|-----------------------|---|-------|
| R8wAc4oxsEFx   | w15AZd8ghg==          | <u>underlined &amp; italicized</u> : RE-ORDER   | EHC   |
| #REF!          |                       | pink: ADDITION                                  | CAHPS |
|                |                       |   | ePSS  |
| Date:          | 9/6/2012              | blue +>: REWORDING                              | HIT   |
|                |                       |   | PSMM  |
|                |                       |   |       |
|                |                       |   |       |

|                   |  |                        |  | AHRQ Enterprise  |         |
|-------------------|--|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC,<br>PSMM, HCUP | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
| ACQhar0020559     | INNOV  |                        | Do you have any other suggestions on how we might improve<br>the Innovations Exchange Web site (please be specific, i.e., new<br>content, topics, features, etc.)? |  |         |
| ACQhar0020562     | NGC  |                        |  | Nothing in particular (just browsing) Find a specific clinical practice guideline(s) Improve my practice/patient care Review the newest guidance to keep myself current Determine the guidance available on a specific topic Research and/or compare guidelines For personal health research Other, please specify | A       |
| ACQhar0020563     | NGC  |                        | Specify your other reason for visiting the NGC site today.   |  |         |
| ACQhar0020582     | NGC  |                        | Have you created a free My NGC account?  | Yes  | A, B    |

| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  |
|----------------|-----------------------|-----------------------------------|-------|
| R8wAc4oxsEFx   | v15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   |
| #REF!          |                       | pink: ADDITION                    | CAHPS |
|                |                       |                                   | ePSS  |
| Date:          | 9/6/2012              | blue +>: REWORDING                | HIT   |
|                |                       |                                   | PSMM  |
|                |                       |                                   |       |

|                                |   |                        |  | AHRQ Enterprise  |         |
|--------------------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID)<br>AML002900 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text How frequently do you visit this site?                         | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                                |   |                        |  | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  | -       |
| AML002901                      | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A       |
| AML002902                      | ALL   | Α                      | Other, How did you learn about this site?                                    |  |         |
| AML002903                      | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
| AML002904                      | ALL   | Α                      | Other, best describes your situation or position                             |  |         |
| ACQLiv0016074                  | ALL   |                        | Please select your main area of interest for using this web site today.      | Agency products or news release  Comparative effectiveness of treatments  Continuing education or training assistance  |         |

| <b>Model Instance</b>    | Name: AHRQ En         | terprise | r <del>ed &amp; strike-through</del> : DELETE | Main |
|--------------------------|-----------------------|----------|---|------|
| R8wAc4oxsEFxw15AZd8ghg== |                       | =        | <u>underlined &amp; italicized</u> : RE-ORDER | EHC  |
| #REF!                    | !                     |          | pink: ADDITION                                | ePSS |
| Date:                    |                       | 9/6/2012 | blue +>: REWORDING                            | HIT  |
|                          |                       |          |   | PSMM |
|                          |                       |          | AHRQ Enterprise                               |      |
|                          | Website Main,<br>EHC, |          |   |      |
|                          | CAHPS,HIT,            |          |   |      |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                                    | Skip to |
|                   |   |                        |   | Data and surveys  |         |
|                   |   |                        |   | Evidence-based clinical practice and guidelines Family or personal health care  | -       |
|                   |   |                        |   | General health interest   | -       |
|                   |   |                        |   | Grants or contracts   | -       |
|                   |   |                        |   | Health care plans and insurance   |         |
|                   |   |                        |   | Health care quality   |         |
|                   |   |                        |   | Health care use and cost Health services research studies                       |         |
|                   |   |                        |   | Health information technology   | -       |
|                   |   |                        |   | Career opportunities  | -       |
|                   |   |                        |   | Medicines and drugs   |         |
|                   |   |                        |   | Patient safety  |         |
|                   |   |                        |   | Preventive health care  | -       |
|                   |   |                        |   | Primary care practice Racial/ethnic health care disparities                     | -       |
|                   |   |                        |   | Social media/TV or radio ads  | -       |
|                   |   |                        |   | Other, please specify   |         |
| ACQLiv0016075     | ALL   | Α                      | Other, main area of interest  |   |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today?                | Yes   |         |
|                   |   |                        |   | No  | Α       |
| AML002908         | ALL   | A                      | What were you unable to find?   |   |         |
| ACQhar0019250     | Main, EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI                          |                        | What is your main purpose for using information from this site today? | Improve or apply treatment for my patients                                      |         |
|                   |   |                        |   | Make decision about my own health care or for family member                     |         |
|                   |   |                        |   | Refer to a friend or colleague or share with a collaborative group              |         |
|                   |   |                        |   | Plan a research project Prepare report, article, research paper or presentation | -       |
|                   |   |                        |   | Get information to assist in making policy decisions                            | -       |
|                   |   |                        |   | Help with work assignment or job responsibilities                               | -       |
|                   |   |                        |   | General knowledge or better understanding of health care system                 |         |
|                   |   |                        |   | Get information to teach others   |         |
|                   |   |                        |   | Complete school/class project Find training opportunities and support           | -       |
|                   |   |                        |   | Meet continuing education requirements  | -       |
|                   |   |                        |   | Get funding for programs or projects  | -       |
|                   |   |                        |   | Review the latest research findings and statistics                              |         |
|                   |   |                        |   | Submit comments, ask questions or complete other online transactions            |         |
|                   |   |                        |   | Support quality improvement efforts and innovation                              |         |

| Model Instance Name: AHRQ       | Enterprise | red & strike-through: DELETE                                    | Main         |
|---------------------------------|------------|---|--------------|
| R8wAc4oxsEFxw15AZd8ghg<br>#REF! | J==        | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
|                                 |            |   | ePSS         |
| Date:                           | 9/6/2012   | blue +>: REWORDING  | HIT          |
|                                 |            |   | PSMM         |
|                                 |            |   |              |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
| A COL             | Main EUC  | A                      | Tark a sak a managara da ana kanagara fa managara da da da fa fa managara da                          | Other (please specify)  |         |
| ACQhar0019251     | Main, EHC,<br>CAHPS,HIT,  | A                      | What other purpose do you have for using the information from the site today?   |   |         |
| ACQLiv0016080     | Main, EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI                                    |                        | What features on this site did you find most useful?  | A to Z Index<br>Browse  |         |
|                   |   |                        |   | Category Labels   |         |
|                   |   |                        |   | Contact Us  |         |
|                   |   |                        |   | E-mail Updates  |         |
|                   |   |                        |   | Enlarge Text Size   |         |
|                   |   |                        |   | Frequently Asked Questions  |         |
|                   |   |                        |   | Navigation Buttons & Tabs   |         |
|                   |   |                        |   | Rotating Images   |         |
|                   |   |                        |   | Search  |         |
|                   |   |                        |   | Site Map  |         |
|                   |   |                        |   | Spanish Translations  |         |
|                   |   |                        |   | What's New  |         |
|                   |   |                        |   | Other (please specify)  |         |
| ACQLiv0016081     | Main, EHC,<br>CAHPS,HIT,  | A                      | Other features  |   |         |
| AML002913         | Main, EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI                                    |                        | Did you encounter any technical difficulties?   | No Yes, please describe the problem (be as specific as possible)                    | A       |
| AML002914         | Main, EHC,<br>CAHPS,HIT,<br>epss, MEPS, QI                                    | А                      | Please describe technical difficulties  | res, piedase desemble the problem (see as specime as possible)                      |         |
| AML002915         | Main, EHC,<br>CAHPS,HIT,<br>MEPS, QI  |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |
| ACQhar0020580     | INNOV   |                        | Please describe your experience with navigation on this site today. (Markall that apply)  |   |         |
|                   |   |                        | 3   | I had no difficulty brouging on this site   |         |
|                   |   |                        |   | I had no difficulty browsing on this site   |         |
|                   |   |                        |   | Could not navigate back to previous information Felt lost and unsure of where I was |         |
|                   |   |                        |   |   |         |
|                   |   |                        |   | Links did not take me where I expected  |         |

|                             |            | P                                 | SMM  |
|-----------------------------|------------|-----------------------------------|------|
| Date:                       | 9/6/2012   | blue +>: REWORDING                | IT   |
|                             |            | el                                | PSS  |
| #REF!                       |            | pink: ADDITION                    | AHPS |
| R8wAc4oxsEFxw15AZd8ghg=     | ==         | underlined & italicized: RE-ORDER | HC   |
| Model Instance Name: AHRQ E | Enterprise | red & strike-through: DELETE      | lain |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                   |   |                        | ·  | Links/labels were difficult to understand  |         |
|                   |   |                        |  | Too many links or navigational choices   |         |
|                   |   |                        | 3  | Had technical difficulties (e.g. broken link)  |         |
|                   |   |                        | 1 3  | Other, please specify:   | Δ       |
| CQhar0020581      | INNOV   | A                      | What other navigation experience did you have on the site today?   | Cataly produce aposting.   | , .     |
| CQhar0020557      | INNOV   |                        | If you used the search/text box feature of the site today to find your information, what best describes your experience with the                                   |  |         |
|                   |   |                        | search functionality?  | I did not use the search feature today   |         |
|                   |   |                        |  | I did not encounter any difficulties   |         |
|                   |   |                        |  | Search results were not helpful  |         |
|                   |   |                        |  | Received too many results  |         |
|                   |   |                        |  | Received not enough results  |         |
|                   |   |                        | <b>12</b>  | Received no results  |         |
|                   |   |                        |  | Results were not relevant to my search   |         |
|                   |   |                        |  | Other, please specify:   | Α       |
| ACQhar0020558     | INNOV   | A                      | What other experience did you have with the search functionality today?  |  |         |
| ACQhar0020559     | INNOV   |                        | Do you have any other suggestions on how we might improve<br>the Innovations Exchange Web site (please be specific, i.e., new<br>content, topics, features, etc.)? |  |         |
| CQhar0020560      | NQMC  |                        | Please indicate your primary reason for visiting the NQMC site today. (Select one.)  | Note that the second se |         |
|                   |   |                        | (  | Nothing in particular (just browsing) Find a specific quality measure(s)   |         |
|                   |   |                        |  | Review the newest quality measures to keep myself current  |         |
|                   |   |                        |  | Determine the quality measures available on a specific topic/issue/domain,   | etc.    |
|                   |   |                        |  | View tutorials on quality measurement  |         |
|                   |   |                        |  | Access the HHS Measure Inventory (a separate repository within NQMC)   |         |
|                   |   |                        |  | For academic or health services research   |         |
| 0010000504        | NOMO  |                        | Consideration of the second for similar than NOMO site to dec  | Other, please specify  | Α       |
| CQhar0020561      | NQMC  | Α                      | Specify your other reason for visiting the NQMC site today.  |  |         |
| CQhar0020562      | NGC   |                        | Please indicate your primary reason for visiting the NGC site today.   |  |         |
|                   |   |                        | (Select one.)  | Nothing in particular (just browsing)  |         |
|                   |   |                        |  | Find a specific clinical practice guideline(s)   |         |
|                   |   |                        |  | Improve my practice/patient care   |         |
|                   |   |                        |  | Review the newest guidance to keep myself current  |         |
|                   |   |                        |  | Determine the guidance available on a specific topic   |         |
|                   |   |                        |  | Research and/or compare guidelines   |         |

| Model Instance<br>R8wAc4oxsEFx\<br>#REF! | w15AZd8ghg==  |                        |  | underlined & italicized: RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS<br>ePSS |  |  |
|--|---|------------------------|--|---|----------------------|--|--|
| Date:                                    |   | 9/6/201                | 2  | blue +>: REWORDING                                  | HIT                  |  |  |
|  |   |                        |  |   | PSMM                 |  |  |
|  |   |                        |  | AHRQ Enterprise                                     |                      |  |  |
| QID<br>(Group ID)                        | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)        | Skip to              |  |  |
|  |   |                        |  | For personal health research Other, please specify  | Α                    |  |  |
| ACQhar0020563                            | NGC   |                        | Specify your other reason for visiting the NGC site today. | Outon, product specify                              |                      |  |  |
| ACQhar0020582                            | NGC   |                        | Have you created a free My NGC account?                    | Yes   |                      |  |  |

|                   |                      | AHRQ Enterprise   |          |  |
|-------------------|----------------------|---|----------|--|
|                   |                      |   | ZOIVIIVI |  |
|                   |                      | n de la companya de | SMM      |  |
| Date:             | 9/6/2012             | blue +>: REWORDING  | IIT      |  |
|                   |                      | et et en  | PSS      |  |
| #REF!             |                      | pink: ADDITION  | AHPS     |  |
| R8wAc4oxsEFxw1    | L5AZd8ghg==          | anaoninos a tanoizos. NE o to Ett   | HC       |  |
| Model Instance Na | ame: AHRQ Enterprise | red & strike through: DELETE  | lain     |  |
|                   |                      |   |          |  |

|                                |   |                        |  | AHRQ Enterprise  |         |
|--------------------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID)<br>AML002900 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text How frequently do you visit this site?                         | Answer Choices (limited to 50 characters) First time   | Skip to |
|                                |   |                        |  | Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often   |         |
| AML002901                      | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ  Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site  Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A       |
| AML002902                      | ALL   | Α                      | Other, How did you learn about this site?                                    |  |         |
| AML002903                      | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
| AML002904                      | ALL   | Α                      | Other, best describes your situation or position                             |  |         |
| ACQLiv0016074                  | ALL   |                        | Please select your main area of interest for using this web site today.      | Agency products or news release Comparative effectiveness of treatments  |         |

|                |                       | AHRQ Enterprise                              |      |
|----------------|-----------------------|--|------|
|                |                       | P  | SMM  |
| Date:          | 9/6/2012              | blue +>: REWORDING                           | IIT  |
|                |                       | el   | PSS  |
| #REF!          |                       |  | AHPS |
| R8wAc4oxsEFx   | w15AZd8ghg==          | underlined & italicized: RE-ORDER            | HC   |
| Model Instance | Name: AHRQ Enterprise | <del>red &amp; strike-through</del> : DELETE | lain |

|                   |   |                        |   | AHRQ Enterprise  |         |
|-------------------|---|------------------------|---|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
| , , , ,           |   |                        | · ·   | Continuing education or training assistance  |         |
|                   |   |                        |   | Data and surveys   |         |
|                   |   |                        |   | Evidence-based clinical practice   |         |
|                   |   |                        |   | Family health care   |         |
|                   |   |                        |   | General health interest  |         |
|                   |   |                        |   | Grants or contracts  |         |
|                   |   |                        |   | Health care plans and insurance  |         |
|                   |   |                        |   | Health care quality  |         |
|                   |   |                        |   | Health care use and cost   |         |
|                   |   |                        |   | Health services research studies   |         |
|                   |   |                        |   | Health information technology  Job opportunities   | -       |
|                   |   |                        |   | Medicines and drugs  | -       |
|                   |   |                        |   | Patient safety   | -       |
|                   |   |                        |   | Preventive health care   | 1       |
|                   |   |                        |   | Racial/ethnic health care disparities  | 1       |
|                   |   |                        |   | Social media/TV or radio ads   |         |
|                   |   |                        |   | Other, please specify  | 1       |
| ACQLiv0016075     | ALL   | Α                      | Other, main area of interest  |  |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today?                | Yes  |         |
|                   |   |                        |   | No   | Α       |
| AML002908         | ALL   | A                      | What were you unable to find?   |  |         |
| ACQhar0019250     | Main, EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI                          |                        | What is your main purpose for using information from this site today? | Improve or apply treatment for my patients   |         |
|                   |   |                        |   | Make decision about my own health care or for family member  |         |
|                   |   |                        |   | Refer to a friend or colleague or share with a collaborative group   |         |
|                   |   |                        |   | Plan a research project  |         |
|                   |   |                        |   | Prepare report, article, research paper or presentation  |         |
|                   |   |                        |   | Get information to assist in making policy decisions   |         |
|                   |   |                        |   | Help with work assignment or job responsibilities  General knowledge or better understanding of health care system |         |
|                   |   |                        |   | Get information to teach others  |         |
|                   |   |                        |   | Complete school/class project  |         |
|                   |   |                        |   | Find training opportunities and support  |         |
|                   |   |                        |   | Meet continuing education requirements   |         |
|                   |   |                        |   | Get funding for programs or projects   |         |
|                   |   |                        |   | Review the latest research findings and statistics   |         |
|                   |   |                        |   | Submit comments, ask questions or complete other online transactions   |         |
|                   |   |                        |   | Support quality improvement efforts and innovation   |         |
|                   |   |                        |   | Other (please specify)   |         |

| Model Instance Name: AHRQ Enterprise |                               |               |   | red & strike-through: DELETE                                     | Main    |   |
|--------------------------------------|-------------------------------|---------------|---|--|---------|---|
|                                      |                               |               |   | underlined & italicized: RE-ORDER                                | EHC     |   |
| #REF!                                |                               |               |   | pink: ADDITION   | CAHPS   |   |
|                                      |                               |               |   |  | ePSS    |   |
| Data                                 |                               | 0101001       |   | blue +>: REWORDING   | HIT     |   |
| Date:                                |                               | 9/6/2012      | 2   | blue +>. REWORDING   | mii     |   |
|                                      |                               |               |   |  | PSMM    |   |
|                                      |                               |               |   |  |         | ı |
|                                      |                               |               |   | AHRQ Enterprise  |         |   |
|                                      | Website Main,                 |               |   |  |         |   |
|                                      | EHC,<br>CAHPS,HIT,            |               |   |  |         |   |
|                                      | epss, INNOV,                  | Ol-i          |   |  |         |   |
| QID                                  | MEPS, QI, NGC,<br>NQMC        | Skip<br>Logic |   | Answer Choices   |         |   |
| (Group ID)                           | NQIVIC                        | Label         | Question Text   | (limited to 50 characters)                                       | Skip to |   |
| ACQhar0019251                        | Main, EHC,                    |               | What other purpose do you have for using the information from the site  |  |         |   |
|                                      | CAHPS,HIT,                    |               | today?  |  |         |   |
| ACQLiv0016080                        | Main, EHC,                    |               |   |  |         |   |
|                                      | CAHPS, HIT,<br>epss, MEPS, QI |               |   |  |         |   |
|                                      |                               |               | What features on this site did you find most useful?  | A to Z Index   |         |   |
|                                      |                               |               | ,   | Browse   |         |   |
|                                      |                               |               |   | Category Labels  |         |   |
|                                      |                               |               |   | Contact Us   |         |   |
|                                      |                               |               |   | E-mail Updates   |         |   |
|                                      |                               |               |   | Enlarge Text Size  |         |   |
|                                      |                               |               |   | Frequently Asked Questions                                       |         |   |
|                                      |                               |               |   | Navigation Buttons & Tabs  |         |   |
|                                      |                               |               |   | Rotating Images  |         |   |
|                                      |                               |               |   | Search   |         |   |
|                                      |                               |               |   | Site Map   |         |   |
|                                      |                               |               |   | Spanish Translations   |         |   |
|                                      |                               |               |   | What's New   |         |   |
|                                      |                               |               |   | Other (please specify)   | A       |   |
| ACQLiv0016081                        | Main, EHC,                    |               |   |  |         |   |
| 1111 000010                          | CAHPS,HIT,                    | Α             | Other features  |  |         |   |
| AML002913                            | Main, EHC,<br>CAHPS,HIT,      |               | Did you encounter any technical difficulties?   |  |         |   |
|                                      | epss, MEPS, QI                |               |   |  |         |   |
|                                      |                               |               |   | A.L.   |         |   |
|                                      |                               |               |   | No Yes, please describe the problem (be as specific as possible) | Α       |   |
| AML002914                            | Main, EHC,                    | Α             | Please describe technical difficulties  | res, piedae describe the problem (be as specific as possible)    |         |   |
|                                      | CAHPS,HIT,                    |               |   |  |         |   |
|                                      | epss, MEPS, QI                |               |   |  |         |   |
| AML002915                            | Main, EHC,<br>CAHPS,HIT,      |               | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |  |         |   |
|                                      | epss, MEPS, QI                |               | niew topic content, unierent data formats, future products, etc.)?  |  |         |   |
|                                      | INNOV                         |               | coday. (mark an enac appry)   |  |         |   |
|                                      |                               |               |   |  |         |   |
|                                      |                               |               |   | I had no difficulty browsing on this site                        |         |   |
|                                      |                               |               |   | Could not navigate back to previous information                  |         |   |
|                                      |                               |               |   | Felt lost and unsure of where I was                              |         |   |
|                                      |                               |               |   | Links did not take me where I expected                           |         |   |
|                                      |                               |               |   | Links/labels were difficult to understand                        |         |   |
|                                      |                               |               |   | Too many links or navigational choices                           |         |   |

Had technical difficulties (e.g. broken link)

|                          |                |                |  | red & strike-through: DELETE                   | Main     |
|--------------------------|----------------|----------------|--|--|----------|
| R8wAc4oxsEFxw15AZd8ghg== |                |                |  | .ou a camo anough. Decere                      |          |
|                          |                |                |  | <u>underlined &amp; italicized</u> : RE-ORDER  | EHC      |
| #REF!                    | !              |                |  | pink: ADDITION                                 | CAHPS    |
|                          |                |                |  |  | ePSS     |
|                          | 01010040       |                |  |  |          |
| Date:                    |                | 9/6/201        | 2  | blue +>: REWORDING                             | HIT      |
|                          |                |                |  |  | PSMM     |
|                          |                |                |  |  |          |
|                          |                |                |  | AHRQ Enterprise                                |          |
|                          | Website Main,  |                |  | Anny Enterprise                                |          |
|                          | EHC,           |                |  |  |          |
|                          | CAHPS,HIT,     |                |  |  |          |
|                          | epss, INNOV,   |                |  |  |          |
| OID                      | MEPS, QI, NGC, | Skip           |  | Anguar Chainn                                  |          |
| QID<br>(Group ID)        | NQMC           | Logic<br>Label | Question Text  | Answer Choices (limited to 50 characters)      | Skip to  |
| (Group ID)               |                | Lubei          | Question Text  | Other, please specify:                         | A A      |
|                          | INNOV          |                | NATIONAL CARLO CONTRACTOR CONTRAC | Other, please specify.                         | A        |
|                          |                | ^              | What other navigation experience did you have on the site today?   |  |          |
|                          | INNOV          | A              | touay:   |  |          |
|                          | 1141400        |                | If you used the search/text box feature of the site today to find  |  |          |
|                          |                |                | vour information, what best describes your experience with the   |  |          |
|                          |                |                | your information, what best describes your experience with the search functionality?   | I did not use the search feature today         |          |
|                          |                |                |  | I did not encounter any difficulties           |          |
|                          |                |                |  | Search results were not helpful                | <b>-</b> |
|                          |                |                |  |  | -        |
|                          |                |                |  | Received too many results                      | _        |
|                          |                |                | 7  | Received not enough results                    | _        |
|                          |                |                |  | Received no results                            | _        |
|                          |                |                |  | Results were not relevant to my search         | <b>⊣</b> |
|                          |                |                |  | Other, please specify:                         | Α        |
|                          | INNOV          |                | What other experience did you have with the search   |  |          |
|                          |                |                | functionality today?   |  |          |
|                          |                | Α              | 3  |  |          |
|                          | INNOV          |                | Do you have any other suggestions on how we might improve  |  |          |
|                          |                |                | the Innovations Exchange Web site (please be specific, i.e., new   |  |          |
|                          |                |                | content, topics, features, etc.)?  |  |          |
|                          |                |                |  |  |          |
|                          |                |                |  |  |          |
| ACQLiv0016080            | INNOV          |                | What features on this site did you find most useful?   | A to Z Index                                   |          |
|                          | NGC, NQMC      |                |  | Browse   | 4        |
|                          |                |                |  | Category Labels Contact Us                     | -        |
|                          |                |                |  | E-mail Updates                                 | +        |
|                          |                |                |  | E-man <del>- poates</del><br>Enlarge Text Size | +        |
|                          |                |                |  | Frequently Asked Questions                     | +        |
|                          |                |                |  | Navigation Buttons & Tabs                      | 1        |
|                          |                |                |  | Rotating Images                                |          |
|                          |                |                | 7  | Search Search                                  |          |
|                          |                |                |  | <del>Site Map</del>                            |          |
|                          |                |                | 12   | Spanish Translations                           |          |
|                          |                |                | <del>14</del>  | What's New                                     |          |
|                          |                |                |  | Other (please specify)                         | A        |
| ACQLiv0016081            | INNOV,NGC      |                | 7  |  |          |
|                          | NQMC           | A              | Other features   |  |          |
| AML002913                | INNOV,NGC      |                | Ibid you encounter any technical difficulties?   |  |          |
|                          | NOMC           |                |  | IN <sub>O</sub>                                |          |

page decomposite technical difficulties

INNOV,NGC NQMC

AML002914

Yes, please describe the problem (be as specific as possible)

|                |                       |  | PSMM        |  |
|----------------|-----------------------|--|-------------|--|
| Date:          | 9/6/2012              | blue +>: REWORDING   | ePSS<br>HIT |  |
| #REF!          |                       | pink: ADDITION   | CAHPS       |  |
|                | w15AZd8ghg==          | underlined & italicized: RE-ORDER  | EHC         |  |
| Model Instance | Name: AHRQ Enterprise | red <u>et al. 1988 i de la companya de</u> | Main        |  |

|              |   |               |   | AHRQ Enterprise   |      |
|--------------|---|---------------|---|---|------|
| QID          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic |   | Answer Choices  |      |
| (Group ID)   | _   | Label         | Question Text   | (limited to 50 characters)  | Skip |
| ML002915     | INNOV,NGC<br>NQMC   |               | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |      |
|              | NQMC  |               | Please indicate your primary reason for visiting the NQMC site today.   |   |      |
|              |   |               | (Select one.)   | Nothing in particular (just browsing)   |      |
|              |   |               |   | Find a specific quality measure(s)  |      |
|              |   |               |   | Review the newest quality measures to keep myself current                       |      |
|              |   |               |   | Determine the quality measures available on a specific topic/issue/domain, etc. |      |
|              |   |               |   | View tutorials on quality measurement   |      |
|              |   |               |   | Access the HHS Measure Inventory (a separate repository within NQMC)            |      |
|              |   |               |   | For academic or health services research  | _    |
|              | NOMO  |               | Consider the second for the block of the body   | Other, please specify   | Α    |
|              | NQMC  | Α             | Specify your other reason for visiting the NQMC site today.   |   |      |
|              | NGC   |               | Please indicate your primary reason for visiting the NGC site today. (Select one.)  | Nothing in particular (just browsing)   |      |
|              |   |               |   | Find a specific clinical practice guideline(s)                                  |      |
|              |   |               |   | Improve my practice/patient care  |      |
|              |   |               |   | Review the newest guidance to keep myself current                               | 4    |
|              |   |               |   | Determine the guidance available on a specific topic                            | -    |
|              |   |               |   | Research and/or compare guidelines  | 4    |
|              |   |               |   | For personal health research  | ⇃ .  |
|              |   |               |   | Other, please specify   | P    |
|              | NGC   |               | Specify your other reason for visiting the NGC site today.  |   |      |
| CQhar0019250 | NGC, NQMC   |               | What is your main purpose for using information from this site today?   | Improve or apply treatment for my patients                                      |      |
|              |   |               |   | Make decision about my own health care or for family member                     | 7    |
|              |   |               |   | Refer to a friend or colleague or share with a collaborative group              |      |
|              |   |               |   | Plan a research project   |      |
|              |   |               |   | Prepare report, article, research paper or presentation-                        |      |
|              |   |               |   | Get information to assist in making policy decisions                            |      |
|              |   |               |   | Help with work assignment or job responsibilities                               |      |
|              |   |               |   | General knowledge or better understanding of health care system                 |      |
|              |   |               |   | Get information to teach others   |      |
|              |   |               |   | Complete school/class project   |      |
|              |   |               |   | Find training opportunities and support   |      |
|              |   |               |   | Meet continuing education requirements  |      |
|              |   |               |   | Get funding for programs or projects  |      |
|              |   |               |   | Review the latest research findings and statistics                              |      |

| Model Instance<br>R8wAc4oxsEFx<br>#REF! | w15AZd8ghg==  |                        |   | red & strike through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION  | EHC<br>CAHPS<br>ePSS |   |
|---|---|------------------------|---|---|----------------------|---|
| Date:                                   | 9/6/2012  |                        | 9/6/2012 blue +>: REWORDING   |   | HIT<br>PSMM          |   |
|   |   |                        |   | AHRQ Enterprise   |                      |   |
| QID<br>(Group ID)                       | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices (limited to 50 characters) Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation | Skip to              |   |
|   |   |                        |   | Other (please specify)  |                      |   |
| ACQhar0019251                           | NGC, NQMC   | A                      | What other purpose do you have for using the information from the site today? |   |                      |   |
|   | NGC   |                        | Have you created a free My NGC account?                                       | Vec   | 1                    | 1 |

|                |                       | AHRO Enterprise                   |       |   |
|----------------|-----------------------|-----------------------------------|-------|---|
|                |                       |                                   | PSMM  | ı |
| Date:          | 9/6/2012              | blue +>: REWORDING                | HIT   |   |
|                |                       |                                   | ePSS  |   |
| #REF!          |                       |                                   | CAHPS |   |
| R8wAc4oxsEFxv  | w15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   | ı |
| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  | ı |

|               |   |               |  | AHRQ Enterprise  |         |
|---------------|---|---------------|--|--|---------|
| QID           | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic |  | Answer Choices   |         |
| (Group ID)    |   | Label         | Question Text  | (limited to 50 characters)   | Skip to |
| AML002900     | ALL   |               | How frequently do you visit this site?                                       | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  | -       |
| AML002901     | ALL   |               | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A       |
| AML002902     |   | Α             | Other, How did you learn about this site?                                    |  |         |
| AML002903     | ALL   |               | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify Other, please specify |         |
| AML002904     |   | Α             | Other, best describes your situation or position                             |  |         |
| ACQLiv0016074 | ALL   |               | Please select your main area of interest for using this web site today.      | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance  |         |

|                       |                       | AHRQ Enterprise                              |       |
|-----------------------|-----------------------|--|-------|
|                       |                       |  | PSMM  |
| Date:                 | 9/6/2012              | blue +>: REWORDING                           | HIT   |
|                       |                       |  | ePSS  |
| #REF!                 |                       | pink: ADDITION                               | CAHPS |
| R8wAc4oxsEFx          | w15AZd8ghg==          | underlined & italicized: RE-ORDER            | EHC   |
| <b>Model Instance</b> | Name: AHRQ Enterprise | <del>red &amp; strike through</del> : DELETE | Main  |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                   |   |                        |  | Data and surveys  Emergency preparedness  Evidence-based clinical practice  Family health care  General health interest  Grants or contracts  Health care plans and insurance  Health care quality  Health care use and cost  Health services research studies  Health information technology  Job opportunities  Medicines and drugs  Patient safety  Preventive health care  Racial/ethnic health care disparities  Social media/TV or radio ads |         |
| ACQLiv0016075     |   | Α                      | Other, main area of interest                           | Other, please specify  |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today? | Yes<br>No  | Α       |
| AML002908         |   | Α                      | What were you unable to find?                          |  |         |
| ACQLiv0016078     | ALL   |                        | Which area(s) of the site did you access today?        | About AHRQ AHRQ For You Clinical Information Comparative Effectiveness Consumer & Patients Data & Surveys Funding Opportunities Health IT News & Events Priority Populations Publications Quality & Patient Safety Research Findings Social Media & Multimedia TV & Radio Ads Other (please specify)   |         |
| ACQLiv0016079     |   | A                      | Other areas of the site accessed                       | a mar (peane specing)  | n       |

| <b>Model Instance Name:</b> A | HRQ Enterprise | red & strike-through: DELETE | Main  |
|-------------------------------|----------------|------------------------------|-------|
| R8wAc4oxsEFxw15AZd            | 8ghg==         |                              | EHC   |
| #REF!                         |                | pink: ADDITION               | CAHPS |
|                               |                |                              | ePSS  |
| Date:                         | 9/6/2012       | blue +>: REWORDING           | HIT   |
|                               |                |                              | PSMM  |
|                               |                |                              |       |

|                        |   |                        |  | AHRQ Enterprise   |         |
|------------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID)      | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)  | Skip to |
|                        |   |                        | What is your main purpose for using information from this site today?  |   |         |
|                        |   |                        |  | Improve or apply treatment for my patients  Make decision about my own health care or for family member | _       |
|                        |   |                        |  | Refer to a friend or colleague or share with a collaborative group                                      | -       |
|                        |   |                        |  | Plan a research project   |         |
|                        |   |                        |  | Prepare report, article, research paper or presentation   | +       |
|                        |   |                        |  | Get information to assist in making policy decisions  | 1       |
|                        |   |                        |  | Help with work assignment or job responsibilities   | †       |
|                        |   |                        |  | General knowledge or better understanding of health care system   |         |
|                        |   |                        |  | Get information to teach others   |         |
|                        |   |                        |  | Complete school/class project   |         |
|                        |   |                        |  | Find training opportunities and support   |         |
|                        |   |                        |  | Meet continuing education requirements  |         |
|                        |   |                        |  | Get funding for programs or projects  |         |
|                        |   |                        |  | Review the latest research findings and statistics  | 4       |
|                        |   |                        |  | Submit comments, ask questions or complete other online transactions                                    | _       |
|                        |   |                        |  | Support quality improvement efforts and innovation Other (please specify)                               | +       |
|                        |   | A                      | What other purpose do you have for using the information from the      | Other (piease specify)  |         |
|                        |   | А                      | site today?  |   |         |
| ACQLiv0016080          | ALL   |                        | What features on this site did you find most useful?                   | A to Z Index  |         |
|                        |   |                        |  | Browse  |         |
|                        |   |                        |  | Category Labels   |         |
|                        |   |                        |  | Contact Us  |         |
|                        |   |                        |  | E-mail Updates  |         |
|                        |   |                        |  | Enlarge Text Size   |         |
|                        |   |                        |  | Frequently Asked Questions  |         |
|                        |   |                        |  | Navigation Buttons & Tabs   |         |
|                        |   |                        |  | Rotating Images   |         |
|                        |   |                        |  | Search  |         |
|                        |   |                        |  | Site Map  |         |
|                        |   |                        |  | Spanish Translations  | +       |
|                        |   |                        |  | What's New  |         |
|                        |   |                        |  | Other (please specify)  | ^       |
| ACQLiv0016081          | ALL   |                        |  | Outor (piedade apecity)   | ^       |
|                        | ,   | Α                      | Other features   |   |         |
| AML002913              | ALL   |                        | Did you encounter any technical difficulties?                          | No  |         |
| AML002914              |   | Α                      | Please describe technical difficulties                                 | Yes, please describe the problem (be as specific as possible)   | A       |
| AML002914<br>AML002915 | ALL   | А                      | How could this website be improved (please be specific, i.e., specific |   |         |
| LIMITORS TO            |   |                        | new topic content, different data formats, future products, etc.)?     |   |         |

|                   | e Name: AHRQ Enterprise<br>Fxw15AZd8ghg==<br>F!  |               | red & strike-through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION | Main EHC CAHPS ePSS |
|-------------------|--|---------------|--|---------------------|
| Date:             | 9/6/2012   |               | blue +>: REWORDING   | HIT<br>PSMM         |
|                   |  |               | AHRQ Enterprise  |                     |
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC Skip<br>Logic<br>Label | Question Text | Answer Choices<br>(limited to 50 characters)                                   | Skip to             |
|                   | 3 3  |               |  |                     |
|                   | 7  |               |  |                     |
|                   | 12   |               |  |                     |

| Model Instance Na | me: AHRQ Enterprise | red & strike-through: DELETE      | Main  |  |
|-------------------|---------------------|-----------------------------------|-------|--|
| R8wAc4oxsEFxw1    |                     | underlined & italicized: RE-ORDER | EHC   |  |
| #REF!             |                     | pink: ADDITION                    | CAHPS |  |
|                   |                     |                                   | ePSS  |  |
| Date:             | 9/6/2012            | blue +>: REWORDING                | HIT   |  |
|                   |                     |                                   | PSMM  |  |
|                   |                     |                                   |       |  |
|                   |                     | AHRO Enterprise                   |       |  |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
| ENAML002900       | ALL   |                        | How frequently do you visit this site?                                       | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  |         |
| ENAML002901       | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A       |
| ENAML002902       |   | Α                      | Other, How did you learn about this site?                                    | and promy  |         |
| ENAML002903       | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
| ENAML002904       |   | Α                      | Other, best describes your situation or position                             |  |         |
| ENACQLiv0016074   | ALL   |                        | Please select your main area of interest for using this web site today.      | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys   |         |

|                   |                      | AHRQ Enterprise                   |       |  |
|-------------------|----------------------|-----------------------------------|-------|--|
|                   |                      |                                   | PSMM  |  |
| Date:             | 9/6/2012             | blue +>: REWORDING                | HIT   |  |
|                   |                      |                                   | ePSS  |  |
| #REF!             |                      | pink: ADDITION                    | CAHPS |  |
| R8wAc4oxsEFxw1    | .5AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   |  |
| Model Instance Na | ame: AHRQ Enterprise | red & strike-through: DELETE      | Main  |  |

|                            |   |                        |  | AHRQ Enterprise   |         |
|----------------------------|---|------------------------|--|---|---------|
|                            | Mala aita Main  |                        |  | Anky Enterprise   | _       |
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)  | Skip to |
|                            |   |                        |  | Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Career opportunities Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities Social media/TV or radio ads  |         |
| A COL is 1001 CO7E         |   |                        | Other main avec of interest  | Other, please specify   |         |
| ACQLiv0016075<br>AML002907 | ALL   | Α                      | Other, main area of interest  Were you able to find what you were looking for today? | Yes   |         |
| AML002907                  | ALL   |                        | livere you able to find what you were looking for today?                             | No  | A       |
| AML002908                  |   | Α                      | What were you unable to find?  |   |         |
| ENACQhar0019250            | Main  |                        | What is your main purpose for using information from this site today?                | Improve or apply treatment for my patients  |         |
|                            |   |                        |  | Make decision about my own health care or for family member Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify) |         |
| ENACOhar0019251            |   | A                      | What other purpose do you have for using the information from the site today?        | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation  |         |

| <b>Model Instance</b> | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main          |
|-----------------------|-----------------------|-----------------------------------|---------------|
|                       | :w15AZd8ghg==         | underlined & italicized: RE-ORDER | EHC           |
| #RE                   | F!                    | pink: ADDITION                    | CAHPS<br>ePSS |
| Date:                 | 9/6/2012              | blue +>: REWORDING                | HIT           |
| Date:                 | 9/0/2012              | blue + ->. NEWONDING              | PSMM          |
|                       |                       |                                   | PSIVIIVI      |
|                       |                       | AHRQ Enterprise                   |               |
|                       | Website Main,         |                                   |               |

|                   |  |                        |   | AHRQ Enterprise  |         |
|-------------------|--|------------------------|---|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS, HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                     | Skip to |
|                   |  |                        |   | Browse Topics  |         |
|                   |  |                        |   | Category Labels and Links  |         |
|                   |  |                        |   | Contact Us   |         |
|                   |  |                        |   | E-mail Updates   |         |
|                   |  |                        |   | Enlarge Text Size  |         |
|                   |  |                        |   | Frequently Asked Questions                                       |         |
|                   |  |                        |   | Buttons and Navigation Tabs                                      |         |
|                   |  |                        |   | Images   |         |
|                   |  |                        |   | Search   |         |
|                   |  |                        |   | Site Map   |         |
|                   |  |                        |   | Social Media Icons   |         |
|                   |  |                        |   | Spanish Translations   |         |
|                   |  |                        |   | What's New   |         |
|                   |  |                        |   | Other (please specify)   | A       |
| ACQLiv0016081     | Main   | _                      |   |  |         |
| AA41 000040       |  |                        | Other features  | No   |         |
| AML002913         | Main   |                        | Did you encounter any technical difficulties?   | No Yes, please describe the problem (be as specific as possible) | A       |
| AML002914         |  | A                      | Please describe technical difficulties  | Trea, piedae desenbe the problem (be as specific as possible)    | _ A     |
|                   |  |                        |   |  |         |
| AML002915         | Main   |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |  |         |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF |          | se                     |               | red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS |  |
|---|----------|------------------------|---------------|---|----------------------|--|
| Date:                                     | 9/6/2012 |                        |               | blue +>: REWORDING  | ePSS<br>HIT          |  |
|   |          |                        |               | AHRQ Enterprise   | PSMM                 |  |
| QID<br>(Group ID)                         | NOMC L   | Skip<br>Logic<br>Label | Question Text | Answer Choices<br>(limited to 50 characters)                                  | Skip to              |  |
|   |          |                        | 7             |   |                      |  |
|   |          |                        | 12            |   |                      |  |

|               |                          | AHRQ Enterprise                   |       | ļ |
|---------------|--------------------------|-----------------------------------|-------|---|
|               |                          |                                   | PSMM  |   |
| Date:         | 9/6/2012                 | blue +>: REWORDING                | HIT   | ĺ |
|               |                          |                                   | ePSS  | ĺ |
| #RE           |                          | pink: ADDITION                    | CAHPS | ĺ |
| R8wAc4oxsEF   | Fxw15AZd8ghg==           | underlined & italicized: RE-ORDER | EHC   | ĺ |
| Model Instanc | ce Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  | ĺ |

|                                  |   |                        |  | AHRQ Enterprise   |         |
|----------------------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID)<br>ENAML002900 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text How frequently do you visit this site?                         | Answer Choices (limited to 50 characters)  First time Daily or almost daily   | Skip to |
|                                  |   |                        |  | About once a week About two or three times a month About once a month Every few months or less often  |         |
| ENAML002901                      | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  | A       |
| AML002902                        |   | Α                      | Other, How did you learn about this site?                                    |   |         |
| ENAML002903                      | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Clinical Specialist Other Health Care Provider Health Care Administrator Social Services Intermediary Allied Health Care Provider Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Human Resources Manager Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Retiree- Other, please specify |         |
| AML002904                        |   | Α                      | Other, best describes your situation or position                             |   |         |

|                       |                       | AHRQ Enterprise                   |       |
|-----------------------|-----------------------|-----------------------------------|-------|
|                       |                       |                                   | PSMM  |
| Date:                 | 9/6/2012              | blue +>: REWORDING                | IIT   |
|                       |                       | e e                               | PSS   |
| #REF!                 |                       | pink: ADDITION                    | CAHPS |
| R8wAc4oxsEFx          | xw15AZd8ghg==         | underlined & italicized: RE-ORDER | НС    |
| <b>Model Instance</b> | Name: AHRQ Enterprise | red & strike-through: DELETE      | /lain |

|                   |   |                        |   | AHRQ Enterprise  |         |
|-------------------|---|------------------------|---|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
| ACQLiv0016074     | ALL   | Laber                  | Please select your main area of interest for using this web site today. | (minica to 50 characters)  | Jan to  |
| ACQLIVUUI6074     | ALL   |                        | Prease select your main area of interest for using this web site today. | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys Emergency preparedness Evidence-based clinical practice Family health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Job opportunities Medicines and drugs Patient safety Preventive health care Racial/ethnic health care disparities Social media/TV or radio ads Other, please specify |         |
| ACQLiv0016075     |   | Α                      | Other, main area of interest  | V  |         |
| AML002907         | ALL   |                        | Were you able to find what you were looking for today?                  | Yes No   | A       |
| AML002908         |   | A                      | What were you unable to find?   |  | A       |
| ACQLiv0016078     | ALL   |                        | Which area(s) of the site did you access today?                         | About AHRQ AHRQ For You Clinical Information Comparative Effectiveness Consumer & Patients Data & Surveys Funding Opportunities Health IT News & Events Priority Populations Publications Quality & Patient Safety Research Findings Social Media & Multimedia   |         |

|       | ce Name: AHRQ Ent<br>Fxw15AZd8ghg==<br>EF!                            |               | red & strike through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION  EHC CAHP | PS |
|-------|---|---------------|--|----|
| Date: |   | 9/6/2012      | blue +>: REWORDING  HIT  PSMN  |    |
|       |   |               | AHRQ Enterprise  |    |
| OID   | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QN, NGC, | Skip<br>Logic | Answer Choices   |    |

|               | Website Main,<br>EHC,       |       |   |   |         |
|---------------|-----------------------------|-------|---|---|---------|
|               | CAHPS, HIT,<br>epss, INNOV, |       |   |   |         |
|               | MEPS, QI, NGC,              | Skip  |   |   |         |
| QID           | NQMC                        | Logic |   | Answer Choices  |         |
| (Group ID)    |                             | Label | Question Text   | (limited to 50 characters)  | Skip to |
|               |                             |       |   | TV & Radio Ads  |         |
|               |                             |       |   | Other (please specify)  | A       |
| ACQLiv0016079 |                             | A     | Other areas of the site accessed                                      |   |         |
|               |                             |       | What is your main purpose for using information from this site today? |   |         |
|               |                             |       |   | Improve or apply treatment for my patients                                |         |
|               |                             |       |   | Make decision about my own health care or for family member               |         |
|               |                             |       |   | Refer to a friend or colleague or share with a collaborative group        |         |
|               |                             |       |   | Plan a research project   |         |
|               |                             |       |   | Prepare report, article, research paper or presentation                   | 1       |
|               |                             |       |   | Get information to assist in making policy decisions                      |         |
|               |                             |       |   | Help with work assignment or job responsibilities                         |         |
|               |                             |       |   | General knowledge or better understanding of health care system           |         |
|               |                             |       |   | Get information to teach others   | 1       |
|               |                             |       |   | Complete school/class project   |         |
|               |                             |       |   | Find training opportunities and support                                   |         |
|               |                             |       |   | Meet continuing education requirements                                    | -       |
|               |                             |       |   | Get funding for programs or projects                                      | -       |
|               |                             |       |   | Review the latest research findings and statistics                        | -       |
|               |                             |       |   | Submit comments, ask questions or complete other online transactions      | -       |
|               |                             |       |   | Support quality improvement efforts and innovation Other (please specify) | -       |
|               |                             | A     | What other purpose do you have for using the information from the     | Other (picase specify)  |         |
|               |                             |       | site today?   |   |         |
| ACQLiv0016080 | ALL                         |       | What features on this site did you find most useful?                  | A to Z Index  |         |
|               |                             |       |   | Browse  |         |
|               |                             |       |   | Category Labels   |         |
|               |                             |       |   | Contact Us  |         |
|               |                             |       |   | E-mail Updates  |         |
|               |                             |       |   | Enlarge Text Size   |         |
|               |                             |       |   | Frequently Asked Questions  |         |
|               |                             |       |   | Navigation Buttons & Tabs   |         |
|               |                             |       |   | Rotating Images   |         |
|               |                             |       |   | Search  |         |
|               |                             |       |   | Site Map  |         |
|               |                             |       |   | Spanish Translations  |         |
|               |                             |       |   | What's New  |         |
|               |                             |       |   | Other (please specify)  | Α       |
| ACQLiv0016081 | ALL                         | A     | Other features  |   |         |
| AML002913     | ALL                         |       | Did you encounter any technical difficulties?                         | No  |         |
|               |                             |       |   | Yes, please describe the problem (be as specific as possible)             | Α       |
| AML002914     |                             | Α     | Friegase describe technical difficulties                              |   |         |

| Model Instance<br>R8wAc4oxsEFxt<br>#REF! |   |                        |  | red & strike-through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION |                     |
|--|---|------------------------|--|--|---------------------|
| Date:                                    | ate: 9/6/2012   |                        |  | blue +>: REWORDING   | ePSS<br>HIT<br>PSMM |
|  |   |                        |  | AHRQ Enterprise  |                     |
| QID<br>(Group ID)<br>AML002915           | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  How could this website be improved (please be specific, i.e., specific new tonic content, different data formats, future products, etc.)? | Answer Choices<br>(limited to 50 characters)                                   | Skip to             |

| Model Instance Na<br>R8wAc4oxsEFxw1<br>#REF | 15AZd8ghg==  | rise                   |  | red & strike-through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION   | Main  EHC  CAHPS  ePSS |
|---|--|------------------------|--|--|------------------------|
| Date:                                       |  | 9/6/201                | 2  | blue +>: REWORDING   | HIT                    |
|   |  |                        |  | AHRQ Enterprise  |                        |
|   | Website Main,  |                        |  | AHKŲ EHlei prise   |                        |
| QID<br>(Group ID)                           | EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to                |
| 1EAML002900                                 | ALL  |                        | How frequently do you visit this site?                                       | First time   |                        |
|   |  |                        |  | Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often   |                        |
| 1EAML002901                                 | ALL  |                        | How did you learn about this site?   | E-mail   |                        |
|   |  |                        |  | Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.)   |                        |
|   |  |                        |  | Link from another Web site  Mobile application Online social media Word of mouth   |                        |
|   |  |                        |  | Conference or meeting Class or teacher   |                        |
|   |  |                        |  | Other, please specify  | Α                      |
| 1EAML002902                                 |  | Α                      | Other, How did you learn about this site?                                    | Curry product opening  | 7.                     |
| 1EAML002903                                 | ALL  |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |                        |
| 1EAML002904                                 |  | A                      | Other, best describes your situation or position                             |  |                        |
| 1EACQLiv0016074                             | ALL  |                        | Please select your main area of interest for using this web site today.      |  |                        |

Agency products or news release
Comparative effectiveness of treatments
Continuing education or training assistance
Data and surveys

| Model Instance Na              |   | rise                   |   | <del>red &amp; strike-through</del> : DELETE   | Main        |
|--------------------------------|---|------------------------|---|--|-------------|
| R8wAc4oxsEFxw1!<br>#REF!       |   |                        |   | underlined & italicized: RE-ORDER pink: ADDITION   | CAHPS       |
|                                |   | 0101004                |   | No. 1. N. DEWORDING  | ePSS<br>HIT |
| Date:                          |   | 9/6/2012               | 2   | blue +>: REWORDING   | PSMM        |
|                                |   |                        |   |  |             |
|                                |   |                        |   | AHRQ Enterprise  |             |
| QID<br>(Group ID)              | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to     |
| , , ,                          |   |                        |   | Evidence-based clinical practice and guidelines  |             |
|                                |   |                        |   | Family or personal health care   |             |
|                                |   |                        |   | General health interest  |             |
|                                |   |                        |   | Grants or contracts  |             |
|                                |   |                        |   | Health care plans and insurance  |             |
|                                |   |                        |   | Health care quality  |             |
|                                |   |                        |   | Health care use and cost   |             |
|                                |   |                        |   | Health services research studies   |             |
|                                |   |                        |   | Health information technology  |             |
|                                |   |                        |   | Career opportunities   | 1           |
|                                |   |                        |   | Medicines and drugs  |             |
|                                |   |                        |   | Patient safety   | _           |
|                                |   |                        |   | Preventive health care   | _           |
|                                |   |                        |   | Primary care practice  |             |
|                                |   |                        |   | Racial/ethnic health care disparities  | -           |
|                                |   |                        |   | Social media/TV or radio ads   | 4           |
| 1EA001:-001007E                |   |                        | Others made are of interest   | Other, please specify  |             |
| 1EACQLiv0016075<br>1EAML002907 | ALL   |                        | Other, main area of interest Were you able to find what you were looking for today? | Yes  |             |
| TEAMLOUZ907                    | ALL   |                        | were you able to find what you were looking for today?                              | No   | A           |
| 1EAML002908                    |   | Α                      | What were you unable to find?   |  |             |
| 1EACQhar0019250                | EHC   |                        | What is your main purpose for using information from this site today?               | Improve or apply treatment for my patients   |             |
| TEACQIIa10017230               |   |                        |   | improve of apply treatment for my patients   | -           |
|                                |   |                        |   | Make decision about my own health care or for family member                              |             |
|                                |   |                        |   | Refer to a friend or colleague or share with a collaborative group                       |             |
|                                |   |                        |   | Plan a research project  |             |
|                                |   |                        |   | Prepare report, article, research paper or presentation                                  | _           |
|                                |   |                        |   | Get information to assist in making policy decisions                                     | _           |
|                                |   |                        |   | Help with work assignment or job responsibilities  |             |
|                                |   |                        |   | General knowledge or better understanding of health care system                          |             |
|                                |   |                        |   | Get information to teach others  | 4           |
|                                |   |                        |   | Complete school/class project  |             |
|                                |   |                        |   | Find training opportunities and support  | -           |
|                                |   |                        |   | Meet continuing education requirements   | -           |
|                                |   |                        |   | Get funding for programs or projects  Review the latest research findings and statistics | -           |
|                                |   |                        |   | Submit comments, ask questions or complete other online transactions                     | -           |
|                                |   |                        |   | Support quality improvement efforts and innovation                                       | -           |
|                                |   |                        |   | Other (please specify)   |             |
| 1EACQhar00192501               |   |                        | What other purpose do you have for using the information from the site today?       | (1.1.2.5)  |             |
|                                |   |                        |   |  |             |

| Model Instance           | Name: AHRQ Enterprise  | red & strike-through: DELETE      | Main  |
|--------------------------|--|-----------------------------------|-------|
| R8wAc4oxsEFxw15AZd8ghg== |  | underlined & italicized: RE-ORDER | EHC   |
| #RE                      | FF!  | pink: ADDITION                    | CAHPS |
|                          |  |                                   | ePSS  |
| Date:                    | 9/6/2012   | blue +>: REWORDING                | HIT   |
|                          |  |                                   | PSMM  |
|                          |  | AHRQ Enterprise                   |       |
|                          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, OI, NGC, Skip |                                   |       |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                  | Skip to |
| 1EACQLiv0016080   | EHC   |                        |   |   |         |
|                   |   |                        | What features on this site did you find most useful?  | A to Z Index  |         |
|                   |   |                        |   | Browse Topics   |         |
|                   |   |                        |   | Category Labels and Links                                     |         |
|                   |   |                        |   | Contact Us  |         |
|                   |   |                        |   | E-mail Updates  |         |
|                   |   |                        |   | Enlarge Text Size   |         |
|                   |   |                        |   | Frequently Asked Questions                                    |         |
|                   |   |                        |   | Buttons and Navigation Tabs                                   |         |
|                   |   |                        |   | Images  |         |
|                   |   |                        |   | Search  |         |
|                   |   |                        |   | Site Map  |         |
|                   |   |                        |   | Social Media Icons  |         |
|                   |   |                        |   | Spanish Translations  |         |
|                   |   |                        |   | What's New  |         |
|                   |   |                        |   | Other (please specify)  | A       |
| 1EACQLiv0016081   | ЕНС   | Α                      | Other features  |   |         |
| AML002913         | ЕНС   | A                      | Did you encounter any technical difficulties?   | No  |         |
| VINIFOOTSTS       | EffC  |                        | Dia you encounter any technical unifculties?  | Yes, please describe the problem (be as specific as possible) | A       |
| AML002914         |   | Α                      | Please describe technical difficulties  |   |         |
| AML002915         | ЕНС   |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |

| Model Instance N | lame: AHRQ Enterprise          |               | red & strike through: DELETE                  | Main    |  |
|------------------|--------------------------------|---------------|---|---------|--|
| R8wAc4oxsEFxw    | v15AZd8ghg==                   |               | <u>underlined &amp; italicized</u> : RE-ORDER | EHC     |  |
| #RE              | F!                             |               | pink: ADDITION                                | CAHPS   |  |
|                  |                                |               |   | ePSS    |  |
| Date:            | 9/6/2012                       |               | blue +>: REWORDING                            | HIT     |  |
|                  |                                |               |   | PSMM    |  |
|                  |                                |               |   |         |  |
|                  |                                |               | AHRQ Enterprise                               |         |  |
|                  | Website Main,                  |               |   |         |  |
|                  | EHC,<br>CAHPS,HIT,             |               |   |         |  |
|                  | epss, INNOV,                   |               |   |         |  |
| QID              | MEPS, QI, NGC, NQMC Skip Logic |               | Answer Choices                                |         |  |
| (Group ID)       | Label                          | Question Text | (limited to 50 characters)                    | Skip to |  |
|                  |                                |               |   |         |  |
|                  |                                |               |   |         |  |

|                                |          | AUDO Enterprise                              |       |
|--------------------------------|----------|--|-------|
|                                |          |  |       |
|                                |          |  | PSMM  |
| Date.                          | 91012012 | blue 1 2. NEWORDING                          |       |
| Date:                          | 9/6/2012 | blue +>: REWORDING                           | HIT   |
|                                |          |  | ePSS  |
| #REF!                          |          | pink: ADDITION                               | CAHPS |
| R8wAc4oxsEFxw15AZd8ghg==       |          |  | EHC   |
| Model Instance Name: AHRQ Ente | erprise  | <del>red &amp; strike through</del> : DELETE | Main  |
|                                |          | lrod & ctrike through. DELETE                | Main  |

|                                  |   |                        |  | AHRQ Enterprise  |         |
|----------------------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID)<br>2EAML002900 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text How frequently do you visit this site?                         | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                                  |   |                        |  | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  |         |
| 2EAML002901                      | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ  Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site  Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A       |
| 2EAML002902                      |   | Α                      | Other, How did you learn about this site?                                    |  |         |
| 2EAML002903                      | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
| 2EAML002904                      |   | Α                      | Other, best describes your situation or position                             |  |         |
| 2EACQLiv0016074                  | ALL   |                        | Please select your main area of interest for using this web site today.      | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys   |         |

|                    |                     | AHRO Enterprise                       |       |
|--------------------|---------------------|---------------------------------------|-------|
|                    |                     | P                                     | PSMM  |
| Date:              | 9/6/2012            | blue +>: REWORDING                    | HIT   |
|                    |                     | e e e e e e e e e e e e e e e e e e e | PSS   |
| #REF!              |                     |                                       | CAHPS |
| R8wAc4oxsEFxw15A   | 47d8aha==           | underlined & italicized: RE-ORDER     | EHC   |
| Model Instance Nam | ie: AHRQ Enterprise | red & strike through: DELETE          | Main  |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to |
|                   |   |                        |   | Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Career opportunities Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities                       |         |
|                   |   |                        |   | Social media/TV or radio ads Other, please specify  |         |
| ACQLiv0016075     |   | Α                      | Other, main area of interest  | Other, piease specify   |         |
| 2EAML002907       | ALL   | - / .                  | Were you able to find what you were looking for today?                        | Yes   |         |
|                   |   |                        | ,   | No  | Α       |
| 2EAML002908       | ALL   | A                      | What were you unable to find?   |   |         |
| 2EACQhar0019250   | CAHPS   |                        | What is your main purpose for using information from this site today?         | Improve or apply treatment for my patients  Make decision about my own health care or for family member  Refer to a friend or colleague or share with a collaborative group  Plan a research project  Prepare report, article, research paper or presentation  Get information to assist in making policy decisions  Help with work assignment or job responsibilities  General knowledge or better understanding of health care system |         |
|                   |   |                        |   | Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify)   |         |
| 2EACQhar0019251   |   | A                      | What other purpose do you have for using the information from the site today? | Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation  |         |

| Model Instance N | lame: AHRQ Enterprise | red & strike-through: DELETE   | /lain |
|------------------|-----------------------|--|-------|
| R8wAc4oxsEFxw    | 15AZd8ghg==           | GHASHING & REMOIZES.   | НС    |
| #REF             | !                     | pink: ADDITION   | CAHPS |
|                  |                       | e  | PSS   |
| Date:            | 9/6/2012              | blue +>: REWORDING   | IIT   |
|                  |                       | Fig. 1. The second seco | PSMM  |
|                  |                       |  |       |
|                  |                       | AUDO Enternarios   |       |

|                   |   |                        |   | AHRQ Enterprise   |         |   |
|-------------------|---|------------------------|---|---|---------|---|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                  | Skip to |   |
|                   |   |                        |   | Browse Topics   |         |   |
|                   |   |                        |   | Category Labels and Links                                     |         |   |
|                   |   |                        |   | Contact Us  |         |   |
|                   |   |                        |   | E-mail Updates  |         |   |
|                   |   |                        |   | Enlarge Text Size   |         |   |
|                   |   |                        |   | Frequently Asked Questions                                    |         |   |
|                   |   |                        |   | Buttons and Navigation Tabs                                   |         |   |
|                   |   |                        |   | Images  |         |   |
|                   |   |                        |   | Search  |         |   |
|                   |   |                        |   | Site Map  |         |   |
|                   |   |                        |   | Social Media Icons  |         |   |
|                   |   |                        |   | Spanish Translations  |         |   |
|                   |   |                        |   | What's New  |         |   |
|                   |   |                        |   |   |         |   |
|                   |   |                        |   | Other (please specify)  | Α       | 1 |
| ACQLiv0016081     | CAHPS   | A                      | Other features  |   |         |   |
| AML002913         | CAHPS   |                        | Did you encounter any technical difficulties?   | No  |         | 1 |
|                   |   |                        |   | Yes, please describe the problem (be as specific as possible) | Α       | 4 |
| AML002914         |   | Α                      | Please describe technical difficulties  |   |         | 4 |
| AML002915         | CAHPS   |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |   |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF | 15AZd8ghg==   | ise                    |               | red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS |  |
|---|---|------------------------|---------------|---|----------------------|--|
| Date:                                     | 9   | /6/2012                |               | blue +>: REWORDING  | ePSS<br>HIT<br>PSMM  |  |
|   |   |                        |               | AHRQ Enterprise   |                      |  |
| QID<br>(Group ID)                         | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text | Answer Choices<br>(limited to 50 characters)                                  | Skip to              |  |
|   |   |                        | 7             |   |                      |  |
|   |   |                        | 12            |   |                      |  |

| Model Instance N      | lame: AHRQ Enterprise | red & strike-through: DELETE                                    | Main         |
|-----------------------|-----------------------|---|--------------|
| R8wAc4oxsEFxw<br>#REF |                       | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
|                       |                       |   | ePSS         |
| Date:                 | 9/6/2012              | blue +>: REWORDING  | HIT          |
|                       |                       |   | PSMM         |
|                       |                       | AUDO Enternrise   |              |

|                            |   |                        |  | AHRQ Enterprise                                       |               |
|----------------------------|---|------------------------|--|---|---------------|
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to       |
| 3EAML002900                | ALL   |                        | How frequently do you visit this site?   | First time  |               |
|                            |   |                        |  | First time  | - I           |
|                            |   |                        |  | Daily or almost daily                                 | <b>⊣</b>      |
|                            |   |                        |  | About once a week                                     | <b>⊣</b>      |
|                            |   |                        |  | About two or three times a month                      | -  I          |
|                            |   |                        |  | About once a month                                    | -  I          |
| 3EAML002901                | ALL   |                        | Llow did you loom about this site?   | Every few months or less often  E-mail                |               |
| 3EAML002901                | ALL   |                        | How did you learn about this site?   | Print media   | -             |
|                            |   |                        |  | Radio or television                                   | -             |
|                            |   |                        |  | Previous knowledge of AHRQ                            | -             |
|                            |   |                        |  | , i   | -             |
|                            |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) | _             |
|                            |   |                        |  | Link from another Web site                            | _             |
|                            |   |                        |  | Mobile application                                    | _             |
|                            |   |                        |  | Online social media Word of mouth                     | -             |
|                            |   |                        |  | Conference or meeting                                 | -             |
|                            |   |                        |  | Class or teacher                                      | -             |
|                            |   |                        |  | Other, please specify                                 | A             |
| 3EAML002902<br>3EAML002903 | ALL   | Α                      | Other, How did you learn about this site?  Which of the following best describes your role in coming to the site |   |               |
| 3EAMLUU29U3                | ALL   |                        | today?   | Physician/Physician's Assistant                       |               |
|                            |   |                        | loudy.   | Nurse/Nurse Practitioner                              | ┥             |
|                            |   |                        |  | Other Health Care Provider                            | ┥             |
|                            |   |                        |  | Health Care Administrator                             | <del> </del>  |
|                            |   |                        |  | Social Services Intermediary                          | <del> </del>  |
|                            |   |                        |  | Consumer, Patient, or General Public                  | <del>- </del> |
|                            |   |                        |  | Government Policymaker                                |               |
|                            |   |                        |  | Health Insurer  | ╡             |
|                            |   |                        |  | Employer  | 7             |
|                            |   |                        |  | Researcher/Analyst                                    |               |
|                            |   |                        |  | Media / Press   | 1             |
|                            |   |                        |  | Librarian/Information Specialist                      | ╡             |
|                            |   |                        |  | Educator  | <del> </del>  |
|                            |   |                        |  | Student   | -             |
|                            |   |                        |  | System Administrator                                  | <del>-</del>  |
|                            |   |                        |  | Other, please specify                                 | <del> </del>  |
| 3EAML002904                |   | Α                      | Other, best describes your situation or position   | case, process specially                               |               |
| 3EACQLiv0016074            | ALL   |                        | Please select your main area of interest for using this web site today.  |   |               |
|                            |   |                        |  | Agency products or news release                       |               |
|                            |   |                        |  | Comparative effectiveness of treatments               |               |
|                            |   |                        |  | Continuing education or training assistance           |               |
|                            |   |                        |  | Data and surveys                                      |               |
|                            |   |                        |  |   |               |

|                          |                     | AHRQ Enterprise  |       |
|--------------------------|---------------------|--|-------|
|                          |                     |  | PSMM  |
| Date:                    | 9/6/2012            | blue +>: REWORDING   | НТ    |
|                          |                     |  | PSS   |
| R8wAc4oxsEFxw15<br>#REF! | bAZa8gng==          | <u>underlined &amp; italicized</u> : RE-ORDER pink: ADDITION | CAHPS |
|                          |                     | conduction of a statistical dispersion of DDDDD              | 110   |
| Model Instance Nai       | me: AHRQ Enterprise | <del>red &amp; strike-through</del> : DELETE                 | Main  |

|                                    |   |                        |   | AUDO Enternales  | ·       |
|------------------------------------|---|------------------------|---|--|---------|
|                                    |   |                        |   | AHRQ Enterprise  |         |
| QID<br>(Group ID)                  | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
| (Cloup II)                         |   |                        | Question Fex  | Evidence-based clinical practice and guidelines Family or personal health care General health interest Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Career opportunities Medicines and drugs Patient safety Preventive health care Primary care practice Racial/ethnic health care disparities Social media/TV or radio ads   |         |
|                                    |   |                        |   | Other, please specify  |         |
| ACQLiv0016075                      |   | Α                      | Other, main area of interest  |  |         |
| 3EAML002907                        | ALL   |                        | Were you able to find what you were looking for today?                        | Yes<br>No  | A       |
| 3EAML002908                        |   | A                      | What were you unable to find?   |  |         |
| 3EACQhar0019250                    |   |                        | What is your main purpose for using information from this site today?         | Improve or apply treatment for my patients  Make decision about my own health care or for family member  Refer to a friend or colleague or share with a collaborative group  Plan a research project  Prepare report, article, research paper or presentation  Get information to assist in making policy decisions  Help with work assignment or job responsibilities  General knowledge or better understanding of health care system  Get information to teach others  Complete school/class project  Find training opportunities and support  Meet continuing education requirements  Get funding for programs or projects  Review the latest research findings and statistics  Submit comments, ask questions or complete other online transactions |         |
|                                    |   |                        |   | Support quality improvement efforts and innovation Other (please specify)  |         |
| 3EACQhar0019250<br>3EACQLiv0016080 | ALL   | A                      | What other purpose do you have for using the information from the site today? |  |         |

| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE                     | Main         |
|----------------|-----------------------|--|--------------|
| R8wAc4oxsEFx   | w15AZd8ghg==<br>F!    | underlined & italicized: RE-ORDER pink: ADDITION | EHC<br>CAHPS |
|                |                       |  | ePSS         |
| Date:          | 9/6/2012              | blue +>: REWORDING                               | HIT          |
|                |                       |  | PSMM         |
|                |                       | AHRQ Enterprise                                  |              |
|                | Website Main,         |  |              |

|                   |   |                        |   | AHRQ Enterprise                                   |      |
|-------------------|---|------------------------|---|---|------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                                       | Answer Choices<br>(limited to 50 characters)      | Skip |
| (3.3.1)           |   |                        |   | Category Labels and Links                         |      |
|                   |   |                        |   | Contact Us  |      |
|                   |   |                        |   | E-mail Updates                                    |      |
|                   |   |                        |   | Enlarge Text Size                                 |      |
|                   |   |                        |   | Frequently Asked Questions                        |      |
|                   |   |                        |   | Buttons and Navigation Tabs                       |      |
|                   |   |                        |   | Images  |      |
|                   |   |                        |   | Search  |      |
|                   |   |                        |   | Site Map  |      |
|                   |   |                        |   | Social Media Icons                                |      |
|                   |   |                        |   | Spanish Translations                              |      |
|                   |   |                        |   | What's New  |      |
|                   |   |                        |   | Other (please specify)                            | A    |
| CQLiv0016081      | ALL   |                        |   | Other (pieude speedily)                           |      |
|                   |   | Α                      | Other features                                      |   |      |
|                   | ePSS  |                        | What forture of the appeal do you are the world     | About HODOTE                                      |      |
|                   |   | l                      | What feature of the ePSS do you use the most?       | About USPSTF                                      |      |
|                   | 1   | I                      |   | Grade Definitions                                 |      |
|                   |   |                        |   | Tools   |      |
|                   |   |                        |   | Search for Recommendations                        |      |
|                   |   |                        |   | Browse by Topic                                   |      |
|                   | ePSS  |                        |   | Other   |      |
|                   | eP33  |                        | In which area would you most like to see changes in |   |      |
|                   |   |                        | layout and/or presentation?                         | Search Results                                    |      |
|                   |   |                        |   | Risk Factor Information                           |      |
|                   |   |                        |   | Clinical Considerations                           |      |
|                   |   |                        |   | Rationale Information                             |      |
|                   |   |                        |   | Tools within Recommendations                      |      |
|                   |   |                        |   | Other, please specify                             | A    |
|                   | ePSS  |                        |   |   |      |
|                   |   | Α                      | Other changes in layout and/or presentations        |   |      |
|                   | ePSS  |                        | other thanges in layout and/or presentations        |   |      |
|                   |   |                        | When using the ePSS over the last 3 months, did you |   |      |
|                   |   |                        | use it:   | Mostly on the web                                 |      |
|                   |   |                        |   | About the same on the web and on my mobile device |      |
|                   |   |                        |   | Mostly on my mobile device                        |      |
|                   |   |                        |   | Only on my mobile device                          |      |
| ML002913          | ePSS  |                        | Did you encounter any technical difficulties?       | Ne  |      |
|                   |   |                        |   |   |      |

| Model Instance Na<br>R8wAc4oxsEFxw:<br>#REF! | 15AZd8ghg==   | prise                  |   | red & strike through: DELETE <u>underlined &amp; italicized</u> : RE-ORDER pink: ADDITION | Main EHC CAHPS      |   |
|--|---|------------------------|---|---|---------------------|---|
| Date: 9/6/2012                               |   |                        | 2   | blue +>: REWORDING  | ePSS<br>HIT<br>PSMM |   |
|  |   |                        |   | AHRQ Enterprise   |                     |   |
| QID<br>(Group ID)                            | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to             |   |
| AML002914                                    |   | A                      | Please describe technical difficulties  |   |                     | 4 |
| AML002915                                    | e <del>PSS</del>  |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |                     |   |
|  | ePSS  |                        | Do you have any suggestions for improving or enhancing the ePSS for users like you?   |   |                     |   |

| Model Instance Nai | me: AHRQ Enterprise | red & strike through: DELETE  | Main  |
|--------------------|---------------------|---|-------|
| R8wAc4oxsEFxw15    | 5AZd8ghg==          | and an interest of the second | EHC   |
| #REF!              |                     | pink: ADDITION  | CAHPS |
|                    |                     |   | ePSS  |
| Date:              | 9/6/2012            | blue +>: REWORDING  | HIT   |
|                    |                     |   | PSMM  |
|                    |                     | AHRO Enterprise   |       |

|                            |   |                        |  | AHRQ Enterprise                                       |         |
|----------------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to |
| 4EAML002900                | ALL   |                        | How frequently do you visit this site?   |   |         |
|                            |   |                        |  | First time  |         |
|                            |   |                        |  | Daily or almost daily                                 | _       |
|                            |   |                        |  | About once a week                                     | 4       |
|                            |   |                        |  | About two or three times a month                      | _       |
|                            |   |                        |  | About once a month                                    | -       |
| 4EAML002901                | ALL   |                        | Llour did you loom about this site?  | Every few months or less often  E-mail                |         |
| 4EAWIL002901               | ALL   |                        | How did you learn about this site?   | Print media   | +       |
|                            |   |                        |  | Radio or television                                   | +       |
|                            |   |                        |  | Previous knowledge of AHRQ                            | _       |
|                            |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) | 1       |
|                            |   |                        |  | Link from another Web site                            | -       |
|                            |   |                        |  | Mobile application                                    | +       |
|                            |   |                        |  | Online social media                                   | +       |
|                            |   |                        |  | Word of mouth   | +       |
|                            |   |                        |  | Conference or meeting                                 | 1       |
|                            |   |                        |  | Class or teacher                                      |         |
|                            |   |                        |  | Other, please specify                                 | _ A     |
| 4EAML002902<br>4EAML002903 | ALL   | A                      | Other, How did you learn about this site?  Which of the following best describes your role in coming to the site |   |         |
| 127 11712002000            | ,   |                        | today?   | Physician/Physician's Assistant                       |         |
|                            |   |                        |  | Nurse/Nurse Practitioner                              |         |
|                            |   |                        |  | Other Health Care Provider                            |         |
|                            |   |                        |  | Health Care Administrator                             |         |
|                            |   |                        |  | Social Services Intermediary                          |         |
|                            |   |                        |  | Consumer, Patient, or General Public                  |         |
|                            |   |                        |  | Government Policymaker                                |         |
|                            |   |                        |  | Health Insurer  |         |
|                            |   |                        |  | Employer  | _       |
|                            |   |                        |  | Researcher/Analyst                                    |         |
|                            |   |                        |  | Media / Press   |         |
|                            |   |                        |  | Librarian/Information Specialist                      |         |
|                            |   |                        |  | Educator  |         |
|                            |   |                        |  | Student   |         |
|                            |   |                        |  | System Administrator                                  | -       |
| 4EAML002904                |   | Α                      | Other, best describes your situation or position   | Other, please specify                                 |         |
| 4EAME002904                |   | ^                      | Other, best describes your situation or position   |   |         |
| 4EACQLiv0016074            | ALL   |                        | Please select your main area of interest for using this web site today.  |   |         |
|                            |   |                        |  | Agency products or news release                       |         |
|                            |   |                        |  | Comparative effectiveness of treatments               |         |
|                            |   |                        |  | Continuing education or training assistance           | _       |
|                            |   |                        |  | Data and surveys                                      |         |

|                    |                     | AHRQ Enterprise                               |       |
|--------------------|---------------------|---|-------|
|                    |                     |   | PSMM  |
| Date:              | 9/6/2012            | blue +>: REWORDING                            | HIT   |
|                    |                     |   | ePSS  |
| #REF!              | DAZUOYIIY—          |   | CAHPS |
| R8wAc4oxsEFxw15    | 1 7 d 0 a b a       | underlined & italicized: RE-ORDER             | EHC   |
| Model Instance Nar | ne: AHRQ Enterprise | r <del>ed &amp; strike through</del> : DELETE | Main  |

|                                |   |                        |  | AHRQ Enterprise  |         |
|--------------------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID)              | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                                |   |                        |  | Evidence-based clinical practice and guidelines  Family or personal health care  General health interest  Grants or contracts  Health care plans and insurance  Health care quality  Health care use and cost  Health services research studies  Health information technology  Career opportunities  Medicines and drugs  Patient safety  Preventive health care  Primary care practice  Racial/ethnic health care disparities  Social media/TV or radio ads  |         |
| 4E 4 001 5:004 007E            |   |                        | Other weight and of interest   | Other, please specify  | 1       |
| 4EACQLiv0016075<br>4EAML002907 | ALL   | Α                      | Other, main area of interest   | Yes  |         |
| 4EAML002907                    | ALL   |                        | Were you able to find what you were looking for today?                 | No No  | A       |
| 4EAML002908                    | ALL   | A                      | What were you unable to find?  |  |         |
| 4EACQhar0019250                | НІТ   |                        | What is your main purpose for using information from this site today?  | Improve or apply treatment for my patients Make decision about my own health care or for family member Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify) |         |
| 474.001                        |   | A                      | What other purpose do you have for using the information from the site |  |         |
| 4EACQhar0019251                |   |                        | today?   |  |         |
| 4EACQLiv0016080                | HIT   |                        | What features on this site did you find most useful?                   | A to Z Index   |         |

| Model Instance Name: AHRQ Ent | erprise  | <del>red &amp; strike through</del> : DELETE | Main  |
|-------------------------------|----------|--|-------|
| R8wAc4oxsEFxw15AZd8ghg==      |          |  | EHC   |
| #REF!                         |          | pink: ADDITION                               | CAHPS |
|                               |          |  | ePSS  |
| Date:                         | 9/6/2012 | blue +>: REWORDING                           | HIT   |
|                               |          |  | PSMM  |
|                               |          |  |       |

|                   |   |                        |   | AHRQ Enterprise   |         |
|-------------------|---|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                  | Skip to |
|                   |   |                        |   | Browse Topics   |         |
|                   |   |                        |   | Category Labels and Links                                     |         |
|                   |   |                        |   | Contact Us  |         |
|                   |   |                        |   | E-mail Updates  |         |
|                   |   |                        |   | Enlarge Text Size   |         |
|                   |   |                        |   | Frequently Asked Questions                                    |         |
|                   |   |                        |   | Buttons and Navigation Tabs                                   |         |
|                   |   |                        |   | Images  |         |
|                   |   |                        |   | Search  |         |
|                   |   |                        |   | Site Map  |         |
|                   |   |                        |   | Social Media Icons  |         |
|                   |   |                        |   | Spanish Translations  |         |
|                   |   |                        |   | What's New  |         |
|                   |   |                        |   | Other (please specify)  | A       |
| ACQLiv0016081     | HIT   | A                      | Other features  |   |         |
| AML002913         | HIT   |                        | Did you encounter any technical difficulties?   | No  |         |
|                   |   |                        |   | Yes, please describe the problem (be as specific as possible) | Α       |
| AML002914         |   | Α                      | Please describe technical difficulties  |   |         |
| AML002915         | HIT   |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF! | /15AZd8ghg==  | prise                  |               | red & strike through: DELETE <u>underlined &amp; italicized</u> : RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS |  |
|--|---|------------------------|---------------|---|----------------------|--|
| Date:                                      |   | 9/6/2012               |               | blue +>: REWORDING  | ePSS<br>HIT<br>PSMM  |  |
|  |   |                        |               | AHRQ Enterprise   |                      |  |
| QID<br>(Group ID)                          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text | Answer Choices<br>(limited to 50 characters)  | Skip to              |  |
|  |   |                        | 7             |   |                      |  |
|  |   |                        | 12            |   |                      |  |
|  |   |                        | 7             |   |                      |  |

| Model Instance Name: | AHRQ Enterprise | red & strike-through: DELETE      | n        |
|----------------------|-----------------|-----------------------------------|----------|
| R8wAc4oxsEFxw15AZ    | d8ghg==         | underlined & italicized: RE-ORDER | C<br>HPS |
| #REF!                |                 | pink: ADDITION                    | 1P5      |
|                      |                 | ePS                               | iS       |
| Date:                | 9/6/2012        | blue +>: REWORDING                |          |
|                      |                 | PSM                               | MM       |
|                      |                 |                                   |          |
|                      |                 | AHRO Enterprise                   |          |

|                   |   |                        |  | AHRQ Enterprise  |          |
|-------------------|---|------------------------|--|--|----------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)   | Skip to  |
| 5EAML002900       | ALL   | Luber                  | How frequently do you visit this site?                                       | (minica to 50 onarabters)  | Citip to |
| SEAWEOOZSOO       | ALL   |                        | Trow requertry do you visit this site:                                       | First time   | 1        |
|                   |   |                        |  | Daily or almost daily  | -        |
|                   |   |                        |  | About true or three times a month  | 4        |
|                   |   |                        |  | About two or three times a month  About once a month   | -        |
|                   |   |                        |  | Every few months or less often   | +        |
| 5EAML002901       | ALL   |                        | How did you learn about this site?   | E-mail   |          |
| 027 11712002001   | 7.22  |                        | There and you rount about the one.   | Print media  | 1        |
|                   |   |                        |  | Radio or television  | 1        |
|                   |   |                        |  | Previous knowledge of AHRQ   |          |
|                   |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.)  |          |
|                   |   |                        |  | Link from another Web site   |          |
|                   |   |                        |  | Mobile application   |          |
|                   |   |                        |  | Online social media  |          |
|                   |   |                        |  | Word of mouth  | 4        |
|                   |   |                        |  | Conference or meeting  | -        |
|                   |   |                        |  | Class or teacher Other, please specify   | A        |
| 5EAML002902       |   | A                      | Other, How did you learn about this site?                                    |  |          |
| 5EAML002903       | ALL   |                        | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant  |          |
|                   |   |                        | loudy.   | Nurse/Nurse Practitioner   | +        |
|                   |   |                        |  | Other Health Care Provider   | 1        |
|                   |   |                        |  | Health Care Administrator  | 1        |
|                   |   |                        |  | Social Services Intermediary   |          |
|                   |   |                        |  | Consumer, Patient, or General Public   |          |
|                   |   |                        |  | Government Policymaker   |          |
|                   |   |                        |  | Health Insurer   | _        |
|                   |   |                        |  | Employer   | -        |
|                   |   |                        |  | Researcher/Analyst   | 4        |
|                   |   |                        |  | Media / Press  | -        |
|                   |   |                        |  | Librarian/Information Specialist   |          |
|                   |   |                        |  | Educator<br>Student  |          |
|                   |   |                        |  | System Administrator   |          |
|                   |   |                        |  | Other, please specify  | 1        |
| 5EAML002904       |   | Α                      | Other, best describes your situation or position                             | and the second s |          |
| 5EACQLiv0016074   | ALL   |                        | Please select your main area of interest for using this web site today.      |  |          |
|                   |   |                        |  | Agency products or news release  |          |
|                   |   |                        |  | Comparative effectiveness of treatments  |          |
|                   |   |                        |  | Continuing education or training assistance  |          |
|                   |   |                        |  | Data and surveys   |          |

| Model Instance Na | ame: AHRQ Enter    | orise   |   | red & strike-through: DELETE  | Main     | 1 |
|-------------------|--------------------|---------|---|---|----------|---|
| R8wAc4oxsEFxw1    |                    |         |   | underlined & italicized: RE-ORDER   | EHC      | 1 |
| #REF!             |                    |         |   | pink: ADDITION  | CAHPS    | 1 |
| #1100             | :                  |         |   |   |          | 4 |
|                   |                    |         |   |   | ePSS     | ı |
| Date:             |                    | 9/6/201 | 2   | blue +>: REWORDING  | HIT      | 1 |
|                   |                    |         |   |   | PSMM     | 1 |
|                   |                    |         |   |   | PSIVIIVI | ı |
|                   |                    |         |   |   |          | _ |
|                   |                    | ,       |   | AHRQ Enterprise   |          | Ļ |
|                   | Website Main,      |         |   |   |          | ı |
|                   | EHC,<br>CAHPS,HIT, |         |   |   |          | ı |
|                   | epss, INNOV,       |         |   |   |          | ı |
|                   | MEPS, QI, NGC,     | Skip    |   |   |          | ı |
| QID (D)           | NQMC               | Logic   |   | Answer Choices  |          | ı |
| (Group ID)        |                    | Label   | Question Text   | (limited to 50 characters)  | Skip to  | ı |
|                   |                    |         |   | Evidence-based clinical practice and guidelines   | _        | 1 |
|                   |                    |         |   | Family or personal health care General health interest  | +        | 1 |
|                   |                    |         |   | Grants or contracts   | +        | 1 |
|                   |                    |         |   | Health care plans and insurance   | -        | 1 |
|                   |                    |         |   | Health care quality   | +        | 1 |
|                   |                    |         |   | Health care use and cost  | +        | 1 |
|                   |                    |         |   | Health services research studies  |          | 1 |
|                   |                    |         |   | Health information technology   |          | 1 |
|                   |                    |         |   | Career opportunities  |          | 1 |
|                   |                    |         |   | Medicines and drugs   | 1        | 1 |
|                   |                    |         |   | Patient safety  |          | 1 |
|                   |                    |         |   | Preventive health care  |          | 1 |
|                   |                    |         |   | Primary care practice   |          | 1 |
|                   |                    |         |   | Racial/ethnic health care disparities   |          | 1 |
|                   |                    |         |   | Social media/TV or radio ads  |          | 1 |
|                   |                    |         |   | Other, please specify   |          | 4 |
| 5EACQLiv0016075   | ALL                | Α       | Other, main area of interest  |   |          | 4 |
| 5EAML002907       | ALL                |         | Were you able to find what you were looking for today?                | Yes   | ٠,       | 1 |
| 5EAML002908       | ALL                | A       | What were you unable to find?   | No  | A        | 1 |
| SEAWILUUZ9U0      | ALL                | A       | What were you unable to find?   |   |          | 1 |
|                   |                    |         |   |   |          | 1 |
|                   |                    |         |   |   |          | 1 |
|                   | INNOV              |         | What is your main purpose for using information from this site today? |   | 1        | 1 |
| 5EACQhar0019250   |                    |         | , rr  | Improve or apply treatment for my patients  |          |   |
|                   |                    |         |   | Make decision about my own health care or for family member   | 1        |   |
|                   |                    |         |   | Refer to a friend or colleague or share with a collaborative group  |          |   |
|                   |                    |         |   | Plan a research project   |          |   |
|                   |                    |         |   | Prepare report, article, research paper or presentation   |          |   |
|                   |                    |         |   | Get information to assist in making policy decisions  |          |   |
|                   |                    |         |   | Help with work assignment or job responsibilities   |          |   |
|                   |                    |         |   | General knowledge or better understanding of health care system   |          |   |
|                   |                    |         |   | Get information to teach others   |          |   |
|                   |                    |         |   | Complete school/class project   |          |   |
|                   |                    |         |   | Find training opportunities and support   | -        |   |
|                   |                    |         |   | Meet continuing education requirements  | -        |   |
|                   |                    |         |   | Get funding for programs or projects  Review the latest research findings and statistics                                | -        |   |
|                   |                    |         |   | Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions | -        |   |
|                   |                    |         |   | Support quality improvement efforts and innovation  | +        |   |
|                   |                    |         |   | Other (please specify)  |          |   |
|                   |                    |         |   | Sales (pleases specify)   |          | 4 |

Wingt other purpose do you have for using the information from the site today:

INNOV

5EACQhar0019251

| Model Instance Na<br>R8wAc4oxsEFxw1<br>#REF! | .5AZd8ghg==   | orise                  |   | red & strike-through: DELETE <u>underlined &amp; italicized</u> : RE-ORDER pink: ADDITION   | Main<br>EHC<br>CAHPS |
|--|---|------------------------|---|---|----------------------|
| Date:  |   | 9/6/201                | 2   | blue +>: REWORDING  | ePSS<br>HIT<br>PSMM  |
|  |   |                        |   | AHRQ Enterprise   |                      |
| QID<br>(Group ID)                            | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)  | Skip to              |
| 5EACQhar0020580                              | INNOV   |                        | Please describe your experience with navigation on this site today. (Mark all that apply)   |   | ·                    |
|  |   |                        |   | I had no difficulty browsing on this site   | 1                    |
|  |   |                        |   | Could not navigate back to previous information   | 4                    |
|  |   |                        | 3   | Felt lost and unsure of where I was   |                      |
|  |   |                        | 1 3   | Links did not take me where I expected  | _                    |
|  |   |                        |   | Links/labels were difficult to understand   | -                    |
|  |   |                        |   | Too many links or navigational choices  | -                    |
|  |   |                        |   | Had technical difficulties (e.g. broken link)   | <b>-</b>  .          |
| 5EACQhar0020581                              | INNOV   |                        | 7   | Other, please specify:  | Α                    |
| 5EACQIIai0020561                             | INNOV   | A                      | What other navigation experience did you have on the site today?  |   |                      |
| 5EACQhar0020557  5EACQhar0020558             | INNOV   |                        | If you used the search/text box feature of the site today to find your information, what best describes your experience with the search functionality?  7  What other experience did you have with the search | I did not use the search feature today I did not encounter any difficulties Search results were not helpful Received too many results Received not enough results Received no results Results were not relevant to my search Other, please specify: | A                    |
| SEACQIIAIUU2US58                             | INNOV   | A                      | functionality today?  |   |                      |
| 5EACQhar0020559                              | INNOV   |                        | Do you have any other suggestions on how we might improve<br>the Innovations Exchange Web site (please be specific, i.e., new<br>content, topics, features, etc.)?  |   |                      |

| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE  | <i>l</i> lain |
|----------------|-----------------------|---|---------------|
| R8wAc4oxsEFx   | kw15AZd8ghg==         | and an interest of the second | HC            |
| #RE            | F!                    | pink: ADDITION  | CAHPS         |
|                |                       | e   | PSS           |
| Date:          | 9/6/2012              | blue +>: REWORDING  | (IT           |
|                |                       | P   | PSMM          |
|                |                       |   |               |
|                |                       | AHRO Enternrise   |               |

|                            |   |                        |  | AHRQ Enterprise                                       |         |
|----------------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to |
| 5EAML002900                | ALL   |                        | How frequently do you visit this site?   | First time  |         |
|                            |   |                        |  | First time Daily or almost daily                      | -       |
|                            |   |                        |  | About once a week                                     | -       |
|                            |   |                        |  | About two or three times a month                      | +       |
|                            |   |                        |  | About once a month                                    | -       |
|                            |   |                        |  | Every few months or less often                        | 1       |
| 5EAML002901                | ALL   |                        | How did you learn about this site?   | E-mail  |         |
|                            |   |                        | ·  | Print media   |         |
|                            |   |                        |  | Radio or television                                   |         |
|                            |   |                        |  | Previous knowledge of AHRQ                            |         |
|                            |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) |         |
|                            |   |                        |  | Link from another Web site                            |         |
|                            |   |                        |  | Mobile application                                    |         |
|                            |   |                        |  | Online social media                                   |         |
|                            |   |                        |  | Word of mouth   | _       |
|                            |   |                        |  | Conference or meeting Class or teacher                | 4 ,     |
|                            |   |                        |  | Other, please specify                                 | A       |
| 5EAML002902<br>5EAML002903 | ALL   | А                      | Other, How did you learn about this site?  Which of the following best describes your role in coming to the site   |   |         |
| SEAMLOUZ903                | ALL   |                        | today?   | Physician/Physician's Assistant                       |         |
|                            |   |                        | , and the second | Nurse/Nurse Practitioner                              | _       |
|                            |   |                        |  | Other Health Care Provider                            | 1       |
|                            |   |                        |  | Health Care Administrator                             | 1       |
|                            |   |                        |  | Social Services Intermediary                          |         |
|                            |   |                        |  | Consumer, Patient, or General Public                  |         |
|                            |   |                        |  | Government Policymaker                                |         |
|                            |   |                        |  | Health Insurer  | _       |
|                            |   |                        |  | Employer  | _       |
|                            |   |                        |  | Researcher/Analyst                                    | _       |
|                            |   |                        |  | Media / Press   | 4       |
|                            |   |                        |  | Librarian/Information Specialist                      | 4       |
|                            |   |                        |  | Educator<br>Student                                   | -       |
|                            |   |                        |  | System Administrator                                  |         |
|                            |   |                        |  | Other, please specify                                 |         |
| 5EAML002904                |   | Α                      | Other, best describes your situation or position   | State speeds  |         |
| 5EACQLiv0016074            | ALL   |                        | Please select your main area of interest for using this web site today.  |   |         |
|                            |   |                        |  | Agency products or news release                       |         |
|                            |   |                        |  | Comparative effectiveness of treatments               |         |
|                            |   |                        |  | Continuing education or training assistance           |         |
|                            |   |                        |  | Data and surveys                                      |         |

|                |                       | AHPO Enterprise                   |       |
|----------------|-----------------------|-----------------------------------|-------|
|                |                       |                                   |       |
|                |                       |                                   | PSMM  |
| Dale:          | 9/0/2012              | bide 1 ->. NEWORDING              |       |
| Date:          | 9/6/2012              | blue +>; REWORDING                | HIT   |
|                |                       |                                   | ePSS  |
| #REF           | ii                    | pink: ADDITION                    | CAHPS |
| R8wAc4oxsEFx   | w15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   |
| Model Instance | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  |
|                |                       | rod & strike through: DELETE      | Main  |

|                                |   |                        |   | AHRQ Enterprise  |         |
|--------------------------------|---|------------------------|---|--|---------|
| QID<br>(Group ID)              | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
| (Group ID)                     |   | Laber                  | Question Text   | Family health care General health interest  Grants or contracts  Health care plans and insurance Health care plans and cost Health care use and cost Health services research studies Health information technology Job opportunities Medicines and drugs Patient safety Preventive health care Racial/ethnic health care disparities Social media/TV or radio ads | Skip to |
| 554001: 0040075                |   |                        |   | Other, please specify  |         |
| 5EACQLiv0016075<br>5EAML002907 | ALL   | Α                      | Other, main area of interest Were you able to find what you were looking for today? | Yes  |         |
| JLAIVIL002901                  | ALL   |                        | were you able to find what you were looking for today!                              | No   | A       |
| 5EAML002908                    | ALL   | A                      | What were you unable to find?   |  |         |
| 5EACQhar0019250                | ALL   |                        | What is your main purpose for using information from this site today?               | Improve or apply treatment for my patients   |         |
|                                |   |                        |   | Make decision about my own health care or for family member  |         |
|                                |   |                        |   | Refer to a friend or colleague or share with a collaborative group   |         |
|                                |   |                        |   | Plan a research project  |         |
|                                |   |                        |   | Prepare report, article, research paper or presentation  |         |
|                                |   |                        |   | Get information to assist in making policy decisions   |         |
|                                |   |                        |   | Help with work assignment or job responsibilities  |         |
|                                |   |                        |   | General knowledge or better understanding of health care system  |         |
|                                |   |                        |   | Get information to teach others  |         |
|                                |   |                        |   | Complete school/class project  | _       |
|                                |   |                        |   | Find training opportunities and support  | _       |
|                                |   |                        |   | Meet continuing education requirements   |         |
|                                |   |                        |   | Get funding for programs or projects   | _       |
|                                |   |                        |   | Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions  |         |
|                                |   |                        |   | Support quality improvement efforts and innovation   | -       |
|                                |   |                        |   | Other (please specify)   |         |
|                                | ALL   | A                      | What other purpose do you have for using the information from the site              | Cities (pieces specify)  |         |
| 5EACQhar0019251                |   | A                      | today?  |  |         |
| 5EACQLiv0016080                | ALL   |                        | What features on this site did you find most useful?                                | A to Z Index   |         |
|                                |   |                        |   | Browse Browse  |         |

|                             |            | AHRQ Enterprise  |     |
|-----------------------------|------------|--|-----|
|                             |            | PSN  | ММ  |
| Date:                       | 9/6/2012   | blue +>: REWORDING   |     |
|                             |            | ePS  | SS  |
| #REF!                       |            | and of miles and a standard a sta | HPS |
| R8wAc4oxsEFxw15AZd8ghg      |            | underlined & italicized: RE-ORDER  | С   |
| Model Instance Name: AHRQ E | Enterprise | r <mark>ed &amp; strike through</mark> : DELETE Mai  | in  |

|                   |   |                        |   | AHRQ Enterprise  |         |
|-------------------|---|------------------------|---|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to |
| ` ' '             |   |                        | · ·   | Category Labels  |         |
|                   |   |                        |   | Contact Us   |         |
|                   |   |                        |   | E-mail Updates   |         |
|                   |   |                        |   | Enlarge Text Size  |         |
|                   |   |                        |   | Frequently Asked Questions   |         |
|                   |   |                        |   | Navigation Buttons & Tabs  |         |
|                   |   |                        |   | Rotating Images  | _       |
|                   |   |                        |   | Search   | -       |
|                   |   |                        |   | Site Map<br>Spanish Translations   | _       |
|                   |   |                        |   | What's New   | -       |
|                   |   |                        |   | Other (please specify)   |         |
| COLiv0016081      | ALL   |                        | 3   | outer (piease speeny)  | Α       |
| CQLIVOOTOOOT      | TELL  | A                      | Other features  |  |         |
| ML002913          | ALL   |                        | Did you encounter any technical difficulties?   | No No  |         |
|                   |   |                        |   | Yes, please describe the problem (be as specific as possible)                                  | A       |
| ML002914          |   | A                      | Please describe technical difficulties  |  |         |
| ML002915          | ALL   |                        | How could this website be improved (please be specific, i.e., specific new  |  |         |
|                   | INNOV   |                        | torac content, different data formats, future products, etc.)?  |  |         |
|                   |   |                        | Please describe your experience with navigation on this site today. (Mark all that apply)   |  |         |
|                   |   |                        | 7   | I had no difficulty browsing on this site  |         |
|                   |   |                        |   | Could not navigate back to previous information  |         |
|                   |   |                        |   | Felt lost and unsure of where I was  |         |
|                   |   |                        | 12  | Links did not take me where I expected   |         |
|                   |   |                        | 12  | Links/labels were difficult to understand  |         |
|                   |   |                        |   | Too many links or navigational choices   |         |
|                   |   |                        | 7   | Had technical difficulties (e.g. broken link)  |         |
|                   |   |                        |   | Other, please specify:   | Α       |
|                   | INNOV   | A                      | vivat other navigation experience did you have on the site touay?   |  |         |
|                   |   |                        |   |  |         |
|                   | INNOV   |                        | If you used the search/text box feature of the site today to find your information, what best describes your experience with the                        |  |         |
|                   | INNOV   |                        | If you used the search/text box feature of the site today to find be 2r information, what best describes your experience with the search functionality? | I did not use the search feature today   |         |
|                   | INNOV   |                        | yo2r information, what best describes your experience with the  | I did not encounter any difficulties   |         |
|                   | INNOV   |                        | yo2r information, what best describes your experience with the  |  |         |
|                   | INNOV   |                        | yo2r information, what best describes your experience with the  | I did not encounter any difficulties   |         |
|                   | INNOV   |                        | yo2r information, what best describes your experience with the  | l did not encounter any difficulties<br>Search results were not helpful                        |         |
|                   | INNOV   |                        | yo2r information, what best describes your experience with the  | I did not encounter any difficulties Search results were not helpful Received too many results |         |

| Model Instance N       | ame: AHRQ Enter   | prise                  |  | red & strike-through: DELETE                                    | Main         |
|------------------------|---|------------------------|--|---|--------------|
| R8wAc4oxsEFxw<br>#REF! |   |                        |  | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
| Date: 9/6/2012         |   |                        |  | blue +>: REWORDING  | ePSS<br>HIT  |
|                        |   |                        |  |   | PSMM         |
|                        |   |                        |  | AHRQ Enterprise   |              |
| QID<br>(Group ID)      | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)                    | Skip to      |
|                        |   |                        |  | Other, please specify:  | Α            |
|                        | INNOV   | A                      | What other experience did you have with the search functionality today?  |   |              |
|                        | INNOV   |                        | Do you have any other suggestions on how we might improve<br>the Innovations Exchange Web site (please be specific, i.e., new<br>content, topics, features, etc.)? |   |              |

| Model Instance N | Name: AHRQ Enterprise | red & strike-through: DELETE      | Main  |
|------------------|-----------------------|-----------------------------------|-------|
| R8wAc4oxsEFxv    | v15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   |
| #REF             | !                     | pink: ADDITION                    | CAHPS |
|                  |                       |                                   | ePSS  |
| Date:            | 9/6/2012              | blue +>: REWORDING                | HIT   |
|                  |                       |                                   | PSMM  |

| CAPPS, INVOCATION   CONTROL CHAPS, INT. DEPAIR NOT CONTROL CHAPTER, INT. DEPAIR NOT CONTROL CHAPT   |      | AHRQ Enterprise   |   |       |                                 |                                |
|--|------|---|---|-------|---------------------------------|--------------------------------|
| ALL How frequently do you visit this site?  First time Daily or aimose daily About or dire elements a month About one a month About one a month About one a month Every lew months or less often E-mail Print media Radio or television Previous knowledge of AHRQ Third-gray search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference on meding Class or teacher Other, please specify   ALL  Which of the following: best describes your role in coming to the site Hoddle application Online for elements Other, please specify  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health insurer Employer Research/Analyst Media / Press Librara/Hors Librard Librard Reductor Student System Administrator Other, please specify   | Skip |   | Question Text   | Logic | epss, INNOV,<br>USHIK, QI, NGC, |                                |
| First time Daly or almost daily About once a week About once a week About once a week About once a month Every few months or less often E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web Site Mobile application Online social media Word of mouth Corderence or meeting Class or teacher Other, please specify  ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  ALL  Which of the following best describes your role in coming to the site today?  ALL  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant NurseNourse Practitioner Other Health Care Provider Health Care Afministrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  | Экір | (minited to 50 characters)  | ,   | Laber | A                               |                                |
| About too of three times a month About too or three times ALL  How did you learn about this site?  A Other, How did you learn about this site?  A O |      | rst time  | How frequently do you visit this site?  |       | ALL                             | NVILUU29UU                     |
| About unce a month About one a month Every few months or less often E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  A Dither, How did you learn about this site?  EAML002903  ALL  Which of the following best describes your role in coming to the site Index Prositioner Other please specify  Physician/Physician's Assistant NurseNurse Practitioner Other Health Care Administrator Social Services intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer E |      | aily or almost daily  |   |       |                                 |                                |
| About once a month Every few months or less often  ML002901  ALL  How did you learn about this site?  Final media Ratio or television Previous knowledge of AHRO Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   A Other, How did you learn about this site?  EAML002902  A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health insurer Employer Researcher/Analyst Media Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  |      | bout once a week  |   |       |                                 |                                |
| Every few months or less often    How did you learn about this site?   E-mail  |      | pout two or three times a month   |   |       |                                 |                                |
| ML02901  ALL  How did you learn about this site?  E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   A Other, How did you learn about this site?  EAML002903  ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  ALL  Which of the following best describes your role in coming to the site today?  A Consumer, Patient, or General Public Government Policymaker Health Care Provider Health Care Administrator Social Services Intermediany Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  |      | pout once a month   |   |       |                                 |                                |
| Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Orline social media Word of mouth Conference or meeting Class or teacher Other, please specity  EAML002902  A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site The site of the following best describes your role in coming to the site Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher(Analyst) Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  |      | very few months or less often   |   |       |                                 |                                |
| Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  A Uther, How did you learn about this site?  EAML002902  ALL Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Insure Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  A Other, best describes your situation or position   |      |   | How did you learn about this site?  |       | ALL                             | ML002901                       |
| Previous knowledge of AHRQ Third-party search engine (Google, Bing, Valvoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media, Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  |      | rint media  |   |       |                                 |                                |
| Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  A Other, How did you learn about this site?  EAML002903  ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse/Nurse Practitioner Other Health Care Administrator Social Services Intermediany Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  A Other, best describes your situation or position  |      | adio or television  |   |       |                                 |                                |
| EAML002903  A Other, How did you learn about this site?  EAML002904  A Other, How did you learn about this site?  EAML002905  A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  ALL  Which of the following best describes your role in coming to the site today?  ALL  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner  Other Health Care Provider Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  |      |   |   |       |                                 |                                |
| Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  EAML002903  A Uther, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  EAML002904  A Other, best describes your situation or position   |      | nird-party search engine (Google, Bing, Yahoo, etc.)  |   |       |                                 |                                |
| Continue social media   Word of mouth   Conference or meeting   Class or teacher   Other, please specify   |      | nk from another Web site  |   |       |                                 |                                |
| A Other, How did you learn about this site?  EAML002903  ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  EAML002904  A Other, best describes your situation or position  |      | obile application   |   |       |                                 |                                |
| EAML002902  A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Administrator Social Services Intermediany Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  EAML002904  A Other, best describes your situation or position   |      | nline social media  |   |       |                                 |                                |
| Class or teacher Other, please specify  A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  EAML002904  A Other, best describes your situation or position  |      | ord of mouth  |   |       |                                 |                                |
| EAML002903  ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  EAML002904  A Other, best describes your situation or position  |      | onference or meeting  |   |       |                                 |                                |
| A Other, How did you learn about this site?  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify  A Other, best describes your situation or position  |      | ass or teacher  |   |       |                                 |                                |
| ALL  Which of the following best describes your role in coming to the site today?  Which of the following best describes your role in coming to the site today?  Physician/Physician's Assistant  Nurse/Nurse Practitioner  Other Health Care Provider  Health Care Administrator  Social Services Intermediary  Consumer, Patient, or General Public  Government Policymaker  Health Insurer  Employer  Researcher/Analyst  Media / Press  Librarian/Information Specialist  Educator  Student  System Administrator  Other, please specify  A Other, best describes your situation or position   | A    | ther, please specify  |   |       |                                 |                                |
| System Administrator Other, please specify  A Other, best describes your situation or position  Other, please specify  |      | urse/Nurse Practitioner ther Health Care Provider ealth Care Administrator ocial Services Intermediary onsumer, Patient, or General Public overnment Policymaker ealth Insurer mployer esearcher/Analyst ledia / Press brarian/Information Specialist ducator |   |       | ALL                             | 6EAML002903                    |
| Agency Products or News Release  All-Payer Claims Databases  Children's Electronic Health Record Format  |      | ystem Administrator<br>ther, please specify   | Other, best describes your situation or position  Please select your main area of interest for using this web site today. | A     | USHIK                           | 5EAML002904<br>5EACQLiv0016074 |

| Model Instance Name: AHRQ Er | nterprise | <del>red &amp; strike-through</del> : DELETE |       |  |
|------------------------------|-----------|--|-------|--|
| R8wAc4oxsEFxw15AZd8ghg=      |           | underlined & italicized: RE-ORDER            | EHC   |  |
| #REF!                        |           | pink: ADDITION                               | CAHPS |  |
|                              |           |  | ePSS  |  |
| Date:                        | 9/6/2012  | blue +>: REWORDING                           | HIT   |  |
|                              |           |  | PSMM  |  |

|                   |                    |                |  | AHRQ Enterprise  |          |
|-------------------|--------------------|----------------|--|--|----------|
| •                 | Website Main,      |                |  |  |          |
|                   | EHC,<br>CAHPS,HIT, |                |  |  |          |
|                   | epss, INNOV,       |                |  |  |          |
| OID               | USHIK, QI, NGC,    | Skip           |  | Answer Choices   |          |
| QID<br>(Group ID) | NQMC               | Logic<br>Label | Question Text  | (limited to 50 characters)   | Skip to  |
| (Croup is)        |                    | Lubei          | Question Text  | Data and Surveys   | Citip to |
|                   |                    |                |  | Draft Clinical Quality Measures                                      | -        |
|                   |                    |                |  | Evidence-based Clinical Practice and Guidelines                      |          |
|                   |                    |                |  | Family or Personal Health Care                                       |          |
|                   |                    |                |  | General Health Interest  |          |
|                   |                    |                |  | Grants or Contracts  |          |
|                   |                    |                |  | Health Care Quality  |          |
|                   |                    |                |  | Health Information Technology  |          |
|                   |                    |                |  | Health Services Research Studies                                     |          |
|                   |                    |                |  | HITSP  | -        |
|                   |                    |                |  | Meaningful Use   | _        |
|                   |                    |                |  | Patient Safety/Common Formats Published Standards                    | _        |
|                   |                    |                |  | Structured Data Capture  | -        |
|                   |                    |                |  | Other, please specify  | -        |
| 6EACQLiv0016075   | USHIK              | Α              | Other, main area of interest   | Cities, please specify   |          |
| 6EAML002907       | ALL                |                | Were you able to find what you were looking for today?                 | Yes  |          |
|                   |                    |                | 3  | No No  | A        |
| 6EAML002908       |                    | Α              | What were you unable to find?  |  |          |
|                   |                    |                |  |  |          |
|                   |                    |                |  |  |          |
| (FA00) 00100F0    | LION WAY           |                |  | O-markets ask as Walana market                                       |          |
| 6EACQhar0019250   | USHIK              |                | What is your main purpose for using information from this site today?  | Complete school/class project  | -        |
|                   |                    |                |  | General knowledge or better understanding of health care system      |          |
|                   |                    |                |  | Get information to assist in making policy decisions                 | -        |
|                   |                    |                |  | Get information to teach others                                      |          |
|                   |                    |                |  | Help with work assignment or job responsibilities                    |          |
|                   |                    |                |  | Plan a research project  |          |
|                   |                    |                |  | Prepare report, article, research paper or presentation              |          |
|                   |                    |                |  | Refer to a friend or colleague or share with a collaborative group   |          |
|                   |                    |                |  | Reporting for Meaningful Use   |          |
|                   |                    |                |  | Research published standards   |          |
|                   |                    |                |  | Submit comments, ask questions or complete other online transactions |          |
|                   |                    |                |  | Support quality improvement efforts and innovation                   |          |
|                   |                    |                |  | Systems implementation Other (please specify)                        |          |
|                   | USHIK              | A              | What other purpose do you have for using the information from the site | Otrici (picase specify)  |          |
| 6EACQhar0019251   |                    | А              | today?   |  |          |
| 6EACQLiv0016080   | USHIK              |                | What features on this site did you find most useful?                   | Browse Topics  |          |
|                   |                    |                |  | Buttons and Navigation Tabs  |          |
|                   |                    |                |  | Category Labels and Links  |          |
|                   |                    |                |  | Comparison Tool  |          |
|                   |                    |                |  | Contact Us   |          |
|                   |                    |                |  | CONTRACT OS  |          |

| Model Instance Name: AHRQ Ent | erprise  | <del>red &amp; strike through</del> : DELETE  | Main  |
|-------------------------------|----------|---|-------|
| R8wAc4oxsEFxw15AZd8ghg==      |          | <u>underlined &amp; italicized</u> : RE-ORDER | EHC   |
| #REF!                         |          | pink: ADDITION                                | CAHPS |
|                               |          |   | ePSS  |
| Date:                         | 9/6/2012 | blue +>: REWORDING                            | HIT   |
|                               |          |   | PSMM  |
|                               |          |   |       |

|                   |  |                        |   | AHRQ Enterprise   |         |
|-------------------|--|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                  | Skip to |
|                   |  |                        |   | Downloads   |         |
|                   |  |                        |   | E-mail Updates  |         |
|                   |  |                        |   | Frequently Asked Questions                                    |         |
|                   |  |                        |   | Information Models  |         |
|                   |  |                        |   | Search  |         |
|                   |  |                        |   | Versioning  |         |
|                   |  |                        |   | What's New  |         |
|                   |  |                        |   | Other (please specify)  | A       |
| ACQLiv0016081     | USHIK  | A                      | Other features  |   |         |
| AML002913         | ALL  |                        | Did you encounter any technical difficulties?   | No  |         |
|                   |  |                        |   | Yes, please describe the problem (be as specific as possible) | A       |
| AML002914         | ALL  | Α                      | Please describe technical difficulties  |   |         |
| AML002915         | USHIK  |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF! | 15AZd8ghg==  | prise                  |               | red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS |  |
|--|--|------------------------|---------------|---|----------------------|--|
| Date:                                      |  | 9/6/2012               | 2             | blue +>: REWORDING  | ePSS<br>HIT<br>PSMM  |  |
|  |  |                        |               | AHRQ Enterprise   |                      |  |
| QID<br>(Group ID)                          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text | Answer Choices<br>(limited to 50 characters)                                  | Skip to              |  |
|  |  |                        | 12            |   |                      |  |
|  |  |                        | 7             |   |                      |  |

| Model Instance Name: AHRQ Enterprise                       | Main  |
|--|-------|
| R8wAc4oxsEFxw15AZd8ghg== underlined & italicized: RE-ORDER | EHC   |
| #REF! pink: ADDITION                                       | CAHPS |
|  | ePSS  |
| Date: 9/6/2012 blue +>: REWORDING                          | HIT   |
|  | PSMM  |

|                   |  |                        |   | AHRQ Enterprise  |          |
|-------------------|--|------------------------|---|--|----------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to  |
| AML002900         | ALL  |                        | How frequently do you visit this site?  | (iiiiiia to oo oilal actoro)   | J.I.P 10 |
| AWESO2300         | ALL  |                        | Tow nequently do you visit this site.   | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  |          |
| AML002901         | ALL  |                        | How did you learn about this site?  | E-mail Print media Radio or television Previous knowledge of AHRQ Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify   | A        |
| 6EAML002902       |  | Α                      | Other, How did you learn about this site?   |  |          |
| 6EAML002904       | ALL  |                        | Which of the following best describes your role in coming to the site today?  Other, best describes your situation or position. | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |          |
| 6EAML002904       |  | A                      | Other, best describes your situation or position  |  |          |
| 6EACQLiv0016074   | USHIK  |                        | Please select your main area of interest for using this web site today.   | Agency Products or News Release All-Payer Claims Databases Career-opportunities Children's Electronic Health Record Format   |          |

| Model Instance Na | tme: AHRQ Enterprise | red & strike-through: DELETE                  | Main  |
|-------------------|----------------------|---|-------|
| R8wAc4oxsEFxw1    | .5AZd8ghg==          | underlined <u>&amp; italicized</u> : RE-ORDER | EHC   |
| #REF!             |                      | pink: ADDITION                                | CAHPS |
|                   |                      |   | ePSS  |
| Date:             | 9/6/2012             | blue +>: REWORDING                            | HIT   |
|                   |                      |   | PSMM  |
|                   |                      | AUDO Estamble                                 |       |

|                             |  |                        |  | AHRQ Enterprise   |         |
|-----------------------------|--|------------------------|--|---|---------|
| QID<br>(Crown ID)           | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Toys  | Answer Choices  | Skip to |
| (Group ID)                  |  | Labei                  | Question Text  | (limited to 50 characters)  | Skip to |
|                             |  |                        |  | Comparative effectiveness of treatments Continuing Education or Training Assistance Data and Surveys Draft Clinical Quality Measures Evidence-based Clinical Practice and Guidelines Family or Personal Health Care General Health Interest Grants or Contracts Health care plans and insurance Health Care Quality Health care use and cost Health Information Technology Health Services Research Studies HITSP Meaningful Use Medicines and drugs Patient Safety/Common Formats Patient Safety/Common Formats Patient safety Preventive health care Primary care practice Published Standards Racial/ethnic health care disparities Social media/Tv or radio ads Structured Data Capture Other, please specify |         |
| 6EACQLiv0016075             | USHIK  | Α                      | Other, main area of interest   | V.  |         |
| 6EAML002907                 | ALL  |                        | Were you able to find what you were looking for today?   | Yes   |         |
| 6EAML002908 6EACQhar0019250 | USHIK  | Α                      | What were you unable to find?  What is your main purpose for using information from this site today? | No  Complete school/class project   | A       |
|                             |  |                        | There is your man purpose for using morniadon from this site today:                                  | General knowledge or better understanding of health care system Get funding for programs or projects Get information to assist in making policy decisions Get information to teach others Help with work assignment or job responsibilities Improve or apply treatment for my patients Make decision about my own health care or for family member Meet continuing education requirements Plan a research project Prepare report, article, research paper or presentation Refer to a friend or colleague or share with a collaborative group Reporting for Meaningful Use   |         |

| Model Instance Name: AHRQ Ent | erprise  | <del>red &amp; strike-through</del> : DELETE |       |  |
|-------------------------------|----------|--|-------|--|
| R8wAc4oxsEFxw15AZd8ghg==      |          | diadrillion di talloleod.                    | EHC   |  |
| #REF!                         |          | pink: ADDITION                               | CAHPS |  |
|                               |          |  | ePSS  |  |
| Date:                         | 9/6/2012 | blue +>: REWORDING                           | HIT   |  |
|                               |          |  | PSMM  |  |

|                   |  |                        |   | AHRQ Enterprise   |         |
|-------------------|--|------------------------|---|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                                    | Skip to |
|                   |  |                        |   | Research published standards Review the latest research findings and statistics |         |
|                   |  |                        |   | Submit comments, ask questions or complete other online transactions            | -       |
|                   |  |                        |   | Support quality improvement efforts and innovation                              | -       |
|                   |  |                        |   | Systems implementation  | -       |
|                   |  |                        |   | Other (please specify)  | 1       |
| 6EACQhar0019251   | USHIK  | A                      | What other purpose do you have for using the information from the site today?   | (mass specify)  |         |
| 6EACQLiv0016080   | USHIK  |                        | What features on this site did you find most useful?  | Browse Topics   |         |
|                   |  |                        |   | Buttons and Navigation Tabs   |         |
|                   |  |                        |   | Category Labels and Links   |         |
|                   |  |                        |   | Comparison Tool   |         |
|                   |  |                        |   | Contact Us  |         |
|                   |  |                        |   | Downloads   |         |
|                   |  |                        |   | E-mail Updates  |         |
|                   |  |                        |   | Frequently Asked Questions  |         |
|                   |  |                        |   | - Images  |         |
|                   |  |                        |   | Information Models  |         |
|                   |  |                        |   | Search  |         |
|                   |  |                        |   | Site Map  |         |
|                   |  |                        |   | Social Media Icons  | Ī       |
|                   |  |                        |   | Versioning  |         |
|                   |  |                        |   | What's New  |         |
|                   |  |                        |   | Other (please specify)  | Α       |
| ACQLiv0016081     | USHIK  | A                      | Other features  |   |         |
| AML002913         | ALL  |                        | Did you encounter any technical difficulties?   | No  |         |
|                   |  |                        |   | Yes, please describe the problem (be as specific as possible)                   | Α       |
| AML002914         | ALL  | Α                      | Please describe technical difficulties  |   |         |
| AML002915         | USHIK  |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |

| Model Instance | Name: AHRQ Enter   | prise         |               | <del>red &amp; strike-through</del> : DELETE | Main    |  |
|----------------|--|---------------|---------------|--|---------|--|
| R8wAc4oxsEFx   |  |               |               | underlined & italicized: RE-ORDER            | EHC     |  |
| #REF           | 7  |               |               | pink: ADDITION                               | CAHPS   |  |
|                |  |               |               |  | ePSS    |  |
| Date:          |  | 9/6/201       | 2             | blue +>: REWORDING                           | HIT     |  |
|                |  |               |               |  | PSMM    |  |
|                |  |               |               |  |         |  |
|                |  |               |               | AHRQ Enterprise                              |         |  |
| QID            | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>USHIK, QI, NGC,<br>NQMC | Skip<br>Logic |               | Answer Choices                               |         |  |
| (Group ID)     |  | Label         | Question Text | (limited to 50 characters)                   | Skip to |  |
|                |  |               | _3            |  |         |  |
|                |  |               | 7             |  |         |  |
|                |  |               | 3             |  |         |  |
|                |  |               | 7             |  |         |  |

|                  | Website Main          | AHRQ Enterprise                              |       |
|------------------|-----------------------|--|-------|
|                  |                       | ALIDO Entermico                              |       |
|                  |                       |  |       |
|                  |                       |  | PSMM  |
| Dutc.            | 3/0/2012              |  |       |
| Date:            | 9/6/2012              | blue +>; REWORDING                           | HIT   |
|                  |                       |  | ePSS  |
| #REF             | <del>-</del> !        | pilk. Abbillion                              |       |
|                  |                       | pink: ADDITION                               | CAHPS |
| R8wAc4oxsEFxw    | /15A7d8aha==          | underlined & italicized: RE-ORDER            | EHC   |
| Model Instance N | lame: AHRQ Enterprise | <del>red &amp; strike through</del> : DELETE | Main  |
|                  |                       |  |       |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Ouestion Text  | Answer Choices<br>(limited to 50 characters)   | Skip to |
|                   |   | Labei                  | •  | (illilited to 50 characters)   | Skip to |
| 7EAML002900       | ALL   |                        | How frequently do you visit this site?   | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  |         |
| 7EAML002901       | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ  Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  | A       |
| 7EAML002902       |   | Α                      | Other, How did you learn about this site?  |  |         |
| 7EAML002904       | ALL   | Δ                      | Which of the following best describes your role in coming to the site today?  Other, best describes your situation or position | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
|                   |   | Α                      |  |  |         |
| 7EACQLiv0016074   | ALL   |                        | Please select your main area of interest for using this web site today.  | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys   |         |

| Model Instance N | lame: AHRQ Enterprise | <del>red &amp; strike-through</del> : DELETE | Main         |   |
|------------------|-----------------------|--|--------------|---|
| R8wAc4oxsEFxw    |                       | underlined & italicized: RE-ORDER            | EHC<br>CAHPS |   |
| #REF             | <del>-</del> !        | pink: ADDITION                               | ePSS         |   |
| Date:            | 9/6/2012              | blue +>; REWORDING                           | HIT          |   |
| Date.            | 9/0/2012              | blue 1 ->. INEWORDING                        | PSMM         |   |
|                  |                       |  | PSIVIIVI     |   |
|                  |                       | AHRQ Enterprise                              |              | ĺ |
|                  | Website Main,         |  |              |   |

|                   |   |                        |  | AHRQ Enterprise                                      |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)         | Skip to |
|                   |   |                        |  | Evidence-based clinical practice and guidelines      |         |
|                   |   |                        |  | Family or personal health care                       |         |
|                   |   |                        |  | General health interest                              |         |
|                   |   |                        |  | Grants or contracts                                  |         |
|                   |   |                        |  | Health care plans and insurance                      |         |
|                   |   |                        |  | Health care quality                                  |         |
|                   |   |                        |  | Health care use and cost                             |         |
|                   |   |                        |  | Health services research studies                     |         |
|                   |   |                        |  | Health information technology                        | -       |
|                   |   |                        |  | Career opportunities                                 | -       |
|                   |   |                        |  | Medicines and drugs                                  | -       |
|                   |   |                        |  | Patient safety Preventive health care                | -       |
|                   |   |                        |  | Primary care practice                                | -       |
|                   |   |                        |  | Racial/ethnic health care disparities                | -       |
|                   |   |                        |  | Social media/TV or radio ads                         | -       |
|                   |   |                        |  | Other, please specify                                | 1       |
| 7EACQLiv0016075   |   | Α                      | Other, main area of interest   | ,  |         |
| 7EAML002907       | ALL   |                        | Were you able to find what you were looking for today?                             | Yes  |         |
|                   |   |                        |  | No   | Α       |
| 7EAML002908       | NOO   | A                      | What were you unable to find?  |  |         |
| 7EACQhar0020562   | NGC   |                        | Please indicate your primary reason for visiting the NGC site today. (Select one.) |  |         |
|                   |   |                        |  | Nothing in particular (just browsing)                | -       |
|                   |   |                        |  | Find a specific clinical practice guideline(s)       |         |
|                   |   |                        |  | Improve my practice/patient care                     |         |
|                   |   |                        |  | Review the newest guidance to keep myself current    | -       |
|                   |   |                        |  | Determine the guidance available on a specific topic | _       |
|                   |   |                        |  | Research and/or compare guidelines                   |         |
|                   |   |                        |  | For personal health research                         |         |
|                   |   |                        |  | Other, please specify                                | A       |
| 7EACQhar0020563   | NGC   |                        | Specify your other reason for visiting the NGC site today.                         |  |         |
| 7EACQhar0020582   | NGC   |                        | Have you created a free My NGC account?  | v.   | A, B    |
|                   |   |                        |  | Yes  |         |
|                   |   |                        |  | No   |         |
| LNH2612           | NGC   |                        | If you have used any of the features below, please rate your                       |  |         |
|                   |   | Α                      | experience (1=Poor, 10=Excellent):   |  |         |
|                   |   |                        | Topic Alerts   | 1=Poor   |         |

| Model Instance Na      |   | rise                   |                           | red & strike-through: DELETE                                    | Main    | ] |
|------------------------|---|------------------------|---------------------------|---|---------|---|
| R8wAc4oxsEFxw1<br>#REF |   |                        |                           | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | CAHPS   |   |
|                        |   |                        |                           |   | ePSS    |   |
| Date:                  |   | 9/6/201                | 2                         | blue +>: REWORDING  | HIT     | l |
|                        |   |                        |                           |   | PSMM    | 1 |
|                        |   |                        |                           |   |         | 1 |
|                        |   |                        |                           | AHRQ Enterprise   |         | Ļ |
| QID<br>(Group ID)      | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text             | Answer Choices<br>(limited to 50 characters)                    | Skip to |   |
| ` ' '                  |   |                        | 3                         |   | 2       | ĺ |
|                        |   |                        |                           |   | 3       | ı |
|                        |   |                        | 7                         |   | 4       | ı |
|                        |   |                        |                           |   | 5       | ı |
|                        |   |                        |                           |   | 6<br>7  | ı |
|                        |   |                        |                           |   | 8       | ı |
|                        |   |                        | 3                         |   | 9       | ı |
|                        |   |                        | 3                         | 10=Excellent  |         | ı |
| LNH2613                | NGC   |                        | Expert Commentary Alerts  | I am not aware of this feature 1=Poor                           |         | ł |
| LINHZUIS               | NGC   |                        | l                         |   | 2       | ı |
|                        |   |                        | 7                         |   | 3       | ı |
|                        |   |                        |                           |   | -       | ı |
|                        |   |                        | 12                        |   | 5<br>6  | ı |
|                        |   |                        | 7                         |   | 7       | ı |
|                        |   |                        |                           |   | 8       | ı |
|                        |   |                        | 7                         |   | 9       | ı |
|                        |   |                        |                           | 10=Excellent I am not aware of this feature                     |         | ı |
| LNH2614                | NGC   |                        | Or@anization Alerts       | 1=Poor  |         | i |
|                        |   |                        |                           |   | 2       | ı |
|                        |   |                        |                           |   | 3       | ı |
|                        |   |                        |                           |   | 4<br>5  | ı |
|                        |   |                        |                           |   | 6       | ı |
|                        |   |                        |                           |   | 7       | ı |
|                        |   |                        |                           |   | 8       | ı |
|                        |   |                        |                           | 10=Excellent  | 9       | ı |
|                        |   |                        |                           | I am not aware of this feature                                  | _       | ı |
| LNH2615                | NGC   |                        | My Favorite Organizations | 1=Poor  |         | ĺ |
|                        |   |                        |                           |   | 2       | ı |
|                        |   |                        |                           |   | 3<br>4  | ı |
|                        |   |                        |                           |   |         | ı |
|                        |   |                        |                           |   | 5<br>6  | I |
|                        |   |                        |                           |   | 7       | ı |
|                        |   |                        |                           |   |         | I |
|                        |   |                        |                           | 10=Excellent  | Ť       | ı |
|                        |   |                        |                           | I am not aware of this feature                                  |         | ı |
| LNH2616                | NGC   |                        | My Recent Searches        | 1=Poor  |         | ĺ |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF | 15AZd8ghg==   | orise                  |                              | red & strike through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION | EHC<br>CAHPS                    | _ |
|---|---|------------------------|------------------------------|--|---------------------------------|---|
| Date:                                     |   | 9/6/201                | 2                            | blue +>: REWORDING   | ePSS<br>HIT<br>PSMM             | _ |
|   |   |                        |                              | AHRQ Enterprise  |                                 |   |
| QID<br>(Group ID)                         | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                | Answer Choices<br>(limited to 50 characters)                                   | Skip to                         |   |
|   |   |                        |                              | 10=Excellent I am not aware of this feature                                    | 3<br>4<br>5<br>6<br>7<br>8<br>9 |   |
| LNH2617                                   | NGC   |                        | My Recently Viewed Summaries | 1=Poor   | 2 3                             |   |

| Model Instance Na<br>R8wAc4oxsEFxw1<br>#REF | L5AZd8ghg==   | rise          |                                 | red & strike-through: DELETE <u>underlined &amp; italicized</u> : RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS<br>ePSS         |    |
|---|---|---------------|---------------------------------|---|--------------------------------------|----|
| Date:                                       |   | 9/6/201       | 2                               | blue +>: REWORDING  | HIT                                  | -  |
|   |   |               |                                 |   | PSMM                                 | -  |
|   |   |               |                                 | AHRQ Enterprise   |                                      |    |
| QID   | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic |                                 | Answer Choices  |                                      |    |
| (Group ID)                                  | NQWC  | Label         | Question Text                   | (limited to 50 characters)  | Skip t                               | to |
|   |   |               |                                 | 10=Excellent I am not aware of this feature   | 5<br>6<br>7<br>8<br>9                |    |
| LNH2618                                     | NGC   |               |                                 | 1=Poor  10=Excellent I am not aware of this feature                                       | 2<br>3<br>4<br>5<br>6<br>7<br>8<br>9 |    |
| LNH2619                                     | NGC   |               | My Favorite Guideline Summaries |   | 2<br>3<br>4<br>5                     |    |

|               | ame: AHRQ Enterprise |  | Main     |
|---------------|----------------------|--|----------|
| R8wAc4oxsEFxw |                      | and the state of t | CAHPS    |
| #REF!         |                      |  |          |
|               |                      |  | ePSS     |
| Date:         | 9/6/2012             | blue +>: REWORDING   | HIT      |
|               |                      |  | PSMM     |
|               |                      |  | <u> </u> |
|               |                      | AHRO Enterprise  |          |

|                            |   |                        |  | AHRQ Enterprise                                       |         |
|----------------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to |
| 7EAML002900                | ALL   |                        | How frequently do you visit this site?   | First time  |         |
|                            |   |                        |  | Daily or almost daily                                 | -       |
|                            |   |                        |  | About once a week                                     | -       |
|                            |   |                        |  | About two or three times a month                      | -       |
|                            |   |                        |  | About once a month                                    | -       |
|                            |   |                        |  | Every few months or less often                        | -       |
| 7EAML002901                | ALL   |                        | How did you learn about this site?   | E-mail  |         |
| 7 EAWEOOZSOI               | ALL   |                        | now and you ream about this site:  | Print media   | +       |
|                            |   |                        |  | Radio or television                                   |         |
|                            |   |                        |  | Previous knowledge of AHRQ                            |         |
|                            |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) |         |
|                            |   |                        |  | Link from another Web site                            | _       |
|                            |   |                        |  | Mobile application                                    | 1       |
|                            |   |                        |  | Online social media                                   |         |
|                            |   |                        |  | Word of mouth   |         |
|                            |   |                        |  | Conference or meeting                                 |         |
|                            |   |                        |  | Class or teacher                                      |         |
|                            |   |                        |  | Other, please specify                                 | Α       |
| 7EAML002902<br>7EAML002903 | ALL   | А                      | Other, How did you learn about this site?  Which of the following best describes your role in coming to the site |   |         |
| . 27 11112002000           |   |                        | today?   | Physician/Physician's Assistant                       |         |
|                            |   |                        | ·  | Nurse/Nurse Practitioner                              |         |
|                            |   |                        |  | Other Health Care Provider                            |         |
|                            |   |                        |  | Health Care Administrator                             |         |
|                            |   |                        |  | Social Services Intermediary                          |         |
|                            |   |                        |  | Consumer, Patient, or General Public                  |         |
|                            |   |                        |  | Government Policymaker                                |         |
|                            |   |                        |  | Health Insurer  |         |
|                            |   |                        |  | Employer  |         |
|                            |   |                        |  | Researcher/Analyst                                    |         |
|                            |   |                        |  | Media / Press   |         |
|                            |   |                        |  | Librarian/Information Specialist                      |         |
|                            |   |                        |  | Educator  |         |
|                            |   |                        |  | Student   |         |
|                            |   |                        |  | System Administrator                                  |         |
| 75 444 000000              |   | _                      |  | Other, please specify                                 |         |
| 7EAML002904                |   | Α                      | Other, best describes your situation or position   |   |         |
| 7EACQLiv0016074            | ALL   |                        | Please select your main area of interest for using this web site today.  |   |         |
|                            |   |                        |  | Agency products or news release                       |         |
|                            |   |                        |  | Comparative effectiveness of treatments               |         |
|                            |   |                        |  | Continuing education or training assistance           | -       |
|                            |   |                        |  | Data and surveys                                      |         |

|                  |                      | AHRQ Enterprise                   |       |   |
|------------------|----------------------|-----------------------------------|-------|---|
|                  |                      |                                   | PSMM  | l |
| Date:            | 9/6/2012             | blue +>: REWORDING                | HIT   |   |
|                  |                      |                                   | ePSS  | l |
| #REF!            |                      | pink: ADDITION                    | CAHPS | ı |
| R8wAc4oxsEFxw    | 15AZd8ghg==          | underlined & italicized: RE-ORDER | EHC   | ı |
| Model Instance N | ame: AHRQ Enterprise | red & strike-through: DELETE      | Main  | ı |

|   |   |                        |  | AHRQ Enterprise   |         |
|---|---|------------------------|--|---|---------|
| QID<br>(Group ID)                             | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)  | Skip to |
| (croup is)                                    |   |                        | Question Text  | Evidence-based clinical practice Family health care General health interest  Grants or contracts Health care plans and insurance Health care quality Health care use and cost Health services research studies Health information technology Job opportunities Medicines and drugs Patient safety Preventive health care Racial/ethnic health care disparities Social media/TV or radio ads   |         |
| 75.4.001 : 004.0075                           |   |                        |  | Other, please specify   |         |
| 7EACQLiv0016075                               | •••   | Α                      | Other, main area of interest   |   |         |
| 7EAML002907                                   | ALL   |                        | Were you able to find what you were looking for today?                 | Yes<br>No   | A       |
| 7EAML002908                                   |   | A                      | What were you unable to find?  |   |         |
| 7EACQhar0019250                               |   |                        | What is your main purpose for using information from this site today?  | Improve or apply treatment for my patients  |         |
|   |   |                        |  | Make decision about my own health care or for family member Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify) |         |
|   |   | A                      | What other purpose do you have for using the information from the site | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statisties Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation  |         |
| 7EACQhar0019251                               |   | A                      | today?   | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify)   |         |
| <del>7EACQhar0019251</del><br>7EACQLiv0016080 | ALL   | A                      |  | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify)  A to Z Index   |         |
|   | ALL   | A                      | today?   | Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify)   |         |

|                       |                       | AHRQ Enterprise   |              |
|-----------------------|-----------------------|---|--------------|
| Date:                 | 9/6/2012              | blue +>: REWORDING  | PSMM         |
| _                     |                       |   | ePSS         |
| R8wAc4oxsEFxv<br>#REF |                       | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
| Model Instance I      | Name: AHRQ Enterprise | r <del>ed &amp; strike-through</del> : DELETE                   | Main         |

|                   |   |                        |  | AHRQ Enterprise   |         |
|-------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)                  | Skip to |
|                   |   |                        |  | Contact Us  |         |
|                   |   |                        |  | E-mail Updates  |         |
|                   |   |                        |  | Enlarge Text Size   |         |
|                   |   |                        |  | Frequently Asked Questions                                    |         |
|                   |   |                        |  | Navigation Buttons & Tabs                                     |         |
|                   |   |                        |  | Rotating Images   |         |
|                   |   |                        |  | Search Site Map   | _       |
|                   |   |                        |  | Spanish Translations  | _       |
|                   |   |                        |  | What's New  | -       |
|                   |   |                        |  | Other (please specify)  | A       |
| ACQLiv0016081     | ALL   | A                      | Other features   | N I V   |         |
| AML002913         | ALL   |                        | Did you encounter any technical difficulties?  | No No   |         |
| AIVILUUZ713       | ALL   |                        | bid you encounter any technical difficulties:  | Yes, please describe the problem (be as specific as possible) | A       |
| AML002914         |   | A                      | Please describe technical difficulties   | , F   |         |
| AML002915         | ALL   |                        | How could this website be improved (please be specific, i.e., specific new                       |   |         |
|                   |   |                        | topic content, different data formats, future products, etc.)?                                   |   |         |
|                   | NGC   |                        | Please indicate your primary reason for visiting the NGC site today.                             |   |         |
|                   |   |                        | (Select one.)  | Nothing in particular (just browsing)                         |         |
|                   |   |                        |  | Find a specific clinical practice guideline(s)                |         |
|                   |   |                        |  | Improve my practice/patient care                              |         |
|                   |   |                        | 3  | Review the newest guidance to keep myself current             |         |
|                   |   |                        |  | Determine the guidance available on a specific topic          |         |
|                   |   |                        | 7  | Research and/or compare guidelines                            | _       |
|                   |   |                        |  | For personal health research                                  |         |
|                   |   |                        |  | Other, please specify   | Α       |
|                   | NGC   |                        | Specify your other reason for visiting the NGC site today.                                       |   |         |
|                   | NGC   |                        | Have you created a free My NGC account?  | Yes   |         |
|                   |   |                        |  | No  |         |
|                   | NGC   |                        | If you have used any of the features below, please rate your experience (1=1 oor, 10=Excellent): |   |         |
|                   |   |                        | exp <del>grience (1=F</del> 'oor, 10=Excellent):<br>Topic Aierts                                 | 1=Poor  |         |
|                   |   |                        |  | 2   | 2       |
|                   |   |                        | 12   |   | 3       |
|                   |   |                        |  |   | 1       |
|                   |   |                        | 7  |   |         |
|                   |   |                        |  |   |         |
|                   |   |                        | 7  |   |         |

| <b>Model Instance</b> | Name: AHRQ Enterprise | r <mark>ed &amp; strike-through</mark> : DELETE                 | Main         |
|-----------------------|-----------------------|---|--------------|
| R8wAc4oxsEFx<br>#RE   | w15AZd8ghg==<br>F!    | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
|                       |                       |   | ePSS         |
| Date:                 | 9/6/2012              | blue +>: REWORDING  | HIT          |
|                       |                       |   | PSMM         |
|                       |                       | AHRO Enterprise   |              |

|                   |   |                        |                           | AHRQ Enterprise                              |         |
|-------------------|---|------------------------|---------------------------|--|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text             | Answer Choices<br>(limited to 50 characters) | Skip to |
|                   |   |                        |                           | 8  |         |
|                   |   |                        | 2                         | 9  |         |
|                   |   |                        | 1 2                       | 10=Excellent                                 |         |
|                   |   |                        |                           | am not aware of this feature                 |         |
|                   | NGC   |                        | Expert Commentary Alerts  | 1=Poor                                       |         |
|                   |   |                        |                           | 2  |         |
|                   |   |                        |                           | 3  |         |
|                   |   |                        |                           | 4  |         |
|                   |   |                        |                           | 5  |         |
|                   |   |                        |                           | 6  |         |
|                   |   |                        |                           | 7  |         |
|                   |   |                        |                           | 8  |         |
|                   |   |                        |                           | 9  |         |
|                   |   |                        |                           | 10=Excellent                                 | -       |
|                   | 1100  |                        |                           | l am not aware of this feature               |         |
|                   | NGC   |                        | Organization Alerts       | 1=Poor                                       | -       |
|                   |   |                        |                           | 2  |         |
|                   |   |                        |                           | 3  |         |
|                   |   |                        |                           | 4  |         |
|                   |   |                        |                           | 3  | 1       |
|                   |   |                        |                           | 0  |         |
|                   |   |                        |                           |  | -       |
|                   |   |                        |                           | 0  |         |
|                   |   |                        |                           | 10=Excellent                                 |         |
|                   |   |                        |                           | I am not aware of this feature               | -       |
|                   | NGC   |                        | My Favorite Organizations | 1=Poor                                       |         |
|                   | NGC   |                        | My Pavorne Organizations  | 1-1001                                       |         |
|                   |   |                        |                           | 3  |         |
|                   |   |                        |                           | 4  |         |
|                   |   |                        |                           | 5  |         |
|                   |   |                        |                           | 6  |         |
|                   |   |                        |                           | 7  |         |
|                   |   |                        |                           | 8  |         |
|                   |   |                        |                           | 9  |         |
|                   |   |                        |                           | 10=Excellent                                 |         |
|                   |   |                        |                           | I am not aware of this feature               |         |
|                   | NGC   |                        | My Recent Searches        | 1=Poor                                       |         |
|                   |   |                        |                           | 2  |         |
|                   |   |                        |                           | 3  |         |
|                   |   |                        |                           | 4  |         |
|                   |   |                        |                           | 5  | 5       |
|                   |   |                        |                           | 6  |         |
|                   |   |                        |                           | 7  |         |
|                   |   |                        |                           | 8  |         |
|                   |   |                        |                           | 9  |         |
|                   |   |                        |                           |  |         |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF! | 15AZd8ghg==   | prise                  |                              | red & strike-through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION |                     |   |
|--|---|------------------------|------------------------------|--|---------------------|---|
| Date:                                      |   | 9/6/201                | 2                            | blue +>: REWORDING   | ePSS<br>HIT<br>PSMM |   |
|  |   |                        |                              | AHRQ Enterprise  |                     |   |
| QID<br>(Group ID)                          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                | Answer Choices<br>(limited to 50 characters)                                   | Skip to             |   |
|  |   |                        |                              | 10=Excellent I am not aware of this feature                                    | -                   | ı |
|  | NGC   |                        | My Recently Viewed Summaries | 1=Poor   | 2                   |   |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF! | 15AZd8ghg==  | prise                  |                                 | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | Main EHC CAHPS ePSS |
|--|--|------------------------|---------------------------------|---|---------------------|
| Date:                                      |  | 9/6/2012               | 2                               |   | HIT                 |
|  |  |                        |                                 |   | PSMM                |
|  |  |                        |                                 | AHRQ Enterprise   |                     |
| ·  | Website Main,  |                        |                                 | AHKQ EIILEIPHSE   |                     |
| QID<br>(Group ID)                          | EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                   | Answer Choices<br>(limited to 50 characters)                    | Skip to             |
| , , ,                                      |  |                        | ·                               | <u> </u>  | 5                   |
|  |  |                        |                                 | 6   | 7                   |
|  |  |                        |                                 | 8   | 3                   |
|  |  |                        |                                 | 9   |                     |
|  |  |                        |                                 | 10=Excellent I am not aware of this feature                     | -                   |
|  | NGC  |                        | Guideline Summary Alerts        | 1=Poor  |                     |
|  |  |                        |                                 | 2   |                     |
|  |  |                        |                                 | 3   | 1                   |
|  |  |                        |                                 | 5   | 5                   |
|  |  |                        |                                 | 6   | 5                   |
|  |  |                        |                                 | 8   | 3                   |
|  |  |                        |                                 | 9   | į.                  |
|  |  |                        |                                 | 10=Excellent I am not aware of this feature                     | 4                   |
|  | NGC  |                        | My Favorite Guideline Summaries |   |                     |
|  |  |                        | ,                               | 1=Poor 2  | ,                   |
|  |  |                        |                                 | 3   | 3                   |
|  |  |                        |                                 | 4   | 4                   |
|  |  |                        |                                 | 5   | 5                   |

| Model Instance Name: AHRQ Enterprise red & strike through: DELETE                 | Main         |
|---|--------------|
| R8wAc4oxsEFxw15AZd8ghg==  #REF!  underlined & italicized: RE-ORDER pink: ADDITION | EHC<br>CAHPS |
|   | ePSS         |
| Date: 9/6/2012 blue +>: REWORDING   | HIT          |
|   | PSMM         |
| AUDO Fistamica  |              |
| AHRQ Enterprise   |              |

|                   |   |                        |  | AHRQ Enterprise  |         |
|-------------------|---|------------------------|--|--|---------|
| QID<br>(Cress ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Toys  | Answer Choices   | Skin to |
| (Group ID)        |   | Labei                  | Question Text  | (limited to 50 characters)   | Skip to |
| 8EAML002900       | ALL   |                        | How frequently do you visit this site?   | First time Daily or almost daily About once a week About two or three times a month About once a month Every few months or less often  |         |
| 8EAML002901       | ALL   |                        | How did you learn about this site?   | E-mail Print media Radio or television Previous knowledge of AHRQ  Third-party search engine (Google, Bing, Yahoo, etc.) Link from another Web site Mobile application Online social media Word of mouth Conference or meeting Class or teacher Other, please specify  | A       |
| 8EAML002902       |   | Α                      | Other, How did you learn about this site?  |  |         |
| 8EAML002903       | ALL   | А                      | Which of the following best describes your role in coming to the site today?  Other, best describes your situation or position | Physician/Physician's Assistant Nurse/Nurse Practitioner Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Government Policymaker Health Insurer Employer Researcher/Analyst Media / Press Librarian/Information Specialist Educator Student System Administrator Other, please specify |         |
|                   |   | А                      |  |  |         |
| 8EACQLiv0016074   | ALL   |                        | Please select your main area of interest for using this web site today.  | Agency products or news release Comparative effectiveness of treatments Continuing education or training assistance Data and surveys   |         |

| Model Instance Name: AHRQ Enterprise |                |               |   | red & strike-through: DELETE  | Main    |   |
|--------------------------------------|----------------|---------------|---|---|---------|---|
| R8wAc4oxsEFxw1                       |                |               |   | underlined & italicized: DE ORDER   | EHC     |   |
|                                      |                |               |   | underlined & italicized: RE-ORDER pink: ADDITION                                | CAHPS   |   |
| #REF                                 | !              |               |   | PIIIK. ADDITION   |         |   |
|                                      |                |               |   |   | ePSS    |   |
| Date:                                |                | 9/6/201       | 2   | blue +>: REWORDING  | HIT     |   |
| Dutc.                                |                | 3/0/201       |   |   |         |   |
|                                      |                |               |   |   | PSMM    |   |
|                                      |                |               |   |   |         | I |
|                                      |                |               |   | AHRQ Enterprise   |         |   |
|                                      | Website Main,  |               |   |   |         |   |
|                                      | EHC            |               |   |   |         |   |
|                                      | CAHPS, HIT,    |               |   |   |         |   |
|                                      | epss, INNOV,   | Ckin          |   |   |         |   |
| QID                                  | MEPS, QI, NGC, | Skip<br>Logic |   | Answer Choices  |         |   |
| (Group ID)                           | NQMC           | Label         | Question Text   | (limited to 50 characters)  | Skip to |   |
| (0.000 12)                           |                |               | Quodion 10/1  | Evidence-based clinical practice and guidelines                                 | July 10 |   |
|                                      |                |               |   | Family or personal health care  | -       |   |
|                                      |                |               |   | General health interest   |         |   |
|                                      |                |               |   | Grants or contracts   | 1       |   |
|                                      |                |               |   | Health care plans and insurance   | 1       |   |
|                                      |                |               |   | Health care quality   | 1       |   |
|                                      |                |               |   | Health care use and cost  |         |   |
|                                      |                |               |   | Health services research studies  | -       |   |
|                                      |                |               |   | Health information technology   |         |   |
|                                      |                |               |   | Career opportunities  |         |   |
|                                      |                |               |   | Medicines and drugs   |         |   |
|                                      |                |               |   | Patient safety  |         |   |
|                                      |                |               |   | Preventive health care  |         |   |
|                                      |                |               |   | Primary care practice   |         |   |
|                                      |                |               |   | Racial/ethnic health care disparities   |         |   |
|                                      |                |               |   | Social media/TV or radio ads  |         |   |
|                                      |                |               |   | Other, please specify   |         |   |
| 8EACQLiv0016075                      |                | Α             | Other, main area of interest  |   |         |   |
| 8EAML002907                          | ALL            |               | Were you able to find what you were looking for today?                              | Yes   | _       |   |
|                                      |                | _             |   | No  | Α       |   |
| 8EAML002908                          |                | A             | What were you unable to find?   |   |         |   |
|                                      |                |               |   |   |         |   |
|                                      |                |               |   |   |         |   |
| 8EACQhar0020560                      | NOME           |               | Disease indicate your primary reason for visiting the NOMC site today               |   |         |   |
| 6EACQHar0020560                      | NQMC           |               | Please indicate your primary reason for visiting the NQMC site today. (Select one.) | Nothing in particular (just browsing)   |         |   |
|                                      |                |               | (00.001 0.00)   | Find a specific quality measure(s)  | +       |   |
|                                      |                |               |   | Review the newest quality measures to keep myself current                       |         |   |
|                                      |                |               |   | Determine the quality measures available on a specific topic/issue/domain, etc. |         |   |
|                                      |                |               |   | View tutorials on quality measurement   | 1       |   |
|                                      |                |               | 3   | Access the HHS Measure Inventory (a separate repository within NQMC)            | 1       |   |
|                                      |                |               |   | For academic or health services research  |         |   |
|                                      |                |               |   | Other, please specify   | A       |   |
| 8EACQhar0020561                      | NQMC           | Α             | spacify your other reason for visiting the NQMC site today.                         |   |         |   |
| 8EACQhar0020583                      | NQMC           |               | Have you created a free My NQMC account?  | Yes   | A,B     |   |
| ,                                    |                |               |   | No  | 1 1     |   |
| LNH2612                              | NQMC           | Α             | If you have used any of the features below, please rate your                        |   |         |   |
| =,====                               |                | ,             | experience 1=Poor, 10=Excellent):   |   |         |   |
|                                      |                |               | Togic Aierts  | 1=Poor  |         |   |
|                                      |                |               |   |   | 2       |   |
|                                      |                |               |   |   | 3       |   |
|                                      |                |               |   |   | 1       |   |
|                                      |                |               | 7   |   | 5       |   |
|                                      |                |               |   |   | 6       |   |
|                                      |                |               |   |   | 7       |   |
|                                      |                |               | 1 12  | · ·   |         | I |

| Model Instance Name: AHRQ Enterprise R8wAc4oxsEFxw15AZd8ghg== |                                    |               |                           | red & strike-through: DELETE                |               |   |  |
|---|------------------------------------|---------------|---------------------------|---|---------------|---|--|
|   |                                    |               |                           | underlined & italicized: RE-ORDER           |               |   |  |
| #REF  |                                    |               |                           | pink: ADDITION                              | CAHPS         | 1 |  |
|   |                                    |               |                           |   | ePSS          | ┨ |  |
| Data  |                                    | 0/0/004       | 2                         | blue +>: REWORDING                          | HIT           | 4 |  |
| Date:   |                                    | 9/6/201       | 2                         | blue +>: REWORDING                          | nii           |   |  |
|   |                                    |               |                           |   | PSMM          | 1 |  |
|   |                                    |               |                           |   |               | ۷ |  |
|   |                                    |               |                           | AHRQ Enterprise                             |               |   |  |
|   | Website Main,                      |               |                           |   |               | Ī |  |
|   | EHC,<br>CAHPS,HIT,<br>epss, INNOV, |               |                           |   |               |   |  |
|   | CAHPS,HII,                         |               |                           |   |               |   |  |
|   | MEPS, OI, NGC,                     | Skip<br>Logic |                           |   |               |   |  |
| QID (D)   | MEPS, QI, NGC,<br>NQMC             | Logic         |                           | Answer Choices                              |               |   |  |
| (Group ID)  |                                    | Label         | Question Text             | (limited to 50 characters)                  | Skip to       |   |  |
|   |                                    |               |                           |   |               |   |  |
|   |                                    |               | 7                         | 10=Excellent                                |               |   |  |
|   |                                    |               |                           | I am not aware of this feature              |               |   |  |
| LNH2613   | NQMC                               |               | Exfort Com.nentary Alerts | 1=Poor                                      |               |   |  |
|   |                                    |               |                           |   | 2             |   |  |
|   |                                    |               | 2                         |   | 3             |   |  |
|   |                                    |               |                           |   | 4             |   |  |
|   |                                    |               |                           |   | 5<br>6        |   |  |
|   |                                    |               |                           |   | 7             |   |  |
|   |                                    |               |                           |   | B             |   |  |
|   |                                    |               |                           |   | 9             |   |  |
|   |                                    |               |                           | 10=Excellent                                |               |   |  |
|   |                                    |               |                           | I am not aware of this feature              |               |   |  |
| LNH2614   | NQMC                               |               | Organization Alerts       | 1=Poor                                      |               |   |  |
|   |                                    |               |                           |   | <u>2</u><br>3 |   |  |
|   |                                    |               |                           |   | 4             |   |  |
|   |                                    |               |                           |   | 5             |   |  |
|   |                                    |               |                           |   | 6             |   |  |
|   |                                    |               |                           |   | 7             |   |  |
|   |                                    |               |                           |   | В             |   |  |
|   |                                    |               |                           |   | 9             |   |  |
|   |                                    |               |                           | 10=Excellent I am not aware of this feature | +             |   |  |
| LNH2615   | NQMC                               |               | My Favorite Organizations | 1=Poor                                      |               | H |  |
|   | 1.2                                |               | ,                         |   | 2             |   |  |
|   |                                    |               |                           |   | 3             |   |  |
|   |                                    |               |                           |   | 4             |   |  |
|   |                                    |               |                           |   | 5             |   |  |
|   |                                    |               |                           |   | 6<br>7        |   |  |
|   |                                    |               |                           |   | B             |   |  |
|   |                                    |               |                           |   | 9             |   |  |
|   |                                    |               |                           | 10=Excellent                                | 1             |   |  |
|   |                                    |               |                           | I am not aware of this feature              |               |   |  |
| LNH2616   | NQMC                               |               | My Recent Searches        | 1=Poor                                      |               |   |  |
|   |                                    |               |                           |   | 2             | 1 |  |
|   |                                    |               |                           |   | 3             |   |  |
|   |                                    |               |                           |   | 4             |   |  |
|   |                                    |               |                           |   | 5             | 1 |  |

| Model Instance N<br>R8wAc4oxsEFxw<br>#REF | 15AZd8ghg==   | orise                  |                              | red & strike through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION         |                                      |                     |
|---|---|------------------------|------------------------------|--|--------------------------------------|---------------------|
| Date:                                     |   | 9/6/201                | 2                            | blue +>: REWORDING   | ŀ                                    | ePSS<br>HIT<br>PSMM |
|   |   |                        |                              | AHRQ Enterprise  |                                      |                     |
| QID<br>(Group ID)                         | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                | Answer Choices (limited to 50 characters)  10=Excellent I am not aware of this feature | 7 8 9                                | Skip to             |
| LNH2617                                   | NQMC  |                        | My Recently Viewed Summaries | 1=Poor  1=Poor  10=Excellent I am not aware of this feature                            | 2<br>3<br>4<br>5<br>6<br>7<br>8<br>9 |                     |

|               | ame: AHRQ Enterprise |  | Main     |
|---------------|----------------------|--|----------|
| R8wAc4oxsEFxw |                      | and the state of t | CAHPS    |
| #REF!         |                      |  |          |
|               |                      |  | ePSS     |
| Date:         | 9/6/2012             | blue +>: REWORDING   | HIT      |
|               |                      |  | PSMM     |
|               |                      |  | <u> </u> |
|               |                      | AHRO Enterprise  |          |

|                            |   |                        |  | AHRQ Enterprise                                       |          |
|----------------------------|---|------------------------|--|---|----------|
| QID<br>(Group ID)          | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to  |
| 8EAML002900                | ALL   |                        | How frequently do you visit this site?   |   |          |
|                            |   |                        |  | First time  |          |
|                            |   |                        |  | Daily or almost daily                                 | _        |
|                            |   |                        |  | About once a week                                     | _        |
|                            |   |                        |  | About two or three times a month                      | _        |
|                            |   |                        |  | About once a month                                    |          |
| 8EAML002901                | ALL   |                        | How did you loarn about this cite?   | Every few months or less often  E-mail                |          |
| oEAWILUUZ9U1               | ALL   |                        | How did you learn about this site?   | Print media   | _        |
|                            |   |                        |  | Radio or television                                   | _        |
|                            |   |                        |  | Previous knowledge of AHRQ                            | _        |
|                            |   |                        |  | Third-party search engine (Google, Bing, Yahoo, etc.) | -        |
|                            |   |                        |  | Link from another Web site                            | _        |
|                            |   |                        |  | Mobile application                                    | _        |
|                            |   |                        |  | Online social media                                   | _        |
|                            |   |                        |  | Word of mouth   | $\dashv$ |
|                            |   |                        |  | Conference or meeting                                 |          |
|                            |   |                        |  | Class or teacher                                      |          |
|                            |   |                        |  | Other, please specify                                 | A        |
| 8EAML002902<br>8EAML002903 | ALL   | A                      | Other, How did you learn about this site?  Which of the following best describes your role in coming to the site   |   |          |
| 027 11112002000            | /   |                        | today?   | Physician/Physician's Assistant                       |          |
|                            |   |                        | ·  | Nurse/Nurse Practitioner                              |          |
|                            |   |                        |  | Other Health Care Provider                            |          |
|                            |   |                        |  | Health Care Administrator                             |          |
|                            |   |                        |  | Social Services Intermediary                          |          |
|                            |   |                        |  | Consumer, Patient, or General Public                  |          |
|                            |   |                        |  | Government Policymaker                                |          |
|                            |   |                        |  | Health Insurer  |          |
|                            |   |                        |  | Employer  |          |
|                            |   |                        |  | Researcher/Analyst                                    |          |
|                            |   |                        |  | Media / Press   |          |
|                            |   |                        |  | Librarian/Information Specialist                      |          |
|                            |   |                        |  | Educator  |          |
|                            |   |                        |  | Student   |          |
|                            |   |                        |  | System Administrator                                  |          |
| 054441000004               |   |                        | Others have described a series of the series | Other, please specify                                 |          |
| 8EAML002904                |   | Α                      | Other, best describes your situation or position   |   |          |
| 8EACQLiv0016074            | ALL   |                        | Please select your main area of interest for using this web site today.  |   |          |
|                            |   |                        |  | Agency products or news release                       |          |
|                            |   |                        |  | Comparative effectiveness of treatments               |          |
|                            |   |                        |  | Continuing education or training assistance           |          |
|                            |   |                        |  | Data and surveys                                      |          |

|                             |           | AHRQ Enterprise                   |       |
|-----------------------------|-----------|-----------------------------------|-------|
|                             |           |                                   | PSMM  |
| Date:                       | 9/6/2012  | blue +>: REWORDING                | HIT   |
|                             |           |                                   | ePSS  |
| #REF!                       |           | pink: ADDITION                    | CAHPS |
| R8wAc4oxsEFxw15AZd8ghg=     |           | underlined & italicized: RE-ORDER | EHC   |
| Model Instance Name: AHRQ E | nterprise | red & strike-through: DELETE      | Main  |

|                   |   |                        |  | AHRQ Enterprise   |         |
|-------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)                                    | Skip to |
| (0.00# 12)        |   |                        | <b>,</b>   | Evidence-based clinical practice  |         |
|                   |   |                        |  | Family health care  |         |
|                   |   |                        |  | General health interest   |         |
|                   |   |                        |  | Grants or contracts   |         |
|                   |   |                        |  | Health care plans and insurance   |         |
|                   |   |                        |  | Health care quality   |         |
|                   |   |                        |  | Health care use and cost  | 4       |
|                   |   |                        |  | Health services research studies  | 4       |
|                   |   |                        |  | Health information technology  Job opportunities                                | -       |
|                   |   |                        |  | Medicines and drugs   | +       |
|                   |   |                        |  | Patient safety  | +       |
|                   |   |                        |  | Preventive health care  | 1       |
|                   |   |                        |  | Racial/ethnic health care disparities   | 1       |
|                   |   |                        |  | Social media/TV or radio ads  |         |
|                   |   |                        |  | Other, please specify   |         |
| 8EACQLiv0016075   |   | Α                      | Other, main area of interest   |   |         |
| 8EAML002907       | ALL   |                        | Were you able to find what you were looking for today?   | Yes   |         |
|                   |   | _                      |  | No No   | A       |
| 8EAML002908       |   | A                      | What were you unable to find?  |   |         |
| 8EACQhar0019250   |   |                        | What is your main purpose for using information from this site today?  | Improve or apply treatment for my patients                                      |         |
|                   |   |                        |  | Make decision about my own health care or for family member                     | -       |
|                   |   |                        |  | Refer to a friend or colleague or share with a collaborative group              | -       |
|                   |   |                        |  | Plan a research project Prepare report, article, research paper or presentation | +       |
|                   |   |                        |  | Get information to assist in making policy decisions                            | +       |
|                   |   |                        |  | Help with work assignment or job responsibilities                               | +       |
|                   |   |                        |  | General knowledge or better understanding of health care system                 | -       |
|                   |   |                        |  | Get information to teach others   |         |
|                   |   |                        |  | Complete school/class project   |         |
|                   |   |                        |  | Find training opportunities and support   |         |
|                   |   |                        |  | Meet continuing education requirements  |         |
|                   |   |                        |  | Get funding for programs or projects  |         |
|                   |   |                        |  | Review the latest research findings and statistics                              |         |
|                   |   |                        |  | Submit comments, ask questions or complete other online transactions            | 1       |
|                   |   |                        |  | Support quality improvement efforts and innovation                              | -       |
|                   |   |                        | TATILLA ALL AND  | Other (please specify)  |         |
| 8EACQhar0019251   |   | A                      | What other purpose do you have for using the information from the site today?  |   |         |
| 8EACQLiv0016080   | ALL   |                        | What features on this site did you find most useful?   | A to Z Index  |         |
|                   |   |                        | , and the second | Browse  |         |
|                   |   |                        |  | Category Labels   |         |
|                   |   |                        |  |   |         |

|                  |                      | AHRQ Enterprise   |       |  |
|------------------|----------------------|---|-------|--|
|                  |                      |   | PSMM  |  |
| Date:            | 9/6/2012             | blue +>: REWORDING  | HIT   |  |
|                  |                      |   | ePSS  |  |
| #REF!            |                      | <u>underlined &amp; italicized</u> : RE-ORDER<br>pink: ADDITION | CAHPS |  |
| R8wAc4oxsEFxw    | 1E                   | underlined 0 italiaired DE ODDED                                | EHC   |  |
| Model Instance N | ame: AHRQ Enterprise | <del>red &amp; strike through</del> : DELETE                    | Main  |  |

|                   |   |                        |  | AHRQ Enterprise   |         |
|-------------------|---|------------------------|--|---|---------|
| QID<br>(Group ID) | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)                                    | Skip to |
|                   |   |                        | ·  | Contact Us  |         |
|                   |   |                        |  | E-mail Updates  |         |
|                   |   |                        |  | Enlarge Text Size   |         |
|                   |   |                        |  | Frequently Asked Questions  | П       |
|                   |   |                        |  | Navigation Buttons & Tabs   |         |
|                   |   |                        |  | Rotating Images   | 7       |
|                   |   |                        |  | <del>Search</del>   |         |
|                   |   |                        |  | Site Map  | 7       |
|                   |   |                        |  | Spanish Translations  | 7       |
|                   |   |                        |  | What's New  | _       |
|                   |   |                        | 3  | Other (please specify)  |         |
| COLiv0016081      | ALL   |                        | 1 4  | other (please speeny)   |         |
| CQLIVOOTOOOT      | ALL   | A                      | Other features   |   |         |
| ML002913          | ALL   |                        | Did yo Tenesunter any technical difficulties?  | No.   |         |
| WIE002710         | 1100  |                        | bid you encounter any teeminear annearies.   | Yes, please describe the problem (be as specific as possible)                   | A       |
| ML002914          |   | A                      | Please describe technical difficulties   | res, preuse deserbe die prosiem (se do speeme do possible)                      | - 1     |
| ML002915          | ALL   | A                      | How could this website be improved (please be specific, i.e., specific new   |   |         |
| WIE002713         | ALL   |                        | topic content, diff erent data formats, future products, etc.)?  |   |         |
|                   | NQMC  |                        | Pleases indicate vour primary reason for visiting the NQMC site today. (Select one.)   | Nothing in particular (just browsing)   |         |
|                   |   |                        | ()   | Find a specific quality measure(s)  | -       |
|                   |   |                        |  | Review the newest quality measures to keep myself current                       | _       |
|                   |   |                        | 7  | Determine the quality measures available on a specific topic/issue/domain, etc. | 4       |
|                   |   |                        |  | View tutorials on quality measurement   | 4       |
|                   |   |                        |  | Access the HHS Measure Inventory (a separate repository within NOMC)            | _       |
|                   |   |                        | 12   |   | 4       |
|                   |   |                        | 12   | For academic or health services research  | ┦ .     |
|                   | None  |                        | Constitution of the state of th | Other, please specify   | Α       |
|                   | NQMC  | Α                      | Spediny your other reason for visiting the NQMC site today.  Have you created a free My NQMC account?  |   |         |
|                   | NQMC  |                        | Have you created a free My NQMC account?   | Yes   |         |
|                   |   |                        | 7  | No  |         |
|                   | NQMC  |                        | Till you have used any of the features below, please rate your experience (1=Poor, 10=Excellent):  |   |         |
|                   |   |                        | Topic gierts   | 1=Poor  |         |
|                   |   |                        | 12   |   | 2       |
|                   |   |                        |  |   | 2       |
|                   |   |                        |  |   | Ä       |
|                   |   |                        |  |   | 4       |
|                   |   |                        |  |   | 5       |
|                   |   |                        |  |   | Ь       |
|                   |   |                        |  |   | 7       |
|                   |   |                        |  |   | 8       |
|                   |   |                        |  |   | 9       |
|                   |   |                        |  | 10=Excellent  |         |
|                   |   |                        |  | I am not aware of this feature  |         |
|                   | NQMC  |                        | Expert Commentary Alerts   | 1=Poor  |         |
|                   |   |                        |  |   | 2       |
|                   |   |                        |  |   |         |

| R8wAc4oxsEFxw15AZd8ghg== |   |                        |                           | red <u>&amp; strike-through</u> : DELETE <u>underlined &amp; italicized</u> : RE-ORDER  pink: ADDITION | Main  EHC  CAHPS  ePSS |
|--------------------------|---|------------------------|---------------------------|--|------------------------|
| Date:                    |   | 9/6/201                | 2                         | blue +>: REWORDING   | PSMM                   |
|                          |   |                        |                           | AHRQ Enterprise  |                        |
| QID<br>(Group ID)        | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text             | Answer Choices<br>(limited to 50 characters)   | Skip to                |
|                          |   |                        |                           | 10=Excellent I am not aware of this feature  |                        |
|                          | NQMC  |                        | Organization Alerts       | 1=Poor  2 3 4 5 6 7 8 10=Excellent I am not aware of this feature                                      |                        |
|                          | NQMC  |                        | My Favorite Organizations | 1=Poor  2 2 3 4 5 6 7 7 8 10=Excellent I am not aware of this feature                                  |                        |
|                          | NQMC  |                        | My Recent Searches        | 1=Poor   |                        |

| Model Instance N<br>R8wAc4oxsEFxv<br>#REF | v15AZd8ghg==  | prise                  |                              | red & strike through: DELETE  underlined & italicized: RE-ORDER pink: ADDITION | Main<br>EHC<br>CAHPS |
|---|---|------------------------|------------------------------|--|----------------------|
| Date:                                     |   | 9/6/201                | 2                            | blue +>: REWORDING   | ePSS<br>HIT<br>PSMM  |
|   |   |                        |                              | AHRQ Enterprise  |                      |
| QID<br>(Group ID)                         | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text                | Answer Choices<br>(limited to 50 characters)                                   | Skip to              |
|   |   |                        |                              | 8 10=Excellent I am not aware of this feature                                  | 3                    |
|   | NQMC  |                        | My Recently Viewed Summaries | 1=Poor  2  3  4  5  6  7  8  10=Excellent I am not aware of this feature       |                      |

|                  |                       | AHRQ Enterprise                              |       |
|------------------|-----------------------|--|-------|
|                  |                       |  | PSMM  |
| Date:            | 9/6/2012              | blue +>: REWORDING                           | HIT   |
|                  |                       |  | ePSS  |
| #REF             |                       | pink: ADDITION                               | CAHPS |
| R8wAc4oxsEFxw    | /15A7d8ghg==          | underlined & italicized: RE-ORDER            | EHC   |
| Model Instance N | lame: AHRQ Enterprise | <del>red &amp; strike-through</del> : DELE1E | Main  |

|                   |   |                |  | AHRQ Enterprise                                       |          |
|-------------------|---|----------------|--|---|----------|
|                   | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip           |  |   |          |
| QID<br>(Group ID) |   | Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)          | Skip to  |
| 9EAML002900       | ALL   |                | How frequently do you visit this site?                                       | First time  |          |
|                   |   |                |  | Daily or almost daily                                 | $\dashv$ |
|                   |   |                |  | About once a week                                     | -        |
|                   |   |                |  | About two or three times a month                      | -        |
|                   |   |                |  | About once a month                                    | 1        |
|                   |   |                |  | Every few months or less often                        |          |
| 9EAML002901       | ALL   |                | How did you learn about this site?   | E-mail  |          |
|                   |   |                |  | Print media   |          |
|                   |   |                |  | Radio or television                                   |          |
|                   |   |                |  | Previous knowledge of AHRQ                            |          |
|                   |   |                |  | Third-party search engine (Google, Bing, Yahoo, etc.) |          |
|                   |   |                |  | Link from another Web site                            |          |
|                   |   |                |  | Mobile application                                    |          |
|                   |   |                |  | Online social media                                   | <b>」</b> |
|                   |   |                |  | Word of mouth   | _        |
|                   |   |                |  | Conference or meeting                                 | 4        |
|                   |   |                |  | Class or teacher                                      | ⊢ .      |
| 9EAML002902       |   | Α              | Other, How did you learn about this site?                                    | Other, please specify                                 | Α        |
| 9EAML002902       |   | _ ^            | Other, now did you learn about this site?                                    |   |          |
| 9EAML002903       | ALL   |                | Which of the following best describes your role in coming to the site today? | Physician/Physician's Assistant                       |          |
|                   |   |                |  | Nurse/Nurse Practitioner                              |          |
|                   |   |                |  | Other Health Care Provider                            |          |
|                   |   |                |  | Health Care Administrator                             |          |
|                   |   |                |  | Social Services Intermediary                          | _        |
|                   |   |                |  | Consumer, Patient, or General Public                  | _        |
|                   |   |                |  | Government Policymaker                                | =        |
|                   |   |                |  | Health Insurer Employer                               | $\dashv$ |
|                   |   |                |  |   | +        |
|                   |   |                |  | Researcher/Analyst Media / Press                      | 4        |
|                   |   |                |  |   | +        |
|                   |   |                |  | Librarian/Information Specialist                      | 4        |
|                   |   |                |  | Educator<br>Student                                   |          |
|                   |   |                |  | System Administrator                                  | $\dashv$ |
|                   |   |                |  | Other, please specify                                 |          |
| 9EAML002904       |   | Α              | Other, best describes your situation or position                             | Citici, pictage specify                               |          |
| 9EACQLiv0016074   | ALL   |                | Please select your main area of interest for using this web site today.      | A consumed rate or nava release                       |          |
|                   |   |                |  | Agency products or news release                       | -        |
|                   |   |                |  | Comparative effectiveness of treatments               |          |

| Model Instance Name: AHRQ Enterprise          |   |                        |   | red & strike-through: DELETE   | Main     |
|---|---|------------------------|---|--|----------|
| R8wAc4oxsEFxw15AZd8ghg==                      |   |                        |   | underlined & italicized: RE-ORDER  | EHC      |
| #REF!   |   |                        |   | pink: ADDITION   | CAHPS    |
| ,,,, <u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u> |   |                        |   |  | ePSS     |
|   |   |                        |   |  |          |
| Date:   |   | 9/6/201                | 2   | blue +>: REWORDING   | HIT      |
|   |   |                        |   |  | PSMM     |
|   |   |                        |   |  | F SIMINI |
|   |   |                        |   | AUDO Estamaia  |          |
|   |   |                        |   | AHRQ Enterprise  | , ,      |
| QID<br>(Group ID)                             | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)   | Skip to  |
| (0.000)                                       |   |                        | Quodian Tax   | Continuing education or training assistance  | Cimp to  |
|   |   |                        |   | Continuing education or training assistance Data and surveys  Evidence-based clinical practice and guidelines  Family or personal health care  General health interest  Grants or contracts  Health care plans and insurance  Health care quality  Health care use and cost  Health services research studies  Health information technology  Career opportunities  Medicines and drugs  Patient safety  Preventive health care  Primary care practice  Racial/ethnic health care disparities  Social media/TV or radio ads  Other, please specify   |          |
| 9EACQLiv0016075                               |   | Α                      | Other, main area of interest  |  |          |
| 9EAML002907                                   | ALL   |                        | Were you able to find what you were looking for today?                | Yes  |          |
|   |   |                        |   | No   | Α        |
| 9EAML002908                                   |   | Α                      | What were you unable to find?   |  |          |
| 9EACQhar0019250                               |   |                        | What is your main purpose for using information from this site today? | Improve or apply treatment for my patients Make decision about my own health care or for family member Refer to a friend or colleague or share with a collaborative group Plan a research project Prepare report, article, research paper or presentation Get information to assist in making policy decisions Help with work assignment or job responsibilities General knowledge or better understanding of health care system Get information to teach others Complete school/class project Find training opportunities and support Meet continuing education requirements Get funding for programs or projects Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions Support quality improvement efforts and innovation Other (please specify) |          |

| Model Instance Name: AHRQ Ente | erprise  | <del>red &amp; strike through</del> : DELETE | Main  |
|--------------------------------|----------|--|-------|
| R8wAc4oxsEFxw15AZd8ghg==       |          |  | EHC   |
| #REF!                          |          | pink: ADDITION                               | CAHPS |
|                                |          |  | ePSS  |
| Date:                          | 9/6/2012 | blue +>: REWORDING                           | HIT   |
|                                |          |  | PSMM  |
|                                |          |  |       |

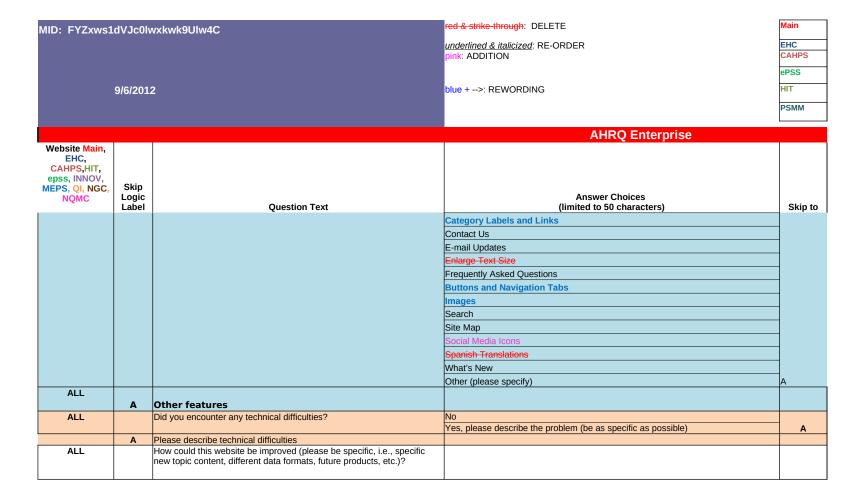
|                 | Website Main,<br>EHC,<br>CAHPS,HIT,    |                        |   | AHRQ Enterprise   |         |
|-----------------|--|------------------------|---|---|---------|
| QID             | epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text   | Answer Choices<br>(limited to 50 characters)                      | Chin to |
| (Group ID)      |  | A                      | What other purpose do you have for using the information from the site  | (limited to 50 characters)  | Skip to |
| 9EACQhar0019251 |  | A                      | today?  |   |         |
| 9EACQLiv0016080 | ALL                                    |                        | What features on this site did you find most useful?  | A to Z Index  |         |
|                 |  |                        |   | Browse Topics   |         |
|                 |  |                        |   | Category Labels and Links   |         |
|                 |  |                        |   | Contact Us  |         |
|                 |  |                        |   | E-mail Updates  |         |
|                 |  |                        |   | Enlarge Text Size   |         |
|                 |  |                        |   | Frequently Asked Questions  |         |
|                 |  |                        |   | Buttons and Navigation Tabs                                       |         |
|                 |  |                        |   | Images  |         |
|                 |  |                        |   | Search  |         |
|                 |  |                        |   | Site Map  |         |
|                 |  |                        |   | Social Media Icons  |         |
|                 |  |                        |   | Spanish Translations  |         |
|                 |  |                        |   | What's New  |         |
|                 |  |                        |   | Other (please specify)  | Α       |
| ACQLiv0016081   | ALL                                    |                        | 04  |   |         |
| AML002913       | ALL                                    | Α                      | Other features Did you encounter any technical difficulties?  | No  |         |
| MINITON5319     | ALL                                    |                        | Did you encounter any technical unitculties?  | Yes, please describe the problem (be as specific as possible)     | A       |
| AML002914       |  | Α                      | Please describe technical difficulties  | 1.00, produce decorrise and prosition (20 de openino de prositio) |         |
| AML002915       | ALL                                    |                        | How could this website be improved (please be specific, i.e., specific new topic content, different data formats, future products, etc.)? |   |         |

| Model Instance N<br>R8wAc4oxsEFxw |   | prise                  |    |               | red & strike-through: DELETE underlined & italicized: RE-ORDER |                                 | Main<br>EHC |   |
|-----------------------------------|---|------------------------|----|---------------|--|---------------------------------|-------------|---|
| #REF!                             | !   |                        |    |               | pink: ADDITION   |                                 | CAHPS       |   |
|                                   |   |                        |    |               |  |                                 | ePSS        |   |
| Date:                             |   | 9/6/2012               |    |               | blue +>: REWORDING   |                                 | HIT         |   |
|                                   |   |                        |    |               |  |                                 | PSMM        |   |
|                                   |   |                        |    |               | AHR  | Q Enterprise                    |             | _ |
| QID<br>(Group ID)                 | Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | 3  | Question Text |  | ver Choices<br>o 50 characters) | Skip to     |   |
|                                   |   |                        | 7  |               |  |                                 |             |   |
|                                   |   |                        | 12 |               |  |                                 |             |   |
|                                   |   |                        | 7  |               |  |                                 |             |   |

| MID: FYZxws1dVJc0lwxkwk9Ulw4C  |         |  | red & strike-through: DELETE                          | Main    |
|--------------------------------|---------|--|---|---------|
|                                |         |  | <u>underlined &amp; italicized</u> : RE-ORDER         | EHC     |
|                                |         |  | pink: ADDITION  | CAHPS   |
|                                |         |  |   | ePSS    |
|                                |         |  |   |         |
|                                | 9/6/201 | 2  | blue +>: REWORDING                                    | HIT     |
|                                |         |  |   | PSMM    |
|                                |         |  |   |         |
|                                |         |  | AHRQ Enterprise                                       |         |
| Website Main,                  |         |  |   |         |
| EHC,                           |         |  |   |         |
| CAHPS,HIT,                     |         |  |   |         |
| epss, INNOV,<br>MEPS, QI, NGC, | Skip    |  |   |         |
| NQMC                           | Logic   |  | Answer Choices  |         |
|                                | Label   | Question Text  | (limited to 50 characters)                            | Skip to |
| ALL                            |         | How frequently do you visit this site?   | First time  |         |
|                                |         |  | Daily or almost daily                                 | 1       |
|                                |         |  | About once a week                                     | 1 1     |
|                                |         |  | About two or three times a month                      | 1       |
|                                |         |  | About once a month                                    | 1       |
|                                |         |  | Every few months or less often                        | 7       |
| ALL                            |         | How did you learn about this site?   | E-mail  |         |
|                                |         |  | Print media   |         |
|                                |         |  | Radio or television                                   |         |
|                                |         |  | Previous knowledge of AHRQ                            | -       |
|                                |         |  | Third-party search engine (Google, Bing, Yahoo, etc.) |         |
|                                |         |  | Link from another Web site                            |         |
|                                |         |  | Mobile application                                    | _       |
|                                |         |  | Online social media Word of mouth                     | -       |
|                                |         |  | Conference or meeting                                 | -       |
|                                |         |  | Class or teacher                                      | 1       |
|                                |         |  | Other, please specify                                 | A       |
|                                | Α       | Other, How did you learn about this site?  | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,               |         |
|                                |         |  |   |         |
| ALL                            |         | Which of the following best describes your role in coming to the site  |   |         |
| ALL                            |         | today?   | Physician/Physician's Assistant                       |         |
|                                |         | , and the second | Nurse/Nurse Practitioner                              | 1       |
|                                |         |  | Other Health Care Provider                            |         |
|                                |         |  | Health Care Administrator                             |         |
|                                |         |  | Social Services Intermediary                          |         |
|                                |         |  | Consumer, Patient, or General Public                  |         |
|                                |         |  | Government Policymaker                                | 4       |
|                                |         |  | Health Insurer  | -       |
|                                |         |  | Employer Researcher/Analyst                           | - 1     |
|                                |         |  | Media / Press   | -       |
|                                |         |  | Librarian/Information Specialist                      | -       |
|                                |         |  | •   | -       |
|                                |         |  | Educator<br>Student                                   | -       |
|                                |         |  | System Administrator                                  |         |
|                                |         |  | Other, please specify                                 | 1       |
|                                | Α       | Other, best describes your situation or position   |   |         |
| ALL                            |         | Please select your main area of interest for using this web site today.  |   |         |
| ,,                             |         |  | Agency products or news release                       |         |
|                                |         |  | Comparative effectiveness of treatments               |         |
|                                |         |  | Continuing education or training assistance           |         |
|                                |         |  | Data and surveys                                      |         |

Main

| MID: FYZxws1dVJc0lwxkwk9Ulw4C |          |   | red & strike-through: DELETE  | Main    |
|-------------------------------|----------|---|---|---------|
|                               |          |   | underlined & italicized: RE-ORDER   | EHC     |
|                               |          |   | pink: ADDITION  | CAHPS   |
|                               |          |   |   | ePSS    |
|                               |          |   |   |         |
|                               | 9/6/2012 | 2   | blue +>: REWORDING  | HIT     |
|                               |          |   |   | PSMM    |
|                               |          |   |   |         |
|                               |          |   | AHRQ Enterprise   |         |
| Website Main,                 |          |   |   |         |
| EHC,                          |          |   |   |         |
| CAHPS,HIT,<br>epss, INNOV,    |          |   |   |         |
| MEPS, QI, NGC,                | Skip     |   |   |         |
| NQMC                          | Logic    | Ougastion Tout  | Answer Choices  | Chin to |
|                               | Label    | Question Text   | (limited to 50 characters) Evidence-based clinical practice and guidelines                              | Skip to |
|                               |          |   | Family or personal health care  |         |
|                               |          |   | General health interest   |         |
|                               |          |   | Grants or contracts   |         |
|                               |          |   | Health care plans and insurance   |         |
|                               |          |   | Health care quality   |         |
|                               |          |   | Health care use and cost  |         |
|                               |          |   | Health services research studies  |         |
|                               |          |   | Health information technology   | -       |
|                               |          |   | Career opportunities  Medicines and drugs   | -       |
|                               |          |   | Patient safety  |         |
|                               |          |   | Preventive health care  |         |
|                               |          |   | Primary care practice   |         |
|                               |          |   | Racial/ethnic health care disparities   |         |
|                               |          |   | Social media/TV or radio ads  |         |
|                               | •        | Other main area of interest   | Other, please specify   |         |
| ALL                           |          | Other, main area of interest Were you able to find what you were looking for today? | Yes   |         |
| ALL                           |          | vere you able to find what you were looking for today:                              | No No   | Α       |
|                               | Α        | What were you unable to find?   |   |         |
|                               |          |   |   |         |
|                               |          |   |   |         |
|                               |          | TATE  | Improve or apply treatment for my nations   |         |
|                               |          | What is your main purpose for using information from this site today?               | Improve or apply treatment for my patients  Make decision about my own health care or for family member |         |
|                               |          |   | Refer to a friend or colleague or share with a collaborative group                                      |         |
|                               |          |   | Plan a research project   |         |
|                               |          |   | Prepare report, article, research paper or presentation   |         |
|                               |          |   | Get information to assist in making policy decisions  |         |
|                               |          |   | Help with work assignment or job responsibilities   |         |
|                               |          |   | General knowledge or better understanding of health care system   |         |
|                               |          |   | Get information to teach others  Complete school/class project  |         |
|                               |          |   | Find training opportunities and support   |         |
|                               |          |   | Meet continuing education requirements  |         |
|                               |          |   | Get funding for programs or projects  |         |
|                               |          |   | Review the latest research findings and statistics  |         |
|                               |          |   | Submit comments, ask questions or complete other online transactions                                    |         |
|                               |          |   | Support quality improvement efforts and innovation  |         |
|                               |          | TAThos other numbers do you have for using the information for the                  | Other (please specify)  |         |
|                               | A        | What other purpose do you have for using the information from the site today?       |   |         |
| ALL                           |          | What features on this site did you find most useful?                                | A to Z Index  |         |
|                               |          | and the site and job into the desire.   | Browse Topics   |         |
|                               |          |   |   |         |



ForeSee Results - Confidential and Proprietary

| MID: FYZxws1dVJc0lwxkwk9Ulw4C   | ed & strike through: DELETE                                     | Main         |
|---|---|--------------|
|   | underlined <u>&amp; italicized</u> : RE-ORDER<br>pink: ADDITION | EHC<br>CAHPS |
| <b>9/6/2012</b> b   |   | ePSS<br>HIT  |
|   |   | PSMM         |
|   | AHRQ Enterprise   |              |
| Website Main, EHC, CAHPS,HIT, epss, INNOV, MEPS, QI, NGC, NQMC Skip Logic Label Question Text | Answer Choices<br>(limited to 50 characters)                    | Skip to      |
| 12  |   |              |
| 7   |   |              |
| 7   |   |              |
| 2   |   |              |

| MID: 90RZ8tRI  | h9UN81         | s08dJwR1Q4C   | rea & strike-through. DELETE                          | Iviain   |
|--|----------------|---|---|----------|
|  |                |   | underlined & italicized: RE-ORDER                     | EHC      |
|  |                |   | pink: ADDITION  | CAHPS    |
|  |                |   |   | ePSS     |
|  | 9/6/201        | 2   | blue +>: REWORDING                                    | HIT      |
|  |                |   |   | PSMM     |
|  |                |   |   |          |
|  |                |   | AHRQ Enterprise                                       |          |
| Website Main,  |                |   |   |          |
| EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip           |   |   |          |
|  | Logic<br>Label | Question Text   | Answer Choices (limited to 50 characters)             | Skip to  |
| ALL  |                | How frequently do you visit this site?                                  | , ,   | Citip to |
|  |                |   | First time  | -        |
|  |                |   | Daily or almost daily                                 | 1        |
|  |                |   | About once a week About two or three times a month    | -        |
|  |                |   | About two or times a month  About once a month        | 1        |
|  |                |   | Every few months or less often                        | 1        |
| ALL  |                | How did you learn about this site?                                      | E-mail  |          |
| ALL  |                | How did you learn about this site?                                      | Print media   | 1        |
|  |                |   | Radio or television                                   | -        |
|  |                |   | Previous knowledge of AHRQ                            | 1        |
|  |                |   | Third-party search engine (Google, Bing, Yahoo, etc.) |          |
|  |                |   | Link from another Web site                            | -        |
|  |                |   | Mobile application                                    | -        |
|  |                |   | Online social media                                   | -        |
|  |                |   | Word of mouth   | -        |
|  |                |   |   | -        |
|  |                |   | Conference or meeting                                 | -        |
|  |                |   | Class or teacher                                      | •        |
|  | _              | Other Herr did you leave elect this site?                               | Other, please specify                                 | Α        |
|  | Α              | Other, How did you learn about this site?                               |   |          |
| ALL  |                | Which of the following best describes your role in coming to the site   |   |          |
| 7122   |                | today?  | Physician/Physician's Assistant                       |          |
|  |                |   | Nurse/Nurse Practitioner                              |          |
|  |                |   | Other Health Care Provider                            | 1        |
|  |                |   | Health Care Administrator                             | 1        |
|  |                |   | Social Services Intermediary                          | 1        |
|  |                |   | Consumer, Patient, or General Public                  |          |
|  |                |   | Government Policymaker                                | 1        |
|  |                |   | Health Insurer  |          |
|  |                |   | Employer  |          |
|  |                |   | Researcher/Analyst                                    |          |
|  |                |   | Media / Press   | 1        |
|  |                |   | Librarian/Information Specialist                      | 1        |
|  |                |   | Educator  |          |
|  |                |   | Student   | 1        |
|  |                |   | System Administrator                                  | 1        |
|  |                |   | Other, please specify                                 |          |
|  | Α              | Other, best describes your situation or position                        |   |          |
|  |                |   |   |          |
| ALL  |                | Please select your main area of interest for using this web site today. | Agency products or news release                       |          |
|  |                |   | Comparative effectiveness of treatments               | 1        |
|  |                |   |   |          |

| MID: 90RZ8tRh9UN81s08dJwR1Q4C  |                | s08dJwR1Q4C   | red & strike-through: DELETE  | Main    |
|--------------------------------|----------------|---|---|---------|
|                                |                |   | underlined & italicized: RE-ORDER   | EHC     |
|                                |                |   | pink: ADDITION  | CAHPS   |
|                                |                |   |   | ePSS    |
|                                | 9/6/201        | 2   | blue +>: REWORDING  | HIT     |
|                                | 3/0/201        |   |   |         |
|                                |                |   |   | PSMM    |
|                                |                |   | AHRQ Enterprise   |         |
| Website Main,                  |                |   | Aring Enterprise  |         |
| EHC,                           |                |   |   |         |
| CAHPS,HIT,                     |                |   |   |         |
| epss, INNOV,<br>MEPS, QI, NGC, |                |   |   |         |
| NQMC                           |                |   |   |         |
|                                | Skip           |   | Answer Choices  |         |
|                                | Logic<br>Label | Question Text   | (limited to 50 characters)  | Skip to |
|                                |                |   | Continuing education or training assistance   |         |
|                                |                |   | Data and surveys  |         |
|                                |                |   | Evidence-based clinical practice and guidelines   |         |
|                                |                |   | Family or personal health care  |         |
|                                |                |   | General health interest   |         |
|                                |                |   | Grants or contracts  Health care plans and insurance  | _       |
|                                |                |   | Health care quality   | -       |
|                                |                |   | Health care use and cost  | -       |
|                                |                |   | Health services research studies  |         |
|                                |                |   | Health information technology   |         |
|                                |                |   | Career opportunities  |         |
|                                |                |   | Medicines and drugs   |         |
|                                |                |   | Patient safety  |         |
|                                |                |   | Preventive health care Primary care practice  | -       |
|                                |                |   | Racial/ethnic health care disparities   | -       |
|                                |                |   | Social media/TV or radio ads  |         |
|                                |                |   | Other, please specify   |         |
| •••                            | Α              | Other, main area of interest  | V   |         |
| ALL                            |                | Were you able to find what you were looking for today?                | Yes<br>No   | _ A     |
|                                | Α              | What were you unable to find?   | 140   |         |
|                                |                |   |   |         |
|                                |                |   |   |         |
|                                |                | What is your main purpose for using information from this site today? | Improve or apply treatment for my patients  |         |
|                                |                | what is your main purpose for using information from this site today: | Make decision about my own health care or for family member   | -       |
|                                |                |   | Refer to a friend or colleague or share with a collaborative group  |         |
|                                |                |   | Plan a research project   |         |
|                                |                |   | Prepare report, article, research paper or presentation   |         |
|                                |                |   | Get information to assist in making policy decisions  | _       |
|                                |                |   | Help with work assignment or job responsibilities  General knowledge or better understanding of health care system      | -       |
|                                |                |   | Get information to teach others   |         |
|                                |                |   | Complete school/class project   |         |
|                                |                |   | Find training opportunities and support   |         |
|                                |                |   | Meet continuing education requirements  |         |
|                                |                |   | Get funding for programs or projects  |         |
|                                |                |   | Review the latest research findings and statistics Submit comments, ask questions or complete other online transactions |         |
|                                |                |   | Support quality improvement efforts and innovation  |         |
|                                |                |   | Other (please specify)  |         |
|                                |                |   | (p.: opos)  |         |

| MID: 90RZ8tRh9UN81s08dJwR1Q4C   |                        |  | <del>red &amp; strike through</del> : DELETE                  | Main    |
|---|------------------------|--|---|---------|
|   |                        |  | <u>underlined &amp; italicized</u> : RE-ORDER                 | EHC     |
|   |                        |  | pink: ADDITION  | CAHPS   |
|   |                        |  |   | ePSS    |
|   | 9/6/201                | 2  | blue +>: REWORDING  | HIT     |
|   |                        |  |   | PSMM    |
|   |                        |  |   |         |
|   |                        |  | AHRQ Enterprise   |         |
| Website Main,<br>EHC,<br>CAHPS,HIT,<br>epss, INNOV,<br>MEPS, QI, NGC,<br>NQMC | Skip<br>Logic<br>Label | Question Text  | Answer Choices<br>(limited to 50 characters)                  | Skip to |
|   | A                      | What other purpose do you have for using the information from the site today?  |   |         |
| ALL   |                        | What features on this site did you find most useful?   | A to Z Index  |         |
|   |                        |  | Browse Topics   |         |
|   |                        |  | Category Labels and Links                                     |         |
|   |                        |  | Contact Us  |         |
|   |                        |  | E-mail Updates  |         |
|   |                        |  | Enlarge Text Size   |         |
|   |                        |  | Frequently Asked Questions                                    |         |
|   |                        |  | Buttons and Navigation Tabs                                   |         |
|   |                        |  | Images  |         |
|   |                        |  | Search  |         |
|   |                        |  | Site Map  |         |
|   |                        |  | Social Media Icons  |         |
|   |                        |  | Spanish Translations  |         |
|   |                        |  | What's New  |         |
|   |                        |  | Other (please specify)  | А       |
| ALL   | Α                      | Other features   |   |         |
| ALL   |                        | Did you encounter any technical difficulties?  | No  |         |
|   |                        | Diagonal describes to describe a differential differentia | Yes, please describe the problem (be as specific as possible) | Α       |
| ALL   | Α                      | Please describe technical difficulties  How could this website be improved (please be specific, i.e., specific   |   |         |
| ALL   |                        | new topic content, different data formats, future products, etc.)?   |   |         |

| MID: 90RZ8tRh9UN81s08dJwR1Q4C   | <del>red &amp; strike through</del> : DELETE | Main    |
|---|--|---------|
|   |  | EHC     |
|   | pink: Addition                               | CAHPS   |
|   |  | ePSS    |
| 9/6/2012  | blue +>: REWORDING                           | HIT     |
|   |  | PSMM    |
|   | AHRQ Enterprise                              |         |
| Website Main, EHC, CAHPS,HIT, epss, INNOV, MEPS, QI, NGC, NQMC  Skip Logic Label  7  12  7  7 | Answer Choices (limited to 50 characters)    | Skip to |