

Welcome and Thank You Text

Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome text shown in the box below.

Welcome Text

Thank you for visiting the Agency for Healthcare Research and Quality (AHRQ) website. ForeSee Results is conducting the survey on behalf of AHRQ. Please take a few minutes to give us your input.

The questions in this survey refer only to the USPSTF website. Your response will be used to help guide future improvements to the site. We are seeking comments about the way the content is presented, not feedback on the content of USPSTF recommendations or on the process used to develop them. Your input will be kept strictly confidential

Thank You Text

Thank you for taking our survey - and for helping us serve you better.

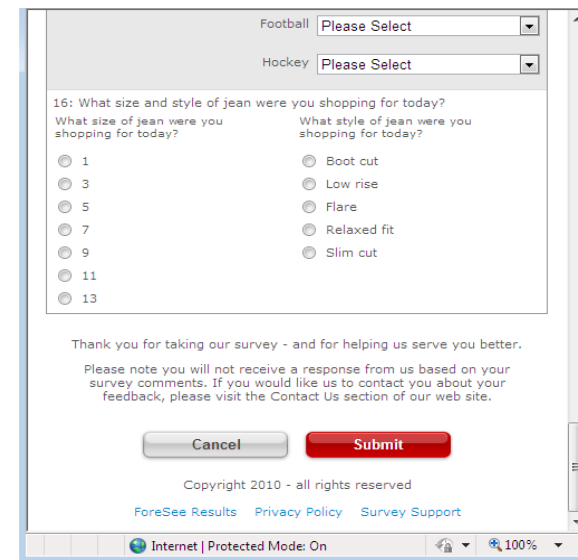
Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Examples

Welcome Text Example



Thank You Text Example



Model Instance Name:

AHRQ USPSTF

MID:

QhsNxsAFgNF9dlwp1JMddQ==

Partitioned (Y/N)?

YES

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date: 11/19/2012



AHRQ USPSTF

Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS	
MQ Label		MQ Label		MQ Label	
	Content (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Return (1=Very Unlikely, 10=Very Likely)
1	Content - Accuracy Please rate your perception of the accuracy of information on this site.	17	Satisfaction - Overall What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	20	Return How likely are you to return to this site?
2	Content - Quality Please rate the quality of information on this site.	18	Satisfaction - Expectations How well does this site meet your expectations? (1= Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
3	Content - Freshness Please rate the freshness of content on this site.	19	Satisfaction - Ideal How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21	Recommend How likely are you to recommend this site to someone else?
	Functionality (1=Poor, 10=Excellent, Don't Know)				
4	Functionality - Usefulness Please rate the usefulness of the website tools provided on this site.				
5	Functionality - Convenient Please rate the convenient placement of the website tools on this site.				
6	Functionality - Variety Please rate the variety of website tools on this site.				
	Look and Feel (1=Poor, 10=Excellent, Don't Know)				
7	Look and Feel - Appeal Please rate the visual appeal of this site.				
8	Look and Feel - Balance Please rate the balance of graphics and text on this site.				
9	Look and Feel - Readability Please rate the readability of the pages on this site.				
	Navigation (1=Poor, 10=Excellent, Don't Know)				
10	Navigation - Organized Please rate how well the site is organized.				
11	Navigation - Options Please rate the options available for navigating this site.				
12	Navigation - Layout Please rate how well the site layout helps you find what you are looking for.				
13	Navigation - Clicks Please rate the number of clicks to get where you want on this site.				
	Site Performance (1=Poor, 10=Excellent, Don't Know)				
14	Site Performance - Loading Please rate how quickly pages load on this site.				
15	Site Performance - Consistency Please rate the consistency of speed from page to page on this site.				
16	Site Performance - Errors Please rate the ability to load pages without getting error messages on this site.				

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red & strike-through: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

AHRQ USPSTF CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
LNH3142		How frequently do you visit this site?	LNH3142A01 LNH3142A02 LNH3142A03 LNH3142A04 LNH3142A05 LNH3142A06	This is my first visit Every few months or less often Once a month Once a week Several times a week Daily		Radio button, one-up vertical	Single	Y	
LNH3143		Which of the following best describes your position or situation?		Physician/Physician's Assistant Nurse/Nurse Practitioner Student Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Educator Government Policymaker Health Insurer Employer Researcher/Analyst Media /Press Librarian/Information Specialist Sytem Administrator Other (please specify)	A	Radio button, one-up vertical	Single	Y	OPS Group
LNH3144	A	What is your position or situation?				Text field, <100 char			OPS Group
LNH3145		What is the primary goal of your visit to this site today?	LNH3145A01 LNH3145A03 LNH3145A02 LNH3145A05 LNH3145A06 LNH3145A04	Find a recommendation for myself Find a recommendation for a family member or friend Find a recommendation for a patient or client Review recommendations or evidence for work tasks Access information and references for school assignments or continuing education Other, please specify	A	Radio button, one-up	Single	Y	Skip Logic Group
LNH3146	A	What other reason did you have for visiting the site today?				Text area, no char limit		N	Skip Logic Group
LNH3147		Were you able to accomplish your primary task?	LNH3147A01 LNH3147A02 LNH3147A03	Yes No Partially	A A	Radio button, one-up vertical	Single	Y	Skip Logic Group
LNH3148	A	Please tell us what you were trying to accomplish.				Text area, no char limit	Single	N	Skip Logic Group
LNH3149		How did you look or information today? (please select all that apply)	LNH3149A01 LNH3149A02 LNH3149A03	Search Box Browsed Buttons and Links A-Z Topic Guide		Checkbox, one-up vertical	Multi	Y	
LNH3150		What areas of the site did you visit today? (Please select all that apply)	LNH3150A09 LNH3150A01	About the USPSTF Methods and Processes		Checkbox, one-up vertical	Multi	Y	Skip Logic Group

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			LNH3150A02	Recommendations					
			LNH3150A03	Opportunity for Public Comment					
			LNH3150A10	Nominate a New USPSTF Member					
			LNH3150A04	Nominate a Recommendation Statement Topic					
			LNH3150A05	Special Populations					
			LNH3150A06	Tools for Primary Care Practice					
			LNH3150A07	Newsroom					
			LNH3150A11	Announcements					
			LNH3150A08	Other, please specify	A				
LNH3151	A	What other areas of the site did you visit today?				Text area, no char limit		N	Skip Logic Group
LNH3157		If there is other information that would be helpful if added to USPSTF, please describe:				Text area, no char limit		N	
LNH3158		What other suggestions do you have for improving the USPSTF site?				Text area, no char limit		N	

CQ Label
Frequency
Role
Other Role
Primary Task
Other Reason for Visit Accomplish
Information Seeking
Search Method
Areas of the Site

CQ Label
Other Areas of Site
Other Info Helpful
Improvement

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LNH3142		How frequently do you visit this site?	LNH3142A01 LNH3142A02 LNH3142A03 LNH3142A04 LNH3142A05 LNH3142A06	This is my first visit Every few months or less often Once a month Once a week Several times a week Daily		Radio button, one-up vertical	Single	Y	
LNH3143		Which of the following best describes your position or situation?	LNH3143A01 LNH3143A02 LNH3143A03 LNH3143A04 LNH3143A05 LNH3143A06 LNH3143A07 LNH3143A08 LNH3143A09 LNH3143A10 LNH3143A11 LNH3143A12	Physician/Physician's Assistant Physician Assistant Nurse/Nurse Practitioner Nurse Practitioner Student Other Health Care Provider Health Care Administrator Social Services Intermediary Consumer, Patient, or General Public Educator Government Policymaker Health Insurer Employer Researcher/Analyst Media /Press Librarian/Information Specialist Sytem Administrator Other (please specify)		Radio button, one-up vertical	Single	Y	OPS Group
LNH3144	A	What is your position or situation?			A	Text field, <100 char			OPS Group
LNH3145		What is the primary goal of your visit to this site today?	LNH3145A01 LNH3145A03 LNH3145A02 LNH3145A04	Find a recommendation for myself Find a recommendation for a family member or friend Find a recommendation for a patient or client Review recommendations or evidence for work tasks Access information and references for school assignments or continuing education Other, please specify	A	Radio button, one-up	Single	Y	Skip Logic Group
LNH3146	A	What other reason did you have for visiting the site today?				Text area, no char limit		N	Skip Logic Group
LNH3147		Were you able to accomplish your primary task?	LNH3147A01 LNH3147A02 LNH3147A03	Yes No Partially	A A	Radio button, one-up vertical	Single	Y	Skip Logic Group
LNH3148	A	Please tell us what you were trying to accomplish.				Text area, no char limit	Single	N	Skip Logic Group
LNH3149		How did you look or information today? (please select all that apply)	LNH3149A01 LNH3149A02	Search Box Browsed Buttons and Links		Checkbox, one-up vertical	Multi	Y	

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LNH3150		What areas of the site did you visit today? (Please select all that apply)	LNH3149A03	A-Z Topic Guide About the USPSTF		Checkbox, one-up vertical	Multi	Y	Skip Logic Group
			LNH3150A01	Methods and Processes					
			LNH3150A02	Recommendations					
			LNH3150A03	Opportunity for Public Comment					
				Nominate a New USPSTF Member					
			LNH3150A04	Nominate a Recommendation Statement Topic					
			LNH3150A05	Special Populations					
			LNH3150A06	Tools for Primary Care Practice					
			LNH3150A07	Newsroom					
				Announcements					
			LNH3150A08	Other, please specify	A				
LNH3151	A	What other areas of the site did you visit today?				Text area, no char limit		N	Skip Logic Group
LNH3152		On a scale from 1 to 10, with 1 being not at all useful and 10 extremely useful, indicate how useful the following information is? How to explain the risks and benefits of a particular USPSTF recommendation to a patient.	LNH3152A01	1-Not at all useful		Radio button, scale, has don't know	Single	Y	
			LNH3152A02	2					
			LNH3152A03	3					
			LNH3152A04	4					
			LNH3152A05	5					
			LNH3152A06	6					
			LNH3152A07	7					
			LNH3152A08	8					
			LNH3152A09	9					
			LNH3152A10	10-Extremely useful					
			LNH3152A11	I don't know/not sure					
LNH3153		How to explain potential harms from various screenings or tests.	LNH3153A01	1-Not at all useful		Radio button, scale, has don't know	Single	Y	
			LNH3153A02	2					
			LNH3153A03	3					
			LNH3153A04	4					
			LNH3153A05	5					
			LNH3153A06	6					
			LNH3153A07	7					
			LNH3153A08	8					
			LNH3153A09	9					
			LNH3153A10	10-Extremely useful					
			LNH3153A11	I don't know/not sure					
LNH3154		How to explain recommendations where the supporting evidence is complex or insufficient .	LNH3154A01	1-Not at all useful		Radio button, scale, has don't know	Single	Y	
			LNH3154A02	2					
			LNH3154A03	3					
			LNH3154A04	4					
			LNH3154A05	5					
			LNH3154A06	6					
			LNH3154A07	7					
			LNH3154A08	8					
			LNH3154A09	9					
			LNH3154A10	10-Extremely useful					

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LNH3155		How to rephrase recommendations into consumer-friendly-or "plain"-language	LNH3154A11 LNH3155A01 LNH3155A02 LNH3155A03 LNH3155A04 LNH3155A05 LNH3155A06 LNH3155A07 LNH3155A08 LNH3155A09 LNH3155A10 LNH3155A11	I don't know/not sure 1- Not at all useful 2 3 4 5 6 7 8 9 10- Extremely useful I don't know/not sure		Radio button, scale, has don't know	Single	Y	
LNH3156		How to better engage in shared decision making with patients when discussing decisions related to preventive services:	LNH3156A01 LNH3156A02 LNH3156A03 LNH3156A04 LNH3156A05 LNH3156A06 LNH3156A07 LNH3156A08 LNH3156A09 LNH3156A10 LNH3156A11	1- Not at all useful 2 3 4 5 6 7 8 9 10- Extremely useful I don't know/not sure		Radio button, scale, has don't know	Single	Y	
LNH3157		If there is other information that would be helpful if added to USPSTF, please describe:				Text area, no char limit		N	
LNH3158		What other suggestions do you have for improving the USPSTF site?				Text area, no char limit		N	

CQ Label
Frequency
Role
Other Role
Primary Task
Other Reason for Visit
Accomplish
Information Seeking
Search Method



CQ Label

Areas of the Site

Other Areas of Site

Risks-Benefits

Potential Harms

Explain wo-evidence

CQ Label
Plain-Lang
Shared Decisions
Other Info Helpful
Improvement