Model Instance Name:

EPA v5

MID: NUYIJoZgFVRpJVwM91YhEg4C

Partiti YES

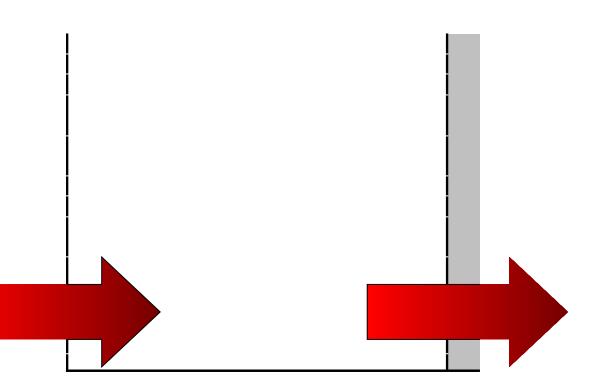
NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date: 6/13/2014

Model questic **ELEMENTS** (drivers of satisfaction) Content (1=Poor, 10=Excellent, Don't Know) Please rate your perception of the **accuracy of information** on this 27 28 2 Please rate the quality of information on this site. 29 Please rate the **freshness of content** on this site. Look and Feel (1=Poor, 10=Excellent, Don't Know) 4 Please rate the **visual appeal** of this site. 5 Please rate the **balance of graphics and text** on this site. Please rate the **readability of the pages** on this site. Navigation (1=Poor, 10=Excellent, Don't Know) 7 Please rate how well the site is organized. Please rate the **options available for navigating** this site. 9 Please rate how well the site layout helps you find what you are looking for. Online Transparency (1=Poor, 10=Excellent, Don't Know) Please rate how **thoroughly** this website **discloses information** about what this agency is doing. Please rate how quickly agency information is made available on this website. Please rate how well information about this agency's actions can be accessed by the public on this website. Plain Language (1=Poor, 10=Excellent, Don't Know) ¹⁴Please rate the **clarity of the wording** on this site. ¹⁵Please rate how well you understand the wording on this site. ¹⁶Please rate this site on its use of short, clear sentences.

Search (1=Poor, 10=Excellent, Don't Know) 17 Please rate the relevance of search results on this site. 18 Please rate the organization of search results on this site. 19 Please rate how well the search results help you decide what to select. 20 Please rate how well the search feature helps you to narrow the results to find what you want. Site Performance (1=Poor, 10=Excellent, Don't Know) 24 Please rate how quickly pages load on this site. 25 Please rate the consistency of speed from page to page on this site. 26 Please rate the ability to load pages without getting error messages on this site.

EPA v4	
ns utilize the ACSI methodology to determine scores	and i
CUSTOMER SATISFACTION	
Satisfaction	
What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	30
How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)	
How does this site compare to your idea of an ideal website?	31
(1=Not Very Close, 10=Very Close)	
	32
	33
İ	34
į	35
 	36
1	



mpacts

FUTURE BEHAVIORS

Likelihood to Return (1=Very Unlikely, 10=Very Likely)

How likely are you to return to this site?

Recommend (1=Very Unlikely, 10=Very Likely)

How likely are you to recommend this site to someone else?

Primary Resource (1=Very Unlikely, 10=Very Likely)

How likely are you to use this site as your **primary resource for obtaining information from this agency?**

Trust (1=Strongly Disagree, 10=Strongly Agree)

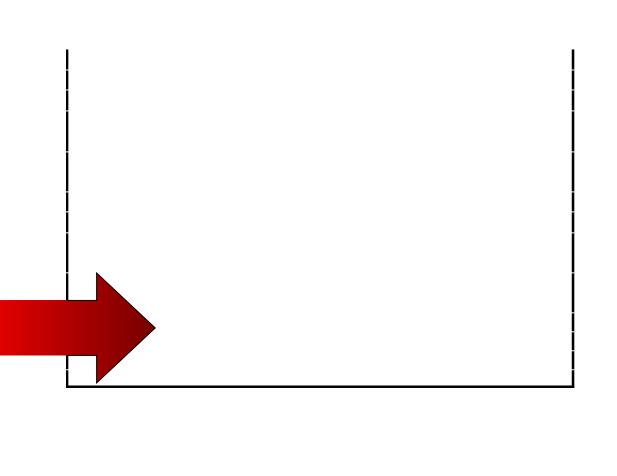
I can count on this company to act in my best interests.

I consider this company to be trustworthy.

This company can be trusted to do what is right.

Future Participation (1=Very Unlikely, 10=Very Likely)

How likely are you to **express your thoughts or ideas to this agency** in the next 90 days?



Model Instance Name:

EPA v5

MID: NUYIJoZgFVRpJVwM91YhEg4C

Date: 7/17/2014

	ı	
QID	Skip Logic Label	Question Text
MAC5331Q001		For this visit to the EPA Web site, which of the following best describes you?
MAC5331Q002	С	Please specify your role in visiting this website:
MAC5331Q003		How frequently do you use the EPA.gov Web site?
MAC5331Q004		Once you arrived on the site today, how did you look for information? (Please select all that apply.)

MAC5331Q005	В	The other way I looked for information was:
NA 05004 0000	•	Which of the falls is a best done if an array of a second
MAC5331Q006	А	Which of the following best describes your experience with the Search Tools?
MAC5331Q007	С	Please describe your experience with the search tool:
MAC5331Q008	Z	What search terms did you use?
MAC5331Q009	D	Excluding search, did you have any of following navigation difficulties:
MAC5331Q010	E	Excluding search, please describe the difficulty you had with navigating the site today:
MAC5331Q011		Why did you visit the EPA.gov site today? (Please check all that apply):
MAC5331Q012		
	Α	Please specify why you visited the EPA.gov site today:

MAC5331Q013		Please specify what you came to learn about/research:
	Z	
MAC5331Q014	Y	Please specify what specific information you were looking for today:
MAC5331Q015	X	Please specify what information you came to submit:
MAC5331Q016		Which of the following topics best describes the information you wanted today?

MAC5331Q017	Α	Please specify the other topic that best describes the reason for your visit.
MAC5331Q018		Did you find the information you were looking for today?
MAC5331Q019	Α	What couldn't you find?
MAC5331Q020		Did you interact with any of the following applications?
MAC5331Q021	А	What other application did you interact with on the website today?
MAC5331Q022	В	What was your experience like with the application(s)? Please provide as much detail as possible.

MAC5331Q023	If you could make one improvement to EPA.gov, what would it be?

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

EPA v5 CUSTOM QUESTION LIST			
Answer Choices (limited to 50 characters)	Skip to	(select fron	Single or Multi
Represent business (includes consultant) Concerned citizen/consumer		Radio Button One Up Vertical	Single
Educator (teacher, professor, librarian)			
Student			
Scientist Parent/adult helping a child			
Non-profit, community group			
Government employee (non-EPA)			
EPA employee			
Other, please specify:	С		
		Text area, no char limit	Single
Daily		Radio Button One Up Vertical	Single
Weekly			
Monthly		ĺ	
A few times a year			
About once a year			
This is my first time			
The EPA.gov search box (basic search box in the upper right hand corner of the homepage)	A, Z	Checkbox, one-up vertical	Multi
The EPA.gov advanced search feature	A, Z		
Left navigation bar	D		
Clicked on links within the page	D		
A-Z Index	D		
Other, please specify:	B, D		

		Text area, no char limit	Single
I did not encounter any difficulties/search worked well		Checkbox, one-up vertical	Multi
Returned too many results or required too many refinements			
Returned results that were not relevant to my topic			
Returned results that were similar/redundant			
I was not sure what words to use in my search			
Search returned zero results			
Other, please specify:	С		
		Text area, no char limit	Single
		Text area, no char limit	
I did not have difficulty navigating the page		Checkbox, one-up vertical	Multi
Could not navigate back to previous information			
Would often feel lost, not know where I was			
Links did not take me where I expected			
Links/labels are difficult to understand			
Too many links or navigational choices			
Had technical difficulties (e.g. broken links, error messages)			
Other (excluding search difficulties)	E		
		Text area, no char limit	Single
Learn about/research:		Checkbox, one-up vertical	Multi
Find something specific:	Υ		
Submit information to the EPA:	Х		
Other, please specify:	Α		
		Text area, no char limit	Single

One or more environmental issues An environmental issue in my local area A cleanup site, a facility or other specific property What EPA is doing What I can do EPA's organization One or more EPA partnerships EPA research One or more laws or regulations How to comply with laws and regulations Other	Checkbox, one-up vertical	Multi
EPA contacts (phone numbers, names of staffers) A particular report, guidance document, booklet or other publication Data/statistics/scientific methods/models Forms An EPA permit or registration number Educational materials/lesson plans/projects for kids or students Training materials/webinars/tutorials Job opportunities currently available Grants and contracts opportunities currently available Other	Checkbox, one-up vertical	Multi
Comment on a regulation Comment on a report or document other than a regulation Report a spill or other problem Data or forms Other		Multi
Asbestos Careers/jobs/internships at EPA Chemicals Cleanups/remediation/Superfund Climate change/global warming/greenhouse gases/carbon footprint	Radio Button One Up Vertical	Single

Energy/fuels Green living Hazardous waste Lead, mercury, metals Mold Pesticides Radiation Radon Recycling Water quality/water pollution/watersheds/wetlands Other, please specify:	Α	Text area,	Single
		no char limit	Sirigic
Yes		Radio button, one-up vertical	Single
Partially No	A A		
		Text area, no char limit	Single
AIRNOW	В	Checkbox, one-up vertical	Multi
Envirofacts	В		
Toxic Release Inventory (TRI) Explorer	В		
MyEnvironment	В		
Enviromapper	В		
Online Tracking Information System (OTIS)	В		
Enforcement and Compliance History Online	В		
Integrated Grants Management System (IGMS) Storage and Potrioval (STORET) for Water Quality Data	B B		
Storage and Retrieval (STORET) for Water Quality Data I did not interact with any applications	В		
Other	A, B		
		Text area, no char limit	
		Text area, no char limit	

Text area, no char	Single
limit	

Required Y/N	Special Instructions	CQ Label
Y	Skip Logic Group	Role
N	Skip Logic Group	Other Role
Y		Frequency
Y	Skip Logic Group	Look for Info

N	Skip Logic Group	OE_Look for Info
N	Skip Logic Group	Search Tools
N	Skip Logic Group	Other Search Tool
N	Skip Logic Group	OE_Search Terms
N	Skip Logic Group	Navigation Difficulties
N	Skip Logic Group	OE_Nav
Υ	Skip Logic Group	Why Visit
N	Skip Logic Group	Other Why

Y	Skip Logic Group	Research Topics
Y	Skip Logic Group	Specific Info
Υ	Skip Logic Group	Submitted Info
Y	Skip Logic Group	Reason for Visit

N	Skip Logic Group	Other Topic
		looking For
Y	Skip Logic Group	Find What Looking For
N	Skip Logic Group	Did Not Find
Υ	Skip Logic Group	Applications
N	Skip Logic Group	Other_Application
N	Skip Logic Group	Other_Applicati osn

N	C	DE_Improveme nt

Model Instance Name:

EPA v5

MID: NUYIJoZgFVRpJVwM91YhEg4C

Date: 7/17/2014

	ı	
QID	Skip Logic Label	Question Text
MAC5331Q001		For this visit to the EPA Web site, which of the following best describes you?
MAC5331Q002	С	Please specify your role in visiting this website:
MAC5331Q003		How frequently do you use the EPA.gov Web site?
MAC5331Q004		Once you arrived on the site today, how did you look for information? (Please select all that apply.)

MAC5331Q005	В	The other way I looked for information was:
NA 05004 0000	•	Which of the falls is a best done if an array of a second
MAC5331Q006	А	Which of the following best describes your experience with the Search Tools?
MAC5331Q007	С	Please describe your experience with the search tool:
MAC5331Q008	Z	What search terms did you use?
MAC5331Q009	D	Excluding search, did you have any of following navigation difficulties:
MAC5331Q010	E	Excluding search, please describe the difficulty you had with navigating the site today:
MAC5331Q011		Why did you visit the EPA.gov site today? (Please check all that apply):
MAC5331Q012		
	Α	Please specify why you visited the EPA.gov site today:

MAC5331Q013		Please specify what you came to learn about/research:
	Z	
MAC5331Q014	Y	Please specify what specific information you were looking for today:
MAC5331Q015	X	Please specify what information you came to submit:
MAC5331Q016		Which of the following topics best describes the information you wanted today?

MAC5331Q017	Α	Please specify the other topic that best describes the reason for your visit.
MAC5331Q018		Did you find the information you were looking for today?
MAC5331Q019	Α	What couldn't you find?
MAC5331Q020		Did you interact with any of the following applications?
MAC5331Q021	Α	What other application did you interact with on the website today?
MAC5331Q022	В	What was your experience like with the application(s)? Please provide as much detail as possible.

MAC5331Q023	If you could make one improvement to EPA.gov, what would it be?

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

EPA v5 CUSTOM QUESTION LIST			
Answer Choices (limited to 50 characters)	Skip to	(select fron	Single or Multi
Represent business (includes consultant) Concerned citizen/consumer		Radio Button One Up Vertical	Single
Educator (teacher, professor, librarian)			
Student			
Scientist Parent/adult helping a child			
Non-profit, community group			
Government employee (non-EPA)			
EPA employee			
Other, please specify:	С		
		Text area, no char limit	Single
Daily		Radio Button One Up Vertical	Single
Weekly			
Monthly		ĺ	
A few times a year			
About once a year			
This is my first time			
The EPA.gov search box (basic search box in the upper right hand corner of the homepage)	A, Z	Checkbox, one-up vertical	Multi
The EPA.gov advanced search feature	A, Z		
Left navigation bar	D		
Clicked on links within the page	D		
A-Z Index	D		
Other, please specify:	B, D		

		Text area, no char limit	Single
I did not encounter any difficulties/search worked well		Checkbox, one-up vertical	Multi
Returned too many results or required too many refinements			
Returned results that were not relevant to my topic			
Returned results that were similar/redundant			
I was not sure what words to use in my search			
Search returned zero results at all			
Other, please specify:	С		
		Text area, no char limit	Single
		Text area, no char limit	
I did not have difficulty navigating the page		Checkbox, one-up vertical	Multi
Could not navigate back to previous information			
Would often feel lost, not know where I was			
Links did not take me where I expected			
Links/labels are difficult to understand			
Too many links or navigational choices			
Had technical difficulties (e.g. broken links, error messages)			
Other (excluding search difficulties)	E		
		Text area, no char limit	Single
Learn about/research:		Checkbox, one-up vertical	Multi
Find something specific:	Υ	Vortical	IVIGICI
Submit information to the EPA:	X		
Other, please specify:	A		
		Text area, no char limit	Single

One or more environmental issues An environmental issue in my local area A cleanup site, a facility or other specific property What EPA is doing What I can do EPA's organization One or more EPA partnerships EPA research One or more laws or regulations How to comply with laws and regulations Other	Checkbox, one-up vertical	Multi
EPA contacts (phone numbers, names of staffers) A particular report, guidance document, booklet or other publication Data/statistics/scientific methods/models Forms An EPA permit or registration number Educational materials/lesson plans/projects for kids or students Training materials/webinars/tutorials Job opportunities currently available Grants and contracts opportunities currently available Other	Checkbox, one-up vertical	Multi
Comment on a regulation Comment on a report or document other than a regulation Report a spill or other problem Data or forms Other		Multi
Asbestos Careers/jobs/internships at EPA Chemicals Cleanups/remediation/Superfund Climate change/global warming/greenhouse gases/carbon footprint	Radio Button One Up Vertical	Single

Energy/fuels Green living Hazardous waste Lead, mercury, metals Mold Pesticides Radiation Radon Recycling Water quality/water pollution/watersheds/wetlands Other, please specify:	Α	Text area,	Single
		no char limit	Single
Yes		Radio button, one-up vertical	Single
Partially No	A A		
		Text area, no char limit	Single
AIRNOW	В	Checkbox, one-up vertical	Multi
Envirofacts	В		
Toxic Release Inventory (TRI) Explorer	В		
MyEnvironment	В		
Enviromapper (OTIO)	В		
Online Tracking Information System (OTIS)	В		
Enforcement and Compliance History Online Integrated Grants Management System (IGMS)	B B		
Integrated Grants Management System (IGMS) Storage and Retrieval (STORET) for Water Quality Data	В		
I did not interact with any applications			
Other	A, B		
		Text area, no char limit	
		Text area, no char limit	

Text area, no char	Single
limit	

Required Y/N	Special Instructions	CQ Label
Y	Skip Logic Group	Role
N	Skip Logic Group	Other Role
Y		Frequency
Y	Skip Logic Group	Look for Info

N	Skip Logic Group	OE_Look for Info
N	Skip Logic Group	Search Tools
N	Skip Logic Group	Other Search Tool
N	Skip Logic Group	OE_Search Terms
N	Skip Logic Group	Navigation Difficulties
N	Skip Logic Group	OE_Nav
Y	Skip Logic Group	Why Visit
N	Skip Logic Group	Other Why

Y	Skip Logic Group	Research Topics
Y	Skip Logic Group	Specific Info
Υ	Skip Logic Group	Submitted Info
Y	Skip Logic Group	Reason for Visit

N	Skip Logic Group	Other Topic
		looking For
Y	Skip Logic Group	Find What Looking For
N	Skip Logic Group	Did Not Find
Υ	Skip Logic Group	Applications
N	Skip Logic Group	Other_Application
N	Skip Logic Group	Other_Applicati osn

N	C	DE_Improveme nt

Measure Name: EPA V3 (Oct 09 - Present) **EPA Satisfaction Survey**

MID: UpZB94sModktFY0hAdNJlq==

9.25.09

EPA Satisfaction Survey

Model auestions utilize the ACSI methodology to dete

(1=Falls Short, 10=Exceeds)

(1=Not Very Close, 10=Very Close)

What is your **overall satisfaction** with this site?

How well does this site **meet your expectations**?

(1=Very Dissatisfied, 10=Very Satisfied)

CUSTOMER SATISFACTION

How does this site compare to your idea of an ideal website?

Likelihood to Return (1=Very Unlikely, 10=Very Likely)

How likely are you to return to this site?

Recommend (1=Very Unlikely, 10=Very Likely)

How likely are you to recommend this site to someone else?

FUTURE BEHAVIORS

Primary Resource (1=Very Unlikely, 10=Very Likely)

How likely are you to use this site as your primary resource for obtaining information from this agency?

Trust (1=Strongly Disagree, 10=Strongly Agree)

can count on this company to act in my best interests. I consider this company to be trustworthy.

This company can be trusted to do what is right.

Future Participation (1=Very Unlikely, 10=Very Likely)

How likely are you to **express your thoughts or ideas to this** agency in the next 90 days?

Content (1=Poor, 10=Excellent, Don't Know)

Please rate your perception of the accuracy of information on this site.

ELEMENTS (drivers of satisfaction)

Please rate the quality of information on this site.

Please rate the freshness of content on this site.

Functionality (1=Poor, 10=Excellent, Don't Know)

Please rate the usefulness of the website tools provided on this site.

Please rate the **convenience of the website tools** on this site.

Please rate the variety of website tools on this site.

Look and Feel (1=Poor, 10=Excellent, Don't Know)

Please rate the visual appeal of this site.

Please rate the balance of graphics and text on this site.

Please rate the **readability of the pages** on this site.

Navigation (1=Poor, 10=Excellent, Don't Know)

Please rate how well the site is organized.

Please rate the options available for navigating this site.

Please rate how well the site layout helps you find what you are looking for.

Please rate the **number of clicks to get where you want** on this site.

Site Performance (1=Poor, 10=Excellent, Don't Know)

Please rate how quickly pages load on this site.

Please rate the consistency of speed from page to page on this site.

Please rate the ability to load pages without getting error messages on this site.

Online Transparency (1=Poor, 10=Excellent, Don't Know)

Please rate how thoroughly this website discloses information about what this agency is doing.

Please rate how quickly agency information is made available on this website.

Please rate how well information about this agency's actions can be accessed by the public on

Search (1=Poor, 10=Excellent, Don't Know)

Please rate the relevance of search results on this site.

Please rate the organization of search results on this site.

Please rate how well the search results help you decide what to select.

Please rate how well the search feature helps you to narrow the results to find what you

ForeSee Results - Confidential and Proprietary

Measure Name: EPA V3 (Oct 09 - Present)

EPA Satisfaction Survey

MID: UpZB94sModktFY0hAdNJlg==

9.25.09

EPA Satisfaction Survey

Model questions utilize the ACSI methodology to determine scores and impac

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Please rate the usefulness of the website tools features provided on this site.

ELEMENTS (drivers of satisfaction)

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Please rate the visual appeal of this site.

Please rate the balance of graphics and text on this site.

Please rate the **readability of the pages** on this site.

Navigation (1=Poor, 10=Excellent, Don't Know)

Please rate how well the site is organized.

Please rate the options available for navigating this site.

Please rate how well the site layout helps you find what you are looking for.

Please rate the number of clicks to get where you want on this site.

Site Performance (1=Poor, 10=Excellent, Don't Know)

Please rate how quickly pages load on this site.

Please rate the consistency of speed from page to page on this site.

Please rate the ability to load pages without getting error messages on this site.

Online Transparency (1=Poor, 10=Excellent, Don't Know)

Please rate how **thoroughly** this website **discloses information** about what this agency is doing.

Please rate how quickly agency information is made available on this website.

Please rate how well information about this agency's actions can be accessed by the public on this website

Search (1=Poor, 10=Excellent, Don't Know)

Please rate the relevance of search results on this site.

Please rate the organization of search results on this site.

Please rate how well the search results help you decide what to select.

Please rate how well the **search feature helps you to narrow the results** to find what you want

tisfactio

What is your **overall satisfaction** with this site? (1=Very Dissatisfied, 10=Very Satisfied)

How well does this site **meet your expectations**? (1=Falls Short, 10=Exceeds)

How does this site **compare to your idea of an ideal website**? (1=Not Very Close, 10=Very Close)

FUTURE BEHAVIORS

Likelihood to Return (1=Very Unlikely, 10=Very Likely)

How likely are you to return to this site?

Recommend (1=Very Unlikely, 10=Very Likely)

How likely are you to recommend this site to someone else?

Primary Resource (1=Very Unlikely, 10=Very Likely)

How likely are you to use this site as your primary resource for obtaining information from this agency?

Trust (1=Strongly Disagree, 10=Strongly Agree)

I can count on this company to act in my best interests. I consider this company to be trustworthy.

This company can be trusted to do what is right.

Future Participation (1=Very Unlikely, 10=Very Likely)

How likely are you to **express your thoughts or ideas to this agency** in the next 90 days?

EPA Satisfaction Survey
MID: UpZB94sModktFY0hAdNJlg==

5/4/2010 Date:

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
ED08917		For this visit to the EPA Web site, which of the following best describes you?	Business	A	Radio Button One Up Vertical	Single	Y
		, and the second	Federal government	В			
			State government				
			Local government				
			Educator (teacher, professor)				
			Librarian				
			Scientist				
			Student				
			Parent/adult helping a child				
			General public	1			
			Other, please specify:	С			
D08918	С	Please specify your role in visiting this website:			Text area, no char limit	Single	N
D08919	Α	Which of the following best describes your work?	Regulated company/entity				
			EPA contractor				
			Contractor for other federal agency				
			Consultant				
			Other, please specify:	D			
D08920	D	Please specify your business role:			Text area, no char limit	Single	N
D08921	В	Are you an EPA employee?	Yes		Radio button, one-up vertical		
			No				
ED08922		How frequently do you use the EPA.gov Web site?	Daily		Radio Button One Up Vertical	Single	Y
			Weekly				
			Monthly				
			A couple of times a year				
			About once a year				
			This is my first time				
ED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted		Radio button, one-up vertical	Single	Y
			I had a good idea of the pages I wanted				
			No, I was looking for a specific topic, but didn't know what I'd find				
			No, I was just browsing the site				
ED08924		How did you look for information on the site today? (Please select all that apply.)	Search box	Α	Checkbox, one-up vertical	Multi	Y
		,	Advanced search	Α			
			Left navigation bar				
			Resources				
			A-Z Index				
			Browse all topics				
			Did not use any of these tools				
			Other, please specify:	В			
ED08925	В	The other way I looked for information was:	,		Text area, no char limit	Single	N

EPA Satisfaction Survey
MID: UpZB94sModktFY0hAdNJlg==

5/4/2010 Date:

red & strike-through: DELETE

underlined & italicized: RE-ORDER

blue + -->: REWORDING

pink: ADDITION

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08926	A	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	N
AED08927	С	Please describe your experience with the search tool:			Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	А	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages)		Checkbox, one-up vertical	Multi	N
AED08932	В	Please describe the difficulty you had with navigating the site today:	Other, please specify:	В	Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	B A A			
AED08936	А	What couldn't you find?			Text area, no char limit	Single	N
ACQCol0007300	В	Which of these method(s) led you to the information you were looking for? (Please select all that apply.)	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Other, please specify: Did not use any of these tools	D	Checkbox, one-up vertical	Multi	Y

EPA Satisfaction Survey
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QID (Group ID) ACQCol0007310	Skip Logic Label D	Question Text The other way I found the information I was looking for was:	Answer Choices (limited to 50 characters)	Skip to	Type (select from list) Text area, no char limit	Single or Multi Single	Required Y/N N
KFB06166			Read EPA's latest announcements Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join Find out what EPA is doing about an issue Find environmental information about my local area Discover what my company has to do to comply with regulations Comment on a draft regulation Report data to EPA from my company, state, etc. Learn about EPA's research efforts Find information for kids Do homework or a school project Learn about EPA itself Report a spill or other problem Get a job or internship with EPA Find out about grants or contract opportunities Other, please specify:	Α	Checkbox, one-up vertical	Multi	Y
KFB06167	Α	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	Air		Radio Button One Up Vertical	Single	Y

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QID	Skip Logic	Quantien Taut	Answer Choices	Chin to	Time (calculations link)	Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Water				
			Waste/Pollution				
			Chemicals				
			Climate change Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			Pesticides				
			Radiation				
			Radon				
			Recycling				
			Lead, mercury, metals				
			Laws and regulations				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook, etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
ED00040		11	None of the above		Duna davas	Circ. I	
ED08942		How would you rate your familiarity with social media on the web?	View and contribute often		Drop down	Single	N
		Bookmark or tag website (Digg or Del.icio.us)	View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(G. Gup 12)		Quotion Toxic	View often but don't contribute	Citip to	Type (coloct from flot)		.,,,
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute No familiarity				
ED08944		Online social networks (FeeeBook, MyChees)	View and contribute often		Drop down	Single	N
		Online social networks (FaceBook, MySpace)	View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity			0: 1	
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute No familiarity				
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute			1	

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	Skip						
QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally	_			
			View often but don't contribute	4			
			View and contribute occasionally				
			View occasionally but don't contribute	_			
			No familiarity		-		
ED08950		RSS feeds/Listservs	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08951		Microblog (Twitter)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08952		Other	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute	7			
			View and contribute occasionally	7			
			View occasionally but don't contribute	7			
			No familiarity				
ED08953		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages		Checkbox, one-up vertical	Multi	N
			In social networks	1			
			In virtual worlds	7			
			By adding comments, ratings, or reviews	1			
			Reading blogs	7			
			Contributing to wikis				
			Receiving newsletters/email updates	7			
			Subscribing to RSS feeds	1			
			Listening to Podcasts or audio				
			Watching Vodcasts or video				
			Adding a widget or gadget to my personalized page				
			Following a microblog				
			Other (please specify)	Α			
ED08954	А	Please specify the other way in which you would like to interact with this site:			Text area		N
ED08955		What is the highest level of education you have completed?	High school or less		Radio Button One Up Vertical	Single	Y
			Some college			1	
	1		College degree			1	1

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QID (Group ID)	Skip Logic Label		Answer Choices (limited to 50 characters) Advanced degree Prefer not to answer	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08957		If you are accessing this site from within the United States, in which state are you located?	Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri		Drop down, select one	Single	Y



Special Instructions Skip Logic Group

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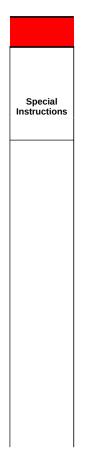
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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best describes you?	Business Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	A B	Radio Button One Up Vertical	Single	Y
AED08918	С	Please specify your role in visiting this website:	Other, piedse specify.	C	Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D	To a sugar no orac milit	Singro	.,
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical		
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today: How did you look for information on the site today? (Please select all that apply.)	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools	A	Checkbox, one-up vertical	Multi	Y

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QID (Group ID) AED08925	Skip Logic Label B	Question Text Please specify the other tools you used to locate information. The other way I looked for information was:	Answer Choices (limited to 50 characters)	Skip to	Type (select from list) Text area, no char limit	Single or Multi Single	Required Y/N N
AED08926	A	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	Z
AED08927	С	Please describe your experience with the search tool:			Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	А	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	N
AED08932	В	Please describe the difficulty you had with navigating the site today:	otter, prease specify.		Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	B A A			
AED08936	А	If you did not find all the information you were looking for, w \hat couldn't you find?			Text area, no char limit	Single	N
	В	Which of these method(s) led you to the information you were looking for? (Please select all that apply.)	Search box Advanced search Left navigation bar Resources		Checkbox, one-up vertical	Multi	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) A-Z Index Browse all topics	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Did not use any of these tools				
	D	The other way I found the information I was looking for was:	orier, please specify.		Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join Find out what EPA is doing about an issue Find environmental information about my local area Discover what my company has to do to comply with regulations Comment on a draft regulation Report data to EPA from my company, state, etc. Learn about EPA's research efforts Find information for kids Do homework or a school project Learn about EPA itself Report a spill or other problem Get a job or internship with EPA Find out about grants or contract opportunities Other, please specify:	A	Checkbox, one-up vertical	Multi	Y
KFB06167	Α	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937	, ,	Which of the following topics best describes the information you wanted today?	Air		Radio Button One Up Vertical	Single	Y

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QID	Skip Logic	Quantities Total	Answer Choices	Olein 4		Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ϋ́/N
			Water				
			Waste/Pollution				
			Chemicals				
			Climate change				
			Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			Pesticides Pediation				
			Radiation				
			Radon				
			Recycling Lead, mercury, metals				
			Laws and regulations				
			Science and technology (for example models, methods, data etc.)	В			
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook, etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
			None of the above				
ED08942		How would you rate your familiarity with social media on the	View and contribute often		Drop down	Single	N
						9.0	1
ED06942		web? Bookmark or tag website (Digg or Del.icio.us)					

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View often but don't contribute View and contribute occasionally	Skip to	Type (select from list)	Single or Multi	Required Y/N
			View occasionally but don't contribute				
			No familiarity				
AED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
D08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
		,					
			View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View often but don't contribute View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08949		Personalized web pages (MyYahoo!, iGoogle)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08950		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08951		Microblog (Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08952		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08953		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page		Checkbox, one-up vertical	Multi	N

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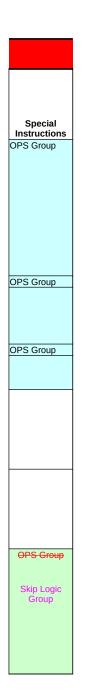
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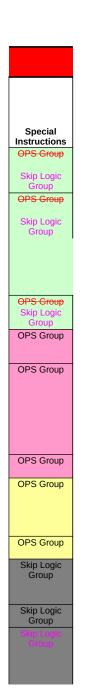
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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Following a microblog				
			Other (please specify)	Α			
AED08954		Please specify the other way in which you would like to interact with this site:			T4		N
					Text area	0: 1	
AED08955		What is the highest level of education you have completed?	High school or less		Radio Button One Up Vertical	Single	Y
			Some college				
			College degree				
			Advanced degree				
			Prefer not to answer				
ED08956		What is your gender?	Male		Radio Button One Up Vertica	Single	¥
			Female]			
			Prefer not to answer				
ED08957		If you are accessing this site from within the United States, in				Single	Y
		which state are you located?	Alabama	1	Drop down, select one	I	
			Alaska	1			
			Arizona	1			
			Arkansas				
			California	1			
			Colorado	1			
			Connecticut	1			
			Delaware	4			
			District of Columbia Florida	1			
				4			
			Georgia Hawaii	4			
			Idaho	-			
			Illinois	-			
			Indiana	1			
			lowa	1			
			Kansas	1			
			Kentucky	†			
			Louisiana	†			
		Maine	†				
			Maryland	1			
			Massachusetts	1			
			Michigan	†			
			Minnesota	1			
			Mississippi	1			
			Missouri	1	1		



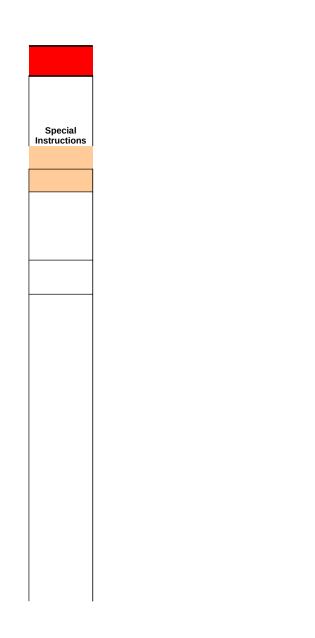




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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best describes you?	Business Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	A B	Radio Button One Up Vertical	Single	Y
AED08918	С	Please specify your role in visiting this website:	Other, piease specify.		Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D		- 1912	
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical		
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
		Please specify the other tools you used to locate information.	other, pieuse speeny.		Text area, no char limit	Single	N

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QID (Group ID) AED08926	Skip Logic Label	Question Text Which of the following best describes your experience with the Search Tools?	Answer Choices (limited to 50 characters) I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	Skip to	Type (select from list) Radio button, one-up vertical	Single or Multi Single	Required Y/N N
AED08927	С	Please describe your experience with the search tool:	other, piedae apeeny.		Text area, no char limit	Single	N
AED08930	Ü	Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	A	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	N
AED08932	В	Please describe the difficulty you had with navigating the site today:	Situation products of the state		Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?	, and not visit the El 74 homepage		Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936	Α	If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about radiation Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join Find out what EPA is doing about an issue Find environmental information about my local area Discover what my company has to do to comply with regulations Comment on a draft regulation Report data to EPA from my company, state, etc. Learn about EPA's research efforts		Checkbox, one-up vertical		Y

EPA Satisfaction Survey
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pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Find information for kids	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Do homework or a school project				
			Learn about EPA itself				
			Report a spill or other problem]			
			Get a job or internship with EPA				
			Find out about grants or contract opportunities				
			Other, please specify:	Α			
KFB06167	Α	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	Air		Radio Button One Up Vertical	Single	Y
			BP oil spill along the Gulf Coast				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Water Waste/Pollution Chemicals				
			Climate change				
			Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green Human Health				
			Mold				
			Pesticides				
			Radiation				
			Radon				
			Recycling				
			Lead, mercury, metals				
			Laws and regulations	_			
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α		0: 1	
ED08938	Α	Please specify the other topic that best describes the reason fo your visit.			Text area, no char limit	Single	N
(R5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
D08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook, etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted Listened to podcasts or audio on a Web site				
			Watched videos on a Web site	1			
			Uploaded videos to a Web site (such as YouTube)	1			
			Browsed through photo galleries]			
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
			None of the above				
ED08942		How would you rate your familiarity with social media on the web?	View and contribute often		Drop down	Single	N
		Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				

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View often but don't contribute View and contribute cocasionally View often but don't contribute View and contribute View		Single or Multi	Type (select from list)	Skip to	Answer Choices (limited to 50 characters)	Question Text	Skip Logic Label	QID (Group ID)
ED08943 Podcasts or audio on the web View and contribute occasionally View often and contribute occasionally View occasionally Vi								
No familiarity Podcasts or audio on the web View and contribute occasionally View often but don't contribute View and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally Vie								
Podcasts or audio on the web View and contribute often View often but don't contribute View occasionally View occasionally View occasionally View often but don't contribute View often but don't								
View often and contribute occasionally View often but don't contribute View and co								
View often but don't contribute View and	ngle N	Single	Drop down		View and contribute often	Podcasts or audio on the web		ED08943
View and contribute occasionally will contribute Drop down Sil					View often and contribute occasionally			
View occasionally but don't contribute					View often but don't contribute			
D08944 Online social networks (FaceBook, MySpace) View and contribute often View often and contribute occasionally View often but don't contribute View occasionally View often but don't contribute View occasionally View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally View occasionally View occasionally View often occasionally View often and contribute occasionally View often and contribute View and contribute occasionally View often and contribute View occasionally View often occasionally View often and contribute occasionally View often but don't contribute View and contribute occasionally View oc					View and contribute occasionally			
View and contribute occasionally View and contribute occasionally View often and contribute occasionally View often and contribute occasionally View often and contribute View often and contribute View often and contribute View occasionally View often and contribute occasionally View often and contribute occasionally View often and contribute View and contribute View occasionally View often and contribute View occasionally View occasionally View occasionally View occasionally View often and contribute occasionally View often and contribute occasionally View occasionally View occasionally View often and contribute occasionally View often out often View occasionally View occasiona								
Online social networks (FaceBook, MySpace) View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity View often and contribute occasionally View often but don't contribute View often cocasionally View often cocasionally View often contribute View often cocasionally View often cocasionally View often but don't contribute								
View often and contribute occasionally View often but don't contribute View often but don't contribute View often but don't contribute View occasionally View often and contribute occasionally View often but don't contribute View and contribute occasionally View often and contribute occasionally View often and contribute occasionally View occasionally View often but don't contribute View and contribute occasionally View often but don't contribute View occasionally View often but don't contribute View occasionally View occa	ngle N	Single	Drop down		View and contribute often	Online social networks (FaceBook, MySpace)		ED08944
View often but don't contribute View and					View often and contribute occasionally	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
View occasionally but don't contribute No familiarity								
View occasionally but don't contribute No familiarity					View and contribute occasionally			
No familiarity Virtual worlds (Second Life) View and contribute often Drop down Si								
View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity View often but don't contribute No familiarity View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View and contribute occasionally View and contribute occasionally View often and contribute occasionally View often occasionally View occasionally View often occasionally View occasionally but don't contribute								
View often but don't contribute View and contribute View and contribute View and contribute View often and contribute View and contribute Vi	ngle N	Single	Drop down		View and contribute often	Virtual worlds (Second Life)		AED08945
View often but don't contribute View and					View often and contribute occasionally			
View occasionally but don't contribute No familiarity								
No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View often and contribute occasionally View occasionally often View and contribute often View and contribute occasionally View often and contribute occasionally View often and contribute occasionally View often but don't contribute View and contribute occasionally View often but don't contribute View and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute					View and contribute occasionally			
Comments, ratings, or reviews (Epinions) View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View often and contribute often Drop down Si View occasionally View occasionally View and contribute often Drop down Si View and contribute occasionally View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute View occasionally but don't contribute					View occasionally but don't contribute			
View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View and contribute often Drop down Si View often and contribute occasionally View often but don't contribute View and contribute occasionally View and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute					No familiarity			
View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View and contribute often View often and contribute occasionally View often but don't contribute View and contribute View and contribute View often but don't contribute View and contribute occasionally View occasionally but don't contribute	ngle N	Single	Drop down		View and contribute often	Comments, ratings, or reviews (Epinions)		ED08946
View and contribute occasionally View occasionally but don't contribute No familiarity ED08947 Blogs or wikis View and contribute often View often and contribute occasionally View often but don't contribute View and contribute View occasionally View occasionally but don't contribute					View often and contribute occasionally			
View and contribute occasionally View occasionally but don't contribute No familiarity Drop down Si View often and contribute occasionally View often but don't contribute View and contribute View occasionally View occasionally but don't contribute								
View occasionally but don't contribute No familiarity					View and contribute occasionally			
Blogs or wikis View and contribute often View often and contribute occasionally View often but don't contribute View and contribute View and contribute View occasionally View occasionally but don't contribute					View occasionally but don't contribute			
View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute					No familiarity			
View often but don't contribute View and contribute occasionally View occasionally but don't contribute	ngle N	Single	Drop down		View and contribute often	Blogs or wikis		AED08947
View often but don't contribute View and contribute occasionally View occasionally but don't contribute					View often and contribute occasionally			
View and contribute occasionally View occasionally but don't contribute								
View occasionally but don't contribute								
ivo idinilianty					No familiarity			
	ngle N	Single	Drop down			Vodcasts or videos on the web (YouTube)		D08948
View often and contribute occasionally								

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View often but don't contribute View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08949		Personalized web pages (MyYahoo!, iGoogle)	No familiarity View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08950		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08951		Microblog (Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08952		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08953		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page		Checkbox, one-up vertical	Multi	N

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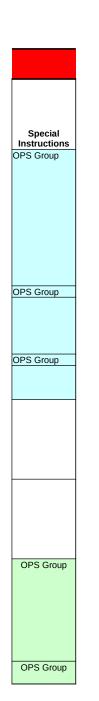
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blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Following a microblog				
AED08954			Other (please specify)	Α			N.
AED08954	Α	Please specify the other way in which you would like to interact with this site:			Text area		N
AED08955		What is the highest level of education you have completed?	High school or less		Radio Button One Up	Single	Y
AED00955		what is the highest level of education you have completed?	Inigit school of less		Vertical	Sirigle	1
			Some college		Vertical		
			College degree				
			Advanced degree	1			
			Prefer not to answer	1			
AED08956		What is your gender?	Male		Radio Button One Up Vertica	Single	Y
(LD00000		What is your gender.	Female	1	Tradio Batton One Op Vertice	Cirigic	
			Prefer not to answer	†			
AED08957		If you are accessing this site from within the United States, in	Treat flot to whomer			Single	Y
(LD0000)		which state are you located?	Alabama		Drop down, select one	Cirigic	
			Alaska		,,		
			Arizona	1			
			Arkansas	1			
			California	1			
			Colorado	1			
			Connecticut	1			
			Delaware				
			District of Columbia				
			Florida				
			Georgia				
			Hawaii				
			Idaho				
			Illinois				
			Indiana				
			Iowa				
			Kansas				
			Kentucky	1			
			Louisiana	1			
			Maine				
			Maryland	1			
			Massachusetts	1			
			Michigan	1			
			Minnesota	1			
			Mississippi	1			
	1		Missouri	_			





OPS Group

OPS Group

OPS Group

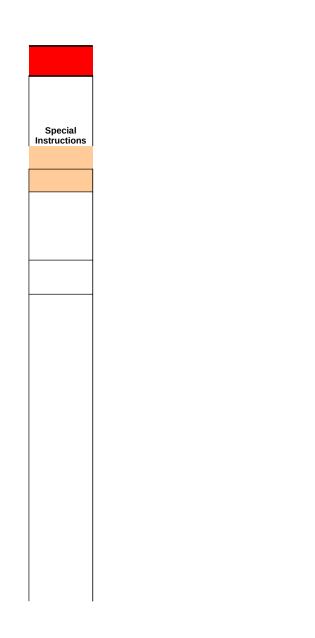
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Adjust template/style sheet



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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best describes you?	Business Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	A B	Radio Button One Up Vertical	Single	Y
AED08918	С	Please specify your role in visiting this website:	Other, piease specify.		Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D		9	-
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical	-	
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
		Please specify the other tools you used to locate information.	other, piease speeny.		Text area, no char limit	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08926	A	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	N
AED08927	С	Please describe your experience with the search tool:			Text area, no char limit	Single	N
AED08928	A	When using the search feature, did you use the Blue Folders to help narrow your search?	No, did not use the folders. Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D	Radio button, one-up vertical	Single	N
AED08929	D	Could you please briefly explain why the blue folders did not help with narrowing your search:			Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	А	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	N
AED08932	В	Please describe the difficulty you had with navigating the site today:			Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936	Α	If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about the EPA and Federal government coordinated response to the BP oil spill along the Gulf Coast and get answers to questions about the incident Learn about radiation		Checkbox, one-up vertical	Multi	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join Find out what EPA is doing about an issue Find environmental information about my local area Discover what my company has to do to comply with regulations Comment on a draft regulation Report data to EPA from my company, state, etc. Learn about EPA's research efforts Find information for kids Do homework or a school project Learn about EPA itself Report a spill or other problem Get a job or internship with EPA Find out about grants or contract opportunities Other, please specify:	A			
KFB06167	Α	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	Air BP oil spill along the Gulf Coast		Radio Button One Up Vertical	Single	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(C. Cup 12)		Quoduon Toxu	Water	C.u.p to	Type (eciect ii ciii iict)		1,110
			Waste/Pollution				
			Chemicals				
			Climate change				
			Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			Pesticides				
			Radon				
			Recycling				
			Lead, mercury, metals				
			Laws and regulations				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile				
			phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook,				
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds Signed up to receive amail updates from a website				
			Signed up to receive email updates from a website None of the above				
ED08942		How would you rate your familiarity with social media on the	View and contribute often		Dron down	Single	N
ED00942		web?	view and continuate often		Drop down	Single	IN
		Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No familiarity				
ED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
	(View often and contribute occasionally					
			View often but don't contribute				
		View and contribute occasionally					
	View occasionally but don't contribute						
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
		View and contribute occasionally					
		View occasionally but don't contribute					
		No familiarity					
D08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute No familiarity	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08950		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity	-	Drop down	Single	N
AED08951		Microblog (Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity	-	Drop down	Single	N
AED08952		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08953		How would you most like to interact with this site? (Please select all that apply)	In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog		Checkbox, one-up vertical	Multi	N

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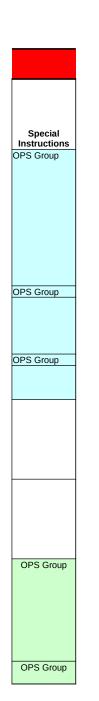
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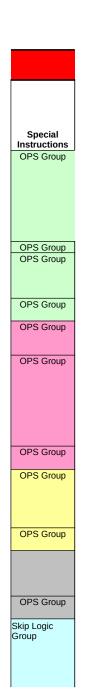
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blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other (please specify)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08954	Α	Please specify the other way in which you would like to interact with this site:			Text area		N
AED08955		What is the highest level of education you have completed?	High school or less Some college		Radio Button One Up Vertical	Single	Y
			College degree				
			Advanced degree	1			
			Prefer not to answer	1			
AED08956		What is your gender?	Male		Radio Button One Up Vertica	Single	Y
			Female	1		Ü	
			Prefer not to answer	1			
ED08957		If you are accessing this site from within the United States, in				Single	Y
		which state are you located?	Alabama		Drop down, select one		
			Alaska				
			Arizona				
			Arkansas				
			California				
			Colorado				
			Connecticut				
			Delaware				
			District of Columbia				
			Florida				
			Georgia				
			Hawaii				
			Idaho				
			Illinois				
			Indiana				
			Iowa				
			Kansas	_			
			Kentucky				
			Louisiana	1			
			Maine	1			
			Maryland	1			
			Massachusetts	1			
			Michigan	1			
			Minnesota				
			Mississippi				
			Missouri	1			



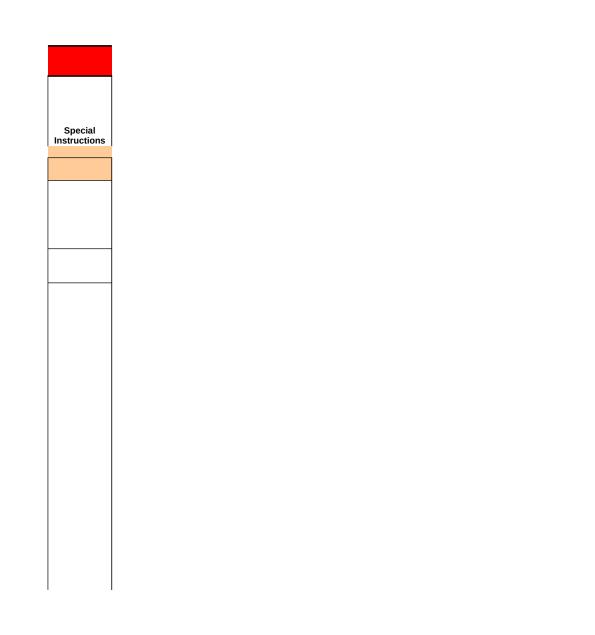


Skip Logic Group

Skip Logic Group

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Adjust template/style sheet



EPA Satisfaction Survey
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5/4/2010 Date:

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best describes you?	Business Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	A B	Radio Button One Up Vertical	Single	Y
AED08918	С	Please specify your role in visiting this website:	Other, piease specify.		Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D		9	-
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical	-	
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
		Please specify the other tools you used to locate information.	other, piease speeny.		Text area, no char limit	Single	N

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QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08926	A	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	N
AED08927	С	Please describe your experience with the search tool:	other, pieces speeny.		Text area, no char limit	Single	N
AED08928	A	When using the search feature, did you use the Blue Folders to help narrow your search?	No, did not use the folders. Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D	Radio button, one-up vertical	Single	N
AED08929	D	Could you please briefly explain why the blue folders did not help with narrowing your search:			Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	A	Radio button, one-up vertical	Single	Y
AED08931	А	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	N
AED08932	В	Please describe the difficulty you had with navigating the site today:			Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936	Α	If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about the EPA and Federal government coordinated response to the BP oil spill along the Gulf Coast and get answers to questions about the incident Learn about an environmental issue		Checkbox, one-up vertical	Multi	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join Find out what EPA is doing about an issue Find environmental information about my local area Discover what my company has to do to comply with regulations Comment on a draft regulation Report data to EPA from my company, state, etc. Learn about EPA's research efforts Find information for kids Do homework or a school project Learn about EPA itself Report a spill or other problem Get a job or internship with EPA Find out about grants or contract opportunities Other, please specify:	A			
KFB06167	А	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	Air BP oil spill along the Gulf Coast		Radio Button One Up Vertical	Single	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(C. Cup 12)		Quoduon Toxu	Water	C.u.p to	Type (eciect ii ciii iict)		1,110
			Waste/Pollution				
			Chemicals				
			Climate change				
			Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			Pesticides				
			Radon				
			Recycling				
			Lead, mercury, metals				
			Laws and regulations				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile				
			phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook,				
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds Signed up to receive amail updates from a website				
			Signed up to receive email updates from a website None of the above				
ED08942		How would you rate your familiarity with social media on the	View and contribute often		Dron down	Single	N
ED00942		web?	view and continuate often		Drop down	Single	IN
		Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No familiarity				
AED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
		(View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute No familiarity	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08950		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity	-	Drop down	Single	N
AED08951		Microblog (Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity	-	Drop down	Single	N
AED08952		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08953		How would you most like to interact with this site? (Please select all that apply)	In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog		Checkbox, one-up vertical	Multi	N

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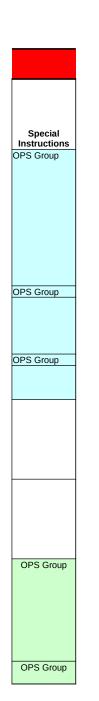
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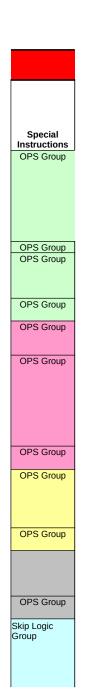
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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other (please specify)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08954	Α	Please specify the other way in which you would like to interact with this site:			Text area		N
AED08955		What is the highest level of education you have completed?	High school or less Some college		Radio Button One Up Vertical	Single	Y
			College degree	†			
			Advanced degree	1			
			Prefer not to answer	1			
AED08956		What is your gender?	Male		Radio Button One Up Vertica	Single	Υ
			Female	1		Ü	
			Prefer not to answer	1			
AED08957		If you are accessing this site from within the United States, in				Single	Y
			Alabama	1	Drop down, select one		
			Alaska]			
			Arizona				
			Arkansas]			
			California]			
			Colorado				
			Connecticut]			
			Delaware	1			
			District of Columbia	1			
			Florida	1			
			Georgia	1			
			Hawaii	1			
			Idaho	1			
			Illinois	1			
			Indiana	1			
			Iowa	1			
			Kansas	1			
			Kentucky	1			
			Louisiana	1			
			Maine	4			
			Maryland	4			
			Massachusetts	1			
			Michigan	1			
			Minnesota	4			
			Mississippi	4			
			Missouri	1			

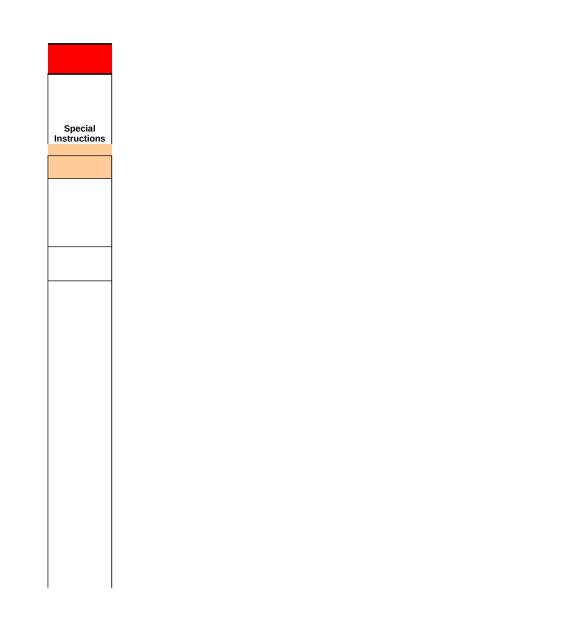




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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best describes you?	Business Federal government State government Local government Educator (teacher, professor)	В	Radio Button One Up Vertical	Single	Y
			Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	С			
AED08918	С	Please specify your role in visiting this website:			Text area, no char limit	Single	N
AED08919	Α	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D			
AED08920	D	Please specify your business role:	Other, please specify.	D	Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes		Radio button, one-up vertical	Sirigie	14
AED08922		How frequently do you use the EPA.gov Web site?	No Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
AED08925	В	Please specify the other tools you used to locate information.			Text area, no char limit	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08926	А	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	N
AED08927	С	Please describe your experience with the search tool:	other, pieces speeny.		Text area. no char limit	Single	N
AED08928	A	When using the search feature, did you use the Blue Folders to help narrow your search?	No, did not use the folders. Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D	Radio button, one-up vertical	Single	N
AED08929	D	Could you please briefly explain why the blue folders did not help with narrowing your search:		_	Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	А	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	Z
AED08932	В	Please describe the difficulty you had with navigating the site today:			Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936	Α	If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join		Checkbox, one-up vertical	Multi	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Find out what EPA is doing about an issue Find environmental information about my local area				
			Discover what my company has to do to comply with regulations				
			Comment on a draft regulation				
			Report data to EPA from my company, state, etc.				
			<u>Learn about EPA's research efforts</u>				
			<u>Find information for kids</u>				
			<u>Do homework or a school project</u>	_			
			<u>Learn about EPA itself</u>				
			Report a spill or other problem	_			
			Get a job or internship with EPA				
			Find out about grants or contract opportunities				
			Other, please specify:	Α			
KFB06167	А	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	Air		Radio Button One Up Vertical	Single	Y

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QID	Skip Logic	Quantities Taut	Answer Choices	Claim to	Tune (color) from lie)	Single or	Required Y/N
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Water Water (Pellution				
			Waste/Pollution				
			Climate change				
			Climate change Data set and raw data				
			Statistical information				
			<u>UVindex</u>				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			<u>Pesticides</u>				
			Radon				
			Recycling				
			<u>Lead, mercury, metals</u>				
			<u>Laws and regulations</u>				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile				
			phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook,				
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
			None of the above				
ED08942		How would you rate your familiarity with social media on the web?	View and contribute often		Drop down	Single	N
		Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No familiarity				
AED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
D08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				

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QID	Logic		Answer Choices			Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			View and contribute occasionally	-			
			View occasionally but don't contribute No familiarity	-			
AED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often		Drop down	Single	N
(LD00343		r ersonalized web pages (My ranoo:, rootigie)	view and continuate often		Diop down	Sirigie	IN IN
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute	1			
FD000F0		DCC foodall intervie	No familiarity		Dran dayin	Cinala	NI.
AED08950		RSS feeds/Listservs	View and contribute often		Drop down	Single	N
			View often and contribute occasionally	1			
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
AED08951		Microblog (Twitter)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally	-			
			View often but don't contribute				
			View and contribute occasionally	-			
			View occasionally but don't contribute				
			No familiarity	1			
AED08952		Other	View and contribute often		Drop down	Single	N
			View often and contribute occasionally	-			
			View often but don't contribute View and contribute occasionally	1			
			View occasionally but don't contribute	1			
			No familiarity	1			
ED08953		How would you most like to interact with this site? (Please	Bookmark or tag pages			Multi	N
		select all that apply)			Checkbox, one-up vertical		
			In social networks				
			In virtual worlds				
			By adding comments, ratings, or reviews				
			Reading blogs Contributing to wikis				
			Receiving newsletters/email updates	+			
			Subscribing to RSS feeds				
			Listening to Podcasts or audio				
			Watching Vodcasts or video				
			Adding a widget or gadget to my personalized page				
			Following a microblog				

EPA Satisfaction Survey
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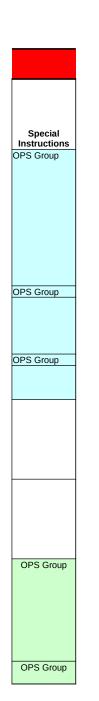
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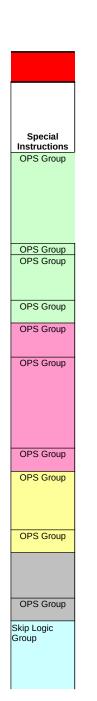
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pink: ADDITION

blue + -->: REWORDING

QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other (please specify)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08954	Α	Please specify the other way in which you would like to interact with this site:			Text area		N
AED08955		What is the highest level of education you have completed?	High school or less Some college College degree Advanced degree Prefer not to answer		Radio Button One Up Vertical	Single	Y
AED08956		What is your gender?	Male Female Prefer not to answer		Radio Button One Up Vertica	Single	Y
AED08957		If you are accessing this site from within the United States, in which state are you located?	Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi		Drop down, select one	Single	Y

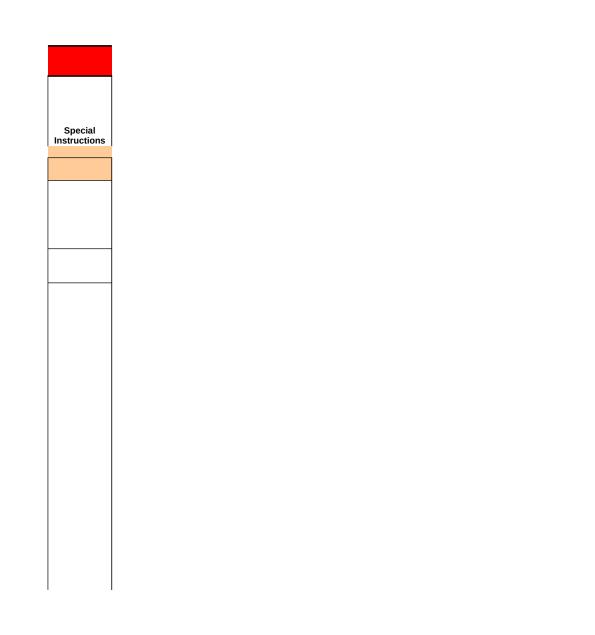




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QID (Group ID) AED08917	Skip Logic Label	Question Text For this visit to the EPA Web site, which of the following best	Answer Choices (limited to 50 characters) Business	Skip to	Type (select from list) Radio Button One Up	Single or Multi Single	Required Y/N
ALBOOST		describes you?	Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	В	Vertical State of Spanish	Single	
AED08918	С	Please specify your role in visiting this website:	other, process speeding.		Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Consultant Other, please specify:	D		J	
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical		
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
AED08925	В	Please specify the other tools you used to locate information.	, p.::300 opeon).		Text area, no char limit	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08926	А	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С	Radio button, one-up vertical	Single	N
AED08927	С	Please describe your experience with the search tool:	other, pieces speeny.		Text area. no char limit	Single	N
AED08928	A	When using the search feature, did you use the Blue Folders to help narrow your search?	No, did not use the folders. Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D	Radio button, one-up vertical	Single	N
AED08929	D	Could you please briefly explain why the blue folders did not help with narrowing your search:		_	Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	А	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	Z
AED08932	В	Please describe the difficulty you had with navigating the site today:			Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934	Α	Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936	Α	If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
KFB06166		Why did you visit the EPA.gov site today? (Please check all that apply):	Read EPA's latest announcements Learn about an environmental issue Find out what my community, family, or I can do about an environmental issue Learn about programs my company or organization can join		Checkbox, one-up vertical	Multi	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Find out what EPA is doing about an issue Find environmental information about my local area				
			Discover what my company has to do to comply with regulations				
			Comment on a draft regulation Report data to EPA from my company, state, etc.				
			Learn about EPA's research efforts				
			<u>Find information for kids</u>				
			<u>Do homework or a school project</u>				
			Learn about EPA itself				
			Report a spill or other problem				
			<u>Get a job or internship with EPA</u>	_			
			Find out about grants or contract opportunities				
			Other, please specify:	Α			
 KFB06167	Α	Please specify why you visited the EPA.gov site today:			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the information you wanted today?	<u>Air</u>		Radio Button One Up Vertical	Single	Υ

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QID	Skip Logic	Quantities Taut	Answer Choices	Claim to	Tune (color) from lie)	Single or	Required Y/N
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Water Water (Pellution				
			Waste/Pollution				
			Climate change				
			Climate change Data set and raw data				
			Statistical information				
			<u>UVindex</u>				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			<u>Pesticides</u>				
			Radon				
			Recycling				
			<u>Lead, mercury, metals</u>				
			<u>Laws and regulations</u>				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
ED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
KR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile				
			phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook,				
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
			None of the above				
ED08942		How would you rate your familiarity with social media on the web?	View and contribute often		Drop down	Single	N
		Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No familiarity				
AED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View and contribute occasionally View occasionally but don't contribute No familiarity	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08950		RSS feeds/Listservs	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08951		Microblog (Twitter)	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08952		Other	View and contribute often View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity		Drop down	Single	N
AED08953		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog		Checkbox, one-up vertical	Multi	N

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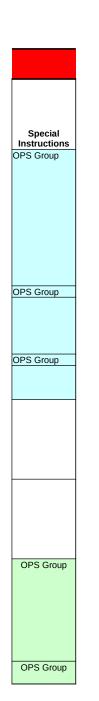
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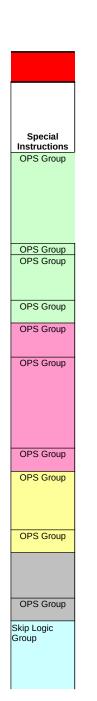
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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Other (please specify)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08954	Α	Please specify the other way in which you would like to interact with this site:			Text area		N
AED08955		What is the highest level of education you have completed?	High school or less Some college		Radio Button One Up Vertical	Single	Y
			College degree				
			Advanced degree	1			
			Prefer not to answer	1			
AED08956		What is your gender?	Male		Radio Button One Up Vertica	Single	Υ
			Female	1		Single	
			Prefer not to answer	1			
ED08957		If you are accessing this site from within the United States, in				Single	Y
		which state are you located?	Alabama		Drop down, select one		
			Alaska				
			Arizona				
			Arkansas]			
			California]			
			Colorado				
			Connecticut]			
			Delaware]			
			District of Columbia]			
			Florida]			
			Georgia]			
			Hawaii]			
			Idaho]			
			Illinois]			
			Indiana	1			
			Iowa	_			
			Kansas				
			Kentucky				
			Louisiana				
			Maine	1			
			Maryland	-			
			Massachusetts				
			Michigan				
			Minnesota	-			
			Mississippi	-			
			Missouri]			

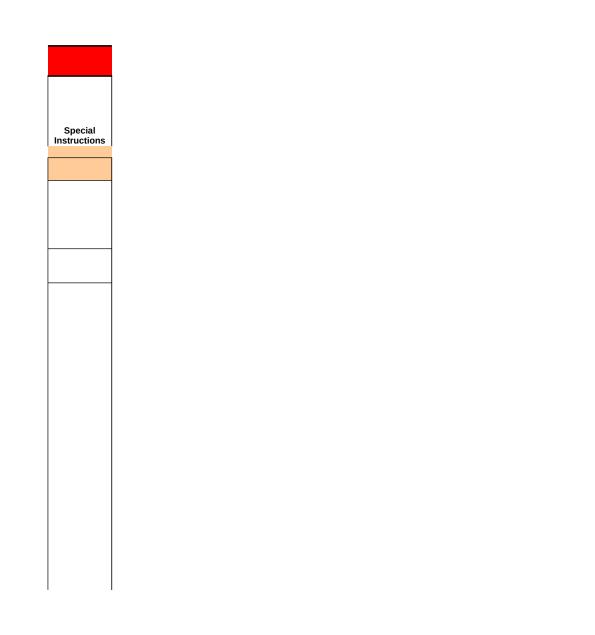




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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08917		For this visit to the EPA Web site, which of the following best	Business	Α	Radio Button One Up	Single	Y
		describes you?			Vertical		
			Federal government	В			
			State government				
			Local government	_			
			Educator (teacher, professor)	_			
			Librarian				
			Scientist	_			
			Student				
			Parent/adult helping a child				
			General public	_			
			Other, please specify:	С			
AED08918	С	Please specify your role in visiting this website:			Text area, no char limit	Single	N
AED08919	Α	Which of the following best describes your work?	Regulated company/entity				
			EPA contractor		4		
			Contractor for other federal agency		_		
4 E B 00000			Other, please specify:	D		0. 1	ļ.,.
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes		Radio button, one-up vertical		
			No				
AED08922		How frequently do you use the EPA.gov Web site?	Daily		Radio Button One Up Vertical	Single	Y
			Weekly	_			
			Monthly	_			
			A couple of times a year	_			
			About once a year				
			This is my first time				
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted		Radio button, one-up vertical	Single	Y
			I had a good idea of the pages I wanted				
			No, I was looking for a specific topic, but didn't know what I'd find				
			No, I was just browsing the site				
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box	Α	Checkbox, one-up vertical	Multi	Y
			Advanced search	Α			
			Left navigation bar				
			Resources				
			A-Z Index				
			Browse all topics				
			Did not use any of these tools				
			Other, please specify:	В			
AED08925	В	Please specify the other tools you used to locate information.			Text area, no char limit	Single	N
AED08926	Α	Which of the following best describes your experience with the Search Tools?	l did not encounter any difficulties/search worked well		Radio button, one-up vertical	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search Search required too many refinements to get what I wanted Search returned no results at all Other, please specify:	С			
AED08927	С	Please describe your experience with the search tool:	Other, please specify:	C	Text area. no char limit	Single	N
AED08928	Α	When using the search feature, did you use the Blue Folders to help narrow your search?	No, did not use the folders. Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D	Radio button, one-up vertical	Single	N
AED08929		Could you please briefly explain why the blue folders did not help with narrowing your search:	Tool but the total of the first the private of the		Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	A	Radio button, one-up vertical	Single	Y
AED08931	A	Which of the following navigation difficulties did you have:	Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other, please specify:	В	Checkbox, one-up vertical	Multi	N
AED08932		Please describe the difficulty you had with navigating the site today:			Text area, no char limit	Single	N
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No I did not visit the EPA homepage	А	Radio button, one-up vertical	Single	Y
AED08934		Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A A			
AED08936		If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the reason for your visit today?	Air		Radio Button One Up Vertical	Single	Y

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QID (Group ID)	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(Group ID)	Lubei	Question Text	Water	On p to	Type (select from fist)	mara	17.14
			Waste/Pollution				
			Chemicals				
			Climate change				
			Data set and raw data				
			Statistical information				
			UVindex				
			Fuel/Oil				
			Living Green				
			Human Health				
			Mold				
			Pesticides				
			Radon				
			Recycling				
			Lead, mercury, metals	_			
			Laws and regulations				
			Science and technology (for example models, methods, data etc.)	В			
			Grants and contracts				
			Careers and employment				
			Other, please specify:	Α			
AED08938	Α	Please specify the other topic that best describes the reason for your visit.			Text area, no char limit	Single	N
AKR5900	В	Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
\ED08939		Which of the following best describes the type of information	Data and statistics				
		vou were looking for?			Radio Button One Up Vertical	Single	¥
		you were looking for?				Single	Y
		you were looking for?	Basic environmental information	_		Single	¥
		you were looking for?				Single	¥
		you were looking for?	Basic environmental information Prevention			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy Regulations			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star,			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to			Single	¥
		you were looking for?	Basic environmental information Prevention Cleanup Safety information Pelicy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to Information about companies and corporations			Single	¥
\ ED08940	A	Please specify the other type of information you were looking for-	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to	A		Single	¥
\ED08940	Α	Please specify the other type of information you were looking for.	Basic environmental information Prevention Cleanup Safety information Pelicy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to Information about companies and corporations	A	Vertical		
∿ED08940	A	Please specify the other type of information you were looking for. Why did you visit the EPA.gov site today? (Please check all that	Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to Information about companies and corporations Other, please specify:-	A	Text area, no char limit	Single	
\ ED08940	A	Please specify the other type of information you were looking for.	Basic environmental information Prevention Cleanup Safety information Pelicy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to Information about companies and corporations	A	Vertical		

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Learn about programs my company or organization can join Find out what EPA is doing about an issue				
			Find environmental information about my local area				
			Discover what my company has to do to comply with regulations				
			Comment on a draft regulation				
			Report data to EPA from my company, state, etc.				
			Learn about EPA's research efforts				
			Find information for kids				
			Do homework or a school project				
			Learn about EPA itself Report a spill or other problem				
			Get a job or internship with EPA				
			Find out about grants or contract opportunities				
			Other, please specify:	Α			
	Α	Please specify why you visited the EPA.gov site today:	Other, piease specify.		Text area, no char limit	Single	N
ED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device		Checkbox One Up Vertical	Multi	Y
			Received text messages or sent text messages using my mobile phone				
			Used personalized web pages (such as My Yahoo!)				
			Participated in online social networks (such as MySpace, Facebook,				
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
			None of the above				
ED08942		How would you rate your familiarity with social media on the	View and contribute often		Drop down	Single	N
		web? Bookmark or tag website (Digg or Del.icio.us)					
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				

EPA Satisfaction Survey
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Date: 11/10/2009

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			No familiarity				
\ED08944			View and contribute often		Drop down	Single	N
	Online social networks (FaceBook, MySpace)						
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08946		Comments, ratings, or reviews (Epinions)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				.
ED08947		Blogs or wikis	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
-D00040		Developed web pages (Max/shart iCarata)	No familiarity		Dran dayın	Circula	
ED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				

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			,	_			
	Skip						
QID	Logic		Answer Choices			Single or	Required
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			No familiarity				
D08950		RSS feeds/Listservs	View and contribute often		Drop down	Single	N
			View often and contribute occasionally	_			
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
D08951		Microblog (Twitter)	View and contribute often		Drop down	Single	N
View often and contribute occasionally							
			View often but don't contribute				
			View and contribute occasionally	-			
			View occasionally but don't contribute	-			
200050			No familiarity			0: 1	
D08952		Other	View and contribute often		Drop down	Single	N
					1		
			View often and contribute occasionally	-			
			View often but don't contribute View and contribute occasionally	-			
			View occasionally but don't contribute	+			
			No familiarity	+			
D08953		How would you most like to interact with this site? (Please	Bookmark or tag pages			Multi	N
.D00933		select all that apply)	Bookmark of tag pages		Checkbox, one-up vertical	With	I IN
			In social networks	1	Checkbox, one up vertical		
			In virtual worlds	1			
			By adding comments, ratings, or reviews	1			
			Reading blogs	1			
			Contributing to wikis	†			
			Receiving newsletters/email updates	†			
			Subscribing to RSS feeds	1			
			Listening to Podcasts or audio	1			
			Watching Vodcasts or video				
			Adding a widget or gadget to my personalized page				
			Following a microblog				
			Other (please specify)	Α			
D08954	Α	Please specify the other way in which you would like to interact					N
		with this site:			Text area		
D08955		What is the highest level of education you have completed?	High school or less		Radio Button One Up	Single	Y
					Vertical		
			Some college				
			College degree				
			Advanced degree				
			Prefer not to answer				
D08956		What is your gender?	Male	1	Radio Button One Up Vertica	Single	Y

EPA Satisfaction Survey
MID: UpZB94sModktFY0hAdNJIg==

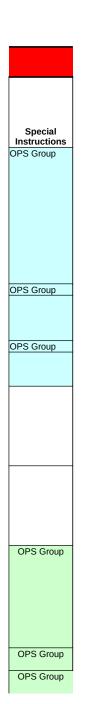
Date: 11/10/2009

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Female				
1500057			Prefer not to answer			0: 1	
AED08957		If you are accessing this site from within the United States, in	Alabama		Daniel daniel and a daniel	Single	Y
			Alabama		Drop down, select one		
			Alaska				
			Arizona				
			Arkansas	-			
			California	-			
			Colorado	-			
			Connecticut				
			Delaware	-			
			District of Columbia	-			
			Florida	-			
			Georgia Hawaii	-			
			Idaho	-			
			Illinois	-			
				-			
			Indiana	-			
			lowa	-			
			Kansas	-			
			Kentucky	-			
			Louisiana				
			Maine				
			Maryland	-			
			Massachusetts	1			
			Michigan	1			
			Minnesota				
			Mississippi	1			
			Missouri]		[1



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QID (Group ID) AED08917	Skip Logic Label	Question Text For this visit to the EPA Web site, which of the following best	Answer Choices (limited to 50 characters) Business	Skip to	Type (select from list) Radio Button One Up	Single or Multi Single	Required Y/N
AED08917		Hor this visit to the EPA web site, which of the following best describes you?	Federal government State government Local government Educator (teacher, professor) Librarian Scientist Student Parent/adult helping a child General public Other, please specify:	В	Vertical	Single	Y
AED08918	С	Please specify your role in visiting this website:			Text area, no char limit	Single	N
AED08919	A	Which of the following best describes your work?	Regulated company/entity EPA contractor Contractor for other federal agency Other, please specify:	D	-		
AED08920	D	Please specify your business role:			Text area, no char limit	Single	N
AED08921	В	Are you an EPA employee?	Yes No		Radio button, one-up vertical		
AED08922		How frequently do you use the EPA.gov Web site?	Daily Weekly Monthly A couple of times a year About once a year This is my first time		Radio Button One Up Vertical	Single	Y
AED08923		When coming to the EPA site, did you know the exact page or application (page with information about a specific place, i.e MyEnvironment, PRI Explorer and EnviroFacts) you were looking for?	Yes, I knew the exact page/application I wanted I had a good idea of the pages I wanted No, I was looking for a specific topic, but didn't know what I'd find No, I was just browsing the site		Radio button, one-up vertical	Single	Y
AED08924		Please check each of the following tools you used to locate information on the site today:	Search box Advanced search Left navigation bar Resources A-Z Index Browse all topics Did not use any of these tools Other, please specify:	A A B	Checkbox, one-up vertical	Multi	Y
AED08925	В	Please specify the other tools you used to locate information.			Text area, no char limit	Single	N
AED08926	А	Which of the following best describes your experience with the Search Tools?	I did not encounter any difficulties/search worked well		Radio button, one-up vertical	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Returned too many results Returned results that were similar/redundant I was not sure what words to use in my search	_			
			Search required too many refinements to get what I wanted	1			
			Search returned no results at all Other, please specify:	С			
AED08927	С	Please describe your experience with the search tool:			Text area, no char limit	Single	N
AED08928		When using the search feature, did you use the Blue Folders to help narrow your search?			Radio button, one-up vertical	Single	N
			Yes and the folders helped to narrow my search. Yes, but the folders did not help narrow my search.	D			
AED08929		Could you please briefly explain why the blue folders did not help with narrowing your search:			Text area, no char limit	Single	N
AED08930		Which of the following best describes your navigation experience on the site:	I did not have difficulty navigating the site I had difficulty navigating the site	A	Radio button, one-up vertical	Single	Y
AED08931	A		Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages)		Checkbox, one-up vertical	Multi	N
AED08932		Please describe the difficulty you had with navigating the site	Other, please specify:	В	Text area, no char limit	Single	N
		today:					
AED08933		If you visited the EPA home page, did the tools on the page help you find the information you wanted?	Yes No	А	Radio button, one-up vertical	Single	Y
			I did not visit the EPA homepage				
AED08934		Are there any changes to the EPA home page that would help you in locating information on the site?			Text area, no char limit	Single	N
AED08935		Did you find the information you were looking for today?	Yes Partially No	A			
AED08936		If you did not find all the information you were looking for, what couldn't you find?			Text area, no char limit	Single	N
AED08937		Which of the following topics best describes the reason for your visit today?	Air		Radio Button One Up Vertical	Single	Y

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Water Waste/Pollution Chemicals Climate change UVrindex Fuel/Oil Living Green Human Health Mold Pesticides Radon Recycling Lead, mercury, metals Laws and regulations Science and technology (for example models, methods, data etc.) Grants and contracts Careers and employment	В			
AED08938	Α	Please specify the other topic that best describes the reason for	Other, please specify:	A	Text area, no char limit	Single	N
	В	your visit. Please describe the specific science/technology topic you are on the site for:			Text area, no char limit	single	N
AED08939		Which of the following best describes the type of information you were looking for?	Data and statistics Basic environmental information Prevention Cleanup Safety information Policy Regulations Educational materials Ways to save resources and energy Information to help support a purchase (for example Energy Star, auto fuel efficiency) Information about the environment where I live Information about the environment (air quality, beach safety) in a place I will be traveling to Information about companies and corporations Other, please specify:	A	Radio Button One Up Vertical	Single	Y
AED08940	Α	Please specify the other type of information you were looking for.			Text area, no char limit	Single	N
AED08941		In the last three months, have you done any of the following: [Please select all that apply]:	Browsed a Web site using my mobile phone / device Received text messages or sent text messages using my mobile phone Used personalized web pages (such as My Yahoo!)		Checkbox One Up Vertical	Multi	Y

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QID	Skip Logic Label	Question Toys	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
(Group ID)	Labei	Question Text	Participated in online social networks (such as MySpace, Facebook,	Skip to	Type (select from list)	Willi	1/19
			etc.)				
			Read blogs or Wikis				
			Wrote a blog or contributed to Wikis				
			Obtained EPA information using a mobile phone or device				
			Tweeted				
			Listened to podcasts or audio on a Web site				
			Watched videos on a Web site				
			Uploaded videos to a Web site (such as YouTube)				
			Browsed through photo galleries				
			Subscribed to RSS feeds				
			Signed up to receive email updates from a website				
D00016			None of the above			0	
ED08942		How would you rate your familiarity with social media on the web? Bookmark or tag website (Digg or Del.icio.us)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08943		Podcasts or audio on the web	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08944		Online social networks (FaceBook, MySpace)	View and contribute often		Drop down	Single	N
		The state of the s	View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08945		Virtual worlds (Second Life)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			lea e m n				
ED08946			No familiarity View and contribute often				N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute No familiarity				
D08947		Blogs or wikis	View and contribute often		Drop down	Single	N
		Diogs of Wikis	view and contribute often		Diop down	Jingle	
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08948		Vodcasts or videos on the web (YouTube)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08949		Personalized web pages (MyYahoo!, iGoogle)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08950		RSS feeds/Listservs	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
ED08951		Microblog (Twitter)	View and contribute often		Drop down	Single	N
			View often and contribute occasionally				
			View often but don't contribute				
			View and contribute occasionally				
			View occasionally but don't contribute				
			No familiarity				
D08952		Other	View and contribute often		Drop down	Single	N

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) View often and contribute occasionally View often but don't contribute View and contribute occasionally View occasionally but don't contribute No familiarity	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED08953		How would you most like to interact with this site? (Please select all that apply)	Bookmark or tag pages In social networks In virtual worlds By adding comments, ratings, or reviews Reading blogs Contributing to wikis Receiving newsletters/email updates Subscribing to RSS feeds Listening to Podcasts or audio Watching Vodcasts or video Adding a widget or gadget to my personalized page Following a microblog Other (please specify)	A	Checkbox, one-up vertical	Multi	N
ED08954	Α	Please specify the other way in which you would like to interact with this site:	Girler (predict opening)		Text area		N
AED08955		What is the highest level of education you have completed?	High school or less Some college College degree Advanced degree Prefer not to answer	-	Radio Button One Up Vertical	Single	Y
AED08956		What is your gender?	Male Female		Radio Button One Up Vertica	Single	Y
AED08957		If you are accessing this site from within the United States, in which state are you located?	Prefer not to answer Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas		Drop down, select one	Single	Y

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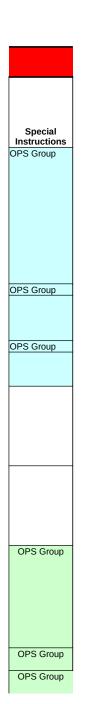
Date: 9/25/200

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		EPA CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Answer Choices (limited to 50 characters) Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri	Skip to	Type (select from list)	Single or Multi	Required Y/N	



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Model Instance Name:

EPA v5

MID: NUYIJoZgFVRpJVwM91YhEg4C

Date: 7/17/2014

	ı	
QID	Skip Logic Label	Question Text
MAC5331Q001		For this visit to the EPA Web site, which of the following best describes you?
MAC5331Q002	С	Please specify your role in visiting this website:
MAC5331Q003		How frequently do you use the EPA.gov Web site?
MAC5331Q004		Once you arrived on the site today, how did you look for information? (Please select all that apply.)

MAC5331Q005	В	The other way I looked for information was:
NA 05004 0000	•	Which of the falls is a best done if an array are a constant
MAC5331Q006	А	Which of the following best describes your experience with the Search Tools?
MAC5331Q007	С	Please describe your experience with the search tool:
MAC5331Q008	Z	What search terms did you use?
MAC5331Q009	D	Excluding search, did you have any of following navigation difficulties:
MAC5331Q010	E	Excluding search, please describe the difficulty you had with navigating the site today:
MAC5331Q011		Why did you visit the EPA.gov site today? (Please check all that apply):
MAC5331Q012		
	Α	Please specify why you visited the EPA.gov site today:

MAC5331Q013		Please specify what you came to learn about/research:
	Z	
MAC5331Q014	Y	Please specify what specific information you were looking for today:
MAC5331Q015	X	Please specify what information you came to submit:
MAC5331Q016		Which of the following topics best describes the information you wanted today?

MAC5331Q017	Α	Please specify the other topic that best describes the reason for your visit.
MAC5331Q018		Did you find the information you were looking for today?
MAC5331Q019	Α	What couldn't you find?
MAC5331Q020		Did you interact with any of the following applications?
MAC5331Q021	Α	What other application did you interact with on the website today?
MAC5331Q022	В	What was your experience like with the application(s)? Please provide as much detail as possible.

MAC5331Q023	If you could make one improvement to EPA.gov, what would it be?

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pink: ADDITION

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EPA v5 CUSTOM QUESTION LIST			
Answer Choices (limited to 50 characters)	Skip to	(select fron	Single or Multi
Represent business (includes consultant) Concerned citizen/consumer Educator (teacher, professor, librarian) Student Scientist Parent/adult helping a child Non-profit, community group Government employee (non-EPA) EPA employee		Radio Button One Up Vertical	Single
Other, please specify:	С		
		Text area, no char limit	Single
Daily		Radio Button One Up Vertical	Single
Weekly			
Monthly			
A few times a year			
About once a year			
This is my first time			
The EPA.gov search box (basic search box in the upper right hand corner of the homepage)	A, Z	Checkbox, one-up vertical	Multi
The EPA.gov advanced search feature	A, Z		
Left navigation bar	D		
Clicked on links within the page	D		
A-Z Index	D		
Other, please specify:	B, D		

I did not encounter any difficulties/search worked well Returned too many results or required too many refinements Returned results that were not relevant to my topic Returned results that were similar/redundant I was not sure what words to use in my search Search returned no zero results at all Other, please specify: C Text area, no char limit I did not have difficulty navigating the page Checkbox, one-up vertical Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit E Text area, no char limit Checkbox, one-up vertical			Text area, no char limit	Single
Returned results that were not relevant to my topic Returned results that were similar/redundant I was not sure what words to use in my search Search returned no zero results at all Other, please specify: C Text area, no char limit I did not have difficulty navigating the page Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit E Text area, Single no char limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, no char limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, Nulti Text area, Nulti Text area, Nulti Checkbox, one-up vertical Checkbox, one-up vertical Text area, Text area, Nulti Checkbox, one-up vertical Text area, Text	I did not encounter any difficulties/search worked well		one-up	Multi
Returned results that were similar/redundant I was not sure what words to use in my search Search returned no zero results at all Other, please specify: C Text area, no char limit I did not have difficulty navigating the page Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Text area, ochar limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, ochar limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, ochar limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, ochar limit Checkbox, one-up vertical Checkbox, one-up vertical Checkbox, one-up vertical A Text area, Text area, ochar limit Text area, ochar limit Checkbox, one-up vertical Checkbox, one-up vertical Text area, ochar limit Checkbox, one-up vertical Text area, ochar limit Checkbox, one-up vertical	Returned too many results or required too many refinements			
I was not sure what words to use in my search Search returned ne zero results at all Other, please specify: C Text area, no char limit I did not have difficulty navigating the page Checkbox, one-up vertical Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Checkbox, one-up vertical Text area, no char limit Checkbox, one-up vertical Multi Text area, Single no char limit Checkbox, one-up vertical Checkbox, one-up vertical A Text area, Tex	Returned results that were not relevant to my topic			
Search returned ne zero results at all Other, please specify: C Text area, no char limit I did not have difficulty navigating the page Checkbox, one-up vertical Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Checkbox, one-up vertical Text area, no char limit Checkbox, one-up vertical Text area, Text area, Multi Checkbox, one-up vertical Checkbox, one-up vertical Text area,	Returned results that were similar/redundant			
Other, please specify: C Text area, no char limit Text area, no char limit I did not have difficulty navigating the page Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Checkbox, one-up vertical Checkbox, one-up vertical Learn about/research: Find something specific: Submit information to the EPA: Other, please specify: Text area, Text area, Text area,	I was not sure what words to use in my search			
Text area, no char limit I did not have difficulty navigating the page Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Checkbox, one-up vertical Checkbox, one-up vertical Learn about/research: Find something specific: Submit information to the EPA: Other, please specify: Text area,	Search returned no zero results at all			
I did not have difficulty navigating the page Could not navigate back to previous information Would often feel lost, not know where I was Links did not take me where I expected Links/labels are difficult to understand Too many links or navigational choices Had technical difficulties (e.g. broken links, error messages) Other (excluding search difficulties) E Text area, no char limit Checkbox, one-up vertical Learn about/research: Find something specific: Submit information to the EPA: Other, please specify: A Text area,	Other, please specify:	С		
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One or more environmental issues An environmental issue in my local area A cleanup site, a facility or other specific property What EPA is doing What I can do EPA's organization One or more EPA partnerships EPA research One or more laws or regulations How to comply with laws and regulations Other	Checkbox, one-up vertical	Multi
EPA contacts (phone numbers, names of staffers) A particular report, guidance document, booklet or other publication Data/statistics/scientific methods/models Forms An EPA permit or registration number Educational materials/lesson plans/projects for kids or students Training materials/webinars/tutorials Job opportunities currently available Grants and contracts opportunities currently available Other	Checkbox, one-up vertical	Multi
Comment on a regulation Comment on a report or document other than a regulation Report a spill or other problem Data or forms Other		Multi
Asbestos Careers/jobs/internships at EPA Chemicals Cleanups/remediation/Superfund Climate change/global warming/greenhouse gases/carbon footprint	Radio Button One Up Vertical	Single

Energy/fuels Green living Hazardous waste Lead, mercury, metals Mold Pesticides Radiation Radon Recycling Water quality/water pollution/watersheds/wetlands Other, please specify:	Α	Text area,	Single
		no char limit	Single
Yes		Radio button, one-up vertical	Single
Partially No	A A		
		Text area, no char limit	Single
AIRNOW	В	Checkbox, one-up vertical	Multi
Envirofacts	В		
Toxic Release Inventory (TRI) Explorer	В		
MyEnvironment	В		
Enviromapper	В		
Online Tracking Information System (OTIS)	В		
Enforcement and Compliance History Online Integrated Grants Management System (IGMS)	B B		
Integrated Grants Management System (IGMS) Storage and Retrieval (STORET) for Water Quality Data	В		
I did not interact with any applications			
Other	A, B		
		Text area, no char limit	
		Text area, no char limit	

Text area, no char	Single
limit	

Required Y/N	Special Instructions	CQ Label
Y	Skip Logic Group	Role
N	Skip Logic Group	Other Role
Y		Frequency
Y	Skip Logic Group	Look for Info

N	Skip Logic Group	OE_Look for Info
N	Skip Logic Group	Search Tools
N	Skip Logic Group	Other Search Tool
N	Skip Logic Group	OE_Search Terms
N	Skip Logic Group	Navigation Difficulties
N	Skip Logic Group	OE_Nav
Y	Skip Logic Group	Why Visit
N	Skip Logic Group	Other Why

Y	Skip Logic Group	Research Topics
Y	Skip Logic Group	Specific Info
Υ	Skip Logic Group	Submitted Info
Y	Skip Logic Group	Reason for Visit

N	Skip Logic Group	Other Topic
		looking For
Y	Skip Logic Group	Find What Looking For
N	Skip Logic Group	Did Not Find
Υ	Skip Logic Group	Applications
N	Skip Logic Group	Other_Application
N	Skip Logic Group	Other_Applicati osn

N	C	DE_Improveme nt

Types

Text field, <100 char
Text area, no char limit
Drop down, select one
Radio button, one-up vertical
Radio button, two-up vertical
Radio button, three-up vertical
Radio button, scale, has don't know
Radio button, scale, no don't know

Checkbox, one-up vertical Checkbox, two-up vertical Checkbox, three-up vertical

Instructions

Randomize Shared OPS Group Matrix Group Rank Group

Comparative Matrix Group

Skip Logic Group Multiple Lists Group Anchor Answer Choice

Partitioned

Adjust Template/Style Sheet