

Model Instance Name:

SSA iClaim v3

MID: VgpBBYx9I8JxIFgJIY1lkg4C

Partitioned No

FPI Included(Y/N)?

Date: 6/6/2013

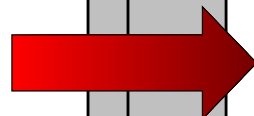
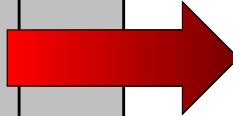


Element rotation scheme has been added

SSA iClaim v3

Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS	
MQ Label		MQ Label		MQ Label	
	NOTE: All questions under each element are required. Element questions are partitioned among surveys. REQUIRED ELEMENTS (common to all websites)				
	Site Information (1=Poor, 10=Excellent, Don't Know)		Satisfaction		Recommend (1=Very Unlikely, 10=Very Likely)
Site Information - Thoroughness	Please rate the thoroughness of information provided in this application.	Satisfaction - Overall	What is your overall satisfaction with this application? (1=Very Dissatisfied, 10=Very Satisfied)	Recommend	How likely are you to recommend this application to someone else?
Site Information - Understandable	Please rate how understandable this application's information is.	Satisfaction - Expectations	How well does this application meet your expectations ?		Use Other Online Services (1=Very Unlikely, 10=Very Likely)
Site Information - Answers	Please rate how well the application's information provides answers to your questions.	Satisfaction - Ideal	How does this application compare to your idea of an ideal application ?	Use Other Online	How likely are you to use other Social Security online services ?
	Site Performance (1=Poor, 10=Excellent, Don't Know)				
Site Performance - Consistency	Please rate how quickly pages load in this application.				
Site Performance - Errors	Please rate the consistency of speed from page to page in this application.				
Site Performance - Loading	Please rate the ability to load pages without getting error messages in this application.				
	Navigation (1=Poor, 10=Excellent, Don't Know)				
Navigation - Organized	Please rate how well the application is organized .				
Navigation - Options	Please rate the options available for navigating this application.				
Navigation - Layout	Please rate how well the application layout helps you find what you are looking for.				
Navigation - Clicks	Please rate the number of clicks to get where you want in this application.				
	Plain Language (1=Poor, 10=Excellent, Don't Know)				
Plain Language - Clear	Please rate the clarity of the wording in this application.				
Plain Language - Understandable	Please rate how well you understand the wording in this application.				
Plain Language - Concise	Please rate this application on its use of short, clear sentences .				



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Partitioned No
FPI Included(Y/N)?

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.

Date: 7/19/2013



SSA iClaim v3

Model questions utilize the ACSI methodology to determine scores and impacts

ELEMENTS (drivers of satisfaction)		CUSTOMER SATISFACTION		FUTURE BEHAVIORS	
NOTE: All questions under each element are required. Element questions are partitioned among surveys. REQUIRED ELEMENTS (common to all websites)					
MQ Label		MQ Label		MQ Label	
	Información del sitio de Internet (1=Mala, 10=Excelente, No sé)		Satisfacción		Recomendar (1=Muy improbablemente, 10=Muy probablemente)
Site Information - Thoroughness	Por favor califique lo exhaustivo de la información presentada en este programa de computadora.	Satisfaction - Overall	¿Cómo calificaría su satisfacción en general de este programa de computadora? (1=Totalmente	Recommend	¿Cuáles son las posibilidades de que le recomiende a otra persona el que use este programa de computadora ?
Site Information - Understandable	Por favor califique lo comprensible de la información presentada en este programa de computadora.	Satisfaction - Expectations	¿Con cuánta exactitud este programa de computadora satisfizo sus expectativas? (1=No llenó mis		Uso de otros servicios del Seguro Social por Internet (1=Muy improbablemente, 10=Muy probablemente)
Site Information - Answers	Por favor califique lo adecuado de las respuestas que presenta este programa de computadora.	Satisfaction - Ideal	¿Cómo se compara este programa de computadora con lo que se imaginaria que sería su programa de	Use Other Online	¿Cuáles son las posibilidades de que use otros programas del Seguro Social de computadora por Internet ?
	Rendimiento del sitio de Internet (1=Malo, 10=Excelente, No sé)				
Site Performance - Consistency	Por favor califique la rapidez con que suben las páginas en este programa de computadora.				
Site Performance - Errors	Por favor califique la consistencia de la rapidez para moverse de una página a la otra en este programa de computadora. Por favor califique la capacidad para subir las páginas sin que reciba un error en este programa de computadora.				
	Navegación (1=Mala, 10=Excelente, No sé)				
Navigation - Organized	Por favor califique la organización de este programa de computadora.				
Navigation - Options	Por favor califique las opciones disponibles para navegar este programa de computadora.				
Navigation - Layout	Por favor califique cómo el diseño de este programa de computadora le ayuda a encontrar lo que busca.				
Navigation - Clicks	Por favor califique el número de clics que tuvo que hacer para encontrar lo que buscaba en este programa de computadora.				
	Simpleza del vocabulario (1=Malo, 10=Excelente, No sé)				
Plain Language - Clear	Por favor califique la claridad de las palabras usadas este programa de computadora.				
Plain Language - Understandable	Por favor califique su comprensión de las palabras usadas este programa de computadora.				
Plain Language - Concise	Por favor califique este programa de computadora basado en el uso de oraciones cortas y claras de este programa de computadora.				

Model Instance Name:

SSA iClaim v3

MID: xZAAEQw81glo1Vo4Noc1Rw4C

Date: 7/15/2011

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underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2231		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single	Y
			Medicare only				
			Disability				
			Both Retirement and Disability				
			Spouse's				
CAS0045242		Are you applying online for yourself or are you helping someone else?	Myself		Dropdown (Select-one)	Single	Y
			Helping a Spouse/Relative/Friend				
			Professional Helping a Client				
			Other				
CAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website		check box one up vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				
			An online video				
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
			Other, please specify	B			
CAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
CAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
CAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
CAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
CAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
CAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions Takes too long to fill out Too complicated to use without help Didn't have information I needed like names, addresses, or dates Didn't understand what questions meant/how to answer I wanted to use the Retirement Estimator to reconsider my retirement options I needed to view my Social Security Statement and/or verify that my earnings record is correct My disabling condition prevents me from working with a computer for long periods I had a limited amount of time/family demands that kept me from working on it for very long I had technical problems like an error message or a mistake I couldn't fix Other, please specify	AA	check box one up vertical	Multi	Y
CAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
CAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
CAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
CAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			I used the search feature but the results didn't seem to apply.				
			I tried to use the FAQ's, but couldn't find the online application				
			Other reason (please describe)	AA			
CAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N
CAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
CAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
CAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Other, please specify	A			
CAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N
CAS0045289		What is your current marital status?	Married Separated Divorced Widowed Never married Prefer not to answer Other, please specify		Radio button, one-up vertical	Single	N
CAS0045290	A	Other marital status			Text field, <100 char		N
STE0059662		Have you registered for a my Social Security account?	Yes No	A	Radio button, one-up vertical	Single	Y
STE0061423	A	What is the main reason you have not registered for a my Social Security account?	I am unaware of what a my Social Security account is. I tried to register for a my Social Security account, but was unsuccessful. I am currently trying to register for a my Social Security account. I do not want a my Social Security account. Other (please specify):	AA	Radio button, one-up vertical	Single	Y
STE0061395	AA	Please tell us why you have not registered for a my Social Security account.			Text field, no char limit	Single	N
CAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENBJL2231		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Single	Y
ENCAS0045242		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Dropdown (Select-one)	Single	Y
ENCAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video A newspaper or magazine ad A billboard or other printed ad Social Media (Blog, Facebook, Twitter, etc.) Friend, spouse, relative, neighbor or acquaintance Social Security statement Social Security employee Community Group or Association Other, please specify	A B	check box one up vertical	Multi	Y
ENCAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	AA	check box one up vertical	Multi	Y
ENCAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
ENCAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
ENCAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
ENCAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
ENCAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			
ENCAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Takes too long to fill out				
			Too complicated to use without help				
			Didn't have information I needed like names, addresses, or dates				
			Didn't understand what questions meant/how to answer				
			I wanted to use the Retirement Estimator to reconsider my retirement options				
			I needed to view my Social Security Statement and/or verify that my earnings record is correct				
			My disabling condition prevents me from working with a computer for long periods				
			I had a limited amount of time/family demands that kept me from working on it for very long				
			I had technical problems like an error message or a mistake I couldn't fix				
			Other, please specify	AA			
ENCAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
ENCAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes		Drop down select one	Single	Y
			16 minutes - 30 minutes				
			31 minutes - 1 hour				
			More than 1 hour up to 2 hours				
			More than 2 hours				
ENCAS0045249		How easy was it for you to find this online application?	Very easy				
			Somewhat easy				
			Somewhat hard	A			
			Very hard	A			
ENCAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application		check box one up vertical	Multi	Y
			Not clear where to go to return to a previously saved application				
			It was not clear to me where the links would lead				
			Difficulty using a link on the Social Security website				
			The information did not seem to be organized in a logical manner				
			I used the search feature but the results didn't seem to apply.				
			I tried to use the FAQ's, but couldn't find the online application				

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Other reason (please describe)	AA			
ENCAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N
ENCAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
ENCAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
ENCAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
ENCAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045289		What is your current marital status?	Married Separated Divorced Widowed Never married Prefer not to answer Other, please specify		Radio button, one-up vertical	Single	N
ENCAS0045290	A	Other marital status		A	Text field, <100 char		N
ENSTE0059662		Have you registered for a <i>my</i> Social Security account?	Yes No	A	Radio button, one-up vertical	Single	Y
ENSTE0061423	A	What is the main reason you have not registered for a <i>my</i> Social Security account?	I am unaware of what a <i>my</i> Social Security account is. I tried to register for a <i>my</i> Social Security account, but was unsuccessful. I am currently trying to register for a <i>my</i> Social Security account. I do not want a <i>my</i> Social Security account. Other (please specify):	AA	Radio button, one-up vertical	Single	Y
ENSTE0061395	AA	Please tell us why you have not registered for a <i>my</i> Social Security account.			Text field, no char limit	Single	N
ENCAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

Model Instance Name:

SSA iClaim v3 (Spanish)

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Date: 7/15/2011

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPBJL2231		¿Qué tipo de beneficios estaba solicitando?	Por jubilación		Dropdown (Select-one)	Single	Y
			Solo Medicare				
			Por incapacidad				
			Tanto Jubilación y Discapacidad				
			Coomo cónyuge				
Otro							
SPCAS0045242		¿Es esta solicitud en línea para sí mismo o estás ayudando a alguien más?	Yo mismo		Dropdown (Select-one)	Single	Y
			Cómo ayudar a un cónyuge / pariente / amigo				
			Profesional Ayudar a un cliente				
			Otro				
SPCAS0045243		¿Cómo se enteró acerca de esta solicitud en línea? (Seleccione todas las que apliquen.)	Sitio web oficial de la Seguridad Social		check box one up vertical	Multi	Y
			Una búsqueda web general (por ejemplo, Google, Bing, etc)				
			La radio				
			La televisión				
			Un correo electrónico de la Seguridad Social				
			Un periódico o la revista				
			Un anuncio en línea (Banner / Imagen)				
			Un video en línea				
			Un periódico o una revista de anuncios				
			Un anuncio impreso cartelera u otro				
			Medios de Comunicación Social (Blog, Facebook, Twitter, etc)				
			Amigo, cónyuge, pariente, vecino o conocido				
			Declaración del Seguro Social				
			Empleado del Seguro Social				
Grupo de la comunidad o de la Asociación							
Otro, especificar	B						
SPCAS0045244	A	¿Cómo se hace el contacto con un empleado del Seguro Social?	Visitado una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Llamado a la oficina local del Seguro Social				
			Llamado el número nacional 800				
			Otro, especificar				

Model Instance Name:

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPCAS0045245	AA	Por favor describa cómo se hizo contacto con un empleado del Seguro Social.			Text box, no char limit		N
SPCAS0045246	B	Por favor, especifique cómo se enteró de esta aplicación en línea.			Text box, no char limit		N
SPCAS0045262		¿Ha usado alguna de las siguientes acciones para prepararse para aplicar en línea? (Seleccione todas las que apliquen.)	Comentado mi Declaración del Seguro Social en línea	A	check box one up vertical	Multi	Y
			He utilizado el Retirement Estimator u otras herramientas en el sitio web de la Seguridad Social	B			
			Vi el video de instrucciones	C			
			Usé otra información en la página web de la Seguridad Social para preparar	D			
			Utilicé otro recurso que se preparen para aplicar en línea	E			
			No hice uso de los recursos para prepararse para aplicar en línea				
SPCAS0045263	A	¿Qué tan útil ha encontrado el Declaración del Seguro Social en línea?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045264	B	¿Qué tan útil encontraste las herramientas estimador en el sitio web?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045265	C	¿Qué tan útil le parecen la video instructivo?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045266	D	¿Qué tan útil le parecen la otra información en el sitio web de la Seguridad Social?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045267	E	Por favor describa lo otro recurso (s) que utilizó para prepararse para aplicar en línea.			Text field, no char limit		N
SPCAS0045247		¿Comenzó una nueva aplicación en línea hoy mismo o que te vuelva a una solicitud guardada?	Comenzó una nueva aplicación		Drop down select one	Single	Y
			Volvió a trabajar en una solicitud guardada				
SPCAS0045282		¿Sabía usted completar y presentar esta solicitud en línea hoy en día?	Sí		Drop down select one	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			No, tengo la intención de completar y enviar más tarde	A			
			No, no tengo planes para completar y enviar la solicitud en línea	A			
SPCAS0045283	A	Si no logró completar y presentar esta solicitud en línea hoy, por favor díganos por qué.	Demasiadas preguntas		check box one up vertical	Multi	Y
			Toma demasiado tiempo para llenar				
			Demasiado complicado de usar sin ayuda				
			No tenía la información que necesitaba como nombres, direcciones o fechas				
			No entendía lo que significaba preguntas / cómo responder				
			Que quería utilizar el estimador de jubilación reconsiderar mis opciones				
			Que tenía que ver mi Declaración del Seguro Social y / o comprobar que mi registro de ganancias es el correcto				
			Mi condición de discapacidad me impide trabajar con una computadora por largos periodos				
			Yo tenía una cantidad limitada de demandas de tiempo / de la familia que me impedía trabajar en ella por mucho tiempo				
			Tuve problemas técnicos, como un mensaje de error o un error que no podía fijar				
			Otro, especificar	AA			
SPCAS0045284	AA	Haznos saber por qué no se ha completado y se somete esta solicitud hoy.			Text field, no char limit		N
SPCAS0045248		Hasta el momento, ¿cuánto tiempo ha trabajado en esta solicitud en línea?	Hasta 15 minutos		Drop down select one	Single	Y
			16 minutos - 30 minutos				
			31 minutos - 1 hora				
			Más de 1 hora hasta 2 horas				
			Más de 2 horas				
SPCAS0045249		¿Fue fácil para usted para encontrar esta aplicación en	Muy fácil				
			algo fácil				
			algo duro	A			
			Muy difícil	A			
SPCAS0045250	A	Haznos saber por qué era difícil encontrar la aplicación en línea. (Seleccione todas las que apliquen.)	No se pudo encontrar por dónde empezar una nueva aplicación en línea		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Donde no está claro que vaya a volver a una solicitud previamente guardada				
			No estaba claro para mí cuando los vínculos conducirían				
			Dificultad para utilizar un enlace en la página web de la Seguridad Social				
			La información no parecía estar organizados de una manera lógica				
			Usé la función de búsqueda, pero los resultados no parecen aplicarse.				
			Traté de usar el FAQ, pero no pude encontrar la solicitud en línea				
			Otro, especificar	AA			
SPCAS0045285	AA	Por favor, explique la razón por la que era difícil para usted para encontrar la solicitud en línea.			N		N
SPCAS0045286		¿Cómo llegaste a esta solicitud en línea hoy en día?	Se utiliza el enlace de los servicios en línea en la página web de la Seguridad Social		Radio Button	Single	Y
			Seguido de un enlace de algún otro lugar en el sitio web de la Seguridad Social				
			Se utiliza la función de búsqueda en la página web de la Seguridad Social				
			Se utiliza un motor de búsqueda fuera (es decir, Google, Bing, Yahoo, etc)				
			Seguido de un enlace desde medicare.gov				
			Seguido un enlace desde otro sitio web				
			Este sitio fue bookmarked				
			Otro, especificar	A			
SPCAS0045251	A	Por favor describa cómo llegó a esta solicitud en línea hoy			Text field, no char limit		N
SPCAS0045252		¿Por qué eligió para aplicar en línea? (Seleccione todas las que apliquen.)	Yo no quería ir a una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Yo no quería que la solicitud por teléfono				
			Yo prefiero usar los servicios en línea tanto como sea posible				
			Aprendí acerca de la aplicación en línea durante su visita a la página web de la Seguridad Social				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Un empleado del Seguro Social recomienda que aplique en línea				
			Un amigo o familiar recomendaron que aplique en línea				
			Yo sabía que si tenía alguna pregunta o problema la aplicación en línea, todavía podía recibir ayuda de la Seguridad Social				
			Estoy presentando en nombre de otra persona				
			Otro, especificar	A			
SPCAS0045287	A	Por favor, especifique qué decide aplicar en línea			Text field, no char limit		N
SPCAS0045289		¿Cuál es su estado civil actual?	casado apartado divorciado viudo Nunca se ha casado Prefiero no responder Otro, especificar	A	Radio button, one-up vertical	Single	N
SPCAS0045290	A	Otro estado civil			Text field, <100 char		N
ENSTE0059662		¿Ya se registró para una cuenta de mi Seguro Social?	Sí No	A	Radio button, one-up vertical	Single	Y
SPSTE0061423	A	¿Cuál es la razón principal por la que no se haya registrado para una cuenta de mi Seguro Social?	No tengo conocimiento de lo que una cuenta de mi Seguro Social es. Traté de registrar una cuenta de mi Seguro Social, pero no tuvo éxito. Actualmente estoy tratando de registrar una cuenta de mi Seguro Social. Yo no quiero una cuenta de mi Seguro Social. Otro (especificar):	AA	Radio button, one-up vertical	Single	Y
SPSTE0061395	AA	Por favor, díganos por qué usted no está registrado para obtener una cuenta de mi Seguridad Social.			Text field, no char limit	Single	N
SPCAS0045291		¿Tiene alguna sugerencia para mejorar la aplicación en línea de la Seguridad Social?			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2231		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single	Y
			Medicare only				
			Disability				
			Both Retirement and Disability				
			Spouse's				
CAS0045242		Are you applying online for yourself or are you helping someone else?	Myself		Dropdown (Select-one)	Single	Y
			Helping a Spouse/Relative/Friend				
			Professional Helping a Client				
			Other				
CAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website		check box one up vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				
			An online video				
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
			Other, please specify	B			
CAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
CAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
CAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
CAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
CAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
CAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions Takes too long to fill out Too complicated to use without help Didn't have information I needed like names, addresses, or dates Didn't understand what questions meant/how to answer I wanted to use the Retirement Estimator to reconsider my retirement options I needed to view my Social Security Statement and/or verify that my earnings record is correct My disabling condition prevents me from working with a computer for long periods I had a limited amount of time/family demands that kept me from working on it for very long I had technical problems like an error message or a mistake I couldn't fix Other, please specify		check box one up vertical	Multi	Y
CAS0045284	AA	Please tell us why you did not complete and submit this application today.		AA	Text field, no char limit		N
CAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
CAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
CAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			I used the search feature but the results didn't seem to apply.				
			I tried to use the FAQ's, but couldn't find the online application				
			Other reason (please describe)	AA			
CAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N
CAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
CAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
CAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Other, please specify	A			
CAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N
CAS0045289		What is your current marital status?	Married Separated Divorced Widowed Never married Prefer not to answer Other, please specify		Radio button, one-up vertical	Single	N
CAS0045290	A	Other marital status			Text field, <100 char		N
STE0059662		Have you registered for a my Social Security account?	Yes No	A	Radio button, one-up vertical	Single	Y
STE0061423	A	What is the main reason you have not registered for a my Social Security account?	I am unaware of what a my Social Security account is. I tried to register for a my Social Security account, but was unsuccessful. I am currently trying to register for a my Social Security account. I do not want a my Social Security account. Other (please specify):	AA	Radio button, one-up vertical	Single	Y
STE0061395	AA	Please tell us why you have not registered for a my Social Security account.			Text field, no char limit	Single	N
CAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2231		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single	Y
			Medicare only				
			Disability				
			Both Retirement and Disability				
			Spouse's				
CAS0045242		Are you applying online for yourself or are you helping someone else?	Myself		Dropdown (Select-one)	Single	Y
			Helping a Spouse/Relative/Friend				
			Professional Helping a Client				
			Other				
CAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website		check box one up vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				
			An online video				
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee				
Community Group or Association							
Other, please specify	B						
CAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify				
CAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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CAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
CAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
CAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
CAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
CAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			

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CAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions Takes too long to fill out Too complicated to use without help Didn't have information I needed like names, addresses, or dates Didn't understand what questions meant/how to answer My disabling condition prevents me from working with a computer for long periods I had a limited amount of time/family demands that kept me from working on it for very long I had technical problems like an error message or a mistake I couldn't fix Other, please specify	AA	check box one up vertical	Multi	Y
CAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
CAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
CAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
CAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner I used the search feature but the results didn't seem to apply. I tried to use the FAQ's, but couldn't find the online application		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Other reason (please describe)	AA			
CAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N
CAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
CAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
CAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
CAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N

Model Instance Name:

SSA iClaim v3

MID: xZAAEQw81glo1Vo4Noc1Rw4C

Date: 7/15/2011

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violet (bold): SKIP-LOGIC

SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045289		What is your current marital status?	Married Separated Divorced Widowed Never married Prefer not to answer Other, please specify	A	Radio button, one-up vertical	Single	N
CAS0045290	A	Other marital status			Text field, <100 char		N
STE0059662		Have you registered for a my Social Security account?	Yes No	A	Radio button, one-up vertical	Single	Y
	A	What is the <u>main reason</u> you have not registered for a my Social Security account?	I am unaware of what a my Social Security account is. I tried to register for a my Social Security account, but was unsuccessful. I am currently trying to register for a my Social Security account. I do not want a my Social Security account. Other (please specify):	AA	Radio button, one-up vertical	Single	Y
	AA	Please tell us why you have not registered for a my Social Security account.			Text field, no char limit	Single	N
CAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENBJL2231		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other		Dropdown (Select-one)	Single	Y
ENCAS0045242		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Dropdown (Select-one)	Single	Y
ENCAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video A newspaper or magazine ad A billboard or other printed ad Social Media (Blog, Facebook, Twitter, etc.) Friend, spouse, relative, neighbor or acquaintance Social Security statement Social Security employee Community Group or Association Other, please specify	A B	check box one up vertical	Multi	Y
ENCAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	AA	check box one up vertical	Multi	Y
ENCAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
ENCAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
ENCAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
ENCAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
ENCAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			
ENCAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Takes too long to fill out				
			Too complicated to use without help				
			Didn't have information I needed like names, addresses, or dates				
			Didn't understand what questions meant/how to answer				
			My disabling condition prevents me from working with a computer for long periods				
			I had a limited amount of time/family demands that kept me from working on it for very long				
			I had technical problems like an error message or a mistake I couldn't fix				
			Other, please specify	AA			
ENCAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
ENCAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
ENCAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
ENCAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner I used the search feature but the results didn't seem to apply. I tried to use the FAQ's, but couldn't find the online application Other reason (please describe)		check box one up vertical	Multi	Y
ENCAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
ENCAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
ENCAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
ENCAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N
ENCAS0045289		What is your current marital status?	Married		Radio button, one-up vertical	Single	N
			Separated				
			Divorced				

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			Widowed				
			Never married				
			Prefer not to answer				
			Other, please specify	A			
ENCAS0045290	A	Other marital status			Text field, <100 char		N
ENSTE0059662		Have you registered for a my Social Security account?	Yes		Radio button, one-up vertical	Single	Y
			No	A			
	A	What is the main reason you have not registered for a my Social Security account?	I am unaware of what a my Social Security account is.		Radio button, one-up vertical	Single	Y
			I tried to register for a my Social Security account, but was unsuccessful.				
			I am currently trying to register for a my Social Security account.				
			I do not want a my Social Security account.				
			Other (please specify):	AA			
	AA	Please tell us why you have not registered for a my Social Security account.			Text field, no char limit	Single	N
ENCAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPBJL2231		¿Qué tipo de beneficios estaba solicitando?	Por jubilación		Dropdown (Select-one)	Single	Y
			Solo Medicare				
			Por incapacidad				
			Tanto Jubilación y Discapacidad				
			Coomo cónyuge				
Otro							
SPCAS0045242		¿Es esta solicitud en línea para sí mismo o estás ayudando a alguien más?	Yo mismo		Dropdown (Select-one)	Single	Y
			Cómo ayudar a un cónyuge / pariente / amigo				
			Profesional Ayudar a un cliente				
			Otro				
SPCAS0045243		¿Cómo se enteró acerca de esta solicitud en línea? (Seleccione todas las que apliquen.)	Sitio web oficial de la Seguridad Social		check box one up vertical	Multi	Y
			Una búsqueda web general (por ejemplo, Google, Bing, etc)				
			La radio				
			La televisión				
			Un correo electrónico de la Seguridad Social				
			Un periódico o la revista				
			Un anuncio en línea (Banner / Imagen)				
			Un video en línea				
			Un periódico o una revista de anuncios				
			Un anuncio impreso cartelera u otro				
			Medios de Comunicación Social (Blog, Facebook, Twitter, etc)				
			Amigo, cónyuge, pariente, vecino o conocido				
			Declaración del Seguro Social				
			Empleado del Seguro Social				
Grupo de la comunidad o de la Asociación							
Otro, especificar	B						
SPCAS0045244	A	¿Cómo se hace el contacto con un empleado del Seguro Social?	Visitado una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Llamado a la oficina local del Seguro Social				
			Llamado el número nacional 800				
			Otro, especificar				

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPCAS0045245	AA	Por favor describa cómo se hizo contacto con un empleado del Seguro Social.			Text box, no char limit		N
SPCAS0045246	B	Por favor, especifique cómo se enteró de esta aplicación en línea.			Text box, no char limit		N
SPCAS0045262		¿Ha usado alguna de las siguientes acciones para prepararse para aplicar en línea? (Seleccione todas las que apliquen.)	Comentado mi Declaración del Seguro Social en línea	A	check box one up vertical	Multi	Y
			He utilizado el Retirement Estimator u otras herramientas en el sitio web de la Seguridad Social	B			
			Vi el video de instrucciones	C			
			Usé otra información en la página web de la Seguridad Social para preparar	D			
			Utilicé otro recurso que se preparen para aplicar en línea	E			
			No hice uso de los recursos para prepararse para aplicar en línea				
SPCAS0045263	A	¿Qué tan útil ha encontrado el Declaración del Seguro Social en línea?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045264	B	¿Qué tan útil encontraste las herramientas estimador en el sitio web?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045265	C	¿Qué tan útil le parecen la video instructivo?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045266	D	¿Qué tan útil le parecen la otra información en el sitio web de la Seguridad Social?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045267	E	Por favor describa lo otro recurso (s) que utilizó para prepararse para aplicar en línea.			Text field, no char limit		N
SPCAS0045247		¿Comenzó una nueva aplicación en línea hoy mismo o que te vuelva a una solicitud guardada?	Comenzó una nueva aplicación		Drop down select one	Single	Y
			Volvió a trabajar en una solicitud guardada				
SPCAS0045282		¿Sabía usted completar y presentar esta solicitud en línea hoy en día?	Sí		Drop down select one	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			No, tengo la intención de completar y enviar más tarde	A			
			No, no tengo planes para completar y enviar la solicitud en línea	A			
SPCAS0045283	A	Si no logró completar y presentar esta solicitud en línea hoy, por favor díganos por qué.	Demasiadas preguntas		check box one up vertical	Multi	Y
			Toma demasiado tiempo para llenar				
			Demasiado complicado de usar sin ayuda				
			No tenía la información que necesitaba como nombres, direcciones o fechas				
			No entendía lo que significaba preguntas / cómo responder				
			Mi condición de discapacidad me impide trabajar con una computadora por largos periodos				
			Yo tenía una cantidad limitada de demandas de tiempo / de la familia que me impedía trabajar en ella por mucho tiempo				
			Tuve problemas técnicos, como un mensaje de error o un error que no podía fijar				
			Otro, especificar	AA			
SPCAS0045284	AA	Haznos saber por qué no se ha completado y se somete esta solicitud hoy.			Text field, no char limit		N
SPCAS0045248		Hasta el momento, ¿cuánto tiempo ha trabajado en esta solicitud en línea?	Hasta 15 minutos		Drop down select one	Single	Y
			16 minutos - 30 minutos				
			31 minutos - 1 hora				
			Más de 1 hora hasta 2 horas				
			Más de 2 horas				
SPCAS0045249		¿Fue fácil para usted para encontrar esta aplicación en	Muy fácil				
			algo fácil				
			algo duro	A			
			Muy difícil	A			
SPCAS0045250	A	Haznos saber por qué era difícil encontrar la aplicación en línea. (Seleccione todas las que apliquen.)	No se pudo encontrar por dónde empezar una nueva aplicación en línea		check box one up vertical	Multi	Y
			Donde no está claro que vaya a volver a una solicitud previamente guardada				
			No estaba claro para mí cuando los vínculos conducirían				
			Dificultad para utilizar un enlace en la página web de la Seguridad Social				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			La información no parecía estar organizados de una manera lógica				
			Usé la función de búsqueda, pero los resultados no parecen aplicarse.				
			Traté de usar el FAQ, pero no pude encontrar la solicitud en línea				
			Otro, especificar	AA			
SPCAS0045285	AA	Por favor, explique la razón por la que era difícil para usted para encontrar la solicitud en línea.			N		N
SPCAS0045286		¿Cómo llegaste a esta solicitud en línea hoy en día?	Se utiliza el enlace de los servicios en línea en la página web de la Seguridad Social		Radio Button	Single	Y
			Seguido de un enlace de algún otro lugar en el sitio web de la Seguridad Social				
			Se utiliza la función de búsqueda en la página web de la Seguridad Social				
			Se utiliza un motor de búsqueda fuera (es decir, Google, Bing, Yahoo, etc)				
			Seguido de un enlace desde medicare.gov				
			Seguido un enlace desde otro sitio web				
			Este sitio fue bookmarked				
			Otro, especificar	A			
SPCAS0045251	A	Por favor describa cómo llegó a esta solicitud en línea hoy			Text field, no char limit		N
SPCAS0045252		¿Por qué eligió para aplicar en línea? (Seleccione todas las que apliquen.)	Yo no quería ir a una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Yo no quería que la solicitud por teléfono				
			Yo prefiero usar los servicios en línea tanto como sea posible				
			Aprendí acerca de la aplicación en línea durante su visita a la página web de la Seguridad Social				
			Un empleado del Seguro Social recomienda que aplique en línea				
			Un amigo o familiar recomendaron que aplique en línea				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Yo sabía que si tenía alguna pregunta o problema la aplicación en línea, todavía podía recibir ayuda de la Seguridad Social				
			Estoy presentando en nombre de otra persona				
			Otro, especificar	A			
SPCAS0045287	A	Por favor, especifique qué decide aplicar en línea			Text field, no char limit		N
SPCAS0045289		¿Cuál es su estado civil actual?	casado apartado divorciado viudo Nunca se ha casado Prefiero no responder Otro, especificar	A	Radio button, one-up vertical	Single	N
SPCAS0045290	A	Otro estado civil			Text field, <100 char		N
ENSTE0059662		¿Ya se registró para una cuenta de mi Seguro Social?	Sí No	A	Radio button, one-up vertical	Single	Y
	A	¿Cuál es la razón principal por la que no se haya registrado para una cuenta de mi Seguro Social?	No tengo conocimiento de lo que una cuenta de mi Seguro Social es. Traté de registrar una cuenta de mi Seguro Social, pero no tuvo éxito. Actualmente estoy tratando de registrar una cuenta de mi Seguro Social. Yo no quiero una cuenta de mi Seguro Social. Otro (especificar):	AA	Radio button, one-up vertical	Single	Y
	AA	Por favor, díganos por qué usted no está registrado para obtener una cuenta de mi Seguridad Social.			Text field, no char limit	Single	N
SPCAS0045291		¿Tiene alguna sugerencia para mejorar la aplicación en línea de la Seguridad Social?			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2231		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single	Y
			Medicare only				
			Disability				
			Both Retirement and Disability				
			Spouse's				
		Other					
CAS0045242		Are you applying online for yourself or are you helping someone else?	Myself		Dropdown (Select-one)	Single	Y
			Helping a Spouse/Relative/Friend				
			Professional Helping a Client				
			Other				
CAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website		check box one up vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				
			An online video				
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
			Other, please specify	B			
CAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
CAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
CAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
CAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
CAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
CAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
CAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			

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SSA iClaim v3

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violet (bold): SKIP-LOGIC

SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions Takes too long to fill out Too complicated to use without help Didn't have information I needed like names, addresses, or dates Didn't understand what questions meant/how to answer My disabling condition prevents me from working with a computer for long periods I had a limited amount of time/family demands that kept me from working on it for very long I had technical problems like an error message or a mistake I couldn't fix Other, please specify	AA	check box one up vertical	Multi	Y
CAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
CAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
CAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
CAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner I used the search feature but the results didn't seem to apply. I tried to use the FAQ's, but couldn't find the online application		check box one up vertical	Multi	Y

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			Other reason (please describe)	AA			
CAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N
CAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
CAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
CAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
CAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
CAS0045289		What is your current marital status?	Married Separated Divorced Widowed Never married Prefer not to answer Other, please specify		Radio button, one-up vertical	Single	N
CAS0045290	A	Other marital status		A	Text field, <100 char		N
		Do you presently have an active <i>my Social Security</i> account established?	Yes No		Radio button, one-up vertical	Single	Y
CAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENBJL2231		What type of benefits were you applying for?	Retirement		Dropdown (Select-one)	Single	Y
			Medicare only				
			Disability				
			Both Retirement and Disability				
			Spouse's				
			Other				
ENCAS0045242		Are you applying online for yourself or are you helping someone else?	Myself		Dropdown (Select-one)	Single	Y
			Helping a Spouse/Relative/Friend				
			Professional Helping a Client				
			Other				
ENCAS0045243		How did you learn about this online application? (Select all that apply.)	Official Social Security website		check box one up vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				
			An online video				
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
Other, please specify	B						
ENCAS0045244	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
ENCAS0045245	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045246	B	Please specify how you learned about this online application.			Text box, no char limit		N
ENCAS0045262		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
ENCAS0045263	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045264	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045265	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045266	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
ENCAS0045267	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
ENCAS0045247		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
ENCAS0045282		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			
ENCAS0045283	A	If you did not complete and submit this online application today, please tell us why.	Too many questions		check box one up vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Takes too long to fill out				
			Too complicated to use without help				
			Didn't have information I needed like names, addresses, or dates				
			Didn't understand what questions meant/how to answer				
			My disabling condition prevents me from working with a computer for long periods				
			I had a limited amount of time/family demands that kept me from working on it for very long				
			I had technical problems like an error message or a mistake I couldn't fix				
			Other, please specify	AA			
ENCAS0045284	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
ENCAS0045248		So far, how long have you worked on this online application?	Up to 15 minutes 16 minutes - 30 minutes 31 minutes - 1 hour More than 1 hour up to 2 hours More than 2 hours		Drop down select one	Single	Y
ENCAS0045249		How easy was it for you to find this online application?	Very easy Somewhat easy Somewhat hard Very hard	A A			
ENCAS0045250	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application Not clear where to go to return to a previously saved application It was not clear to me where the links would lead Difficulty using a link on the Social Security website The information did not seem to be organized in a logical manner I used the search feature but the results didn't seem to apply. I tried to use the FAQ's, but couldn't find the online application Other reason (please describe)		check box one up vertical	Multi	Y
ENCAS0045285	AA	Please explain the reason why it was hard for you to find the online application.			N		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENCAS0045286		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
ENCAS0045251	A	Please describe how you arrived at this online application today			Text field, no char limit		N
ENCAS0045252		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
ENCAS0045287	A	Please specify why you choose to apply online			Text field, no char limit		N
ENCAS0045289		What is your current marital status?	Married		Radio button, one-up vertical	Single	N
			Separated				
			Divorced				

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			Widowed				
			Never married				
			Prefer not to answer				
			Other, please specify	A			
ENCAS0045290	A	Other marital status			Text field, <100 char		N
		Do you presently have an active my Social Security account established?	Yes		Radio button, one-up vertical	Single	Y
			No				
ENCAS0045291		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPBJL2231		¿Qué tipo de beneficios estaba solicitando?	Por jubilación		Dropdown (Select-one)	Single	Y
			Solo Medicare				
			Por incapacidad				
			Tanto Jubilación y Discapacidad				
			Coomo cónyuge				
Otro							
SPCAS0045242		¿Es esta solicitud en línea para sí mismo o estás ayudando a alguien más?	Yo mismo		Dropdown (Select-one)	Single	Y
			Cómo ayudar a un cónyuge / pariente / amigo				
			Profesional Ayudar a un cliente				
			Otro				
SPCAS0045243		¿Cómo se enteró acerca de esta solicitud en línea? (Seleccione todas las que apliquen.)	Sitio web oficial de la Seguridad Social		check box one up vertical	Multi	Y
			Una búsqueda web general (por ejemplo, Google, Bing, etc)				
			La radio				
			La televisión				
			Un correo electrónico de la Seguridad Social				
			Un periódico o la revista				
			Un anuncio en línea (Banner / Imagen)				
			Un video en línea				
			Un periódico o una revista de anuncios				
			Un anuncio impreso cartelera u otro				
			Medios de Comunicación Social (Blog, Facebook, Twitter, etc)				
			Amigo, cónyuge, pariente, vecino o conocido				
			Declaración del Seguro Social				
			Empleado del Seguro Social				
Grupo de la comunidad o de la Asociación							
Otro, especificar	B						
SPCAS0045244	A	¿Cómo se hace el contacto con un empleado del Seguro Social?	Visitado una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Llamado a la oficina local del Seguro Social				
			Llamado el número nacional 800				
			Otro, especificar				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPCAS0045245	AA	Por favor describa cómo se hizo contacto con un empleado del Seguro Social.			Text box, no char limit		N
SPCAS0045246	B	Por favor, especifique cómo se enteró de esta aplicación en línea.			Text box, no char limit		N
SPCAS0045262		¿Ha usado alguna de las siguientes acciones para prepararse para aplicar en línea? (Seleccione todas las que apliquen.)	Comentado mi Declaración del Seguro Social en línea	A	check box one up vertical	Multi	Y
			He utilizado el Retirement Estimator u otras herramientas en el sitio web de la Seguridad Social	B			
			Vi el video de instrucciones	C			
			Usé otra información en la página web de la Seguridad Social para preparar	D			
			Utilicé otro recurso que se preparen para aplicar en línea	E			
			No hice uso de los recursos para prepararse para aplicar en línea				
SPCAS0045263	A	¿Qué tan útil ha encontrado el Declaración del Seguro Social en línea?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045264	B	¿Qué tan útil encontraste las herramientas estimador en el sitio web?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045265	C	¿Qué tan útil le parecen la video instructivo?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045266	D	¿Qué tan útil le parecen la otra información en el sitio web de la Seguridad Social?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
SPCAS0045267	E	Por favor describa lo otro recurso (s) que utilizó para prepararse para aplicar en línea.			Text field, no char limit		N
SPCAS0045247		¿Comenzó una nueva aplicación en línea hoy mismo o que te vuelva a una solicitud guardada?	Comenzó una nueva aplicación		Drop down select one	Single	Y
			Volvió a trabajar en una solicitud guardada				
SPCAS0045282		¿Sabía usted completar y presentar esta solicitud en línea hoy en día?	Sí		Drop down select one	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			No, tengo la intención de completar y enviar más tarde	A			
			No, no tengo planes para completar y enviar la solicitud en línea	A			
SPCAS0045283	A	Si no logró completar y presentar esta solicitud en línea hoy, por favor díganos por qué.	Demasiadas preguntas		check box one up vertical	Multi	Y
			Toma demasiado tiempo para llenar				
			Demasiado complicado de usar sin ayuda				
			No tenía la información que necesitaba como nombres, direcciones o fechas				
			No entendía lo que significaba preguntas / cómo responder				
			Mi condición de discapacidad me impide trabajar con una computadora por largos periodos				
			Yo tenía una cantidad limitada de demandas de tiempo / de la familia que me impedía trabajar en ella por mucho tiempo				
			Tuve problemas técnicos, como un mensaje de error o un error que no podía fijar				
			Otro, especificar	AA			
SPCAS0045284	AA	Haznos saber por qué no se ha completado y se somete esta solicitud hoy.			Text field, no char limit		N
SPCAS0045248		Hasta el momento, ¿cuánto tiempo ha trabajado en esta solicitud en línea?	Hasta 15 minutos		Drop down select one	Single	Y
			16 minutos - 30 minutos				
			31 minutos - 1 hora				
			Más de 1 hora hasta 2 horas				
			Más de 2 horas				
SPCAS0045249		¿Fue fácil para usted para encontrar esta aplicación en	Muy fácil				
			algo fácil				
			algo duro	A			
			Muy difícil	A			
SPCAS0045250	A	Haznos saber por qué era difícil encontrar la aplicación en línea. (Seleccione todas las que apliquen.)	No se pudo encontrar por dónde empezar una nueva aplicación en línea		check box one up vertical	Multi	Y
			Donde no está claro que vaya a volver a una solicitud previamente guardada				
			No estaba claro para mí cuando los vínculos conducirían				
			Dificultad para utilizar un enlace en la página web de la Seguridad Social				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			La información no parecía estar organizados de una manera lógica				
			Usé la función de búsqueda, pero los resultados no parecen aplicarse.				
			Traté de usar el FAQ, pero no pude encontrar la solicitud en línea				
			Otro, especificar	AA			
SPCAS0045285	AA	Por favor, explique la razón por la que era difícil para usted para encontrar la solicitud en línea.			N		N
SPCAS0045286		¿Cómo llegaste a esta solicitud en línea hoy en día?	Se utiliza el enlace de los servicios en línea en la página web de la Seguridad Social		Radio Button	Single	Y
			Seguido de un enlace de algún otro lugar en el sitio web de la Seguridad Social				
			Se utiliza la función de búsqueda en la página web de la Seguridad Social				
			Se utiliza un motor de búsqueda fuera (es decir, Google, Bing, Yahoo, etc)				
			Seguido de un enlace desde medicare.gov				
			Seguido un enlace desde otro sitio web				
			Este sitio fue bookmarked				
			Otro, especificar	A			
SPCAS0045251	A	Por favor describa cómo llegó a esta solicitud en línea hoy			Text field, no char limit		N
SPCAS0045252		¿Por qué eligió para aplicar en línea? (Seleccione todas las que apliquen.)	Yo no quería ir a una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Yo no quería que la solicitud por teléfono				
			Yo prefiero usar los servicios en línea tanto como sea posible				
			Aprendí acerca de la aplicación en línea durante su visita a la página web de la Seguridad Social				
			Un empleado del Seguro Social recomienda que aplique en línea				
			Un amigo o familiar recomendaron que aplique en línea				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Yo sabía que si tenía alguna pregunta o problema la aplicación en línea, todavía podía recibir ayuda de la Seguridad Social				
			Estoy presentando en nombre de otra persona				
			Otro, especificar	A			
SPCAS0045287	A	Por favor, especifique qué decide aplicar en línea			Text field, no char limit		N
SPCAS0045289		¿Cuál es su estado civil actual?	casado apartado divorciado viudo Nunca se ha casado Prefiero no responder Otro, especificar		Radio button, one-up vertical	Single	N
SPCAS0045290	A	Otro estado civil			Text field, <100 char		N
		¿Tiene actualmente una cuenta activa de my Social Security establecido?	Sí No		Radio button, one-up vertical	Single	Y
SPCAS0045291		¿Tiene alguna sugerencia para mejorar la aplicación en línea de la Seguridad Social?			Text field, no char limit		N

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BJL2230		Please rate your impression of the level of security in completing tasks on this application:	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale-Has Don't Know	Single	Y
BJL2231		What type of benefits were you applying for?	Retirement Medicare only Disability Both Retirement and Disability Spouse's Other I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Dropdown (Select-one)	Single	Y
		How did you learn about this online application? (Select all that apply.)	Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video		check box one up vertical	Multi	Y

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
			Other, please specify	B			
	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N
	B	Please specify how you learned about this online application.			Text box, no char limit		N
		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y

Model Instance Name:

SSA iClaim v3

MID: xZAAEQw81glo1Vo4Noc1Rw4C

Date: 7/15/2011

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Somewhat helpful				
			Not at all helpful				
	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			
	A	If you did not complete and submit this online application today, please tell us why.	Too many questions		check box one up vertical	Multi	Y
			Takes too long to fill out				
			Too complicated to use without help				
			Didn't have information I needed like names, addresses, or dates				
			Didn't understand what questions meant/how to answer				
			My disabling condition prevents me from working with a computer for long periods				
			I had a limited amount of time/family demands that kept me from working on it for very long				
			I had technical problems like an error message or a mistake I couldn't fix				
			Other, please specify	AA			
	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
		So far, how long have you worked on this online application?	Up to 15 minutes		Drop down select one	Single	Y
			16 minutes - 30 minutes				
			31 minutes - 1 hour				
			More than 1 hour up to 2 hours				
			More than 2 hours				

Model Instance Name:

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
		How easy was it for you to find this online application?	Very easy				
			Somewhat easy				
			Somewhat hard	A			
			Very hard	A			
	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application		check box one up vertical	Multi	Y
			Not clear where to go to return to a previously saved application				
			It was not clear to me where the links would lead				
			Difficulty using a link on the Social Security website				
			The information did not seem to be organized in a logical manner				
			I used the search feature but the results didn't seem to apply.				
			I tried to use the FAQ's, but couldn't find the online application				
			Other reason (please describe)	AA			
	AA	Please explain the reason why it was hard for you to find the online application.			N		N
		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
	A	Please describe how you arrived at this online application today			Text field, no char limit		N
		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				

Model Instance Name:

SSA iClaim v3

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
	A	Please specify why you choose to apply online			Text field, no char limit		N
		What is your current marital status?	Married		Radio button, one-up vertical	Single	N
			Separated				
			Divorced				
			Widowed				
			Never married				
			Prefer not to answer				
			Other, please specify	A			
	A	Other marital status			Text field, <100 char		N
		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N
BJL2232	M	How did you learn about the Social Security online application? (Select all that apply.)	Official Social Security website		Checkbox One-Up Vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				
			The television				
			An email from Social Security				
			A newspaper or magazine article				
			An online ad (Banner/Image)				

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			An online video A newspaper or magazine ad A billboard or other printed ad Social Media (Blog, Facebook, Twitter, etc.) Friend, spouse, relative, neighbor or acquaintance Social Security statement Social Security employee Community Group or Association Other, please specify	B A			
BJL2233	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
BJL2234	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	D	Radio Button One Up Vertical	Single	Y
BJL2235	D	Please describe the way you made contact with a social security employee.			Text field, <100 char		N
BJL2236	Q	Did you complete your application today?	Yes, I completed my new application today- Yes, I restarted and completed my earlier application today- No, I did not complete my new application, but I plan to complete it later- No, I did not complete my re-started earlier application, but I plan to complete it later- No, I do not plan to complete my application at all- I'm not applying for benefits today-	C C C C C	Radio Button One Up Vertical	Single	Y
BJL2237	C	For whom are you filing this online application for Social Security benefits?	Myself My spouse My parent Another relative My friend My client Other		Radio Button One Up Vertical	Single	Y

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2238	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today	zz	Checkbox One-Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
Other Reason							
BJL2239	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N
BJL2240	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select one)	Single	Y
			No				
BJL2241	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select one)	Single	Y
			No				
BJL2242	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application	Z1	Radio Button One-Up Vertical	Single	Y
			I found it somewhat difficult to find the application				
BJL2243	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	Z2	Checkbox One-Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)				
BJL2244	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
BJL2245	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select one)	Single	Y

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SSA iClaim v3

MID: xZAAEQw81glo1Vo4Noc1Rw4C

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Did a search (i.e. Google, Bing, Yahoo) Followed a link from medicare.gov Followed a link from another website				
BJL2246	E	Please rate the clarity of the instructions provided for this Social Security online application.-	1 = Not At All Clear 2 3 4 5 6 7 8 9 10 = Very Clear Don't know	F	Radio Button Scale Has Don't Know	Single	Y
BJL2247	F	What part of the instructions was not clear?-			Text area, no char limit		N
BJL2248	G	Did you complete the Online Disability Report today?	Yes No Don't recall		Radio Button One Up Vertical	Single	Y
BJL2249	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

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SSA iClaim v3
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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENBJL2230		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale-Has Don't Know	Single	Y
ENBJL2231		What type of benefits were you applying for?	Retirement <i>Medicare only</i> <i>Disability</i> Both Retirement and Disability <i>Spouse's</i> Other I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
		Are you applying online for yourself or are you helping someone else?	Myself Helping a Spouse/Relative/Friend Professional Helping a Client Other		Dropdown (Select-one)	Single	Y
		How did you learn about this online application? (Select all that apply.)	Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video		check box one up vertical	Multi	Y

Model Instance Name:
 SSA iClaim v3
 MID: VgpBBYx9I8JxIFgJIY1Ikg4C
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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			A newspaper or magazine ad				
			A billboard or other printed ad				
			Social Media (Blog, Facebook, Twitter, etc.)				
			Friend, spouse, relative, neighbor or acquaintance				
			Social Security statement				
			Social Security employee	A			
			Community Group or Association				
			Other, please specify	B			
	A	How did you make contact with a Social Security employee?	Visited a local Social Security office		check box one up vertical	Multi	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	AA			
	AA	Please describe how you made contact with a Social Security employee.			Text box, no char limit		N
	B	Please specify how you learned about this online application.			Text box, no char limit		N
		Did you use any of the following to prepare to apply online? (Select all that apply.)	Reviewed my online Social Security Statement	A	check box one up vertical	Multi	Y
			I used the Retirement Estimator or other tools on the Social Security website	B			
			I watched the instructional video	C			
			I used other information on the Social Security website to prepare	D			
			I used another resource to prepare to apply online	E			
			I did not use any resources to prepare to apply online				
	A	How helpful did you find the online Social Security Statement?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	B	How helpful did you find the estimator tools on the website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				

Model Instance Name:
 SSA iClaim v3
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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
	C	How helpful did you find the instructional video?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	D	How helpful did you find the other information on the Social Security website?	Very helpful		Drop down select one	Single	Y
			Somewhat helpful				
			Not at all helpful				
	E	Please describe what other resource(s) you used to prepare to apply online?			Text field, no char limit		N
		Did you start a new online application today or did you return to a saved application?	Started a new application		Drop down select one	Single	Y
			Returned to work on a saved application				
		Did you complete and submit this online application today?	Yes		Drop down select one	Single	Y
			No, I plan to complete and submit later	A			
			No, I do not plan to complete and submit the online application	A			
	A	If you did not complete and submit this online application today, please tell us why.	Too many questions		check box one up vertical	Multi	Y
			Takes too long to fill out				
			Too complicated to use without help				
			Didn't have information I needed like names, addresses, or dates				
			Didn't understand what questions meant/how to answer				
			My disabling condition prevents me from working with a computer for long periods				
			I had a limited amount of time/family demands that kept me from working on it for very long				
			I had technical problems like an error message or a mistake I couldn't fix				
			Other, please specify	AA			
	AA	Please tell us why you did not complete and submit this application today.			Text field, no char limit		N
		So far, how long have you worked on this online application?	Up to 15 minutes		Drop down select one	Single	Y
			16 minutes - 30 minutes				
			31 minutes - 1 hour				

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			More than 1 hour up to 2 hours				
			More than 2 hours				
		How easy was it for you to find this online application?	Very easy				
			Somewhat easy				
			Somewhat hard	A			
			Very hard	A			
	A	Please tell us why it was hard to find the online application. (Select all that apply.)	Could not find where to start a new online application		check box one up vertical	Multi	Y
			Not clear where to go to return to a previously saved application				
			It was not clear to me where the links would lead				
			Difficulty using a link on the Social Security website				
			The information did not seem to be organized in a logical manner				
			I used the search feature but the results didn't seem to apply.				
			I tried to use the FAQ's, but couldn't find the online application				
			Other reason (please describe)	AA			
	AA	Please explain the reason why it was hard for you to find the online application.			N		N
		How did you arrive at this online application today?	Used the Online Services link on the Social Security homepage		Radio Button	Single	Y
			Followed a link from somewhere else on the Social Security website				
			Used the search feature on the Social Security website				
			Used an outside search engine (i.e. Google, Bing, yahoo etc.)				
			Followed a link from medicare.gov				
			Followed a link from another website				
			Site was bookmarked				
			Other, please specify	A			
	A	Please describe how you arrived at this online application today			Text field, no char limit		N

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
		Why did you choose to apply online? (Select all that apply.)	I did not want to go to a local Social Security office		check box one up vertical	Multi	Y
			I did not want to apply over the phone				
			I prefer to use online services as much as possible				
			I learned about applying online while visiting Social Security's website				
			A Social Security employee recommended that I apply online				
			A friend or relative recommended that I apply online				
			I knew that if I had a question or problem applying online, I could still get help from Social Security				
			I am filing on behalf of another person				
			Other, please specify	A			
	A	Please specify why you choose to apply online			Text field, no char limit		N
		What is your current marital status?	Married		Radio button, one-up vertical	Single	N
			Separated				
			Divorced				
			Widowed				
			Never married				
			Prefer not to answer				
			Other, please specify	A			
	A	Other marital status			Text field, <100 char		N
		Do you have any suggestions for improving Social Security's online application.			Text field, no char limit		N
ENBJL2232	M	How did you learn about the Social Security online application? (Select all that apply.)	Official Social Security website		Checkbox One Up Vertical	Multi	Y
			A general web search (e.g. Google, Bing, etc.)				
			The radio				

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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			My friend My client Other				
ENBJL2238	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today Needed to find documents/other information for my application Too many questions Takes too long Too complicated to use without help My medical/physical condition prevents me from working on the computer for long periods Application wouldn't accept empty/blank fields Received an error message or was "kicked out" of the application I had a problem entering dates or other information in some of the pages Other Reason	zz	Checkbox One Up Vertical	Multi	Y
ENBJL2239	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N
ENBJL2240	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes No		Dropdown (Select one)	Single	Y
ENBJL2241	Y	Did you use the SEARCH box on our website to find what you needed?	Yes No		Dropdown (Select one)	Single	Y
ENBJL2242	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application I found it somewhat difficult to find the application	Z1	Radio Button One Up Vertical	Single	Y
ENBJL2243	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking It was not clear to me where the links would lead The information did not seem to be organized in a logical manner I used the search function but the results didn't seem to apply. Other reason (please describe)	Z2	Checkbox One Up Vertical	Multi	Y

Model Instance Name:
 SSA iClaim v3
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SSA iClaim v3 CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENBJL2244	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
ENBJL2245	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser Did a search (i.e. Google, Bing, Yahoo) Followed a link from medicare.gov Followed a link from another website		Dropdown (Select one)	Single	Y
ENBJL2246	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear 2 3 4 5 6 7 8 9 10 = Very Clear Don't know	F F F F	Radio Button Scale Has Don't Know	Single	Y
ENBJL2247	F	What part of the instructions was not clear?			Text area, no char limit		N
ENBJL2248	G	Did you complete the Online Disability Report today?	Yes No Don't recall		Radio Button One Up Vertical	Single	Y
ENBJL2249	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

Model Instance Name:
 SSA iClaim v3 (Spanish)
 MID: Q0ExM1xNQRI9JJUR0M0JIA4C
 Date: 7/15/2011

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Un anuncio impreso cartelera u otro				
			Medios de Comunicación Social (Blog, Facebook, Twitter, etc)				
			Amigo, cónyuge, pariente, vecino o conocido				
			Declaración del Seguro Social				
			Empleado del Seguro Social	A			
			Grupo de la comunidad o de la Asociación				
			Otro, especificar	B			
	A	¿Cómo se hace el contacto con un empleado del Seguro Social?	Visitado una oficina local del Seguro Social		check box one up vertical	Multi	Y
			Llamado a la oficina local del Seguro Social				
			Llamado el número nacional 800				
			Otro, especificar	AA			
	AA	Por favor describa cómo se hizo contacto con un empleado del Seguro Social.			Text box, no char limit		N
	B	Por favor, especifique cómo se enteró de esta aplicación en línea.			Text box, no char limit		N
		¿Ha usado alguna de las siguientes acciones para prepararse para aplicar en línea? (Seleccione todas las que apliquen.)	Comentado mi Declaración del Seguro Social en línea	A	check box one up vertical	Multi	Y
			He utilizado el Retirement Estimator u otras herramientas en el sitio web de la Seguridad Social	B			
			Vi el video de instrucciones	C			
			Usé otra información en la página web de la Seguridad Social para preparar	D			
			Utilicé otro recurso que se preparen para aplicar en línea	E			
			No hice uso de los recursos para prepararse para aplicar en línea				
	A	¿Qué tan útil ha encontrado el Declaración del Seguro Social en línea?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				
	B	¿Qué tan útil encontraste las herramientas estimador en el sitio web?	Muy útil		Drop down select one	Single	Y
			algo útil				
			Para nada útil				

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
	C	¿Qué tan útil le parecen la video instructivo?	Muy útil algo útil Para nada útil		Drop down select one	Single	Y
	D	¿Qué tan útil le parecen la otra información en el sitio web de la Seguridad Social?	Muy útil algo útil Para nada útil		Drop down select one	Single	Y
	E	Por favor describa lo otro recurso (s) que utilizó para prepararse para aplicar en línea.			Text field, no char limit		N
		¿Comenzó una nueva aplicación en línea hoy mismo o que te vuelva a una solicitud guardada?	Comenzó una nueva aplicación Volvió a trabajar en una solicitud guardada		Drop down select one	Single	Y
		¿Sabía usted completar y presentar esta solicitud en línea hoy en día?	Sí No, tengo la intención de completar y enviar más tarde No, no tengo planes para completar y enviar la solicitud en línea	A A	Drop down select one	Single	Y
	A	Si no logró completar y presentar esta solicitud en línea hoy, por favor díganos por qué.	Demasiadas preguntas Toma demasiado tiempo para llenar Demasiado complicado de usar sin ayuda No tenía la información que necesitaba como nombres, direcciones o fechas No entendía lo que significaba preguntas / cómo responder Mi condición de discapacidad me impide trabajar con una computadora por largos periodos Yo tenía una cantidad limitada de demandas de tiempo / de la familia que me impedía trabajar en ella por mucho tiempo Tuve problemas técnicos, como un mensaje de error o un error que no podía fijar Otro, especificar		check box one up vertical	Multi	Y
	AA	Haznos saber por qué no se ha completado y se somete esta solicitud hoy.		AA	Text field, no char limit		N
		Hasta el momento, ¿cuánto tiempo ha trabajado en esta solicitud en línea?	Hasta 15 minutos 16 minutos - 30 minutos 31 minutos - 1 hora		Drop down select one	Single	Y

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			Más de 1 hora hasta 2 horas				
			Más de 2 horas				
		¿Fue fácil para usted para encontrar esta aplicación en	Muy fácil				
			algo fácil				
			algo duro	A			
			Muy difícil	A			
	A	Haznos saber por qué era difícil encontrar la aplicación en línea. (Seleccione todas las que apliquen.)	No se pudo encontrar por dónde empezar una nueva aplicación en línea		check box one up vertical	Multi	Y
			Donde no está claro que vaya a volver a una solicitud previamente guardada				
			No estaba claro para mí cuando los vínculos conducirían				
			Dificultad para utilizar un enlace en la página web de la Seguridad Social				
			La información no parecía estar organizados de una manera lógica				
			Usé la función de búsqueda, pero los resultados no parecen aplicarse.				
			Traté de usar el FAQ, pero no pude encontrar la solicitud en línea				
			Otro, especificar	AA			
	AA	Por favor, explique la razón por la que era difícil para usted para encontrar la solicitud en línea.			N		N
		¿Cómo llegaste a esta solicitud en línea hoy en día?	Se utiliza el enlace de los servicios en línea en la página web de la Seguridad Social		Radio Button	Single	Y
			Seguido de un enlace de algún otro lugar en el sitio web de la Seguridad Social				
			Se utiliza la función de búsqueda en la página web de la Seguridad Social				
			Se utiliza un motor de búsqueda fuera (es decir, Google, Bing, Yahoo, etc)				
			Seguido de un enlace desde medicare.gov				
			Seguido un enlace desde otro sitio web				
			Este sitio fue bookmarked				
			Otro, especificar	A			
	A	Por favor describa cómo llegó a esta solicitud en línea hoy			Text field, no char limit		N

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		¿Por qué eligió para aplicar en línea? (Seleccione todas las que apliquen.)	Yo no quería ir a una oficina local del Seguro Social Yo no quería que la solicitud por teléfono Yo prefiero usar los servicios en línea tanto como sea posible Aprendí acerca de la aplicación en línea durante su visita a la página web de la Seguridad Social Un empleado del Seguro Social recomienda que aplique en línea Un amigo o familiar recomendaron que aplique en línea Yo sabía que si tenía alguna pregunta o problema la aplicación en línea, todavía podía recibir ayuda de la Seguridad Social Estoy presentando en nombre de otra persona Otro, especificar	A	check box one up vertical	Multi	Y
	A	Por favor, especifique qué decide aplicar en línea			Text field, no char limit		N
		¿Cuál es su estado civil actual?	casado apartado divorciado viudo Nunca se ha casado Prefiero no responder Otro, especificar	A	Radio button, one-up vertical	Single	N
	A	Otro estado civil			Text field, <100 char		N
		¿Tiene alguna sugerencia para mejorar la aplicación en línea de la Seguridad Social?			Text field, no char limit		N
SPBJL2232	M	¿Cómo se enteró de la solicitud por Internet del Seguro Social? (Seleccione todo lo que aplique.)	El sitio de Internet del Seguro Social Una búsqueda por Internet (usando Google, Bing, etc.)		Checkbox One-Up Vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Una promoción en la radio Una promoción en la televisión Un e-mail del Seguro Social Un artículo en un diario o una revista Una promoción por Internet (anuncio web/imagen) Un video en la Internet Una promoción en un diario o una revista Una pancarta u otro tipo de promoción impresa En las redes sociales (un blog, en Facebook, Twitter, etc.) Un amigo, mi cónyuge, un familiar, un vecino o un conocido La Declaración del Seguro Social Un agente del Seguro Social Una asociación o un grupo comunitario Otro modo, por favor especifique el modo	 B A			
SPBJL2233	A	Por favor especifique cómo se enteró del sitio de Internet del Seguro Social.			Text area, no char limit		N
SPBJL2234	B	¿Cómo se comunicó con un empleado del Seguro Social?	Visitando una de las oficinas locales del Seguro Social Llamando la oficina local del Seguro Social Llamando el número 800 nacional Otro modo, por favor especifique	D	Radio Button One-Up Vertical	Single	Y
SPBJL2235	D	Por favor describa la manera en la que se comunicó con un empleado del Seguro Social.			Text field, <100 char		N
SPBJL2236	Q	¿Completó la solicitud hoy?	Sí, llené mi solicitud hoy mismo. Sí, reanudé y llené la solicitud que ya había comenzado. No, no terminé de llenar la solicitud pero la terminaré más adelante. No, no terminé de llenar la solicitud que ya había comenzado pero la terminaré más adelante. No, no tengo intención de terminar la solicitud. No voy a solicitar los beneficios hoy.	 C C C C	Radio Button One-Up Vertical	Single	Y
SPBJL2237	C	¿Para quién está llenando esta solicitud por Internet para beneficios de Seguro Social?	Para mi mismo. Para mi cónyuge. Para mis padres.		Radio Button One-Up Vertical	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Para un familiar. Para un amigo. Para un cliente. Para otra persona				
SPBJL2238	R	Si dejó de llenar su solicitud, por favor díganos por qué: (Seleccione todo lo que aplique)	Terminé de llenar mi solicitud hoy. Necesitaba conseguir algunos documentos u otra información para terminar mi solicitud. Demasiadas preguntas Me demoró mucho. La solicitud es muy complicada sin la ayuda de alguien. Mi impedimento físico/médico me impide trabajar con una computadora por periodos prolongados. La solicitud no aceptaba que dejara preguntas sin contestar. Recibí un mensaje haciendo saber que había sido «expulsado» de la solicitud. Tuve problemas ingresando fechas y otra información en algunas de las páginas. Por otras razones	zz	Checkbox One-Up Vertical	Multi	Y
SPBJL2239	zz	Por favor díganos la razón por la que dejó de llenar su solicitud.			Text area, no char limit		N
SPBJL2240	X	¿Visitó la página principal del Seguro Social (www.segurosocial.gov) hoy?	Sí No		Dropdown (Select one)	Single	Y
SPBJL2241	Y	¿Usó el encasillado de BUSCAR en nuestro sitio de Internet para encontrar lo que necesitaba?	Sí No		Dropdown (Select one)	Single	Y
SPBJL2242	Z	Por favor díganos que tan fácil fue para que encontrara la solicitud para beneficios.	Tuve un poco de dificultad para ingresar a la solicitud. Se me hizo un poco difícil encontrar la solicitud.	Z1	Radio Button One-Up Vertical	Single	Y
SPBJL2243	Z1	Encontré que fue un poco difícil encontrar la solicitud debido a que: (Seleccione todo lo que aplique.)	No sabía por dónde comenzar a buscar. No estaba claro a dónde me llevarían los enlaces. No me pareció que la información estaba organizada en una manera lógica. Usé la herramienta de búsqueda pero los resultados no parecían ser relevantes.		Checkbox One-Up Vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Por otras razones (por favor explique)	Z2			
SPBJL2244	Z2	Por favor explique la razón por la que encontró que la solicitud fue un poco difícil de encontrar.			Text area, no char limit		N
SPBJL2245	U	¿Cómo llegó al sitio de Internet del Seguro Social hoy?	Ingresé la dirección ssa.gov o segurosocial.gov en el navegador de Internet. Hice una búsqueda (usando Google, Bing, Yahoo) Oprimí en un enlace que encontré en medicare.gov Oprimí en un enlace que encontré en otro sitio de Internet.		Dropdown (Select one)	Single	Y
SPBJL2246	E	Por favor califique la claridad de las instrucciones provistas para esta solicitud por Internet del Seguro Social.	1 = No lo entiendo Muy claro = 10 No sé	F F F F	Radio Button Scale Has Don't Know	Single	Y
SPBJL2247	F	¿Qué parte de las instrucciones no estaban claras?			Text area, no char limit		N
SPBJL2248	G	¿Llenó el informe de incapacidad por Internet hoy?	Sí: No: No me acuerdo.		Radio Button One-Up Vertical	Single	Y
SPBJL2249	W	¿Tiene algún otro problema con la solicitud por Internet del Seguro Social que no se cubrió en las preguntas anteriores, o alguna sugerencia sobre cómo podemos mejorarla? (Por favor no incluya ninguna información personal en su respuesta.)			Text area, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
BJL2230		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
BJL2231		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
BJL2232	M	How did you learn about the Social Security online application? (Select all that apply.)	+-->Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video A newspaper or magazine ad A billboard or other printed ad Social Media (Blog, Facebook, Twitter, etc.) Social Security statement Social Security employee Community Group or Association Another website or search engine News (TV, radio, newspaper or Internet)	B	Checkbox One Up Vertical	Multi	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Advertisement				
			Other, please specify	A			
BJL2233	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
BJL2234	B	How did you make contact with a Social Security employee?	Visited a local Social Security office		Radio Button One Up Vertical	Single	Y
			Called a local Social Security office				
			Called the national 800 number				
			Other, please specify	D			
BJL2235	D	Please describe the way you made contact with a social security employee.			Text field, <100 char		N
BJL2236	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all	C			
			I'm not applying for benefits today	C			
BJL2237	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
			Other				
BJL2238	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
			Other Reason	zz			
BJL2239	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N
BJL2240	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
BJL2241	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
BJL2242	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application		Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application	Z1			
BJL2243	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking		Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)	Z2			
BJL2244	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
BJL2245	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
BJL2246	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2	F			
			3	F			

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			4	F			
			5	F			
			6				
			7				
			8				
			9				
			10 = Very Clear				
			Don't know				
BJL2247	F	What part of the instructions was not clear?			Text area, no char limit		N
BJL2248	G	Did you complete the Online Disability Report today?	Yes		Radio Button One Up Vertical	Single	Y
			No				
			Don't recall				
BJL2249	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from)	Single or Multi	Required Y/N
ENBJL2230		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
ENBJL2231		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
ENBJL2232	M	How did you learn about the Social Security online application? (Select all that apply.)	+-->Official Social Security website A general web search (e.g. Google, Bing, etc.) The radio The television An email from Social Security A newspaper or magazine article An online ad (Banner/Image) An online video A newspaper or magazine ad A billboard or other printed ad Social Media (Blog, Facebook, Twitter, etc.) Social Security statement Social Security employee Community Group or Association Another website or search engine News (TV, radio, newspaper or Internet) Advertisement Other, please specify	B A	Checkbox One Up Vertical	Multi	Y
ENBJL2233	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
ENBJL2234	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number		Radio Button One Up Vertical	Single	Y

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Other, please specify	D			
ENBJL2235	D	Please describe the way you made contact with a social security employee.			Text field, <100 char		N
ENBJL2236	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all I'm not applying for benefits today	C			
ENBJL2237	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
			Other				
ENBJL2238	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
			Other Reason				
			zz				
ENBJL2239	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N
ENBJL2240	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
ENBJL2241	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				

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ENBJL2242	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application	Z1	Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application				
ENBJL2243	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	Z2	Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
		Other reason (please describe)					
ENBJL2244	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
ENBJL2245	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
		Followed a link from another website					
ENBJL2246	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10 = Very Clear				
		Don't know					
ENBJL2247	F	What part of the instructions was not clear?			Text area, no char limit		N
ENBJL2248	G	Did you complete the Online Disability Report today?	Yes		Radio Button One Up Vertical	Single	Y
			No				
			Don't recall				
ENBJL2249	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

Model Instance Name: red & strike-through: DELETE
 SSA iClaim v3 (Spanish) underlined & italicized: RE-ORDER
 MID: Q0ExM1xNQRI9JJUR0M0JIA4C pink: ADDITION
 Date: 7/15/2011 blue + -->: REWORDING
violet (bold): SKIP-LOGIC

SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from)	Single or Multi	Required Y/N		
SPBJL2230		Por favor califique su impresión del nivel de seguridad al completar las tareas en esta solicitud.	1 = Decifiente Excelente = 10 No sé		Radio Button Scale Has Don't Know	Single	Y		
SPBJL2231		¿Qué tipo de beneficios estaba solicitando?	Por jubilación Por incapacidad Coomo cónyuge Solo Medicare No estoy solicitando hoy	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y		
SPBJL2232	M	¿Cómo se enteró de la solicitud por Internet del Seguro Social? (Seleccione todo lo que aplique.)	El sitio de Internet del Seguro Social Por un amigo, mi cónyuge, un familiar, un vecino o un conocido Agente del Seguro Social Por medio de otro sitio de Internet o un buscador de internet Las noticias (TV, radio, diario o Internet) Promoción La Declaración del Seguro Social Grupo o asociación comunitaria Otro modo, por favor especifique	El sitio de Internet del Seguro Social Una búsqueda por Internet (usando Google, Bing, etc.) Una promoción en la radio Una promoción en la televisión Un e-mail del Seguro Social Un artículo en un diario o una revista Una promoción por Internet (anuncio web/imagen) Un video en la Internet Una promoción en un diario o una revista Una pancarta u otro tipo de promoción impresa En las redes sociales (un blog, en Facebook, Twitter, etc.) Un amigo, mi cónyuge, un familiar, un vecino o un conocido La Declaración del Seguro Social Un agente del Seguro Social Una asociación o un grupo comunitario Otro modo, por favor especifique el modo	B A	Checkbox One Up Vertical	Multi	Y	
SPBJL2233	A	Por favor especifique cómo se enteró del sitio de Internet del Seguro Social.					Text area, no char limit	N	
SPBJL2234	B	¿Cómo se comunicó con un empleado del Seguro Social?	Visitando una de las oficinas locales del Seguro Social Llamando la oficina local del Seguro Social Llamando el número 800 nacional Otro modo, por favor especifique				Radio Button One Up Vertical	Single	Y
SPBJL2235	D	Por favor describa la manera en la que se comunicó con un empleado del Seguro Social.					Text field, <100 char	N	

Model Instance Name:

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Date: 7/15/2011

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SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from)	Single or Multi	Required Y/N
SPBJL2236	Q	¿Completó la solicitud hoy?	Sí, llené mi solicitud hoy mismo.	C	Radio Button One Up Vertical	Single	Y
			Sí, reanudé y llené la solicitud que ya había comenzado.	C			
			No, no terminé de llenar la solicitud pero la terminaré más adelante.	C			
			No, no terminé de llenar la solicitud que ya había comenzado pero la terminaré más adelante.	C			
			No, no tengo intención de terminar la solicitud. No voy a solicitar los beneficios hoy.	C			
SPBJL2237	C	¿Para quién está llenando esta solicitud por Internet para beneficios de Seguro Social?	Para mi mismo.		Radio Button One Up Vertical	Single	Y
			Para mi cónyuge.				
			Para mis padres.				
			Para un familiar.				
			Para un amigo.				
			Para un cliente. Para otra persona				
SPBJL2238	R	Si dejó de llenar su solicitud, por favor díganos por qué. (Seleccione todo lo que aplique)	Terminé de llenar mi solicitud hoy.		Checkbox One Up Vertical	Multi	Y
			Necesitaba conseguir algunos documentos u otra información para terminar mi solicitud.				
			Demasiadas preguntas				
			Me demoró mucho.				
			La solicitud es muy complicada sin la ayuda de alguien.				
			Mi impedimento físico/médico me impide trabajar con una computadora por periodos prolongados.				
			La solicitud no aceptaba que dejara preguntas sin contestar.				
			Recibí un mensaje haciendo saber que había sido «expulsado» de la solicitud.				
			Tuve problemas ingresando fechas y otra información en algunas de las páginas.				
			Por otras razones	zz			
SPBJL2239	zz	Por favor díganos la razón por la que dejó de llenar su solicitud.			Text area, no char limit		N
SPBJL2240	X	¿Visitó la página principal del Seguro Social (www.segurosocial.gov) hoy?	Sí		Dropdown (Select-one)	Single	Y
			No				
SPBJL2241	Y	¿Usó el encasillado de BUSCAR en nuestro sitio de Internet para encontrar lo que necesitaba?	Sí		Dropdown (Select-one)	Single	Y
			No				
SPBJL2242	Z	Por favor díganos que tan fácil fue para que encontrara la solicitud para beneficios.	Tuve un poco de dificultad para ingresar a la solicitud.		Radio Button One Up Vertical	Single	Y
			Se me hizo un poco dificultoso el encontrar la solicitud.	Z1			
SPBJL2243	Z1	Encontré que fue un poco difícil encontrar la solicitud debido a que: (Seleccione todo lo que aplique.)	No sabía por dónde comenzar a buscar.		Checkbox One Up Vertical	Multi	Y
			No estaba claro a dónde me llevarían los enlaces.				

Model Instance Name: **red & strike-through:** DELETE
 SSA iClaim v3 (Spanish) **underlined & italicized:** RE-ORDER
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 Date: 7/15/2011 **blue + -->:** REWORDING
violet (bold): SKIP-LOGIC

SSA iClaim v3 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select from)	Single or Multi	Required Y/N
			No me pareció que la información estaba organizada en una manera lógica. Usé la herramienta de búsqueda pero los resultados no parecían ser relevantes. Por otras razones (por favor explique)	Z2			
SPBJL2244	Z2	Por favor explique la razón por la que encontró que la solicitud fue un poco difícil de encontrar.			Text area, no char limit		N
SPBJL2245	U	¿Cómo llegó al sitio de Internet del Seguro Social hoy?	Ingresé la dirección ssa.gov o segurosocial.gov en el navegador de Internet. Hice una búsqueda (usando Google, Bing, Yahoo) Oprimí en un enlace que encontré en medicare.gov Oprimí en un enlace que encontré en otro sitio de Internet.		Dropdown (Select-one)	Single	Y
SPBJL2246	E	Por favor califique la claridad de las instrucciones provistas para esta solicitud por Internet del Seguro Social.	1 = No lo entiendo Muy claro = 10 No sé	F F F F	Radio Button Scale Has Don't Know	Single	Y
SPBJL2247	F	¿Qué parte de las instrucciones no estaban claras?			Text area, no char limit		N
SPBJL2248	G	¿Llenó el informe de incapacidad por Internet hoy?	Sí. No. No me acuerdo.		Radio Button One Up Vertical	Single	Y
SPBJL2249	W	¿Tiene algún otro problema con la solicitud por Internet del Seguro Social que no se cubrió en las preguntas anteriores, o alguna sugerencia sobre cómo podemos mejorarla? (Por favor no incluya ninguna información personal en su respuesta.)			Text area, no char limit		N

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 SSA iClaim v2 (English Equiv)
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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3073		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
SAC3074		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
SAC3075	M	How did you learn about the Social Security online application? (Select all that apply.)	Social Security website Friend, spouse, relative, neighbor or acquaintance Social Security employee Another website or search engine News (TV, radio, newspaper or Internet) Advertisement Social Security statement Community Group or Association Other, please specify	B A	Checkbox One Up Vertical	Multi	Y
SAC3076	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
SAC3077	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	D	Radio Button One Up Vertical	Single	Y

#REF!
 SSA iClaim v2 (English Equiv)
 MID: 98cNE5hU0E5gtFMVR8IFUQ==
 Date: 7/15/2011

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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3078	D	Please describe the way you made contact with a social security employee.			Text field, <100 char		N
SAC3079	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all I'm not applying for benefits today	C			
SAC3080	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
SAC3081	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
Other Reason	zz						
SAC3082	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N

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 SSA iClaim v2 (English Equiv)
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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3083	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3084	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3085	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application	Z1	Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application				
SAC3086	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	Z2	Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)				
SAC3087	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
SAC3088	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
SAC3089	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10 = Very Clear				
			Don't know				
SAC3090	F	What part of the instructions was not clear?			Text area, no char limit		N

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Date: 7/15/2011

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violet (bold): SKIP-LOGIC

SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3091	G	Did you complete the Online Disability Report today?	Yes		Radio Button One Up Vertical	Single	Y
			No				
			Don't recall				
SAC3092	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

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 SSA iClaim v2 (English)
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 Date: 7/15/2011

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 blue + -->: REWORDING
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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3073		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
ENSAC3074		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
ENSAC3075	M	How did you learn about the Social Security online application? (Select all that apply.)	Social Security website Friend, spouse, relative, neighbor or acquaintance Social Security employee Another website or search engine News (TV, radio, newspaper or Internet) Advertisement Social Security statement Community Group or Association Other, please specify	B A	Checkbox One Up Vertical	Multi	Y
ENSAC3076	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
ENSAC3077	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	D	Radio Button One Up Vertical	Single	Y

#REF!
 SSA iClaim v2 (English)
 MID: ZQh018xMFRBUYs1ZZttthA==
 Date: 7/15/2011

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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3078	D	Please describe the way you made contact with a social security employee.			Text field, <100 char		N
ENSAC3079	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all I'm not applying for benefits today	C			
ENSAC3080	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
Other							
ENSAC3081	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
Other Reason							
ENSAC3082	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N

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 SSA iClaim v2 (English)
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 Date: 7/15/2011

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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3083	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
ENSAC3084	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
ENSAC3085	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application	Z1	Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application				
ENSAC3086	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	Z2	Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)				
ENSAC3087	Z2	Please explain the reason you found it somewhat difficult to find the application.			Text area, no char limit		N
ENSAC3088	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
ENSAC3089	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10 = Very Clear				
			Don't know				
ENSAC3090	F	What part of the instructions was not clear?			Text area, no char limit		N

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SSA iClaim v2 (English)

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Date: 7/15/2011

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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3091	G	Did you complete the Online Disability Report today?	Yes No Don't recall		Radio Button One Up Vertical	Single	Y
ENSAC3092	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

#REF!
 SSA iClaim v2 (Spanish)
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 Date: 7/15/2011

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 pink: ADDITION
 blue + -->: REWORDING
 violet (bold): SKIP-LOGIC

SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Llamando el número 800 nacional				
			Otro modo, por favor especifique	D			
SPSAC3078	D	Por favor describa la manera en la que se comunicó con un empleado del Seguro Social.			Text field, <100 char		N
SPSAC3079	Q	¿Completó la solicitud hoy?	Sí, llené mi solicitud hoy mismo.	C	Radio Button One Up Vertical	Single	Y
			Sí, reanudé y llené la solicitud que ya había comenzado.	C			
			No, no terminé de llenar la solicitud pero la terminaré más adelante.	C			
			No, no terminé de llenar la solicitud que ya había comenzado pero la terminaré más adelante.	C			
			No, no tengo intención de terminar la solicitud.	C			
		No voy a solicitar los beneficios hoy.					
SPSAC3080	C	¿Para quién está llenando esta solicitud por Internet para beneficios de Seguro Social?	Para mi mismo.		Radio Button One Up Vertical	Single	Y
			Para mi cónyuge.				
			Para mis padres.				
			Para un familiar.				
			Para un amigo.				
			Para un cliente.				
		Para otra persona					
SPSAC3081	R	Si dejó de llenar su solicitud, por favor díganos por qué. (Seleccione todo lo que aplique)	Terminé de llenar mi solicitud hoy.		Checkbox One Up Vertical	Multi	Y
			Necesitaba conseguir algunos documentos u otra información para terminar mi solicitud.				
			Demasiadas preguntas				
			Me demoró mucho.				
			La solicitud es muy complicada sin la ayuda de alguien.				
			Mi impedimento físico/médico me impide trabajar con una computadora por periodos prolongados.				
			La solicitud no aceptaba que dejara preguntas sin contestar.				
			Recibí un mensaje haciendo saber que había sido «expulsado» de la solicitud.				
Tuve problemas ingresando fechas y otra información en algunas de las páginas.							

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SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Por otras razones	zz			
SPSAC3082	zz	Por favor díganos la razón por la que dejó de llenar su solicitud.			Text area, no char limit		N
SPSAC3083	X	¿Visitó la página principal del Seguro Social (www.segurosocial.gov) hoy?	Sí No		Dropdown (Select-one)	Single	Y
SPSAC3084	Y	¿Usó el encasillado de BUSCAR en nuestro sitio de Internet para encontrar lo que necesitaba?	Sí No		Dropdown (Select-one)	Single	Y
SPSAC3085	Z	Por favor díganos que tan fácil fue para que encontrara la solicitud para beneficios.	Tuve un poco de dificultad para ingresar a la solicitud. Se me hizo un poco dificultoso el encontrar la solicitud.	Z1	Radio Button One Up Vertical	Single	Y
SPSAC3086	Z1	Encontré que fue un poco difícil encontrar la solicitud debido a que: (Seleccione todo lo que aplique.)	No sabía por dónde comenzar a buscar. No estaba claro a dónde me llevarían los enlaces. No me pareció que la información estaba organizada en una manera lógica. Usé la herramienta de búsqueda pero los resultados no parecían ser relevantes. Por otras razones (por favor explique)	Z2	Checkbox One Up Vertical	Multi	Y
SPSAC3087	Z2	Por favor explique la razón por la que encontró que la solicitud fue un poco difícil de encontrar.			Text area, no char limit		N
SPSAC3088	U	¿Cómo llegó al sitio de Internet del Seguro Social hoy?	Ingresé la dirección ssa.gov o segurosocial.gov en el navegador de Internet. Hice una búsqueda (usando Google, Bing, Yahoo) Oprimí en un enlace que encontré en medicare.gov Oprimí en un enlace que encontré en otro sitio de Internet.		Dropdown (Select-one)	Single	Y
SPSAC3089	E	Por favor califique la claridad de las instrucciones provistas para esta solicitud por Internet del Seguro Social.	1 = No lo entiendo	F F F F	Radio Button Scale Has Don't Know	Single	Y

#REF!
 SSA iClaim v2 (Spanish)
 MID: EYItUhhVEB0IApcdNtdFZQ==
 Date: 7/15/2011

red & strike-through: DELETE
 underlined & italicized: RE-ORDER
 pink: ADDITION
 blue + -->: REWORDING
 violet (bold): SKIP-LOGIC

SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Muy claro = 10 No sé				
SPSAC3090	F	¿Qué parte de las instrucciones no estaban claras?			Text area, no char limit		N
SPSAC3091	G	¿Llenó el informe de incapacidad por Internet hoy?	Sí. No. No me acuerdo.		Radio Button One Up Vertical	Single	Y
SPSAC3092	W	¿Tiene algún otro problema con la solicitud por Internet del Seguro Social que no se cubrió en las preguntas anteriores, o alguna sugerencia sobre cómo podemos mejorarla? (Por favor no incluya ninguna información personal en su respuesta.)			Text area, no char limit		N

#REF!
 SSA iClaim v2 (English Equiv)
 MID: 98cNE5hU0E5gtFMVR8IFUQ==
 Date: 7/15/2011

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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3073		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
SAC3074		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
SAC3075	M	How did you learn about the Social Security online application? (Select all that apply.)	Social Security website Friend, spouse, relative, neighbor or acquaintance Social Security employee Another website or search engine News (TV, radio, newspaper or Internet) Advertisement Social Security statement Community Group or Association Other, please specify	B A	Checkbox One Up Vertical	Multi	Y
SAC3076	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
SAC3077	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	D	Radio Button One Up Vertical	Single	Y

#REF!
 SSA iClaim v2 (English Equiv)
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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3078	D	Other: + __ >PLEASE DESCRIBE THE WAY YOU MADE CONTACT WITH A SOCIAL SECURITY EMPLOYEE.			Text field, <100 char		N
SAC3079	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all I'm not applying for benefits today	C			
SAC3080	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
			Other				
SAC3081	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
			Other Reason	zz			
SAC3082	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N

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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3083	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3084	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
SAC3085	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application	Z1	Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application				
SAC3086	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking	Z2	Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
		Other reason (please describe)					
SAC3087	Z2	Other: + ___>PLEASE EXPLAIN THE REASON YOU FOUND IT SOMEWHAT DIFFICULT TO FIND THE APPLICATION.			Text area, no char limit		N
SAC3088	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
SAC3089	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10 = Very Clear				
	Don't know						

#REF!

SSA iClaim v2 (English Equiv)

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Date: 7/15/2011

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SSA iClaim v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SAC3090	F	What part of the instructions was not clear?			Text area, no char limit		N
SAC3091	G	Did you complete the Online Disability Report today?	Yes		Radio Button One Up Vertical	Single	Y
			No				
			Don't recall				
SAC3092	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

#REF!
 SSA iClaim v2 (English)
 MID: ZQh018xMFRBUYs1ZZttthA==
 Date: 7/15/2011

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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3073		Please rate your impression of the level of security in completing tasks on this application.	1 = Poor 2 3 4 5 6 7 8 9 10 = Excellent Don't know		Radio Button Scale Has Don't Know	Single	Y
ENSAC3074		What type of benefits were you applying for?	Retirement Disability Spouse's Medicare only I am not applying today	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
ENSAC3075	M	How did you learn about the Social Security online application? (Select all that apply.)	Social Security website Friend, spouse, relative, neighbor or acquaintance Social Security employee Another website or search engine News (TV, radio, newspaper or Internet) Advertisement Social Security statement Community Group or Association Other, please specify	B A	Checkbox One Up Vertical	Multi	Y
ENSAC3076	A	Please specify how you learned of Social Security online.			Text area, no char limit		N
ENSAC3077	B	How did you make contact with a Social Security employee?	Visited a local Social Security office Called a local Social Security office Called the national 800 number Other, please specify	D	Radio Button One Up Vertical	Single	Y

#REF!
 SSA iClaim v2 (English)
 MID: ZQh018xMFRBUYs1ZZtthA==
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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3078	D	Other: + __>PLEASE DESCRIBE THE WAY YOU MADE CONTACT WITH A SOCIAL SECURITY EMPLOYEE.			Text field, <100 char		N
ENSAC3079	Q	Did you complete your application today?	Yes, I completed my new application today	C	Radio Button One Up Vertical	Single	Y
			Yes, I restarted and completed my earlier application today	C			
			No, I did not complete my new application, but I plan to complete it later	C			
			No, I did not complete my re-started earlier application, but I plan to complete it later	C			
			No, I do not plan to complete my application at all I'm not applying for benefits today	C			
ENSAC3080	C	For whom are you filing this online application for Social Security benefits?	Myself		Radio Button One Up Vertical	Single	Y
			My spouse				
			My parent				
			Another relative				
			My friend				
			My client				
ENSAC3081	R	If you stopped working on your application, please tell us why. (Select all that apply.)	I finished my application today		Checkbox One Up Vertical	Multi	Y
			Needed to find documents/other information for my application				
			Too many questions				
			Takes too long				
			Too complicated to use without help				
			My medical/physical condition prevents me from working on the computer for long periods				
			Application wouldn't accept empty/blank fields				
			Received an error message or was "kicked out" of the application				
			I had a problem entering dates or other information in some of the pages				
			Other Reason	zz			
ENSAC3082	zz	Please tell us the other reason you stopped working on your application.			Text area, no char limit		N

#REF!
 SSA iClaim v2 (English)
 MID: ZQh018xMFRBUYs1ZZtthA==
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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3083	X	Did you visit the Social Security home page (www.socialsecurity.gov) today?	Yes		Dropdown (Select-one)	Single	Y
			No				
ENSAC3084	Y	Did you use the SEARCH box on our website to find what you needed?	Yes		Dropdown (Select-one)	Single	Y
			No				
ENSAC3085	Z	Please tell us how easy it was for you to find the application for benefits.	I had little or no difficulty getting to the application		Radio Button One Up Vertical	Single	Y
			I found it somewhat difficult to find the application	Z1			
ENSAC3086	Z1	I found it somewhat difficult to find the application because: (Select all that apply.)	I did not know where to begin looking		Checkbox One Up Vertical	Multi	Y
			It was not clear to me where the links would lead				
			The information did not seem to be organized in a logical manner				
			I used the search function but the results didn't seem to apply.				
			Other reason (please describe)	Z2			
ENSAC3087	Z2	Other: + _>PLEASE EXPLAIN THE REASON YOU FOUND IT SOMEWHAT DIFFICULT TO FIND THE APPLICATION.			Text area, no char limit		N
ENSAC3088	U	How did you arrive on the Social Security website today?	Typed ssa.gov or socialsecurity.gov into the browser		Dropdown (Select-one)	Single	Y
			Did a search (i.e. Google, Bing, Yahoo)				
			Followed a link from medicare.gov				
			Followed a link from another website				
ENSAC3089	E	Please rate the clarity of the instructions provided for this Social Security online application.	1 = Not At All Clear	F	Radio Button Scale Has Don't Know	Single	Y
			2	F			
			3	F			
			4	F			
			5	F			
			6				
			7				
			8				
			9				
			10 = Very Clear				
			Don't know				

#REF!

SSA iClaim v2 (English)

MID: ZQh018xMFRBUYs1ZZttthA==

Date: 7/15/2011

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SSA iClaim v2 (English) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
ENSAC3090	F	What part of the instructions was not clear?			Text area, no char limit		N
ENSAC3091	G	Did you complete the Online Disability Report today?	Yes No Don't recall		Radio Button One Up Vertical	Single	Y
ENSAC3092	W	Do you have any other problems with this Social Security Online application that weren't covered in earlier questions, or any suggestions on how we can improve it? (Please do not include any personal information in your answer.)			Text area, no char limit		N

#REF!

SSA iClaim v2 (Spanish)

MID: EYItUhhVEB0IApcdNtdFZQ==

Date: 7/15/2011

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violet (bold): SKIP-LOGIC

SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
SPSAC3073		Por favor califique su impresión del nivel de seguridad al completar las tareas en esta solicitud.	1 = Decificiente Excelente = 10 No sé		Radio Button Scale Has Don't Know	Single	Y
SPSAC3074		¿Qué tipo de beneficios estaba solicitando?	Por jubilación Por incapacidad Coomo cónyuge Solo Medicare No estoy solicitando hoy	M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, G, W M, Q, R, X, Y, Z, U, E, W M, Q, R, X, Y, Z, U, E, W	Dropdown (Select-one)	Single	Y
SPSAC3075	M	¿Cómo se enteró de la solicitud por Internet del Seguro Social? (Seleccione todo lo que aplique.)	El sitio de Internet del Seguro Social Por un amigo, mi cónyuge, un familiar, un vecino o un conocido Agente del Seguro Social Por medio de otro sitio de Internet o un buscador de internet Las noticias (TV, radio, diario o Internet) Promoción La Declaración del Seguro Social Grupo o asociación comunitaria Otro modo, por favor especifique	B A	Checkbox One Up Vertical	Multi	Y
SPSAC3076	A	Por favor especifique cómo se enteró del sitio de Internet del Seguro Social.			Text area, no char limit		N
SPSAC3077	B	¿Cómo se comunicó con un empleado del Seguro Social?	Visitando una de las oficinas locales del Seguro Social Llamando la oficina local del Seguro Social		Radio Button One Up Vertical	Single	Y

#REF!

SSA iClaim v2 (Spanish)

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SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Llamando el número 800 nacional Otro modo, por favor especifique	D			
SPSAC3078	D	Otro: + ___>Por favor describa la manera en la que se comunicó con un empleado del Seguro Social.			Text field, <100 char		N
SPSAC3079	Q	¿Completó la solicitud hoy?	Sí, llené mi solicitud hoy mismo. Sí, reanudé y llené la solicitud que ya había comenzado. No, no terminé de llenar la solicitud pero la terminaré más adelante. No, no terminé de llenar la solicitud que ya había comenzado pero la terminaré más adelante. No, no tengo intención de terminar la solicitud. No voy a solicitar los beneficios hoy.	C C C C C	Radio Button One Up Vertical	Single	Y
SPSAC3080	C	¿Para quién está llenando esta solicitud por Internet para beneficios de Seguro Social?	Para mi mismo. Para mi cónyuge. Para mis padres. Para un familiar. Para un amigo. Para un cliente. Para otra persona		Radio Button One Up Vertical	Single	Y
SPSAC3081	R	Si dejó de llenar su solicitud, por favor díganos por qué. (Seleccione todo lo que aplique)	Terminé de llenar mi solicitud hoy. Necesitaba conseguir algunos documentos u otra información para terminar mi solicitud. Demasiadas preguntas Me demoró mucho. La solicitud es muy complicada sin la ayuda de alguien. Mi impedimento físico/médico me impide trabajar con una computadora por periodos prolongados. La solicitud no aceptaba que dejara preguntas sin contestar. Recibí un mensaje haciendo saber que había sido «expulsado» de la solicitud. Tuve problemas ingresando fechas y otra información en algunas de las páginas.		Checkbox One Up Vertical	Multi	Y

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SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Por otras razones	zz			
SPSAC3082	zz	Por favor díganos la razón por la que dejó de llenar su solicitud.			Text area, no char limit		N
SPSAC3083	X	¿Visitó la página principal del Seguro Social (www.segurosocial.gov) hoy?	Sí No		Dropdown (Select-one)	Single	Y
SPSAC3084	Y	¿Usó el encasillado de BUSCAR en nuestro sitio de Internet para encontrar lo que necesitaba?	Sí No		Dropdown (Select-one)	Single	Y
SPSAC3085	Z	Por favor díganos que tan fácil fue para que encontrara la solicitud para beneficios.	Tuve un poco de dificultad para ingresar a la solicitud. Se me hizo un poco dificultoso el encontrar la solicitud.	Z1	Radio Button One Up Vertical	Single	Y
SPSAC3086	Z1	Encontré que fue un poco difícil encontrar la solicitud debido a que: (Seleccione todo lo que aplique.)	No sabía por dónde comenzar a buscar. No estaba claro a dónde me llevarían los enlaces. No me pareció que la información estaba organizada en una manera lógica. Usé la herramienta de búsqueda pero los resultados no parecían ser relevantes. Por otras razones (por favor explique)	Z2	Checkbox One Up Vertical	Multi	Y
SPSAC3087	Z2	Otro: + ___> Por favor explique la razón por la que encontró que la solicitud fue un poco difícil de encontrar.			Text area, no char limit		N
SPSAC3088	U	¿Cómo llegó al sitio de Internet del Seguro Social hoy?	Ingresé la dirección ssa.gov o segurosocial.gov en el navegador de Internet. Hice una búsqueda (usando Google, Bing, Yahoo) Oprimí en un enlace que encontré en medicare.gov Oprimí en un enlace que encontré en otro sitio de Internet.		Dropdown (Select-one)	Single	Y
SPSAC3089	E	Por favor califique la claridad de las instrucciones provistas para esta solicitud por Internet del Seguro Social.	1 = No lo entiendo	F F F F	Radio Button Scale Has Don't Know	Single	Y

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SSA iClaim v2 (Spanish) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (select fr	Single or Multi	Required Y/N
			Muy claro = 10 No sé				
SPSAC3090	F	¿Qué parte de las instrucciones no estaban claras?			Text area, no char limit		N
SPSAC3091	G	¿Llenó el informe de incapacidad por Internet hoy?	Sí. No. No me acuerdo.		Radio Button One Up Vertical	Single	Y
SPSAC3092	W	¿Tiene algún otro problema con la solicitud por Internet del Seguro Social que no se cubrió en las preguntas anteriores, o alguna sugerencia sobre cómo podemos mejorarla? (Por favor no incluya ninguna información personal en su respuesta.)			Text area, no char limit		N