

## USTTB FORESEE RESULTS MODEL QUESTIONS

*Model questions utilize the ACSI methodology to determine scores and impacts.*

<b>ELEMENTS (drivers of satisfaction)</b> <i>All questions under each element are required.                      Element questions are partitioned among surveys.</i>	<b>CUSTOMER SATISFACTION</b> <i>Satisfaction questions are required.                      Satisfaction questions appear on all surveys.</i>	<b>FUTURE BEHAVIORS</b> <i>Future behaviors may be modified based on your site's objectives.                      Future behavior questions appear on all surveys.</i>
<b>Content (1=Poor, 10=Excellent, Don't Know)</b>	<b>Satisfaction</b>	<b>Return (1=Very Unlikely, 10=Very Likely)</b>
Please rate the <b>accuracy of information</b> on this site.	21 What is your <b>overall satisfaction</b> with this site? <i>(1=Very Dissatisfied, 10=Very Satisfied)</i>	24 How likely are you to <b>return to this site</b> ?
Please rate the <b>quality of information</b> on this site.	22 How well does this site <b>meet your expectations</b> ? <i>(1=Falls Short, 10=Exceeds)</i>	<b>Recommend (1=Very Unlikely, 10=Very Likely)</b>
Please rate the <b>freshness of content</b> on this site.	23 How does this site <b>compare to your idea of an ideal website</b> ? <i>(1=Not Very Close, 10=Very Close)</i>	25 How likely are you to <b>recommend this site to someone else</b> ?
<b>Functionality (1=Poor, 10=Excellent, Don't Know)</b>		<b>Primary Resource (1=Very Unlikely, 10=Very Likely)</b>
Please rate the <b>usefulness of the features provided</b> on this site.		26 How likely are you to use this site as your <b>primary resource for obtaining information from this organization</b> ?
Please rate the <b>convenience of the features</b> on this site.		<b>Trust (1=Strongly Disagree, 10=Strongly Agree)</b>
Please rate the <b>variety of features</b> on this site.		I can count on this agency to <b>act in my best interests</b> .
<b>Look and Feel (1=Poor, 10=Excellent, Don't Know)</b>		I consider this agency to be <b>trustworthy</b> .
Please rate the <b>visual appeal</b> of this site.		This agency can be trusted to <b>do what is right</b> .
Please rate the <b>balance of graphics and text</b> on this site.		
Please rate the <b>readability of the pages</b> on this site.		
<b>Navigation (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate <b>how well the site is organized</b> .		
Please rate the <b>options available for navigating</b> this site.		
Please rate <b>how well the site layout helps you find what you are looking for</b> .		
Please rate the <b>number of clicks to get where you want</b> on this site.		
<b>Search (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate the <b>relevance of search results</b> on this site.		
Please rate the <b>organization of search results</b> on this site.		
Please rate how well the <b>search results help you decide what to select</b> .		
Please rate how well the <b>search feature helps you to narrow the results to find</b>		
<b>Site Performance (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate how <b>quickly pages load</b> on this site.		
Please rate the <b>consistency of speed from page to page</b> on this site.		
Please rate the <b>ability to load pages without getting error messages</b> on this site.		
<b>Online Transparency (1=Poor, 10=Excellent)</b>		
Please rate how <b>thoroughly</b> this website <b>discloses information</b> about what this agency is doing.		
Please rate how <b>quickly agency information is made available</b> on this website.		
Please rate how well information about this agency's actions <b>can be accessed by the public</b> on this website.		



Model Instance Name: [DELETE](#)  
 USTTB v2 [DELETE](#)  
 MID: pY8uJxRV9BAwvIBEZ3pg== [ADD/EDIT](#)  
 Date: [ADD/EDIT](#)  
 Add + -> REWORKING  
 Make Ready SKI-LOGIC

USTTB CUSTOM QUESTION LIST

QID	Step Logic Label	Question Text	Answer Choices (limited to 25 characters)	Skip To	Type (stop-short, radio, check, radio, radio button, one-up, vertical)	Required Y/N	Single or Multi	Special Instructions
ECQ00012168		This question pertains to the TTBonline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Yes No	A	Radio button, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012169	A	Which online application(s) do you use?	COLAs Online Formulas Online Permits Online	B C D	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012170	B	Please describe your experience using COLAs Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012171	C	Please describe your experience using Formulas Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012193	D	Please describe your experience using Permits Online.			Text area, no char limit	Y	Single	Comparative Me
ECQ08494		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	First time Daily Several times a week About once a month About once a year I do not visit our site	A B C D E F	Drop down, select one	Y	Single	Step Logic Group
ECQ00012446	A	Please select the statement which best describes your experience with the new TTB site redesign.	I'm excited to find what I am looking for. My experience is no different when looking for information on the new site. Don't know	A B C	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ00012443	B	Please tell us what you think of the new TTB site.			Text area, no char limit	N	Single	Step Logic Group
ECQ08482		My primary role in visiting the TTB site today is as (please, select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of your end user tobacco products An employee of a government agency Other (please specify)	A	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ08481	A	Other primary role	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08482		Which of the following represents your primary interest?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B C D E F G	Radio Button	Y	Single	Step Logic Group
ECQ08483	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08484	B	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B1	Check box	Y	Multi-select	Step Logic Group
ECQ08485	B1	Please specify the other wine-related information you were looking for today?	Other (please specify)	B1	Text area, no char limit	N	Single	Step Logic Group
ECQ08486	C	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	C1	Check box	Y	Multi-select	Step Logic Group
ECQ08487	C1	Please specify the other beer-related information you were looking for today?	Other (please specify)	C1	Text area, no char limit	N	Single	Step Logic Group
ECQ08488	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	D1	Check box	Y	Multi-select	Step Logic Group
ECQ08489	D1	Please specify the other type of distilled spirits information you were looking for today?	Other (please specify)	D1	Text area, no char limit	N	Single	Step Logic Group
ECQ08490	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	E1	Check box	Y	Multi-select	Step Logic Group
ECQ08491	E1	Please specify the other tobacco information you were looking for today?	Other (please specify)	E1	Text area, no char limit	N	Single	Step Logic Group
ECQ08492	F	What type of firearms/ammunition information were you looking for today?	Conduct research Psychometric tests Download forms Other (please specify)	F1	Check box	Y	Multi-select	Step Logic Group
ECQ08493	F1	Please specify the other firearms/ammunition information you were looking for today?	Other (please specify)	F1	Text area, no char limit	N	Single	Step Logic Group
ECQ08495		Did you accomplish what you came to the TTB site to do?	Yes No	L, K	Drop down, select one	Y	Single	Step Logic Group
ECQ08497	L	Please tell us what benefit(s) you used in your search.			Text area, no char limit	N	Single	Step Logic Group
ECQ08496	K	Please tell us about your experience with the site search feature today. (Please select all that apply.)	The search feature met my needs today. I had issues with the basic search process (how to use it, terms to enter). I had issues with the visual display of the search results (font size, images). I had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of new options. I had technical issues with the search feature. None of these	F G H I J	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08500	F	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08502	G	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08504	H	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08506	I	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08508	J	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/finding/looking for information on this site Links often did not take me where I expected I had difficulty finding relevant information/products Links/buttons are difficult to understand It is hard to find the information I need I had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had navigation difficulty not listed above	A B C D E F G	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08513	C	Please describe your navigation issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08511	A	Please describe any specific navigation links or paths that did not take you where they should have?	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08512	B	What specific link/buttons were difficult to understand?	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08515		If you could make one improvement to the site what would that be?	Open ended		Text area, no char limit	N	Single	Step Logic Group

Model Instance Name: [DELETE](#)  
 USTTB v2 [RENAME](#) [DELETE](#)  
 MID: pY8uJxRV9BAwvIBEZ3pg== [ADD](#) [ADD ITEM](#)  
 Date: [ADD](#) [REWORKING](#)  
[NEW ENTRY](#) [SKIP LOGIC](#)

USTTB CUSTOM QUESTION LIST

QID	Step Logic Label	Question Text	Answer Choices (limited to 25 characters)	Skip To	Type (stop-short, radio, check, radio, radio button, one-up, vertical)	Required Y/N	Single or Multi	Special Instructions
ECQ00012168		This question pertains to the TTBonline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Yes No	A	Radio button, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012169	A	Which online application(s) do you use?	COLAs Online Formulas Online Permits Online	B C D	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012170	B	Please describe your experience using COLAs Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012171	C	Please describe your experience using Formulas Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012193	D	Please describe your experience using Permits Online.			Text area, no char limit	Y	Single	Comparative Me
ECQ08494		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	First time Daily Once a week About once a month About once a year Two times a year	A B C D E F	Drop-down, select one	Y	Single	Step Logic Group
ECQ00012446	A	Please select the statement which best describes your experience with the new TTB site redesign:	I'm excited to find what I am looking for. My experience is no different when looking for information on the new site. Don't know	A B C	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ00012443	B	Please tell us what you think of the new TTB site.			Text area, no char limit	N	Single	Step Logic Group
ECQ08482		My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of your end user tobacco products An employee of a government agency Other (please specify)	A	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ08481	A	Other primary role	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08482		Which of the following represents your primary interest?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B C D E F G	Radio Button	Y	Single	Step Logic Group
ECQ08483	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08484	B	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B1	Check box	Y	Multi-select	Step Logic Group
ECQ08485	B1	Please specify the other wine-related information you were looking for today?	Other (please specify)	B1	Text area, no char limit	N	Single	Step Logic Group
ECQ08486	C	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	C1	Check box	Y	Multi-select	Step Logic Group
ECQ08487	C1	Please specify the other beer-related information you were looking for today?	Other (please specify)	C1	Text area, no char limit	N	Single	Step Logic Group
ECQ08488	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	D1	Check box	Y	Multi-select	Step Logic Group
ECQ08489	D1	Please specify the other type of distilled spirits information you were looking for today?	Other (please specify)	D1	Text area, no char limit	N	Single	Step Logic Group
ECQ08490	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	E1	Check box	Y	Multi-select	Step Logic Group
ECQ08491	E1	Please specify the other tobacco information you were looking for today?	Other (please specify)	E1	Text area, no char limit	N	Single	Step Logic Group
ECQ08492	F	What type of firearms/ammunition information were you looking for today?	Conduct research Psychometric tests Download forms Other (please specify)	F1	Check box	Y	Multi-select	Step Logic Group
ECQ08493	F1	Please specify the other firearms/ammunition information you were looking for today?	Other (please specify)	F1	Text area, no char limit	N	Single	Step Logic Group
ECQ08495		Did you accomplish what you came to the TTB site to do?	Yes No	L, K	Drop-down, select one	Y	Single	Step Logic Group
ECQ08497	L	Please tell us what benefit(s) you used in your search.			Text area, no char limit	N	Single	Step Logic Group
ECQ08496	K	Please tell us about your experience with the site search feature today. (Please select all that apply.)	The search feature met my needs today. I had issues with the basic search process (how to use it, terms to enter). I had issues with the visual display of the search results (font size, images). I had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of new options. I had technical issues with the search feature. None of these	F G H I J	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08500	F	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08502	G	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08504	H	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08506	I	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08508	J	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/finding/looking for information on this site Links often did not take me where I expected I had difficulty finding relevant information/products Links/buttons are difficult to understand It is hard to find the information I need I had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had navigation difficulty not listed above	A B C D E F G	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08513	C	Please describe your navigation issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08511	A	Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08512	B	What specific link/buttons were difficult to understand?	Open-ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08515		If you could make one improvement to the site what would that be?	Open-ended		Text area, no char limit	N	Single	Step Logic Group

Model Instance Name: [DELETE](#)  
 USTTB v2 [RENAME](#) [DELETE](#)  
 MID: pY8uJxRV9BAwvIBEZ3pg== [ADD](#) [ADD ITEM](#)  
 Date: [ADD](#) [REWORKING](#)  
[NEW ENTRY](#) [SKIP LOGIC](#)

USTTB CUSTOM QUESTION LIST

QID	Step Logic Label	Question Text	Answer Choices (limited to 25 characters)	Skip To	Type (stop-short, radio, check, radio, radio button, one-up, vertical)	Required Y/N	Single or Multi	Special Instructions
ECQ00012168		This question pertains to the TTBonline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Yes No	A	Radio button, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012169	A	Which online application(s) do you use?	COLAs Online Formulas Online Permits Online	B C D	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ00012170	B	Please describe your experience using COLAs Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012171	C	Please describe your experience using Formulas Online.			Text area, no char limit	Y	Single	Step Logic Group
ECQ00012193	D	Please describe your experience using Permits Online.			Text area, no char limit	Y	Single	Comparative Me
ECQ08494		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	First time Daily Once a week About once a month About once a year Two times a year	A B C D E F	Drop down, select one	Y	Single	Step Logic Group
ECQ00012346	A	Please select the statement which best describes your experience with the new TTB site redesign:	I'm excited to find what I am looking for. My experience is no different when looking for information on the new site. Don't know	A B C	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ00012643	B	Please tell us what you think of the new TTB site.			Text area, no char limit	N	Single	Step Logic Group
ECQ08482		My primary role in visiting the TTB site today is as (please, select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of your end user tobacco products An employee of a government agency Other (please specify)	A	Radio button, one-up, vertical	Y	Single	Step Logic Group
ECQ08481	A	Other primary role	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08482		Which of the following represents your primary interest?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B C D E F G	Radio Button	Y	Single	Step Logic Group
ECQ08483	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
ECQ08484	B	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B1	Check box	Y	Multi-select	Step Logic Group
ECQ08485	B1	Please specify the other wine-related information you were looking for today?	Other (please specify)	B1	Text area, no char limit	N	Single	Step Logic Group
ECQ08486	C	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	C1	Check box	Y	Multi-select	Step Logic Group
ECQ08487	C1	Please specify the other beer-related information you were looking for today?	Other (please specify)	C1	Text area, no char limit	N	Single	Step Logic Group
ECQ08488	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	D1	Check box	Y	Multi-select	Step Logic Group
ECQ08489	D1	Please specify the other type of distilled spirits information you were looking for today?	Other (please specify)	D1	Text area, no char limit	N	Single	Step Logic Group
ECQ08490	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	E1	Check box	Y	Multi-select	Step Logic Group
ECQ08491	E1	Please specify the other tobacco information you were looking for today?	Other (please specify)	E1	Text area, no char limit	N	Single	Step Logic Group
ECQ08492	F	What type of firearms/ammunition information were you looking for today?	Conduct research Psychometric tests Download forms Other (please specify)	F1	Check box	Y	Multi-select	Step Logic Group
ECQ08493	F1	Please specify the other firearms/ammunition information you were looking for today?	Other (please specify)	F1	Text area, no char limit	N	Single	Step Logic Group
ECQ08495		Did you accomplish what you came to the TTB site to do?	Yes No	L, K	Drop down, select one	Y	Single	Step Logic Group
ECQ08497	L	Please tell us what benefit(s) you used in your search.	The search feature met my needs today.		Text area, no char limit	N	Single	Step Logic Group
ECQ08498	K	Please tell us about your experience with the site search feature today. (Please select all that apply.)	I had issues with the basic search process (how to use it, terms to enter). I had issues with the visual display of the search results (font size, images). I had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of new options. I had technical issues with the search feature. None of these	F G H I J	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08500	F	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08502	G	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08504	H	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08506	I	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08508	J	Please describe your issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/finding/looking for information on the site. Links often did not take me where I expected. I had difficulty finding relevant information/products. Links/buttons are difficult to understand. It is hard to find the information I need on the site. I had technical difficulties (error messages, broken links, etc.) I could not navigate back to previous information. I had navigation difficulty not listed above.	A B C D E F G	Check box, one-up, vertical	Y	Multi	Step Logic Group
ECQ08510	A	Please describe your navigation issue.	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08512	B	Please describe any specific navigation links or paths that did not take you where they should have?	Open ended		Text area, no char limit	N	Single	Step Logic Group
ECQ08515	C	What specific link/buttons were difficult to understand? If you could, make one improvement to the site what would that be?	Open ended		Text area, no char limit	N	Single	Step Logic Group

Model Instance Name: [Model Instance](#) DELETE  
 USTFB v2 [Model Instance](#) RE-OPEN  
 MID: pY8uJxRV9AwvIBEZ3pg== ADDITION  
 Date: Thu 1 -> REWORKING  
 User: Brady\_SK@LOGIC

USTFB CUSTOM QUESTION LIST

QID	Step Logic Label	Question Text	Answer Choices (limited to 25 characters)	Skip To	Type (stop-short, info, check, radio, radio button, one-up, vertical, radio button, one-up, vertical)	Required Y/N	Single or Multi	Special Instructions
RCQW0012168		This question pertains to the TTBonline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Yes No	A	Radio button, one-up, vertical	Y	Multi	Step Logic Group
RCQW0012169	A	Which online application(s) do you use?	COLAs Online Formulas Online Permits Online	B C D	Check box, one-up, vertical	Y	Multi	Step Logic Group
RCQW0012170	B	Please describe your experience using COLAs Online.			Text area, no char limit	Y	Single	Step Logic Group
RCQW0012171	C	Please describe your experience using Formulas Online.			Text area, no char limit	Y	Single	Step Logic Group
RCQW0012193	D	Please describe your experience using Permits Online.			Text area, no char limit	Y	Single	Comparative Me
EO08494		The remaining questions pertain to the TTB.gov website. How frequently do you visit our site?	First time Daily Several times a week About once a month About once a year A few times a year	A B C D E F	Drop-down, select one	Y	Single	Step Logic Group
	A	Please select the statement which best describes your experience with the new TTB site redesign:	I'm excited to find what I'm looking for. My experience is no different other than looking for information on the new site. Don't know	A B C	Radio button, one-up, vertical	Y	Single	Step Logic Group
	B	Please tell us what you think of the new TTB site.			Text area, no char limit	N	Single	Step Logic Group
EO08482		My primary role in visiting the TTB site today is as (please, select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of a product/service/products An employee of a government agency Other (please specify)	A	Radio button, one-up, vertical	Y	Single	Step Logic Group
EO08481	A	Other primary role	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
EO08482		Which of the following represents your primary interest?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B C D E F G	Radio Button	Y	Single	Step Logic Group
EO08483	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
EO08484	B	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	B1	Check box	Y	Multi-select	Step Logic Group
EO08485	B1	Please specify the other wine-related information you were looking for today?	Other (please specify)	B1	Text area, no char limit	N	Single	Step Logic Group
EO08486	C	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	C1	Check box	Y	Multi-select	Step Logic Group
EO08487	C1	Please specify the other beer-related information you were looking for today?	Other (please specify)	C1	Text area, no char limit	N	Single	Step Logic Group
EO08488	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	D1	Check box	Y	Multi-select	Step Logic Group
EO08489	D1	Please specify the other type of distilled spirits information you were looking for today?	Other (please specify)	D1	Text area, no char limit	N	Single	Step Logic Group
EO08490	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Psychometric tests Get labeling approval Download forms Other (please specify)	E1	Check box	Y	Multi-select	Step Logic Group
EO08491	E1	Please specify the other tobacco information you were looking for today?	Other (please specify)	E1	Text area, no char limit	N	Single	Step Logic Group
EO08492	F	What type of firearms/ammunition information were you looking for today?	Conduct research Psychometric tests Download forms Other (please specify)	F1	Check box	Y	Multi-select	Step Logic Group
EO08493	F1	Please specify the other firearms/ammunition information you were looking for today?	Other (please specify)	F1	Text area, no char limit	N	Single	Step Logic Group
EO08495		Did you accomplish what you came to the TTB site to do?	Yes No	L, K	Drop-down, select one	Y	Single	Step Logic Group
EO08497	L	Please tell us what benefit(s) you used in your search.	None of these	L, K	Text area, no char limit	N	Single	Step Logic Group
EO08498	K	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today. I had issues with the basic search process (how to use it, terms to enter). I had issues with the visual display of the search results (font size, images). I had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of new options. I had technical issues with the search feature. None of these	F G H I J	Check box, one-up, vertical	Y	Multi	Step Logic Group
EO08500	F	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08502	G	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08504	H	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08506	I	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08508	J	Please describe your issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/finding/looking for information on this site Links often did not take me where I expected I had difficulty finding relevant information/products Links/buttons are difficult to understand It is hard to find the information I am looking for I had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had navigation difficulty not listed above	A B C D E F G	Check box, one-up, vertical	Y	Multi	Step Logic Group
EO08513	C	Please describe your navigation issue.	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08511	A	Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08512	B	What specific link/buttons were difficult to understand?	Open-ended		Text area, no char limit	N	Single	Step Logic Group
EO08515		If you could make one improvement to the site what would that be?	Open-ended		Text area, no char limit	N	Single	Step Logic Group



Model Instance Name:	Action: DELETE							
ID:	Associated Instance ID:							
Mid:	Mid:							
Code:	Code:							
<p>Model Instance Name: <b>UCITA CUSTOM QUESTION LIST</b></p> <p>ID: <b>20082694</b>      Associated Instance ID: <b>13846691</b></p> <p>Mid: <b>9782d0f59d8a70852222</b>      Mid: <b>ADCF50A</b></p> <p>Code: <b>6214</b>      Code: <b>6214</b></p>								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Step To	Type	Required Y/N	Single or Multi	Special Instructions
000842	A	Primary role in creating the TTB you belong to (please select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB An employee of a trade association representing the TTB An employee of a state or local health authority An employee of a governmental agency Self-employed Other (please specify)	A	Radio Button, one-up-vertical	Y	Single	SPS Group
000843	A	Other primary role	Other (please specify)	A	Text area, no char limit	N	Single	SPS Group
000842	A	Which of the following represents your primary information source?	None Web Direct Sales Sales Partners Employment/Job Openings Other (please specify)	A	Radio Button	Y	Single	Step Logic Group
000843	A	Please specify your other primary source	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000844	B	What type of non-related information were you looking for today?	Apply for a permit Contact research Create a spreadsheet Purchase/lease items Get laboratory approval Download forms Other (please specify)	A	Check box	Y	Multi-select	Step Logic Group
000845	B	Please specify the other non-related information you were looking for today?	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000846	C	What type of beer-related information were you looking for today?	Apply for a permit Contact research Create a spreadsheet Purchase/lease items Get laboratory approval Download forms Other (please specify)	A	Check box	Y	Multi-select	Step Logic Group
000847	C	Please specify the other beer-related information you were looking for today?	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000848	D	What type of distilled spirits information were you looking for today?	Apply for a permit Contact research Create a spreadsheet Purchase/lease items Get laboratory approval Download forms Other (please specify)	A	Check box	Y	Multi-select	Step Logic Group
000849	D	Please specify the other type of distilled spirits information you were looking for today?	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000849	E	What type of flavored beverages were you looking for today?	Apply for a permit Contact research Create a spreadsheet Purchase/lease items Get laboratory approval Download forms Other (please specify)	A	Check box	Y	Multi-select	Step Logic Group
000851	E	Please specify the other flavored beverages information you were looking for today?	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000842	F	What type of brew/information information were you looking for today?	Apply for a permit Contact research Create a spreadsheet Purchase/lease items Get laboratory approval Download forms Other (please specify)	A	Check box	Y	Multi-select	Step Logic Group
000843	F	Please specify the other brew/information information you were looking for today?	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000854	G	How frequently do you visit our site?	Can't remember Once a week Once a month Two to four times a year Five or more times a year Daily Other (please specify)	A	Drop down, select one	Y	Single	Step Logic Group
000856	G	Did you use the search feature during your visit today?	Yes No Other (please specify)	L, X	Drop down, select one	Y	Single	Step Logic Group
000847	L	Please tell us what terms you used in your search.	Other (please specify)	A	Text area, no char limit	N	Single	Step Logic Group
000848	K	Please tell us about your experience with the site's search feature today? (Please select all that apply.)	No search features met my needs today. I had issues with the basic search process (from box 1, items to enter) I had issues with the advanced search results (from box 2, items to enter) I had issues with the search results (from box 3, items to enter) I had issues with sorting, filtering, advanced search, or lack of these features I had technical issues with the search feature. None of these	A, B, C, D, E	Check box, one-up-vertical	Y	Multi	Step Logic Group
000849	A	What were your issues with the basic search process? (Please select all that apply.)	Tags not clear to me how to use the search feature. I did not have enough information to get what I wanted. There were too many steps or references to get to what I wanted. I had a different issue with the basic search process.	A	Text area, no char limit	N	Single	Step Logic Group
000850	F	Please describe your issue.	Over-verbose Could not see enough of the description to decide which link to click The box was too small The items did not make sense Could not see much difference between the Bridge items The items were too small I had a different issue with the search results.	G	Text area, no char limit	N	Single	Step Logic Group
000850	B	What were your issues with the advanced search results? (Please select all that apply.)	Results were not relevant to what I wanted. There were too many results. There were too many results. There was too little information in the results to decide which to click. Many of the search results listed the same content that came from the catalog items. I had a different issue with the search results.	H	Text area, no char limit	N	Single	Step Logic Group
000851	F	Please describe your issue.	Over-verbose The results were not sorted in a helpful way. There were too many results. The following message/notice/warning appeared: I had a different issue with the search results.	I	Text area, no char limit	N	Single	Step Logic Group
000852	I	Please describe your issue.	Over-verbose I had technical difficulties with the search feature (e.g. message, broken links, etc.) I had a different issue with the search results.	J	Text area, no char limit	N	Single	Step Logic Group
000854	J	Please describe your issue.	Over-verbose I had technical difficulties with the search feature (e.g. message, broken links, etc.) I had a different issue with the search results.	K	Text area, no char limit	N	Single	Step Logic Group
000859	A	How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/finding on this site. Links often did not take me where I expected. The site was cluttered with too many items to view. I had difficulty finding information/locations. Links often were difficult to understand. The site was difficult to navigate to where I wanted. I had technical difficulties with navigation (e.g. message, broken links, etc.) I had a different issue with the navigation experience. Just a navigation difficulty, see below.	A, B, C	Check box, one-up-vertical	Y	Multi	Step Logic Group
000810	C	Please describe your navigation issue.	I had no difficulty navigating/finding on this site.	A	Text area, no char limit	N	Single	
000811	A	Please describe any specific navigation links or paths that did not take you where they should have?	Over-verbose	A	Text area, no char limit	N	Single	
000812	B	Please describe any specific navigation links or paths that did not take you where they should have?	Over-verbose	A	Text area, no char limit	N	Single	
000813	B	What specific navigation links or paths did not take you where they should have? (Please select all that apply.)	Over-verbose Site did not load in my browser. I had difficulty finding information/locations. I had a different issue with the navigation experience. Just a navigation difficulty, see below.	A	Radio Button, one-up-vertical	N	Single	SPS Group
000814	A	Please describe your navigation issue.	Over-verbose	A	Text area, no char limit	N	Single	SPS Group
000815	A	How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty navigating/finding on this site. Links often did not take me where I expected. The site was cluttered with too many items to view. I had difficulty finding information/locations. Links often were difficult to understand. The site was difficult to navigate to where I wanted. I had technical difficulties with navigation (e.g. message, broken links, etc.) I had a different issue with the navigation experience. Just a navigation difficulty, see below.	A	Text area, no char limit	N	Single	

Model Instance Name: **DELETED**  
 USITB: **Additional and/or Deleted**  
 MID: **ADDITON**  
 Date: **1/1/2020**

**USITB CUSTOM QUESTION LIST**

QID	Question ID	Question Label	Question Text	Answer Choices (limited to 20 characters)	Skip To	Type	Request	Single or Multi	Special Instructions
3551	1	A	My primary role in using the TTB site today is as (please select one):	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A member of a state or other agency's workforce An employee of a government agency Local environmental Local business owner Researcher/analyst International visitor Other (please specify)		Radio button, one-up vertical	Y	Single	SPS Group
3552	2	A	What of the following represents your primary interest?	None Beer Wine Distilled Spirits Tobacco Cigars Alcohol-related equipment Other (please specify)		Radio button	Y	Single	SPS Group
3553	3	A	Please specify your other primary interest:			Text area, no char limit	N	Single	SPS Group
3554	4	A	What type of user-related information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3555	5	A	Please specify the other user-related information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3556	6	B	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3557	7	B	Please specify the other beer-related information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3558	8	C	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3559	9	C	Please specify the other wine-related information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3560	10	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3561	11	D	Please specify the other type of distilled spirits information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3562	12	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3563	13	E	Please specify the other tobacco information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3564	14	F	What type of equipment/information information were you looking for today?	Apply for a permit Conduct research Obtain a sample/form Regulatory issue Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	SPS Group
3565	15	F	Please specify the other equipment/information information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3566	16	G	Please specify the other information you were looking for today:			Text area, no char limit	N	Single	SPS Group
3567	17	G	How frequently do you visit our site?	First time Daily Once a week Once every 2-3 weeks Once every 4-6 weeks A few times a year		Drop down, select one	Y	Single	SPS Group
3568	18	A	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	Y	Single	SPS Group
3569	19	B	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3570	20	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3571	21	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3572	22	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3573	23	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3574	24	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3575	25	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3576	26	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3577	27	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3578	28	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3579	29	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3580	30	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group
3581	31	BA	What information do you need to register for a TTB account?	None A TTB account A TTB account and a TTB account		Radio button, one-up vertical	N	Single	SPS Group



Model Instance Name: USTFB			DELETE		Additional PFC Choices				
USTFB			ADD		ADD		ADD		
MID: USTFB001			ADD		ADD		ADD		
Date: 2/28/2016			ADD		ADD		ADD		
USTFB CUSTOM QUESTION LIST									
QID	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 25 characters)	Skippable	Type (radio button, one-up, vertical, etc.)	Required Y/N	Single or Multi	Special Instructions
3051401	1		If your primary role is related to the TTB, use below as a primary selection.	<ul style="list-style-type: none"> <li>Member of a company registered by TTB</li> <li>An employee of a trade association representing an industry regulated by TTB</li> <li>Member of a company regulated by TTB</li> <li>A member of a public utility service provider</li> <li>Employer of a regulated utility service provider</li> <li>Regulatory consultant</li> <li>Regulatory analyst</li> <li>Regulatory attorney</li> <li>Regulatory lobbyist</li> <li>Regulatory writer</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	QTC Group
3050095	2		What strategy role	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Radio Button	N	Single	QTC Group
3051462			Which of the following represents your primary interest?	<ul style="list-style-type: none"> <li>None</li> <li>Consumer Complaints</li> <li>Enforcement</li> <li>Consumer</li> <li>Employment/Job Openings</li> <li>Other (please specify)</li> </ul>	N	Radio Button	N	Single	Skip Logic Group
3051463	4		Please specify your other primary interest	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051464	5		What type of news-related information were you looking for today?	<ul style="list-style-type: none"> <li>None</li> <li>Regulatory news</li> <li>Consumer complaints</li> <li>Regulatory news</li> <li>Public utility news</li> <li>Other (please specify)</li> </ul>	N	Check box	Y	Multi-select	Skip Logic Group
3051465	6		Please specify the other news-related information you were looking for today?	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051466	7		What type of news-related information were you looking for today?	<ul style="list-style-type: none"> <li>None</li> <li>Regulatory news</li> <li>Consumer complaints</li> <li>Regulatory news</li> <li>Public utility news</li> <li>Other (please specify)</li> </ul>	N	Check box	Y	Multi-select	Skip Logic Group
3051467	8		Please specify the other news-related information you were looking for today?	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051468	9		What type of shared spots information were you looking for today?	<ul style="list-style-type: none"> <li>None</li> <li>Regulatory news</li> <li>Consumer complaints</li> <li>Regulatory news</li> <li>Public utility news</li> <li>Other (please specify)</li> </ul>	N	Check box	Y	Multi-select	Skip Logic Group
3051469	10		Please specify the other type of shared spots information you were looking for today?	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051470	11		What type of business information were you looking for today?	<ul style="list-style-type: none"> <li>None</li> <li>Regulatory news</li> <li>Consumer complaints</li> <li>Regulatory news</li> <li>Public utility news</li> <li>Other (please specify)</li> </ul>	N	Check box	Y	Multi-select	Skip Logic Group
3051471	12		Please specify the other business information you were looking for today?	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051472	13		What type of business information were you looking for today?	<ul style="list-style-type: none"> <li>None</li> <li>Regulatory news</li> <li>Consumer complaints</li> <li>Regulatory news</li> <li>Public utility news</li> <li>Other (please specify)</li> </ul>	N	Check box	Y	Multi-select	Skip Logic Group
3051473	14		Please specify the other business information you were looking for today?	Other (please specify)	N	Text area, no char limit	N	Single	Skip Logic Group
3051474	15		How frequently do you visit our site?	<ul style="list-style-type: none"> <li>First time</li> <li>Regularly</li> <li>Occasionally</li> <li>Never</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051475	16		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051476	17		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051477	18		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051478	19		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051479	20		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051480	21		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051481	22		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051482	23		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051483	24		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051484	25		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051485	26		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051486	27		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051487	28		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051488	29		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051489	30		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051490	31		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051491	32		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051492	33		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051493	34		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051494	35		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051495	36		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051496	37		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051497	38		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051498	39		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051499	40		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051500	41		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051501	42		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051502	43		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051503	44		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051504	45		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051505	46		Did you use the "New Visitor Guide" to help locate information on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051506	47		Did you find the New Visitor Guide to be helpful?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051507	48		Please tell us why the New Visitor Guide was not helpful?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group
3051508	49		Do you agree that a New Visitor Guide exists on the site?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	N	Single	Skip Logic Group
3051509	50		Did you find what you were looking for?	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Other (please specify)</li> </ul>	N	Radio Button, one-up-vertical	Y	Single	Skip Logic Group
3051510	51		What you were looking for information on TTB.gov, what did you do first?	<ul style="list-style-type: none"> <li>None</li> <li>Other (please specify)</li> </ul>	N	Text area, no char limit	N	Single	Skip Logic Group



Model Instance Name: <del>XXXXXXXXXX</del> DELETE									
USUTIS CUSTOM QUESTION LIST									
QID	Question Code	Skip Logic Label	Question Text	Answer Choices (limited to 10 characters)	Skip To	Type	Required Y/N	Single or Multi	Special Instructions
851	1		Primary area in which the TTB are today in as (please select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A representative of a state or local government A representative of a state or local tobacco producer A representative of a governmental agency A regulated party A tobacco grower A tobacco manufacturer A tobacco retailer A tobacco wholesaler Other (please specify)		Radio button, one-up vertical	Y	Single	SPS Group
850005	2	A	Other primary area		A	Text area, no char limit	N	Single	SPS Group
8501462			Which of the following represents your primary interest?	Wine Beer Distilled Spirits Tobacco Premiums Cigarettes/Smoking Other (please specify)		Radio Button	Y	Single Select	Skip Logic Group
8501463	3	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
8501464	4	B	What type of application information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	Skip Logic Group
8501465	5	A	Please specify the other area related information you were looking for today		B1	Text area, no char limit	N	Single	Skip Logic Group
8501466	6	B1	What type of permit-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	Skip Logic Group
8501467	7	C1	Please specify the other beer related information you were looking for today?		C1	Text area, no char limit	N	Single	Skip Logic Group
8501468	8	D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	Skip Logic Group
8501469	9	D1	Please specify the other type of distilled spirits information you were looking for today?		D1	Text area, no char limit	N	Single	Skip Logic Group
8501470	10	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample Pay/determine taxes Download forms Other (please specify)		Check box	Y	Multi-select	Skip Logic Group
8501471	11	E1	Please specify the other tobacco information you were looking for today?		E1	Text area, no char limit	N	Single	Skip Logic Group
8501472	12	F	What type of firearm/ammunition information were you looking for today?	Conduct research Pay/determine taxes Download forms Other (please specify)		Check box	Y	Multi-select	Skip Logic Group
8501473	13	F1	Please specify the other firearm/ammunition information you were looking for today?		F1	Text area, no char limit	N	Single	Skip Logic Group
8501474	14	G	How frequently do you visit our site?	Less than once a week Once once a month Once once a week More than once a week		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501475	15	A	Did you use the "New Visitors Guide" to help locate information on the site?	Yes No		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501476	16	B	Did you find the New Visitors Guide to be helpful?	Yes No		Radio button, one-up vertical	N	Single	Skip Logic Group
8501477	17	B1	Please tell us why the New Visitors Guide was not helpful.		B1	Text area, no char limit	N	Single	Skip Logic Group
8501478	18	C	Are you aware that a New Visitors Guide exists on the site?	Yes No		Radio button, one-up vertical	N	Single	Skip Logic Group
8501479	19	C1	Please describe how you were looking for?	Search Direct link Social media Referral Direct traffic Other (please specify)		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501480	20	A	When you were looking for information in TTB.gov, what did you do first?	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501481	21	A	Do you use the recent enhancements made to the website to be?	Yes No		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501482	22	A	Please take a moment to tell us what you think about the enhanced TTB.gov site.	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501483	23	A	Please take a moment to tell us what you think about the enhanced TTB.gov site.	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501484	24	A	Please tell us what terms you used in your search.	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Text area, no char limit	N	Single	Skip Logic Group
8501485	25	A	What other method do you use?	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Text area, no char limit	N	Single	Skip Logic Group
8501486	26	A	How often do you visit our site?	Less than once a week Once once a month Once once a week More than once a week		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501487	27	A	Did you use the "New Visitors Guide" to help locate information on the site?	Yes No		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501488	28	B	Did you find the New Visitors Guide to be helpful?	Yes No		Radio button, one-up vertical	N	Single	Skip Logic Group
8501489	29	B1	Please tell us why the New Visitors Guide was not helpful.		B1	Text area, no char limit	N	Single	Skip Logic Group
8501490	30	C	Are you aware that a New Visitors Guide exists on the site?	Yes No		Radio button, one-up vertical	N	Single	Skip Logic Group
8501491	31	C1	Please describe how you were looking for?	Search Direct link Social media Referral Direct traffic Other (please specify)		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501492	32	A	When you were looking for information in a website, what did you do first?	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Radio button, one-up vertical	Y	Single	Skip Logic Group
8501493	33	A	Please describe how you locate information on a website.	Search Click on a link Click on a menu Click on a page Click on a page Click on a page		Text area, no char limit	N	Single	Skip Logic Group
8501494	34	A	How often do you visit our site?	Less than once a week Once once a month Once once a week More than once a week		Text area, no char limit	N	Single	Skip Logic Group

Model Instance Name:	DELETE									
US1TB	US1TB (Current) - NO CHANGES									
MD:	ADD/ADD/ADD									
Date:	2/18/2018									
US1TB CUSTOM QUESTION LIST										
ID	Question Order	Skip Logic Label	Question Text	Answer Choices (Limit to 20 characters)	Skip To	Type	Required (Y)	Single or Multi	Special Instructions	
3551	1		My primary role in visiting the TTB site today is as (please select one)	A number of the public An employee of a trade association representing an industry related to TTB A consultant for a company regulated by TTB A member of a regulatory advisory committee An employee of a government agency A law enforcement officer A small business owner A non-employee A former TTB employee Other (please specify)	A	Drop-down menu, check boxes, radio button, one-up vertical	Y	Single	SPS Group	
3552	2		Other primary role		A	Text area, no char limit	N	Single	SPS Group	
3553	3		Which of the following represents your primary interest?	Alcohol Beer Distilled Spirits Tobacco Firearms Other (please specify)	B C D E F A	Radio Button	Y	Single Select		
3554	4	A	Please specify your other primary interest		A	Text area, no char limit	N	Single		
3555	5	B	What type of app-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)	A	Check box	Y	Multi-select		
3556	6	B1	Please specify the other app-related information you were looking for today		B1	Text area, no char limit	N	Single		
3557	7	C	What type of device-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)	A	Check box	Y	Multi-select		
3558	8	C1	Please specify the other device-related information you were looking for today		C1	Text area, no char limit	N	Single		
3559	9	D	What type of tobacco spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)	A	Check box	Y	Multi-select		
3560	10	D1	Please specify the other tobacco-related information you were looking for today		D1	Text area, no char limit	N	Single		
3561	11	E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample Pay/determine taxes Download forms Other (please specify)	A	Check box	Y	Multi-select		
3562	12	E1	Please specify the other tobacco information you were looking for today		E1	Text area, no char limit	N	Single		
3563	13	F	What type of fireworks/explosives information were you looking for today?	Conduct research Pay/determine taxes Download forms Other (please specify)	A	Check box	Y	Multi-select		
3564	14	F1	Please specify the other fireworks/explosives information you were looking for today		F1	Text area, no char limit	N	Single		
3565	15		How frequently do you visit our site?	2-3 times a week Once a week About once a month About once a year A few times a year Rarely Never	A	Drop down, select one	Y	Single		
3566	16	A	Did you use the "New Visitors Guide" to help locate information on the site?	Yes No	B	Radio button, one-up vertical	Y	Single	Skip Logic Group	
3567	17	B	Did you find the New Visitors Guide to be helpful?	Yes No	C	Radio button, one-up vertical	N	Single	Skip Logic Group	
3568	18	B1	Having said so, why the New Visitors Guide was not helpful?		B1	Text area, no char limit	N	Single	Skip Logic Group	
3569	19	C	How do you assess that a New Visitors Guide exists on the site?	Yes No	B	Radio button, one-up vertical	N	Single	Skip Logic Group	
3570	20		Please rate your level of experience using the internet.	Beginner Intermediate Advanced Expert Very Expert	A	Radio button, one-up vertical	Y	Single		
3571	21		Did you find what you were looking for?	Yes No Not Sure	A	Drop down, select one	Y	Single		
3572	22		When you were looking for information at TTB.gov, what did you do first?	Search Browse (what is below links)	A	Radio button, one-up vertical	N	Single		
3573	23		Do you find the search enhancements made to the website to be:	Very helpful Somewhat helpful Somewhat unhelpful Not helpful Not sure	A	Check box, one-up vertical	Y	Single	Skip Logic Group	
3574	24		Please take a moment to tell us what you were able to locate information on the site?	Search Browse (what is below links)	A	Text area, no char limit	N	Single	Skip Logic Group	
3575	25		What method are you using to locate information on the site?	Search Browse (what is below links)	A	Check box, one-up vertical	Y	Single	Skip Logic Group	
3576	26		Did you have problems navigating the site?	Tip Navigation Bar Search Bar Links in the center of the page Quick Links Site Map Other (please specify)	A	Check box, one-up vertical	Y	Single	Skip Logic Group	
3577	27		Please tell us what benefit you used in your search.	Yes No Not Sure	B	Text area, no char limit	N	Single	Skip Logic Group	
3578	28		Other search method (if you used)		A	Text area, no char limit	N	Single	Skip Logic Group	
3579	29		Did you have problems navigating the site?	Links did not take me where I expected Search results were difficult to understand Search did not respond to my search information Had difficulty finding desired information Had difficulty finding related information Did not know where to go to find what I needed Did not use the search engine feature Other (please specify)	A	Check box, one-up vertical	Y	Multi-Select	Skip Logic Group	
3580	30		How helpful the search results were to you?	Received too many results Received not enough results Returned results that were too similar/redundant Results were not helpful Returned results that were only partially what I needed Results were helpful Did not use the search engine feature	A	Text area, no char limit	N	Single	Skip Logic Group	
3581	31		If you found the search results unhelpful, what specific information were you looking for?		A	Text area, no char limit	N	Single	Skip Logic Group	
3582	32		Please select all the difficulties, if any, that you have encountered with the content on this site.	Site of link is too small Text is too small Content does not seem to relate to the specific section Other (please specify)	A	Check box, one-up vertical	N	Single	SPS Group	
3583	33		Content & content, please specify		A	Text area, no char limit	N	Single	SPS Group	
3584	34		How do you sign up for the TTB E-mail subscription service?	Yes No	A	Radio button, one-up vertical	Y	Single	Skip Logic Group	
3585	35		If you have signed up for the TTB E-mail subscription service, please use your contact information with this service.	Yes No Not Sure	A	Radio button, one-up vertical	Y	Single	Skip Logic Group	
3586	36		If you could make one improvement to the site what would that be?		A	Text area, no char limit	N	Single		

Model Instance Name:	US17B		US17B		US17B		US17B		US17B		US17B		US17B		US17B		US17B		
US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	US17B	
MID:	lp0010439x6KINiOwwym																		
Date:	2/18/2018																		
US17B CUSTOM QUESTION LIST																			
QID	Question Order	Ship Logic Label	Question Text	Answer Choices (Limit to 20 characters)	Ship To	Type	Required	Single or Multi	Special Suboptions										
B51	1		My primary role in visiting the TTB site today is as	A number of the public: <input type="checkbox"/> A member of a trade association representing an industry related to TTB <input type="checkbox"/> A consultant for a company regulated by TTB <input type="checkbox"/> A member of a state or local government <input type="checkbox"/> A representative of a government agency <input type="checkbox"/> A law enforcement officer <input type="checkbox"/> A federal, state, or local business owner <input type="checkbox"/> An international visitor <input type="checkbox"/> Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Group										
RJ00059	2		Other primary role		A	Free area, no char limit	N	Single	STP Group										
3W501462	3		Which of the following represents your primary interest?	Alcohol Beer Distilled Spirits Tobacco Firearms Other (please specify) _____	B C D E F A	Radio Button	Y	Single Select											
3W501463	4		Other primary interest			Text area, no char limit	N	Single											
3W501464	5		What type of ship-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify) _____		Check box	Y	Multi-select											
3W501465	6		Other primary interest		61	Text area, no char limit	N	Single											
3W501466	7		What type of deaccessioned information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify) _____		Check box	Y	Multi-select											
3W501467	8		Other primary interest		C1	Text area, no char limit	N	Single											
3W501468	9		What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample Pay/determine taxes Get labeling approval Download forms Other (please specify) _____		Check box	Y	Multi-select											
3W501469	10		Other primary interest			Text area, no char limit	N	Single											
3W501470	11		What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample Pay/determine taxes Get labeling approval Download forms Other (please specify) _____		Check box	Y	Multi-select											
3W501471	12		Other primary interest			Text area, no char limit	N	Single											
3W501472	13		What type of firearms/ammunition information were you looking for today?	Conduct research Pay/determine taxes Download forms Other (please specify) _____		Check box	Y	Multi-select											
3W501473	14		Other primary interest		F1	Text area, no char limit	N	Single											
850	15		How frequently do you visit our site?	Get info Daily Once a week About once a month About once a year A few times a year		Drop down, select one	Y	Single											
	16		Did you use the "New Visitors Guide" to help learn information on the site?	No Yes	B	Radio Button, one-up-vertical	Y	Single	Ship Logic Group										
	17		Did you find the New Visitors Guide to be helpful?	No Yes	B	Radio Button, one-up-vertical	N	Single	Ship Logic Group										
	18		Having left on only the New Visitors Guide, how did you learn that a New Visitors Guide exists on the site?	No Yes	B	Radio Button, one-up-vertical	N	Single	Ship Logic Group										
9V000418	19		Please rate your level of experience using the internet.	Beginner Intermediate Advanced User Expert User Other (please specify) _____		Radio Button, one-up-vertical	Y	Single											
9V000419	20		Did you find what you were looking for?	Yes No Not sure		Drop down, select one	Y	Single											
9V000420	21		When you were looking for information at TTB.gov, what did you do best?	Get help Find what I needed Other (please specify) _____		Radio Button, one-up-vertical	N	Single											
	22		How would you rate the amount of information you were able to find?	Not enough information Just what I needed Too much information Other (please specify) _____		Check box, one-up-vertical	Y	Single	STP Logic Group										
	23		How helpful are you using the website to find information on the site?	Not helpful at all Not helpful Somewhat helpful Very helpful Other (please specify) _____		Text area, no char limit	N	Single	STP Logic Group										
RJ00040	24		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Logic Group										
RJ00041	25		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	N	Single	STP Logic Group										
RJ00042	26		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Logic Group										
RJ00043	27		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	N	Single	STP Logic Group										
RJ00044	28		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Logic Group										
RJ00045	29		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Logic Group										
RJ00046	30		How often do you visit the website?	Get info Daily Once a week About once a month About once a year A few times a year Other (please specify) _____		Radio Button, one-up-vertical	Y	Single	STP Logic Group										
850	31		If you could make one improvement to the site what would that be?			Free area, no char limit	N	Single											

Model Instance Name: **DELETE**  
 USTTB **RE-ORDER**  
 MID: **ADDITION**  
 Date: 2/16/2008 **REWORKING**  
**WEB PAGE SKIP LOCK**

USTTB CUSTOM QUESTION LIST									
QID	Question Order	Skip Logic	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type (strip-down menu check boxes radio buttons open-ended)	Required Y/N	Single or Multi	
866	1		My primary role in using the TTB site today is to (please select one)	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products An employee of a government agency Local entrepreneur Small business owner Business representative International Visitor Other, please specify	A	Radio button, one-up vertical	Y	Single	
866	2	A	Other primary role	Other primary role	A	Text area, no char limit	N	Single	
866	3		How frequently have you checked your primary reason for visiting our site today?	Never Once a week Once a month Once a quarter Once or more often than quarterly Daily Several times a day Every time I visit Other (please specify)	A	Radio button, one-up vertical	Y	Single	
866	4	A	Other primary reason	Other primary reason	A	Text area, no char limit	N	Single	
NEW			Which of the following represents your primary interest?	Wine Beer Distilled Spirits Tobacco Firearms Other (please specify)	A B C D E	Radio Button	Y	Single Select	
NEW		A	What type of wine-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	
NEW		A	What type of beer-related information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	
NEW		B	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research Submit a sample/formula Pay/determine taxes Get labeling approval Download forms Other (please specify)		Check box	Y	Multi-select	
NEW		C	What type of tobacco information were you looking for today?	Apply for a permit Conduct research Submit a sample Pay/determine taxes Download forms Other (please specify)		Check box	Y	Multi-select	
NEW		D	What type of firearms/ammunition information were you looking for today?	Conduct research Pay/determine taxes Download forms Other (please specify)		Check box	Y	Multi-select	
866	5		How frequently do you visit our site?	Just now About once a week About once a month About once a year About once a year or less often than a year		Drop down, select one	Y	Single	
866	6		Please rate your level of experience using the Internet.	Beginner Intermediate Advanced Expert Power User		Radio button, one-up vertical	Y	Single	
866	7		Did you find what you were looking for?	Yes No Partly Still looking		Drop down, select one	Y	Single	
866	8		When you were looking for information at TTB.gov, what did you do first?	Browse (that is follow links) Search		Radio button, one-up vertical	N	Single	
866	9		What method are you using to locate information on this site?	Search by Keyword Search using A-Z Index Top Navigation Bar Left Navigation Bar Click Links Information by Topic Site Map Other, please specify	A	Check box, one-up vertical	Y	Single	
866	10	A	Please tell us what terms you used in your search	Other, please specify		Text area, no char limit	N	Single	
866	11	B	What other method do you use?	Other, please specify		Text area, no char limit	N	Single	
866	12		Did you have problems navigating the site?	Links did not take me where I expected Links were too difficult to understand Could not navigate back to previous information Had difficulty finding desired information Had difficulty finding desired information Web technical difficulties (error messages, broken links, etc) Too many links or navigational choices No problems Other, please specify	A	Check box, one-up vertical	Y	Multi-select	
866	14	A	Please specify your concern/difficulty	Other, please specify		Text area, no char limit	N	Single	
866	15	B	Other navigational difficulty, please specify	Other, please specify		Text area, no char limit	N	Single	
866	16		If you used the search tool today, which of the following best describes your experience?	Returned too many results Returned too few results Returned results that were too similar/redundant Results were not helpful Returned results that were only partially what I needed Results were helpful	A	Radio button, one-up vertical	Y	Single	
866	17	A	If you found the search results unhelpful, what specific information were you looking for?	Did not use the search engine today		Text area, no char limit	N	Single	
866	18		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Link of font is too small Language is too technical Content does not seem to relate to the specific section Content is confusing. Please specify	A	Radio button, one-up vertical	N	Single	
866	19	A	Content is confusing. Please specify	Content is confusing. Please specify		Text area, no char limit	N	Single	
866	20		Have you signed up for the TTB E-mail subscription service?	Yes No		Radio button, one-up vertical	Y	Single	
866	21	A	If you have signed up for the TTB E-mail subscription service, please rate your overall satisfaction with this service.	Excellent Very Good Good Fair Poor Very Poor		Radio button, scale, has don't	Y	Single	
866	22		If you could make one improvement to the site what would that be?	Other, please specify		Text area, no char limit	N	Single	

Model Instance Name: USTTB		red & strike through: DELETE						
MID: I90kD0439xxk110hxxw==		and/or red & strike through: RE-ORDER						
Date: 2/18/2008		ink: ADDITION						
		blue + -> REWORDING						
		violet (bold): SKIP-LOGIC						
USTTB CUSTOM QUESTION LIST								
QID	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type drop-down menu check boxes radio buttons open-ended	Required Y/N	Select one or all that apply
5691	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products An employee of a government agency Legal assistant/lawyer Small business owner Researcher/scientist International Visitor Other, please specify		Drop-down menu	Y	Single
RJ00095	1.1		Other primary role			Open-ended	N	
5693	2		Which of the following best describes your primary reason for visiting our site today?	Bear related information Distilled Spirits related information Wine related information Tobacco related information Firearms or ammunition related information Forms General information or news Regulatory or compliance requirements Statistics Just curious Other, please specify		Drop-down menu	Y	Single
RJ00093	2.1		Other Primary Reason					
5695	3		How frequently do you visit our site?	First time Daily About once a week About once a month About once a year A few times a year		Drop-down menu	Y	Single
SVD00418	4		Please rate your level of experience using the Internet.	Beginner Casual User Regular User Expert		Radio button	Y	Single
51531	5		Did you find what you were looking for?	Yes No Partially Still looking		Drop-down menu	Y	Single
			When you were looking for information at TTB.gov, what did you do first:	Browse (that is follow links) Search		Radio button	N	Single
51532	6	Group: RP0040	What method are you using to locate information on this site?	Search by Keyword Search using A-Z Index Top Navigation Bar Left Navigation Bar Quick Links Information by Topic Site Map Other, please specify	A	Drop-down menu	Y	Single
AED0283	7.1	A	Please tell us what term(s) you used			Open-ended	N	
RJ00094	7.2	B	What other method do you use?			Open-ended	N	
			Did you have problems navigating the site?	Links did not take me where I expected Link labels are difficult to understand Could not navigate back to previous information Had difficulty finding detailed information Had difficulty finding related information Had technical difficulties (error messages, broken links, etc) Too many links or navigational choices No problems Other, please specify:	A B	Check box	Y	Multi-Select
SVD00231	8					C	Open-ended	N
		A	Please specify your concern/difficulty				Open-ended	N
		B	Please specify your concern/difficulty				Open-ended	N
		C	Please specify your concern/difficulty				Open-ended	N
SVD00232	8.1		Other Navigational difficulty, please specify	Returned too many results Returned not enough results Returned results that were too similar/redundant Results were not helpful Returned results that were only partially what I needed Results were helpful		Radio button	Y	Single
SVD00230	9		If you used the search tool today, which of the following best describes your experience?	did not use the search engine today	A	Open-ended	N	
AED0284	9.1	A	If you found the search results unhelpful, what specific information were you looking for?	Size of font is too small Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify.		Radio button	N	Single
SVD00420	10		Please select all of the difficulties, if any, that you have encountered with the content on this site					
SVD00428			Content is confusing. Please specify:					
AED03586	11	AED03586	Have you signed up for the TTB E-mail subscription service?	Yes No	A	Radio button	Y	Single
AED02430	12.1.1	A	If you have signed up for the TTB E-mail <b>Subscription Service</b>, please rate your overall satisfaction with this service:	1=Poor 2 3 4 5 6 7 8 9 10=Excellent Not Applicable		Scale	Y	Single
5696	12.1.2		If you could make one improvement to the site what would that be?			Open-ended	N	

Model Instance Name: USTTB  
 MID: kp0kdi04J9xkxii1N0Nxxw==  
 Date: 6/30/2008

~~red & strike-through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + ->: REWORDING  
 violet (bold): SKIP-LOGIC

**USTTB CUSTOM QUESTION LIST**

QID	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type drop-down menu check boxes radio buttons open-ended	Required Y/N	Select one or all that apply
5691	1		No primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products An employee of a government agency Legal assistant/lawyer Small business owner Researcher/scientist International Visitor Other, please specify		Drop-down menu	Y	Single
RJ000095	1.1		Other primary role			Open-ended	N	
5693	2		Which of the following best describes your primary reason for visiting our site today?	Beer related information Distilled Spirits related information Wine related information Tobacco related information Firearms or ammunition related information Forms General information or news Regulatory or compliance requirements Statistics Just curious Other, please specify		Drop-down menu	Y	Single
RJ000093	2.1		Other Primary Reason					
5695	3		How frequently do you visit our site?	First time Daily About once a week About once a month About once a year A few times a year		Drop-down menu	Y	Single
SVD00418	4		Please rate your level of experience using the Internet.	Beginner Casual User Regular User Expert		Radio button	Y	Single
51531	5		Did you find what you were looking for?	Yes No Partially Still looking		Drop-down menu	Y	Single
51532	6	Group: RJ0040	What method are you using to locate information on this site?	Search by keyword Search using A-Z Index Top Navigation Bar Left Navigation Bar Quick Links Information by Topic Site Map Other, please specify	A	Drop-down menu	Y	Single
AED02853	7.1	A	Please tell us what term(s) you used			Open-ended	N	
RJ000094	7.2	B	What other method do you use?			Open-ended	N	
SVD00231	8		Did you have problems navigating the site?	Links did not take me where I expected Links/labels are difficult to understand Could not navigate back to previous information Had difficulty finding detailed information Had difficulty finding related information Had technical difficulties (error messages, broken links, too many links or navigational choices) No problems Other, please specify:		Check box	Y	Multi-Select
SVD00232	8.1	SV000236001	Other Navigational difficulty	Returned too many results Returned not enough results Returned results that were too similar/redundant Results were not helpful Returned results that were only partially what I needed Results were helpful did not use the search engine today		Radio button	Y	Single
SVD00230	9		If you used the search tool today, which of the following best describes your experience?					
AED02854	9.1	A	If you found the search results unhelpful, what specific information were you looking for?			Open-ended	N	
AED02855	9.2	B	Please tell us what term(s) you used in your search			Open-ended	N	
SVD00420	10		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:		Radio button	N	Single
SVD00428			Content is confusing. Please specify:	Yes No	A	Check box	Y	Single
AED02430	11	A	If you have signed up for the TTB E-mail <b>Subscription Service</b>, please rate your overall satisfaction with this service:			Scale	Y	Single
5696	11.1		If you could make one improvement to the site what would that be?	(1 - 10 scale + Not Applicable)		Open-ended	N	



Model Instance Name: USTTB		red & strike-through: DELETE underline & italicize: RE-ORDER pink: ADDITION blue + ->: REWORDING violet (bold): SKIP-LOGIC					
MID: kpdkt04-10xctIN10Nxxw== Date: 6/20/2008							
USTTB CUSTOM QUESTION LIST							
QID	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type drop-down menu check boxes radio buttons open-ended	Required Y/N	Select one or all that apply
5691	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the public An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products An employee of a government agency Legal assistant/lawyer Small business owner Researcher/scientist International Visitor Other, please specify	Drop-down menu	Y	Single
RJ000095	1.1		Other primary role		Open-ended	N	
5693	2		Which of the following best describes your primary reason for visiting our site today?	Beer related information Distilled Spirits related information Wine related information Tobacco related information Firearms or ammunition related information Farms General information or news Regulatory or compliance requirements Statistics Just curious Other, please specify	Drop-down menu	Y	Single
RJ000093	2.1		Other Primary Reason				
5695	3		How frequently do you visit our site?	First time Daily About once a week About once a month About once a year A few times a year	Drop-down menu	Y	Single
SVD00418	4		Please rate your level of experience using the Internet.	Beginner Casual User Regular User Expert	Radio button	Y	Single
AED02430	5		If you have signed up for the TTB E-mail Subscription Service, please rate your overall satisfaction with this service:	1 - 10 scale + Not Applicable			
51531	6		Did you find what you were looking for?	Yes No Partially Still looking	Drop-down menu	Y	Single
51532	7	Group: RJ0040	What method are you using to locate information on this site?	Search by Keyword (Go To A) Search by Topic --> Search using A-Z Index Top Navigation Bar Left Navigation Bar Quick Links Site Map Other, please specify (GO TO B)	Drop-down menu	Y	Single
AED02853	7.1	A	Please tell us what		Open-ended	N	
RJ000094	7.2	B	Other Method of Location	--> What other method do you use?	Open-ended	N	
SVD00231	8		Did you have problems navigating the site?	Links did not take me where I expected Links/labels are difficult to understand Could not navigate back to previous information Had difficulty finding detailed information Had difficulty finding related information Had technical difficulties (error messages, broken links, etc) Too many links or navigational choices No problems Other, please specify:	Check box	Y	Multi-Select
SVD00232	8.1		Other Navigational difficulty				
SVD00230	9		If you used the search tool today, which of the following best describes your experience?	Returned too many results Returned not enough results Returned results that were too similar/redundant Results were not helpful (Go To A then B) Returned results that were only partially what I needed Returned results that were helpful I did not use the search engine today	Radio button	Y	Single
AED02854	9.1	A	improper, what specific information were you looking for?		Open-ended	N	
AED02855	9.2	B	Please tell us what term(s) you used in your search		Open-ended	N	
SVD00420	10		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:	Radio button	N	Single
SVD00428	11		Content is confusing. Please specify:				
5696	11		If you could make one improvement to the site what would that be?		Open-ended	N	
SVD00419	10		If the search results were not useful, please specify what you were looking for and which keywords you used to search for that information.		Open-ended	N	

**Types**

Text field, <100 char

Text area, no char limit

Drop down, select one

Radio button, one-up vertical

Radio button, two-up vertical

Radio button, three-up vertical

Radio button, scale, has don't know

Radio button, scale, no don't know

Checkbox, one-up vertical

Checkbox, two-up vertical

Checkbox, three-up vertical

**Instructions**

Randomize

Shared

OPS Group

Matrix Group

Rank Group

Comparative Matrix Group

Skip Logic Group

Multiple Lists Group

Partition