		FORESEE RESULTS MODEL QUESTION s utilize the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to determine scores and its content of the ACSI methodology to t		cts
ELEMENTS (drivers of satisfaction) All questions under each element are required. Element questions are partitioned among surveys.		CUSTOMER SATISFACTION Satisfaction questions are required. Satisfaction questions appear on all surveys.		FUTURE BEHAVIORS Future behaviors may be modified based on your site's objectives. Future behavior questions appear on all surveys.
Content (1=Poor, 10=Excellent, Don't Know)	1	Satisfaction		Return (1=Very Unlikely, 10=Very Likely)
lease rate the accuracy of information on this site.	21	What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	24	How likely are you to return to this site?
lease rate the quality of information on this site.	22	How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)		Recommend (1=Very Unlikely, 10=Very Likely)
lease rate the freshness of content on this site.	23	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	25	How likely are you to recommend this site to someone else?
unctionality (1=Poor, 10=Excellent, Don't Know)			1	Primary Resource (1=Very Unlikely, 10=Very Likely)
lease rate the usefulness of the features provided on this site.			26	How likely are you to use this site as your primary resource for obtaining information from this organization?
lease rate the convenience of the features on this site.				Trust (1=Strongly Disagree, 10=Strongly Agree)
lease rate the variety of features on this site.				I can count on this agency to act in my best interests.
ook and Feel (1=Poor, 10=Excellent, Don't Know)				I consider this agency to be trustworthy.
lease rate the visual appeal of this site.		l x		This agency can be trusted to do what is right.
lease rate the balance of graphics and text on this site.				This agency can be trusted to do what is right.
lease rate the readability of the pages on this site.				
lavigation (1=Poor, 10=Excellent, Don't Know)				
lease rate how well the site is organized.				
· · · · · · · · · · · · · · · · · · ·				
lease rate the options available for navigating this site.				
lease rate how well the site layout helps you find what you are looking for.				
lease rate the number of clicks to get where you want on this site.				
tearch (1=Poor, 10=Excellent, Don't Know)		1		
lease rate the relevance of search results on this site.				
lease rate the organization of search results on this site.				
lease rate how well the search results help you decide what to select.		1		
lease rate how well the search feature helps you to narrow the results to find				
ite Performance (1=Poor, 10=Excellent, Don't Know)				
lease rate how quickly pages load on this site.		1		
lease rate the consistency of speed from page to page on this site.				
lease rate the ability to load pages without getting error messages on this site.				
online Transparency (1=Poor, 10=Excellent)				
lease rate how thoroughly this website discloses information about what this gency is doing.				
lease rate how quickly agency information is made available on this website.				
lease rate how well information about this agency's actions can be accessed by ne public on this website.				

USTTB v2 MID: pY8xJxII Date:	DVb0Aws	IDE7 lina	underfined & italicized: RE-ORDER				pink: ADDITION							
MID: pysxJXII Date:	KVNSKW	iiBEZJipg==	blue + -> REWORDING											
			violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST											
						_	_							
	Skip Logic Label		Annual Chairea		Type drop-down menu check boxer redio buttons open-ended Radio button, one-up vert	Bossisod	Pineto or	Passial						
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Answer Choices (limited to 50 characters)	Skip To	radio buttons open-ended Bartin hutton, one-un vert	Required Y/N	Single or Multi Multi	Special Instructions Skip Logic Gro						
Acquisorrios		applications. Do you use TTB's online		_ ^	read button, one-up vent	1 '	Hulli	Skip Logic Gro						
		Permits Online)?												
ACQwi0012169	L.	Which online application(s) do you use?	No COLAs Online		Checkbox, one-up vertica		Multi	Skip Logic Gro						
	1	which online application(s) do you user	Formulas Online	c D	Checkbox, one-up veroca	'	Multi	Skip Logic Gro						
ACOwil0012170		Please describe your experience using COLAs	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro						
ACQwii0012170 ACQwii0012171	-	Please describe your experience using COOsa Dinline: Please describe your experience using Formulas Online: Please describe your experience using Permits Online: The remaining questions perian to the TTB gov subside.			Text area, no char limit	Y		Skip Logic Gro						
ACQW/0012171	١,	Please describe your expenence using Formulas Online:					Single							
ACQwil0012193	D	Please describe your experience using Permits Online:			Text area, no char limit	Y	Single	Comparative N						
ED008494		The remaining questions pertain to the TTB.gov	First time		Drop down, select one	Y	Single	Skip Logic Grou						
		How frequently do you visit our site?	Daily	A,B										
			About once a week About once a month About once a wear	A,B										
ACCIVID0016446	A		A few times a year It is easier to find what I am looking for	A, B A, B A, B A, B			Single	Skip Logic Grou						
Mr. Gaunn 10440	^	Please select the statement which best describes your experience with the new TTB site redesign:			readio dustini, one-up versical	l '	Sirge	Skip Lagic Grau						
			t is harder to find what I am looking for My experience is no different when looking for information on the new site											
			Den't Know											
ACQVn0016463	В	Please tell us what you think of the new TTB site:			Text area, no char limit	N	Single	Skip Logic Grou						
EDC08480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group						
			An employee of a company regulated by TTB An employee of a trade association representing an industry											
			regulated by TTB A consultant for a company regulated by TTB											
			A consumer of alcohol and/or tobacco products An employee of a poverment approx											
			Legal assistantilawyer											
			Researcher/scientist International Visitor											
			Other, please specify	A										
EDC08481	A	Which of the following represents your primary			Fext area, no char limit Radio Button	N	Single	OPS Group						
EDO08482		interest?	Wine Seer		PORTO DESERVI		Jangar	Skip Logic Grou						
			Distilled Spirits	C D E		Y								
			Tobacco Firearms	E										
			Employment/Job Openings											
		Marco considerate advantador a descriptor de la constanta de l	Other (please specify)	Α	Tout ago, no obor limit		Single							
EDO08483		Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit Check box	-	Juda	Skip Logic Grou						
ED008484	В	for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			Y								
			Pay/determine taxes			1 1								
			Set labeling approval Download forms											
		Please specify the other wine related information you	Other (please specify)	B1										
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08486	с	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			l v								
			Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Manage county the other hear solved information up.	Other (please specify)	C1										
EDO08487	C1	Please specify the other beer-related information you were looking for today. What type of disalled spirits information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08488	D	What type of disalled spirits information were you tooking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample/formula Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?	Other (please specify)	D1										
EDO08489	D1	information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08490	ε	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample Pay/determine taxes			· ·								
			Download forms											
		Please specify the other tobacco information you were looking for today	Other (glease specify)	EI	Text area, no char limit	N	Single							
EDC08491	E1	looking for today						Skip Logic Grou						
EDO08492	E	What type of freams/ammunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Grou						
			Pay/determine taxes			Y								
			Download forms Other (please specify)	F1										
EDC08493	F1	Please specify the other firearms/ammunition information you were looking for today			Text area, no char limit	N	Single	Skip Lopic Grow						
EDO08493 EDO08495		information you were tooking for today. Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	, angu sirou						
EDC08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou						
		, and and are seen an entire storing your vale story of	Yes				21.00	Logic Grou						
CD-000 1"			No Don't recall											
EDO08497 EDO08498	L	Please tell us what term(s) you used in your search			Text area, no char limit	N	Single	sep Logic Grou						
EDC08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Υ	Multi	Sap Logic Grou						
			t had issues with the basic search process (how to use it, terms to	,										
			emierj.											
			mages).	G										
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	н										
			these options.											
			had technical issues with the search feature. None of these	,										
ED008500	F				Text area, no char limit	N		Skip Logic Grou						
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDO08504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDC08506	,	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lovin Gran						
ED008508	3	Please describe your issue:	Open-ended		Text area, no char limit			Skip Logic Grou						
E0//05/00	,	Please describe your issue:	Open-ended		Charleton or	-		Logic Grou						
JU00509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/browsing/looking for information on t		www.cxxxxx, one-up vertical									
		1 to see roowy? (Please select all that apply.)	Links often did not take me where I expected	A A										
			Had difficulty finding relevant information/products Links/labels are difficult to understand	В										
			Too many links/navigational options to choose from											
			Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	Α.										
ENVIOLEN	-		Could not navigate back to previous information I had a navigation difficulty not listed above:	A C	Foot was no shortly									
EDO08510 EDO08511	A	Please describe your navigation issue:			Text area, no char limit Text area, no char limit									
		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended											
ED008512	B				Text area, no char limit									

Model Instance Name:
USTTB v2

Making 6 Balkingt RE-ORDER

B What specific links labels were difficult to understand? Open-ended if you could make one improvement to the site what would that be?



USTTB v2 MID: pY8xJxII Date:	DVb0Aws	IDE7 lina	underfined & italicized: RE-ORDER				pink: ADDITION							
MID: pysxJXII Date:	KVNSKW	iiBEZJipg==	blue + -> REWORDING											
			violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST											
						_	_							
	Skip Logic Label		Annual Chairea		Type drop-down menu check boxer redio buttons open-ended Radio button, one-up vert	Bossisod	Pineto or	Passial						
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Answer Choices (limited to 50 characters)	Skip To	radio buttons open-ended Bartin hutton, one-un vert	Required Y/N	Single or Multi Multi	Special Instructions Skip Logic Gro						
Acquisorrios		applications. Do you use TTB's online		_ ^	read button, one-up vent	1 '	Hulli	Skip Logic Gro						
		Permits Online)?												
ACQwi0012169	L.	Which online application(s) do you use?	No COLAs Online		Checkbox, one-up vertica		Multi	Skip Logic Gro						
	1	which online application(s) do you user	Formulas Online	c D	Checkbox, one-up veroca	'	Multi	Skip Logic Gro						
ACOwil0012170		Please describe your experience using COLAs	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro						
ACQwii0012170 ACQwii0012171	-	Please describe your experience using COOsa Dinline: Please describe your experience using Formulas Online: Please describe your experience using Permits Online: The remaining questions perian to the TTB gov subside.			Text area, no char limit	Y		Skip Logic Gro						
ACQW/00121/1	١,	Please describe your expenence using Formulas Online:					Single							
ACQwil0012193	D	Please describe your experience using Permits Online:			Text area, no char limit	Y	Single	Comparative N						
ED008494		The remaining questions pertain to the TTB.gov	First time		Drop down, select one	Y	Single	Skip Logic Grou						
		How frequently do you visit our site?	Daily	A,B										
			About once a week About once a month About once a wear	A,B										
ACCIVID0016446	A		A few times a year It is easier to find what I am looking for	A, B A, B A, B A, B			Single	Skip Logic Grou						
Mr. Gaunn 19449	^	Please select the statement which best describes your experience with the new TTB site redesign:			readio dustini, one-up versical	l '	Sirge	Skip Lagic Grau						
			t is harder to find what I am looking for My experience is no different when looking for information on the new site											
			Den't Know											
ACQVn0016463	В	Please tell us what you think of the new TTB site:			Text area, no char limit	N	Single	Skip Logic Grou						
EDC08480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group						
			An employee of a company regulated by TTB An employee of a trade association representing an industry											
			regulated by TTB A consultant for a company regulated by TTB											
			A consumer of alcohol and/or tobacco products An employee of a poverment approxy											
			Legal assistantilawyer											
			Researcher/scientist International Visitor											
			Other, please specify	A										
EDC08481	A	Which of the following represents your primary			Fext area, no char limit Radio Button	N	Single	OPS Group						
EDO08482		interest?	Wine Seer		PORTO DESERVI		Jangar	Skip Logic Grou						
			Distilled Spirits	C D E		Y								
			Tobacco Firearms	E										
			Employment/Job Openings											
		Marco considerate advantador a descriptor de la constanta de l	Other (please specify)	Α	Tout ago, no obor limit		Single							
EDO08483		Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit Check box	-	Juda	Skip Logic Grou						
ED008484	В	for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			Y								
			Pay/determine taxes			· ·								
			Set labeling approval Download forms											
		Please specify the other wine related information you	Other (please specify)	B1										
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08486	С	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			l v								
			Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Manage county the other hear solved information up.	Other (please specify)	C1										
EDO08487	C1	Please specify the other beer-related information you were looking for today. What type of disalled spirits information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08488	D	What type of disalled spirits information were you tooking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample/formula Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?	Other (please specify)	D1										
EDO08489	D1	information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08490	ε	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample Pay/determine taxes			· ·								
			Download forms											
		Please specify the other tobacco information you were looking for today	Other (glease specify)	EI	Text area, no char limit	N	Single							
EDC08491	E1	looking for today						Skip Logic Grou						
EDO08492	E	What type of freams/ammunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Grou						
			Pay/determine taxes			Y								
			Download forms Other (please specify)	F1										
EDC08493	F1	Please specify the other firearms/ammunition information you were looking for today			Text area, no char limit	N	Single	Skip Lopic Grow						
EDO08493 EDO08495		information you were tooking for today. Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	, angu sirou						
EDC08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou						
		, and and are seen an entire storing your vale story of	Yes				21.00	Logic Grou						
CD-000 1"			No Don't recall											
EDO08497 EDO08498	L	Please tell us what term(s) you used in your search			Text area, no char limit	N	Single	sep Logic Grou						
EDC08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Υ	Multi	Sap Logic Grou						
			t had issues with the basic search process (how to use it, terms to	,										
			emierj.											
			mages).	G										
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	н										
			these options.											
			had technical issues with the search feature. None of these	,										
ED008500	F				Text area, no char limit	N		Skip Logic Grou						
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDO08504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDC08506	,	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lovin Gran						
ED008508	3	Please describe your issue:	Open-ended		Text area, no char limit			Skip Logic Grou						
E0//05/00	,	Please describe your issue:	Open-ended		Charleton or	-		Logic Grou						
JU00509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/browsing/looking for information on t		www.cxxxxx, one-up vertical									
		1 to see roowy? (Please select all that apply.)	Links often did not take me where I expected	A A										
			Had difficulty finding relevant information/products Links/labels are difficult to understand	В										
			Too many links/navigational options to choose from											
			Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	Α.										
ENVIOLEN	-		Could not navigate back to previous information I had a navigation difficulty not listed above:	A C	Foot was no shortly									
EDO08510 EDO08511	A	Please describe your navigation issue:			Text area, no char limit Text area, no char limit									
		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended											
EDO08512	B				Text area, no char limit									

Model Instance Name:
USTTB v2

Making 6 Balkingt RE-ORDER

B What specific links labels were difficult to understand? Open-ended if you could make one improvement to the site what would that be?



USTTB v2 MID: pY8xJxII Date:	DVb0Aws	IDE7 lina	underfined & italicized: RE-ORDER				pink: ADDITION							
MID: pysxJXII Date:	KVNSKW	iiBEZJipg==	blue + -> REWORDING											
			violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST											
						_	_							
	Skip Logic Label		Annual Chairea		Type drop-down menu check boxer redio buttons open-ended Radio button, one-up vert	Bossisod	Pineto or	Passial						
QID ACQwii0012168	Label	Question Text This question pertains to the TTBOnline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Answer Choices (limited to 50 characters)	Skip To	radio buttons open-ended Bartin hutton, one-un vert	Required Y/N	Single or Multi Multi	Special Instructions Skip Logic Gro						
Acquisorrios		applications. Do you use TTB's online		_ ^	read button, one-up vent	1 '	Hulli	Skip Logic Gro						
		Permits Online)?												
ACQwi0012169	L.	Which online application(s) do you use?	No COLAs Online		Checkbox, one-up vertica		Multi	Skip Logic Gro						
	1	which online application(s) do you user	Formulas Online	c D	Checkbox, one-up veroca	'	Multi	Skip Logic Gro						
ACOwil0012170		Please describe your experience using COLAs	Permits Online	D	Text area. no char limit	Y	Single	Skip Logic Gro						
ACQwii0012170 ACQwii0012171	-	Please describe your experience using COOsa Dinline: Please describe your experience using Formulas Online: Please describe your experience using Permits Online: The remaining questions perian to the TTB gov subside.			Text area, no char limit	Y		Skip Logic Gro						
ACQW/0012171	١,	Please describe your expenence using Formulas Online:					Single							
ACQwil0012193	D	Please describe your experience using Permits Online:			Text area, no char limit	Y	Single	Comparative N						
ED008494		The remaining questions pertain to the TTB.gov	First time		Drop down, select one	Y	Single	Skip Logic Grou						
		How frequently do you visit our site?	Daily	A,B										
			About once a week About once a month About once a wear	A,B										
ACCIVID0016446	A		A few times a year It is easier to find what I am looking for	A, B A, B A, B A, B			Single	Skip Logic Grou						
Mr. Gaunn 10440	^	Please select the statement which best describes your experience with the new TTB site redesign:			readio dustini, one-up versical	l '	Sirge	Skip Lagic Grau						
			t is harder to find what I am looking for My experience is no different when looking for information on the new site											
			Den't Know											
ACQVn0016463	В	Please tell us what you think of the new TTB site:			Text area, no char limit	N	Single	Skip Logic Grou						
EDC08480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group						
			An employee of a company regulated by TTB An employee of a trade association representing an industry											
			regulated by TTB A consultant for a company regulated by TTB											
			A consumer of alcohol and/or tobacco products An employee of a poverment approxy											
			Legal assistantilawyer											
			Researcher/scientist International Visitor											
			Other, please specify	A										
EDC08481	A	Which of the following represents your primary			Fext area, no char limit Radio Button	N	Single	OPS Group						
EDO08482		interest?	Wine Seer		PORTO DESERVI		Jangar	Skip Logic Grou						
			Distilled Spirits	C D E		Y								
			Tobacco Firearms	E										
			Employment/Job Openings											
		Marco considerate advantador a descriptor de la constanta de l	Other (please specify)	Α	Tout ago, no obor limit		Single							
EDO08483		Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit Check box	-	Juda	Skip Logic Grou						
ED008484	В	for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			Y								
			Pay/determine taxes			1								
			Set labeling approval Download forms											
		Please specify the other wine related information you	Other (please specify)	B1										
EDO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08486	с	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research Submit a sample/formula			l v								
			Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Manage county the other hear solved information up.	Other (please specify)	C1										
EDO08487	C1	Please specify the other beer-related information you were looking for today. What type of disalled spirits information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08488	D	What type of disalled spirits information were you tooking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample/formula Pay/determine taxes			Y								
			Get labeling approval Download forms											
		Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?	Other (please specify)	D1										
EDO08489	D1	information you were looking for today			Text area, no char limit	N	Single	Skip Logic Grou						
EDO08490	ε	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Grou						
			Conduct research											
			Submit a sample Pay/determine taxes			· ·								
			Download forms											
		Please specify the other tobacco information you were looking for today	Other (glease specify)	EI	Text area, no char limit	N	Single							
EDC08491	E1	looking for today						Skip Logic Grou						
EDO08492	E	What type of freams/ammunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Grou						
			Pay/determine taxes			Y								
			Download forms Other (please specify)	F1										
EDC08493	F1	Please specify the other firearms/ammunition information you were looking for today			Text area, no char limit	N	Single	Skip Lopic Grow						
EDO08493 EDO08495		information you were tooking for today. Did you accomplish what you came to the TTB site to do?	Yes		Drop down, select one	Y	Single	, angu sirou						
EDC08496		Did you use the search feature during your visit today?	No	L,K			single	Skip Logic Grou						
		, and and are seen an entire storing your vale story of	Yes				21.00	Logic Grou						
CD-000 1"			No Don't recall											
EDO08497 EDO08498	L	Please tell us what term(s) you used in your search			Text area, no char limit	N	Single	sep Logic Grou						
EDC08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Υ	Multi	Sap Logic Grou						
			t had issues with the basic search process (how to use it, terms to	,										
			emerj.											
			mages).	G										
			had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	н										
			these options.											
			had technical issues with the search feature. None of these	,										
ED008500	F				Text area, no char limit	N		Skip Logic Grou						
EDO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDO08504	н	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Grou						
EDC08506	,	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Lovin Grow						
ED008508	3	Please describe your issue:	Open-ended		Text area, no char limit			Skip Logic Grou						
E0//05/00	,	Please describe your issue:	Open-ended		Charleton or	-		Logic Grou						
JU00509		How would you describe your experience while on the TTB site today? (Please select all that apply.)	I had no difficulty navigating/browsing/looking for information on t		www.cxxxxx, one-up vertical									
		1 to see roowy? (Please select all that apply.)	Links often did not take me where I expected	A A										
			Had difficulty finding relevant information/products Links/labels are difficult to understand	В										
			Too many links/navigational options to choose from											
			Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	Α.										
ENVIOLEN	-		Could not navigate back to previous information I had a navigation difficulty not listed above:	A C	Foot was no shortly									
EDO08510 EDO08511	A	Please describe your navigation issue:			Text area, no char limit Text area, no char limit									
		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended											
EDO08512	B				Text area, no char limit									

Model Instance Name:
USTTB v2

Making 6 Balkingt RE-ORDER

B What specific links labels were difficult to understand? Open-ended if you could make one improvement to the site what would that be?



JSTTB v2 MID: pY8xJxIF			enderfried & balloized: RE-ORDER					
ALD: DYSXJXIF	(WARINY)	iiBEZJipg==	blue + -> REWORDING					
			violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST					
	Skip Logic Label		Answer Chaires		Type	Derwired	Single or	Special
QID ICQwii0012168	Label	Question Text This question pertains to the TTBOnline applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?	Answer Choices (limited to 50 characters) Yes	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N Y	Multi	Instructions Skip Logic Grou
		applications. Do you use TTB's online applications (COLAs Online, Formulas Online,						
		Permits Online)?						
CQwii0012169	Α	Which online application(s) do you use?	No COLAs Online	8	Checkbox, one-up vertical	Y	Multi	Skip Logic Grou
			COLAs Online Formulas Online Permits Online	C D				
CQwil0012170		Please describe your experience using COLAs Online:			Text area, no char limit	Y	Single	Skip Logic Grou
CQwii0012171	c	Please describe your experience using Formulas Online: Please describe your experience using Permits Online: The remaining questions pertain to the TTB.gov website.			Text area, no char limit	Y	Single	Skip Logic Grou
CQwii0012193	D	Online: Please describe your experience using Permits			Toyt area no char limit	V	Single	Comparative M
DO08494		Online:				Y	Simila	Skip Lopic Group
DU08494		metsite. How frequently do you visit our site?	P II SE CITIE		Drop down, selectione	1	Single	Swip Logic Group
		Prow frequently do you visit our sale?	Basy About once a week	A,B A,B A,B				
			Jusy About once a week About once a morth About once a year A few times a year It's assess from what I am looking for	A,B				
	A	Please select the statement which best describes your experience with the new TTB site redesign:	t is easier to find what I am looking for	А, В	Radio button, one-up vertical	Y	Single	Skip Logic Group
		The state of the s	t is harder to find what I am looking for					
			new site					
	В	Please tell us what you think of the new TTB site:	CONTINUO		Text area, no char limit	N	Single	Skip Logic Group
DO08480		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
		pearse, seed the).	the employee of a company regulated by TTB An employee of a wate association representing an inclusivy segulated by TTB A consultant for a company regulated by TTB A consultant for a company regulated by TTB A consultant for a company of a company regulated by TTB A consultant for a company regulated by TTB A consultant for a powerment again.					
			regulated by TTB					
			A consumer of alcohol and/or tobacco products					
			Legal assistant/lawyer					
			Small business owner Researcher/scientist International Visitor					
			Other, please specify	A				
DO08481	A	Other primary role Which of the following represents your primary interest?		В	Text area, no char limit Radio Button	N	Single Single	CPS Group
DO08482		interest?	Wine Ruor		PORTIO DUSCHI		Sirgia	Skip Logic Group
			Distilled Spirits	C D E		l v		
			Tobacco Firearms	E .				
			EmploymentJob Openings Other (please specify)					
DO08483	А	Please specify your other primary interest	Date (peace specify)		Text area, no char limit	N	Single	
		What type of wine-related information were you looking for today?			Check box		Multi-select	Skip Logic Group
DO08484	В	for today?	Apply for a permit Conduct research		CHICK DAX		man seem co	Skip Logic Group
			Submit a sample/formula			Y		
			Payldetermine taxes Cet labeling approval					
			Download forms Other (please specify)	B1				
DO08485	B1	Please specify the other wine related information you were looking for today. What type of beer-related information were you looking.			Text area, no char limit	N	Single	Skip Logic Group
DO08486	c	What type of beer-related information were you looking for today?			Check box		Multi-select	
DO08486	С	for today?	Apply for a permit Conduct research					Skip Logic Group
			Conduct research Submit a sample/formula Pay/dearmine taxes Cert labeling approval Download forms			Y		
			Cet labeling approval					
			Download forms Other (please specify)	C1				
DO08487	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
DO08488	D	Please specify the other beer-related information you were looking for today What type of disalled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	
:000400		DOWN IN HOLEY	Conduct research					Swip Logic Group
			Submit a sample/formula Pay/determine taxes			Y		
			Cet labeling approval					
			Other (please specify)	D1				
DO08489	D1	Please specify the other type of distilled spirits information you were tooking for today? What type of tobacco information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
DO08490	E	What type of tobacco information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Conduct research Submit a sample			l v		
			Submit a sample Pay/determine taxes			· ·		
			Download forms Other (please specify)	P1				
	E1	Please specify the other tobacco information you were looking for today	Dani (peuse specie)		Text area, no char limit	N	Single	
DO08491		Mhat type of financolamounition information were you looking for today?			Check box		Multi-select	Skip Logic Group
DO08492	F	you looking for today?	Conduct research		CHACK DOX	Y	- Senson Co	Skip Logic Group
			Payidetermine taxes Download forms			,		
		Massa specify the other for	Other (please specify)	F1				
DO08493 DO08495	F1	Please specify the other finantislammunition information you were looking for today. Did you accomplish what you came to the TTB site to do?	Week.		Text area, no char limit Orop down, select one	N	Single Single	Skip Logic Group
					www. selectone	ľ	Single	
DO08496		Did you use the search feature during your visit today?		L, K			single	Skip Logic Group
			Yes No Don't recall					
DO08497	L	Please tell us what term(s) you used in your search			Text area, no char limit	N	Single	Skip Logic Group
DO08498	К	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		pearen reasure socialy. (Printing source as that apply.)						
			I had issues with the basic search process (how to use it, terms to enter).	r				
			enter). I had issues with the visual display of the search results (text size, images).	G				
			t had issues with the search results I received. I had issues with sorting, filtering, advanced search, or lack of	H				
			these options.					
			I had technical issues with the search feature. None of these	ı				
DO08500	F				Text area, no char limit	N		Skip Logic Group
DO08502	G	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
DO08504	н	Please describe your issue:	Lipico-emodd		Text area, no char limit	N		Skip Logic Group
DC08506	1	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
DO08508	3	Please describe your issue:	Open-onded		Text area, no char limit	N		Skip Logic Group
DO08509		Please describe your issue:	Open-ended		Checkbox, one-up vertical			
		How would you describe your experience while on the TTB site today? (Please select all that apply.)	had no difficulty navigating/browsing/looking for information on t	is site				
			Links often did not take me where I expected Had difficulty finding relevant information/products Links/labels are difficult to understand	Α				
			Links/labels are difficult to understand	8				
			Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.)					
			Too many links/havigational options to choose from Had sechnical difficulties (error misstages, breken links, etc.) Could not neighge beack to previous information I had a navigation difficulty not listed above:	A C				
DO08510 DO08511	C A	Please describe your navigation issue:			Text area, no char limit Text area, no char limit			
		Please describe any specific navigation links or paths that did not take you where they should have?	Cross ended					
DO08512	В		- July		Text area, no char limit			
DO08515		What specific links/labels were difficult to understand? If you could make one improvement to the site what would that be?	- space small		Text area, no char limit	N	Single	
	_			_			_	

nce Name:

d & color Brough: DELETE

anderfined & instrumed: RE-CROBER

Model Instar USTTB v2



Model Instance USTTB MID: pY8x3xIF Date:	Name:		Medical Advances CRETE Administration Administration of Sections Section Administration Section - Section Sections Cost (Section Administration Administ								
MID: pY8xJxIF Date:	(Vh®Awx		pini: ADDITION blue + × REWORDING								
			USTTB CUSTOM QUESTION LIST								
	Skip Logic Label				Type drop-down menu check boxes						
gio	Label	Question Text This question pertains to the TTEOnline	Answer Choices (Breised to 50 characters)	Skip To	radio buttons open-ended Radio button, one-up verti	Required Y/N	Single or Multi Multi	instructions Skip Logic Grou			
		applications. Do you use TTB's online applications (COLAs Online, Formulas Online, Permits Online)?									
			No								
		Which online application(s) do you use?	COLAs Online Formulas Online	c	Checkbox, one-up vertical	*	Multi	Skip Logic Group			
		Please describe your experience using COLAs Online:	William China	_	Text area, no char limit	Y	Single	Skip Logic Group			
	c	Please describe your experience using Formulas Online:			Text area, no char limit	Y	Single	Skip Legic Greu			
	0	Please describe your experience using Permits Online:			Text area, no char limit Dep down, selectione	Y	Single	Comparative Ma			
E0000494		The remaining questions pertain to the TTB gay substa- sing formands do you wint our size?	Cint firm		Drop down, select one	¥	Stroke				
			Sally About once a week Most once a week Most once a month								
			About once a year About once a year A fire times a year								
ED-009490		My primary role in visiting the TTE site today is as (please, select one):	A member of the public		Radio button, one-up vertical	٧	Single	OPS Group			
			An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB								
			A consultant for a company regulated by TTR A consumer of alcohol and/or tobacco products								
			Legal assistantilasyer Small business owner								
			Researcher/screikt International Visitor Other planes specify								
ED009491	^	Other primary role Which of the following represents your primary			Textawa, no char limit Radio Rutton	N	Single Single	OPS Group			
ED009482		ATTRIC MET /	Mine Beer	8 0 6 6				Skip Logic Group			
			deer Cissied Spirits Cobacco	E .		٧					
			Employmens/Job Openings Other (niesse mar/8/)	,							
ED009483	A	Please specify your other primary interest What type of wine-related information were you looking for roday?	, , , , , , , , , , , , , , , , , , ,		Test area, no char limit Check box	N	Single	Skip Logic Group			
ED008484	Α	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group			
			Conduct research Submit a sample-formula			Y					
			Paylifeternine taxes Set labeling approval								
		Classes search the other sales selected informati	Other (please specify)	R1							
ED008485 ED008486	81	Please specify the other wine related information you see looking for today. What type of beer-related information were you looking for today?			restavea, no char limit	N	Single	Skip Logic Group			
ED008495	c	fortoday?	Apply for a permit Conduct research General sampledormals Registerines toxes Set labeling approval Countries forms Countries f		LISECK DOX		MANUFACT STREET	Skip Logic Group			
			Submit a sample-formula Paylidetermine taxes			٧					
			Get labeling approval Download forms	C.							
FD-000403		Please specify the other beer-related information you seem includes for today.	Other (please specify)	Ci	Text area, no char limit	N	Single	Chin Lands Course			
ED008497 ED008499	0	Please specify the other beer-related information you seen looking for today. What type of distilled spirits information were you looking for today?	Apply for a permit		Text area, no char limit Check box		Multi-select	Skip Logic Group			
	1		Apply for a permit Conduct research Submit a sample/formula Paylidescrube txons			Y					
			Payldeternine txxes Set labeling approval								
			Pay-obserment toxes Seet labeling approval Download forms Other (please specify)	DI							
ED009499	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group			
ED008490	e e	today?	Apply for a permit Conduct research Submit a sample Payafearmine sxxxx Download forms		Check box		Multi-select	Skip Logic Group			
			Submit a sample			Y					
			Download forms Other (please specify)	61							
ED009491	£1.	Please specify the other tobacco information you were looking for today			Text area, no char limit Check box	N	Single	Skip Logic Group			
ED008491 ED008492	E1 F	Please specify the other tobacco information you were looking for today. What type of fireares/lamnunition information were you looking for today?	Conduct research		Check box		Multi-select	Skip Logic Group			
			Payldeternine txxxx			٧					
		Please specify the other freams/ammunition	Other (please specify)	FI	T		Circula				
ED008493	F1	Please specify the other fireams/armmunition information you were looking for today. 3id you accomplish what you came to the TTS site to 10?	fes		Text area, no char limit Drop down, select one	N Y	Single Single	Skip Logic Group			
			No ranialy								
ED009495		Did you use the search feature during your visit today?	ries	L,K			single	Skip Logic Group			
		Please tell us what term(s) you used in your search	No Don't recall								
EDO08499	K	Please tell us about your experience with the stells search feature today. (Please select all that apply.)	The search feature met my needs today.		Checkbox, one-up vertical	· ~	Multi	Skip Logic Group			
		search feature today. (Please select all that apply.)									
			had issues with the basic search process (how to use it, terms to enter).	AF BG							
			mages).								
			had issues with sorting, filtering, advanced search, or lack of these cotions.	EH B1							
			Thad technical issues with the search feature.	41							
E0000400	^	When some your insures with the banks or such process?	huas not clear to me how to use the search feature		Chestan, one opverted	•	Made	i liy tegir Gresy			
ED-008500	F		had a different inservable the tasks march pressur-	-	Testama, no char limit	N		Skip Logic Group			
E0-000504		Please describe your issue:	Open-ended		Checkber one up vertical		Made	i kip kepis Gress			
		Constitution of the spinish	Direction too creat								
			resident use much difference between the fasting vitems. The images were two expalines visus								
ED-008502	4	Classe describe unurismer	Coon-ended	-	Test area, no char limit	N		Skip Logic Group			
EDOMES	•	Please describe your issue:	Secular ware not relevant host what I wanted		Checkbox, and apprecial	-	-	-			
			Durer ware not enough results								
			Character and the Schematics is the marks to decide what to she Many of the enterth smalls inches the same	-							
EDOSES'4	-		had a different imas with the numb results		Textama, no chartina	N		Skip Loop George			
		Please describe your issue:	Open-ended		Charles on special	-	-				
		advanced search? (Finance serious all that apply)	Descriptions of color in a height way								
ED0085/4	-		had a different serving littering issues		Textama, no charling	N		Skip Looir Georg			
ED008507		Please describe your issue:	Open-ended		Checkbox - one up vertical		Melti	Chip Logic Group			
			Search agend was too slow								
ED-008508	3	Please describe your issue:	Open-ended		Teotama, no char limit	N		Skip Logic Group			
ED008509		How would you describe your experience while on the	had no difficulty navinatine/brawsine/looking for information on	is site	Checkbox, one-up vertical						
			Links often did not take me where I expected had difficulty finding relevant information/products	Α.							
			Liniculabels are difficult to understand Too many links/havigational options to choose from	۰							
			Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information	A C							
ED-008510	C A	Please describe your navigation issue:	had a navigation difficulty not listed above:	·	Testama, no char limit						
aJOURS11		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		rewarea, no charlimit						
ED008512	9	What specific links/labels were difficult to understand?	Open-ended		Text area, no char limit						
							_				
EDORESTS		If you could make one improvement to the site what would that be?	- Called the second of the sec	-	Testama, no char limit	N	Single	ili Group			
	_	would that be?	1	_	1		_	ш			

Model Instance USTTB MID: pY8xJxIR Date:	Name:		anderined & italizines: RE-ORDER					
MID: pY8x3xIR Date:	VhdAwx	IBEZJIpg==	blue + -× REWORDING					
			violet (bold): SKIP-LOGIC USTTB CUSTOM QUESTION LIST					
			COST TO COST ON QUESTION EIGH					
	Skip Logic		Answer Choices		Type drop-down menu check boxes	Required	Single or Multi	Special
DO008480	Label	Question Text My primary role in visiting the TTB site today is as foliage, select one):	Answer Choices (limited to 50 characters) Amember of the public	Skip To	nadio buttons open-ended Radio button, one-up vertical	Y/N	Single	Instructions OPS Group
		,,	An employee of a company regulated by TTB An employee of a trade association representing an industry					
			An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB					
			A consumer of alcohol and/or tobacco products An employee of a government agency					
			Legal assistant/lawyer Small business owner					
			bienational Visitor					
ED008481	A	Other primary role Which of the following represents your primary interest?	Control pressure specify		Text area, no char limit	N	Single	OPS Group
ED008482		interest?	Wine Geer		Radio Button		Single	Skip Logic Group
			Distilled Spirits	0 E F		Y		
			Tobacco Firearms	Ē				
			Employment/Job Openings Other (please specify)	A				
EDOSM83	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
EDOSSISI		What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
			Conduct research Submit a sample/formula			Y		
			Payldetermine taxes Get labeling approval					
			Countoad forms Other (please specify)	81				
EDOGGAGS	B1	Please specify the other wine related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
EDC008486	c	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skie Leeic Group
			Conduct research Submit a sample formula					
			Payldetermine taxes			Y		
			Psyldetentine Boos Get labeling approval Coerriond Gerts Cher (please specify)	61				
ED008487	C1	Please specify the other been-related information you were looking for today	and the chart	-CI	Text area, no char limit	N	Single	Skip Logic Group
EDOSS485	D D	Please specify the other been-related information you were looking for today. What type of distilled spirits information were you looking for today?			Check box		Multi-select	Skip Logic Group Skip Logic Group
Danestoon	0		Apply for a permit Conduct research					p Logic Group
			Submit a sample/formula Pay/determine taxxxx			Y		
			Get labeling approval Download forms					
		Please specify the other type of distilled spirits information you were looking for today	Other (please specify)	D1	Text area, no char limit	N	Single	
EDO08489	D1	Information you were looking for today What type of tobacco information were you looking for today?			Check box	-	Multi-select	Skip Logic Group
ED008490	E	today?	Apply for a permit Conduct research		Calculation			Skip Logic Group
			Submit a sample			Y		
			Payldetermine taxes Download forms					
		Please specify the other tobacco information you were looking for today	Other (please specify)	E1	Text area, no char limit	N	Single	Skip Logic Group
ED008491	E1	What type of finants/attribution information were you looking for today?			Check box		Multi-select	Skip Logic Group
ED008492	F	you looking for today?	Conduct research Payldetermine taxes			Y		Skip Logic Group
			Download forms					
		Please specify the other freasmulansmunition information you were looking for today.	Other (please specify)	F1	Text awa, no char limit	N	Single	
ED008494	F1	How frequently do you visit our site?	First time		Text area, no char limit Drop down, select one	Y	Single Single	Skip Logic Group
			About once a week About once a month					
			About once a year A few times a year					
ED008495		Did you find what you were looking for?	Yes No		Drop down, select one	Y	Single	
ED008496		Did you use the search feature during your visit today?	Partially Sall looking	L.K			single	Skie Leelc Groue
LLCOURTE		Day you can am manor manor coming your von accept	Yes No				1100	and robe or or
EDO08497	L	Please tell us what term(s) you used in your search	Don't recall		Text area, no char limit	N	Single	Skip Logic Group
ED008498	к	Please tell us about your experience with the site's	The search feature met my needs today.		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		search seature today. (+vesse select as that apply.)	I had issues with the basic search process (how to use it, terms to					
				A				
			thad issues with the visual display of the search results (text size, images).					
			Thad issues with the search results I received. Thad issues with sorting, filtering, advanced search, or lack of	C D				
			these options. I had technical issues with the search feature.	E				
ED008499	A		None of these		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		What were your issues with the basic search process? (Please select all that apply.)	It was not clear to me how to use the search feature I did not know what terms to use to get the results I wanted					
			There were too many steps or refinements to get to what I wanted					
EDC008500	F		I had a different issue with the basic search process:	F	Text area, no char limit	N		Skip Logic Group
ED008501	В	Please describe your issue: What were your issues with the visual display of the search results? (Please select all that apply.)	Open-ended could not see enough of the description to decide which link to		Checkbox, one-up vertical	Y	Multi	Skip Logic Group
		search results? (Please select all that apply.)	choose The text was too small					
			The page was too crowded I could not see much difference between the listings/items					
ED008502	G		The images were too small/not clear I had a different issue with the visual display of results:	G	Text area, no char limit	N		Skip Lopic Group
IDOSESGI IDOSESGI	c	Please describe your issue: What were your issues with the search results? (Please select all that apply.)	Open-ended		Text area, no char limit Checkbox, one-up vertical		Multi	Skip Logic Group Skip Logic Group
		(Please select all that apply.)	Results were not relevant/not what I wanted There were not enough results There were NO results					
			There were NO results					
			There was too little information in the results to decide what to cho Many of the search results looked the same	ude				
EDO08504	н		Couldn't find item from the catalog/store I had a different issue with the search results:	н	Text area, no char limit			Skip Logic Group
IDO08505	D	Please describe your issue: What were your issues with sorting, filtering, or advanced search? (Please select all that apply.)	Open-ended		Checkbox, one-up vertical	,	Multi	Skip Lagic Group
		advanced search? (Please select all that apply.)	The results were not sorted in a helpful way twent advanced search options twent the following sorting titlering fadvanced option:					
			I want the following sorting littering ladvanced option: I had a different sorting littering issue:	1				
EDC008506	-	Please describe your issue:	Open-ended		Text area, no char limit	N		Skip Logic Group
EDO08507	E	Please describe your issue: What were your technical issues with the search leature? (Please select all that apply.)	Error message(x)		Checkbox, one-up vertical	ľ	Multi	Skip Logic Group
EDOSSESSE			Search speed was too slow I had the following technical issue:	J				
EDC08509	3	Please describe your issue:	Open-ended		Text area, no char limit Checkbox, one-up vertical	`		oxep Legic Group
		How would you describe your navigation experience on this site today? (Please select all that apply.)	I had no difficulty novigoting/browning on this site		CHICAGO, GIP-SPVINGE			
			Links often did not take me where I expected	A				
			Head difficulty finding relevant information/products Links/labels are difficult to understand Too many links/navigational options to choose from					
			Had technical difficulties (error messages, broken links, etc.)					
ED008510	-	Cleans dearths was revised to leave	Ned technical difficulties (enor messages, broken links, etc.) Could not revigate back to previous information I had a navigation difficulty not listed above:	A C	Text area. no char livel.			
ED008510	C A	Please describe your navigation issue:			Text area, no char limit Text area, no char limit			
ED008512		Please describe any specific navigation links or paths that did not take you where they should have?	Open-ended		Text area, no char limit			
ID008513		What specific links/labels were difficult to understand? Please select all of the difficulties, if any, that you have	Open-ended I had no difficulties with the content on this site.		Radio button, one-up vertical	N	Single	OPS Group
		encountered with the content on this site.	Size of font is too small					
			Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify.					
ED008514 ED008515	A	Content is confusing. Please specify. If you could make one improvement to the site what would that be?	terrange contragatory.		Text area, no char limit Text area, no char limit	N N	Single Single	OPS Group
		would that be?						

	e Name:			usdedined & indicined: RE-ORDER					
USTTB MID: Date:	kp0kdl043 1/26/2010	exkedIN1c	Nxwv=	pink: ADDITION blue +>: REWORDING					
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		Skin				Tyrne			
QID	Question Order	Skip Logic Label	Question Text My primary role in visiting the TTB site today is as	Answer Choices (limited to 50 characters) A member of the public	SkipTo	Type drop-down menu check boxes radio buttons open-ended Partin hutton, resum vertical	Required Y/N	Single or Multi	Special Instructions
5691	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Radio button, one-up vertical	Y	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				A consultant for a company regulated by TTB A consultant for a company regulated by TTB A consultant of alcohol and/or tobucco products An employee of a government agency					
				An employee of a government agency Legal assistant/lawyer					
				Present destruction content Pr					
RJ000095	2	A	Other primary role	Other, please specify	A	Text area, no char limit	N	Single	OPS Group
CW901462			Other primary role Which of the following represents your primary interest?	Wine		Radio Button		Single	Skip Logic Group
				Seer Distilled Spirits	C D		Y		
				Tobacco Firearms	E .				
	3			Erreloyment/Job Openings Other (please specify)					
CWS01463	4	A	Please specify your other primary interest			Text area, no char limit	N	Single	Skip Logic Group
CWS01464			Please specify your other primary interest What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research Submit a sampleformula			Y		
				Payldetermine taxes Get labeling approval			,		
	١.			Download forms	81				
CWS01465	6	81	Please specify the other wine related information you were looking for today	Committee apactry)		Text area, no char limit	N	Single	Skip Logic Group
CHARGO AND		c	What type of beer-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research					Luga, Gridg
				Submit a sample/formula Play/determine taxes			Y		
				Get labeling approval Download forms					
	7		Please specify the other beer-related information you see looking for today.	Other (please specify)	C1	Text area, no char limit	N	Single	
CWS01467	8	CI	were looking for today What type of dissilled spirits information were you looking for today?			Check box		Multi-select	Skip Logic Group
CWS01468		D	sooking for today?	Apply for a permit Conduct research					Skip Logic Group
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				Get labeling approval Download forms					
	9		Disase secrity the other time of ristilled spirits	Other (please specify)	D1		N		
CWS01469	10	D1	Phase specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group
CWS01470		E	tockey?	Apply for a permit Conduct research		Check box		MUS-SERIC	Skip Logic Group
				Submit a sample			Y		
				Pay/determine taxes Download forms					
	- 11		Please specify the other tobacco information you were looking for today	Other (please specify)	E1	Text area, no char limit	N	Single	
CWS01471	12	E1	What type of finances/ammunition information were you looking for today?			Check box		Multi-select	Skip Logic Group
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(5695G5)				Dally About once a week					
				About once a month About once a year					
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AKRISEOS		6	When you came looking by information of TTD gave, what did you do first	Areas See See See See See See See		Radio lasten, tre-up-vertical Drop down, select one	Y	Single Single	
51531 AMOROS 51532	17	c	have you were district these values Gode was writed to be a second	Search Tool	A	Redo tuder, one up verlied Drop down, select one Redo tuder, one up verlied Checkbox, one-up verlied	* Y	Single Single Single Single	Skip Logic Group
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51532		c	When you came looking by information of TTD gave, what did you do first	Search Tool	A	Drop down, select one Drop down, select one Drop down, select one Drop down, one up vertical	Y	Single Single Single Single	Skip Logic Group
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QID 5691	Question Order	Label	Question Text My primary role in visiting the TTB site today is as please, selectione):	Answer Choices (Britised to 50 characters) A member of the public	Skip To	radio buttons open-ended Radio button, one-up vertical	Y/IN	Single or Multi Single	Instructions OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry angulated by TTB					
				A consumer of alcohol and/or tobacco products					
				An employee of a government agency Legal assistantilasyer Small business owner					
				Researchicientist International Visitor					
RJ000095	2	A	Other primary role Which of the following represents your primary interest?	Other, please specify	Α	Text area, no char limit	N	Single	OPS Group
CW501462			interest?	Wine Deer	B C	Radio Button		Single	Skip Logic Group
				Distilled Spirits Tebacco	0 E F		Y		
				Firearms Employment/Job Openings	F				
CW501463	3	A	Please specify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	China I and a Comm
CWS01464		В	What type of wine-related information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Lopic Group
				Conduct research Submit a sample/formula			Y		
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CWS01466		С	for today?	Apply for a permit Conduct research		Check bax		Multi-select	Skip Logic Group
				Substit a sample/formula Payl/determine taxes			Y		
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CWS01467	7 B	C1	Please specify the other beer-related information you were looking for today	Other (please specify)	C1	Text area, no char limit	N	Single	Skip Logic Group
CWS01468		D	Please specify the other beer-related information you were looking for stoday. What type of distilled spirits information were you looking for today?	Apply for a permit		Check box		Multi-select	Skip Logic Group
				Conduct research Submit a sample/formula			Y		
				Pay/determine taxes Get labeling approval					
	9			Download forms Other (please specify)	D1				
CW501469	10	D1	Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for loday?			Text area, no char limit Check box	N	Single Multi-select	Skip Logic Group
CW501470		-	today?	Apply for a permit Conduct research		Check box		MUID-BRIDGE	Skip Logic Group
				Submit a sample Pay/determine taxes			Y		
	11			Download forms Other (please specify)	E1				
CWS01471	12	E1	Please specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
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(5695GS)				Daily About once a week					
				About once a year A few times a year					
CW501885		Α	Did you use the "New Visitors Guide" to help locate information on the site?	Ves No		Radio button, one-up vertical	ľ	Single	Skip Logic Group
CW501886		В	Did you find the New Visitors Guide to be helpful?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
CW501887		81	Please tell us why the New Visitors Guide was not helpful:	No	B1	Text area, no char limit	N	Single	Skip Logic Group
CW501888		c	Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
51531	17		Did you find what you were looking for?	Yes No		Orop down, select one	Y	Single	
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51532	19	*	the refreshed-TTG-gov ster- What method are you using to locate information on the site?	Search Tool	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(R30040)			ans see/	Top Navigation Bar (Beer, Wire, Distilled Spirits, etc.) Information by Topic					
				Information by Topic Links in the center of the page Search using A-Z Index Quick Links					
				Quick Links How Do 17 Sin Map					
AED02853	20	A	Please tell us what term(s) you used in your search	Other, please specify	B	Text area, no char limit	N	Single	Skip Logic Group
R3000094	21	В	What other method do you use?			Text area, no char limit	N	Single	Skip Logic Group
5VD00231 (5VD00231G5)	22		Did you have problems navigating the site?	Links did not take me where I expected Links/fabels are difficult to understand	A	Checkbox, one-up vertical	¥	Multi-Select	Skip Logic Group
				Could not navigate back to previous information Had difficulty finding detailed information	000				
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	24	В		No problems Other, please specify:	В		N		
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SVD00230	25		Information you were looking for on the site: If you used the search tool today, which of the following best describes your experience?	Returned too many results		Radio button, one-up vertical	Y	Single	Skip Logic Group
				Returned not enough results Returned results that were too similarisedundant Returned results that were only partially what I newled					
				Results were helpful Results were not related to what I was looking for					
SVD00420	27		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small		Radio button, one-up vertical	N	Single	OPS Group
				Wording is too technical Content does not seem to relate to the specific section					
SVD00428 AED03586	28 29	A	Content is confusing. Please specify: Have you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	N Y	Single Single	OPS Group Skip Logic Group
AED02430	30			No InDoor		Radio button, scale, has don't		Sinela	Skip Lopic Group
	~		If you have signed up for the TTB E-mail Subscription Service, please rate your overall satisfaction with this service:			know Cont			,
				3					
				8					
				7 B					
AED10052				50-Excellent Not Applicable To locate information by browsing the site (clicking on links)		Darlin huttre , maun vartical		Single	Skip Lopic Group
			In general, when looking for information on a website, which do you prefer:	To locate information by browsing the site (clicking on links) To locate information by using the search feature Other, please specify:	A		Ľ		
AED10053 5696	31	A	Please describe how you locate information on a website. If you could make one improvement to the site what			Text area, no char limit Text area, no char limit	N N	Single Single	Skip Logic Group
			If you could make one improvement to the site what would that be?	I					



Model Instance	e Name:			OF E OTTO STORY DELETE					
Model Instance USTTB MID: Date:	kp0kdi0435 1/25/2010	kkxllN1o	Nxwv==	utdefined & balcined: RE-ORDER pink: ADDITION					
Date:	1/25/2010			blue + ->: REWORDING violet (bold): SKIP-LOGIC					
				USTTB CUSTOM QUESTION LIST					
	Question Order	Skip Logic	Counting Total	Answer Choices (Simited to 50 characters) A member of the public	Skip To	Type drop-down menu check boxes	Required Y/N	Single or Multi Single	Special Instructions
5691	1	Laber	Question Text My primary role in visiting the TTB site today is as [please, select one):	A member of the public	акр то	radio buttons open-ended Radio button, one-up vertical	Y	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				An employee of a trade association representing an industry regulated by TTB A consultant for a company regulated by TTB					
				A consumer of alcohol and/or tobacco products An employee of a government agency					
				Legal assistantilawyer Small business owner					
				Researcher/scientist International Visitor					
RJ000095	2	A	Other primary role	Other, please specify	A	Teod area, no char limit	N	Single	OPS Group
CW501462			Other primary role Which of the following represents your primary Interest?	Wine	8				Skip Logic Group
				Beer Distilled Spirits	C D	Radio Button	Y	lingle Selec	
				Tobacco Firearms	E	Nado Obitor		angar Seat	
	١.			Employment,fob Openings Other (please specify)					
CW501463	4	A	Please specify your other primary interest What type of wire-related information were you looking for today?	Outer (presse specify)	^	Text area, no char limit	N	Single	Skip Logic Group
CWS01464		в	What type of wine-related information were you looking for today?	Apply for a permit					Skip Logic Group
				Conduct research Submit a sample,formula		Check box	Y	Multi-select	
						Check box	,	MUITI-SAINCE	
				Get labeling approval Download forms Other (please specify)					
	- 5		Please specify the other wine related information you were looking for today.	Other (please specify)	DI	Text area, no char limit	N	Single	
CWS01465	6	81	Information you were looking for today. What type of beer-related information were you looking for today?						Skip Logic Group
CW501466		с	looking for today?	Apply for a permit					Skip Logic Group
				Conduct research Submit a sample, formula		Check box	Y	Multi-select	
				Pay/determine taxes Get labeling approval Download forms					
	7			Download forms Other (please specify)	Cl				
CW501467	8	Cl	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CW501468		-	What type of distilled spirits information were you looking for today?	teady for a normal					
.w501468		D	, as to today,	Apply for a permit Conduct research Submit a sample,formula					Skip Logic Group
						Check box	Y	Multi-select	
				Get labeling approval Download forms Other (please specify)					
	9		Description of the other and the state of	Other (please specify)	D1				
CWS01469	10	Di	Please specify the other type of distilled spirits information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CWS01470		ε	What type of tobacco information were you looking for today?	Apply for a permit					Skip Logic Group
				Conduct research		Check box	Y	Multi-select	
				Submit a sample Pay/determine taxes Download forms					
	11			Download forms Other (please specify)	E1				
CWS01471	12	E1	Please specify the other tobacco information you were looking for today What type of firearms/ammunition information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
			What type of firearms/ammunition information						
CW501472		7	seere you looking for today?	Conduct research Pay/determine taxes		Check box	Y	Multi-select	Skip Logic Group
				Download forms					
	13		Please specify the other firearms/ammunition	Other (please specify)	F1	Text area, no char limit	N	Single	
CW501473 5695	14 15	F1	Please specify the other firearms/ammunition information you were looking for today flow frequently do you visit our site?	Eist time	A	Drop down, select one	Y	Single	Skip Logic Group Skip Logic Group
(5895G5)				Daily About once a week About once a month					
				About once a month About once a year					
CW501885		A	Did you use the "New Visitors Guide" to help locate information on the site?	A few times a year Yes		Radio button, one-up vertical	Y	Single	Skip Logic Group
			Information on the site? Did you find the New Visitors Guide to be helpful?	No	С		N	Single	
CWS01886 CWS01887		B1	Did you find the New Visitors Guide to be helpful? Please tell us why the New Visitors Guide was not helpful:	Yes No	81	Radio button, one-up vertical	N N	Single	Skip Logic Group Skip Logic Group
CW301867		81	helpful: Are you aware that a New Visitors Guide exists on the			Teod area, no char limit		Single	Skip Logic Group
CWSG1888			Are you aware that a New Visitors Guide exists on the site?	T MTS		Hadio Button, one-up versical		Sangai	Skip Logic Group
51531	17		Did you find what you were looking for?	Yes No		Drop down, select one	Y	Single	
				Partially Still tooking					
AKR3505	18		When you were looking for information at TTB.gov, what did you do first:	Still looking Browse (that is follow links)		Radio button, one-up vertical	N	Single	
CW501889			Do you find the recent enhancements made to the seaballe to be:	Search An improvement over the previous design	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(CWS01889G5)			website to be:	On par with the previous design	A A				
				Inferior to the previous design Don't know/Didn't notice	A				
CW501890		A	Please take a moment to tell us what you think about the refreshed TTE gov site:			Teod area, no char limit	N	Single	Skip Logic Group
51532	19		What method are you using to locate information on this site?	Search Tool	Α	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(R30040)				Top Navigation Bar (Beer, Wine, Distilled Spirits, etc.) Information by Topic Links in the center of the page					
				Links in the center of the page Search using: A-Z Index Chiefe Lists					
				How Do I?					
AED02853	20	A	Please tell us what term(s) you used in your search	Other, please specify		Teod ama, no char limit	N	Single	Skip Logic Group
RJ000094			What other method do you use?			Teod anna, no char limit	N N	Single	Skip Logic Group
SVD00231 (SVD00231G5)	21 22		Old you have problems ravigating the site?	Links did not take me where I expected Linksflabels are difficult to understand	A A	Checkbox, one-up vertical	Y	Multi-Select	Skip Logic Group
				Could not navigate back to previous information Had difficulty finding detailed information	0 0				
				Had difficulty finding related information Had technical difficulties (error messages, broken links, etc)	С				
				Too many links or navigational choices No problems					
SVD00232	24 23		Other Navigational difficulty, please specify	Other, please specify:		Text area, no char limit	N	Single	Skip Logic Group
AEID10051	23	C	Other Navigational difficulty, please specify Please specify your concerndifficulty Please provide a detailed explanation of the information you were looking for on the site:			Text area, no char limit Text area, no char limit	N N	Single Single	Skip Logic Group Skip Logic Group
SVD00230	25		Information you were looking for on the site: If you used the search tool today, which of the following best describes your experience?	Returned too many results		Radio button, one-up vertical	Y	Single	Skip Logic Group
(SVD00230G001)			www.y west describes your expensance?	Returned not enough results					
				Nessales were not helpful Deturned association and reproductive and a sociation					
				Returned results that were only partially what I needed Results were helpful					
ARDONNA	26	A	dure found the court media unhalot durb of	Results were not related to what I was looking for I did not use the search engine today		Tool one, so sharing	_	Einste	Distance Core
SVD00420	27	_	specific information were you looking for? Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of font is too small		Radio button, one-up vertical	- N	Single	OPS Group
			encountered with the content on this site.	Wording is too technical		The second		-4-	
				Content does not seem to relate to the specific section Content is confusing. Please specify:	Α.				
SVD00428 AED00586	28 29	A	Content is confusing. Please specify. Nave you signed up for the TTB E-mail subscription service?	Yes	A	Teod area, no char limit Radio button, one-up vertical	N Y	Single Single	OPS Group Skip Logic Group
				No					
AED02430	30	A	If you have signed up for the TTB E-mail -05-Subscription Service-05-, please rate your overall satisfaction with this service:	1=Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
			natoración with this service:						
				3					
				5					
				7					
				10=Excellent					
AED10052			In general, when looking for information on a website, which do you prefer:	Not Applicable To locate information by browsing the site (clicking on links)		Radio button, one-up vertical	Y	Single	Skip Logic Group
AED10053			which do you prefer: Please discribe how you locate information on a	To locate information by using the search feature Other, please specify:	A	Text area, no char limit	N	Sinota	Skip Logic Group
2010053	31	A	Please describe how you locate information on a svebsite. If you could make one improvement to the site what would that be?			Text area, no char limit Text area, no char limit	N N	Single	p Logic Group
		l	would that be?	I	l	mes, char sens	. "	ga	1

Model Instant USTTB MID: Date:									
	e Name:			underland & delicined: RE-ORDER					
MID:	kp0kdi0439 11/23/2009		Now==	Size: ADDITION Size: 4-X REWORDING World (badd): SKPLOGIC USTTB CUSTOM QUESTION LIST					
Date.	11131107			violet (bold): SKIP-LOGIC					
				USTTB CUSTOM QUESTION LIST					
		Skip				Type drop-down menu check boxes			
gio	Question Order	Skip Logic Label	Question Text My primary role in visiting the TTB site today is as	Answer Choices (Simited to 50 characters) A member of the public	Skip To	drop-down menu check boxes radio buttons open-ended	Required Y/N	Single or Multi Single	Special Instructions
2091	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the pubec		Hadio button, one-up versical	,	Sangse	DPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				regulated by 11 to A consultant for a company regulated by TTB A consultant for a company regulated by TTB A consultant for a company regulated by TTB An employee of a government agency					
				A consumer of alcohol and/or tobacco products An employee of a government agency	1				
				Legal assistant/lawyer Small business owner	ł				
				Researchet/scientist international Visitor					
RJ000095	2	A	Other primary role	Other, please specify	_ A	Text area, no char limit	N	Single	OPS Group
CWS01462			Which of the following represents your primary interest?	Wine					Skip Logic Group
				Beer Distilled Spirits Tobacco	c				
				Tobacco	E F	Radio Button	Y	lingle Selec	
				firearms imployment/job Openings					
CWS01463	3	Α.	Please sperify your other primary interest	Other (please specify)	A	Text area, no char limit	N	Single	Skip Logic Group
		В	Please specify your other primary interest What type of wine-related information were you looking for today?						
CWS01464		В	lossing to wary	Apply for a permit Conduct research					Skip Logic Group
				Submit a sample/formula Pavidetermina tavas		Check box	Y	Multi-select	
				Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					
	5			Download forms Other (please specify)	81				
CWS01465	6	81	Please specify the other wine related information you were looking for today. What type of been-related information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
			What type of beer-related information were you						
CWS01466		С	an way.	Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					Skip Logic Group
				Submit a sample/formula Payidetermine taxes		Check box	Y	Multi-select	
				Get labeling approval					
	7			Download forms Other (please specify)	C1				
CWS01467	8	C1	Please specify the other beer-related information you were looking for today. What type of distilled spirits information were you looking for today?			Text area, no char limit	N	Single	Skip Logic Group
	,		What type of distilled spirits information were						
CW501468		D	you rowking for today?	Apply for a permit Conduct research Submit is samplerformula Payyletermine taxes Gat labeling approval					Skip Logic Group
				Submit a sample/formula		Check box	Y	Multi-select	
				Get labeling approval					
	9			Download forms Other (please specify)	D1				
CW501469	10		Please specify the other type of distilled spirits information you were looking for today. What type of tobacco information were you looking for today?			Text area, no char limit	N	Single	
	10	DI	What type of tobacco information were you						Skip Logic Group
CWS01470			looking for today?	Apply for a permit Conduct research					Skip Logic Group
				Submit a sample		Check box	Y	Multi-select	
				Pay/determine taxes Download forms					
	11			Other (please specify)	E1.				
CWS01471	12	E1	Please specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	Skip Logic Group
CWS01472			What type of firearms/ammunition information were you looking for today?						
CWS01472			were you looking for today?	Conduct research Pay/determine taxes		Check box	Y	Multi-select	Skip Logic Group
				Download forms Other (please specify)					
	13		Please specify the other firearms/ammunition	Other (please specify)	P1		N	Single	
CWS01473 5695 (5695G5)	14 15	F1	Please specify the other firearms/ammunition information you were looking for today	Cost time		Text area, no char limit	N V	Single	Skip Logic Group
(5695G5)				Douby Doub norm a waste					,,
				About once a month					
CW501885			No. of the State o	A few times a year	_	Partie builden - seer un verdient		Single	Chia Lauta Consu
		^	Did you use the "New Visitors Guide" to help locate information on the site?	Sta-	-	Panis bank tim-up vinca		Janpa	and reduction
CW501886		В	Did you find the New Visitors Guide to be helpful?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
CWS01887		B1	Please tell us why the New Visitors Guide was not helpfut	80	- 61	Text area, no char limit	N	Single	Skip Logic Group
CW501888		С	Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
			and the same of th	No					
	_				l		1		
				Pengular User	1				
51531	17		Did you find what you were looking for?	Yes		Drop down, select one	Y	Single	
				NO Partially					
AKR3506	10		When you were looking for information at TTE.gov, what did you do first:	Still looking Browse (that is follow links)			N	Single	
			m sax unu you do mat:			Radio button, one-up vertical		Janque	1
CW501889				Search		Radio button, one-up vertical		Julya	
(CW501889G5)			Do you find the recent enhancements made to the sebsite to be:	Search An improvement over the previous design	A	Radio button, one-up vertical Checkbox, one-up vertical	٧	Single	Skip Logic Group
				Search An improvement over the previous design Can par with the previous design Interior to the previous design	A	Radio button, one-up vertical Checkbox, one-up vertical	Y	Single	Skip Logic Group
CW501890		A		Search An improvement over the previous design On par with the previous design Interior to the previous design Con't know(Citr'st notice	A	Radio button, one-up vertical Checkbox, one-up vertical Text area, no char limit	Y	Single Single	Skip Logic Group Skip Logic Group
CWS01890 51532	19	A		Search An improvement over the previous design On par with the previous design One to the previous design One to the previous design One to the provious design	A	Radio butten, one-up vertical Checkbox, one-up vertical Text area, no char limit Checkbox, one-up vertical	N Y	Single	Skip Logic Group Skip Logic Group Skip Logic Group
51532	19	A	website to be: Please take a moment to sell us what you think about the seheshed TIX gov site: Must reshold are you using to locate information on this site?		A A		Y N Y	Single Single	
51532	19	A			^ ^		Y N Y	Single Single	
51532	19	A			^ ^		N Y	Single Single	
51532	19	A		Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A A A		N Y	Single Single	
51532 (R30040)		A	Please table a moment to left as what you there about the extended TTB gov site. Most reshold ser you using to locate information on the sale?	Top Newigation Bar (Beer, Wine, Distilled Spirits, etc.) Information by Topic Links in the center of the page Search using: A-Z Index Quick Links	A A A	Checkbox, one-up vertical	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. TTB gove also governed to be the selective and the selective about the selective and the selective about the selective and the selective about t	Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A A A	Checkbox, one-up vertical Text area, no char limit	Y N Y	Single Single	
(R30040) (R30040)		A	Please table a moment to left as what you there about the extended TTB gov site. Most reshold ser you using to locate information on the sale?	Top Nexignation Bar (Beer, Wine, Deatlied Spirite, etc.) information by Topic Links in the creater of the page Search using A-2 Index Quick Links How Do I? East Man	A	Checkbox, one-up vertical	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. TTB gove also governed to be the selective and the selective about the selective and the selective about the selective and the selective about t	To Management But of the Challed Spate, etc.) Challed the Control of the page Challed the Control of the page Challed the Control of the Control State Challed State C	A A A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
DW501890 51532 (R30040) AED02853 R3000094 (SVD00231 (SVD00231GS)	20	A B	Please take a moment to left as what you from about the selective TTB gove also. TTB gove also governed to be the selective and the selective about the selective and the selective about the selective and the selective about t	The Tourish for their With Challed Spire, etc.) White I had critical of the page. White I had critical or where I neglected White I had critical or white I	A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
(R30040) (R30040)	20	A	Please take a moment to left as what you from about the selective TTB gove also. TTB gove also governed to be the selective and the selective about the selective and the selective about the selective and the selective about t	To Management But of the Challed Spate, etc.) Challed the Control of the page Challed the Control of the page Challed the Control of the Control State Challed State C	A A A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
F30040) AED02853 AED02853 S9700231 (SVD00231GS)	20 21 22 22	A	Please little or normal to led or what you from about the network PTT (go not the network program of the locate information on the network program of the locate information on the next Please led on what learn() you send in your season before other controlled to you want and you program on young for season and you program on young for season.	The Tourish for their With Challed Spire, etc.) White I had critical of the page. White I had critical or where I neglected White I had critical or white I	A A A	Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical	N N Y	Single Single Single Single Multi-Select	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group
F30040) AED02853 AED02853 S9700231 (SVD00231GS)	20	A B C C	Please lake a necessary to laid on what you from about foot or effort on you using to blocke information on the last? These laid on what term() you can't by your search point of the control of you you want to your search point of the control of you you.	The Tourish for their With Challed Spire, etc.) White I had critical of the page. White I had critical or where I neglected White I had critical or white I	A A A	Checkbox, one-up vertical Text area, no char limit	Y	Sangle Sangle Sangle	Skip Logic Group
FISCO (FISCO (FIS	20 21 22 22	A B C C	The second is all and a price of the second is all and a price of the second is all a second is all as a second is all as a second is all as a second is a second in a second is all as a second is a second in a second is a second in a	Assessment for these streets desired speeds as a consequent by Tage and	A A A	Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical Test area, no char limit Checkbox, one-up vertical	N N Y	Single Single Single Single Multi-Select	Skip Logic Group Skip Logic Group Skip Logic Group Skip Logic Group
AED02853 R3C00094 R3C	20 21 22 22 23 24	A B C C	Please little or normal is last on what you from about the network PTT (go note that network are you using to hissain information on the last PTT (go note the last little or last last last last last last last last	Commented for the control factors, and control factors, and control factors and contro	A A A	Checkbox, one-up-vertical Test area, ro-char line	N N Y	Single	Skip Logic Group
AED02853 R3C00094 R3C	20 21 22 22 23 24	A B C C	The second is all and a price of the second is all and a price of the second is all a second is all as a second is all as a second is all as a second is a second in a second is all as a second is a second in a second is a second in a	Strengton for State Nove, Scholar Spein, etc.) Strengton Str. Name (Str. Name Str. Str. Str. Str. Str. Str. Str. Str.	A A A	Checkbox, one-up-vertical Test area, ro-char line	N N Y	Single	Skip Logic Group
AED02853 R3C00094 R3C	20 21 22 22 23 24	A B C C	The second is all and a price of the second is all and a price of the second is all a second is all as a second is all as a second is all as a second is a second in a second is all as a second is a second in a second is a second in a	Commented for the control factors, and control factors, and control factors and contro	A A A	Checkbox, one-up-vertical Test area, ro-char line	N N Y	Single	Skip Logic Group
AED02853 R3C00094 R3C00094 R3C00094 R3C00094 R3C00091 R3C00094 R3C00091 R3C000091 R3C000091 R3C000091 R3C000091 R3C0000091 R3C000000000000000000000000000000000000	20 21 22 22 23 24		The second of th	Strengton for State Nove, Scholar Spein, etc.) Strengton Str. Name (Str. Name Str. Str. Str. Str. Str. Str. Str. Str.	A A A	Checkbox, one-up-vertical Test area, ro-char line	N N Y	Single	Skip Logic Group
(R30040) AED02853 AED02853 AED02853 AED02853 AED02854 AED02854 AED02354 AED02354 AED02354 AED02354	20 21 22 22 23 24		The second of th	Strengton for these Nove, Scholar Spein, etc.) Strengton by Tigge	A A A	Conclusion, one-up well-call Test area, no char lens Test area, no char lens Conclusion, one-up ventical Test area, no char lens	N N N N N N N N N N N N N N N N N N N	Single	Step Logic Group
(R30040) AED02853 AED02853 AED02853 AED02853 AED02854 AED02854 AED02354 AED02354 AED02354 AED02354	20 21 22 22 24 25		The second is all and a price of the second is all and a price of the second is all a second is all as a second is all as a second is all as a second is a second in a second is all as a second is a second in a second is a second in a	Security for the New Control (pins, ac) - C	A A A	Checkbox, one-up-vertical Test area, ro-char line	N N Y	Single	Skip Logic Group
(RJ0040) AED02853 E3000051 E3000051 E3000051 E3000051 E3000051 E3000051 ARCH3557 E50000236 E50000236 AED02864	20 21 22 22 24 25		The second of th	A Managine for State Aven. Scholar Spein, 40.) A State of State S	A A A	Conclusion, one-up well-call Test area, no char lens Test area, no char lens Conclusion, one-up ventical Test area, no char lens	N N N N N N N N N N N N N N N N N N N	Seeple	Step Logic Group Step Logic Group
(RJ0040) AED02853 E3000051 E3000051 E3000051 E3000051 E3000051 E3000051 ARCH3557 E50000236 E50000236 AED02864	20 21 22 22 23 24 25 25 27		The second is a family of the second in the second is a family of the second in the second in the second is a family of the second in the second in the second is a family of the second in the second in the second is a family of the second in	Security for the New Control Spring, and a c	A A A	Charlese, one up welled Test area, no char less Cara area, no char le	N N N Y	Seeple	Step Logic Group Step Logic Group
(RJ0040) AED02853 E200004 SY000331 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E200031	20 21 22 23 24 25 25 27 26 27 28 29		The second is all and of the the second is all and of the second is all an accordance of the second is all and of the second is all an accordance in the second i	Companies of the Compan	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group Step Logic Group
(RJ0040) AED02853 E200004 SY000331 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E200031	20 21 22 22 23 24 25 25 27		The second is all and of the the second is all and of the second is all an accordance of the second is all and of the second is all an accordance in the second i	Security for the New Control Spring, and a c	A A A	Charlese, one up welled Test area, no char less Cara area, no char le	N N N Y	Seeple	Step Logic Group Step Logic Group
(RJ0040) AED02853 E200004 SY000331 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E200031	20 21 22 23 24 25 25 27 26 27 28 29		The second is a family of the second in the second is a family of the second in the second in the second is a family of the second in the second in the second is a family of the second in the second in the second is a family of the second in	Companies of the Compan	A A A	Overhelm, very spread of the control	N N N Y	Single	Step Logic Group Step Logic Group
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(RJ0040) AED02853 E200004 SY000331 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E2000031 E200031	20 21 22 23 24 25 25 27 26 27 28 29	A	The second is all and provide about the second is all and provided about the second is all and the second is all	Strengton for State Aven. Control Sprins. 18.) Security Strength	A A A	Overhelm, overage weeked That areas, no charlesse Controlles, over operated Controlles, over operated Controlles, over operated Controlles, over operated Controlles, overage verbal Controlles	N N N Y	Single	Step Logic Group
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				A A SAN TOWNS DELETE					
Model Instani USTTB MID: Date:	e Name:			underlined & indicined: RE-ORDER					
MID: Date:	kp0kdI04J9 2/16/2008	EXECUTIVE 10	rxww==	the total programmer					
				Violet (held): SKP-LOGIC USTTB CUSTOM QUESTION LIST					
		Skip Logic				Type drop-down menu check baxes			
QID 5691	Question Order	Label	Question Text My primary role in visiting the TTE site today is as [please, select one):	Answer Choices (Simited to 50 characters) A member of the public	Skip To	radio buttons open-ended Radio buttons open-ended Radio button, one-up vertical	Required Y/N Y	Single or Multi Single	Special Instructions OPS Group
			(please, select one):	An employee of a company regulated by TTB An employee of a trade association representing an industry					
				An employee of a trude association representing an industry regulated by TTB A consultant for a company regulated by TTB					
				A consumer of alcohol and/or tobacco products An employee of a government agency					
				Legal assistant/lawyer Small business owner					
				Researchertscientist international Visitor					
RJC000095	2	A	Other primary role Which of the following represents your primary	CHINI, produce special	В	Fext area, no char limit	N	Single	OPS Group
CW501462			interest?	Wine Beer	c				
				Distilled Spirits Tobacco	D	Radio Button	Y	iingle Selec	
	3			Firearms Other (please specify)	P A				
CW501463	4	A	Please specify your other primary interest What type of wine-related information were you looking for today?			Text area, no char limit	N	Single	
CWS01464		В	looking for today?	Apply for a permit Conduct research					
				Submit a sample/formula		Check box	Y	Multi-select	
				Submit a sample/formula Payldetermine taxos Get labeling approval Download forms					
	5		Marca cascife the other wise seleted	Other (please specify)	81	Text area, no char limit			
CW501465	6	81	Mease specify the other wine related information you were looking for today			Text area, no char limit	N	Single	
CWS01466		c	What type of beer-related information were you looking for today?	Apply for a permit Conduct research					
				Submit a sample/formula		Check box	Y	Multi-select	
				Submit a sample/formula Payldetermine taxos Get labeling approval Download forms					
	7			Download forms Other (please specify)	C1				
CW501467	8	C1	Please specify the other beer-related information you were looking for today			Text area, no char limit	N	Single	
CW501468		D	What type of distilled spirits information were you looking for today?	Apply for a permit Conduct research					
				Conduct research Submit a sample/formula		Check box	Y	Multi-select	
				Submit a sample/formula Payldetermine taxos Get labeling approval Download forms					
	9			Download forms Other (please specify)	D1				
CW501469	10	DI	Please specify the other type of distilled spirits information you were looking for today What type of tobacco information were you looking for today?			Text area, no char limit	N	Single	
CW501470		Ε	What type of tobacco information were you looking for today?	Apply for a permit					
				Conduct research Submit a sample		Check box	Y	Multi-select	
				Pay/determine taxes Download forms					
	11		Marca results the other tehano information us	Other (please specify)	E1				
CWS01471	12	E1	Mease specify the other tobacco information you were looking for today			Text area, no char limit	N	Single	
CWS01472			What type of firearms/ammunition information were you looking for today?	Conduct research					
				Pay/determine taxes Download forms		Check box	Y	Multi-select	
	13			Other (please specify)	F1				
CWS01473	14	F1	Please specify the other firearms/ammunition information you were looking for today	First time		Text area, no char limit Drop down, select one	N	Single Single	
(5695G5)	-		Post necessary of you can our acco	Daily About once a week	î	Ends down (seed one		Jarge	
				About once a month About once a year					
CW501885		A	Did you use the "New Visitors Guide" to help locate information on the site?	A few times a year Yes	В	Radio button, one-up vertical	Y	Single	Skip Logic Group
CWS01886				No Yes	С	Radio button, one-up vertical	N	Single	Skip Logic Group
CWS01887		81	Please tell us why the New Visitors Guide was not	No	81	Text area, no char limit	N	Single	Skip Logic Group
CW501888		С	helpfut: Are you aware that a New Visitors Guide exists on the site?	Yes		Radio button, one-up vertical	N	Single	Skip Logic Group
SVD00418	26		Please rate your level of experience using the Internet.	No Segimer		Radio button, one-up vertical	Y	Single	
				Casicual User					
51531	17		Did you find what you were looking for?	Regular User Expert					
51531	17		Did you find what you were looking for?	Yes No Partially		Drop down, select one	, ·	Single	
AKR3506	18		When you were looking for information at TTE.gov, what did you do first:	Emission Still looking Browsie (that is follow links)		Radio button, one-up vertical	N	Single	
				Search					
CW501889 (CW501889G5)			Do you find the recent enhancements made to the website to be:	An improvement over the previous design On per with the previous design	A	Checkbox, one-up vertical	(Single	Skip Logic Group
				Therior to the previous design Don't know/Dight notice	A				
CW501890 51532	29	Α	Please take a moment to sell us what you think about the reheated TTE, gov size: What method are you using to locate information on this size?	Search Tool		Text area, no char limit Checkbox, one-up vertical	N	Single	Skip Logic Group Skip Logic Group
51532	19		What method are you using to locate information on this site?		^	Checkbox, one-up vertical	Y	Single	Skip Logic Group
(R30040)				Top Natiogation that relationation by Community) (their, Wire, Contained Sporis, etc.) Lake in the center of the page Lakes in the center of the page Lakes in the center of the page Cauch using A. Zirober Quick Linis					
				Links in the center of the page Search using A-Z Index					
				Now Do 17 Size Map					
AED02853	20	A	Please tell us what term(x) you used in your search	Other, please specify	В	Text area, no char limit	N	Single	Skip Logic Group
RJ000094 SVD00231 (SVD00231G5)	21 22	В	What other method do you use?			Text area, no char limit	N V	Single	Skip Logic Group
SVD00231 (SVD00231G5)	22		Did you have problems navigating the sale?	Links did not take me where I expected Linksflabets are difficult to understand Could not navigate back to previous information	A A	Checkbox, one-up vertical	· ·	Multi-Select	Skip Logic Group
				Had difficulty finding detailed information					
				Had technical difficulties (error messages, broken links, etc) Too many links or navigational choices					
AKR3507	21		Please specify your concernitified to	Other, please specify:	В	Text area. no char limit	N	Single	Skip Logic Group
SVD00232 SVD00230	24 25	Ê	Please specify our concernancing Other Navigational difficulty, please specify If you used the search tool today, which of the following best describes your experience?	Returned too many results		Text area, no char limit Radio button, one-up vertical	N Y	Single Single	Skip Logic Group Skip Logic Group
[SVD00230G001			posowing best describes your experience?	Returned not enough results					
				Results were not helpful Returned results that were only partially what I needed	A				
				Results were helpful Edd not use the search engine today					
AED02854	26	^	If you found the search results unhelpful, what specific information were you looking for?			Text area, no char limit	N	Single	Skip Logic Group
SVD00420	27		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Size of fort is too small		Radio button, one-up vertical	N	Single	OPS Group
				Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:					
SVD00428 AED00586	28 29	A	Content is confusing. Please specify. Nave you signed up for the TTB E-mail subscription service?	Content is confusing. Please specify:	A	Text area, no char limit Radio button, one-up vertical	N.	Single Single	OPS Group Skip Logic Group
				No					
AED02430	30	A	If you have signed up for the TTB E-mail -th-Subscription Service-th-, please rate your overall satisfaction with this service:	1*Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
				2					
				4 5					
				6 7					
				10-F					
5696	31		If you could make one improvement to the site what	10-Excellent Not Applicable		Text area, no char limit	N	Single	
	L	I	If you could make one improvement to the site what would that be?	1	1	L	_		

Model Instani	e Name:			nd & color through DELETE					
Model Instani USTTB MID: Date:	kp0kd10435 2/16/2008	ixkxilN1o	Noww==	underlined & italicized RE-ORDER					
Date:	2/16/2008			blue +: REWORDING winter (beid): SKP-LOGIC USTITE CUSTOM OUESTION LIST					
				USTTB CUSTOM QUESTION LIST					
QID	Question Order	Skip Logic Label		Answer Choices	Skip To	Type drop-down menu check baxes riedo buttons coen-ended	Required Y/N Y	Single or Multi	Special Instructions
5691	1	Laber	Question Text My primary role in visiting the TTB site today is as (please, select one):	Answer Choices (Birnited to 50 characters) A member of the public	SKIP 10	radio buttons open-ended Radio button, one-up vertical	Y	Single	OPS Group
				An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB					
				A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products					
				An employee of a government agency Legal assistant/lanyer					
				Small dustrans dwarf Researchoral Visitor International Visitor					
RJ000095	2	A	Other primary role Which of the following represents your primary interest?	Other, please specify	A	Text area, no char limit	N	Single	OPS Group
CWS01462			Which of the following represents your primary interest?	Wine	8				
				Wine Beer Distilled Spirits	С	Radio Button	Y	lingle Selec	
				Tobacco Firearms Other (please specify)	F				
CW501463	4	A	Mease specify your other primary interest	Other (presse specify)		Text area, no char limit	N	Single	
CWS01464		В	What type of wine-related information were you looking for today?	Apply for a permit					
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Check box	Y	Multi-select	
	5		Please specify the other wine related information you were looking for today	Other (please specify)	81	Text area, no char limit	N	Single	
CWS01465	6	81	Information you were looking for today What type of beer-related information were you looking for today?			Text area, Total and	-	Jingae	
CW501466		С	looking for today?	Apply for a permit Conduct research					
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Check box	Y	Multi-select	
	7		Please specify the other beer-related information you were looking for today	Other (please specify)	C1	Text area in other finite	N	Signia	
CW501467	8		information you were looking for today What type of distilled spirits information were you looking for today?			Text area, no char limit	N	Single	
CW501468		D	you looking for today?	Apply for a permit Conduct research					
				Conduct research Submit a sample(formula Pay/determine taxes Get labeling approval		Check box	Y	Multi-select	
	9		Please specify the other type of distilled swirts	Other (please specify)	D1	Tout sees or short	N	Ciarte	
CWS01469	10	D1	Please specify the other type of distilled spirits information you were looking for today What type of tobacco information were you			Text area, no char limit	N	Single	
CWS01470		E	What type of tobacco information were you looking for today?	Apply for a permit Conduct research					
				Submit a sample		Check box	Y	Multi-select	
				Pay/determine taxes Download forms Other (please specify)					
CW501471	11		Please specify the other tobacco information you were looking for today	Other (prease specify)	E1	Text area, no char limit	N	Single	
	12		What type of firearms/ammunition information were you looking for today?						
CW501472			were you looking for today?	Conduct research Pay/determine taxes		Check box	Y	Multi-select	
	13			Download forms Other (please specify)	F1				
CW501473		F1	Please specify the other fire arms ammunition information you were looking for today	great getting)		Text area, no char limit	N	Single	
CWS01473 5695	14 15		Now frequently do you visit our site?	First time Oally	A	Drop down, select one	Y	Single	
				Daily About once a week About once a month					
			Did you use the "New Visitors Guide" to help livete	About once a year A few times a year		Radio button, one-up vertical		Single	Skin Lonic Group
			reformation on the site?	No	c				
		B B1	Did you find the New Visitors Guide to be helpful?	Yes No	81	Radio button, one-up vertical Text area, no char limit	N N	Single Single	Skip Logic Group
		C	helpfut: Are you aware that a New Visitors Guide exists on the	Tons		Radio button, one-up vertical	N N	Single	Skip Logic Group
SVD00418			situr?	No					
5VD00418	35		Please rate your level of experience using the Internet.	Beginner Council Nove		Radio button, one-up vertical	ľ	Single	
				Casual User Regular User Expert					
51531	17		Did you find what you were looking for?	Yes No		Drop down, select one	Y	Single	
AKR2506	28		Mhen you were looking for information at TTB.gov.	Partially Still looking Browse (that is follow links)		Radio button, one-up vertical	N	Single	
	-		When you were looking for information at TTB.gov, what did you do first:	Search					
			Do you find the recent enhancements made to the website to be:	An improvement over the previous design	A	Checkbox, one-up vertical	Y	Single	Skip Logic Group
				Critiper with the previous design Therior to the previous design Corol Impaclished notice	A				
		A	Please take a moment to tell us what you think about the refreshed TTB gov site:			Text area, no char limit	N	Single	Skip Logic Group
51532	19		Please take a moment to be to the way you mink about the refreshed TTB, gov size: What method are you using to locate information on this size?	Court by Coywood Search Tord	4 4	Checkbox, one-up vertical	Ť	Single	Skip Logic Group
(R30040)				Top Newpation Bar (Information by Commodity) Left Newpation Bar (Information by Topic)					
				Links in the center of the page Search using A-Zinske					
				Lyuck Lines Information by Topin					
				Site Map Other, phase specify					
AED(2853	20	A	Please tell us what term(s) you used in your search			Text area, no char limit	N	Single	Skip Logic Group
RJ000094 SVD00231 (SVD00231G5)	21 22		What other method do you use? Did you have problems navigating the site?	Links did not take me where I expected	A A	Text area, no char limit Checkbox, one-up vertical	Y	Single Multi-Select	Skip Logic Group Skip Logic Group
,3400003300)				Could not navigate back to previous information Had difficulty finding detailed information	î				
				Had difficulty finding related information Had technical difficulties (error messages, broken links, etc)					
				No problems Other, please specify:	В				
AKR3507 SVD00232 SVD00230	23 24 25	A B	Please specify your concernidificulty Other Navigational difficulty, please specify If you used the search tool today, which of the following best describes your experience?			Text area, no char limit Text area, no char limit	N N	Single Single	Skip Logic Group Skip Logic Group
5VD00230 5VD00230G001	25		If you used the search tool today, which of the following best describes your experience?	Returned too many results Deturned not enough results		ecasio button, one-up vertical	Ť	Single	owp Logic Group
				Returned results that were too similar hedundant Results were not helpful	A				
				Results were not helpful Returned nesults that were only partially what I needed Results were helpful I did not use the search engine today					
AED02854	26	A	If you found the search results unhelpful, what specific information were you looking for?	grounce use the search engine today		Text area, no char limit	N	Single	Skip Logic Group
SVD00420	27		Please select at of the difficulties, if any, that you have encountered with the content on this site.	Size of fort is too small		Radio button, one-up vertical	N	Single	OPS Group
			naveraged went tree consent on this site.	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:					
SVD00428 AED00586	28	A	Content is confusing. Please specify:	Content is confusing. Please specify:	A	Text area, no char limit	N	Single	OPS Group
	28 29		Content is confusing. Please specify: Nave you signed up for the TTB E-mail subscription service?	Yes	A	Text area, no char limit Radio button, one-up vertical	Y	Single Single	OPS Group Skip Logic Group
AEID02430	30	A	flyou have signed up for the TTB E-mail -th-Subscription Service-th-, please rate your overall satisfaction with this service:	1=Poor		Radio button, scale, has don't	Y	Single	Skip Logic Group
			satisfaction with this service:	2					
				3					
				5					
	31			10=Excellent Not Applicable		Text area, no char limit	N		
5696	-4		If you could make one improvement to the site what would that be?			area, its Stat little	- "	Single	

Mark and delay out frost What mented are you using to feeded information to the season of the seaso	Model Instanc USTTB MID: Date:	e Name: kp0kdl04J! 2/16/2008	9xkxIIN1	oNxww==	od district-drought DELETE underlined & Balloyant RE-ORDER sink: ADDITION blue +-> REWORDING violet (held) SKIP-LOGIC				
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Part	QID	Order	Label	Question Text	(limited to 50 characters)	Skip To	radio buttons open-ended	Y/N	Multi
Company Comp	5691	1		My primary role in visiting the TTB site today is as (please, select one):			Hadio button, one-up vertical	Y	Sangre
Part					An employee of a company regulated by TTB	1			
Company Comp					regulated by TTB				
Company Comp					A consultant for a company regulated by TTB				
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	0.10.00000		-	Out an artistance and	Other, please specify	A	Total control on the class		Classic
County C	HJ000095	9	^	Other primary rose Which of the following best describes your primary	Beer related information		Flext area, no char limit Checkbox, one-up vertical	¥	Single
Part				reason for visiting our site today?					
Part					Wise related information	1			
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Part	NJC CONTRACT			Which of the following represents your primary			THE REAL PROPERTY.		Jerge
State departs Company County from a control of the county of the of the	NEW			interest?		r			
The control of the co						8			
The control of the co					Distilled Spirits	c c	Radio Button		lingle Sele
The property of a part of the property of the part of the					Firearms	Ē			
And the second per cally of the call of the cally of the call of the ca					Other (please specify)				
Conc. Soc. 1 A District a sumprished control of the second of the secon				What type of wine-related information were you					
And the separate description of the control of the	NEW			looking for today?	Apply for a permit	l	l		1
An Control of the Secretary of the Secre				1	Longuet research	l			
An Control of the Secretary of the Secre				1	Pay/determine taxes	l	Check box	Y	Multi-selec
A control good in control growth in accordance of the control good profession of the control good for coloniary of the coloni				1	Get labeling approval	l			
### Charles from the control of information receives your properties of the control of the contr				1		l	l		1
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EVY And the street of the str	NEW			What type of beer-related information were you looking for today?	Apply for a porm?	Ι -			_
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Projections of programs of the control of the contr				1	Submit a sample/formula	l	nu.		
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Wind Speed of booking for broady Wind Sp			١.		Other (electe specify)				
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Projectionment bases Control (principle) Service of disperse demandation information and type of disperse demandation information are you will take to be provided to the control of the					Londuct research				
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Fundamental bases Constrained from (Charles base Charles base				What type of firearms/ammunition information					
Section Sect	NEW			were you looking for today?					
See					Pay/determine taxes		Check box	Y	Multi-selec
Section Sect									
Section Process Proc					Other (please specify)				
Example 15551 7 Dot you find what you were touring for "Yes" 2 Supple 15551 8 When you were touring for information or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or the steep of your steep or the steep or th	odio	,		How mequency do you visit our site?	Daily	1	Drop down, select one	'	Single
Example 15551 7 Dot you find what you were touring for "Yes" 2 Supple 15551 8 When you were touring for information or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or the steep of your steep or the steep or th					About once a week	1			
Example 15551 7 Dot you find what you were touring for "Yes" 2 Supple 15551 8 When you were touring for information or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or the steep of your steep or the steep or th					About once a month About once a year	1			
Example 15551 7 Dot you find what you were touring for "Yes" 2 Supple 15551 8 When you were touring for information or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or TTS gov. 2 Supple 15552 9 What red by do you do you do you steep to be formation or the steep of your steep or the steep or th					A few times a year				
Description Process of the proce	SVD00418	6		Please rate your level of experience using the Internet.	Beginner		Radio button, one-up vertical	Y	Single
Description Process of the proce					Casual User	1			
A Concidence of the process of the p					Regular User	1			
A Section of the control of the cont	51531	7		Did you find what you were looking for?	Pes Pes		Drop down, select one	Y	Single
Market System States					No	1	,		
Month amended are you using the basels information on Search by Appropried A Novelbox, consequential V Search began A Develbox, consequent began A Develbox, consequent began A Develbox, consequent bega					Partially				
Month amended are you using the basels information on Search by Appropried A Novelbox, consequential V Search began A Develbox, consequent began A Develbox, consequent began A Develbox, consequent bega	AKR3506	8		When you were looking for information at TTB.cov.	Browse (that is follow links)		Radio button, one-up vertical	N	Single
Section 1				entat did you do first:		1	1		1
Process and our wints terror) you used in your weeth Process and our wints terror) you used in your weeth Process and our wints terror) you used in your weeth Process and our wints terror) you used in your weeth Process and our wints terror) you used in your weeth Process and your we	51532	9		What method are you using to locate information on	Search by Keyword	A	Checkbox, one-up vertical	Y	Single
Comment Comm				this site?		1	and the second		-0-
1	(RJO040)				Search using A-Z Index Tro Navination Bar				
1					Left Navigation Bar				
1					Quick Links				
1					Site Map				
1					Other, please specify	В			
Comment Comm		10	A					N	
Comment Comm	RJ000094	11	В	What other method do you use?			Text area, no char limit	N	Single
Comment Comm	SVD00231 ISVD00231	12		Did you have problems navigating the site?	Links did not take me where I expected	A	Checkbox, one-up vertical	Y	Multi-Select
A	(uvv31U0)				Could not navigate back to previous information	1 ^			
A					Had difficulty finding detailed information				
ACCORDANCE 14 A Name a goody year conventional profit of the throughout afficials, and a goody year conventional profit of the throughout afficials, and assessment of the throughout afficials and assessment afficials the specific and assessment affirms affirm aff									
14					Too many links or navigational choices				
20000000000000000000000000000000000000						P			
1000000000000000000000000000000000000		14	A	Please specify your concern/difficulty	and approxy.	-	Text area, no char limit	N	Single
Section 2000 19 A Comment to conductory Phone agently A Comment of the conductory and agently and a conductory and a conduct		13	В		Determed too many security		Text area, no char limit	N	Single
SPACOSCOCK STATE OF CONTROL AND A STATE OF CO		16		following best describes your experience?			one-up vertical	1	sergre
A	(SVD00230G001)				Returned not enough results				
A					Posutravo results that were too similariredundant Results were not helpful	A			
A					Returned results that were only partially what I needed	1			
ACCOSIGNA 17 A Type found that search research and whether, what appeared in the search research and appeared in the search research and appeared in the search and appeared in the sea									
SYCOSCAD 18 Person service for de Glicicles, in Princip source for form to small service for the content of the content of the service of the	AED02854	17	A	If you found the search results unhelpful, what	and the second engine widely		Text area, no char limit	N	Single
Description in the profession of the profession									
Description in the profession of the profession	SVD00420	18		Please select all of the difficulties, if any, that was have	Size of font is too small		Radio button, one-up vertical	N	Single
Description in the profession of the profession				encountered with the content on this site.			The second second		-0-
A Each Index One op ordered V Sept.					Wording is too technical				
A Each Index One op ordered V Sept.					Content is confusing. Please specific section	A			
AECOCASO 21 A p.g., how opposed in the text PTE Seculal 1-from 1 period of the text PTE Secular 1-from 1 period of the text PTE Secular 1 period of the text PTE Secu	SVD00428	19	A	Content is confusing. Please specify:			Text area, no char limit	N	Single
AECOCASO 21 A p.g., how opposed in the text PTE Seculal 1-from Packet button, scale, his don't Y Surgius and faction with this service: plane cas year overall 1-from Packet button, scale, his don't Y Surgius and faction with this service: 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	AED03586	20		Have you signed up for the TTB E-mail subscription service?	Yes	A	Radio button, one-up vertical	Ý	Single
et-b-datacrigini Sarve-co-b, plause rate year overall laudifation with the sense.					No.				
Personal and the second power are you or one and you or one and the second power are you or one and you or one and you or one and you or one are you or one	AED02430	21	A	If you have signed up for the TTB E-mail	1=Poor		Radio button, scale, has don't	Y	Single
De Control				satisfaction with this service:					
Not Applicable									
Not Applicable									
Not Applicable					4				
Not Applicable									
Not Applicable									
Not Applicable									
					10-Excellent				
The state of the s	5696	22		I you could make one improvement to the chamber	PAIX Approache		Text area. no char limit	N	Sinnio
would that be?				If you could make one improvement to the site what would that be?			www, no chief this	_ ~	gu



Date:		2/16/2008		blue +>: REWORDING violet (bold): SKIP-LOGIC				
			'	JSTTB CUSTOM QUESTION LIST				
	Question Order	Skip Logic Label		Answer Choices (limited to 50 characters)	Skip To	Type drop-down menu check boxes radio buttons open- ended	Required Y/N	Select one or all that apply
QID 5691	Order 1	Label	Question Text My primary role in visiting the TTB site today is as (please, select one):	(limited to 50 characters) A member of the public An employee of a company regulated by TTB	То	ended Drop-down menu	Y/N Y	Single
			site today is as (please, select one):	An employee of a company regulated by TTB An employee of a trade association representing an industry regulated by TTB				
				A consultant for a company regulated by TTB A consumer of alcohol and/or tobacco products	1			
				A consumer of alcohol and/or tobacco products				
				An employee of a government agency Legal assistant/lawyer	1			
				Legal assistant/lawyer Small business owner Researcher/scientist	1			
				Researcher/scientist International Visitor	1			
			Other primary role	Other, please specify	1	Open-ended	N	
RJ000095 6693	1.1		Which of the following best describes	Beer related information		Drop-down menu	Y	Single
			Which of the following best describes your primary reason for visiting our site today?					
				Distilled Spirits related information Wine related information	1			
				Tobacco related information Firearms or ammunition related information	1			
				Forms	-			
				General information or news	1			
				Regulatory or compliance requirements Statistics	-			
				lust curious				
				Other, please specify				
RJ000093 695	2.1		Other Primary Reason					
5695	3		How frequently do you visit our site?	First time Daily	-	Drop-down menu	Y	Single
				About once a week	1			
				About once a month About once a year	1			
				A few times a year				
			Please rate your level of experience using the Internet.	Beginner Casual User	l _	Radio button	Y	Single
	1			Regular User	i			
5VD00418 51531	4 5		Did you find what you were looking for?	Expert Yes	_	Drop-down menu	-	Single
,,,,,,,	"		for?	No	1	op-down ment	,	angle
				Partially Still looking	1			
	 		When you were looking for information at TTB.gov, what did	Still looking Browse (that is follow links)		Radio button	N	Single
			information at TTB.gov, what did you do first:					
51532	6	Group: RJ0040	What method are you using to	Search Search by Keyword	A	Drop-down menu	Y	Single
			What method are you using to locate information on this site?					Singic
				Search using A-Z Index Top Navigation Bar				
				Left Navigation Bar				
				Quick Links Information by Topic	1			
				Site Map	1			
	7.1	_	Oleranda Harris Andrews (1)	Other, please specify	В	Open-ended	N	
AED02853 RJO00094	7.2	В	Please tell us what term(s) you used What other method do you use?			Open-ended Check box	N N	
			What other method do you use? Did you have problems navigating the site?	Links did not take me where I expected Links/labels are efficult to understand Could not navigate back to previous information Had difficulty finding retaled information Had difficulty finding retaled information Had technical difficulties (error messages, broken links, etc.) Too many links or navigational choices	В	Check box	¥	Multi-Select
SVD00231	8			No problems Other, please specify:	с			
		A .	Please specify your concern/difficulty			Open-ended	N	
		В	Please specify your concern/difficulty			Open-ended	N	
SVD00232	8.1	c	Other Navigational difficulty, plea	se specify		Open-ended	N	
	3.1	SVD00230G003	, manganana amicany, pież	Returned too many results		Radio button	Y	Single
				Returned not enough results Returned results that were too similar/redundant Results were not helpful Returned results that were only partially what I needed Results were helpful	A			
SVD00230	9.1		your experience?	did not use the search engine today		0		
	9.1	^	your experience? If you found the search results unhelpful, what specific information were you looking			Open-ended	N	
AED02854			for?				N	
				Size of font is too small		Radio button	N	Single
			Please select all of the difficulties, if	Wording is too technical Content does not seem to relate to the specific section				
5VD00420	10		Please select all of the difficulties, if any, that you have encountered with the content on this site.	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:				
5VD00420 5VD00428	10	ACD02000	Please select all of the difficulties, if any, that you have encountered with the content on this site. Content is confusing. Please specify.	Content does not seem to relate to the specific section Content is confusing. Please specify:		Dadio hutton		Single
VD00428	10	AED03586	Please select all of the difficulties, if any, that you have encountered with the content on this site. Content is confusing. Please specify: Have you signed up for the TTB E- mail subscription service?	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify: Yes	Α	Radio button	Y	Single
SVD00420 SVD00428 AED03586 AED02430	11 811.1	AED03586	Please select all of the difficulties, if any, that you have encountered with the content of the	Content does not seem to relate to the specific section Content is confusing. Please specify:	A	Radio button Scale	Y	Single Single
AED03586	ш	AED03586	Content is confusing. Please specify: Have you signed up for the TTB E- mail subscription service?	Content does not seem to relate to the specific section Content is confusing. Please specify:	A		Y	
AED03586	ш	AED03586	Content is confusing. Please specify: Have you signed up for the TTB E- mail subscription service?	Content does not seem to relate to the specific section Content a contraining. Please specify: Yes No 1=Poor 3 4 5 6 10=Excellent	A		Y	
AED03586	ш	AED03586	Content is confusing. Please specify: Have you signed up for the TTB E- mail subscription service?	Content does not seem to relate to the specific section Content is confusing. Please specify:	A		Y	



 odel Instance Name: USTTB
 ed-5 civiles through: DELETE undefined & labitizer, RE-ORDER

 ID:
 kp0kdi0419xkxillN1oNxww==
 pnik: ADDITION but e --> REVORDING

				blue +>: REWORDING violet (bold): SKIP-LOGIC				
			l	JSTTB CUSTOM QUESTION LIST				
QID	Question Order	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip To	Type drop-down menu check boxes radio buttons open- ended	Required Y/N	Select one o
91	1		My primary role in visiting the TTB site today is as (please, select one):	A member of the public		Drop-down menu	Y	Single
				An employee of a company regulated by TIB An employee of a trade association representing an industry regulated by TIB A consultant for a company regulated by TIB A consumer of alcohol and/or tobacco products An employee of a government agency Legal assistant/lawyer Small business owner Researcher/scientist				
				International Visitor	1			
				Other, please specify				
000095	1.1		Other primary role		_	Open-ended	N	61
593	2		Which of the following best describes your primary reason for visiting our site today?	Beer related information Distilled Spirits related information Wine related information Thosacco related information Finearms or ammunition related information Forms General information or news Regulatory or compliance requirements Statistics Just curious Duter, please specify		Drop-down ment	Y	Single
000093	١,,		Other Primary Reason					
695	3		How frequently do you visit our site? Please rate your level of experience	Daily About once a week About once a month About once a year A few times a year Beginner		Drop-down menu	Y	Single Single
VD00418	4		using the Internet.	Casual User Regular User Expert	-			
/D00418 1531	5		Did you find what you were looking for?	Yes No Partially		Drop-down menu	Y	Single
1532	-	Group: RJ0040	What method are you using to	Still looking Search by Keyword	A	Drop-down menu	V	Single
				Search using A-Z Index Top Navigation Bar Left Navigation Bar Quick Links Information by Topic Site Map				
	7.1			Other, please specify	В			
D02853	7.1	B	Please tell us what term(s) you used		_	Open-ended Open-ended	N N	
/D00231	8		site?	Links did not take me where I expected Links/albebs are difficult to understand Could not navigete back to previous information Had difficulty finding detailed information Had difficulty finding related information Had difficulty finding related information Had technical difficulties (error messages, broken links, #86 many links or navigational choices No problems Other, please specify:		Check box	Y	Multi-Select
/D00232	8.1	SVD00230G001	Other_Navigational difficulty	Returned too many results		Radio button	V	Single
VD00230	9		If you used the search tool today, which of the following best describes	Returned no trough results Returned no reuoupl results Returned results that were too similar/redundant Results were not helpful Results were not helpful Returned results that were only partially what I needed Results were helpful J did not use the search engine today	A	Total Duttoll		Jilgie
ED02854	9.1	A	your experience? If you found the search results unhelpful, what specific information were you looking for?			Open-ended	N	
-002054	9.2	В	Please tell us what term(s) you used in your search			Open ended	N	
-D-0500P				Size of font is too small		Radio button	N	Single
/D00420 /D00428	10		Please select all of the difficulties, if any, that you have encountered with the content on this site. Content is confusing. Please specify:	Wording is too technical Content does not seem to relate to the specific section Content is confusing. Please specify:				
_00720			Have you signed up for the TTB E- mail subscription service?	Yes No	A	Check box	Y	Single
	11	A	If you have signed up for the TTB	IVO		Scale	Y	Single
ED02430 696	511.1 11.12	<u> </u>	if you have signed up for the TTB E-mail Subscription Service-5b-, please rate your overall satisfaction with this service: If you could make one improvement	(1 - 10 scale + Not Applicable)		Open-ended	N	



red & strike through: DELETE underlined & italicized: RE-ORDER

kp0kdl04J9xkxllN1oNxww==	pink: ADDITION
	blue +>: REWORDING
	violet (bold): SKIP-LOGIC

				USTTB CUSTOM QUESTION LIST			
	Question Order	Skip Logic Label		Answer Choices (limited to 50 characters)	Type drop-down menu check boxes radio buttons open- ended	Required Y/N	Select one or all that apply
QID 5691	Order 1	Label	Question Text My primary role in	A member of the public	Drop-down menu	Y/N Y	Single
			My primary role in visiting the TTB site today is as (please, select one):	An employee of a company regulated by TTB	1		
			select one):	An employee of a trade association representing an industry regulated by TTB			
				A consultant for a company regulated by TTB	1		
				A consumer of alcohol and/or tobacco products An employee of a government agency	1		
				Legal assistant/lawyer	1		
				Small business owner	1		
				Researcher/scientist International Visitor	1		
				Other, please specify	1		
RJ000095 5693	1.1		Other primary role	Beer related information	Open-ended Drop-down menu	N	Single
3093			Which of the following best describes your		Drop-down menc	1 '	Single
			primary reason for visiting our site today?	Distilled Spirits related information	1		
				Wine related information Tobacco related information	1		
				Firearms or ammunition related information	1		
				Forms General information or news	1		
				Regulatory or compliance requirements	1		
				Statistics	1		
				Just curious Other, please specify	1		
RJ000093	2.1		Other Primary Reason	, , , , , , , , , , , , , , , , , , , ,			
5695	3		How frequently do you visit our site?	First time	Drop-down menu	Y	Single
			visit our site?	Daily About once a week	1		
				About once a month	1		
				About once a year	1		
			Please rate your level of	A few times a year Beginner	Radio button	Y	Single
			Please rate your level of experience using the Internet.	Casual User	1		
SVD00418			memee.	Regular User Expert	1		
34500410					Scale	Y	Single
			If you have signed up for the TTB E-mail Subscription Service,				
			Subscription Service,				
			please rate your overall satisfaction with this				
AED02430 51531	5		service: Did you find what you	(1 - 10 scale + Not Applicable) Yes	Drop-down menu		Single
31331	"		were looking for?	No	Drop-down menc	1 '	Single
				Partially	1		
51532	7	Group: RJ0040	What method are you	Still looking Search by Keyword (Go To A)	Drop-down menu	Y	Single
			What method are you using to locate information on this site?	, , , , , , , , , , , , , , , , , , , ,		1	
			iniormation on and sice.	Search by Topic> Search using A-Z Index Top Navigation Bar	-		
				Left Navigation Bar	1		
				Quick Links	1		
				Site Map Other, please specify (GO TO B)	+		
AED02853	7.1	A	Please tell us what		Open-ended	N	
RJ000094	7.2	В	Other Method of Locatin Did you have problems	g> What other method do you use? Links did not take me where I expected	Open-ended Check box	N	Multi-Select
			navigating the site?	Links/labels are difficult to understand	- CIICCE DUX		Huiti Sciece
				Could not navigate back to previous information	1		
				Had difficulty finding detailed information Had difficulty finding related information	1		
				Had technical difficulties (error messages, broken	1		
				links, etc) Too many links or navigational choices	4		
				No problems	1		
SVD00231	8			Other, please specify:			
SVD00232	8.1	SVD00230G00	Other_Navigational diffi	ulty Returned too many results	Radio button	Y	Single
							,
				Returned not enough results Returned results that were too similar/redundant			
				Results were not helpful (Go To A then B)	1		
			If you used the search tool today, which of the following best describes	Returned results that were only partially what I RESURS were helpful			
SVD00230	9		following best describes your experience?	I did not use the search engine today			
	9.1	A	your experience? unnerprui, what specific information		Open-ended	N	
AFD02854			specific information were you looking for?				
.12002004	9.2	В	Please tell us what		Open-ended	N	
4 FD000FT			term(s) you used in your search				
AED02855				Size of font is too small	Radio button	N	Single
			L		1	1	1
			Please select all of the difficulties, if any, that	Wording is too technical Content does not seem to relate to the specific	1	1	
			difficulties, if any, that you have encountered with the content on	Content does not seem to relate to the specific section		1	
SVD00420	10		this site.	Content is confusing. Please specify:			
SVD00428			Content is confusing. Please specify:				
5696	11		If you could make one		Open-ended	N	
			If you could make one improvement to the site what would that			1	
		10	he? If the search results		Open-ended	N	
			were not useful, please specify what you were		1	1	
			looking for and which keyword you used to			1	
			keyword you used to search for that				
ev/Donati-			mornidum.				
SVD00419			1	l .			



Types

Text field, <100 char
Text area, no char limit
Drop down, select one
Radio button, one-up vertical
Radio button, two-up vertical
Radio button, three-up vertical
Radio button, scale, has don't know
Radio button, scale, no don't know
Checkbox, one-up vertical

Checkbox, one-up vertical Checkbox, two-up vertical Checkbox, three-up vertical

Instructions

Randomize Shared OPS Group Matrix Group Rank Group Comparative I

Comparative Matrix Group Skip Logic Group

Multiple Lists Group

Partition