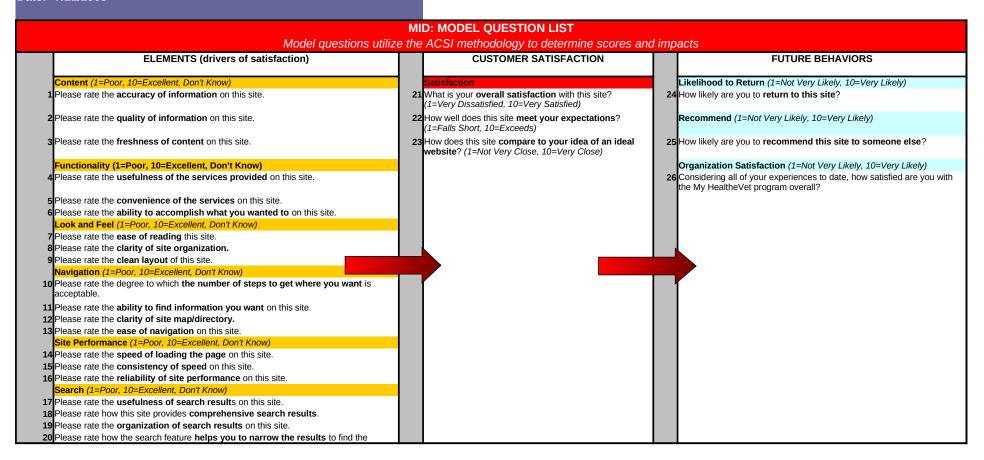
Date: 7/21/2008



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	Skip Logic		Answer Choices			Single or			
QID ALM0170	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
LM0170		Which of the following best describes you?	Active duty National Guard/Reserve	A, B A, B	Checkbox, one-up vertical	Multi	Y	Skip Logic	ANRole
			Veteran	A, B	_				
			Family member of a Veteran or Servicemember	Α, Β					
			Caregiver of a Veteran or Servicemember (other than family)						
			Veteran Service Organization member						
			VA employee						
			Non-VA federal government employee						
			State/local government employee						
			General public						
			Other role						
AS0028943	A	Do you get care at a VA facility?	Yes		Drop down, select one	Single	Y	Skip Logic	ANFacilCare
			No						
			Not Sure						
C00178	В	In general, how would you rate your overall health?	Excellent		Drop down, select one	Single	Y	Skip Logic	ANHealth
			Very Good						
			Good						
			Fair						
			Poor						
JB00026		Are you a registered user on the My HealtheVet web	es Andrea Fuhrel-	A, B	Drop down, select one	Single	Y	Skip Logic	ANRegUser
		site?	Forbis: DOT - please add a						
			space between "My"						
			Not sure and "HealtheVet" as						
AS0028940	A	Your member log-in box now includes an icon for your	l've done here		Drop down, select one	Single	Y	Skip Logic	ANUserType
		account type. What type of My HealtheVet account do you have?	Basic (B)						
		you have?	Advenced (A)		_				
			Advanced (A) Premium (authenticated or IPA'd)(P)		_				
IAR0063550	-	Did you try to log in to the My HealtheVet site today?	Not sure		Dron down coloct one	Cingle	NI.	Ckin Logio	Log Into Cito
IAR0063550	В	Did you try to log in to the My Healthevel site today?	Yes No	С	Drop down, select one	Single	N	Skip Logic	Log Into Site
IAR0063551	С	Were you able to log in successfully?	Yes, the first time I tried		Drop down, select one	Single	N	Skip Logic	Log In Successfully
MK0003331	'	were you able to log in successfully?	Yes, after more than one try	D	Drop down, select one	Siligle	IN IN	Skip Logic	Log III Successibily
			No, I was unable to log in	D	_				
AR0063552	D	Please tell us more about your experience logging in.	My login information wasn't recognized/site would not accept my login information		Checkbox, one-up vertical	Multi	N	Skip Logic	Log In Experience
1AR0003332	"	Please tell us more about your experience logging in.			Checkbox, one-up vertical	IVIUIU	IN IN	Skip Logic	Log III Experience
			I was unable to register		_				
			I forgot my username and was unable to retrieve it (e.g., retrieval process did not work, I was not aware there was a retrieval process)						
			I forgot my password and was unable to retrieve it (e.g., retrieval process did not work, I		-				
			was not aware there was a retrieval process)						
			Account was locked		_				
			The answer to my security question was not accepted		-				
			I received a site maintenance/error message		-				
			After logging in, information was unavailable						
			Website wasn't responding						
			Other issue logging in						
LM0169		How frequently do you visit the My HealtheVet web site?			Dropdown (Select-one)	Single	Y		ANMHVFreq
					(" "			
			Daily or more than once a day						
			About once a week						
			About once a month		1		1		
			About every 6 months		1				
			Less than every 6 months		1		1		
			Not sure/Do not recall		1				
IAR0063553		Of the things you tried to do on the site today, what were you able to do? (Please select all that apply)	Learn more about features that are available		Checkbox, one-up vertical	Multi	N		Accomplished
			Request a prescription refill		†				
			View my medication history		1		1		
			Use Secure Messaging to communicate with my VA health care team						
			Use the Blue Button (Download My Data)		1		1		
			, , , , , , , , , , , , , , , , , , , ,	1					
			View my VA Appointments						
			Look up information about a health condition or medication		1		1		
			View my lab or other test results						
			View my VA Wellness Reminders		1				
			View my VA Notes (written by my health care team)				1		
			Enter my personal information (emergency contacts, etc.)		1		1		
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.		1	1			
			Enter information about my non-VA medications or supplements						
			Find a VA facility		1				
			Find information about VA Health Benefits		1		1		
			Find information about VA Fleatin Benefits Find information about VA Benefits other than health benefits		†		1		
			Use the Veterans Health Library		1	1			
			Complete a HealtheLiving Assessment		†				
			Other	t	1				
	1	T. Control of the Con	louis.	1	1	1	i .	1	1

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			My HealtheVet CUSTOM QUESTION LIST		_				
	Skip		A constant of the constant of						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
HAR0063554		Of the things you tried to do on the site today, what	(minica to 50 characters)	Skip to	Checkbox, one-up vertical	Multi	N	Special instructions	NotAccomplished
		were you NOT able to do? (Please select all that apply)	Learn more about features that are available		, ,				
			Request a prescription refill						
			View my medication history Use Secure Messaging to communicate with my VA health care team		-				
			Use the Blue Button (Download My Data)		1				
			View my VA Appointments						
			Look up information about a health condition or medication						
			View my lab or other test results						
			View my VA Wellness Reminders		4				
			View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.)		-				
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.						
			Enter information about my non-VA medications or supplements		1				
			Find a VA facility						
			Find information about VA Health Benefits						
			Find information about VA Benefits other than health benefits						
			Use the Veterans Health Library		_				
			Complete a HealtheLiving Assessment Other	1	+				
HAR0063555		Did you use the site's search feature today?	Yes	A	Radio button, one-up	Single	Y	Skip Logic Group	UsedSearch
			No No	1 ^	batton, one up	- Cirigic		Cimp Logic Group	
			Not sure/Do Not Recall						
HAR0063556	Α	Please tell us about your experience with the site's	Search results were helpful		Checkbox, one-up vertical	Multi	Υ	Mutually Exclusive	SearchExperience
		search feature today. (Please select all that apply)							
			Results were not relevant/not what I wanted						
			Too many results/I needed to refine my search					Skip Logic Group	
			Not enough results Returned NO results						
			Received error message(s)		-				
			Search speed was too slow						
			I had a different search issue						
HAR0050203		How would you describe your navigation experience on	I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Υ	Mutually Exclusive	NavExperience
		My HealtheVet today? (Please select all that apply)							
			Links often did not take me where I expected					Skip Logic Group	
			Had difficulty finding relevant information Links/labels are difficult to understand		-				
			Too many links/navigational options to choose from		-				
			Had technical difficulties (error messages, broken links, etc.)	A					
			Could not navigate back to previous information						
			I had a navigation difficulty not listed above						
HAR0063508	Α	What was the main type of technical difficulty-you	Page "updating"	В	Radio Button, one-up	Single	N	Skip Logic Group	TechDifficultiesSingle
		experienced today?							
			Page did not load completely	В	_				
			Received an error message Clicked on links that were broken	B, C B	-				
			Page too slow to load	В					
			Data refresh did not complete	В					
			My session timed out	В					
			Other technical difficulty not listed above	В					
			Do not recall						
HAR0063509	В	On which page or feature did you experience the technical difficulty?	Home page		Radio Button, one-up	Single	N	Skip Logic Group	TechDiffPagesSingle
		recrimear unificulty?	Posictoring for an account						
			Registering for an account Logging into my account						
			Rx Refill						
			Health calendar						
			VA Blue Button						
			VA CCD						
			Veterans Health Library						
			VA Appointments						
			Secure Messaging Treak health						
			Track health Other /Do not recall						
HAR0063510	С	Please tell us more about the type of error message(s)	The requested file/page was not found (Error 404)		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffErrorsSingle
	"	you received.	The requested merpage was not round (Error 404)		S. Conbox, one-up vertical	Iviuiti	.,	OKIP LOGIC GIOUP	. co./bii/Errorsolligie
		r e	Server busy (Error 500)	1					
			Request cannot be processed at this time						
			Information is not available						
			You are not authorized to view the information you requested						
			Other						
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months	1	Radio button, one-up vertical	Single	Y		PRYrsUse
ı	I	1	6 months - less than 1 year		_	I	1	I	I

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			My HealtheVet CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
,		•	1-2 years		· · · · · · · · · · · · · · · · · · ·			•	•
			More than 2 years						
			Not sure/Do Not Recall						
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
			Disagree						
			Not sure						
			Disagree						
			Agree						
			Strongly agree						
			Not applicable						
CAS0029040		Healthever? (Please select your top 3 choices)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N	Select up to 3	Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My HealtheVet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Other than right now, have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical	Single	N		Survey
			No						
			Don't recall						

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	Skip Logic		Answer IDs (DOT	MID: CUSTOM QUESTION LIST Answer Choices					Single or	Required			
QID M0170	Label	Question Text	ONLY)	(limited to 50 characters)	Skip		Type (select from		Multi	Ý/N Ý	Special Instructions		estion Label
NO170		Which of the following best describes you?		Active duty National Guard/Reserve	+		Checkbox, one-up	verticai	Multi	Y		ANRole	
	_				+								
				Veteran Family member of a Veteran or Servicemember	+								
				Caregiver of a Veteran or Servicemember (other than family)	+								
	_				+								
	_			Veteran Service Organization member	+								
				VA employee Non-VA federal government employee	+								
					+								
				State/local government employee	+								
	_			General public	+_								
B00048		Please indicate your military period(s) of service:		Other role Global War on Terror (OEF/OIF/OND)	A	ndrea Fuhrel-Forb	is:	ertical	Multi	N		ANMilSen	,
500048		Please indicate your military period(s) of service:		Desert Shield/Desert Storm		nis top response		citicai	iviuiu	- IN		ANNINISEN	<u>'</u>
				Vietnam War	- st	nowing up prope	rly in the test						
				Korean War	닉닉턴	irvey - there are	not slasnes						
				World War II		etween the OEF, ere should be	OIF/OND as						
				Peacetime Service	+	iere snould be							
				Other	1111	NH: UPDATED							
		Mutually exclusive		Not Applicable	╁	III. OI DAILD		J					
D02714		What is your age range?		Under 20			Dropdown (Select-o	ne)	Single	N		ANAge	
		,		20-24			, ((Jg.3				
				25-29									
				30-34									
				35-39									
				40-44									
				45-49									
				50-54									
				55-59									
				60-64									
				65-69									
				70-74									
				75-79									
				80-84									
				85 or older									
00267		What is your gender?		Male			Dropdown (Select-c	ne)	Single	N		ANGende	
				Female									
		Which of the following best describes the highest level of		Dil I I I I I I I			Radio button, one-i	up vertical					
S0028939		education you have completed?		Did not complete high school					Single	·		ANEduc	
.00020000				High school graduate	+				Omgic			ruszaao	
				Some college or vocational school	+								
				College graduate							Andrea Fuhrel-Forbis:		
				Some postgraduate school							This is not showing	up in	
				Graduate or professional degree							survey test as being	i	
:00178		In general, how would you rate your overall health?		Excellent			Drop down, select	nne	Single	Y	survey test as being required		
00110		In general, now would you rate your overall nealth.		Very Good	_		Diop down, boloot	0110	Cirigio		Ħ		
				Good							LNH: UPDATED		
				Fair									
				Poor									
300026		Are you a registered user on the MyHealtheVet web		Yes	Α		Drop down, select	one	Single	Υ	Andrea Fuhrel-Forbis	: . s	er
		site?					,	-	5		This is not showing	up in	
				No							survey test as bein required	g	
				Not sure							required		
S0028940	A						Drop down, select	one	Single	Y	LNH: UPDATED		ре
		Your member log-in box now includes an icon for your		Basic (B)							Lann Oldaled		-
		account type. What type of My HealtheVet account do		===== v=v									
		you have?		1 1 1/4)	+				-				
				Advanced (A)	_				1				
				Premium (authenticated or IPA'd)(P)									
				Not sure								L	
10169		How frequently do you visit the My HealtheVet web site?		First time			Dropdown (Select-o	ne)	Single	Y	Andrea Fuhrel-Forbis		eq
								,			This is not showing	up in	-
				Daily or more than once a day							survey test as bein	y	
				<u>'</u>							required		
				About once a week							LNH: UPDATED		
				About once a month							T		
				About every 6 months									
				Less than every 6 months									
				Not sure/Do not recall									
00022		What were you trying to accomplish today in My Health e Vet? (Please select all that apply)		Learn more about features that are available			Checkbox, one-up	vertical	Multi	Y		ANReason	1
				Request a prescription refill									
				View my medication history									
				Use Secure Messaging to communicate with my VA health care team									
				Use the Blue Button (Download My Data)									
				View my VA Appointments									

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				MID: CUSTOM QUESTION LIST		programm				
QID	Skip Logic Label	Question Toy	Answer IDs (DOT ONLY)	Answer Choices	Ekin to	Time (colort from list)	Single or Multi	Required Y/N	Cassial Instructions	Ougation Labor
QID	Laber	Question Text	ONLT)	(limited to 50 characters) Look up information about a health condition or medication	Skip to	Type (select from list)	WILLI	T/IN	Special Instructions	Question Label
				View my lab or other test results						
				View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
	_									
				Enter my personal information (emergency contacts, etc.)	-4-					
				Enter data that I track myself such as weight, blood pressure, blood sugar	etc.					
				Enter information about my non-VA medications or supplements						
				Find a VA facility Find information about VA Health Benefits						
				Find information about VA Health Benefits Find information about VA Benefits other than health benefits						
10172		Did you accomplish what you wanted to in My		Other Yes		Dropdown (Select-one)	Single	Y	Andrea Fuhrel-Forbis	
J172		HealtheVet?		165		Diopuowii (Select-orie)	Sirigie	'	This is not showing	up in
				No					survey test as bein	g
				Partially					required	
				Not finished yet					LNH: UPDATED	
R0050202		How did you look for information on/navigate the site		Search feature		Checkbox, one-up vertical	Multi	Y		rvavivieuriods
		today? (Please select all that apply)								
				Top navigation bar						
				Links elsewhere on the page Quick links						
				Used FAQs tab						
				Used Learn More tab						
				Set a bookmark in my browser to a specific page on the site						
				Contacted the Help Desk						
				Other /Do not recall						
0050203		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)		I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive	NavExperience
				Links often did not take me where I expected					Skip Logic Group	
				Had difficulty finding relevant information						
				Links/labels are difficult to understand						
				Too many links/navigational options to choose from						
				Had technical difficulties (error messages, broken links, etc.)	Α					
				Could not navigate back to previous information						
				I had a navigation difficulty not listed above						
0050204	А	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating"	В	Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDifficulties
				Page did not load completely	В					
				Received an error message	В					
				Clicked on links that were broken	В					
				Page too slow to load	В					
				Other technical difficulty not listed above	В					
				Do not recall						
0050205	В	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
				Registering for an account						
				Logging into my account						
				Rx Refill						
				Health calendar						
				VA Blue Button						
				VA CCD						
				Veterans Health Library						
				VA Appointments						
				Secure Messaging						
				Track health Other /Do not recall						
028943		Do you get care at a VA facility?		Yes		Drop down, select one	Single	Y		ANFacilCare
		, get care at a *///ac/ity.		No No		Stop down, Scient one	Citigio			
				Not Sure			+			
046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Υ		PRYrsUse
				6 months - less than 1 year			····			
		- 								

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	Skip Logic		Answer IDs (DOT	Answer Choices					C:I	Required		
QID	Label	Question Text	ONLY)		Skip to	-	ype (select from lis		Single or Multi	Y/N	Special Instructions	Ouestion Label
QID	Labei	Question Text	ONLI	1-2 years	Skip to	-	ype (select from its	<u>itj</u>	wuru	1//4	Special ilistructions	Question Laber
				More than 2 years								
				Not sure/Do Not Recall								
JB00029		My use of the My HealtheVet personal health record has		Strongly disagree		-	Radio button, one-up	vortical	Single	Y		MHV improve Health
B00029		improved my ability to manage my health.		Strongly disagree		, , , , , , , , , , , , , , , , , , ,	tadio buttori, orie-up	vertical	Sirigie	'		Will will prove riealin
	-	improved my ability to manage my nearth.		Disagree								
				Not sure								
				Disagree								
				Agree								
				Strongly agree								
				Not applicable								
				140t applicable		_						
AS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		C	Checkbox, one-up ve	ertical	Multi	N		Additional Services
				Track the status of my prescription refill delivery								
				View/pay my VA bills/copayments								
				View a list of my VA health care providers and their contact information								
				Use a mobile app for My HealtheVet								
				Join an online forum to discuss health issues with other Veterans								
				Advance check-in for my VA clinic visits								
				Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)	Andrea Ful My Health	heVet is s	howing up with					
				Authorize sharing information that I have stored in My HealtheVet with my VA health care team	the little e italicized italicised.	instead o	ned and of bolded and					
				Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider	LNH: UPE							
				Check to determine if my different medications are safe when taken together								
				More online educational programs								
				Receive a monthly email newsletter								
				Receive notification of new content/features on the site								
				-								
				Other								
M0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Т	'ext area, no char limi	it		N		ENDRequest
D06379		Have you completed this survey within the past 3 months?		Yes		R	Radio button, one-up	vertical	Single	N		Survey
·				No								
				Don't recall								

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
_M0170		Which of the following best describes you?	Active duty	A, B	Checkbox, one-up vertical	Multi	Y	Skip Logic	ANRole
			National Guard/Reserve	A, B					
			Veteran	A, B					
			Family member of a Veteran or Servicemember						
			Caregiver of a Veteran or Servicemember (other than family)		_				
			Veteran Service Organization member		_				
			VA employee Non-VA federal government employee		_				
			State/local government employee						
			General public		_				
			Other role						
0028943	A	Do you get care at a VA facility?	Yes		Drop down, select one	Single	Y	Skip Logic	ANFacilCare
			No				_	anny and a	
			Not Sure						
00178	<u>B</u>	In general, how would you rate your overall health?	<u>Excellent</u>		Drop down, select one	Single	<u>Y</u>	Skip Logic	<u>ANHealth</u>
			Very Good						
			Good						
			<u>Fair</u>						
			Poor						
00026		Are you a registered user on the My HealtheVet web	Andrea Fuhrel- Forbis:	A, B	Drop down, select one	Single	Y	Skip Logic	ANRegUser
		site?	DOT - please add a						
			Nd space between "Mv"						
			No and "HealtheVet" as I've done here						
S0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do			Drop down, select one	Single	Y	Skip Logic	ANUserType
		account type. What type of My HealtheVet account do	Basic (B)						
		you have?							
			Advanced (A)						
			Premium (authenticated or IPA'd)(P)						
			Not sure						
	В	Did you try to log in to the My HealtheVet site today?	Yes	С	Drop down, select one	Single	N	Skip Logic	Log Into Site
			No			0: 1		011 1 1	
	С	Were you able to log in successfully?	Yes, the first time I tried		Drop down, select one	Single	N	Skip Logic	Log In Successfully
			Yes, after more than one try	D	_				
			No, I was unable to log in	U		8.8.10		011 1	
	D	Please tell us more about your experience logging in.	My login information wasn't recognized/site would not accept my login information		Checkbox, one-up vertical	Multi	N	Skip Logic	Log In Experience
			I was unable to register		_				
			I forgot my username and was unable to retrieve it (e.g., retrieval process did not work, I						
			was not aware there was a retrieval process)		_				
			I forgot my password and was unable to retrieve it (e.g., retrieval process did not work, I						
			was not aware trere was a retrieval process)		_				
			The angular to my cognitive question was not accepted		_				
			I received a site meintenance/error message		_				
			After logging in information was unavailable		-				
			Wehsite wasn't responding		-				
			Other issue logging in		_				
10169		How frequently do you visit the My HealtheVet web site?	Eirst time		Dropdown (Select-one)	Single	Y		ANMHVFreq
.0100		The medicinary do you that the my medicine to the batter.	THE CHINE		Bropadiii (deledi dile)	Og.c			7
			Daily or more than once a day						
			.,,						
			About once a week						
			About once a month						
			About every 6 months						
			Less than every 6 months						
			Not sure/Do not recall						
100022		What were you trying to accomplish today in My HealtheVet? (Please select all that apply)	Learn-more about features that are available-		Checkbox, one-up vertical	Multi	¥		ANReason
		HealtheVet? (Please select all that apply)			_				
			Request a prescription refill						
			View my medication history						
			Use-Secure-Messaging to communicate with my VA health care team						
			Use the Blue Button (Download My Data)						
			View my VA Appointments						
			Look up information about a health condition or medication						
			View my lab or other test results		4	1			
			View my VA Wellness Reminders		4	1			
			View my VA Notes (written by my health care team)		-				
			Enter my personal information (emergency contacts, etc.)		-				
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.		4				
			Enter information about my non-VA medications or supplements		4				
			Find a VA facility		4				
			Find information about VA Health Benefits		_				
			Find information about VA Benefits other than health benefits		_				
			Use the Veterans Health Library		_				
	1		Complete a HealtheLiving Assessment		_				
					i .				
			Other-						
)172		Did you accomplish what you wanted to in My	Other - Yes		Dropdown (Select-one)	Single	¥	Skip Logic Group	ANTaskAce
0172		Did you accomplish what you wanted to in My HealtheVet?	Other- Yes		Dropdown (Select one)	Single	¥	Skip Logic Group	ANTaskAcc

Model Instance Name: VA - My HealtheVet

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My HealtheVet CUSTOM QUESTION LIST Skip Logic **Answer Choices** QID Special Instructions Label **Ouestion Text** (limited to 50 characters) Skip to Type (select from list) Multi ÝΝ **Ouestion Label** Of the things you tried to do on the site today, what were you able to do? (Please select all that apply) Multi Skip Logic Group Accomplished earn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealtheLiving Assessment Other Of the things you tried to do on the site today, what were you NOT able to do? (Please select all that apply) Multi Skip Logic Group NotAccomplished Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Use the Veterans Health Library Complete a HealtheLiving Assessment Other Δ adio button, one up ¥ Skip Logic Group op navigation bar sed FAQs tab sed Learn More tab et a bookmark in my browser to a specific page on the site ther /Do not recall-Did you use the site's search feature today? Radio button, one-un Single Skip Logic Group UsedSearch Not sure/Do Not Recall Please tell us about your experience with the site's Search results were helnful Checkbox, one-up vertical Multi Mutually Exclusive SearchExperience search feature today. (Please select all that apply) Results were not relevant/not what I wanted Too many results/I needed to refine my search Skip Logic Group Not enough results Returned NO results Received error message(s) Search speed was too slow I had a different search issue HAR0050203 Checkbox, one-up vertical Multi Mutually Exclusive NavExperience How would you describe your navigation experience on My HealtheVet today? (Please select all that apply) Links often did not take me where I expected Skip Logic Group Had difficulty finding relevant information Links/labels are difficult to understand Too many links/navigational options to choose from Had technical difficulties (error messages, broken links, etc.) Could not navigate back to previous information I had a navigation difficulty not listed above

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			My HealtheVet CUSTOM QUESTION LIST						1
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Ouestion Label
ŲΙD	A	What was the main type of technical difficulty-you	Page "updating"	B	Radio Button, one-up	Single	N	Skip Logic Group	TechDifficultiesSingle
		experienced today?	age speaking		rtadio Battori, orio ap	Cirigio		Chip Logic Group	roonsimoditiesemgie
		, , , , , , , , , ,	Page did not load completely	В	-				
			Received an error message	B, C	-				
			Clicked on links that were broken	В					
			Page too slow to load	В	-				
			Data refresh did not complete	В					
			My session timed out	В					
			Other technical difficulty not listed above	В	1				
			Do not recall	_					
R0050205	В	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)	Home-page		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
			Registering for an account						
					1				
			Logging into my account Rx Refill						
			Health calendar						
			VA Blue Button						
			VA CCD						
			Veterans Health Library						
			VA Appointments						
			Secure Messaging						
			Track health						
			Other /Do not recall-						
	В	On which page or feature did you experience the technical difficulty?	Home page		Radio button	Single	N	Skip Logic Group	TechDiffPagesSingle
			Registering for an account						
			Logging into my account						
			Rx Refill						
			Health calendar						
			VA Blue Button						
			VA CCD						
			Veterans Health Library						
			VA Appointments						
			Secure Messaging						
			Track health						
			Other /Do not recall						
	С	Please tell us more about the type of error message(s) you received.	The requested file/page was not found (Error 404)		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffErrors
			Server busy (Error 500)						
			Request cannot be processed at this time						
			Information is not available						
			You are not authorized to view the information you requested						
50046943		Llow long have you been using My Healths 1/-40	Other		Dadia button, one un un dinational	Cinal-	Y		PRYrsUse
20040943	1	How long have you been using My HealtheVet?	Less than 6 months	1	Radio button, one-up vertical	Single	T		PRTISUSE
	1		6 months - less than 1 year	1		1	1	I	1

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			My HealtheVet CUSTOM QUESTION LIST						
OID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Ouestion Label
4.5	- Lubei		1-2 years	Omp to	Type (select it oill list)			Openia monaciono	Question Eusei
			More than 2 years		-				
			Not sure/Do Not Recall		_				
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.			Radio button, one-up vertical	Single	Y		MHV improve Health
			Disagree						
			Not sure						
			Disagree						
			Agree						
			Strongly agree						
			Not applicable		1				
CAS0029040		NAME - A - Addision - I	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N	Select up to 3	Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My HealtheVet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
LM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
ED06379		Other than right now, hHave you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical	Single	N		Survey
			No						
			Don't recall						I

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					7	3 pre	grannin	Cu	va	vc Z Ju	.11
				MID: CUSTOM QUESTION LIST							
QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to		ype (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
M0170	Laber	Which of the following best describes you?		Active duty	OKIP K		heckbox, one-up vertical	Multi	Y	Special instructions	ANRole
		, , , , , , , , , , , , , , , , , , , ,		National Guard/Reserve							
				Veteran							
				Family member of a ⊌Veteran or Servicemember							
				Caregiver of a Veteran or Servicemember (other than family)							
				Veteran Service Organization member							
				VA employee							
				Non-VA federal government employee							
				State/local government employee							
				General public							
				Other role	And	rea Fuhrel-					
IB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND)	For	ois:	eckbox, one-up vertical	Multi	N		ANMilServ
				Desert Shield/Desert Storm	Thi	s top response					
				Vietnam War Korean War		ion is not					
	_			World War II	H snc	wing up					
				Peacetime Service	tes	perly in the t survey - there					
				Other	are	not slashes					
		Mutually exclusive		Not Applicable	bet	ween the					
D02714		What is your age range?		Under 20	OE	OIF/OND as	pdown (Select-one)	Single	N		ANAge
				20-24	the	re should be					
				25-29							
				30-34							
				35-39							
				40-44 45-49							
				50-54	_						
				55-59							
	_			60-64	_						
				65-69							
				70-74							
				75-79							
				80-84							
				85 or older							
C00267		What is your gender?		Male		D	ropdown (Select-one)	Single	N		ANGender
				Female							
		Which of the following best describes the highest level of		Did not complete high school		R	adio button, one-up vertical				
AS0028939		education you have completed?						Single	Υ		ANEduc
				High school graduate							
				Some college or vocational school							
				College graduate							
				Some postgraduate school Graduate or professional degree							
200170	_	la casasal hacconsolidosa sata casas accessible a libro						Cinnella	Y	Andrea Fuhrel-	haur-tu-
C00178		In general, how would you rate your overall health?		Excellent Van Cood	_		rop down, select one	Single	Y	Forbis:	ANHealth
				Very Good Good						This is not showing	
				Fair	+					up in survey test	
				Poor						as being required	
B00026		Are you a registered user on the MyHealtheVet web		Yes	Α	D	rop down, select one	Single	Y	Andrea Fuhrel-	ANRegUser
		site?								Forbis: This is not showing	
				No						up in survey test	
				Not sure						as being required	
AS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?		Basic (B)		D	rop down, select one	Single	Y	t 	
				Advanced (A)							
				Premium (authenticated or IPA'd)(P)							
				Not sure	1					t	
M0169		How frequently do you visit the My Health e Vet web site?		First time	1	n	ropdown (Select-one)	Single	Y	Andrea Fuhrel-	ANMHVFreq
		non nequency do you not the my reductive new one.		Daily or more than once a day			- Colour Group	Onigio		Forbis: This is not showing up in survey test	
	_			About once a week	+			-		as being required	J
	_			About once a week	+						T
	_			About once a month About every 6 months	+			1		+	
				Less than every 6 months	_						
				Not sure/Do not recall							
B00022		What were you trying to accomplish today in My HealtheVet? (Please select all that apply)		Learn more about features that are available		C	heckbox, one-up vertical	Multi	Y		ANReason
				Request a prescription refill							
				View my medication history							
				Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data)							
				View my VA Appointments							
				The tring tringpointments							

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				MID: CUSTOM QUESTION LIST		rogramm				
QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
QID	Lubei	Question Text	ONET	Look up information about a health condition or medication	OKIP to	Type (Select from fist)	Wildita	17/4	Special instructions	Question Euser
				View my lab or other test results						
				View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
				Enter my personal information (emergency contacts, etc.)						
				Enter data that I track myself such as weight, blood pressure, blood sugar,	etc.					
				Enter information about my non-VA medications or supplements						
				Find a VA facility						
				Find information about VA Health Benefits						
				Find information about VA Benefits other than health benefits						
				Other					Andrea Fuhrel-	<u> </u>
10172		Did you accomplish what you wanted to in My HealtheVet?		Yes		Dropdown (Select-one)	Single	Y	Forbis:	ANTaskAcc
		Healinevel?		No					This is not showing	
				Partially					up in survey test as being required	
				Not finished yet					as being required	
R0050202		How did you look for information on/navigate the site		Search feature		Checkbox, one-up vertical	Multi	Y		NavMethods
		today? (Please select all that apply)								
				Top navigation bar						
				Links elsewhere on the page Quick links						
				Used FAQs tab						
				Used Learn More tab						
				Set a bookmark in my browser to a specific page on the site						
				Contacted the Help Desk						
				Other /Do not recall						
10050203		How would you describe your navigation experience on My Healthe Vet today? (Please select all that apply)		I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	Y	Mutually Exclusive	NavExperience
				Links often did not take me where I expected					Skip Logic Group	
				Had difficulty finding relevant information						
				Links/labels are difficult to understand						
				Too many links/navigational options to choose from	A					
				Had technical difficulties (error messages, broken links, etc.)	^					
				Could not navigate back to previous information I had a navigation difficulty not listed above						
R0050204	A	What type(s) of technical difficulties did you experience			В	Chackbox and un vertical	Multi	N	Skip Logic Group	TechDifficulties
(0050204	^	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating"	В	Checkbox, one-up vertical	Iviulu	IN IN	Skip Logic Group	recribiliculies
				Page did not load completely						
				Received an error message	В					
				Clicked on links that were broken	B B					
				Page too slow to load						
				Other technical difficulty not listed above	В					
2050205		On which area(a) as fastered () File		Do not recall		Obselber			Clin Laut C	TD:#D
0050205	В	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
				Registering for an account						
				Logging into my account						
				Rx Refill						
				Health calendar VA Blue Button						
				VA CCD						
				Veterans Health Library						
				VA Appointments						
				Secure Messaging						
				Track health						
				Other /Do not recall						
0028943		Do you get care at a VA facility?		Yes		Drop down, select one	Single	Y		ANFacilCare
				No			-			
046042		How long have you been using My HealtheVet?		Not Sure Less than 6 months		Dadia buston and un 1	Single	Y		PRYrsUse
0046943		non long have you been using My reditievet:		6 months - less than 1 year		Radio button, one-up vertical	Jiligic			

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				MID: CUSTOM QUESTION LIST						
	Skip								I	1
	Logic		Answer IDs (DOT	Answer Choices			Single or	Required		
QID	Label	Question Text	ONLY)		Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
B00029		My use of the My HealtheVet personal health record has		Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
		improved my ability to manage my health.								
				Disagree						
				Not sure						
				Disagree						
				Agree						
				Strongly agree						
				Not applicable						
S0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
				Track the status of my prescription refill delivery						
				View/pay my VA bills/copayments						
				view/pay my va bilis/copayments						
				View a list of my VA health care providers and their contact information						
				Use a mobile app for My Health e Vet						
				Join an online forum to discuss health issues with other Veterans						
				Advance check-in for my VA clinic visits						
				Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)	Andrea Fuhrel- Forbis:					
				Authorize sharing information that I have stored in My HealtheVet with my VA health care team	My HealtheVet showing up wit the little e					
				Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider	underlined and italicized instea	d				
				Check to determine if my different medications are safe when taken together	of bolded and italicised.					
				More online educational programs						
				Receive a monthly email newsletter						
				,						
				Receive notification of new content/features on the site						
				Other						
10173		What is the main improvement that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
006379		Have you completed this survey within the past 3 months?		Yes		Radio button, one-up vertical	Single	N		Survey
				No						
				Don't recall						

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				MID: CUSTOM QUESTION LIST	•					
	Skip						a			
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
LM0170	Lubei	Which of the following best describes you?	ONLI	Active duty	Skip to	Checkbox, one-up vertical	Multi	Y	Special instructions	ANRole
		, , , , , , , , , , , , , , , , , , , ,		National Guard/Reserve						
				Veteran						
				Family member of a veteran or Servicemember						
				Caregiver of a Veteran or Servicemember (other than family)						
				Veteran Service Organization member						
				VA employee						
				Non-VA federal government employee						
				State/local government employee						
				General public						
				Other role						
JB00048		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND)		Checkbox, one-up vertical	Multi	N		ANMilServ
				Desert Shield/Desert Storm						
				Vietnam War						
				Korean War World War II						
	_			Peacetime Service						
				Other						
		Mutually exclusive		Not Applicable						
D02714		What is your age range?		Under 20		Dropdown (Select-one)	Single	N		ANAge
		,		20-24						
				25-29						
				30-34						
				35-39						
				40-44						
				45-49						
				50-54						
				55-59						
				60-64						
				65-69						
				70-74						
				75-79 80-84						
	_			85 or older						
000267		What is your gender?		Male		Dropdown (Select-one)	Single	N		ANGender
500201		what is your gender:		Female		Bropdown (Sciect-Orie)	Jiligic	- 14		Artociaci
AS0042785		Are you of Hispanic or Latino origin or descent?		Yes		Drop down, select one	Single	N		ANEthnicity
71000-127-00		The year of thispanic of Edulio origin of descent.				Brop down, delete one	Unigic			, a sea a
				No						
AC0042796		What is your race?		American Indian or Alaska Native		Drop down solect one	Single	N		ANRace
A30042700		What is your face:		Acian		Drop down, Sciect one	Single	14		Hirtace
				Black or African American						
				Native Hawaiian or Other Pacific Islander						
				White (Caucasian)						
				Two or More Races						
				Other race						
				Unknown or Do Not Wish to Reply						
		Which of the following best describes the highest level of				Radio button, one-up vertical				
		education you have completed?		Did not complete high school						
AS0028939							Single	Υ		ANEduc
				High school graduate						
				Some college or vocational school						
				College graduate						
				Some postgraduate school Graduate or professional degree						
000178		In general, how would you rate your everall health?		Excellent		Drop down coloct one	Cinala	Υ		ANHealth
200110		In general, how would you rate your overall health?		Very Good		Drop down, select one	Single			ANTICULUI
				Good						
				Fair						
				Poor						
IB00026		Are you a registered user on the MyHealtheVet web site?		Yes	A	Checkbox, one-up vertical	Single	Υ	Skip Logic	ANRegUser
	+	SIIC:		No			+		 	
				Not sure						
S0028940	A			INOU SUITO		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
130020340		Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do		Basic (B)		Checkbox, one-up ventear	Sirigic	·	Skip Logic	Altoscriype
		you have?		Advanced (A)			_		+	
				Advanced (A)						
				Premium (authenticated or IPA'd)(P)						
				Not sure						
M0169		How frequently do you visit the My HealtheVet web site?		First time		Dropdown (Select-one)	Single	Υ		ANMHVFreq
							1			
				Daily or more than once a day						
				About once a week						
				About once a month						
				1						

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				Less than every 6 months						
0022		What were you trying to accomplish today in My		Not sure/Do not recall		Checkbox, one-up vertical	Multi	Y		ANReason
0022		HealtheVet? (pPlease select all that apply)		Learn more about features that are available		Checkbox, one-up vertical	iviuiu	' '		ANNEASON
				Request a prescription refill						
				View my medication history						
				Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data)						
				ose the Blue Button (Download My Data)						
				View my VA Appointments						
				Look up information about a health condition or medication						
				View my lab or other test results View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
				Enter my personal information (emergency contacts, etc.)						
				Enter data that I track myself such as weight, blood pressure, blood sugar	, etc.					
				Enter information about my non-VA medications or supplements						
				Find a VA facility						
				Find information about VA Health Benefits Find information about VA Benefits other than health benefits						
				Other						
172		Did you accomplish what you wanted to in My		Yes		Dropdown (Select-one)	Single	Y		ANTaskAcc
		HealtheVet?				, , , , , , , , , , , , , , , , , , ,				
				No Partially						
				Not finished yet						
		How did you look for information on/navigate the site		Search feature		Checkbox, one-up vertical	Multi	Y		NavMethods
		today? (Please select all that apply)		The section has						
				Top navigation bar Links elsewhere on the page						
				Quick links						
				Used FAQs tab						
				Used Learn More tab Set a bookmark in my browser to a specific page on the site		1				
				Contacted the Help Desk						
				Other /Do not recall		Ob I th I	N. de elle		Object and Consum	No. Consideration
		How would you describe your navigation experience on My HealtheVet today? (Please select all that apply)		I had no difficulty navigating/browsing on this site		Checkbox, one-up vertical	Multi	T	Skip Logic Group	NavExperience
				Links often did not take me where I expected						
				Had difficulty finding relevant information						
				Links/labels are difficult to understand Too many links/navigational options to choose from						
				Had technical difficulties (error messages, broken links, etc.)	A Andrea	Fuhrel-Forbis:				
				Could not navigate back to previous information	DOT: Ple answer	ase make this choice mutually				
				l had a navigation difficulty not listed above	exclusiv	e and gray out				
	Α	What type(s) of technical difficulties did you experience today? (Please select all that apply)		Page "updating"	B selected	tions if it is	Multi	N	Skip Logic Group	TechDifficulties
		today: (i lease select all triat apply)		Page did not load completely	В					
				Received an error message	В					
				Clicked on links that were broken	В					
				Page too slow to load	В					
				Other technical difficulty not listed above	В					
				Do not recall						
	В	On which page(s) or feature(s) did you experience the technical difficulty? (Please select all that apply)		Home page Registering for an account		Checkbox, one-up vertical	Multi	N	Skip Logic Group	TechDiffPages
				Logging into my account						
				Rx Refill						
				Health calendar						
				VA Blue Button VA CCD						
				VA CCD Veterans Health Library						
				VA Appointments						
				Secure Messaging						
				Track health Other /Do not recall						
0028943		Do you get care at a VA facility?		Yes	A,B, C, D, E, F	Checkbox, one-up vertical	Single	Υ	Skip Logic	ANFacilCare
				No						
0020044	A			Not Sure		Chackbox one un vertical	Cinale	N	ckin logic	ANFacilFreq
3020344	-			Never		Checkbox, one up vertical	Single	14	skip logic	Arti aciir req
		In the past year, how often did you use a VA medical facility or service for your health care needs?								
		, , ,						1		

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	MID: CUSTOM QUESTION LIST Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
δίρ	Luber	Question Text	CHET	Once in the past year	Skip to	Type (Sciece from 1134)	Mulu	1/14	орески пізниснопіз	Question Easer
				2 to 11 times in the past year						
0042864				12 or more times in the past year			0: 1			ANDist
0042864	В	What is your travel time to the VA facility where you receive most of your care?		less than 30 minutes		Radio button, one-up vertical	Single	¥	skip logic	ANDIST
				30 minutes to under 1 hour						
				1 hour to under 1.5 hours						
				1.5 hours to under 2 hours						
				2 or more hours						
0042867	e			Not sure/Do not recall		Drop down, select one	Single	¥		ANYrsTeam
0042007		How many years have you been seeing your VA primary healthcare team?		Less than 1 year		Drop down, select one	biligic	*		Airrorcain
				1-5 years						
				More than 5 years						
0042868	Đ			Not sure/Do not recall		Radio button, one-up vertical	Cingle	¥		ANSatTeam
0042668	•	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?		Very unsatisfied		Radio button, one up ventcar	Single	Ť		ANSULT CUIII
				Unsatisfied						
				Neither satisfied nor unsatisfied Satisfied						
				Satisfied Very satisfied						
				Not sure/Do not recall						
0042869	E	Overall, I trust my VA healthcare team's advice and eare.		Strongly disagree		Radio button, one-up vertical	Single	¥		ANTrustTeam
				Disagree						
				Neither agree nor disagree Agree						
				Strongly agree						
				Not sure/Do not recall						
						Radio button, one-up vertical				
0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?		Von			Single	v		PREverUsed
0042014		recommended secure Messaging to you:		No.			omgie	+		PREVEIOSCU
				Not Sure/Do Not Recall						
RIENTING QUI		n-this survey, we are asking for your opinion on all-of such as online prescription refills, VA Appointments, lease add a space between orienting questio		atures-EXCEPT-Secure Messaging (which is asked in only one ques and similar functions. estion of the set	stion). Therefore, as	you answer the questions, ple	ase think	about your	experience with the ot	her My HealtheVet featu
00040040				T	I	T.	Multi	v		1
S0046942		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)		My doctor uses it		Checkbox, one-up vertical	Maid			PRTrial
				My doctor recommended it to me						
				Someone on my VA healthcare team other than my doctor recommended it to me.						
				Another Veteran recommended it to me						
				Freceived a hands on demonstration at the VA facility.						
				I saw a video program or a poster at the VA facility.						
				l-read a printed fact sheet.						
				I-received a postcard.						
				I-received an email reminder.						
				Freceived a phone call from the VA. Fread or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
				I received or saw information materials provided in Spanish.						
				Other						

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				MID: CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi		Special Instructions	Question Label
				Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
				6 months - less than 1 year						

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				1-2 years						
				More than 2 years						
				Not sure/Do Not Recall						
ORIENTING QU	JESTION	The following questions ask about how frequently you	ı use the key features	of My HealtheVet.						
	F	Please add a space between orienting question	n and the first que	estion of the set						
CAS0046944						Redic button, one un vertical	single	I ¥		I
5/\30040944		In the past year, how frequently have you used the Blue Button to access your VA personal health record information?-				Radio button, one-up vertical	Sirigic	·		
		information?-		Never						PRTaskFreq1
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046945		In the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?				Radio button, one-up vertical	single	¥		
		healthcare team?		Never						PRTaskFreq2
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046946							single	¥		
		In the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?		Never .		Radio button, one-up vertical				PRTaskFreq3
				1-2 times						
				3-9 times						
CAS0046947				10 or more times			single	¥		
		In the past year, how frequently have you used My HealtheVet to request a prescription refill?		Never		Radio button, one-up vertical				PRTaskFreq4
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046948				20 of more diffes			Multi	¥		
		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?		Never		Radio button, one-up vertical				PRMedFreq5
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046949		In the part year, how frequently have your red My		20 or more times			single	¥		
		In the past year, how frequently have you used My HealtheVet. Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?		Never		Radio button, one-up vertical				PRTaskFreg6
		The state of the s		1-2 times		, one op to teer				
				3-9 times						
CAS0046950				10 or more times			single	¥		
		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology					.0			
		reports, etc.)?		Never		Radio button, one up vertical				PRTaskFreq7

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				MID: CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046951							single	¥		
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?		Never		Radio button, one-up vertical				PRTaskFreq8

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	Skip Logic		Answer IDs (DOT	MID: CUSTOM QUESTION LIST Answer Choices			Single or	Required		
QID	Label	Question Text	ONLY)	(limited to 50 characters) 1-2 times	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
				3-9 times						
				10 or more times						
S0046952				10 of more times			single	¥		
		In the past year, how frequently have you used My								
		HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?		Never		Radio button, one-up vertical				PRTaskFreq9
				1-2 times						
				3-9 times						
				10 or more times						
S0046953		in the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)				Radio button, one up vertical	Multi	¥		PROTaskFreq
				VA Allergies and Adverse Reactions						
				VA Immunizations						
				VA Problem List (active health issues and conditions)						
				VA Admissions and Discharges						
				VA Wellness Reminders (for example: shots, cancer screening)						
				Department of Defense (DoD) Military-Service Information						
				None of the above						
		Please add a space between orienting questio	n and the first que	estion of the set						
S0046954		In the past year, how frequently have you used My HealtheVet to self-enter your medications and				Radio button, one-up vertical	single	¥		
		HealtheVet to self-enter your medications and supplements?		Never						PRSEFreq1
				1-2 times						
				3-9 times						
				10 or more times						
\S0046955						Radio button, one up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet to self-enter your lab and test results?		Never						PRSEFreq2
				1-2 times						
				3-9 times						
				10 or more times						
S0046956		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?		Never		Radio button, one up vertical	single	¥		PRSEFreq3
				1-2 times						
				3-9 times						
				10 or more times						
S0046957				10 or more times		Radio button, one up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?		Never						PRSEFreq4

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	MID: CUSTOM QUESTION LIST Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				1-2 times						
				3-9 times						
				10 or more times						
S0046958		In the past year, how frequently have you used My HealtheVet to self-enter information in your food				Radio button, one up vertical	single	¥		
		journal?		Never						PRSEFreq5
				1-2 times						
				3-9 times						
				10 or more times						
S0046959		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity iournal?		Never		Radio button, one up vertical	single	¥		PRSEFreq6
		,		1-2 times						
				3-9 times						
				10 or more times						
S0046924		la the section of the No.		10 of more times		Radio button, one-up vertical	single	¥		
		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?		Never						PRSEFreq7
				1-2 times						
				3-9 times						
				10 or more times						
S0046925		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)		10 or more times		Radio button, one-up vertical	Multi	¥		PRSEOFreq
		health record? (Please select all that apply)								
				Immunizations, self-reported						
				Medical events, self-reported						
				Family health history, self-reported						
				Military health history, self-reported						
				Treatment facility, self-reported						
				Health insurance, self-reported						
				Caregiver names and contacts, self-reported						
				Health calendar, self-reported						
				Personal information (contact information, emergency contacts), self-						
				None of the above						
RIENTING QU	ESTION	The following questions ask about communication ye	L u may have with your	VA healtheare team and your non-VA providers. They also ask about	ut two sources of info	T ormation that you may use in	My Health	eVet, either	health information that	; you self-entered or
	F	Please add a space between orienting question								
00040000						Dadio button, one un continut		l v		
\$0046926						Radio button, one up vertical		¥		
		In the past year, how frequently have you communicated								
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you gelf-entered-into My HealtheVet? (for example: your home blood glucose or blood								
		pressure measurements)		Never						PRVASelfFreq

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046927						Radio button, one up vertical		¥		
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you <u>accessed from your VA medical</u> record in My HealtheVet? (for example: your VA Notes)		Never						PRVAMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046928						Radio button, one up vertical		¥		
		in the past-year-how-frequently-have you communicated with-your-other VA healthcare providers (for example: your-specialist-physicians, therapists, counselors and coordinators) about information that you self-entered into My Healthe-Vet?		Never						PROtherSelfFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046962				20 of more times		Radio button, one up vertical		¥		
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)		Never						PROtherMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046963						Radio button, one-up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet information when you communicated with your VA healthcare team about <u>sare you received</u> outside of the VAZ flor example: tests done elsewhere								PROutsideCare
		or a non-VA emergency department visit)		Never						PROGESIGUEATE
				1-2 times						
				3-9-times						
CAS0046964				10 or more times		Radio button, one-up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about <u>care</u> you received at the VA?		Never						PRNonVAProvider
				1-2 times						
				3-9 times						
				10 or more times						
				l do not have any non-VA providers						

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				MID: CUSTOM QUESTION LIST					ı	
QID::AS0046964	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
\\$0046964							Multi	¥		
		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)		Computer or laptop		Checkbox, one-up vertical				PRDevice
				Mobile phone (for example: iPhone, Android)						
				Mobile tablet (for example: iPad, Android)						
				Kiosk						
				Television (for example: interactive Web TV)						
				Other						
RIENTING INTI	RODUC	Y our feedback is very important to us. Please think about y	our use of My Healthe\	Potition Secure Messaging when answering the following of the following	questions					
		Please add a space between orientating qu	estion and the fir	st question of the set						
\S0046966						Radio button, one-up vertical	Single	¥		
1000		The information in My HealtheVet is accurate.		Strongly disagree						PRAccurate
		The information in my redictieves is decurate.		orrongy disagree						Proceducto
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall			Cinala			
AS0046967		The information in My HealtheVet is easy to understand.		Strongly disagree		Radio button, one-up vertical	Single	¥		PREasy
				Disagrap						
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
AS0046968		New or undated information in My HealtheVet is		Not sure/Do-Not-Recall		Radio button, one-up vertical	Single	¥		
		New or updated information in My HealtheVet is generally available to me in a timely manner.		Strongly disagree						PRTimely-
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly-agree						
				Not sure/Do Not Recall						
\S0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)		Strongly-disagree		Radio button, one-up-vertical	Single	¥		PRProtect
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
AS0046970		l-am confident that My HealtheVet protects the privacy and security of my personal health information.				Radio button, one-up vertical	Single	¥		
		and security of my personal health information.		Strongly disagree						PRPrivate

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
\S0046971		It is easy to find the different My HealtheVet features that I want to use.		Strongly disagree		Radio button, one up vertical	Single	¥		PRONavToSM
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
\\$0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).		Strongly-disagree		Radio button, one-up vertical	Single	¥		PRNavinSM
				Disagree						
				Neither-agree nor-disagree						
				Agree						
				Strongly agree						
				Not-sure/Do Not-Recall						
\S0046973		I-trust my healthcare information when I receive it through My HealtheVet.		Strongly disagree		Radio button, one-up vertical	Single	¥		PRTrustOnline
				Disagree						
				Neither-agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
AS0046974		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)					Multi	¥		
		HealtheVet to help me: (Please select all that apply)				Checkbox, one-up vertical				PRGoals
				Self-enter and track my-personal health goals						
				Gain-peace of mind-about my personal health goals- Coordinate with my VA healthcare team based on my personal health						
				goals						
\S0046975				None of the above			Multi	¥		
		Regarding my VA medications, I use My HealtheVet to help me: (Please-select all that apply)				Checkbox, one-up-vertical				PRMeds
		, , , , , , , , , , , , , , , , , , , ,		Review and understand my VA prescribed medications						
				Gain peace of mind about my VA-prescribed medications-						
				Coordinate with my VA healthcare team about my VA-prescribed medications						
				None of the above						

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (sele	ct from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
S0046929								Multi	¥		
		Regarding my VA tests and procedures. Luse My									
		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)				Checkbox,	one-up vertical				PRTestPRoc
				Review and understand the tests and procedures that I receive from VA							
				Gain peace of mind from my VA healthcare team about tests and							
				procedures that I receive from VA. Coordinate with my VA healthcare team about the tests and procedures							
				that I receive from VA							
				None of the above							
\S0046930				Twite of the above				Multi	¥		
		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)				l					
	+	HealtheVet to help me: (Please select all that apply)		Povious and understand my montal and emotional health and any		Checkbox,	one-up vertical	+			PRMentalHealth
				Review and understand my mental and emotional health and any prescribed treatment							
				Gain-peace of mind about my mental and emotional health and any prescribed treatment							
				Coordinate with my VA healthcare team about my mental and emotional							
				health and any prescribed treatment							
				None of the above							
\S0046931								Multi	¥		
		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that									
		use My HealtheVet to help me: (Please select all that apply)				Checkbox	one-up vertical				PRPreventive
				Review and understand my VA preventive care				+			
				Gain peace of mind about my VA preventive care							
				Coordinate with my VA healthcare team about my VA preventive care							
				None of the above				Multi	¥		
\S0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select						Huiti	Ť		
		exercise), I use My HealtheVet to help me: (Please select all that apply)		Review and understand specific things I can do to improve my health or prevent illness		Checkbox,	one-up vertical				PRSelfCare
				Self-enter and track-specific things I can do to improve my health or							
				prevent illness Gain peace of mind about specific things I can do to improve my health							
				or prevent illness							
				Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness							
\S0046933		After treatment, labs or tests, I review my results on My		None of the above				Single	¥		
130040933		HealtheVet to see if I need a follow-up call or visit.		Strongly disagree		Radio butt	on, one up vertical		•		PRFollowUp
				Disagree							
				Neither agree nor disagree				-			
				Agree							
				Strongly agree							
\S0046934		I use My HealtheVet information to help me make better health and healthcare decisions.		Strongly agree				Single	¥		
		health and healthcare decisions.		Strongly disagree		Radio butt	on, one up vertical	+			PRDecisInfo
				Disagree							
				Neither agree nor disagree				1			
				Agree							
				Strongly agree							
S0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.						Single	¥		
	1	necessary to call or go see my VA healthcare team.		Strongly disagree		Radio butt	on, one-up vertical	-			PRDecisCall
				Disagree							

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				Neither agree nor disagree						
				Agree						
CAS0046936		Luse My HealtheVet to help me figure out solutions		Strongly agree			Single	¥		
0/100040000		l-use-My-HealtheVet to help me figure out solutions when new problems arise with my health.		Strongly disagree		Radio button, one-up vertical				PRSolutions
				Disagree						
				Neither agree nor disagree						
				Agree Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.		Strongly disagree		Radio button, one up vertical	Single	¥		OUTInfo
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046938		I am confident in working with my VA healthcare team to		Strongly agree			Single	¥		
CA50040930		l-am confident in working with my VA healthcare team to manage my health and healthcare.		Strongly disagree		Radio button, one up vertical				OUTTeam
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046939				Strongly agree			Single	¥		
		l feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).—		Strongly disagree		Radio button, one up vertical				OUTControl
				Disagree						
				Neither-agree nor-disagree						
				Agree						
CA C0040040				Strongly agree			Single	¥		
CAS0046940		l-am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on					Single	Ċ		
		me.)		Strongly disagree Disagree		Radio button, one-up vertical				OUTAchGoals
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046941		l intend to continue using My HealtheVet in the future.		Strongly disagree		Radio button, one up vertical	Single	¥		OUTIntentUse
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046982				Strongly agree			Single	¥		
CASUU40982		+ intend to recommend My HealtheVet to others. —		Strongly disagree		Radio button, one-up vertical	Jg.u			OUTIntentRec

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	Skip Logic	Answer IDs (DOT	MID: CUSTOM QUESTION LIST Answer Choices			Single or	Required		
QID	Label Question Text	ONLY)		Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
			Disagree						
			Neither agree nor disagree						
			recities agree not disagree						
			Agree						
			Strongly agree						
						Single	¥		
	How often do you find that information from the VA (in								
\$0042904	print or online) about your medical condition is difficult to understand?		Never or almost never		Radio button, one-up vertical				ANHIthLit
			Infrequently						
			Occasionally						
			Frequently						
			Very frequently or always						
B00029	My use of the My Healthe\/et personal health record has		Not sure/Do not recall		Dadie button, one un vertical	Cinala	Y		MHV improve Health
800029	My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly disagree		Radio button, one-up vertical	Single	Y		мну improve неакп
			Disagree						
			Not sure		+				
			Disagree Agree		+				
			Strongly agree		+				
			Not applicable						
S0042905	Overall, how confident are you that you could get health-		Not at all confident		Radio button, one un vertical	Sinale	¥		ANHIthSearch
	related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?					g			
			Somewhat confident						
			Moderately confident						
			Confident						
			Very confident						
			Not sure						
S0029040	What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My HealtheVet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
							1		
M0173	What is the main improvement that you would suggest for		Other		Text area, no char limit		N		ENDRequest
10173	the My HealtheVet web site? Have you completed this survey within the past 3		Yes		Text area, no char limit Radio button, one-up vertical		N		ENDRequest Survey
	the My HealtheVet web site?					Single	N		-

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	Skip								
QID	Logic Label Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
LM0170	Which of the following best describes you?	ONLT	Active duty	JKIP to	Checkbox, one-up vertical	Multi	Y		ANRole
	,		National Guard/Reserve						
			Veteran						
			Family member of a veteran or Servicemember						
			Caregiver of a Veteran or Servicemember (other than family)						
			Veteran Service Organization member VA employee						
			Non-VA federal government employee						
			State/local government employee						
			General public						
1000010			Other role		9. 11				
JB00048	Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF/OND) Desert Shield/Desert Storm	+	Checkbox, one-up vertical	Multi	N		ANMilServ
			Vietnam War	+					
			Korean War						
			World War II						
			Peacetime Service Other	_					
	Mutually exclusive		Not Applicable						
D02714	What is your age range?		Under 20		Dropdown (Select-one)	Single	N		ANAge
			20-24						
			25-29						
			30-34 35-39	+		-			
			40-44						
			45-49						
			50-54						
			55-59 60-64						
			65-69						
			70-74						
			75-79						
			80-84						
C00267	What is your gender?		85 or older Male		Dropdown (Select-one)	Single	N		ANGender
			Female						
\S0042785	Are you of Hispanic or Latino origin or descent?		Yes		Drop down, select one	Single	N		ANEthnicity
			No						
						0: 1			
\S0042786	What is your race?		American Indian or Alaska Native Asian		Drop down, select one	Single	N		ANRace
			Black or African American	+					
			Native Hawaiian or Other Pacific Islander						
			White (Caucasian)						
			Two or More Races Other race						
			Unknown or Do Not Wish to Reply	+					
			Simulation of Bottot Wish to Hopy		Radio button, one-up vertical				
	Which of the following best describes the highest level of education you have completed?		Did not complete high school						
S0028939	cadcation you have completed:					Single	Υ		ANEduc
			High school graduate						
			Some college or vocational school						
			College graduate Some postgraduate school						
			Graduate or professional degree						
00178	In general, how would you rate your overall health?		Excellent		Drop down, select one	Single	Y		ANHealth
			Very Good						
			Good						
			Fair Poor						
B00026	Are you a registered user on the MyHealtheVet web		Yes	Α	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
	site?								
			No						
50020040	1		Not sure	1	Charlibox and university	Cinal-	V	Ckin Logio	ANUlcorTune
AS0028940	A Your member log-in box now includes an icon for your		Basic (B)	1	Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
	account type. What type of My HealtheVet account do		Dasic (D)	1					
	you have?		Advanced (A)	+					
			Provinces (A)			I	1		L

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	Skip									
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ŲΙD	Laber	Question Text	ONLI	Premium (authenticated or IPA'd)(P)	Skip to	Type (Sciect Holli list)	Wilditi	1/14	Special instructions	Question Euser
				Not sure						
M0169		How frequently do you visit the My HealtheVet web site?		First time		Dropdown (Select-one)	Single	Y		ANMHVFreq
		, , , , , , , , , , , , , , , , , , , ,				,,,,,				.,
				Daily or more than once a day						
				About once a week About once a month						
				About every 6 months						
				Less than every 6 months						
				Not sure/Do not recall						
JB00022		What were you trying to accomplish today in My Health e Vet? (please select all that apply)				Checkbox, one-up vertical	Multi	Υ		ANReason
		Healthever? (please select all that apply)		Leave mare about factures that are quallable						
	_			Learn more about features that are available Request a prescription refill						
				View my medication history						
	_			Use Secure Messaging to communicate with my VA health care team						
	+			Use the Blue Button (Download My Data)						
				Int I also button (Sommout in) butto						
				View my VA Appointments						
				Look up information about a health condition or medication						
				View my lab or other test results						
				View my VA Wellness Reminders						
				View my VA Notes (written by my health care team)						
				Enter my personal information (emergency contacts, etc.)						
				Enter data that I track myself such as weight, blood pressure, blood sugar	, etc.					
				Enter information about my non-VA medications or supplements						
				Find a VA facility						
				Find information about VA Health Benefits						
				Find information about VA Benefits other than health benefits						
110170				Other			0: 1			
LM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes		Dropdown (Select-one)	Single	Y		ANTaskAcc
		Trouble vot.		No						
				Partially						
				Not finished yet						
AS0028943		Do you get care at a VA facility?		Yes	A,B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
				No						
150028044				Not Sure		Cheekhay and un vertical	Cinala	N	okin logio	ANFacilFreq
40020044	A			Name		Checkbox, one-up vertical	Single	N	skip logic	Aivraciirieq
		In the past year, how often did you use a VA medical facility or service for your health care needs?		Never						
		facility or service for your health care needs?		Once in the most one						
				Once in the past year						
				2 to 11 times in the past year						
				12 or more times in the past year			0: 1	.,		
S0042864	В	What is your travel time to the VA facility where you receive most of your care?		less than 30 minutes		Radio button, one-up vertical	Single	¥	skip logic	ANDist
		and the second s		30 minutes to under 1 hour						
				1 hour to under 1.5 hours						
				1.5 hours to under 2 hours						
				2 or more hours						
				Not sure/Do not recall						
S0042867	e	How many years have you been seeing your VA				Drop down, select one	Single	¥		ANYrsTeam
		primary healthcare team?		Less than 1 year			8	_		
		, and the second		1 5 years						
				More than 5 years						
				Not sure/Do not recall						
AS0042868	Đ	Generally speaking, how satisfied are you with the				Radio button, one-up vertical	Single	¥		ANSatTeam
		quality of care and treatment that you receive from		Very unsatisfied						
		your VA healthcare team?								
				Unsatisfied						
				Neither satisfied nor unsatisfied						
				Satisfied						
				Very satisfied						

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				MID: CUSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o	Required Y/N	Special Instructions	Question Label
CAS0042869				Not sure/Do not recall		Dadia battan ana ara-ara-dia-d	0: 4	.,		ANTrustTeam
CASUU42869	E	Overall, I trust my VA healthcare team's advice and eare.		Strongly disagree		Radio button, one up vertical	Single	¥		ANIFUSTICAM
				Disagree						
				Neither agree nor disagree Agree						
				Strongly agree						
				Not sure/Do not recall						
CAS0042814	F	Has your VA doctor or healthcare team ever recommended Secure Messaging to you?		¥es		Radio button, one-up vertical	Single	¥		PREverUsed
				No						
AUTIAL BAT A BURGE		Warra 2 OUESTION DOTATION		Not-Sure/Do Not Recall						
		Wave 2 QUESTION ROTATION								
FORIENTING OU	ESTION	n this survey, we are asking for your opinion on all of	the My HealtheVet fo	atures EXCEPT Secure Messaging (which is asked in only one que and similar functions.	stion). Therefore, as	you answer the questions, ple	ase think	about your	experience with the ot	her My HealtheVet features
•		such as online prescription refills, VA Appointments,	the VA Blue Button, a	and similar functions.						
	P	lease add a space between orienting questio	n and the first que	estion of the set						
CAS0046942		Which of the following convinced you to first try My					Multi	¥		
CA30040942		HealtheVet? (Please select all that apply)		My doctor uses it		Checkbox, one-up vertical				PRTrial
				My doctor recommended it to me						
				Someone on my VA healthcare team other than my doctor						
				recommended it to me.						
				Another Veteran recommended it to me						
				I received a hands on demonstration at the VA facility.						
				I saw a video program or a poster at the VA facility.						
				I read a printed fact sheet.						
				l received a postcard.						
				l received an email reminder.						
				I-received a phone call from the VA.						
				l-read-or heard about it through the media (newspaper, radio, TV, or social-media like Facebook or Twitter).						
				received or saw information materials provided in Spanish.						
				Other						
				Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?		Less than 6 months		Radio button, one-up vertical	Single	Y		PRYrsUse
				6 months - less than 1 year						
L	1			O MONUTO 1033 GIANT 1 YEAR		I	L	.L	l	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
				1-2 years						
				More than 2 years						
				·						
RIENTING QI	UESTION	The following questions ask about how frequently you		Not sure/Do Not Recall of My Healthe Vet.						
		Please add a space between orienting question	n and the first au	estion of the set						
		rease and a space between orienting question	ir and the mist qui	iston of the set						
\S0046944		In the past year, how frequently have you used the Blue Button to access your VA personal health record information?				Radio button, one-up vertical	single	¥		
		information?		Never						PRTaskFreq1
				1-2 times						
				3-9 times						
				10 or more times						
\S0046945		In the past year, how frequently have you used Secure				Radio button, one-up-vertical	single	¥		
		Messaging to communicate with your doctor or healthcare team?		Never						PRTaskFreq2
				1-2 times						
				3-9 times						
				10 or more times						
\S0046946		In the past year, how frequently have you used My					single	¥		
		HealtheVet to check your upcoming VA appointments?		Never		Radio button, one up vertical				PRTaskFreq3
				1-2 times						
				3-9 times						
				10 or more times						
\\$0046947		In the past year, how frequently have you used My HealtheVet to request a prescription refill?		M		Dedie besteer een een versteel	single	¥		PRTaskFreq4
		Healthevel to request a prescription renii?		Never		Radio button, one-up vertical				РК газк гге q 4
				1-2 times						
				3-9 times						
\S0046948				10 or more times			Multi	¥		
100010010		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?		Never		Radio button, one up vertical				PRMedFreq5
				1-2 times		The second secon				
				3-9 times						
AS0046949		In the part year have frame the house and the		10 or more times			single	¥		
		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?		Never		Radio button, one-up vertical				PRTaskFreg6
		terror, you will control of comp.		1.2 times						

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				3-9 times						
				10 or more times						
CAS0046950		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?		Never		Radio button, one up vertical	single	¥		PRTaskFreq7
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046951							single	¥		
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?		Never		Radio button, one-up vertical				PRTaskFreq8

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label
				1-2 times						
				3-9 times						
AS0046952				10 or more times			single	¥		
7.00040302		In the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?		Never		Radio button, one up vertical				PRTaskFreq9
				1-2 times						
				3-9 times						
				10 or more times						
AS0046953		In the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue-Button? (Please select all that apply)				Radio button, one up vertical	Multi	¥		PROTaskFreq
				VA Allergies and Adverse Reactions						
				VA Immunizations						
				VA Problem List (active health issues and conditions)						
				VA Admissions and Discharges						
				VA Wellness Reminders (for example: shots, eancer screening)						
				Department of Defense (DoD) Military Service Information						
				None of the above						
RIENTING QU	JESTION	The following questions ask about any information the	at you may self-enter	to My HealtheVet.						·
	F	Please add a space between orienting question	n and the first que	estion of the set						
\S0046954						Radio button, one up vertical	single	¥		
100040004		In the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?		Never						PRSEFreq1
				1-2 times						
				3-9 times						
				10 or more times						
\\$0046955		In the past year, how frequently have you used My HealtheVet to self-enter your lab and test results?		Neuer		Radio button, one-up vertical	single	¥		PRSEFreq2
		reactive ver to self-enter your lab and test results?		Never						FROEFFEGE
				1-2-times 3-9-times						
AS0046956				10 or more times		Radio button, one-up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?		Never						PRSEFreq3
				t and the second						

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	Skip									
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
-				1-2 times						
				3-9 times						
				10 or more times			almost a	V		
CAS0046957		In the part year, how frequently have you used My				Radio button, one-up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?		Never						PRSEFreq4
				1-2 times						
				3-9 times						
CAS0046958				10 or more times		Radio button, one-up vertical	single	¥		
<i>5</i> 7 (500+0550		in the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?								
	+	journal?		Never						PRSEFreq5
	-			1-2 times						
				3-9 times						
				10 or more times						
CAS0046959		In the past year, how frequently have you used My Healthe-Vet to self-enter information in your activity				Radio button, one-up vertical	single	¥		
		HealtheVet to self-enter information in your activity journal?		Never						PRSEFreq6
				1-2 times						
	+			3-9 times						
				10 or more times		Radio button, one-up vertical	single	¥		
CAS0046924		in the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?				Radio buttori, one-up vertical	Single			
		health goals?		Never						PRSEFreq7
				1-2 times						
				3.9 times						
CAS0046925		In the past year, which other types of information have		10 or more times		Radio button, one-up-vertical	Multi	¥		PRSEOFreq
,/\30040323		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)				radio sation, one up ventical	, mail	·		. 1020.104
				Immunizations, self reported						
				Medical events, self reported						
				Family health history, self-reported						
				Military health history, self reported						
				Treatment facility, self-reported						
				Health insurance, self-reported						
				Caregiver names and contacts, self-reported						
				Health calendar, self-reported						

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	Skip Logic		Answer IDs (DOT	Answer Choices		_ , , , , , , , ,	Single or	Required		
QID	Label	Question Text	ONLY)	(limited to 50 characters) Personal information (contact information, emergency contacts), self-	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
				reported None of the above						
ODIENTING OL	IESTION	The following questions ask about communication vo	u may have with your	 'VA-healtheare-team-and-your-non-VA-providers. They also ask ab o	ut two sources of info	rmation that you may use in I	Av Healthe	Vet either	health information that	' vou self-entered or
SKILITINO QU		information automatically provided to you by your VA	healthcare team.				,			,,
	P	lease add a space between orienting question	and the first que	estion of the set						
AS0046926						Radio button, one-up vertical		¥		
		in the past year, how frequently have you communicated with your VA primary healthcare team about information that you self-entered into My HealtheVet? (for example: your home blood glucose or blood								
		information that you <u>self-entered into My HealtheVet?</u> (for example: your home blood glucose or blood								
		pressure measurements)		Never						PRVASelfFreq
				1-2 times						
				3.9 times						
				10 or more times		Radio button, one-up vertical		¥		
CAS0046927						radio button, one-up vertical		т.		
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical								
		information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)		Never						PRVAMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046928						Radio button, one up vertical		¥		
		In the past year, how frequently have you communicated								
		with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and								
		coordinators) about information that you <u>self-entered</u> into My HealtheVet?		Never						PROtherSelfFreq
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046962				200 more times		Radio button, one-up vertical		¥		
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example:								
		in the past-year-how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My Healthe Vet? (for example:								
		your VA Notes)		Never						PROtherMHVFreq
				1-2 times						
				3-9 times						
				10 or more times						

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				MID: CUSTOM QUESTION LIST						
	Skip									
QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)		Required Y/N	Special Instructions	Question Label
CAS0046963						Radio button, one-up vertical	single	+		
		In the past year, how frequently have you used My HealtheVet information when you communicated with								
		your VA healthcare team about <u>care you received</u> outside of the VA? (for example: tests done elsewhere or a non-VA emergency department visit)		Never						PROutsideCare
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046964				20 of more sines		Radio button, one up vertical	single	¥		
		In the past year, how frequently have you used My HealtheVet information when you communicated with your non VA providers about <u>care</u> you received at the VA?								
		VA?		Never						PRNonVAProvider
				1-2 times						
				3-9 times						
				10 or more times						
CAS0046964				I do not have any non-VA providers			Multi	¥		
CAS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)					- Trialia	·		
		My HealtheVet website? (Please-select all that apply)		Computer or laptop		Checkbox, one-up vertical				PRDevice
				Mobile phone (for example: iPhone, Android)						
				Mobile tablet (for example: iPad, Android)						
				Kiosk						
				Television (for example: interactive Web TV)						
FORIENTING INT	RODUC	Your feedback is very important to us. Please think about	your use of My Healthe	Other /et features other than Secure Messaging when answering the following of	uestions.					
		Please add a space between orientating qu	uestion and the fir	st question of the set						
CAS0046966						Radio button, one-up vertical	Single	¥		
		The information in My HealtheVet is accurate.		Strongly disagree						PRAccurate
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAC0040007				Not sure/Do Not Recall		Radio button, one up vertical	Single	¥		
CAS0046967		The information in My HealtheVet is easy to understand.		Strongly disagree		radio sutton, one up ventical	Single			PREasy
				Disagree						

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QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		Ç								
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
CAS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.		Strongly disagree		Radio button, one-up vertical	Single	¥		PRTimely-
		g,,								·
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly-agree						
				Not-sure/Do Not-Recall						
CAS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)				Radio button, one-up vertical	Single	¥		
		count on it working.)		Strongly disagree						PRProtect
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046970		l am confident that My HealtheVet protects the privacy and security of my personal health information.		Not-sure/Do Not-Recall		Radio button, one-up vertical	Single	¥		
		and security of my personal health information.		Strongly disagree						PRPrivate
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046971		It is easy to find the different My HealtheVet features		Not sure/Do Not Recall		Radio button, one-up vertical	Single	¥		
,/\30040371		that I want to use.		Strongly disagree		radio battori, one ap vertical				PRONavToSM
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
				Not sure/Do Not Recall			Circul	V		
CAS0046972		It is easy to navigate within the My HealtheVet features				Radio button, one up vertical	Single	¥		
		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).		Strongly disagree						PRNavinSM
				Disagree						
				Neither agree nor disagree						

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QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
				Agree						
				Strongly agree						
				Not sure/Do Not Recall						
CAS0046973		I trust my healthcare information when I receive it through My HealtheVet.				Radio button, one-up vertical	Single	¥		
		through My Healthevet.		Strongly-disagree						PRTrustOnline
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
:AS0046974		Regarding my personal health goals Tuco My		Not sure/Do Not Recall			Multi	¥		
730040314		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)				Checkbox, one-up vertical				PRGoals
				Self-enter and track my personal health goals						
				Gain peace of mind about my personal health goals-						
				Coordinate with my VA healthcare team based on my personal health						
				goals						
AS0046975				None of the above			Multi	¥		
AS0046975		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)				Checkbox, one-up vertical	Multi	-		PRMeds
				Review and understand my VA-prescribed medications						
				Gain peace of mind about my VA prescribed medications-						
				Coordinate with my VA healthcare team about my VA-prescribed medications						
				None of the above						
AS0046929				Note of the above			Multi	¥		
		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)								
		Healthevet to help me: (Please select all that apply)				Checkbox, one-up-vertical				PRTestPRoc
				Review and understand the tests and procedures that I receive from VA						
				Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA						
				Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
				None of the above						
AS0046930				Total of the above			Multi	¥		
		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)				Checkbox, one-up-vertical				PRMentalHealth
				Review and understand my mental and emotional health and any prescribed treatment						
				Gain peace of mind about my mental and emotional health and any prescribed treatment						
				Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
				None of the above						
				None of the above						

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QID	Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0046931							Multi	¥		-
		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I								
		use My HealtheVet to help me: (Please select all that apply)				Checkbox, one-up vertical				PRPreventive
				Review and understand my VA preventive care						
				Gain peace of mind about my VA preventive care						
				Coordinate with my VA healthcare team about my VA preventive care						
CAS0046932				None of the above			Multi	¥		
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)	4	Review and understand specific things I can do to improve my health or prevent illness			Multi			
		all that apply)				Checkbox, one-up-vertical				PRSelfCare
				Self-enter and track specific things I can do to improve my health or prevent illness						
				Gain peace of mind about specific things I can do to improve my health or prevent illness						
				Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
				None of the above						
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.		Strongly disagree		Radio button, one-up vertical	Single	¥		PRFollowUp
				Disagree						
				Neither-agree nor disagree						
				Agree						
CAS0046934		I use My HealtheVet information to help me make better		Strongly agree			Single	¥		
CA50040934		health and healthcare decisions.		Strongly disagree		Radio button, one up vertical				PRDecisInfo
				Disagree						
				Neither agree nor disagree						
				Agree						
				Ng-ce -						
CAS0046935		Luca My HaalthaVat to halp maiudea whon it is		Strongly agree			Single	¥		
CA30040333		l use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.		Strongly disagree		Radio button, one-up vertical				PRDecisCall PRDecisCall
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions					Single	¥		
		when new problems arise with my health.		Strongly disagree		Radio button, one-up vertical				PRSolutions
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						

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QID CAS0046937	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)	Multi Single	Ý/N ¥	Special Instructions	Question Label
CA30040937		I have all the information I need to manage my health and healthcare.		Strongly disagree		Radio button, one-up vertical				OUTInfo
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046938		Lam confident in working with my VA healthcare team to		Strongly agree			Single	¥		
CA30040330		l am confident in working with my VA healthcare team to manage my health and healthcare.		Strongly-disagree		Radio button, one up vertical				OUTTeam
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046939				Strongly-agree			Single	¥		
CA30040333		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).								
		medication, treatment or health routine).		Strongly disagree		Radio button, one up vertical				OUTControl
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046940				Strongly agree			Single	¥		
C/ 1000 100 10		l am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on								
		or knowing that my family and friends can depend on me.)		Strongly disagree		Radio button, one-up vertical				OUTAchGoals
				Disagree						
				Neither agree nor disagree						
				Neutrici agree noi disagree						
				Agree						
0400040044				Strongly agree			Single	¥		
CAS0046941		I intend to continue using My HealtheVet in the future.		Strongly disagree		Radio button, one up vertical	Jiligie			OUTIntentUse
				Disagree						
				Neither agree nor disagree						
				Agree						
CAS0046982				Strongly-agree			Single	¥		
CA30040302		Fintend to recommend My HealtheVet to others.		Strongly disagree		Radio button, one-up vertical	g.2			OUTIntentRec
				Disagree						
				Neither agree nor disagree						
				Agree						
				Strongly agree						

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
							Single	¥		
CAS0042904		How often do you find that information from the VA (in print or online) about your medical condition is difficult to understand?		Never or almost never		Radio button, one up vertical				<u>ANHIthLit</u>
				Infrequently						
				Occasionally Frequently						
				Very frequently or always						
				Not sure/Do not recall						
RJB00029		My use of the My HealtheVet personal health record has		Strongly disagree		Radio button, one-up vertical	Single	Y		MHV improve Health
		improved my ability to manage my health.				radio battori, one-up vertical	Singic	· ·		with improve reduit
				Disagree Not sure						
				Disagree						
				Agree						
				Strongly agree						
				Not applicable						
CAS0042905		Overall, how confident are you that you could get health- related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?		Not at all-confident		Radio button, one up vertical	Single	¥		ANHIthSearch
				Somewhat confident						
				Moderately confident						
				Confident						
				Very confident						
				Not sure						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)		Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
				Track the status of my prescription refill delivery						
				View/pay my VA bills/copayments						
				View a list of my VA health care providers and their contact information						
				Use a mobile app for My Health e Vet						
				Join an online forum to discuss health issues with other Veterans						
				Advance check-in for my VA clinic visits						
				Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
				Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
				Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
				Check to determine if my different medications are safe when taken together						
				More online educational programs						
				Receive a monthly email newsletter						
				Receive notification of new content/features on the site						
				Other						
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?				Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?		Yes		Radio button, one-up vertical				Survey
				No			Single	N		
				Don't recall						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170		Which of the following best describes you?	Active duty	·	Checkbox, one-up vertical	Multi	Υ		ANRole
			National Guard/Reserve						
			Veteran Family member of a veteran or Servicemember						
			Caregiver of a Veteran or Servicemember (other than family)						
			Veteran Service Organization member						
			VA employee						
			Non-VA federal government employee						
			State/local government employee General public						
			Other role						
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND)		Checkbox, one-up vertical	Multi	N		ANMilServ
			Desert Shield/Desert Storm						
			Vietnam War Korean War						
			World War II						
			Peacetime Service						
			Other						
AED02714		Mutually exclusive What is your age range?	Not Applicable Under 20		Dropdown (Select-one)	Single	N		ANAge
/ LEGET I		vinacio your ago rango.	20-24		Bropadiii (Goldat Gild)	Cirigio			7 11 17 190
			25-29						
			30-34						
			35-39 40-44						
			45-49						
			50-54						
			55-59 60-64						
			65-69						
			70-74						
			75-79						
			80-84 85 or older						
JIC00267			Male		Dropdown (Select-one)	Single	N		ANGender
			Female						
CAS0042785		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?	American Indian or Alaska Native		Drop down, select one	Single	N		ANRace
07.00012100		vinacio your raco.	Asian		Brop down, selections	Unigio			71111400
			Black or African American						
			Native Hawaiian or Other Pacific Islander White (Caucasian)						
			Two or More Races						
			Other race						
			Unknown or Do Not Wish to Reply						
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	Single	~		ANEduc
J. 100020000			High school graduate			Unigic			
			Some college or vocational school						
			College graduate Some postgraduate school						
			Some postgraduate school Graduate or professional degree						
JIC00178		In general, how would you rate your overall health?	Excellent		Drop down, select one	Single	Υ		ANHealth
			Very Good		, , , , , , , , ,				
			Good						
			Fair Poor						
RJB00026		Are you a registered user on the MyHealth e Vet web site?	Yes	A	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
			No						FaraCan Doculto Confiden

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0028940	A		Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
		Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)			9		5p 239.3	7,-
			Advanced (A)						
			Premium (authenticated or IPA'd)(P) Not sure						
ALM0169		How frequently do you visit the My HealtheVet web site			Dropdown (Select-one)	Single	Y		ANMHVFreq
ALWIO 103		now nequently do you visit the my reduite vet web site	i list unic		Bropadwir (Sciect one)	Single	· ·		Antimitivi req
			Daily or more than once a day						
			About once a week About once a month						
			About once a month About every 6 months						
			Less than every 6 months						
			Not sure/Do not recall						
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)			Checkbox, one-up vertical	Multi	Y		ANReason
			Learn more about features that are available						
			Request a prescription refill View my medication history		_				
	+		Use Secure Messaging to communicate with my VA health care team		_				
			Use the Blue Button (Download My Data)						
			View my VA Appointments						
			Look up information about a health condition or medication						
			View my lab or other test results						
			View my VA Wellness Reminders						
			View my VA Notes (written by my health care team)		_				
			Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar	otc					
			Enter information about my non-VA medications or supplements	, etc.					
			Find a VA facility						
			Find information about VA Health Benefits						
			Find information about VA Benefits other than health benefits Other						
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y		ANTaskAcc
			No No						
			Partially Not finished yet						
CAS0028943		Do you get care at a VA facility?	Yes	A,B, C, D, E, F	Checkbox, one-up vertical	Single	Υ	Skip Logic	ANFacilCare
		,	No						
			Not Sure						
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
			Once in the past year						
			2 to 11 times in the past year						
CAS0042864	- B	What is your travel time to the VA facility where you	12 or more times in the past year		Radio button, one-up vertical	Cinale	V	skip logic	ANDist
CAS0042864	В	receive most of your care?	less than 30 minutes		Radio button, one-up vertical	Single	Y	Skip logic	ANDIST
			30 minutes to under 1 hour						
			1 hour to under 1.5 hours						
			1.5 hours to under 2 hours						
			2 or more hours						
CAS0042867	С	Usan and a second secon	Not sure/Do not recall		Drop down, select one	Single	Y		ANYrsTeam
2A3004Z00/		How many years have you been seeing your VA primary healthcare team?	Less than 1 year		Drop down, select one	Siligie	1		Aivi1916aiii
		p, mountoure tourn.							ForeSee Begulte, Confider

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			MID: CUSTOM QUESTION	-131					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-5 years						
			More than 5 years Not sure/Do not recall						
042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Very unsatisfied		Radio button, one-up vertical	Single	Y		ANSatTeam
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
0042869	E	Overall, I trust my VA healthcare team's advice and care.	Not sure/Do not recall Strongly disagree		Radio button, one-up vertical	Single	Y		ANTrustTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall		Radio button, one-up vertical				
	F	Has your VA doctor or healthcare team ever			radio buttori, orie-up vertical				
50042814		recommended Secure Messaging to you?	Yes			Single	Υ		PREverUsed
EW MEANING	JESTION	HealtheVet features such as online prescription refil	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans	wer the qu	uestions, pl	ease think about your e	experience with the other
EW MEANING	JESTION	n this survey, we are asking for your opinion on all o	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans	wer the qu	estions, pl	ease think about your e	xperience with the othe
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all o HealtheVet features such as online prescription refil.	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans			ease think about your e	experience with the other
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all o HealtheVet features such as online prescription refil.	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans	wer the qu	restions, pl		experience with the other
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor	asked in only one qu					
EW MEANING	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s. VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility.	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility.	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	My HealtheVet features EXCEPT Secure Messaging (which is s, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet.	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility.	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s. VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet.	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder.	asked in only one qu					
W MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	If the My HealtheVet features EXCEPT Secure Messaging (which is s, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or	asked in only one qu					
EW MEANING RIENTING QI	JESTION	n this survey, we are asking for your opinion on all of Healthe Vet features such as online prescription refile lease add a space between orienting question which of the following convinced you to first try My	Mot Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is s. VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received a postcard. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).	asked in only one qu					

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Υ		PRYrsUse
			6 months - less than 1 year						

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			MID: CUSTOM QUESTION L	IST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Тур	pe (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 years							
			More than 2 years							
ODIENTING OL	IESTION	The following questions ask about how frequently yo	Not sure/Do Not Recall use the key features of My HealtheVet.							
[OKIENTING QC										
		Please add a space between orienting questio	n and the first question of the set							
CAS0046944					Rad	dio button, one-up vertical	single	Y		
CA30040944		In the past year, how frequently have you used the Blue Button to access your VA personal health record information?	Never			no success, one up vertical				PRTaskFreq1
			1-2 times							
			3-9 times							
CAS0046945			10 or more times		Rad	dio button, one-up vertical	single	Y		
0,1000,100,10		In the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?	Never							PRTaskFreq2
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046946		In the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?					single	Y		
		HealtheVet to check your upcoming VA appointments?	Never 1-2 times		Rac	dio button, one-up vertical				PRTaskFreq3
			3-9 times							
			10 or more times							
CAS0046947		In the past year, how frequently have you used My HealtheVet to request a prescription refill?	Never		Rac	dio button, one-up vertical	single	Y		PRTaskFreq4
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046948		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?	Never		Rac	dio button, one-up vertical	Multi	Y		PRMedFreq5
			1-2 times							
			3-9 times							
			10 or more times							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Multi	Required Y/N	Special Instructions	Question Label
CAS0046949		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq6
			1-2 times 3-9 times						
CAS0046950		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for	10 or more times			single	Y		
		Healtnevet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?	Never		Radio button, one-up vertical				PRTaskFreq7
			1-2 times 3-9 times						
CAS0046951			10 or more times			single	Y		
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical				PRTaskFreq8

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label
V.D		Quantum Tom		-	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		1,11		Ç
			1-2 times						
			3-9 times						
AS0046952			10 or more times			single	Y		
A30040932		In the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?	Never		Radio button, one-up vertical	o o			PRTaskFreq9
			1-2 times						
			3-9 times						
			10 or more times						
AS0046953		In the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)	20 or more umes		Radio button, one-up vertical	Multi	Y		PROTaskFreq
			VA Allergies and Adverse Reactions						
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
			None of the above						
RIENTING QU	ESTION	The following questions ask about any information th	at you may self-enter to My HealtheVet.						
		Please add a space between orienting questio							
AS0046954		In the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?	Never		Radio button, one-up vertical	single	Y		PRSEFreq1
			1-2 times						
			3-9 times						
			10 or more times						
AS0046955		In the past year, how frequently have you used My HealtheVet to self-enter your lab and test results labs and tests?	Never		Radio button, one-up vertical	single	Y		PRSEFreq2
			1-2 times						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label	
			10 or more times							
CAS0046956		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?	Never		Radio button, one-up vertical	single	Y		PRSEFreq3	
			1-2 times							
			3-9 times							
			10 or more times				.,			
CAS0046957		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRSEFreq4	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046958		In the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq5	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046959		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq6	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046924		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?	Never		Radio button, one-up vertical	single	Y		PRSEFreq7	
		nearui goais:	1-2 times						rkscried	
			3-9 times							
CAS0046925		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)	10 or more times		Radio button, one-up vertical	Multi	Y		PRSEOFreq	
			Immunizations, self-reported							
			Medical events, self-reported							
			Family health history, self-reported							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label
,		C		,					Ç
			Military health history, self-reported						
			Treatment facility, self-reported						
			Health insurance, self-reported						
			rieautinsurance, senteporteu						
			Caregiver names and contacts, self-reported						
			Health calendar, self-reported						
			Personal information (contact information, emergency contacts), self-reported						
			None of the above						
DIENERING OF	I COTION	The following guestians solve hour communication us	u may have with your VA healthcare team and your non-VA provide	Thou also sake	hout two courses of informatio	n that way	may you in	May I looltha) (at aither l	a alth information that wa
RIENTING QU	JESTION	self-entered or information automatically provided to	you by your VA healthcare team.	ers. They also ask a	bout two sources of imormation	ii tilat you	may use m	wy riediule vet, eluler i	realiti illioittialioit tilat yo
	F	Please add a space between orienting questio	n and the first question of the set						
			•						
S0046926					Radio button, one-up vertical	1	l y		
130040920									
		In the past year, how frequently have you communicated with your VA primary healthcare team about							
		information that you <u>self-entered into My HealtheVet?</u> (for example: your home blood glucose or blood							
		pressure measurements)	Never						PRVASelfFreq
			1-2 times						
			3-9 times						
			10 or more times						
AS0046927					Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)							
		information that you <u>accessed from your VA medical</u>							
		record in My HealtheVet? (for example: your VA Notes)	Never						PRVAMHVFreq
			1-2 times						
			3-9 times						
			10 or more times		Dadia button and un undical		Y		
AS0046928					Radio button, one-up vertical		,		
		In the past year, how frequently have you communicated							
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example:							
		your specialist physicians, therapists, counselors and coordinators) about information that you self-entered							
		into My HealtheVet?	Never						PROtherSelfFreq
			1-2 times						
			3-9 times						
			10 or more times						

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			MID: CUSTOM QUESTION L	IST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0046962					Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)	Never						PROtherMHVFreq
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046963		In the past year, how frequently have you used My HealtheVet information when you communicated with			Radio button, one-up vertical	single	Y		
		your VA healthcare team about <u>care you received</u> <u>outside of the VA?</u> (for example: tests done elsewhere							
		or a non-VA emergency department visit)	Never						PROutsideCare
			1-2 times						
			3-9 times						
			10 or more times						
CAS0046964		In the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about <u>care you received at the VA?</u>	Never		Radio button, one-up vertical	single	Y		PRNonVAProvider
			1-2 times						
			3-9 times						
			10 or more times						
			I do not have any non-VA providers						
CAS0046964						Multi	Y		
		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop		Checkbox, one-up vertical				PRDevice
			Mobile phone (for example: iPhone, Android)						
			Mobile tablet (for example: iPad, Android)						
			Kiosk						
			Television (for example: interactive Web TV)						
			Other						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
RIENTING INT	RODUC		your use of My HealtheVet features other than Secure Messaging when a	nswering	the following	questions.				
		Please add a space between orientating qu	uestion and the first question of the set							
AS0046966				Т		Radio button, one-up vertical	Single	Υ		
		The information in My HealtheVet is accurate.	Strongly disagree							PRAccurate
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
AS0046967		The information in My HealtheVet is easy to understand.	Strongly disagree			Radio button, one-up vertical	Single	Y		PREasy
			Disagree							,
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
AS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree			Radio button, one-up vertical	Single	Y		PRTimely
			Disagree							,
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
AS0046969		My HealtheVet is a reliable system. (That is, I can always count on it working.)	Strongly disagree			Radio button, one-up vertical	Single	Y		PRProtect
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
AS0046970		I am confident that My HealtheVet protects the privacy	Not sure/Do Not Recall			Radio button, one-up vertical	Single	Υ		
500-10010		and security of my personal health information.	Strongly disagree							PRPrivate

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label	
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
CAS0046971		It is easy to find the different My HealtheVet features	Not sure/Do Not Recall		Radio button, one-up vertical	Single	Υ			
# 1000-1007 I		that I want to use.	Strongly disagree						PRONavToSM	
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
CAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).			Radio button, one-up vertical	Single	Υ			
		requesting a refill).	Strongly disagree						PRNavinSM	
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
CAS0046973		I trust my healthcare information when I receive it through My HealtheVet.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTrustOnline	
			Disagree							
			Neither agree nor disagree							
			Agree							
			Strongly agree							
			Not sure/Do Not Recall							
CAS0046974		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)	HOL SULCY DO MOUNCEAN		Charliban are many	Multi	Y		DDCI-	
		meaithever to help me: (Please select all that apply)			Checkbox, one-up vertical				PRGoals	
			Self-enter and track my personal health goals							
			Gain peace of mind about my personal health goals Coordinate with my VA healthcare team based on my personal health							
			goals							
			None of the above							

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			WID: COSTOM QUESTION E	151					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Multi	Required Y/N	Special Instructions	Question Label
CAS0046975		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMeds
			Review and understand my VA-prescribed medications						
			Gain peace of mind about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						
			None of the above						
CAS0046929		Regarding my VA tests and procedures, I use My			Charliban and marking	Multi	Y		DDT4DD
		HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical				PRTestPRoc
			Review and understand the tests and procedures that I receive from VA Gain peace of mind from my VA healthcare team about tests and						
			procedures that I receive from VA						
			Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
			None of the above						
CAS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMentalHealth
			Review and understand my mental and emotional health and any prescribed treatment		Checkbox, one up refried				- randinguiti
			Gain peace of mind about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			None of the above						
CAS0046931		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Υ		PRPreventive
			Review and understand my VA preventive care						
			Gain peace of mind about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
CAS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Checkbox, one-up vertical	Multi	Y		PRSelfCare
		ин ини ирруу	Self-enter and track specific things I can do to improve my health or prevent illness		Checkbox, one up refried				, riserical c
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above						
CAS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRFollowUp

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRDecisInfo
		and neutricine decisions.			radio button, one up vertical				- Recognite
			Disagree Neither agree nor disagree						
			Agree						
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly agree			Single	Y		
		necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical				PRDecisCall
			Disagree						
			Neither agree nor disagree						
			Agree						
CAS0046936			Strongly agree			Single	Y		
CAS0046936		I use My HealtheVet to help me figure out solutions when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Sirigic			PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
		indiage ity featurant neutricate.	Disagree		nadio batton, one-up vertical				S T T COUNTY
			Neither agree nor disagree						
			Agree						
			Strongly agree						

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			MID: CUSTOM QUESTION I	JIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label
CAS0046939			,	,		Single	Y	,	Ç
		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).							
		medication, treatment or health routine).	Strongly disagree		Radio button, one-up vertical				OUTControl
			Disagree						
			Neither agree nor disagree						
			Agree						
AS0046940			Strongly agree			Single	Y		
A30040940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on							
		me.)	Strongly disagree		Radio button, one-up vertical				OUTAchGoals
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
AS0046941			strongly agree			Single	Υ		
71000-100-11		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical				OUTIntentUse
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
AS0046982			Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentRec
			Bi						
	+		Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
						Single	Υ		
		How often do you find that information from the VA (in print or online) about your medical condition is difficult							
NS0042904		to understand?	Never or almost never Infrequently		Radio button, one-up vertical				ANHIthLit
			Occasionally						
			Frequently						
			Very frequently or always						
IB00029		My use of the My HealtheVet personal health record has	Not sure/Do not recall		Radio button, one-up vertical	Single			MHV improve Health
1000029		improved my ability to manage my health.	Strongly disagree		radio buttori, orie-up vertical	Single	Y		инту пприоче пеани
			Disagree						
			Not sure						
	1		Disagree Agree	+					

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Strongly agree	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Not applicable						
CAS0042905		Overall, how confident are you that you could get health- related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Not at all confident		Radio button, one-up vertical	Single	Y		ANHIthSearch
			Somewhat confident						
			Moderately confident						
			Confident						
			Very confident						
			Not sure						
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My Health e Vet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
ATM0172			Other		Tout once no shoulimit		NT.		ENDDoguest
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical				Survey
			No South recell			Single	N		
			Don't recall						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
ALM0170	Luber	Which of the following best describes you?	Active duty	Citap to	Checkbox, one-up vertical	Multi	Y		ANRole
			National Guard/Reserve						
			Veteran						
			Family member of a veteran or Servicemember						
			Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member						
			VA employee						
			Non-VA federal government employee						
			State/local government employee						
			General public Other role						
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND)		Checkbox, one-up vertical	Multi	N		ANMilServ
		, , , , , ,	Desert Shield/Desert Storm						
			Vietnam War Korean War						
			Korean war World War II						
			Peacetime Service						
			Other						
AED02714		Mutually exclusive What is your age range?	Not Applicable Under 20		Dropdown (Select-one)	Cinalo	N		ANIAgo
MEDU2/14		what is your age range?	20-24		Dropdown (Select-one)	Single	IN		ANAge
			25-29						
			30-34						
			35-39 40-44						
			45-49						
			50-54						
			55-59						
			60-64 65-69						
			70-74						
			75-79						
			80-84 85 or older						
JIC00267			Male		Dropdown (Select-one)	Single	N		ANGender
			Female						
CAS0042785		Are you of Hispanic or Latino origin or descent?	Yes No		Drop down, select one	Single	N		ANEthnicity
CAS0042786		What is your race?	American Indian or Alaska Native		Drop down, select one	Single	N		ANRace
			Asian						
			Black or African American						
			Native Hawaiian or Other Pacific Islander White (Caucasian)						
			Two or More Races						
			Other race						
			Unknown or Do Not Wish to Reply		But I have a start				
CAS0028939		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	Single	Y		ANEduc
			High school graduate						
			Some college or vocational school						
			College graduate Some postgraduate school						
			Graduate or professional degree						
JIC00178		In general, how would you rate your overall health?	Excellent		Drop down, select one	Single	Y		ANHealth
			Very Good						
			Good Fair						
			Poor						
RJB00026		Are you a registered user on the MyHealth e Vet web site?	Yes	A	Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
			No	1		1	1	I	ForoCoo Dogulto, Confiden

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0028940	A		Not sure		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
		Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)			9		5p 239.3	7,-
			Advanced (A)						
			Premium (authenticated or IPA'd)(P) Not sure						
ALM0169		How frequently do you visit the My HealtheVet web site			Dropdown (Select-one)	Single	Y		ANMHVFreq
ALWIO 103		now nequently do you visit the my reduite vet web site	i list unic		Bropadwir (Sciect one)	Single	· ·		Antimitivi req
			Daily or more than once a day						
			About once a week About once a month						
			About once a month About every 6 months						
			Less than every 6 months						
			Not sure/Do not recall						
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)			Checkbox, one-up vertical	Multi	Y		ANReason
			Learn more about features that are available						
			Request a prescription refill View my medication history		_				
	+		Use Secure Messaging to communicate with my VA health care team		_				
			Use the Blue Button (Download My Data)						
			View my VA Appointments						
			Look up information about a health condition or medication						
			View my lab or other test results						
			View my VA Wellness Reminders						
			View my VA Notes (written by my health care team)		_				
			Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar	otc					
			Enter information about my non-VA medications or supplements	, etc.					
			Find a VA facility						
			Find information about VA Health Benefits						
			Find information about VA Benefits other than health benefits Other						
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y		ANTaskAcc
			No No						
			Partially Not finished yet						
CAS0028943		Do you get care at a VA facility?	Yes	A,B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANFacilCare
		,	No						
			Not Sure						
CAS0028944	A	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
			Once in the past year						
			2 to 11 times in the past year						
CAS0042864	- B	What is your travel time to the VA facility where you	12 or more times in the past year		Radio button, one-up vertical	Cinale	V	skip logic	ANDist
CAS0042864	В	receive most of your care?	less than 30 minutes		Radio button, one-up vertical	Single	Y	Skip logic	ANDIST
			30 minutes to under 1 hour						
			1 hour to under 1.5 hours						
			1.5 hours to under 2 hours						
			2 or more hours						
CAS0042867	С	Usan and a second secon	Not sure/Do not recall		Drop down, select one	Single	Y		ANYrsTeam
2A3004Z00/		How many years have you been seeing your VA primary healthcare team?	Less than 1 year		Drop down, select one	Siligie	1		Aivi1916aiii
		p, mountoure tourn.							ForeSee Begulte, Confider

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	Skip								
	Logic		Answer Choices			Single or	Required Y/N		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
			1-5 years More than 5 years						
			Not sure/Do not recall						
50042868	D	Generally speaking, how satisfied are you with the			Radio button, one-up vertical	Single	Y		ANSatTeam
		quality of care and treatment that you receive from	Very unsatisfied						
		your VA healthcare team?	Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
20040040	-		Not sure/Do not recall		Dadia huttan ana un un tinal	0	**		
50042869	E	Overall, I trust my VA healthcare team's advice and care.	Strongly disagree		Radio button, one-up vertical	Single	Y		ANTrustTeam
		care.	Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall		Radio button, one-up vertical				
	F				,				
	'	Has your VA doctor or healthcare team ever							
			Yes			Single	Υ		PREverUsed
00042614		recommended Secure Messaging to you?							
	JESTION	E Wave 2 QUESTION ROTATION In this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refil	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans	wer the qu	uestions, pl	ease think about your e	experience with the other
EW MEANING	JESTION	Wave 2 QUESTION ROTATION In this survey, we are asking for your opinion on all of the survey.	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	estion). Therefore, as you ans	wer the qu	uestions, pl	ease think about your e	experience with the other
EW MEANING	JESTION	E Wave 2 QUESTION ROTATION In this survey, we are asking for your opinion on all of HealtheVet features such as online prescription refil	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	restion). Therefore, as you ans	wer the qu	iestions, pl	ease think about your e	experience with the other
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. On and the first question of the set	asked in only one qu	T	wer the qu	uestions, pl	ease think about your e	
EW MEANING	JESTION	E Wave 2 QUESTION ROTATION In this survey, we are asking for your opinion on all of the altheVet features such as online prescription refillease add a space between orienting questions.	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions.	asked in only one qu	checkbox, one-up vertical			ease think about your e	experience with the other
EW MEANING PRIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions. on and the first question of the set My doctor uses it	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall of the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions. On and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall of the My HealtheVet features EXCEPT Secure Messaging (which is ls, VA Appointments, the VA Blue Button, and similar functions. On and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me.	asked in only one qu	T			ease think about your e	
EW MEANING PRIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility.	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility.	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet.	asked in only one qu	T			ease think about your e	
EW MEANING PRIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received a postcard.	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder.	asked in only one qu	T			ease think about your e	
EW MEANING PRIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder. I received an hemail reminder.	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. Another Veteran recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder.	asked in only one qu	T			ease think about your e	
W MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	No Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received an email reminder. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or	asked in only one qu	T			ease think about your e	
EW MEANING RIENTING QU	JESTION	This survey, we are asking for your opinion on all chealthe Vet features such as online prescription reflicites add a space between orienting question. Which of the following convinced you to first try My	Not Sure/Do Not Recall If the My HealtheVet features EXCEPT Secure Messaging (which is is, VA Appointments, the VA Blue Button, and similar functions. In and the first question of the set My doctor uses it My doctor recommended it to me Someone on my VA healthcare team other than my doctor recommended it to me. I received a hands-on demonstration at the VA facility. I saw a video program or a poster at the VA facility. I read a printed fact sheet. I received a postcard. I received a phone call from the VA. I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).	asked in only one qu	T			ease think about your e	

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			MID: CUSTOM QUESTION L	IST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Not sure/Do Not Recall						
CAS0046943		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Υ		PRYrsUse
			6 months - less than 1 year						

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			MID: CUSTOM QUESTION L	.IST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
										-
			1-2 years							
			More than 2 years							
			Not sure/Do Not Recall							
RIENTING QU	JESTION	The following questions ask about how frequently yo	u use the key features of My HealtheVet.							
	F	Please add a space between orienting questio	n and the first question of the set							
\S0046944				I		Radio button, one-up vertical	single	Y		
1000-100-1-1		In the past year, how frequently have you used the Blue Button to access your VA personal health record information?	Never							PRTaskFreq1
			1-2 times							
			3-9 times							
A COO 4CO 4E			10 or more times			Radio button, one-up vertical	single	Υ		
AS0046945		In the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?	Never			Radio button, one-up vertical	Sirigic			PRTaskFreq2
			1-2 times							
			3-9 times							
			10 or more times							
AS0046946		In the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?	No.			Dadia kustona ana un un satiral	single	Y		PRTaskFreq3
		nearnever to check your upcoming va appointments:	1-2 times			Radio button, one-up vertical				rkiaskriegs
			3-9 times							
			10 or more times							
AS0046947		In the past year, how frequently have you used My HealtheVet to request a prescription refill?	Never			Radio button, one-up vertical	single	Y		PRTaskFreq4
			1-2 times							
			3-9 times							
			10 or more times				N. de elle	V		
AS0046948		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?	Never			Radio button, one-up vertical	Multi	Υ		PRMedFreq5
			1-2 times							
			3-9 times							
			10 or more times							
	_									

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Multi	Required Y/N	Special Instructions	Question Label
CAS0046949		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq6
			1-2 times 3-9 times						
CAS0046950		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for	10 or more times			single	Y		
		Healtnevet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)?	Never		Radio button, one-up vertical				PRTaskFreq7
			1-2 times 3-9 times						
CAS0046951			10 or more times			single	Y		
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical				PRTaskFreq8

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
•			1-2 times	·					
			3-9 times						
AS0046952			10 or more times			single	Υ		
		In the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?	Never		Radio button, one-up vertical				PRTaskFreq9
			1-2 times						
			3-9 times						
			10 or more times						
AS0046953		In the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)	200 more times		Radio button, one-up vertical	Multi	Y		PROTaskFreq
			VA Allergies and Adverse Reactions						
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
			None of the above						
DIENTING OU	ESTION	The following questions ask about any information th	at you may self-enter to My HealtheVet						
	_	lease add a space between orienting questio							
AS0046954		In the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?	Never		Radio button, one-up vertical	single	Υ		PRSEFreq1
			1-2 times						
			3-9 times						
			10 or more times						
AS0046955		In the past year, how frequently have you used My			Radio button, one-up vertical	single	Y		
		HealtheVet to self-enter your labs and tests?	Never						PRSEFreq2
			1-2 times						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label	
			10 or more times							
CAS0046956		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?	Never		Radio button, one-up vertical	single	Y		PRSEFreq3	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046957		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?	Never		Radio button, one-up vertical	single	Y		PRSEFreq4	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046958		In the past year, how frequently have you used My HealtheVet to self-enter information in your food journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq5	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046959		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreq6	
			1-2 times							
			3-9 times							
			10 or more times							
CAS0046924		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?	Never		Radio button, one-up vertical	single	Y		PRSEFreq7	
		ireatti guais.	1-2 times						riserreqy	
			3-9 times							
			10 or more times							
CAS0046925		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)	AVVI HIME UHES		Radio button, one-up vertical	Multi	Y		PRSEOFreq	
			Immunizations, self-reported							
			Medical events, self-reported							
			Family health history, self-reported							

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			MID: CUSTOM QUESTION I	.IST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label
									,
			Military health history, self-reported						
			Treatment facility, self-reported						
			Health insurance, self-reported						
			Caregiver names and contacts, self-reported						
			Health calendar, self-reported						
			Personal information (contact information, emergency contacts), self-						
			reported None of the above						
DIENTING OU	IESTION	The following questions ask about communication vo	u may have with your VA healthcare team and your non-VA provide	ers. They also as	k about two sources of information	n that you	may use in	Mv HealtheVet, either h	nealth information that vo
MENTING QU	LSTION	self-entered or information automatically provided to	you by your VA healthcare team.			,	,	,	,,
	P	Please add a space between orienting questio	n and the first question of the set						
S0046926					Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you <u>self-entered into My HealtheVet?</u> (for example: your home blood glucose or blood							
	-	pressure measurements)	Never						PRVASelfFreq
			1-2 times						
			3-9 times						
			10 or more times						
AS0046927			10 of more times		Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your VA primary healthcare team about information that you accessed from your VA medical record in Ny Healthevel? (for example; your VA Notes)							2004441045
		record in My Healthevet: (for example: your VA Notes)							PRVAMHVFreq
			1-2 times						
	-		3-9 times						
			10 or more times						
AS0046928					Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you self-entered into My HealtheVet?							PROtherSelfFreq
		IIILO IN Y FIERIUIEVEL:	Never						rkotnersenrreq
			1-2 times						
			3-9 times						
			10 or more times						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AS0046962					Radio button, one-up vertical		Y		
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and coordinators) about information that you accessed from your VA medical record in My HealtheVet? (for example: your VA Notes)	Never						PROtherMHVFreq
			1-2 times						
			3-9 times						
			10 or more times						
AS0046963		In the past year, how frequently have you used My HealtheVet information when you communicated with your VA healthcare team about <u>care you received</u> outside of the VA? (for example: tests done elsewhere			Radio button, one-up vertical	single	Y		
		or a non-VA emergency department visit)	Never						PROutsideCare
			1-2 times						
			2.04						
			3-9 times						
			10 or more times		Deficiency and a first	single	V		
AS0046964		In the past year, how frequently have you used My HealtheVet information when you communicated with your non-VA providers about <u>care you received at the</u> VAZ	Never		Radio button, one-up vertical	Sirigie	Y		PRNonVAProvider
			1-2 times						
			3-9 times						
			10 or more times			Multi	Y		
AS0046964		Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop		Checkbox, one-up vertical	Multi	'		PRDevice
			Mobile phone (for example: iPhone, Android)						
			Mobile tablet (for example: iPad, Android)						
			Kiosk						
			Television (for example: interactive Web TV)						
DIENTING IN	DODLIO		Other your use of My HealtheVet features other than Secure Messaging when a	nswering the follow	ing questions				
RIENTING INT	RODUC	Please add a space between orientating qu		nswering the followi	ng questions.				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
AS0046966					Radio button, one-up vertical	Single	Y		
		The information in My HealtheVet is accurate.	Strongly disagree						PRAccurate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
AS0046967		The information in My HealtheVet is easy to understand.			Radio button, one-up vertical	Single	Y		PREasy
									ricasy
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
AS0046968		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTimely
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
AS0046969		My HealtheVet is a reliable system. (That is, I can always	Not sure/Do Not Recall		Radio button, one-up vertical	Single	Y		
130040909		count on it working.)	Strongly disagree		,				PRProtect
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
AS0046970		I am confident that My HealtheVet protects the privacy			Radio button, one-up vertical	Single	Y		
		and security of my personal health information.	Strongly disagree						PRPrivate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Not sure/Do Not Recall						
CAS0046971		It is easy to find the different My HealtheVet features that I want to use.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRONavToSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046972		It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavinSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046973		I trust my healthcare information when I receive it through My HealtheVet.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTrustOnline
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
CAS0046974		Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRGoals
			Self-enter and track my personal health goals						
			Gain peace of mind about my personal health goals						
			Coordinate with my VA healthcare team based on my personal health goals						
			Not sure/Do Not Recall>None of the above						
CAS0046975		Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMeds
			Review and understand my VA-prescribed medications						
			Gain peace of mind about my VA-prescribed medications						
			Coordinate with my VA healthcare team about my VA-prescribed medications						

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or	Required Y/N	Special Instructions	Question Label	
QiD	Laber	Question Text	·	Skip to	Type (select from list)	Mulu	1/19	Special instructions	Question Laber	
AS0046929			None of the above			Multi	Y			
7.000-10020		Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical				PRTestPRoc	
			Review and understand the tests and procedures that I receive from VA							
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from VA							
			Coordinate with my VA healthcare team about the tests and procedures that I receive from VA							
			Not sure/Do Not Recall>None of the above							
AS0046930		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Υ		PRMentalHealth	
			Review and understand my mental and emotional health and any		Checkbox, one-up vertical				РКМептанеант	
			prescribed treatment Gain peace of mind about my mental and emotional health and any							
			prescribed treatment							
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment							
			Not sure/Do-Not Recall>None of the above							
AS0046931		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRPreventive	
			Review and understand my VA preventive care							
			Gain peace of mind about my VA preventive care							
			Coordinate with my VA healthcare team about my VA preventive care							
			None of the above							
AS0046932		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Checkbox, one-up vertical	Multi	Y		PRSelfCare	
			Self-enter and track specific things I can do to improve my health or prevent illness							
			Gain peace of mind about specific things I can do to improve my health or prevent illness							
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness							
			None of the above							
AS0046933		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRFollowUp	
			Disagree							
			Neither agree nor disagree							
			J							
			Agree							

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
CAS0046934		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRDecisInfo
			Disagree		, , , , , , , , ,				
			Disagree Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046935		I use My HealtheVet to help me judge when it is necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRDecisCall
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046936		I use My HealtheVet to help me figure out solutions	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046937		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046938		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
CAS0046939		I feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).	Strangh disagrap		Radio button, one-up vertical	Single	Y		OUTControl
		medication, treatment of nealth routine).	Strongly disagree Disagree		nadio puttori, one-up vertical				oo redittion
			Neither agree nor disagree						
			ineither agree nor disagree						

Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==

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-		-	Agrae						
			Agree						
			Strongly agree			Single	Y		
CAS0046940		I am able to achieve my long-term health and healthcare goals (such as being self-reliant, living longer and better, or knowing that my family and friends can depend on me.)	Strongly disagree		Radio button, one-up vertical	Siligie	,		OUTAchGoals
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
AS0046941					D-4:- h	Single	Y		OUTLINE
		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical				OUTIntentUse
			Disagree						
			Neither agree nor disagree						
			Agree						
AS0046982			Strongly agree			Single	Y		
7.000.0002		I intend to recommend My HealtheVet to others.	Strongly disagree		Radio button, one-up vertical				OUTIntentRec
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		How often do you find that information from the VA (in print or online) about your medical condition is difficult				Single	Y		
S0042904		to understand?	Never or almost never Infrequently		Radio button, one-up vertical				ANHIthLit
			Occasionally Frequently						
			Very frequently or always						
JB00029		My use of the My HealtheVet personal health record has	Not sure/Do not recall <u>Strongly disagree</u>		Radio button, one-up vertical	Single	Y		MHV improve Health
		improved my ability to manage my health.			Sattori, one up vertical	Og.c	·		
			<u>Disagree</u> Not sure						
			<u>Disagree</u> <u>Agree</u>						
			Strongly agree						
AS0042905		Overall, how confident are you that you could get health-	Not applicable Not at all confident		Radio button, one-up vertical	Single	Y		ANHIthSearch
		overlan, now contained are you had you could get neather related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?			tado Sulon, one ap ventea	Single			
			Somewhat confident						

Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q==

Date: 6/23/2009 20140110 - MHV Meaningful Use Wave 2 l Custom Questions.xlsx

ed & strike through: DELETE underlined & italicized: RE-ORDER

ink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

As programmed wave 2 Jan

			MID: CUSTOM QUESTION L	IST					
QID	Skip Logic Label	Question Text		Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Moderately confident						
			Confident						
			Very confident						
			Not sure						
CAS0029040		What additional services would you like to see on My Health e Vet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My Health e Vet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other						
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical				Survey
			No			Single	N		
			Don't recall						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					p. op ooc	<u> </u>			
			MID: CUSTOM QUESTION	LIST					
	1		<u> </u>					ı	
	Skip								
	Logic		Answer Choices		L	Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
И0170	_		Active duty		Checkbox, one-up vertical	Multi	Y		ANRole
			National Guard/Reserve						
			Veteran						
			Family member of a veteran or Servicemember						
			Caregiver of a Veteran or Servicemember (other than family)						
			Veteran Service Organization member						
			VA employee						
			Non-VA federal government employee						
			State/local government employee						
			General public						
			Other role						
00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND)		Checkbox, one-up vertical	Multi	N		ANMilCon
500046		Please indicate your military period(s) or service.	Desert Shield/Desert Storm		Checkbox, one-up vertical	IVIUIU	IN.		ANNIIGEIV
			Vietnam War						
			Korean War						
			World War II						
			Peacetime Service						
			Other						
			Not Applicable						
02714		What is your age range?	Under 20		Dropdown (Select-one)	Single	N		ANAge
			20-24						
			25-29						
			30-34						
			35-39						
			40-44						
			45-49						
			50-54						
			55-59						
			60-64						
			65-69						
			70-74						
			75-79						
			80-84						
			85 or older						
00267			Male		Dropdown (Select-one)	Single	N		ANGender
70201			Female		Dropuowii (Sciect oric)	Sirigic	- 14		ANGCHACI
0042785			Yes		Drop down, select one	Single	N		ANEthnicity
30042703		Are you of riispanic of Latino origin of descent?	165		Drop down, select one	Sirigie	I N		ANEUMICITY
			No						
0042786		What is your race?	American Indian or Alaska Native		Drop down, select one	Single	N		ANRace
			Asian						
			Black or African American						
			Native Hawaiian or Other Pacific Islander						
			White (Caucasian)						
			Two or More Races						
			Other race						
			Unknown or Do Not Wish to Reply						
					Radio button, one-up vertical				
		Which of the following best describes the highest level of education you have completed?	Did not consult high select		battori, one up vertical				
		education you have completed?	Dia noi complete nign school						
0028939						Single	Υ		ANEduc
			High school graduate						
			Some college or vocational school						
			College graduate						
			Some postgraduate school						
			Graduate or professional degree						
	_	In general, how would you rate your overall health?	Excellent		Drop down, select one	Single	Y		ANHealth
0178			LAGOROTA		p.op down, sciect one	Jillyle			Iouitii
0178		in general, now would you rate your overall nealth?							
0178			Very Good						
00178									

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Please update question labels as noted in pink

					propose	, S	100	<u> </u>	
			MID: CUSTOM QUESTION	LIST					
	Skip								
QID	Logic Label	Question Toyt	Answer Choices (limited to 50 characters)	Skip to	Type (colout from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
300026	Labei	Question Text Are you a registered user on the MyHealtheVet web	Yes (limited to 50 characters)	SKIP tO Δ	Type (select from list) Checkbox, one-up vertical	Single	Y	Skip Logic	ANRegUser
300020		site?	165	r	Checkbox, one-up vertical	Sirigie	' '	Skip Logic	ANNegosei
			No						
			Not sure						
S0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		Checkbox, one-up vertical	Single	Y	Skip Logic	ANUserType
			Advanced (A)						
			Premium (authenticated or IPA'd)(P)						
			Not sure						
M0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single	Y		ANMHVFreq
			Daily or more than once a day						
			About once a work			-			
			About once a week About once a month						
			About every 6 months			\leftarrow			
			Less than every 6 months						
			Not sure/Do not recall						
B00022		What were you trying to accomplish today in My Health e Vet? (please select all that apply)			Checkbox, one-up vertical	Multi	Y		ANReason
			Learn more about features that are available						
			Request a prescription refill						
			View my medication history						
			Use Secure Messaging to communicate with my VA health care team						
			Use the Blue Button (Download My Data)						
			View my VA Appointments						
			Look up information about a health condition or medication						
			View my lab or other test results						
			View my VA Wellness Reminders						
			View my VA Notes (written by my health care team)						
			Enter my personal information (emergency contacts, etc.)						
			Enter data that I track myself such as weight, blood pressure, blood sugar,	etc.					
			Enter information about my non-VA medications or supplements						
			Find a VA facility						
			Find information about VA Health Benefits						
			Find information about VA Benefits other than health benefits						
			Other						
И0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y		ANTaskAcc
			No			_			
			Partially						
S0028943		Do you get care at a VA facility?	Not finished yet	ABCDEE	Charlebox and up vartical	Cingle	Y	Ckin Logio	ANFooilCoro
30028943		Do you get care at a VA facility:	Yes	A,B, C, D, E, F	Checkbox, one-up vertical	Single	Y	Skip Logic	ANTACHCATE
			No Not Sure			-			
S0028944	Α		I VOL SUI C		Checkbox, one-up vertical	Single	N	skip logic	ANFacilFreq
50020011	,	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one ap vertical	- Single		Sup logic	Titl dom roq
		,,	Once in the past year						
			2 to 11 times in the past year			-			
			12 or more times in the past year			-			
	В	What is your travel time to the VA facility where you	less than 30 minutes		Radio button, one-up vertical	Single	Y	skip logic	ANDist
S0042864		receive most of your care?	iess than 60 minutes						
S0042864		receive most of your care?	30 minutes to under 1 hour						

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					propose	u v	VUV	- L	
			MID: CUSTOM QUES	TION LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
. -		(1.5 hours to under 2 hours		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				Q
			2 or more hours						
			Not sure/Do not recall						
042867	С	How many years have you been seeing your VA primary healthcare team?	Less than 1 year		Drop down, select one	Single	Y		ANYrsTeam
			1-5 years						
			More than 5 years						
0042868	D	Generally speaking, how satisfied are you with the quality of care and treatment that you receive from your VA healthcare team?	Not sure/Do not recall Very unsatisfied		Radio button, one-up vertical	Single	Y		ANSatTeam
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied						
			Very satisfied						
0042869	F	0 11 7 1 174 1 174 1 1 1 1 1 1	Not sure/Do not recall		Radio button, one-up vertical	Single	Y		AMTaucatToom
0042869	Е	Overall, I trust my VA healthcare team's advice and care.	Strongly disagree		Radio button, one-up vertical	Single	ı		ANTrustTeam
			Disagree Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall						
	F				Radio button, one-up vertical				
0042814		Has your VA doctor or healthcare team ever recommended Secure Messaging to you?	Yes			Single	v		PREverUsed
00 1202 1		lecommended seeding messaging to you.	No			og.c			
			Not Sure/Do Not Recall						
		USE Wave 2 QUESTION ROTATION							
RIENTING	QUEST	n this survey, we are asking for your opinion on all o HealtheVet features such as online prescription refi	of the My HealtheVet features EXCEPT Secure Messaging (whi lls, VA Appointments, the VA Blue Button, and similar functions	ch is asked in only on	ne question). Therefore, as you ans	swer the qu	estions, pl	ease think about your e	experience with the othe
	P	lease add a space between orienting questi	on and the first question of the set						
						Multi			
		Which of the following convinced you to first try My HealtheVet? (Please select all that apply)	My doctor uses it		Checkbox, one-up vertical	Multi	ı ı		PRTrial
			My doctor recommended it to me						
			Someone on my VA healthcare team other than my doctor recommended it to me.						
			Another Veteran recommended it to me						
			I received a hands-on demonstration at the VA facility.						
			I saw a video program or a poster at the VA facility.						
			I read a printed fact sheet.						
			I received a postcard.						
			l received an email reminder.						

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Please update question labels as noted in pink

			MID: CUSTOM QUESTION	N LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			I received a phone call from the VA.						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other						
			Not sure/Do Not Recall						
		How long have you been using My HealtheVet?	Less than 6 months		Radio button, one-up vertical	Single	Υ		PRYrsUse
			6 months - less than 1 year						

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Please update question labels as noted in pink

			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 years						
			More than 2 years						
			Not sure/Do Not Recall						
		In the past year, how frequently have you used the Blue Button to access your VA personal health record			Radio button, one-up vertical	single	Y		
		information?	Never						PRTaskFreq1
			1-2 times						
			3-9 times						
			10 or more times		De die besteer een een versteel	single	Y		
		In the past year, how frequently have you used Secure Messaging to communicate with your doctor or healthcare team?	Never		Radio button, one-up vertical	Siligic			PRTaskFreq2
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to check your upcoming VA appointments?	Never		Radio button, one-up vertical	single	Y		PRTaskFreq3
		,	1-2 times		,				,
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My	10 of more times			single	Y		
		In the past year, how frequently have you used My HealtheVet to request a prescription refill?	Never		Radio button, one-up vertical				PRTaskFreq4
			1-2 times						
			3-9 times						
			10 or more times			N4 112	\ <u>'</u>		
		In the past year, how frequently have you used My HealtheVet to check your VA prescription history?	Never		Radio button, one-up vertical	Multi	Y		PRMedFreq5
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet Blue Button to check your VA Notes (the visit notes written by your VA healthcare team)?			Radio button, one un vestical	single	Y		DDT-sckFrog4
		visit rioles written by your VA nealthcare team)?	Never		Radio button, one-up vertical				PRTaskFreq6
			1-2 times			I	l		

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	MID: CUSTOM QUESTION LIST									
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label	
			3-9 times							
			10 or more times							
		In the past year, how frequently have you used My HealtheVet to check on your lab or test results (for example: blood tests, pathology reports, radiology reports, etc.)	Never		Radio button, one-up vertical	single	Y		PRTaskFreq7	
			1-2 times							
			3-9 times							
			10 or more times							
		In the past year, how frequently have you used My HealtheVet to check your vitals and readings?	Never		Radio button, one-up vertical	single	Ý		PRTaskFreq8	

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			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			1-2 times						
			3-9 times						
			10 or more times						
			10 of more times			single	Υ		
		In the past year, how frequently have you used My HealtheVet to check your health summary using the VA Continuity of Care Document (VA CCD)?	Never		Radio button, one-up vertical				PRTaskFreq9
		Solition (17, 602).			radio battori, one ap restical				Tritusiarioq
			1-2 times						
			3-9 times						
		in the past year, which of the following other types of information have you accessed in My HealtheVet or the VA Blue Button? (Please select all that apply)	10 or more times		Radio button, one-up vertical	Single	Y		PROTaskFreq
			VA Allergies and Adverse Reactions						
			VA Immunizations						
			VA Problem List (active health issues and conditions)						
			VA Admissions and Discharges						
			VA Wellness Reminders (for example: shots, cancer screening)						
			Department of Defense (DoD) Military Service Information						
		In the past year, how frequently have you used My HealtheVet to self-enter your medications and supplements?	Never		Radio button, one-up vertical	single	Y		PRSEFreq1
		supplements:							PR3EFIEQ1
			1-2 times						
			3-9 times						
			10 or more times		Radio button, one-up vertical	single	Y		
		In the past year, how frequently have you used My HealtheVet to self-enter your labs and tests?	Never						PRSEFreq2
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter your allergies and adverse reactions?	Never		Radio button, one-up vertical	single	Υ		PRSEFreq3
									, notified
			1-2 times						

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			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			3-9 times						
			10 or more times		Radio button, one-up vertical	single	Y		
		In the past year, how frequently have you used My HealtheVet to self-enter your vitals and readings?	Never						PRSEFreq4
			1-2 times						
			3-9 times						
		In the past year, how frequently have you used My HealtheVet to self-enter information in your food	10 or more times		Radio button, one-up vertical	single	Y		
		journal?	Never 1-2 times						PRSEFreq5
			3-9 times						
			10 or more times						
		In the past year, how frequently have you used My HealtheVet to self-enter information in your activity journal?	Never		Radio button, one-up vertical	single	Y		PRSEFreg6
		journal.	1-2 times						FRSEITEGO
			3-9 times						
			10 or more times		Dadia huttan ana un vertical	single	Y		
		In the past year, how frequently have you used the My Goals feature in My HealtheVet to self-enter your health goals?	Never		Radio button, one-up vertical	Siligic	'		PRSEFreq7
			1-2 times						
			3-9 times						
			10 or more times						
		In the past year, which other types of information have you self-entered into your My HealtheVet personal health record? (Please select all that apply)			Radio button, one-up vertical	Single	Y		PRSEOFreq
			Immunizations, self-reported						
			Medical events, self-reported						
			Family health history, self-reported						
			Military health history, self-reported Treatment facility, self-reported						
			Health insurance, self-reported						

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Please update question labels as noted in pink

					p. o p o o o	<u> </u>		<u> </u>		
			MID: CUSTOM QUESTION	QUESTION LIST						
	1									
	Skip Logic		Answer Choices			Single or	Required			
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label	
			Caregiver names and contacts, self-reported							
			Health calendar, self-reported							
			Personal information (contact information, emergency contacts), self-							
			reported None of the above							
					Radio button, one-up vertical		Y			
		In the past year, how frequently have you communicated with your VA primary healthcare team about								
		information that you self-entered into My HealtheVet?								
		(for example: your home blood glucose or blood pressure measurements)	Never						PRVASelfFreq	
		,								
			1-2 times							
			3-9 times							
			10 or more times		Radio button, one-up vertical		Y			
					reado battori, one up vertical		·			
		In the past year, how frequently have you communicated with your VA primary healthcare team about								
		information that you accessed from your VA medical								
		record in My HealtheVet? (for example: your VA Notes)	Never						PRVAMHVFreq	
			1-2 times							
			3-9 times							
			5-7 times							
			10 or more times				.,			
					Radio button, one-up vertical		Y			
		In the past year, how frequently have you communicated with your other VA healthcare providers (for example:								
		your specialist physicians, therapists, counselors and coordinators) about information that you self-entered								
		into My HealtheVet?	Never						PROtherSelfFreq	
			1-2 times							
			3-9 times							
			10 or more times							
					Radio button, one-up vertical		Y			
		In the past year, how frequently have you communicated								
		with your other VA healthcare providers (for example: your specialist physicians, therapists, counselors and								
		coordinators) about information that you <u>accessed from</u> your VA medical record in My HealtheVet? (for example:								
		your VA Notes)	Never						PROtherMHVFreq	
			1-2 times							
			1 2 unics							
			3-9 times							

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					propose	G V	VCC	<u> </u>	
			MID: CUSTOM QUESTION	LIST					
	Skip								
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		•	10 or more times						
			10 of more times		Radio button, one-up vertical	single	Y		
		In the past year, how frequently have you used My HealtheVet information when you communicated with your VA healthcare team about care you received outside of the VA? (for example: tests done elsewhere or a non-VA emergency department visit.)	Never						PROutsideCare
		or a non-va emergency department visity							ricoutsiaceare
			1-2 times						
			3-9 times						
			10 or more times						
					Radio button, one-up vertical	single	Y		
		In the past year, how frequently have you used My HealtheVet information when you communicated with							
		your non-VA providers about care you received at the VA?	Never						PRNonVAProvider
			1-2 times						
			3-9 times						
			10 or more times			Multi	Y		
		Which of the following methods do you use to access the				i i i i i i i i i i i i i i i i i i i	·		
		My HealtheVet website? (Please select all that apply)	Computer or laptop		Checkbox, one-up vertical				PRDevice
			Mobile phone (for example: iPhone, Android)						
			Mobile tablet (for example: iPad, Android)						
			Kiosk						
			Television (for example: interactive Web TV)						
		Very feedless is considered by the Olesse Abids should	Other your use of My HealtheVet features other than Secure Messaging when a						
IENTING	INTROL	Please add a space between orientating qu		iswering the following	questions.				
					Radio button, one-up vertical	Single	l y		
		The information in My HealtheVet is accurate.	Strongly disagree		2 221211, Silv op Tolloca	.6.2			PRAccurate
		The information in My realthever is accurate.	an onery unagree						riviculate
			Disagree						
			Neither agree nor disagree						
			Agree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Not sure/Do Not Recall						
		The information in My HealtheVet is easy to understand.	Strongly disagree		Radio button, one-up vertical	Single	Y		PREasy
			Disagree						,
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		New or updated information in My HealtheVet is generally available to me in a timely manner.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRTimely
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		My HealtheVet is a reliable system. (That is, I can always count on it working.)	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRProtect
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		I am confident that My HealtheVet protects the privacy and security of my personal health information.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRPrivate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall			Cinal	V		
		It is easy to find the different My HealtheVet features that I want to use.	Strongly disagree		Radio button, one-up vertical	Single	Y		PRONavToSM
			Disagree						
			Neither agree nor disagree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

No. CLISTON QUESTION LIST	_									
Company Comp				MID: CUSTOM QUESTION						
Not used to Not seed to Not focal It is easy to readject within the My stability of focal state of the Notice of the Notice of Stability of the Notice of Stability of Stabil	QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
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Sis early to particle within the My Intelligency Endurers (South Recall South Recal										
No is say to navigate within the My Intellection features for counting a will be proceeding a										
Notifier agree nor disagree Agree Agree Area No survivo Meditace information when I receive it comply disagree Not survivo Meditace information when I receive it comply disagree Notifier agree nor disagree Notifier agree nor disagree Notifier agree nor disagree Agree Occopy agree Notifier agree nor disagree Agree Agre			It is easy to navigate within the My HealtheVet features (for example, checking my VA Prescription status then requesting a refill).	Strongly disagree		Radio button, one-up vertical	Single	Y		PRNavinSM
Notifier agree nor disagree Agree Agree Area No survivo Meditace information when I receive it comply disagree Not survivo Meditace information when I receive it comply disagree Notifier agree nor disagree Notifier agree nor disagree Notifier agree nor disagree Agree Occopy agree Notifier agree nor disagree Agree Agre				Di						
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I trust my healthcare information when I receive it strongly disagree Principle Princ				Agree						
trough My Healthe-Vet. Strongly disagree Strongly disagree Notitier agree nor disagree Not sure/Do Not Recall Regarding my personal health goals, I use My Healthe-Vet to Joan pace of mind about my VA prescribed medications Act sure/Do Not Recall Regarding my VA medications, I use My Healthe-Vet to Joan pace of mind about my VA prescribed medications Series and understand my VA prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications Separding my VA tests and procedures, I use My Healthe-Vet to help me: (Please select all that apply) Regarding my VA medications, I use My Healthe-Vet to Solar pace of mind about my personal health goals Coordinate with my VA healthcare team bout my VA-prescribed medications Self-enter and track my personal health goals Coordinate with my VA prescribed medications Coordinate with my VA prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet to None of the above Regarding my VA tests and procedures, I use My Healthe-Vet To None None of the above Regarding my VA tests and procedures, I use My Healthe-Vet To None None of the above Regarding my VA tests and procedures, I use My Healthe-Vet To None None None None None				Strongly agree						
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Neither agree nor disagree Agree Strongly agree Not sure/Do Not Recall Regarding my personal health goals, Luse My HealtheVet to help mer. (Please select all that apply) Self-enter and track my personal health goals Solin peace of mind about my personal health goals Coordinate with my VA healthcare team based on my personal health goals Coordinate with my VA healthcare team based on my personal health goals Not sure/Do Not Recall Regarding my VA medications, Luse My HealtheVet to help mer. (Please select all that apply) Review and understand my VA-prescribed medications Coordinate with my VA-prescribed medications None of the above Regarding my VA tests and procedures, Luse My HealtheVet to help mer. (Please select all that apply) Regarding my VA tests and procedures, Luse My HealtheVet to help mer. (Please select all that apply) Regarding my VA tests and procedures, Luse My HealtheVet to help mer. (Please select all that apply) Regarding my VA tests and procedures, Luse My HealtheVet to help mer. (Please select all that apply) Regarding my VA tests and procedures, Luse My HealtheVet to help mer. (Please select all that apply)			I trust my healthcare information when I receive it through My HealtheVet.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRTrustOnline
Agree Strongly agree Not sure/Do Not Recall Regarding my personal health goals, I use My HealtheVet to help me: (Please select all that apply) Self-enter and track my personal health goals Coordinate with my VA healthcare team based on my personal health goals Self-enter and track my personal health goals Coordinate with my VA healthcare team based on my personal health goals Self-enter and track my personal health goals Coordinate with my VA healthcare team based on my personal health goals Self-enter and track my personal health goals Coordinate with my VA healthcare team based on my personal health goals Self-enter and track my personal health goals Self				Disagree						
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Gain peace of mind about my VA-prescribed medications Coordinate with my VA healthcare team about my VA-prescribed medications None of the above Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply) Checkbox, one-up vertical PRTestPRoc			Regarding my VA medications, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMeds
Coordinate with my VA healthcare team about my VA-prescribed medications None of the above Multi Y Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply) PRTestPRoc				Review and understand my VA-prescribed medications						
Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply) Checkbox, one-up vertical PRTestPRoc				1 1						
Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply) Checkbox, one-up vertical PRTestPRoc				Coordinate with my VA healthcare team about my VA-prescribed medications						
Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply) Checkbox, one-up vertical PRTestPRoc				None of the above			Multi	Y		
			Regarding my VA tests and procedures, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	,urti			PRTestPRoc
			,,	Review and understand the tests and procedures that I receive from VA		21, 212 2, 213001				

DOT _ Please place all new questions in Pending environment when making changes (I know label changes on existing questions will be live)

Date:
2014
Also, after new questions and deletions there are some questions remaining at the end of the survey that have some label changes Starting at line 648

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

			MID: CUSTOM QUESTION	LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters) Gain peace of mind from my VA healthcare team about tests and	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
			procedures that I receive from VA Coordinate with my VA healthcare team about the tests and procedures that I receive from VA						
			Not sure/Do Not Recall						
		Regarding my mental and emotional health, I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRMentalHealth
			Review and understand my mental and emotional health and any prescribed treatment						
			Gain peace of mind about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Not sure/Do Not Recall						
		Regarding my VA preventive care (for example: screenings for type 2 diabetes, cholesterol, depression), I use My HealtheVet to help me: (Please select all that apply)			Checkbox, one-up vertical	Multi	Y		PRPreventive
		арріў)			checkbox, one-up vertical				rkrieventive
			Review and understand my VA preventive care						
			Gain peace of mind about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above			Multi	Y		
		Regarding things I can do for my health (such as diet and exercise), I use My HealtheVet to help me: (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Checkbox, one-up vertical	Plate	·		PRSelfCare
			Self-enter and track specific things I can do to improve my health or prevent illness						
			Gain peace of mind about specific things I can do to improve my health or prevent illness						
			Coordinate with my VA healthcare team about specific things I can do to improve my health or prevent illness						
			None of the above			Cingle	Y		
		After treatment, labs or tests, I review my results on My HealtheVet to see if I need a follow-up call or visit.	Strongly disagree		Radio button, one-up vertical	Single	'		PRFollowUp
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use My HealtheVet information to help me make better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRDecisInfo
			Disagree						
			Neither agree nor disagree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					p. op ood		_ 50 -		
			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
Ų.D	Euse.	Quodion Toxi	(minted to 50 sharasters)	Ship to	Type (coloct from fict)		1,114	Openia monacano	Quodion Eusei
		I use My HealtheVet to help me judge when it is	Agree Strongly agree			Single	Y		
		necessary to call or go see my VA healthcare team.	Strongly disagree		Radio button, one-up vertical				PRDecisCall
			Disagree Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use My HealtheVet to help me figure out solutions when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Single	Υ		PRSolutions
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I have all the information I need to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I am confident in working with my VA healthcare team to manage my health and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTTeam
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		l feel in control of my health and healthcare (such as taking part in decisions or following through on any medication, treatment or health routine).	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTControl
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose	u v	Valu	, C	
			MID: CUSTOM QUESTION	LIST					
								l	
	Skin								
	Skip Logic		Answer Choices			Single or	Required Y/N		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)		Y/N	Special Instructions	Question Label
		I am able to achieve my long-term health and healthcare				Single	Y		
		goals (such as being self-reliant, living longer and better,							
		or knowing that my family and friends can depend on	et L. P		B. P. L. H				OUTA I Coult
		me.)	Strongly disagree		Radio button, one-up vertical				OUTAchGoals
			Disagree						
			5.545,-00						
			Neither agree nor disagree						
			Agree						
			Strongly agree			Cingle	V		
		I intend to continue using My HealtheVet in the future.	Strongly disagree		Radio button, one-up vertical	Single	Y		OUTIntentUse
		Timena to continue using My Healthevet in the luture.	Strongly disagree		Radio Button, one-up vertical				OOTHILEHLOSE
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Strongly agree			Single	Y		
		I intend to recommend My HealtheVet to others.	Strongly disagree		Radio button, one-up vertical	Ŭ			OUTIntentRec
			Disagree						
			Neither agree nor disagree						
			Agree						
			Agree						
			Strongly agree						
				A,B,C, D1-D9,E, F,G,					
				H, I, J, K, L, M, N, O,P,					
				Q, R,S,T,U,					
		In the past year, have you ever used Secure Messaging							
		to communicate electronically with your VA doctor or		V,W,X,Y,Z,AA,BB,CC,					
042818			Yes	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG	Checkbox, one-up vertical	Single	¥	Skip Logie	SBLEverUsed .
042818		to communicate electronically with your VA doctor or	Yes No Not Sare/De Not-Pacell	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Checkbox, one-up-vertical	Single	¥	Skip Logie	SBLEverUsed
	ging Ho	to communicate electronically with your VA doctor or healthcare team?	Yes No Not Sure/Do Not Recall	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG	Checkbox, one up vertical	Single	¥	Skip Logie	SBLEverUsed
	ging Us	to communicate electronically with your VA doctor or	Yes No Not Sure/Do Not Recall	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Checkbox, one-up-vertical	Single	¥	Skip Logie	SBLEverUsed
	ging Us	to communicate electronically with your VA doctor or healthcare team?	Yes No Not-Sure/Do Not-Recall	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Checkbox, one-up-vertical	Single	¥	Skip Logie	SBLEverUsed
0042818 ure Messaş	ging Us	to communicate electronically with your VA doctor or healthcare team?	Yes No Not Sure/Do Not Recall	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Checkbox, one up vertical	Single	¥	Skip Logie	SBLEverUsed
	ging Us	to communicate electronically with your VA doctor or healthcare team? ers (A-HH)	Yes No Not-Sure/Do Not Recall	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Cheekbox, one-up-vertical	Single	¥	Skip Logie	<u>SBLEverUsed</u>
ure Messaş	ging Us	to communicate electronically with your VA doctor or healthcare team?	My doctor uses it	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ	Checkbox, one-up vertical Checkbox, three-up vertical		¥	Skip Logie	SBLEverUsed SPRTrial
ıre Messaş	ging Uso	to communicate electronically with your VA doctor or healthcare team? ers (A-HH)	My doctor-uses it My doctor recommended it to me	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ			¥		
ure Messaş	ging Us	to communicate electronically with your VA doctor or healthcare team? ers (A-HH)	My doctor-uses it My doctor-recommended it to me recommended it to me.	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ			¥		
	ging Us	to communicate electronically with your VA doctor or healthcare team? ers (A-HH)	My doctor uses it My doctor recommended it to me recommended it to me: Another Veteran recommended it to me	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ			¥		
ure Messaş	ging Uso	to communicate electronically with your VA doctor or healthcare team? ers (A-HH)	My doctor-uses it My doctor-recommended it to me recommended it to me.	V,W,X,Y,Z,AA,BB,CC, DD,EE,FF,GG ZZ			¥		

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					Pi Opose				
			MID: CLISTOM OLIFSTION	LIST					
			MID: CUSTOM QUESTION	LIST					
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
			I read a printed fact sheet.						
			I received a postcard.						
			I received an email reminder.						
			I received a phone call from the VA.						
			T 1 1 1 1 0 0 0 1 0 0 1 0 0 1 0 0 0 1 0						
			I read or heard about it through the media (newspaper, radio, TV, or social media like Facebook or Twitter).						
			I received or saw information materials provided in Spanish.						
			Other (P. N. P. 1)						
			Not sure/Do Not Recall						
					Radio button, one up vertical				
CAS0042820	₽	How long have you been using Secure Messaging?	Less than 6 months			Single	¥	Skip Logie	SPRYrsUse
01100012020		now long have you been using becare messaging.	6 months - less than 1 year			omgre	-	only rogic	or remove
			1-2 years						
	_		More than 2 years						
			Not sure/Do Not Recall						
			Not sure/ Do Not Recail		De die bestellt eine eine eine de				
					Radio button, one-up vertical				
		Generally, how frequently do you use Secure							
CAS0042821	e	Messaging?	This is my first time			Single	¥	Skip Logie	SPRFreqUse
			Less than every 6 months			Ü			·
			About every 6 months						
			About once a month						
			About once a week						
			Daily						
			Not sure/Do Not Recall						
					Radio button, one-up vertical				
					nadio batton, one up vertical				
		In the past year, how frequently have you used Secure							
CAS0042882	D1	Messaging to ask questions about your health?	Never			single	v	Skip Logie	SPRTaskFreq1
CN50042002	DI	wessaging to usk questions doout your neutin:	1-2 times			Siligie	T	okip Łogie	or kraskriegr
			3-9 times						
			10 or more times						
			10 OF HOTE CHIES		D 11 1 11 11 11 11 11 11 11 11 11 11 11				
					Radio button, one-up vertical				
		In the past year, how frequently have you used Secure							
CAS0042883	D2	Messaging to request an appointment?	Never			single	¥	Skip Logic	SPRTaskFreq2
			1-2 times						
			3-9 times						
			10 or more times						
					Radio button, one-up vertical				
		In the past year, how frequently have you used Secure							
CAS0042870	D3	Messaging to request prescription refills or renewal?	Never			single	¥	Skip Logie	SPRTaskFreq3
			1-2 times						
			3-9 times						
			10 or more times						
					Radio button, one-up vertical				
					and button, one up vertical				
		In the past year, how frequently have you used Secure							
		Messaging to ask about procedures received							
CAS0042871	Đ4	performed?	Never Never			single	¥	Skip Logie	SPRTaskFreq4
			1-2 times			, i			
			3-9 times						
			10 or more times						
			10 01 more times						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose	u	Vav	/C Z	
			MID: CUSTOM QUESTION	LIST					
	Skip		A						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
Ų.D	Luber	Question Toxe	(miniou to oo onarastoro)	omp to	Radio button, one-up vertical	munu		Openia monutations	Quodion Euser
		In the past year, how frequently have you used Secure							
S0042872	DE	Messaging to ask questions about your lab or test	NT			-11	W	Clair I - sir	CDDT1-FF
80042872	D5	results (ex. pathology, radiology, EKG)?	Never 1-2 times			single	¥	Skip Logie	SPRTaskFreq5
			3 9 times						
			10 or more times						
					Radio button, one-up vertical				
		In the past year, how frequently have you used Secure							
		Messaging to ask about self-care recommendations							
S0042873	D6	from your healthcare team?	Never			single	¥	Skip Logic	SPRTaskFreq6
			1-2 times						
			3-9 times						
			10 or more times		D 11 1				
					Radio button, one up vertical				
		In the past year, how frequently have you used Secure							
S0042874	DZ	Messaging to ask questions about your own health tracking (ex. exercise, sleep)?	Never			single	v	Skip Logie	SPRTaskFreq7
.00042074	D7	er dentity (ex. exercise, steep).	1 2 times			Singic	1	okip Logic	or Kraski req7
			3-9 times						
			10 or more times						
					Radio button, one-up vertical				
		In the past year, how frequently have you used Secure							
		Messaging to send health information to your VA							
		healthcare team (for example: your home blood							
S0042875	D8	glucose or blood pressure measurements)?	Never			single	¥	Skip Logie	SPRTaskFreq8
			1-2 times 3-9 times						
			3-9 times 10 or more times						
			10 of more times		Radio button, one-up vertical				
					hadro batton, one up vertical				
		In the past year, how frequently have you used Secure							
		Messaging to update your VA healthcare team about							
		care received outside of the VA (or example: tests done elsewhere or a non-VA emergency department							
S0042876	D9	visit)?	Never			single	¥	Skip Logie	SPRTaskFreq9
			1-2 times			8		1 0	
			3-9 times						
			10 or more times						
				Note	that				
		How have you used Secure Messaging to communicate with your VA healthcare team about your		change					
S0042878	F	medications? (Please select all that apply)	To ask questions about the purpose of VA prescribed medications	hold par	t of the president	Multi	¥	skip Logie	SPRMedFreq
		(To ask questions about the correct dose of my VA prescribed					10	
			medications	answer c	noices.				
			To ask questions about or report side effects of my VA prescribed						
			medications						
			To ask questions about or report side effects of my non-VA						
			prescribed medications						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose		-	-	
			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
		3	To ask questions about or report side effects of my over-the-						(3003300)
			counter medications To ask questions about or report interactions between multiple medications Other None of the above		if these answer choice t of the answer optio				
			Not sure/Do Not Recall						
. S0042879	G	Which of the following methods do you use to access the My HealtheVet website? (Please select all that apply)	Computer or laptop Mobile phone (ex. iPhone, Android)		Checkbox, one up vertical	Multi	¥	Skip Logie	SPRDevice
			Mobile tablet (ex. iPad, Android)						
			Kiosk						
			Television (ex. interactive Web TV)						
			Other						
. S0042851	H	Which aspects of Secure Messaging do you find most useful? (Please select all that apply)	Fean write or retrieve a message anytime, day or night		Checkbox, one-up-vertical	Multi	¥	Skip Logic	SPRBenefits
			l-ean write a message, or review a response, at my own speed- rent age: rom any derive (anough a comparet, a smart done or smart phone)—						
			l-can access it anywhere (at home, work, library or other location) I can leave a message instead of caming or visiting my v.a nearmeare						
			team—						
			l-ean get answers or solutions specific to my needs from my VA healtheare team—						
			I can get answers or solutions on topics that I might find difficult or uncomfortable to discuss in person with my VA healthcare team						
			I can share my secure message information with those I trust						
			l can print a paper copy of my secure messages						
			l-can access and store all of my secure messages in one place ——						
			Other Not sure/Do Not Recall						
		Your experience with Secure Messaging is important to us. Please share your thoughts on the following qualities that contribute to its function and service. The information that my VA healthcare team provides to me through Secure Messaging is accurate. (That is, my team is up to date on all of my health							
\$0042852	Ŧ	records and medications.)	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRAccurate SPRAccurate
			Disagree Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
\$0042853	J	In Secure Messaging, my VA healthcare team helps make the information we discuss easy to understand.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPREasy
			Neither agree nor disagree						
			Neither agree nor disagree Agree Strongly agree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose	. .	VCC		
MID: CUSTOM QUESTION LIST									
									l
	Skip								
	Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
		Generally, my VA healthcare team responds to my							
S0042854	K	messages within 3 business days.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRTimely-
			Disagree				_		
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		0 16 2 2 11 11 2 (77)							
S0042855	т	Secure Messaging is a reliable system. (That is, I can always count on it working.)	Strongly disagram		Radio button, one-up vertical	Cindle	v	Skip Logie	SPRProtect
00042000	±	arways count on it working.)	Strongly disagree Disagree		kadio button, one up vertical	omgie	+	okih rodic	ornriotect
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		I am confident that Secure Messaging protects the							
		privacy and security of my personal health							
S0042857	M	information.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	PRPrivate
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
\S0042858	NT.	It is easy to find the Secure Messaging feature on My HealtheVet .	Canada di adam		D-di-b	C:1	W	Clair Tradic	CDD OM T-CM
100042000	24	Hearthevet.	Strongly disagree Disagree		Radio button, one-up vertical	omgie	±	Skip Logie	SPRONavToSM
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
			Not out c/ Bo Not Recui						
		It is easy to navigate within the Secure Messaging							
80042859	θ	feature.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRNavInSM
			Disagree Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		I trust my VA healthcare team's advice and care when							
\$0042884	P	I receive it through Secure Messaging.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRTrustOnline
			Disagree		and the second			r	
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
		0							
		Once again, your experience with Secure Messaging is important to us. Please share your thoughts on how							
		you use Secure Messaging to support your health and							

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose	<u> </u>	101	<u> </u>	
			MID: CUSTOM QUESTION	LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			Gain peace of mind from my VA healthcare team about my personal health goals-						
			Coordinate with my VA healthcare team based on my personal health goals						
			Not sure/Do Not Recall						
		Regarding my VA medications, I use Secure Messaging							
042886	R	to help me: (Please select all that apply)	Review and understand my VA-prescribed medications		Radio button, one-up vertical	Multi	¥	Skip Logie	SPRMeds
			Gain peace of mind from my VA healtheare team about my VA- prescribed medications- coordinate with my VA neatmeare team about my VA-prescribed						
			medications						
			None of the above						
0042887	S	Regarding my VA tests and procedures, I use Secure Messaging to help me: (Please select all that apply)	Review and understand the tests and procedures that I received from the VA		Radio button, one up vertical	Multi	¥	Skip Logie	SPRTestsProc
			Gain peace of mind from my VA healthcare team about tests and procedures that I receive from the VA. Coordinate with my VA healthcare team about the tests and						
			procedures that I receive from the VA						
			Not sure/Do Not Recall						
0042888	Ŧ	Regarding my mental and emotional health, I use Secure Messaging to help me: (Please select all that apply)	Review and understand my mental and emotional health and any prescribed treatment		Radio button, one-up vertical	Multi	¥	S kip Logic	SPRMentalHealth
			Gain peace of mind from my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Coordinate with my VA healthcare team about my mental and emotional health and any prescribed treatment						
			Not sure/Do Not Recall						
5 0042889	Ð	Regarding my VA preventive care (for example: screenings for Type 2 diabetes, cholesterol, depression), Luse Secure Messaging to help me: (Please select all that apply)	Review and understand VA preventive care		Radio button, one up vertical	Multi	¥	S kip Logie	SPRPreventive
			Gain peace of mind from my VA healthcare team about my VA preventive care						
			Coordinate with my VA healthcare team about my VA preventive care						
			None of the above						
		Regarding things I can do for my health (such as diet							
0042890	¥	and exercise), I use Secure Messaging to help me: (Please select all that apply)	Review and understand specific things I can do to improve my health or prevent illness		Radio button, one-up vertical	Multi	¥	Skip Logie	SPRSelfCare
			Gain peace of mind about specific things I can do to improve my health or prevent illness						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

proposed wave 2									
			MID: CUSTOM QUESTION	LIST					
	1								
	Skip								
o.r.	Logic	O	Answer Choices	01.1		Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
			Coordinate with my VA healthcare team about specific things I can do						
			to improve my health or prevent illness						
			None of the above						
		L							
		My VA healthcare team uses Secure Messaging to follow up with me regarding lab results, tests, or							
S0042891	XA7	procedures	Strongly disagree		Radio button, one-up vertical	Single	v	Skip Logic	SPRFollowUp
30042071	***	procedures	Disagree		Radio button, one up vertical	omgie	+	okip Lugic	or kronowop
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use Secure Messaging information to help me make							
S0042892	X	better health and healthcare decisions.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRDecisInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
S0042893	v	I use Secure Messaging to help me judge when it is necessary to call or go see my VA healthcare team.	Ctnongly disagram		Radio button, one-up vertical	Cingle	v	Clain Logio	SPRDecisCall
00042070	T	necessary to can or go see my vx nearmeare team.	Strongly disagree Disagree		Radio button, one-up vertical	omgie	T	Skip Logie	or Receisedii
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		In addition to communication with my primary VA							
		healthcare team, I use Secure Messaging to							
		communicate with my other VA healthcare providers (for example: specialist physicians, therapists,							
S0042894	2	eounselors and coordinators).	Strongly disagree		Radio button, one-up vertical	Single	v	Skip Logie	SPROthProvider
30042074		counsciors and coordinators).	Disagree Disagree		Radio Batton, one up vertical	omgre	1	okip rogic	or Roun rovider
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I use Secure Messaging to help me figure out solutions							
S0042895	AA	when new problems arise with my health.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SPRSolutions
			Disagree Disagree			Ĭ			
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		I have all the information I need to manage my health							
S0042896	BB	and healthcare.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SOUTInfo
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

					propose	u V	vav		
			MID: CUSTOM QUESTION	N LIST					
	1								
	Skip								
	Logic		Answer Choices		L	Single or	Required Y/N		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
		I am confident in working with my VA healthcare team							
30042897	ee	to manage my health and healthcare.	Strongly disagree		Radio button, one up vertical	Single	¥	Skip Logie	SOUTTeam
			Disagree						
			Neither agree nor disagree Agree						
			Strongly agree						
			3,40,40						
		I feel in control of my health and healthcare (such as							
		taking part in decisions or following through on any							
\$0042898	DD	medication, treatment or health routine schedule).	Strongly disagree		Radio button, one up vertical	Single	¥	Skip Logie	SOUTControl
			Disagree N-ish						
			Neither agree nor disagree Agree						
			Strongly agree						
		I am able to achieve my long-term health and							
		healthcare goals (such as being self-reliant, living							
S0042899	P.P.	longer and better, or knowing that my family and	0. 4.1.		D 1: 1	0: 4	77	01: 7 .:	SOUTAchGoals
50042899	EE	friends can depend on me.)	Strongly disagree Disagree		Radio button, one up vertical	Single	¥	Skip Logie	SUU I ACNGORIS
			Neither agree nor disagree						
			Agree						
			Strongly agree						
		T 1							
S0042900	FF	I intend to continue using Secure Messaging in the future.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SOUTIntentUse
30012300			Disagree Disagree		nadio button, one up vertical	Jingie		orap zogre	ood Timentose
			Neither agree nor disagree						
			Agree						
			Strongly agree						
50042901	GG	I intend to recommend Secure Messaging to others.	Strongly disagree		Radio button, one-up vertical	Single	¥	Skip Logie	SOUTIntentRee
			Disagree						
			Neither agree nor disagree Agree						
			Strongly agree						
cure Messa	nging No	n-Users/Don't recall (ZZ-)							
	88								
50042860	ZZ	Why Not?	This is the first time that I have heard of Secure Messaging	ZZ1	Radio button, one-up vertical	Multi	¥	Skip Logie	SBLWhyNot
			and the there heard of occure messaging		auto button, one up vertical	June		p Dogic	
			They aheard of Course Magazing but have not toild it and						
			I have heard of Secure Messaging, but have not tried it or have not been able to use it	ZZ2					
			been dot to dot!!						
					0. 11			a	ant t
50042861	ZZ1	I would be interested in trying Secure Messaging if:	Someone on my VA healthcare team recommended it to me		Checkbox, one-up vertical	Multi	¥	Skip	SBLInterest
			Another Veteran recommended it to me						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

QID			MID: CUSTOM QUESTION	LIST					
QID									
QID									
	Skip Logic Label	Question Text		Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
			I received more information on the benefits of Secure Messaging						
			appointment						
			access anytime through my own computer or mobile device						
			read or print out						
			Not sure Other						
		Have heard of Secure Messaging but have not tried or have not been able to use it because: (Please select all	Outer						
50042902	ZZ2	that apply)	I did not understand what Secure Messaging is		Checkbox, one-up-vertical	Multi	¥	Skip	SBLWhyNotUsed
			I have not signed up for a Premium My HealtheVet account. (Authenticated Account)						
			Have a Premium My HealtheVet account, but did not know where to look for the Secure Messaging. (Authenticated Account)						
			I am not interested in Secure Messaging						
			I believe it will be too hard or time-consuming to use						
			When I have a question or request that doesn't require a visit, I prefer to talk on the phone with my VA healthcare team						
			I believe that the response that I may receive from my VA healthcare team would not fully address my information needs						
			I feel uncertain about the privacy and security of my personal health information using Secure Messaging.						
			I do not have regular access to a computer, smart phone or tablet						
			Not sure/Do not recall						
		In the past year, have you used My HealtheVet to accomplish any of the following tasks? (please select all that apply)							SPRMultiuse
80042903			Use the Blue Button (Download My Data)		Checkbox, one up vertical	Multi	¥		
			Refill my prescriptions						
			View my medications information View my VA Notes (written by my health care team)						
			View my lab or other test results						
-			View my VA Wellness Reminders						
			Review my medical history (conditions, procedures, accidents and events)						
			Research my health using education resources (for example, the My HealtheVet						
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.						
			Enter information about my non VA medications or supplements						
			None of the above			O'mala			
		How often do you find that information from the VA (in print or online) about your medical condition is difficult				Single	Y		
50042904		to understand?	Never or almost never		Radio button, one-up vertical				ANHIthLit
			Infrequently						
			Occasionally						
			Frequently						
			Very frequently or always Not sure/Do not recall						
JB00029			Not sure/Do not recail Strongly agree		Radio button, one-up vertical	Single	Y		MHV improve Health
Ì		, , , , , , , , , , , , , , , , , , , ,	Agree						
		I .							
			Not sure						

Any answer in which Not sure/Do not recall or None is selected should be mutually exclusive - all other answer options grayed out when selected.

Please update question labels as noted in pink

						<u> </u>	<u> </u>			
MID: CUSTOM QUESTION LIST										
QID CAS0042905	Skip Logic Label	Question Text Overall, how confident are you that you could get health-	Answer Choices (limited to 50 characters) Not at all confident	Skip to	Type (select from list) Radio button, one-up vertical	Single or Multi Single	Required Y/N Y	Special Instructions	Question Label ANHIthSearch	
		related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?								
			Somewhat confident							
			Moderately confident							
			Confident							
			Very confident							
			Not sure							
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services	
			Track the status of my prescription refill delivery							
			View/pay my VA bills/copayments							
			View a list of my VA health care providers and their contact information							
			Use a mobile app for My Health e Vet							
			Join an online forum to discuss health issues with other Veterans							
			Advance check-in for my VA clinic visits							
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)							
			Authorize sharing information that I have stored in My Health e Vet with my VA health care team							
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider							
			Check to determine if my different medications are safe when taken together							
			More online educational programs							
			Receive a monthly email newsletter							
			Receive notification of new content/features on the site							
			Other							
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Text area, no char limit		N		ENDRequest	
AED06379		months?	Yes		Radio button, one-up vertical				Survey	
			No Double social			Single	N			
			Don't recall							

Model Instance Name: VA - My HealtheVet red & strike through: DELETE

MID:

Date:

NJVE+MI IOI IocRV17Dd.40v00-- underlined & italicized: RE-ORDER

DOT_FYI_This is a complete update to the question set - Place in **Pending environment** when making changes and please look for new question label names.

Fair

Wave 1 Set

QUESTION LIST Skip Logic Label **Answer Choices** Single or Required QID **Question Text** (limited to 50 characters) Skip to Type (select from list) Multi Y/N **Special Instructions Question Label** ALM0170 Which of the following best describes you? Multi Active duty Checkbox, one-up vertical National Guard/Reserve Family member of a veteran or Servicemember Caregiver of a Veteran or Servicemember (other than family) Veteran Service Organization member VA employee Non-VA federal government employee State/local government employee General public Other role RJB00048 Global War on Terror (OEF/OIF/OND) Please indicate your military period(s) of service: Multi Checkbox, one-up vertical N Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable AED02714 What is your age range? Under 20 Dropdown (Select-one) Single N 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older JIC00267 What is your gender? Male Dropdown (Select-one) Single N Female Radio button, one-up vertical Which of the following best describes the highest level of education you have completed? CAS0028939 Single High school graduate Some college or vocational school College graduate Some postgraduate school Graduate or professional degree JIC00178 In general, how would you rate your overall health? Excellent Drop down, select one Single Very Good Good

NJVE+MI IOI IACBL 17Dd10VOA

underlined & italicized: RF-ORDER

12 or more times in the past year

MID:

Date:

DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label Wave 1 Set

QUESTION LIST Skip Logic Label **Answer Choices** Single or Required QID (limited to 50 characters) Multi Ϋ́/N **Special Instructions** Question Text Skip to Type (select from list) Question Label Poor RJB00026 Are you a registered user on the MyHealtheVet Checkbox, one-up vertical Single Skip Logic No Not sure CAS0028940 Checkbox, one-up vertical Single Skip Logic Α Your member log-in box now includes an icon for Basic (B) your account type. What type of My HealtheVet account do you have? Advanced (A) Premium (authenticated or IPA'd)(P) Not sure ALM0169 How frequently do you visit the My HealtheVet First time Dropdown (Select-one) Sinale web site? Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months RJB00022 What were you **trying to accomplish** today in My Health**e**Vet? (please select all that apply) Checkbox, one-up vertical Multi Learn more about features that are available Request a prescription refill View my medication history Use Secure Messaging to communicate with my VA health care team Use the Blue Button (Download My Data) View my VA Appointments Look up information about a health condition or medication View my lab or other test results View my VA Wellness Reminders View my VA Notes (written by my health care team) Enter my personal information (emergency contacts, etc.) Enter data that I track myself such as weight, blood pressure, blood sugar, etc. Enter information about my non-VA medications or supplements Find a VA facility Find information about VA Health Benefits Find information about VA Benefits other than health benefits Other (please specify) Other - trying to accomplish Text field, <100 char Single ALM0172 Did you accomplish what you wanted to in My Dropdown (Select-one) Single Yes HealtheVet? Partially Not finished yet CAS0028943 Do you get care at a VA facility? A,B Checkbox, one-up vertical Single Skip Logic Yes No Not Sure CAS0028944 Checkbox, one-up vertical Single Ν In the past year, how often did you use a VA medical facility or service for your health care Once in the past year 2 to 11 times in the past year

Model Instance Name: VA - My HealtheVet red & strike through: DELETE underlined & italicized: RE-ORDER.

MID:

Date:

names.

DOT _ FYI_This is a complete update to the question set - Place in **Pending environment** when making changes and please look for new question label

Wave 1 Set

QUESTION LIST

			QUESTION	LIST					
	Skip Logic		Answer Choices			Single or	Required		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Special Instructions	Question Label
	В	What is your travel time to the VA facility where you receive most of your care?	less than 30 minutes		Checkbox, one-up vertical	Single	Υ	skip logic	
		you receive most of your care?	30 minutes to under 1 hour						
			1 hour to under 1.5 hours						
			1.5 hours to under 2 hours						
			Not sure/Do not recall						
0028945	В	How much time does it take for you to travel to	NOT SULE, DO HOT LECAN		Checkbox, one-up vertical	single	N	skip logie	VA Facility Travel Time
0020743		the nearest VA facility?	Less than 15 minutes		checkbox, one-up verticar	single	IV.	skip togic	VA Facility Travel Tilli
			15 minutes to less than 1/2 hour						
			1/2 hour to less than an hour						
			An hour to less than 1 1/2 hours						
			1 1/2 hours to less than two hours						
			Two hours or more						
			Not sure						
		How many years have you been seeing your	Tanadhan 1 aran		Drop down, select one	Single	Y		SANYrsTeam
		VA primary healthcare team?	Less than 1 year						
			1-5 years						
			More than 5 years						
			Not sure/Do not recall						
		Generally speaking, how satisfied are you with			Drop down, select one	Single	Y		
		the quality of care and treatment that you	Very unsatisfied						
		receive from your VA healthcare team?							
			Unsatisfied						
			Neither satisfied nor unsatisfied						
			Satisfied Very satisfied						
			Not sure/Do not recall						
		Overall, I trust my VA healthcare team's advice			Drop down, select one	Single	Y		SANTrustTeam
		and care.	Strongly disagree		brop down, beleet one	0111610	-		
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do not recall						
W MEANIN	NGFUL	USE QUESTION ROTATION							
				T		Γ	_		
		Has your VA doctor or healthcare team ever							
		recommended Secure Messaging to you?	Yes			Single	Υ		SPREverUsed
			No						
			Not Sure/Do Not Recall						
				A R C D1-D9 F					
				F,G, H, I, J, K, L,					
				M, N, O,P, Q,					
		In the past year, have you ever used Secure		V W X Y 7 AA RR					
		Messaging to communicate electronically with		CC,DD,EE,FF,GG,					
		your VA doctor or healthcare team?	Yes	HH	Checkbox, one-up vertical	Single	Υ	Skip Logic	SBLEverUsed
			No	ZZ					
			Not Sure/Do Not Recall	<u></u>					
cure Mess									

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DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label names.

Wave 1 Set

QUESTION LIST Skip Logic Label Answer Choices (limited to 50 characters) Single or Required Y/N QID **Question Text** Skip to Type (select from list) Special Instructions Question Label Model Instance Name: VA - My HealtheVet underlined & italicized: RF-ORDER

MID:

Date:

DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label names.

Wave 1 Set

QUESTION LIST Skip Logic Label Answer Choices (limited to 50 characters) Single or Required Y/N QID **Question Text** Skip to Type (select from list) Special Instructions Question Label Date:

Wave 1 Set

DOT _ FYI_This is a complete update to the question set - Place in Pending environment when making changes and please look for new question label

		QUESTION LIST								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label	
		How have you used Secure Messaging to communicate with your VA healthcare team about					v		550.4 5	
	F	your medications? (Please select all that apply)	To ask questions about the purpose of VA prescribed medications To ask questions about the correct dose of my VA prescribed medications		Checkbox, one-up vertical	Multi	Y	SKIP LOGIC	SPRMedFreq	
			medications							
			inedications							
			nedications							
			Other							
			None of the above							
			Not sure/Do Not Recall							
		Which of the following methods do you use to								
		access the My HealtheVet website? (Please select all that apply)	Computer or laptop		Checkbox, one-up vertical	Multo	Υ		SPRDevice	
		1177	Mobile phone (ex. iPhone, Android)		,					
			Mobile tablet (ex. iPad, Android)							
			KIOSK Television (ex. interactive Web TV.)							
			Other							
	н	Which aspects of Secure Messaging do you find most useful? (Please select all that apply)	san write or retrieve a message anytime, day or night		Checkbox, one-up vertical	Multi	Y	Skip Logic	SPRBenefits	
			can write a message, or review a response, at my own speed than use it or any device (involging a computer, a smart carrier or smart phone)							
			can access it anywhere (at home, work, library or other location)							
			i carrieave a message instead of caning of visiting my variearthcare team							
			can get answers or solutions specific to my needs from my VA realthcare team							
			can get answers or solutions on topics that I might find difficult or uncomfortable to discuss in person with my VA healthcare team							
			I can share my secure message information with those I trust							
			I can print a paper copy of my secure messages							
			can access and store all of my secure messages in one place							
			Other		Text area, no char limit		N		SPRBenefitsOth	
			Not sure/Do Not Recall							
		The information that my VA healthcare team provides to me through Secure Messaging is accurate. (That is, my team is up to date on all of				Cin al a	V			
		my nearth records and medications.)	Disagree		propagwii, select one	omgre		enth rogic	or re-condition	
			Neither agree nor disagree							
			Agree							
			strongly agree Not sure/Do Not Recall							

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DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label names.

Wave 1 Set

QUESTION LIST

			QUESTION						
	Skip Logic Label								
	Logic		Answer Choices (limited to 50 characters)			Single or	Required Y/N		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Special Instructions	Question Label
	J				Drop down, select one		Υ	Skip Logic	
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly saree						
			Not sure/Do Not Pecall						
			Not sui c/ Do Not Recail						
	K				Dron down select one		V	Skin Logic	
		The state of the s	Discogree		Drop down, sciece one	oSirc		omb calle	S. A.M. Seri
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not cure/De Not Recall						
			NOT SUITED IN NOT RECAIL						
					Drop down, select one		Υ	Skip Logic	
	_		Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Pecall						
			Not sui c/ Do Not Recail						
	N. 4				Dyon down coloct one		V	Chin Loois	
	IVI	iniormation.	Discourse		Drop down, select one	Siligie	Y	Skip Logic	PRPTIVALE
			Disagree						
			Neither agree nor disagree						
			Agree						
			strongly agree						
			Not sure/Do Not Recall						
							.,		
	N	My Healtnevet .	strongly disagree		prop down, select one	single	Y	SKIP LOGIC	SPRONAVI OSM
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
	0				Drop down, select one		Υ	Skip Logic	
			Disagree						
			Neither agree nor disagree						
			Agree						
			Strongly agree						
			Not sure/Do Not Recall						
			HOURCOM						
					Dron down select one		V	Skin Logic	
	P	when i receive it through secure Messaging.	buildingly disagree		brop down, selectione	Jiligic	1	OKID FORIC	or ittrastoriinie

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DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label names.

Wave 1 Set

QUESTION LIST Skip Logic Label Answer Choices (limited to 50 characters) Single or Required Y/N QID **Question Text** Skip to Type (select from list) Special Instructions Question Label Date:

Wave 1 Set

names. QUESTION LIST Skip Logic Label Answer Choices (limited to 50 characters) Single or Required Y/N QID Question Text Skip to Type (select from list) Special Instructions Question Label Date:

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DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label names.

Wave 1 Set

QUESTION LIST Skip Logic Label Answer Choices (limited to 50 characters) Single or Required Y/N **Question Text** Skip to Type (select from list) Special Instructions Question Label QID Secure Messaging Non-Users/Don't recall (ZZ-)

Model Instance Name: VA - My HealtheVet red & strike through: DELETE underlined & italicized: RE-ORDER MID:

Date:

names.

DOT _ FYI_This is a complete update to the question set - Place in **Pending environment** when making changes and please look for new question label

Wave 1 Set

QUESTION LIST

	Skip		Anguar Chainna			Cinalo or	Dogwinod		
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Multi	Required Y/N	Special Instructions	Question Label
				·					,
			There have a figure Managing both have not being the name of the						
			able to use it	772					
	ZZ1	I would be interested in trying Secure Messaging if:	Someone on my VA healthcare team recommended it to me		Checkbox, one-up vertical	Multi	Υ	Skip	SBLInterest
			Another Veteran recommended it to me						
			received more information on the benefits of Secure Messaging						
			appointment						
			or print out						
			Not sure						
			Other						
		I have heard of Secure Messaging but have not							
		tried or have not been able to use it because:							
	ZZ2	(Please select all that apply)	did not understand what Secure Messaging is		Checkbox, one-up vertical	Multi	Υ	Skip	SBLWhyNotUsed
			have not signed up for a Premium My HealtheVet account.						
			Authenticated Account)						
			Lhave a Premium My HealtheVet account, but did not know where to						
			ook for the Secure Messaging. (Authenticated Account)						
			am not interested in Secure Messaging						
			believe it will be too hard or time-consuming to use						
			When I have a question or request that doesn't require a visit. I prefer to						
			talk on the phone with my VA healthcare team						
			I believe that the response that I may receive from my VA healthcare						
			team would not fully address my information needs						
			I feel uncertain about the privacy and security of my personal health						
			information using Secure Messaging.						
			I do not have regular access to a computer, smart phone or tablet						
			Not sure/Do not recall						
		In the past year, have you used My HealtheVet to accomplish any of the following tasks? (please							
		accomplish any of the following tasks? (please select all that apply)							SPRMultiuse
		σειεστ απ τη αταμρηγ <i>)</i>	Use the Blue Button (Download My Data)		Checkbox, one-up vertical	Multi	v		
			Refill my prescriptions		encendor, one-up vertical	Huiti	1		
	+		View my medications information						
			View my VA Notes (written by my health care team)						
			View my lab or other test results						
			View my VA Wellness Reminders						
			Review my medical history (conditions, procedures, accidents and events)						
			Research my health using education resources (for example, the My						
			sugar, etc.						
			Enter information about my non-VA medications or supplements						
			None of the above		Dana danna arlantana	Cim ml			
					Drop down, select one	Single	Y		
		How often do you find that information from the							
		VA (in print or online) about your medical							
		condition is difficult to understand?	Never or almost never						SANHIthLit
			Infrequently Personally						
			Occasionally Frequently						
			Very frequently or always						
			very frequently of diways						

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Date:

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DOT _ FYI_This is a complete update to the question set - Place in **Pending** environment when making changes and please look for new question label

Wave 1 Set

			QUESTION	I LIST					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	Question Label
RJB00029		My use of the My HealtheVet personal health	Not sure/Do not recall Strongly agree		Drop down, select one	Single	Υ		MHV improve Health
13000029		record has improved my ability to manage my health.	Sittingly agree		Diop down, select one	Single	'		wirv improve rieaur
			Agree						
			Not sure						
			Disagree Strangly disagree						
			Strongly disagree Not applicable						
		Overall, how confident are you that you could get	Not at all confident		Dron down select one	Single	V		SANHithSearch
		nealth-related advice or information if you needed it by using a computer, smart phone or tablet (like an iPhone or iPad)?	Somewhat confident		orap down, acrea and	Olligie	,		or will add on
			Moderately confident Confident						
			Managed days						
			very confident						
			Not sure						
CAS0029037		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		N		OE_Articles
ALM0173		What is the main improvement that you would suggest for the My Healthe Vet web site?			Open-ended	Single	N		One Improvement
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi	N		Additional Services
			Track the status of my prescription refill delivery						
			View/pay my VA bills/copayments						
			View a list of my VA health care providers and their contact information						
			Use a mobile app for My Health e Vet						
			Join an online forum to discuss health issues with other Veterans						
			Advance check-in for my VA clinic visits						
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)						
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team						
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider						
			Check to determine if my different medications are safe when taken together						
			More online educational programs						
			Receive a monthly email newsletter						
			Receive notification of new content/features on the site						
			Other -(please specify):	A					
CAS0029041	A	Other - Services			Text area, no char limit	Single	N		OE_Other Services
AED06379		months?	Yes		Radio button, one-up vertical	Cinals	NI		Survey
			No Don't recall			Single	N		
			Don't Tookin						

Date: 6/23/2009

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o.i.b.	Skip Logic	Overting Total	Answer Choices	Older As	T (c	Single or
QID ALM0170	Label	Question Text Which of the following best describes you?	(limited to 50 characters) Active duty	Skip to	Type (select from list) Checkbox, one-up vertical	Multi Multi
ALIVIOTIO		which of the following best describes you:	National Guard/Reserve		Checkbox, one-up vertical	IVIUILI
			Veteran			
			Family member of a veteran or Servicemember			
			Caregiver of a Veteran or Servicemember (other than family)			
			Veteran Service Organization member			
			VA employee			
1			Non-VA federal government employee			
			State/local government employee			
			General public			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND)		Check-boxes	Multi
13500040		Please indicate your military period(s) or service.	Global Wal of Terror (OEF/OH/OND)		CHECK-BOXES	Ividiti
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	Single
			20-24			
			25-29			
			30-34			
			35-39			
			40-44			
			45-49			
			50-54			
			55-59			
			60-64			
			65-69			
			70-74			
			75-79			
			80-84			
			85 or older			
JIC00267		What is your gender?	Male		Dropdown (Select-one)	Single
			Female			
		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	
CAS0028939		,				Single
			High school graduate			

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	Logic		Answer Choices			Single or
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
			Some college or vocational school College graduate			
			Some postgraduate school			
			Graduate or professional degree			
JIC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single
			Very Good			
			Good			
			Fair			
			Poor			
RJB00026		Are you a registered user on the MyHealth e Vet web site?	Yes	A	Checkbox, one-up vertical	Single
			No			
			Not sure			
CAS0028940	A	Your member log-in box now includes an icon for your account type. What type of My HealtheVet account do you have?	Basic (B)		Checkbox, one-up vertical	Single
		,	Advanced (A)			
			Premium (authenticated or IPA'd)(P)			
			Not sure			
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month			
			About every 6 months			
			Less than every 6 months			
RJB00022		What were you trying to accomplish today in My Health e Vet? (please select all that apply)	and the state of t		Checkbox, one-up vertical	Multi
		1137	Learn more about features that are available			
			Request a prescription refill			
			View my medication history			
			Use Secure Messaging to communicate with my VA health care team			
			Use the Blue Button (Download My Data)			
			View my VA Appointments			
			Look up information about a health condition or medication			
			View my lab or other test results			
			View my VA Wellness Reminders			
			View my VA Notes (written by my health care team)			
			Enter my personal information (emergency contacts, etc.)			
			Enter data that I track myself such as weight, blood pressure, blood sugar, etc.			
			Errer data that I track myself such as weight, blood pressure, blood sugar, etc.			

Date: 6/23/2009

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Date: 6/23/2009

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QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0028947		Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once-	A	Radio button, one up vertical	Single
			I tried to view visit notes using Blue Button but was not able to do so-	C, D		
			I don't have a Premium My HealtheVet account	Đ		
			- I don't know what Blue Button is or have never used it-	Đ		
			- I'm not sure	Đ		
CAS0028948	A	-What information from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1-B10	Radio button, one up vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10		
			Visit notes from a mental health professional	B1-B10		
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10		
			VA Notes from Secure Messaging			
			None of the above/ Don't remember	D1		
CAS0028949	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	Đ2	Radio button, one up vertical	
			I tried to read my visit notes (VA Notes) but was not able to-	C1, D2		
			I was curious			
			I wanted to remember what happened in the visit			
			I wanted to know more about my health			
			I wanted to check the notes to see if they were right			
			I wanted to be sure I understood what my provider (or other member of the health care team) said			
			I wanted to know what my provider (or other member of the health care team) was thinking			
			Other reason (please explain)	B1A		
CAS0028935	B1A	Other - reason read VA Notes			Text area, no char limit	
CAS0028956	B2	What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Radio button, one up vertical	Multi
			I printed it			
			- I downloaded it to keep a copy for myself			
			I shared it with a family member, relative or friend who helps take care of me			
			I discussed it with a VA provider or other health care team member			
			- I shared it with a health care provider outside of VA			
			Other, please explain	B2A		
			I don't remember			
CAS0028957	B2A	Other What you did with your notes			Text area, no char limit	

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0028958	B3	Did you talk to or contact your provider or		B3A	Radio button, one-up vertical	Single
			No, I did not talk to or contact my provider or health care team about the notes-			
			I plan to contact my provider or health care team about the notes-	B3B		
			Yes, I did contact my provider or health care team about the notes	B3B		
CAS0028952	B3A	If you did not contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Radio button, one-up vertical	Multi
			I didn't think it was important—			
			I didn't want to waste my provider or health care team's time			
			-I didn't want my provider or health care team to be upset with me-			
			I did not feel I knew enough to talk with my doctor about my concerns			
			It was too much of a bother for me			
			- Other reason (please explain)	B3AA		
CAS0028953	B3AA	Other - reason did not contact			Text area, no char limit	
CAS0028954	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Radio button, one-up vertical	Multi
			To learn more about my health issue, medications or test results			
			To discuss something I was worried about in the note			
			-To discuss something that I thought was not correct in the note			
			To ask about removing or changing something in the note			
			-Other reason (please explain)	B3BA		
CAS0028955	B3BA	Other - reason did contact			Text field, <100 char	
CAS0028976	B4	Please think about what it is like to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVetHow easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?-	Very hard		Radio button, one up vertical	Single
			Somewhat hard—			
			Somewhat easy—			
			Very easy			
			I don't know —			
CAS0028977	B5	The display of my visit notes (VA Notes) is easy to read.	Disagree —		Radio button, one-up vertical	Single
			- Somewhat disagree			
			-Somewhat agree —			
			-Agree-			

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OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)		Skip to		Type (select from list)	Single o	
QID	Laber	Question Text	-I don't know—		Skip to		Type (select from list)	WILLI	
CAS0028959	B6	What information were you trying to find in your visit notes (VA Notes)? (Check all that apply):	-l'm not sure what I was looking for					Multi	
			The note written by a provider or health care team after a clinic visit						
			The note written by a provider or health care team after an emergency room visit						
			The note written by a provider or health care team after a hospital stay						
			What my provider or health care team thinks about my health issues						
			Changes that were discussed during a visit						
			Recommendations or treatment advice from my provider or health care team						
			When I'm supposed to come back for my next appointment						
			A referral to a specialist or for further testing						
			Other, please explain		В	6A			
CAS0028960	B6A	Other- information trying to find in my visit notes					Text area, no char limit		
AS0028961	B7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree —				Radio-button, one-up-vertical	Single	
			Somewhat disagree —						
			Somewhat agree —						
			Agree-						
			I don't know						
:AS0028962	B8	In your opinion, how much do the visit notes (VA notes) correctly describe your clinic or hospital visit?	Notes don't describe the visit correctly				Radio button, one-up vertical	single	
			-Notes mostly describe the visit correctly	Matthe	w Castil	lo.			
			-Notes describe the visit pretty well	Somewi	hat satisf	ied was			
			- I don't know	technolo	d just due ogical im	e to plications	on		
AS0028963	B9	There is too much information in my visit notes (VA notes).	Disagree —	the bac	kend.		lio button, one-up vertical	Single	
			Somewhat disagree —						
			Somewhat agree —						
			Agree-						
			I don't know—						
AS0029000	B10	-What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all-Satisfied				Radion button, scale, no don't know	Single	
			2						

Date: 6/23/2009

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			MID: CUSTOM QUESTION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single o Multi
			3			
			4	7		
			5			
			6			
			7			
			8			
			9			
			Extremely Satisfied=10			
Attempters	ONLY					
CAS0028964	E	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi
			-It's too hard to use the Blue Button feature			
			-I-requested the notes, but the Blue Button feature was updating my information			
			I was looking for notes that were written before January 1, 2013			
			I tried to get the notes before they were available to me (7 days after a note is completed)			
			-I don't know why			
			-Other reason (please explain)	CA		
CAS0028965	CA	Other-reason I was unable to view my VA Notes:			Text area, no char limit	
CAS0028933	C1	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	I couldn't figure out where to look for the visit notes		Checkbox, one up vertical	Multi
			-It's too hard to use the Blue Button feature			
			-I requested the notes, but the Blue Button feature was updating my information			
			I was looking for notes that were written before January 1, 2013			
			-I tried to get the notes before they were available to me (7 days after a note is completed)			
			-I don't know why			
			-Other reason (please explain)	GA		
CAS0028934	CA1	Other-reason I was unable to view my VA Notes:			Text area, no char limit	
NON USER	S and Att	tempters ONLY				
CAS0029002	Đ	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Radio button, one up vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional-			

Notes from a hospital visit or stay (emergency room visit or discharge summary

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	Skip		August Obeles			0:
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
·			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			-Problem list (conditions or diagnoses)			
			-Other (please explain)-	ĐA		
			I don't know			
AS0029003	ÐA	Other- most interested in visit notes			Text area, no char limit	
CAS0028966 D:	Đ1	-If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up-vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional-			
			Notes from a hospital visit or stay (emergency room visit or discharge summary			
			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			-Problem list (conditions or diagnoses)			
			-Other (please explain)-	ĐA		
			I don't know			
AS0029001	DA1	Other- most interested in visit notes			Text area, no char limit	
AS0028950	Đ2	-If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)			
			Visit notes from a mental health professional			
			Notes from a hospital visit or stay (emergency room visit or discharge summary			
			Laboratory test results (blood, urine or other lab test)			
			Radiology test results (X-ray, MRI, ultrasound or other imaging test)			
			-Problem list (conditions or diagnoses)			
			- Other (please explain) -	ĐA		
			I don't know			
AS0028951	DA2	Other most interested in visit notes			Text area, no char limit	
AS0028967		We would like to ask you about how you think viewing your visit notes (VA Notes) might help you with your health and your health care. Think about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help you in the future.17. Visit notes (VA Notes) will help me understand my health and medical conditions better.	Disagree		Radio button, one-up vertical	single

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	Skip		Answer Choices			Cimala
QID	Logic Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single Multi
			Somewhat disagree		_	
			Somewhat agree			
			Agree			
			I don't know			
2AS0028968		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single
			Somewhat disagree	_		
			Somewhat agree			
			Agree			
			I don't know			
CAS0028969		-Visit notes will help me take better care of myself.	Disagree		Radio button, one-up vertical	single
			Somewhat disagree		_	
			Somewhat agree			
			Agree-		_	
			I don't know			
CAS0029016		Visit notes will help me do a better job taking my medications as prescribed.	Disagree		Radio button, one-up vertical	Singl
			Somewhat disagree		_	
			Somewhat agree			
			Agree-		_	
			I don't know			
			I don't take any medications			
CAS0029017		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Singl
			Somewhat disagree		_	
			Somewhat agree			
			Agree-		_	
			I don't know			
CAS0029018		Visit notes will make me worry more.	Disagree	_	Radio button, one-up vertical	Singl
			Somewhat disagree		land the second of the second	8-
			Somewhat agree			
			Agree-			
			I don't know			
CAS0028970		Visit notes will help me be better prepared for elinic visits.	Disagree		Radio button, one-up vertical	Singl
			Somewhat disagree			
			Somewhat agree			
			Agree-			
			I don't know			
CAS0028971		-Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Singl
			Somewhat disagree			
		1	100 000 000 000 000 000 000 000 000 000	1	1	

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		mile. Costom Question Elst									
OID	Skip Logic	Question Tout	Answer Choices	Skin to	Tune (calcut from list)	Single o					
QID	Label	· ·	(limited to 50 characters)	Skip to	Type (select from list)	Multi					
			Somewhat agree								
			Agree-								
			I don't know								
AS0028972		-I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one up vertical	Single					
			Somewhat disagree								
			Somewhat agree								
			Agree								
			I don't know								
AS0028973					Radio button, one-up vertical	Single					
		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes								
			No								
AS0028974		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single					
			Somewhat disagree								
			Somewhat agree —								
			Agree-								
			Don't know								
CAS0028975		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single					
			-I might use it in the future.								
			I will definitely use it in the future								
		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical						
CAS0029036						Single					
			No, I don't use Facebook			1					
			No, I do use Facebook but have not 'followed' my VA medical center page								
JB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single					
			Agree								
			Not sure								
			Disagree								
			Strongly disagree								
			Not applicable								
CAS0029037		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended						

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OID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0029038	Luber	Question Text	(infinited to 50 characters)	Skip to	Checkbox, one up vertical	Multi
		Have you discussed your My HealtheVet			1	
		Personal Health Record with any of the	My VA health care provider			
		following people? Please check all that apply:				
			My non-VA healthcare provider(s)			
			My family, friends, or caregiver(s)			
			Veterans I know			
			Other (please specify)	A		
			I have not discussed My HealtheVet Personal Health Record with others			
CAS0029039	A	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char	
ALM0173		What is the main improvement that you would suggest for the My Health e Vet web site?			Open-ended	Single
CAS0029040		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	Multi
			Track the status of my prescription refill delivery			
			View/pay my VA bills/copayments			
			View a list of my VA health care providers and their contact information			
			Use a mobile app for My Health e Vet			
			Join an online forum to discuss health issues with other Veterans			
			Advance check-in for my VA clinic visits			
			Authorize sharing information I have stored in My HealtheVet with other people (e.g., family, caregiver)			
			Authorize sharing information that I have stored in My HealtheVet with my VA health care team			
			Authorize sharing information that I have stored in My HealtheVet with my Non-VA health care provider			
			Check to determine if my different medications are safe when taken together			
			More online educational programs			
			Receive a monthly email newsletter			
			Receive notification of new content/features on the site			
			Other (please specify):	Α		
CAS0029041	Α	Other - Services			Text area, no char limit	Single
CAS0029042		Are you aware that there is a My HealtheVet Coordinator at each VA Medical Center to assist with questions, concerns, and outreach for My HealtheVet?	Yes		Radio button, one-up vertical	Single
			N o			
CAS0029043		Have you contacted the My HealtheVet Help Desk in the past 3 months?	Yes	A,B	Radio button, one-up vertical	Single
		The state of the s	No			
			Do not recall			

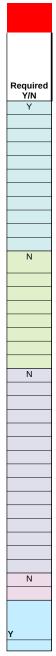
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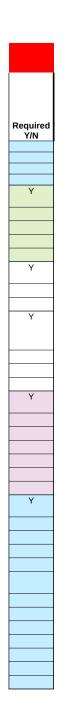
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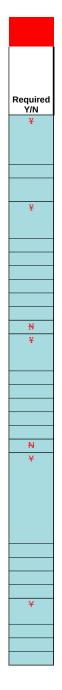
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
CAS0029044	A	How was that experience?	Excellent		Radio button, one-up vertical	single
			Very Good			
			Good			
			Fair			
			Poor			
CAS0029045	В	Was your question, issue, or concern resolved?	Yes		Radio button, one up vertical	single
			No			
			Partially			
			Not Sure			
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical	
			No			Single
			Don't recall			

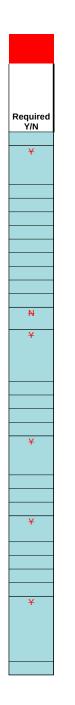




Yes

N







Required Y/N

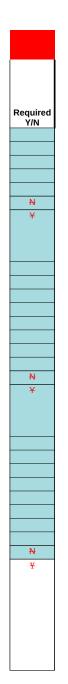
Yes

N

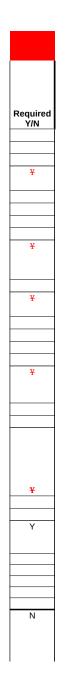
Yes

N

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	Ckin						
	Skip Logic		Answer Choices			Single or	Required
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
ALM0170		Which of the following best describes you?	Active duty	G.mp to	Checkbox, one-up vertical	Multi	Y
12.110270		The result of the remaining book accounted your	National Guard/Reserve		SHOOKSON, ONE UP VOIGOG	111010	<u> </u>
			Veteran				
			Family member of a veteran or				
			Servicemember				
			Caregiver of a Veteran or Servicemember (other than family)				
			Veteran Service Organization member				
			VA employee				
			Non-VA federal government employee				
			State/local government employee				
			News media				
			General public				
			Federal government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF/OND)		<u>Check-boxes</u>	<u>Multi</u>	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other .				
			Not Applicable				
AED02714		What is your age range?	Under 20		Dropdown (Select-one)	<u>Single</u>	N
			20-24				
			<u>25-29</u>				
			<u>30-34</u>				
			<u>35-39</u>				
			<u>40-44</u>				
			<u>45-49</u>				
			50-54				
			<u>55-59</u>				
			<u>60-64</u>				
			<u>65-69</u>				
			<u>70-74</u>				
			<u>75-79</u>				
			<u>80-84</u>				
			85 or older				
JIC00267		What is your gender?	<u>Male</u>		<u>Dropdown (Select-one)</u>	<u>Single</u>	N
			<u>Female</u>				
		Which of the following best describes the highest level of education you have completed?	Did not complete high school		Radio button, one-up vertical	Single	Υ
			High school graduate				
			Some college or vocational school				
			College graduate				
			Some postgraduate school				

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	Skip		Aurana Ohalaa			0:	
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
Ųιυ	Lubei	Question Text	Graduate or professional degree	SKIP to	Type (Select Hom list)	Iviaiti	1714
JIC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
			<u>Very Good</u>				
			Good				
			<u>Fair</u>				
RJB00026		Are you a registered user on the MyHealtheVet	<u>Poor</u> <u>Yes</u>	Λ	Checkbox, one-up vertical	Single	<u>Y</u>
KJB00020		web site?	<u>res</u>	<u>A</u>	Checkbox, One-up vertical	Sirigie	<u></u>
			No				
			Not sure				
	<u>A</u>				Checkbox, one-up vertical	<u>Single</u>	<u>Y</u>
		Your member log-in box now includes an icon for your account type. What type of My HealtheVet	Basic (B)				
		account do you have?					
			Advanced (A)				
			Premium (authenticated or IPA'd)(P)				
			Not sure				
ALM0169		How frequently do you visit the My HealtheVet	First time		Dropdown (Select-one)	Single	<u>Y</u>
		web site?					
			<u>Daily</u>				
			More than once a day				
			About once a week				
			About once a month About every 6 months				
			Less than every 6 months				
RJB00022		What were you trying to accomplish today in My	Enter/keep track of personal information (My		Checkbox, one-up vertical	Multi	Y
		HealtheVet? (please select all that apply)	Caregivers, etc.)		•		
			<u>->Learn more about what features that are a</u>	available_			
			Request a prescription refill				
			View my medication history				
			Use Secure Messaging to communicate with	my VA health ca	re team		
			Download my data using the VA Blue				
			Button x000D>Use the Blue Button (Download My Data)				
			(<u>DOWIIOau My Dala)</u>				
			View my VA Appointments				
			Look up information about a health condition	or medication			
			View my lab or other test results	or medication			
			View my VA Wellness Reminders				
			View my VA Weiliess Reminders View my VA Notes (written by my health car	re team)			
			Enter my personal information (emergency of	· · · · · · · · · · · · · · · · · · ·			
				ontacts, etc.)	blood sugar, otc		
			Enter data that I track myself such as weight.	, blood pressure,	lood sugar, etc.	-	
			Enter information about my non-VA medicat	ions or suppleme	IIIS		
			>Find a VA health care facility				
			Find information about VA Health Benefits	n hoolth honofft			
			Find information about VA Benefits other that	in nearth benefits			

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MID:	CUSTOM	QUESTION	LIST

			MID. 00310W				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			Enter/keep track of personal health care				
			information (blood pressure, blood sugar, etc.)				
			Look up information about a medication				
			Access prescription history from my VA				
			medical record				
			<u>Secure message a provider</u> <u>View lab results</u>				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify)	<u>A</u>			
RJB00022other	<u>A</u>	Other - trying to accomplish			Text field, <100 char	<u>Single</u>	<u>N</u>
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Partially				
			Not finished yet				
		Do you get care at a VA facility?	Yes	A,B	Checkbox, one-up vertical	Single	Υ
			No				
			Not Sure			0:	N.I.
	А	In the past year, how often did you use a VA medical facility or service for your health care needs?	Never		Checkbox, one-up vertical	Single	N
			Once in the past year				
			2 to 11 times in the past year				
			12 or more times in the past year				
	В	How much time does it take for you to travel to the nearest VA facility?	Less than 15 minutes		Checkbox, one-up vertical	single	N
			15 minutes to less than 1/2 hour				
			1/2 hour to less than an hour				
			An hour to less than 1 1/2 hours				
			1 1/2 hours to less than two hours				
			Two hours or more				
			Not sure				
NEW VA OPI	NOT	ES QUESTION ROTATION					
		-					
		VA Notes written by providers and other members of the health care team since January 1, 2013 are now available to veterans with a	l knew that visit notes can be viewed by VA patients with a Premium Account		Radio button, one-up vertical	Single	Y
		Premium My HealtheVet account. Which best describes your knowledge about VA patients being able to view clinic and hospital visit notes (VA Notes) using the Blue Button. (Please choose one)					

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			I didn't know that visit notes can be viewed by VA patients with a Premium Account				
			I'm not sure				
		Which best describes your use of the VA Blue Button to access your visit notes (VA Notes)?	I viewed my visit notes using the Blue Button at least once	А	Checkbox, one-up vertical	Single	Yes
			I tried to view visit notes using Blue Button but was not able to do so	C, D			
			l don't have a Premium My HealtheVet account	D			
			I don't know what Blue Button is or have never used it	D			
			I'm not sure	D			
	А	What information from your VA health record have you viewed using the Blue Button in My HealtheVet? (Choose ALL that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)	B1 - B10	Checkbox, one-up vertical	Multi	Yes
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)	B1-B10			
			Visit notes from a mental health professional	B1-B10			
			Notes from a hospital visit or stay (emergency room visit or discharge summary)	B1-B10			
			VA Notes from Secure Messaging				
			None of the above/ Don't remember	D			
	B1	Why did you read your visit notes (VA Notes)? (Check ALL that apply)	I did not read any visit notes (VA Notes)	D	Checkbox, one-up vertical		
			I tried to read my visit notes (VA Notes) but was not able to	C, D			
			l was curious				
			wanted to remember what happened in the visit				
			I wanted to know more about my health				
			I wanted to check the notes to see if they were right				

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	Skip						
QID	Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ų.s		Queens i on	I wanted to be sure I understood what my provider (or other member of the health care team) said		- ype (color nom noy		
			I wanted to know what my provider (or other member of the health care team) was thinking				
			Other reason (please explain)	B1A			
	B1A	Other - reason read VA Notes			Text area, no char limit		N
		What did you do with your notes (VA Notes) using the Blue Button? (Check ALL that apply)	I read it		Checkbox, one-up vertical	Multi	Y
			I printed it				
			I downloaded it to keep a copy for myself				
			I shared it with a family member, relative or friend who helps take care of me				
			l discussed it with a VA provider or other health care team member				
			I shared it with a health care provider outside of VA				
			Other, please explain	B2A			
			I don't remember				
	B2A	Other - What you did with your notes			Text area, no char limit		N
		Did you talk to or contact your provider or health care team about the notes (VA Notes), or have a plan to do so? (Choose one)	No, I did not talk to or contact my provider or health care team about the notes	B3A	Checkbox, one-up vertical	Single	Y
			I plan to contact my provider or health care team about the notes	B3B			
			Yes, I did contact my provider or health care team about the notes	B3B			
	ВЗА	If you did not contact or don't plan to contact your provider or health care team, why not? (Check all that apply)	I had no reason to contact my provider or health care team about the notes		Checkbox, one-up vertical	Multi	Y
			I didn't think it was important				
			I didn't want to waste my provider or health care team's time				
			I didn't want my provider or health care team to be upset with me				
			I did not feel I knew enough to talk with my doctor about my concerns				

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	Skip Logic		Answer Choices				Required
QID	Label	Question Text	·	Skip to	Type (select from list)	Multi	Y/N
			It was too much of a bother for me				
		Other are an distance and a	Other reason (please explain)	ВЗАА	Was discussed in the Charles		N.
	B3AA	Other - reason did not contact			Text area, no char limit	N. A. JAI	N Y
	B3B	Why did you contact, or plan to contact, your provider or health care team about the notes (VA Notes)? (Check all that apply)	To get an explanation about something in the note		Checkbox, one-up vertical	Multi	T
			To learn more about my health issue, medications or test results				
			To discuss something I was worried about in the note				
			To discuss something that I thought was not correct in the note				
			To ask about removing or changing something in the note				
			Other reason (please explain)	B3BA			
	B3BA	Other - reason did contact			Text field, <100 char		N Y
		Please think about what it is like to access and view the visit notes (VA Notes) written by your provider and health care team using the Blue Button "Download My Data" on My HealtheVet. How easy is it to find the visit notes (VA Notes) using the Blue Button "Download My Data" on My HealtheVet?	Very hard				
			Somewhat hard				
			Somewhat easy				
			Very easy				
			l don't know				
	B5	The display of my visit notes (VA Notes) is easy to read .	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	В6	What information were you trying to find in your visit notes (VA Notes)? (Check all that apply):	I'm not sure what I was looking for			Multi	Y
			The note written by a provider or health care team after a clinic visit				
			The note written by a provider or health care team after an emergency room visit				

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	Skip Logic		Answer Choices			Single or	Required
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			The note written by a provider or health care team after a hospital stay				
			What my provider or health care team thinks about my health issues				
			Changes that were discussed during a visit				
			Recommendations or treatment advice from my provider or health care team				
			When I'm supposed to come back for my next appointment				
			A referral to a specialist or for further testing				
			Other, please explain	B6A			
	B6A	Other- information trying to find in my visit notes			Text area, no char limit		N
	В7	I did not understand the information in my VA Notes (for example, there were too many abbreviations, acronyms or words I did not understand).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
	B8	In your opinion, how much do the visit notes (VA notes) correctly describe your clinic or hospital visit?	Notes don't describe the visit correctly		Checkbox, one-up vertical		Y
			Notes mostly describe the visit correctly				
			Notes describe the visit pretty well				
			I don't know				
	B9	There is too much information in my visit notes (VA notes).	Disagree		Checkbox, one-up vertical	Single	Y
			Somewhat disagree				
			Somewhat agree				
			Agree				
	740		I don't know			0: 1	
	B10	What is your overall satisfaction with access to your visit notes using Blue Button? Select a number from 1 to 10, with 1 the lowest and 10 the highest level of satisfaction.	1=Not at all Satisfied		Radion button, scale, no don't know		Y

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			MID. COSTOM QUESTION LIST						
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N		
			2						
			4						
			4 E = Companybot Cotistical						
			5 = Somewhat Satisfied						
			7						
			8						
			0						
			10 - Extremely Satisfied						
Attaurataur C	 		10 - Extremely Satisfied						
Attempters C	INLY								
	С	Why do you think you were not able to view your notes (VA Notes)? (Check all that apply)	l couldn't figure out where to look for the visit notes		Checkbox, one-up vertical	Multi	Yes		
			It's too hard to use the Blue Button feature						
			I requested the notes, but the Blue Button feature was updating my information						
			l was looking for notes that were written before January 1, 2013						
			I tried to get the notes before they were available to me (7 days after a note is completed)						
			I don't know why						
			Other reason (please explain)	CA					
	CA	Other- reason I was unable to view my VA Notes:			Text area, no char limit		N		
NONLICEDO	and Att	rempters ONL V							
NON USERS	D D	If you were to look at your visit notes from your VA health record, which information would most interest you? (Choose all that apply)	Visit notes from a clinic visit with a primary care provider (doctor, nurse practitioner or physician assistant)		Checkbox, one-up vertical	Multi	Y		
			Visit notes from a clinic visit with a specialist (medical or surgical specialty)						
			Visit notes from a mental health professional						
			Notes from a hospital visit or stay (emergency room visit or discharge summary						
			Laboratory test results (blood, urine or other lab test)						

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	Skip						
	Logic		Answer Choices		L		Required
QID L	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Other (please explain)	DA			
			I don't know				
	DA	Other- most interested in visit notes			Text area, no char limit		N
					Radio button, one-up vertical	single	Y
	,	We would like to ask you about how you think					
	,	viewing your visit notes (VA Notes) might help you					
	1	with your health and your health care. Think					
		about how notes help you now, or, if you have not yet viewed your notes, how visit notes might help	Disagree				
	,	you in the future.17. Visit notes (VA Notes) will					
		help me understand my health and medical					
		conditions better.					
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will help me remember the plan for my care better.	Disagree		Radio button, one-up vertical	single	Y
		care petter.					
			Somewhat disagree Somewhat agree				
			Agree				
			I don't know				-
		Visit notes will help me take better care of	I don't know		Radio button, one-up vertical	single	Y
		myself.	Disagree		Table Section, one up vertical	Single	
	+		Somewhat disagree			<u> </u>	
			Somewhat agree			<u> </u>	
			Agree				
			I don't know				
	,	Visit notes will help me do a better job taking my	Disagrao		Radio button, one-up vertical	Single	у
		medications as prescribed.	Disagree			<u></u>	
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
			I don't take any medications				
		Visit notes will make me feel more in control of my health care.	Disagree		Radio button, one-up vertical	Single	Y
			Somewhat disagree				

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				1			
	Ol-i						
	Skip Logic		Answer Choices			Single or	Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
-			Somewhat agree				
			Agree				
			I don't know				
		Visit notes will make me worry more.	Disagree		Radio button, one-up vertical	Single	Υ
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		Visit notes will help me be better prepared for clinic visits.	Disagree		Radio button, one-up vertical	Single	Υ
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		Visit notes will be more confusing than helpful.	Disagree		Radio button, one-up vertical	Single	Υ
			Somewhat disagree				
			Somewhat agree				
			Agree				
			l don't know				
		I think viewing visit notes will change how I feel about my provider or health care team	Disagree		Radio button, one-up vertical	Single	Υ
			Somewhat disagree				
			Somewhat agree				
			Agree				
			I don't know				
		In the past, have you ever requested a copy of your medical records from a VA facility?	Yes		Radio button, one-up vertical	Single	Y
			Notes from a hospital visit or stay (emergency room visit or discharge summary				
		I would like to be able to add comments to my VA Notes.	Disagree		Radio button, one-up vertical	single	Υ
			Somewhat disagree				
			Somewhat agree				
			Agree				
			Don't know				
		Do you think that you will use the Blue Button to access your visit notes in the future?	I will NOT use it in the future		Radio button, one-up vertical	Single	Y
			I might use it in the future.	1		-	-

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				_ •			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
_		•	I will definitely use it in the future		,		
		Do you 'follow' your local VA medical center on Facebook?	Yes		Radio button, one-up vertical	Single	Y
			No, I don't use Facebook				
			No, I do use Facebook but have not 'followed' my VA medical center page				
<u>RJB00029</u>		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	<u>Single</u>	<u>Y</u>
			<u>Agree</u>				
			<u>Not sure</u>				
			<u>Disagree</u>				
			Strongly disagree				
			<u>Not applicable</u>		Open-ended		N
		The My HealtheVet website provides articles on topics of interest to Veterans. What topics are you most interested in for upcoming articles?			Open-ended		IN
		Have you discussed your My HealtheVet Personal Health Record with any of the following people? Please check all that apply:	My VA health care provider		Checkbox, one-up vertical	Multi	N
			My non-VA healthcare provider(s)				
			My family, friends, or caregiver(s)				
			Veterans I know				
			Other (please specify)	Δ			
			I have not discussed My HealtheVet Personal Health Record with others				
	Α	I have discussed my My HealtheVet Personal Health Record with:			Text field, <100 char		N
<u>ALM0173</u>		What is the main improvement that you would suggest for the My Healthe Vet web site?			<u>Open-ended</u>	<u>Single</u>	<u>N</u>
		What additional services would you like to see on My HealtheVet? (Please select all that apply)	Schedule or change my VA appointments		Checkbox, one-up vertical	<u>Multi</u>	N
			Track the status of my prescription refill delivery				
			View/pay my VA bills/copayments				

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	Skip					l	
QID	Logic Label	Outsides Tout	Answer Choices (limited to 50 characters)	Claim An	Time (aslact from liet)	Single or Multi	Required
Qίυ	Labei	Question Text	(iiiiited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			View a list of my VA health care providers				
			and their contact information				
			Use a mobile app for My Health e Vet				
			Join an online forum to discuss health				
			issues with other Veterans				
			Advance check-in for my VA clinic visits				
			Advance check-in for my va clinic visits				
			Authorize sharing information I have stored				
			in My Health e Vet with other people (e.g.,				
			family, caregiver)				
			And the state of t				
			Authorize sharing information that I have stored in My HealtheVet with my VA health				
			care team				
			Authorize sharing information that I have				
			stored in My Health e Vet with my Non-VA health care provider				
			nealth care provider				
			Chask to determine if my different				
			Check to determine if my different medications are safe when taken together				
			More online educational programs				
			Receive a monthly email newsletter				
			Receive notification of new				
			content/features on the site				
			Other (please specify):	A			
	Α	Other - Services			Text area, no char limit	Single	N
			Yes		Radio button, one-up vertical	Single	Y
		Are you aware that there is a My HealtheVet					
		Coordinator at each VA Medical Center to assist					
		with questions, concerns, and outreach for My HealtheVet?					
		nealthevet:					
			No				
		Have you contacted the My Health eVet Heliz Deals	Yes		Checkbox, one-up vertical	Single	Yes
		Have you contacted the My HealtheVet Help Desk in the past 3 months?		A,B	one-up vertical	Sirigie	163
			No				
			Do not recall				
	Α	How was that experience?	Excellent		Checkbox, one-up vertical	single	V
		The state of positions of	Very Good			S.i. /gic	y
			Good				
			Fair				
			Poor				
	В	Was your question, issue, or concern resolved?	Yes		Checkbox, one-up vertical	single	У
			No				

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AED06379 Have you completed this survey within the past 3 months? Have you visited your VA Facility in person to show your-ID and be "In-person authenticated" (iPA) for My Healthe Vet? No				WID. 66316W	•			
AED06379 Have you completed this survey within the past 3 yes Radio button, one-up vertical months? No Oct recall Place you visited your VA Facility in person to show your 1D and be "In-person authenticated" (PA) for My Healthe Ver? No Oct 1 your health care needs in the last 12 months? No Oct 1 your health care needs in the last 12 months? No Oct 2 your health care needs in the last 12 months? No Oct 3 your health care needs in the last 12 months? No Oct 4 your he	QID	Logic	Question Text		Skip to	Type (select from list)	Single or Multi	Required Y/N
### ACQLIV0018817 Have you completed this survey within the past 3 months? No. No.				Partially				
months2 No DOIT recall Have you visited your VA Facility in person to show your IB and be "lin-person authenticated" (IPA) for My HealtheVet? No Not sure Not applicable Please rate the clarity of the wording on this alte. Please rate the clarity of the wording on this alte. Please rate the wording on this alte. ACQLiv0018817 Please rate how well you understand the wording on this alte. Please rate how well you understand the wording on this alte. ACQLiv0018817 Please rate how well you understand the wording on this alte. Please rate how well you understand the w				Not Sure				
RJB00027 Averyout visited your VA Facility in person to show your ID and be "in person authenticated" Ves Dropdown (Select-one) Single	<u>AED06379</u>		Have you completed this survey within the past 3 months?	<u>Yes</u>		Radio button, one-up vertical		
RJB60027 Have your visited your VA Facility in person to show your ID and be "In-person authenticated" (IPA) for My Healthe Vet? No No Notesure Not applicable Did you use a VA medical facility or service for any of your health care needs in the fast 12 months? ACQLiv0018816 Please rate the clarity of the wording on this site. ACQLiv0018816 Please rate he clarity of the wording on this site. Please rate how well you understand the wording on this site. Please rate how well you understand the wording on this site. Please rate how well you understand the wording on this site. ACQLiv0018817 Please rate how well you understand the wording on this site. Please rate how well you understand the wording on this site. ACQLiv0018817 Please rate how well you understand the wording on this site. ACQLiv0018817 Radio button, seale, has don't know Please rate how well you understand the wording on this site. ACQLiv0018817 Radio button, seale, has don't know Please rate how well you understand the wording on this site. ACQLiv0018817 Radio button, seale, has don't know Please rate how well you understand the wording on this site.				No			Sinale	<u>N</u>
Have your visited your VA Facility in person to show your ID and be "in-person authenticated" No								_
Not-sure	RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated"			Dropdown (Select-one)	Single	¥
Not applicable Dropdown (Select-one) Single				No				
ED007291				Not sure				
of your health care needs in the last 12 months? No				Not applicable				
ACQLiv0018816 Please rate the clarity of the wording on this site: Poor Radio button, scale, has don't know	EDO07291			Yes		Dropdown (Select-one)	Single	¥
Redio button, scale, has don't S				No				
Don't know	ACQLiv0018816		Please rate the clarity of the wording on this site.			The state of the s	S	¥
Don't know				2				
Don't know				2				
Don't know			1	4				
Don't know			1	<u>.</u>				
Don't know				6				
Don't know				7				
Don't know				9 8				
Don't know				9				
ACQLiv0018817 Please rate how well you understand the wording on this site:				Excellent=10				
ACQLiv0018817 Please rate how well you understand the wording on this site:								
Don't know	ACQLiv0018817						S	¥
Don't know								
Don't know			_	2				
Don't know				3				
Don't know				4				
Don't know			-	5				
Don't know			-	6				
Don't know				/		-		
Don't know			-	ŏ				
Don't know			-	Freellant 10				
ACQLiv0018818 Please rate the site on its use of short, clear 1=Poor Radio button, seale, has don't S sentences. know	ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	¥
			1	0				
2			1	2				
<u> </u>			1	ਹ 4				
**************************************			1	± c				

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
			6				
		_	7				
			8				
		4	9				
		-	Excellent=10 Don't know				\vdash
CJI0298		Do you have any of the following health problems? (check all that apply)	Prefer not to answer		Checkbox, one-up vertical	Multi	¥
		11 37	Diahetes				!
			High Blood Pressure				!
			High Cholesterol				!
			Heart Disease				!
			Previous Heart Attack				!
			Heart Failure				!
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				!
			Cancer				!
			Mental Health Problems				!
			Orthopedic Problems				!
			Ulcer or Stomach Disease				
			Pain				!
			Anemia or other Blood Disease				!
			None of the above				!
CH0299		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use		Radio button, one-up vertical	Single	¥
0,10277		rease rate your ability in using the internet.	Intermediate (use the Internet for a few	1	madio button, one up vertical	omgie	1
			things)				
			Advanced (frequently use Internet & search	1			
			for information)				

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			MID: CUSTOM QUEST	ION LIST		_	
OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
LM0169	Lubei	How frequently do you visit the My HealtheVet	First time	SKIP to	Dropdown (Select-one)	Single	Y
LIWOTOS		web site?			Dropdown (Sciect one)	Sirigic	
			Daily	4			
			More than once a day	-			
			About once a week	4			
			About once a month	4			
			About every 6 months	4			
LM0170		Military of the fellowing back deposits a second	Less than every 6 months		Oh I di	5 4 . Ist	Y
LM0170		Which of the following best describes you?	Active duty	4	Checkbox, one-up vertical	Multi	Y
			Veteran	-			
			Family member of a veteran Veteran service organization	-			
			News media	-			
			General public	1			
			VA employee	1			
			Federal government employee	†			
			State/local government employee	†			
			Other role	1			
JB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm	1			
			Vietnam War	1			
			Korean War	1			
			World War II	1			
			Peacetime Service	1			
			Other	1			
			Not Applicable	1			
JB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure, blood				
			sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill	1			
			Access prescription history from my VA medical record				
			Secure message a provider View lab results	1			
			Download my data using the VA	1			
			Learn about what features are				
			View my VA Appointments				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify)	A			
JB00022other	Α	Other - trying to accomplish	([Text field, <100 char	Single	N
LM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
-			No	†			
	1	1	p · =		1	1	

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IVIID.	CUS	I OIVI V	ŲUL.		LIST

			MID: CUSTOM QUES	STION LIST			
OID	Skip Logic	Quantities Total	Answer Choices	China	Tura (salast from link)		Require
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Partially	A, C			
			Not finished yet				
RJB00026		Are you a registered user on the MyHealtheVet web site?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable				
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				+
			Disagree				
			Strongly disagree				+
			Not applicable				+
A C C h = #0.01 7702		Do you aver access the Internet using a makile		A D	Dedie butten ene un vertical		
ACQhar0017783		Do you ever access the Internet using a mobile phone or tablet?	Yes	A, B	Radio button, one-up vertical	Single	¥
			Ne				
ACQhar0017784	A	Which of the following devices do you have?	A SmartPhone	₩	Checkbox, one-up vertical	Multi	¥
			A tablet	X			
			None of these				
ACQhar0017786	₩	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	¥
			Android				
			Blackberry				
			Another phone				
ACQhar0017759	X	Specifically, which type of tablet do you have?	iPad		Radio button, one-up vertical	Single	¥
			Kindle		and the second second	Z.i.ig.0	
			Android				
			Blackberry				
			Another tablet				
ACQhar0017785	В	Have you ever accessed ANY federal website using a mobile phone or tablet?	Yes	e	Radio button, one-up vertical	Single	¥
			No, but I plan to do so				
			No, but I might in the future				
			No, and I don't plan to do so				
ACQhar0017760	e	Have you ever accessed My HealtheVet using a mobile phone or tablet?	Yes	Y, Z	Radio button, one-up vertical	Single	¥
			No, but I plan to do so	Z			
			No, but I might in the future	Z			
			No, and I don't plan to do so				

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			MID: CUSTOM QUES	STION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761	¥	What was the main reason you last visited My HealtheVet using a mobile phone or tablet?	(to 00 onaraotoro)	U.I.P to	Type (color from not)	Single	N
					Text area, no char limit		
ACQhar0017762	Z	What additional resources might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173		What is the main improvement that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
ACQLiv0018816		Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
		_	2				
		†	3				
			4				
			5				
			6				
			7				
			8				
			9				
			Excellent=10				
ACQLiv0018817		Please rate how well you understand the wording on this site.	Don't know 1=Poor		Radio button, scale, has don't know	S	Y
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
		_	Excellent=10 Don't know				
ACQLiv0018818		Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Y
		-	2			-	
		+	3				
		1	4				
			5				
			6				
			7				
			8				
			9				
		_	Excellent=10				
			Don't know				
AED02714		What is your age range?	Under 20	_	Dropdown (Select-one)	Single	N
			20-24	_			
			25-29	_			
			30-34				1

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			MID: CUSTOM QUEST	ION LIST			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
QID.	Lubei	Question Text	35-39	Skip to	Type (Sciect from fist)	With	1714
			40-44	1			
			45-49	1			
			50-54				
			55-59				
			60-64	_			
			65-69	4			
			70-74	4			
			<u>75-79</u> 80-84	-			
			85 or older	1			
IC00267		What is your gender?	Male		Dropdown (Select-one)	Single	N
		, g	Female	1	(2000000)		
IC00178		In general, how would you rate your overall health?	Excellent		Dropdown (Select-one)	Single	Y
			Very Good	1			
			Good				
			Fair				
			Poor				
:JI0298		Do you have any of the following health problems? (check all that apply)			Checkbox, one-up vertical	Multi	Y
			Diabetes				
			High Blood Pressure				
			High Cholesterol				
			Heart Disease				
			Previous Heart Attack				
			Heart Failure				
			Lung Disease/Asthma				
			Spinal Cord Injury				
			Arthritis of any kind				
			Cancer				
			Mental Health Problems				
			Orthopedic Problems				
			Ulcer or Stomach Disease				
			Pain				
			Anemia or other Blood Disease				
:JI0299		Please rate your shility in using the Internet:	None of the above		Padia button and un vortical	Cinala	Y
71073A		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few things)	1	Radio button, one-up vertical	Single	Y
			Advanced (frequently use Internet & search for information)	1			
AED06379		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
			No Don't recall			Single	N

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MID: CUSTOM QUESTION LIST Skip Logic **Answer Choices** Single or Required (limited to 50 characters) Multi Ϋ́/N QID Label **Question Text** Skip to Type (select from list) ALM0169 How **frequently** do you visit the My HealtheVet First time Dropdown (Select-one) Single Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months ALM0170 Which of the following best describes you? Active duty Checkbox, one-up vertical Multi Υ Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role RJB00048 Please indicate your military period(s) of service: Global War on Terror (OEF/OIF) Check-boxes Multi N Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable RJB00022 What were you trying to accomplish today in My Enter/keep track of personal Check-boxes Multi HealtheVet? (please select all that apply) information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Secure message a provider View lab results Download my data using the VA Learn about what features are View my VA Appointments Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) RJB00022other Α Other - trying to accomplish Text field, <100 char Single Ν ALM0172 Did you accomplish what you wanted to in My Yes Dropdown (Select-one) Single Υ HealtheVet?

No

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			MID: CUSTOM QUESTIC	ON LIST			
OID	Skip Logic Label	Quarties Tout	Answer Choices	Skip to	Two (soloot from list)	Single or Multi	Require Y/N
QID	Labei	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N
			Partially Not finished yet	A, C			
RJB00026		Are you a registered user on the MyHealtheVet	Yes		Dropdown (Select-one)	Single	Y
3000020		web site?	1103		Dropdown (Sciect one)	Sirigic	'
			No				
			Not sure				
RJB00027		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
			No				
			Not sure				
			Not applicable			ļ., .	L
EDO07291		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
			No				
RJB00029		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Y
			Agree				
			Not sure				
			Disagree				
			Strongly disagree				
			Not applicable				
.CQhar0017783		Do you ever access the Internet using a mobile phone or tablet?	Yes	A, B	Radio button, one-up vertical	Single	Υ
CQhar0017784	А	Which of the following devices do you have?	A SmartPhone	W	Checkbox, one-up vertical	Multi	Y
CQHarou17764	A	which of the following devices do you have:	A tablet	X	Checkbox, one-up vertical	IVIUILI	1
			None of these	^			
.CQhar0017786	W	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	Υ
icQilai0011100		operations, milest type of medice priority as you have.	ii Hone		readio batton, one up vertical	Sirigic	· '
			Android				
			Blackberry				
			Another phone				
CQhar0017759	Х	Specifically, which type of tablet do you have?	iPad		Radio button, one-up vertical	Single	Υ
			Kindle				
			Android				
			Blackberry				
			Another tablet				
.CQhar0017785	В	Have you ever accessed ANY federal website using a mobile phone or tablet?		С	Radio button, one-up vertical	Single	Y
			No, but I plan to do so				
			No, but I might in the future				
001 004			No, and I don't plan to do so		5 5 5 5		
CQhar0017760	С	Have you ever accessed My HealtheVet using a mobile phone or tablet?	Yes	Y, Z	Radio button, one-up vertical	Single	Y
			No, but I plan to do so No, but I might in the future	Z			
			No, and I don't plan to do so				

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				MID: CUSTOM QUESTIC	ON LIST			
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ACQhar0017761		Y	What was the main reason you last visited My	(minica to 50 characters)	Skip to	Type (Sciect Hom list)	Single	N
			HealtheVet using a mobile phone or tablet?			Text area, no char limit	·	
ACQhar0017762		Z	What additional resources might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N
ALM0173			What is the main improvement that you would suggest for the My HealtheVet web site?			Open-ended	Single	N
			Please rate the clarity of the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
				2				
				3				
			_	4				
			+	6				
			-	7				
			1	8				
				9				
				Excellent=10				
				Don't know				
			Please rate how well you understand the wording on this site.	1=Poor		Radio button, scale, has don't know	S	Y
				2				
				3				
				4				
			_	5				
			-	7				
			-	8				
			_	9				
				Excellent=10				
				Don't know				
			Please rate the site on its use of short, clear sentences.	1=Poor		Radio button, scale, has don't know	S	Υ
				2				
				3				
				4				
				6				
				7				
				8				
				9				
				Excellent=10				
				Don't know				
AED02714			What is your age range?	Under 20	\dashv	Dropdown (Select-one)	Single	N
				<u>20-24</u> <u>25-29</u>	_			
				30-34	 			
	I	I	ļ	JU J4		I	l	1

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				MID: CUSTOM QUESTION	LIST			
QID	L	Skip ogic abel	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require
			Quotion Toxe	35-39	Citip to	<u>.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>		
				40-44				
				45-49				
				50-54				
				55-59				
				60-64 65-69				
				70-74	-			
				75-79				
				80-84				
				85 or older				
IC00267			What is your gender?	Male		Dropdown (Select-one)	Single	N
				Female				
IC00178			In general, how would you rate your overall health?	P Excellent		Dropdown (Select-one)	Single	Y
				Very Good	1			
				Good				
				Fair				
				Poor				
CJI0298			Do you have any of the following health problems? (check all that apply)	Prefer not to answer Diabetes		Checkbox, one-up vertical	Multi	Y
				High Blood Pressure				
				High Cholesterol				
				Heart Disease				
				Previous Heart Attack				
				Heart Failure				
				Lung Disease/Asthma				
				Spinal Cord Injury				
				Arthritis of any kind				
				Cancer				
				Mental Health Problems				
				Orthopedic Problems				
				Ulcer or Stomach Disease				
				Pain				
				Anemia or other Blood Disease				
				None of the above				
:JI0299			Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few	_	Radio button, one-up vertical	Single	Y
				Advanced (frequently use Internet & search for information)	-			
ED06379			Have you completed this survey within the past 3	Yes Search for Information)		Radio button, one-up vertical		
			months?	Ne	-		Cinals	
	1			No			Single	N

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				MID: CUSTOM QUESTION	LIST			l
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
LM0169	1		How frequently do you visit the My HealtheVet	First time	OKIP to	Dropdown (Select-one)	Single	Y
ILIVIOTO9	1		web site?			Dropdown (Select-one)	Sirigle	, r
				Daily Mare then area a day	-			
				More than once a day About once a week	-			
				About once a month	1			
				About every 6 months	1			
				Less than every 6 months	†			
LM0170	2		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi	Υ
			,	Veteran	1	от о	111010	
				Family member of a veteran	1			
				Veteran service organization	1			
				News media	1			
				General public	1			
				VA employee				
				Federal government employee				
				State/local government employee				
				Other role				
JB00048	3		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
				Desert Shield/Desert Storm				
				Vietnam War				
				Korean War				
				World War II	1			
				Peacetime Service	1			
				Other	4			
				Not Applicable				
JB00022	4		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Υ
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)				
				Look up information about a medication				
				Request a prescription refill	1			
				Access prescription history from my VA medical record	-			
				Secure message a provider				
				View lab results				
				Download my data using the VA				
				Learn about what features are				
				View my VA Appointments				
				Find a VA health care facility				
				Research a health condition				
				Find information about VA Benefits				
				Other (please specify)	Α			
JB00022other	5		Other - trying to accomplish			Text field, <100 char	Single	N
LM0172	6		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
				No			1	

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				MID: CUSTOM QUESTIC	ON LIST			
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
QID		Labei	`	Partially	A, C	Type (select from fist)	With	1719
				Not finished yet				
RJB00026	95			Yes		Dropdown (Select-one)	Single	Y
				No				
				Not sure				
JB00027	96		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?	Yes		Dropdown (Select-one)	Single	Y
				No				
				Not sure				
				Not applicable				
DO07291	97		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	Yes		Dropdown (Select-one)	Single	Y
				No				
JB00029	98		My use of the My HealtheVet personal health record has improved my ability to manage my health.	Strongly agree		Drop down, select one	Single	Υ
				Agree				
				Not sure				
				Disagree				
				Strongly disagree				
				Not applicable				
			Do you ever access the Internet using a mobile phone or tablet?	Yes	A, B	Radio button, one-up vertical	Single	Υ
	_			No				
		Α	Which of the following devices do you have?	A SmartPhone	W	Radio button, one-up vertical	Multi	Y
				A tablet	Х			
		W	Specifically, which type of mobile phone do you have?	None of these iPhone		Radio button, one-up vertical	Single	Y
		W	Specifically, which type of mobile phone do you have?	iPhone		Radio button, one-up vertical	Single	Y
		W	Specifically, which type of mobile phone do you have?	iPhone Android		Radio button, one-up vertical	Single	Y
		W	Specifically, which type of mobile phone do you have?	iPhone Android Blackberry		Radio button, one-up vertical	Single	Y
		W		iPhone Android Blackberry Another phone				Y
			Specifically, which type of mobile phone do you have? Specifically, which type of tablet do you have?	iPhone Android Blackberry Another phone iPad		Radio button, one-up vertical Radio button, one-up vertical	Single	Y
				iPhone Android Blackberry Another phone				Y
				iPhone Android Blackberry Another phone iPad Kindle				Y
				iPhone Android Blackberry Another phone iPad Kindle Android				Y
				iPhone Android Blackberry Another phone iPad Kindle Android Blackberry	C			Y
		X	Specifically, which type of tablet do you have?	iPhone Android Blackberry Another phone iPad Kindle Android Blackberry Another tablet Yes No, but I plan to do so	C	Radio button, one-up vertical	Single	Y
		X	Specifically, which type of tablet do you have?	iPhone Android Blackberry Another phone iPad Kindle Android Blackberry Another tablet Yes No, but I plan to do so No, but I might in the future	С	Radio button, one-up vertical	Single	Y
		Х	Specifically, which type of tablet do you have? Have you ever accessed ANY federal website using a mobile phone or tablet?	iPhone Android Blackberry Another phone iPad Kindle Android Blackberry Another tablet Yes No, but I plan to do so		Radio button, one-up vertical Radio button, one-up vertical	Single	Y
		X	Specifically, which type of tablet do you have?	iPhone Android Blackberry Another phone iPad Kindle Android Blackberry Another tablet Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so Yes	Y, Z	Radio button, one-up vertical	Single	Y
		Х	Specifically, which type of tablet do you have? Have you ever accessed ANY federal website using a mobile phone or tablet?	iPhone Android Blackberry Another phone iPad Kindle Android Blackberry Another tablet Yes No, but I plan to do so No, but I might in the future No, and I don't plan to do so		Radio button, one-up vertical Radio button, one-up vertical	Single	Y

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		MID: CUSTOM QUESTION LIST											
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N					
		Υ	What was the main reason you last visited My HealtheVet using a mobile phone or tablet?	(Text area, no char limit	Single	N					
		Z	What additional resources might you want to access from My HealtheVet using a mobile phone or tablet?			Text area, no char limit	Single	N					
ALM0173	99		What is the main improvement that you would suggest for the My HealtheVet web site?			Open-ended	Single	N					
AED02714	100		What is your age range?	Under 20 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85 or older		Dropdown (Select-one)	Single	N					
IIC00267	101		What is your gender?	Male Female		Dropdown (Select-one)	Single	N					
JIC00178	102		In general, how would you rate your overall health?	Very Good Good Fair Poor		Dropdown (Select-one)	Single	Y					
CJI0298	103		Do you have any of the following health problems? (check all that apply)	Prefer not to answer Diabetes High Blood Pressure High Cholesterol Heart Disease Previous Heart Attack Heart Failure Lung Disease/Asthma Spinal Cord Injury Arthritis of any kind Cancer Mental Health Problems Orthopedic Problems Ulcer or Stomach Disease Pain Anemia or other Blood Disease		Checkbox, one-up vertical	Multi	Y					

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				MID: CUSTOM QUESTION	LIST			
QID		Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				None of the above				
CJI0299	104		Please rate your ability in using the Internet:	Beginner or novice (just starting/don't Intermediate (use the Internet for a few things)		Radio button, one-up vertical	Single	Y
				Advanced (frequently use Internet & search for information)				
AED06379	116		Have you completed this survey within the past 3 months?	Yes		Radio button, one-up vertical		
				No			Single	N
				Don't recall				

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		Skip		American IDe (DOT	Answer Choices		
QID		Logic Label	Question Text	Answer IDs (DOT ONLY)		Skip to	Type (select from list)
LM0169	1	Lubei	How frequently do you visit the My HealtheVet	ONLI	First time	OKIP to	Dropdown (Select-one)
20200			web site?		. Hot time		Dispasiii (Galaat alla)
					Daily		
					More than once a day		
					About once a week		
					About once a month		
					About every 6 months		
					Less than every 6 months		
_M0170	2		Which of the following best describes you?		Active duty		Checkbox, one-up vertical
					Veteran		
					Family member of a veteran Veteran service organization		
					News media		
					General public		
					VA employee		
					Federal government employee		
					State/local government employee		
] [Other role		
JB00048	3		Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)		Check-boxes
					Desert Shield/Desert Storm		
					Vietnam War		
					Korean War		
					World War II		
					Peacetime Service		
					Other		
JB00022	1		What were you trying to accomplish today in My		Not Applicable Enter/keep track of personal		Check-boxes
JD00022	"		HealtheVet? (please select all that apply)		information (My Caregivers, etc.)		Check-boxes
			(piodos colost dii diat apply)		Enter/keep track of personal health		
					care information (blood pressure, blood		
					sugar, etc.)		
					Look up information about a medication		
					Request a prescription refill		
					Access prescription history from my VA		
					medical record		
					Secure message a provider		
					View lab results		
					Download my data using the VA		
					Learn about what features are		
					View my VA Appointments		
					Find a VA health care facility Research a health condition		
					Find information about VA Benefits		
					Other (please specify)	Δ	
JB00022other	5	Α	Other - trying to accomplish		Other (pieuse speeliy)		Text field, <100 char
LM0172	6		Did you accomplish what you wanted to in My		Yes		Dropdown (Select-one)
			HealtheVet?				(
	1 1				No	1	

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		Skip					
		Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
•			-		Partially	A, Č	
					Not finished yet	1	
CJI0210	7		Have you ever used the "VA Blue Button:	CJI0210A001	No	NU-1, NU-2, NU-3, NU-4, NU-5, NU-6A, NU-	Radio button, one-up vertical
			Download My Data" feature in My HealtheVet?			6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G,	
			,			NU-6H, NU-6I, NU-7	
				CJI0210A002	Yes- I used it one or more times but	NR-1, NR-2, NR-3, NR-4, NR-5, NR-6, NR-	-
				55.62167.652	don't plan to use it again	7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F,	
					don't plan to doo it again	NR-7G. NR-8	
				CJI0210A003	Yes- I have used it just one time, but	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-	-
				C310210A003	plan to use it again	7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F,	
					plan to use it again	CU-8. CU-9	
				CJI0210A004	Veg. and Laurenath upge it regularly	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-	
				CJIUZIUAUU4	Yes- and I currently use it regularly	7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F,	
						CU-8, CU-9	
				0.11004.04.005		00-0, 00-0	
			NON USERS	CJI0210A005	Not Sure		
JI0211	0	NU-1	Why have you not used the VA Blue Button?	CJI0211A001	I was not aware of it		
310211	9	MO-I	Why have you not used the VA blue button?	CJI0211A001		NU-1A	Dadia button and un vertical
J10212	0	NU-1A	Why becaute you need the VA Blue Butters?	CJI0211A002 CJI0212A001	I am aware of it, but have not used it I do not know where the Blue Button is	INU-IA	Radio button, one-up vertical Checkbox, one-up vertical
JIUZ1Z	9	NU-1A	Why haven't you used the VA Blue Button? (Check ALL that Apply).	CJIUZ1ZAUU1	on the My HealtheVet.website		Checkbox, one-up vertical
			(Check ALL that Apply).	0.11004.0.000	I do not know how to use it		
				CJI0212A002			
				CJI0212A003	I do not think it would be useful		
				CJI0212A004	I only use My HealtheVet to renew my prescriptions.		
				CJI0212A005	I prefer to use other methods for keeping track of my health		
110040	10		Without other property and the NA Division	CJI0212A006	Other, please specify	NU-1A1	Total control of the Control
:JI0213	10	NU-1A1	What other reason haven't you used the VA Blue Button?				Text area, no char limit
J10214	11	NU-2	We are interested in how veterans keep a record	CJI0214A001	1 - Not at all Important		Dadia button, and un vertical
JIU214	**	NU-Z	we are interested in now veterans keep a record		The state of the s		Radio button, one-up vertical
				CJI0214A002	2 - A little Important		
				CJI0214A003	3 Somewhat Important		
				CJI0214A004	4 - Very Important		
110015	10	NULO	De very have a greaters for a very initial very life	CJI0214A005	5 - Extremely important		Dadia huttan
JI0215	12	NU-3	Do you have a system for organizing your health information?	CJI0215A001	No		Radio button, one-up vertical
			iniomation:				
				CJI0215A002	Yes	NU-3A, NU-3B, NU-3C, NU-3D	
J10216	13	NU-3A	What health information do you keep track of?	CJI0216A001	My ourrent proporintion modications		Charlebox and un vertical
310210	13	NU-3A	(Check ALL that apply)	CJIUZIOAUUI	My current prescription medications		Checkbox, one-up vertical
			(Oncok ALL that apply)	C 110216 A 002	Supplementa vitemina and over the		
				CJI0216A002	Supplements, vitamins, and over-the-		
					counter medications I am taking.		
				CJI0216A003	Medications I have taken in the past		
				CJI0216A004	Lab results		
				CJI0216A005	Health information such as weight,		
					blood pressure, blood sugar		
				CJI0216A006	Major health events such as heart		
					attacks or serious accidents or injuries		

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		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
Ì			,	CJI0216A007	Past surgeries	F 1	
				CJI0216A008	Doctors visits		
				CJI0216A009	Hospitalizations		
				CJI0216A010	Names and contact information of my		
				0.11004.04.4	health care providers		
:JI0217	1.4	NU-3A1	What other health information do you keep track	CJI0216A011	Other, please specify	NU-3A1	Text area, no char limit
310217	14	NU-3A1	of?				Text area, no char ilmit
:JI0218	15	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0218A001	Paper files of my health information		Checkbox, one up vertical
			(Chount III and you doo)	CJI0218A002	Files with health care bills and receipts		
				CJI0218A003	Computer files of my health information		
				CJI0218A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0218A005	A calendar where I keep track of appointments and other health information		
				CJI0218A006	None of the above My health care providers maintain all my medical records		
				CJI0218A007	Other, please specify	NU-3B1	
J10219	16		What other ways do you store information?				Text area, no char limit
J10220	17	NU-3C	For what purposes do you keep track of this	CJI0220A001	For my own use as a reminder of the		Checkbox, one-up vertical
			information? (Check ALL that apply.)		care I have received		
				CJI0220A002	To share with doctors		
				CJI0220A003	To share with family members or friends who help take care of me		
				CJI0220A004	For insurance purposes		
				CJ10220A005	To monitor change in my health status over time (i.e. change in blood		
				CJI0220A006	pressure) In case of emergency for family and care providers		
				CJI0220A007	Other, please specify	NU-3C1	
J10221	18	NU-3C1	For what other purpose do you track this information?		Care, product opening		Text area, no char limit
:J 10222	19	NU-3D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0222A001	1 - Not at all Satisfied		Radio button, one-up vertica
				CJI0222A002	2 - A Little Satisfied		
				CJI0222A003	3 - Somewhat Satisfied		
				CJI0222A004	4 - Very Satisfied		
				CJI0222A005	5 - Extremely Satisfied		
CJ10223	20	NU-4	Do you see any health care providers who are not affiliated with the VA?	CJ10223A001	No		Radio button, one up vertica

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		Skip					
		Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to NU-4A, NU-4B	Type (select from list)
				CJIUZZ3AUUZ	Yes	NU-4A, NU-4B	
CJ10224	21	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0224A001	I share information between them		Radio button, one-up vertical
			communicate about your neutricare:	CJI0224A002	They exchange medical records via		
				00.022 17.002	mail or fax		
				CJ10224A003	They speak by phone		
				CJ10224A004	I do not know how they communicate		
				CJI0224A005	They do not communicate		
				CJI0224A006	Other, please specify	NU-4A1	
JI0225	22	NU-4A1	How else do you communicate?		, , , , , , , , , , , , , , , , , , ,		Text area, no char limit
J10226	23	NU-4B	How satisfied are you with the communication	CJI0226A001	1 - Not at all Satisfied		Radio button, one-up vertical
			about your medications and health care between your VA providers and the providers outside of the				
			VA?				
				CJI0226A002	2 - A little Satisfied		
				CJI0226A003	3 - Somewhat Satisfied		
				CJI0226A004	4 - Very Satisfied		
CJ10227	24	NUL E	We are interested in learning what Veterage would	CJI0226A005	5 - Extremely Satisfied		Charlibary and universitied
J10227	24	NU-5	We are interested in learning what Veterans would like to help them better manage their health	CJ10227A001	The ability to organize the information into specific categories (i.e.		Checkbox, one-up vertical
			information.		medications, doctors visits,		
			Which of the following features would you like to		hospitalizations, wellness checks, and		
			have in your current system for storing your health information? (Check ALL that apply.)		preventive screens)		
			(столи <u>— столи</u> афругу	0.11000-1.000			
				CJ10227A002	The ability to locate easily information about care I have received in the past		
					about date i have received in the past		
				CJI0227A003	The ability to send summaries of my		
					health information electronically to		
					caregivers, health care providers, or insurance companies—		
				CJI0227A004	The ability to store all my health		
				001022171004	information on a small portable disk or		
					device so I can have it with me at all		
					times		
2110000			With a to the or for the second secon	CJ10227A005	Other, please specify	NU-5A	Total consequence (Section 1997)
CJ10228	25	NU-5A	What other feature are you interested in?				Text area, no char limit

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OID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJ10229	26	NU-6A	We are interested in helping Veterans to use the	CJI0229A001	I would still not use the Blue Button if		Radio button, one-up vertical
			Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if		this happened-		The sales of the s
			Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?				
				CJI0229A002	I might use the Blue Button if this happened		
				CJI0229A003	I-would definitely use the Blue Button if this happened.		
CJ10230	27	NU-6B	Another veteran strongly recommended you use	CJI0230A001	I would still not use the Blue Button if		Radio button, one-up vertical
5310230	21	NU-0D	the Blue Button?		this happened		Radio button, one-up vertical
				CJI0230A002	I might use the Blue Button if this happened		
				CJI0230A003	I would definitely use the Blue Button if this happened.		
U10231	28	NU-6C	Using it would remind you of when your VA appointments are?	CJI0231A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0231A002	I might use the Blue Button if this happened		
				CJI0231A003	I would definitely use the Blue Button if this happened.		
CJ10232	29	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0232A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0232A002	I might use the Blue Button if this happened		
				CJ10232A003	I would definitely use the Blue Button if this happened.		
CJI0233	30	NU-6E	Using it would help you understand better which medications you need to be taking?	CJI0233A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJ10233A002	I might use the Blue Button if this happened		
				CJ10233A003	I would definitely use the Blue Button if this happened.		
CJI0234	31	NU-6F	Using it would make it easier for you to monitor lab	CJI0234A001	I would still not use the Blue Button if		Radio button, one-up vertical
			results?		this happened		

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Type (select from list) Radio button, one up vertical
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Radio button, one-up vertical
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		Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)		Skip to	Type (select from list)
J10244	41	NR-2A	Manual the chiliby to view labe and emperintments	CJI0243A002 CJI0244A001	Yes No		Dadio button, one un vertical
/J10244	41	NH-ZA	Would the ability to view labs and appointments make you more likely to use the Blue Button?	C310244A001	INC		Radio button, one-up vertical
			make you more likely to use the Blue Button.				
				CJI0244A002	Yes		
CJ10245	42	NR-3	We are interested in how veterans keep a record	CJI0245A001	1 - Not at all Important		Radio button, one-up vertical
		1111		CJI0245A002	2 - A little Important		,,
				CJI0245A003	3 - Somewhat Important		
				CJI0245A004	4 - Very Important		
				CJI0245A005	5 - Extremely important		
J10246	43	NR-4	Do you have a system for organizing your health	CJI0246A001	No		Radio button, one-up vertical
			information?				
				CJI0246A002	Yes	NR-4A, NR-4B, NR -4C, NR-4D	
J10247	44	NR-4A	What health information do you keep track of?	CJI0247A001	My current prescription medications		Checkbox, one-up vertical
			(Check ALL that apply)				
				CJI0247A002	Supplements, vitamins, and over-the-		
					counter medications I am taking.		
				CJI0247A003	Medications I have taken in the past		
				CJ10247A004	Lab results		
				CJI0247A005	Health information such as weight, blood pressure, blood sugar		
				CJI0247A006	Major health events such as heart		
				C310247A000	attacks or serious accidents or injuries		
					, , , , , , , , , , , , , , , , , , , ,		
				CJI0247A007	Past surgeries		
				CJI0247A008	Doctors visits		
				CJI0247A009	Hospitalizations		
				CJI0247A010	Names and contact information of my		
					health care providers		
				CJI0247A011	Other, please specify	NR-4A1	
J10248	45			0.3100.40.4004	Daniel Class of any health inform		Text area, no char limit
J10249	46	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0249A001	Paper files of my health information		Checkbox, one-up vertical
			(Check ALE that you use)	CJI0249A002	Files with health care bills and receipts		
				C310243A002	r lies with realth care bills and receipts		
				CJI0249A003	Computer files of my health information		
				00102 107 1000	Compater mee or my nearer mermaner.		
				CJI0249A004	Web-based electronic personal health		
					records, including My HealtheVet		
				CJI0249A005	A calendar where I keep track of		
					appointments and other health		
					information		
				CJ10249A006	None of the above- My health care		
					providers maintain all my medical records		
				CJI0249A007	Other, please specify	NR-4A2	
				C310249A001	Other, piease specify	NR-4AZ	

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		Skip		Answer IDs (DOT	Answer Choices		
QID		Logic Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
CJ10250	47	NR-4A2	What other ways do you store your information?	,			Text area, no char limit
CJI0251	48	NR-4C	For what purposes do you keep track of this	CJI0251A001	For my own use as a reminder of the		Checkbox, one-up vertical
			information?(Check ALL that apply.)		care I have received		
				CJI0251A002	To share with doctors		
				CJI0251A003	To share with family members or friends who help take care of me		
				CJI0251A004	For insurance purposes		
				CJI0251A005	To monitor change in my health status over time (i.e. change in blood		
				0.1100=4.4000	pressure)		
				CJI0251A006	In case of emergency for family and care providers		
				CJI0251A007	Other, please specify	NR-4A3	
CJ10252	49	NR-4A3	For what other purposes do you track this information?				Text area, no char limit
CJI0253	50	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?	CJI0253A001	1 - Not at all Satisfied		Radio button, one-up vertica
				CJI0253A002	2 - A Little Satisfied		
				CJI0253A003	3 - Somewhat Satisfied		
				CJI0253A004	4 - Very Satisfied		
CJ10254	51	NR-5	De view one any bookh core providers who are not	CJI0253A005	5 - Extremely Satisfied No		Dadia huttan ana un vartica
JIU254	51	NH-5	Do you see any health care providers who are not affiliated with the VA?	CJI0254A001	NO		Radio button, one-up vertica
				CJ10254A002	Yes	NR-5A, NR-5B	
:J10255	52	NR-5A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0255A001	I share information between them		Radio button, one-up vertica
				CJI0255A002	They exchange medical records via mail or fax		
				CJI0255A003	They speak by phone-		
				CJ10255A004	I do not know how they communicate		
				CJI0255A005	They do not communicate		
110256		ND EA1	Other communication method	CJI0255A006	Other: Please Describe	NR-5A1	Toyt organ no shor limit
:J10256 :J10257	53 54	NR-5A1 NR-5B	Other communication method How satisfied are you with the communication	CJI0257A001	1 - Not at all Satisfied		Text area, no char limit Radio button, one up vertica
300237	54	NIC-3D	about your medications and health care between your VA providers and the providers outside of the VA?	C31023174001	1 Not at all Sausilea		readio battori, one up vertice
				CJI0257A002	2 - A little Satisfied		
				CJI0257A003	3 - Somewhat Satisfied		
				CJI0257A004	4 - Very Satisfied		
				CJI0257A005	5 - Extremely Satisfied		

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)		Skip to	Type (select from list)
2J10258	55	NR-6	We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)	CJI0258A001	The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)		Checkbox, one up vertical
				CJI0258A002	The ability to locate easily information about care I have received in the past		
				CJI0258A003	The ability to send summaries of my health information electronically to earegivers, health care providers, or insurance companies		
				CJI0258A004	The ability to store all my health information on a small portable disk or device so I can have it with me at all times		
				CJI0258A005	Other, please specify	NR-6A	
:J10259 :J10260	56 57	NR-6A NR-7A	What other feature would you like to have? We are interested in helping Veterans to use the	CJI0260A001 CJI0260A002	I would still not use the Blue Button if I might use the Blue Button if this happened		Text area, no char limit Radio button, one up vertical
				CJI0260A003	I would definitely use the Blue Button if this happened.		
:JI0261	58	NR-7B	Another veteran strongly recommended you use the Blue Button?	CJI0261A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0261A002	I might use the Blue Button if this happened		
				CJI0261A003	I would definitely use the Blue Button if this happened.		
J10262	59	NR-7C	Using it would remind you of when your VA appointments are?	CJI0262A001	I would still not use the Blue Button if this happened		Radio button, one up vertical
				CJI0262A002	I might use the Blue Button if this happened		
				CJI0262A003	I would definitely use the Blue Button if this happened.		
J10263	60	NR-7D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?	CJI0263A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0263A002	I might use the Blue Button if this happened		
				CJI0263A003	I would definitely use the Blue Button if this happened.		
					Il		Radio button, one-up vertical
:JI0264	61	NR-7E	Using it would help you understand better which medications you need to be taking?	CJI0264A001 CJI0264A002	I would still not use the Blue Button if this happened I might use the Blue Button if this		radio button, one up vertical

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		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
				CJI0264A003	I would definitely use the Blue Button if		
					this happened.		
CJI0265	62	NR-7F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0265A002	I-might use the Blue Button if this happened-		
				CJI0265A003	I would definitely use the Blue Button if this happened.		
CJ10266	63	NR-7G	Using it would help you better manage your health in general?	CJI0266A001	I would still not use the Blue Button if this happened		Radio button, one-up vertical
				CJI0266A002	I might use the Blue Button if this happened		
				CJI0266A003	I would definitely use the Blue Button if this happened.		
CJ10267	64	NR-8	Please indicate below whether or not you intend to use the Blue Button feature in the future.	CJI0267A001	I will not use the Blue Button in the future.		Radio button, one-up vertical
				CJI0267A002	I might use the Blue Button in the future.		
			USERS	CJI0267A003	I will definitely use the Blue Button in the future.		
CJ10268	65	CU-1	We are interested in learning about how Veterans are using the Blue Button.	CJI0268A001	I use it to view my health information on the My HealtheVet website		Checkbox, one-up vertical
				CJI0268A002	I use it to create an electronic file of my health information (for example, saved a file to your computer)		
				CJI0268A003	I print a paper copy of my health information		
CJI0269	66	CU-2	What information were you interested in when getting your health information through the Blue Button? (Check ALL that apply)	CJI0269A001	My current VA medication list		Checkbox, one-up vertical
				CJI0269A002	My entire VA medication history (all medications prescribed for me while I have been a patient at the VA)		
				CJI0269A003	My lab results		
				CJI0269A004	My-list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0269A005	My list of over the counter, supplement, or herbal medications (self-entered in My-HealtheVet)		
				CJI0269A006	A list of my providers and their contact information (self-entered into My HealtheVet)		
				C 110260 A 007	'	CH 2A	
CJ10270	67	CU-2A	What other information were you interested in?	CJI0269A007	Other, please specify	CU-2A	Text area, no char limit
CJI0271	68	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)	CJI0271A001	I saved it for my records		Checkbox, one up vertical
			(C.IOOK/IEE that apply)	CJI0271A002	I read it		
				OUIDETITIONE	i rodd it		

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QID		Skip Logic Label	Ouestion Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
V			Q	CJI0271A003	I shared it (or plan to share it) with my	CU-3A, CU-3B, CU-3C	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
					VA health care provider		
				CJI0271A004	I shared it (or plan to share it) with my spouse, child, or other family member-		
				CJI0271A005	I shared it (or plan to share it) with my non-VA health care provider	CU-3A, CU-3B, CU-3C	
				CJI0271A006	I did not keep the information (for example, deleted the file or threw away the print copy)		
				CJI0271A007	Other, please specify	CU-3A1	
U10272	69	CU-3A1	What else did you do with your Blue Button print out or file?				Text area, no char limit
CJ10273	70	CU-3A	What information on the Blue Button print out did you want to show your care provider? (Check ALL that apply)	CJI0273A001	My current V A medication list		Checkbox, one-up vertical
				CJI0273A002	My entire VA medication history		
				CJI0273A003	My lab results		
				CJI0273A004	My list of medications prescribed outside of the VA (self-entered in My HealtheVet)		
				CJI0273A005	My-list of over-the-counter, supplement, or herbal medications (self-entered in MyHealtheVet)		
				CJI0273A006	Other, please specify	CU-3A2	
J10274	71	CU-3A2	What other information did you want to show your provider?				Text area, no char limit
Ul0275	72	CU-3B	What did your provider do with the Blue Button print out? Check ALL that apply.	CJI0275A001	He or she used it to review my complete medication list		Checkbox, one-up vertical
				CJI0275A002	He or she used it to review recent lab results		
				CJI0275A003	He or she used it to find other health information		
				CJI0275A004	He or she filed it in my medical record		
				CJI0275A005	He or she did not look at it	CU 242	
CJ10276	73	CU-3A3	What else did your provider do with the printout?	CJI0275A006	Other, please specify	CU-3A3	Text area, no char limit
J10277	74	CU-3C	How helpful do you think your care provider found	CJI0277A001	Not at All Helpful		Radio button, one-up vertica
			, , , , , , , , , , , , , , , , , , , ,	CJI0277A002	Somewhat Helpful		
				CJI0277A003	Very helpful		
				CJI0277A004	Don't Know		
:JI0278	75	CU-4	We are interested in how veterans keep a record	CJI0278A001	1 - Not at all Important		Radio button, one-up vertica
				CJI0278A002	2 - A little Important		
				CJI0278A003	3 - Somewhat Important		
				CJI0278A004	4 - Very Important		
2110270	70	CULF	De visu have a greaters for association visual baselitic	CJI0278A005	5 Extremely important		Dodio hutton and un untital
CJ10279	76	CU-5	Do you have a system for organizing your health information?	CJI0279A001	No		Radio button, one-up vertical

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		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
Ų.2			Quotion Tox	CJI0279A002	Yes	CU-5A, CU-5B	
						35 31, 33 32	
CJI0280	77	CU-5A	What health information do you keep track of? (Check ALL that apply)	CJI0280A001	My current prescription medications		Checkbox, one-up vertical
				CJI0280A002	Supplements, vitamins, and over-the- counter medications I am taking.		
				CJI0280A003	Medications I have taken in the past		
				CJI0280A004	Lab results		
				CJI0280A005	Health information such as weight,		
					blood pressure, blood sugar		
				CJI0280A006	Major health events such as heart attacks or serious accidents or injuries		
				CJI0280A007	Past surgeries		
				CJI0280A008	Doctors visits		
				CJI0280A009	Hospitalizations		
				CJI0280A010	Names and contact information of my health care providers		
				CJI0280A011	Other, please specify	CU-5A1	
CJI0281	78	CU-5A1	What other health information do you keep track of?				Text area, no char limit
CJ10282	79	CU-5B	Which of the following ways do your store your health information? (Check ALL that you use)	CJI0282A001	Paper files of my health information		Checkbox, one-up vertical
				CJI0282A002	Files with health care bills and receipts		
				CJI0282A003	Computer files of my health information		
				CJI0282A004	Web-based electronic personal health records, including My HealtheVet		
				CJI0282A005	A calendar where I keep track of appointments and other health information		
				CJI0282A006	None of the above My health care providers maintain all my medical records		
				CJI0282A007	Other, please specify	CU-5B1	
CJ10283	80	CU-5B1	What other was do you store your health information?	C31020ZA00T	outer, pictuse speering	00-001	Text area, no char limit
CJ10284	81	CU-6	Do you see any health care providers who are not affiliated with the VA?	CJI0284A001	No		Radio button, one-up vertical
				CJI0284A002	Yes	CU-6A, CU-6B, CU-6C	
CJI0285	82	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?	CJI0285A001	I share information between them		Radio button, one up vertical
				CJI0285A002	They exchange medical records via		
					mail or fax		

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		Skip					
		Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
,				CJI0285A004	I do not know how they communicate	·	
				CJI0285A005	They do not communicate		
				CJI0285A006	Other, please specify	CU-6A1	
J10286	83	CU-6A1	How else do your providers communicated about				Text area, no char limit
			your healthcare?				
J10287	84	CU-6B	How satisfied are you with the communication	CJI0287A001	1 - Not at all Satisfied		Radio button, one-up vertical
			about your medications and health care between				
			your VA providers and the providers outside of the				
			VA?				
				CJI0287A002	2 - A little Satisfied		
				CJI0287A003	3 - Somewhat Satisfied		
				CJI0287A004	4 - Very Satisfied		
				CJI0287A005	5 - Completely Satisfied		
J10288	85	CU-6C	Have you ever shared the Blue Button print out	CJI0288A001	No		Radio button, one-up vertical
	1		with your non-VA providers?				
				CJI0288A002	Yes	CU-6D	
JI0289	86	CU-6D	How helpful do you think your non-VA care	CJI0289A001	Not at All Helpful		Radio button, one-up vertical
	1		provider found the Blue Button information in				l la
			making decisions about your care?				
				CJI0289A002	Somewhat Helpful		
				CJI0289A003	Very helpful		
				CJI0289A004	Don't Know		
J10290	87	CU-7A	Please indicate whether or not you agree with the	CJI0290A001	1 - Completely Disagree		Radio button, one-up vertical
0.0200	0.		l leade maisaie mieurer er net yeu agree mar are	CJI0290A002	2 - Somewhat Disagree		radio sation, one ap vertica.
				CJI0290A003	3 - Neither Agree nor Disagree		
				CJI0290A004	4 - Somewhat Agree		
				CJI0290A005	5 - Completely Agree		
J10291	88	CU-7B	The Blue Button feature helps me understand my	CJI0291A001	1 - Completely Disagree		Radio button, one-up vertical
0.0202		00.2	health history better because all the information is	00.02017.001	2 Completely Bloagles		radio sation, one ap vertical
			in one place.				
				CJI0291A002	2 - Somewhat Disagree		
				CJI0291A003	3 - Neither Agree nor Disagree		
				CJI0291A004	4 - Somewhat Agree		
				CJI0291A005	5 - Completely Agree		
J10292	89	CU-7C	The Blue Button feature makes it easier for me to	CJI0292A001	1 - Completely Disagree		Radio button, one-up vertical
310232	03	00-70	give others, such as health care providers or family	C310232A001	2 Completely Disagree		radio button, one up vertical
			members, important medical information?				
				CJI0292A002	2 - Somewhat Disagree		
				CJI0292A002 CJI0292A003	3 - Neither Agree nor Disagree		
				CJI0292A003	4 - Somewhat Agree		
				CJI0292A004 CJI0292A005	5 - Completely Agree		
J10293	90	CU-7D	The Blue Button feature helps me understand	CJI0292A005 CJI0293A001	1 - Completely Disagree		Radio button, one-up vertical
310233	90	CO-10	better which medications I need to be taking.	C310233A001	1 - Completely Disagree		radio button, one-up vertical
			The state of the s	CJI0293A002	2 - Somewhat Disagree		
				CJI0293A003	3 - Neither Agree nor Disagree		
				CJI0293A004	4 Somewhat Agree		
				CJI0293A004 CJI0293A005	5 Completely Agree		
				CUIUZUUNUUU	3 Completely Agree		

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		Skip					
QID		Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
CJ10294	91	CU-7E	The Blue Button feature makes it easier to monitor	CJI0294A001	1 - Completely Disagree	Skip to	Radio button, one-up vertical
C310234	31	00-7E	lab results.	C310234/4001	1 Completely Disagree		readio button, one up verticar
				CJI0294A002	2 - Somewhat Disagree		
				CJI0294A003	3 - Neither Agree nor Disagree		
				CJI0294A004	4 - Somewhat Agree		
				CJI0294A005	5 - Completely Agree		
CJ10295	92	CU-7F	The Blue Button feature has helped me better manage my health in general.	CJI0295A001	1 - Completely Disagree		Radio button, one-up vertical
				CJI0295A002	2 - Somewhat Disagree		
				CJI0295A003	3 - Neither Agree nor Disagree		
				CJI0295A004	4 - Somewhat Agree		
				CJI0295A005	5 - Completely Agree		
CJ10296	93	CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being "Extremely Satisfied",	CJI0296A001	1 - Not at all Satisfied		Radion button, scale, no don't know
				CJI0296A002	2		
				CJI0296A003	3		
				CJI0296A004	4		
				CJI0296A005	5		
				CJI0296A006	6		
				CJI0296A007	7		
				CJ10296A008	8		
				CJI0296A009	9		
CJ10297	94	CU-9	Diago indicate helow whether or not you intend to	CJI0296A010 CJI0297A001	10 - Extremely Satisfied I will not use the Blue Button in the		Drop down coloct one
5310297	94	60-9	Please indicate below whether or not you intend to use the Blue Button feature in the future.	C310297A001	future.		Drop down, select one
			ase the Blae Battori reature in the rature.		latare.		
				CJI0297A002	I might use the Blue Button in the	1	
				00.02017.002	future.		
				CJI0297A003	I will definitely use the Blue Button in	1	
					the future.		
RJB00026	95		Are you a registered user on the MyHealtheVet web site?		Yes		Dropdown (Select-one)
					No	1	
					Not sure		
RJB00027	96		Have you visited your VA Facility in person to show your ID and be "in-person authenticated" (IPA) for My HealtheVet?		Yes		Dropdown (Select-one)
					No	1	
					Not sure	1	
					Not applicable	1	
EDO07291	97		Did you use a VA medical facility or service for any of your health care needs in the last 12 months?	EDO07291A001	Yes		Dropdown (Select-one)
				EDO07291A002	No	-	
RJB00029	98		My use of the My HealtheVet personal health record has improved my ability to manage my health.		Strongly agree		Drop down, select one
					Agree	1	
					Not sure	1	
			I .	i .	Disagree	1	1

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						4	
		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters) Strongly disagree	Skip to	Type (select from list)
					Not applicable	-	
LM0173	99		What is the main improvement that you would suggest for the My HealtheVet web site?		тот аррисало		Open-ended
D02714	100		What is your age range?		Under 20		Dropdown (Select-one)
					20-24		
					25-29		
					30-34 35-39	-	
					40-44	-	
					45-49	+	
					50-54	-	
					55-59	1	
					60-64		
					65-69		
					70-74		
					75-79		
					80-84	_	
00267	101		What is your gender?		85 or older Male		Dropdown (Select-one)
00267	101		wriat is your gender?		Female	-	Dropdown (Select-one)
00178	102		In general, how would you rate your overall health?		Excellent		Dropdown (Select-one)
			3				(**************************************
					Very Good		
					Good		
					Fair	-	
10000	400		Down love on the fall winds to all the world are of	0.1100000.4.004	Poor		Observation and the state of
10298	103		Do you have any of the following health problems? (check all that apply)		Prefer not to answer Diabetes		Checkbox, one-up vertical
				CJI0298A002	≟		
				CJI0298A003	High Blood Pressure		
				CJI0298A004	High Cholesterol		
				CJI0298A005	Heart Disease		
				CJI0298A006	Previous Heart Attack		
				CJI0298A007	Heart Failure		
				CJI0298A008	Lung Disease/Asthma		
				CJI0298A009	Spinal Cord Injury		
				CJI0298A010	Arthritis of any kind		
				CJI0298A011	Cancer		
				CJI0298A012	Mental Health Problems		
				CJI0298A013	Orthopedic Problems		
				CJI0298A014	Ulcer or Stomach Disease		
				CJI0298A015	 Pain		
				CJI0298A016	Anemia or other Blood Disease		
				CJI0298A017	None of the above		

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					III.D. 00010III	QUESTION EIST	
		Skin					
		Skip Logic		Answer IDs (DOT	Answer Choices		
QID		Label	Question Text	ONLY)	(limited to 50 characters)	Skip to	Type (select from list)
				CJI0299A002	Intermediate (use the Internet for a few things)		
				CJI0299A003	Advanced (frequently use Internet &		
				031023374003	search for information)		
CJ10300	105		Which of the following social media sites or tools have you used in the last 2 months? (Check all that	CJI0300A001	VA Sponsored Facebook page	AA	Checkbox, one-up vertical
			apply)	C 0300A002	VA sponsored Twitter accounts	BB	_
				CJI0300A002	VA Sponsored Blogs	cc	_
				CH0300A004	VA Sponsored YouTube Channel	DD	_
				CH0300A005	Facebook	EE	-
				CH0300A006	Twitter-	FF	-
				CH0300A007	My Space	GG	-
				CH0300A008	YouTube-	H	_
				CH0300A009	Blogs-	HH	_
				CJI0300A010	Other, please specify:	A	
				CH0300A011	None		exclusive
110301	106	A	What other social media tools have you used?	,			Text area, no char limit
) J10302	107	AA	Did the VA Sponsored Facebook page provide you with information that made you want to visit and use My HealtheVet?	CJI0302A001	Yes		Radio button, one up vertical
				CJI0302A002	No		
JI0303	108	BB	Did the VA sponsored Twitter accounts provide you with information that made you want to visit and use My HealtheVet?	CJ10303A001	Yes		Radio button, one up vertical
2]10304	109	ee	Did the VA Sponsored Blogs provide you with	CH0303A002 CH0304A001	No V		De die butten one un menticel
J1U3U4	109	tt	information that made you want to visit and use My HealtheVet?		Yes		Radio button, one up vertical
				CJI0304A002	No		
[]][0305	110	ĐĐ	Did the VA Sponsored YouTube Channel provide you with information that made you want to visit and use My HealtheVet?	CJI0305A001	Yes		Radio button, one up vertical
				CJ10305A002	No		
JI0306	111	EE	Did Facebook provide you with information that made you want to visit and use My HealtheVet?	CH0306A001	Yes		Radio button, one-up vertical
				CJI0306A002	No		
JI0307	112	FF	Did Twitter provide you with information that made you want to visit and use My HealtheVet?	CH0307A001	Yes		Radio button, one-up vertical
ПОЗОВ	110	CC	Did MacConnectide and with information that	CH0307A002	No V		Dedie hutten ene un su stad
]]10308	113	GG	Did MySpace provide you with information that made you want to visit and use My HealtheVet?	CH0308A001 CH0308A002	Yes No		Radio button, one-up vertical
	114	HH	Did VouTube provide you with information that	CJI0308A002 CJI0310A001	Yes		Radio button, one-up vertical
-,10010	114	nn	Did YouTube provide you with information that made you want to visit and use My HealtheVet?	C 0310A001	Yes No		Radio Dutton, one-up vertical
	115	H	Did the Blogs provide you with information that	CH0309A001	Yes		Radio button, one-up vertical
2)10307	113	п	made you want to visit and use My HealtheVet?	CJ10307A001	Tes		Radio Dutton, one-up vertical

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QID		Skip Logic Label	Question Text	Answer IDs (DOT ONLY)		Skip to	Type (select from list)
AED06379	116		Have you completed this survey within the past 3	CJI0309A002	Yes		Radio button, one-up vertical
			months?		No	-	
					Don't recall	1	

Single or Multi Single	Required Y/N Y
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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
ALM0169	1	How frequently do you visit the My HealtheVet web site?		First time	
	1			Daily	
	1			More than once a day	
	1			About once a week	
	1			About once a month	
	1			About every 6 months	
				Less than every 6 months	
ALM0170		Which of the following best describes you?		Active duty	
				Veteran	
				Family member of a veteran	
				Veteran service organization	
				News media	
				General public	
	1			VA employee	
	1			Federal government employee	
	1			State/local government employee	ļ
D 1000010				Other role	
RJB00048	1	Please indicate your military period(s) of service:		Global War on Terror (OEF/OIF)	
	1			Desert Shield/Desert Storm	
	1			Vietnam War	
	1			Korean War	
	1			World War II	
	1			Peacetime Service	
	1			Other	
				Not Applicable	
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)		Enter/keep track of personal information (My Caregivers, etc.)	
				Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)	
				Look up information about a medication	
				Request a prescription refill	
				Access prescription history from my VA medical record	
				Secure message a provider	
				View lab results	
				Download my data using the VA Blue Button_x000D_	
				Learn about what features are available_x000D_	
				View my VA Appointments	
				Find a VA health care facility	
				Research a health condition	
				Find information about VA Benefits	
				Other (please specify)	Α
RJB00022other	Α	Other - trying to accomplish			
ALM0172		Did you accomplish what you wanted to in My HealtheVet?		Yes	1
				No	1
ı				Partially	A, C
	1			Not finished yet	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
ŲIS	Label	Have you ever used the "VA Blue Button: Download My Data" feature in My HealtheVet?	ONLT	No	NU-1, NU-2, NU- 3, NU-4, NU-5, NU-6A, NU-6B, NU-6C, NU-6D, NU-6E, NU-6F, NU-6G, NU-6H, NU-6I, NU-7
				Yes- I used it one or more times but don't plan to use it again	NR-1, NR-2, NR- 3, NR-4, NR-5, NR-7A, NR-7B, NR-7C, NR-7D, NR-7E, NR-7F, NR-7G
				Yes- I have used it just one time, but plan to use it again	CU-1, CU-2, CU-3, CU-4, CU-5, CU-6, CU-7A, CU-7B, CU-7C, CU-7D, CU-7E, CU-7F, CU-8, CU-9
				Yes- and I currently use it regularly	CU-1, CU-2, CU- 3, CU-4, CU-5, CU-6, CU-7A, CU- 7B, CU-7C, CU- 7D, CU-7E, CU- 7F, CU-8, CU-9
		NON USERS		Not Sure	
	NU-1	Why have you not used the VA Blue Button?		I was not aware of it	
				I am aware of it, but have not used it	NU-1A
	NU-1A	Why haven't you used the VA Blue Button? (Check ALL that Apply).		I do not know where the Blue Button is on the My HealtheVet.website I do not know how to use it I do not think it would be useful I only use My HealtheVet to renew my prescriptions. I prefer to use other methods for keeping track of my health Other, please specify	NU-1A1
	NU-1A1	What other reason haven't you used the VA Blue Button?			
	NU-2	We are interested in how veterans keep a record of their health information. On a scale from 1 to 5, how important to you is keeping your own record of your personal health information?		Not at all Important A little Important Somewhat Important Very Important Extremely important	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	NU-3A, NU-3B, NU-3C, NU-3D
	NU-3A	What health information do you keep track of? (Check ALL that apply)		M	
	NU-3A	what health illionnation do you keep track or? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers Other, please specify	NU-3A1
	NU-3A1	What other health information do you keep track of?		Other, picture speedy	110 0/12
	NU-3B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts	
				Computer files of my health information Web-based electronic personal health records, including My HealtheVet	
				web-based electronic personal near records, including My Heartnever	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	
				Other, please specify	NU-3B1
	NU-3B1 NU-3C	What other ways do you store information? For what purposes do you keep track of this information? (Check ALL		For my own use as a reminder of the care I have received	
	1VU-3C	that apply.)		For my own use as a reminder of the care I have received	
				To share with doctors	
				To share with family members or friends who help take care of me For insurance purposes	
				To monitor change in my health status over time (i.e. change in blood pressure)	
				In case of emergency for family and care providers	
				Other, please specify	NU-3C1
	NU-3C1 NU-3D	For what other purpose do you track this information? On a scale from 1 to 5, how satisfied are you with your current system		1 - Not at all Satisfied	
	.40-35	of organizing your health information?		T Not at an oatismed	
				2 - A Little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied 5 - Extremely Satisfied	
	NU-4	Do you see any health care providers who are not affiliated with the VA?		No	
		The state of the s			

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	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
				Yes	NU-4A, NU-4B
1	NU-4A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	NU-4A1
N	NU-4A1	How else do you communicate?		and a property of the second s	
	NU-4B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied2 - A little Satisfied3 - Somewhat Satisfied4 - Very Satisfied	
				5 - Extremely Satisfied	
		We are interested in learning what Veterans would like to help them better manage their health information. Which of the following features would you like to have in your current system for storing your health information? (Check ALL that apply.)		The ability to organize the information into specific categories (i.e. medications, doctors visits, hospitalizations, wellness checks, and preventive screens)	
				The ability to locate easily information about care I have received in the past The ability to send summaries of my health information electronically to caregivers, health care providers, or insurance companies The ability to store all my health information on a small portable disk or device so I can have it with me at all times Other, please specify	NU-5A
	NU-5A	What other feature are you interested in?		Cutor, piecese speedly	110 0/1
	NU-6A	We are interested in helping Veterans to use the Blue Button Feature of My HealtheVet. Please read the items below and indicate whether or not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if Your doctor, nurse, or other care provider strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
-	NU-6B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
	NU-6C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	
-	NU-6D	Using it would make it easier for you to give others, such as health care providers or family members, important medical information?		I would still not use the Blue Button if this happened I might use the Blue Button if this happened I would definitely use the Blue Button if this happened.	

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QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
	NU-6E	Using it would help you understand better which medications you need to be taking?		I would still not use the Blue Button if this happened	
		to be taking:		I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
	110 0.	comple would make the desicn for you to mornton tab results.		I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6G	Using it would help you better manage your health in general?		I would still not use the Blue Button if this happened	
		3		I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6H	Would you be more likely to use the VA Blue Button ifA VA staff member showed you how to use it?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-6I	There was an easy-to-follow booklet showing you how to use it?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-7	Please indicate below whether or not you intend to use the Blue Button feature in the future.		I will not use the Blue Button in the future.	
		NON DETUDNEDS		I might use the Blue Button in the future.	
		NON-RETURNERS		I will definitely use the Blue Button in the future.	
	NR-1	We are interested in learning about Veterans who have used the Blue		I did not know how to use it	
		Button, but do not plan to use it again.		I could not find what I was looking for	NR-1A
		Miles de vesse de la grant une the Blue Button Feature of Musi Leelthe Vet C		The information in the file/print out was not useful	NR-1A
		Why do you no longer use the Blue Button Feature of My HealtheVet? (Check ALL that apply)		The file/print out was too long	
		(Check ALL that apply)		I would rather use another way to store my health information	
				Other, please specify	NR-1A1
	NR-1A1	What other reason do you no longer use the Blue Button?			
	NR-1A	What information did you want to find on the Blue Button file? (Check ALL that apply.)		My entire medical record	
				My health record from my military service	
				My lab results	
				My appointments	
	ND 444	NATIONAL STREET, AND ADDRESS OF THE STREET, AND		Other, please specify	NR-1A2
	NR-1A2 NR2	What other information did you want to find? In the past year, My HealtheVet has expanded to include lab results,		No	NR-2A
	NR2	and appointments. Had you heard about these new features of the Blue Button?		INO	NR-ZA
				Yes	
	NR-2A	Would the ability to view labs and appointments make you more likely to use the Blue Button?		No	
				Yes	
	NR-3	We are interested in how veterans keep a record of their health		1 - Not at all Important	
		information.		2 - A little Important	
		On a scale from 1 to 5, how important to you is keeping your own record		3 - Somewhat Important	
		of your personal health information?		4 - Very Important	
				5 - Extremely important	
	NR-4	Do you have a system for organizing your health information?		No	

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
QID	Laber	Question rext	ONET	Yes	NR-4A, NR-4B,
					NR -4C, NR-4D
	NR-4A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				Medications I have taken in the past	
				Lab results Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations Names and contact information of my health care providers	
				Other, please specify	NR-4A1
	NR-4A1	What other information do you keep track of?			
	NR-4B	Which of the following ways do your store your health information? (Check ALL that you use)		Paper files of my health information	
				Files with health care bills and receipts Computer files of my health information	
				Web-based electronic personal health records, including My HealtheVet	
				A calendar where I keep track of appointments and other health information	
				None of the above- My health care providers maintain all my medical records	ND 440
	NR-4A2	What other ways do you store your information?		Other, please specify	NR-4A2
	NR-4C	For what purposes do you keep track of this information?(Check ALL that apply.)		For my own use as a reminder of the care I have received	
				To share with doctors	
				To share with family members or friends who help take care of me	
				For insurance purposes To monitor change in my health status over time (i.e. change in blood	
				pressure)	
				In case of emergency for family and care providers	
	ND 442	For what other purposes do you track this information?		Other, please specify	NR-4A3
	NR-4D	On a scale from 1 to 5, how satisfied are you with your current system of organizing your health information?		1 - Not at all Satisfied	
				2 - A Little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied 5 - Extremely Satisfied	
	NR-5	Do you see any health care providers who are not affiliated with the VA?		No	

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OID I	Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				Yes	NR-5A, NR-5
	NR-5A	How do your VA providers and non-VA providers communicate about		I share information between them	
		your healthcare?			
				They exchange medical records via mail or fax	
				They speak by phone I do not know how they communicate	
				They do not communicate	
				Other: Please Describe	NR-5A1
	NR-5A1	Other communication method			
	NR-5B	How satisfied are you with the communication about your medications		1 - Not at all Satisfied	
		and health care between your VA providers and the providers outside of			
		the VA?			
				2 - A little Satisfied	
				3 - Somewhat Satisfied	
				4 - Very Satisfied 5 - Extremely Satisfied	
	NR-6	We are interested in learning what Veterans would like to help them		The ability to organize the information into specific categories (i.e.	
	NIX-0	better manage their health information.		medications, doctors visits, hospitalizations, wellness checks, and	
		Which of the following features would you like to have in your current		preventive screens)	
		system for storing your health information? (Check ALL that apply.)		The ability to locate easily information about care I have received in the	
				past	
				The ability to send summaries of my health information electronically to	
				caregivers, health care providers, or insurance companies	
				The ability to store all my health information on a small portable disk or device so I can have it with me at all times	
				Other, please specify	NR-6A
	NR-6A	What other feature would you like to have?		Other, piedde speenly	NIC-OA
	NR-7A	We are interested in helping Veterans to use the Blue Button Feature of		I would still not use the Blue Button if this happened	
		My HealtheVet. Please read the items below and indicate whether or		I might use the Blue Button if this happened	
		not it would make it more likely that you would use the Blue Button. Would you be more likely to use the Blue Button if		I would definitely use the Blue Button if this happened.	
		Would you be more likely to use the blue button if			
		Your doctor, nurse, or other care provider strongly recommended you			
		use the Blue Button?			
	NR-7B	Another veteran strongly recommended you use the Blue Button?		I would still not use the Blue Button if this happened	
	WIN-1D	who are vector at one gry recommended you use the blue button?		I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NR-7C	Using it would remind you of when your VA appointments are?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NR-7D	Using it would make it easier for you to give others, such as health care		I would still not use the Blue Button if this happened	
		providers or family members, important medical information?		Leciphore the Disc Detter Which account	
				I might use the Blue Button if this happened	
				Lucyald deficitely use the Dive Dutter of this because of	
	ND 7E	Liging it would halp you understand better which medications you pood		I would definitely use the Blue Button if this happened.	
	NR-7E	Using it would help you understand better which medications you need to be taking?		I would definitely use the Blue Button if this happened. I would still not use the Blue Button if this happened	

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	Skip Logic		Answer IDs (DOT	Answer Choices	
QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				I would definitely use the Blue Button if this happened.	
	NR-7F	Using it would make it easier for you to monitor lab results?		I would still not use the Blue Button if this happened	
				I might use the Blue Button if this happened	
	NR-7G	Using it would help you better manage your health in general?		I would definitely use the Blue Button if this happened. I would still not use the Blue Button if this happened	
	NR-7G	Osing it would help you better manage your health in general?		I might use the Blue Button if this happened	
				I would definitely use the Blue Button if this happened.	
	NU-8	Please indicate below whether or not you intend to use the Blue Button		I will not use the Blue Button in the future.	
		feature in the future.		This focuse die Blae Batel in the fatale.	
				I might use the Blue Button in the future.	
		USERS		I will definitely use the Blue Button in the future.	
	CU-1	We are interested in learning about how Veterans are using the Blue		I use it to view my health information on the My HealtheVet website	
		Button.			
		How did you to micelly use the MA Phys Butter C (Check All that anni)		I use it to create an electronic file of my health information (for	
		How did you typically use the VA Blue Button? (Check ALL that apply)		example, saved a file to your computer)	
				I print a paper copy of my health information	
	CU-2	What information were you interested in when getting your health		My current VA medication list	
		information through the Blue Button? (Check ALL that apply)		A transfer A Comment and the Alexander Additional Control of Comment	
				My entire VA medication history (all medications prescribed for me while I have been a patient at the VA)	
				My lab results	
				My list of medications prescribed outside of the VA (self-entered in My	
				HealtheVet)	
				My list of over-the-counter, supplement, or herbal medications (self-	
				entered in MyHealtheVet)	
				A list of my providers and their contact information (self-entered into My	
				HealtheVet)	
				Other, please specify	CU-2A
	CU-2A	What other information were you interested in?			
	CU-3	What did you do with your Blue Button print out or file? (Check ALL that apply)		I saved it for my records	
		αρριγ)		I read it	
				I shared it (or plan to share it) with my VA health care provider	CU-3A, CU-3I
				I shared it (or plan to share it) with my VA health care provider	CU-3C
				I shared it (or plan to share it) with my spouse, child, or other family	
				member	
				I shared it (or plan to share it) with my non-VA health care provider	CU-3A, CU-3E
					CU-3C
				I did not keep the information (for example, deleted the file or threw	
				away the print copy)	
	OLI OA C	NA/hot also did you do with your Divo Date waith a double Co		Other, please specify	CU-3A1
	CU-3A1	What else did you do with your Blue Button print out or file? What information on the Blue Button print out did you want to show your		My current V A modication list	
	CU-3A	care provider? (Check ALL that apply)		My current V A medication list	
		(Chook rate and approx)		My entire VA medication history	
				My lab results	
				My list of medications prescribed outside of the VA (self-entered in My	
				HealtheVet)	
				My list of over-the-counter, supplement, or herbal medications (self-	
				entered in MyHealtheVet)	

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QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				Other, please specify	CU-3A2
	CU-3A2	What other information did you want to show your provider?			
	CU-3B	What did your provider do with the Blue Button print out? Check ALL		He or she used it to review my complete medication list	
		that apply.		* '	
				He or she used it to review recent lab results	
				He or she used it to find other health information	
				He or she filed it in my medical record	
				He or she did not look at it	
				Other, please specify	CU-3A3
	CU-3A3				
	CU-3C	How helpful do you think your care provider found the Blue Button		Not at All Helpful	
		information in making decisions about your care?		Somewhat Helpful	
				Very helpful	
				Don't Know	
	CU-4	We are interested in how veterans keep a record of their health		1 - Not at all Important	
	00-4	information.		2 - A little Important	
		On a scale from 1 to 5, how important to you is keeping your own record		· · · · · · · · · · · · · · · · · · ·	
		of your personal health information?		3 - Somewhat Important	
		or your personal meanin micrimation.		4 - Very Important	
				5 - Extremely important	
	CU-5	Do you have a system for organizing your health information?		No	
				Yes	CU-5A, CU-5E
	CU-5A	What health information do you keep track of? (Check ALL that apply)		My current prescription medications	
				Supplements, vitamins, and over-the-counter medications I am taking.	
				cappending maning and over the sound medicatore rain taking.	
				Medications I have taken in the past	
				Lab results	
				Health information such as weight, blood pressure, blood sugar	
				Major health events such as heart attacks or serious accidents or	
				injuries	
				Past surgeries	
				Doctors visits	
				Hospitalizations	
				Names and contact information of my health care providers	CHEAC
	OH 546	National pathographic information do you be a tracked to		Other, please specify	CU-5A1
	CU-5A1				
	CU-5B	Which of the following ways do your store your health information?		Paper files of my health information	
		(Check ALL that you use)			
		(Check ALL that you use)		Files with health care bills and receipts	
		(Check ALL that you use)		Files with health care bills and receipts Computer files of my health information	
		(Check ALL that you use)		· · · · · · · · · · · · · · · · · · ·	
		(Check ALL that you use)		Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health	
		(Check ALL that you use)		Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information	
		(Check ALL that you use)		Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information None of the above- My health care providers maintain all my medical	
		(Check ALL that you use)		Computer files of my health information Web-based electronic personal health records, including My HealtheVet A calendar where I keep track of appointments and other health information	CU-5B1

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QID	Skip Logic Label	Question Text	Answer IDs (DOT ONLY)	Answer Choices (limited to 50 characters)	Skip to
4. -	CU-6	Do you see any health care providers who are not affiliated with the VA?	J.12.,	No	51117 13
				Yes	CU-6A, CU-6B, CU-6C, CU-6D
	CU-6A	How do your VA providers and non-VA providers communicate about your healthcare?		I share information between them They exchange medical records via mail or fax They speak by phone I do not know how they communicate They do not communicate Other, please specify	CU-6A1
	CU-6A1	How else do your providers communicated about your healthcare?			
	CU-6B	How satisfied are you with the communication about your medications and health care between your VA providers and the providers outside of the VA?		1 - Not at all Satisfied	
				2 - A little Satisfied 3 - Somewhat Satisfied 4 - Very Satisfied 5 - Completely Satisfied	
	CU-6C	Have you ever shared the Blue Button print out with your non-VA providers?		No Yes	CU-6D
	CU-6D	How helpful do you think your non-VA care provider found the Blue Button information in making decisions about your care?		Not at All Helpful Somewhat Helpful Very helpful Don't Know	30 35
	CU-7A	Please indicate whether or not you agree with the following statements using a scale from 1 (Completely Disagree) to 5 (Completely Agree). The Blue Button feature helps me remember when my VA appointments are.		1 - Completely Disagree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7B	The Blue Button feature helps me understand my health history better because all the information is in one place.		1 - Completely Agree 2 - Somewhat Disagree 3 - Neither Agree nor Disagree 4 - Somewhat Agree 5 - Completely Agree	
	CU-7C	The Blue Button feature makes it easier for me to give others, such as health care providers or family members, important medical information?		Completely Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Completely Agree	
	CU-7D	The Blue Button feature helps me understand better which medications I need to be taking.		1 - Completely Disagree 2 - Somewhat Disagree	

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QID	Label	Question Text	ONLY)	(limited to 50 characters)	Skip to
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
	CU-7E	The Blue Button feature makes it easier to monitor lab results.		5 - Completely Agree 1 - Completely Disagree	
	CO-7E	The blue button reduire makes it easier to monitor lab results.		2 - Somewhat Disagree	
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-7F	The Blue Button feature has helped me better manage my health in general.		1 - Completely Disagree	
		general.		2 - Somewhat Disagree	
				3 - Neither Agree nor Disagree	
				4 - Somewhat Agree	
				5 - Completely Agree	
	CU-8	On a scale from 1 to 10 with 1 being "Not at All Satisfied" and 10 being		1 - Not at all Satisfied	
		"Extremely Satisfied", please rate your overall satisfaction with the Blue Button Feature of My HealtheVet?			
		Button reducte of my reductevet:		2	
				3	
				5 - Somewhat Satisfied	
				6	
				7	
				8	
				9	
	CU-9	Please indicate below whether or not you intend to use the Blue Button		10 - Extremely Satisfied I will not use the Blue Button in the future.	
	C0-9	feature in the future.		I will not use the blue button in the luture.	
				I might use the Blue Button in the future.	
				I will definitely use the Blue Button in the future.	
RJB00026		Are you a registered user on the MyHealtheVet web site?		Yes	
				No	
RJB00027	_	Have you visited your VA Facility in person to show your ID and he "in		Not sure Yes	
RJB00021		Have you visited your VA Facility in person to show your ID and be "in- person authenticated" (IPA) for My HealtheVet?		res	
		(,,		No	_
				Not sure	
				Not applicable	
EDO07291		Did you use a VA medical facility or service for any of your health care	EDO07291A001	Yes	
		needs in the last 12 months?	EDO07291A002	No	=
RJB00029		My use of the My HealtheVet personal health record has improved my	EDO0153TH005	Strongly agree	
		ability to manage my health.			
				Agree	
				Not sure	
				Disagree	_
				Strongly disagree	\dashv
ALM0173		What is the main improvement that you would suggest for the My		Not applicable	
VEI/IOT/2		HealtheVet web site?			
AED02714		What is your age range?		Under 20	
			· ·		

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				20-24	_
				25-29	
				30-34	
				35-39	
				40-44	
				45-49	-
				50-54	-
					_
				55-59	
				60-64	
				65-69	
				70-74	
				75-79	
				80-84	-
				85 or older	_
JIC00267		What is your gender?		Male	
				Female	
JIC00178		In general, how would you rate your overall health?		Excellent	
				Very Good	
				Good	
				Fair	
					_
				Poor	
		Do you have any of the following health problems? (check all that apply)		Prefer not to answer	
				Diabetes	
				High Blood Pressure	
				High Cholesterol	
				Heart Disease	
				Previous Heart Attack	
				Heart Failure	
				Lung Disease/Asthma	
				Spinal Cord Injury	
				Arthritis of any kind	
				Cancer	
				Mental Health Problems	
				Orthopedic Problems	
				Ulcer or Stomach Disease	
				Pain	
				Anemia or other Blood Disease	
				None of the above	
D 1000000	 	Diagon rate your chility in using the Internati			
RJB00080		Please rate your ability in using the Internet:		Beginner or novice (just starting/don't use Internet much)	_
REINSTATING				Intermediate (use the Internet for a few things)	
				Advanced (frequently use Internet & search for information)	
		Which of the following social media sites or tools have you used in the			AA
		last 2 months? (Check all that apply)		VA Sponsored Facebook page	
		(DB.
				VA sponsored Twitter accounts	DD
				VA Sponsored Blogs	CC
				VA Sponsored YouTube Channel	DD
				The period of the state of the	

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					EE
				Twitter	FF
				My Space	GG
				YouTube Blogs	nn II
					Δ
				Other, please specify: None	
	A	What other social media tools have you used?		None	
	AA	Did the VA Sponsored Facebook page provide you with information			
		that made you want to visit and use My HealtheVet?			
		State West of Table		No	
	BB	Did the VA sponsored Twitter accounts provide you with information that made you want to visit and use My HealtheVet?			
	CC	Did the VA Sponsored Blogs provide you with information that made			
		you want to visit and use My HealtheVet?			
	200	Did the VA Conserved VerTube Channel are ide verwith		No	
	טט	Did the VA Sponsored YouTube Channel provide you with information that made you want to visit and use My HealtheVet?			
	EE	Did Facebook provide you with information that made you want to visit			
		and use My HealtheVet?			
	EE	Did Twitter provide you with information that made you want to visit and		No	
	FF	use My HealtheVet?			
	GG	Did MySpace provide you with information that made you want to visit			
		and use My HealtheVet?			
	нн	Did the Blogs provide you with information that made you want to visit		NU .	
	1111	and use My HealtheVet?			
				No	
	II	Did YouTube provide you with information that made you want to visit		W	
		and use My HealtheVet?			
AED06379		Have you completed this survey within the past 3 months?		Yes	
, 1200013		nave you completed the survey within the past o months:	I	No No	1
				Don't recall	1

Type (select from list)	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	Υ
Checkbox, one-up vertical	Multi	Y
Check-boxes	Multi	N
Check-boxes	Multi	Y
Text field, <100 char	Single	N
Dropdown (Select-one)	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ

Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Y

	Single or	Required
Type (select from list)	Multi	Y/N
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	V
Radio buttori, orie-up vertical	Siriyle	
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
rtado sattori, orie ap vertical	Olligic	
Radio button, one-up vertical	Single	Υ
Checkbox, one-up vertical	Multi	Υ
, , , , , , , , , , , , , , , , , , , ,		
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
radio buttori, orio up vertical	Sirigio	
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ

Type (select from list)	Single or Multi	Required Y/N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit Checkbox, one-up vertical	Multi	N Y
Text area, no char limit Checkbox, one-up vertical	Multi	N Y
Text area, no char limit Radio button, one-up vertical	Single	N Y
		'
Radio button, one-up vertical	Single	Υ

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Text area, no char limit Radio button, one-up vertical	Single	N Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Y

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit Checkbox, one-up vertical	Multi	N Y
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y

Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit		N
Checkbox, one-up vertical	Multi	Y
Text area, no char limit	0: 1	N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y
Text area, no char limit Checkbox, one-up vertical	Multi	N
	ividiu	N
Text area, no char limit		IN

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Text area, no char limit		N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Υ

Type (select from list)	Single or Multi	Required Y/N
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radion button, scale, no don't know	Single	Y
Drop down, select one	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Dropdown (Select-one)	Single	Y
Drop down, select one	Single	Y
Open-ended	Single	N
Dropdown (Select-one)	Single	N

Type (select from list)	Single or Multi	Required Y/N
Dropdown (Select-one)	Single	N
Dropdown (Select-one)	Single	Y
Checkbox, one-up vertical	Multi	Y
Radio button, one-up vertical	Single	Y
Checkbox, one-up vertical	Multi	Y

Type (select from list)	Single or Multi	Required Y/N
Text area, no char limit		
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	Y
Radio button, one-up vertical	Single	N

red & strike-through: DELETE
underlined & italicized: RE-ORDER

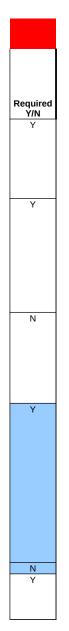
pink: ADDITION

blue + -->: REWORDING

violet (bold): SKIP-LOGIC

Date: 6/23/2009

0.5	Skip Logic		Answer Choices			Single o
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
_M0169		How frequently do you visit the My HealtheVet web site?	First time	-	Dropdown (Select-one)	Single
			Daily			
			More than once a day			
			About once a week			
			About once a month	-		
			About every 6 months			
140470		NAME TO BE A STATE OF THE STATE	Less than every 6 months			N.A. Jai
M0170		Which of the following best describes you?	Active duty	_	Checkbox, one-up vertical	Multi
			Veteran	-		
			Family member of a veteran			
			Veteran service organization			
			News media	4		
			General public			
			VA employee	4		
			Federal government employee			
			State/local government employee			
			Other role			
B00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
B00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Download my data using the VA Blue Button_x000D_			
			Learn about what features are available x000D			
			View my VA Appointments			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
B00022other	Α	Other - trying to accomplish			Text field, <100 char	Single
M0172		Did you accomplish what you wanted to in My HealtheVet?	Yes		Dropdown (Select-one)	Single
		y y y y	No	1	(23,000,01,0)	
			Partially	1		
					The state of the s	1

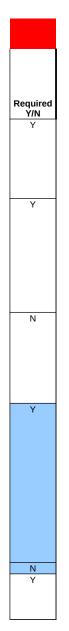


Date: 6/23/2009 red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

	Skip		Augusta Ohaina			Gi
QID	Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skin to	Type (select from list)	Single or Multi
ALM0169	Lubei	How frequently do you visit the My HealtheVet web site?	First time	Omp to	Dropdown (Select-one)	Single
			Daily	1		g
			More than once a day	1		
			About once a week	1		
			About once a month	1		
			About every 6 months	1		
			Less than every 6 months			
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
			Veteran	1		
1			Family member of a veteran	1		
			Veteran service organization	1		
1			News media	1		
			General public	1		
			VA employee	1		
			Federal government employee			
			State/local government employee	1		
			Other role	1		
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
1			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Download my data using the VA Blue Button_x000D_			
			Learn about what features are available_x000D_			
			View my VA Appointments			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
RJB00022other	A	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	1	Dropdown (Select-one)	Single
			No	1		
			Partially	1		
			Not finished yet			

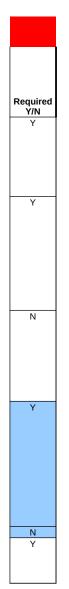


Date: 6/23/2009 red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day About once a week			
			About once a month			
			About every 6 months	-		
			Less than every 6 months	-		
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
		,	Veteran		Денестиний, отто организации	
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
RJB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	1	Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet	1		

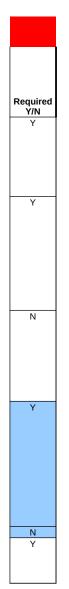


Date: 6/23/2009 red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time		Dropdown (Select-one)	Single
			Daily			
			More than once a day About once a week			
			About once a month			
			About every 6 months	-		
			Less than every 6 months	-		
ALM0170		Which of the following best describes you?	Active duty		Checkbox, one-up vertical	Multi
		,	Veteran		Денестиний, отто организации	
			Family member of a veteran			
			Veteran service organization			
			News media			
			General public			
			VA employee			
			Federal government employee			
			State/local government employee			
			Other role			
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi
			Desert Shield/Desert Storm			
			Vietnam War			
			Korean War			
			World War II			
			Peacetime Service			
			Other			
			Not Applicable			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi
			Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)			
			Look up information about a medication			
			Request a prescription refill			
			Access prescription history from my VA medical record			
			Find a VA health care facility			
			Research a health condition			
			Find information about VA Benefits			
			Other (please specify)	Α		
RJB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes	1	Dropdown (Select-one)	Single
			No			
			Partially			
			Not finished yet	1		



Model Instance Name: VA - My HealtheVet MID:

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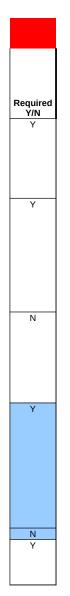
6/23/2009 Date:

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pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following best describes you ?	Less than every 6 months Active duty Veteran Family member of a veteran		Checkbox, one-up vertical	Multi
			Veteran service organization News media General public VA employee Federal government employee			
RJB00048		Please indicate your military period(s) of service:	State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm		Check-boxes	Multi
			Vietnam War Korean War World War II Peacetime Service			
RJB00022		What were you trying to accomplish today in My HealthoVet2 (please	Other Not Applicable Enter/lean track of personal information (My Caragivers, etc.)	-	Check haves	Multi
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)		Check-boxes	Multi
			Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition			
D 1000000 -+h		Others to describe the	Find information about VA Benefits Other (please specify)	Α	Total door	- Circula
RJB00022other ALM0172	r A	Other - trying to accomplish Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially		Text field, <100 char Dropdown (Select-one)	Single Single



Model Instance Name: VA - My HealtheVet MID:

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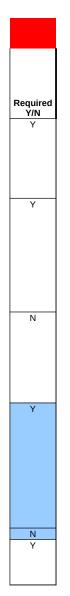
6/23/2009 Date:

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pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to		Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months		Dropdown (Select-one)	Single
ALM0170		Which of the following best describes you ?	Less than every 6 months Active duty Veteran Family member of a veteran		Checkbox, one-up vertical	Multi
			Veteran service organization News media General public VA employee Federal government employee			
RJB00048		Please indicate your military period(s) of service:	State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm		Check-boxes	Multi
			Vietnam War Korean War World War II Peacetime Service			
RJB00022		What were you trying to accomplish today in My HealthoVet2 (please	Other Not Applicable Enter/lean track of personal information (My Caragivers, etc.)	-	Check haves	Multi
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)		Check-boxes	Multi
			Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition			
D 1000000 -+h		Others to describe the	Find information about VA Benefits Other (please specify)	Α	Total door	- Circula
RJB00022other ALM0172	r A	Other - trying to accomplish Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially		Text field, <100 char Dropdown (Select-one)	Single Single



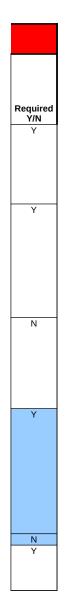
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pink: ADDITION

Date: 6/23/2009

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months	-	Dropdown (Select-one)	Single
ALM0170		Which of the following best describes you ?	Less than every 6 months Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	-	Check-boxes	Multi
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)		A	Check-boxes	Multi
RJB00022other	Α	Other - trying to accomplish	1 1 2 1		Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single



Model Instance Name: VA - My HealtheVet MID:

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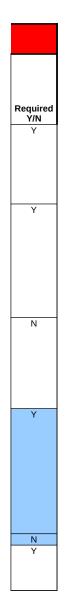
Date: 6/23/2009

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day	_ - -	Dropdown (Select-one)	Single
			About once a week About once a month About every 6 months Less than every 6 months	-		
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran		Checkbox, one-up vertical	Multi
			Veteran service organization News media General public VA employee	- - -		
			Federal government employee State/local government employee Other role	_		
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War	- - - -	Check-boxes	Multi
			World War II Peacetime Service Other Not Applicable	-		
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal health care information (blood pressure, blood sugar, etc.)		Check-boxes	Multi
			Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition	-		
RJB00022other	A	Other - trying to accomplish	Find information about VA Benefits Other (please specify)	A	Text field, <100 char	Single
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	-	Dropdown (Select-one)	Single



red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

Date: 6/22/2009

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	A	Dropdown (Select-one)	Single	Y
JIC00732	A	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	H
ALM0170		Which of the following best describes you?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Checkbox, one-up vertical	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable		Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	A	Check-boxes	Multi	Y
RJB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	No Partially Not finished yet		Dropdown (Select-one)	Single	Y

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

Date: 2/17/2009

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	A	Dropdown (Select-one)	Single	Y
JIC00732	Α	Why don't you visit the My HealtheVet website more often?			Text area, no char limit	Single	N
ALM0170 RJB00048		Which of the following best describes you? Please indicate your military period(s) of service:	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role Global War on Terror (OEF/OIF) Desert Shield/Desert Storm		Checkbox, one-up vertical Check-boxes	Multi	Y
			Vietnam War Korean War World War II Peacetime Service Other Not Applicable				
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)	-	Check-boxes	Multi	Y
RJB00022other	Α	Other - trying to accomplish	Care (produce openin) (order to 11)		Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet		Dropdown (Select-one)	Single	Y

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

Date: 3/1/2008

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time Daily More than once a day About once a week About once a month About every 6 months Less than every 6 months	A	Dropdown (Select-one)	Single	Y
JIC00732 ALM0170	A	Why don't you visit the My HealtheVet website more often? Which of the following best describes you ?	Active duty Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role		Text area, no char limit Checkbox, one-up vertical	Single Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	-	Check-boxes	Multi	N
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify) (skip to A)		Check-boxes	Multi	Y
RJB00022other ALM0172	A	Other - trying to accomplish Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	-	Text field, <100 char Dropdown (Select-one)	Single Single	N Y

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

Date: 10/17/2008

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
ALM0169		How frequently do you visit the My HealtheVet web site?	First time	C.mp to	Dropdown (Select-one)	Single	Y
KLINIOIOO		Trow nequently do you visit the my reductive vet web site.	Daily	1	Bropuewii (Geleet one)	Cirigio	
			More than once a day	1			
			About once a week	1			
			About once a month	1			
			About every 6 months	1			
			Less than every 6 months	Α			
	Α	Why don't you visit the My HealtheVet website more often?	Leas than every 6 months		Text area, no char limit	Single	N
RJB00080	A	Please rate your ability in using the Internet:	Beginner or novice (just starting/don't use Internet much)		Radio button, one-up vertical	Single	¥
NJBUUUOU		riedse rate your ability in using the internet.	Intermediate (use the Internet for a few things)	+	radio buttori, orie-up vertical	Single	
			Advanced (frequently use Internet & search for information)	+			
ALM0170		Which of the fellowing heat decaribes you?			Checkbox, one-up vertical	N A I de i	Y
ALMU170		Which of the following best describes you?	Active duty	4	Checkbox, one-up vertical	Multi	Y
			Veteran	-			
			Family member of a veteran	4			
			Veteran service organization	4			
			News media	4			
			General public	1			
			VA employee	1			
			Federal government employee				
			State/local government employee				
			Other role				
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF)		Check-boxes	Multi	N
			Desert Shield/Desert Storm				
			Vietnam War				
			Korean War				
			World War II				
			Peacetime Service				
			Other				
			Not Applicable	1			
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.)		Check-boxes	Multi	Y
			Enter/keep track of personal health care information (blood pressure,				
			blood sugar, etc.)				
			Look up information about a medication				
			Request a prescription refill				
			Access prescription history from my VA medical record				
			Find a VA health care facility				
			Research a health condition				
			Find information about VA Benefits				
			Other (please specify) (skip to A)				
RJB00022other	Α	Other - trying to accomplish			Text field, <100 char	Single	N
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes			Single	Y
		, ,			Dropdown (Select-one)		.
			No	1	(25.000 0110)		
			Partially	1			
			Not finished yet	1			
RJB00068		If you did not accomplish what you wanted to, what will you do	Continue looking on My HealtheVet			Single	N
NJDUUU0		next?	Continue looking off my Fleatitievet		Radio Button One Up Vertical	Single	14

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

Date: 10/17/2008

			MID: CUSTOM QUESTION LIST				
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Require Y/N
			Come back to My HealtheVet later E-mail the Veterans Health Administration Call the Veterans Health Administration Look elsewhere online Give up Other				
RJB00024		What additional services would you like to see on My HealtheVet? (please select all that apply)	Schedule or change my appointments Advance check in for my VA clinic visits Online, secure communication with my doctor Look at information in my VA medical record Share information in my VA medical record Share information in have stored in My Healthe Vet with other people (e.g., family or doctor) Reminders of preventive care I need (e.g., shots, cancer screening) Checking that different medications I take are safe when used together Educational programs Monthly email newsletter Notification of new content/features on the site Information about the quality of VA health care Advanced directive (e.g., living will, durable power of attorney for health care)		Check-boxes	Multi	N
1B00024athor	^	Other additional continue	Other (please specify): (skip to A)		Toyt field <100 char	Cinglo	NI.
RJB00024other RJB00070	A	Other - additional services Please describe your experience with navigation on this web site.	I had no difficulty navigating on this site		Text field, <100 char Check-boxes	Single Multi	¥
			Too many buttons or links to other places Links did not take me where I expected I experienced links that went nowhere, error messages, or other technical difficulties I was able to find general information, but could not find the specific content that I needed Other navigational issue (please specify): (skip to A)				
RJB00070other	A	Other navigational issue	(France of Cons), (Compact of		Text field, <100 char	Single	N
RJB00071		Did you use the web site's search feature today?	Yes (skip to C) No (skip to A)		Dropdown (Select-one)	Single	¥
IC00265	A	Why did you not use the search feature?	Prefer other method of navigation Tried to use search but was unsuccessful Did not need search, found information quickly Other (please specify) (skip to B)		Check-boxes	Multi	¥
IC00266	B	Other reasons why not used the search feature:					
HC00176	€	Please describe your experience with the site's search feature.	Had no difficulty using the search feature on this site Could not tell what information the search results would take me to Too many results		Check-boxes	Multi	¥
			Too many results				

М	Model Instance Name: VA - My HealtheVet MID: NJxFtMU9UosBkJZRd48x9Q== Date: 10/17/2008			red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue +>: REWORDING violet (bold): SKIP-LOGIC					
	MID: CUSTOM QUESTION LIST								
	QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters) Too few results Returned no results/received error message Results were not related to what I was looking for	Skip to	Type (select from list)	Single or Multi	Required Y/N	

Model Instance Name: VA - My HealtheVet

MID:

Date: 3/1/2008

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING
violet (bold): SKIP-LOGIC

QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N
ALM0169	Lubei	How frequently do you visit the My HealtheVet web site?	First time	Dropdown (Select-one)	Single	Y
ALMU109		How frequently do you visit the My Healthevet web site?	Daily More than once a day About once a week About once a month About every 3 months	Dropdown (Select-one)	Single	Y
RJB00080		Please rate your ability in using the Internet:	About every 6 months Less than every 6 months Beginner or novice (just starting/don't use Internet much)	Dropdown (Select-one)	Single	Y
			Intermediate (use the Internet for a few things) Advanced (frequently use Internet & search for information)			
ALM0170		Which of the following best describes you?	Veteran Family member of a veteran Veteran service organization News media General public VA employee Federal government employee State/local government employee Other role	Check-boxes	Multi	Y
RJB00048		Please indicate your military period(s) of service:	Global War on Terror (OEF/OIF) Desert Shield/Desert Storm Vietnam War Korean War World War II Peacetime Service Other Not Applicable	Check-boxes	Multi	Y
RJB00022		What were you trying to accomplish today in My HealtheVet? (please select all that apply)	Enter/keep track of personal information (My Caregivers, etc.) Enter/keep track of personal health care information (blood pressure, blood sugar, etc.) Look up information about a medication Request a prescription refill Access prescription history from my VA medical record Find a VA health care facility Research a health condition Find information about VA Benefits Other (please specify)	Check-boxes	Multi	Y
ALM0172		Did you accomplish what you wanted to in My HealtheVet?	Yes No Partially Not finished yet	Dropdown (Select-one)	Single	Y
RJB00068		If you did not accomplish what you wanted to, what will you do next?	Continue looking on My HealtheVet Come back to My HealtheVet later E-mail the Veterans Health Administration Call the Veterans Health Administration	Radio Button One Up Vertical	Single	Y

Model Instance Name: VA - My HealtheVet

MID:

Date: 3/1/2008

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING violet (bold): SKIP-LOGIC

MID: CUSTOM QUESTION LIST Skip Logic **Answer Choices** Single or Required QID Label **Question Text** (limited to 50 characters) Type (select from list) Multi Ϋ́/N Look elsewhere online Give up Other RJB00024 Υ What additional services would you like to see on My Schedule or change my appointments Check-boxes Multi HealtheVet? (please select all that apply) Advance check in for my VA clinic visits Online, secure communication with my doctor Look at information in my VA medical record Share information I have stored in My HealtheVet with other people (e.g., family or doctor) Reminders of preventive care I need (e.g., shots, cancer screening) Checking that different medications I take are safe when used together Educational programs Monthly email newsletter Notification of new content/features on the site Information about the quality of VA health care Advanced directive (e.g. living will, durable power of attorney for health care) Other (please specify): IC00167 Radio Button One Up Vertical Have you prepared a document (e.g., advance directive, living 'es (Go to A) Single vill, durable power of attorney for health care) to help your loved nes and health care providers make medical decisions if you ver become too sick to communicate your wishes? Multi IC00168 If yes, what type of document(s) have you prepared? on-VA advance directive or living will Check-boxes 'A Living Will (a document that describes your preferences and/or 'A Durable Power of Attorney for Health Care (a document that signates your preferred decision maker) on't Know RJB00070 Please describe your experience with navigation on this web site. I had no difficulty navigating on this site Check-boxes Multi Υ Too many buttons or links to other places Links did not take me where I expected I experienced links that went nowhere, error messages, or other technical difficulties was able to find general information, but could not find the specific content that I needed Other navigational issue (please specify): RJB00071 Did you use the web site's search feature today? Dropdown (Select-one) Yes (Go to B) Single Υ No (Go to A) JIC00265 Why did you not use the search feature? Prefer other method of navigation Check-boxes Multi Υ

Tried to use search but was unsuccessful

Model Instance Name: VA - My HealtheVet

MID:

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underlined & italicized: RE-ORDER

pink: ADDITION

Date: 3/1/2008

	VIOLE (BOIL). SIXII EOOC								
	MID: CUSTOM QUESTION LIST								
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Type (select from list)	Single or Multi	Required Y/N			
			Did not need search, found information quickly Other (please specify)						
JIC00176	В	Please describe your experience with the site's search feature.	I had no difficulty using the search feature on this site Could not tell what information the search results would take me to Too many results Too few results Returned no results/received error message Results were not related to what I was looking for	Check-boxes	Multi	Y			