Welcome and Thank You Text

Welcome Text

Thank you for visiting NIH Grants. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

FORESEE

Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Cancel   Submit

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ForeSee   ForeSee Privacy Policy   Survey Support

Model Nam NIH Grants
Model ID (MID)
Partitioned Yes - 2 MQ
Date 8/18/2014

~~Red & Strike-Through~~: Delete
Underlined & Italicized: Re-order
Pink: Addition
Blue: Reword

FORESEE

Label	Element Questions
	Look and Feel (1=Poor, 10=Excellent, Don't Know)
Look and Feel - Appeal	Please rate the **visual appeal** of this site.
Look and Feel - Balance	Please rate the **balance of graphics and text** on this site.
Look and Feel - Readability	Please rate the **readability of the pages** on this site.
	Site Performance (1=Poor, 10=Excellent, Don't Know)
Site Performance - Loading	Please rate how **quickly pages load** on this site.
Site Performance	Please rate the **consistency of speed from page to page** on this site.
Site Performance	Please rate how **completely the page content loads** on this site.
	Navigation (1=Poor, 10=Excellent, Don't Know)
Navigation -	Please rate **how well the site is organized**.
Navigation - Options	Please rate the **options available for navigating** this site.
Navigation - Layout	Please rate **how well the site layout helps you find what you are looking for.**
	Information Browsing (1=Poor, 10=Excellent, Don't Know)
Information Browsing - Sort	Please rate the ability to **sort information by criteria that is important to you** on this site.
Information Browsing - Narrow	Please rate the **ability to narrow choices to find the information you are looking for** on this site.
Information Browsing - Features	Please rate how well the **features** on the site **help you find the information you need**.
	Site Information (1=Poor, 10=Excellent, Don't Know)
Site Information -	Please rate the **thoroughness of information** provided on this site.
Site Information - Underst	Please rate how **understandable** this site's **information** is.
Site Information -	Please rate how well the site's **information provides answers to your questions**.

Label	Satisfaction Questions
	Satisfaction
Satisfaction - Overall	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*
Satisfaction - Expectations	How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*
Satisfaction - Ideal	How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*

Label	Future Behaviors
Return	**Return (1=Very Unlikely, 10=Very Likely)** How likely are you to **return to this site**?
Recommend	**Recommend (1=Very Unlikely, 10=Very Likely)** How likely are you to **recommend this site to someone else**?
Primary	**Primary Resource (1=Very Unlikely, 10=Very Likely)** How likely are you to use this site as your **primary resource for obtaining information about NIH Grants**?

QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
		How **frequently** do you visit this site?	First time		Y	Drop down, select one		Frequency
			Daily					
			About once a week					
			About once a month					
			Every 6 months or less often					
		What **role** best describes you?	Researcher, Scientist or Scientific Support Staff		Y	Drop down, select one	Skip Logic Group*	Role
			Grant Administrator					
			Research Trainee or Student					
			General Public					
			NIH Employee or Contractor					
			Other Federal Government staff					
			Media					
			Other	A				
	A	Please describe your role:			N	Text field, <100 char	Skip Logic Group*	OE_Role
		What information were you **primarily looking for** today?	Overview of grants process		Y	Drop down, select one	Skip Logic Group*	Information
			Funding opportunities					
			Forms and deadlines for grants					
			Grants policy and guidelines for policy compliance					
			Grants award data					
			Student opportunties					
			eRA (Electronic Research Administration)					
			Information about OER (Office of Extramural Research)					
			News & Events					
			Other	B				
	B	Please describe what you were looking for:			N	Text field, <100 char	Skip Logic Group*	OE_Information
		Did you **find the information** you were looking for today?	Yes		Y	Drop down, select one		Able to Find
			No	C				
	C	What information were you unable to find?			N	Text area, no char limit	Skip Logic Group*	OE_Unsuccessful
		How did you **primarily look for informatio**n on this site?	Search feature		Y	Drop down, select one		Search/Navigation
			Links on the Home Page					
			Used top & left navigation bars					
			Got to the page through a link on another site					
			Had a bookmark for the page I wanted					
			Just browsing					
		How can NIH Grants **improve your experience** on this site?			N	Text area, no char limit		OE_Improvement