

Welcome and Thank You Text

Welcome Text

Thank you for visiting fec.gov. You've been randomly chosen to take part in a prief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in nelping us provide the best online experience possible.

Thank you for visiting fec.gov. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the Federal Election Commission. Please take a few minutes to give us your feedback. All results are strictly confidential.

Welcome Text - Alternate Thank You Text - Alternate

appreciate your input!

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We



Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

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feedback, please visit the Contact Us section of our web site.



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ForeSee ForeSee Privacy Policy Survey Support

FEC Web Browse

Model Name Model ID BR4VtRt8lZtVpMBps08wBg4C

Partitioned Yes Date 8/18/2014

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Blue: Reword



Label	Element Questions		Label	Satisfaction Questions		Label	Future Behaviors
	Look and Feel (1=Poor, 10=Excellent, Don't Know)			Satisfaction	ŀ		Return (1=Very Unlikely, 10=Very Likely)
Look and Feel - Appeal	Please rate the visual appeal of this site.	Satisfa Overal		What is your overall satisfaction with this site? (1=Very Dissatisfied, 10=Very Satisfied)	I	Return	How likely are you to return to this site?
Look and Feel - Balance	Please rate the balance of graphics and text on this site.	Satisfa Expect		How well does this site meet your expectations ? (1=Falls Short, 10=Exceeds)			Recommend (1=Very Unlikely, 10=Very Likely)
Look and Feel - Readability	Please rate the readability of the pages on this site.	Satisfa	action - Ideal	How does this site compare to your idea of an ideal website ? (1=Not Very Close, 10=Very Close)	I	Recommend	How likely are you to recommend this site to someone else?
	Site Performance (1=Poor, 10=Excellent, Don't Know) Please rate how quickly pages load on this site.					Primary Resource	Primary Resource (1=Very Unlikely, 10=Very Likely) How likely are you to use this site as your primary resource for campaign finance information?
Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.						
Site Performance - Completeness	Please rate how completely the page content loads on this site.						
	Navigation (1=Poor, 10=Excellent, Don't Know) Please rate how well the site is organized.						
	Please rate the options available for navigating this site. Please rate how well the site layout helps you find what you need.						
Browsing - Sort	Browsing (1=Poor, 10=Excellent, Don't Know) Please rate the ability to sort information by criteria that are important to you on this site.						
	Please rate the ability to narrow choices to find the information you are looking for on this site.						
	Please rate how well the features on the site help you find the information you need.						
	Site Information (1=Poor, 10=Excellent, Don't Know)						
Site Information - Thoroughness	Please rate the thoroughness of information on this site.						
Site Information - Understandable	Please rate how understandable the information is on this site.						
	Please rate how well the information provides answers to your questions.						

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Model Name FEC Web Browse
Model ID BR4VtRt8IZtVpMBp
Partitioned Yes
Date 10/1/2014

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NMS5517Q014 G1 Did the Campaign Finance Statistics pages make it easy to find what you were looking for? No GG1 NMS5517Q015 NMS5517Q016 NMS5517Q016 NMS5517Q017 H1 Did the site provide enough information to help you interpret the campaign finance data? No H1 No Applicable NMS5517Q017 NMS5517Q018 NMS5517Q018 NMS5517Q019 NMS5517Q019 J Which search systems did you use during this visit to the FEC website? (Check all that apply.) Advisory Options Matters Under Review Rulemaking Audits			Statistics" pages?		G1		vertical		Visit
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FEC website? (Check all that apply.) Advisory Options Matters Under Review Rulemaking Audits	1211Q018		website you accessed to help you find campaign finance			IN IN	rext area, no char iimit	Skip Logic Group	Site Section
FEC website? (Check all that apply.) Advisory Options Matters Under Review Rulemaking Audits	55170010					V	Checkbox one-up	Skin Logic Group*	Sparch Systems
Matters Under Review Rulemaking Audits	317 Q019	J	which search systems did you use during this visit to the	Advisory Options		'		Skip Logic Group*	Search Systems
Rulemaking Audits									
Audits						1			
				Enforcement Query System					
Other (please specify) J1					,11				
	55170020	11	Please specify what other method you used to search	Caro (produce specify)		N	Text area no char limit	Skip Logic Group*	OE_Search Systems
								Skip Logic Group*	Search Systems - Eas
NNS5517QU21	1311 QUZI	K	Did you will the search system easy to use?					Skip Edgic Gloup	to Use
	T170022		Did you feel confident that the accept a store	INO		V	Dedie hutten ene :::	Chin Logic Crount	Search Systems -
NMS5517Q022 L Did you feel confident that the search system returned all relevant search results? Yes Yes Yes Yes Vertical	1311Q022			Vee		1		Skip Logic Group*	Results

			No		1			
NMS5517Q023	М	Was legal and compliance information provided in a manner			Y	Radio button, one-up	Skip Logic Group*	Legal - Easy to Use
(that was easy to use?	Yes			vertical		"", "",
			No		1			
			Not applicable		1			
NMS5517Q024	N	Was legal and compliance information provided in a manner			Y	Radio button, one-up	Skip Logic Group*	Legal - Easy to
		that was easy to comprehend?	Yes			vertical		Comprehend
			No					
			Not applicable	_				
NMS5517Q025	0	Did the site provide enough information to help you interpret the legal and compliance information?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Legal - Interpret
		the legal and compliance information:	No No		-	vertical		
			Not applicable		1			
NMS5517Q026		Keeping in mind your primary reason for visiting the FEC's	Test applicable		Y	Radio button, one-up	Skip Logic Group*	Search - Usage
		website today, please answer the following questions about your experience. Did you use the FEC website search to find the information				vertical		
		you need?	Yes	A, B				
			No					
NMS5517Q027	Α	Did the FEC website search make it easy to find what you were looking for?	Vee		Y	Radio button, one-up vertical	Skip Logic Group*	Search - Easy to Find
		were looking for?	Yes No	A1	-	vertical		
NMS5517Q028	A1	Please specify what could be improved about the FEC	INU	AI	N	Text area, no char limit	Skip Logic Group*	OE Search
,		website search.						Improvements
NMS5517Q029	В	Did you use an external search engine (Google, Bing, etc.) to find information on the FEC site?	Yes	B1	Y	Radio button, one-up vertical	Skip Logic Group*	Search - External
			No					
NMS5517Q030	B1	Which external search engine did you use?			N	Text area, no char limit	Skip Logic Group*	OE_Search External
NMS5517Q031		What is your role in visiting the site today?			Y	Radio button, one-up	Skip Logic Group*	Role
			General public			vertical		
			Member of the Media	_	-			
			Representative of a Candidate Committee, Political Party Committee, or Political Action Committee					
			Attorney or Paralegal	_	-			
			Researcher for Academic Organization or Election Tracking	_	1			
			Organization					
			FEC Staff		1			
			Other role (please specify)	A	1			
NMS5517Q032	Α	My role is:			N	Text area, no char limit	Skip Logic Group*	OE Role
NMS5517Q033		How frequently do you visit the FEC's website?			Y	Radio button, one-up		Visit Frequency
			This is my first visit			vertical		
			Every few months or less often					
			Monthly	_	1			
			Weekly		1			
			Several times a week	_	-			
NINACEE 4 7 0 0 0 4		Did	Daily/more than once a day			Dadia hadaa aasaa	Older Leede Occupt	Assessatists
NMS5517Q034		Did you accomplish what you wanted to on the site today?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish
			No No	A	1	vertical		
NMS5517Q035	A	Please tell us specifically what you were trying to accomplish			N	Text area, no char limit	Skip Logic Group*	OE Not Accomplish
,		on the site:				·		
NMS5517Q036		Which of the following devices do you have? (Please select all that apply).	iPhone		Y	Checkbox, one-up vertical	Skip Logic Group*	Mobile - Device
			Android phone					
			Windows phone					
			Blackberry phone					
			iPad					
			Android tablet					
			Windows tablet		-			
			Kindle Other (please specify)	В	+			
NMS5517Q037	В	Other phone or tablet:	Outer (piease specify)	В	N	Text area, no char limit	Skip Logic Group*	OE Mobile Device
NMS5517Q037	В	Have you had a good experience on a federal website using			Y	Radio button, one-up	Skip Logic Group*	Mobile - Good
50511 Q000		a mobile device?	Yes No	A		vertical	S.m. Eogio Group	Experience
NMS5517Q039	А	Which website(s) did you use?			N	Text area, no char limit	Skip Logic Group*	OE_Mobile Good
NMS5517Q040		Have you ever accessed the FEC's website using a mobile			Y	Drop down, select one	Skip Logic Group*	Experience Mobile - Site Usage
		phone or tablet?	Yes					
			No, but I might in the future	A				
			No, and I don't plan to do so					
NMS5517Q041	Α	What type of mobile device would you like to use for the FEC website?			N	Text area, no char limit	Skip Logic Group*	OE_Mobile Device for FEC
NMS5517Q042		If you could make one improvement to fec.gov, what would it	1		N	Text area, no char limit		OE_Improvement
		bé?						

FEC Web Browse BR4VtRt8lZtVpMBps08wBg4C Yes 10/1/2014 Red & Strike-Through: Delete

Underlined & Italicized: Re-order

Pink: Addition Blue: Reword



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Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
	What is your primary reason for visiting the site today?	Learn about the FEC, including news releases Find campaign finance data or statistics	B, C, D, E F, G, H, I	Y	Radio button, one-up vertical	Skip Logic Group*	Primary Reason
		Research campaign finance statistics	1,0,11,1				
		Find information about legal or compliance issues, including	J, K, L, M,				
		regulations, enforcement, meetings and hearings	<u>N, O</u>				
		Access news releases View campaign finance maps		-			
		Contact the FEC					
		Other reason (please specify)	<u>A</u>			Anchor Answer Choice	
A	Please let us know what you were looking for when you came to the FEC's website.			N	Text area, no char limit	Skip Logic Group*	OE Primary Reason
В	Which of these site sections did you visit? (Check all that			Y	Checkbox, one-up vertical	Skip Logic Group*	Site Section
	apply.)	About the FEC		-			
		Quick Answers					
		Help with Reporting and Compliance					
	Discontinue de la continue de la con	Other (please specify)	BB		Total construction that	Object and Consumb	OF City Continu
BB	Please identify what section you visited to learn more about the FEC.			N	Text area, no char limit	Skip Logic Group*	OE_Site Section
С	The information I was looking for was available.	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Info Available
D	The information I was looking for was easy to find .	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Info Easy to Find
		No					
E	The information I was looking for was easy to understand .	Vee		Y	Radio button, one-up vertical	Skip Logic Group*	Info Easy to Understand
		No.					
F	Did you visit the Disclosure Portal?	Yes	F1, F2	Y	Radio button, one-up vertical	Skip Logic Group*	Portal - Visit
		No					
F1	Which features helped you find the data or information you were looking for? (Check all that apply.)	Data Catalog		Y	Radio button, one-up vertical	Skip Logic Group*	Portal - Features
	were rooking for a concok all that apply.)	Maps and Charts					
		Candidate and Committee Viewer or other searches					
		Downloadable data					
FF1	Please indicate what other features helped you find what	Other (piease specify)	FF1		Text area, no char limit	Skip Logic Group*	OE Portal - Features
	you were looking for.						
F2	Did the Disclosure Portal make it easy to find what you were looking for?	V		Υ	Radio button, one-up vertical	Skip Logic Group*	Portal - Easy to Find
		Yes No	FF2				
FF2	Please specify what could be improved about the Disclosure			N	Text area, no char limit	Skip Logic Group*	OE_Portal Improvement
	Portal.						
G	Did you visit the Press Office's "Campaign Finance Statistics" pages?	Vos	G1	Y	Radio button, one-up vertical	Skip Logic Group*	Campaign Finance - Visit
	- Indiana pages	No					
G1	Did the Campaign Finance Statistics pages make it easy to find what you were looking for?			Y	Radio button, one-up vertical	Skip Logic Group*	Campaign Finance - Easy to Find
	find what you were looking for?	Yes	GG1				Easy to Find
GG1	Please specify what could be improved about these pages.		361	N	Text area, no char limit	Skip Logic Group*	OE_Campaign Finance
							Improvements
Н	Did the site provide enough information to help you interpret	V		Y	Radio button, one-up vertical	Skip Logic Group*	Campaign Finance - Interpet
	the campaign finance data?	Yes No	H1				interpet
		Not applicable	112				
H1	Please specify what information could have been provided to			N	Text area, no char limit	Skip Logic Group*	OE_Campaign Finance
1	help you interpet the data. Please identify identify any other section/feature of the			N	Text area, no char limit	Skip Logic Group*	Interpret OF Campaign Finance
	website you accessed to help you find campaign finance			14	Toxt area, no onar mint	Skip Logic Group	OE_Campaign Finance Site Section
	information.			.,	Observation of the second of t	Okin Lauis S	Occurs of the control
J	Which search systems did you use during this visit to the FEC website? (Check all that apply.)	Advisory Options		Y	Checkbox, one-up vertical	Skip Logic Group*	Search Systems
	Дентина дергугу	Matters Under Review					
		Rulemaking					
		Audits Enforcement Query System					
		Other (please specify)	J1				
J1	Please specify what other method you used to search.			N	Text area, no char limit	Skip Logic Group*	OE_Search Systems
K	Did you find the search system easy to use?	Voc		Y	Radio button, one-up vertical	Skip Logic Group*	Search Systems - Easy to Use
		No.					to Use
L	Did you feel confident that the search system returned all			Y	Radio button, one-up vertical	Skip Logic Group*	Search Systems -
	relevant search results?	Yes					Results
		No					

Note the party of comprehensive processes and comment of the party of								
Note that part and considerate information provided in a mission of the part and	M				Υ	Radio button, one-up vertical	Skip Logic Group*	Legal - Easy to Use
Price was easy to comprehended? Price was been provided and the price was easy to comprehend the provided and comprehended the price was easy to comprehend the p		that was easy to use ?	Yes					
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A	How useful was the information provided in the Campaign Finance Disclosure Portal?	1=Not useful at all	В	¥	Radio button, scale, has don't know	Skip Logic Group*	Portal - Useful
		2	B				
		3	B				
		4					
		5=Very useful					
		Don't know					
В	What additional information would you like to see in the Campaign Finance Disclosure Portal?			N	Text area, no char limit	Skip Logic Group*	OE_Portal
	Please rate how thoroughly this site discloses information about campaign contributions and expenditures.			¥	Radio button, scale, has don't know		Information - Thoroughness
		1=Poor					
		2					
		3					
		4					
		5=Excellent					
		Don't know					
	Please rate the clarity of information on this site.	1=Poor		¥	Radio button, scale, has don't know		Information - Cla
		2					
		3		1			
		4		1			
		5=Excellent		1			
		Don't know		1			
	Please rate how well you understand the wording on this	Soft Mich		¥	Radio button, scale, has don't know		Information
	site.	1=Poor			radio batton, scale, has don't know		Understandat
		2					
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		Android phone					
		Windows phone					
		Blackberry phone					
		iPad					
		Android tablet					
		Windows tablet					
		Kindle					
		Other (please specify)	В				
В	Other phone or tablet:	Other (piecase speetry)		N	Text area, no char limit	Skip Logic Group*	OE Mobile Dev
	Have you had a good experience on a federal website using			V	Radio button, one-up vertical	Skip Logic Group*	Mobile - Good
	a mobile device?	Yes	Α	· ·	Radio button, one-up vertical	Skip Edgic Group	Experience
Α	Which website(s) did you use?	100		N	Text area, no char limit	Skip Logic Group*	OE_Mobile Go
	Have you ever accessed any federal website using a			¥	Drop down, select one	Skip Logic Group*	Mobile - Federal U
	mobile phone or tablet?	Yes		_ +	Drop down, Sciect one	OKIP LUGIC GIUUP"	WODIIC - FEUCIAI (
	mobile priorie of tablet?	No, but I might in the future	1	1			
			-	1			
	University of the FEOD website of the Control of th	No, and I don't plan to do so	+		David david and and	Object a sein Consumit	Markilla Cir. 11
	Have you ever accessed the FEC's website using a mobile	L		Y	Drop down, select one	Skip Logic Group*	Mobile - Site Us
	phone or tablet?	Yes		1			
		No, but I might in the future	Α	1			
		No, and I don't plan to do so					
Α	What type of mobile device would you like to use for the FEC website?			N	Text area, no char limit	Skip Logic Group*	OE_Mobile Device FEC
	If you could make one improvement to fec.gov, what would it be?			N	Text area, no char limit		OE_Improvem