Questionnaire Management Guidelines

Goals:

- One consolidated document to track all model and CQ changes throughout the life of the project
- Questionnaire always matches the live survey
- Easy and error-free way to submit CQ changes
- All changes tracked and reflected in one document (DOT will help)

Questionnaire Resources:

- 1 Questionnaire Design and Approval Process
- 2 Question Grouping Rules
- 3 OPS vs. Skip Logic Decision for "Other, Please Specify"
- 4 Model and Custom Question Checks_ SRA
- 5 <u>Model and Custom Question Checks_ Team LeadManager</u>
- 6 Model and Custom Question Checks_ DOT

Model Instance Name:

Citizenship Resource Center

MID: QcUxIRJBEE4YQYIYgoJY1g==

Date: 11/18/2010

		Citizenship Resource Center Satisfaction Survey		
	Model quest	ions utilize the ACSI methodology to determine scores a	nd im	pacts
	ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION		FUTURE BEHAVIORS
	Content (1=Poor, 10=Excellent, Don't Know)	Satisfaction		Likelihood to Return (1=Very Unlikely, 10=Very Likely)
1	Please rate the accuracy of information on the Citizenship Resource Center.	18 What is your overall satisfaction with the Citizenship Resource Center?	2:	How likely are you to return to the Citizenship Resource Center?
2	Please rate the quality of information on the Citizenship Resource Center.	19 How well does the Citizenship Resource Center meet your expectations?		Recommend (1=Very Unlikely, 10=Very Likely)
3	Please rate the freshness of content on the Citizenship Resource Center.	20 How does the Citizenship Resource Center compare to your idea o an ideal website?	of 2:	How likely are you to recommend the Citizenship Resource Center to someone else?
	Look and Feel (1=Poor, 10=Excellent, Don't Know)			Primary Resource (1=Very Unlikely, 10=Very Likely)
4	Please rate the visual appeal of the Citizenship Resource Center.		2:	How likely are you to use the Citizenship Resource Center as your primary resource for obtaining information about citizenship?
5	Please rate the balance of graphics and text on the Citizenship Resource Center.			
6	Please rate the readability of the pages on the Citizenship Resource Center.			
	Navigation (1=Poor, 10=Excellent, Don't Know)			
7	Please rate how well the Citizenship Resource Center is organized.			
8	Please rate the options available for navigating the Citizenship Resource Center.			
g	Please rate how well the Citizenship Resource Center layout helps you find what you are looking for.			
10	Please rate the number of clicks to get where you want on the Citizenship Resource Center.			
	Search (1=Poor, 10=Excellent, Don't Know)			
11	Please rate the relevance of search results on the Citizenship Resource Center.			
12	Please rate the organization of search results on the Citizenship Resource Center.			
13	Please rate how well the search results help you decide what to select .			
14	Please rate how well the search feature helps you to narrow the results to find what you want.			
	Site Performance (1=Poor, 10=Excellent, Don't Know)			
15	Please rate how quickly pages load on the Citizenship Resource Center.			
16	Please rate the consistency of speed from page to page on the Citizenship Resource Center.			
17	Please rate the ability to load pages without getting error messages on the Citizenship Resource Center.			

red & strike-through: DELETE underlined & italicized: RE-ORDER pink: ADDITION

blue + -->: REWORDING

Date: 7/11/2013 blue +

			Citizenship Resource Center CUSTOM QUESTION LIST			1
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single Mult
EDO08676		How often do you visit the Citizenship Resource	First time		Drop down, select one	S
		Center?	More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
EDO08677		How did you hear about us?	USCIS website		Checkbox, one-up vertical	M
			Online ad/media			
			Offline ad (print, radio, television)			
			Email			
			Brochure/publication			
			Public event			
			USCIS Official			
			Word-of-mouth			
			Family/Friends			
			Community Organization			
			Citizenship class			
			Other, please specify:	Α		
EDO08678	Α	Other source	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Text field, <100 char	
DO08679		What best describes your role when coming to	Naturalization applicant/permanent resident		Radio button, one-up vertical	S
		the Citizenship Resource Center?	Family or friend of a naturalization applicant/permanent resident			~
		· ·	Adult educator/teacher			
			Volunteer			
			Immigrant-serving organization staff			
			State or local government employee	_		
			Attorney			
			USCIS employee			
			Other, please specify:	A		
DO08680	Α	Other role	Curior, picase specify.		Text field, <100 char	
DO08681	A	What area of the Citizenship Resource Center	Learners		Radio button, one-up vertical	S
_D000001		are you primarily visiting today?	Teachers		Tradio battori, orie ap vertical	
		are you primarily violating today.	Organizations	_		
			Other Languages	_		
			Other, please specify:	Α		
DO08682	A	Other area visited	Other, please specify.	A	Text field, <100 char	
EDO08683	A	What is your primary reason for visiting the	Just browsing		Radio button, one-up vertical	S
ED000003		Citizenship Resource Center today?	Learn about the Citizenship Resource Center		Radio buttori, orie-up vertical	3
		Onizonanip resource center today:				
			Learn about naturalization			
			Apply for citizenship			
			Study for the test			
			Find free information events			
			Learn about citizenship rights and responsibilities			
			Find classroom tools (for professionals)			
			Learn about current USCIS grant opportunities			
			Find links to program administration, professional development, and training resources			
			Find a citizenship class			
			Other, please specify:	Α		
DO08684	Α	Other primary reason			Text area, no char limit	

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			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
EDO08685		If you were looking for a specific resource , please tell us which resource(s) were you trying to locate?			Text area, no char limit	
EDO08686		What method do you primarily use to find information on the Citizenship Resource Center?	Site's search feature Top navigation bar Links in the page Site map Other, please specify:	B,C E G	Drop down, select one	S
EDO08687	Α	Other method			Text field, <100 char	
ACQDom0006690	В	What search terms did you use today to find what you were looking for?				
ACQDom0006691	С	If you used the site's search feature today, did you have any difficulties with the search?	No difficulty encountered Search results were not helpful Returned too many results Returned not enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs Search speed was too slow Other, please specify:	D	Checkbox, one-up vertical	M
ACQDom0006694	D	Other search difficulty			Text area, no char limit	
ACQDom0006692	E	If you used the top navigational bar today, did you have any difficulties with the navigation?	No difficulty encountered Too many navigational choices Navigation bar did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Navigation bar did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	F	Checkbox, one-up vertical	M
ACQDom0006695	F	Other navigation difficulty			Text area, no char limit	
ACQDom0006693	G	If you used links today, did you have any difficulties with the links?	No difficulty encountered Too many links Links did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Links did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	н	Checkbox, one-up vertical	М
ACQDom0006696	Н	Other difficulty with links			Text area, no char limit	
EDO08688		Did you find what you were looking for today?	Yes Partially Still looking No	A A	Drop down, select one	S
EDO08689	Α	If you were unable to find what you were looking for, please specify the information you were trying to find.			Text area, no char limit	

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Skip to Corona				Citizenship Resource Center CUSTOM QUESTION LIST			
EDC08930 If you could make one improvement to the Catzenship Resource Lenter, with vould it be Catzenship Resource Lenter, with vould it be Alexans Alaska Adrona A	QID (Group ID)	Logic	Question Text	Answer Choices	Skin to	Type (select from list)	Single or
ED008691 In which state do you reside? Drop down, select one Ancona Control Conselect Basisted of Columbia Florida Georgia Haveii Basisted of Columbia Riodea Rodea Rodea Romans Roma	FD008690	Laber		(minica to 50 characters)	Okip to		Water
Alassiea Arterna Arterna Arterna Collingrain Collingrain Collingrain Collingrain Collingrain Deletware Destre of Columbia Florida Collingrain Gode Connectout Deletware Destre of Columbia Florida Collingrain Florida Collingrain Florida Gode Gode Gode Gode Gode Gode Gode Gode	2200000		Citizenship Resource Center, what would it be?			Total diday no onal mini	
Alexanda Antarona Antarona Antarona California Coulorad Coulorad Coulorad Coulorad Coulorad Coulorad Coulorad Coulorad Coulorad Centryia Harwaii Illudata Il	EDO08691		In which state do you reside?			Drop down, select one	S
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California Colorado Conneciout Detewate District of Columbia Barrioria Georgia Howai Idano Illinois Indiana Iowa Kansas Kenusy Louisiana Maryond Massachusetts Michigan Minnesota Minsissappi Missouri Montana Nebraska Nebraska Nebraska Nebraska Nebraska Nebraska Nebraska Newada Newad				Alaska			
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Delavare District of Columbia Florida Florida Georgia Hawaii Hawaii Hawaii Haboo Illinois Indiana Howa Kansas Kansas Kentucky Louisana Mana Massachusetts Mashad Massachusetts Machigan Minnesota Minnesota Minnesota Minnesota Minnesota Northana Northana Northana Northana Northana Nortesy New Mexico New York North Carolina North Dakota Olita O							
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Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Marie Maryland Massachusetts Michiqan Mimesotta Mississippi Mis							
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Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey New Mexico North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah							
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Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Okiahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				Michigan			
Missisupi Missouri Montana Nebraska Newada Newada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Carolina South Dakota Tennessee Texas Utah				Minnesota			
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Montana Nebraska Nevada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Dakota South Dakota South Dakota							
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Nevada New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah					1		
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New York North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				New Mexico			
North Carolina North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				New York			
North Dakota Ohio Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				North Carolina			
Oklahoma Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				North Dakota			
Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				Ohio			
Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				Oklahoma			
Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah				Oregon			
Rhode Island South Carolina South Dakota Tennessee Texas Utah				Pennsylvania			
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Tennessee Texas Utah				South Carolina			
Texas Utah							
Utah							
Utah Vermont							
Vermont				Utah			
				Vermont			

Date: 7/11/2013

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			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Virginia			
			Washington			
			West Virginia			
			Wisconsin			
			Wyoming			
			American Samoa			
			Guam			
			Puerto Rico			
			U.S. Virgin Islands			
			Northern Mariana Islands			
			Other, please specify:	Α		
EDO08692	Α	Other location			Text field, <100 char	

Required Y/N Y	Special Instructions	CQ Label Frequency
Y	OPS Group	Source
		Other source
Y	OPS Group	Role
N		Other role
N Y	OPS Group	Area Visited
N Y		Other area
	Skip Logic Group	Primary Reason
N		Other reason

Required Y/N	Special Instructions	CQ Label
Υ		Resource
Υ	Skip Logic Group	Method
N		Other method Search Terms
		Search renns
N	Skip Logic Group	Search Difficulty
N		Other search diff
N	Skip Logic Group	Navigational
		Difficulty
N N	Chia Lasia Casasa	Other nav diff
N	Skip Logic Group	Links Difficulty
N		Other link diff
N Y	Skip Logic Group	Find info
	_mp Logio Group	
N		Info not found
IN		iiilo fiot iound

Required Y/N CQ Label Improvement Y OPS Group State			
N Improvement			
N Improvement	Required Y/N	Special Instructions	CQ Label
Y OPS Group State	N		Improvement
Y OPS Group State			
	Y	OPS Group	State

Required Y/N	Special Instructions	CQ Label
N		Other location

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Date: 7/11/2013 blue +

			Citizenship Resource Center CUSTOM QUESTION LIST			1
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single Mult
EDO08676		How often do you visit the Citizenship Resource	First time		Drop down, select one	S
		Center?	More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
EDO08677		How did you hear about us?	USCIS website		Checkbox, one-up vertical	M
			Online ad/media			
			Offline ad (print, radio, television)			
			Email			
			Brochure/publication			
			Public event			
			USCIS Official			
			Word-of-mouth			
			Family/Friends			
			Community Organization			
			Citizenship class			
			Other, please specify:	Α		
EDO08678	Α	Other source	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Text field, <100 char	
DO08679		What best describes your role when coming to	Naturalization applicant/permanent resident		Radio button, one-up vertical	S
		the Citizenship Resource Center?	Family or friend of a naturalization applicant/permanent resident			~
		· ·	Adult educator/teacher			
			Volunteer			
			Immigrant-serving organization staff			
			State or local government employee	_		
			Attorney			
			USCIS employee			
			Other, please specify:	A		
DO08680	Α	Other role	Curior, picase specify.		Text field, <100 char	
DO08681	A	What area of the Citizenship Resource Center	Learners		Radio button, one-up vertical	S
_D000001		are you primarily visiting today?	Teachers		Tradio battori, orie ap vertical	
		are you primarily violating today.	Organizations	_		
			Other Languages	_		
			Other, please specify:	Α		
DO08682	A	Other area visited	Other, please specify.	A	Text field, <100 char	
EDO08683	A	What is your primary reason for visiting the	Just browsing		Radio button, one-up vertical	S
ED000003		Citizenship Resource Center today?	Learn about the Citizenship Resource Center		Radio buttori, orie-up vertical	3
		Onizonanip resource center today:				
			Learn about naturalization			
			Apply for citizenship			
			Study for the test			
			Find free information events			
			Learn about citizenship rights and responsibilities			
			Find classroom tools (for professionals)			
			Learn about current USCIS grant opportunities			
			Find links to program administration, professional development, and training resources			
			Find a citizenship class			
			Other, please specify:	Α		
DO08684	Α	Other primary reason			Text area, no char limit	

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			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
EDO08685		If you were looking for a specific resource , please tell us which resource(s) were you trying to locate?			Text area, no char limit	
EDO08686		What method do you primarily use to find information on the Citizenship Resource Center?	Site's search feature Top navigation bar Links in the page Site map Other, please specify:	B,C E G	Drop down, select one	S
EDO08687	Α	Other method			Text field, <100 char	
ACQDom0006690	В	What search terms did you use today to find what you were looking for?				
ACQDom0006691	С	If you used the site's search feature today, did you have any difficulties with the search?	No difficulty encountered Search results were not helpful Returned too many results Returned not enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs Search speed was too slow Other, please specify:	D	Checkbox, one-up vertical	M
ACQDom0006694	D	Other search difficulty			Text area, no char limit	
ACQDom0006692	E	If you used the top navigational bar today, did you have any difficulties with the navigation?	No difficulty encountered Too many navigational choices Navigation bar did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Navigation bar did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	F	Checkbox, one-up vertical	M
ACQDom0006695	F	Other navigation difficulty			Text area, no char limit	
ACQDom0006693	G	If you used links today, did you have any difficulties with the links?	No difficulty encountered Too many links Links did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Links did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	н	Checkbox, one-up vertical	М
ACQDom0006696	Н	Other difficulty with links			Text area, no char limit	
EDO08688		Did you find what you were looking for today?	Yes Partially Still looking No	A A	Drop down, select one	S
EDO08689	Α	If you were unable to find what you were looking for, please specify the information you were trying to find.			Text area, no char limit	

Date: 7/11/2013

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pink: Addition

			Citizenship Resource Center CUSTOM QUESTION LIST			
	Skip					
QID (Group ID)	Skip Logic		Answer Choices			Single or Multi
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
EDO08690		If you could make one improvement to the Citizenship Resource Center, what would it be?			Text area, no char limit	
		Citizenship Resource Center, what would it be?				
EDO08691		In which state do you reside?	Outside of US		Drop down, select one	S
			Alabama			
			Alaska			
			Arizona Arkansas	1		
			California			
			Colorado			
			Connecticut			
			Delaware			
			District of Columbia			
			Florida			
			Georgia			
			Hawaii			
			Idaho			
			Illinois			
			Indiana			
			lowa			
			Kansas			
			Kentucky			
			Louisiana			
			Maine			
			Maryland			
			Massachusetts			
			Michigan			
			Minnesota			
			Mississippi			
			Missouri			
			Montana			
			Nebraska			
			Nevada			
			New Hampshire			
			New Jersey			
			New Mexico	-		
			New York			
			North Carolina North Dakota			
			Ohio			
			Oklahoma			
			Oregon			
			Pennsylvania Pennsylvania			
			Rhode Island			
			South Carolina			
			South Dakota			
			Tennessee			
			Texas			
			Utah			
			Vermont			

Date: 7/11/2013

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: Addition

	Citizenship Resource Center CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Virginia			
			Washington			
			West Virginia			
			Wisconsin			
			Wyoming			
			American Samoa			
			Guam			
			Puerto Rico			
			U.S. Virgin Islands			
			Northern Mariana Islands			
			Other, please specify:	Α		
EDO08692	Α	Other location			Text field, <100 char	

Required Y/N Y	Special Instructions	CQ Label Frequency
Y	OPS Group	Source
		Other source
Y	OPS Group	Role
N		Other role
N Y	OPS Group	Area Visited
N Y		Other area
	Skip Logic Group	Primary Reason
N		Other reason

Danning	Conside	
Required Y/N	Special Instructions	CQ Label
Y	mstructions	Resource
·		resource
Y	Skip Logic Group	Method
N		Other method
IN		Search Terms
		300.011 1011110
N	Skip Logic Group	Search Difficulty
N		Other search diff
N	Skip Logic Group	Navigational
		Difficulty
		- I
N N	Chia Lasia Casus	Other nav diff Links Difficulty
IN	Skip Logic Group	LINKS DIFFICULTY
N		Other link diff
N Y	Skip Logic Group	Find info
	, ,	
N		Info not found

Required Y/N Special Instructions CQ Label N Improvement Y OPS Group State			
N Improvement			
N Improvement	Required Y/N	Special Instructions	CQ Label
			Improvement
Y OPS Group State			
	Y	OPS Group	State

Required Y/N	Special Instructions	CQ Label
N		Other location

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Date: 2/12/2013	bl

			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single Mult
EDO08676		How often do you visit the Citizenship Resource	First time		Drop down, select one	S
		Center?	More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
EDO08677		How did you hear about us?	USCIS website		Checkbox, one-up vertical	M
			Online ad/media			
			Offline ad (print, radio, television)			
			Email			
			Brochure/publication			
			Public event			
			USCIS Official			
			Word-of-mouth			
			Family/Friends			
			Community Organization			
			Citizenship class			
			Other, please specify:	Α		
DO08678	Α	Other source	Curior, produce opeony.	- "	Text field, <100 char	
EDO08679		What best describes your role when coming to	Naturalization applicant/permanent resident		Radio button, one-up vertical	S
2000013		the Citizenship Resource Center?	Family or friend of a naturalization applicant/permanent resident		rtadio battori, orie ap vertical	~
		Life Grazorierap recognico Corrier.	Adult educator/teacher			
			Volunteer			
			Immigrant-serving organization staff			
			State or local government employee			
			Attorney			
			USCIS employee			
	+ -		Other, please specify:	Α		
DO08680	Α	Other role			Text field, <100 char	
EDO08681		What area of the Citizenship Resource Center	Learners		Radio button, one-up vertical	S
		are you primarily visiting today?	Teachers			
			Organizations			
			Other Languages			
			Other, please specify:	Α		
EDO08682	Α	Other area visited	•		Text field, <100 char	
EDO08683		What is your primary reason for visiting the	Just browsing		Radio button, one-up vertical	S
		Citizenship Resource Center today?	Learn about the Citizenship Resource Center			
			Learn about naturalization			
			Apply for citizenship			
			Study for the test			
			Find free information events			
			Learn about citizenship rights and responsibilities			
			Find classroom tools (for professionals)			
			Learn about current USCIS grant opportunities			
			Find links to program administration, professional development, and training resources			
			Find a citizenship class			
			Other, please specify:	Α		
EDO08684	Α	Other primary reason			Text area, no char limit	

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Citizenship Resource Center CUSTOM QUESTION LIST						
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
EDO08685		If you were looking for a specific resource , please tell us which resource(s) were you trying to locate?			Text area, no char limit	
EDO08686		What method do you primarily use to find information on the Citizenship Resource Center?	Site's search feature Top navigation bar Links in the page Site map Other, please specify:	B,C E G	Drop down, select one	S
EDO08687	Α	Other method			Text field, <100 char	
ACQDom0006690	В	What search terms did you use today to find what you were looking for?				
ACQDom0006691	С	If you used the site's search feature today, did you have any difficulties with the search?	No difficulty encountered Search results were not helpful Returned too many results Returned not enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs Search speed was too slow Other, please specify:	D	Checkbox, one-up vertical	M
ACQDom0006694	D	Other search difficulty			Text area, no char limit	
ACQDom0006692	E	If you used the top navigational bar today, did you have any difficulties with the navigation?	No difficulty encountered Too many navigational choices Navigation bar did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Navigation bar did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	F	Checkbox, one-up vertical	M
ACQDom0006695	F	Other navigation difficulty			Text area, no char limit	
ACQDom0006693	G	If you used links today, did you have any difficulties with the links?	No difficulty encountered Too many links Links did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Links did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	н	Checkbox, one-up vertical	М
ACQDom0006696	Н	Other difficulty with links			Text area, no char limit	
EDO08688		Did you find what you were looking for today?	Yes Partially Still looking No	A	Drop down, select one	S
EDO08689	А	If you were unable to find what you were looking for, please specify the information you were trying to find.			Text area, no char limit	

Date: 2/12/2013

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			Citizenship Resource Center CUSTOM QUESTION LIST			
	Skip					
QID (Group ID)	Skip Logic		Answer Choices			Single or
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
EDO08690		If you could make one improvement to the Citizenship Resource Center, what would it be?			Text area, no char limit	
		Citizenship Resource Center, what would it be?				
EDO08691		In which state do you reside?	Outside of US		Drop down, select one	S
			Alabama Alaska			
			Arizona Arizona	-		
			Arkansas	1		
			California	-		
			Colorado			
			Connecticut			
			Delaware			
			District of Columbia			
			Florida	1		
			Georgia			
			Hawaii			
			Idaho			
			Illinois			
			Indiana			
			lowa			
			Kansas			
			Kentucky			
			Louisiana			
			Maine			
			Maryland	-		
			Massachusetts Mishigan			
			Michigan Minnesota	1		
			Mississippi	1		
			Missouri			
			Montana			
			Nebraska			
			Nevada	1		
			New Hampshire			
			New Jersey	1		
			New Mexico			
			New York			
			North Carolina			
			North Dakota			
			Ohio			
			Oklahoma			
			Oregon			
			Pennsylvania			
			Rhode Island			
			South Carolina			
			South Dakota			
			Tennessee			
			Texas			
			Utah Vormont	-		
			Vermont			

Date: 2/12/2013

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	Citizenship Resource Center CUSTOM QUESTION LIST					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Virginia			
			Washington			
			West Virginia			
			Wisconsin			
			Wyoming			
			American Samoa			
			Guam			
			Puerto Rico			
			U.S. Virgin Islands			
			Northern Mariana Islands			
			Other, please specify:	Α		
			I prefer not to respond			
EDO08692	Α	Other location			Text field, <100 char	

Required Y/N Y	Special Instructions	CQ Label Frequency
Y	OPS Group	Source
		Other source
Y	OPS Group	Role
N		Other role
N Y	OPS Group	Area Visited
N Y		Other area
	Skip Logic Group	Primary Reason
N		Other reason

Danning	Conside	
Required Y/N	Special Instructions	CQ Label
Y	mstructions	Resource
·		resource
Y	Skip Logic Group	Method
N		Other method
IN		Search Terms
		300.011 1011110
N	Skip Logic Group	Search Difficulty
N		Other search diff
N	Skip Logic Group	Navigational
		Difficulty
		- I
N N	Chia Lasia Casus	Other nav diff Links Difficulty
IN	Skip Logic Group	LINKS DIFFICULTY
N		Other link diff
N Y	Skip Logic Group	Find info
	, ,	
N		Info not found

Required Y/N Special Instructions CQ Label N Improvement Y OPS Group State			
N Improvement			
N Improvement	Required Y/N	Special Instructions	CQ Label
			Improvement
Y OPS Group State			
	Y	OPS Group	State

Required Y/N	Special Instructions	CQ Label
		•
N		Other location

pink: ADDITION

Date: 11/8/2012

blue + -->: REWORDING

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underlined & italicized: RE-ORDER

			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
EDO08676		How often do you visit the Citizenship Resource			Drop down, select one	S
		Center?	More than once a day			
			Daily			
			About once a week			
			About once a month			
			Every 6 months or less			
EDO08677		How did you hear about us?	USCIS website		Checkbox, one-up vertical	М
			Online ad/media			
			Offline ad (print, radio, television)			
			Email			
			Brochure/publication			
			Public event			
			USCIS Official			
			Word-of-mouth			
			Family/Friends			
			Community Organization			
			Citizenship class			
			Other, please specify:	Α		
EDO08678	Α	Other source	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Text field, <100 char	
EDO08679		What best describes your role when coming to	Naturalization applicant/permanent resident		Radio button, one-up vertical	S
		the Citizenship Resource Center?	Family or friend of a naturalization applicant/permanent resident			
		· ·	Adult educator/teacher			
			Volunteer			
			Immigrant-serving organization staff			
			State or local government employee			
			Attorney			
			USCIS employee	_		
			Other, please specify:	Α		
EDO08680	Α	Other role			Text field, <100 char	
EDO08681		What area of the Citizenship Resource Center	Learners		Radio button, one-up vertical	S
2200001		are you primarily visiting today?	Teachers		radio sation, one apromodi	
			Organizations			
			Other Resources			
			Other Languages			
			Other, please specify:	Α		
EDO08682	Α	Other area visited			Text field, <100 char	
EDO08683		What is your primary reason for visiting the	Just browsing		Radio button, one-up vertical	S
		Citizenship Resource Center today?	Learn about the Citizenship Resource Center			
			Learn about naturalization			
			Apply for citizenship			
			Study for the test			
			Find free information events			
			Learn about citizenship rights and responsibilities			
			Find classroom tools (for professionals)			
			Learn about current USCIS grant opportunities			
			Find links to program administration, professional development, and training resources			
			Find a citizenship class			
			Other, please specify:	Α		
EDO08684	A	Other primary reason	Carlot, produce appears.		Text area, no char limit	

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			Citizenship Resource Center CUSTOM QUESTION LIST			
	Skip					
QID	Logic		Answer Choices			Single or
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
EDO08685		If you were looking for a specific resource ,			Text area, no char limit	
		please tell us which resource(s) were you trying to locate?				
EDO08686		What method do you primarily use to find	Site's search feature	B,C	Drop down, select one	S
		information on the Citizenship Resource Center?	Top navigation bar	E		
			Links in the page	G		
			Site map			
ED000007		Others	Other, please specify:	Α	T-:+5-14 <100 -b-:	
ED008687	A B	Other method			Text field, <100 char	
ACQDom0006690	В	What search terms did you use today to find what you were looking for?				
ACQDom0006691	С	If you used the site's search feature today, did	No difficulty encountered		Checkbox, one-up vertical	M
ACCIDOIII0000091	C	you have any difficulties with the search?	Search results were not helpful	_	Checkbox, one-up vertical	IVI
		you have any announces with the section:	Returned too many results	_		
			Returned not enough results	_		
			Returned no results			
			Returned results that were too similar/redundant			
			Results were not relevant to my search terms or needs			
			Search speed was too slow			
			Other, please specify:	b		
ACQDom0006694	D	Other search difficulty	Other, process speemy.		Text area, no char limit	
ACQDom0006692	E	If you used the top navigational bar today, did	No difficulty encountered		Checkbox, one-up vertical	М
	_	you have any difficulties with the navigation?	Too many navigational choices			
			Navigation bar did not take me where I expected			
			Had difficulty finding detailed information on your web pages			
			Had difficulty finding related information on your web pages			
			Navigation bar did not support what I was trying to accomplish			
			Would often feel lost, and did not know where I was on your site			
			Had various technical difficulties (links didn't work, received error messages, etc.)			
			Could not navigate back to previous information			
			Other, please specify:	F		
ACQDom0006695	F	Other navigation difficulty			Text area, no char limit	
ACQDom0006693	G	If you used links today, did you have any	No difficulty encountered		Checkbox, one-up vertical	М
		difficulties with the links?	Too many links			
			Links did not take me where I expected			
			Had difficulty finding detailed information on your web pages			
			Had difficulty finding related information on your web pages			
			Links did not support what I was trying to accomplish			
			Would often feel lost, and did not know where I was on your site			
			Had various technical difficulties (links didn't work, received error messages, etc.)			
			Could not navigate back to previous information			
			Other, please specify:	Н		
ACQDom0006696	Н	Other difficulty with links	N.		Text area, no char limit	
EDO08688		Did you find what you were looking for today?	Yes		Drop down, select one	S
			Partially			
			Still looking	A		
EDOCCCO		If you was a small at a first live	No	A	Tark and a second of Park	
EDO08689	Α	If you were unable to find what you were looking for, please specify the information you			Text area, no char limit	
		were trying to find.				

Date: 11/8/2012

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			Citizenship Resource Center CUSTOM QUESTION LIST			
	Skip					
QID (Group ID)	Skip Logic		Answer Choices			Single or
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi
EDO08690		If you could make one improvement to the Citizenship Resource Center, what would it be?			Text area, no char limit	
		Citizenship Resource Center, what would it be?				
EDO08691		In which state do you reside?	Outside of US		Drop down, select one	S
			Alabama Alaska			
			Arizona Arizona	-		
			Arkansas	1		
			California	-		
			Colorado			
			Connecticut			
			Delaware			
			District of Columbia			
			Florida	1		
			Georgia			
			Hawaii			
			Idaho			
			Illinois			
			Indiana			
			lowa			
			Kansas			
			Kentucky			
			Louisiana			
			Maine			
			Maryland	-		
			Massachusetts Mishigan			
			Michigan Minnesota	1		
			Mississippi	1		
			Missouri			
			Montana			
			Nebraska			
			Nevada	1		
			New Hampshire			
			New Jersey	1		
			New Mexico			
			New York			
			North Carolina			
			North Dakota			
			Ohio			
			Oklahoma			
			Oregon			
			Pennsylvania			
			Rhode Island			
			South Carolina			
			South Dakota			
			Tennessee			
			Texas			
			Utah Vormont	-		
			Vermont			

Date: 11/8/2012

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			Citizenship Resource Center CUSTOM QUESTION LIST			
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi
			Virginia			
			Washington			
			West Virginia			
			Wisconsin			
			Wyoming			
			American Samoa			
			Guam			
			Puerto Rico			
			U.S. Virgin Islands			
			Northern Mariana Islands			
			Other, please specify:	Α		
			I prefer not to respond			
EDO08692	Α	Other location			Text field, <100 char	

Required Y/N	Special Instructions	CQ Label
Y		Frequency
Y	OPS Group	Source
Υ	OPS Group	Other source Role
	G. G. G. G.	
N Y		Other role
Y	OPS Group	Area Visited
N Y		Other area
Y	Skip Logic Group	Primary Reason
N		Other reason

Danning	Conside	
Required Y/N	Special Instructions	CQ Label
Y	mstructions	Resource
·		resource
Y	Skip Logic Group	Method
N		Other method
IN		Search Terms
		300.011 1011110
N	Skip Logic Group	Search Difficulty
N		Other search diff
N	Skip Logic Group	Navigational
		Difficulty
		- I
N N	Chia Lasia Casus	Other nav diff Links Difficulty
IN	Skip Logic Group	LINKS DIFFICULTY
N		Other link diff
N Y	Skip Logic Group	Find info
	, ,	
N		Info not found

Required Y/N Special Instructions CQ Label N Improvement Y OPS Group State			
N Improvement			
N Improvement	Required Y/N	Special Instructions	CQ Label
			Improvement
Y OPS Group State			
	Y	OPS Group	State

Required Y/N	Special Instructions	CQ Label
		•
N		Other location

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Citizenship Resource Center CUSTOM QUESTION LIST

			•					
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO08676		How often do you visit the Citizenship Resource	First time		Drop down, select one	S	Y	
		Center?	More than once a day					
			Daily					
			About once a week					
			About once a month					
			Every 6 months or less					
EDO08677		How did you hear about us?	USCIS website		Checkbox, one-up vertical	М	Υ	OPS Group
			Online ad/media					
			Offline ad (print, radio, television)					
			Email					
			Brochure/publication					
			Public event					
			USCIS Official					
			Word-of-mouth					
			Family/Friends					
			Community Organization					
			Citizenship class	_				
			Other, please specify:	A				
EDO08678	Α	Other source	other, picase speerly.		Text field, <100 char			
EDO08679		What best describes your role when coming to	Naturalization applicant/permanent resident		Radio button, one-up vertical	S	Y	OPS Group
ED000079		the Citizenship Resource Center?	Family or friend of a naturalization applicant/permanent		Radio buttori, orie-up vertical	3	'	OF 3 Gloup
		the Chizenship Resource Center:	resident					
			Adult educator/teacher					
			Volunteer					
			Immigrant-serving organization staff					
			State or local government employee					
			Attorney					
			USCIS employee					
			Other, please specify:	Α				
EDO08680	Α	Other role			Text field, <100 char		N	
EDO08681		What area of the Citizenship Resource Center	Learners		Radio button, one-up vertical	S	Y	OPS Group
		are you primarily visiting today?	Teachers					
			Organizations					
			Other Resources					
			Other, please specify:	Α				
EDO08682	Α	Other area visited			Text field, <100 char		N	
EDO08683		What is your primary reason for visiting the	Just browsing		Radio button, one-up vertical	S	Y	Skip Logic Group
		Citizenship Resource Center today?	Learn about the Citizenship Resource Center					
			Learn about naturalization					
			Apply for citizenship					
			Study for the test					
			Find free information events					
			Learn about citizenship rights and responsibilities					
			Find classroom tools (for professionals)					
			Learn about current USCIS grant opportunities					
			Find links to program administration, professional					
			development, and training resources					
			Find a citizenship class					
			Other, please specify:	Α				

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Citizenship Resource Center CUSTOM QUESTION LIST

			Citizenship Resource Center CUSTOM QUESTION	OIV LIST				
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
EDO08684	Α	Other primary reason			Text area, no char limit		N	
EDO08685		If you were looking for a specific resource , please tell us which resource(s) were you trying to locate?			Text area, no char limit		Y	
EDO08686		What method do you primarily use to find information on the Citizenship Resource Center?	Site's search feature Top navigation bar Links in the page Site map Other, please specify:	B,C E G	Drop down, select one	S	Y	Skip Logic Group
EDO08687	Α	Other method			Text field, <100 char		N	
ACQDom0006690	В	What search terms did you use today to find what you were looking for?						
ACQDom0006691	С	If you used the site's search feature today, did you have any difficulties with the search?	No difficulty encountered Search results were not helpful Returned too many results Returned not enough results Returned no results Returned results that were too similar/redundant Results were not relevant to my search terms or needs Search speed was too slow Other, blease specify:	D	Checkbox, one-up vertical	М	N	Skip Logic Group
ACQDom0006694	D	Other search difficulty			Text area, no char limit		N	
ACQDom0006692	E	If you used the top navigational bar today, did you have any difficulties with the navigation?	No difficulty encountered Too many navigational choices Navigation bar did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Navigation bar did not support what I was trying to		Checkbox, one-up vertical	М	N	Skip Logic Group
4 GOD			Would often feel lost, and did not know where I was on your site Had various technical difficulties (links didn't work, received error messages, etc.) Could not navigate back to previous information Other, please specify:	F	Total control for the first			
ACQD0m0006695	<u> </u>	Other navigation difficulty	No. 1975 - December of		l ext area, no char limit		N	0111111111
ACQDom0006693	G	If you used links today, did you have any d ifficulties with the links?	Too many links Links did not take me where I expected Had difficulty finding detailed information on your web pages Had difficulty finding related information on your web pages Links did not support what I was trying to accomplish Would often feel lost, and did not know where I was on your site		Checkbox, one-up vertical	М	N	Skip Logic Group

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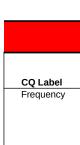
Could not navigate back to previous information Could not navigate back to previous informat	Citizenship Resource Center CUSTOM QUESTION LIST									
### Committee of the co		Skip Logic Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	
ED008898 Did you find what you were looking for today? ED008899 A Eyou were unable to find what you were booking for today? ED008899 A Eyou were unable to find what you were booking for places when the formation you were from the country to find. ED008890 I ED008890 A Eyou could make one improvement in the citizenship Resource Center, what would it be? ED008901 I I Which state do you reside? Displaces ED008891 I Which state do you reside? Displaces ED008891 ED00				error messages, etc.)	-					
EDC08688 Did you find what you were looking for today? Yes Drop down, select one S Y Skip Logic Skill looking A A If you were unable to find what you were looking for, please specify the information you were looking for please specify the information you were looking for, please specify the information you were looking for looking for please specify the information you were looking for looking for please specify the information you were looking for p				Other please specify:	- H					
Paralaly Sall looking	ACODom0006696	н	Other difficulty with links	other, picture specify.		Text area no char limit		N		
Paralaly Sall looking	EDO08688	-	Did you find what you were looking for today?	Yes		Drop down, select one	S	Y	Skip Logic Group	
Soil tooking A No						, , , , , , , , , , , , , , , , , , , ,				
EDC08899 A If you were unable to find what you were looking for, please specify the information you were trying to find. EDC08890 If you could make one improvement to the Citizenship Resource Center, what would it be? EDC08891 If which state do you reside? Outside of US Alabama Alabama Alabama Alabama Alabama Colorado Connecticut Delaware Disnits of Columbia Florida Georgia Hawaii Icidaho Illinois Illi				Still looking	Α					
Booking for, please specify the information you were trying to find.					Α					
EDO8691. In which state do you reside? Outside of US Alabama Alaska Alizona Alvansas California Colorado Cornecticut Delevare District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Minnesota Minssouri Minnesota Missispipi Missouri Montana Nebraska Nevada New Hampshire New Jersey	EDO08689	А	looking for, please specify the information you			Text area, no char limit		N		
Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Karisas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesotta Mississippi Missosuri Montana Neoraska Nevada New Hampshire New Jersey New Jersey	EDO08690		If you could make one improvement to the Citizenship Resource Center, what would it be?			Text area, no char limit		N		
Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Karisas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesotta Mississippi Missosuri Montana Neoraska Nevada New Hampshire New Jersey New Jersey	EDO08691		In which state do you reside?	Outside of US		Drop down, select one	S	Υ	OPS Group	
Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Misssuri Minnesota Misssuri Missouri Montana Nebraska Nevada New Hampshire New Jersey				Alabama						
Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Iddaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Moritana Nebraska Niewada New Hampshire New Jersey				Alaska						
California Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesotta Mississippi Missouri Montana New Hampshire New Jersey										
Colorado Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louislana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire Nevesey				Arkansas						
Connecticut Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey				California						
Delaware District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey										
District of Columbia Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Minsissippi Missour Montana Nebraska Nevada New Hampshire New Jersey										
Florida Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada Nevada Nevada New Hampshire New Hersey					_					
Georgia Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minesota Mississippi Missouri Montana Nebraska Nevada Newada New Hampshire New Jersey					_					
Hawaii Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Minssissippi Missouri Montana Nebraska Nevada New Hampshire New Jersey					4					
Idaho Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey					-					
Illinois Indiana Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey					-					
Indiana Ilowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missisuri Montana Nebraska Nevada New Jersey					-					
Iowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Newada New Hampshire New Jersey					-					
Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey					1					
Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey										
Louisiana Maine Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada Nevada New Hampshire New Jersey										
Maryland Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey										
Massachusetts Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey				Maine						
Michigan Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey				Maryland						
Minnesota Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey										
Mississippi Missouri Montana Nebraska Nevada New Hampshire New Jersey				Michigan						
Missouri Montana Nebraska Nevada New Hampshire New Jersey				Minnesota						
Montana Nebraska Nevada New Hampshire New Jersey										
Nebraska Nevada New Hampshire New Jersey										
Nevada New Hampshire New Jersey										
New Hampshire New Jersey										
New Jersey										
					-					
IIVEW IVICAICU										
New York										

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JIIK. ADDITION

Date: 8/3/2011			

Citizenship Resource Center CUSTOM QUESTION LIST									
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	
			North Carolina						
			North Dakota						
			Ohio						
			Oklahoma						
			Oregon						
			Pennsylvania						
			Rhode Island						
			South Carolina						
			South Dakota						
			Tennessee						
			Texas						
			Utah						
			Vermont						
			Virginia						
			Washington						
			West Virginia						
			Wisconsin						
			Wyoming						
			American Samoa						
			Guam						
			Puerto Rico						
			U.S. Virgin Islands						
			Northern Mariana Islands						
			Other, please specify:	Α					
== ====================================			I prefer not to respond		To define along the control				
EDO08692	Α	Other location			Text field, <100 char		N		



Source

Other source Role

Other role
Area Visited

Other area Primary Reason



CQ Label

Other reason Resource

Method

Other method

Search Difficulty

Other search diff

Navigationa Difficulty

Links Difficulty



CQ Label

Other link dif

Find info

Info not found

Improvement

State

