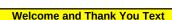
Client Name:	
Measure Name:	Medicare Compare Web Sites

Version of Code:	Please fill in
Custom Qualifier Page	Please Select
Custom Invitation Text?	Please Select
Custom Tracker Text?	Please Select
Custom Welcome/ Thank You Text?	Please Select

Language(s)	If other language not listed, please specify.	Website URL	MID(s) (DOT FILL THIS IN)	Measure Name(s) (DOT WIII FILL THIS IN)
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				
Please Select a Language				

MID: cBllhVANgskhB8YcgkM1EA==

Date: 11/27/2012





Directions:

This welcome text is shown at the top of the questionnaire window and the thank you text at the bottom. This is a good place to mention the site/company/agency name so the visitor knows whom they are taking the survey for. Feel free to modify the standard Welcome and Thank you text shown in the boxes below. Please read comments before using any of the text.

Welcome Text

Thank you for visiting our web site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

DEFAULT Thank You Text

"Thank you for taking our survey - and for helping us serve you better. We appreciate your input!"

ALTERNATE WEB Thank You Text

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our website.

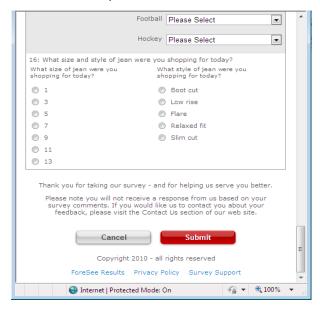
Welcome Text Example ForeSee Results Survey Page - Windows Internet Explorer http://www.foreseeresults.com/survey/display?cid=test&mid=0ltk0Fpkgl00h5w Customer Satisfaction Survey Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible. Required questions are denoted by an * 1: *Please rate the ability to narrow choices to find the product(s) you are looking for on this site. 1=Poor Excellent=10

0 0 0 0 0 0 0 0

4 5 6 7 8 9 10 Don't Know

Examples

Thank You Text Example



Model Instance Name: Medicare Compare Web Sites MID: cBllhVANo

cBllhVANgskhB8YcgkM1EA==

Partitioned (Y/N)? Yes

NOTE: All non-partitioned surveys will NOT be imputed and the elements will be rotated as a default unless otherwise specified and approved by Research.



	11/27/2012				
		Medicare	Compare Web Sites		
		utilize the ACSI r	nethodology to determine scores and impac	ts	
MQ Label	ELEMENTS (drivers of satisfaction)	MQ Label	CUSTOMER SATISFACTION	MQ Label	FUTURE BEHAVIORS
1 Information -	Information (1=Poor, 10=Excellent, Don't Know) Please rate the amount of information provided.	16 Catiofostion	Satisfaction What is your overall satisfaction with the	19 Recommen	Recommend (1=Very Unlikely, 10=Very Likely) How likely are you to recommend the compare web site to
Amount	Please rate the amount of information provided.	- Overall	compare web site? (1=Very Dissatisfied, 10=Very Satisfied)	d	someone else?
Information - Usefulness	Please rate the usefulness of the information provided.	17 Satisfaction - Expectation s	How well does the compare web site meet your expectations ? (1=Falls Short, 10=Exceeds)		Use Medicare.gov (1=Very Unlikely, 10=Very Likely)
Information - Accuracy	Please rate your perception of the accuracy of the information on this compare web site.	18 Satisfaction - Ideal	How does the Medicare quality compare web site compare to your idea of an ideal comparison web site? (1=Not Very Close, 10=Very Close)	20 Use Medicare.g ov	How likely are you to visit Medicare.gov (Medicare's web for future Medicare-related needs?
	Results(1=Poor, 10=Excellent, Don't Know)				Trust
Results - Match	Please rate how well the results provided match your request.			21 Trust - My Best Interests	I can count on Medicare to act in my best interests . (=1 \\ Unlikely, 10=Very Likely)
Results - Relevance	Please rate the relevance of the results to your specific needs.			22 Trust - Trustworthy	I consider Medicare to be trustworthy . (=1 Very Unlikely, 10=Very Likely)
Results - Listing	Please rate the listing/ranking order of compare web site results.			23 Trust - Do What Is Right	Medicare can be trusted to do what is right . (=1 Very Unlii 10=Very Likely)
	Look & Feel (1=Poor, 10=Excellent, Don't Know)				
Look and Feel - Appeal	Please rate the visual appeal of the compare web site.				
Look and Feel - Balance	Please rate the balance of graphics and text on the compare web site.				
Look and Feel - Readability	Please rate the readability of the pages on the compare web site.				
	Process (1=Poor, 10=Excellent, Don't Know)				
Process - Streamline	Please rate the how well this web site streamlines the process of find information.				
Process - Features	Please rate the features available for finding information.				
Process - Time	Please rate how well this web site minimizes the amount of time needed to get useful information.				
Site	Site Performance (1=Poor, 10=Excellent, Don't Know) Please rate how quickly pages load.	-			
Performance - Loading	rease rate now quickly pages rout.				
Site Performance - Consistency	Please rate the consistency of speed from page to page.				
Site Performance - Errors	Please rate the ability to load pages without getting error messages.				

Model Instance Name: Medicare Compare Web Sites

11/27/2012

MID:

Date:

cBllhVANgskhB8YcgkM1EA==

red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink; ADDITION

khB8YcgkM1EA== pir

blue + -->: REWORDING

Medicare Compare Web Sites CUSTOM QUESTION LIST Skip Logic **Answer Choices** Single or Required Special (limited to 50 characters) Type (select from list) QID Label **Question Text** Skip to Multi Ϋ́/N Instructions CQ Label I NH2232 Which Quality Compare Web Site did you use today? A. B. C Radio button, one-up vertical Single Skip Logic Group* Compare Web Site Nursing Home Compare Hospital Compare EE, FF, Home Health Compare GG, HH UU, VV Dialysis Facility Compare LNH2233 What best describes your role in using the Nursing Home Radio button, one-up vertical Single Skip Logic Group* Compare? Consumer Caregiver (family member or friend) Caregiver (paid) Nursing Home staff member D Discharge Planner Researcher Other Health Care Provider Other (please specify:) LNH2234 NH Other Role What other role best describes you while using the Nursing Text field. <100 char Skip Logic Group* Home Compare? LNH2235 Have you ever used information from Nursing Home Compare Radio button, one-up vertical Single NH Inform Improv to inform an internal quality review or improvements? LNH2236 What information did you use? Please be specific about your Text area, no char limit Skip Logic Group* NH Information Used LNH2237 What was your **primary purpose** in visiting Nursing Home Compare today? G, H, I Radio button, one-up vertical NH Purpose Sinale Skip Logic Group* Choose a Nursing Home for myself or a family member Research Nursing Homes for myself or family members, but not choose one today. Download data about Nursing Homes M. N Other (please specify:) LNH2238 What was your other primary purpose in visiting Nursing Text area, no char limit Skip Logic Group* NH Other Purpose Home Compare? LNH2239 How helpful was the information you found on Nursing Home Radio button, scale, no don't know Single Skip Logic Group* NH Helpful Compare in your choice and research? = Very helpful = Not very helpful / Very unhelpful LNH2240 What would have made the information more helpful? Text area, no char limit Skip Logic Group* NH More Helpful LNH2241 Does the information on Nursing Home Compare give you a Radio button, one-up vertical Single Skip Logic Group* NH Picture full picture of the quality of the Nursing Homes? LNH2242 Skip Logic Group* NH Most Helpful What was most helpful in determining quality? Text area, no char limit LNH2243 What information should be added to give a more complete NH Info Added Text area, no char limit Skip Logic Group* oicture of quality? LNH2244 Based on your experience with Nursing Home Compare, how confident are you about choosing a Nursing Home using this Radio button, scale, no don't know Single Skip Logic Group* NH Confident information? = Very confident = Not very confident LNH2245 When you accessed the data, did you: Download the database from the site Radio button, one-up vertical Single Skip Logic Group* NH Access Data access the data using data.medicare.gov LNH2246 Have you ever used data.medicare.gov to access data? Radio button, one-up vertical Single Skip Logic Group* NH data.medicare No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov NH Another Web LNH2247 Have you ever used another web site to compare Nursing Radio button, one-up vertical Single Skip Logic Group* Home quality? No, but I am aware of other web sites that compare Nursing No. and I was not aware of other web sites that compare Nursing Home quality. LNH2248 Which web site did you use? NH Other_Web Text area. no char limit Skip Logic Group* LNH2249 What best describes your role in using the Hospital Compare? Radio button, one-up vertical Single Skip Logic Group* Hosp Role

red & strike-through: DELETE underlined & italicized: RE-ORDER

oink: ADDITION

blue + -->: REWORDING

Comparison Com		Ckin		Medicare Compare Web Sites CUSTOM QL						
Registration of the control of the c	OID	Skip Logic	Question Toyt		Ckin to	Type (coloct from list)	Single or			COLobel
Page Capper Cap	QID	Label	Question Text		Skip to	Type (select from list)	Willia	1719	IIISU UCUOIIS	CQ Laber
Register staff members Project					1					
Processor Proc					R.S					
					-1 '					
Process of the Control of the Cont										
1 Wiles of their role best describes you will eating the Hospital Compare May 2007				Other Health Care Provider	R,S					
Compare? Compare? Single Compare. Source Single V Supt.ogic Croup* Note Measure Single V Supt				Other (please specify:)	Т					
Receive only now makes the sequent Company of all you.	NH2250	Т				Text field, <100 char		N	Skip Logic Group*	Hosp Other_Role
Review multiple measure sets. Review multiple measure multiple m	NH2251	R		Review only one measure set or measure.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Measures
Inchange					1					
HR2253 U What information do you use? Please be specific about your recommend. HR2254 Q What was your primary purpose in visiting Hospital Company Propose in	MIZZJZ				↓	readio buttori, orie-up vertical	Single		Skip Logic Group	
### despetitions. Page Pa				No						
Choose a rational term of tender in the process of the process o		"				Text area, no char limit		N	Skip Logic Group*	
Research Hospitals for mysel of rotally members, but not objected from the control of many hospitals and the speaks and the sp	.NH2254	Q			V, W, X	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Purpose
Process of the companies Process of the comp			today?		1					
Downford data about Hooptals DOWn (Plants use, your other primary purpose in visiting Hospital API-2256 DO (Minit use, your other primary purpose in visiting Hospital API-2256 V Alex helpful was the information you found on Hospital L = Very helpful V Y What would have made the information more helpful Hough of Hospital Compare give you a full picture of the quality of Hospital Compare give you a full picture of the quality of Hospitals? Yes AN No AN Total area, no char limit N N Skip Logic Group* Hospitalor Hospitalor Hospitalor Y Skip Logic Group* Hospitalor Hospitalor Radio button, one-up ventical Single Y Skip Logic Group* Hospitalor Hospitalor N Skip Logic Group* Hospitalor Hospitalor N Skip Logic Group* Hospitalor Hospitalor N Skip Logic Group* Hospitalor N Skip Logic Group* Hospitalor Hospitalor N Skip Logic Group* Hospitalor Hospitalor N Skip Logic Group* Hospitalo					V, W, X					
Process Proc					4					
H2256 D What was your other primary purpose in valenty purpose in vale										
Compare" V How helpful was the information you found on Hospital 1 - Very helpful 1 - Very helpful 1 - Very helpful 2 2 2 2 2 2 2 2 2				Other (please specify:)	DD					
Compare in your choice and research? 1 - Very helpful 2 3 3 4 4 5 5 5 5 5 5 5 5	.NH2255	DD	What was your other primary purpose in visiting Hospital Compare?			l ext area, no char limit		N	Skip Logic Group*	Hosp Other_Purpose
H2256 What would have made the information more helpful? What would have made the information more helpful? What would have made the information more helpful? What was most helpful in determining quality? You have made the information on Hospital Compare give you a full pricture of the quality of Hospitals? No AA AA H2259 Z Madio button, one-up vertical Single Y Skip Logic Group? Hosp Most Have provided pricture of the quality of Hospitals? No AA AA What information should be added to give a more complete surface of quality? WH2260 AA What information should be added to give a more complete surface of quality? WH2261 X Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? I - Very confident I - Very confident Single Y Skip Logic Group? Hosp Most Have you were used data, did you: Download the database from the site. Access the data using data medicare gov No ACCESS the data using data medicare gov Have you ever used data, medicare. ACCES the data using data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available through data medicare gov No ACCESS the Confident in the data was available	NH2256	V				Radio button, scale, no don't know	Single	Υ	Skip Logic Group*	Hosp Helpful
S = Not very helipful / Very unhelipful Y Text area, no char limit N Skip Logic Group* Hosp More				1 = Very helpful					' ' '	' '
S = Not very helipful / Very unhelipful Y Text area, no char limit N Skip Logic Group* Hosp More				2						
S = Not very helipful / Very unhelipful Y Text area, no char limit N Skip Logic Group* Hosp More				3						
H2257 Y What would have made the information more helpful? H2258 W Does the information on Hospital Compare give you a full picture of the quality of Hospitals? Was a most helpful in determining quality? H2259 Z What was most helpful in determining quality? H2260 AA A What information should be added to give a more complete picture of quality? H2261 X Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? When you experience with Hospital Compare, how confident are you about choosing a Hospital using this information? When you experience with Hospital Compare, how confident are you about choosing a Hospital using this information? When you ever used data. medicare.gov to access data? H2262 BB When you ever used data.medicare.gov to access data? H2263 CC Mave you ever used data.medicare.gov to access data? H2264 EE What best describes your role in using the Home Health Compare? What have you ever used data. medicare.gov to access data? No, but I know that it's available mough data. medicare gov data. Medicar				4	Υ					
H2258 W Does the information on Hospital Compare give you a full picture of the quality of Hospitals? No AA H2259 Z What was so helpful in determining quality? No AA H2260 AA H2260 AA H2261 X Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? H2261 X Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? H2262 BB H2263 CC Have you ever used data, medicare, gov to access data? H2264 EE What best describes your role in using the Home Health Compare? H2265 KK What other role best describes you while using the Home Health Compare? H2266 II Have you have used information from Home Health Compare to inform an internal quality review or improvements? Yes X Radio button, one-up vertical X Radio button, one-up vertical X Radio button, one-up vertical X Skip Logic Group* Hosp Contider Text area, no char limit N Skip Logic Group* Hosp Contider Radio button, scale, no don't know Single Y Skip Logic Group* Hosp Contider Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access No. Dut I know that it's available No. and I didn't know that the data was available through data. medicare.gov Consumer Caregiver (paid) Home Health Agency staff member Discharge Planner Resourcher Other Health Agency staff member Othe				5 = Not very helpful / Very unhelpful	Υ					
Post	_NH2257	Υ	What would have made the information more helpful?			Text area, no char limit		N	Skip Logic Group*	Hosp More Helpfu
Post	LNH2258	w	Does the information on Hospital Compare give you a full		Z	Radio button, one-up vertical	Single	Υ	Skip Logic Group*	Hosp Picture
No			picture of the quality of Hospitals?	Yes			ľ		' ' '	·
H2259 Z What was most helpful in determining quality? AA What information should be added to give a more complete picture of quality? H2261 X Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? H2262 BB When you accessed the data, did you: Download the database from the site. Access the data using data medicare gov NH2263 CC Have you ever used data.medicare.gov to access data? What best describes your role in using the Home Health Compare? What best describes your role in using the Home Health Compare? H2265 KK What other role best describes you while using the Home Health Compare? H2266 II Have you ever used information from Home Health Compare to Inform an internal quality review or improvements? H2266 II Have you ever used information from Home Health Compare to Inform an internal quality review or improvements? Text area, no char limit N Skip Logic Group* Hosp plants are not char limit N Skip Logic Group* Hosp plants are not char limit N Skip Logic Group* Hosp plants are not considered and state are not char limit Radio button, one-up vertical Radio button, one-up vertical Single Y Skip Logic Group* Hosp data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* HH Role Caregiver (family member or friend) Caregive					AA					
pricture of quality? A Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information? BB When you accessed the data, did you: Download the database from the site. Access the data using data medicare.gov HH2263 CC Have you ever used data.medicare.gov to access data? Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov No HH2264 BE What best describes your role in using the Home Health Compare? Consumer Caregiver (grainly member or friend) Caregiver (grainly Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify) KK What other role best describes you while using the Home Health Compare? KK What compare? Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access Access the data using data medicare.gov Askip Logic Group* Hosp data.medicare.gov Askip Logic Group* Hosp data.medicare.gov Askip Logic Group* Hosp data.medicare.gov Askip Logic Group* His Role Consumer Caregiver (grainly member or friend) Caregiver (grainly member or friend) Caregiver (grainly Home Health Agency staff member Other Health Care Provider Other (please specify) KK What other role best describes you while using the Home Health Compare? KK What other role best describes you while using the Home Health Compare? KK What other cole best describes you while using the Home Health Compare to inform an internal quality review or improvements? Yes Again button, one-up vertical Single Y Skip Logic Group* HH Other Re KK Staff field, <100 char N Skip Logic Group* HH Inform Imiterial quality review or improvements? Yes	LNH2259	Z	What was most helpful in determining quality?			Text area, no char limit		N	Skip Logic Group*	Hosp Most Helpfu
Radio button, scale, no don't know Single Y Skip Logic Group* Hosp Confident	LNH2260	AA	What information should be added to give a more complete			Text area, no char limit		N	Skip Logic Group*	Hosp Info Added
CC Have you ever used data.medicare.gov to access data? Wh2264 EE What best describes your role in using the Home Health Compare? Wh2265 KK What other role best describes you while using the Home Health Compare to inform an internal quality review or improvements? Wh2265 II Have you accessed the data, did you: Download the database from the site. Access the data using data.medicare.gov Download the database from the site. Access the data using data.medicare.gov Pyes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* HH Role Radio button, one-up vertical Single Y Skip Logic Group* HH Role Radio button, one-up vertical Single Y Skip Logic Group* HH Role Caregiver (paid) Caregiver (paid) Caregiver (paid) Cherry Health Care Provider Other (please specify) KK What other role best describes you while using the Home Health Compare to inform an internal quality review or improvements? Yes										
Information? 1 = Very confident 2 3 4 4 5 5 Not very confident 6 Not very c	_NH2261	X	Based on your experience with Hospital Compare, how			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	Hosp Confident
NH2262 BB When you accessed the data, did you: Ownload the database from the site. Access the data using data.medicare.gov NH2263 CC Have you ever used data.medicare.gov to access data? Yes No, but I know that it available No, but I know that it available No, but I know that the data was available through data.medicare.gov No, but I know that the data was available through data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp data.medicare.gov Access the data using data.medicare.gov Yes No, but I know that it available No, but I know that the data was available through data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* HH Role Caregiver (family member of friend) Consumer Caregiver (family member of friend) Caregiver (family member of friend) Consumer Caregiver (family member of friend)										
NH2262 BB When you accessed the data, did you: Download the database from the site. Access the data using data.medicare.gov Access the data using data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access Single Y Skip Logic Group* Single Y Skip Logic Group* Hosp Access Singl			information?	1 = Very confident	4					
NH2262 BB When you accessed the data, did you: Download the database from the site. Access the data using data.medicare.gov Access the data using data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access Single Y Skip Logic Group* Single Y Skip Logic Group* Hosp Access Singl				2	4					
NH2262 BB When you accessed the data, did you: Download the database from the site. Access the data using data.medicare.gov Access the data using data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access Single Y Skip Logic Group* Single Y Skip Logic Group* Hosp Access Singl				3	-					
NH2262 BB When you accessed the data, did you: Download the database from the site. Access the data using data.medicare.gov Access the data using data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* Hosp Access Single Y Skip Logic Group* Single Y Skip Logic Group* Hosp Access Singl				4	-					
Download the database from the site. Access the data using data.medicare.gov Have you ever used data.medicare.gov to access data? Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov No and I didn't know that it's available No, and I didn't know that the data was available through data.medicare.gov Radio button, one-up vertical Final Describes your role in using the Home Health Compare? Consumer Caregiver (tamily member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other Health Care Provider Other Health Compare? KK What other role best describes you while using the Home Health Compare? WH2266 II Have you ever used information from Home Health Compare to inform an Internal quality review or improvements? Yes	NILIOOCO	DD.	When you account the date did you	5 = Not very confident		Dadia huttan and un vertical	Cinala	V	Chin Logio Crount	Lleen Assess Det
Access the data using data.medicare.gov Have you ever used data.medicare.gov to access data? Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov NH2264 EE What best describes your role in using the Home Health Compare? Consumer Caregiver (family member or friend) Caregiver (paid) Hosp data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* HH Role Consumer Caregiver (family member or friend) Caregiver (paid) Hosp data.medicare.gov HH Role Consumer Caregiver (family member or friend) Caregiver (paid) Hore Health Care Provider Other Health Care Provider Other (please specify:) KK What other role best describes you while using the Home Health Compare? WH2265 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes	LINH2202	BB	when you accessed the data, did you.	Download the database from the site		Radio bullon, one-up vertical	Sirigle	T	Skip Logic Group"	Hosp Access Date
NH2263 CC Have you ever used data.medicare.gov to access data? Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov NH2264 EE What best describes your role in using the Home Health Compare? Consumer Caregiver (family member or friend) Caregiver (paid) Home Health Agency staff member Olischarge Planner Researcher Other (Pelase specify:) KK What other role best describes you while using the Home Health Compare? KK What other role best describes you while using the Home Health Compare? N Skip Logic Group* HH Other_Role HH Other_Role HH Other_Role HH Other_Role HH I have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes					1					
Yes No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov Radio button, one-up vertical Single Y Skip Logic Group* HH Role Consumer Caregiver (family member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other (health Care Provider Other (please specify:) KK What other role best describes you while using the Home Health Compare? What Compare to inform an internal quality review or improvements? Yes JJ Radio button, one-up vertical Single Y Skip Logic Group* HH Other_Role HH Inform Im Imform an internal quality review or improvements? Yes JJ Radio button, one-up vertical Single Y Skip Logic Group* HH Inform Im Imform Im Imform an internal quality review or improvements? Yes JJ Radio button, one-up vertical Single Y Skip Logic Group* HH Inform Im Imform Im Imform Im Imform Imfor	NH2263	CC	Have you ever used data medicare doy to access data?	Access the data dsing data.medicare.gov		Padio hutton one-un vertical	Single		Skin Logic Group*	Hoen
No, but I know that it's available No, and I didn't know that the data was available through data.medicare.gov Consumer Caregiver (lamily member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? KK What other role best describes you while using the Home Health Compare to inform an internal quality review or improvements? NH2266 NH2266 NH2266 NH266 NH276 NH2766 NH2766 NH2766 NH2766 NH2766 NH2766 NH2866 NH2866 NH2866 NH2866 NH2866 NH3666 NH36666 NH36666 NH36666 NH366666 NH366666666 NH36666666666	LIVIIZZOS		liave you ever used data.medicare.gov to access data:	Vas		radio battori, orie-up vertical	Jiligie		Skip Logic Group	
No, and I didn't know that the data was available through data.medicare.gov No, and I didn't know that the data was available through data.medicare.gov Consumer Caregiver (lamily member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare to inform an internal quality review or improvements? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? No, and I didn't know that the data was available through data.medicare.gov Charge (lamily member or friend) Caregiver (lamily member or friend) II II Radio button, one-up vertical Single Y Skip Logic Group* HH Other_Rough HH Inform Improvements Yes					+					datamoulouro
ANH2264 EE What best describes your role in using the Home Health Compare? Consumer Caregiver (family member or friend) Caregiver (gail) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Wes Radio button, one-up vertical Single Y Skip Logic Group* HH Other_Role HH Inform Im Informan internal quality review or improvements? Yes					+					
Consumer Caregiver (family member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Consumer Caregiver (family member or friend) III II				data.medicare.gov						
Caregiver (family member or friend) Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes	NH2264	EE				Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Role
Caregiver (paid) Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes			Compare?		1					
Home Health Agency staff member Discharge Planner Researcher Other Health Care Provider Other (please specify.) NH2265 KK What other role best describes you while using the Home Health Compare? HH Other_Role Text field, <100 char N Skip Logic Group* HH Other_Role HI Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes					4					
Discharge Planner Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Discharge Planner Researcher Other (please specify:) KK Text field, <100 char N Skip Logic Group* HH Other_Roll Single Y Skip Logic Group* HH Inform Importance of the information internal quality review or improvements?					1					
Researcher Other Health Care Provider Other (please specify:) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Researcher Other (please Specify:) KK Text field, <100 char N Skip Logic Group* HH Other_Rough (Skip Logic Group) HH Inform Improvements (Skip Logic Group) Yes					- 11					
Other Health Care Provider Other (please specify.) NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Other Health Care Provider KK Text field, <100 char N Skip Logic Group* HH Other_Ro					1					
Other (please specify:) KK What other role best describes you while using the Home Health Compare? NH2265 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Other (please specify:) KK Text field, <100 char N Skip Logic Group* HH Other_Roll Button, one-up vertical Single Y Skip Logic Group* HH Inform Improvements?					1					
NH2265 KK What other role best describes you while using the Home Health Compare? NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Text field, <100 char N Skip Logic Group* HH Other_Roll Single Y Skip Logic Group* HH Inform Improvements?					1					
Health Compare? WH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes Health Compare? JJ Radio button, one-up vertical Single Y Skip Logic Group* HH Inform Improvements?				Other (please specify:)	KK					
NH2266 II Have you ever used information from Home Health Compare to inform an internal quality review or improvements? Yes JJ Radio button, one-up vertical Single Y Skip Logic Group* HH Inform Improvements	LNH2265	KK	What other role best describes you while using the Home Health Compare?			Text field, <100 char		N	Skip Logic Group*	HH Other_Role
inform an internal quality review or improvements? Yes	NH2266	- 11			,1.1	Radio button, one-un vertical	Single	Y	Skin Logic Group*	HH Inform Improv
			inform an internal quality review or improvements?			The state of the s	oigic		Lang Logic Group	
				Yes No						

red & strike-through: DELETE underlined & italicized: RE-ORDER

oink: ADDITION

blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
NH2267		What information did you use? Please be specific about your	(limited to 50 characters)	ЗКІР ІО	Text area, no char limit	Mulu		Skip Logic Group*	HH Information
		experience.			Tox area, no onar mine		.,	Chip Edgio Group	Used
NH2268	FF	What was your primary purpose in visiting Home Health Compare today?	Choose a Home Health Agency for myself or a family member	LL, MM, NN	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Purpose
			Research Home Health Agencies for myself or family members, but not choose one today.	LL, MM, NN					
			Download data about Home Health Agencies Other (please specify:)	RR, SS					
NH2269	TT	What was your other primary purpose in visiting Home Health Compare?	Carac (pressor)		Text area, no char limit		N	Skip Logic Group*	HH Other_Purpo
NH2270	LL	How helpful was the information you found on Home Health Compare in your choice and research?	1 = Very helpful		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Helpful
			3	00					
			5 = Not very helpful / Very unhelpful	00					
NH2271		What would have made the information more helpful?			Text area, no char limit			Skip Logic Group*	HH More Helpfu
NH2272	MM	Does the information on Home Health Compare give you a full picture of the quality of Home Health Agencies?	Yes	PP	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Picture
NH2273	PP	What was most helpful in determining quality?	No .	QQ	Text area, no char limit		N	Skip Logic Group*	HH Most Helpfu
NH2274	QQ	What information should be added to give a more complete picture of quality?			Text area, no char limit			Skip Logic Group*	HH Info Added
NH2275	NN	Based on your experience with Home Health Compare, how confident are you about choosing a Home Health Agency using this information?	1 = Very confident		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Confident
			3						
			5 = Not very confident	1					
NH2276	RR	When you accessed the data, did you:	Download the database from the site.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Access Dat
NH2277	SS	Have you ever used data.medicare.gov to access data?	Access the data using data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH data.medica
		, ,	Yes		,				
			No, but I know that it's available	-					
			No, and I didn't know that the data was available through data.medicare.gov						
NH2278	GG	In your visit to Home Health Compare, did you :	Compare Patient Survey Results for Home Health Agencies		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Measures
			Compare Quality Measures for Home Health Agencies Compare both Patient Survey Results and Quality Measures for Home Health Agencies						
			Compare neither Patient Survey Results nor Quality Measures for Home Health Agencies						
NH2279	HH	When you came to Home Health Compare, were you looking for:	Professional Services, such as a nurse or therapist.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Looking For
			Custodial Services, such as a companion or home health aide.						
			Both Professional Services and Custodial Services.						
NH2280	UU	What best describes your role in using the Dialysis Facility	Neither Professional Services nor Custodial Services.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Role
		Compare?	Consumer					, , ,	
			Caregiver (family member or friend) Caregiver (paid)						
			Dialysis Facility staff member	xx					
			Discharge Planner Researcher						
			Other Health Care Provider	1					
	1		Other (please specify:)	ww	T . 5 11 . 100 1				
NH2281		What other role best describes you while using the Dialysis Facility Compare?			Text field, <100 char			Skip Logic Group*	DF Other_Role
NH2282	XX	Have you ever used information from Dialysis Facility Compare to inform an internal quality review or improvements?		YY	Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Inform Impro
			Yes No						
NH2283	YY	What information did you use? Please be specific about your experience.			Text area, no char limit		N	Skip Logic Group*	DF Information Used
NH2284	VV	What was your main reason for going to the Dialysis Facility			Radio button, one-up vertical	Single	Υ	Skip Logic Group*	DF Purpose

red & strike-through: DELETE underlined & italicized: RE-ORDER

oink: ADDITION

blue + -->: REWORDING

		 	Medicare Compare Web Sites CUSTOM QU	LS HON L					
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
<u> </u>			Get information on dialysis facilities for myself or a family	ZZ, AAA,	туре (селением	11101101			- 2
			member, but not choose one today	BBB					
				FFF, GGG					
			Download data about dialysis facilities						
NUIDOOF		M/hot was your other naimons numbers in visiting Dishais	Other	ННН	Tout area no shor limit		NI NI	Clair Logio Crount	DE Other Burnes
NH2285	ннн	What was your other primary purpose in visiting Dialysis Facility Compare?			Text area, no char limit		N	Skip Logic Group*	DF Other_Purpose
NH2286	ZZ	How helpful was the information you found on Dialysis Facility			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	DF Helpful
		Compare in your choice and research?	1 = Very helpful		Tradio Battori, Codic, 110 doi: 1 tillott	Cirigio		Citip Logic Group	Di Tioipiai
			2	1					
			3						
			4	ccc					
			5 = Not very helpful / Very unhelpful	CCC					
NH2287 NH2288		What would have made the information more helpful? Does the information on Dialysis Facility Compare give you a		DDD	Text area, no char limit	Cinala			DF More Helpful DF Picture
.NH2288	AAA	full picture of the quality of Dialysis Facilities?	Yes	טטט	Radio button, one-up vertical	Single	T	Skip Logic Group*	DF Picture
		proteins or and quanty or sharps or a contacts.	No No	EEE					
NH2289	DDD	What was most helpful in determining quality?			Text area, no char limit		N	Skip Logic Group*	DF Most Helpful
NH2290	EEE	What information should be added to give a more complete			Text area, no char limit				DF Info Added
		picture of quality?							
NH2291	BBB	Based on your experience with Dialysis Facility Compare, how			Radio button, scale, no don't know	Single	Υ	Skip Logic Group*	DF Confident
		confident are you about choosing a Dialysis Facility using this information?							
		illioillation?	1 = Very confident	-					
			2	-					
			4	-					
			5 = Not very confident						
NH2292	FFF	When you accessed the data, did you:	Download the database from the site.		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	DF Access Data
		, , , , , , , , , , , , , , , , , , , ,	Access the data using data.medicare.gov	i					
NH2293	GGG	Have you ever used data.medicare.gov to access data?	Yes		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	DF data.medicare
			No, but I know that it's available						
			No, and I didn't know that the data was available through						
HAR0074902		What information on this wahaits was most helpful to you?	data.medicare.gov		Dadia huttan and un vertical				
HAR0074902	ННН	What information on this website was most helpful to you?	List of facilities by location		Radio button, one-up vertical	Single	Υ	Skip Logic Group*	DF Most Helpful
				1					
			Quality data (e.g., information on best treatment practices, hospitalizations and deaths)						
			Facility features (e.g., shifts starting after 5 PM or number of	1					
			in-center hemodialysis						
			Star ratings	1					
			Other	III					
HAR0074903	III	What other type of information was most helpful?			Text area, no char limit	single	N	OPS Group*	DF OE Helpful
						Siligic		Ого огоир	DI OL Helpiai
HAR0074904	JJJ	Did you come to Dialysis Facility Compare to look at the star ratings?	V	KKK,	Radio button, one-up vertical	Single	Υ	Skip Logic Group*	DF Star Ratings
		ratings?	Yes.	KKK,					_
			No, but I have heard about star ratings.	MMM					
			No, and I haven't heard about star ratings.						
HAR0074905	KKK	How did you hear about Dialysis Facility Compare star ratings?	, and the same and	LLL	Checkbox, one-up vertical			Older Land	DE 0
		Check all that apply.	News article or press release			Multi	Y	Skip Logic Group*	DF Source
			Health care provider	1					
			Dialysis publication	LLL					
			Social Media						
1400071007		Franchish and did no has 1 and 1	Other	LLL	Total control of the				
HAR0074907	LLL	From which source did you hear about Dialysis Facility Compare star ratings?			Text area, no char limit	Single	N	OPS Group*	DF OE Source
HAR0074906	MMM	How much did the star ratings affect your impression of a	The star vatings had a his important and investigation		Radio button, one-up vertical				
		dialysis facility?	The star ratings had a big impact on my impression of a dialysis facility.		Tada Battori, one up vertical	Single	Υ	Skip Logic Group*	DF Star Effect
			The star ratings had some impact on my impression of a						
			dialysis facility.						
			The star ratings had no impact on my impression of a dialysis facility.						
			ittomiy.						
			The star ratings helped me narrow down which dialysis						
			facilities to research further, but I used other information to						
			make my final choice.						
			I'm not sure yet, I'd like to do more research.						
NH2294	1	Is this your first time using this Quality Compare Web Site?	stations)		Radio button, one-up vertical	single	Υ		First Time
	1		No	1					
	1		No	1	1			l	I

underlined & italicized: RE-ORDER pink: ADDITION

blue + -->: REWORDING

red & strike-through: DELETE

			Medicare Compare Web Sites CUSTOM QU	JESTION L	IST	_			
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
LNH2295		What is your age ?	Under 18 18-24 25-34 35-44 45-54		Radio button, one-up vertical	Single	Y		Age
			55-64 65 or older Prefer not to answer						
LNH2296		Which of the following best describes the highest level of education you have attained?	I have not graduated from high school. High school graduate Some college, trade, technical or vocational training College graduate Prost graduate degree Prefer not to answer		Radio button, one-up vertical	Single	Y		Education
LNH2297		Where did you learn about this Quality Compare Web Site?	From a Search Engine Saw it on the Medicare.gov web site Read about it in an article Other, please specify	A	Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn of Web Site
LNH2298	Α	Where else did you learn about this?			Text area, no char limit		N	Skip Logic Group	Other_Learn of Web Site
LNH2299		Did you find the information you were looking for?	Yes No	S, T	Radio button, one-up vertical	Single	Y	Skip Logic Group	Did You Find
NH2300	S	What information were you unable to find?			Text area, no char limit		N	Skip Logic Group	Unable to Find
LNH2301		What will you do next?			Text area, no char limit			Skip Logic Group	Do Next
LNH2302		What was your experience using the Quality Compare Web Site? (Please select all that apply.)	The Quality Compare Web Site met my needs today Results were not relevant Too many results Not enough results Returned no results Got error message(s) / Session timed out Speed was too slow I encountered a different experience:	F	Checkbox, one-up vertical	Multi		Skip Logic Group*	Web Site Experience
LNH2303	F	What other experience did you have while using the Quality Compare Web Site?			Text area, no char limit		N	Skip Logic Group*	Other_Web Site Exp
LNH2304		If you could change or improve one thing about the Quality Compare Web Site, what would it be?			Text area, no char limit		N		Improvement

pink: ADDITION

blue + -->: REWORDING

red & strike-through: DELETE underlined & italicized: RE-ORDER

	Skip									
QID	Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
NH2232		Which Quality Compare Web Site did you use today?	LNH2232A01			Radio button, one-up vertical	Single	Y	Skip Logic Group*	Compare Web S
				Nursing Home Compare						
			LNH2232A02	Hospital Compare	P, Q					
			LNH2232A03	Home Health Compare	EE, FF, GG, HH					
			LNH2232A04	Dialysis Facility Compare	UU, VV					
NH2233	Α	What best describes your role in using the Nursing Home	LNH2233A01	Diaysis I domy compare	00, **	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Role
		Compare?		Consumer			5		January Logic Crossp	
			LNH2233A02	Caregiver (family member or friend)						
			LNH2233A03	Caregiver (paid)						
			LNH2233A04	Nursing Home staff member	D					
			LNH2233A05 LNH2233A06	Discharge Planner Researcher	-					
			LNH2233A07	Other Health Care Provider						
			LNH2233A08	Other (please specify:)	E					
IH2234	Е	What other role best describes you while using the Nursing Home Compare?		,		Text field, <100 char		N	Skip Logic Group*	NH Other_Role
NH2235	D		LNH2235A01		F	Radio button, one-up vertical	Single	Y		NH Inform Impro
11 12233		to inform an internal quality review or improvements?	LIVITZZSSAUI			Tradio Battori, Orie-up vertical	Sirigie	, i		Tar miorin impre
				Yes						
			LNH2235A02	No						
IH2236	F	What information did you use? Please be specific about your experience.				Text area, no char limit		N	Skip Logic Group*	NH Information Used
IH2237	В	What was your primary purpose in visiting Nursing Home	LNH2237A01		G, H, I	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Purpose
		Compare today?		Choose a Nursing Home for myself or a family member			_			
			LNH2237A02	Research Nursing Homes for myself or family members, but	G, H, I					
				not choose one today.						
			LNH2237A03 LNH2237A04	Download data about Nursing Homes Other (please specify:)	M, N					
JH2238	P	What was your other primary purpose in visiting Nursing	LINH2237AU4	Other (piease specify.)	P	Text area, no char limit		N	Skip Logic Group*	NH Other Purp
	·	Home Compare?					<u> </u>			
NH2239	G	How helpful was the information you found on Nursing Home Compare in your choice and research?	LNH2239A01	1 = Very helpful		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	NH Helpful
			LNH2239A02	2						
			LNH2239A03	3						
			LNH2239A04	4	J					
JH2240	- 1	What would have made the information more helpful?	LNH2239A05	5 = Not very helpful / Very unhelpful	J	Text area, no char limit		N	Skip Logic Group*	NH More Helpfu
NH2241	Н		LNH2241A01		К	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Picture
		full picture of the quality of the Nursing Homes?		Yes		rtadio battori, orio ap vortica.	O.i.igio		Out Logic Group	THE PERSON NAMED IN COLUMN
			LNH2241A02	No	L					
NH2242	K	What was most helpful in determining quality?				Text area, no char limit		N	Skip Logic Group*	NH Most Helpfu
NH2243	L	What information should be added to give a more complete picture of quality?				Text area, no char limit		N	Skip Logic Group*	NH Info Added
NH2244	- 1	Based on your experience with Nursing Home Compare, how	LNH2244A01			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	NH Confident
		confident are you about choosing a Nursing Home using this								
		information?		1 = Very confident						
			LNH2244A02	2	-					
			LNH2244A03 LNH2244A04	1	1					
			LNH2244A04 LNH2244A05	5 = Not very confident						
IH2245	M	When you accessed the data, did you:	LNH2245A01	Download the database from the site.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Access Dat
			LNH2245A02	Access the data using data.medicare.gov					, J. J. Z.	
JH2246	N	Have you ever used data.medicare.gov to access data?	LNH2246A01			Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH data.medica
				Yes						
			LNH2246A02	No, but I know that it's available						
			LNH2246A03	No, and I didn't know that the data was available through data.medicare.gov						
IH2247	С	Have you ever used another web site to compare Nursing Home quality?	LNH2247A01	Yes	0	Radio button, one-up vertical	Single	Y	Skip Logic Group*	NH Another We
			LNH2247A02	No, but I am aware of other web sites that compare Nursing						
			LNH2247A03	No, and I was not aware of other web sites that compare	1					
				Nursing Home quality.						
IH2248	0	Which web site did you use?				Text area, no char limit		N	Skip Logic Group*	NH Other_Web site
JH2249	Р	What best describes your role in using the Hospital Compare?	LNH2249A01	Consumer		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Role
			LNH2249A02	Caregiver (family member or friend)						
			LNH2249A03	Caregiver (paid)						

underlined & italicized: RE-ORDER pink: ADDITION

blue + -->: REWORDING

red & strike-through: DELETE

				Medicare Compare Web Sites CUSTOM QUESTI	ON LIST					
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
Ų.D	<u> Luso</u>	Question Text	LNH2249A04	Hospital staff member	R, S	Type (coloct ii oiii iiet)	- Indici	1774	III GE GOLOLO	OQ ZADO.
			LNH2249A05	Physician	R, S					
			LNH2249A06	Researcher	R, S					
			LNH2249A07	Other Health Care Provider	R, S					
			LNH2249A08	Other (please specify:)	Ť					
NH2250	Т	What other role best describes you while using the Hospital Compare?				Text field, <100 char		N	Skip Logic Group*	Hosp Other_Role
NH2251	R	In your visit to Hospital Compare, did you:	LNH2251A01	Review only one measure set or measure.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Measures
			LNH2251A02	Review multiple measure sets.						
NH2252	S	Have you ever used information from Hospital Compare to inform an internal quality review or improvements?	LNH2252A01	Yes	U	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Inform Improv
			LNH2252A02	No						
NH2253		What information did you use? Please be specific about your experience.				Text area, no char limit		N	Skip Logic Group*	Hosp Information Used
NH2254	Q	What was your primary purpose in visiting Hospital Compare today?		Choose a Hospital for myself or a family member	V, W, X	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Purpose
			LNH2254A02	Research Hospitals for myself or family members, but not choose one today.	V, W, X					
			LNH2254A03	Download data about Hospitals	BB, CC					
			LNH2254A04	Other (please specify:)	DD					
NH2255		What was your other primary purpose in visiting Hospital Compare?				Text area, no char limit		N	Skip Logic Group*	Hosp Other_Purpose
NH2256	V	How helpful was the information you found on Hospital Compare in your choice and research?	LNH2256A01	1 = Very helpful		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	Hosp Helpful
			LNH2256A02	2						
			LNH2256A03	3						
			LNH2256A04	4	Y					
			LNH2256A05	5 = Not very helpful / Very unhelpful	Υ					
NH2257	Υ	What would have made the information more helpful?				Text area, no char limit		N	Skip Logic Group*	Hosp More Helpfu
NH2258	W	Does the information on Hospital Compare give you a full picture of the quality of Hospitals?	LNH2258A01	Yes	Z	Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Picture
			LNH2258A02	No	AA					
NH2259	Z	What was most helpful in determining quality?				Text area, no char limit		N	Skip Logic Group*	Hosp Most Helpful
NH2260	AA	What information should be added to give a more complete picture of quality?				Text area, no char limit		N	Skip Logic Group*	Hosp Info Added
NH2261	Х	Based on your experience with Hospital Compare, how confident are you about choosing a Hospital using this information?	LNH2261A01	1 = Very confident		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	Hosp Confident
			LNH2261A02	2						
			LNH2261A03	3						
			LNH2261A04	4	=					
			LNH2261A05	5 = Not very confident						
NH2262	BB	When you accessed the data, did you:	LNH2262A01			Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp Access Data
				Download the database from the site.						
			LNH2262A02	Access the data using data.medicare.gov						
NH2263	CC	Have you ever used data.medicare.gov to access data?	LNH2263A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group*	Hosp data.medicare
			LNH2263A02	No, but I know that it's available						
			LNH2263A03	No, and I didn't know that the data was available through						
NH2264	EE	What best describes your role in using the Home Health	LNH2264A01	data.medicare.gov		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Role
		Compare?		Consumer						
			LNH2264A02	Caregiver (family member or friend)						
			LNH2264A03	Caregiver (paid)						
			LNH2264A04	Home Health Agency staff member	- 11					
			LNH2264A05	Discharge Planner	-					
			LNH2264A06	Researcher Other Health Care Provider	-					
			LNH2264A07 LNH2264A08	Other (please specify:)	KK					
NH2265	KK	What other role best describes you while using the Home Health Compare?	LIVITZZU4MU8	Outer (piease specify.)	KK	Text field, <100 char		N	Skip Logic Group*	HH Other_Role
NH2266	,,		I NILIZZECACI		- 11	Radio button, one un vertical	Cinala	V	Ckin Logic Croust	LILI Inform Impro
NH2266	II	Have you ever used information from Home Health Compare to inform an internal quality review or improvements?	LNH2266A01	Yes	JJ	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Inform Improv
			LNH2266A02	No No	+					
NH2267	JJ	What information did you use? Please be specific about your	LINITZZUUMUZ			Text area, no char limit		N	Skip Logic Group*	HH Information
		experience.								Used

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION blue + -->: REWORDING

				Medicare Compare Web Sites CUSTOM QUESTION	ON LIST					
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
VH2268	FF	What was your primary purpose in visiting Home Health	LNH2268A01	Choose a Home Health Agency for myself or a family	LL, MM,	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Purpose
		Compare today?	LNH2268A02	member Research Home Health Agencies for myself or family	NN LL. MM.		ŭ			,
			LNH2268A03	members, but not choose one today. Download data about Home Health Agencies	NN RR, SS					
			LNH2268A04	Other (please specify:)	TT					
IH2269	TT	What was your other primary purpose in visiting Home Health Compare?	211112200101	Sale (peace speeky)		Text area, no char limit		N	Skip Logic Group*	HH Other_Purp
IH2270	LL		LNH2270A01	1 = Very helpful		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Helpful
		. ,	LNH2270A02 LNH2270A03	2						
			LNH2270A04	4	00					
			LNH2270A05	5 = Not very helpful / Very unhelpful	00					
H2271	00	What would have made the information more helpful?				Text area, no char limit		N	Skip Logic Group*	HH More Helpfi
H2272	MM	Does the information on Home Health Compare give you a full picture of the quality of Home Health Agencies?	LNH2272A01	Yes	PP	Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Picture
			LNH2272A02	No	QQ					
NH2273	PP	What was most helpful in determining quality?				Text area, no char limit		N	Skip Logic Group*	HH Most Helpfu
NH2274	QQ	What information should be added to give a more complete picture of quality?				Text area, no char limit		N	Skip Logic Group*	HH Info Added
IH2275	NN	Based on your experience with Home Health Compare, how confident are you about choosing a Home Health Agency using this information?	LNH2275A01	1 - Very confident		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	HH Confident
			LNH2275A02	1 = Very confident						
			LNH2275A03	3						
			LNH2275A04	4						
			LNH2275A05	5 = Not very confident						
NH2276	RR	When you accessed the data, did you:	LNH2276A01	Download the database from the site.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Access Dat
			LNH2276A02	Access the data using data.medicare.gov		· ·				
JH2277	SS	Have you ever used data.medicare.gov to access data?	LNH2277A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH data.medica
			LNH2277A02	No, but I know that it's available						
			LNH2277A03	No, and I didn't know that the data was available through data.medicare.gov						
JH2278	GG	In your visit to Home Health Compare, did you:	LNH2278A01	Compare Patient Survey Results for Home Health Agencies		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Measures
			LNH2278A02	Compare Quality Measures for Home Health Agencies						
			LNH2278A03	Compare both Patient Survey Results and Quality Measures for Home Health Agencies						
			LNH2278A04	Compare neither Patient Survey Results nor Quality Measures for Home Health Agencies						
NH2279	НН	for:	LNH2279A01	Professional Services, such as a nurse or therapist.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	HH Looking For
			LNH2279A02	Custodial Services, such as a companion or home health aide.						
			LNH2279A03	Both Professional Services and Custodial Services.						
IH2280	UU		LNH2279A04 LNH2280A01	Neither Professional Services nor Custodial Services.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Role
		Compare?		Consumer						
			LNH2280A02 LNH2280A03	Caregiver (family member or friend) Caregiver (paid)						
			LNH2280A03 LNH2280A04	Dialysis Facility staff member	xx					
			LNH2280A05	Discharge Planner	- ^^					
			LNH2280A06	Researcher						
			LNH2280A07	Other Health Care Provider						
			LNH2280A08	Other (please specify:)	ww					
IH2281	ww	What other role best describes you while using the Dialysis Facility Compare?				Text field, <100 char		N	Skip Logic Group*	DF Other_Role
IH2282	XX	Have you ever used information from Dialysis Facility Compare to inform an internal quality review or improvements?	LNH2282A01		YY	Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Inform Impro
				Yes						
			LNH2282A02	No						
NH2283	YY	What information did you use? Please be specific about your experience.				Text area, no char limit		N	Skip Logic Group*	DF Information Used
NH2284	VV	What was your primary purpose in visiting Dialysis Facility Compare today?	LNH2284A01	Choose a Dialysis Facility for myself or a family member	ZZ, AAA, BBB	Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Purpose
			LNH2284A02	Research Dialysis Facilities for myself or family members, but not choose one today.	ZZ, AAA, BBB					

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION blue + -->: REWORDING

				Medicare Compare Web Sites CUSTOM QUESTI	ON LIST					
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
Ų.S	Luboi	Quocuon Toxi	LNH2284A03	(illiniou to 55 sharacters)	FFF, GGG		- III CITE		motraotiono	OQ ZUDU.
				Download data about Dialysis Facilities						
			LNH2284A04	Other (please specify:)	HHH					
NH2285	ннн	What was your other primary purpose in visiting Dialysis Facility Compare?				Text area, no char limit		N	Skip Logic Group*	DF Other_Purpose
NH2286	ZZ	How helpful was the information you found on Dialysis Facility Compare in your choice and research?	LNH2286A01	1 = Very helpful		Radio button, scale, no don't know	Single	Y	Skip Logic Group*	DF Helpful
		, ,	LNH2286A02	2						
			LNH2286A03	3						
			LNH2286A04	4	CCC					
			LNH2286A05	5 = Not very helpful / Very unhelpful	CCC					
NH2287 NH2288	AAA	What would have made the information more helpful? Does the information on Dialysis Facility Compare give you a	LNH2288A01		DDD	Text area, no char limit Radio button, one-up vertical	Single	N Y	Skip Logic Group* Skip Logic Group*	DF More Helpful DF Picture
	7001	full picture of the quality of Dialysis Facilities?		Yes		rtadio battori, orio ap vertical	O.i.igio	·	Chap Logic Group	Di Tiotaro
11.10.000	200	Miles and the lateral in the service of the service	LNH2288A02	No	EEE	Total and the limit			Olin I ania Onema	DE Marat Halafai
NH2289 NH2290		What was most helpful in determining quality? What information should be added to give a more complete				Text area, no char limit Text area, no char limit		N N	Skip Logic Group* Skip Logic Group*	DF Most Helpful DF Info Added
VIII 2 2 3 0	CCC	picture of quality?				Text area, no char innit		IN IN	Skip Logic Group	DF IIIIO Added
NH2291	BBB	Based on your experience with Dialysis Facility Compare, how confident are you about choosing a Dialysis Facility using this information?	LNH2291A01			Radio button, scale, no don't know	Single	Y	Skip Logic Group*	DF Confident
	information?	LNH2291A02	1 = Very confident	-						
		LNH2291A02 LNH2291A03	3	-						
			LNH2291A03	4						
			LNH2291A05	5 = Not very confident						
NH2292	FFF	When you accessed the data, did you:	LNH2292A01	Download the database from the site.		Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF Access Data
			LNH2292A02	Access the data using data.medicare.gov		i i				
NH2293	GGG	Have you ever used data.medicare.gov to access data?	LNH2293A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group*	DF data.medicare
			LNH2293A02	No, but I know that it's available						
			LNH2293A03	No, and I didn't know that the data was available through data.medicare.gov						
NH2294	94	Is this your first time using this Quality Compare Web Site?	LNH2294A01	Yes		Radio button, one-up vertical	single	Y		First Time
			LNH2294A02	No						
VH2295		What is your age?	LNH2295A01	Under 18		Radio button, one-up vertical	Single	Y		Age
			LNH2295A02 LNH2295A03	18-24 25-34	-					
			LNH2295A03	35-44						
			LNH2295A05	45-54						
			LNH2295A06	55-64						
			LNH2295A07	65 or older						
			LNH2295A08	Prefer not to answer						
NH2296		Which of the following best describes the highest level of education you have attained?	LNH2296A01	I have not graduated from high school.		Radio button, one-up vertical	Single	Y		Education
			LNH2296A02	High school graduate	4					1
			LNH2296A03 LNH2296A04	Some college, trade, technical or vocational training College graduate	+					1
			LNH2296A04 LNH2296A05	Post graduate degree	-					
			LNH2296A06	Prefer not to answer						
NH2297		Where did you learn about this Quality Compare Web Site?	LNH2297A01	From a Search Engine		Radio button, one-up vertical	Single	Y	Skip Logic Group	Learn of Web Site
			LNH2297A02	Saw it on the Medicare.gov web site						
			LNH2297A03	Read about it in an article	-					
NH2298	Α	Where else did you learn about this?	LNH2297A04	Other, please specify	A	Text area, no char limit		N	Skip Logic Group	Other_Learn of Web Site
NH2299		Did you find the information you were looking for?	LNH2299A01	Yes		Radio button, one-up vertical	Single	Y	Skip Logic Group	Did You Find
			LNH2299A02	No	S, T					
VH2300		What information were you unable to find?				Text area, no char limit		N N	Skip Logic Group	Unable to Find
NH2301 NH2302		What will you do next? What was your experience using the Quality Compare Web Site? (Please select all that apply.)	LNH2302A01	The Quality Compare Web Site met my needs today		Text area, no char limit Checkbox, one-up vertical	Multi	Y	Skip Logic Group*	Do Next Web Site Experience
			LNH2302A02	Results were not relevant						
			LNH2302A03 LNH2302A04	Too many results Not enough results	-					
			LNH2302A04 LNH2302A05	Returned no results						
			LNH2302A05	Got error message(s) / Session timed out						
			LNH2302A07	Speed was too slow						
			LNH2302A08	I encountered a different experience:	F					

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION ORDING

blue +>: REWOF

Medicare Compare Web Sites CUSTOM QUESTION LIST											
QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	
LNH2303		What other experience did you have while using the Quality Compare Web Site?				Text area, no char limit		N	Skip Logic Group*	Other_Web Site Exp	
LNH2304		If you could change or improve one thing about the Quality Compare Web Site, what would it be?				Text area, no char limit		N		Improvement	