Date: 1/7/2011

MID: AJQIkixwAltIFZh95sd5MQ==



	Welcome and Thank You Text
rections: nis welcome text is shown at the top of the questionnaire window and the thank y nis is a good place to mention the site/company/agency name so the visitor know king the survey for. Feel free to modify the standard Welcome text shown in the standard W	Evamples
Welcome Text nank you for visiting GSA Auctions. You've been randomly chosen to take part in a nat we're doing well and where we can improve. ease take a few minutes to share your opinions, which are essential in helping us pr perience possible.	Image: Customer Satisfaction Survey         Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.         Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.         Required questions are denoted by an *         1:*What is your overall satisfaction with this survey?         1=Very Dissatisfied       Very Satisfied=10         1       2       3       4       5       7       8       9       10
Thank You Text         Thank you for participating in the GSA Auctions Customer Satisfaction Survey. W careful consideration of each question.         Please note you will not receive a response from us based on your survey comment contact you about your feedback, please visit the Contact Us section of the contact Us secontact Us secontact Us section of the contact Us secont	3 Low rise

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 1/7/2011



	GSA Auctions Survey						
Model questions utilize the ACSI methodology to determine scores and impacts							
ELEMENTS (drivers of satisfaction)		FUTURE BEHAVIORS					
Look and Feel (1=Poor, 10=Excellent, Don't Know)	Satisfaction	Return (1=Very Unlikely, 10=Very Likely)					
1 Please rate the <b>visual appeal</b> of this site.	18 What is your overall satisfaction with this site?	21 How likely are you to return to this site?					
I Please fate the <b>visual appeal</b> of this site.	(1=Very Dissatisfied, 10=Very Satisfied)						
2 Please rate the <b>balance of graphics and text</b> on this site.	19 How well does this site meet your expectations? (1=Falls Short, 10=Exceeds)	Recommend (1=Very Unlikely, 10=Very Likely)					
<b>3</b> Please rate the <b>readability of the pages</b> on this site.	20 How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	22 How likely are you to recommend this site to someone else?					
Navigation (1=Poor, 10=Excellent, Don't Know)		Purchase Online (1=Very Unlikely, 10=Very Likely)					
4 Please rate how well the site is organized.		23 How likely are you to make an online purchase from this site in the future?					
5 Please rate the options available for navigating this site.		Primary Resource (1=Not Very Likely, 10=Very Likely)					
6Please rate how well the site layout helps you find what you are looking for.		24 How likely are you to use this site as your primary resource for browsing property or products for sale by the government?					
7Please rate the number of clicks to get where you want on this site.							
Product Descriptions (1=Poor, 10=Excellent, Don't Know)							
8 Please rate the thoroughness of product descriptions on this							
9 Please rate how understandable the product descriptions are on this site.							
10 Please rate how well the product descriptions provide answers to your questions.							
Search (1=Poor, 10=Excellent, Don't Know)							
11 Please rate the <b>relevance of search results</b> on this site.							
12 Please rate the organization of search results on this site.							
13 Please rate how well the search results help you decide what to select.							
14 Please rate how well the search feature helps you to narrow the results to find what you want.							
Site Performance (1=Poor, 10=Excellent, Don't Know)							
15 Please rate how <b>quickly pages load</b> on this site.							
16 Please rate the consistency of speed from page to page on this site.							
17 Please rate the ability to load pages without getting error messages on this site.							

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== 11/3/2014 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic	Quantizer Tract	Answer Choices	Oldin to	Turne (a chant fearm line)
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
C0884		How frequently do you visit this site?	First time	-	Drop down, select one
		Daily	-		
			About once a week	-	
			About once a month		
			Every 6 months or less		
C0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	Α	
C0886	Α	Other role			Text field, <100 char
AS0033582		Which of the following categories contains your age?	Under 18		Radio button, one-up vertical
			18-24		
			25-34	1	
			35-44		
			45-54	-	
			55-64	-	
			65 or older	-	
			Prefer not to answer	-	
AS0033583		Which of the following best describes the highest level of education you have attained?			Radio button, one-up vertical
		education you have attained?	Have not graduated high school	-	
			High school graduate	-	
			Some college, trade, technical or vocational training	-	
			College graduate	-	
			Post graduate degree	_	
			Prefer not to answer		
AC0887		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Industrial Machinery		

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
<b></b>			Jewelry & Exotic Collectibles	e.up to	
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	Α	
SAC0888	Α	Other reason			Text area, no char limit
SAC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	
			No	A	
			I was just browsing the site		
SAC0890	Α	Please specify what were you trying to find.			Text area, no char limit
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	Α	Drop down, select one
			Advanced search	A	
			Browse by category	С	
			Browse by location	С	
			Quick links	С	
			Just navigating through the pages	С	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	A	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms		
			Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	В	
SAC0894	В	Other search difficulty			Text area, no char limit
SAC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough	_	
			Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin	_	
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		

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	Skip Logic	Outstien Tout	Answer Choices	Skin to	Type (coloct from list)
QID	Label	Question Text	(limited to 50 characters) Had difficulty finding related information on your web pages	Skip to	Type (select from list)
			Had various technical difficulties (links didn't work, received error messages, etc.)	-	
			Other, please specify:	D	
AC0896	D	Other navigational difficulty			Text area, no char limit
AC0890 AR0070132		Have you tried the distance based search feature (that is,	Vac	Z	Drop down, select one
IAR0070132		Distance Search)?	No	<b>∠</b>	Drop down, select one
14 5 00 7 04 00			I was not aware of the distanced based search feature	X	
IAR0070133	Z	Howsatisfied are you with the distance based search feature?	1 = least satisfied	_	Radio button, scale, has don'i know
			2	4	
			3		
			4		
			5		
			6		
			7		
			8		
			9	1	
			10 = most satisfied	1	
			Don't Know	1	
IAR0070134		Distance Search is currently located at the bottom of the left navigation bar of the homepage. Is there location on the homepage that would be easier for you to find?			Text area,no char limit
AC0897		Have you <b>ever bid</b> on an item or product on the GSA	Yes	A,B, D	Drop down, select one
		Auctions site?	No	E	Drop down, select one
			Don't remember		
AC0898	Α	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand	-	
			Somewhat difficult to understand	-	
			Very difficult to understand	-	
AC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
AC0033	D	auction to prevent sniping?	No	с	Drop down, Select one
		Don't know			
AC0900	С	If no, please tell us why?			Text area, no char limit
AC0900	C	in no, please tell us why?			Text died, 110 chai limit
ACOWro00203	D	What type of item did you bid on?			Text area, no char limit
ACQW1000203		Why didn't you bid on an item?	I could not find the specific item that I was looking for.		Radio button, one-up vertica
	-	why diant you blu on an item?		-	Radio button, one-up vertica
			I could not find any items in my location.	-	
			I was just browsing the site.	-	
			I do not like to purchase items online.	_	
			Other, please specify:	F	
AR0070137	F	Please specify what other reason you did not bid on an item.			Text area, no char limit

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
HAR0070138	Laber	Have you ever bid on an auction site other than GSA	Yes	Z	Drop down, select one
		Auctions before?	No		,
			Don't remember	1	
HAR0070150	Z	Which other auction sites (other than GSA Auctions) have you bid on before?			Text area, no char limit
SAC0901			Location		Checkbox, one-up vertical
		most important to you when deciding to bid on a particular item belonging to that commodity?	Condition		
			Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	Α	
SAC0902	A	Other most important bidding factors			Text area, no char limit
SAC0903		Were the terms of sale clear with regards to payment	Yes		Drop down, select one
			No	A	
			Not sure		
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	Α	Drop down, select one
			No		
			Don't know		
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What <b>other features or information</b> would you like to see added to this site?			Text area, no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area,no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
	N		Other role
Single	Ν		Age
Single	Ν		Education
S	Y	Skip Logic Group	Primary reason

Single or Multi	Required Y/N	Special Instructions	CQ Label
Multi	T/IN	Special Instructions	CQ Label
	N		Other reason
S	Y	Skip Logic Group	Find
S	N Y		Info not found Method
5		Skip Logic Group	
	N		Other method
м	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty

S       Y       Skip Logic Group       Distance Search         S       Y       Skip Logic Group       Distance Search         S       N       Skip Logic Group       Distance Search         S       N       Skip Logic Group       D Search Location         S       Y       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Bidding process         S       N       Inactivity feature         N       Inactivity feature       Item bid on         S       N       Why no bid				
Multi       Y/N       Special Instructions       CQ Label         N       N       Other navigation         S       Y       Skip Logic Group       Distance Search         S       N       Skip Logic Group       D Search Location         S       N       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Inactivity feature       Inactivity feature         N       Inactivity feature       N       Item bid on         S       N       Item bid on       Why no bid				
S       Y       Skip Logic Group       Distance Search         S       Y       Skip Logic Group       Distance Search         S       Y       Skip Logic Group       Distance Search         S       N       Skip Logic Group       D Search Location         S       Y       Skip Logic Group       Bid         S       Y       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Inactivity feature         S       N       Inactivity feature         N       Inactivity feature       Item bid on         S       N       Why no bid	Single or Multi	Required Y/N	Special Instructions	CQ Label
S       Y       Skip Logic Group       Distance Search         S       Y       Skip Logic Group       Distance Search         S       Y       Skip Logic Group       Distance Search         S       N       Skip Logic Group       D Search Location         S       Y       Skip Logic Group       Bid         S       Y       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Inactivity feature       Stature         N       Inactivity feature       Item bid on       S         S       N       Why no bid       Why no bid				
S       Y       Skip Logic Group       Distance Search S         S       Y       Skip Logic Group       Distance Search S         S       N       Skip Logic Group       D Search Location         S       Y       Skip Logic Group       Bid         S       Y       Skip Logic Group       Bid         S       N       Skip Logic Group       Bid         S       N       Inactivity feature         S       N       Inactivity feature         N       Inactivity feature       Item bid on         S       N       Why no bid		N		Other navigation diff
S       N       Skip Logic Group       D Search Location         S       Y       Skip Logic Group       Bid         S       Y       Skip Logic Group       Bid         S       N       Inactivity feature         S       N       Don't like inactivity feature         N       Inactivity feature       Item bid on         S       N       Why no bid	S	Y	Skip Logic Group	Distance Search?
S     Y     Skip Logic Group     Bid       S     N     Bidding process       S     N     Inactivity feature       S     N     Don't like inactivity feature       N     Item bid on       S     N     Why no bid	S	Y	Skip Logic Group	Distance Search Sat
S     N     Bidding process       S     N     Inactivity feature       S     N     Don't like inactivity feature       N     Don't like inactivity feature       N     Item bid on       S     N	S	N	Skip Logic Group	D Search Location
S     N     Inactivity feature       N     Don't like inactivity feature       N     Don't like inactivity feature       N     Item bid on       S     N       S     N	S	Y	Skip Logic Group	Bid
N     Don't like inactivitie       N     Don't like inactivitie       N     Item bid on       S     N       S     N	S	N		Bidding process
N     Item bid on       S     N     Why no bid	S	N		Inactivity feature
S N Why no bid		N		
	S	N		Why no bid
OE_NO DId				OE_No bid

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y	Skip Logic Group	Other Sites
	N	Skip Logic Group	OE_Other Sites
Μ	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

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	Skip Logic	Quantizer Tract	Answer Choices	Oldin to	Turne (a chant fearm line)
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
C0884		How frequently do you visit this site?	First time	-	Drop down, select one
		Daily	-		
			About once a week	-	
			About once a month		
			Every 6 months or less		
C0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	Α	
C0886	Α	Other role			Text field, <100 char
AS0033582		Which of the following categories contains your age?	Under 18		Radio button, one-up vertical
			18-24		
			25-34	1	
			35-44		
			45-54	-	
			55-64	-	
			65 or older	-	
			Prefer not to answer	-	
AS0033583		Which of the following best describes the highest level of education you have attained?			Radio button, one-up vertical
		education you have attained?	Have not graduated high school	-	
			High school graduate	-	
			Some college, trade, technical or vocational training	-	
			College graduate	-	
			Post graduate degree	_	
			Prefer not to answer		
AC0887		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Industrial Machinery		

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QID	Skip Logic Label	Ouestion Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
QID.	Luber	Question Text	Jewelry & Exotic Collectibles	Skip to	Type (select nom list)
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	A	
SAC0888	Α	Other reason			Text area, no char limit
SAC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	
			No	A	
			I was just browsing the site		
SAC0890	A	Please specify what were you trying to find.			Text area, no char limit
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	c	
			Browse by location	c	
			Quick links	c	
			Just navigating through the pages	c	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	A	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms	1	
			Results were too similar/redundant		
			Search required too many refinements to get what I wanted	1	
			Returned too many results	1	
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	в	
SAC0894	В	Other search difficulty			Text area, no char limit
SAC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough		
			Too many links or navigational choices	1	
			Links did not take me where I expected		
			Could not get started or did not know where to begin		
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		

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# GSA Auctions Survey CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
			Had difficulty finding related information on your web pages		
			Had various technical difficulties (links didn't work, received error messages, etc.)		
			Other, please specify:	D	
SAC0896	D	Other navigational difficulty			Text area, no char limit
		Have you tried the distance based search feature (that is	Yes	Z	Drop down, select one
		Distance Search)?	No		
			I was not aware of the distanced based search feature	Х	
	Z	Howsatisfied are you with the distance based search	1 = least satisfied		Radio button, one-up vertical
		feature?	2		
			3		
			4		
			5		
			6		
			7		
			8		
			9		
			10 = most satisfied		
			Don't Know		
	x	Distance Search is currently located at the bottom of the left navigation bar of the homepage. Is there location on the homepage that would be easier for you to find?			Text area, no char limit
SAC0897		Have you <b>ever bid</b> on an item or product on the GSA	Yes	A,B, D	Drop down, select one
5/(0003/		Auctions site?	No	E	Brop down, select one
			Don't remember		
SAC0898	Α	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
		······································	Somewhat easy to understand		,
			Somewhat difficult to understand	-	
			Very difficult to understand	-	
SAC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
		auction to prevent sniping?	No	с	
			Don't know		
SAC0900	С	If no, please tell us why?			Text area, no char limit
ACQWro00203	D	What type of item did you bid on?			Text area, no char limit
ACQWro00203	E	Why didn't you bid on an item?			Text area, no char limit
	E	Why didn't you bid on an item?	I could not find the specific item that I was looking for.		Radio button, one-up vertical
			I could not find any items in my location.		
			I was just browsing the site.		
			I do not like to purchase items online.		
			Other, please specify:	F	
	F	Please specify what other reason you did not bid on an item.			Text area, no char limit
		Have you ever bid on <b>an auction site other than GSA</b>	Yes	Z	Drop down, select one

ForeSee Results - Confidential and Proprietary

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QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
		Auctions before?	No		
			Don't remember		
	Z	Which other auction sites (other than GSA Auctions) have you bid on before?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is	Location		Checkbox, one-up vertical
		most important to you when deciding to bid on a	Condition		
		particular item belonging to that commodity?	Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	A	
SAC0902	A	Other most important bidding factors			Text area, no char limit
SAC0903		Were the terms of sale clear with regards to payment	Yes		Drop down, select one
		and removal?	No	Α	
			Not sure		
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	A	Drop down, select one
			No	1	
			Don't know	1	
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What <b>other features or information</b> would you like to see added to this site?			Text area,no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area,no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
	N		Other role
Single	Ν		Age
Single	Ν		Education
S	Y	Skip Logic Group	Primary reason

Single or Multi	Required Y/N	Special Instructions	CQ Label
Multi	T/IN	Special instructions	CQ Label
	N		Other reason
S	Y	Skip Logic Group	Find
S	N Y		Info not found Method
5		Skip Logic Group	
	N		Other method
М	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
M	Y	Skip Logic Group	Navigation Difficulty

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other navigation diff
S	Y	Skip Logic Group	Distance Search?
S	Y	Skip Logic Group	Distance Search Sat
S	N	Skip Logic Group	D Search Location
S	Y	Skip Logic Group	Bid
S	N		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature
	N		Item bid on
	₽		Why no bid
S	Ν		Why no bid
			OE_No bid
S	Y	Skip Logic Group	Other Sites

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N	Skip Logic Group	OE_Other Sites
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== 3/5/2014 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic		Answer Choices		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
AC0884		How <b>frequently</b> do you visit this site?	First time		Drop down, select one
			Daily		
			About once a week		
			About once a month		
			Every 6 months or less		
AC0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller	1	
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	Α	
AC0886	Α	Other role			Text field, <100 char
AS0033582		Which of the following categories contains your age?	Under 18		Radio button, one-up vertical
100000002			18-24	1	
			25-34	-	
				-	
			35-44	-	
			45-54	-	
			55-64	4	
			65 or older	-	
			Prefer not to answer		
AS0033583		Which of the following best describes the highest level of education you have attained?	Have not graduated high school		Radio button, one-up vertical
			High school graduate	1	
			Some college, trade, technical or vocational training	1	
			College graduate	1	
			Post graduate degree	-	
			Prefer not to answer	-	
AC0887		What is your <b>primary reason</b> for visiting the site today?			Drop down, select one
		What is your primary reason for visiting the site today:	Looking for real estate (houses, buildings, land, farms)		Drop down; select one
				-	
			Vehicles and parts	-	
			Agricultural Equipment and Supplies	-	
			Aircraft and Aircraft Parts	-	
			Boats and Marine Equipment	-	
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== 3/5/2014 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

OID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
QID	Laber	Question Text	Jewelry & Exotic Collectibles	Зкір іо	Type (select nom list)
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	Α	
SAC0888	Α	Other reason			Text area, no char limit
SAC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	
			No	A	
SAC0890	A	Please specify what were you trying to find.			Text area, no char limit
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	с	
			Browse by location	C	
			Quick links	C	
			Just navigating through the pages	C	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	A	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms	1	
			Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search	1	
			Search speed was too slow		
			Other, please specify:	В	
SAC0894	В	Other search difficulty			Text area, no char limit
SAC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough		
			Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin		
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		
			Had difficulty finding related information on your web pages		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== 3/5/2014 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic		Answer Choices		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
			Had various technical difficulties (links didn't work, received error messages, etc.)		
SAC0896	D	Other navigational difficulty	Other, please specify:	D	Text area. no char limit
SAC0896	U	Have you ever bid on an item or product on the GSA	Yes		Drop down, select one
SAC0697		Auctions site?	No	A,B, D	Drop down, select one
			Don't remember	E	
SAC0898	A	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
340090	<b>^</b>	was the blocking process easy to understand?	Somewhat easy to understand	-	Drop down, select one
			Somewhat difficult to understand	-	
			Very difficult to understand	-	
SAC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
0/100000		auction to prevent sniping?	No	c	Drop down, select one
			Don't know	-	
SAC0900	с	If no, please tell us why?			Text area, no char limit
0.100000					
	D	What type of item did you bid on?			Text area, no char limit
	E	Why didn't you bid on an item?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is	Location		Checkbox, one-up vertical
		most important to you when deciding to bid on a	Condition		
		particular item belonging to that commodity?	Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	Α	
SAC0902	Α	Other most important bidding factors			Text area, no char limit
SAC0903		Were the terms of sale clear with regards to payment	Yes		Drop down, select one
		and removal?	No	Α	
			Not sure		
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Vaa		Dran down coloct cro
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	A	Drop down, select one
			No Don't know	-	
SAC0906	•	If yes, please describe the difficulty with coordinating removal.			Taut area ina ahar limit
3AC0900	A	in yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What other features or information would you like to			Text area, no char limit
		see added to this site?			
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
	N		Other role
Single	Ν		Age
Single	Ν		Education
S	Y	Skip Logic Group	Primary reason

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other reason
S	Y	Skip Logic Group	Find
	N		Info not found
S	Y	Skip Logic Group	Method
	N		Other method
M	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other navigation diff
S	Y	Skip Logic Group	Bid
S	N		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature
	N		Item bid on
	N		Why no bid
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic	Quantizer Tract	Answer Choices	Oldin to	Turne (a chant fearm line)
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
C0884		How frequently do you visit this site?	First time	-	Drop down, select one
			Daily	-	
			About once a week	-	
			About once a month		
			Every 6 months or less		
C0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	Α	
C0886	Α	Other role			Text field, <100 char
AS0033582		Which of the following categories contains your age?	Under 18		Radio button, one-up vertical
			18-24		
			25-34	1	
			35-44		
			45-54	-	
			55-64	-	
			65 or older	-	
			Prefer not to answer	-	
AS0033583		Which of the following best describes the highest level of education you have attained?			Radio button, one-up vertical
		education you have attained?	Have not graduated high school	-	
			High school graduate	-	
			Some college, trade, technical or vocational training	-	
			College graduate	-	
			Post graduate degree	_	
			Prefer not to answer		
AC0887		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Industrial Machinery		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
	Laber	Question Text	Jewelry & Exotic Collectibles	olup to	
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	Α	
SAC0888	Α	Other reason			Text area, no char limit
SAC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	
			No	A	
SAC0890	A	Please specify what were you trying to find.			Text area, no char limit
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	с	
			Browse by location	С	
			Quick links	с	
			Just navigating through the pages	с	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	A	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms		
			Results were too similar/redundant	1	
			Search required too many refinements to get what I wanted	1	
			Returned too many results	1	
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow	1	
			Other, please specify:	В	
SAC0894	В	Other search difficulty			Text area, no char limit
SAC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough		
			Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin		
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		
			Had difficulty finding related information on your web pages		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic		Answer Choices		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
			Had various technical difficulties (links didn't work, received error messages, etc.)		
			Other, please specify:	D	
SAC0896	D	Other navigational difficulty			Text area, no char limit
SAC0897		Have you ever bid on an item or product on the GSA	Yes	A,B, D	Drop down, select one
		Auctions site?	No	E	
			Don't remember		
SAC0898	A	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand		
			Somewhat difficult to understand		
			Very difficult to understand		
SAC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
		auction to prevent sniping?	No	c	. ,
			Don't know		
SAC0900	С	If no, please tell us why?			Text area, no char limit
					,
	D	What type of item did you bid on?			Text area, no char limit
	E	Why didn't you bid on an item?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is	Location		Checkbox, one-up vertical
		most important to you when deciding to bid on a	Condition		
		particular item belonging to that commodity?	Written Description	1	
			Features		
			Attached Photo of Item		
			Other, please specify:	A	
SAC0902	A	Other most important bidding factors			Text area, no char limit
SAC0903		Were the <b>terms of sale clear</b> with regards to payment	Yes		Drop down, select one
		and removal?	No	A	
			Not sure	-	
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	Α	Drop down, select one
			No		.p,
			Don't know	-	
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What <b>other features or information</b> would you like to see added to this site?			Text area, no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
	N		Other role
Single	Ν		Age
Single	Ν		Education
S	Y	Skip Logic Group	Primary reason

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other reason
S	Y	Skip Logic Group	Find
	N		Info not found
S	Y	Skip Logic Group	Method
	N		Other method
M	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other navigation diff
S	Y	Skip Logic Group	Bid
S	Ν		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature
	N		Item bid on
	N		Why no bid
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13 red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

			GSA Auctions Survey CUSTOM QUESTIO	N LIST	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
SAC0884		How <b>frequently</b> do you visit this site?	First time		Drop down, select one
			Daily		
			About once a week		
			About once a month		
			Every 6 months or less		
AC0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	Α	
AC0886	Α	Other role			Text field, <100 char
		Which of the following categories contains your age?	Under 18	_	Radio button, one-up vertical
			18-24		
			25-34		
			35-44		
			45-54		
			55-64		
			65 or older		
			Prefer not to answer		
		Which of the following best describes the highest level of education you have attained?	Have not graduated high school		Radio button, one-up vertical
			High school graduate	_	
			Some college, trade, technical or vocational training	_	
			College graduate	_	
			Post graduate degree	_	
			Prefer not to answer		
AC0887		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts	_	
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Logic		Answer Choices		
	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
			Jewelry & Exotic Collectibles		
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	Α	
SAC0888	Α	Other reason			Text area, no char limit
SAC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	
			No	Α	
SAC0890		Please specify what were you trying to find.			Text area, no char limit
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	C	
			Browse by location	<b>C</b>	
			Quick links	C C	
			Just navigating through the pages	C C	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	Α	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms	1	
			Results were too similar/redundant	1	
			Search required too many refinements to get what I wanted	1	
			Returned too many results	1	
			Returned no enough or no results	1	
			I was not sure what words to use in my search	1	
			Search speed was too slow	-	
			Other, please specify:	в	
SAC0894	В	Other search difficulty		_	Text area, no char limit
SAC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough	1	
			Too many links or navigational choices	1	
			Links did not take me where I expected	1	
			Could not get started or did not know where to begin	1	
			Navigation did not support what I was trying to accomplish	1	
			Could not navigate back to previous information	1	
			Had difficulty finding detailed information on your web pages	1	
			Had difficulty finding related information on your web pages	1	

#### GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 7/10/13

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015	Skip Logic	Quantize Text	Answer Choices	Olin ta	Turn (aslast from 154)
QID	Label	Question Text	(limited to 50 characters) Had various technical difficulties (links didn't work, received error messages, etc.)	Skip to	Type (select from list)
			Other, please specify:	D	
SAC0896	D	Other navigational difficulty			Text area, no char limit
SAC0897		Have you ever bid on an item or product on the GSA	Yes	A,B, D	Drop down, select one
		Auctions site?	No	E	
			Don't remember		
SAC0898	A	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand		
			Somewhat difficult to understand		
			Very difficult to understand		
SAC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
		auction to prevent sniping?	No	с	
			Don't know		
SAC0900	С	If no, please tell us why?			Text area, no char limit
	D	What type of item did you bid on?			Text area, no char limit
	E	Why didn't you bid on an item?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is	Location		Checkbox, one-up vertical
		particular item belonging to that commodity?	Condition	-	
			Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	A	
SAC0902	Α	Other most important bidding factors			Text area, no char limit
SAC0903		Were the terms of sale clear with regards to payment	Yes		Drop down, select one
		and removal?	No	A	
			Not sure		
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	A	Drop down, select one
			No		
			Don't know		
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What <b>other features or information</b> would you like to see added to this site?			Text area, no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
	N		Other role
Single	Z		Age
Single	Ν		Education
S	Y	Skip Logic Group	Primary reason

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other reason
S	Y	Skip Logic Group	Find
	N		Info not found
S	Y	Skip Logic Group	Method
	N		Other method
M	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Other navigation diff
S	Y	Skip Logic Group	Bid
S	Ν		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature
	N		Item bid on
	N		Why no bid
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

			GSA Auctions Survey CUSTOM QUE	ESTION LIST	
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
SAC0884		How frequently do you visit this site?	First time		Drop down, select one
			Daily		
			About once a week		
			About once a month		
			Every 6 months or less		
AC0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
1.000000			Other, please specify:	A	T
AC0886	Α	Other role	Toold becausing the site		Text field, <100 char
AC0887		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Fire fracks and Fire Fighting Equipment		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Jewelry & Exotic Collectibles		
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	Α	
AC0888	Α	Other reason			Text area, no char limit
AC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A, B	
			No	A, B	
AC0890	A	Please specify what were you trying to find.		,	Text area, no char limit

#### ForeSee Results - Confidential and Proprietary

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

	Skip Logic		Answer Choices		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
	в	Why were you unable to find what you were looking for?	Item not available in desired location		Drop down, select one
			tem act qualitable within degized price range		
			Not enough information regarding item		
			Not chough information regarding item		
			Difficulty locating items within a certain location		
			Difficulty locating specific item		
			Just browsing the site		
			Other, please specify:	- x	
	X	Please specify why else you were unable to find what			Text area, no char limit
		you were looking for.			
SAC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	с	
			Browse by location	С	
			Quick links	С	
			Just navigating through the pages	С	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
SAC0892	E	Other method			Text field, <100 char
SAC0893	Α	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms		
			Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	В	
SAC0894	В	Other search difficulty			Text area, no char limit
SAC0895	С	How would you describe your navigation experience on this site today? (Please select all that apply.)	No problems were encountered		Checkbox, one-up vertical
		uns site today? (Flease select all that apply.)	Links/ headings are not intuitive enough		
			Too many links or navigational choices	_	
			Links did not take me where I expected		
			Could not get started or did not know where to begin	_	
			Navigation did not support what I was trying to accomplish	_	
			Could not navigate back to previous information	_	
			Had difficulty finding detailed information on your web pages	_	
			Had difficulty finding related information on your web pages		
			Led verieve technical difficulties (links didn't work, received error seconds)		
			Had various technical difficulties (links didn't work, received error messages, etc.)		
			Had various technical difficulties (links didn't work, received error messages, etc.) Other, please specify:	D	

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
SAC0897			Yes No Don't remember	A,B, D E	Drop down, select one
SAC0898	A	Was the bidding process <b>easy to understand</b> ?	Very easy to understand Somewhat easy to understand Somewhat difficult to understand	-	Drop down, select one
SAC0899		auction to prevent sniping?	Very difficult to understand Yes No Don't know	с	Drop down, select one
SAC0900	С	If no, please tell us why?			Text area, no char limit
	D	What type of item did you bid on?			Text area, no char limit
	E	Why didn't you bid on an item?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is <b>most important</b> to you when deciding to bid on a particular item belonging to that commodity?	Location Condition Written Description Features Attached Photo of Item Other, please specify:	- - -	Checkbox, one-up vertical
SAC0902	Α	Other most important bidding factors			Text area, no char limit
SAC0903		and removal?	Yes No Not sure	Α	Drop down, select one
SAC0904	Α	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
SAC0905			Yes No Don't know	A	Drop down, select one
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What <b>other features or information</b> would you like to see added to this site?			Text area, no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area,no char limit

Single or Multi       Required YN       Special Instructions       CQ Label Frequency         S       Y       OPS Group       Role         S       Y       OPS Group       Role         S       Y       Stip Logic Group       Primary reason         S       Y       Skip Logic Group       Primary reason         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Other role         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Stip Logic Group         N       Stip Logic Group       Stip Logic Group				
Multi     YN     Special Instructions     CQ Label       S     Y     OPS Group     Role       S     Y     OPS Group     Role       N     Other role     Other role       S     Y     Skip Logic Group     Primary reasor				
S       Y       OPS Group       Role         N       Other role         S       Y       Skip Logic Group       Primary reasor         A       N       Other role       Skip Logic Group         S       Y       Skip Logic Group       Primary reasor	Multi	Y/N	Special Instructions	
N     Other role       S     Y     Skip Logic Group     Primary reason	5			Trequency
S     Y     Skip Logic Group     Primary reasor	S	Y	OPS Group	Role
S       Y       Skip Logic Group       Primary reasor         Image: Solution of the state		N		Other role
N     Other reason       S     Y     Skip Logic Group	S	Ŷ	Skip Logic Group	Primary reason
S Y Skip Logic Group Find		N		Other reason
	S		Skip Logic Group	
N Info not found		Ν		Info not found

Single or Multi	Required Y/N	Special Instructions	CQ Label
Μ	N	Skip Logic Group	Why Unable
	N	Skip Logic Group	OE_Why Unable
S	Y	Skip Logic Group	Method
	N		Other method
Μ	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
Μ	Y	Skip Logic Group	Navigation Difficulty
	N		Other navigation diff

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y	Skip Logic Group	Bid
S	N		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature
	N		Item bid on
	N		Why no bid
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

			GSA Auctions Survey CUSTOM QU		
QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
SAC0884		How frequently do you visit this site?	First time		Drop down, select one
			Daily		
			About once a week		
			About once a month		
			Every 6 months or less		
AC0885		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
100006	•	Other role	Other, please specify:	A	Tout field <100 char
AC0886 AC0887	Α	Other role What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Text field, <100 char Drop down, select one
AC0667		what is your primary reason for visiting the site today?	Looking for real estate (houses, buildings, land, farms)		Drop down, select one
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Jewelry & Exotic Collectibles		
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	A	
AC0888	Α	Other reason			Text area, no char limit
AC0889		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially	A	p trin, tritti dilo
			No	A	
AC0890	A	Please specify what were you trying to find.			Text area, no char limit

#### GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12

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	Skip Logic		Answer Choices		
QID	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)
AC0891		What <b>method</b> do you use to find your information?	Site's search feature	A	Drop down, select one
			Advanced search	A	
			Browse by category	С	
			Browse by location	С	
			Quick links	с	
			Just navigating through the pages	с	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
AC0892	Е	Other method			Text field, <100 char
AC0893	Α	Please tell us about your experience with the site's	No problems were encountered		Checkbox, one-up vertical
		search feature today.	Results were not relevant to my search terms		
			Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	в	
AC0894	В	Other search difficulty			Text area, no char limit
AC0895	С	How would you describe your navigation experience on	No problems were encountered		Checkbox, one-up vertical
		this site today? (Please select all that apply.)	Links/ headings are not intuitive enough		
			Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin	_	
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		
			Had difficulty finding related information on your web pages	_	
			Had various technical difficulties (links didn't work, received error messages, etc.)	_	
			Other, please specify:	D	
AC0896	D	Other navigational difficulty			Text area, no char limit
AC0897		Have you <b>ever bid</b> on an item or product on the GSA	Yes	A,B, D	Drop down, select one
		Auctions site?	No	E	
			Don't remember	_	
AC0898	Α	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand		. ,
			Somewhat difficult to understand		
			Very difficult to understand		
AC0899	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
,		auction to prevent sniping?	No	c c	
			Don't know		
AC0900	С	If no, please tell us why?			Text area, no char limit

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE underlined & italicized: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
	D	What type of item did you bid on?			Text area, no char limit
	E	Why didn't you bid on an item?			Text area, no char limit
SAC0901		Think of a commodity that you regularly buy. What is	Location		Checkbox, one-up vertical
		most important to you when deciding to bid on a	Condition	1	
		particular item belonging to that commodity?	Written Description	1	
			Features		
			Attached Photo of Item		
			Other, please specify:	Α	
SAC0902	A	Other most important bidding factors			Text area, no char limit
SAC0903		Were the <b>terms of sale clear</b> with regards to payment and removal?	Yes	A	Drop down, select one
			No		
			Not sure		
SAC0904	A	If no, please tell us why the terms of sale were unclear?			Text area,no char limit
SAC0905		Did you encounter any difficulty in coordinating removal?	Yes	A	Drop down, select one
			No	1	
			Don't know	1	
SAC0906	A	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
SAC0907		What other features or information would you like to see added to this site?			Text area, no char limit
SAC0908		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi       Required YN       Special Instructions       CQ Label Frequency         S       Y       OPS Group       Role         S       Y       OPS Group       Role         S       Y       Stip Logic Group       Primary reason         S       Y       Skip Logic Group       Primary reason         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Other role         N       Stip Logic Group       Primary reason         N       Stip Logic Group       Stip Logic Group         N       Stip Logic Group       Stip Logic Group				
Multi     YN     Special Instructions     CQ Label       S     Y     OPS Group     Role       S     Y     OPS Group     Role       N     Other role     Other role       S     Y     Skip Logic Group     Primary reasor				
S       Y       OPS Group       Role         N       Other role         S       Y       Skip Logic Group       Primary reasor         A       N       Other role       Skip Logic Group         S       Y       Skip Logic Group       Primary reasor	Multi	Y/N	Special Instructions	
N     Other role       S     Y     Skip Logic Group     Primary reason	5			Trequency
S     Y     Skip Logic Group     Primary reasor	S	Y	OPS Group	Role
S       Y       Skip Logic Group       Primary reasor         Image: Solution of the state		N		Other role
N     Other reason       S     Y     Skip Logic Group	S	Ŷ	Skip Logic Group	Primary reason
S Y Skip Logic Group Find		N		Other reason
	S		Skip Logic Group	
N Info not found		Ν		Info not found

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y	Skip Logic Group	Method
	N		Other method
Μ	Y	Skip Logic Group	Search Difficulty
	N Y		Other search diff
Μ		Skip Logic Group	Navigation Difficulty
S	N	Skip Logic Group	Other navigation diff Bid
		Skip Logic Group	
S	N		Bidding process
S	N		Inactivity feature
	N		Don't like inactivity feature

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Item bid on
	N		Why no bid
М	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

D	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
+	Luber	How frequently do you visit this site?	First time		Drop down, select one
		now negating as you visit this site.	Daily	-	
			About once a week	-	
			About once a month	-	
			Every 6 months or less	-	
		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
		,	Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	A	
t	Α	Other role			Text field, <100 char
f		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Jewelry & Exotic Collectibles		
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	A	
	Α	Other reason			Text area, no char limit
		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially		
			No		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike-through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

DID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
210	A	If you were <b>unable to find</b> what you were looking for, please specify what were you trying to find?	(inited to be characters)		Text area, no char limit
		What <b>method</b> do you use to find your information?	Site's search feature	Α	Drop down, select one
			Advanced search	A	
			Browse by category	C	
			Browse by location	C	
			Quick links	C	
			Just navigating through the pages	C	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
	E	Other method			Text field, <100 char
	Α	If you used search today to find your information, did you			Checkbox, one-up vertical
		encounter any difficulties with the search features on the	Results were not relevant to my search terms		
		site?	Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	в	
	В	Other search difficulty			Text area, no char limit
	C	If you used <b>navigation</b> today to find your information, did	No problems were encountered		Checkbox, one-up vertical
	-	you encounter any difficulties with the navigation	Links/ headings are not intuitive enough		checkbox, one-up vertical
		capabilities on this site?	Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin		
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		
			Had difficulty finding related information on your web pages		
			Had various technical difficulties (links didn't work, received error messages, etc.)	_	
			Other, please specify:	D	
	D	Other navigational difficulty			Text area, no char limit
		Have you <b>ever bid</b> on an item or product on the GSA Auctions site?	Yes	A,B	Drop down, select one
			No	_	
			Don't remember		
	Α	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand		
			Somewhat difficult to understand		
			Very difficult to understand		
	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
		auction to prevent sniping?	No	С	
			Don't know		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike-through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
	С	If no, please tell us why?		-	Text area, no char limit
		Think of a commodity that you regularly buy. What is <b>most important</b> to you when deciding to bid on a	Location Condition		Drop down, select one
		particular item belonging to that commodity?	Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	A	
	Α	Other most important bidding factors			Text area, no char limit
		Were the <b>terms of sale clear</b> with regards to payment	Yes		Drop down, select one
		and removal?	No	A	
			Not sure		
	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
		Did you encounter any difficulty in coordinating removal?	Yes	Α	Drop down, select one
			No		
			Don't know		
	Α	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
		What <b>other features or information</b> would you like to see added to this site?			Text area,no char limit
		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
S	N Y	Skip Logic Group	Other role Primary reason
	N		Other reason
S	Y	Skip Logic Group	Find

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Info not found
S	Y	Skip Logic Group	Method
	N		Other method
Μ	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty
	N		Other navigation diff
S	Y	Skip Logic Group	Bid
S	N		Bidding process
S	N		Inactivity feature

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Don't like inactivity feature
S	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

D	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
+	Luber	How frequently do you visit this site?	First time		Drop down, select one
		now negating as you visit this site.	Daily	-	
			About once a week	-	
			About once a month	-	
			Every 6 months or less	-	
		What <b>best describes</b> you?	Citizen/General public		Drop down, select one
			Government employee		
			Reseller		
			Realtor		
			Car dealer		
			Small business		
			Other, please specify:	A	
t	Α	Other role			Text field, <100 char
f		What is your <b>primary reason</b> for visiting the site today?	Just browsing the site		Drop down, select one
			Looking for real estate (houses, buildings, land, farms)		
			Vehicles and parts		
			Agricultural Equipment and Supplies		
			Aircraft and Aircraft Parts		
			Boats and Marine Equipment		
			Communication Equipment		
			Computer Equipment and Accessories		
			Construction Equipment		
			Electrical and Electronic Equipment and Components		
			Fire Trucks and Fire Fighting Equipment		
			Furniture		
			Hand Tools & Shop Equipment		
			Household/Personal		
			Industrial Machinery		
			Jewelry & Exotic Collectibles		
			Lab Equipment		
			Medical, Dental, and Veterinary Equipment and Supplies		
			Miscellaneous		
			Motorcycles & Bicycles		
			NASA Shuttle/Hubble		
			Office Equipment and Supplies		
			Photographic Equipment		
			Trailers, Tractors and Manufactured Housing		
			Other, please specify:	A	
	Α	Other reason			Text area, no char limit
		Did you <b>find</b> what you were looking for?	Yes		Drop down, select one
			Partially		
			No		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike-through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

DID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
210	A	If you were <b>unable to find</b> what you were looking for, please specify what were you trying to find?	(inited to be characters)		Text area, no char limit
		What <b>method</b> do you use to find your information?	Site's search feature	Α	Drop down, select one
			Advanced search	A	
			Browse by category	C	
			Browse by location	C	
			Quick links	C	
			Just navigating through the pages	C	
			Combination of search and navigation	A,C	
			Other, please specify:	E	
	E	Other method			Text field, <100 char
	Α	If you used search today to find your information, did you			Checkbox, one-up vertical
		encounter any difficulties with the search features on the	Results were not relevant to my search terms		
		site?	Results were too similar/redundant		
			Search required too many refinements to get what I wanted		
			Returned too many results		
			Returned no enough or no results		
			I was not sure what words to use in my search		
			Search speed was too slow		
			Other, please specify:	в	
	В	Other search difficulty			Text area, no char limit
	C	If you used <b>navigation</b> today to find your information, did	No problems were encountered		Checkbox, one-up vertical
	-	you encounter any difficulties with the navigation	Links/ headings are not intuitive enough		checkbox, one-up vertical
		capabilities on this site?	Too many links or navigational choices		
			Links did not take me where I expected		
			Could not get started or did not know where to begin		
			Navigation did not support what I was trying to accomplish		
			Could not navigate back to previous information		
			Had difficulty finding detailed information on your web pages		
			Had difficulty finding related information on your web pages		
			Had various technical difficulties (links didn't work, received error messages, etc.)	_	
			Other, please specify:	D	
	D	Other navigational difficulty			Text area, no char limit
		Have you <b>ever bid</b> on an item or product on the GSA Auctions site?	Yes	A,B	Drop down, select one
			No	_	
			Don't remember		
	Α	Was the bidding process easy to understand?	Very easy to understand		Drop down, select one
			Somewhat easy to understand		
			Somewhat difficult to understand		
			Very difficult to understand		
	В	Did you like the bid <b>inactivity feature</b> which extends an	Yes		Drop down, select one
		auction to prevent sniping?	No	С	
			Don't know		

GSA Auctions Survey MID: AJQIkIxwAltIFZh95sd5MQ== Date: 11/8/12 red & strike-through: DELETE <u>underlined & italicized</u>: RE-ORDER pink: ADDITION blue + -->: REWORDING

QID	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)
	С	If no, please tell us why?		-	Text area, no char limit
		Think of a commodity that you regularly buy. What is <b>most important</b> to you when deciding to bid on a	Location Condition		Drop down, select one
		particular item belonging to that commodity?	Written Description		
			Features		
			Attached Photo of Item		
			Other, please specify:	A	
	Α	Other most important bidding factors			Text area, no char limit
		Were the <b>terms of sale clear</b> with regards to payment	Yes		Drop down, select one
		and removal?	No	A	
			Not sure		
	A	If no, please tell us why the terms of sale were unclear?			Text area, no char limit
		Did you encounter any difficulty in coordinating removal?	Yes	Α	Drop down, select one
			No		
			Don't know		
	Α	If yes, please describe the difficulty with coordinating removal.			Text area, no char limit
		What <b>other features or information</b> would you like to see added to this site?			Text area,no char limit
		If you could make <b>one improvement</b> to the site, what would it be?			Text area, no char limit

Single or Multi	Required Y/N	Special Instructions	CQ Label
S	Y		Frequency
S	Y	OPS Group	Role
S	N Y	Skip Logic Group	Other role Primary reason
	N		Other reason
S	Y	Skip Logic Group	Find

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Info not found
S	Y	Skip Logic Group	Method
	N		Other method
Μ	Y	Skip Logic Group	Search Difficulty
	N		Other search diff
М	Y	Skip Logic Group	Navigation Difficulty
	N		Other navigation diff
S	Y	Skip Logic Group	Bid
S	N		Bidding process
S	N		Inactivity feature

Single or Multi	Required Y/N	Special Instructions	CQ Label
	N		Don't like inactivity feature
S	Y	Skip Logic Group	Bidding factors
	N		Other bidding factor
S	Y	Skip Logic Group	Terms of sale
	N		Unclear terms of sale
S	Y	Skip Logic Group	Coordinating removal
	N		Removal difficulty
	N		Other features/info
	Y		Improvement