Welcome and Thank You Text

Welcome Text - Alternate

Thank you for visiting the Environmental Protection Agency (EPA). You have been randomly selected to take part in this survey that ForeSee is conducting on behalf of the EPA. Please take a few minutes to give us your feedback. The feedback you provide will help the EPA enhance its site and serve you better. All results are strictly confidential.

Thank You Text - Alternate

Thank you for your time in completing this survey. Your input is very valuable and will be taken into consideration.

Model Name
Model ID
Partitioned
Date

``	Label
1	Look and Feel - Appeal
2	Look and Feel - Balance
3	Look and Feel - Readability
4	Site Performance - Loading
5	Site Performance - Consistency
6	Site Performance - Completeness
7	Navigation - Organized
8	Navigation - Options
9	Navigation - Layout
10	Information Browsing - Sort
11	Information Browsing - Narrow
12	Information Browsing - Features
13	Site Information - Thoroughness
14	Site Information - Understandable
15	Site Information - Answers

Element Questions	
Look and Feel (1=Poor, 10=Excellent, Don't Know)	
Please rate the **visual appeal** of this site.	**16**
Please rate the **balance of graphics and text** on this site.	**17**
Please rate the **readability of the pages** on this site.	**18**
Site Performance (1=Poor, 10=Excellent, Don't Know)	
Please rate how **quickly pages load** on this site.	
Please rate the **consistency of speed from page to page** on this site.	
Please rate how **completely the page content loads** on this site.	
Navigation (1=Poor, 10=Excellent, Don't Know)	
Please rate **how well this site is organized**.	
Please rate the **options available for navigating** this site.	
Please rate **how well the site layout helps you find what you need.**	
Information Browsing (1=Poor, 10=Excellent, Don't Know)	
Please rate the ability to **sort information by criteria that are important to you** on this site.	
Please rate the **ability to narrow choices to find the information you are looking for** on this site.	
Please rate how well the **features** on the site **help you find the information you need**.	
Site Information (1=Poor, 10=Excellent, Don't Know)	
Please rate the **thoroughness of information** provided on this site.	
Please rate how **understandable** this site's **information** is.	
Please rate how well the site's **information provides answers to your questions**.	

Label	Satisfaction Questions	
	Satisfaction	
Satisfaction - Overall	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*	**19**
Satisfaction - Expectations	How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*	
Satisfaction - Ideal	How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	**20**

Label	Future Behaviors
Recommend Company	**Recommend Company (1=Very Unlikely, 10=Very Likely)** How likely are you to **recommend this agency** to someone else?
Use Information	**Use Information (1=Very Unlikely, 10=Very Likely)** How likely are you to **use the information you found today?**