

Welcome and Thank You Text

Welcome Text

Thank you for your willingness to provide feedback on the **Affordable Care Act Information Returns (AIR) Program** on the IRS website.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Welcome Text - Alternate

Thank you for visiting [Company/Site/Agency]. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the [Company/Site/Agency]. Please take a few minutes to give us your feedback. All results are strictly confidential.

FORESEE

by Answers

Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

Thank You Text - Alternate

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.



Cancel



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ForeSee Privacy Policy Survey Support

Model Name IRS ACA AIR Survey Model ID Partitioned NO Date (9/2/2015)

Label	Satisfaction Questions
Satisfaction - Overall	What is your overall satisfaction with the Affordable Care Act Information Returns (AIR) Program as an information resource on IRS.gov? (1=Very Dissatisfied, 10=Very Satisfied)
Satisfaction - Expectations	How well does the Affordable Care Act Information Returns (AIR) Program as an information resource on IRS.gov meet your expectations? (1=Falls Short, 10=Exceeds)
Satisfaction - Ideal	How does the Affordable Care Act Information Returns (AIR) Program on IRS.gov compare to an ideal information resource? (1=Not Very Close, 10=Very Close)

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Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) Which category best describes you? Are you? Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) C1-C11 Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) B1-B11 Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) B1-B11 Software developer A1-A14	Special Instructions	CQ Label
Answer Choices Skip To Question Text Answer Choices Skip To Required Y/N Applicable Large Employer "ALE" with 50 or more FTE employees (Non-Governmental) Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) C1-C11 Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) C1-C11 Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) B1-B11 Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) B1-B11 Software developer Answer Choices Skip To Required Y/N Radio button, one-up vertical Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) B1-B11 Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) B1-B11 Software developer		CQ Label
7 Which category best describes you? Are you? Applicable Large Employer "ALE" with 50 or more FTE employees (Non-Governmental) 8 Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) 9 Health Insurance Issuer (Non-Profit or For-Profit) 10 Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) 11 Software developer A1-A14		CQ Label
Applicable Large Employer "ALE" (Governmental-federal, state, local, Indian tribal) C1-C11 Health Insurance Issuer (Non-Profit or For-Profit) Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) Software developer A1-A14	Skip Logic Group*	
Health Insurance Issuer (Non-Profit or For-Profit) BI-B11 Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) BI-B11 Software developer A1-A14		Role
Government Sponsored Insurance (Medicaid/CHIP, Medicare, Tricare, Veterans' Health Coverage) B1-B11 Software developer A1-A14		
Software developer A1-A14		
12 Transmitter A1-A14 13 Other X,C1-C11		
14 X Please specify what best describes you.	Skip Logic Group*	Other role
15 A1 Thinking about the planning and preparation needed 1=Not at all ready Y Drop down, select one	Omp Logic Group	Software
for the Affordable Care Act (ACA) requirements,		Tech requirements
please rate now ready your organization is to itimin		
the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on't know on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on't know on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical requirements for transmitting second linformation returns (Forms 1094-B/C, 1095-B/C) on the technical returns (Forms 1094-B/C, 1095-B/C, 1095-B/C) on the technical returns (Forms 1094-B/C, 1095-B/C, 1095-B/		
to the IRS.		
20 A2 Which ACA Information Returns are you now (or 1095-B Y Checkbox, one-up vertical leading to the control of the control o		Software
21 will you be) transmitting? (Choose all that apply) 1095-C Both		Info returns
22 BS011 Unsure Unsure		
24 A3-1 Please rank how helpful you found the following 1=Not at all helpful Y Drop down, select one	Multiple Lists Group*	Software
25 Publications or Guides for the ACA Information 2		Pub 5164
Return System (AIR): 3		
27 Publication 5164 4		
5=Very helpful		
29	Multiple Liete Consumb	0-4
30 A3-2 Publication 5165 1=Not at all helpful Y Drop down, select one 31 2	Multiple Lists Group*	Software Pub 5165
32 3		
33 4		
5=Very helpful		
35 N/A		
Automated Enrollment for ACA Information Returns External User Guide 1=Not at all helpful Y Drop down, select one	Multiple Lists Group*	Software Auto enrollment
38 3		7 tato om omnone
39		
5=Very helpful		
41 N/A		
42 A3-4 AIR Submission Composition and Reference 1=Not at all helpful Y Drop down, select one 2	Multiple Lists Group*	Software AIR submission
43 Guide 2 3		AIR SUDINISSION
45		
5=Very helpful		
A7 N/A		
A4 What additional information should be included in IRS's Publications and Guides for AIR?		Software Add info pubs
49 A5 Is there technical guidance you need that you Yes A6 Y Radio button, one-up vertical	Skip Logic Group*	Software
50 could not find on the AIR web pages? No		Tech guidance
A6 Please describe the technical guidance you were unable to find. N Text area, no char limit	Skip Logic Group*	Software Unable tech guidance
unable to find. 52 A7 Have you subscribed to the QuickAlerts Yes Y Radio button, one-up vertical	Skip Logic Group*	Software
53 Affordable Care Act Information Return (AIR) No	Skip Logic Group	QuickAlerts
54 category? Unsure		
55 N/A		
56 A8 Have you participated in the ACA Assurance Yes Y Drop down, select one Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the publication and the ACA Assurance Toching System (ATS) for the ACA ASSURANCE		Software
Testing System (AATS) for the voluntary year (Tax Year 2014)?		Participate AATS
58 N/A		
59 A9 Will you be ready to complete the ACA Assurance Yes A12 Y Radio button, one-up vertical	Skip Logic Group*	Software
60 Testing System (AATS) for the mandatory year No A10	, ,	Ready to complete
61 (Tax Year 2015)? Testing already completed for mandatory year (Tax Year 2015) A12		
62 N/A A12	01: 1 -	0.4
A10 What best describes the reason why you are not ready to complete ACA Assurance Testing System Unable to split submissions to meet 100MB form data file constraint Y Radio button, one-up vertical Unable to split submissions to meet 100MB form data file constraint	Skip Logic Group*	Software Why not ready
65 (AATS) 2 (Select one answer from the list below) Unable to complete the AIR TCC (Transmitter Control Code) application process		in, norready
Unable to obtain strong authentication certificate/credential to use A2A (Application to Application)		
67 Insufficient business rules to build programming		eulte Confidential and Proprietan

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1	Mode		ACA AIR Survey	Red & Strike-Through: Delete					
2	Mode			<u>Underlined & Italicized</u> : Re-order				FORESEE	
3		ioned NO		Pink: Addition				EO.R.E. SEE	
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5		(0.11.1010)						by raiswers	
	QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
68 69				Insufficient schemas to build programming Did not receive the WSDLs (Web Services Description Languages) in sufficient time to complete programming					
70				Other	A11				
71			Please describe what is keeping you from being ready to complete AATS testing for the mandatory year (Tax Year 2015)?			N	Text area, no char limit	Skip Logic Group*	Software Other not ready
72			What could we do to improve the AATS testing process?			N	Text area, no char limit		Software Improve AATS
73 74		A13	Have you participated in the AIR Working Group Meetings (webinars)?	Yes	A14	Υ	Radio button, one-up vertical	Skip Logic Group*	Software Working group
75		A14	How helpful are the AIR Working Group Meetings	1=Not at all helpful		Y	Radio button, one-up vertical	Skip Logic Group*	Software
76			(webinars)?	2				omp Logic Crosp	Helpful working group
77				3					
78				4 5 Marchalatul					
79 80				5=Very helpful N/A					
81		B1	How many individuals do you provide coverage	0-49		Y	Drop down, select one		Issuer
82			How many individuals do you provide coverage for?	Between 50-499		1	Drop down, select one		# of individuals
83				Between 500-1999					
84				Between 2,000-4,999					
85				Between 5,000-9,999					
86				10,000 or more					
87		B2	Please indicate how many states your business	One		Υ	Drop down, select one		Issuer
88			operates in?	Between 2-5			•		# of states
89				Between 6-10					
90				Between 11-20					
91				Over 20 states					
92			What best describes how you plan to handle your	Not yet decided		Υ	Radio button, one-up vertical	Skip Logic Group*	Issuer
93			Affordable Care Act (ACA) reporting requirements?	I will be outsourcing the reporting requirements	B4				Reporting requirements
94				I plan to handle the reporting requirements in-house					
95				I have already outsourced the reporting requirements	B4				
96				I have already handled the reporting requirements in-house					
97				Other					
98				Benefits administrator or Tax/accounting provider		Y	Checkbox, one-up vertical	Skip Logic Group*	Issuer Vendors
99 100			or have already outsourced your reporting for ACA, which of the following types of vendors are you	Tax information reporting firm					
100			using?	Payroll vendor					
101				Human Resources provider Dedicated ACA compliance vendor					
102				Other					
104				Unknown/undecided					
105		B5-1	Thinking about the planning and preparation needed			Υ	Drop down, select one	Multiple Lists Group*	Issuer
105			for the ACA requirements, please rate how ready	2= In process, partially ready			Drop domi, delections	ampio Eloto Oroup	Requirements
-			your organization is to fulfill the requirements for						
107			transmitting information returns (Form 1094-B and 1095-B) to the IRS.	3=Completely ready					
108			una 1000-D) to the into.	Don't know					
109				N/A					
110			Collecting and updating insured individuals'	1=Not at all ready		Υ	Drop down, select one	Multiple Lists Group*	Issuer
111			monthly data for Form 1095-B reporting	2= In process, partially ready					Collecting updating
112				3=Completely ready					
113				Don't know					
114				N/A				01: 1 : -	
115 116			Have you participated in the AIR Working Group Meetings (webinars)?	Yes No	B7	Y	Radio button, one-up vertical	Skip Logic Group*	Issuer Working group
117			How helpful are the AIR Working Group Meetings	1=Not at all helpful	B8	Y	Radio button, one-up vertical	Skip Logic Group*	Issuer
118			(webinars)?	2	B8		The second of the second	zp zog.o o.oup	Helpful working group
119				3	B8				
120				4					
121				5=Very helpful					
122				N/A					
123		В8	What suggestions do you have to improve AIR Working Group Meetings (webinars)?			N	Text area, no char limit	Skip Logic Group*	Issuer Improve working group
124		В9	Are you planning on filing an extension for the	Yes		Y	Drop down, select one		Issuer
125 126			2016 mandatory filing deadline?	No Unsure					Filing extension
127				N/A					
128		B10	How do you plan to deliver the information forms			Υ	Drop down, select one		Issuer
			, , , , , , , , , , , , , , , , , , , ,				, p ===, ============================		

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Bodin	CQ Label	Special Instructions	Туре		Skip To	Answer Choices	m Question Text	From	D	6 Q
Bill Mala could lift 50 to help you saidly the ACA information reporting requirements Column C	Deliver forms					In paper format				129
Information reporting regularements 2009 Process of you have? Process of you have been described your your plan to deliver the information forms and your your your your your your your your						Both	reporting/filing?		Т	130
Between 56-499 Between 56-499 Between 56-499 Between 56-1999 Between 56-19	Issuer Improve reporting		Text area, no char limit	N				311		131
Between 500-1999 Between 500-1999 Between 500-1999 Between 5,000-1999 Between 5,000	Employer		Drop down, select one	Υ		0-49	How many employees do you have?	C1	Т	132
Setwern 2,000-4,999	# of individuals					Between 50-499				133
Settoren 5,009-9,999						Between 500-1,999				134
133 C						Between 2,000-4,999			\neg	135
C2 What best describes how you plan to handle you were primaring on upsourcing for ACA Part of the managements C3 Part of the properties Part of the part of the properties Part of the par						Between 5,000-9,999			\neg	136
Secondary 3 Affordable Care Act (ACA) reporting experiences C3 Facility Description Reporting requirements Reporting Reporting Reporting Reporti						10,000 or more			\top	137
Section Sect	Employer	Skip Logic Group*	Radio button, one-up vertical	Υ				C2	\top	
Figure (and the properties of the properties o	Reporting requirements	zp zogio croup	The state of the s		C3				1	
have already unbourced the reporting requirements. A	, , , , , , , , , , , , , , , , , , , ,								+	
The company of the					Co		-		+	
Differ D					C3		-		+	_
September Sept									+	
146									+	_
April Which of the following types of vendors are you Sing? Payroll vendor Haman Resources provider Deficiated ACA compliance vendor Deficiate	Employer Vendors	Skip Logic Group*	Checkbox, one-up vertical	Y				C3	+	
Human Resources provider Human Resources Human Reso									\perp	
Full mail resources provided and provided an							using?		_	
150 151 152 153 154 155 152 153 154 155										
151						Dedicated ACA compliance vendor				
151 C4 Now do you plan to deliver the information forms 152 153 154 155 15						Other				149
152 10 your employees for their own ACA tax 10 paper fromat 15 paper fromat						Unknown/undecided				150
Solition	Employer		Drop down, select one	Υ		s Electronically	How do you plan to deliver the information forms	C4	1	151
Social September Social Sept	Deliver forms					In paper format	to your employees for their own ACA tax		\top	152
Description Please select the option that best describes your preparations for ACA information reporting preparations for ACA's information reporting requirements: Secondary Please									\top	153
Description of ACA's information reporting requirements: Description of ACA's information reporting requirements: Description of ACA's information reporting requirements: Description of ACA's information reporting Description reporting r	Employer		Radio button, one-up vertical	Υ				C5	\top	154
I have not yet begun tracking employee hours for ACA, and I have not started working on it None of the above None of the above None of the above Y Drop down, select one Multiple Lists Group* Y Drop down, select one Y Drop down, select one Y Drop down, select one Multiple Lists Group* Y Drop down, select one Multiple Lists Group* Y Drop down, select one Y Drop down, select one Multiple Lists Group* Y Drop down,	Preparation								\top	
None of the above None	·								_	
Thinking about the planning and preparation needed 1-Not at all ready Y Drop down, select one Multiple Lists Group* Y S Drop down, select one Multiple Lists Group* Y Drop down, select one Multiple Lists							_		+	
For the ACA requirements, please rate how ready your organization is to fulfill the requirements for unsamitifug information returns (Forms 1094-C) to the IRS. 2 = In process, partially ready 2 = In proce		1.000							+	_
100	Employer	Multiple Lists Group*	Drop down, select one	Y				6-1	+	_
Transmitting information returns (Forms 1094-C, 1095-C) to the IRS. 1095-C) to the I	Requirements								1	
1095 C) to the IRS 1095 C)							transmitting information returns (Forms 1004 C		1	
N/A						DOLL KHOW	—1095-C) to the IRS			_
164										
166 3=Completely ready Don't know N/A N/A N/A N/A N/A N/A N/A	Employer	Multiple Lists Group*	Drop down, select one	Υ				6-2		
166	Collecting updating									_
166 167 168 169						3=Completely ready				
168 C7						Don't know			T	166
Meetings (webinars)? No						N/A				167
Meetings (webinars)?	Employer	Skip Logic Group*	Radio button, one-up vertical	Υ	C8	Yes	Have you participated in the AIR Working Group	C7		168
To C8 How helpful are the AIR Working Group Meetings (webinars)? 1=Not at all helpful 2 C9 C9 C9 C9 C9 C9 C9	Working group									169
171	Employer	Skip Logic Group*	Radio button, one-up vertical	Υ	C9	1=Not at all helpful	How helpful are the AIR Working Group Meetings	C8		
172	Helpful working group	p ==g:= =:==p	Table in the second			2			1	
173	. 33.4					3	<u> </u>		+	
Total Control Contro					C3	4			+	
175 C9 What suggestions do you have to improve AIR Working Group Meetings (webinars)?						5-Veny helpful			+	_
C9 What suggestions do you have to improve AIR Working Group Meetings (webinars)?									+	
Working Group Meetings (webinars)? Implication Impli	Employer	Ckin Logio Crouss	Tout area no shor liit	N		IV/A		<u></u>	+	1/2
177 C10 Are you planning on filing an extension for the 178 2016 mandatory filing deadline?	Employer	Skip Logic Group*	rext area, no char limit	N				C9		176
178 2016 mandatory filing deadline? No Image: No control of the con	Improve working group								1	
179 Unsure Unsure	Employer		Drop down, select one	Υ				C10	1	
	Filing extension								1	_
									1	
180 N/A						N/A				180