Measure Name	NIJ v3
Custom Qualifier Page	Yes
Custom Invitation Text	
Custom Tracker Text	

(Remove this tab for non-international surveys)



MID	Language	Target Country	Target Audience	Website URL	Notes

CQ/MQ changes:
- Provide all fields

Dataloads: - All fields except MID

Target Audience: Providing information on the typical demographic or customer that will take the survey helps our vendors better word and phrase translations.



Welcome and Thank You Text

appreciate your input!

Welcome Text

Thank you for visiting [Company/Site/Agency]. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Welcome Text - Alternate

Thank you for visiting [Company/Site/Agency]. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the [Company/Site/Agency]. Please take a few minutes to give us your feedback. All results are strictly confidential.

Thank you for taking our survey - and for helping us serve you better.

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the Contact Us section of our web site.

Thank You Text - Alternate

Thank You Text

Thank you for taking our survey - and for helping us serve you better. We



Customer Satisfaction Survey

Thank you for visiting our site. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank you for taking our survey - and for helping us serve you better. We appreciate your input!

Submit Cancel

Copyright 2015 - all rights reserved

ForeSee ForeSee Privacy Policy Survey Support

Model Name Model ID Partitioned Date NIJ v3 gh: Delete YUIJtdwZh590dl9NJkYVIQ4C Underlined & Ital cized: Re-order

2MQ Pink: Addition 9/1/2015 Blue: Reword



Date	9/1/2015					Blue: Reword	by Answers:
Label	Element Questions	Labe	el	Satisfaction Questions		Label	Future Behaviors
	Look and Feel (1=Poor, 10=Excellent, Don't Know)	Lab		Satisfaction Satisfaction			Return (1=Very Unlikely, 10=Very Likely)
1Look and Feel - Appeal	Please rate the visual appeal of this site.	16 Satisfaction	1-	What is your overall satisfaction with this site?	19	Return	How likely are you to return to this site ?
	Please rate the balance of graphics and text on this site.	Overall 17 Satisfaction		(1=Very Dissatisfied, 10=Very Satisfied) How well does this site meet your expectations?			Recommend (1=Very Unlikely, 10=Very Likely)
		Expectation	IS	(1=Falls Short, 10=Exceeds)			
3 Look and Feel - Readability	Please rate the readability of the pages on this site.	18 Satisfaction	- Ideal	How does this site compare to your idea of an ideal website?	20	Recommend Agency	How likely are you to recommend this agency to someone else?
	Site Performance (1=Poor, 10=Excellent, Don't Know)						Trust (1=Strongly Disagree, 10=Strongly Agree)
4 Site Performance - Loading	Please rate how quickly pages load on this site.				21	Trust - Best Interests	
5 Site Performance - Consistency	Please rate the consistency of speed from page to page on this site.				22	Trust - Trustworthy	can count on this agency to act in my best interests. I consider this agency to be trustworthy.
6 Site Performance -	Please rate how completely the page content loads on this site.				23		This agency can be trusted to do what is right.
Completeness	Navigation (1=Poor, 10=Excellent, Don't Know)						
7 Navigation - Organized	Please rate how well this site is organized.						
	Please rate the options available for navigating this site.						
9 Navigation - Layout	Please rate how well the site layout helps you find what you need.						
	Information Browsing (1=Poor, 10=Excellent, Don't Know)						
10 Information Browsing -	Please rate the ability to sort information by criteria that are important to you on this site.						
	Please rate the ability to narrow choices to find the information you are looking for on this site.						
12 Information Browsing - Features	Please rate how well the features on the site help you find the information you need.						
	Site Information (1=Poor, 10=Excellent, Don't Know)						
13 Site Information - Thoroughness	Please rate the thoroughness of information provided on this site.						
14 Site Information - Understandable	Please rate how understandable this site's information is.						
15 Site Information - Answers	Please rate how well the site's information provides answers to your						
Allawera	questions.						
	<u>I</u>						<u>I</u>

YUIJtdwZh590dl9NJkYVIQ4C

Model Name NIJ v3 Model ID YUIJtdw Partitioned 2MQ Date 9/1/2015 9/1/2015

Red & Strike-Through: Delete

Underlined & Italicized: Re-order

Pink: Addition Blue: Reword



	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
KMJ6161Q001	Visit Frequency		How often do you visit this site?	First time		Y	Drop down, select one		Visit Frequency
Į.				Daily	1				
l				Weekly	4				
l l				Monthly Once a very few months	-				
l l				Once every few months Once every 6 months or less	+				
MJ6161Q002			What is your role in visiting the site today?	Agency administrator/manager		Υ	Drop down, select one	Skip Logic Group*	Role
.WJ0101QUU2			what is your role in visiting the site today?	Law enforcement officer	+	'	Drop down, select one	Skip Logic Gloup	Role
				Corrections officer	+				
				Officer of the Court	1				
				Author/Journalist	1				
				Trainer or educator	1				
				Behavioral/social science researcher	1				
				Forensic Science Practitioner	1				
				Technology researcher/developer					
				Elected/appointed official, or a member of their staffs					
				Student	В				
				General Public					
				Other	A				
MJ6161Q003		Α	What else best describes your role?			N	Text area, no char limit	Skip Logic Group*	OE_Role
MJ6161Q004		В	Which profession or professions do you hope to pursue? (Select all that apply)	Agency administrator/manager		Y	Checkbox, one-up vertical	Skip Logic Group*	Profession
				Law enforcement officer					
				Corrections officer					
				Officer of the Court					
				Trainer or educator					
				Behavioral/social science researcher					
				Forensic Science Practitioner					
				Technology researcher/developer		_			
				Author/Journalist		4			
				Elected/appointed official, or a member of their staffs		-			
				Non-justice related field		-			
MJ6161Q005			What is your primary reason for visiting NIJ.gov	A profession that is not listed here Guidance on a policy/practice decision or change		Y	Radio button, one-up	Skip Logic Group*	MainReason
.W30101Q003			today?	Guidance on developing/changing a practice or intervention program	_	'	vertical	Skip Logic Gloup	Walliteason
				Guidance on using or buying technology/equipment	4				
				Information for a technology development project	4				
				Apply for/find information on available funding	-				
				Find or take training	4				
				Materials for a course I'm teaching	+				
				Materials for a course I'm taking	+				
				Information for a research project	1				
				Background information on a topic	1				
				Background information on a topic List of resources on a topic					
MJ6161Q006		A	What was the other primary reason for your visit to	Background information on a topic	Α	N	Text area, no char limit	Skip Logic Group*	OE_MainReas
		A	What was the other primary reason for your visit to NJJ.gov today? What prompted you to visit the NJJ site?	Background information on a topic List of resources on a topic	A	N Y	Radio button, one-up	Skip Logic Group*	OE_MainReas
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine					
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link	В		Radio button, one-up		
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email			Radio button, one-up		
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor	В		Radio button, one-up		
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post	В		Radio button, one-up		
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site	В		Radio button, one-up		
		A	NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other	В		Radio button, one-up		
MJ6161Q007			NIJ.gov today?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site	В		Radio button, one-up		PromptedYo
MJ6161Q007			NIJ.gov today? What prompted you to visit the NIJ site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site	В	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYou
MJ6161Q007			NIJ.gov today? What prompted you to visit the NIJ site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site Another government site	В	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYo
MJ6161Q007			NIJ.gov today? What prompted you to visit the NIJ site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site Another DOJ site Another government site An association site	В	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYo
MJ6161Q007			NIJ.gov today? What prompted you to visit the NIJ site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site Another government site	В	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYo
MJ6161Q007			NIJ.gov today? What prompted you to visit the NIJ site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site Another government site An association site An university or college site	В	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYo
MJ6161Q006 MJ6161Q008 MJ6161Q009		В	NIJ.gov today? What prompted you to visit the NIJ site? Which website/link prompted you to visit? Which other website/link prompted you to visit the	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site An association site A university or college site A commercial site	BC	Y	Radio button, one-up vertical	Skip Logic Group*	PromptedYor Website/Link
MJ6161Q007		В	NIJ.gov today? What prompted you to visit the NIJ site? Which website/link prompted you to visit?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site An association site A university or college site A commercial site	BC	Y	Radio button, one-up vertical Radio button, one-up vertical Text area, no char limit Radio button, one-up	Skip Logic Group* Skip Logic Group*	PromptedYou Website/Link
MJ6161Q007 MJ6161Q008		В	NIJ.gov today? What prompted you to visit the NIJ site? Which website/link prompted you to visit? Which other website/link prompted you to visit the NIJ Site?	Background information on a topic List of resources on a topic Other Search engine Another website/link Email A colleague or instructor Social media post Prior use of the site Other I don't remember Another DOJ site Another government site An association site A university or college site A commercial site Other	BC	Y	Radio button, one-up vertical Radio button, one-up vertical Text area, no char limit	Skip Logic Group* Skip Logic Group*	PromptedYo Website/Link OE_Other Website/Link

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Willy out to a dain or sure that yet with a set of the personal part to the personal part t	KMJ6161Q012	OE_Accomplish	Α	Please tell us why you were unable to accomplish	NU .	A	N	Text area, no char limit	Skip Logic Group*	OE_Not Accomplish
County of the year of the first county of the county of	KMJ6161Q013		В	Will you be able to use the information you found on			Y	Drop down, select one	Skip Logic Group*	Able to use
The Confidence of the Confid	KMJ6161Q014		С			C, D	Y	Drop down, select one	Skip Logic Group*	Why unable to use
NAME				iound on the site today:						
Mode No. See No.	KMJ6161Q015		D	Were you looking for something that was general or specific in nature?	General		Y	Drop down, select one	Skip Logic Group*	Info type
Discount of the content on this works	KMJ6161Q016			How did you look for information on the site today?		Α	Y		Skip Logic Group*	How info found
A					I browsed the content and used the search box on this website I used a bookmark or link to go there directly	A				
KAUSEIG10277 A Were the search search seleptual? C D your primary reason) A Were the search search seleptual? C D your primary reason) A Were the search search seleptual? A Were the search search seleptual in the search search seleptual in the search search search search seleptual in the search						-				
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RESULTATION OF THE CONTROL OF THE CO	KMJ6161Q018		С			C	Υ		Skip Logic Group*	Search Difficulties
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Common					I was not sure what words to use in my search					
MUSISEIQUOZ Do you use a mobile device to access the intermet? Yes A Y Drop down, select one Skip Logic Group* Use Mobile No. No. No. No. No. No. No. No	VALICA CA COA O			Discourse discourse differential		D		Total and a second final	Object and Consumb	05.0
KMJ6161Q021 A Have you used a mobile device to access the Mindown Institute of Justice site in the past? No. KMJ6161Q022 B What type of information do you access on the NUJ site via a mobile device? (Select all that apply) Site via a mobile device? (Select all that apply) Guidance on assing or buying technology/equipment information or a use of contact training Materials for a course fin teaching Materials for a course fine for teaching find the materials for a course fine for teaching find find for the material find find find find find find find find	-		ь	experienced:						Difficulties
KM36161Q021 A New you used a mobile device to access the National Institute of Justice size the Material Institute of Justice Size of Institute of Inst	KMJ6161Q020			Do you use a mobile device to access the internet?		A	Y	Drop down, select one	Skip Logic Group*	Use Mobile
Section Section Section Section Skip Logic Group* Mobile info	KMJ6161Q021		Α		Yes	B, C, D	Υ	Drop down, select one	Skip Logic Group*	NIJ Mobile
Guidance on using or buying technology/equipment Information for a technology development available funding Apply toffind information on available funding Find or take training Materials for a course I'm teaching Materials for a course I'm teachi	KMJ6161Q022		В	What type of information did you access on the NIJ site via a mobile device? (Select all that apply)			Y	Checkbox, one-up vertical	Skip Logic Group*	Mobile Info
Information for a technology development project Apply for/find information and value funding Find or take training Materials for a course in taking Information for a research project Background information for a research project Background information for a research project Background information on a topic List of resources on a topic Other										
Find or take training Materials for a course i'm teaching Materials for a course i'm taking Materials for a course i'm taking Information for a resort project Background information on a topic List of resources on a topic Other										
Materials for a course im taking information for a research project Background information on a topic List of resources on a topic Other Mobile Info on the website that you would access on a mobile device? KMJ6161Q024 E What information would you access on a mobile device? What information would you access on a mobile device that is currently not available on the website? KMJ6161Q025 D How would you prefer to interact with NIJ on a mobile device? A mobile device? A mobile application mobile device? Moo No Radio button, one-up vertical Figher to interact with NIJ on a desktop or taptop Interacting with this agency? A mobile site interact with NIJ on a desktop or taptop I = Very Unlikely Y Radio button, scale, no don't know WordofMouthindex Other Mobile Info No No No No Radio button, scale, no don't know WordofMouthindex 1 = Very Unlikely 1 = Very Unlikely No Other Mobile Info No No No No No No Radio button, scale, no don't know Other Mobile Info No No No No No No Radio button, scale, no don't know Other Mobile Info No No No No Radio button, scale, no don't know Other Mobile Info Other Mobi										
Materials for a course in taking information for a research project Background information on a topic List of resources on a topic Other on the website that you would access on a mobile device? KMJ6161Q024 E What information would you access on a mobile device? No Text area, no char limit Skip Logic Group* No A mobile application mobile device? A mobile device? A mobile application or site littler with NIJ on a desktop or laptop How likely are you to discourage someone from interacting with this agency? KMJ6161Q026 KMJ6161Q026 KMJ6161Q026 A mobile device? A mobile device? A mobile device? A mobile application or site littler mobile application or site littl										
Background information on a topic Dither										
Care there pieces of information that are currently not on the website that you would access on a mobile device? No KMJ6161Q024										
KMJ6161Q023 C Are there pieces of information that are currently not on the website that you would access on a mobile device? KMJ6161Q024 E What information would you access on a mobile device that is currently not available on the website? D How would you prefer to interact with NIJ on a mobile device? A mobile application mobile device? A mobile site prefer to interact with NIJ on a desktop or laptop KMJ6161Q026 KMJ6161Q026 KMJ6161Q026 KMJ6161Q026 A mobile application or site prefer to interact with NIJ on a desktop or laptop 1=Very Unlikely 1=V Drop down, select one Skip Logic Group* Other Mobile Info N Text area, no char limit Skip Logic Group* OE_Other Mobile info Y Radio button, one-up vertical Y Radio button, one-up vertical Y Radio button, scale, no don't know WordofMouthIndex device? 1=Very Unlikely Y Radio button, scale, no don't know WordofMouthIndex device on the mobile device of the mobile application or site prefer to interact with NIJ on a desktop or laptop 1=Very Unlikely 1=Very Unlikely Y Radio button, scale, no don't know WordofMouthIndex don't know Y Radio button, scale, no don't know Y Radio button, scale, no don't know										
Comparison on the website that you would access on a mobile device? No No Text area, no char limit Skip Logic Group* OE_Other Mobile device that is currently not available on the website? No No Text area, no char limit Skip Logic Group* OE_Other Mobile device that is currently not available on the website? A mobile application A mobile application A mobile application or site I prefer to interact with NIJ on a desktop or laptop Text area, no char limit Skip Logic Group* OE_Other Mobile info OF_OTHER ADDITIONAL STATE ADDITIO	KMJ61610023		C	Are there pieces of information that are currently not		F	Υ	Drop down, select one	Skip Logic Group*	Other Mobile Info
KMJ6161Q024 E What information would you access on a mobile device that is currently not available on the website? N Text area, no char limit Skip Logic Group* OE_Other Mobile info				on the website that you would access on a mobile		_			Sub Edgio Gloup	Sale: Mobile Hill
Mobile device? A mobile site Either mobile application or site I prefer to interact with NIJ on a desktop or laptop 1=Very Unlikely Y Radio button, scale, no don't know WordoffMouthIndex 4 4 5 6 7 8 9 9	KMJ6161Q024		E	What information would you access on a mobile device that is currently not available on the website?	NO .		N	Text area, no char limit	Skip Logic Group*	
A mobile site Either mobile application or site Either mobile application or site Either mobile application or site I prefer to interact with NIJ on a desktop or laptop KMJ6161Q026	KMJ6161Q025		D		A mobile application		Y		Skip Logic Group*	Interaction Pref
How likely are you to discourage someone from interacting with this agency? How likely are you to discourage someone from interacting with this agency?				inobile device:	Either mobile application or site			verucai		
2 3 4 5 6 7 8 9	KMJ6161Q026						Y			WordofMouthIndex
3 4 5 6 7 8 9 Very Likely=10				interacting with this agency?	2			don't know		
5 6 7 8 9 Very Likely=10					3	1				
6 7 8 9 Very Likely=10					5	1				
					6 7	1				
Very Likely=10					8					
					Very Likely=10					

KMJ6161Q027	Demographics: Gender	What is your gender?	Male Female	Y	Radio button, one-up vertical	Gender
			Prefer not to respond			
	Demographics: Age	Which category includes your age?	Under 18	Y	Radio button, one-up vertical	Age
			18 - 24			
			25 - 34			
			35 - 44			
			45 - 54			
			55 - 64			
			65 or older			
			Prefer not to respond			
	OE_Improve Experience	If you could improve one thing about this website , what would it be?		N	Text area, no char limit	OE_Improvement