

**Welcome and Thank You Text**

**Welcome Text**

Thank you for providing your feedback.

**Thank You Text**

<b>Model Name</b>	<b>ForeSee Feedback Questions</b>
<b>Date</b>	<b>11/17/2016</b>



Question Text	Answer Choices
How do you rate your experience on this page?	1 Star 2 Stars 3 Stars 4 Stars 5 Stars
What is your feedback related to?	Website content/information Report a technical problem Experience looking for information Suggestion Compliment Other
Please describe your experience.	
Is this your first visit to this site?	Yes No
If you could make one improvement to the site, what would it be?	
Please describe the improvements you would like made to this page/site.	
Did you accomplish the task you came to this site for today?	Yes No Not Yet
What task were you trying to accomplish on this site today?	
Did you find what you were looking for?	Yes No Still looking
What were you looking for?	
What additional topics or subjects would you like to see added to this site?	
Which of the following issues, if any, did you experience on this site/page today? Select all that apply.	Information was not up to date Information did not answer my questions Language was not clear and concise Wording used was confusing Text was difficult to read Errors or typos on the page Other
Please describe what content was unclear or confusing on this page/site.	
What information were you looking for that you could not find?	
Did the search tool provide you with relevant results?	Yes No
How can we improve your experience with the search tool? Please share your suggestions.	
Did you utilize any of the filters/refinement options on the search results page?	Yes No
Did the filters/refinement options on the search page meet your needs?	Yes No
Please describe your experience using the search filters/refinement options.	
Are there any additional search filters/refinement options you want added to our search tool?	
Is there enough information provided with each search result to decide which to select?	Yes No
Please describe how we can improve the search results page.	
Please tell us about your experience with the site's search feature today. (Please select all that apply)	I had issues with the basic search process (how to use it, terms to enter)

	I had issues with the visual display of the search results (text size, images)
	I had issues with search results I received
	I had issues with sorting, filtering, advanced search, or lack of these options
	I had technical issues with the search feature
	The search feature met my needs today
	I had an issue with the search feature not listed
Did the search feature help you to locate what you were looking for today?	Yes
	Partially
	No
Which of the following did you primarily use when looking for information on the site?	Top Navigation
	Left Navigation
	Search Tool on Site
	Links in the Center
	External Search Tool (Google, Bing, Yahoo, etc.)
	Bookmarks
	Other
What type of difficulty, if any, did you encounter with the navigation process on this site?	Too many links to choose from
	Links did not take me where I expected
	Links labels were difficult to understand
	Search tool was not helpful
	Technical difficulties (e.g. broken links, error messages)
	Other
Please describe any links or labels that did not take you where you expected to go.	
What additional information should be included on this page?	
What additional information can we provide to you on this page?	
Did you click on a link that gave you an error message (broken link) during your visit?	Yes
	No
Please provide us with an explanation of what you were clicking on and trying to locate.	
What type of site performance issue(s) or technical error(s) did you encounter? (Select all that apply)	Pages were loading slowly or not at all
	I could not log into My Account
	Error messages that could not be resolved
	Broken Links
	The information I wanted was unavailable
	Other
Please describe the issue you experienced. Please provide as much detail as possible.	
Did you login to the site today?	Yes
	No, I tried but was unsuccessful
	No, I did not try to login
Please describe the issue you experienced logging in to the site.	
In which region of the country are you located?	Southeast
	Southwest
	Midwest
	Northeast
	West
	Outside the U.S.
Was the language translation on this page accurate?	Yes
	No
What content was not an accurate translation?	
In what additional language should content be available?	
What device are you using?	Desktop
	Smartphone
	Tablet
	Laptop
	Other