The text you see here will appear at the top and bottom of your survey, examples below.
Default text is included and you may modify this text as needed.

Welcome and Thank You Text

Welcome Text - Tablet / Phone

Thank you for visiting SEC.gov. You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Can we email or text you later, a brief customer satisfaction survey to share your opinions, so we can improve your mobile experience?

Thank You Text - Tablet / Phone

Thank you for taking our survey - and for helping us serve you better.
We appreciate your input!

Example Mobile

Thank you for visiting our site. You've been selected to participate in a brief survey to let us know how we can improve your experience. Please take a minute to share your opinions.

Required questions are denoted by an *

Thank you for taking our survey - and for helping us serve you better.

Cancel   Submit

ForeSee
ForeSee Privacy Policy
Contact Us

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	Label	Element Questions		Label	Satisfaction Questions		Label	Future Behaviors
		Look and Feel (1=Poor, 10=Excellent, Don't Know)			**Satisfaction**			**Return (1=Very Unlikely, 10=Very Likely)**
1	Look and Feel - Appeal	Please rate the **visual appeal** of this site.	16	Satisfaction - Overall	What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*	19	Return	How likely are you to **return to SEC.gov** in the future?
2	Look and Feel - Balance	Please rate the **balance of graphics and text** on this site.	17	Satisfaction - Expectations	How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*			**Recommend (1=Very Unlikely, 10=Very Likely)**
3	Look and Feel - Readability	Please rate the **readability of the pages** on this site.	18	Satisfaction - Ideal	How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	20	Recommend	How likely are you to **recommend SEC.gov** to someone else?
		Site Performance (1=Poor, 10=Excellent, Don't Know)						**Primary Resource (1=Very Unlikely, 10=Very Likely)**
4	Site Performance - Loading	Please rate how **quickly pages load** on this site.				21	Primary Resource	How likely are you to use SEC.gov **as your primary resource for obtaining information from this agency**?
5	Site Performance - Consistency	Please rate the **consistency of speed from page to page** on this site.						**Trust (1=Not at all Trustworthy, 10=Very Trustworthy)**
6	Site Performance - Completeness	Please rate how **completely the page content loads** on this site.				22	Trust - Level	Please rate your level of **trust** in SEC.
		Navigation (1=Poor, 10=Excellent, Don't Know)						
7	Navigation - Organized	Please rate **how well this site is organized**.						
8	Navigation - Options	Please rate the **options available for navigating** this site.						
9	Navigation - Layout	Please rate **how well the site layout helps you find what you need.**						
		Information Browsing (1=Poor, 10=Excellent, Don't Know)						
10	Information Browsing - Sort	Please rate the ability to **sort information by criteria that are important to you** on this site.						
11	Information Browsing - Narrow	Please rate the **ability to narrow choices to find the information you are looking for** on this site.						
12	Information Browsing - Features	Please rate how well the **features** on the site **help you find the information you need**.						
		Site Information (1=Poor, 10=Excellent, Don't Know)						
13	Site Information - Thoroughness	Please rate the **thoroughness of information** provided on this site.						
14	Site Information - Understandable	Please rate how **understandable** this site's **information** is.						
15	Site Information - Answers	Please rate how well the site's **information provides answers to your questions**.						

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label	Comments
			What is your primary reason for visiting the site today?	Search EDGAR for company filings or other documents		Y	Drop down, select one	Skip Logic Group*	Primary Reason	
				Research current regulations/rulings or SEC staff interpretations						
				Review recent news, press releases, speeches						
				Review or comment on proposed rules						
				Learn about enforcement or litigation activity				Randomize		
				File or find required forms						
				Learn about investing in general, including specific terms or topics						
				Submit a tip, complaint or referral about a possible securities law violation						
				Learn about the SEC in general or specific SEC Divisions or Offices						
				Watch an SEC webcast						
				Learn about careers/employment at the SEC						
				International regulatory policy/enforcement or training assistance						
				Other (Please specify.)	A					
		A	Please specify the other reason for your visit.			N	Text field, <100 char	Skip Logic Group*	Primary Reason - Other	
	Accomplish		Did you accomplish what you wanted to do today on this site?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish	
				No	A,B					
	OE_Accomplish	A	Please tell us why you were unable to accomplish your task today.			N	Text area, no char limit	Skip Logic Group*	Why Not Accomplish	
		B	What will you do next?	Try again later		Y	Radio button, one-up vertical	Skip Logic Group*	Do Next	
				Contact SEC by telephone						
				Contact SEC via email						
				Use the Online Feedback form						
				Contact SEC through regular mail						
				Try another website or other resource						
				Nothing, although I did not find what I was looking for						
				Other						
			How did you look for information or navigate the site today? (Please select all that apply.)	Top navigation bar		Y	Radio button, one-up vertical	Skip Logic Group*	Features Used	
				Search feature	B			Randomize		
				Clicked on links on the page (Spotlight, Latest News, Edgar button, etc.)						
				Page bookmark or favorite link						
				Site map						
				Used the Fast Answers page						
				Google or other search engine						
				I did not use any features/tools on the site today				Mutually Exclusive		
				I used a feature/tool not listed				Anchor Answer Choice		
		B	Did you use any of these search features while on the site today?	I used the EDGAR Company Filings search feature, but not other search features	B1	Y	Radio button, one-up vertical	Skip Logic Group*	Search Usage	
				I used search on the SEC website, but not the EDGAR Company filings search	B1					
				I used both EDGAR and another SEC site search option						
				I used search feature(s) while on the site, but I'm not sure of which type.	B1					
				No, I did not use any search tool features on the site						
		B1	Please tell us about your experience with the site's search features today. (Please select all that apply)	Results were not relevant/not what I wanted		Y	Checkbox, one-up vertical	Randomize	Search Experience	
				Too many results/I needed to refine my search						
				Not enough results				Skip Logic Group*		
				Returned NO results						
				Received error message(s)						
				Search speed was too slow						
				I experienced a different search issue				Anchor Answer Choice		
				I had no difficulty with search / results were helpful				Mutually Exclusive		
			How would you describe your browsing experience on the site today? (Please select all that apply.)	Links often did not take me where I expected		Y	Checkbox, one-up vertical		Navigation Experience	
				I had difficulty finding relevant information						
				Links and labels were difficult to understand						
				There were too many links or navigation options to choose from				Randomize		
				I had technical difficulties (error messages, broken links, etc.)						
				I could not navigate back to previous information						
				I had a different navigation difficulty				Anchor Answer Choice		
				I had no difficulty navigating the site				Mutually Exclusive		
	Acquisition Source		How were you referred to the site today?	Familiarity with the SEC or the website		Y	Radio button, one-up vertical		Acquisition Source	
				Search engine results						
				Word of mouth recommendation from someone I know						
				TV, radio, newspaper, or magazine mention						
				Link from another government website				Randomize		
				Bookmark to SEC.gov or specific page						
				Email(s) from the SEC						
				SEC posting on Twitter						
				SEC posting on Facebook						
				Internet blogs or discussion forums						
				Message directly from the SEC on a social network						

				Message or recommendation from a friend on a social network				
				YouTube video				
				Other				Anchor Answer Choice
				I was not referred to the site by anything specific				Anchor Answer Choice
	Role		What is your primary role in visiting the site today?			Y	Radio button, one-up vertical	Skip Logic Group*	Role
				Financial Analyst				
				Lawyer				
				Paralegal				
				Accountant				
				Private Investor				
				Institutional Investor				
				Regulated Entity or Associated Person				
				Researcher / Academia				
				General Public				
				Issuer				
				Filing Agent				
				SEC Employee				
				Student				
				Other Securities Regulator				
				Media				
				Federal Employee (non-SEC)				
				Consultant				
				Other (Please specify.)	A			
		A	Please briefly describe your role.			N	Text field, <100 char	Skip Logic Group*	Role - Other
	Visit Frequency		How often do you visit this site?	This is my first visit		Y	Radio button, one-up vertical		Visit Frequency
				Once every 6 months or less often				
				Once every few months				
				Monthly				
				Weekly				
				Daily or more often				
	OE_Improve Experience		What else would you like to share with us to help improve your online experience with SEC.gov?			N	Text area, no char limit		Improve