

Model Name DHA MSO-VSO Outreach Functional  
 Model ID **NEW MEASURE needs MID**  
 Partitioned No  
 Date 5/23/2017  
 Model Version NA

Red & Strike-Through: Delete  
 Underlined & Italicized: Re-order  
 Pink: Addition  
 Blue: Reword



Label	Element Questions	Label	Satisfaction Questions	Label	Future Behaviors
			<b>Satisfaction</b>		<b>Recommend Meetings and Engagements (1=Very Unlikely, 10=Very Likely)</b>
		Satisfaction - Overall	What is your <b>overall satisfaction</b> with meetings and engagements that you have had with the Defense Health Agency/Military Health System? <i>(1=Very Dissatisfied, 10=Very Satisfied)</i>	Recommend Meetings and Engagements	How likely are you to recommend meetings and engagements with DHA/MHS to someone else?
		Satisfaction - Expectations	How well have meetings and engagements with the DHA/MHS <b>met your expectations</b> ? <i>(1= Falls Short, 10=Exceeds)</i>		
		Satisfaction - Ideal	How do the meetings and engagements with DHA/MHS <b>compare to ideal organizational meetings and engagements</b> ? <i>(1=Not Very Close, 10=Very Close)</i>		



QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
		How do you prefer to get information from the DHA/MHS?	Meetings (physical location) Online meetings From my supervisor or through my organization Website Social media Email RSS feeds Printed materials (regular mail or pickup) Other No preference		Y	Radio button, one-up vertical	Skip Logic Group*	Info Channel Preference
	<b>A</b>	Please tell us how you prefer to receive DHA/MHS information:			N	Text field, <100 char	Skip Logic Group*	Info Channel OE
		Does your organization share DHA/MHS content with others?	Yes No Not sure	<b>A, B</b> <b>B</b> <b>B</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Share Content
	<b>A</b>	How often does your organization share DHA/MHS content?	Constantly Weekly or several times a week Monthly or several times a month Every few months Once every six months or less often Not sure		Y	Radio button, one-up vertical	Skip Logic Group*	Share Frequency
	<b>A</b>	In what ways does your organization share DHA/MHS content with others? (Please select all that apply.)	In meetings Email alerts Social media Website Blog posts RSS feeds Printed material (newsletter, brochures, etc.) Other Not sure		Y	Checkbox, one-up vertical	Skip Logic Group*	Share Method
	<b>B</b>	Is there anything we could do further to make it more likely that you would repurpose communications material from DHA/MHS?	Yes No, nothing further needed Not sure	<b>B1</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Share Improve Idea
	<b>B1</b>	If you have any ideas on how we can make it easier to repurpose our communications (or content) please share them here.			N	Text area, no char limit	Skip Logic Group*	Share Improve OE
		Have you attended DHA/MHS meetings? (physical or online)	Yes No	<b>A, B</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Meeting Attended
	<b>A</b>	Please indicate which type of meeting you have attended. (Please select all that apply.)	Quarterly executive meetings Working Group meetings (8 per year) Other meetings provided by DHA/MHS	<b>Q</b> <b>W</b>	Y	Checkbox, one-up vertical	Skip Logic Group*	Meeting Type
	<b>A</b>	How long ago was the last meeting you attended?	Less than a month ago 1 to 2 months ago 3 to 4 months ago 5 to 6 months ago More than 6 months ago		Y	Radio button, one-up vertical	Skip Logic Group*	Meeting Last Attend
	<b>A</b>	Were you asked for your input on the next meeting topic?	Yes No		Y	Radio button, one-up vertical	Skip Logic Group*	Meeting Topic Requested

			Not applicable					
	<b>A</b>	Are you aware that you can suggest topics for future meetings?	Yes		Y	Radio button, one-up vertical	Skip Logic Group*	Meeting Topic Aware
			No	<b>A1</b>				
			Not applicable	<b>A1</b>				
	<b>A1</b>	If you have any ideas for future meeting topics that you would like to share in this survey, please provide them here.			N	Text area, no char limit	Skip Logic Group*	Meeting Topic OE
	<b>B</b>	Where have you attended meetings? (Please select all that apply.)	Gatehouse Facility	<b>C</b>	Y	Checkbox, one-up vertical	Skip Logic Group*	Meeting Venue
			DHA building	<b>C</b>				
			Other physical location					
			Via telecom / attended online	<b>D</b>				
	<b>C</b>	If you have any comments regarding physical aspects or access to the Gatehouse or DHA building venues, please share them here.			N	Text area, no char limit	Skip Logic Group*	Meeting Venue OE
	<b>D</b>	Did you have any issues with connecting, or your ability to participate in discussion, during your last online or telecom meeting?	Yes I had issues	<b>D1</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Meeting Online Issues
			No issues					
	<b>D1</b>	Please describe the issue you had with your online connection or your ability to participate.			N	Text area, no char limit	Skip Logic Group*	Meeting Online OE
	<b>Q</b>	<b>Please select the answer that best completes the following statements about quarterly meetings:</b>  The length of the quarterly executive meetings is:	Too short		Y	Radio button, one-up vertical	Skip Logic Group*	Meet Q Length
			About right					
			Too long					
	<b>Q</b>	Quarterly executive meetings should be held:	Less often		Y	Radio button, one-up vertical	Skip Logic Group*	Meet Q Frequency
			Current schedule is about right					
			More often					
	<b>Q</b>	The topics chosen for quarterly meeting are:	Never of interest		Y	Radio button, one-up vertical	Skip Logic Group*	Meet Q Topic Interest
			Rarely of interest					
			Sometimes of interest					
			Often of interest					
			Always of interest					
	<b>Q</b>	The degree of usefulness of quarterly meeting content is:	Never useful	<b>Q1</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Meet Q Usefulness
			Rarely useful	<b>Q1</b>				
			Sometimes useful	<b>Q1</b>				
			Often useful					
			Always useful					
	<b>Q1</b>	Please share any ideas on how we can make the quarterly meetings more useful for you.			N	Text area, no char limit	Skip Logic Group*	Meet Q Useful OE
	<b>W</b>	<b>Please select the answer that best completes the following statements about working group meetings:</b>  The length of the working group meetings is:	Too short		Y	Radio button, one-up vertical	Skip Logic Group*	Meet W Length
			About right					
			Too long					
	<b>W</b>	Working group meetings should be held:	Less often		Y	Radio button, one-up vertical	Skip Logic Group*	Meet W Frequency
			Current schedule is about right					
			More often					
	<b>W</b>	The topics chosen for working group meetings are:	Never of interest		Y	Radio button, one-up vertical	Skip Logic Group*	Meet W Topic Interest
			Rarely of interest					
			Sometimes of interest					
			Often of interest					
			Always of interest					

	<b>W</b>	The degree of usefulness of working group meeting content is:	Never useful	<b>W1</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Meet W Usefulness
			Rarely useful	<b>W1</b>				
			Sometimes useful	<b>W1</b>				
			Often useful					
			Always useful					
	<b>W1</b>	Please share any ideas on how we can make the working group meetings more useful for you.			N	Text area, no char limit	Skip Logic Group*	Meet W Useful OE
		Have you reviewed or shared any of the communication Toolkits provided by DHA/MHS?	Yes	<b>T</b>	Y	Radio button, one-up vertical	Skip Logic Group*	Toolkit Access
			No					
			Not sure					
	<b>T</b>	<b>Please select your level of agreement with the following statements about DHS/MHS Toolkits:</b>  Toolkit content is clear and easy to understand.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Skip Logic Group*	Toolkit Clarity
			2					
			3					
			4					
			5					
			6					
			7					
			8					
			9					
			10=Strongly Agree					
			Don't know					
	<b>T</b>	Toolkit information is thorough and complete.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Skip Logic Group*	Toolkit Complete
			2					
			3					
			4					
			5					
			6					
			7					
			8					
			9					
			10=Strongly Agree					
			Don't know					
	<b>T</b>	Toolkit information has been useful to me or my organization.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Skip Logic Group*	Toolkit Useful
			2					
			3					
			4					
			5					
			6					
			7					
			8					
			9					
			10=Strongly Agree					
			Don't know					
	<b>T</b>	Overall, I've been satisfied with the Toolkits I've reviewed.	1=Strongly Disagree	<b>T1</b>	Y	Radio button, scale, has don't know	Skip Logic Group*	Toolkit Satisfaction
			2	<b>T1</b>				
			3	<b>T1</b>				
			4	<b>T1</b>				
			5	<b>T1</b>				
			6	<b>T1</b>				

			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
	<b>T1</b>	If you have any comments about how we might improve any Toolkits you have reviewed, please share them here. (Please include the Toolkit topic as well.)			N	Text area, no char limit	Skip Logic Group* Toolkit Improve OE
		Have you worked with DHA/MHS to help you or your organization to understand and/or implement aspects of the NDAA (National Defense Authority Act)?	Yes	N	Y	Radio button, one-up vertical	Skip Logic Group* NDAA Help Given
			No				
	<b>N</b>	How satisfied were you with the NDAA support you received from DHA/MHS?	1=Very Dissatisfied	<b>N1</b>	Y	Radio button, scale, has don't know	Skip Logic Group* NDAA Satisfaction
			2	<b>N1</b>			
			3	<b>N1</b>			
			4	<b>N1</b>			
			5	<b>N1</b>			
			6	<b>N1</b>			
			7				
			8				
			9				
			10=Very Satisfied				
			Don't know				
	<b>N1</b>	If you have any ideas on how we could improve our NDAA support to your or others, please share them here.			N	Text area, no char limit	Skip Logic Group* Acquisition Source - Other
		Which best describes you?	Active duty service member (includes all uniformed services)		Y	Radio button, one-up vertical	Role
		Optional role "best describes you" - also see below yellow set, which may be better for you. On that we can skip the second (A) grouping if you wish, or move a couple of them up to first group as well	Retired service member				
			National Guard or Reserve member (active, reserve or retired)				
			Family of active duty service member				
			Family of retired service member				
			Family of National Guard or Reserve member				
			Other (provider, staff, government, media, etc.)				
		Do you belong to any of these Military or Veteran Service Organizations? (Please select all that apply.)	Air Force Association (AFA)	<b>B</b>	Y	Checkbox, one-up vertical	Skip Logic Group* MSO Key Groups
			American Legion	<b>B</b>			
			AMVETS (American Veterans)	<b>B</b>			
			AMSUS, the Society of Federal Health Professionals	<b>B</b>			
			Association of Military Surgeons of the US	<b>B</b>			
			Association of the United States Army (AUSA)	<b>B</b>			
			Association of the United States Navy (AUSN)	<b>B</b>			
			Blue Star Families	<b>B</b>			
			Fleet Reserve Association (FRA)	<b>B</b>			
			Military Officers Association of America (MOAA)	<b>B</b>			
			National Guard Association of the United States (NGAUS)	<b>B</b>			
			National Military Family Association (NMFA)	<b>B</b>			
			Reserve Officers Association (ROA)	<b>B</b>			
			VFW (Veterans of Foreign Wars)	<b>B</b>			
			I belong to another Military or Veterans Service Organization	<b>A, B</b>			
			I do not belong to any Military or Veteran Service organizations				Mutually Exclusive
	<b>A</b>	Are you a member of any of these other organizations? (Please select all that apply.)	Army Aviation Association of America (AAAA)		N	Checkbox, one-up vertical	Skip Logic Group* MSO Other Groups
			Blue Star Families				
			Commissioned Officers Association of the US Public Health Service (COA)				
			Chief Warrant Officers Association of the US Coast Guard (CWOA)				
			Enlisted Association of the National Guard of the United States (EANGUS)				
			Gold Star Wives of America (GSW)				
			Jewish War Veterans of the United States of America (JWV)				
			Marine Corps League (MCL)				
			Iraq and Afghanistan Veterans of America				
			Marine Corps Reserve Association (MCRA)				

			Military Chaplains Association of the United States of America (MCA)						
			Military Order of the Purple Heart (MOPH)						
			Naval Enlisted Reserve Association (NERA)						
			Non Commissioned Officers Association (NCOA)						
			Service Women's Action Network (SWAN)						
			The Retired Enlisted Association (TREA)						
			Tragedy Assistance Program for Survivors (TAPS)						
			United States Army Warrant Officers Association (USAWOA)						
			USCG Chief Petty Officers Association (CPOA)						
			Vietnam Veterans of America (VVA)						
			None of the above						Mutually Exclusive
	<b>B</b>	If there are consistent themes or issues raised by your members around health care and benefits for which DHA/MHS could provide support, please share them here.			N	Text area, no char limit	Skip Logic Group*		MSO Concerns OE
	<b>B</b>	Would your group be interested in having a DHA speaker speak at any of your meetings or conferences?	We already do this		N	Radio button, one-up vertical	Skip Logic Group*		MSO wants DHA
			Yes we would like to explore this						
			Not at this time						
			Don't know						
	<b>B</b>	Which of these social media applications are used by your organization? (Please select all that apply.)	Facebook		N	Checkbox, one-up vertical	Skip Logic Group*		MSO/VSO Social Media
			Flickr						
			Google+						
			Instagram						
			LinkedIn						
			Pinterest						
			reddit						
			StumbleUpon						
			Tumblr						
			Twitter						
			YouTube						
			Other type of social media						
			Not sure						
		<b>We value your feedback!</b> If you have thoughts on how to improve future DHA/MHS events or communications, please share them with us here.			N	Text area, no char limit			Improvements OE
		Finally, if there are any new topics you would like to see covered in future events, communications, or toolkits, please share your ideas here.			N	Text area, no char limit			New Topics OE