


Model Name	TRICARE Publications Functional	Red & Strike-Through: Delete	
Model ID	NEW MEASURE NEEDS MID	<u>Underlined & Italicized</u> : Re-order	
Partitioned	No	Pink: Addition	
Date	5/11/2017	Blue: Reword	
Model Version	UPDATE		

Label	Element Questions	Label	Satisfaction Questions	Label	Future Behaviors
<div data-bbox="558 418 1285 561" data-label="Text"> <p>No Model</p> </div>					

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QID	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Type	Special Instructions	CQ Label
		What is your overall satisfaction with the content of TRICARE's publications?	1=Very Dissatisfied 2 3 4 5 6 7 8 9 10=Very Satisfied		Y	Radio button, scale, no don't know		Satisfaction
		My primary interest in TRICARE's publications was:	For myself or a family member in my household For a friend or family member (not living in my household) For a physician's office/hospital For a patient or client For a public health agency For a research institution For a business/workplace For an educational institution or teaching purposes For a school/class project For a news report or article Other		Y	Radio button, one-up vertical		Publ - Info Usage
		How did you look for or obtain the publications of interest to you today? (Please select all that apply.)	I used the website's category dropdowns to narrow to items of interest I used the website's publications key word entry field I looked over the entire list of publications on the website I came directly to the publication from an email link I came directly to the publication from a link on the internet I used an external search engine (Google, Bing, etc.) I received a physical copy of the publication I saw a printed reference (poster, brochure, magazine, mailing, etc.) Other	A A A	Y	Checkbox, one-up vertical	Skip Logic Group*	Access Method
	A	Did you find the publication(s) you were interested in?	Yes No	C B	Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish Site
	B	Please tell us what publications you were unable to find:			N	Text area, no char limit	Skip Logic Group*	Accomplish Site No OE
	C	Was it easy to find the publication(s) you were seeking?	Yes No		Y	Radio button, one-up vertical	Skip Logic Group*	Accomplish Site Easy
	C1	Please briefly describe the difficulty you had finding the publications you were seeking:			N	Text area, no char limit	Skip Logic Group*	Accomplish Site Not Easy OE
		Did the publication(s) you accessed contain relevant and complete information?	Yes No I did not access any publications		Y	Radio button, one-up vertical	Skip Logic Group*	Publication Relevance
	A	Please describe what information was irrelevant or incomplete (include publication name/topic if possible):			Y	Text area, no char limit	Skip Logic Group*	Publication Relevance OE
		Please select your level of agreement with the following statements about TRICARE's publications: Titles are relevant and easy to understand.	1=Strongly Disagree 2 3 4 5 6		Y	Radio button, scale, has don't know		Publ Agree: Subject Lines

			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
		The information provided is valuable to me or my organization.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Publ Agree: Valuable
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
		The content is clear and easy to understand.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Publ Agree: Clarity
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
		There is enough information provided for me to take action on (if necessary).	1=Strongly Disagree		Y	Radio button, scale, has don't know	Publ Agree: Action
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
		The supplemental links provided in the publication are useful.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Publ Agree: Links Useful
			2				
			3				
			4				
			5				
			6				
			7				
			8				
			9				
			10=Strongly Agree				
			Don't know				
		The length of the publication is appropriate.	1=Strongly Disagree		Y	Radio button, scale, has don't know	Publ Agree: Length
			2				
			3				
			4				
			5				
			6				

				7				
				8				
				9				
				10=Strongly Agree				
				Don't know				
		Which best describes you?	Active duty service member (includes all uniformed services)		Y	Radio button, one-up vertical	Skip Logic Group*	Role
			Retired service member					
			National Guard or Reserve member (active, reserve or retired)					
			Family of active duty service member					
			Family of retired service member					
			Family of National Guard or Reserve member					
			Other (provider, staff, government, media, etc.)					
		How often do you access TRICARE's publications?	This is my first time		Y	Radio button, one-up vertical	Skip Logic Group*	Access Frequency
			Once every 6 months or less often	A				
			Once every few months	A				
			Monthly	A				
			Weekly or more often	A				
	A	On what device do you typically access TRICARE's publications?	Desktop/laptop computer		Y	Radio button, one-up vertical	Skip Logic Group*	Access Device
			Smartphone					
			Tablet					
			None of these					
	A	On average, how many other people do you share the information with?	No one other than myself		Y	Radio button, one-up vertical	Skip Logic Group*	Access Sharing
			1-5 people					
			6-20 people					
			21-50 people					
			51-100 people					
			More than 100 people					
		What is your gender?	Male		N	Radio button, one-up vertical		Demos: Gender Fed Govt
			Female					
			Prefer not to respond					
		Which category includes your age?	Under 25		N	Radio button, one-up vertical		Demos: Age
			25 - 34					
			35 - 44					
			45 - 54					
			55 - 64					
			65 or older					
			Prefer not to respond					
		If there are any new topics you would like to see covered in a future publication, please share your idea here:			N	Text area, no char limit		New Publications
		If you have other thoughts on improving TRICARE's publications (regarding either the publications themselves, or on using the publications website area), please share them here:			N	Text area, no char limit		Improvements