

Welcome and Thank You Text

Welcome Text

Thank you for visiting the Research.gov site. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the National Science Foundation. Please take a minute or two to give us your opinions. The feedback you provide will help us enhance our site and serve you better in the future. All results are strictly confidential.

Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

Thank You Text

Thank you for your time in completing this survey. Your input is very valuable to us and we will take it into consideration.





Customer Satisfaction Survey

Thank you for visiting the Research.gov site. You have been randomly selected to take part in this survey that is being conducted by ForeSee on behalf of the National Science Foundation. Please take a minute or two to give us your opinions. The feedback you provide will help us enhance our site and serve you better in the future. All results are strictly confidential.

Thank you for your time in completing this survey. Your input is very valuable to us and we will take it into consideration.

Cancel



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ForeSee ForeSee Privacy Policy Survey Support

Model Instance Name: Research.gov Satisfaction Survey V2

MID: g85V1RQk0AwlxRNRdkw5pA4C

Date: Fill In Date **Research.gov Satisfaction Survey** Model questions utilize the ACSI methodology to determine scores and impacts **ELEMENTS (drivers of satisfaction) CUSTOMER SATISFACTION** Content (1=Poor, 10=Excellent, Don't Know) Satisfaction (1=Poor, 10=Excellent) 1 Content - Accuracy Please rate your perception of the accuracy of information on this site. 17 Satisfaction - Overall What is your **overall satisfaction** with this site? 2 Content - Quality Please rate the quality of information on this site. 18 Satisfaction - Expectations How well does this site meet your expectations? Content - Freshness 19 Satisfaction - Ideal Please rate the freshness of content on this site. How does this site compare to your idea of an ideal website? Functionality (1=Poor, 10=Excellent, Don't Know) 4 Functionality -Please rate the usefulness of the services provided on this site. Usefulness 5 Functionality -Please rate the **convenient placement of the services** on this site. Convenient 6 Functionality - Variety Please rate the variety of services on this site. ook and Feel (1=Poor, 10=Excellent, Don't Know) 7 Look and Feel - Appeal Please rate the **visual appeal** of this site. 8 Look and Feel - Balance Please rate the balance of graphics and text on this site. 9 Look and Feel -Please rate the readability of the pages on this site. Readability Navigation (1=Poor, 10=Excellent, Don't Know) 10 Navigation - Organized Please rate how well the site is organized. 11 Navigation - Options Please rate the options available for navigating this site. 12 Navigation - Layout Please rate how well the site layout helps you find what you are looking for. 13 Navigation - Clicks Please rate the number of clicks to get where you want on this site. Site Performance (1=Poor, 10=Excellent, Don't Know) 14 Site Performance -Please rate how quickly pages load on this site. Loading 15 Site Performance -Please rate the **consistency of speed from page to page** on this site. Consistency 16 Site Performance -Please rate the ability to load pages without getting error messages on this site. Errors

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	Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST											
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label			
MAC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)				Radio button, one-up vertical	OPS Group	Role			
				Sponsored Projects Office (SPO)	1							
				Authorized Organizational Representative (AOR)								
				Research Administration								
				Financial Functions User								
				NSF Staff								
				General public								
				Government representative or employee								
				Student								
				Other	Α							
MAC0471		Α	Other role			N	Text area, no char limit	OPS Group	Other Role			
MAC0473			How frequently do you visit Research.gov?	First time			Radio button, one-up vertical		Frequency			
				Daily	1							
				Weekly	1							
				Monthly]							

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			Research.gov Satisfac	tion Survey V2 CUSTOM QUESTION LIST					
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
				Less than once a month					
MAC0474			What is your purpose in visiting Research.gov today? (Please check all that apply)	Create, edit and submit project reports for my NSF awards		Y	Checkbox, one- up vertical	OPS Group	Purpose
				Deposit or manage publications (NSF Public Access Repository (NSF-PAR))					
				Perform cash management and financial functions for my NSF awards					
				Create and submit notifications and requests					
				Check proposal status					
				Add users and/or manage roles					
				Find information about federally funded research					
				Submit images or videos					
MAC0475		Α	Other purpose:	Other	Α	N	Text field, <100	OPS Group	Other Purpose
							char	·	·
MAC0476			Were you able to accomplish what you came to the site to do?	Yes		Y	Radio button, one-up vertical	Skip Logic Group	Find info
				Partially	A, B				
				Just browsing					
				No	A, B				
MAC0477		Α	What were you unable to accomplish?			N	Text area, no char limit	Skip Logic Group	Other Looking for
MAC0478		В	Since you were not able to accomplish everything you came to the site for, what will you do next?	Nothing, although I did not find/complete what I wanted		Y	Radio button, one-up vertical	Skip Logic Group	Do next
				Call NSF					
				Email Research.gov					
				Use Research.gov's Live Chat					
				Return to Research.gov web site later and try again					
				Ask a colleague					
				Other	С				
MAC0479		С	What else will you do next?			N	Text area, no char limit	Skip Logic Group	Do Next Other
STE0095168			How would you describe your experience navigating Research.gov?	Navigation easily directed me where I needed to go		Y	Radio button, one-up vertical	Skip Logic Group	Nav Experience
				Navigation got me to where I needed to go after a few additional clicks	В, С				
				Navigation was extremely difficult, but I eventually got to the right place	B, C				
				I had to rely on search to locate what I needed	B, C				
				I was not successful in getting to the right place	B, C				
				Other	Α				
STE0095133		A	How else would you describe your navigation experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Experience
STE0095134		В	What difficulties did you experience? (Please check all that apply)	The site's global navigation was difficult (e.g., navigating to a service)		Y	Checkbox, one- up vertical	Skip Logic Group	Nav Difficulties
				Navigation within a specific service was difficult (e.g., navigating within ACM\$, Project Reports)					
				Links often did not take me where I expected					
				Navigation link labels were unclear					
				Too many links / navigation options to choose from					
				I had technical difficulties (error messages, broken links, etc.)	E				
				I could not navigate back to previous information					
				Navigation was organized in an unexpected way Other	D				
STE0095135		D	What other difficulties did you experience?	Oute		N	Text area, no char limit	Skip Logic Group	OE_Nav Difficulties
STE0095169		С	Please describe the details of any navigation difficulties you experienced.			N	Text area, no char limit	Skip Logic Group	OE_Nav Diff Pages
			инновное уби ехрепенсей.						

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	OUESTION		Trescuronigov Sunsinc	tion Survey V2 CUSTOM QUESTION LIST		Required	Туре	Special	
QID		Skip From	Question Text	Answer Choices	Skip To	Y/N	Туре	Instructions	CQ Label
UNG0120642		E	Please briefly describe, 1) where on the site you experienced technical difficulties and, 2) what type of technical difficulties you experienced.			N	Text area, no char limit	Skip Logic Group	OE_Nav Diff Tech details
STE0095136			Did you try to log in to Research gov today?	Yes, using my NSF ID Yes, using my organization credentials (InCommon)	A, B	Y	Radio button, one-up vertical	Skip Logic Group	Login Tried
				No	,_				
STE0095170		A	How would you describe your Research.gov login experience today?	I logged in successfully the first time I tried		Y	Radio button, one-up vertical	Skip Logic Group	Login Success
				I logged in successfully but I had to reset my password	С				
				l logged in successfully after more than one try I was unable to log in	С				
JIB0147436		С	Did you try to reset your password today?	Yes, successfully Yes, but I had to contact NSF for help	D	Y	Radio button, one-up vertical	Skip Logic Group	Login Password Reset
				Yes, but I was not successful No, I did not try	D				
JIB0147437		D	Please describe any trouble you encountered resetting your password.	ino, i did not dy		N	Text area, no char limit	Skip Logic Group	OE_Login Password Reset
STE0095171		В	Please describe any areas of confusion you experienced while attempting to log in.			N	Text area, no char limit	Skip Logic Group	OE_Login Exper
MAC0480			Which Research.gov services did you access today? (Please check all that apply)	Project Reports		Y	Checkbox, one- up vertical	Skip Logic Group	Services
				Deposit or Manage Publications (NSF Public Access Repository (NSF-PAR))					
				Award Cash Management \$ervice					
				Research Spending & Results Application Submission Web Services					
				Proposal Status					
				Notification & Requests					
				User Management					
				Submit Image/Video					
MAC0481			Which other Research.gov services did you access today?	Other		N	Text area, no char limit	Skip Logic Group	Other Service
STE0095137			What one improvement would be most important for you to have on Research.gov?			N	Text area, no char limit		One Improvement
MAC0482			Please share any additional feedback on Research.gov:			N	Text area, no char limit		Feedback

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			Research.gov Satisfac	tion Survey V2 CUSTOM QUESTION LIST					
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
MAC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)			Y	Radio button, one-up vertical	OPS Group	Role
				Sponsored Projects Office (SPO) Authorized Organizational Representative (AOR) Research Administration Financial Functions User NSF Staff General public Government representative or employee Student					
MAC0471		A	Other role	Other	A	N	Text area, no	OPS Group	Other Role
MAC0473			, , ,	First time Daily Weekly Monthly		Y	char limit Radio button, one-up vertical		Frequency

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			Research.gov Satisfac	tion Survey V2 CUSTOM QUESTION LIST					
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
				Less than once a month					
MAC0474			What is your purpose in visiting Research.gov today? (Please check all that apply)	Create, edit and submit project reports for my NSF awards		Y	Checkbox, one- up vertical	OPS Group	Purpose
				Deposit or manage publications (NSF Public Access Repository (NSF-PAR))					
				Perform cash management and financial functions for my NSF awards					
				Create and submit notifications and requests					
				Check proposal status					
				Add users and/or manage roles					
				Find information about federally funded research					
				Submit images or videos					
				Other	Α				
MAC0475		Α	Other purpose:			N	Text field, <100 char	OPS Group	Other Purpose
MAC0476			Were you able to accomplish what you came to the site to do?	Yes		Y	Radio button, one-up vertical	Skip Logic Group	Find info
			line site to do:	Partially	_ A B				
				· · · · · · · · · · · · · · · · · · ·	A, B				
				Just browsing					
				No	A, B		L .		
MAC0477		A	What were you unable to accomplish?			Ν	Text area, no char limit	Skip Logic Group	Other Looking for
MAC0478		В	Since you were not able to accomplish everything you came to the site for, what will you do next?	Nothing, although I did not find/complete what I wanted		Y	Radio button, one-up vertical	Skip Logic Group	Do next
				Call NSF					
				Email Research.gov					
				<u> </u>					
				Use Research.gov's Live Chat					
				Return to Research.gov web site later and try again					
				Ask a colleague					
				Other	С				
MAC0479		С	What else will you do next?			N	Text area, no char limit	Skip Logic Group	Do Next Other
STE0095168			How would you describe your experience navigating Research.gov?	Navigation easily directed me where I needed to go		Υ	Radio button, one-up vertical	Skip Logic Group	Nav Experience
				Navigation got me to where I needed to go after a few additional clicks	в, с				
				Navigation was extremely difficult, but I eventually got to the right place	В, С				
				I had to rely on search to locate what I needed	B, C				
				I was not successful in getting to the right place	в, с				
				Other	Α				
STE0095133		Α	How else would you describe your navigation experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Experienc
STE0095134		В	What difficulties did you experience? (Please check all that apply)	The site's global navigation was difficult (e.g., navigating to a service)		Y	Checkbox, one- up vertical	Skip Logic Group	Nav Difficulties
			11.37	Navigation within a specific service was difficult (e.g., navigating within ACM\$, Project Reports)					
				Links often did not take me where I expected					
				Navigation link labels were unclear					
				Too many links / navigation options to choose from					
				I had technical difficulties (error messages, broken links, etc.)	E				
				I could not navigate back to previous information					
				Navigation was organized in an unexpected way					
STE0095135		D	What other difficulties did you experience?	Other	D	N	Text area, no	Skip Logic Group	OE Nav Difficulties
STE0095169		С	Please describe the details of any navigation			N	char limit Text area, no	Skip Logic Group	OE Nav Diff Pages
			difficulties you experienced.			.,	char limit		= Dill i ages

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	QUESTION					Required	Type	Special	
QID		Skip From	Question Text	Answer Choices	Skip To	Y/N	"	Instructions	CQ Label
JNG0120642		E	Please briefly describe, 1) where on the site you			N	Text area, no	Skip Logic Group	OE_Nav Diff Tech
			experienced technical difficulties and, 2) what				char limit		details
			type of technical difficulties you experienced.						
STE0095136			Did you try to log in to Research.gov today?	Yes, using my NSF ID	A, B	Y	Radio button, one-up vertical	Skip Logic Group	Login Tried
				Yes, using my organization credentials (InCommon)	A, B		one-up vertical		
				No	7.,2				
STE0095170		Α	How would you describe your Research.gov	I logged in successfully the first time I tried		Y	Radio button,	Skip Logic Group	Login Success
			login experience today?				one-up vertical		.,
				I logged in successfully but I had to reset my password	С				
					C				
				I logged in successfully after more than one try					
				I was unable to log in	С				
		С	Did you try to reset your password today?	Yes, successfully		Υ	Radio button,	Skip Logic Group	Login Password
				Voc. but I had to contact NCE for bala			one-up vertical		Reset
				Yes, but I had to contact NSF for help Yes, but I was not successful	D D				
				No, I did not try	,				
		D	Please describe any trouble you encountered	ino, i did not try		N	Text area, no	Skip Logic Group	OE Login Password
			resetting your password.				char limit	okip Logic Group	Reset
STE0095171		В	Please describe any areas of confusion you			N	Text area, no	Skip Logic Group	OE Login Exper
			experienced while attempting to log in.				char limit		
MAC0480			Which Research.gov services did you access	Project Reports		Y	Checkbox, one-	Skip Logic Group	Services
			today? (Please check all that apply)				up vertical		
				Deposit or Manage Publications (NSF Public Access Repository (NSF-PAR))					
				Award Cash Management \$ervice					
				Research Spending & Results					
				Application Submission Web Services					
				Proposal Status					
				Notification & Requests					
				User Management					
				Submit Image/Video					
144.00404			NAthrick other December 2011	Other		N.	T4	Chia Lauia Cu	Other Comi
MAC0481			Which other Research.gov services did you access today?			N	Text area, no char limit	Skip Logic Group	Other Service
STE0095137			What one improvement would be most			N	Text area, no		One Improvement
			important for you to have on Research.gov?				char limit		
/AC0482			Please share any additional feedback on			N	Text area, no		Feedback
		1	Research.gov:				char limit		

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
/AC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)			Y	Radio button, one-up vertical	OPS Group	Role
				Sponsored Projects Office (SPO)					
				Authorized Organizational Representative (AOR)					
				Research Administration					
				Financial Functions User					
				NSF Staff					
				General public					
				Government representative or employee					
				Student					
				Other	Α				
1AC0471		Α	Other role			N	Text area, no char limit	OPS Group	Other Role
AC0473			How frequently do you visit Research.gov?	First time		Y	Radio button, one-up vertical		Frequency
				Daily	1				
				Weekly	1				
				Monthly	1				

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			Research.gov Satisfacti	on Survey V2 CUSTOM QUESTION LIST					
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
				Less than once a month					
MAC0474				Create, edit and submit project reports for my NSF awards		Y	Checkbox, one- up vertical	OPS Group	Purpose
				Deposit or manage publications (NSF Public Access Repository (NSF-PAR))					
				Perform cash management and financial functions for my NSF awards					
				Create and submit notifications and requests	1				
				Check proposal status					
				Add users and/or manage roles					
				Find information about federally funded research					
				Submit images or videos					
				Other	Α				
MAC0475		Α	Other purpose			N	Text field, <100 char	OPS Group	Other Purpose
MAC0476			Were you able to accomplish what you came to the site to do?	Yes		Y	Radio button, one-up vertical	Skip Logic Group	Find info
				Partially	A, B				
				Just browsing	1				
				No	A, B				
MAC0477		Α	What were you unable to accomplish?			N	Text area, no char limit	Skip Logic Group	Other Looking for
MAC0478				Nothing, although I did not find/complete what I wanted			Radio button, one-up vertical	Skip Logic Group	Do next
				Call NSF	1				
				Email Research.gov	1				
				Use Research.gov's Live Chat	1				
				Return to Research.gov web site later and try again	1				
				Ask a colleague	1				
				Other	С				
MAC0479		С	What else will you do next?			N	Text area, no char limit	Skip Logic Group	Do Next Other
STE0095168				Navigation easily directed me where I needed to go		Υ	Radio button, one-up vertical	Skip Logic Group	Nav Experience
				Navigation got me to where I needed to go after a few additional clicks	В, С				
				Navigation was extremely difficult, but I eventually got to the right place	в, с				
				I had to rely on search to locate what I needed	в, с				
				I was not successful in getting to the right place	в, с				
				Other	A				
STE0095133		А	How else would you describe your navigation experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Experience
STE0095134				The site's global navigation was difficult (e.g., navigating to a service)		Y	Checkbox, one- up vertical	Skip Logic Group	Nav Difficulties
				Navigation within a specific service was difficult (e.g., navigating within ACM\$, Project Reports)					
				Links often did not take me where I expected					
				Navigation link labels were unclear					
				Too many links / navigation options to choose from					
				I had technical difficulties (error messages, broken links, etc.)	E				
				I could not navigate back to previous information	1				
				Navigation was organized in an unexpected way					
				Other	D				
STE0095135 STE0095169		D		Other	D	N N	Text area, no char limit	Skip Logic Group Skip Logic Group	OE_Nav Difficulties OE Nav Diff Pages

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
QID	WETA TAG	E	Question rext Please briefly describe, 1) where on the site you experienced technical difficulties and, 2) what type of technical difficulties you experienced.	Allswel Citation	SKIP TO	N	Text area, no char limit	Skip Logic Group	OE_Nav Diff Tech details
STE0095136				Yes, using my NSF ID Yes, using my organization credentials (InCommon) No	A, B A, B		Radio button, one-up vertical	Skip Logic Group	Login Tried
STE0095170		A	How would you describe your Research.gov login experience today?	l logged on successfully the first time I tried I logged on successfully after more than one try I was unable to log in			Radio button, one-up vertical	Skip Logic Group	Login Success
STE0095171		В	Please describe any areas of confusion you experienced while attempting to log in.	9			Text area, no char limit	Skip Logic Group	OE_Login Exper
MAC0480			today? (Please check all that apply)	Project Reports Deposit or Manage Publications (NSF Public Access Repository (NSF-PAR)) Award Cash Management \$ervice Research Spending & Results Application Submission Web Services Proposal Status Notification & Requests User Management Submit Image/Video Other			Checkbox, one- up vertical	Skip Logic Group	Services
MAC0481			Which other Research.gov services did you access today?				Text area, no char limit	Skip Logic Group	Other Service
STE0095137			What one improvement would be most important for you to have on Research.gov?				Text area, no char limit		One Improvement
MAC0482			Please share any additional feedback on Research.gov:				Text area, no char limit		Feedback

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N		Special Instructions	CQ Label
MAC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)	Researcher/Faculty or Principal Investigator (PI)		Y	Radio button, one-up vertical	OPS Group	Role
				Sponsored Projects Office (SPO)					
				Authorized Organizational Representative (AOR)					
				Research Administration					
				Financial Functions User					
				NSF Staff					
				General public					
				Government representative or employee					
				Student					
				Other	Α				
MAC0471		Α	Other role			N	Text area, no char limit	OPS Group	Other Role
MAC0473			How frequently do you visit Research.gov?	First time		Y	Radio button, one-up vertical		Frequency
				Daily					
				Weekly					
				Monthly					

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QID META TAG Skip From Question Text Answer Choices Skip To Y. Less than once a month	/N	Type	Special Instructions	CQ Label
MAC0474 What is your purpose in visiting Research.gov today? (Please check all that apply) Create, edit and submit project reports for my NSF awards Deposit or manage publications (NSF Public Access Repository (NSF-PAR)) Perform cash management and financial functions for my NSF awards		ckhox one-		
(Please check all that apply) awards Deposit or manage publications (NSF Public Access Repository (NSF-PAR)) Perform cash management and financial functions for my NSF awards		ckhox one-		
Repository (NSF-PAR)) Perform cash management and financial functions for my NSF awards			OPS Group	Purpose
for my NSF awards				
Croate and culmit notifications and requests				
· ·				
Check proposal status				
Add users and/or manage roles				
Find information about federally funded research				
Submit images or videos				
Other	N Text fi	t field. <100	OPS Group	Other Purpose
	char	r		·
		io button, -up vertical	Skip Logic Group	Find info
Partially A, B				
I wasn't looking for anything in particular				
No A, B				
MAC0477 A What were you unable to find?	N Text a char lii	t area, no r limit	Skip Logic Group	Other Looking for
MAC0478 B Since you did not find everything you were looking for, Nothing, although I did not find/complete what I what will you do next?		io button, -up vertical	Skip Logic Group	Do next
Call NSF				
Email Research.gov				
Use Research.gov's Live Chat				
Return to Research.gov web site later and try again				
Ask a colleague				
Other C MAC0479 C What else will you do next?	N Text a	t area, no	Skip Logic Group	Do Next Other
	char liı	r limit		
Research.gov?		io button, -up vertical	Skip Logic Group	Nav Experience
Navigation got me to where I needed to go after a few additional clicks B, C				
Navigation was extremely difficult, but I eventually got to the right place B, C				
I had to rely on search to locate what I needed B, C				
I was not successful in getting to the right place B, C				
STE0095133 A How else would you describe your navigation	N Text a	t area, no	Skip Logic Group	OE Nav Experience
experience?	char lii		Skip Logic Group	OL_Nav Experience
that apply) navigating to a service)		ckbox, one- rertical	Skip Logic Group	Nav Difficulties
Navigation within a specific service was difficult (e.g., navigating within ACM\$, Project Reports)				
Links often did not take me where I expected				
Navigation link labels were unclear				
Too many links / navigation options to choose from				
I had technical difficulties (error messages, broken links, etc.)				
I could not navigate back to previous information				
Navigation was organized in an unexpected way				
Other D				
	char lii		Skip Logic Group	OE_Nav Difficulties
difficulties you experienced.	char lii		Skip Logic Group	OE_Nav Diff Pages
STE0095136 Did you try to log in to Research.gov today? Yes, using my NSF ID A, B		io button, -up vertical	Skip Logic Group	Login Tried

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
				Yes, using my organization credentials (InCommon)	A, B				
				No					
TE0095170			How would you describe your Research.gov login experience today?	I logged on successfully the first time I tried			Radio button, one-up vertical	Skip Logic Group	Login Success
				I logged on successfully after more than one try I was unable to log in					
STE0095171			Please describe any areas of confusion you experienced while attempting to log in.			N	Text area, no char limit	Skip Logic Group	OE_Login Exper
MAC0480			(Please check all that apply)	Project Reports Deposit or Manage Publications (NSF Public Access Repository (NSF-PAR)) Award Cash Management \$ervice Research Spending & Results Application Submission Web Services Proposal Status Notification & Requests User Management Submit Image/Video Other			Checkbox, one- up vertical	Skip Logic Group	Services
MAC0481			Which other Research.gov services did you access today?			N	Text area, no char limit	Skip Logic Group	Other Service
STE0095137			What one improvement would be most important for you to have on Research.gov?				Text area, no char limit		One Improvement
MAC0482			Please share any additional feedback on Research.gov:			N	Text area, no char limit		Feedback

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N		Special Instructions	CQ Label
MAC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)	Researcher/Faculty or Principal Investigator (PI)		Y	Radio button, one-up vertical	OPS Group	Role
				Sponsored Projects Office (SPO)					
				Authorized Organizational Representative (AOR)					
				Research Administration					
				Financial Functions User					
				NSF Staff					
				General public					
				Government representative or employee					
				Student					
				Other	Α				
MAC0471		Α	Other role			N	Text area, no char limit	OPS Group	Other Role
MAC0473			How frequently do you visit Research.gov?	First time		Y	Radio button, one-up vertical		Frequency
				Daily					
				Weekly					
				Monthly					

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
MAC0474			What is your purpose in visiting Research.gov today? (Please check all that apply)	Less than once a month Create, edit and submit project reports for my NSF awards		Y	Checkbox, one- up vertical	OPS Group	Purpose
			(Flease Check all that apply)	Perform cash management and financial functions for my NSF awards	_		ap voluoai		
				Create and submit notifications and requests	1				
				Check proposal status]				
				Add users and/or manage roles	-				
				Find information about federally funded research Submit images or videos	1				
				Other	А				
AC0475		Α	Other purpose			N	Text field, <100 char	OPS Group	Other Purpose
AC0476			Did you find what you were looking for?	Yes		Y	Radio button, one-up vertical	Skip Logic Group	Find info
				Partially	A, B				
				I wasn't looking for anything in particular					
AC0477		A	What were you unable to find?	No	A, B	N	Text area, no	Skip Logic Group	Other Looking f
1AC0478		В	Since you did not find everything you were looking for,	Nothing, although I did not find/complete what I		Y	char limit	Skip Logic Group	Do next
AC0476			what will you do next?	wanted		,	one-up vertical	Skip Logic Group	Donext
				Call NSF Email Research.gov	-				
				Use Research.gov's Live Chat	1				
				Return to Research.gov web site later and try again	1				
				Ask a colleague					
IAC0479		С	Mhat also will you do novt?	Other	С	N	Tout area no	Chin Logio Croup	Do Novt Othor
			What else will you do next?				Text area, no char limit	Skip Logic Group	Do Next Other
TE0095168			How would you describe your experience navigating Research.gov?	Navigation easily directed me where I needed to go		Y	Radio button, one-up vertical	Skip Logic Group	Nav Experience
				Navigation got me to where I needed to go after a few additional clicks	в, с				
				Navigation was extremely difficult, but I eventually got to the right place	в, с				
				I had to rely on search to locate what I needed	В, С				
				I was not successful in getting to the right place Other	B, C				
TE0095133			How else would you describe your navigation experience?	Outer	_ A	N	Text area, no char limit	Skip Logic Group	OE_Nav Experier
TE0095134		В	What difficulties did you experience? (Please check all that apply)	The site's global navigation was difficult (e.g., navigating to a service)		Y		Skip Logic Group	Nav Difficulties
				Navigating to a service) Navigation within a specific service was difficult (e.g., navigating within ACM\$, Project Reports)					
				Links often did not take me where I expected	1				
				Navigation link labels were unclear					
				Too many links / navigation options to choose from					
				I had technical difficulties (error messages, broken links, etc.)					
				I could not navigate back to previous information	1				
				Navigation was organized in an unexpected way	1				
TE0005105			NATIONAL AND ALICE CONTRACTOR OF THE PROPERTY	Other	D	N.	T4	Chin I ania Car	OF New Diff
TE0095135			What other difficulties did you experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Difficult
TE0095169		С	Please describe the details of any navigation difficulties you experienced.			N	Text area, no char limit	Skip Logic Group	OE_Nav Diff Pag
TE0095136			Did you try to log in to Research.gov today?	Yes, using my NSF ID	A, B	Y	Radio button,	Skip Logic Group	Login Tried
					' <u> </u>		one-up vertical		

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Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST											
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label		
				No							
STE0095170			How would you describe your Research.gov login experience today?	I logged on successfully the first time I tried			Radio button, one-up vertical	Skip Logic Group	Login Success		
				I logged on successfully after more than one try							
				I was unable to log in							
STE0095171			Please describe any areas of confusion you experienced while attempting to log in.			N	Text area, no char limit	Skip Logic Group	OE_Login Exper		
MAC0480			Which Research.gov services did you access today? (Please check all that apply)	Project Reports			Checkbox, one- up vertical	Skip Logic Group	Services		
				Award Cash Management \$ervice							
				Research Spending & Results							
				Application Submission Web Services							
				Proposal Status							
				Notification & Requests							
				User Management	-						
				Submit Image/Video Other	-						
MAC0481			Which other Research gov services did you access	Other		N	Text area, no	Skip Logic Group	Other Service		
W/ (CO401			today?				char limit	Skip Logic Group	Other Service		
STE0095137			What one improvement would be most important for you to have on Research.gov?				Text area, no char limit		One Improvement		
MAC0482			Please share any additional feedback on Research.gov:			N	Text area, no char limit		Feedback		

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	Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST											
QID	QUESTION META TAG	Skip From		Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label			
MAC0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)	Researcher/Faculty or Principal Investigator (PI)		Y	Radio button,	OPS Group	Role			
				Sponsored Projects Office (SPO)								
				Authorized Organizational Representative (AOR)								
				Research Administration								
				Financial Functions User								
				NSF Staff								
				General public								
				Government representative or employee								
				Student								
				Other	Α							
MAC0471		A	Other role			N	Text area, no char limit	OPS Group	Other Role			
MAC0473			How frequently do you visit Research.gov?	First time		Y	Radio button, one-up vertical		Frequency			
				Daily								
				Weekly								
				Monthly								

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			Research.gov Satisfaction	Survey V2 CUSTOM QUESTION LIST					
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
MAC0474			What is your purpose in visiting Research.gov today? (Please check all that apply)	Less than once a month Create, edit and submit project reports for my NSF awards		Y	Checkbox, one-up	OPS Group	Purpose
				Perform cash management and financial functions for my NSF awards			vertical		
				Create and submit notifications and requests	-				
				Check proposal status Add users and/or manage roles					
				Find information about federally funded research Submit images or videos Other	A				
MAC0475		A	Other purpose	Ottlet	A	N	Text field, <100 char	OPS Group	Other Purpose
MAC0476			Did you find what you were looking for?	Yes		Y		Skip Logic Group	Find info
				Partially	А, В		vertical		
				I wasn't looking for anything in particular No	А, В				
MAC0477		Α	What were you unable to find?		7,,5	N	Text area, no char limit	Skip Logic Group	Other Looking for
MAC0478		В	Since you did not find everything you were looking for, what will you do next?	Nothing, although I did not find/complete what I wanted		¥	Radio button, one-up vertical	Skip Logic Group	Do next
				Call NSF or email Research.gov- Return to Research.gov web site later and try again			Tortion.		
				Ask a colleague- Other	e				
MAC0479		e	What else will you do next?			н	Text area,	Skip Logic Group	Do Next Other
			How would you describe your experience navigating Research.gov?	Navigation easily directed me where I needed to		Y	Radio button, one-up	Skip Logic Group	Nav Experience
				Navigation got me to where I needed to go after a	B, C		vertical		
				few additional clicks Navigation was extremely difficult, but I eventually got to the right place	В, С				
				I had to rely on search to locate what I needed I was not successful in getting to the right place	B, C B, C				
				Other	A				
		Α	How else would you describe your navigation experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Experience
		В	What difficulties did you experience? (select all that apply)	The site's global navigation was difficult (e.g. navigating to a service)		Y	Checkbox, one-up vertical	Skip Logic Group	Nav Difficulties
				Navigation within a specific service was difficult (e.g. navigating within ACM\$, Project Reports, etc.)					
				Links often did not take me where I expected Navigation link labels were unclear	-				
				Too many links / navigation options to choose from					
				I had technical difficulties (error messages, broken links, etc.)					
				I could not navigate back to previous information Navigation was organized in an unexpected way					
			Disease describe the details of any parigotion difficulties you	Other	D	N		Ckin Logio Croup	OF New Diff Dagge
		С	Please describe the details of any navigation difficulties you experienced.			N	Text area,	Skip Logic Group	OE_Nav Diff Pages
		D	What other difficulties did you experience?			N	Text area, no char limit	Skip Logic Group	OE_Nav Difficulties
			Did you try to log in to Research.gov today?	Yes, using my NSF ID	A, B	Y	Radio button, one-up vertical	Skip Logic Group	Login Tried

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	Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST											
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label			
				Yes, using my organization credentials (InCommon)	A, B							
		Α	How would you describe your Research.gov login experience today?	I logged on successfully the first time I tried		Y	Radio button, one-up vertical	Skip Logic Group	Login Success			
				I logged on successfully after more than one try I was unable to log in			rordoar					
		В	Please describe any areas of confusion you experienced while attempting to log in.			N	Text area, no char limit	Skip Logic Group	OE_Login Exper			
MAC0480			Which Research.gov services did you access today? (Please check all that apply)	Project Reports		Y	Checkbox, one-up vertical	Skip Logic Group	Services			
				Award Cash Management \$ervice	-							
				Research Spending & Results Application Submission Web Services	1							
				Proposal Status	1							
				Notification & Requests]							
				User Management								
				Submit Image/Video	-							
MAC0481			Which other Research.gov services did you access today?	Other		N	Text area,	Skip Logic Group	Other Service			
1117 (00-101			verificit other recocuron.gov services and you access today?				no char limit	Ship Logic Group	Outer Dervice			
			What one improvement would be most important for you to have on			N			One Improvement			
			Research.gov?				Text area, no char limit					
MAC0482			Please share any additional feedback on Research.gov:			N	Text area, no char limit		Feedback			

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Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST										
QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label	
иАС0470			What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)	Researcher/Faculty or Principal Investigator (PI)		Υ	Radio button,	OPS Group	Role	
				Non faculty institution staff						
				Sponsored Projects Office (SPO) Authorized Organizational Representative (AOR)	-					
				Research Administration	1					
				Financial Functions User						
				NSF Staff						
				General public						
				Government representative or employee						
				Student Other						
IAC0471		A	Other role	Other	A	N	Text area,	OPS Group	Other Role	
AC0471			Are you affiliated with a Research organization?	Yes		¥	Radio button, one-up vertical		Research Affiliation	
				Ne			Vertical			
IAC0473			How frequently do you visit this site?	First time		Y	Radio button, one-up vertical		Frequency	
				Daily	1					
				Weekly						
				Monthly						

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QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
•	İ	i .	Ţ	Less than once a month	1 .		1	i i	•
C0474			What is your purpose in visiting Research.gov today? (Please check all that apply)	Submit project reports for my NSF awards		Y	Checkbox, one-up vertical	OPS Group	Purpose
				Perform cash management and financial functions for my NSF awards					
				Create and submit notifications and requests					
				Check proposal status					
				Find information about specific research and education projects					
				Add users and/or manage their roles	-				
				Find information about federally funded research - how federal research dollars are being spent, what research is being performed, and how the outcomes of research are benefiting society					
				<u> </u>	1				
				Submit images or videos Communicate changes in the scope, time, staff or	-				
				budget of an NSF-funded project					
				Other	Α				
IAC0475		Α	Other purpose			N	Text field, <100 char	OPS Group	Other Purpose
AC0476			Did you find what you were looking for?	Yes		Y	Radio button,	Skip Logic Group	Find info
							one-up vertical		
				Partially	A, B		vertical		
				I wasn't looking for anything in particular	1 .,,_				
				No	A, B				
AC0477		А	What were you unable to find?			N	Text area, no char limit	Skip Logic Group	Other Looking fo
AC0478		В	Since you did not find everything you were looking for, what will you do next?	Nothing, although I did not find/complete what I wanted		Y	Radio button, one-up vertical	Skip Logic Group	Do next
				Call NSF or email Research.gov					
				Return to Research.gov web site later and try again	-				
				Ask a colleague Other	С				
AC0479		С	What else will you do next?	Ottlei		N	Text area,	Skip Logic Group	Do Next Other
							no char limit	1 13 1 11	
AC0480			Which Research.gov services did you access today? (Please check all that apply)	Project Reports		Y	Checkbox, one-up vertical	Skip Logic Group	Services
				Award Cash Management \$ervice	1		Vertical		
				Research Spending & Results	1				
				Application Submission Web Services					
				Proposal Status					
				Notification & Requests					
				User Management	-				
				Submit Image/Video Other	1				
AC0481			Other serviceWhich other Research.gov services did you access today?	Ottici		N	Text area, no char limit	Skip Logic Group	Other Service
C0482			Please share any additional feedback on Research.gov:			N	Text area,		Feedback
	1		-				no char limit		

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		<u>, </u>							
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
		What best describes your primary role in visiting Research.gov today? (If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)	Researcher/Faculty or Principal Investigator (PI)		Radio button, one-up vertic	Single	Y	OPS Group	Role
			Non-faculty institution staff						
			NSF Staff						
			General public						
			Government representative or employee						
			Student						
			Other (please specify):	A				0000	011 - 12 - 1
	Α	Other role						OPS Group	Other Role
		Are you affiliated with a Research organization?	Yes		Radio button, one-up vertical	Single			Research Affiliation
			No						
			First time		Radio button, one-up vertical	Single			Frequency
			Daily						
			Weekly	1					
			Monthly						

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	Skip								
QID	Logic		Answer Choices			Single or	Required	Special	
Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Ý/N	Instructions	CQ Label
			Less than once a month						
		What is your purpose in visiting Research.gov today? Check all that	Submit project reports for my NSF awards			Multi		OPS Group	Purpose
		apply.	5 (5 :1(:: ()105		Checkbox, one-up vertical				
			Perform financial functions for my NSF awards Check proposal status						
			Find information about specific research and						
			education projects						
			Add users and/or manage their roles						
			Find information about federally funded research -						
			how federal research dollars are being spent, what research is being performed, and how the outcomes						
			of research are benefiting society						
			Submit images or videos						
			Communicate changes in the scope, time, staff or						
			budget of an NSF-funded project						
			Other places are sit.						
	Α	Other purpose	Other , please specify	Α	Text field. <100 char			OPS Group	Other Purpose
		Did you find what you were looking for?	Yes		Radio button, one-up	Single	Y	Skip Logic Group	Find info
		Did you lind what you were looking for .	163		vertical	Ciligio		Citip Logic Croup	
			Partially	A, B					
			I wasn't looking for anything in particular						
			No, I was looking for:	A, B					
	A	What were you unable to find?			Text area, no char limit			Skip Logic Group	Other Looking f
	В	Since you did not find everything you were looking for, what will you do next?	Nothing, although I did not find/complete what I wanted		Radio button, one-up vertical	Single		Skip Logic Group	Do next
			Call NSF or email Research.gov						
			Return to Research.gov web site later and try again						
			Ask a colleague						
			Other , please specify	С					
	С	What else will you do next?			Text area, no char limit			Skip Logic Group	Do Next Other
		Which Research.gov services did you access today? (Please check	Project Reports			Multi	Y		Services
		all that apply)	Award Cash Management \$ervice		Checkbox, one-up vertical				
			Research Spending & Results						
			Application Submission Web Services Pilot						
			Grants Application Proposal Status						
			Notification & Requests						
			User Management						
			Submit Image/Video						
			Research Headlines						
			Policy Library						
			Institution and User Management						
			SEE Innovation						
			Other , please specify						011 0 1
		Other service			Text area, no char limit				Other Service
	L	Please share any additional feedback on Research.gov:			Text area, no char limit				Feedback

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
AED06967		What best describes your primary role in visiting Research.gov today?	Researcher/Faculty or Principal Investigator (PI)		Radio button, one-up vertic	Single	Υ	OPS Group	Role
		(If more than one apply to you, choose the one that best describes you in terms of why you came to the Research.gov site today)							
			Non-faculty institution staff						
			Congressional staff						
			NSF Staff						
			Educator-						
			Federal government employee						
			General public						
			Institution administrator						
			Researcher/Faculty						
			Sponsored Project Administrator						
			State or local g Government representative or employee						
			Student						
			Other (please specify):	Α					
AED06968	Α	Other role						OPS Group	Other Role
AED06969		Which of the following are you affiliated with?	Not affiliated with a research organization or institution		Radio button, one-up vertical	Single	¥	Skip Logic Group	Affiliation
			University that grants PhDs (please specify which one):	A					
			University that does not grant PhDs (please specify which one):	В					
			Corporation or other business organization (please	e					
			Non-profit organization (please specify which one):	Đ					
AED06970	A	Which university that grants PhDs are you affiliated with?			Text area, no char limit			Skip Logic Group	University with Grant
AED06971	В	Which university that does not grant PhDs are you affiliated with?			Text area, no char limit			Skip Logic Group	University without Grant
AED06972 AED06973	e Đ	Which corporation or other business organization are you affiliated Which non-profit organization are you affiliated with?			Text area, no char limit Text area, no char limit			Skip Logic Group Skip Logic Group	Bus Org Non-Profit
ACD00313	-	Are you affiliated with a Research organization?	Yes		Radio button, one-up	Single		ONIT LOGIC GIOUP	Research Affiliation
		Are you anniated with a Research organization?	No No	1	vertical	Single			Research Anniauon
AED06974		Have you submitted a proposal to the federal government in the past three years?	Yes		Radio button, one-up	Single			Submit proposal
			No	1	vertical				
AED06975		Do you currently hold a federal award?	Yes		Radio button, one-up	Single			Federal award
			No	1					
AED06976		How frequently do you visit this site?	First time		Radio button, one-up vertical	Single			Frequency
			Daily	1					
			Weekly	1					
	I		Monthly	1	I				

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		Research.gov S	atisfaction Survey V2 CUSTOM QUESTION LIS	ST .					
OID	Skip		Answer Choices			Cinale or	Doguirod	Chasial	
QID (Group ID)	Logic Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label
(0.000 12)		· · · · · · · · · · · · · · · · · · ·	Less than once a month					ou uotioiio	
AED06977		What is your purpose in visiting Research.gov today? Check all that	Find general research information			Multi		OPS Group	Purpose
		apply.			Checkbox, one-up vertical				
			Submit project reports for my NSF awards						
			Perform financial functions for my NSF awards						
			Search for grant awards						
			Check proposal status						
			Submit financial reports Submit project reports						
			Find information about the outcomes of NSF-funded						
			research and education projects						
			Other, please specify	A					
AED06978	Α	Other purpose	, , , , , , , , , , , , , , , , , , , ,		Text field, <100 char			OPS Group	Other Purpose
AED06979		Did you find what you were looking for?	Yes		Radio button, one-up	Single	Υ	Skip Logic Group	Find info
					vertical				
			I wasn't looking for anything in particular						
AED06980	Α	What were you looking for?	No, I was looking for:	A, B	Text area, no char limit			Skip Logic Group	Other Looking for
AED00980 AED06981	В	If you did not find what you were looking for, what will you do next?	Nothing, although I did not find/complete what I			Single		Skip Logic Group	Do next
/\LD00301	-	in you did not find what you were looking for, what will you do next:	wanted		Radio button, one-up vertical	Oiligic		Skip Logic Group	Do next
			Call NSF or email Research.gov	İ	1000				
			Call or email NSF						
			Return to Research.gov web site later and try again						
			Ask a colleague						
. ==			Other, please specify	С					
AED06982 AED06983	С	What else will you do next?	V		Text area, no char limit	Cinnella	¥	Skip Logic Group	Do Next Other
AED00903		Does using Research.gov save you time in your daily work?	Yes-	A	Radio button, one-up vertical	Single		Skip Logic Group	Save Time
			Ne						
AED06984	A	How much time does Research.gov save you in your work (e.g., vs.	Less than 2 hours		Radio button, one-up	Single	¥	Skip Logic Group	Amount of Time
		manual options)?			vertical				
			2-3 hours						
			4-5 hours						
AED06985		Mhigh Dagagash say cominge did you access today 2 (Dlagaga shoot)	6 or more hours Research-Spending and Results			Multi	Y		Services
AED00905		Which Research.gov services did you access today? (Please check all that apply)	Research Spending and Results		Checkbox, one-up vertical	IVIUIU	1		Services
		an that apply)	Policy Library		Checkbox, one-up vertical				
			Research Headlines						
			Grants Application Status						
			Federal Financial Report						
			Institution and User Management						
			Project Outcomes Report						
			InCommon Pilot						
			SEE Innovation						
			Application Submission Web Services Pilot Project Reports						
			Project Reports Award Cash Management \$ervice						
			Research Spending & Results						
			Application Submission Web Services Pilot						
			Grants Application Status						
			Research Headlines						
			Policy Library						
			Institution and User Management						
			SEE Innovation						
AED06000		Other contine	Other, please specify		Test care as 1 P 2				Othor Camilan
AED06986		Other service			Text area, no char limit				Other Service

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Research.gov Satisfaction Survey V2 CUSTOM QUESTION LIST										
QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	
AED06987		How did you hear about Research.gov?	Colleague		Checkbox, one-up vertical	Multi	¥	Skip Logic Group	How hear	
			Outreach event, please specify: Grantee association (e.g., NCURA, SRA, etc.), please-specify: Federal agency, please specify: Website, please specify: Other, please specify	A B G D						
AED06988	A	At which outreach event did you hear about Research.gov?			Text area, no char limit			Skip Logic Group	Outreach	
AED06989	B	At which grantee association did you hear about Research.gov?			Text area, no char limit			Skip Logic Group	Grantee	
AED06990	e	From which federal agency did you hear about Research.gov?			Text area, no char limit			Skip Logic Group	Federal Agency	
AED06991	Đ	From which web site did you hear about Research.gov?			Text area, no char limit			Skip Logic Group	Website	
AED06992	E	How else did you hear about Research.gov?			Text area, no char limit			Skip Logic Group	Other Hear About	
AED06993		What did you like about the site?			Text area, no char limit				What like	
AED06994		If you could identify one improvement to the Research.gov site, what would that improvement be?			Text area, no char limit				Improvements	
AED06995		What agencies do you use Research.gov services for?	National Science Foundation		Checkbox, one-up vertical	Multi			Agencies use	
			National Aeronautics and Space Administration US Department of Agriculture/National Institute of Food and Agriculture							
AED06996		What Federal agencies would you like to see Research.gov services for?	National Institutes of Health (NIH)	B	Checkbox, one-up vertical	Multi		Skip Logic Group	Agencies like	
AED06997	•		Department of Defense/Office of Naval Research (ON Department of Defense/Army Medical Research and Department of Defense/Army Medical Research and Department of Defense/DARPA. Department of Energy (DOE) Environmental Protection Agency (EPA) Department of Interior/US-Geological Survey (USGS) Department of Commerce (DOC)/National Oceanic Department of Commerce (DOC)/National Institute Other, please specify:	6 9 6 H 1 4 K				Skip-Logic Group	Other Agency Name	
		What b>other agency would you like to see Research.gov services for?			Text area, no char limit					
AED06998	В	What services would you like to see for the National Institutes of Health (NIH)			Text area, no char limit			Skip Logic Group	NIH	
AED06999	e	What services would you like to see for the Department of Defense/Office of Naval Research (ONR)			Text area, no char limit			Skip Logic Group	ONR	
AED07000	Đ	What services would you like to see for the Defense/Army Medical Research and Material Command (AMRMC)			Text area, no char limit			Skip Logic Group	AMRMC	
AED07001	E	What services would you like to see for the b>Department of Defense/Air Force Office of Scientific Research (AFOSR)			Text area, no char limit			Skip Logic Group	DOD AirForce	
AED07002	F	What services would you like to see for the Department of Defense/DARPA ?			Text area, no char limit			Skip Logic Group	DOD DARPA	
AED07003	G	What services would you like to see for the Department of Energy (DOE) ?			Text area, no char limit			Skip Logic Group	DOE	
AED07004	Н	What services would you like to see for the Environmental Protection Agency (EPA) ?			Text area, no char limit			Skip Logic Group	EPA	
AED07005	ŧ.	What services would you like to see for the Department of Interior/US Geological Survey (USGS) ?			Text area, no char limit			Skip Logic Group	USGS	
AED07006	Đ	What services would you like to see for the Commerce (DOC)/National Oceanic and Atmospheric Administration (NOAA) /b>?			Text area, no char limit			Skip Logic Group	DOC NOA	

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QID	Skip Logic		Answer Choices			Single or	Required	Special		
(Group ID)	Label	Question Text	(limited to 50 characters)	Skip to	Type (select from list)	Multi	Y/N	Instructions	CQ Label	
AED07007	K	What services would you like to see for the Department of						Skip Logic Group	DOC NIST	
		Commerce (DOC)/National Institute of Standards and Technology								
		(NIST)?			Text area, no char limit					
AED07008	Ł	What services would you like to see for the other agency ?			Text area, no char limit			Skip Logic Group	Other Agency See	
AED06994		Please share any additional feedback on Research.gov:	·		Text area, no char limit				Feedback	

Model Instance Name:

Research.gov Satisfaction Survey V2
MID: g85V1RQk0AwlxRNRdkw5pA4C

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Skip				
QID Logic Answer Choices			Single or	Required
(Group ID) Label Question Text (limited to 50 characters)	Skip to	· · · · · · · · · · · · · · · · · · ·	Multi	Y/N
What best describes your primary role in visiting Research.gov today? Congressional SStaff (If more than one apply to you, choose the one that best describes		Radio button, one-up vertice	Single	Y
you in terms of why you came to the Research.gov site today)				
you in torns of why you came to the resourch gov site today)				
Educator	_			
Federal government employee				
General peublic				
Institution aAdministrator				
Researcher/Faculty				
Sponsored Project Administrator				
State or local government representative or				
employee				
Student				
Other (please specify):	Α			
AED06968 A Other role				
AED06969 Which of the following are you affiliated with? Not affiliated with a research organization or		Radio button, one-up	Single	Y
institution		vertical		
University that grants PhDs (please specify which one):	Α			
University that does not grant PhDs (please spec	fv			
which one):	B B			
Corporation or other business organization (pleas	ес			
Non-profit organization (please specify which one				
AED06970 A Which university that grants PhDs are you affiliated with?	,-	Text area, no char limit		
AED06971 B Which university that does not grant PhDs are you affiliated with?		Text area, no char limit		
AED06972 C Which corporation or other business organization are you affiliated		Text area, no char limit		
AED06973 D Which non-profit organization are you affiliated with?		Text area, no char limit		
AED06974 Have you submitted a proposal to the federal government in the past Yes		Radio button, one-up	Single	
three years?		vertical		
NO NO		D !! ! !!	Circula.	
AED06975 Do you currently hold a federal award? Yes		Radio button, one-up vertical	Single	
No		Voludui		
AED06976 How frequently do you visit this site? First time		Radio button, one-up	Single	
		vertical		
Daily				
Weekly				
Monthly				

Model Instance Name:

Research.gov Satisfaction Survey V2
MID: g85V1RQk0AwlxRNRdkw5pA4C

Date: 3/1/2008 red & strike-through: DELETE underlined & italicized: RE-ORDER

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED06977		M/hat is your numbers in visiting Describe any today O. Cheek all that	Less than once a month Find general research information			Multi	
AED00977		What is your purpose in visiting Research.gov today? Check all that apply.	Find general research information		Checkbox, one-up vertical	iviuiti	
		44.5	Search for grant awards		Checkbox, one up venteur		
			Check proposal status				
			Submit financial reports				
			Submit project reports				
			Find information about the outcomes of NSF-funded research and education projects				
			Other, please specify	Α			
AED06978	Α	Other purpose			Text field, <100 char		
AED06979		Did you find what you were looking for?	Yes		Radio button, one-up vertical	Single	Y
			I wasn't looking for anything in particular				
AED00000			No, I was looking for:	A, B			
AED06980	A	What were you looking for?			Text area, no char limit	Circul-	
AED06981	В	If you did not find what you were looking for, what will you do next?	Nothing, although I did not find/complete what I wanted		Radio button, one-up vertical	Single	
			Call or email Research.gov				
			Call or email NSF				
			Return to Research.gov web site later and try again				
			Ask a colleague				
AED06982		Nu . 1 . ''I . 10	Other, please specify	С			
AED06982 AED06983	С	What else will you do next?	Ves		Text area, no char limit	Cinalo	Y
AED00983		Does using Research.gov save you time in your daily work?	Yes	Α	Radio button, one-up vertical	Single	Y
AED06984	Α	How much time does Descarch gov cove you in your work (e.g. ye	No Less than 2 hours			Single	Y
AED00984	A	How much time does Research.gov save you in your work (e.g., vs. manual options)?			Radio button, one-up vertical	Single	Y
			2-3 hours				
			4-5 hours				
1550005			6 or more hours				
AED06985		Which Research.gov services did you access today? (Please check all that apply)	Research Spending and Results		Checkbox, one-up vertical	Multi	Y
			Policy Library				
			Research Headlines				
			Grants Application Status				
			Federal Financial Report (Beta)				
			Institution and User Management				
			Project Outcomes Report				
			InCommon Bilot				
			InCommon Pilot				
			InCommon Pilot SEE Innovation Application Submission Web Services Pilot				

Model Instance Name:

Research.gov Satisfaction Survey V2
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Date: 3/1/2008

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QID (Group ID)	Skip Logic Label	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
AED06986		Other service			Text area, no char limit		
AED06987		How did you hear about Research.gov?	Colleague Outreach event, please specify:	A	Checkbox, one-up vertical	Multi	Y
			Grantee association (e.g., NCURA, SRA, etc.), please specify:	В			
			Federal agency, please specify:	С			
			Web site Website, please specify:	D			
			Other, please specify	E			
AED06988	Α	At which outreach event did you hear about Research.gov?			Text area, no char limit		
AED06989	В	At which grantee association did you hear about Research.gov?			Text area, no char limit		
AED06990	С	From which federal agency did you hear about Research.gov?			Text area, no char limit		
AED06991	D	From which web site did you hear about Research.gov?			Text area, no char limit		
AED06992	Е	How else did you hear about Research.gov?			Text area, no char limit		
AED06993		What did you like about the site?			Text area, no char limit		
AED06994		If you could identify one improvement to the Research.gov site, what would that improvement be?			Text area, no char limit		
AED06995		What agencies do you use Research.gov services for?	National Science Foundation		Checkbox, one-up vertical	Multi	
			National Aeronautics and Space Administration				



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