# **Welcome Text**

Thank you for visiting our site. You have been randomly selected to take part in this survey to let us know what we are doing well and where we need to do better. Please take a minute or two to give us your opinions. The feedback you provide will help us enhance our site and serve you better in the future. Your responses are anonymous.

# **Thank You Text**

Thank you for your time in completing this survey. Your input is very valuable and we will use it to improve our site.

# **Model Instance Name:**

**USAJOBS v3** 

MID: Z8YUYFNAFMUhJYQItZ4EIQ4C

Date: 9/19/2017

Date.	Q Name	ELEMENTS (drivers of satisfaction)	Q Name	CUSTOMER SATISFACTION	
		Navigation (1=Poor, 10=Excellent, Don't Know)		Satisfaction	
	Navigation - Organized	Please rate how well the site is organized.	Satisfaction - Overall	What is your <b>overall satisfaction</b> with this site? (1=Very Dissatisfied, 10=Very Satisfied)	20
2	Navigation - Options	Please rate the <b>options available for navigating</b> this site.	Satisfaction - Expectations	How well does this site <b>meet your expectations?</b> (1=Falls Short, 10=Exceeds)	
	Navigation - Layout	Please rate how well the site layout helps you find what you are looking for.	Satisfaction - Ideal	How does this site <b>compare to your idea of an ideal</b> <b>website</b> ? (1=Not Very Close, 10=Very Close)	21
		Site Performance (1=Poor, 10=Excellent, Don't Know)			
	Site Performance - Loading	Please rate how <b>quickly pages load</b> on this site.			22
	Site Performance - Consistency	Please rate the <b>consistency of speed from page to page</b> on this site.			
	Site Performance - Errors	Please rate how <b>completely the page content loads</b> on this site.			23
		Look and Feel (1=Poor, 10=Excellent, Don't Know) Please rate the visual appeal of this site.			
	Look and Feel - Balance	Please rate the <b>balance of graphics and text</b> on this site.			
9	Look and Feel - Readability	Please rate the <b>readability of the pages</b> on this site.			
		Job Information (1=Poor, 10=Excellent, Don't Know)			
	Job Information - Thoroughness	Please rate the <b>thoroughness of job descriptions</b> on this site.			
11	Job Information - Understandabl e	Please rate how <b>understandable job descriptions are</b> on this site.			
12	Job	Please rate how well the job descriptions provide answers to your questions.			

#### Model Instance Name: USAJOBS v2

MID: 9QpFUw1d4ZNc0NYVEEQYgA4C

Date:		9/19/2017				
	Q Name	ELEMENTS (drivers of satisfaction)		Q Name	CUSTOMER SATISFACTION	
		Navigation (1=Poor, 10=Excellent, Don't Know)			Satisfaction	
1	Navigation -	Please rate how well the site is organized.	17	Satisfaction -	What is your <b>overall satisfaction</b> with this site?	20
_	Organized	i lease rate now well the site is organized.		Overall	(1=Very Dissatisfied, 10=Very Satisfied)	
2	Navigation - Options	Please rate the options available for navigating this site.	18	Satisfaction - Expectations	How well does this site <b>meet your expectations</b> ? (1=Falls Short, 10=Exceeds)	
3	Navigation - Layout	Please rate how well the site layout helps you find what you are looking for.	19	Satisfaction - Ideal	How does this site compare to your idea of an ideal website? (1=Not Very Close, 10=Very Close)	21
		Site Performance (1=Poor, 10=Excellent, Don't Know)				
4	Site Performance - Loading	Please rate how <b>quickly pages load</b> on this site.				22
5	Site Performance - Consistency	Please rate the <b>consistency of speed from page to page</b> on this site.				
6	Site Performance - Errors	Please rate how <b>completely the page content loads</b> on this site.				23
		Look and Feel (1=Poor, 10=Excellent, Don't Know)				
7	Look and Feel - Appeal	Please rate the <b>visual appeal</b> of this site.				
8	1	Please rate the <b>balance of graphics and text</b> on this site.				
9	Look and Feel - Readability	Please rate the <b>readability of the pages</b> on this site.				
		Job Descriptions (1=Poor, 10=Excellent, Don't Know)				
10	<del>Job</del> Descriptions - Understandabl	Please rate how understandable job descriptions are on this site:				
11	Job Descriptions - Detail	Please rate the <b>level of detail of job descriptions</b> on this site.				
12	<del>Job</del> <del>Descriptions -</del> <del>Answers</del>	Please rate how well the job descriptions provide answers to your questions.				
		Job Information (1=Poor, 10=Excellent, Don't Know)				
10	Job Information - Thoroughness	Please rate the <b>thoroughness of job descriptions</b> on this site.				
11	Job Information - Understandabl e	Please rate how <b>understandable job descriptions are</b> on this site.				
12	Job Information - Answers	Please rate how well the job descriptions provide answers to your questions.				
13	<del>Job Search -</del> <del>Results</del> <del>Relevance</del>	Job Search (1=Poor, 10=Excellent, Don't Know) Please rate the relevance of job search results on this site.				
14	Job Search - Results Organization	Please rate the organization of job search results on this site.				
15 16		Please rate how well the job search results help you decide what job listings to select.  Please rate how well the search feature helps you to				
10	<del>Job Search -</del> <del>Feature Narrow</del>	narrow the results to find job listings you want.				

Model Name USAJobs V3 Model ID

Partitioned Date

Yes - 2MQ 9/19/2017

Red & Strike Through: Delete Underlined & Italicized: Re-order

Pink: Addition Blue: Reword



QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
LBT7580Q001	Primary Reason: Federal Government or Informational Non- Profit		What is your primary reason for visiting the site today?	Search job opportunities		Y	Radio button, one-up vertical		Primary Reason
				Apply for specific job(s)					
				Check on status or update a prior job application					
				Create a USAJOBS profile					
				Create or change a saved job search					
				Upload or change a searchable resume					
				Find general information about USAJOBS					
				Update/edit my USAJOBS profile					
				Look for events					
				Explore opportunities for a specific group (student, veteran, etc.)					
				Reset password					
				Learn about Federal employment					
				Other					
LBT7580Q002			How did you look for information on the site today? (Please select all that apply.)	Used the menu in the center of the homepage (Create a USAJOBS Profile, Federal Application Process, Explore Opportunities)		Y	Checkbox, one-up vertical	Skip Logic Group*	Navigation Metho
				Used featured links on the homepage					
				Used the Explore Unique Hiring Paths section					
				Used the left menu on my account page					

				Used the site map in the footer					
				Other (please specify):	A				
T7580Q003		Α	Please specify how you looked for information.			Ν	Text area, no char limit		
T7580Q004	Accomplish		Did you accomplish what you wanted to do today on this site?	Yes	A	Υ	Radio button, one-up	Skip Logic Group*	Accomplish
							vertical		
				No	В				
Г7580Q005		Α	Was it easy to accomplish what you wanted to do?	Yes		Υ	Radio button, one-up	Skip Logic Group*	Accomplish
`			, , ,				vertical	' " '	Experience
				No	A1				
T7F00000/			Diana huisfly danniha what was difficult to a securitie	INO	AI	NI NI	Taut ausa wa shau liusit	Chin Lania Cuarra*	Not Fee
T7580Q006		A1	Please briefly describe what was difficult to accomplish.			N	Text area, no char limit	Skip Logic Group	Not Easy Accomplish
									-
T7580Q007	OE_Accomplish	В	Please tell us why you were unable to accomplish your task			N	Text area, no char limit	Skip Logic Group*	Why Not
			today.						Accomplish
T7580Q008	Role		Do any of these groups describe you? (Please select all that	Federal Employees (current or former)	С	Υ	Checkbox, one-up	Skip Logic Group*	Role
			apply.)				vertical		
				Veterans	С				
				Students and recent graduates	С				
				Individuals with disabilities	C				
				Former overseas federal employees	С				
				Land Management	C				
				Military spouses	С				
				National Guard	С				
				Native Americans	C				
				Peace Corps or AmeriCorps Vista (current or alumni)	C				
				Senior executives	С				
				General public				Mutually exclusive	
7580Q009		С	Did you explore the hiring paths/site information for any of the	Yes	C1	Υ	Radio button, one-up	Skip Logic Group*	Role Info Access
			groups you selected?				vertical		
				No, I was not aware of any such information					
				No, I did not need to					
7580Q010		C1	Was the information you found pertinent to what you were	Yes		Υ	Radio button, one-up	Skip Logic Group*	Role Info Useful
			looking for?				vertical		
				No, I had to go elsewhere to find the information I needed.					
77580Q011	Visit Frequency		How frequently do you visit this site?	This is my first visit	Α	Υ	Radio button, one-up	Skip Logic Group	Visit Frequency
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, visit i requeine,		The tried and the tries are th	This is the time	'	•	vertical	omb rogic croup	Tribit 1 Toque iley
				Once every 6 months or less often					
				Once every few months					
				Monthly					
				Weekly					
				Daily or more often	_				
F7F000040			Did it?			.,	D. C. b. H	China I and a Communication	C t. A
Г7580Q012		Α	Did you create a USAJOBS account during your visit?	Yes	В	Y	Radio button, one-up vertical	Skip Logic Group	Create Account
							vertical		
				No					
				Not Sure					
T7580Q013		В	Did you have any difficulty setting up the account?	Yes	С	Υ	Radio button, one-up	Skip Logic Group	Account Difficulty
.,,,,,,,			Dia you have any anneancy seeming up the deceance			•	vertical	omb rogic croup	/ locount Dimount,
				N.					
				No					
				Not Sure					
Г7580Q014		С	Which of the following difficulties did you encounter while	Account creation timed-out		Υ	Radio button, one-up	Skip Logic Group	Specific Difficulty
			creating an account?				vertical		
				Difficulty with username and/or password creation					
					_				
				Difficulty with email address validation					
				Other	D				
Г7580Q015		D	What difficulty did you have while creating an account?			Υ	Radio button, one-up	Skip Logic Group*	OE_Account
							vertical		Difficulty
T7580Q016			Did you use the site's search feature during your visit today?	Yes	Y	Υ	Radio button, one-up	Skip Logic Group*	Search Access
							vertical		
				No					
				Don't recall					
7580Q017		Υ	Please tell us about your experience with the site's search	Results were not relevant/not what I expected		Υ	Checkbox, one-up	Randomize	Search Experience
			feature today. (Select all that apply.)				vertical		
				Too many results/I needed to refine my search					
				Not enough results				Skip Logic Group*	
								Skip Logic Group	
				Returned NO results					
				Received error message(s)					
				Search speed was too slow					
				I experienced a different search issue				Anchor Answer	
				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				Choice	
				11 1 1970 14 14 14 14 14 14 14 14 14 14 14 14 14					
				I had no difficulty with search/results were helpful				Mutually Exclusive	

LBT7580Q018		Which of these job search filter options do you use most often on USAJOBS? (Choose up to three most-used features.)	Salary	A	Υ	Checkbox, one-up vertical	Skip Logic Group	Filter Usage
			Pay Grade	A			Allow up to 3 choices	
			Hiring Path	A				
			Location	A				
			Department and Agency	A				
			Type of Work or Work Schedule	A				
			Occupational Series or Job Category	A				
			Appointment Type	A				
			Security Clearance	A				
			Travel Percentage	A				
			Relocation Assistance	A				
			Supervisory position	A				
			None of the above				Mutually Exclusive	
LBT7580Q019	A	Are the filters options easy to use?	Yes		Υ	Radio button, one-up vertical	Skip Logic Group*	Filter Usage Easy
			No	A1				
			Don't recall					
LBT7580Q020	A1	Which filter options are most difficult to use? (Select up to three.)	Salary		Υ	Checkbox, one-up vertical	Skip Logic Group*	Filters with Difficulty
			Pay Grade				Allow up to 3 choices	
			Hiring Path					
			Location					
			Department and Agency					
			Type of Work or Work Schedule					
			Occupational Series or Job Category					
			Appointment Type					

			Security Clearance				
			Travel Percentage				
			Relocation Assistance				
			Supervisory position				
			Don't recall			Mutually Exclusive	
LBT7580Q021		Which of the following features/functions is most in need of improvement?	Login	Y	Radio button, one-up vertical		Focus feature
			Uploading Documents				
			Profile				
			Search				
			Resume Builder				
			None of these				
LBT7580Q022	OE_Improve Experience	We value your feedback! Please share any ideas on how we could most improve this site.		N	Text area, no char limit		OE_Improve Experience

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

	USAJOB	S v2 CUSTOM C	DUESTION LIST
--	--------	---------------	---------------

			USA	JOBS V2 CUSTOM QUESTION LIST				<u> </u>
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
NMS5336Q001	Laber	Visit Frequency	How frequently do you visit this site?	This is my first visit	<u>A</u>		Single	<u>Y</u>
<u> </u>		yisit requesty	TOWN TO GOOD TISK WILLS SINCE.	Katle Bennett:  This set of questions is the only set of questions we are pkeeping from the		Radio button, one-up vertical	<u> </u>	<u>-</u>
NMS5336Q002	<u>A</u>		Did you create a USAJOBS account during your visit?	Y existing set of custom questions. See the "NEW custom W questions" tab which has the new set of	<u>B</u>	Radio button, one-up vertical	<u>Single</u>	Y
NMS5336Q003	<u>B</u>		Did you have any difficulty setting up the account?	y custom questions. I updated the formatting, etc. so easiest.	<u>C</u>	Radio button, one-up vertical	<u>Single</u>	Y
NMS5336Q004	<u>C</u>		Which of the following difficulties did you encounter while creating an account?	Al Difficulty with username and/or password creation Difficulty with email address Other		Radio button, one-up vertical	<u>Single</u>	<u>Y</u>
NMS5336Q005	D		What difficulty did you have while creating an account?		_	Text area, no char limit		N
NMS5336Q008			When you visit websites, do you typically use basic or advanced search?	<del>Basic</del>	<del>J, L</del>	Radio button, one- up vertical	Single	Yes
				Advanced- Both equally-	K, L L			
NMS5336Q009	Ð		Why do you prefer basic search?			Text area, no char limit		No
NMS5336Q010	К		Why do you prefer advanced search?			Text area, no char		No
NMS5336Q011	Ł		How often do you use USAJOBS advanced search?	First time using advance search	S	Radio button, one- up vertical	Single	Yes
				Each visit	S			A
				On approximately half of my visits	S			4
				On less than 25% of my visits	S			4
				Never				
NMS5336Q022	S		What is your first impression of the advanced search page?	<del>Looks easy to use</del>	Ĥ	Radio button, one- up vertical	Single	Yes
				Looks difficult	T, U			
NMS5336Q023	Ŧ		What seems difficult to use?			Text area, no char		No
NMS5336Q024	U		Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)	Keyword		Checkbox, one-up vertical	Multi	Yes
				Salary or Pay Grade				
				Occupational Series or Job Category				
				Location  Department and Assessed				
				Department and Agency				
				Type of Work or Work Schedule				
VALIDOD : 272				Posting Options			0: 1	
KAU0091670			Did you use the map search tool today?	<del>Yes</del>	A,B,C	Radio button, one- up vertical	Single	Yes
				<del>No</del>				
KAU0091671	A		Please rate your satisfaction with the map search tool.	1 - Very dissatisfied		Radio button, scale, no don't know	Single	Yes

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

USAJOBS v2 CUSTOM QUESTION L	IST
------------------------------	-----

			USA	AJOBS v2 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
				2				
				3				
				4				
				5				
				6				
				7				
				0				
				0				
				9				
				10 - Very satisfied				
U0091672	В		Please rate the ease of using the map search tool.	1 - Very difficult		Radio button, scale, no don't know	<del>Single</del>	<del>Yes</del>
				2				
				2				
				4				
				<del>-</del>				
				5				
				6				
				7				
				8				
				9				
				10 - Very easy				
U0091673	E		Do you have any recommendations to improve the	10 - Very easy		Text area, no char		No
	U		map search tool?			<del>limit</del>		<del>NU</del>
4S5336Q025			How would you rate the search functionality on USAJOBS?	<del>Very helpful</del>		Radio button, one- up vertical	<del>Single</del>	Yes
				Somewhat helpful				
				Fair				
				Somewhat unhelpful				
				Very unhelpful				
MS5336Q026			Do you have any recommendations to improve the search tool?			Text area, no char limit		<del>No</del>
AS5336Q027			Which of the following site services, if any, did you use today? (Select all that apply)	Search Jobs		Checkbox, one-up	Multi	¥
			(Colore an anal apply)	My Account		Vertical		
				Resource Center				
				Individuals with Disabilities				
				Veterans-				
				Support				
				Students and Recent Graduates				
				Senior Executives				
				<del>FAQs</del>				
				<del>Tutorials</del>				
				<del>Spotlights</del>				
				Other (please specify)	ę			
AS5336Q028	Ą		Specifically, what other site services did you use today?			<del>Text area, no char</del> <del>limit</del>		N
MS5336Q029		<del>Accomplish</del>	Were you able to find what you were looking for on USAJOBS.gov?	Yes		Radio button, one- up vertical	Single	¥
				<del>No</del>	G			
				Not Yet				
MS5336Q030	6		What were you unable to find on USAJOBS.gov?	A specific job		Radio button, one- up vertical	Single	¥
				Jobs I qualify for				
				Jobs that were relevant to my search				
				Information about how to apply Other	н			

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

USAJOBS v2 CUSTOM QUESTION LIST
---------------------------------

			USA	AJOBS v2 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skin to	Type (select from list)	Single or Multi	Required Y/N
IMS5336Q031	H	weta rag	What were you unable to find on USAJobs.gov?	(innited to 50 characters)	SKIP to	Text area, no char	Multi	N N
Moscooquoi			What were you unable to find on och toobs.gov.			limit		
MS5336Q032			Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single-	¥
				Video I-saw on YouTube				
				Internet blogs or discussion forums				
				Advertising on social networks (Facebook, MySpace, Twitter)				
				Message directly from the organization/agency on a social network				
				Mobile phone text messages or alerts				
				Instant Message from a friend or colleague				
				Familiarity with site/organization/brand				
				Promotional email(s) from the organization/agency-				
				Search engine results				
				Word-of mouth-recommendation from someone I know (family, friend, etc.)				
				TV, radio, newspaper, or magazine advertising OPM Advertisement - "What did you do at your job today?"				
				Federal Agency Human Resources Office				
				<del>USA.gov</del>				
				OPM Sponsored Job Fair				
				OPM Veterans Employment Materials				
				Placement/Transition Center				
				Don't know				
1050000000			Donk 2 (Ontional)	Other		David de la constant	Oin alla	
<del>1S5336Q033</del>			Rank 2 (Optional)	Message or recommendation from a friend on a social network		<del>Drop down, select one</del>	Single-	¥
				Video I saw on YouTube				
				Internet blogs or discussion forums Advertising on social networks (Facebook, MySpace, Twitter)				
				Message directly from the organization/agency on a social network				
				Mobile phone text messages or alerts				
				Instant Message from a friend or colleague				
				Familiarity with site/organization/brand				
				Promotional email(s) from the organization/agency				
				Search engine results				
				Word of mouth recommendation from someone I know (family, friend, etc.)				
				TV, radio, newspaper, or magazine advertising				
				OPM Advertisement - "What did you do at your job today?"				
				Federal Agency Human Resources Office				
				USA.gov				
				OPM Sponsored Job Fair				
				OPM Veterans Employment Materials				
				Placement/Transition Center				
				Don't know Other				
MS5336Q034			Rank 3 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single-	¥
			Tall o (Optional)	Video I saw on YouTube		Drop down, Sciedt one	Omgic <sup>3</sup>	T
				Internet blogs or discussion forums				
				Advertising on social networks (Facebook, MySpace, Twitter)				
				Message directly from the organization/agency on a social network				
				Mobile phone text messages or alerts				
				Instant Message from a friend or colleague				
				Familiarity with site/organization/brand				
				Promotional email(s) from the organization/agency				
				Search engine results				
				Word of mouth recommendation from someone I know (family, friend, etc.)				
				TV, radio, newspaper, or magazine advertising				
				OPM Advertisement - "What did you do at your job today?"				
				Federal Agency Human Resources Office				
				<del>USA.gov</del>				
				OPM Sponsored Job Fair				

red & strike-through: DELETE underlined & italicized: RE-ORDER

ink: ADDITION blue + -->: REWORDING

	OSAJOBS VZ COSTOM QUESTION LIST									
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N		
				OPM Veterans Employment Materials						
				Placement/Transition Center						
				<del>Don't know</del>						
				Other						
NMS5336Q035			If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)			<del>Text area, no char</del> <del>limit</del>		4		
NMS5336Q036			Are you now, or have you ever been, a civilian employee of the United States Government?	Yes		Radio button, one-up vertical	Single	¥		
				No	1					
NMS5336Q037			Have you ever served on active duty in the United States military?	Yes		Radio button, one-up vertical	Single	¥		
				No	1			1		
NMS5336Q038			What improvements, if any, would you make to this site?			<del>Text area, no char</del> <del>limit</del>		N		

Special Instructions Skip Logic Grou

Skip Logic Group

<del>Skip Logic</del> Group

Skip Logic Group Skip Logic Group

Skip Logic Group

Skip Logic Group Skip Logic Group

Skip Logic Group

Skip Logic Group





kip Logic Group

Rank Group

Adjust Template Randomize

Anchor Answer Anchor Answer Rank Group

Adjust Template Randomize

Anchor Answe Anchor Answe Rank Group

Adjust Template Randomize



red & strike-through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION

blue + -->: REWORDING

HICA 1	ODC 1/2	CHISTOM	OUESTION LIST
USAJ	UDS VZ	CUSTONIA	QUESTION LIST

			USA	AJOBS V2 CUSTOM QUESTION LIST	ı			
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
NMS5336Q001		Visit Frequency	How frequently do you visit this site?	First time	A	Radio button, one-up	Single	Y
						vertical		
				More than once a day	E, F			
				Daily	E, F			
				About once a week	E, F			
				About once a month	E, F			
NMS5336Q002	Α			Every 6 months or less Yes	E, F B	Radio button, one-up	Single	Y
14W33330Q002	^		Did you create a USAJOBS account during your visit?	les		vertical	Sirigie	'
				No				
				Not Sure				
NMS5336Q003	В			Yes	С	Radio button, one-up	Single	Y
			Did you have any difficulty setting up the account?	No		vertical		
				No Not Sure				
NMS5336Q004	С		Which of the following difficulties did you encounter while	Account creation timed-out		Radio button, one-up	Single	Y
141/133330Q004			creating an account?	Account creation timed-out		vertical	Sirigie	
				Difficulty with username and/or password creation				
				Difficulty with email address				
				Other	D			
NMS5336Q005	D		What difficulty did you have while creating an account?			Text area, no char		N
NMS5336Q006	_		Please select the statement which best describes your			limit	0: 4	¥
NIVISS330QUU0	E		experience with the new USAJOBS site redesign:	It is easier to find what I am looking for		Radio button, one-up	Single	¥
			experience with the new conjobs site redesign.	It is harder to find what I am looking for		vertical		
				My experience is no different when looking for information on the new s	<del>ite</del>			
				<del>Don't Know</del>				
NMS5336Q007	F		Discount in the state of the st			m	Single	N
NIMCESSCOOO			Please tell us what you think of the new USAJOBS site:	Pagin	7.1	Text area, no char limit	Cinalo	Vac
NMS5336Q008			When you visit websites, do you typically use basic or advanced search?	Basic	J, L	Radio button, one- up vertical	Single	Yes
				Advanced	K, L			
				Both equally	L			
NMS5336Q009	J		Why do you prefer basic search?			Text area, no char		No
						limit		
NMS5336Q010	K		Why do you prefer advanced search?			Text area, no char		No
						limit		
NMS5336Q011	L		How often do you use USAJOBS advanced search?	First time using advance search	S2	Radio button, one- up vertical	Single	Yes
			Scaron:	Each visit	M-S2	up vertical		
				On approximately half of my visits	M-S2			
				On less than 25% of my visits	M-S2			
				Never				
NMS5336Q012	S		What is your first impression of the advanced search page?	Looks easy to use	U	Radio button, one- up vertical	Single	<del>Yes</del>
				Looks difficult	<del>T, U</del>			
NMS5336Q013	Ŧ		What seems difficult to use?		-,-	Text area, no char		No
						limit		
NMS5336Q014	Ð		Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)	<del>Keyword</del>		Checkbox, one-up vertical	Multi	<del>Yes</del>
				Salary or Pay Grade				
				Occupational Series or Job Category				
				Location				
				Department and Agency				
				Type of Work or Work Schedule				
				Posting Options				

red & strike through: DELETE
underlined & italicized: RE-ORDER
pink: ADDITION

blue + -->: REWORDING

Jale:				blue +>. REWORDING				
			USA	JOBS v2 CUSTOM QUESTION LIST				
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skin to	Type (select from list)	Single or Multi	Require Y/N
S5336Q015	M	meta rag	Have you noticed that the advanced search has a	Yes	0.00	Radio button, one-		Yes
			new look and feel?			<del>up vertical</del>		
				<del>No</del>	S1			
S5336Q016	<del>S1</del>		What is your first impression of the advanced	Looks easy to use-	U1	Radio button, one-	Single	Yes
			search page?			up vertical		
				Looks difficult	<del>T1 U1</del>			
S5336Q017	T1		What seems difficult to use?			Text area, no char		No
	<b></b>					limit		<b>.</b>
IS5336Q018	<del>U1</del>		Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)	<del>Keyword</del>		Checkbox, one-up vertical	Multi	Yes
				Salary or Pay Grade				
				Occupational Series or Job Category				
		Location  Department and Agency						
		Department and Agency Type of Work or Work Schedule						
				E				
S5336Q019	0		Do you prefer the old or new advanced search look and feel?	<del>Old</del>	P, S2	Radio button, one- up vertical	Single	Yes
			and teer:	New	7 62	<del>up verticai</del>		
		New No preference	<del>Z, S2</del> <del>S2</del>					
S5336Q020	P		Why do you prefer the old advanced search look	<del>No preference</del>	32	Text area, no char		No
			and feel?			limit		
S5336Q021	₹		Why do you prefer the new advanced search look and feel?			Text area, no char limit		No
IS5336Q022	S2		What is your first impression of the advanced search page?	Looks easy to use	U2	Radio button, one- up vertical	Single	Yes
			- Frigor	Looks difficult	T2, U2			
1S5336Q023	T2		What seems difficult to use?			Text area, no char limit		No
IS5336Q024	U2		Which of those advanced search features do you	Keyword		Checkbox, one-up	NA. II+i	Yes
133330Q024	02		Which of these advanced search features do you use most often on USAJOBS? (multi-select up to 3)			vertical	IVIUIU	res
				Salary or Pay Grade				
				Occupational Series or Job Category				
				Location				
				Department and Agency				
				Type of Work or Work Schedule				
				Posting Options				
			Did you use the map search tool today?	Yes		Radio button, one- up vertical	Single	Yes
				No				
			Please rate your satisfaction with the map search tool.	1 - Very dissatisfied		Radio button, scale, no don't know	Single	Yes
				2				
				3				
				4				
				5				
				6				
				/				
				0				
				9				

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

### USAJOBS v2 CUSTOM QUESTION LIST

			USA	AJOBS v2 CUSTOM QUESTION LIST										
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)  10 - Very satisfied	Skip to	Type (select from list)	Single or Multi	Required Y/N						
			Please rate the ease of using the map search tool.	1 - Very difficult		Radio button, scale, no don't know	Single	Yes						
				2 3										
				4 5										
				6 7										
				9										
				10 - Very easy										
			Do you have any recommendations to improve the map search tool?			Text area, no char limit		No						
1S5336Q025			How would you rate the search functionality on USAJOBS?	Very helpful		Radio button, one- up vertical	Single	Yes						
				Somewhat helpful		'								
				Fair										
				Somewhat unhelpful										
1050000000				Very unhelpful										
MS5336Q026			Do you have any recommendations to improve the search tool?			Text area, no char limit		No						
NS5336Q027			Which of the following <b>site services</b> , if any, did you use today? (Select all that apply)	Search Jobs		Checkbox, one-up vertical	Multi	Y						
				My Account Resource Center Individuals with Disabilities Veterans										
				Support Students and Recent Graduates Senior Executives										
				FAQs Tutorials Spotlights										
				Other (please specify)	Q									
MS5336Q028	Q	Annualish	Specifically, what other site services did you use today?	Va		Text area, no char limit	Cinala	N Y						
MS5336Q029		Accomplish	Were you able to find what you were looking for on USAJOBS.gov?	Yes No	G	Radio button, one- up vertical	Single	Y						
				Not Yet										
MS5336Q030	G		What were you unable to find on USAJOBS.gov?	A specific job		Radio button, one- up vertical	Single	Υ						
				Jobs I qualify for Jobs that were relevant to my search										
				Information about how to apply Other	н									
MS5336Q031	Н		What were you unable to find on USAJobs.gov?	Still	- 11	Text area, no char limit		N						
MS5336Q032			Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important).  Rank 1 (Required)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y						
				Video I saw on YouTube										
				Internet blogs or discussion forums										
	l _			Advertising on social networks (Facebook, MySpace, Twitter)  Message directly from the organization/agency on a social network										

red & strike-through: DELETE underlined & italicized: RE-ORDER

pink: ADDITION
blue + -->: REWORDING

#### USAJOBS v2 CUSTOM QUESTION LIST

				400D3 V2 00010M Q0E0110M E101				
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N
		,		Instant Message from a friend or colleague	·	· · · · · · · · · · · · · · · · · · ·		
				Familiarity with site/organization/brand	İ			
				Promotional email(s) from the organization/agency				
				Search engine results				
				Word of mouth recommendation from someone I know (family,				
				friend, etc.)				
				TV, radio, newspaper, or magazine advertising	İ			
				OPM Advertisement - "What did you do at your job today?"	1			
				Federal Agency Human Resources Office	1			
				USA.gov	İ			
				OPM Sponsored Job Fair	İ			
				OPM Veterans Employment Materials	1			
				Placement/Transition Center	1			
				Don't know	i			
				Other	i			
IMS5336Q033			Rank 2 (Optional)	Message or recommendation from a friend on a social network		Drop down, select one	Single	Y
				Video I saw on YouTube	i	, , , , , , , , , , , , , , , , , , , ,		
				Internet blogs or discussion forums	i			
				Advertising on social networks (Facebook, MySpace, Twitter)				
				Message directly from the organization/agency on a social network				
				Mobile phone text messages or alerts				
				Instant Message from a friend or colleague				
				Familiarity with site/organization/brand				
				Promotional email(s) from the organization/agency				
				Search engine results				
				Word of mouth recommendation from someone I know (family,				
				friend, etc.)				
				TV, radio, newspaper, or magazine advertising				
				OPM Advertisement - "What did you do at your job today?"				
				Federal Agency Human Resources Office				
				USA.gov				
				OPM Sponsored Job Fair				
				OPM Veterans Employment Materials				
				Placement/Transition Center				
				Don't know				
				Other				
MS5336Q034			Rank 3 (Optional)	Message or recommendation from a friend on a social network  Video I saw on YouTube		Drop down, select one	Single	Y
				Internet blogs or discussion forums	1			
				Advertising on social networks (Facebook, MySpace, Twitter)				
				Message directly from the organization/agency on a social network				
				Mobile phone text messages or alerts				
				Instant Message from a friend or colleague				
				Familiarity with site/organization/brand				
				Promotional email(s) from the organization/agency				
				Search engine results				
				Word of mouth recommendation from someone I know (family,				
				friend, etc.)				
				TV, radio, newspaper, or magazine advertising				
				OPM Advertisement - "What did you do at your job today?"				
				Federal Agency Human Resources Office				
				USA.gov				
				OPM Sponsored Job Fair				
				OPM Veterans Employment Materials				
				Placement/Transition Center				
				Don't know				
				Other				
MS5336Q035			If you heard about this website from a social network, please specify			Text area, no char		N
			the site (i.e. Facebook, Twitter)			limit	1	
IMS5336Q036			Are you now, or have you ever been, a civilian employee of the United States Government?	Yes		Radio button, one-up	Single	Y
			Simos Simos Government:	N.		vertical	1	
	1 1			No	J		l	1

red & strike-through: DELETE
underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

Date:

#### USAJOBS v2 CUSTOM QUESTION LIST

	00A0000 V2 000 FORM Q020 FORM 2001										
QID	Skip Logic Label	Meta Tag	Question Text	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N			
NMS5336Q037			Have you ever served on <b>active duty</b> in the United States military?	Yes		Radio button, one-up vertical	Single	Υ			
				No							
NMS5336Q038			What improvements, if any, would you make to this site?			Text area, no char limit		N			

Special Instructions Skip Logic Grou

Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Group Skip Logic Group

<del>Skip Logic</del> <del>Group</del>

Skip Logic Group

Skip Logic Group

Skip Logic Group

<del>Skip Logic</del> <del>Group</del>

<del>Skip Logic</del> Group

Skip Logic Group

Skip Logic Group

Skip Logic Group Skip Logic Group

Skip Logic Group

Skip Logic Group

Skip Logic Grou

Skip Logic Grou

Skip Logic Group

Skip Logic Grou

Skip Logic Group

Rank Group

Adjust Template Randomize

Anchor Answer
Anchor Answer
Rank Group

Adjust Template Randomize

Anchor Answer Anchor Answer Rank Group

Adjust Template Randomize

Anchor Answer