Welcome and Thank You Text

The text you see here will appear at the top and bottom of your survey. Default text is included and you may modify this text as needed.

Model Questions

As discussed during the kick-off call, the model questions are part of the ForeSee methodology. For consistency wit the model, these questions are standardized and have been tested and validated. Standardization of model questio allows benchmarking across companies/industries, and these questions are used in calculating scores and impacts.

Focus on the future behaviors; I've started with some that I believe are a good fit but we can certainly make adjustments. These are desired customer outcomes that are impacted by customer satisfaction.

Custom Questions

When reviewing the custom questions tab, keep in mind these questions are used for segmentation analysis of the model data. It is suggested that you add, delete or change custom questions over time, as your needs or business objectives change.

Focus Area #1: Achieving Actionable Data - Know what changes are being made based on the intelligence - Change Custom Questions so that stakeholders see a clear "must do"	Why Analys
Focus Area #2: Aligning Data to Business Strategies - Update your Custom Questions as business cycles change - Integrate Executive Level questions to evaluate initiatives	Top-Pri Open-e
Focus Area #3: Strategic and Tactical Value - Influence Board Room Decisions - Change Operational Approaches - Mature Your Research	Shift w Inform Evalua

pdate Your Custom Questions?

ncovered new questions to ask ty areas influence resource use s for quantifiable recommendations Seasonal Needs Re-launch or Re-design Marketing Initiatives



The text you see here will appear at the top and bottom of your survey, examples below. Default text is included and you may modify this text as needed.

Welcome Text	Welcome Text - Tablet / Phone
nank you for visiting everify.gov. You've been randomly chosen to take part in brief survey to let us know what we're doing well and where we can improve. lease take a few minutes to share your opinions, which are essential in helping s provide the best online experience possible.	Thank you for visiting everify.gov. You've been selected to participate in a bri survey to let us know how we can improve your experience. Please take a minute to share your opinions.
Thank You Text	Thank You Text - Tablet / Phone
nank you for taking our survey - and for helping us serve you better. nce all responses are confidential, you will not receive a response from us ased your survey comments. If you would like us to contact you about your edback, please visit the Contact Us section of our web site.	Thank you for taking our survey - and for helping us serve you better. We appreciate your input!
Example Desktop	Example Mobile
Cancel Subset for the set of the	ForeSee Privacy Policy

Model Name	E-Verify v2	Red & Strike-Through: Delete	
Model ID		Underlined & Italicized: Re-order	FORESEE
Partitioned	Yes - 2MQ	Pink: Addition	
Date		Blue: Reword	
Model Version	17.2.G		

Label	Element Questions		Label	Satisfaction Questions		Label	Future Behaviors
	Look and Feel (1=Poor, 10=Excellent, Don't Know)	11		Satisfaction			Return (1=Very Unlikely, 10=Very Likely)
1Look and Feel - Appeal	Please rate the visual appeal of the E-Verify site.		Satisfaction - Overall	What is your overall satisfaction with the E-Verify site? (1=Very Dissatisfied, 10=Very Satisfied)	19	Return	How likely are you to return to the E-Verify site?
2Look and Feel - Balance	Please rate the balance of graphics and text on the E-Verify site.		Satisfaction - Expectations	How well does the E-Verify site meet your expectations ? (1=Falls Short, 10=Exceeds)			Recommend (1=Very Unlikely, 10=Very Likely)
3Look and Feel - Readability	Please rate the readability of the pages on the E-Verify site.		Satisfaction - Ideal	How does the E-Verify site compare to an ideal website ? (1=Not Very Close, 10=Very Close)	20	Recommend	How likely are you to recommend the E-Verify site to someone else?
	Site Performance (1=Poor, 10=Excellent, Don't Know)	1			1		Primary Resource (1=Very Unlikely, 10=Very Likely)
Site Performance - Loading	Please rate how quickly pages load on the E-Verify site.					Primary Resource	How likely are you to use the E-Verify website as your primary resource for information about the E-Verify program?
Site Performance - Consistency	Please rate the consistency of speed from page to page on the E- Verify site.	1					
Site Performance - Completeness	Please rate how completely the page content loads on the E-Verify site.	1					
	Navigation (1=Poor, 10=Excellent, Don't Know)						
7 Navigation - Organized	Please rate how well the E-Verify site is organized.						
	Please rate the options available for navigating the E-Verify site.	4					
Navigation - Layout	Please rate how well the E-Verify layout helps you find what you need.						
	Information Browsing (1=Poor, 10=Excellent, Don't Know)						
	Please rate the ability to sort information by criteria that are important to you on the E-Verify site.						
	Please rate the ability to narrow choices to find the information you are looking for on the E-Verify site.						
	Please rate how well the features on the E-Verify help you find the information you need.	1					
	Site Information (1=Poor, 10=Excellent, Don't Know)						
Site Information - Thoroughness	Please rate the thoroughness of information provided on the E- Verify site.						
Site Information - Understandable	Please rate how understandable the E-Verify's information is.						
Site Information - Answers	Please rate how well the E-Verify's information provides answers to your questions.	1					

Model Name	E-Verify v2	Red & Strike Through: Delete	
Model Name Model ID	0	Underlined & Italicized: Re-order	
Partitioned	Yes - 2MQ	Pink: Addition	
Date	1/1/2016	Blue: Reword	

QID	QUESTION META TAG	Skip Fron	n Question Text	Answer Choices	Skip To	Required Y/N	Туре	Special Instructions	CQ Label
			Does your company use E-Verify?	Yes	A,B	Y	Drop down, select one	Skip Logic Group	Use E-Verify
				No	Ċ	1			· · ·
				I am not employed by or do not own a company					
		Α	How do you interact with/access the E-Verify services?	Through the E-Verify website		Y	Drop down, select one	Skip Logic Group	Access E-Verify
		В	Did, or will, you play any role in your company's decision	Company's internal system Yes		Y	Drop down, select one	Skip Logic Group	Play role in using E-Verify
			whether to use, or not use, E-Verify?	No		'	brop down, select one	Skip Logic Oroup	Thay fold in using E verify
				Don't know		1			
		С	Is your company considering using E-Verify?	Yes		Y	Drop down, select one	Skip Logic Group	Consider using E-Verify
				No		-			
			Is your company mandated by federal, state or local law to	Don't know		Y	Dran down, coloct one		Mandated
			participate in E-Verify?	Yes No			Drop down, select one		Manualeu
				Don't know		1			
				Less than 100		Y	Drop down, select one		Number of employees
			company?	100 to 499]			
				500 to 999		-			
				1,000 to 2,499 2,500 to 4,999		-			
				5,000 to 9,999		-			
				10.000 or more		1			
	Visit Frequency		How frequently do you visit this E-Verify site?	First time		Y	Drop down, select one	Skip Logic Group	Frequency
				Daily	A	1			
				Once or twice a week	Α				
				Once or twice a month	Α				
				Less than once a month	Α				
		Α	How do you perceive the new website design?	Better	В	Y	Drop down, select one	Skip Logic Group	New website
				The same		-			
				Worse I did not notice any changes to the website	С	-			
		В	Please explain why you feel the new website design is better			N	Text area, no char limit	Skip Logic Group	Better
			than before.				Text area, no char mint	Skip Logic Oroup	Detter
		С	Please explain why you feel the new website design is worse than before.			N	Text area, no char limit	Skip Logic Group	Needs improvement
	Role			A human resources professional seeking information for my employer		Y	Radio button, one-up vertical	Skip Logic Group	Role
				A business owner/company executive seeking information for my business		1			
				An employee seeking information because my employer uses or may use E-Verify]			
				A person who just happens to be interested in E-Verify					
				A Designated Agent/Employer Agent		-			
				A federal contractor		4			
				A developer of software which interfaces with E-Verify A member of the news media		-			
				Policy or academic researcher		1			
				Industry organization representative or advocacy group that follows E-Verify		1			
				Other, please specify:	A	1			
		Α	Please specify your other role.			N	Text area, no char limit	Skip Logic Group	Other role
				Employers		Y	Checkbox, one-up vertical		Area
			all that apply)	-		4			
				Employees		-			
				About the Program					
						1			
				myE-Verify		-			
				myE-Verify Enroll					
				myE-Verify					
				myE-Verify Enroll Login What's New E-Verify Verify What's New E-Verify Compliance					
				myE-Verify Erroll Login What's New E-Verify Compliance Employee Rights Toolkit					
				myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars					
				myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications					
				myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support					
				myE-Verify Enroll Login What's New E-Verify Compliance Ervloyee Rights Toolkit Webinars Publications Customer Support E-Verify Resources					
	Primary Reason: Ferferal			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other		Y	Radio hulton, one-un vertinal	Skin Lonic Group	Reason for visiting
	Primary Reason: Federal Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
				myE-Verify Enroll Login What's New E-Verify Compliance Everify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Eryloyee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify regram		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Find Information for federal contractors Report violations		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify requirements Enroll in the E-Verify rangers Find information for federal contractors Report violations Correct immigration record		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify rogram Research employee rights and responsibilities Find information for federal contractors Report violations Correct immigration record Employee verification/enrollment		Ŷ	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll of referal contractors Report violations Correct immigration record Employee verificationelernoliment Check employment edigibilityistatus		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational			myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify requirements Enroll in the E-Verify program Research employee rights and responsibilities Find information for federal contractors Report violations Correct immigration record Employee verification/enrollment Check employment eligbility/status Use/login into an E-Verify application		Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Find information for federal contractors Report violations Correct timingration record Employee verification/enrollment Check employment eligibility/status Use E-Verify resources		Ŷ	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirements Find information for federal contractors Report violations Correct immigration record Employee verification/enrollment Check employment eligibility/status Use/login into an E-Verify application Use/Leverify resources Explore the E-Verify Application	B	Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Enroll or frederal contractors Report violations Correct immigration record Employee verification/enrollment Check employment eligibility/status UseRogin into an E-Verify program Learn about E-Verify program Report violations Correct immigration record Employee verification/enrollment Check employment eligibility/status UseRogin into an E-Verify program Explore the E-Verify FAQs Find and download form(s) needed	B	Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify in general Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Correct immigration record Correct of the globility status UseRogin into an E-Verify application UseRogin into an E-Verify application Use Verify resources Explore the E-Verify pregozes Explore the E-Verify special Use an E-Verify endipore agent Web Services		Ŷ	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify requirements Enroll the E-Verify requirements Enroll in the E-Verify requirements Find information for federal contractors Report violations Correct timingration record Employee verification/enrollment Check employment eligibility/status Use E-Verify FRQS Find and download form(s) needed Use an E-Verify amplication Use E-Verify ensources Explore the E-Verify application Use E-Verify resources Explore the E-Verify application Use E-Verify resources Explore the E-Verify application Use E-Verify resources Explore the E-Verify application Use A E-Verify resources Explore the E-Verify application Use an E-Verify application Use an E-Verify resources Explore the E-Verify application Use an E-Veriffy enplo	B	Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Find information for federal contractors Report violations Correct inmigration record Employee verification/enrollment Check employment eligibility/status Use ne_Verify requires Explore the E-Verify Resources Explore the E-Verify splication Use an E-Verify employer agent Web Services Mac Open new or update current case	B	Y	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirement Correct immigration record Employee werification/enrollment Check employment eligibility/status Use E-Verify resources Explore the E-Verify FAQs Find and download form(s) needed Use an E-Verify employer agent Web Services		Ŷ	Radio button, one-up vertical	Skip Logic Group	Reason for visiting
	Government or Informational		For what reason did you primarily visit the E-Verify site today?	myE-Verify Enroll Login What's New E-Verify Compliance Employee Rights Toolkit Webinars Publications Customer Support E-Verify Resources Other Learn about E-Verify requirements Enroll in the E-Verify requirements Enroll in the E-Verify requirements Find information for federal contractors Report violations Correct inmigration record Employee verification/enrollment Check employment eligibility/status Use ne_Verify requires Explore the E-Verify Resources Explore the E-Verify splication Use an E-Verify employer agent Web Services Mac Open new or update current case	B	Y	Radio button, one-up vertical		

ForeSee Results - Confidential and Proprietary

Image: set of the set of th			D	Did you login into an E-Verify application to complete your	Yes	С	×	Radio button, one-up vertical	Skip Logic Group	Application
Image: bit of the section of the sectin difficult of the section of the section					No			radio batton, one up vertical	Skip Logic Oroup	Application
Image: Part of the set part of the set part of the set part of the set of th					Not applicable					
Image: section of the sectin of the section of the section of the section of the section of th			C	While in the application, did you encounter any difficulties		DE	~	Padia button one un vortical	Skip Logic Group	Diff with application
Image: Section of the section of t			C					Radio button, one-up ventical	Skip Logic Group	Din with application
Image: section of the section of t				nangalonal of process offended.		E				
Image: second			-		Not sure			Tout one on should be it.	Chie Lastia Casue	
Image: second			U	with the E-Verify application?						
Image: Constraint of the state of			E	What could E-Verify do to make the application process better and more useful to you?			N	Text area, no char limit	Skip Logic Group	Application improvement
Image: Constraint of the state state of the state of the state of the state of the sta	-	Accomplish		Were you able to find what you were looking for on the E-	Yes		Y	Drop down, select one	Skip Logic Group	Find info
No No No No No No Text area, no charine No No </td <td></td> <td></td> <td></td> <td></td> <td>Partially</td> <td>Α</td> <td></td> <td></td> <td></td> <td></td>					Partially	Α				
OE_Accomplish A Mint specifically were you boking for? mem mem mem mem mem A N Text area, no char limit Skp Logic Group No info found Minic hangestional fool dig you use today for you use today for you use today for? Minic hangestional fool dig you use today for you were looking for? (Select all that apply) Just browsed the site A Did you encounter any navigational difficulties today? Could not find the appropriate navigational choices				,		Δ				
Image: second		OF Accomplish	А	What specifically were you looking for?			N	Text area, no char limit	Skip Logic Group	No info found
Image: section of the section of th		CL_/ tooonplot			Just browsed the site	Δ				
Initial bit interview A bit spectra from the page search officulties today? Links buttons in the page search officulty and pages in the page search officulty and pages in the same share 1 expected A control the appropriate navigational links on most of your pages A control the appropriate navigational links on most of your pages A control the appropriate navigational choices <				were looking for? (Select all that apply)				checkbox, one up rendear	Chip Logic Croup	method
Search C C Other Other C				······································						
Image: Construction of the second										
A Did you encounter any navigational difficulties today? Could not find the appropriate navigational links on most of your pages V Radio button, one-up vertical Skip Logic Group Navigation International contraction International contraction International contraction V Radio button, one-up vertical Skip Logic Group Navigation International contraction B What other navigational difficulty did you encounter today? B No difficulty encountered N Text area, no char limit Skip Logic Group Other nav difficulty International contraction C Did you encounter any search difficulties today? Search results were not helpful N Text area, no char limit Skip Logic Group Other nav difficulty Internation C Did you encounter today? Search results were not helpful N Text area, no char limit Skip Logic Group						U U				
Image: Construction of the second difficulty did you encounter today? Too many links or navigational choices Image: Construction of your pages Image: Constru										
Image: Section of the section of th			A	Did you encounter any navigational difficulties today?			Y	Radio button, one-up vertical	Skip Logic Group	Navigation
Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In Had difficulty finding detailed or related information on your pages In No Text area, no char limit Skip Logic Group Other nav difficulty Mad difficulty encounter on yearch difficulties today? Search results meeded to refine my search In No Text area, no char limit Skip Logic Group Skip Logic Group Skip Logic Group Other search difficulty Mot difficulty encounter day? Mut diver search difficulty did you encounter today? Could not login In No Text area, no char limit Skip Logic Group Material difficulty Mot difficulty did you encounter day? Mut difficulty encountered										
Image: bit in stand sta										
Image: Constraint of the constraint										
Image: mark bit is a start of the start										
Image: mark state B What other navigational difficulty did you encounter today? Search results were not helpful N Text area, no char limit Skip Logic Group Other nav difficulty Results were not nelpful Eestifs were not nelpful Eestifs were not nelpful Fest area, no char limit Skip Logic Group Other search difficulty encountered N Text area, no char limit Skip Logic Group Other search difficulty Max other search difficulty di you encounter today? Max other difficulties on the site Could not test password Could not test password M N Text area, no char limit Skip Logic Group Technical difficulty Mot other difficulty di you encounter today? Max other difficulty encountered M N Text area, no char limit Skip Logic Group Technical difficulty Mot difficul						В				
C Did you encounter any search difficulties today? Search results were not helpful Image: Construction of the problem in the					No difficulty encountered					
Results were not relevant/not what I wanted Image: Substance of the constraint of the constr			В							Other nav difficulty
Image: specify in the specific in the spe			С	Did you encounter any search difficulties today?			Y	Radio button, one-up vertical	Skip Logic Group	Search
Image: Problem in the section of the sectio										
Image: section of the section of t										
Image: No difficulty encounter day: No difficulty encountered No difficulty Image: Note that the sector of the					Not enough or no results					
Image: mark the search difficulty did you encounter today? Mex other search difficulty did you encounter today? Mex other search difficulty did you encounter today? Other search difficulty Have you encountered any technical difficulties on the site today? Could not toest password M Y Drop down, select one total with Logic Group Technical difficulty Mex other difficulty did you encounter today? Could not test password M Y Drop down, select one total with Logic Group Technical difficulty Monther please specify: No M No Mex other difficulty encountered N Text area, no char limit Skip Logic Group Technical difficulty Monther please specify: No M N Text area, no char limit Skip Logic Group Technical difficulty Monther please specify: No Monther difficulty encountered N N Text area, no char limit Skip Logic Group Other tech difficulty Monther please specify: No N N Text area, no char limit Skip Logic Group Other tech difficulty					Other, please specify:	D				
Have you encountered any technical difficulties on the site today? Could not reset password					No difficulty encountered					
Image: bolday? Could not reset password Image: bolday? Ima			D	What other search difficulty did you encounter today?			N	Text area, no char limit	Skip Logic Group	Other search difficulty
Image: bolday? Could not reset password Image: bolday? Ima				Have you encountered any technical difficulties on the site	Could not login		Y	Drop down, select one	Skip Logic Group	Technical difficulty
A What other difficulty did you encounter today? Received error messages Other, please specify: No difficulty encountered A No N Text area, no char limit Skip Logic Group Other tech difficulty										
Other, please specify: A No difficulty encountered N Text area, no char limit Skip Logic Group Other chifficulty did you encounter today?										
No difficulty encountered No difficulty encountered A What other difficulty did you encounter today? N Text area, no char limit Skip Logic Group Other tech difficulty						Α				
A What other difficulty did you encounter today? Other tech difficulty										
			А	What other difficulty did you encounter today?	, , , , , , , , , , , , , , , , , , , ,		N	Text area, no char limit	Skip Logic Group	Other tech difficulty
IUE Improve Experience I IVI IVINAT COULD BE COME TO MAKE THE E-VERTY SITE MORE USEFUL?		OE Improve Experience		What could be done to make the E-Verify site more useful?			N	Text area, no char limit	2	Improvement