

Fogarty International Center Web Monitor Questionnaire

Note: Items in bold will not appear to respondent.

Pre-Survey

Thank you for visiting the website for the Fogarty International Center at the U.S. National Institutes of Health. You have been randomly chosen to take part in a brief survey to let us know what we are doing well and where we can improve. Please let us know if you are willing to take a few minutes and share your opinions once you are done browsing our site.

Introduction

Thanks for visiting the website for the Fogarty International Center at the U.S. National Institutes of Health (NIH). You've been randomly chosen to take part in a brief survey to let us know what we're doing well and where we can improve. Your response is anonymous. CFI Group, a third party research and consulting firm, is administering the survey. This survey is authorized by Office of Management and Budget Control No. 1090-0007, which expires May 31, 2018 and your participation is voluntary. Please take a few minutes to share your opinions, which are essential in helping us provide the best online experience possible.

The survey will take **approximately 3 to 5 minutes** to complete.

(PN: New screen)

ROLE. Which best describes your role(s) in visiting the site today?

Please select all that apply.

- a) Current Fogarty grantee
- b) Previous Fogarty grantee
- c) New applicant seeking Fogarty grant
- d) Foreign government
- e) NGO
- f) Academic institution
- g) NIH
- h) Other US government agency
- i) Student
- j) General public
- k) Other, please specify

PRIMPUR Why did you visit the site today?

Please select all that apply.

- a) Look for research funding
- b) Look for funding to train researchers
- c) Look for individual funding
- d) Look for fellowships or funding from other organizations
- e) Look for ways to partner with Fogarty
- f) Look for ways to partner with NIH
- g) Find possible research collaborators who are funded by Fogarty or NIH
- h) Find information on a global health disease or issue

- i) Find information on a specific country, region or continent
- j) Find global health research funding data
- k) Get info on passport or visa for NIH staff
- l) Review site, as requested in email from Fogarty
- m) Just browsing
- n) Other, please specify

ACCPREF How do you prefer to access information about the Fogarty International Center at NIH?

Please select all that apply.

- a) Website using desktop computer
- b) Website using tablet
- c) Website using mobile phone
- d) Email newsletters
- e) Twitter
- f) Facebook
- g) Other, please specify

VISIT How often do you visit this site?

- a) Daily
- b) 2-3 times per week
- c) About once a week
- d) A few times a month
- e) About once a month
- f) A few times a year
- g) About once a year
- h) This is my first visit

COUNTRY Which Country are you located in?

DROP DOWN OF ALL COUNTRIES AVAILALBE

(PN: New screen)

Content

Now, please think about the content and functionality of the Fogarty International Center website. Using a scale where 1 means "Poor" and 10 means "Excellent" please rate the following:

(Select one for each row)

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
The quality of information on the site											
The usefulness of the information on the site											

GHTOPIC What global health topics or issues are you most interested in? (Optional)

OPEN END ANSWER

(PN: New screen)

Look and Feel

Now, please think about the look and feel of the Fogarty International Center website. Using a scale where 1 means "Poor," and 10 means "Excellent," please rate the following:

(Select one for each row)

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
LFAPPAL: The visual appeal of this site											
LFREAD: The readability of the pages on this site.											

(PN: New screen)

Navigation

Please think about your experience navigating of the Fogarty International Center website. Using a scale from 1 to 10 where 1 is "Poor," and 10 is "Excellent," please rate the following:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
NAVORG: How well the site is organized											
NAVOPT: The options available for navigating this site											
NAVPERF: How quickly the pages load on this site.											

(PN: New screen)

Customer Satisfaction Index (CSI)

CSI1. Now, please consider all your experiences to date with the Fogarty International Center website. Please rate the following

	Very Dissatisfied 1	2	3	4	5	6	7	8	9	Very Satisfied 10
Overall satisfaction with the site										

(PN: New screen)

	Falls Short	2	3	4	5	6	7	8	9	Exceeds Your

	Of Your Expectations 1										Expectations 10
How well this site has met your expectations											

(PN: New screen)

	Not Very Close to the Ideal 1	2	3	4	5	6	7	8	9	Very Close to the Ideal 10
How this site compares to your idea of an ideal website										

(PN: New screen)

Outcome Measures

OM. On a scale from 1 to 10 where 1 means “Not at All Likely” and 10 means “Very Likely,” please indicate how likely you are to:

	Not at All Likely 1	2	3	4	5	6	7	8	9	Very Likely 10	Don't Know
OMRET. Return to this website											
OMREC. Recommend this website to someone else											
OMPRIME. Use this website as your primary resource for obtaining information on global health research											

(PN: New screen)

Demographic Questions

FNDLOOK Did you find what you were looking for on this site today?

- a) Yes
- b) No
- c) I was not looking for anything in particular

LOOKSPF (IF FNDLOOK = B) What were you looking for that you were unable to find? (Optional)

OPEN END ANSWER

NEWSLTR Do you receive Fogarty's Global Health Matters or weekly Funding News e-newsletters?
(Optional)

- a) Yes
- b) No

If NEWSLTR = No show message "If you are interested in subscribing in our e-newsletters you will be given the opportunity to sign up at the conclusion of the survey."

FNLCOMT What improvements would you suggest Fogarty make to its website? (Optional)

OPEN END ANSWER

Post-Survey

Fogarty International Center at the U.S. National Institutes of Health would like to thank you for your time. Your feedback is very much appreciated.

If you would like to receive Fogarty's Global Health Matters or weekly Funding News e-newsletters, please sign up here: <http://bit.ly/FogartySubscribe>