



## CDFI Fund's Framework for the Future Survey

### Welcome

Thank you for taking the CDFI Fund's "Framework for the Future" survey. We look forward to your feedback!

\* 1. I am answering this... (choose all that apply)

- On behalf of a certified CDFI
- On behalf of a certified CDE
- On behalf of a CDFI Fund award recipient
- On behalf of a trade organization
- On behalf of a government agency (federal, state, or local)
- As an interested member of the public
- Other (please specify):



## CDFI Fund's Framework for the Future Survey

### Data

2. How can the CDFI Fund use data to strengthen the industry and increase its impact?



## CDFI Fund's Framework for the Future Survey

### Innovation and Scaling

3. How can the CDFI Fund best support CDFIs to continue to innovate?

4. How can the CDFI Fund best support CDEs to continue to innovate?

5. What will it take to scale innovative solutions that are known to work locally to achieve a national impact?



## CDFI Fund's Framework for the Future Survey

### Access

6. What more can the CDFI Fund do to reach communities that need CDFIs but are either not being served by them or have limited access to CDFI Fund support?



## CDFI Fund's Framework for the Future Survey

### Program Effectiveness

7. Are the CDFI Fund's programs working optimally for communities? What should be improved and how?



## CDFI Fund's Framework for the Future Survey

### Operations and Customer Service

\* 8. On a scale from 1-5, with 5 being the most positive experience, please rate your average customer service experience with the CDFI Fund.

1	2	3	4	5	N/A
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. What works well with the CDFI Fund's customer service and what needs to be improved?



## CDFI Fund's Framework for the Future Survey

### Blind Spots

10. What are the community and economic development issues that should be on the CDFI Fund's radar screen, but are not?



## CDFI Fund's Framework for the Future Survey

Thank you!

**We appreciate your time and feedback!**

**Have more to say? E-mail us at [thenextfiveyears@cdfi.treas.gov](mailto:thenextfiveyears@cdfi.treas.gov). Thank you!**