

# ELECTRONIC DEVICE DISTRACTION SURVEY

ATTENTION RAILROADERS: DO NOT TAKE THIS SURVEY WHILE PERFORMING SAFETY CRITICAL ACTIONS. THANK YOU.

This survey should take approximately 20 minutes to complete.

This survey is about electronic device distraction in the railroad industry. The information you provide will be used collaboratively by the Railroad Safety Advisory Committee to improve safety by minimizing electronic device distraction. This survey is completely anonymous and it is impossible for your responses to be traced back to you.

When we say "electronic device" we mean anything (personal and/or company issued) with a keyboard, screen, microphone or speaker. Examples are cell phones, smartphones, tablets, computers, game consoles, music and video players, etc.

If you have any concerns please contact [michael.fitzpatrick@dot.gov](mailto:michael.fitzpatrick@dot.gov). Thank you for being willing to help.

#### OMB Paperwork Reduction Statement (Forms)

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Help us understand how electronic device use is spread across the industry. Again, we designed this survey so that it's impossible to identify any particular respondent.

### How many years have you been in railroading?

- Less than 1 year
- 1 - 5 years
- 6 - 10 years
- 11 - 15 years
- 16 - 20 years
- 21 - 30 years
- 30+ years
- Prefer not to say

### What is your gender?

- Male
- Female
- Prefer not to say

### How old are you?

- 18 – 25
- 26 – 35
- 36 – 45
- 46 - 55
- 56+
- Prefer not to say

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**What is your primary craft?**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Brakeman               | <input type="checkbox"/> Hostler            | <input type="checkbox"/> Signalman         |
| <input type="checkbox"/> Conductor              | <input type="checkbox"/> Machinist          | <input type="checkbox"/> Switchman         |
| <input type="checkbox"/> Dispatcher             | <input type="checkbox"/> Manager            | <input type="checkbox"/> Yardmaster        |
| <input type="checkbox"/> Engineer               | <input type="checkbox"/> Maintenance of way | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> First line supervisor  | <input type="checkbox"/> Rail car repair    |  |
| <input type="checkbox"/> Other (please specify) |   |  |

**What type railroad do you work on?**

- Freight
- Passenger
- Both - Equally split between passenger and freight
- Both - primarily freight
- Both - primarily passenger
- Prefer not to say
- Other (please specify)

**What is the primary State you work in?****What type of railroad do you primarily work for?**

- Class I (Large)
- Class II (Medium)
- Class III (Short-Line)
- Prefer not to say

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**Over the past month how often have you or your coworkers used any electronic device for any personal or work related reason during working hours?**

- Never
- Once or twice
- A few times a week
- Every day
- Prefer not to say

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**FRA F 6180.158 (3-13)**

Expires 10/31/2017

**When observing electronic device use during working hours, most commonly they are:**

- Company issued devices
- Personal devices
- Split between company and personal devices
- Not sure

**When observing electronic device use during working hours, most commonly it is used for:**

- Company business
- Personal business
- Both company and personal business
- Not sure

**When observing electronic device use during working hours, what functions are most commonly used? (Check all that apply)**

- Phone calls
- Web surfing
- Text messaging
- Social Networking (e.g. Facebook, Twitter, Instagram)
- Entertainment (e.g. music, games, videos)
- Company Issued Apps (e.g. input company related data (inspection, payroll, car billing, and freight pool, extra-board, and request or release authority)
- Personal Productivity Apps (e.g. banking, stocks, weather)
- Other
- Not sure

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**When observing electronic device use during working hours, how often was that use in compliance with rules/regulations**

- Always
- Almost always
- Sometimes
- Almost never
- Never
- Not sure

**Have you ever witnessed a close call or a potentially unsafe condition due to electronic device distraction?**

- Yes
- No
- Not sure

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**For the most recent close call or a potentially unsafe condition that you witnessed: Why was the electronic device being used?**

- Company business
- Personal use
- Not sure
- Prefer not to say

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**OMB No. 2130-0605**

Help us understand what kinds of changes and programs might be able to solve the problem of electronic device distraction.

**What is your opinion about how effective the following interventions could be in improving safety regarding electronic device distraction?**

	Very Effective	Somewhat Effective	Not Effective	Not Sure
Disciplinary action on user	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disciplinary action on entire crew	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video cameras monitoring the crew in cab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety alerts by management and the FRA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monitoring cell phone use with event recorders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More observation and checking by management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making rules/regulations more reasonable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making rules/regulations easier to understand (when it's OK to use and when not to use)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and training on the dangers of using electronic devices while on duty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety briefings regarding any (even for company use) use of electronic devices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support and encouragement of peers to stop using electronic devices while on duty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication from coworkers to identify and change risky behavior (Peer-to-Peer)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
An efficient and reliable process for families to get in touch with rail workers in the event of an emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Are there any other interventions not listed above which you think would be effective? If so please specify. (optional)**

**Besides electronic devices, should we be aware of any other distractions that occur in a work day that contribute to unsafe conditions? If so, please specify. (optional)**

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**Do you think you can safely use personal electronic devices while performing safety related duties?**

- Yes
- Yes under some circumstance
- No I realize that using a personal electronic device is unsafe when performing safety related duties.
- Not sure

**What's the most likely thing you would do if you saw someone use a personal electronic device while performing safety related duties (in violation of the rules/regulations)?**

- In most cases I would say nothing
- In most cases I would talk to the person about it
- I would say something if I thought the situation was potentially dangerous
- I would say something if I thought the situation was immediately dangerous
- I would safely stop the job until the device was turned off and a job briefing was held and safe conditions were restored
- Not sure

**When a crew member is using personal electronic devices in an inappropriate manner (in non-compliance with rules/regulations), which of the statements below best reflect your opinion regarding such use?**

- It is the responsibility of each crew member to not use his/her personal electronic devices
- It is the responsibility of the entire crew to ensure personal electronic devices are not used
- It is the responsibility of management to ensure personal electronic devices are not used
- It is everyone's responsibility to ensure that personal electronic devices are not used
- This question is not applicable to my craft
- Not sure

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**Do the following statements below describe how your company regards electronic device use while performing safety critical duties?**

	Yes	No	Not Sure
When it comes to inappropriate use, the company has a strict enforcement policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
When it comes to getting the job done, management consistently looks the other way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Company issued devices can cause safety concerns, but management approves their unrestricted use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The company does a good job in making all its employees aware of the risk of electronic device distraction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Which statement below best describes how the managers in your company personally use electronic devices?**

- Managers frequently set a good example in their personal behavior
- Managers occasionally set a good example in their personal behavior
- Managers seldom set a good example in their personal behavior
- Not sure

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**Does your company have rules/regulations governing your use of electronic devices?**

- YES
- NO
- Not sure

**Do you understand when and how you are allowed to use electronic devices?**

- YES
- NO
- SOMETIMES
- Not sure

**In the last three months, about how many times have you seen electronic device use that was in violation of rules/regulations?**

- 0
- 1-5
- 6-10
- 11-20
- 21 or more
- Not sure
- Prefer not to say

**When was the last time you saw something in print (poster, brochure, safety rule) or had a safety blitz or briefing on the dangers of Electronic Device Distraction?**

- Within the last week
- Within the last Month
- Within the last 3 Months
- More than 3 months ago

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**How often have you seen railroad employees using a prepaid or disposable phone (also called “drop phones”, “burn phones”, “throwaway phones”)?**

- Never
- Once or Twice
- A few time a week
- Every day
- Prefer not to say

**Why would a railroad employee use a prepaid or disposable phone?**

- Cheaper
- No need for contract
- Avoid traceability in the event of an accident/incident
- Backup for communication
- Prefer not to say

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