

Maynard, Stephanie C.

From: Assistance Center (iTAC) or (CIC)
Sent: Tuesday, December 02, 2014 2:38 PM
To: Maynard, Stephanie C.
Subject: Your NIST IT Service Request has been Completed.

Hello Stephanie C. Maynard,

This is an informational message only, please do not reply to this message.

NIST staff and associates: For self-service you can view case details and status updates online at:
[RITM0140729](#)

Customers external to NIST: Please see case details below or contact the Service Desk at 301-975-5375 – option 1 for CIC Helpdesk or option 2 for iTAC.

For your convenience, we have included your Case Details below:

Number: RITM0140729

Short description: Portal: Please remove the message on the Portal Red Box related to CFS since Users are now able to a

~~If comments related to your request were entered.~~

~~2014-12-02 14:37:37 EST - [Suganya Prasad Majety](#)~~

Additional comments (Customer visible)

Please take time to complete the Business Systems Division (BSD) customer satisfaction survey by clicking the following link:

<http://www.surveymonkey.com/s/BSDFeedback?c=RITM0140729>

For more information, including hours of operation, FAX number, and more, refer to:

[Customer Interaction Center \(CIC\) - Centralized Financial Service Desk](#)

[IT Assistance Center \(iTAC\) - Centralized IT Service Desk](#)

****DISCLAIMER- Please do not reply to this email.****

Ref:MSG1057344