

NIST-Guest Wireless Customer Satisfaction Survey

ANONYMOUS questionnaire for NIST federal employees and colleagues.
Comprised of 6 easy-check questions & 1 comment field.

Survey
NIST-Guest Wireless
Customer Satisfaction
Survey

Respond to this Survey

Survey Name:	NIST-Guest Wireless Customer Satisfaction Survey
Survey Description:	ANONYMOUS questionnaire for NIST federal employees and colleagues. Comprised of 6 easy-check questions & 1 comment field.
Time Created:	
Number of Responses:	

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* indicates a required field

1. How would you rate your experience with the new NIST-Guest Wireless Network service? *

	Very Satisfied 1	2	Neither Satisfied nor Dissatisfied 3	4	Very Dissatisfied 5
Overall satisfaction?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connection Instructions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Did you need assistance connecting? *

- Yes
 No

Next Save and Close Cancel

3. If yes how did you receive assistance? (Select all that apply): *

- Online documents
 NIST staff
 ITAC
 Other: include details below

NOTE: remember this is an anonymous questionnaire.

4. I used the NIST-Guest connection for: (Select all that apply): *

- Independent work related to NIST
 Independent work not related to NIST
 Collaborative work with NIST staff
 Collaborative work with others
 Personal
 Other: include details below

5. I am a NIST: *

- Employee
 Associate
 Visitor
 Don't Know

6. Type of Device: *

- Linux/Unix Laptop
 MAC (Apple) Laptop
 Windows Laptop
 Android Smartphone
 Apple Smartphone
 Windows Smartphone
 Android Tablet
 Apple Tablet
 Windows Tablet
 Other: include details below

7. Comments & Recommendations: Please provide details on items where you selected "Other". Additionally, enter any feedback not already captured. Thank you. *

Created at 11/6/2015 12:52 PM by ***
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Finish Cancel