

Exit this survey

1. NVLAP INTERACTIVE WEB SITE (NIWS)

OMB Control No. 0693-0031 Expiration Date: 03/31/2015

NVLAP INTERACTIVE WEB SITE (NIWS) TRANSACTIONAL SURVEY

You are encouraged to provide feedback to NVLAP about your experience using the NVLAP Interactive Web Site (NIWS). Your comments will provide valuable information for the identification, prioritization, and implementation of future system modifications and enhancements.

NVLAP would appreciate your taking a few minutes to respond to the following questions. Thanks in advance for sharing your opinions and suggestions about the NIWS!

1. Please select all NVLAP programs for which you submitted an application during this session.

Acoustical Testing Services

Asbestos Fiber Analysis

Biometrics Testing

Carpet and Carpet Cushion

Construction Materials Testing

Efficiency of Electric Motors

Electromagnetic Compatibility & Telecommunications

Energy Efficient Lighting Products

Fasteners and Metals

Healthcare Information Technology Testing

Personal Body Armor

Radiation Detection Instruments

Thermal Insulation

Voting System Testing

Wood Based Products

Please answer Questions 2 through 5 using the following rating scale:

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1 = Poor 2 = Fair 3 = Good 4 = Very Good 5 = Excellent.					
2. Were the inst	ructions clear and	d easy to read?			
1	2	3		4	5
				ease consider factorion	tors such as logic of he site.
1	2	3		4	5
4. How responsiv	ve were NVLAP p	ersonnel to you	r requests for	help (if applicabl	le)?
1	2	3	4	5	Not Applicable
5. How likely are	you to use the I	NIWS for your n	ext renewal c	of accreditation?	
1	2	3		4	5
	y how long did it nitial time spent a				payment information
7. How can NVLA	AP improve the N	IWS?]		
8. Do you have a	any other comme	ents or informati	on you would]	l like to add?	
			Next		

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Exit this survey

2. Thank you for taking the survey!

This survey was designed to be anonymous, so NVLAP cannot respond individually to your comments. If you would like to discuss your comments with a NVLAP representative, please feel free to contact us by phone at 301-975-4016 or by e-mail at NVLAP@nist.gov.

NOTICE:

This collection of information contains Paperwork Reduction Act (PRA) requirements approved by the Office of Management and Budget (OMB). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the PRA unless that collection of information displays a currently valid OMB control number. Public reporting burden for this collection is estimated to be 9 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and completing and reviewing the collection of information. Send comments regarding this burden estimate or any aspect of this collection of information, including suggestions for reducing this burden, to the National Institute of Standards and Technology, Attn: Vanda White, vanda.white@nist.gov, 301-975-3592.

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